CLASS A
WATER AND/OR WASTEWATER UTILITIES

FINANCIAL, RATE AND ENGINEERING MINIMUM FILING REQUIREMENTS

OF

Utilities, Inc. of Pennbrooke
Exact Legal Name of Utility
Docket No.: 120037-WS

VOLUME III

COM ____
APA ____
ECR 1
GCL ____
RAD ____
SRC ____
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OPC ____
CLK ____

FOR THE

Test Year Ended: September 30, 2011

DOCUMENT NUMBER-DATE
01835 MAR 29 12
FPSC-COMMISSION CLERK

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (1)
DETAILED MAP

Test Year Ended September 30, 2011

MAP PROVIDED SEPARATELY

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (2)
CHEMICALS USED

Test Year Ended September 30, 2011

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X
1	Utilities, Inc. of Pennbrooke																							
2	Schedule of Chemicals																							
3	Test Year Ended September 30, 2011																							
4																								
5																								
6		Water Treatment		Wastewater Treatment																				
7		Sodium Hypochlorite		Sodium Hypochlorite		Calcium Hypochlorite		Dumpster Fair		ZEP 45 NC		Granular Chlorine		Great Grape		Sniper Aero		Odo-Way		Aquadene				
8	Invoice Date	1 Gal	Unit Price	1 Gal	Unit Price	100 # PL	Unit Price	25# DRUM	Unit Price	Case	Unit Price	100% Pail	Unit Price	Gal	Unit Price	Case	Unit Price	LB	Unit Price	Gal	Unit Price	Tax / Shipping	Other	TOTAL
9	9/29/2010	790	0.88																					695.20
10	10/13/2010	700	0.88																					616.00
11	10/27/2010	570	0.88																					501.60
12	11/10/2010	310	0.88																					272.80
13	11/24/2010	450	0.88																					396.00
14	12/8/2010	410	0.88																					360.80
15	12/22/2010	450	0.88																					396.00
16	1/5/2011	460	0.83																					381.80
17	1/19/2011	385	0.80																					308.00
18	2/2/2011	390	0.80																					312.00
19	2/16/2011	430	0.80																					344.00
20	3/2/2011	550	0.80																					440.00
21	3/16/2011	490	0.80																					392.00
22	3/30/2011	550	0.80																					440.00
23	4/13/2011	410	0.80																					328.00
24	4/27/2011	650	0.80																					520.00
25	5/11/2011	600	0.80																					480.00
26	5/25/2011	700	0.80																					560.00
27	5/24/2011	150	1.30																					195.00
28	6/3/2011	775	0.80																					620.00
29	6/15/2011	615	0.80																					492.00
30	6/29/2011	850	0.80																					680.00
31	7/13/2011	485	0.80																					388.00
32	7/26/2011	610	0.80																					488.00
33	8/10/2011	610	0.80																					488.00
34	8/24/2011	500	0.80																					400.00
35	9/7/2011	445	0.80																					356.00
36	9/29/2011	336	0.88																					295.68
37	10/13/2010			224	0.88																			197.12
38	10/27/2010			192	0.88																			168.96
39	11/1/2010			216	0.88																			190.08
40	11/24/2010			296	0.88																			260.48
41	12/8/2010			268	0.88																			235.84
42	12/22/2010			320	0.88																			281.60
43	1/5/2011			328	0.83																			272.24
44	1/19/2011			264	0.80																			211.20
45	2/2/2011			352	0.80																			281.60
46	2/16/2011			376	0.80																			300.80
47	3/2/2011			384	0.80																			307.20
48	3/17/2011			320	0.80																			256.00
49	3/31/2011			368	0.80																			294.40
50	4/13/2011			400	0.80																			320.00
51	4/27/2011			328	0.80																			262.40
52	5/11/2011			360	0.80																			288.00
53	5/25/2011			264	0.80																			211.20
54	6/3/2011			256	0.80																			204.80
55	6/15/2011			168	0.80																			134.40
56	6/29/2011			392	0.80																			313.60
57	7/13/2011			332	0.80																			265.60
58	7/26/2011			292	0.80																			233.60
59	8/10/2011			364	0.80																			291.20
60	8/24/2011			300	0.80																			240.00
61	9/7/2011			276	0.80																			220.80
62	9/28/2010											1	129.00									14.07		143.07
63	2/28/2011											1	129.00									20.36		149.36
64	3/10/2011											1	129.00											129.00
65	11/1/2010							0.50	331.10													43.31		208.86
66	11/23/2011							0.25	331.10	1	98.41											33.40		214.59
67	5/4/2011							0.25	342.06							1	98.44					34.32		218.28
68	6/2/2011							0.50	342.06													45.64	7.86	224.53
69	11/18/2010													4	32.95							28.68		160.48

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X
1	**Utilities, Inc. of Pennbrooke**																							
2	**Schedule of Chemicals**																							
3	**Test Year Ended September 30, 2011**																							
4																								
5																								
6		Water Treatment		Wastewater Treatment																				
7		Sodium Hypochlorite		Sodium Hypochlorite		Calcium Hypochlorite		Dumpster Fair		ZEP 45 NC		Granular Chlorine		Great Grape		Sniper Aero		Odo-Way		Aquadene				
8	Invoice Date	1 Gal	Unit Price	1 Gal	Unit Price	100 # PL	Unit Price	25# DRUM	Unit Price	Case	Unit Price	100% Pail	Unit Price	Gal	Unit Price	Case	Unit Price	LB	Unit Price	Gal	Unit Price	Tax / Shipping	Other	TOTAL
70	4/15/2011													4	25.95	1	114.95					31.36		250.11
71	12/7/2010					1	175																	175.00
72	3/1/2011					1	175																	175.00
73	5/24/2011					1	175																	175.00
74	12/15/2010															1	110.95					22.00		132.95
75	1/14/2011																	65	2.75			48.41		227.16
76	10/28/2010																			4	495.00			1,980.00
77	12/14/2010																			4	495.00			1,980.00
78	2/21/2011																			4	495.00			1,980.00
79	3/31/2011																			4	495.00			1,980.00
80	5/25/2011																			4	495.00			1,980.00
81	6/30/2011																			4	495.00			1,980.00
82	7/28/2011																			4	495.00			1,980.00
83	9/22/2011																			4	495.00			1,980.00
84																								
85		14,671	0.84	7,640	0.82	3		2		1										1,760	495.00			36,813.38
86																								
87																								
88	Quantity Purchased	14671		7640		3														1760				
89	Unit of Measure	Gallons		Gallons		100# Pail														Gallons				
90	Average Cost/ Unit		0.84		0.82																495.00			
91	Where Used (Water/ Sewer)	Water Only		Sewer Only		Sewer Only		Sewer Only		Water & Sewer		Sewer Only		Sewer Only		Water & Sewer		Sewer Only		Water Only				
92																								
93																								
94	Specify Dosage Rate	Disinfecting agent		Disinfecting agent		Cleaning agent		Odor masking agent		Solvent		Cleaning agent		Degreasing agent		Ant killer		Odor masking agent		Iron sequestrant				
95																								
96	Water, total item used, gallons	14,671																		1,760				
97	Water, chemical feed rate, ppm	9.1		N/A		N/A														1.1				
98	Volume treated, million gal.	194.46																		194.46				
99																								
100	Sewer, total item used, gallons			7,640																				
101	Sewer, chemical feed rate, ppm	N/A		31.1		N/A																		
102	Volume treated, million gal.			29.489																				

Line	CO	BU	OBJ	SUB	DESCRIPTION	TY	DOC	DATE	DEBIT	CREDIT	NET	LT	PC	LVL6	LVL7	Month	Year	INVOICE NUMBER
1	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	72706	10/1/2010	695.20	-	695.20	AA	P	5475 - CHEMICALS	CHLORINE	10	2010	298291
2	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	73730	10/14/2010	616.00	-	616.00	AA	P	5475 - CHEMICALS	CHLORINE	10	2010	301841
3	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	74719	10/28/2010	501.60	-	501.60	AA	P	5475 - CHEMICALS	CHLORINE	10	2010	305910
4	260	260100	5480		ODYSSEY MANUFACTURING CO.	PV	309401	11/23/2010	272.80	-	272.80	AA	P	5475 - CHEMICALS	CHLORINE	11	2010	309401
5	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	76776	11/29/2010	396.00	-	396.00	AA	P	5475 - CHEMICALS	CHLORINE	11	2010	313407
6	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	77638	12/13/2010	360.80	-	360.80	AA	P	5475 - CHEMICALS	CHLORINE	12	2010	317305
7	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	78548	12/23/2010	396.00	-	396.00	AA	P	5475 - CHEMICALS	CHLORINE	12	2010	318106
8	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	79465	1/10/2011	404.80	-	404.80	AA	P	5475 - CHEMICALS	CHLORINE	1	2011	321815
9	260	260100	5480		ODYSSEY MANUFACTURING CO.	PV	321815	1/19/2011	-	(23.00)	(23.00)	AA	P	5475 - CHEMICALS	CHLORINE	1	2011	321815
10	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	80225	1/24/2011	308.00	-	308.00	AA	P	5475 - CHEMICALS	CHLORINE	1	2011	324424
11	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	81191	2/4/2011	312.00	-	312.00	AA	P	5475 - CHEMICALS	CHLORINE	2	2011	327276
12	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	81945	2/17/2011	344.00	-	344.00	AA	P	5475 - CHEMICALS	CHLORINE	2	2011	330685
13	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	83046	3/3/2011	440.00	-	440.00	AA	P	5475 - CHEMICALS	CHLORINE	3	2011	333173
14	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	83890	3/17/2011	392.00	-	392.00	AA	P	5475 - CHEMICALS	CHLORINE	3	2011	336851
15	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	85184	4/4/2011	440.00	-	440.00	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	340592
16	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	85843	4/14/2011	328.00	-	328.00	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	343768
17	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	86684	4/28/2011	520.00	-	520.00	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	346898
18	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	87694	5/13/2011	288.00	-	288.00	AA	P	5475 - CHEMICALS	CHLORINE	5	2011	350096
19	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	88605	5/26/2011	560.00	-	560.00	AA	P	5475 - CHEMICALS	CHLORINE	5	2011	351823
20	260	260100	5480		THE DUMONT COMPANY INC	PV	350899	5/27/2011	195.00	-	195.00	AA	P	5475 - CHEMICALS	CHLORINE	5	2011	350899
21	260	260100	5480		THE DUMONT COMPANY INC	PV	350901	5/27/2011	175.00	-	175.00	AA	P	5475 - CHEMICALS	CHLORINE	5	2011	350901
22	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	89687	6/9/2011	620.00	-	620.00	AA	P	5475 - CHEMICALS	CHLORINE	6	2011	356797
23	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	90359	6/17/2011	492.00	-	492.00	AA	P	5475 - CHEMICALS	CHLORINE	6	2011	358386
24	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	91346	7/1/2011	680.00	-	680.00	AA	P	5475 - CHEMICALS	CHLORINE	7	2011	361292
25	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	92356	7/14/2011	388.00	-	388.00	AA	P	5475 - CHEMICALS	CHLORINE	7	2011	364378
26	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	93495	7/28/2011	488.00	-	488.00	AA	P	5475 - CHEMICALS	CHLORINE	7	2011	367478
27	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	94853	8/16/2011	488.00	-	488.00	AA	P	5475 - CHEMICALS	CHLORINE	8	2011	370203
28	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	95562	8/25/2011	400.00	-	400.00	AA	P	5475 - CHEMICALS	CHLORINE	8	2011	376107
29	260	260100	5480		ODYSSEY MANUFACTURING CO.	OV	96725	9/8/2011	356.00	-	356.00	AA	P	5475 - CHEMICALS	CHLORINE	9	2011	377132
30	260	260100	5480		SE 5 AP ACCRUAL SEPT 11	JE	280310	9/30/2011	224.80	-	224.80	AA	P	5475 - CHEMICALS	CHLORINE	9	2011	Accrual
31	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	72704	10/1/2010	295.68	-	295.68	AA	P	5475 - CHEMICALS	CHLORINE	10	2010	298290
32	260	260101	5480		HOME DEPOT CREDIT SERVICES	PV	297725	10/11/2010	143.07	-	143.07	AA	P	5475 - CHEMICALS	CHLORINE	10	2010	297725
33	260	260101	5480		ODYSSEY MANUFACTURING CO.	PV	301855	10/25/2010	197.12	-	197.12	AA	P	5475 - CHEMICALS	CHLORINE	10	2010	301855
34	260	260101	5480		ODYSSEY MANUFACTURING CO.	PV	306028	11/10/2010	168.96	-	168.96	AA	P	5475 - CHEMICALS	CHLORINE	11	2010	306028
35	260	260101	5480		ODYSSEY MANUFACTURING CO.	PV	309276	11/23/2010	190.08	-	190.08	AA	P	5475 - CHEMICALS	CHLORINE	11	2010	309276
36	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	76777	11/29/2010	260.48	-	260.48	AA	P	5475 - CHEMICALS	CHLORINE	11	2010	313406
37	260	260101	5480		THE DUMONT COMPANY INC	PV	313696	12/10/2010	175.00	-	175.00	AA	P	5475 - CHEMICALS	CHLORINE	12	2010	313696
38	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	78550	12/23/2010	281.60	-	281.60	AA	P	5475 - CHEMICALS	CHLORINE	12	2010	318107
39	260	260101	5480		ODYSSEY MANUFACTURING CO.	PV	317955	12/29/2010	235.84	-	235.84	AA	P	5475 - CHEMICALS	CHLORINE	12	2010	317955
40	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	79466	1/10/2011	288.64	-	288.64	AA	P	5475 - CHEMICALS	CHLORINE	1	2011	321816
41	260	260101	5480		ODYSSEY MANUFACTURING CO.	PV	321816	1/19/2011	-	(16.40)	(16.40)	AA	P	5475 - CHEMICALS	CHLORINE	1	2011	321816
42	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	80227	1/24/2011	211.20	-	211.20	AA	P	5475 - CHEMICALS	CHLORINE	1	2011	324425
43	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	81192	2/4/2011	281.60	-	281.60	AA	P	5475 - CHEMICALS	CHLORINE	2	2011	327278
44	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	81946	2/17/2011	300.80	-	300.80	AA	P	5475 - CHEMICALS	CHLORINE	2	2011	330686
45	260	260101	5480		ODYSSEY MANUFACTURING CO.	OV	83047	3/3/2011	307.20	-	307.20	AA	P	5475 - CHEMICALS	CHLORINE	3	2011	333174

46	260	260101	5480	THE DUMONT COMPANY INC	PV	332132	3/5/2011	175.00	-	175.00	AA	P	5475 - CHEMICALS	CHLORINE	3	2011	332132
47	260	260101	5480	HOME DEPOT CREDIT SERVICES	PV	333889	3/14/2011	149.36	-	149.36	AA	P	5475 - CHEMICALS	CHLORINE	3	2011	333889
48	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	83891	3/17/2011	256.00	-	256.00	AA	P	5475 - CHEMICALS	CHLORINE	3	2011	336852
49	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	85187	4/4/2011	294.40	-	294.40	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	340593
50	260	260101	5480	HOME DEPOT CREDIT SERVICES	PV	340332	4/11/2011	129.00	-	129.00	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	340332
51	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	85844	4/14/2011	320.00	-	320.00	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	343769
52	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	86685	4/28/2011	262.40	-	262.40	AA	P	5475 - CHEMICALS	CHLORINE	4	2011	346899
53	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	87695	5/13/2011	480.00	-	480.00	AA	P	5475 - CHEMICALS	CHLORINE	5	2011	350097
54	260	260101	5480	SE 5 AP ACCRUAL MAY 11	JE	278929	5/31/2011	211.20	-	211.20	AA	P	5475 - CHEMICALS	CHLORINE	5	2011	Accrual
55	260	260101	5480	SE 5 AP ACCRUAL MAY 11	JE	278929	6/1/2011	-	(211.20)	(211.20)	AA	P	5475 - CHEMICALS	CHLORINE	6	2011	Accrual
56	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	351494	6/1/2011	211.20	-	211.20	AA	P	5475 - CHEMICALS	CHLORINE	6	2011	351494
57	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	356994	6/23/2011	204.80	-	204.80	AA	P	5475 - CHEMICALS	CHLORINE	6	2011	356994
58	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	358761	6/29/2011	134.40	-	134.40	AA	P	5475 - CHEMICALS	CHLORINE	6	2011	358761
59	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	91347	7/1/2011	305.60	-	305.60	AA	P	5475 - CHEMICALS	CHLORINE	7	2011	361293
60	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	361293	7/12/2011	8.00	-	8.00	AA	P	5475 - CHEMICALS	CHLORINE	7	2011	361293
61	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	92357	7/14/2011	265.60	-	265.60	AA	P	5475 - CHEMICALS	CHLORINE	7	2011	364377
62	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	367499	8/6/2011	233.60	-	233.60	AA	P	5475 - CHEMICALS	CHLORINE	8	2011	367499
63	260	260101	5480	ODYSSEY MANUFACTURING CO.	OV	94854	8/16/2011	291.20	-	291.20	AA	P	5475 - CHEMICALS	CHLORINE	8	2011	370204
64	260	260101	5480	SE 5 AP ACCRUAL 2 AUG 11	JE	280059	8/31/2011	240.00	-	240.00	AA	P	5475 - CHEMICALS	CHLORINE	8	2011	Accrual
65	260	260101	5480	SE 5 AP ACCRUAL 2 AUG 11	JE	280059	9/1/2011	-	(240.00)	(240.00)	AA	P	5475 - CHEMICALS	CHLORINE	9	2011	Accrual
66	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	375582	9/7/2011	240.00	-	240.00	AA	P	5475 - CHEMICALS	CHLORINE	9	2011	375582
67	260	260101	5480	ODYSSEY MANUFACTURING CO.	PV	377006	9/13/2011	220.80	-	220.80	AA	P	5475 - CHEMICALS	CHLORINE	9	2011	377006
68	260	260101	5480	SE 5 AP ACCRUAL SEPT 11	JE	280310	9/30/2011	246.40	-	246.40	AA	P	5475 - CHEMICALS	CHLORINE	9	2011	Accrual
69	260	260100	5480	Southeast Region-805100.5480	JA	5543	11/30/2010	354.85	-	354.85	UA	P	5475 - CHEMICALS	CHLORINE	11	2010	Allocation
70	260	260101	5480	Southeast Region-805100.5480	JA	5543	11/30/2010	299.72	-	299.72	UA	P	5475 - CHEMICALS	CHLORINE	11	2010	Allocation
71	260	260101	5485	ZEP SALES AND SERVICE	PV	306399	11/10/2010	208.86	-	208.86	AA	P	5475 - CHEMICALS	ODOR CONTRC	11	2010	306399
72	260	260101	5485	SE 5 AP ACCRUAL NOVEMBER	JE	277176	11/30/2010	160.48	-	160.48	AA	P	5475 - CHEMICALS	ODOR CONTRC	11	2010	Accrual
73	260	260101	5485	SE 5 AP ACCRUAL NOVEMBER	JE	277176	11/30/2010	214.59	-	214.59	AA	P	5475 - CHEMICALS	ODOR CONTRC	11	2010	Accrual
74	260	260101	5485	SE 5 AP ACCRUAL NOVEMBER	JE	277176	12/1/2010	-	(160.48)	(160.48)	AA	P	5475 - CHEMICALS	ODOR CONTRC	12	2010	Accrual
75	260	260101	5485	SE 5 AP ACCRUAL NOVEMBER	JE	277176	12/1/2010	-	(214.59)	(214.59)	AA	P	5475 - CHEMICALS	ODOR CONTRC	12	2010	Accrual
76	260	260101	5485	ZEP SALES AND SERVICE	PV	311662	12/2/2010	214.59	-	214.59	AA	P	5475 - CHEMICALS	ODOR CONTRC	12	2010	311662
77	260	260101	5485	MOMAR INC	PV	311674	12/2/2010	160.48	-	160.48	AA	P	5475 - CHEMICALS	ODOR CONTRC	12	2010	311674
78	260	260101	5485	MOMAR INC	PV	317970	12/30/2010	132.95	-	132.95	AA	P	5475 - CHEMICALS	ODOR CONTRC	12	2010	317970
79	260	260101	5485	MOMAR INC	PV	323177	1/26/2011	227.25	-	227.25	AA	P	5475 - CHEMICALS	ODOR CONTRC	1	2011	323177
80	260	260101	5485	MOMAR INC	PV	344056	4/27/2011	250.11	-	250.11	AA	P	5475 - CHEMICALS	ODOR CONTRC	4	2011	344056
81	260	260101	5485	ZEP SALES AND SERVICE	PV	347415	5/14/2011	218.28	-	218.28	AA	P	5475 - CHEMICALS	ODOR CONTRC	5	2011	347415
82	260	260101	5485	ZEP SALES AND SERVICE	PV	352883	6/8/2011	224.53	-	224.53	AA	P	5475 - CHEMICALS	ODOR CONTRC	6	2011	352883
83	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	297570	10/9/2010	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	10	2010	297570
84	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	74720	10/28/2010	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	10	2010	306786
85	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	306786	11/12/2010	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	11	2010	306786
86	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	77238	12/6/2010	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	12	2010	316398
87	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	316398	12/21/2010	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	12	2010	316398
88	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	82135	2/21/2011	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	2	2011	332110
89	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	332110	3/4/2011	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	3	2011	332110
90	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	84775	3/30/2011	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	3	2011	339929
91	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	339929	4/11/2011	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	4	2011	339929

92	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	87811	5/16/2011	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	5	2011	353692
93	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	353692	6/10/2011	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	6	2011	353692
94	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	90083	6/15/2011	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	6	2011	360545
95	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	360545	7/7/2011	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	7	2011	360545
96	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	93297	7/26/2011	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	7	2011	367789
97	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	367789	8/8/2011	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	8	2011	367789
98	260	260100	5490	PRISTINE WATER SOLUTIONS	OV	96224	9/1/2011	2,200.00	-	2,200.00	AA	P	5475 - CHEMICALS	OTHER TREATI	9	2011	380338
99	260	260100	5490	PRISTINE WATER SOLUTIONS	PV	380338	9/27/2011	-	(220.00)	(220.00)	AA	P	5475 - CHEMICALS	OTHER TREATI	9	2011	380338
								40,564.92	**#######**	**37,719.25**							

ADD Accruals/Adjustments:	251.20
Less: Allocations	654.57

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (3)
CHEMICAL ANALYSIS

Test Year Ended September 30, 2011

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: Utilities Inc. of Pennbrooke PWS I.D. #: 3354653

System Type (check one): ☒Community ☐Nontransient Noncommunity ☐Transient Noncommunity

Address: 14 Trialwood Drive

City: Leesburg ZIP Code: 34748

Phone # 407-869-1919 Fax #: 407-869-6961 E-Mail Address: bkponore@uiwater.com

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 15454DW1 Sample Date: 7/19/11 Sample Time: 12:55 AM (PM) (Circle One)

Sample Location (be specific) 1136 Eagles Landing Location Code: Water

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.0 mg/L Field pH: _____

Sample Type (Check Only One)

☐Distribution
☐Entry Point (to Distribution)
☐Plant Tap (not for compliance with 62-550)
☐Raw (at well or intake)
☒Max Residence Time
☐Ave Residence Time
☐Near First Customer

Reason(s) for Sample (Check all that apply)

☐Routine Compliance with 62-550
☐Confirmation of MCL Exceedance
☐Composite of Multiple Sites**
☐Other: Annual
☐Replacement (of Invalidated Sample)
☐Special (not for compliance with 62-550)
☐Clearance (permitting)

Sampling Procedure Used or Other Comments:

*See 62-550.500(6) for requirements and restrictions And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and attach a results page for each site.

