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# Public Service Commission

July 15, 2011

Edward Keifer, Jr.  
36211 Cherry Ave.  
Grand Island, FL 32735

**Re: Docket No. 110021-WS, Application for certificates to provide water and wastewater service in Lake County by COL Utility Systems, L.L.C.**

Dear Mr. Keifer:

Thank you for your letter dated July 13, 2011, in which you expressed your concerns regarding the above-referenced docket. Before acting on your letter, the Commission must know your intent regarding your objection to the above-referenced certification in this docket. If you choose to pursue a protest of this docket, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a prehearing to be held in Tallahassee, Florida, putting on witnesses and cross-examining utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you.

That being said, if you do not wish to pursue a formal hearing, your letter will be placed in the correspondence side of the docket file in this case, where your concerns will remain available for review and informational purposes. Additionally, upon your request, we can send you a copy of staff's recommendation and you may address the Commissioners at the Agenda Conference.

If you wish to initiate a protest proceeding in the above referenced docket, please submit to the undersigned a petition initiating formal proceedings in accordance with the requirements of Rule 28-106.201, Florida Administrative Code, by **Friday, July 29, 2011**. Your petition should be made in writing and should be addressed to the Florida Public Service Commission Director, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850. If we do not hear from you by Friday, July 29, 2011, we will assume that you do not wish to pursue a formal hearing and your letter will be placed in the correspondence side of the docket file in the above-referenced matter.

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If you have any questions regarding the initiation of the protest process or the information contained herein, please do not hesitate to contact the undersigned at (850) 413-6220 or [cklancke@psc.state.fl.us](mailto:cklancke@psc.state.fl.us).

Sincerely,

A handwritten signature in black ink, appearing to read 'CK', with a long horizontal flourish extending to the right.

Caroline Klancke, Esq.  
Senior Attorney  
Office of the General Counsel

cc: Division of Economic Regulation (Jones-Alexis, Walden)  
Office of Public Counsel  
Michael G. Cooke (COL Utility Systems, L.L.C.)