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# Public Service Commission

June 21, 2011

## STAFF'S SIXTH DATA REQUEST

Norman H. Horton, Jr.  
Messer, Caparello & Self, P.A.  
Post Office Box 15579  
Tallahassee, FL 32317

**Re: Docket No. 100128-WU - Application for increase in water rates in Gulf County by Lighthouse Utilities Company, Inc.**

Dear Mr. Horton:

Staff needs the following information to complete its review of the application filed by Lighthouse Utilities Company (Lighthouse or Utility).

1. As was discussed in the meeting between the Utility, OPC and Commission Staff on June 9<sup>th</sup>, 2011, Staff requested, among other items, that the Utility explain its method of determining how kgals were back billed during the 2009 test year. Although the Utility has provided information regarding the amount, by customer, of each back billing that occurred during the test year, information regarding the first step of that calculation, that is, how each customer's total amount of non-billed usage was calculated or determined, was not provided. Therefore, please provide, for each customer, a description of the methodology used to determine each customer's total back billed amount.
  - a) Please state the reason(s) for the back billing.
2. What circumstances caused the Utility to have this back billing problem during the test year?

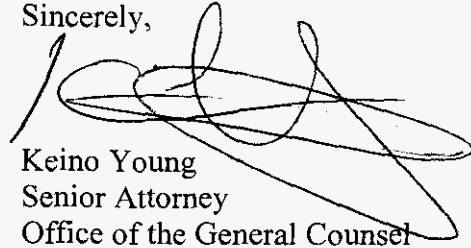
Norman H. Horton, Jr.

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Please submit the above information to the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850, by June 27, 2011. Please feel free to call me at (850) 413-6226 or email me at [kyoung@psc.state.fl.us](mailto:kyoung@psc.state.fl.us) if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Keino Young', written over a horizontal line.

Keino Young  
Senior Attorney  
Office of the General Counsel

KY/sh

cc: Division of Economic Regulation (Linn, Maurey, Fletcher, Brown, Lingo, Rieger, Thompson)  
Office of Commission Clerk (Docket No. 100128-WU)  
Office of Public Counsel