**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

COVER SHEET

DATE: March 4, 2011

TO: Ann Cole, Clerk

Office of Commission Clerk

FROM: Russell and Shirley Ferrell *Petitioners*

RE: Response – 03/04/2011

SPECIAL

REQUEST: May Office of Commission Clerk distribute the attached Reply as appropriate to Commissioners, Staff and Parties in Docket(s 100175-TL and) 100312-EI.

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

Complaint against Florida Power and Light Company Docket No. 100312-EI

for Alleged violation of various sections of Florida

Administrative Code, Florida Statutes, and AT&T

Regulations pertaining to billing of charges and Collection of

charges, fees and taxes

(Complaint against AT&T d/b/a BellSouth Docket No. 100175-TL

for Alleged violation of various sections of Florida

Administrative Code, Florida Statutes, and AT&T

Regulations pertaining to billing of charges and Collection of

charges, fees and taxes)

**PETITIONERS’ REPLY**

During February 8, 2011 Hearing Commissioners expressed compassion about specific circumstances of Petitioners, a couple with exempt status, who are elderly and jobless.February 25, 2011 Florida Power and Light Company’s Reply makes a false assumption. In fact Florida Administrative Code does not prohibit replies to motions from both parties.

Where Respondents wrongfully have demanded payment, of their obligations to Government entities, from Petitioners who are not required to pay those costs according to Florida Statutes, such attacks, against persons *e.g. jobless* who are prevented access and denied opportunity to earn a good living, violate law. Therefore, Petitioners declare all Commission votes and decisions that support those attacks shall be immediately vacated.

March 4, 2011 By: */s/* Russell and Shirle

***.*** *Petitioner*