SAMPLER CERTIFICATION

I, Craig Raines (Print Name), Plant Operator (Print Title), do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Craig Raines Date: 7/20/11

Certified Operator #: A-7960 Phone #: 407-304-3222 Sampler's Fax #: 352-242-0565

Sampler's E-mail: carnines@uiwater.com

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - please type or print legibly)

Lab Name: Flowers Chemical Laboratories, Inc. Florida DOH Certification #: E83018 Certification Expiration Date: 6/30/2012

ATTACH CURRENT DOH ANALYTE SHEET*

Address: P. O. Box 150597, Altamonte Springs, FL 32715-0597 Phone #: 407-339-5984

Were any analyses subcontracted? ☐ Yes ☑ No If yes, please provide DOH certification number(s): _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

ANALYSIS INFORMATION(to be completed by lab) Date Sample(s) Received: 07/20/11

PWS ID (From Page 1): 3554653 Sample Number (From Page 1): 154540DW1 Lab Assigned Report # or Job ID: 154540

Group(s) analyzed and results attached for compliance with Chapter 62-550, F.A.C. (check all that apply)

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts	Radionuclides	Secondaries
☐ All Except Asbestos	☐ All 30	☐ All 21	☑ Trihalomethanes	☐ Single Sample	☐ All 14
☐ Partial	☐ All Except Dioxin	☐ Partial	☑ Haloacetic Acids	☐ Qtrly Composite**	☐ Partial
☐ Nitrate	☐ Partial		☐ Chlorite		
☐ Nitrite	☐ Dioxin Only		☐ Bromate		
☐ Asbestos					

LAB CERTIFICATION

I, Jefferson S. Flowers, Technical Director, do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: Date: 07/27/11

* Failure to provide a valid and current Florida DOH certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report and possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION AND NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

Compliance Determination (to be completed by DEP or DOH - attach notes as necessary)

Sample Collection & Analysis Satisfactory ☐ Yes ☐ No _____ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

DISINFECTION BYPRODUCTS
62-550.310(3)

Report Number / Job ID: 154540DW1
Disinfectant Residual (mg/L): 1
PWS ID (From Page 1): 3354653

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Regulatory MRL**	Analysis Date	Analysis Time	DOH Lab Cert #
2450	Monochloroacetic Acid	N/A	ug/L	7.54		EPA552.2	2.00	2.0	07/26/11		E83018
2451	Dichloroacetic Acid	N/A	ug/L	19.5		EPA552.2	1.00	1.0	07/26/11		E83018
2452	Trichloroacetic Acid	N/A	ug/L	8.24		EPA552.2	0.500	1.0	07/26/11		E83018
2453	Monobromoacetic Acid	N/A	ug/L	1.00	U	EPA552.2	1.00	1.0	07/26/11		E83018
2454	Dibromoacetic Acid	N/A	ug/L	0.555		EPA552.2	0.500	1.0	07/26/11		E83018
2456	Total Haloacetic Acids (HAA5)	60	ug/L	35.8		EPA552.2	0.500	---	07/26/11		E83018

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Regulatory MRL**	Analysis Date	Analysis Time	DOH Lab Cert #
2941	Chloroform	N/A	ug/L	32.2		EPA502.2	0.500	1.0	07/25/11		E83018
2942	Bromoform	N/A	ug/L	0.500	U	EPA502.2	0.500	1.0	07/25/11		E83018
2943	Bromodichloromethane	N/A	ug/L	9.88		EPA502.2	0.500	1.0	07/25/11		E83018
2944	Dibromochloromethane	N/A	ug/L	1.39		EPA502.2	0.500	1.0	07/25/11		E83018
2950	Total Trihalomethanes (TTHM)	80	ug/L	43.5		EPA502.2	0.500	---	07/25/11		E83018

** Laboratories are required to adhere to the minimum reporting level (MRL) requirements of 40 CFR 141.131(b)(2)(iv)
*** Applicable to monitoring as prescribed in 40 CFR 141.132(b)(2)(i)(B) and (b)(2)(ii)
**** Laboratories that use EPA methods 317.0 Revision 2.0, 326.0 or 321.8 must meet a 1.0 ug/L MRL for bromate.

NOTE: Do not round values. Report results to the accuracy, precision, and sensitivity of the analytical method used.

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)

ATTACH CURRENT DOH ANALYTE SHEET*

Lab Name: KNL Laboratory Services Florida Certification #: E84025

Address: P.O. Box 1833 Certification Expiration Date: June Renewal

Tampa, Florida 33601 Phone #: (813) 229-2679

ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 2-27-09

PWS ID (From Page 1) _____ Sample Number (From Page 1): 89291

Lab Assigned Report Number or Job ID: 09-1690

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply)

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts
☐ All 17	☐ All 30	☐ All 21	☐ Trihalomethanes
☐ Partial	☐ All Except Dioxin	☐ Partial	☐ Haloacetic Acids
☐ Nitrate	☐ Partial		☐ Bromate
☐ Nitrite	☐ Dioxin Only	Radionuclides	☐ Chlorite
☐ Asbestos Only		☒ Single Sample	
		☐ Qtrly Composite**	Secondaries
			☐ All 14
			☐ Partial

Were any analyses subcontracted? ☐ Yes ☑ No

If yes, please provide DOH certification numbers: _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

CERTIFICATION

I, James Hayes (Print Name), Laboratory Manager (Print Title)

do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: James W Hayes Date: 3-13-09

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

COMPLIANCE DETERMINATION (to be completed by DEP or DOH)

Sample Collection Info Satisfactory: ☐ Yes ☐ No Sample Analysis Info Satisfactory: ☐ Yes ☐ No

☐ Replacement Sample(s) Requested (circle or highlight group(s) above) ☐ Revised Report Requested (circle or highlight group(s) above)

☐ Additional Monitoring Required (circle or highlight group(s) above)

Reason(s): ☐ MCL(s) Exceeded ☐ Detection(s) ☐ Incomplete Report
☐ Missing Analyte Sheet(s) ☐ Location Unsatisfactory ☐ Analysis Unsatisfactory
☐ Other: _____

Person Notified: _____ Date Notified: _____

Comments: _____

Date Reviewed: _____ DEP/DOH Reviewing Official: _____

Page 2 of 9

KNL Laboratory Services, Inc.
2742 N. Florida Ave.
P.O. Box 1833
Tampa, FL 33601
Ph: (813) 229-2879 Fax: (813) 229-0002

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

RADIONUCLIDES
62-550.310(6)
Client ID: 89291

KNL Report Number/Job ID: 09.1690
PWS ID(From Page 1):

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier *	Analytical Method	Lab MDL	RDL	Analysis Error	Analysis Date	Analysis Time	DOH Lab Certification #
4002	Gross Alpha (incl Uranium)	15	pCi/L	1.2	I	EPA 900.0	1.2	3	0.8	03-09-09	0800	E84025
4020	Radium-226		pCi/L	1.6		EPA 903.0	0.7	1	0.7	03-09-09	1200	E84025
4030	Radium-228		pCi/L	1.0	U	EPA Ra-05	1.0	1	0.7	03-11-09	0955	E84025

Reporting Format 62-550.730
Effective January 1995, Revised January 2004

*Qualifier Codes: U = indicates that the compound was analyzed for but not detected.
I = the reported value is between the laboratory detection limit and the laboratory practical quantitation limit.

Test results meet all requirements of the NELAC standards. Contact person: Jim Hayes (813) 229-2879.

Approved by:

James W. Hayes
Laboratory Director

INSTRUCTIONS

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – Please type or print legibly)

System Name: Utilities Inc. of Pennbrooke WTP PWS# 3 3 5 4 6 5 3

System Type (check one): ☒Community ☐Nontransient Noncommunity ☐Transient Noncommunity

Address: Trailwood Drive

City: Leesburg State: Fl. ZIP Code: 34748

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: bkgonare@uiwater.com

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 89291 DW1 Location Code (if known): Pennbrooke WTP POE

Sample Date: 2/25/09 Sample Time: 10:20 AM PM (Circle One)

Sample Location (be specific): Pennbrooke WTP POE

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.2 mg/L Field pH:

Sample Type (Check Only One)	Reason(s) for Sample (Check all that apply)	
☐Distribution	☒Routine Compliance (with 62-550)	☐Quarterly (Which Quarter? ___
☒Entry Point (to Distribution)	☐Confirmation of MCL Exceedance*	☐Special (not for compliance with 62-550)
☐Plant Tap (not for compliance with 62-550)	☐Composite of Multiple Sites**	☐Violation Resolution
☐Raw (at well or intake)	☐Clearance (permitting)	☐Replacement (of invalidated Sample)
☐Max Residence Time	☒Other: Annual Primary & Secondaries, Annual NO3, NO2	
☐Ave Residence Time	Sampling Procedure Used or Other Comments:	
☐Near First Customer		

*See 62-550.500(6) for requirements and restrictions.
NOTE: See 62-550.512(3) for additional requirements for nitrate or nitrite MCL exceedances.

**See 62-550.550(4) for requirements and attach a results page for each site.

Sampler's Name: Craig Raines

Sampler's Phone #: 407-869-1919 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address:

CERTIFICATION (to be completed by sampler)

I, Craig Raines (Print Name) (Print Title) Operator

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Craig Raines Date: 3/26/09

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Form

Laboratory Certification Information (to be completed by lab)

Lab Name: Flowers Chemical Laboratories, Inc.
Address: P. O. Box 150597
Altamonte Springs, FL 32715-0597

Florida Certification #: E83018
Certification Expiration Date: 6/30/2009
Phone #: 407-339-5984

Analysis Information (to be completed by lab)
Sample Number: 89291DW1

Report Number: 89291
Date Sample Received: 02/25/09

Group(s) analyzed and results attached for compliance with Chapter 62-550, F.A.C. (check all that apply)

Inorganics	Volatile Organics	Radionuclides	Disinfection Byproducts
☐ All 17	☐ All 21 ☐ Partial	☐ Single Sample	☐ Trihalomethanes
☐ Partial		☐ Qtrly Composite**	☐ Haloacetic Acids
☐ Nitrate			☐ Bromate
☐ Nitrite	Synthetic Organics	Secondaries	☐ Chlorite
☐ Asbestos	☐ All 30 ☐ Partial	☐ All 14 ☐ Partial	

Were any analyses subcontracted? ☐ Yes ☐ No (If yes, please provide subcontractor's Florida drinking water certification number with each result provided by that lab).

Certification

I, Jefferson S. Flowers, Technical Director, do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature:

Date: 03/20/09

* Failure to provide a valid and current Florida Dept. of Health lab ID number and a current Analyte Sheet for the attached analysis results will result in rejection of the report and possible enforcement against the public water system for failure to sample.

** Please provide radiochemical sample dates and locations for each quarter.

Compliance Determination (to be completed by DEP or DOH)

Sample Collection Info Satisfactory ☐ Yes ☐ No Sample Analysis Info Satisfactory ☐ Yes ☐ No

☐ Resample Requested (circle or highlight groups above) ☐ Revised Report Requested (circle or highlight groups above)

Reason(s): ☐ Incomplete Report ☐ Location Unsatisfactory ☐ Analysis Unsatisfactory

☐ Missing Analyte Sheet(s) ☐ Other _____

Person Notified: _____ Date Notified: _____

Comments: _____

Date Reviewed: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Form

Inorganic Contaminants: 62-550.310(1) Lab ID: 89291DW1 PWS ID: 3354653 Sample ID: Pennbrooke Fairways WTP

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert #
1040	Nitrate (as N)	10	mg/L	0.0500	U	EPA300.0	0.0500	02/26/09	10:30 AM	E83018
1041	Nitrite (as N)	1	mg/L	0.0500	U	EPA300.0	0.0500	02/26/09	10:30 AM	E83018
1005	Arsenic	0.010	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018
1010	Barium	2	mg/L	0.0202		EPA200.8	0.00200	03/03/09		E83018
1015	Cadmium	0.005	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018
1020	Chromium	0.1	mg/L	0.0142		EPA200.8	0.00100	03/03/09		E83018
1024	Cyanide	0.2	mg/L	0.00500	U	SM4500CN-E	0.00500	02/26/09		E83018
1025	Fluoride	4.0	mg/L	0.200	U	EPA300.0	0.200	02/26/09		E83018
1030	Lead	0.015	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018
1035	Mercury	0.002	mg/L	0.0000170	U	EPA245.1	0.0000170	03/03/09		E83018
1036	Nickel	0.1	mg/L	0.00302		EPA200.8	0.00100	03/03/09		E83018
1045	Selenium	0.05	mg/L	0.00200	U	EPA200.8	0.00200	03/03/09		E83018
1052	Sodium	160	mg/L	7.36		EPA200.7	0.500	02/26/09		E83018
1074	Antimony	0.006	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018
1075	Beryllium	0.004	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018
1085	Thallium	0.002	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Form

Secondary Contaminants: 62-550.320 Lab ID: 89291DW1 PWS ID: 3354653 Sample ID: Pennbrooke Fairways WTP

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert #
1002	Aluminum	0.2	mg/L	0.0200	U	EPA200.8	0.0200	03/03/09		E83018
1017	Chloride	250	mg/L	18.2		EPA300.0	0.400	02/26/09		E83018
1022	Copper	1	mg/L	0.00100	U	EPA200.8	0.00100	03/03/09		E83018
1025	Fluoride	4.0	mg/L	0.200	U	EPA300.0	0.200	02/26/09		E83018
1028	Iron	0.3	mg/L	0.312		EPA200.7	0.0100	02/26/09		E83018
1032	Manganese	0.05	mg/L	0.0103		EPA200.7	0.0100	02/26/09		E83018
1050	Silver	0.1	mg/L	0.000500	U	EPA200.8	0.000500	03/03/09		E83018
1055	Sulfate	250	mg/L	1.00	U	EPA300.0	1.00	02/26/09		E83018
1095	Zinc	5	mg/L	0.0100	U	EPA200.8	0.0100	03/03/09		E83018
1905	Color	15	CU	1.00	U	SM2120 B	1.00	02/25/09	04:30 PM	E83018
1920	Odor	3	TON	1.00	U	SM2150 B	1.00	02/25/09	03:45 PM	E83018
1925	pH	6.5 -8.5	pH	7.37		EPA150.1	0.0100	02/25/09	01:00 AM	E83018
1930	Total Dissolved Solids	500	mg/L	228		SM2540 C	2.50	03/02/09		E83018
2905	Foaming Agents	0.5	mg/L	0.200	U	SM5540 C	0.200	02/26/09	09:00 AM	E83018

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Form

Volatile Organics: 62-550.310(2)(b) Lab ID: 89291DW1 PWS ID: 3354653 Sample ID: Pennbrooke Fairways WTP

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Cert #
2378	1,2,4,-trichlorobenzene	70	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2380	cis-1,2-Dichloroethylene	70	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2955	Xylenes	10000	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2964	Dichloromethane	5	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2968	o-dichlorobenzene	600	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2969	Para-dichlorobenzene	75	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2976	Vinyl Chloride	1	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2977	1,1-Dichloroethylene	7	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2979	trans-1,2-Dichloroethylene	100	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2980	1,2-Dichloroethane	3	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2981	1,1,1-trichloroethane	200	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2982	Carbon tetrachloride	3	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2983	1,2-dichloropropane	5	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2984	Trichloroethylene	3	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2985	1,1,2-trichloroethane	5	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2987	Tetrachloroethylene	3	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2989	Monochlorobenzene	100	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2990	Benzene	1	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2991	Toluene	1000	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2992	Ethylbenzene	700	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018
2996	Styrene	100	ug/L	0.500	U	EPA502.2	0.500	0.5	02/26/09		E83018

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Form

Synthetic Organics: 62-550.310(2)(c) Lab ID: 89291DW1 PWS ID: 3354853 Sample ID: Pennbrooke Fairways WTP

Contaminant ID	Contam Name	MCL	Units	Analysis Result	Qualifier	Analytical Method	Lab MDL	RDL	Extraction Date	Analysis Date	Analysis Time	DOH Lab Cert #
2005	Endrin	2	ug/L	0.0100	U	EPA505	0.0100	0.01	03/03/09	03/04/09		E83018
2010	Lindane	0.2	ug/L	0.0100	U	EPA505	0.0100	0.02	03/03/09	03/04/09		E83018
2015	Methoxychlor	40	ug/L	0.0500	U	EPA505	0.0500	0.1	03/03/09	03/04/09		E83018
2020	Toxaphene	3	ug/L	0.500	U	EPA505	0.500	1	03/03/09	03/04/09		E83018
2031	Dalapon	200	ug/L	0.100	U	EPA515.4	0.100	1	03/09/09	03/12/09		E83018
2032	Diquat	20	ug/L	0.400	U	EPA549.2	0.400	0.4	03/03/09	03/03/09		E83018
2033	Endothall	100	ug/L	9.00	U	EPA548.1	9.00	9	03/03/09	03/09/09		E83018
2034	Glyphosate	700	ug/L	6.00	U	EPA547	6.00	6		02/27/09		E83018
2035	Di(2-ethylhexyl) adipate	400	ug/L	0.600	U	EPA525.2	0.600	0.6	03/05/09	03/12/09		E83018
2036	Oxamyl (Vydate)	200	ug/L	2.00	U	EPA531.1	2.00	2.0		03/04/09		E83018
2037	Simazine	4	ug/L	0.0700	U	EPA507	0.0700	0.07	03/04/09	03/10/09		E83018
2039	Di(2-ethylhexyl)phthalate	6	ug/L	0.600	U	EPA525.2	0.600	0.6	03/05/09	03/12/09		E83018
2040	Picloram	500	ug/L	0.100	U	EPA515.4	0.100	0.1	03/09/09	03/12/09		E83018
2041	Dinoseb	7	ug/L	0.200	U	EPA515.4	0.200	0.2	03/09/09	03/12/09		E83018
2042	Hexachlorocyclopentadiene	50	ug/L	0.100	U	EPA505	0.100	0.1	03/03/09	03/04/09		E83018
2046	Carbofuran	40	ug/L	0.900	U	EPA531.1	0.900	0.9		03/04/09		E83018
2050	Atrazine	3	ug/L	0.100	U	EPA507	0.100	0.1	03/04/09	03/10/09		E83018
2051	Alachlor	2	ug/L	0.200	U	EPA507	0.200	0.2	03/04/09	03/10/09		E83018
2065	Heptachlor	0.4	ug/L	0.0100	U	EPA505	0.0100	0.04	03/03/09	03/04/09		E83018
2067	Heptachlor epoxide	0.2	ug/L	0.0100	U	EPA505	0.0100	0.02	03/03/09	03/04/09		E83018
2105	2,4-D	70	ug/L	0.100	U	EPA515.4	0.100	0.1	03/09/09	03/12/09		E83018
2110	2,4,5-TP	50	ug/L	0.200	U	EPA515.4	0.200	0.2	03/09/09	03/12/09		E83018
2274	Hexachlorobenzene	1	ug/L	0.100	U	EPA505	0.100	0.1	03/03/09	03/04/09		E83018
2306	Benzo(a)pyrene	0.2	ug/L	0.0200	U	EPA525.2	0.0200	0.02	03/05/09	03/12/09		E83018
2326	Pentachlorophenol	1	ug/L	0.0400	U	EPA515.4	0.0400	0.04	03/09/09	03/12/09		E83018
2383	PolychlorinatedbiphenylsPCB	0.5	ug/L	0.100	U	EPA505	0.100	0.1	03/03/09	03/04/09		E83018
2931	Dibromochloropropane	0.2	ug/L	0.0200	U	EPA504.1	0.0200	0.02	03/03/09	03/04/09		E83018
2946	Ethylene Dibromide	0.02	ug/L	0.0100	U	EPA504.1	0.0100	0.01	03/03/09	03/04/09		E83018
2959	Chlordane	2	ug/L	0.0100	U	EPA505	0.0100	0.2	03/03/09	03/04/09		E83018

INSTRUCTIONS

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – Please type or print legibly)

System Name: Utilities Inc. of Pennbrooke WTP PWS# 3 3 5 4 6 5 3

System Type (check one): ☒Community ☐Nontransient Noncommunity ☐Transient Noncommunity

Address: Trailwood Drive

City: Leesburg State: Fl. ZIP Code: 34748

Phone #: 407-869-1919 Fax #: 407-869-6961

E-Mail Address: bkgongre@uiwater.com

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 151509 DW1 Location Code (if known): Pennbrooke WTP POE

Sample Date: 6/7/11 Sample Time: 12:00 AM (PM) (Circle One)

Sample Location (be specific): Pennbrooke WTP POE

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 2.2 mg/L Field pH:

Sample Type (Check Only One)

☐Distribution
☒Entry Point (to Distribution)
☐Plant Tap (not for compliance with 62-550)
☐Raw (at well or intake)
☐Max Residence Time
☐Ave Residence Time
☐Near First Customer

Reason(s) for Sample (Check all that apply)

☒Routine Compliance (with 62-550) ☐Quarterly (Which Quarter? ___
☐Confirmation of MCL Exceedance* ☐Special (not for compliance with 62-550)
☐Composite of Multiple Sites** ☐Violation Resolution
☐Clearance (permitting) ☐Replacement (of Invalidated Sample)
☒Other: Annual NO3, NO2

Sampling Procedure Used or Other Comments:

*See 62-550.500(6) for requirements and restrictions.
NOTE: See 62-550.512(3) for additional requirements for nitrate or nitrite MCL exceedances.

