

State of Florida



Public Service Commission

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RECEIVED-FPSC

11 APR 26 AM 10:45

-M-E-M-O-R-A-N-D-U-M-

COMMISSION
CLERK

DATE: April 26, 2011
TO: Ann Cole, Office of Commission Clerk
FROM: Robert Simpson, Engineering Specialist II, Division of Economic Regulation *RS*
RE: Docket No. 100359-WS- Application for staff-assisted rate case in Volusia County
by Tymber Creek Utilities, Incorporated

Attached are email correspondence with DEP regarding the odor situation pertaining to the Tymber Creek wastewater system. Please add this copy of email documentation to the docket.

Should you have any questions regarding this matter, feel free to contact me.

Attachments

DOCUMENT NUMBER-DATE

02847 APR 26 =

FPSC-COMMISSION CLERK

Robert Simpson

From: Hall, Daniel K. [Daniel.K.Hall@dep.state.fl.us]
Sent: Friday, April 22, 2011 11:03 AM
To: Judy, Dennise; Robert Simpson
Cc: Miller, Gary
Subject: RE: Tymber Creek WWTF

Robert,

I went out to Tymber Creek this morning. I was on-site by 8:30 and found no detectable odors from the sewer plant or the main lift station. However, I did speak with a resident who lives adjacent to the plant and she stated odors are a frequent occurrence from the sewer treatment plant and have been for years. She has complained to the HOA in the past but has never reported it to DEP. According to her the odors happen at the usual times, first thing in the morning around 7 and then again in the evening, 7-ish as well. The odors were described as strong enough to choke and necessitated keeping the windows closed during those times. I did leave her with my card so that we can try and start keeping track of this. If you need one of us to actually physically confirm the odors please let me know and we'll see what we can arrange, it's about an hour and twenty minutes from the office to Tymber Creek but we have an inspector that lives in that county so she might be willing to pop up there early one morning.

Daniel Hall
 Environmental Specialist II-Waste Water Compliance/Enforcement
 Florida Dept. of Environmental Protection
 3319 Maguire Blvd., # 232
 Orlando, FL 32803
 Tel: (407) 893-3313 ext 2212
 Fax: 850-412-0473
 Email: daniel.k.hall@dep.state.fl.us

From: Judy, Dennise
Sent: Monday, April 18, 2011 3:27 PM
To: Hall, Daniel K.
Cc: Miller, Gary
Subject: RE: Tymber Creek WWTF

I think it is the lift station (that one at the end of the road that pumps to the WWTF. They just say "in the morning"

Dennise Judy
 Program Manager
 Domestic Waste Permitting
 407-893-3989

From: Hall, Daniel K.
Sent: Monday, April 18, 2011 3:21 PM
To: Judy, Dennise
Cc: Miller, Gary
Subject: RE: Tymber Creek WWTF

DOCUMENT NUMBER - DATE

02847 APR 26 =

4/26/2011

FPSC-COMMISSION CLERK

Do we have any other details about this? What time is it supposed to be happening? Under what conditions?
Are we sure this is meant to be the WWTF and not a lift station?

From: Judy, Dennise
Sent: Monday, April 18, 2011 2:51 PM
To: Hall, Daniel K.
Cc: Miller, Gary
Subject: FW: Tymber Creek WWTF

I neglected to ask you the question Robert put in his email....?

Dennise Judy
Program Manager
Domestic Waste Permitting
407-893-3989

From: Robert Simpson [mailto:RSimpson@PSC.STATE.FL.US]
Sent: Wednesday, April 13, 2011 9:38 AM
To: Judy, Dennise
Subject: RE: Tymber Creek WWTF

Hi Dennise:

Sorry, I forgot about this question. Is it also possible for Daniel to visit the WWTF in the morning to check for any odor problem? Thanks.

Robert

From: Judy, Dennise [mailto:Dennise.Judy@dep.state.fl.us]
Sent: Wednesday, April 13, 2011 8:18 AM
To: Robert Simpson
Cc: Miller, Gary; Hall, Daniel K.; Ferraro, Chris
Subject: FW: Tymber Creek WWTF

Hi, Robert,

I got your message and will be glad to call you back, but I really don't have much information about problems with odors, and it has not been specifically addressed in our permit. I asked our compliance staff if they knew about odor complaints. According to Daniel Hall, "the only odor issues have been related to the numerous overflows from the lift station." I told one of the folks I talked to after the meeting that the upgrades to the LS will likely correct the problem we were discussing at the time. If septic conditions are forming overnight and causing the morning odors when the flows increase, the utility might need to install odor controls of some kind. If it is actually the WWTF, not the LS, they are complaining about it is not a problem that has been brought to our attention.

Regards, Dennise

Dennise Judy
Program Manager
Domestic Waste Permitting
407-893-3989

4/26/2011

The Department of Environmental Protection values your feedback as a customer. DEP Secretary Herschel T. Vinyard Jr. is committed to continuously assessing and improving the level and quality of services provided to you. Please take a few minutes to comment on the quality of service you received. Simply click on [this link to the DEP Customer Survey](#). Thank you in advance for completing the survey.