

MESSIER CAPARELLO & SELF, P.A.

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April 29, 2011

COMMISSION CLERK

BY HAND DELIVERY

Ms. Ann Cole, Commission Clerk
Office of Commission Clerk
Room 110, Easley Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Docket No. 100128-WU

Dear Ms. Cole:

Enclosed for filing on behalf of Lighthouse Utilities Company, Inc. is Lighthouse Utilities Company, Inc.'s Response to Staff's Third Data Request in the above referenced docket.

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me.

Should you have any questions, please do not hesitate to contact me. Thank you for your assistance with this filing.

Sincerely,

Norman H. Horton, Jr.

NHH:amb

- cc: Keino Young, Esq. (with enclosures)
- Office of Public Counsel (with enclosures)
- Mr. Jay Rish
- Mr. Michael McKenzie

DOCUMENT NUMBER - DATE
02977 APR 29 =
FPSC-COMMISSION CLERK

Lighthouse Utilities Company's Responses to STAFF'S THIRD DATA REQUEST

**Re: Docket No. 100128-WU, Application for increase in water rates in Gulf County
by Lighthouse Utilities Company**

<u>Component</u>	<u>Normal Hours Hourly Pay</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Costs</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc.				
Total Costs				

These costs should address, in detail, the following components:

1. Office costs associated with recording and processing a customer requests for service, including labor, computer service, and postage.
2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Response: Please see attached documents.

Lighthouse Utilities Company, Inc.
 Miscellaneous Service Charge Cost Calculations
 Docket 100128-WU

INITIAL CONNECTION

	Normal Hours <u>Hourly Pay</u>	Normal Hours <u>Typical Time</u>	Normal Hours <u>Total Cost</u>	<u>Description</u>
Clerical and Admin	8.65	0.10	0.87	Record/process customer request for service
Clerical and Admin	8.65	0.10	0.87	Record/process request for service termination
Labor	21.92	0.50	10.96	Labor related to inspection and connection of service
Transportation costs	21.92	0.75	16.44	Travel time by employees
Computer services	8.65	0.10	0.87	Book-keeping for new customer data entry
Overhead	22.23	0.10	2.22	Indirect costs for office expenses, rent, insurance, etc.
Total Costs		1.65	32.22	
Charge requested			21.00	

INITIAL CONNECTION

	After Hours <u>Hourly Pay</u>	After Hours <u>Typical Time</u>	After Hours <u>Total Cost</u>	<u>Description</u>
Clerical and Admin	12.98	0.10	1.30	Record/process customer request for service
Clerical and Admin	12.98	0.10	1.30	Record/process request for service termination
Labor	32.88	0.50	16.44	Labor related to inspection and connection of service
Transportation costs	32.88	0.75	24.66	Travel time by employees
Computer services	12.98	0.10	1.30	Book-keeping for new customer data entry
Overhead	33.35	0.10	3.33	Indirect costs for office expenses, rent, insurance, etc.
Total Costs		1.65	48.33	
Charge requested			42.00	

Lighthouse Utilities Company, Inc.
 Miscellaneous Service Charge Cost Calculations
 Docket 100128-WU

NORMAL RECONNECTION	Normal Hours <u>Hourly Pay</u>	Normal Hours <u>Typical Time</u>	Normal Hours <u>Total Cost</u>	<u>Description</u>
Clerical and Admin	8.65	0.10	0.87	Record/process customer request for reestablishing service
Clerical and Admin	8.65	0.10	0.87	Record/process request for service termination
Labor	21.92	0.50	10.96	Labor related to inspection and re-connection of service
Transportation costs	21.92	0.75	16.44	Travel time by employees
Computer services	8.65	0.10	0.87	Book-keeping for customer data entry maintenance
Overhead	22.23	0.10	2.22	Indirect costs for office expenses, rent, insurance, etc.
Total Costs		1.65	32.22	
Charge requested			21.00	

NORMAL RECONNECTION	After Hours <u>Hourly Pay</u>	After Hours <u>Typical Time</u>	After Hours <u>Total Cost</u>	<u>Description</u>
Clerical and Admin	12.98	0.10	1.30	Record/process customer request for reestablishing service
Clerical and Admin	12.98	0.10	1.30	Record/process request for service termination
Labor	32.88	0.50	16.44	Labor related to inspection and re-connection of service
Transportation costs	32.88	0.75	24.66	Travel time by employees
Computer services	12.98	0.10	1.30	Book-keeping for customer data entry maintenance
Overhead	33.35	0.10	3.33	Indirect costs for office expenses, rent, insurance, etc.
Total Costs		1.65	48.33	
Charge requested			42.00	

VIOLATION RECONNECTION

In accordance with 25-30.460 of the Florida Admin Code, a utility may charge a violation reconnection charge that is levied prior to reconnection of an existing customer after discontinuance of service for cause according to subsection 25-30.320(2), F.A.C including a delinquency in bill payment.