**See 62-550.550(4) for requirements and attach a results page for each site.

Sampler's Name: Craig Raines

Sampler's Phone #: 407-869-1919 Sampler's Fax #: 407-869-6961

Sampler's E-Mail Address:

CERTIFICATION (to be completed by sampler)

I, Craig Raines, (Print Name) (Print Title) Operator

do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: Craig Raines Date: 6/17/11

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS
62-550.310(1)

Report Number / Job ID: 151509DW1
PWS ID (From Page 1): Pennbrooke WTP

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Cert #
1040	Nitrate (as N)	10	mg/L	0.0500	U	EPA300.0	0.0500	06/07/11	11:00 AM	E83018
1041	Nitrite (as N)	1	mg/L	0.0500	U	EPA300.0	0.0500	06/07/11	11:00 AM	E83018

Florida Department of Environmental Protection

Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab - please type or print legibly)

Lab Name: Flowers Chemical Laboratories, Inc. Florida DOH Certification #: E83018 Certification Expiration Date: 6/30/2011

ATTACH CURRENT DOH ANALYTE SHEET*

Address: P. O. Box 150597, Altamonte Springs, FL 32715-0597 Phone #: 407-339-5984

Were any analyses subcontracted? ☐ Yes ☐ No If yes, please provide DOH certification number(s): _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB*

ANALYSIS INFORMATION(to be completed by lab) Date Sample(s) Received: 06/07/11

PWS ID (From Page 1): _____ Sample Number (From Page 1): 151509DW1 Lab Assigned Report # or Job ID: 151509

Group(s) analyzed and results attached for compliance with Chapter 62-550, F.A.C. (check all that apply)

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts	Radionuclides	Secondaries
☐ All Except Asbestos	☐ All 30	☐ All 21	☐ Trihalomethanes	☐ Single Sample	☐ All 14
☐ Partial	☐ All Except Dioxin	☐ Partial	☐ Haloacetic Acids	☐ Qtrly Composite**	☐ Partial
☐ Nitrate	☐ Partial		☐ Chlorite		
☐ Nitrite	☐ Dioxin Only		☐ Bromate		
☐ Asbestos					

LAB CERTIFICATION

I, Jefferson S. Flowers, Technical Director, do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: Date: 06/09/11

* Failure to provide a valid and current Florida DOH certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report and possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION AND NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

Compliance Determination (to be completed by DEP or DOH - attach notes as necessary)

Sample Collection & Analysis Satisfactory ☐ Yes ☐ No _____ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (4)
OPERATIONS REPORTS

Test Year Ended September 30, 2011

M
O
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OCT
2009

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DEC
2009

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: October, 2009

A. Public Water System (PWS) Information

PWS Name:	Pennbrooke Fairways			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community		Consecutive
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:		3,110
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	501 WEST HWY 44		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):		C

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

Steve Pfouts 11/03/09

Signature and Date

Steve Pfouts

Printed or Typed Name

C-14204

License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 Plant Name: UTILITIES INC OF PENNBROOKE

[redacted] October, 2009

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Maximum UV Dose Required, mW-sec/cm2		
1	X	24	730,000										1.3	
2	X	24	380,000										1.3	
3	X	24	800,000										1.5	
4	X	24	798,000										1.3	
5	X	24	405,000										1.2	
6	X	24	198,000										1.3	
7	X	24	746,000										1.4	
8	X	24	910,000										1.3	
9	X	24	380,000										1.1	
10	X	24	840,000										1.3	
11	X	24	830,000										0.7	
12	X	24	380,000										1.4	
13	X	24	218,000										1.2	
14	X	24	813,000										1.2	
15	X	24	859,000										1.4	
16	X	24	170,000										1.5	
17	X	24	500,000										1.7	
18	X	24	622,000										1.6	
19	X	24	321,000										1.3	
20	X	24	271,000										1.2	
21	X	24	689,000										1.3	
22	X	24	827,000										1.3	
23	X	24	313,000										1.3	
24	X	24	771,000										1.3	
25	X	24	844,000										1.3	
26	X	24	414,000										1.3	
27	X	24	311,000										1.3	
28	X	24	824,000										1.2	
29	X	24	798,000										1.3	
30	X	24	347,000										1.4	
31	X	24	830,000										1.0	
Total			17,959,000											
Average			579,323											
Maximum			910,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: November, 2009

A. Public Water System (PWS) Information

PWS Name: Pennbrooke Fairways		PWS Identification Number: 3354653	
PWS Type: ☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community			
Number of Service Connections at End of Month: 1,244 120 Irrigation Meters		Total Population Served at End of Month: 3,110	
PWS Owner: UTILITIES INC OF FLORIDA			
Contact Person: Patrick Flynn		Contact Person's Title: Regional Director	
Contact Person's Mailing Address:		City: Altamonte Springs	State: Florida Zip Code: 32714
Contact Person's Telephone Number: 1-407-869-1919		Contact Person's Fax Number: 1-407-869-6961	
Contact Person's E-Mail Address: pcflynn@uiwater.com			

B. Water Treatment Plant Information

Plant Name: UTILITIES INC OF PENNBROOKE		Plant Telephone Number:	
Plant Address: 501 WEST HWY 44	City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant: ☑ Raw Ground Water ☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 864,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): V	Plant Class (per subsection 62-699.310(4), F.A.C.): C		

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

Steve Pfouts 12/02/09 — Signature and Date

Steve Pfouts — Printed or Typed Name

C-14204 — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

[redacted]: November, 2009

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (plant s.)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	828,000										1.3	
2	X	24	327,000										1.4	
3	X	24	349,000										1.3	
4	X	24	663,000										1.3	
5	X	24	540,000										1.2	
6	X	24	280,000										0.5	
7	X	24	700,000										1.0	
8	X	24	874,000										1.2	
9	X	24	357,000										1.3	
10	X	24	308,000										0.9	
11	X	24	348,000										0.9	
12	X	24	321,000										0.9	
13	X	24	250,000										1.1	
14	X	24	680,000										1.5	
15	X	24	758,000										1.4	
16	X	24	391,000										1.4	
17	X	24	270,000										0.5	
18	X	24	531,000										1.3	
19	X	24	350,000										1.0	
20	X	24	240,000										0.8	
21	X	24	750,000										1.0	
22	X	24	890,000										1.1	
23	X	24	153,000										1.2	
24	X	24	240,000										1.1	
25	X	24	425,000										1.3	
26	X	24	130,000										1.0	
27	X	24	340,000										1.3	
28	X	24	670,000										1.4	
29	X	24	753,000										1.3	
30	X	24	290,000										1.3	
Total			13,804,000											
Average			460,133											
Maximum			890,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: December, 2009

A. Public Water System (PWS) Information

PWS Name:	Pennbrooke Fairways			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	501 WEST HWY 44		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	
Plant Category (per subsection 62-699.310(4), F.A.C.):	V				

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Steve Pfouts 01/06/10 — Signature and Date

Steve Pfouts — Printed or Typed Name

C-14204 — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: December, 2009

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by operator (place a)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	180,000										1.4	
2	X	24	441,000										0.8	
3	X	24	200,000										1.3	
4	X	24	100,000										1.5	
5	X	24	240,000										1.7	
6	X	24	320,000										1.8	
7	X	24	166,000										1.5	
8	X	24	203,000										1.4	
9	X	24	349,000										1.4	
10	X	24	243,000										1.4	
11	X	24	150,000										1.3	
12	X	24	470,000										1.5	
13	X	24	570,000										1.4	
14	X	24	208,000										1.5	
15	X	24	293,000										1.4	
16	X	24	371,000										1.3	
17	X	24	255,000										1.4	
18	X	24	146,000										1.4	
19	X	24	297,000										1.3	
20	X	24	443,000										1.3	
21	X	24	287,000										1.4	
22	X	24	286,000										1.4	
23	X	24	332,000										1.3	
24	X	24	209,000										1.4	
25	X	24	154,000										1.4	
26	X	24	420,000										1.5	
27	X	24	534,000										1.4	
28	X	24	276,000										1.5	
29	X	24	274,000										1.2	
30	X	24	309,000										1.3	
31	X	24	214,000										1.4	
Total			8,930,000											
Average			288,065											
Maximum			570,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	3354653	Plant Name:	Pennbrooke Fairways

IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: 2009

A. Is any polymer containing the monomer acrylamide used at the water treatment plant? ☑ No ☐ Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm=	Acrylamide Level, %† =

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant? ☑ No ☐ Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm=	Epichlorohydrin Level, %† =

C. Is any iron or manganese sequestrant used at the water treatment plant? ☐ No ☑ Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):	Polyphosphate (Aqua Dene)
Sequestrant Dose, mg/L of phosphate as PO_4 or mg/L of silicate as SiO_2 =	PO4 = 13.3 mg/l
If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO_2 =	

* *Complete and submit Part IV of this report only with the monthly operation report for December of each Year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.*

† *Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.*

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MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: January, 2010

A. Public Water System (PWS) Information

PWS Name:	Pennbrooke Fairways			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community		Consecutive
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:		3,110
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE		Plant Telephone Number:		
Plant Address:	501 WEST HWY 44	City: LEESBURG	State: FLORIDA	Zip Code: 34748	
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C		

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Steve Pfouts — 02/04/10 — Steve Pfouts — C-14204

Signature and Date — Printed or Typed Name — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 Plant Name: UTILITIES INC OF PENNBROOKE

III. Data Data for the Month/Year of: January, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	240,000										0.8	
2	X	24	200,000										0.9	
3	X	24	331,000										1.4	
4	X	24	251,000										1.5	
5	X	24	120,000										1.8	
6	X	24	221,000										1.8	
7	X	24	226,000										1.6	
8	X	24	150,000										1.8	
9	X	24	270,000										1.8	
10	X	24	420,000										1.7	
11	X	24	121,000										1.7	
12	X	24	190,000										1.8	
13	X	24	230,000										1.6	
14	X	24	210,000										1.5	
15	X	24	200,000										1.5	
16	X	24	453,000										1.4	
17	X	24	315,000										1.4	
18	X	24	189,000										1.4	
19	X	24	155,000										1.4	
20	X	24	386,000										1.5	
21	X	24	189,000										1.5	
22	X	24	190,000										1.8	
23	X	24	520,000										1.8	
24	X	24	513,000										1.6	
25	X	24	228,000										1.8	
26	X	24	279,000										1.6	
27	X	24	246,000										1.4	
28	X	24	210,000										1.0	
29	X	24	250,000										1.4	
30	X	24	480,000										1.7	
31	X	24	320,000										1.0	
Total			8,261,000											
Average			266,484											
Maximum			520,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: February, 2010

A. Public Water System (PWS) Information

PWS Name:	Pennbrooke Fairways			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 Trailwood Dr.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	# Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Steve Pfouts — 03/04/10
Signature and Date

Steve Pfouts
Printed or Typed Name

FILE COPY

C-14204
License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: February, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Plant staffed or Visited by operator (place X)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	209,000										1.8	
2	X	24	211,000										1.7	
3	X	24	226,000										1.7	
4	X	24	154,000										1.6	
5	X	24	220,000										1.5	
6	X	24	264,000										1.6	
7	X	24	399,000										1.5	
8	X	24	239,000										1.5	
9	X	24	150,000										1.3	
10	X	24	139,000										1.5	
11	X	24	146,000										1.4	
12	X	24	170,000										0.9	
13	X	24	200,000										1.1	
14	X	24	271,000										1.3	
15	X	24	144,000										1.3	
16	X	24	180,000										1.4	
17	X	24	168,000										1.4	
18	X	24	156,000										1.3	
19	X	24	180,000										1.8	
20	X	24	400,000										1.7	
21	X	24	532,000										1.6	
22	X	24	246,000										1.7	
23	X	24	165,000										1.6	
24	X	24	240,000										1.7	
25	X	24	154,000										1.5	
26	X	24	210,000										1.3	
27	X	24	460,000										1.0	
28	X	24	313,000										1.5	
Total			6,545,000											
Average			233,750											
Maximum			532,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: March, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS	PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	1,244 120 Irrigation Meters	Total Population Served at End of Month:	3,110
PWS Owner:	UTILITIES INC OF FLORIDA		
Contact Person:	Patrick Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:		City: Altamonte Springs	State: Florida Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919	Contact Person's Fax Number:	1-407-869-6961
Contact Person's E-Mail Address:	pflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE	Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.	City: LEESBURG	State: FLORIDA Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allison McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Signature and Date: 07/06/10

Steve Pfouts
Printed or Typed Name

C-14204
License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

DF Daily Data for the Month/Year of: March, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Plant Operated (X)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	183,000										1.4	
2	X	24	277,000										1.3	
3	X	24	209,000										1.4	
4	X	24	205,000										1.3	
5	X	24	170,000										0.9	
6	X	24	530,000										0.9	
7	X	24	610,000										0.5	
8	X	24	230,000										0.9	
9	X	24	300,000										1.8	
10	X	24	230,000										1.8	
11	X	24	190,000										1.5	
12	X	24	230,000										1.8	
13	X	24	200,000										1.5	
14	X	24	332,000										1.5	
15	X	24	194,000										1.5	
16	X	24	303,000										1.5	
17	X	24	252,000										1.4	
18	X	24	271,000										1.4	
19	X	24	307,000										1.5	
20	X	24	564,000										1.5	
21	X	24	537,000										1.5	
22	X	24	160,000										1.6	
23	X	24	308,000										1.3	
24	X	24	422,000										1.4	
25	X	24	420,000										0.5	
26	X	24	240,000										1.4	
27	X	24	500,000										1.3	
28	X	24	483,000										1.4	
29	X	24	222,000										1.4	
30	X	24	218,000										1.3	
31	X	24	402,000										1.3	
Total			9,709,000											
Average			313,194											
Maximum			610,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: April, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Avenue		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates, and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Steve Pfouts 05/07/10

Signature and Date

Steve Pfouts

Printed or Typed Name

FILE COPY

C-14204

License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III Daily Data for the Month/Year of: April, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

				CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										
				CT Calculations							UV Dose			
Day of the Month	Disinfectant residual measured by operator (check)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	X	24	436,000										1.2	
2	X	24	437,000										1.3	
3	X	24	671,000										0.9	
4	X	24	743,000										1.2	
5	X	24	359,000										1.2	
6	X	24	360,000										0.4	
7	X	24	630,000										1.5	
8	X	24	680,000										1.0	
9	X	24	380,000										1.7	
10	X	24	580,000										1.7	
11	X	24	740,000										1.8	
12	X	24	354,000										1.8	
13	X	24	277,000										1.5	
14	X	24	656,000										1.5	
15	X	24	685,000										1.4	
16	X	24	540,000										0.9	
17	X	24	760,000										1.8	
18	X	24	732,000										1.7	
19	X	24	307,000										1.6	
20	X	24	175,000										1.5	
21	X	24	506,000										1.5	
22	X	24	601,000										1.3	
23	X	24	420,000										0.4	
24	X	24	670,000										1.7	
25	X	24	796,000										1.6	
26	X	24	220,000										1.6	
27	X	24	287,000										1.6	
28	X	24	582,000										1.8	
29	X	24	635,000										1.5	
30	X	24	500,000										1.8	
Total			15,718,000											
Average			523,933											
Maximum			796,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: May, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters		Total Population Served at End of Month:	3,110
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Signature and Date: 06/03/10

Steve Pfouts
Printed or Typed Name

C-14204
License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: May, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Operated or Water Purchased	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	690,000										1.7	
2	X	24	759,000										1.7	
3	X	24	457,000										1.8	
4	X	24	341,000										1.6	
5	X	24	650,000										1.7	
6	X	24	336,000										1.7	
7	X	24	380,000										1.2	
8	X	24	710,000										0.7	
9	X	24	758,000										1.5	
10	X	24	375,000										1.4	
11	X	24	277,000										1.4	
12	X	24	668,000										1.4	
13	X	24	756,000										1.4	
14	X	24	450,000										1.8	
15	X	24	730,000										1.8	
16	X	24	726,000										1.7	
17	X	24	478,000										1.7	
18	X	24	300,000										1.7	
19	X	24	737,000										1.7	
20	X	24	734,000										1.6	
21	X	24	487,000										1.6	
22	X	24	760,000										1.5	
23	X	24	803,000										1.4	
24	X	24	456,000										1.4	
25	X	24	366,000										1.4	
26	X	24	775,000										1.5	
27	X	24	778,000										1.5	
28	X	24	530,000										1.4	
29	X	24	750,000										1.3	
30	X	24	497,000										1.4	
31	X	24	343,000										1.5	
Total			17,847,000											
Average			575,710											
Maximum			803,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: June, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters		Total Population Served at End of Month:	3,110
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Steve Pfouts 07/07/10
Signature and Date

Steve Pfouts
Printed or Typed Name

C-14204
License Number

DEP Form 62-555.900(3)
Effective August 28, 2003

FILE COPY

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: PENNBROOKE FAIRWAYS

III. Daily Data for the Month/Year of: June, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or visited by operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	378,000										1.4	
2	X	24	745,000										1.4	
3	X	24	745,000										1.3	
4	X	24	430,000										1.1	
5	X	24	748,000										1.6	
6	X	24	643,000										1.8	
7	X	24	546,000										1.5	
8	X	24	346,000										1.5	
9	X	24	699,000										1.4	
10	X	24	789,000										1.4	
11	X	24	500,000										1.2	
12	X	24	770,000										1.3	
13	X	24	727,000										1.3	
14	X	24	523,000										1.8	
15	X	24	410,000										1.2	
16	X	24	310,000										1.2	
17	X	24	690,000										1.0	
18	X	24	390,000										0.9	
19	X	24	700,000										1.0	
20	X	24	890,000										1.2	
21	X	24	497,000										1.3	
22	X	24	179,000										1.2	
23	X	24	607,000										1.3	
24	X	24	780,000										1.2	
25	X	24	460,000										0.5	
26	X	24	740,000										1.0	
27	X	24	768,000										1.1	
28	X	24	474,000										1.3	
29	X	24	433,000										1.2	
30	X	24	317,000										1.2	
Total			17,034,000											
Average			567,800											
Maximum			780,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: July, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allison McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

Steve Pfouts — 08/05/10 — Steve Pfouts — C-14204

Signature and Date — Printed or Typed Name — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month Year of: July, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place a x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l	Emergencies or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	432,000										0.8	
2	X	24	250,000										1.0	
3	X	24	330,000										0.9	
4	X	24	294,000										1.0	
5	X	24	232,000										0.9	
6	X	24	317,000										1.2	
7	X	24	301,000										1.4	
8	X	24	543,000										1.5	
9	X	24	449,000										1.4	
10	X	24	644,000										1.3	
11	X	24	602,000										1.4	
12	X	24	281,000										1.3	
13	X	24	312,000										1.2	
14	X	24	544,000										1.3	
15	X	24	759,000										1.3	
16	X	24	354,000										1.4	
17	X	24	649,000										1.3	
18	X	24	612,000										1.2	
19	X	24	516,000										1.4	
20	X	24	510,000										1.4	
21	X	24	531,000										1.4	
22	X	24	818,000										1.4	
23	X	24	480,000										1.6	
24	X	24	520,000										1.6	
25	X	24	516,000										1.8	
26	X	24	462,000										1.4	
27	X	24	400,000										0.5	
28	X	24	750,000										1.0	
29	X	24	450,000										1.3	
30	X	24	340,000										1.1	
31	X	24	730,000										0.7	
Total			15,118,000											
Average			487,677											
Maximum			818,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: August, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters		Total Population Served at End of Month:	2,488
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@ulwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
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Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
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	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

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Domenic Gentilucci 9/2/10 — Signature and Date

Domenic Gentilucci — Printed or Typed Name

C-12562 — License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: August, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place X)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	660,000										1.4	
2	X	24	449,000										1.4	
3	X	24	300,000										1.3	
4	X	24	677,000										1.2	
5	X	24	787,000										1.3	
6	X	24	410,000										1.2	
7	X	24	570,000										1.5	
8	X	24	482,000										1.4	
9	X	24	280,000										1.5	
10	X	24	190,000										1.3	
11	X	24	586,000										1.7	
12	X	24	581,000										1.5	
13	X	24	360,000										0.5	
14	X	24	330,000										1.0	
15	X	24	620,000										1.4	
16	X	24	336,000										1.4	
17	X	24	353,000										1.3	
18	X	24	395,000										1.4	
19	X	24	583,000										1.3	
20	X	24	260,000										1.8	
21	X	24	260,000										1.3	
22	X	24	480,000										1.6	
23	X	24	203,000										1.8	
24	X	24	234,000										1.7	
25	X	24	245,000										1.6	
26	X	24	324,000										1.8	
27	X	24	130,000										1.0	
28	X	24	220,000										0.8	
29	X	24	343,000										1.4	
30	X	24	203,000										1.5	
31	X	24	145,000										1.4	
Total			11,988,000											
Average			386,710											
Maximum			787,000											

IONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: ~~July~~, 2010 September

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3351653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters		Total Population Served at End of Month:	2,488
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Plouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

Signature and Date	Printed or Typed Name	License Number
[illegible] 10-5-10	Allson McPhee	C-15255

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	3354653	Plant Name:	UTILITIES INC OF PENNBROOKE

