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Aqua Utilities Florida, Inc.
2228 Capital Circle NE, Ste. 2A
Tallahassee, FL 32308

COMMISSION
CLERK

February 9, 2011

Katherine E. Fleming
Office of General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 100330-WS - Application for increase in water/wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc. – Supplemental Response Staff Fifteenth Data Request

Dear Ms. Fleming:

By this letter, Aqua Utilities Florida, Inc. (AUF or Company) provides its supplemental response to the Staff's Fifteenth Data Request.

Confidential Document No. 09225-W10; WP40-19/2 p.2

- 6. Please provide the status of all positions included in the budget that were listed as terminated and were not replaced. In your response, please state whether those positions have been replaced to date and whether their allocated salaries have been included.

RESPONSE:

Company 18

COM	Employee No.	Title	Status
APA	375	Billing Supervisor, Contracts	Position filled
ECR	7018	Part-time Customer Service Representative I	Position filled
GCL	7029	Customer Service Representative I	Position filled
RAD	7030	Customer Service Representative I	Position filled
SSC	7039	Customer Service Representative I	Position filled
ADM	7062	Part-time Customer Service Representative I	Position filled
OPC	52437	Customer Service Representative II	Position filled
CLK			

Company 11

DOCUMENT NUMBER DATE
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FPSC-COMMISSIONER

Employee No.	Title	Status
234	AIX Administrator	Position filled
416	Senior Human Resources Generalist	Position filled
719	Corporate Accountant	Position filled
729	Field Operations Systems Analyst	Position filled
732	CIS Business Systems Analyst	Open underway
6013	Pt. Admin Clerk	Position filled

With respect to the one open position (Position 732), active recruitment is underway; is currently being advertised, and is in the process of being filled. The allocations were included in the adjustments set forth in Schedule B-3 of the MFRs.

Operating and Maintenance Contracts with Municipality Authorities and Other Parties

12. On Page 2 of the Management’s Discussion and Analysis of Financial Condition and Results of Operations section in AAI’s 2009 Annual Report, it states, in pertinent part, “. . . [i]n addition, we provide water and wastewater service through operating and maintenance contracts with municipal authorities and other parties close to our utility companies’ service territories, . . .” The following questions related to these services mentioned above. Please respond to the following:
- a. Please provide a list of any and all of the “municipal authorities and other parties” with which AAI or any affiliate has operating and maintenance contracts.
 - b. For any of these municipal authorities and other parties identified in 12a, does AAI or any affiliate provide any billing, meter reading, and/or customer services.
 - c. For each municipal authority and other party identified in 12a, please describe, in detail, any and all of the specific services rendered or performed by AAI or any affiliate.
 - d. Please explain or describe, in detail, how either AAI, ASI, ACO, or other affiliate costs are allocated for the provision of water or wastewater services to these municipal authorities and other parties. In your response, please include any and all work papers and calculations showing any and all cost allocations (i.e. rate base and operating expense allocations) for the provision of water or wastewater services to these municipal authorities and other parties.
 - e. Please provide a copy of any and all operating and maintenance contracts with the municipal authorities and other parties identified in 12a.
 - f. Please provide the 2010 ERC count for each municipal authority and other party identified in 12a. In the response, ERCs should be determined using the American Water Works Association’s meter equivalent factors.

- g. Please explain or describe whether AUF included the ERC counts for the municipal authorities and other parties, identified in 12a, in its supplemental response to Staff's Fifth Data Request, No. 1, dated January 3, 2011. If so, please provide a more detailed breakdown showing where these ERCs are reflected. If not, please explain why the ERC counts for these municipal authorities and other parties were not included in AUF's supplemental response.