Lighthouse Utilities will only charge a customer the approved normal reconnection charge when a violation reconnection charge is applicable unless Lighthouse incurs unforeseen out-of-pocket costs related to reconnection of the customer in violation.

Lighthouse will assess either the normal hours charge or after hours charge depending on when the customer requests the reconnection occur.

Lighthouse Utilities Company, Inc.
 Miscellaneous Service Charge Cost Calculations
 Docket 100128-WU

PREMISES VISIT

	Normal Hours <u>Hourly Pay</u>	Normal Hours <u>Typical Time</u>	Normal Hours <u>Total Cost</u>	<u>Description</u>
Clerical and Admin	8.65	0.50	4.33	Record/process customers who are delinquent
Labor	21.92	0.50	10.96	Labor related to notifying customer of delinquent account
Transportation costs	21.92	0.50	10.96	Travel time by employees
Computer services	8.65	0.10	0.87	Book-keeping for customer data entry maintenance
Overhead	22.23	0.10	2.22	Indirect costs for office expenses, rent, insurance, etc.
Total Costs		1.70	29.33	
Charge requested			21.00	

PREMISES VISIT

	After Hours <u>Hourly Pay</u>	After Hours <u>Typical Time</u>	After Hours <u>Total Cost</u>	<u>Description</u>
Clerical and Admin	12.98	0.50	6.49	Record/process customers who are delinquent
Labor	32.88	0.50	16.44	Labor related to notifying customer of delinquent account
Transportation costs	32.88	0.50	16.44	Travel time by employees
Computer services	12.98	0.10	1.30	Book-keeping for customer data entry maintenance
Overhead	33.35	0.10	3.33	Indirect costs for office expenses, rent, insurance, etc.
Total Costs		1.70	44.00	
Charge requested			42.00	

Lighthouse Utilities Company, Inc.
 Hourly Rate Calculations
 Docket 100128-WU

<u>Clerical and Admin</u>		Monthly Cost	Monthly Hours	Hourly Rate	After Hours Rate
Pennco Financial (Mary Ellen Penn)	contract bookkeeping	750.00	86.67	8.65	12.98
<u>Labor</u>		Monthly Wages	Monthly Hours	Hourly Rate	Hourly Rate
Rick Simmons	manager	3,799.55	173.33	21.92	32.88
Thomas Dixon	general labor	2,771.82	173.33	15.99	23.99
<u>President</u>					
William J. Rish, Jr.	general operations (used for overhead rate)	2,890.36	130.00	22.23	33.35

Michael McKenzie

From: Michael McKenzie [michael@rapacpas.com]
Sent: Thursday, April 28, 2011 4:56 PM
To: 'Michael McKenzie'
Subject: FW: Data requests

-----Original Message-----

From: Rick Simmons [<mailto:luci@gtcom.net>]
Sent: Thursday, April 28, 2011 2:22 PM
To: 'Michael McKenzie'
Subject: RE: Data requests

Initial connections: 18

Normal reconnections: 0

Violation reconnections: 0

Premises visits: 0

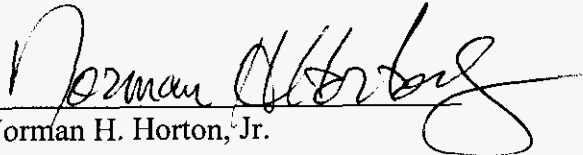
Rick Simmons
Manager
Lighthouse Utilities Company, Inc.
(850) 227-7427 Office
(850) 227-5349 Cellular
(850) 227-9699 Fax

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been served on the following parties by Electronic Mail and/or U.S. Mail this 29th day of April, 2011.

Keino Young, Esq.
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Office of Public Counsel
c/o The Florida Legislature
111 West Madison St., Room 812
Tallahassee, FL 32399-1400


Norman H. Horton, Jr.