Fr. Daily Data for the Month/Year of: July 2010 September

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (yes = x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	539,000										1.3	
2	X	24	794,000										1.4	
3	X	24	410,000										1.4	
4	X	24	700,000										1.3	
5	X	24	721,000										1.4	
6	X	24	237,000										1.5	
7	X	24	305,000										1.4	
8	X	24	233,000										1.5	
9	X	24	387,000										1.6	
10	X	24	300,000										1.4	
11	X	24	470,000										1.2	
12	X	24	601,000										1.3	
13	X	24	355,000										0.8	
14	X	24	356,000										0.8	
15	X	24	640,000										0.5	
16	X	24	774,000										0.4	
17	X	24	430,000										1.4	
18	X	24	680,000										1.3	
19	X	24	618,000										1.4	
20	X	24	381,000										1.3	
21	X	24	362,000										1.4	
22	X	24	671,000										1.4	
23	X	24	817,000										1.6	
24	X	24	480,000										1.6	
25	X	24	540,000										1.8	
26	X	24	720,000										1.6	
27	X	24	412,000										1.5	
28	X	24	347,000										1.5	
29	X	24	555,000										1.4	
30	X	24	759,000										1.5	
Total			15,583,000											
Average			519,433											
Maximum			817,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: October, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	2,488	
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE		Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.	City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000			
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	D
Lead/Chief Operator:	Allson McPhee	C	15255	Days Sun-Thurs.
Other Operators:	Daniel Anderson	A	7141	Days Tues. Sat.
	Steve Pfouts	C	14204	Days Sun-Thurs.
	Craig Raines	A	7960	Days Mon-Fri
	Domenic Gentilucci	C	12562	Days Mon-Fri.
	Chucks Schwades	C	7368	Days Mon.-Fri.
	Ray Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at

10/31/10

Signature and Date

Allson Stevenson McPhee

Printed or Typed Name

C-15255

License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: October, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or visited by operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	456,000										1.8	
2	X	24	670,000										1.6	
3	X	24	755,000										1.6	
4	X	24	486,000										1.8	
5	X	24	352,000										1.5	
6	X	24	699,000										1.4	
7	X	24	805,000										1.5	
8	X	24	520,000										1.3	
9	X	24	840,000										1.3	
10	X	24	842,000										1.3	
11	X	24	550,000										1.5	
12	X	24	351,000										1.5	
13	X	24	788,000										1.4	
14	X	24	700,000										1.5	
15	X	24	630,000										1.8	
16	X	24	750,000										1.5	
17	X	24	856,000										1.6	
18	X	24	439,000										1.5	
19	X	24	390,000										1.5	
20	X	24	779,000										1.6	
21	X	24	861,000										1.6	
22	X	24	650,000										1.4	
23	X	24	790,000										1.2	
24	X	24	816,000										1.4	
25	X	24	466,000										1.4	
26	X	24	427,000										1.5	
27	X	24	721,000										1.3	
28	X	24	831,000										1.3	
29	X	24	610,000										0.9	
30	X	24	680,000										1.0	
31	X	24	791,000										1.2	
Total			20,243,000											
Average			653,000											
Maximum			861,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: November, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:		2,488
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):		C

Licensed Operators	Name	License Class	License Number	D
Lead/Chief Operator:	Allson McPhee	C	15255	Days Sun-Thurs.
Other Operators:	Daniel Anderson	A	7141	Days Tues. Sat.
	Steve Pfouts	C	14204	Days Sun-Thurs.
	Craig Raines	A	7960	Days Mon-Fri
	Domenic Gentilucci	C	12562	Days Mon-Fri.
	Chucks Schwades	C	7368	Days Mon.-Fri.
	Ray Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

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Allson S. McPhee 11/30/10

Signature and Date

Allson Stevenson McPhee

Printed or Typed Name

C-15255

License Number

REVISED 12/8/10

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 Plant Name: UTILITIES INC OF PENNBROOKE

Fill Daily Data for the Month/Year of: November, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place an x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	467,000										1.4	
2	X	24	367,000										1.3	
3	X	24	415,000										1.3	
4	X	24	516,000										1.3	
5	X	24	300,000										0.6	
6	X	24	610,000										1.0	
7	X	24	613,000										1.1	
8	X	24	425,000										1.2	
9	X	24	341,000										1.2	
10	X	24	356,000										1.2	
11	X	24	574,000										1.2	
12	X	24	290,000										1.0	
13	X	24	757,000										1.2	
14	X	24	823,000										1.1	
15	X	24	435,000										1.3	
16	X	24	445,000										0.7	
17	X	24	286,000										1.1	
18	X	24	397,000										0.9	
19	X	24	346,000										0.8	
20	X	24	650,000										1.1	
21	X	24	810,000										0.9	
22	X	24	582,000										1.0	
23	X	24	386,000										1.0	
24	X	24	386,000										1.0	
25	X	24	388,000										1.0	
26	X	24	270,000										1.0	
27	X	24	670,000										1.1	
28	X	24	637,000										1.3	
29	X	24	580,000										1.1	
30	X	24	326,000										1.0	
31	X	24												
Total			14,407,000											
Average			480,233											
Maximum			823,000											

REVISED 12/8/10

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: December, 2010

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:		2,488
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):		C

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
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Other Operators:	Daniel Anderson	A	7141	Days Tues-Sat.
	Steve Pfouts	C	14204	Days Sun-Thurs.
	Domenic Gentilucci	C	12562	Days Mon-Fri.
	Chuck Schwades	C	7368	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Sun-Thurs.
	Craig Raines	A	7960	Days Mon-Fri.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site

Signature and Date	Printed or Typed Name	License Number
Allson S. McPhee 1-5-11	Allson Stevenson McPhee	C-15255

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: December, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or visited by operator (check)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	302,000										1.2	
2	X	24	373,000										1.1	
3	X	24	300,000										0.9	
4	X	24	640,000										1.2	
5	X	24	836,000										1.0	
6	X	24	351,000										1.1	
7	X	24	129,000										1.2	
8	X	24	245,000										1.3	
9	X	24	298,000										1.2	
10	X	24	230,000										1.3	
11	X	24	588,000										1.4	
12	X	24	691,000										1.3	
13	X	24	268,000										1.2	
14	X	24	157,000										1.2	
15	X	24	205,000										1.3	
16	X	24	262,000										1.3	
17	X	24	188,000										1.2	
18	X	24	621,000										1.3	
19	X	24	659,000										1.4	
20	X	24	288,000										1.4	
21	X	24	258,000										1.4	
22	X	24	284,000										1.4	
23	X	24	311,000										1.4	
24	X	24	241,000										1.5	
25	X	24	636,000										1.6	
26	X	24	585,000										1.6	
27	X	24	331,000										1.5	
28	X	24	124,000										1.3	
29	X	24	226,000										1.4	
30	X	24	305,000										1.4	
31	X	24	330,000										1.2	
Total			11,262,000											
Average			363,290											
Maximum			836,000											

REVISED 01/15/11

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

** Refer to the instructions for this report to determine which plants must provide this information.*

PWS Identification Number:	3354653	Plant Name:	Pennbrooke Fairways

IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year:* 2010

A. Is any polymer containing the monomer acrylamide used at the water treatment plant? ☑ No ☐ Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm=	Acrylamide Level, %† =

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant? ☑ No ☐ Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm=	Epichlorohydrin Level, %† =

C. Is any iron or manganese sequestrant used at the water treatment plant? ☐ No ☑ Yes, and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):	Polyphosphate (Aqua Dene)
Sequestrant Dose, mg/L of phosphate as PO_4 or mg/L of silicate as SiO_2 =	PO4 = 14.0 mg/l
If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO_2 =	

* *Complete and submit Part IV of this report only with the monthly operation report for December of each Year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.*

† *Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.*

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MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month(s) Year of: January, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	2,488	
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allson McPhee	C	15255	Days Sun-Thurs.
Other Operators:	Daniel Anderson	A	7141	Days Tues-Sat.
	Steve Pfouts	C	14204	Days Sun-Thurs.
	Domenic Gentilucci	C	12562	Days Mon-Fri.
	Chuck Schwades	C	7368	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Sun-Thurs.
	Craig Raines	A	7960	Days Mon-Fri.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site

Allson S. McPhee — 1/31/2011 — Allson Stevenson McPhee — C-15255

Signature and Date — Printed or Typed Name — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	3354653	Plant Name:	UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: January, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l.	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/l.	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/l.	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/l.	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	640,000										1.1	
2	X	24	671,000										1.2	
3	X	24	358,000										1.3	
4	X	24	320,000										1.4	
5	X	24	280,000										1.2	
6	X	24	230,000										1.4	
7	X	24	290,000										1.1	
8	X	24	500,000										1.3	
9	X	24	653,000										1.4	
10	X	24	268,000										1.3	
11	X	24	386,000										1.5	
12	X	24	259,000										1.4	
13	X	24	330,000										1.3	
14	X	24	260,000										1.3	
15	X	24	600,000										1.5	
16	X	24	711,000										1.1	
17	X	24	275,000										1.1	
18	X	24	245,000										1.0	
19	X	24	209,000										0.8	
20	X	24	250,000										0.9	
21	X	24	280,000										1.2	
22	X	24	320,000										1.0	
23	X	24	460,000										1.0	
24	X	24	242,000										1.1	
25	X	24	298,000										1.2	
26	X	24	132,000										1.1	
27	X	24	287,000										1.2	
28	X	24	270,000										1.1	
29	X	24	520,000										0.9	
30	X	24	547,000										1.2	
31	X	24	282,000										1.2	
Total			11,451,000											
Average			369,387											
Maximum			711,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: February, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	2,488	
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

Signature and Date	Printed or Typed Name	License Number
3-2-2011	Allson McPhee	C-15255

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: February, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or treated by operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable[1]									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	331,000										1.3	
2	X	24	298,000										1.4	
3	X	24	291,000										1.4	
4	X	24	340,000										1.1	
5	X	24	580,000										1.4	
6	X	24	402,000										1.3	
7	X	24	260,000										1.3	
8	X	24	260,000										1.1	
9	X	24	230,000										0.9	
10	X	24	225,000						1				1.2	
11	X	24	290,000										1.2	
12	X	24	460,000										1.3	
13	X	24	489,000										1.3	
14	X	24	329,000										1.4	
15	X	24	324,000										1.4	
16	X	24	315,000										1.3	
17	X	24	361,000										1.2	
18	X	24	410,000										1.4	
19	X	24	860,000										1.6	
20	X	24	740,000										1.7	
21	X	24	336,000										1.5	
22	X	24	200,000										1.4	
23	X	24	342,000										1.5	
24	X	24	390,000										1.5	
25	X	24	340,000										1.7	
26	X	24	730,000										1.8	
27	X	24	670,000										1.8	
28	X	24	435,000										1.6	
Total			11,046,000											
Average			394,500											
Maximum			740,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: March, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters		Total Population Served at End of Month:	2,488
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@ulwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allson McPhee	C	15255	Days Sun-Thurs.
Other Operators:	Daniel Anderson	A	7141	Days Tues-Sat.
	Steve Pfouts	C	14204	Days Sun-Thurs.
	Domenic Gentilucci	C	12562	Days Mon-Fri.
	Chuck Schwades	C	7368	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Sun-Thurs.
	Craig Raines	A	7960	Days Mon-Fri.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site

Allson McPhee — 3/1/2011 — Allson Stevenson McPhee — C-15255

Signature and Date — Printed or Typed Name — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

Fill Daily Data for the Month/Year of: March, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gpd	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	194,000										1.4	
2	X	24	303,000										1.4	
3	X	24	370,000										1.4	
4	X	24	460,000										1.3	
5	X	24	680,000										1.4	
6	X	24	814,000										1.4	
7	X	24	430,000										1.3	
8	X	24	197,000										1.4	
9	X	24	443,000										1.4	
10	X	24	245,000										1.3	
11	X	24	500,000										1.0	
12	X	24	563,000										1.4	
13	X	24	708,000										1.5	
14	X	24	300,000										1.4	
15	X	24	231,000										1.3	
16	X	24	405,000										1.2	
17	X	24	672,000										1.3	
18	X	24	410,000										1.3	
19	X	24	782,000										1.4	
20	X	24	792,000										1.3	
21	X	24	471,000										1.4	
22	X	24	345,000										1.3	
23	X	24	860,000										1.8	
24	X	24	730,000										1.7	
25	X	24	460,000										1.5	
26	X	24	760,000										1.4	
27	X	24	820,000										1.0	
28	X	24	560,000										1.1	
29	X	24	171,000										1.2	
30	X	24	442,000										1.3	
31	X	24	324,000										1.3	
Total			14,870,000											
Average			479,677											
Maximum			820,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month/Year of: April, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters		Total Population Served at End of Month:	2,488
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:	200 Weathersfield Ave.		City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Allson McPhee	C	15255	Days Sun-Thurs.
Other Operators:	Daniel Anderson	A	7141	Days Tues-Sat.
	Steve Pfouts	C	14204	Days Sun-Thurs.
	Domenic Gentilucci	C	12562	Days Mon-Fri.
	Chuck Schwades	C	7368	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Sun-Thurs.
	Craig Raines	A	7960	Days Mon-Fri.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site

Signature and Date	Printed or Typed Name	License Number
5/1/2011	Allson Stevenson McPhee	C-15255

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	3354653	Plant Name:	UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month Year of: April, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

				CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*											
				CT Calculations							UV Dose				
Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	X	24	190,000										1.3	
2	X	24	450,000										1.7	
3	X	24	502,000										1.5	
4	X	24	315,000										1.4	
5	X	24	195,000										1.3	
6	X	24	267,000										1.4	
7	X	24	537,000										1.4	
8	X	24	290,000										1.4	
9	X	24	710,000										1.4	
10	X	24	740,000										1.5	
11	X	24	369,000										1.4	
12	X	24	384,000										1.3	
13	X	24	640,000										1.4	
14	X	24	770,000										1.3	
15	X	24	470,000										1.0	
16	X	24	780,000										0.6	
17	X	24	810,000										1.1	
18	X	24	420,000										1.5	
19	X	24	461,000										1.4	
20	X	24	774,000										1.4	
21	X	24	834,000										1.4	
22	X	24	470,000										0.8	
23	X	24	790,000										1.0	
24	X	24	779,000										1.3	
25	X	24	528,000										1.4	
26	X	24	400,000										1.3	
27	X	24	752,000										1.4	
28	X	24	847,000										1.3	
29	X	24	506,000										1.8	
30	X	24	847,000										1.7	
Total			16,847,000											
Average			561,567											
Maximum			847,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: May, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	Community	Non-Transient Non-Community	Transient Non-Community	Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	Raw Ground Water	Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Steve Pfouts	C	14204	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Raymond Parrish	C	12740	Days Tue-Sat.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Allson McPhee	C	15255	Days Sun-Thurs.
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

Steve Pfouts 06/06/11 — Signature and Date

Steve Pfouts — Printed or Typed Name

C-14204 — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month Year of: May, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines) ☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (Place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	803,000										1.6	
2	X	24	571,000										1.5	
3	X	24	545,000										1.4	
4	X	24	802,000										1.3	
5	X	24	833,000										1.5	
6	X	24	800,000										1.2	
7	X	24	850,000										1.0	
8	X	24	845,000										1.3	
9	X	24	704,000										1.4	
10	X	24	540,000										1.3	
11	X	24	807,000										1.4	
12	X	24	838,000										1.2	
13	X	24	840,000										1.1	
14	X	24	880,000										1.2	
15	X	24	700,000										1.5	
16	X	24	523,000										1.3	
17	X	24	530,000										1.4	Collected bacti samples from Wells 1 & 2
18	X	24	725,000										1.4	
19	X	24	880,000										1.4	
20	X	24	861,000										0.5	
21	X	24	857,000										1.0	
22	X	24	862,000										1.6	
23	X	24	854,000										0.8	
24	X	24	708,000										1.4	
25	X	24	857,000										1.3	
26	X	24	860,000										1.6	
27	X	24	861,000										1.7	
28	X	24	859,000										1.6	
29	X	24	862,000										2.4	
30	X	24	804,000										1.7	
31	X	24	547,000										1.8	
Total			23,766,000											
Average			766,645											
Maximum			862,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: June, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	Community	Non-Transient Non-Community	Transient Non-Community	Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF FLORIDA				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	Raw Ground Water	Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Raymond Parrish	C	12740	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Brian Eubanks	B	14073	Days Sun-Thurs.
	Steve Pfouts	C	14204	Days Mon-Fri
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

7-1-2011 — Signature and Date

Raymond Alan Parrish — Printed or Typed Name

C-12740 — License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month Year of: June, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	934,000										1.7	
2	X	24	768,000										1.5	
3	X	24	617,000										0.4	
4	X	24	863,000										1.5	
5	X	24	860,000										1.8	
6	X	24	772,000										1.7	
7	X	24	530,000										1.8	Collected bacti samples from Wells 1 & 2
8	X	24	688,000										1.8	
9	X	24	847,000										1.7	
10	X	24	860,000										1.8	
11	X	24	882,000										1.5	
12	X	24	859,000										1.7	
13	X	24	762,000										0.6	
14	X	24	567,000										0.8	
15	X	24	662,000										1.9	
16	X	24	692,000										1.8	
17	X	24	450,000										2.0	
18	X	24	829,000										1.9	
19	X	24	625,000										1.8	
20	X	24	890,000										1.8	
21	X	24	411,000										1.9	
22	X	24	775,000										1.9	
23	X	24	863,000										1.7	
24	X	24	857,000										1.8	
25	X	24	845,000										1.7	
26	X	24	778,000										1.0	
27	X	24	515,000										1.0	
28	X	24	395,000										1.7	
29	X	24	732,000										1.5	
30	X	24	728,000										1.0	
Total			21,636,000											
Average			721,200											
Maximum			934,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: July, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	Community	Non-Transient Non-Community	Transient Non-Community	Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF ~~FLORIDA~~ PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE		Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.	City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	Raw Ground Water	Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000			
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Raymond Parrish	C	12740	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Steve Pfouts	C	14204	Days Mon-Fri
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

Raymond Alan Parrish 8-1-2011

Signature and Date

Raymond Alan Parrish

Printed or Typed Name

C-12740

License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month Year of: July, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☒ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	519,000										1.3	
2	X	24	405,000										1.6	
3	X	24	659,000										1.3	
4	X	24	496,000										1.4	
5	X	24	318,000										1.5	
6	X	24	792,000										1.8	
7	X	24	762,000										1.5	
8	X	24	527,000										0.8	
9	X	24	284,000										1.8	
10	X	24	742,000										1.5	
11	X	24	223,000										0.8	
12	X	24	393,000										1.0	
13	X	24	787,000										1.0	
14	X	24	542,000										0.8	
15	X	24	567,000										1.5	
16	X	24	332,000										1.7	
17	X	24	654,000										2.0	
18	X	24	423,000										0.9	
19	X	24	354,000										1.0	Collected bacti samples and Wells 1 & 2
20	X	24	823,000										0.9	
21	X	24	774,000										1.5	
22	X	24	823,000										0.7	
23	X	24	583,000										1.8	
24	X	24	774,000										0.9	
25	X	24	565,000										0.5	
26	X	24	431,000										1.0	
27	X	24	528,000										1.0	
28	X	24	556,000										0.9	
29	X	24	540,000										2.0	
30	X	24	720,000										1.8	
31	X	24	795,000										1.7	
Total			17,671,000											
Average			570,032											
Maximum			823,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

1. General Information for the Month/Year of: August, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	Community	Non-Transient Non-Community	Transient Non-Community	Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

3. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Num	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	Raw Ground Water	Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Raymond Parrish	C	12740	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Steve Pfouts	C	14204	Days Mon-Fri
	Trevor Powell	C	17573	Days Tue-Sat.

I. Certification by Lead Chief Operator

, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information rovided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International tandard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each lay that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, ppropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten years and to make them available for

Raymond Alan Parrish 08-31-2011

Signature and Date

Raymond Alan Parrish

Printed or Typed Name

C-12740

License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month/Year of: August, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (place x)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, C	pH of Water, if Applicable	Maximum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Maximum UV Dose Required, mW-sec/cm2		
1	X	24	324,000										1.0	
2	X	24	247,000										0.8	
3	X	24	619,000										0.9	
4	X	24	818,000										1.2	
5	X	24	740,000										0.6	
6	X	24	470,000										1.2	
7	X	24	467,000										1.0	
8	X	24	440,000										0.7	
9	X	24	353,000										1.4	
10	X	24	390,000										0.7	
11	X	24	500,000										1.2	
12	X	24	410,000										2.0	
13	X	24	350,000										1.9	
14	X	24	677,000										1.6	
15	X	24	516,000										0.7	
16	X	24	181,000										1.0	Collected bacti samples and Wells 1 & 2
17	X	24	765,000										1.5	
18	X	24	681,000										1.5	
19	X	24	477,000										0.7	
20	X	24	299,000										1.4	
21	X	24	486,000										1.3	
22	X	24	445,000										0.7	
23	X	24	297,000										1.0	
24	X	24	355,000										1.0	
25	X	24	480,000										1.5	
26	X	24	471,000										1.5	
27	X	24	572,000										1.3	
28	X	24	685,000										1.0	
29	X	24	610,000										1.0	
30	X	24	330,000										1.0	
31	X	24	545,000										1.0	
Total			15,000,000											
Average			483,871											
Maximum			818,000											

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See page 4 for instructions.