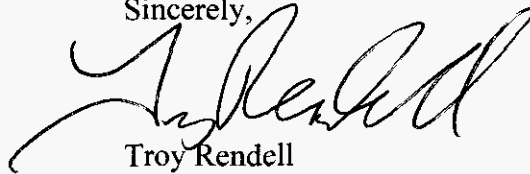
RESPONSE:

- a. See the spreadsheet attached hereto, which is also on the enclosed CD labeled "Staff Fifteenth Data Request – Supplemental Response."
- b. See the spreadsheet attached hereto, which is also on the enclosed CD labeled "Staff Fifteenth Data Request – Supplemental Response."
- c. See the spreadsheet attached hereto, which is also on the enclosed CD labeled "Staff Fifteenth Data Request – Supplemental Response." Responsive information is also included in the contracts on the enclosed CD.
- d. See the spreadsheet attached hereto, which is also on the enclosed CD labeled "Staff Fifteenth Data Request – Supplemental Response."
- e. Relevant contracts are included on the enclosed CD labeled "Staff Fifteenth Data Request – Supplemental Response."
- f. Aqua America does not routinely collect or maintain counts for customers of municipal authorities and other parties with whom it has O&M contracts. Consequently, AUF does not have a 2010 ERC count for each party identified in 12a. Furthermore, AUF respectfully submits that it is not applicable or appropriate to consider the number of ERCs for these types of parties because they are not customers of Aqua. To the extent any costs are incurred, such costs are either incurred in the individual states or allocated from affiliates using the existing affiliates agreement and underlying allocation methodology consistent with the last rate case. The agreement and underlying allocation methodology are on file with the Commission and the allocation methodology was previously accepted by the Commission in AUF's last rate case. Also, as shown in the attachment that lists the municipal contracts, in the vast majority of cases no corporate services are provided; therefore, there are no charges from Aqua America, Aqua Services, or Aqua Customer Operations. To the extent the information is available to AUF, the attached spreadsheet contains, to the extent the information is available to AUF, the number of customers of the non-affiliate system owner covered by the contract.
- g. As explained more fully above, no revisions are necessary because the customers in question are not Aqua customers. Further, the number of ERCs is not used for the O&M contracts identified in 12a. To the extent any costs are incurred, these are either incurred in the individual states or allocated using the allocation methodology which the Commission accepted in AUF's last rate case.

PSC – Fifteenth Data Request Supplemental Response
February 9, 2011

Please acknowledge receipt of this filing by stamping the extra copy of this letter “filed” and returning the copy to me. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell
Rates Manager

cc: Bruce May, Holland & Knight
Office of Commission Clerk
Patricia Christensen, Office of Public Counsel
Kimberly A. Joyce, Aqua America, Inc.

