

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED-FPSC

11 MAY 12 PM 3:35

COMMISSION
CLERK

Public Service Commission

May 12, 2011

Mr. Christian Marcelli
Rose, Sundstrom & Bentley, LLP
766 North Sun Drive, Suite 4030
Lake Mary, FL 32746

Staff's Sixth Data Request

Re: Docket No. 100426-WS - Application for increase in water and wastewater rates in Lake County by Lake Utility Services, Inc.

Dear Mr. Marcelli:

By this letter, the Commission staff requests that Lake Utility Systems, Inc. (LUSI or Utility) provide responses to the following data requests.

Staff's audit of LUSI, Audit Control No. 11-004-4-1, Audit Finding 9, relates to the over billing of revenues for wastewater accounts that had gallonage usage in excess of 10,000 gallons. The Utility did not object to staff's finding in its response to the audit report. Please provide a detailed report that includes the following:

1. The number of bills affected per month from May 2009 until present;
2. The total amount of the overcharges;
3. The actions the Utility took to refund the affected customers; and
4. The actions the Utility took to correct the apparent billing error.

Please file the requested information by June 3, 2011, with Ms. Ann Cole, Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850.

DOCUMENT NUMBER - 03324
03324 MAY 12 =
FPSC-COMMISSION CLERK

Mr. Christian Marcelli

Page 2

May 12, 2011

Please feel free to call me at (850) 413-6536 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Dale R. Buys". The signature is written in a cursive style with a large, sweeping initial "D".

Dale R. Buys
Regulatory Analyst IV

cc: Division of Economic Regulation (Maurey, Daniel, Fletcher, Lingo, Stallcup, Williams,
Thompson)
Office of the General Counsel (Young)
Office of Commission Clerk
Office of Public Counsel