I. General Information for the Month Year of: September, 2011

A. Public Water System (PWS) Information

PWS Name:	PENNBROOKE FAIRWAYS			PWS Identification Number:	3354653
PWS Type:	Community	Non-Transient Non-Community	Transient Non-Community	Consecutive	
Number of Service Connections at End of Month:	1,244	120 Irrigation Meters	Total Population Served at End of Month:	3,110	
PWS Owner:	UTILITIES INC OF PENNBROOKE				
Contact Person:	Patrick Flynn		Contact Person's Title:	Regional Director	
Contact Person's Mailing Address:			City: Altamonte Springs	State: Florida	Zip Code: 32714
Contact Person's Telephone Number:	1-407-869-1919		Contact Person's Fax Number:	1-407-869-6961	
Contact Person's E-Mail Address:	pcflynn@urwater.com				

B. Water Treatment Plant Information

Plant Name:	UTILITIES INC OF PENNBROOKE			Plant Telephone Number:	
Plant Address:	14 TRAILWOOD DR.		City: LEESBURG	State: FLORIDA	Zip Code: 34748
Type of Water Treated by Plant:	Raw Ground Water	Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	864,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V		Plant Class (per subsection 62-699.310(4), F.A.C.):	C	

Licensed Operators	Name	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operator:	Raymond Parrish	C	12740	Days Mon-Fri
Other Operators:	Domenic Gentilucci	C	12562	Days Mon-Fri
	Daniel Anderson	A	7141	Days Mon-Fri
	Charles Schwades	C	7368	Days Mon-Fri
	Craig Raines	A	7960	Days Mon-Fri.
	Steve Pfouts	C	14204	Days Mon-Fri
	Trevor Powell	C	17573	Days Tue-Sat.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to retain these additional operations records at the plant site for at least ten

10-02-2011 | Raymond Alan Parrish | C-12740

Signature and Date | Printed or Typed Name | License Number

(DEP Form 62-555.900(1))

(Effective August 28, 2001)

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number: 3354653 | Plant Name: UTILITIES INC OF PENNBROOKE

III. Daily Data for the Month Year of: September, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: * ☐ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combine Chlorine (Choramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combine Chlorine (Choramines) ☐ Chlorine Dioxide

Day of the Month	Days plant staffed or Visited by Operator (please)	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm2	Minimum UV Dose Required, mW-sec/cm2		
1	X	24	979,000										0.6	
2	X	24	527,000										1.2	
3	X	24	737,000										1.0	
4	X	24	826,000										0.8	
5	X	24	387,000										0.5	
6	X	24	325,000										1.3	
7	X	24	479,000										1.3	
8	X	24	549,000										1.1	
9	X	24	380,000										1.6	
10	X	24	500,000										0.9	
11	X	24	255,000										1.5	
12	X	24	394,000										1.3	
13	X	24	381,000										1.0	Collected bacti samples and Wells 1 & 2
14	X	24	481,000										1.3	
15	X	24	936,000										1.0	
16	X	24	870,000										1.1	
17	X	24	774,000										1.0	
18	X	24	816,000										1.0	
19	X	24	544,000										0.9	
20	X	24	331,000										1.0	
21	X	24	543,000										1.0	
22	X	24	819,000										1.0	
23	X	24	597,000										1.5	
24	X	24	394,000										1.5	
25	X	24	408,000										1.0	
26	X	24	368,000										1.0	
27	X	24	267,000										1.0	
28	X	24	517,000										1.1	
29	X	24	778,000										1.1	
30	X	24	502,000										1.3	

Total	16,264,000
Average	542,133
Maximum	979,000

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DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570 **Expiration Date:** November 17, 2010

LIMIT: Final **REPORT:** Monthly
CLASS SIZE: N/A **GROUP:** Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: OCT 01, 2009 To OCT 31, 2009

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.061		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	An.Avg.) 0.180		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.005		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 I Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.033		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.090		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 I Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.46			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.50	9.00		Mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		Mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.20			Mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/L		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490		1-800-272-1919	09/11/16

DSCHARGE MONITORING REPORT - PART A (Continued)

PENNBROOKE

11/30/2009 14:08 3527281805

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD From OCT 01 2009 To OCT 31 2009

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Ph	Sample Measurement				7.8	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon Site No. EFA-1	Permit Requirement				75 (Min)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100mL	0	4 Days/Week	Grab
PARM Code 74055 A Mon Site No. EFA-1	Permit Requirement				25 (Max.)			#/100mL		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.00			Mg/L	0	Continuous	Meter
PARM Code 50060 A Mon Site No. EFA-1	Permit Requirement				1.0 (Min.)			Mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.859			NTU	0	Continuous	Meter
PARM Code 00070 B Mon Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							Mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon Site No. INF-1	Permit Requirement							Mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				183.0			Mg/L	0	Every Two Weeks	8-hr FPC
PARM Code 80082 G Mon Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			Mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				281.0			Mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon Site No. INF-1	Permit Requirement				Report (Mo Avg.)			Mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.092		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon Site No. FLW-1	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.090	0.090	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				50%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEP Form 62-620.910(10), Effective November 29, 1994

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: OCT 01 2009 To OCT 31, 2009

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.46			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.50	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.09			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.10	2.10		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
PH	Sample Measurement				7.8	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	(Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S. McPhee	1-800-272-1919	09/10/16

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD From: OCT 01, 2009 To OCT. 31, 2009

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				5.20			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
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	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From OCT 1, 2009 To: OCT. 31, 2009

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100 Ml.)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	Ph (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		4.0			8.0		5.0	1.1	0.259
2					8.0		5.0		0.504
3					8.0		5.0		0.407
4					8.0		5.0		0.385
5		<1.0			7.9		5.0	<1.0	0.298
6		<1.0			8.0		5.0	<1.0	0.369
7		<1.0			8.0		5.0	<1.0	0.289
8		<1.0			8.0		5.0	<1.0	0.449
9					8.0		5.0		0.377
10					8.0		5.0		0.407
11					8.0		5.0		0.392
12					8.0		5.0		0.859
13	8.0	<1.0	5.20		8.0	<1.0	5.0	<1.0	0.545
14		<1.0			7.9		5.0	<1.0	0.445
15		<1.0			7.8		5.0	1.2	0.345
16		<1.0			8.0		5.0	<1.0	0.549
17					8.0		5.0		0.538
18					8.0		5.0		0.452
19		<1.0			8.0		5.0	<1.0	0.412
20		<1.0			8.0		5.0	<1.0	0.352
21		<1.0			8.0		5.0	<1.0	0.300
22		<1.0			8.0		5.0	<1.0	0.498
23					8.0		5.0		0.299
24					7.9		5.0		0.392
25					8.0		5.0		0.310
26		<1.0			8.0		5.0	<1.0	0.299
27	9.0	<1.0	1.10		8.0	1.6	5.0	<1.0	0.301
28		<1.0			8.0		5.0	<1.0	0.339
29		<1.0			8.0		5.0	<1.0	0.298
30					8.0		5.0		0.394
31					8.0		5.0		0.359
Total	17.0	8.40	6.30		247.5	2.10	155.0	9.80	12.422
Mo. Avg.	8.50	<1.0	3.15		8.00	1.10	5.0	<1.0	0.401

PLANT STAFFING

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Allson McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Day shift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfouts

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: OCT 1, 2009 To: OCT 31 2009

	Flow (MGD) Total through Treatment plant	Flow (MGD) Public Access	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-3	INF-1	INF-1			
1	0.067	0.000	0.000	0.090					
2	0.074	0.000	0.000	0.093					
3	0.077	0.000	0.000	0.100					
4	0.076	0.000	0.000	0.097					
5	0.060	0.000	0.000	0.079					
6	0.101	0.000	0.000	0.102					
7	0.109	0.086	0.000	0.023					
8	0.085	0.074	0.000	0.011					
9	0.096	0.002	0.000	0.094					
10	0.090	0.000	0.000	0.090					
11	0.099	0.000	0.000	0.099					
12	0.082	0.001	0.000	0.081					
13	0.097	0.000	0.000	0.102	173.0	282.0			
14	0.092	0.000	0.000	0.092					
15	0.088	0.000	0.000	0.088					
16	0.093	0.000	0.000	0.093					
17	0.100	0.000	0.000	0.100					
18	0.099	0.000	0.000	0.099					
19	0.088	0.000	0.000	0.099					
20	0.075	0.000	0.000	0.080					
21	0.100	0.000	0.000	0.103					
22	0.101	0.000	0.000	0.102					
23	0.098	0.000	0.000	0.100					
24	0.101	0.000	0.000	0.101					
25	0.097	0.000	0.000	0.100					
26	0.079	0.000	0.000	0.083					
27	0.112	0.000	0.001	0.109	193.0	280.0			
28	0.097	0.000	0.000	0.098					
29	0.084	0.004	0.000	0.080					
30	0.100	0.000	0.000	0.100					
31	0.102	0.000	0.005	0.097					
Total	2.819	0.167	0.008	2.785	366.0	562.0			
Mo. Avg.	0.090	0.005	0.000	0.090	183.0	281.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Alison McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Dayshift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfouts

PAGE 03 PENNBROOKE 3527281005 11/30/2009 14:08

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570 **Expiration Date:** November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: NOV 01, 2009 To NOV 30, 2009

FILE COPY

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.059		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	An.Avg.) 0.180		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.028		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.034		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.054		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.38			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00	9.00		Mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		Mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				4.40			Mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/L		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S McPhee	1-800-272-1919	09/12/15

DSCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD From: NOV 01 2009 To NOV 30, 2009

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Ph	Sample Measurement				8.0	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.00			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.899			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				185.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				222.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.092		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.084	0.087	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				49%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: NOV. 01, 2009 To NOV. 30, 2009

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.008		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-3	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.38			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.13			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.50	1.60		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
PH	Sample Measurement				8.0	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	(Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S. McPhee	1-800-272-1919	09/12/15

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

REVISED 1/21/10

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD From: NOV. 01, 2009 To NOV. 30, 2009

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				5.67			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: NOV. 1, 2009 To: NOV. 30, 2009

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100 ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	Ph (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1					8.0		5.0		0.331
2		<1.0			8.0		5.0	<1.0	0.329
3		<1.0			8.0		5.0	<1.0	0.339
4		<1.0			8.0		5.0	<1.0	0.328
5		<1.0			8.0		5.0	4.40	0.340
6					8.0		5.0		0.400
7					8.0		5.0		0.367
8					8.0		5.0		0.483
9		<1.0			8.0		5.0	<1.0	0.489
10	9.00	<1.0	4.95		8.0	1.40	5.0	<1.0	0.341
11		<1.0			8.0		5.0	<1.0	0.342
12		<1.0			8.0		5.0	<1.0	0.323
13					8.0		5.0		0.421
14					8.0		5.0		0.394
15					8.0		5.0		0.344
16		<1.0			8.0		5.0	<1.0	0.299
17					8.0		5.0		0.289
18		<1.0			8.0		5.0	<1.0	0.279
19		<1.0			8.0		5.0	<1.0	0.382
20		<1.0			8.0		5.0	<1.0	0.717
21					8.0		5.0		0.749
22		<1.0			8.0		5.0	<1.0	0.549
23		<1.0			8.0		5.0	<1.0	0.299
24	7.00	<1.0	5.67		8.0	1.6	5.0	2.0	0.379
25		<1.0			8.0		5.0	<1.0	0.399
26					8.0		5.0		0.425
27					8.0		5.0		0.722
28					8.0		5.0		0.405
29					8.0		5.0		0.622
30		<1.0			8.0		5.0	<1.0	0.899
31									
Total	16.0	8.50	10.62		240.0	3.00	150.0	13.9	12.99
Mo. Avg.	8.00	<1.0	5.30		8.00	1.50	5.0	<1.0	0.433

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Allson McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Day shift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfouts

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: NOV. 1, 2009 To: NOV. 30 2009

	Flow (MGD) Total through Treatment plant	Flow (MGD) Public Access	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.088	0.001	0.000	0.089					
2	0.093	0.000	0.000	0.095					
3	0.081	0.000	0.000	0.085					
4	0.100	0.000	0.000	0.103					
5	0.114	0.000	0.000	0.122					
6	0.087	0.000	0.000	0.099					
7	0.093	0.000	0.000	0.107					
8	0.090	0.000	0.000	0.092					
9	0.080	0.000	0.000	0.080					
10	0.088	0.000	0.000	0.102	204.0	234.0			
11	0.081	0.000	0.000	0.093					
12	0.088	0.000	0.000	0.104					
13	0.084	0.000	0.000	0.098					
14	0.102	0.000	0.000	0.129					
15	0.062	0.067	0.000	0.000					
16	0.095	0.100	0.000	0.000					
17	0.048	0.002	0.000	0.052					
18	0.062	0.071	0.000	0.000					
19	0.059	0.064	0.000	0.000					
20	0.085	0.089	0.000	0.000					
21	0.092	0.095	0.000	0.000					
22	0.063	0.001	0.000	0.078					
23	0.070	0.073	0.000	0.000					
24	0.116	0.014	0.005	0.097	167.0	210.0			
25	0.129	0.000	0.127	0.002					
26	0.047	0.000	0.043	0.004					
27	0.083	0.075	0.008	0.000					
28	0.082	0.075	0.007	0.000					
29	0.097	0.060	0.037	0.000					
30	0.060	0.052	0.008	0.000					
31									
Total	2.519	0.839	0.235	1.631	371.0	444.0			
Mo. Avg.	0.084	0.028	0.008	0.054	185.5	222.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Allson McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Dayshift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfouts

REVISED 1/21/10

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570 **Expiration Date:** November 17, 2010
LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including influent

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: DEC. 01, 2009 To DEC. 31, 2009

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.058		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	An.Avg.) 0.180		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.040		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.034		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.037		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.34			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.50	8.00		Mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		Mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.80			Mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/L		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/01/16

DSCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTP

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD From: DEC. 01 2009 To DEC. 31 2009

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Ph	Sample Measurement				8.0	8.1		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				2.0			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.00			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.948			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				169.5			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				243.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.091		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.090	0.088	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				49%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: DEC. 01, 2009 To DEC. 31, 2009

Parameter			Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2		Sample Measurement	0.018		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3		Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C		Sample Measurement				8.34			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1		Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C		Sample Measurement				7.50	8.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1		Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended		Sample Measurement				2.21			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1		Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended		Sample Measurement				3.90	4.20		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1		Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
PH		Sample Measurement				8.0	8.1		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1		Permit Requirement				6.0 (Min.)	(Max.) 8.5		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/01/16

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD From: DEC. 01, 2009 To DEC. 31, 2009

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	2	2	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				4.74			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
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	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: DEC. 1, 2009 To: DEC. 31, 2009

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100 ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	Ph (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1.0			8.0		5.0	<1.0	0.795
2		4.0			8.0		5.0	1.0	0.743
3		2.0			8.0		5.0	1.8	0.835
4					8.0		5.0		0.948
5					8.0		5.0		0.551
6					8.0		5.0		0.515
7		<1.0			8.0		5.0	<1.0	0.299
8		<1.0			8.0		5.0	<1.0	0.289
9	8.0	<1.0	4.74		8.0	3.6	5.0	<1.0	0.389
10		<1.0			8.0		5.0	<1.0	0.299
11					8.0		5.0		0.600
12					8.0		5.0		0.523
13					8.0		5.0		0.400
14		<1.0			8.0		5.0	<1.0	0.399
15		<1.0			8.0		5.0	<1.0	0.706
16		<1.0			8.0		5.0	<1.0	0.767
17		<1.0			8.0		5.0	<1.0	0.899
18					8.0		5.0		0.702
19					8.0		5.0		0.429
20					8.0		5.0		0.238
21		<1.0			8.0		5.0	<1.0	0.289
22	7.0	<1.0	3.75		8.0	4.2	5.0	<1.0	0.245
23		<1.0			8.0		5.0	2.8	0.210
24		<1.0			8.0		5.0	<1.0	0.399
25					8.0		5.0		0.241
26					8.0		5.0		0.222
27					8.0		5.0		0.224
28		<1.0			8.0		5.0	<1.0	0.221
29		<1.0			8.1		1.0	<1.0	0.335
30					8.0		1.0		0.525
31					8.0		1.0		0.426
Total	15.0	13.5	8.49		248.1	7.8	143.0	12.6	14.66
Mo. Avg.	7.5	<1.0	4.25		8.00	3.9	4.50	<1.0	0.473

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Allson McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Day shift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfouts

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: DEC. 1, 2009 To: DEC. 31 2009

	Flow (MGD) Total through Treatment plant	Flow (MGD) Public Access	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.091	0.051	0.040	0.000					
2	0.102	0.082	0.020	0.000					
3	0.090	0.060	0.030	0.000					
4	0.106	0.081	0.025	0.000					
5	*0.100*	*0.063*	*0.037*	*0.000*					
6	0.084	0.051	0.033	0.000					
7	0.089	0.010	0.000	0.089					
8	0.070	0.012	0.000	0.076					
9	0.108	0.000	0.000	0.118	176.0	218.0			
10	0.086	0.000	0.000	0.100					
11	0.118	0.000	0.000	0.140					
12	0.100	0.000	0.000	0.114					
13	0.076	0.000	0.000	0.090					
14	0.090	0.001	0.000	0.106					
15	0.080	0.000	0.000	0.093					
16	0.082	0.002	0.000	0.098					
17	0.085	0.000	0.000	0.100					
18	0.088	0.088	0.000	0.000					
19	0.090	0.090	0.000	0.000					
20	0.073	0.073	0.000	0.000					
21	0.093	0.093	0.000	0.000					
22	*0.068*	*0.069*	*0.000*	*0.000*	*163.0*	*268.0*			
23	0.088	0.088	0.000	0.000					
24	0.085	0.085	0.000	0.000					
25	0.076	0.076	0.000	0.000					
26	0.091	0.091	0.000	0.000					
27	0.085	0.085	0.000	0.000					
28	0.084	0.000	0.084	0.000					
29	0.113	0.001	0.095	0.017					
30	0.088	0.000	0.081	0.007					
31	0.097	0.000	0.097	0.000					
Total	2.776	1.252	0.542	1.148	339.0	486.0			
Mo. Avg.	0.090	0.040	0.018	0.037	169.5	243.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Allson McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Dayshift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfouts

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Feb 07 12 09:12a Utilities Inc Pennbrooke 3527281005 p.1

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570 Expiration Date: November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including influent

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐

MONITORING PERIOD From: JAN. 01, 2010 To JAN. 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.038		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon Site No: FLW-2	Permit Requirement	As Avg.) 0.180		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.010		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon Site No: FLW-2	Permit Requirement	Report (Mo Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.016		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon Site No: FLW-3	Permit Requirement	0.080 (As Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.053		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon Site No: FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.20			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon Site No: EFA-1	Permit Requirement				20.0 (As Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				6.50	7.00		Mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon Site No: EFA-1	Permit Requirement				30.0 (Mo Avg.)	60.0 (Max.)		Mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				6.00			Mg/L	1	4 Days/Week	Grab
PARM Code 00530 N Y Mon Site No: EFB-1	Permit Requirement				5.0 (Max.)			mg/L		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to ensure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/02/14

DSCHARGE MONITORING REPORT - PART A (Continued) COMMENTS; 1-5-2010, (EFB-1) EXCEEDED 5.0 @ 6.0 DIRTY BOTTLE. NO DOWN TIME

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD From: JAN. 01 2010 To JAN. 31 2010

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Ph	Sample Measurement				8.0	8.1		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1.0			#/100mL	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement				25 (Max.)			#/100mL		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				4.20			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				1.903			NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFA-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 F Mon. Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				210.5			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon. Site No. INF-1	Permit Requirement				Report (Mo.Avg)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				410.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon. Site No. INF-1	Permit Requirement				Report (Mo.Avg)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.091		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 A Mon. Site No. EFA-1	Permit Requirement	0.180 (A.Avg)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.094	0.039	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 A Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg)	Report (D.Max.Avg)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				50%			Percent	0	Monthly	Calculated
PARM Code 00180 F Mon. Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: JAN. 01, 2010 To JAN. 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.005		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P-1 Mon Site No. FLW-1	Permit Requirement	0.020 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.20			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				6.50	7.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.90			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.20	3.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
PH	Sample Measurement				8.0	8.1		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon Site No. EFA-1	Permit Requirement				6.0 (Min.)	(Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490		1-800-272-1919	10/02/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD From: JAN. 01, 2010 To JAN. 31, 2010

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon Site No. EFA-1	Permit Requirement				200 (Max/Wk)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon Site No. EFA-1	Permit Requirement				Report (Avg Daily Max)	400 (Max)	800 (Max)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				4.20			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon Site No. EFA-1	Permit Requirement				0.5 (Min)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				7.42			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon Site No. EFA-1	Permit Requirement				12.0 (Max)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
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	Sample Measurement										
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	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: JAN. 1 2010 To: JAN. 31 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD) Public Access	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INT-1			
1	0.120	0.000	0.120	0.000					
2	0.110	0.000	0.003	0.107					
3	0.083	0.000	0.000	0.106					
4	0.112	0.077	0.035	0.000					
5	0.054	0.000	0.000	0.135	228.0	404.0			
6	0.068	0.000	0.000	0.083					
7	0.086	0.086	0.000	0.000					
8	0.090	0.090	0.000	0.000					
9	0.067	0.067	0.000	0.000					
10	0.089	0.003	0.000	0.090					
11	0.093	0.000	0.000	0.113					
12	0.100	0.000	0.000	0.120					
13	0.100	0.000	0.000	0.123					
14	0.082	0.000	0.000	0.102					
15	0.123	0.000	0.000	0.160					
16	0.079	0.000	0.000	0.095					
17	0.110	0.109	0.000	0.001					
18	0.099	0.099	0.000	0.000					
19	0.100	0.107	0.000	0.000	193.0	416.0			
20	0.085	0.119	0.000	0.000					
21	0.101	0.007	0.007	0.087					
22	0.100	0.000	0.000	0.117					
23	0.101	0.000	0.000	0.120					
24	0.082	0.000	0.000	0.102					
25	0.098	0.116	0.000	0.000					
26	0.087	0.107	0.000	0.000					
27	0.104	0.122	0.000	0.000					
28	0.076	0.102	0.000	0.000					
29	0.100	0.120	0.000	0.000					
30	0.082	0.100	0.000	0.000					
31	0.091	0.112	0.000	0.002					
Total	2.912	1.543	0.165	1.655	421.0	820.0			
Mo. Avg.	0.094	0.050	0.005	0.053	210.5	410.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	Daniel Anderson
Lead Operator	Class:	C	Certificate No:	6490	Name:	Alison McPhee
Day Shift Operator	Class:	C	Certificate No:	14028	Name:	Trevor Powell
Dayshift Operator	Class:	B	Certificate No:	9509	Name:	Steve Pfoutz

p.5 3527281005 Utilities Inc Pembrooke Feb 07 12 09:17a

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 9 Trailwood Dr
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570 Expiration Date: November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: February 1, 2010 To February 28, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.058		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.075		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.039		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.039		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.2			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.7	9.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/L		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: Allson McPhee	Allson S. McPhee	1-800-272-1919	10/3/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD From: February 1, 2010 To February 28, 2010