Listing of Operator contracts

				12(a)	12(a)	12(a)	12(b)	12(c)	12(d)	12(F)
Affiliate	Affiliate Company named in Contract	Affiliate Company performing services	Water (W) Wastewater (WW) Other (O)	Non-affiliate system owner	City	State	Billing, meter reading and/or customer services provided (List which ones)	Description of the service provided.	Please explain in detail how either AAI, ASI, ACO or other affiliate costs are allocated to these municipal authorities and other parties.	Non Affiliate Customer Count
Aqua Indiana, Inc.	Aquasource Services and Technologies, Inc.	Aqua Indiana, Inc.	WW	City of Salem	Salem	IN	None	Manage wastewater treatment plant	No allocations of ACO costs since services performed in the state by in state operation	1,525
Aqua Indiana, Inc.	Aquasource Services, LP	Aqua Indiana, Inc.	W	Town of Ingalls	Ingalls	IN	Meter reading, field customer service by in state operations	Operation, maintenance, and manage the water facility	No allocations of ACO costs since services performed in the state by in state operation	1,805
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Vinalhaven Water District	Vinalhaven	Maine	Customer service, billing and meter reading by in state operations	Complete Operations, Customer Service, Billing, Cash collections, Accounting, A&G	No allocations of ACO costs since services performed in the state by in state operation	315
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	WW	Town of Vinalhaven	Vinalhaven	Maine	Customer service and billing by in state operations	Operator, Customer Service, Billing, Cash collections, A&G	No allocations of ACO costs since services performed in the state by in state operation	315
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Oceans Edge at Owls Head	Owls Head	Maine	None	Operations and Customer Service	No allocations - no corporate services provided	10
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Tenants Harbor Water District	Tenants Harbor	Maine	Customer service, billing and meter reading by in state operations	Complete Operations, Customer Service, Billing, Cash collections, Accounting, A&G	No allocations of ACO costs since services performed in the state by in state operation	120
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Town of Waldoboro	Waldoboro	Maine	Customer service, billing and meter reading by in state operations	Complete Operations, Customer Service, Billing, Cash collections, Accounting, A&G	No allocations of ACO costs since services performed in the state by in state operation	403
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	South Freeport Water District	South Freeport	Maine	Meter reading by in state operations	Operations and Customer Service	No allocations of ACO costs since services performed in the state by in state operation	275
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Tidal Brook Homeowners Assc	Freeport	Maine	None	Operations	No allocations - no corporate services provided	15
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	WW	Town Bucksport	Bucksport	Maine	None	Operations	No allocations - no corporate services provided	655
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W and WW	Auburn Water and Sanitary Districts	Auburn	Maine	None	Financial Services (bookkeeping) only provided by in state	No allocations - no corporate services provided	
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W and WW	Greater Augusta Utility District	Augusta	Maine	None	Financial Services (bookkeeping) only provided by in state	No allocations - no corporate services provided	
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	WW	City of Rockland	Rockland	Maine	Customer service, billing and meter reading by in state operations	Wastewater billing and customer service	No allocations of ACO costs since services performed in the state by in state operation	3,000
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	WW	Town of Camden	Camden	Maine	Customer service, billing and meter reading by in state operations	Wastewater billing and customer service	No allocations of ACO costs since services performed in the state by in state operation	1,700
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	WW	Town of Rockport	Rockport	Maine	Customer service, billing and meter reading by in state operations	Wastewater billing and customer service	No allocations of ACO costs since services performed in the state by in state operation	600
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Port Clyde Water District	St. George	Maine	Customer service, billing and meter reading by in state operations	Customer service, billing and financial services	No allocations of ACO costs since services performed in the state by in state operation	120
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Isleboro School	Isleboro	Maine	None	Operations	No allocations - no corporate services provided	15
Aqua Maine, Inc.	Aqua Maine, Inc.	Aqua Maine, Inc.	W	Half Moon Properties Inc	Freeport	Maine	None	Operations	No allocations - no corporate services provided	Not Available
Aqua New Jersey, Inc.	Aqua New Jersey, Inc.	Aqua New Jersey, Inc.	WW	Greenwich Township	Greenwich	NJ	None	Operation & maintenance of sewer collection system & force mains.	No allocations - no corporate services provided	900
Aqua North Carolina, Inc.	Aqua North Carolina, Inc.	Aqua North Carolina, Inc.	W	Bogue Watch	Carteret County	NC	Customer Inquiries by in state	Operations, maintenance	No allocations - no corporate services provided	Not Available

