

Certified Return Receipt

Requested No. 7010-0780-0000 4208-3 882

RECEIVED-FPSC

Heather Hills Estates Utilities LLC

4925 3rd Street West, Bradenton, Florida 34207

Tel: 941-755-0123 Fax: 941-755-1128

10 DEC -9 AM 9: 07

COMMISSION
CLERK

December 6th, 2010

Ms. Ann Cole, Director
Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Order No. PSC-10-0699-TRF-WS
Docket No. 100396-WS

Dear Ms. Cole:

Enclosed please find Affidavit with attached Customer Notice. Thank you for your assistance in this matter

Sincerely,

Chris Stephens

Chris Stephens
Heather Hills Estates Utilities LLC

DOCUMENT NUMBER-081

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FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Customer Notice of Approval of) Order No. PSC-10-0699-TRF-WS
Changes in Miscellaneous Service)
Charges for Heather Hill Estates) Docket No. 100396-WS
Utilities LLC.)
-----)

AFFIDAVIT OF MAILING CUSTOMER NOTICE

STATE OF FLORIDA
COUNTY OF MANATEE

Before me, the undersigned authority, authorized to administer oaths and take acknowledgements, personally appeared Chris Stephens, who, after being duly sworn on oath, did depose on oath and say that she is Chris Stephens, Manager for Heather Hills Estates Utilities, LLC, and that to the best of her knowledge and belief, on or about December 3rd, 2010 a copy of the notice attached hereto was sent by regular U.S. Mail to all homeowners of Heather Hills Estates in compliance with the Rules of the Florida Public Service Commission for Heather Hills Estates Utilities, LLC.

FURTHER AFFIANT SAYETH NOT.

Chris Stephens
CHRIS STEPHENS, MANAGER
Heather Hills Estates Utilities LLC

Sworn to and Subscribed before me this 6 day of December, 2010 by Chris Stephens, who has provided a copy of her Florida Driver's License as proof of identification.



Michelle Guadarrama
Print Name Michelle Guadarrama
NOTARY PUBLIC
My Commission Expires: 7/2/12

DOCUMENT NO. DATE

09829-10 12/9/10
PSC - COMMISSION CLERK

CUSTOMER NOTICE

December 3, 2010

On September 10, 2010, Heather Hills Estates Utilities, LLC. (Utility), submitted its application to the Florida Public Service Commission for approval of changes in miscellaneous service charges for its water and wastewater operations. In addition, the Utility requested new after-hour charges. These changes were submitted in order to revise miscellaneous service charges imposed by the Utility.

By Order No. PSC-10-0699-TRF-WS, issued November 29, 2010, in Docket No. 100396-WS, the Florida Public Service Commission approved the Utility's application for changes in its miscellaneous service charges. The charges approved are designed to allow the Utility the opportunity to recover its increased costs for providing these services.

The Commission approved miscellaneous service charges are listed below:

Miscellaneous Service Charge	Prior Charge	Commission Approved Charge	
		<i>Normal Hours</i>	<i>After Hours*</i>
Initial Connection	\$10.00	\$26.00	\$40.00
Normal Reconnection	\$10.00	\$26.00	\$40.00
Violation Reconnection	\$15.00	\$31.00	\$42.00
Premises Visit	\$5.00	\$14.00	\$27.00

* *Normal Hours* will be from 8:00 a.m. to 3:00 p.m., Monday through Friday. *After Hours* will be from 3:00 p.m. to 8:00 a.m. Monday through Friday, Weekends, and Federal Holidays.

Please note that the regular Utility Office Hours are different from the *Normal Hours* shown above.

If you have any questions with regard to these charges, please contact the Utility's offices at: (941) 755-0123.

Heather Hills Estates Utilities, LLC
4925 Third Street West
Bradenton, FL 34207
Phone: 941-755-0123
Fax: 941-755-1128
Email: hh4925@verizon.net