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				8.0	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100 %			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.997			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				186			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				268			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.090		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.093	0.092	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				51 %			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 9 Trailwood Dr.
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: February 1, 2010 To February 28, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No FLW-05 4	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.2			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.7	9.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.9	4.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
pH	Sample Measurement				8.0	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: Allson Mcphee	Allson S Mcphee	1-800-272-1919	10/3/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD From: February 1, 2010 To: February 28, 2010

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				1.8			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: FEB 01, 2010 To: FEB 28, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1	7.0	<1.0	1.01		8.0	4.0	5.0	<1.0	0.400
2	7.0	<1.0	0.73		8.0	2.8	5.0	<1.0	0.500
3		<1.0			8.0		5.0	<1.0	0.422
4		<1.0			8.0		5.0	<1.0	0.324
5					8.0		5.0		0.920
6					8.0		5.0		0.438
7					8.0		5.0		0.509
8		<1.0			8.0		5.0	<1.0	0.210
9		<1.0			8.0		5.0	<1.0	0.225
10		<1.0			8.0		5.0	<1.0	0.302
11		<1.0			8.0		5.0	<1.0	0.222
12					8.0		5.0		0.410
13					8.0		5.0		0.399
14					8.0		5.0		0.339
15		<1.0			8.0		5.0	<1.0	0.328
16	9.0	<1.0	1.78		8.0	2.0	5.0	<1.0	0.299
17		<1.0			8.0		5.0	<1.0	0.321
18		<1.0			8.0		5.0	<1.0	0.328
19					8.0		5.0		0.382
20					8.0		5.0		0.399
21					8.0		5.0		0.389
22		<1.0			8.0		5.0	<1.0	0.210
23		<1.0			8.0		5.0	<1.0	0.286
24		<1.0			8.0		5.0	<1.0	0.225
25		<1.0			8.0		5.0	<1.0	0.220
26					8.0		5.0		0.665
27					8.0		5.0		0.997
28					8.0		5.0		0.700
29									
30									
31									
Total	23.0	8.00	3.52		224.0	8.80	140.0	8.00	11.36
Mo. Avg.	7.70	<1.0	1.17		8.00	2.90	5.00	<1.0	0.406

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: FEB 01, 2010 To: FEB 28, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.093	0.113	0.000	0.000					
2	0.086	0.105	0.000	0.000	188.0	290.0			
3	0.096	0.008	0.000	0.112					
4	0.094	0.000	0.000	0.124					
5	0.100	0.124	0.000	0.000					
6	0.079	0.074	0.000	0.005					
7	0.082	0.000	0.000	0.100					
8	0.100	0.100	0.000	0.000					
9	0.090	0.090	0.000	0.000					
10	0.090	0.090	0.000	0.000					
11	0.097	0.097	0.000	0.000					
12	0.096	0.096	0.000	0.004					
13	0.093	0.000	0.000	0.103					
14	0.092	0.000	0.000	0.121					
15	0.091	0.000	0.000	0.101					
16	0.093	0.000	0.000	0.113	184.0	246.0			
17	0.084	0.000	0.000	0.144					
18	0.100	0.000	0.000	0.130					
19	0.095	0.117	0.000	0.000					
20	0.099	0.127	0.000	0.013					
21	0.085	0.101	0.000	0.008					
22	0.095	0.139	0.000	0.000					
23	0.100	0.122	0.000	0.000					
24	0.101	0.126	0.000	0.000					
25	0.105	0.125	0.000	0.000					
26	0.098	0.128	0.000	0.000					
27	0.103	0.130	0.000	0.000					
28	0.070	0.082	0.000	0.000					
29									
30									
31									
Total	2.607	2.094	0.000	1.078	372.0	536.0			
Mo. Avg.	0.093	0.075	0.000	0.039	186.0	268.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

Weeh Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570 Expiration Date: November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC.: Public access reuse, including Influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: MAR-01-2010 To MAR-31-2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.057		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.094		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.039		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.012		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.04			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.00	8.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/l		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-4919	10/04/07 5/7/10

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: MAR 01, 2010 TO: MAR 31, 2010

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.8	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				1.137			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				170.7			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				226.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.089		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.101	0.096	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				54%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

REVISED 5/7/10

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD: FROM: MAR 01, 2010 MAR 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.017		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2 4	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.04			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.00	8.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.81			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.60	3.80		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
pH	Sample Measurement				7.8	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLISON STEVENSON MCPHEE C6490	Allison S. McPhee	1-800-272-1919	10/04/06

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: MAR 01,2010 TO: MAR 31, 2010

PERMIT NUMBER: FLA010570

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				8.52			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number FLA010570 Facility Pennbrooke WWTF
Monitoring Period From MAR 01, 2010 To MAR 31, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1			8.0		5.0	<1	0.310
2	7.00	<1	2.67		8.0	<1	5.0	<1	0.345
3		<1			8.0		5.0	<1	0.302
4		<1			8.0		5.0	<1	0.300
5					8.0		5.0		0.919
6					8.0		5.0		0.612
7					8.0		5.0		0.749
8		<1			8.0		5.0	<1	0.643
9		<1			8.0		5.0	<1	0.717
10		<1			8.0		5.0	<1	0.731
11		<1			8.0		5.0	<1	0.996
12					8.0		5.0		1.276
13					8.0		5.0		1.137
14					8.0		5.0		0.750
15					8.0		5.0		0.500
	8.00	<1	3.90		8.0	3.80	5.0	<1	0.510
17		<1			8.0		5.0	<1	0.400
18		<1			8.0		5.0	<1	0.920
19		<1			8.0		5.0	<1	0.820
20					7.8		5.0		0.400
21					7.8		5.0		0.200
22		<1			7.8		5.0	<1	0.220
23		<1			8.0		5.0	<1	0.213
24		<1			8.0		5.0	<1	0.454
25		<1			8.0		5.0	<1	0.400
26					8.0		5.0		0.877
27					8.0		5.0		1.325
28					8.0		5.0		0.510
29		<1			8.0		5.0	<1	0.400
30	6.00	<1	8.52		8.0	<1	5.0	<1	0.300
31		<1			8.0		5.0	<1	0.238
Total	21.00	9.50	15.09		247.4	4.80	155.0	9.50	18.474
Mo. Avg	7.00	<1	5.03		8.00	1.60	5.00	<1	0.596

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number FLA010570 Facility: Penabrooke WWTF
Monitoring Period From: MAR 01, 2010 To: MAR 31, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-4	FLW-3	INF-1	INF-1			
1	0.091	0.119	0.000	0.000					
2	0.091	0.117	0.000	0.000	193.0	252.0			
3	0.096	0.119	0.000	0.000					
4	0.097	0.122	0.000	0.000					
5	0.100	0.131	0.000	0.000					
6	0.080	0.101	0.000	0.000					
7	0.080	0.000	0.000	0.110					
8	0.084	0.096	0.000	0.007					
9	0.082	0.104	0.000	0.000					
10	0.103	0.130	0.000	0.000					
11	0.111	0.131	0.000	0.005					
12	0.102	0.000	0.070	0.032					
13	0.100	0.000	0.084	0.016					
14	0.125	0.000	0.125	0.000					
15	0.108	0.000	0.100	0.008					
16	0.118	0.000	0.000	0.118	159.0	242.0			
17	0.152	0.000	0.152	0.000					
18	0.085	0.010	0.000	0.085					
19	0.083	0.126	0.000	0.000					
20	0.087	0.134	0.000	0.000					
21	0.100	0.134	0.000	0.000					
22	0.093	0.130	0.000	0.000					
23	0.110	0.137	0.000	0.000					
24	0.100	0.131	0.000	0.000					
25	0.110	0.139	0.000	0.000					
26	0.109	0.140	0.000	0.000					
27	0.110	0.140	0.000	0.000					
28	0.093	0.120	0.000	0.000					
29	0.114	0.135	0.000	0.000					
30	0.106	0.130	0.000	0.000	160.0	184.0			
31	0.100	0.123	0.000	0.000					
Total	3.120	2.899	0.531	0.381	512.0	678.0			
Mo. Avg.	0.101	0.094	0.017	0.012	170.7	226.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570 **Expiration Date:** November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: APR-01-2010 To APR-30-2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.059		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.124		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.038		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.96			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.0	8.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/l		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson McPhee	1-800-272-1919	10/05/16

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: APR 01, 2010

PERMIT NUMBER: FLA010570
TO: APR 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				8.0	8.1		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.859			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				160.5			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				225.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.089		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.097	0.097	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				54%			Percent	0	Monthly	Calculated
PARM Code 00180 I Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: APR. 01, 2010 To APR. 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon Site No. FLW-34	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.96			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.0	8.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.93			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.65	4.8		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo Avg.)	60.0 (Max.)		mg/L		Every Two Weeks	8-hr. FPC
PH	Sample Measurement				8.0	8.1		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	(Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
Lead Operator: ALLSON S. MCPHEE C6490	Allson S McPhee	1-800-272-1919	10/05/16

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here).

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: APR 01,2010

PERMIT NUMBER: FLA010570
TO: APR 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				5.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				2.19			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: APR 01, 2010 To: APR 30, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1			8.0		5.0	<1	0.210
2					8.0		5.0		0.859
3					8.0		5.0		0.778
4					8.0		5.0		0.500
5		<1			8.0		5.0	<1	0.610
6		<1			8.0		5.0	<1	0.593
7		<1			8.0		5.0	<1	0.637
8		<1			8.1		5.0	<1	0.439
9					8.0		5.0		0.497
10					8.0		5.0		0.475
11					8.0		5.0		0.498
12		<1			8.0		5.0	<1	0.324
13	6.0	<1	2.19		8.0	<1	5.0	<1	0.348
14		<1			8.0		5.0	<1	0.343
15		<1			8.0		5.0	<1	0.302
16					8.0		5.0		0.540
17					8.0		5.0		0.502
18					8.0		5.0		0.685
19		<1			8.0		5.0	<1	0.400
20		<1			8.0		5.0	<1	0.303
21		<1			8.0		5.0	<1	0.300
22		<1			8.0		5.0	<1	0.397
23					8.0		5.0		0.532
24					8.0		5.0		0.617
25					8.0		5.0		0.620
26		<1			8.0		5.0	<1	0.500
27	8.0	<1	2.03		8.0	4.8	5.0	<1	0.420
28		<1			8.0		5.0	<1	0.208
29		<1			8.0		5.0	<1	0.388
30					8.0		5.0		0.614
31									
Total	14.0	8.5	4.22		240.1	5.3	150.0	8.5	14.439
Mo. Avg	7.0	<1	2.11		8.0	2.65	5.0	<1	0.481

PLANT STAFFING

Day Shift Operator	Class:	A	Certificate No	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No	9509	Name:	STEVE PEOUTS
Night Shift Operator	Class:	C	Certificate No	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: APR 01, 2010 To: APR 30, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.100	0.127	0.000	0.000					
2	0.120	0.152	0.000	0.000					
3	0.119	0.151	0.000	0.000					
4	0.128	0.167	0.000	0.000					
5	0.122	0.154	0.000	0.000					
6	0.120	0.152	0.000	0.000					
7	0.104	0.133	0.000	0.000					
8	0.100	0.128	0.000	0.000					
9	0.092	0.120	0.000	0.000					
10	0.100	0.128	0.000	0.000					
11	0.100	0.122	0.000	0.000					
12	0.104	0.135	0.000	0.000					
13	0.102	0.118	0.000	0.000	168.0	178.0			
14	0.072	0.104	0.000	0.000					
15	0.094	0.125	0.000	0.000					
16	0.102	0.130	0.000	0.000					
17	0.090	0.109	0.000	0.008					
18	0.074	0.093	0.000	0.000					
19	0.094	0.118	0.000	0.000					
20	0.088	0.110	0.000	0.000					
21	0.087	0.105	0.000	0.000					
22	0.084	0.116	0.000	0.000					
23	0.093	0.122	0.000	0.000					
24	0.098	0.126	0.000	0.000					
25	0.075	0.093	0.000	0.000					
26	0.100	0.123	0.000	0.000					
27	0.084	0.106	0.000	0.000	153.0	272.0			
28	0.087	0.112	0.000	0.000					
29	0.078	0.102	0.000	0.000					
30	0.100	0.130	0.000	0.000					
31									
Total	2.911	3.711	0.000	0.008	321.0	450.0			
Mo. Avg.	0.097	0.124	0.000	0.000	160.5	225.0			

PLANT STAFFING:

Day Shift Operator	Class: A	Certificate No.	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class: B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class: C	Certificate No.	14028	Name:	TREVOR POWELL
Lead Operator	Class: C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570 Expiration Date: November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: MAY-01-2010 To MAY-31-2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.059		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.078		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.038		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.009		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.8			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.0	7.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/l		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY MM DD)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/06/08

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: MAY 01, 2010

PERMIT NUMBER: FLA010570
TO: MAY 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.9	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				2.0			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				1.982			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				183.5			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				318.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.088		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.072	0.090	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				50%			Percent	0	Monthly	Calculated
PARM Code 00180 I Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD: FROM: MAY 01, 2010 MAY 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3 4	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.8			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.0	7.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.93			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1	1.20		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.9	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLISON STEVENSON MCPHEE C6490	Allison S. McPhee	1-800-272-1919	10/06/08

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: May 01,2010

PERMIT NUMBER: FLA010570
TO: May 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100Ml.	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100Ml.	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				2.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				4.7			mg/L	0	Every Two Weeks	8-hr FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570
Monitoring Period From: MAY 01, 2010 To: MAY 31, 2010
Facility: Pennbrooke WWTP

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1					8.0		5.0		0.592
2					8.0		5.0		0.685
3		<1			8.0		5.0	<1	0.510
4		<1			8.0		5.0	<1	0.352
5		<1			8.0		5.0	<1	0.524
6		<1			8.0		5.0	<1	0.410
7					8.0		5.0		1.982
8					8.0		5.0		1.625
9					8.0		5.0		0.888
10		<1			8.0		5.0	<1	0.502
11	7.0	<1	4.7		8.0	<1	5.0	<1	0.468
12		<1			8.0		5.0	<1	0.501
13		<1			8.0		5.0	<1	0.700
14					8.0		5.0		1.293
15					8.0		5.0		1.573
16					8.0		5.0		0.500
17		<1			8.0		5.0	<1	0.516
18		<1			8.0		5.0	<1	0.438
19		<1			8.0		5.0	<1	0.421
20		<1			8.0		5.0	<1	0.500
21					8.0		5.0		0.248
22					8.0		5.0		0.310
23					8.0		5.0		0.238
24		<1			8.0		5.0	<1	0.338
25	7.0	<1	3.01		8.0	1.2	5.0	<1	0.510
26		<1			8.0		5.0	<1	0.500
27		<1			8.0		2.5	<1	0.700
28					8.0		2.5		0.857
29					7.9		2.0		0.654
30					8.0		2.0		0.300
31					8.0		2.0		0.500
Total	14.0	8.0	7.71		247.9	1.70	141.0	8.0	20.135
Mo. Avg	7.0	<1	3.86		8.0	<1	4.6	<1	0.650

PLANT STAFFING

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6390	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: MAY 01, 2010 To: MAY 31, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-#4	FLW-#3	INF-1	INF-1			
1	0.070	0.090	0.000	0.000					
2	0.086	0.100	0.000	0.000					
3	0.083	0.095	0.000	0.000					
4	0.084	0.106	0.000	0.000					
5	0.068	0.088	0.000	0.000					
6	0.081	0.097	0.000	0.000					
7	0.079	0.096	0.000	0.000					
8	0.085	0.063	0.000	0.022					
9	0.077	0.077	0.000	0.000					
10	0.080	0.100	0.000	0.000					
11	0.100	0.069	0.000	0.031	191.0	270.0			
12	0.077	0.019	0.000	0.058					
13	0.056	0.000	0.000	0.056					
14	0.071	0.090	0.000	0.000					
15	0.070	0.090	0.000	0.000					
16	0.094	0.100	0.000	0.000					
17	0.066	0.096	0.000	0.000					
18	0.061	0.086	0.000	0.000					
19	0.051	0.077	0.000	0.000					
20	0.058	0.003	0.000	0.055					
21	0.062	0.001	0.000	0.061					
22	0.060	0.087	0.000	0.000					
23	0.065	0.096	0.000	0.000					
24	0.058	0.082	0.000	0.000					
25	0.065	0.091	0.000	0.000	176.0	366.0			
26	0.064	0.089	0.000	0.000					
27	0.060	0.081	0.000	0.000					
28	0.072	0.087	0.000	0.000					
29	0.090	0.098	0.000	0.000					
30	0.062	0.065	0.000	0.000					
31	0.087	0.089	0.000	0.000					
Total	2.242	2.408	0.000	0.283	367.0	636.0			
Mo. Avg.	0.072	0.078	0.000	0.009	183.5	318.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570 — Expiration Date: November 17, 2010
LIMIT: Final
CLASS SIZE: N/A
REPORT GROUP: Monthly Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: JUNE-01-2010 To JUNE-30-2010

Parameter		Quantity or Loading			Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.057			MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y	Permit Requirement	0.180 (An.Avg.)			MGD						5 Days/Week	Flow Totalizer
Mon.Site No. FLW-2	Sample Measurement	0.079			MGD					0	5 Days/Week	Flow Totalizer
Flow, Public access reuse	Permit Requirement	Report (Mo.Avg.)			MGD						5 Days/Week	Flow Totalizer
PARM Code 50050 I	Sample Measurement	0.038			MGD					0	5 Days/Week	Flow Totalizer
Mon.Site No. FLW-2	Permit Requirement	0.080 (An. Avg.)			MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.000			MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y	Permit Requirement	Report (Mo. Avg.)			MGD						5 Days/Week	Flow Totalizers
Mon.Site No. FLW-3	Sample Measurement					7.75			mg/l	0	Every Two Weeks	8-hr. FPC
Flow, to RIBs 3 and 4	Permit Requirement					20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
PARM Code 50050 I	Sample Measurement					8.0	8.0		mg/L	0	Every Two Weeks	8-hr. FPC
Mon.Site No. FLW-3	Permit Requirement					30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement					3.60			mg/L	0	4 Days/Week	Grab
PARM Code 80082 Y	Permit Requirement					5.0 (Max.)			mg/l		4 Days/Week	Grab
Mon.Site No. EFA-1												
BOD, Carbonaceous 5 day, 20C												
PARM Code 80082 A												
Mon.Site No. EFA-1												
Solids, Total Suspended												
PARM Code 00530 B												
Mon.Site No. EFB-1												

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/07/15

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DEP Form 62-620.910(10), Effective November 29, 1994

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: JUNE 01, 2010

PERMIT NUMBER: FLA010570
TO: JUNE 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.8	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				2.00			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				1.243			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				167.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				89.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.088		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.078	0.082	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				46%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTP
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD FROM: JUNE 01, 2010 JUNE 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.001		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 I Mon.Site No. FLW-54	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.76			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.0	8.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.83			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1	<1		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.8	8.0		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLISON STEVENSON MCPHEE C6490	Allison S. McPhee	1-800-272-1919	10/07/15

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF MONITORING GROUP NUMBER: R-002 PERMIT NUMBER: FLA010570
MONITORING PERIOD FROM: JUNE 01,2010 TO: JUNE 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				2.00			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				6.01			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number FLA010570 Facility Pembrooke WWTP
Monitoring Period From JUNE 01, 2010 To JUNE 30, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1			8.0		1.99	<1	0.500
2		<1			8.0		5.00	<1	0.500
3		<1			8.0		5.00	<1	0.245
4		<1			8.0		2.00	<1	0.948
5					8.0		4.00		1.142
6					8.0		2.80		0.612
7		<1			8.0		3.30	<1	0.523
8	8.0	<1	6.01		8.0	3.6	2.10	<1	0.503
9		<1			8.0		5.00	<1	0.428
10		<1			8.0		2.60	<1	0.690
11					7.9		2.50		0.680
12					7.9		2.40		0.687
13					8.0		5.00		0.510
14		<1			8.0		4.30	<1	0.499
15		<1			8.0		2.00	<1	0.914
16		<1			8.0		2.90	<1	0.993
17		<1			8.0		5.00	<1	1.053
18					8.0		5.00		1.243
19					8.0		3.90		1.200
20					8.0		4.60		0.600
21		<1			8.0		2.90	<1	0.500
22	8.0	<1	2.25		8.0	<1	2.80	<1	0.521
23		<1			7.8		3.00	<1	0.559
24		<1			7.8		5.00	<1	0.679
25					8.0		2.50		0.587
26					8.0		2.40		0.602
27					7.8		2.20		0.623
28		<1			7.8		5.00	<1	0.443
29		<1			7.8		4.40	<1	0.400
30		<1			8.0		5.00	<1	0.427
31									
Total	16.0	9.5	8.26		238.8	4.10	106.6	9.5	19.83
Mo. Avg.	8.0	<1	4.13		8.0	2.1	3.55	<1	0.661

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility Pennbrooke WWTF
Monitoring Period From JUNE 01, 2010 To: JUNE 30, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-4	FLW-3	INF-1	INF-1			
1	0.082	0.087	0.000	0.000					
2	0.079	0.082	0.000	0.000					
3	0.065	0.068	0.000	0.000					
4	0.080	0.083	0.000	0.000					
5	0.080	0.080	0.000	0.003					
6	0.085	0.072	0.010	0.003					
7	0.071	0.071	0.000	0.000					
8	0.083	0.085	0.000	0.000					
9	0.081	0.084	0.000	0.000					
10	0.079	0.082	0.000	0.000	170.0	70.0			
11	0.080	0.082	0.000	0.000					
12	0.080	0.081	0.000	0.003					
13	0.070	0.070	0.000	0.000					
14	0.081	0.081	0.000	0.000					
15	0.082	0.079	0.003	0.000					
16	0.081	0.081	0.000	0.000					
17	0.074	0.071	0.003	0.000					
18	0.080	0.086	0.000	0.000					
19	0.070	0.067	0.003	0.000					
20	0.076	0.076	0.000	0.000					
21	0.071	0.071	0.000	0.000					
22	0.085	0.086	0.000	0.000	164.0	108.0			
23	0.092	0.092	0.000	0.000					
24	0.077	0.080	0.000	0.000					
25	0.068	0.068	0.000	0.002					
26	0.076	0.076	0.000	0.000					
27	0.103	0.100	0.003	0.000					
28	0.060	0.060	0.000	0.000					
29	0.080	0.082	0.000	0.000					
30	0.079	0.079	0.000	0.000					
31									
Total	2.350	2.362	0.022	0.011	334.0	178.0			
Mo. Avg.	0.078	0.079	0.001	0.000	167.0	89.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PEOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570
Expiration Date: November 17, 2010

