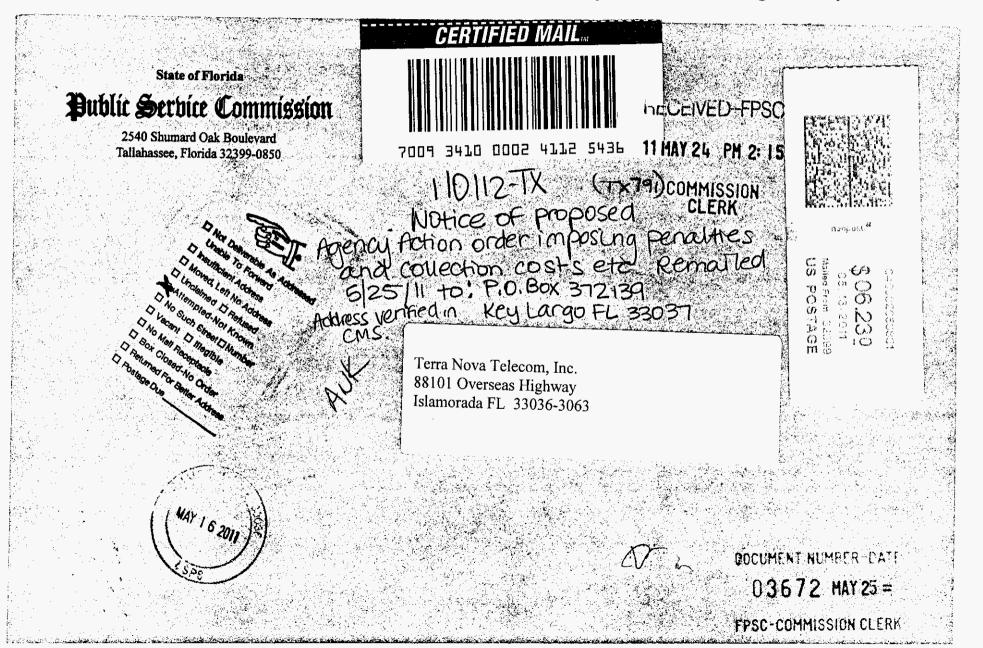
Undeliverable envelope returned from the U.S. Post Office.

Address is consistent with the Master Commission Directory or the Case Management System.



| SENDER: COMPLETE THIS SECTION | COMPLETE THIS SECTION ON DELIVERY | |
|--|---|--|
| Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. | A. Signature X | |
| Attach this card to the back of the mailplece, or on the front if space permits. 1. Article Addressed to: | D. Is delivery address different from item 1? Yes If YES, enter delivery address below: No | |
| Terra Nova Telecom, Inc. 88101 Overseas Highway | | |
| Islamorada FL 33036-3063 | 3. Service Type | |
| 110112-TX PSC-11-0220-PAA-TX | 4. Restricted Delivery? (Extra Fee) ☐ Yes | |
| | 0 0002 4112 5436 | |
| PS Form 3811, February 2004 Domestic Ret | turn Receipt 102595-02-M-1540 | |

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Compliance investigation of CLEC Certificate No. 6067, issued to ProfitLab, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 7401, issued to Cogent Communications of Florida LHC, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 5736, issued to Advantage Group of Florida Communications, L.L.C., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 8176, issued to Cypress Communications Operating Company, LLC, for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 8488, issued to Terra Nova Telecom, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 8518, issued to Tennessee Telephone Service, LLC d/b/a Freedom Communications USA, LLC, for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

DOCKET NO. 110108-TX

DOCKET NO. 110109-TX

DOCKET NO. 110110-TX

DOCKET NO. 110111-TX

DOCKET NO. 110112-TX

DOCKET NO. 110113-TX

03672 HAY 25 = 03339 MAY 13 = FPSC-COMMISSION CLERK

ORDER NO. PSC-11-0220-PAA-TX DOCKET NOS. 110108-TX, 110109-TX, 110110-TX, 110111-TX, 110112-TX, 110113-TX, 110114-TX, 110115-TX, 110116-TX, 110117-TX, 110118-TX, 110119-TX, 110120-TX PAGE 2

In re: Compliance investigation of CLEC Certificate No. 8718, issued to QuikVoip, LLC, for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 8731, issued to Excelacom Light, LLC., for apparent first-time violation of 25-4.0161. F.A.C., Regulatory Assessment Fees: Telecommunications

Companies.

