



Clay Electric Cooperative, Inc.

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November 30, 2011

COMMISSION
CLERK

Blanca S Bayo, Director
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

Dear Ms. Bayo:

Enclosed are the following revised rate schedules in quadruplicate for the Commission's approval:

Miscellaneous	Rate Sheet 5.0
Consumer's Bill Form	Rate Sheet 19.0

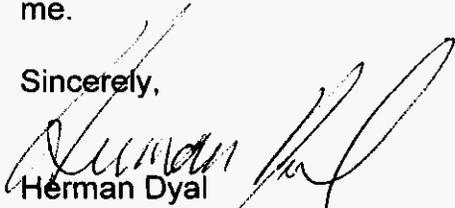
The Rate Schedules are in both administrative and final format.

Clay Electric's Board of Directors at a regular Board meeting held November 17, 2011 approved the changes. The revised schedules are planned to be effective February 1, 2012. Actual implementation date will correspond to actual cut over date of new billing system.

Clay Electric is replacing their Customer Information System. The new system is anticipated to go live late January. These changes to the Miscellaneous charges reflect changes to Clay Electric deposit policies that will go into effect at time of cut over to new billing system. The new Consumer Bill Form also reflects change over to the new system.

Should you have any questions about these changes, please do not hesitate to contact me.

Sincerely,



Herman Dyal
Director of Engineering
(352) 473-8000, ext. 8220
HD/ra

COM
APA
ECR
GCL
RAD
SRC
ADM
OPC
CLK

Touchstone Energy Cooperative 

Department of Engineering
Post Office Box 308 Keystone Heights, Florida 32656-0308
FAX (352) 473-1407

DOCUMENT NUMBER DATE

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FPSC-COMMISSION CLERK

3 copies of tariffs fwd.

MISCELLANEOUS

	Normal Charge or During Working Hours	After Working Hours
*Note: Charges listed below apply to rate schedules, R, GS, GSD, LGSD, LGSDDT/LM, and HLFT unless otherwise stated.		
1. Initial Membership Fee	\$ 5.00	N/A
2. Initial Deposit, Residential		
A. Initial with no prior credit history or unsatisfactory credit history	\$ 250.00	
B. Satisfactory credit history	\$ 0.00	
C. Provide a satisfactory guarantor who is a <u>residential</u> customer of Clay Electric for not less than 12 months with a satisfactory payment record.	\$ 0.00	
D. Failure to maintain a satisfactory payment record may result in the customer being required to post an additional deposit up to a maximum of an average 2 months bill or \$250.00, whichever is greater.		
E. Deposits are automatically refunded after 23 12 months when the customer maintains a satisfactory payment record, or after 12 months of continuous service with a good payment record if requested by the customer.		
F. If customer elects to participate in Clay Electric's Automatic Monthly Payment Plan deposits will be automatically refunded after 23 months when the customer maintains a satisfactory payment record or after 6 months of continuous service with a good payment record if requested by the customer.		
3. Initial Deposit, GS, GSD, LGSD, LGSDDT/LM, HLFT;		
A. New Accounts... estimated two months electric bill or	-----	-----
B. Credit known to be good... established one month's electric bill or	-----	-----
C. Upon Approval... a bond of \$1,000 or an anticipated billing for two months, whichever is greater or	-----	-----
D. Upon approval... an irrevocable Letter of Credit issued by a reputable bank to the Cooperative or	-----	-----
E. Upon approval... a certificate of deposit in a bank or savings and loan association in an amount equal to \$500.00 or the anticipated billing for two months, whichever is greater.	-----	-----
4. Connects, transfers, cut-ons, other trips	\$ 25.00	\$50.00
A. If a request requires the work to be done on a weekend (Friday at 9:00 p.m. through Monday at 8:00 a.m.) there will be a \$75.00 service charge. This charge shall also apply to holidays (from 9:00 p.m. of the last work day until 8:00 a.m. of the first work day after the holiday).		
5. New Service Processing Fee	\$ 125.00	N/A
6. Temporary Service Connect Fee	\$ 40.00	N/A
7. Non-Pay Reconnect/or Returned Check Reconnect	\$ 40.00	-----
A. If service is required to be reconnected after regular working hours Monday thru Friday but before 9:00 p.m., a \$65.00 service charge shall apply.		
B. If service is required to be reconnected after 9:00 p.m. Monday thru Thursday, because the customer calls after 9:00 p.m. or because the customer requests that the reconnect be worked after 9:00 p.m., a service charge of \$90.00 shall apply.		
C. If a request for service to be reconnected requires the work to be done on a weekend (Friday at 9:00 p.m. through Monday at 8:00 a.m.) there will be a \$90.00 service charge. This charge shall also apply to holidays (from 9:00 p.m. of the last work day until 8:00 a.m. of the first work day after the holiday).		
8. Collection of Delinquent Energy Bills: After 24 days the account is delinquent and subject to disconnection. A delinquent fee of \$ 5.00 or 5%, whichever is greater, of the unpaid amount will be charged.	-----	-----
9. Outdoor Light Pole: For URD single family attached and unattached, multifamily attached and Mobile home developments only the following aid to construction amount Shall be paid in advance: Standard pole for outdoor light	\$ 200.00	N/A
Decorative outdoor light/pole assembly:		
" Lexington" (Lantern fixture, fiberglass pole)	\$ 365.00	N/A
"Traditional" (Glass Globe fixture, concrete pole)	\$2,330.00	

"Continued to Sheet No. 5.1"