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: JULY 01, 2010 To: JULY-31-2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.057		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.068		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.036		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-4	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.001		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-4	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.71			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.50	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.69			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/l		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson McPhee	1-800-272-1919	10/08/18

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD: FROM: JULY 01, 2010

PERMIT NUMBER: FLA010570
TO: JULY 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.90	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				2.20			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.504			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				196.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				154.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.089		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.085	0.078	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (1-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				44%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pembrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pembrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD: FROM: JULY 01, 2010 JULY 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.017		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon Site No. FLW-24	Permit Requirement	0.050 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.71			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.50	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.68			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1.0	1.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.90	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson Stevenson-McPhee	1-800-272-1919	10/08/18

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: JULY 01,2010

PERMIT NUMBER: FLA010570
TO: JULY 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo Geo Mean)	400 (90%)	800 (Max)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				2.20			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				6.30			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: JULY 01, 2010 To: JULY 31, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1.0			8.00		3.40	<1.0	0.398
2					8.00		2.40		0.422
3					8.00		5.00		0.415
4					8.00		2.80		0.421
5					8.00		3.80		0.402
6	8.00	<1.0	5.95		8.00	<1.0	2.60	<1.0	0.441
7		<1.0			8.00		3.70	<1.0	0.489
8		<1.0			8.00		2.40	<1.0	0.499
9		<1.0			8.00		2.20	<1.0	0.310
10					8.00		5.00		0.424
11					8.00		4.40		0.418
12		<1.0			8.00		5.00	2.60	0.298
13		<1.0			8.00		5.00	<1.0	0.378
14		<1.0			8.00		4.60	<1.0	0.338
15		<1.0			8.00		3.60	<1.0	0.408
16					8.00		4.60		0.423
17					8.00		5.00		0.590
18					7.90		4.30		0.412
19		<1.0			8.00		3.00	<1.0	0.401
20	9.00	<1.0	6.30		8.00	1.00	3.50	<1.0	0.323
21		<1.0			8.00		2.70	<1.0	0.410
22		<1.0			7.90		3.90	<1.0	0.439
23					8.00		5.00		0.457
24					8.00		5.00		0.375
25					8.00		3.90		0.389
26					7.90		5.00		0.415
27					8.00		5.00		0.357
28					8.00		5.00		0.427
29					8.00		5.00		0.437
30					8.00		5.00		0.477
31					8.00		5.00		0.504
Total	17.0	6.50	12.25		247.7	1.50	126.8	8.60	12.81
Mo. Avg.	8.50	<1	6.13		8.00	<1.0	4.09	<1.0	0.413

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number FLA010570 Facility Parrish WWTF
Monitoring Period From JULY 01, 2010 To JULY 31, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	B0082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.087	0.087	0.000	0.000					
2	0.086	0.086	0.000	0.000					
3	0.093	0.093	0.000	0.000					
4	0.090	0.077	0.011	0.002					
5	0.105	0.103	0.000	0.002					
6	0.089	0.089	0.000	0.000	207.0	66.0			
7	0.096	0.101	0.000	0.000					
8	0.091	0.091	0.000	0.000					
9	0.086	0.081	0.005	0.000					
10	0.084	0.084	0.000	0.000					
11	0.087	0.087	0.000	0.000					
12	0.102	0.103	0.000	0.000					
13	0.090	0.091	0.000	0.000					
14	0.076	0.076	0.000	0.000					
15	0.087	0.087	0.000	0.000					
16	0.077	0.077	0.000	0.000					
17	0.086	0.086	0.000	0.000					
18	0.076	0.076	0.000	0.000					
19	0.082	0.083	0.000	0.000					
20	0.064	0.064	0.000	0.000	185.0	242.0			
21	0.093	0.094	0.000	0.000					
22	0.065	0.066	0.000	0.000					
23	0.074	0.063	0.000	0.013					
24	0.068	0.068	0.000	0.000					
25	0.088	0.080	0.006	0.002					
26	0.099	0.000	0.090	0.009					
27	0.086	0.000	0.086	0.000					
28	0.085	0.000	0.085	0.000					
29	0.090	0.000	0.090	0.000					
30	0.072	0.000	0.072	0.000					
31	0.075	0.000	0.075	0.000					
Total	2.623	2.096	0.520	0.028	392.0	308.0			
Mo. Avg.	0.085	0.068	0.017	0.001	196.0	154.0			

PLANT STAFFING

Day Shift Operator	Class: A	Certificate No: 8122	Name:	DANIEL ANDERSON	
Evening Shift Operator	Class: B	Certificate No: 9509	Name:	STEVE PFOUTS	
Night Shift Operator	Class: C	Certificate No: 14028	Name:	TREVOR POWELL	
Lead Operator	Class: C	Certificate No: 6490	Name:	ALLSON MCPHEE	

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL. 32803-3767

PERMITTEE NAME:	Utilities Inc. of Pennbrooke	PERMIT NUMBER	FLA010570	Expiration Date:	November 17, 2010
MAILING ADDRESS:	200 Weathersfield Avenue Altamonte Springs, FL 32714	LIMIT:	Final	REPORT:	Monthly
		CLASS SIZE:	N/A	GROUP:	Domestic
FACILITY:	Pennbrooke WWTF				
LOCATION:	501 SR 44 West Leesburg, FL 34748	MONITORING GROUP NUMBER:	R-001		
		MONITORING GROUP DESC:	Public access reuse, including Influent		
COUNTY:	Lake	NO DISCHARGE FROM SITE: ☐			
		MONITORING PERIOD	From: AUGUST 01, 2010	To: AUGUST 31,2010	

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.057		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.046		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.036		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.031		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.67			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00	9.00		mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.30			mg/l	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0 (Max.)			mg/l		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/09/08

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: AUGUST 01, 2010

PERMIT NUMBER: FLA010570
TO: AUGUST 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.80	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100Ml.		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.60			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.859			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				189.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				229.3			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.088		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.083	0.082	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				46%			Percent	0	Monthly	Calculated
PARM Code 00180 I Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD FROM: AUGUST 01, 2010 To: AUGUST 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.009		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 I Mon.Site No. FLW-004	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.67			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.50			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1.0	1.20		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.80	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO.	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/09/08

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: AUGUST 01,2010

PERMIT NUMBER: FLA010570
TO: AUGUST 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.60			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				8.11			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: AUGUST 01, 2010 To: AUGUST 31, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1					7.90		5.00		0.454
2		<1.0			8.00		5.00	<1.0	0.489
3	9.00	<1.0	8.11		7.80	<1.0	2.67	<1.0	0.418
4		<1.0			7.80		2.20	<1.0	0.497
5		<1.0			7.80		3.50	<1.0	0.510
6					8.00		5.00		0.512
7					8.00		5.00		0.552
8					7.80		5.00		0.503
9		<1.0			8.00		4.50	<1.0	0.410
10		<1.0			8.00		2.50	1.20	0.404
11		<1.0			7.90		1.60	<1.0	0.310
12		<1.0			8.00		1.80	<1.0	0.391
13					8.00		5.00		0.445
14					8.00		4.60		0.518
15					8.00		5.00		0.480
16		<1.0			8.00		1.66	<1.0	0.600
17	9.00	<1.0	7.39		8.00	1.20	3.90	<1.0	0.300
18		<1.0			8.00		2.70	1.30	0.400
19		<1.0			8.00		1.80	<1.0	0.401
20					8.00		5.00		0.423
21					8.00		5.00		0.312
22					8.00		4.90		0.257
23		<1.0			8.00		2.20	<1.0	0.324
24		<1.0			8.00		5.00	<1.0	0.343
25		<1.0			8.00		5.00	<1.0	0.353
26		<1.0			8.00		5.00	<1.0	0.424
27					8.00		5.00		0.459
28					8.00		2.00		0.494
29					8.00		3.23		0.859
30					7.90		3.46		0.843
31	6.00	<1.0	4.95		8.00	1.0	2.10	<1.0	0.700
Total	24.0	9.50	20.45		246.9	2.70	116.3	10.00	14.39
Mo. Avg.	8.00	<1.0	6.82		8.00	<1.0	3.75	<1.0	0.464

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: AUGUST 01, 2010 To: AUGUST 31, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.073	0.000	0.073	0.000					
2	0.080	0.082	0.000	0.000					
3	0.072	0.073	0.000	0.000	178.0	330.0			
4	0.077	0.078	0.000	0.000					
5	0.076	0.079	0.000	0.000					
6	0.077	0.077	0.000	0.000					
7	0.068	0.068	0.000	0.000					
8	0.072	0.075	0.000	0.000					
9	0.082	0.083	0.000	0.000					
10	0.086	0.088	0.000	0.000					
11	0.076	0.076	0.000	0.000					
12	0.077	0.078	0.000	0.000					
13	0.080	0.000	0.068	0.012					
14	0.087	0.000	0.016	0.071					
15	0.063	0.000	0.063	0.000					
16	0.052	0.029	0.000	0.055					
17	0.094	0.095	0.000	0.000	175.0	194.0			
18	0.099	0.106	0.000	0.000					
19	0.079	0.071	0.008	0.000					
20	0.094	0.000	0.003	0.091					
21	0.086	0.086	0.000	0.000					
22	0.102	0.103	0.000	0.000					
23	0.080	0.072	0.004	0.004					
24	0.091	0.000	0.000	0.100					
25	0.085	0.000	0.000	0.089					
26	0.093	0.000	0.000	0.095					
27	0.092	0.000	0.000	0.097					
28	0.105	0.000	0.000	0.110					
29	0.096	0.000	0.055	0.041					
30	0.093	0.003	0.000	0.096					
31	0.087	0.000	0.000	0.088	214.0	164.0			
Total	2.574	1.422	0.290	0.949	567.0	688.0			
Mo. Avg.	0.083	0.046	0.009	0.031	189.0	229.3			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570 Expiration Date: November 17, 2010

LIMIT: Final REPORT: Monthly
CLASS SIZE: N/A GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

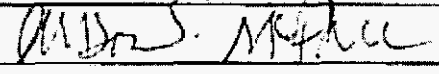
MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: SEPT 01, 2010 To: SEPT 30,2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.064		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.077		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.028		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.012		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.50			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				6.00	6.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.90			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0Max			mg/l		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490		1-800-272-1919	10/10/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: SEPT 01, 2010

PERMIT NUMBER: FLA010570
TO: SEPT 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.80	8.10		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100ML		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.30			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.801			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				205.5			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				285.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.088		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.087	0.085	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				47%			Percent	0	Monthly	Calculated
PARM Code 00180 I Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER: FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD: FROM: SEPT 01, 2010 To SEPT 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.007		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-5	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.50			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				6.00	6.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.50			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1.0	1.20		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.80	8.10		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490		1-800-272-1919	10/10/14

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: SEPT 01,2010

PERMIT NUMBER: FLA010570
TO: SEPT 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.30			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				9.70			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: SEPT 01, 2010 To: SEPT 30, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1.0			8.00		2.37	<1.0	0.600
2		<1.0			8.00		2.00	2.0	0.402
3					7.80		1.80		0.597
4					8.00		5.00		0.482
5					8.00		5.00		0.442
6					8.00		5.00		0.440
7		<1.0			8.00		5.00	<1.0	0.708
8		<1.0			8.00		5.00	2.9	0.410
9		<1.0			8.00		4.90	<1.0	0.508
10		<1.0			8.00		5.00	<1.0	0.801
11					7.90		4.76		0.752
12					8.00		4.40		0.740
13					8.00		4.00		0.620
14		<1.0			8.00		3.20	<1.0	0.600
15	6.00	<1.0	5.20		8.00	<1.0	3.50	<1.0	0.649
16		<1.0			8.00		5.00	<1.0	0.685
17		<1.0			8.10		5.00	<1.0	0.540
18					8.00		5.00		0.456
19					8.00		5.00		0.529
20		<1.0			8.00		5.00	<1.0	0.562
21		<1.0			8.00		5.00	<1.0	0.450
22		<1.0			8.00		5.00	<1.0	0.444
23		<1.0			7.80		4.90	<1.0	0.499
24					8.00		5.00		0.517
25					7.90		4.40		0.407
26					7.80		4.90		0.415
27		<1.0			7.80		1.30	<1.0	0.345
28	6.00	<1.0	9.70		7.80	1.20	3.77	<1.0	0.354
29		<1.0			7.80		4.86	<1.0	0.356
30		<1.0			7.80		4.30	<1.0	0.333
31									
Total	12.00	9.00	14.90		238.5	1.25	129.4	12.90	15.643
Mo. Avg.	6.00	<1.0	7.45		8.00	<1.0	4.30	<1.0	0.521

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: SEPT 01, 2010 To: SEPT 30, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1			
1	0.108	0.000	0.007	0.100					
2	0.090	0.102	0.000	0.000					
3	0.097	0.000	0.051	0.046					
4	0.097	0.000	0.073	0.024					
5	0.072	0.076	0.000	0.000					
6	0.087	0.091	0.000	0.000					
7	0.086	0.089	0.000	0.000					
8	0.102	0.106	0.000	0.000					
9	0.086	0.000	0.000	0.090					
10	0.103	0.104	0.000	0.000					
11	0.093	0.093	0.000	0.000					
12	0.080	0.090	0.001	0.000					
13	0.100	0.100	0.000	0.000					
14	0.100	0.100	0.000	0.000					
15	0.080	0.083	0.000	0.000	197.0	256.0			
16	0.093	0.096	0.000	0.001					
17	0.100	0.101	0.000	0.000					
18	0.100	0.101	0.000	0.000					
19	0.063	0.051	0.000	0.027					
20	0.040	0.025	0.000	0.063					
21	0.055	0.081	0.000	0.000					
22	0.060	0.088	0.000	0.000					
23	0.052	0.073	0.000	0.000					
24	0.088	0.090	0.001	0.000					
25	0.095	0.117	0.000	0.000					
26	0.170	0.079	0.091	0.000					
27	0.122	0.122	0.001	0.000					
28	0.068	0.088	0.000	0.000	214.0	314.0			
29	0.062	0.086	0.000	0.000					
30	0.059	0.081	0.000	0.000					
31									
Total	2.608	2.313	0.222	0.351	411.0	570.0			
Mo. Avg.	0.087	0.077	0.007	0.012	205.5	285.0			

PLANT STAFFING

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PLOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6390	Name:	ALLISON MCPHEE

REVISED 10/28/10

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER: FLA010570
LIMIT: Final
CLASS SIZE: N/A

Expiration Date: November 17, 2010
REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: OCT 01, 2010 To: OCT 31,2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.071		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-2	Permit Requirement	0.180 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, Public access reuse	Sample Measurement	0.090		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-2	Permit Requirement	Report (Mo.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow, to RIBs 3 and 4	Sample Measurement	0.021		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y Mon.Site No. FLW-3	Permit Requirement	0.080 (An. Avg.)		MGD						5 Days/Week	Flow Totalizers
Flow, to RIBs 3 and 4	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-3	Permit Requirement	Report (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizers
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.20			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				5.50	6.00		mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1.0			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon.Site No. EFB-1	Permit Requirement				5.0Max			mg/l		4 Days/Week	Grab

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NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson S McPhee	1-800-272-1919	10/11/10

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD FROM: OCT 01, 2010

PERMIT NUMBER: FLA010570
TO: OCT 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.80	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detection	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon.Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100Ml.	0	4 Days/Week	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				25 (Max.)			#/100Ml.		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.51			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.636			NTU	0	Continuous	Meter
PARM Code 00070 B Mon.Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 P Mon.Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				187.5			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				354.0			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 G Mon.Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr. FPC
Flow	Sample Measurement	0.087		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon.Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.080	0.083	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon.Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				46%			Percent	0	Monthly	Calculated
PARM Code 00180 1 Mon.Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

COUNTY: Lake

NO DISCHARGE FROM SITE: ☑
MONITORING PERIOD FROM: OCT 01, 2010 To: OCT 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.000		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-24	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.20			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				5.50	6.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.48			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				<1.0	<1.0		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.80	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	10/11/10

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: OCT 01,2010

PERMIT NUMBER: FLA010570
TO: OCT 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.51			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				10.01			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pennbrooke WWTF
Monitoring Period From: OCT 01, 2010 To: OCT 31, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100ML)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1					8.00		5.00		0.402
2					8.00		5.00		0.318
3					7.80		5.00		0.494
4		<1.0			7.80		4.90	<1.0	0.396
5		<1.0			7.80		4.90	<1.0	0.342
6		<1.0			7.80		4.91	<1.0	0.315
7		<1.0			7.80		5.00	<1.0	0.325
8					7.90		5.00		0.335
9					7.90		5.00		0.343
10					7.80		4.90		0.348
11		<1.0			7.80		4.91	<1.0	0.407
12	5.00	<1.0	7.40		7.90	<1.0	2.32	<1.0	0.346
13		<10			7.90		2.73	<1.0	0.375
14		<1.0			7.90		2.90	<1.0	0.338
15					7.90		3.53		0.342
16					8.00		5.00		0.346
17					8.00		5.00		0.636
18		<1.0			7.90		4.40	<1.0	0.500
19		<1.0			7.80		4.46	<1.0	0.341
20		<1.0			7.90		4.50	<1.0	0.287
21		<1.0			7.90		4.90	<1.0	0.267
22					7.90		4.50		0.262
23					8.00		5.00		0.254
24					7.90		4.91		0.332
25		<1.0			7.90		5.00	<1.0	0.314
26	6.00	<1/0	10.01		7.80	<1.0	2.69	<1.0	0.315
27		<1.0			7.90		2.12	<1.0	0.297
28		<1.0			7.90		1.51	<1.0	0.317
29					7.80		2.62		0.349
30					7.80		3.34		0.472
31					7.80		1.55		0.336
Total	11.0	8.00	17.41		244.20	1.00	127.50	8.00	110.51
Mo. Avg.	5.50	<1.0	8.71		7.90	<1.0	4.11	<1.0	0.357

Day Shift Operator Class: A Certificate No: 8122 Name: DANIEL ANDERSON
Evening Shift Operator Class: B Certificate No: 9509 Name: STEVE PFOUTS
Night Shift Operator Class: C Certificate No: 14028 Name: TREVOR POWELL
Lead Operator Class: C Certificate No: 6490 Name: ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembrooke WWTF
Monitoring Period From: OCT 01, 2010 To: OCT 31, 2010

	Flow (MGD) Total through Treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50050	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-4	FLW-3	INF-1	INF-1			
1	0.079	0.120	0.000	0.003					
2	0.045	0.074	0.000	0.001					
3	0.070	0.074	0.000	0.000					
4	0.087	0.097	0.000	0.000					
5	0.075	0.080	0.000	0.000					
6	0.092	0.101	0.000	0.000					
7	0.068	0.074	0.000	0.000					
8	0.090	0.102	0.000	0.000					
9	0.077	0.082	0.000	0.000					
10	0.071	0.075	0.000	0.000					
11	0.090	0.095	0.000	0.000					
12	0.075	0.081	0.000	0.000	164.0	474.0			
13	0.087	0.099	0.000	0.000					
14	0.100	0.100	0.000	0.000					
15	0.081	0.094	0.000	0.000					
16	0.072	0.080	0.000	0.000					
17	0.069	0.078	0.000	0.000					
18	0.081	0.092	0.000	0.000					
19	0.065	0.076	0.000	0.000					
20	0.084	0.094	0.000	0.000					
21	0.076	0.085	0.000	0.000					
22	0.077	0.091	0.000	0.003					
23	0.078	0.092	0.000	0.000					
24	0.074	0.080	0.000	0.000					
25	0.082	0.087	0.000	0.000					
26	0.085	0.090	0.000	0.000	211.0	234.0			
27	0.092	0.095	0.000	0.000					
28	0.092	0.098	0.000	0.000					
29	0.095	0.102	0.000	0.000					
30	0.099	0.115	0.000	0.001					
31	0.073	0.082	0.000	0.000					
Total	2.481	2.785	0.000	0.008	375.0	708.0			
Mo. Avg.	0.080	0.090	0.000	0.000	187.5	354.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

PERMIT NUMBER FLA010570 Expiration Date: November 12, 2010

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESC: Public access reuse, including Influent

COUNTY: Lake

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: NOV. 01, 2010 To: NOV 30,2010

Parameter		Quantity or Loading			Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, Public access reuse	Sample Measurement	0.075			MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y	Permit Requirement	0.180 (An.Avg.)			MGD						5 Days/Week	Flow Totalizer
Mon.Site No. FLW-2												
Flow, Public access reuse	Sample Measurement	0.073			MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 I	Permit Requirement	Report (Mo.Avg.)			MGD						5 Days/Week	Flow Totalizer
Mon.Site No. FLW-2												
Flow, to RIBs 3 and 4	Sample Measurement	0.016			MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Y	Permit Requirement	0.080 (An. Avg.)			MGD						5 Days/Week	Flow Totalizers
Mon.Site No. FLW-3												
Flow, to RIBs 3 and 4	Sample Measurement	0.003			MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 I	Permit Requirement	Report (Mo. Avg.)			MGD						5 Days/Week	Flow Totalizers
Mon.Site No. FLW-3												
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.40			mg/l	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y	Permit Requirement					20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Mon.Site No. EFA-1												
BOD, Carbonaceous 5 day, 20C	Sample Measurement					9.00	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A	Permit Requirement					30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Mon.Site No. EFA-1												
Solids, Total Suspended	Sample Measurement					<1.0			mg/L	0	4 Days/Week	Grab
PARM Code 00530 B	Permit Requirement					5.0Max			mg/l		4 Days/Week	Grab
Mon.Site No. EFB-1												