Rule

In re: Compliance investigation of CLEC | DOCKET NO. 110116-TX Certificate No. 8745, issued to SIP Interchange Corporation, for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Telecommunications Assessment Fees: Companies.

In re: Compliance investigation of CLEC 8753, Certificate No. issued DIGITALIPVOICE, INC., for apparent firsttime violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees: Telecommunications Companies.

In re: Compliance investigation of CLEC Certificate No. 8767, issued to Entelegent Solutions, Inc., for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment **Telecommunications** Fees: Companies.

In re: Compliance investigation of CLEC | DOCKET NO. 110119-TX Certificate No. 8778, issued to PeerTel Communication, LLC, for apparent first-time of Rule F.A.C., violation 25-4.0161, Regulatory Fees: Assessment Telecommunications Companies.

DOCKET NO. 110114-TX

DOCKET NO. 110115-TX

DOCKET NO. 110117-TX

DOCKET NO. 110118-TX

ORDER NO. PSC-11-0220-PAA-TX DOCKET NOS. 110108-TX, 110109-TX, 110110-TX, 110111-TX, 110112-TX, 110113-TX, 110114-TX, 110115-TX, 110116-TX, 110117-TX, 110118-TX, 110119-TX, 110120-TX PAGE 3

In re: Compliance investigation of CLEC Certificate No. 8789, issued to MBC Telecom LLC, for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

DOCKET NO. 110120-TX ORDER NO. PSC-11-0220-PAA-TX ISSUED: May 13, 2011

NOTICE OF PROPOSED AGENCY ACTION ORDER IMPOSING PENALTIES AND COLLECTION COSTS, AND REQUIRING PAYMENT OF DELINQUENT REGULATORY ASSESSMENT FEES, OR CANCELLING COMPETITIVE LOCAL EXCHANGE COMPANY CERTIFICATES FOR VIOLATION OF RULE 25-4.0161, FLORIDA ADMINISTRATIVE CODE

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

Pursuant to Rule 25-4.0161(10-11), Florida Administrative Code, telecommunications companies that fail to pay the Regulatory Assessment Fee, including statutory late payment charges, within 15 days after receiving a delinquent notice, shall be automatically penalized \$500 for a first offense, \$1,000 for a second offense, and \$2,000 for a third offense. The penalty amounts include collection costs. If an entity fails to pay the Regulatory Assessment Fee in full, including statutory late payment charges, along with the penalty amount, that entity's certificate shall be cancelled.

Pursuant to Section 364.336, Florida Statutes, certificate holders must pay a minimum annual Regulatory Assessment Fee if the certificate was active during any portion of the calendar year. Pursuant to Rule 25-4.0161(2), Florida Administrative Code, the form and applicable fees are due to the Florida Public Service Commission by January 30 of the subsequent year. Pursuant to Section 350.113(4), Florida Statutes, the Regulatory Assessment Fee return forms, for the period of January 1 through December 31, are mailed to entities at least 45 days prior to the date that payment of the fee is due.

The Division of Administrative Services advised that the entities listed below failed to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code. Each entity has not paid the 2010 Regulatory Assessment Fee.

| ENTITY'S NAME | CO. CODE | DOCKET NO. |
|--|----------|------------|
| ProfitLab, Inc. | TX286 | 110108-TX |
| Cogent Communications of Florida LHC, Inc. | TX426 | 110109-TX |
| Advantage Group of Florida Communications, L.L.C. | TX572 | 110110-TX |
| Cypress Communications Operating Company, LLC | TX669 | 110111-TX |
| Terra Nova Telecom, Inc. | TX791 | 110112-TX |
| Tennessee Telephone Service, LLC d/b/a Freedom Communications USA, LLC | TX802 | 110113-TX |
| QuikVoip, LLC | TX958 | 110114-TX |
| Excelacom Light, LLC. | TX968 | 110115-TX |
| SIP Interchange Corporation | TX979 | 110116-TX |
| DIGITALIPVOICE, INC. | TX991 | 110117-TX |
| Entelegent Solutions, Inc. | TY003 | 110118-TX |
| PeerTel Communication, LLC | TY014 | 110119-TX |
| MBC Telecom LLC | TY022 | 110120-TX |

Accordingly, we hereby find it appropriate to cancel each entity's competitive local exchange carrier (CLEC) certificate for failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code, unless each entity pays a penalty and cost of collection, together totaling \$500, and remits the past due Regulatory Assessment Fees, along with any accrued statutory late payment charges, to the Florida Public Service Commission.