MISCELLANEOUS

	<u>Normal Charge or During Working Hours</u>	<u>After Working Hours</u>
*Note: Charges listed below apply to rate schedules, R, GS, GSD, LGSD, LGSDDT/LM, and HLFT unless otherwise stated.		
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2. Initial Deposit, Residential		
A. Initial with no prior credit history or unsatisfactory credit history	\$ 250.00	
B. Satisfactory credit history	\$ 0.00	
C. Provide a satisfactory guarantor who is a residential customer of Clay Electric for not less than 12 months with a satisfactory payment record.	\$ 0.00	
D. Failure to maintain a satisfactory payment record may result in the customer being required to post an additional deposit up to a maximum of an average 2 months bill or \$250.00, whichever is greater.		
E. Deposits are automatically refunded after 12 months when the customer maintains a satisfactory payment record.		
3. Initial Deposit, GS, GSD, LGSD, LGSDDT/LM, HLFT;		
A. New Accounts... estimated two months electric bill or	----	----
B. Credit known to be good... established one month's electric bill or	----	----
C. Upon Approval... a bond of \$1,000 or an anticipated billing for two months, whichever is greater or	----	----
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After 24 days the account is delinquent and subject to disconnection.		
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9. Outdoor Light Pole:		
For URD single family attached and unattached, multifamily attached and Mobile home developments only the following aid to construction amount Shall be paid in advance:		
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Decorative outdoor light/pole assembly:		
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"Continued to Sheet No. 5.1"

STANDARD FORMS AND BLANK BILL FORMS

CONSUMER'S BILL FORM

(SAME FOR ALL RATE SCHEDULES)



Clay Electric Cooperative, Inc.
 KEYSTONE HGTS DISTRICT OFFICE
 PO BOX 305
 KEYSTONE HEIGHTS, FL 32655
 804-272-2455

Statement Date 12/31/2007

Web Address: clayelectric.com
 E-Mail: service@clayelectric.com
Automated Outage Reporting Line: (888) 434-8844

Customer	Name	Service Address	Meter	Multiplier
				1

Rate - R	From	To	Approx. Next Read Date	Previous	Present	KWH	Days	Daily KWH
RESIDENTIAL	11/28/2007	12/26/2007	1/28/2008	88014	86480	436	28	15
					Dec 2006	440	31	15

Previous Statement Balance
 12/26/2007 Payment Received - Thank You
 Current Charges Billed 12/31/2007
 ENERGY
 CUSTOMER CHARGE
 POWER COST ADJUSTMENT .02000 X 436 KWH
 CLAY CO PUBLIC SER UTILITY TAX
 FLA GROSS RECEIPTS TAX
 Current Charges Due on 1/16/2008
 Total Amount Due
 Government Taxes/Fees are not imposed by Clay Electric - \$1.58

Your co-op's board of trustees, management and employees wish you a very happy and safe holiday season. The Co-op's offices will be closed December 24 & 25, and January 1.

A late charge of \$2.00 or 1 1/2 percent of the delinquent amount (whichever is greater) will be added to your account, if payment in full is not received within 25 days of billing.
 When Paying In Person: Bring entire bill with you.
 When Paying By Mail: Return this portion with your payment.

Clay Electric Cooperative, Inc.
 P. O. Box 305
 Keystone Heights, Florida 32655-0305

Mailing Address Correction: _____
 911 Emergency Address: _____
 1081

I enclosed an additional amount as a donation to Project Share to help those in need: \$ _____ Payment Amount Write Customer number on check and make payable to: Clay Electric Cooperative, Inc.	Return this coupon with your payment
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Current Charges Due Date 1/16/2008
 Total Amount Due

STANDARD FORMS AND BLANK BILL FORMS

CONSUMER'S BILL FORM

(SAME FOR ALL RATE SCHEDULES)



Clay Electric Cooperative, Inc.
Gainesville District
11530 NW 39th Avenue
Gainesville FL 32606-4905
352-372-8543

Statement Date: 10/13/2011

Web Address: clayelectric.com
E-Mail: service@clayelectric.com
Automated Outage Reporting Line: (888) 434-9844

Customer	Name	Service Address	Meter No	Multiplier				
123456	JOHN DOE	123 SHADY LN	64236066	1				
Rate - R	From	To	Approx Next Read Date	Previous	Present	KWH	Days	Daily KWH
Residential	09/13/2011	10/11/2011	11/10/2011	95030	95691 Oct 2010	661 929	29	23

Previous Statement Balance	0.00
Previous Balance	\$0.00
Current Charges Billed 10/13/2011	
Small Outdoor Light Energy	7.96
Customer Charge	49.44
Power Cost Adjustment .0240 X 661 KWH	14.00
FLA Gross Receipts Tax	15.86
Florida State Sales Tax	2.24
	0.57
Current Charges Due on 10/31/2011	\$90.07
Total Amount Due	\$90.07
Government Taxes/Fees are not imposed by Clay Electric	\$2.81

A late charge of \$5.00 or 5 percent of the delinquent amount (whichever is greater) will be added to your account, if payment in full is not received within 24 days of billing.

When Paying in Person: Bring entire bill with you.
When Paying By Mail: Return this portion with your payment.

Clay Electric Cooperative, Inc.
P.O. Box 308
Keystone Heights, Florida 32656-0308

Mailing Address Correction: _____
911 Emergency Address: _____

Customer Number	123456	Included an additional amount as a donation to Project Share to help those in need
Phone Number	(888) 999-9999	
Phone Contact	\$	
Return this coupon with your payment	Payment Amount	Write Customer Number on check and make payable to: Clay Electric Cooperative, Inc.

99999-260***
JOHN DOE
123 SHADY LN
MELROSE, FL 32665

Previous Balance	\$0.00
Current Charges	\$90.07
Due Date 10/31/2011	
Total Amount Due	\$90.07

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