Tradewinds Utilities, Inc. P.O. Box 5220 ala, Fl 34470---352-622-4949 17 JUL 26 AM 7: 28 Ocala, Fl 34478-5220

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Jul 25, 2011

COMMISSION CLERK

Ms. Ann Cole Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

> RE: Docket No. 100127-WU Misc Service Charges requested by Staff

Dear Ms. Cole,

The attached is an analysis of miscellaneous service charges as requested by Staff.

Sincerely

Charles de Menzes

Charles deMenzes

DOCUMENT NUMBER - DATE 05156 JUL 26 = FPSC-COMMISSION CLERK Tradewinds Utilities, Inc. Miscellaneous Service Charges

Component	Normal Hourly Pay	Time	Total Cost	Description
Clerical & Admin Labor	30.00	.30 Minutes	15.00	New Account Application
Labor to Inspect Meter	30.00	.30 Minutes		Initial Meter Reading
Transportation Cost				Fuel & Depreciation
Computer Services				Application Copies & Postage
Overhead			8.00	11
Total New Account Costs	<u>s</u>		56.00	
Clerical & Admin Labor	30.00	.10 Minutes	5.00	Promises Visit Non soumest
Labor to Collect Pmt		.30 Minutes	15.00	Premises Visit - Non-payment
	30.00	.so minutes	16.00	
Transportation Cost Computer Services			2.00	
Overhead			2.00	
Overneau			6.00	
Total Premises Visit			46.00	
Clerical & Admin Labor	30.00	.10 Minutes	5.00	Disconnect/Reconnect Visit
Labor to Disc/Reconn	30.00	.30 Minutes	15.00	
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Disc/Reconn Visit			46.00	
Clerical & Admin Labor	30.00	.10 Minutes	5.00	Violation Visit
Labor to Remove Meter	30.00	.30 Minutes	15.00	
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Disconnect Visit			46.00	
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Component	Non-Normal Hrs	Time	Total Cost	Description
Labor to Reconnect	45.00	.60 Minutes	45.00	Reconnect Visit - Install Meter
Transportation Cost			16.00	
Computer Services			2.00	
Overhead			8.00	
Total Reconnect Visit			71.00	
			71.00	

DOCUMENT NUMBER-DATE 05156 JUL 26 =

FPSC-COMMISSION CLERK-