

Dorothy Menasco

From: Freedman, Maggie [Maggie.Freedman@ruden.com] on behalf of Cooke, Michael [Michael.Cooke@ruden.com]
Sent: Thursday, November 17, 2011 4:31 PM
To: Filings@psc.state.fl.us
Cc: Patti Daniel; Ralph Jaeger; REILLY.STEVE@leg.state.fl.us; Caroline Klancke
Subject: Docket No. 110021-WS - Application for certificates to provide water and wastewater service in Lake County be Equity LifeStyle Properties, Inc., COL Utility

Attachments: COL 11-17-11.pdf

Docket No:

Docket No. 110021-WS – Application for certificates to provide water and wastewater service in Lake County be Equity LifeStyle Properties, Inc., COL Utility Systems, L.L.C.

Person Filing:

Michael G. Cooke
Ruden McClosky P.A.
215 S. Monroe Street, Suite 815
Tallahassee, FL 32301
(850) 412-2005
(850) 412-1305 facsimile
Michael.Cooke@Ruden.com

Filed on behalf of:

Equity LifeStyle Properties, Inc.

Total number of pages:

Two (2)

Description:

Copy of notes from the Customer Meeting

Maggie Freedman
Legal Secretary



215 South Monroe Street
Suite 815
Tallahassee, FL 32301
Direct 850-412-2021 | Fax 850-412-1321
Maggie.Freedman@ruden.com | www.ruden.com

[To subscribe to our advisories, please click here.](#)

NOTICE: This e-mail message and any attachment to this e-mail message contains confidential information that may be legally privileged. If you are not the intended recipient, you must not review, retransmit, convert to hard copy, copy, use or disseminate this e-mail or any attachments to it. If you have received this e-mail in error, please notify us immediately by return e-mail or by telephone at 954-764-6660 and delete this message. Please note that if this e-mail message contains a forwarded message or is a reply to a prior message, some or all of the contents of this message or any attachments may not have been produced by the sender.

11/17/2011

DOCUMENT NUMBER-DATE
08455 NOV 17 =
FPSC-COMMISSION CLERK



401 EAST JACKSON STREET
SUITE 2700
TAMPA, FLORIDA 33602

(813) 222-6685
FAX: (813) 314-6985
MICHAEL.COOKE@RUDEN.COM

November 17, 2011

Ms. Ann Cole, Director
Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket No. 110021 Application for certificates to provide water and wastewater service in Lake County COL Utility Systems, L.L.C.

Dear Ms. Cole:

Enclosed for filing in the above referenced docket is a copy of notes regarding the recently held customer meeting at COL Utility Systems, L.L.C. The notes provide a list of issues raised by customers at the meeting and a brief response by Equity Lifestyle Properties, Inc., to the issues. For some issues, responses are still being determined, and ELS plans to file additional information in the near future.

Thank you for your assistance with this filing and please do not hesitate to contact me if you have any questions.

Sincerely,

Michael G. Cooke

MGC/
Enclosure

DOCUMENT NUMBER - DATE
08455 NOV 17 =
FPSC-COMMISSION CLERK

Grand Island Resort Customer Meeting Notes – November 8, 2011

Customers raised the following questions/issues:

Timeline to start billing – customer billing will begin once all meters are installed and the notice period has elapsed concerning hold times with the state agencies, ELS is targeting mid year of 2012 to begin charging customers the approved rate

Oversized lot , how do we invoice, will they have a second meter? – TBD by ELS and customers

WTP/WWTP compliance – both plants are in compliance and routinely inspected by the FDEP

Calculation of roll back to account for irrigation – TBD by ELS and customers

Emergency preparedness plan – ELS site staff and third party plant operator are filing plan by end of year 2011

Meter reading company – readings will be done by radio read technology

Water pressure issues – ELS and third party operator along with FRWA are looking into pressure issues and flushing program