

CFAT H2o, Inc.
P.O. Box 5220
Ocala, Fl 34478-5220
352-622-4949

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June 2, 2011

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COMMISSION CLERK

Ms. Ann Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket No. 100126-WU
Staff Data Request No. 2

Dear Ms. Cole,

The following is CFAT H2o, Inc. response to Staff Data Request No. 2.

Sincerely



Charles deMenzes

DOCUMENT NUMBER-DATE
03880 JUN-3 =
FPSC-COMMISSION CLERK

STATE OF FLORIDA

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 EDUARDO E. BALBIS
 JULIE I. BROWN



OFFICE OF THE GENERAL COUNSEL
 S. CURTIS KISER
 GENERAL COUNSEL
 (850) 413-6199

Public Service Commission

May 26, 2011

STAFF'S DATA REQUEST NO. 2

Charles DeMenzes
 C.F.A.T. H2O, Inc.
 P.O. Box 5220
 Ocala, FL 34478-5220

Re: Docket No. 100126-WU - Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.

Dear Mr. DeMenzes:

Staff received your response to Staff's Data Request No. 1, dated April 20th, 2011. However, the information you provided was not in the format specifically requested by staff. This format assists staff in completing its analysis and preparing the recommendation on this issue. Please provide the requested information, in the following format:

Miscellaneous Service Charges

<u>Component</u>	<u>Normal Hours Hourly Pay</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

These costs should address, in detail, the following components:

- Office costs associated with recording and processing a customer request for service, including labor, computer service, and postage.

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2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size: _____		
<u>Month</u>	<u>Kgals Sold</u>	<u>Number of Customers</u>
January		
February		
March		
April		
May		
June		
July		
August		
September		
October		
November		
December		

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

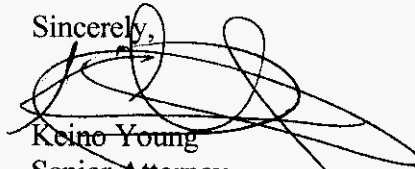
Charles DeMenzes

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Please submit the above information to the Office of Commission Clerk by June 6, 2011. If you have any questions, please contact me by phone at (850) 413-6226 or by e-mail at kyoung@psc.state.fl.us.

Sincerely,



Keino Young
Senior Attorney
Office of the General Counsel

cc: Division of Economic Regulation (Fletcher, Daniel, Maurey, Simpson, Stallcup, Thompson)
Office of Commission Clerk (Docket No. 100126-WU)
Office of Public Counsel

CFAT Miscellaneous Service Charges

<u>Component</u>	Normal Hourly Pay	Time	Total Cost	Description
Clerical & Admin Labor	30.00	.30 Minutes	15.00	New Account Application
Labor to Inspect Meter	30.00	.30 Minutes	15.00	Initial Meter Reading
Transportation Cost			16.00	Fuel & Depreciation
Computer Services			2.00	Application Copies & Postage
Overhead			8.00	
Total New Account Costs			56.00	

Clerical & Admin Labor	30.00	.10 Minutes	5.00	Premises Visit - Non-payment
Labor to Collect Pmt	30.00	.30 Minutes	15.00	
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Premises Visit			46.00	

Clerical & Admin Labor	30.00	.10 Minutes	5.00	Disconnect/Reconnect Visit
Labor to Disc/Reconn	30.00	.30 Minutes	15.00	
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Disc/Reconn Visit			46.00	

Clerical & Admin Labor	30.00	.10 Minutes	5.00	Violation Visit
Labor to Remove Meter	30.00	.30 Minutes	15.00	
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Disconnect Visit			46.00	

<u>Component</u>	Non-Normal Hrs	Time	Total Cost	Description
Labor to Reconnect	45.00	.60 Minutes	45.00	Reconnect Visit - Install Meter
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Reconnect Visit			71.00	

May 26, 2011

2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size: 5/8 X 3/4		
Month	Kgals Sold	Number of Customers
January	1,182,725	219
February	1,174,544	219
March	1,246,239	222
April	1,129,239	221
May	1,257,110	221
June	1,480,943	219
July	1,085,024	217
August	1,383,988	219
September	1,363,025	221
October	1,460,431	221
November	1,173,966	221
December	1,119,923	221

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
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6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size: 1" Laundry Rooms		
<u>Month</u>	<u>Kgals Sold</u>	<u>Number of Customers</u>
January	10,258	2
February	9,224	2
March	9,032	2
April	4,647	2
May	4,968	2
June	6,802	2
July	3,503	2
August	30,998	2
September	8,268	2
October	6,427	2
November	6,108	2
December	4,619	2

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

Charles deMenzes
PO BOX 4230
OCALA, FL 34478



Anne Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-085

323990850

