

**Matilda Sanders**

*PSC-11-0184 - CO - TX*

From: Gloria Ross  
Sent: Friday, April 01, 2011 12:28 PM  
To: CLK - Orders / Notices  
Cc: Pauline Evans; Lee Eng Tan; Adam Teitzman; Terry Holdnak  
Subject: Order / Notice Submitted

Date and Time: 4/1/2011 12:26:00 PM  
Docket Number: 110029-TX  
Filename / Path: I:\2011\110029\110029 CO.04-01-11.pere.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>01032-11</u>		
DISTRIBUTION: _____		

CONSUMMATING ORDER

*Gloria Ross*  
Commission Deputy Clerk II  
Office of the General Counsel  
Florida Public Service Commission  
850-413-6214

*FAXED - 0*  
*MAILED - 0*  
*EMAILED - 1*

*CERTIFIED*  
*MAILED*  
*4/4/11 man*

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110029**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Easy Telephone Services Company		tallen@telecomservicebureau.com	No

## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 905836)

**Attachments:** 02162-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

110029-TX

FPSC, CLK - CORRESPONDENCE  
Administrative Parties Consumer  
DOCUMENT NO. 01032-11  
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• Sender: Please print your name, address, and ZIP+4 in this box •

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0856

COMMISSION  
CLERK

11 MAR 15 AM 8:31

RECEIVED-FPSC

850



SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	<p>A. Signature <input checked="" type="checkbox"/> X <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <i>See tel records</i> C. Date of Delivery <i>2/11/11</i></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No If YES, enter delivery address below:</p>
<p>1. Article Addressed to:</p> <p><b>Easy Telephone Services Company</b> 8280 SE 15th Court Ocala, Florida 34480-9398</p>	<p>3. Service Type</p> <p><input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>
<p>2. Article Number (Transfer from service label)</p> <p><i>110029-TX man</i></p>	<p>7009 3410 0002 4112 5030</p>

Matilda Sanders

PSC-11-0154 - PAA - TX

110029-TX

From: Gloria Ross  
Sent: Monday, March 07, 2011 9:32 AM  
To: CLK - Orders / Notices  
Cc: Pauline Evans; Lee Eng Tan; Adam Teitzman  
Subject: Order / Notice Submitted

7  
attach online

Date and Time: 3/7/2011 9:30:00 AM  
Docket Number: 110029-TX  
Filename / Path: I:\2011\110029\110029 PAA Order.02-22-11.pere.doc

**NOTICE OF PROPOSED AGENCY ACTION**  
**ORDER APPROVING SETTLEMENT AGREEMENT**

*CERTIFIED MAIL*

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>01032-11</u>		
DISTRIBUTION: _____		

*Gloria Ross*  
Commission Deputy Clerk II  
Office of the General Counsel  
Florida Public Service Commission  
850-413-6214

*FAXED - 0*  
*MAILED - 0*  
*EMAILED - 1*

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110029**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Easy Telephone Services Company		tallen@telecomservicebureau.com	No

## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 601306)

**Attachments:** 01483-11.pdf

The attached order or notice has been issued by the Public Service Commission.

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Thank you.

110029-TX

FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110029

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Easy Telephone Services Company		tallen@telecomservicebureau.com	No

**ADMINISTRATIVE**

FAXED - 0  
MAILED - 0  
EMAILED - 1



## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 329056)

**Attachments:** Recommendation 00966-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

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TO: Parties and Interested Persons  
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk  
RE: Notice of Filing of Staff Recommendation

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Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

11 FEB 10 PM 12:07

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION  
CLERK

## -M-E-M-O-R-A-N-D-U-M-

**DATE:** February 10, 2011

**TO:** Office of Commission Clerk (Cole)

**FROM:** Division of Regulatory Analysis (Curry) *KLC*  
Office of the General Counsel (Evans, Tan) *Pere* *ATW*

**RE:** Docket No. 110029-TX – Compliance investigation of Easy Telephone Services Company for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, or Toll Provider Selection.

**AGENDA:** 02/22/11 – Regular Agenda – Proposed Agency Action – Interested Persons May Participate

**COMMISSIONERS ASSIGNED:** All Commissioners

**PREHEARING OFFICER:** Administrative

**CRITICAL DATES:** None

**SPECIAL INSTRUCTIONS:** None

**FILE NAME AND LOCATION:** S:\PSC\RAD\WP\110029.RCM.DOC

### Case Background

Easy Telephone Services Company (Easy Tel) is a competitive local exchange company (CLEC) and is authorized by this Commission, pursuant to CLEC Certificate No. 7300, to provide local exchange telecommunications services in Florida. On March 26, 2010, Easy Tel received authorization from the Commission to serve as an Eligible Telecommunications Carrier (ETC) in Florida.

In late August 2010, the Florida Public Service Commission (Commission) began receiving unauthorized carrier change (slamming) complaints against Easy Tel. As of January 19, 2011, 106 slamming complaints have been filed against the company.

Section 1 - Office of Commission Clerk

Docket No. 110029-TX Date Docketed: 01/12/2011 Title: Compliance investigation of Easy Telephone Services Company for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, or Toll Provider Selection.

Company: Easy Telephone Services Company

FPSC, CLK - CORRESPONDENCE  
 Administrative Parties Consumer  
 DOCUMENT NO. Q1032-11  
 DISTRIBUTION: \_\_\_\_\_

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("()" indicates OPR)

Expiration: \_\_\_\_\_

ADM	APA	CLK	ECR	GCL	PIF	(RAD)	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B10(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

0 Current CASR revision level

Due Dates  
 Previous Current

	1.			
	2.			
	3.			
	4.			
	5.			
	6.			
	7.			
Staff Counsel	8.			
	9.			
OCRs	10.			
	11.			
	12.			
	13.			
	14.			
	15.			
	16.			
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	22.			
	23.			
	24.			
	25.			
	26.			
	27.			
	28.			
	29.			
Recommended assignments for hearing and/or deciding this case:	30.			
	31.			
	32.			
Full Commission ___ Commission Panel ___	33.			
Hearing Examiner ___ Staff ___	34.			
	35.			
Date filed with CLK: _____	36.			
	37.			
Initials OPR _____	38.			
Staff Counsel _____	39.			
	40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date: \_\_\_\_\_

Section 1 - Office of Commission Clerk

Docket No. 110029-TX Date Docketed: 01/12/2011 Title: **Compliance investigation of Easy Telephone Services Company for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, or Toll Provider Selection.**  
 Company: Easy Telephone Services Company

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to: ADM APA CLK ECR GCL PIF (RAD) SSC  
 ("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module B10(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	K Curry	<input type="checkbox"/> Current CASR revision level	Due Dates	
			Previous	Current
		1. Staff Recommendation	NONE	02/10/2011
		2. Agenda	NONE	02/22/2011
		3. PAA Order	NONE	03/14/2011
		4. Consummating Order if No Protest	NONE	04/07/2011
		5. Close Docket or Revise CASR	NONE	06/30/2011
		6.		
		7.		
Staff Counsel	P Evans, L Tan	8.		
		9.		
OCRs		10.		
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Recommended assignments for hearing and/or deciding this case:		31.		
		32.		
Full Commission <input checked="" type="checkbox"/> Commission Panel		33.		
Hearing Examiner <input type="checkbox"/> Staff		34.		
		35.		
Date filed with CLK: <u>01/27/2011</u>		36.		
		37.		
Initials OPR _____		38.		
Staff Counsel _____		39.		
		40.		

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: GH/MM  
 Date: 01/27/2011