

**Diamond Williams**

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**From:** Susan Fennell [sfennell@nefcom.net]  
**Sent:** Friday, January 14, 2011 11:26 AM  
**To:** Filings@psc.state.fl.us  
**Cc:** 'Bill Thomas'; 'Debi Nobles'  
**Subject:** ETC Quarterly Link-Up and Lifeline Report 4th Quarter 2010  
**Attachments:** Lifeline Data Qtr Reports Fourth Quarter 2010.pdf

110000-01

NEFCOM's ETC Quarterly Link-Up and Lifeline Report for the 4th Quarter 2010 is attached. This report contains (2) pages.

If you have any questions, please contact me at the number shown below.

Thank You,  
Susan Fennell  
Director of Customer Services



Northeast Florida Telephone Company  
E-mail: [sfennell@nefcom.net](mailto:sfennell@nefcom.net)  
Ofc.: (904) 259-0633  
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**Northeast Florida Telephone Company, Inc.  
130 North Fourth Street • Macclenny, Florida 32063  
(904) 259-2261 or Toll Free (877) 838-5695**

January 14, 2011

Ms. Ann Cole  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM's ETC Quarterly Lifeline Report for the fourth quarter, 2010.

If you should have any questions or need any further information, please contact me at (904) 259-0629.

Sincerely,

s/Michael W. Griffis

Michael W. Griffis  
General Manager

cc: Master File

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**ETC QUARTERLY LINK-UP AND LIFELINE REPORT 4th QUARTER 2010**

- a. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

October, 2010	755
November, 2010	775
December, 2010	775

- b. The number of subscribers who received Link-Up for each month during the quarter.

Response:

October, 2010	22
November, 2010	10
December, 2010	16

- c. The number of new Lifeline subscribers added each month during the quarter.

Response:

October, 2010	46
November, 2010	40
December, 2010	39

- d. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

October, 2010	114
November, 2010	105
December, 2010	98

- e. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

October, 2010	1
November, 2010	1
December, 2010	1

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