Listing of Operator contracts

		12(a)	12(a)	12(a)	12(b)	12(c)	12(d)	12(F)		
Affiliate	Affiliate Company named in Contract	Affiliate Company performing services	Water (W) Wastewater (WW) Other (O)	Non-affiliate system owner	City	State	Billing, meter reading and/or customer services provided (List which ones)	Description of the service provided.	Please explain in detail how either AAI, ASI, ACO or other affiliate costs are allocated to these municipal authorities and other parties.	Non-Affiliate Customer Count
Aqua Ohio, Inc.	Aqua Ohio, Inc.	Aqua Ohio, Inc.	W	Geneva City	Geneva	Ohio	None	Management and operation of water supply facilities	No allocations - no corporate services provided	Not Available
Aqua Ohio, Inc.	Aqua Ohio, Inc.	Aqua Ohio, Inc.	W	Astabula County	Ashtabula	Ohio	None	Management and operation of water supply facilities	No allocations - no corporate services provided	Not Available
Aqua Ohio, Inc.	Aqua Ohio, Inc. (as Consumers Ohio Water Company)	Aqua Ohio, Inc.	W	Muskingum Watershed Conservancy District	Atwood	Ohio	Billing, customer service	Management and operation of water supply facilities	ACO, Postage & Bill Processing are allocated based on percentage of revenues	111
Aqua Ohio, Inc.	Aqua Ohio, Inc. (as Consumers Ohio Water Company)	Aqua Ohio, Inc.	W	F. Trace Homeowners Muskingum Watershed Conservancy District	Bath Twp.	Ohio	Billing, customer service	Management and operation of water supply facilities	ACO, Postage & Bill Processing are allocated based on percentage of revenues	120
Aqua Ohio, Inc.	Aqua Ohio, Inc.	Aqua Ohio, Inc.	W		Richland County	Ohio	None	Management and operation of water supply facilities	No allocations - no corporate services provided	Not Available
Aqua Texas, Inc.	AquaSource Operations, Inc.	Aqua Texas, Inc.	W	Corral City	Ft. Worth	TX	None	Water usage from municipally	No allocations - no corporate services provided	1
Aqua Texas, Inc.	AquaSource Operations, Inc.	Aqua Texas, Inc.	W and WW	CWS Communities, LP (Creekside)	Ft. Worth	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	598
Aqua Texas, Inc.	Aqua Texas, Inc.	Aqua Texas, Inc.	WW	Railyard WWTP	Kyle	TX	None	Management and operation of wastewater facility	No allocations - no corporate services provided	125
Aqua Texas, Inc.	Aqua Texas, Inc.	Aqua Texas, Inc.	WW	Union Hill	Brownsboro	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	162
Aqua Texas, Inc.	AquaSource, Inc.	Aqua Texas, Inc.	W	Crystal Mountain HOA	Austin	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	51
Aqua Texas, Inc.	Aquasource Services, LP	Aqua Texas, Inc.	W	Ridgewood Village	Austin	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	94
Aqua Texas, Inc.	AquaSource, Inc.	Aqua Texas, Inc.	W and WW	Senna Hills MUD	Austin	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	395
Aqua Texas, Inc.	Aqua Texas, Inc. Aquasource Services and Technologies, Inc.	Aqua Texas, Inc.	W	Travis County WCID #18	Austin	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	1,772
Aqua Texas, Inc.	Aquasource Services and Technologies, Inc.	Aqua Texas, Inc.	WW	City of Kyle	Kyle	TX	None	Operation of wastewater treatment plant only - no collection system	No allocations - no corporate services provided	7,928
Aqua Texas, Inc.	Aquasource Services and Technologies, Inc.	Aqua Texas, Inc.	W	West Brazos WSC	Waco	TX	Billing and meter reading done by in state operations	Management services which includes operations and billing for this contract	No allocations of ACO costs since services performed in the state by in state operation	943
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	National Realty	Edgmont/Newtown	PA	None	Operations Supervision of 2 WW facilities	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Foster Township	Foster Twp	PA	None	Plant operations for AgMar/Hickory Hill WWTPs	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Kidder Township	Kidder Twp	PA	None	Operation of Split Rock WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Newtown Township	Newtown Twp	PA	None	Operation of Springton Pointe WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Uwchlan Township	Exton	PA	None	Operation of Eagleview WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Runnymede Farms	Edgmont Twp	PA	None	Operation of Clusters & Ridge WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Knight's Bridge Corporation	Chadds Ford Twp	PA	None	Operation of Knights Bridge WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	PA State System	Cheyney	PA	None	Operation of Cheyney University WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Sage Hill Development, LP	Thornbury Twp	PA	None	Operation of Sage Hill WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Country Club Estates	Whitemarsh Twp	PA	None	Operation of Creek Lane WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Chemung County Industrial Development Authority	Chemung Twp	PA	Meter reading only performed in state	Professional services including water meter reading, distribution system flushing, hydrant inspection, and sampling of water	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available
Suburban Environmental Services, Inc.	Suburban Environmental Services, Inc.	Aqua Resources	WW	Holloway Development	Edgmont Twp	PA	None	Operation of Phase 5 WWTP	Aqua Resources allocated based on fixed asset allocations as shown in Volume 1 Appendix 1	Not Available