If this Order is not protested, each entity's respective CLEC certificate shall be cancelled. If an entity pays the penalty and cost of collection, together totaling \$500, and remits any past due Regulatory Assessment Fees, along with any accrued statutory late payment charges, prior to the expiration of this Proposed Agency Action Order, then that entity's respective CLEC

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certificate will remain active. If an entity fails to protest this Order or pay the penalty and cost of collection, together totaling \$500, and fails to remit any past due Regulatory Assessment Fees, along with any accrued statutory late payment charges, prior to the expiration of this Proposed Agency Action Order, then that entity's CLEC certificate shall be cancelled administratively, and the collection of any past due Regulatory Assessment Fees shall be referred to the Florida Department of Financial Services for further collection efforts.

If an entity's CLEC certificate is cancelled in accordance with this Commission's Order, that company shall immediately cease and desist providing competitive local exchange service in Florida. Each entity's docket shall be closed administratively either upon receipt of the payment of the penalty and cost of collection, together totaling \$500, and any past due Regulatory Assessment Fees, along with any accrued statutory late payment charges from each entity, or upon cancellation of that entity's CLEC certificate. If an entity's CLEC certificate is cancelled in accordance with this Order and it subsequently decides to reapply for a certificate as a telecommunications company, that entity shall be required to first pay the penalty and cost of collection, together totaling \$500 and any outstanding fees, including accrued statutory late payment charges.

We are vested with jurisdiction over these matters pursuant to Sections 350.113, 364.336, 364.337, and 364.285, Florida Statutes.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that each of the entities listed herein shall pay a penalty and cost of collection, together totaling \$500, and any past due Regulatory Assessment Fees, including any statutory late payment charges, to the Florida Public Service Commission for failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code, by the end of the protest period. The cost of collection will be subtracted from any monies collected as payments (full or partial) of the penalty and cost of collection, and will be deposited, along with the past due Regulatory Assessment Fees, in the Florida Public Service Commission's Regulatory Trust Fund, pursuant to Section 350.113, Florida Statutes. The statutory late payment charges and any portion of the penalty exceeding the cost of collection will be remitted to the Florida Department of Financial Services for deposit in the State of Florida General Revenue Fund, pursuant to Section 364.285(1), Florida Statutes. It is further

ORDERED that should any of the entities fail to comply with this Order, that entity's respective certificate shall be cancelled. It is further

ORDERED that the cancellation of the certificates in no way diminish the entities' obligations to pay applicable delinquent Regulatory Assessment Fees, and any accrued statutory late payment charges. If any entity listed in this Order has its respective certificate cancelled, and subsequently decides to reapply for certification as a telecommunications company, that company shall be required to first pay any outstanding penalties and cost of collection and fees,

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including accrued statutory late payment charges. Any unpaid Regulatory Assessment Fees, and accrued statutory late payment charges, shall be referred to the Florida Department of Financial Services for further collection efforts. It is further

ORDERED that if an entity's certificate is cancelled in accordance with this Order, that entity shall immediately cease and desist providing competitive local exchange telecommunications service in Florida. It is further

ORDERED that any protest to the action proposed herein shall specify the entity or entities to which it applies. It is further

ORDERED that if a protest to this Order is filed, the protest shall not prevent the action proposed herein from becoming final with regard to the remaining entities listed in this Order. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, Florida Administrative Code, is received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. It is further

ORDERED that in the event this Order becomes final, these dockets shall be closed upon receipt of the imposed penalty and cost of collection, together totaling \$500, and any Regulatory Assessment Fees, including statutory late payment charges, from each entity or upon cancellation of that entity's CLEC certificate.

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By ORDER of the Florida Public Service Commission this 13th day of May, 2011.

ANN COLE

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399

(850) 413-6770

www.floridapsc.com

(SEAL)

PERE

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on June 3, 2011.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this/these docket(s) before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.