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490	Allson Stevenson McPhee	1-800-272-1919	10/12/09

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

FILE COPY

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001
MONITORING PERIOD: FROM: NOV 01, 2010

PERMIT NUMBER: FLA010520
TO: NOV 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
pH	Sample Measurement				7.60	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab
Coliform, Fecal, % less than detectiant	Sample Measurement				100%			Percent	0	4 Days/Week	Grab
PARM Code 51005 A Mon Site No. EFA-1	Permit Requirement				75 (Min.)			Percent		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement				<1			#/100Ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon Site No. EFA-1	Permit Requirement				25 (Max.)			#/100Ml		4 Days/Week	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.50			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement				0.856			NTU	0	Continuous	Meter
PARM Code 00070 B Mon Site No. EFB-1	Permit Requirement				Report (Max.)			NTU		Continuous	Meter
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Every Two Weeks	8-hr FPC
PARM Code 80082 P Mon Site No. INF-1	Permit Requirement							mg/L		Every Two Weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				181.0			mg/L	0	Every Two Weeks	8-hr FPC
PARM Code 80082 G Mon Site No. INT-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				311.0			mg/L	0	Every Two Weeks	8-hr FPC
PARM Code 00530 G Mon Site No. INF-1	Permit Requirement				Report (Mo.Avg.)			mg/L		Every Two Weeks	8-hr FPC
Flow	Sample Measurement	0.087		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 P Mon Site No. FLW-1	Permit Requirement	0.18 (An.Avg.)		MGD						5 Days/Week	Flow Totalizer
Flow	Sample Measurement	0.086	0.084	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (3-Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement				46%			Percent	0	Monthly	Calculated
PARM Code 00180 I Mon Site No. FLW-1	Permit Requirement				Report			Percent		Monthly	Calculated

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, Central District, 3319 Maguire Boulevard Suite 232, Orlando, FL, 32803-3767

PERMITTEE NAME: Utilities Inc. of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Avenue
Altamonte Springs, FL 32714

FACILITY: Pennbrooke WWTF
LOCATION: 501 SR 44 West
Leesburg, FL 34748

COUNTY: Lake

PERMIT NUMBER FLA010570

LIMIT: Final
CLASS SIZE: N/A

REPORT: Monthly
GROUP: Domestic

MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESC: RIBs # 1 and # 2

NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD FROM: NOV 01, 2010 To: NOV 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow, RIBs # 1 and # 2	Sample Measurement	0.016		MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 1 Mon.Site No. FLW-4	Permit Requirement	0.030 (Mo. Avg.)		MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.40			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00	9.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 80082 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				1.53			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 Y Mon.Site No. EFA-1	Permit Requirement				20.0 (An.Avg.)			mg/l		Every Two Weeks	8-hr. FPC
Solids, Total Suspended	Sample Measurement				2.00	3.00		mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00530 A Mon.Site No. EFA-1	Permit Requirement				30.0 (Mo.Avg.)	60.0 (Max.)		mg/l		Every Two Weeks	8-hr. FPC
Ph	Sample Measurement				7.60	8.00		SU	0	5 Days/Week	Grab
PARM Code 00400 A Mon.Site No. EFA-1	Permit Requirement				6.0 (Min.)	8.5 (Max.)		SU		5 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (YY/MM/DD)
ALLSON STEVENSON MCPHEE C6490		1-800-272-1919	10/12/09

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002
MONITORING PERIOD FROM: NOV 01,2010

PERMIT NUMBER: FLA010570
TO: NOV 30, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement				<1			#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 Y Mon.Site No. EFA-1	Permit Requirement				200 (An.Avg.)			#/100ML		Every Two Weeks	Grab
Coliform, Fecal	Sample Measurement				<1	<1	<1	#/100ML	0	Every Two Weeks	Grab
PARM Code 74055 A Mon.Site No. EFA-1	Permit Requirement				Report (Mo.Geo.Mean)	400 (90%)	800 (Max.)	#/100ML		Every Two Weeks	Grab
Total Residual Chlorine (For Disinfection)	Sample Measurement				1.50			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon.Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement				6.57			mg/L	0	Every Two Weeks	8-hr. FPC
PARM Code 00620 A Mon.Site No. EFA-1	Permit Requirement				12.0 (Max.)			mg/L		Every Two Weeks	8-hr. FPC
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										
	Sample Measurement										
	Permit Requirement										

DAILY SAMPLE RESULTS - PART B

Permit Number: FL [illegible] Facility: Pembroke WWTF
Monitoring Period: From: NOV 01, 2010 To: NOV 30, 2010

	CBOD5 (mg/L)	Fecal Coliform Bacteria (#/100Ml)	Nitrogen, Nitrate, Total (as N) (mg/L)	pH (Min)	pH (Max)	TSS (mg/L)	TRC (For Disinfect.) (mg/L)	TSS (mg/L)	Turbidity (NTU)
Code	80082	74055	00620	00400	00400	00530	50060	00530	00070
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1	EFB-1
1		<1.0			7.90		2.55	<1.0	0.339
2		<1.0			7.90		1.78	<1.0	0.340
3		<1.0			7.90		1.72	<1.0	0.343
4		<1.0			7.80		1.50	<1.0	0.339
5					7.90		3.50		0.406
6					8.00		4.65		0.362
7					7.80		2.34		0.504
8		<1.0			7.70		4.90	<1.0	0.342
9	9.00	<1.0	6.57		7.70	3.00	4.90	<1.0	0.298
10		<1.0			7.70		4.90	<1.0	0.297
11		<1.0			7.60		4.90	<1.0	0.340
12					7.80		4.91		0.501
13					7.70		2.40		0.466
14					7.70		2.00		0.500
15					7.80		2.90		0.357
16		<1.0			7.80		3.80	<1.0	0.339
17		<1.0			7.90		3.70	<1.0	0.600
18		<1.0			7.90		3.72	<1.0	0.567
19		<1.0			7.80		3.70	<1.0	0.422
20					7.90		2.12		0.886
21		<1.0			7.80		2.35	<1.0	0.557
22		<1.0			8.00		2.50	<1.0	0.536
23	9.00	<1.0	3.98		7.90	1.00	2.60	<1.0	0.520
24		<1.0			7.90		3.20	<1.0	0.510
25					7.90		3.00		0.481
26					7.90		2.20		0.400
27					7.90		3.64		0.732
28					7.90		3.20		0.828
29		<1.0			7.90		3.10	<1.0	0.510
30		<1.0			7.90		3.00	<1.0	0.500
31									
Total	18.00	10.00	10.55		235.2	4.00	95.78	10.00	14.12
Mo. Avg	9.00	<1.0	5.28		7.84	2.00	3.19	<1.0	0.471

Day Shift Operator Class: A Certificate No: 8122 Name: DANIEL ANDERSON
Evening Shift Operator Class: B Certificate No: 9509 Name: STEVE PFOUTS
Night Shift Operator Class: C Certificate No: 14028 Name: TREVOR POWELL
Lead Operator Class: C Certificate No: 6490 Name: ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570 Facility: Pembroke WWTF
Monitoring Period: From NOV 01, 2010 To NOV 30, 2010

	Flow (MGD) Total through treatment plant	Flow (MGD)	Flow (MGD) RIBs #1 and #2	Flow (MGD) RIBs #3 and #4	CBOD5 (mg/L)	TSS (mg/L)			
Code	50059	50050	50050	50050	80082	00530			
Mon. Site	FLW-1	FLW-2	FLW-#4	FLW-#3	INF-1	INF-1			
1	0.071	0.083	0.000	0.000					
2	0.085	0.094	0.000	0.000					
3	0.089	0.092	0.000	0.000					
4	0.081	0.092	0.000	0.000					
5	0.081	0.091	0.000	0.000					
6	0.080	0.107	0.000	0.003					
7	0.056	0.007	0.049	0.000					
8	0.050	0.058	0.000	0.000					
9	0.066	0.084	0.000	0.000	170.0	348.0			
10	0.060	0.073	0.000	0.000					
11	0.079	0.095	0.000	0.000					
12	0.104	0.107	0.000	0.000					
13	0.101	0.096	0.000	0.012					
14	0.110	0.000	0.110	0.000					
15	0.068	0.000	0.068	0.000					
16	0.096	0.000	0.034	0.062					
17	0.091	0.096	0.000	0.002					
18	0.101	0.109	0.000	0.000					
19	0.092	0.100	0.000	0.000					
20	0.080	0.084	0.000	0.000					
21	0.090	0.096	0.000	0.000					
22	0.086	0.086	0.000	0.000					
23	0.080	0.080	0.000	0.000	192.0	274.0			
24	0.091	0.096	0.000	0.000					
25	0.084	0.087	0.000	0.000					
26	0.094	0.094	0.000	0.000					
27	0.100	0.100	0.000	0.000					
28	0.095	0.017	0.078	0.000					
29	0.139	0.000	0.139	0.000					
30	0.069	0.062	0.004	0.003					
31									
Total	2.569	2.191	0.482	0.082	362.0	622.0			
Mo. Avg.	0.086	0.073	0.015	0.003	181.0	311.0			

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR:	☑ 2/23/11		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	DECEMBER 01, 2010 TO:	DECEMBER 31, 2010	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.078	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.084	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.45		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.50	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						1.60	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson S McPhee	1800-272-1919	01/11/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): Bi-Weekly Total Nitrogen and Total Phosphorus not sampled. New Permit not seen until late December

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				DNA 100 %			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.24			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						0.859	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.014	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.003	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						N/A	mg/L	1	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						N/A	mg/L	1	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.086	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.083	0.083	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						46%	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						196.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						228.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

ISSUANCE/REISSUANCE DATE: November 1, 2010

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
		RE-SUBMITTED DMR:	☑		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	DECEMBER 01, 2010 To:	DECEMBER 31, 2010	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.006	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.607	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.45		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.50	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.81		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				8.00		7.30	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	01/11/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF MONITORING GROUP NUMBER: R-002 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
pH	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.24			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						5.19	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		2.90	<1.0					7.90	<1.0
2		3.25	<1.0					7.90	<1.0
3		3.73						7.90	
4		3.55						7.90	
5		3.62						7.90	
6		3.42	<1.0					7.90	<1.0
7	9.00	3.60	<1.0	3.80	N/A	N/A	6.60	8.00	<1.0
8		3.48	<1.0					8.00	<1.0
9		3.38	<1.0					8.00	<1.0
10		3.24						8.00	
11		3.22						8.00	
12		3.24						8.00	
13		2.24	<1.0					8.00	<1.0
14		2.70	<1.0					8.00	<1.0
15		2.60	<1.0					8.00	<1.0
16		2.40	<1.0					8.00	<1.0
17		2.53						8.00	
18		5.00						8.00	
19		3.20						7.90	
20		3.00	<1.0					8.00	<1.0
21	8.00	2.69	<1.0	5.19	N/A	N/A	8.00	8.00	1.60
22		3.90	<1.0					8.00	<1.0
23		3.24	<1.0					8.00	<1.0
24		3.40						8.00	
25		3.41						8.00	
26		3.23						8.00	
27		3.52	<1.0					8.00	<1.0
28		3.22	<1.0					8.00	<1.0
29		4.34	<1.0					8.00	<1.0
30		5.00	<1.0					8.00	<1.0
31		2.40						7.90	
Total	17.0	102.65	9.00	8.99	N/A	N/A	14.6	247.2	10.1
Mo. Avg.	8.50	3.31	<1.0	4.50	N/A	N/A	7.30	8.00	<1.0

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (influent) mg/L	Solids, Total Suspended (influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.510	0.098	0.099	0.000	0.000				
2	0.520	0.085	0.101	0.000	0.000				
3	0.470	0.090	0.110	0.000	0.000				
4	0.445	0.076	0.087	0.000	0.000				
5	0.517	0.080	0.085	0.000	0.000				
6	0.496	0.090	0.102	0.000	0.000				
7	0.380	0.061	0.075	0.000	0.000	144.0	228.0		
8	0.407	0.074	0.092	0.000	0.000				
9	0.402	0.068	0.077	0.000	0.000				
10	0.454	0.083	0.093	0.000	0.000				
11	0.310	0.080	0.086	0.000	0.000				
12	0.424	0.078	0.091	0.000	0.000				
13	0.428	0.086	0.105	0.000	0.000				
14	0.420	0.069	0.094	0.000	0.000				
15	0.600	0.067	0.088	0.002	0.000				
16	0.285	0.078	0.088	0.000	0.000				
17	0.248	0.086	0.097	0.000	0.000				
18	0.587	0.134	0.016	0.000	0.118				
19	0.553	0.106	0.000	0.000	0.106				
20	0.353	0.100	0.004	0.096	0.000				
21	0.559	0.057	0.066	0.000	0.000	196.0	198.0		
22	0.602	0.080	0.090	0.000	0.000				
23	0.859	0.095	0.101	0.000	0.000				
24	0.310	0.082	0.091	0.000	0.000				
25	0.402	0.091	0.108	0.000	0.000				
26	0.420	0.077	0.086	0.000	0.000				
27	0.398	0.077	0.098	0.000	0.000				
28	0.320	0.075	0.095	0.000	0.000				
29	0.552	0.070	0.087	0.000	0.000				
30	0.428	0.085	0.097	0.000	0.000				
31	0.751	0.097	0.101	0.000	0.000				
Total	14.41	2.575	2.610	0.098	0.224	340.0	426.0		
Mo. Avg.	0.465	0.083	0.084	0.003	0.007	170.0	213.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

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DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR:	☑		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	JANUARY 01, 2011 TO:	JANUARY 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.082	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.093	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.58		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00		8.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						4.60	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALISON STEVENSON MCTHEE C6490		1800-272-1919	02/13/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				100 %			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH PARM Code 00400 A Mon. Site No. EFA-1	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.34			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity PARM Code 00070 B Mon. Site No. EFB-1	Sample Measurement						1.900	NTU	0	Continuous	Meter
	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4) PARM Code 50050 Q Mon. Site No. FLW-3	Sample Measurement		0.010	MGD					0	5 Days/Week	Flow Totalizer
	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4) PARM Code 50050 R Mon. Site No. FLW-3	Sample Measurement		0.009	MGD					0	5 Days/Week	Flow Totalizer
	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total PARM Code 00600 A Mon. Site No. EFA-1	Sample Measurement						8.14	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P) PARM Code 00665 A Mon. Site No. EFA-1	Sample Measurement						6.80	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant) PARM Code 50050 S Mon. Site No. FLW-1	Sample Measurement		0.087	MGD					0	5 Days/Week	Flow Totalizer
	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant) PARM Code 50050 T Mon. Site No. FLW-1	Sample Measurement	0.098	0.089	MGD					0	5 Days/Week	Flow Totalizer
	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						49	percent	0	Monthly	Calculated
PARM Code 00180 I Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						234.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						204.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
		RE-SUBMITTED DMR:	☑		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	JANUARY 01, 2011	To:	JANUARY 31, 2011
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.006	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (Mo.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.003	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.58		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00		8.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.88		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				3.60		3.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	02/13/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.90		8.00	s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.32			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						7.34	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: JANUARY 01, 2011 To: JANUARY 31, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		2.40						7.90	
2		2.60						8.00	
3		2.32	<1.0					8.00	4.60
4	8.00	2.41	<1.0	2.50	N/A	N/A	2.40	8.00	2.70
5		2.52	<1.0					7.90	1.60
6		2.71	<1.0					8.00	2.10
7		3.02						8.00	
8		3.31						8.00	
9		3.35						8.00	
10		3.50	<1.0					8.00	1.40
11		5.00	<1.0					8.00	<1.0
12		5.00	<1.0					8.00	<1.0
13		4.90	<1.0					8.00	<1.0
14		4.65						8.00	
15		4.62						8.00	
16		4.73						8.00	
17		4.18	<1.0					8.00	1.20
18	8.00	3.80	<1.0	7.34	8.14	6.80	3.60	7.90	<1.0
19		4.35	<1.0					8.00	<1.0
20		4.20	<1.0					8.00	<1.0
21		4.40						8.00	
22		4.25						8.00	
23		4.73						8.00	
24		5.00	<1.0					8.00	<1.0
25		5.00						8.00	
26		5.00	<1.0					8.00	<1.0
27		2.45	<1.0					8.00	<1.0
28		5.00	<1.0					8.00	<1.0
29		5.00						8.00	
30		2.70						8.00	
31		5.00	<1.0					8.00	<1.0
Total	16.00	122.10	8.50	9.84	8.14	6.80	6.00	247.70	19.10
Mo. Avg.	8.00	3.94	<1.0	4.92	8.14	6.80	3.00	8.00	1.12

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: JANUARY 01, 2011 To: JANUARY 31, 2011

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.824	0.097	0.101	0.000	0.000				
2	0.484	0.092	0.097	0.000	0.000				
3	0.424	0.093	0.101	0.000	0.000				
4	0.510	0.090	0.102	0.000	0.000	213.0	190.0		
5	0.449	0.121	0.128	0.000	0.000				
6	0.234	0.087	0.093	0.000	0.000				
7	1.527	0.100	0.110	0.000	0.000				
8	0.540	0.101	0.122	0.000	0.000				
9	0.310	0.073	0.084	0.000	0.000				
10	0.400	0.089	0.099	0.000	0.000				
11	0.402	0.108	0.113	0.000	0.000				
12	0.610	0.081	0.000	0.081	0.000				
13	0.772	0.081	0.081	0.023	0.000				
14	0.757	0.085	0.104	0.000	0.000				
15	0.554	0.092	0.108	0.000	0.000				
16	0.318	0.071	0.077	0.000	0.000				
17	0.645	0.080	0.084	0.000	0.000				
18	0.646	0.120	0.118	0.000	0.002	234.0	204.0		
19	0.874	0.099	0.100	0.000	0.000				
20	0.893	0.107	0.112	0.000	0.000				
21	1.821	0.112	0.113	0.000	0.000				
22	1.900	0.103	0.106	0.000	0.000				
23	1.144	0.103	0.105	0.000	0.000				
24	0.500	0.124	0.125	0.000	0.000				
25	0.708	0.081	0.010	0.087	0.000				
26	0.718	0.121	0.047	0.081	0.000				
27	0.430	0.093	0.102	0.000	0.000				
28	1.284	0.110	0.127	0.002	0.000				
29	0.687	0.106	0.116	0.000	0.000				
30	0.600	0.100	0.110	0.000	0.000				
31	0.276	0.109	0.000	0.006	0.103				
Total	22.241	3.029	2.895	0.280	0.105	447.0	394.0		
Mo. Avg.	0.718	0.098	0.093	0.009	0.003	223.5	197.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	FEB 01, 2011 TO:	FEB 28, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.082	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.083	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					1.68		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		9.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						2.00	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						2.00	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1800-272-1919	03/14/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF MONITORING GROUP NUMBER: R-001 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: FEB 01, 2011 To: FEB 28, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				<1			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.70		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.51			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						0.741	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.008	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.010	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						1.84	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						4.30	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.088	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.105	0.095	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: FEB 01, 2011 To: FEB 28, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						53	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						201.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						322.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	FEB 01, 2010 To:	FEB 28, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.008	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.020	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.68		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		9.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.68		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				<1		<1	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALISON STEVENSON MCPHEE C6490	Alison S McPhee	1-800-272-1919	03/14/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: FEB 01, 2011 To: FEB 28, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.70		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.51			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						1.55	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

ISSUANCE/REISSUANCE DATE: November 1, 2010

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P
Monitoring Period From: FEB 01, 2011 To: FEB 28, 2011
Facility: Pembrooke WWTF

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1	9.00	5.00	<1.0	1.55	1.67	0.61	<1.0	8.00	<1.0
2		1.70	<1.0					8.00	<1.0
3		2.76	<1.0					8.00	<1.0
4		1.81						7.90	
5		5.00						8.00	
6		5.00						7.90	
7		1.76	<1.0					8.00	<1.0
8		1.53	<1.0					7.90	<1.0
9		4.90	2.00					7.90	<1.0
10		5.00	<1.0					8.00	<1.0
11		4.80						8.00	
12		3.62						7.90	
13		4.89						8.00	
14		4.78	<1.0					8.00	<1.0
15	9.00	4.82	<1.0	0.54	1.84	4.30	<1.0	8.00	<1.0
16		4.70	<1.0					8.00	1.50
17		4.90	<1.0					8.00	<1.0
18		1.54						7.80	
19		1.51						7.70	
20		2.20						7.90	
21		4.60						8.00	
22		4.50	<1.0					8.00	<1.0
23		4.29	<1.0					8.00	<1.0
24		4.90	<1.0					8.00	<1.0
25		4.85	<1.0					8.00	<1.0
26		4.52						8.00	
27		4.30						8.00	
28		4.60	<1.0					8.00	<1.0
Total	18.00	108.78	9.50	2.09	3.51	4.91	1.00	222.9	9.00
Mo. Avg.	9.00	3.89	<1.0	1.05	1.76	2.46	<1.0	8.00	<1.0

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Penobscola WWTF
Monitoring Period From: FEB 01, 2011 To:FEB 28, 2011

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.252	0.115	0.122	0.000	0.000	169.0	322.0		
2	0.345	0.115	0.101	0.000	0.014				
3	0.457	0.105	0.105	0.000	0.000				
4	0.403	0.119	0.121	0.000	0.000				
5	0.589	0.115	0.115	0.000	0.000				
6	0.187	0.088	0.094	0.000	0.000				
7	0.178	0.106	0.006	0.000	0.100				
8	0.215	0.113	0.100	0.000	0.013				
9	0.259	0.073	0.080	0.000	0.000				
10	0.243	0.109	0.122	0.000	0.000				
11	0.272	0.093	0.104	0.000	0.000				
12	0.302	0.084	0.104	0.000	0.000				
13	0.348	0.061	0.074	0.000	0.000				
14	0.397	0.089	0.095	0.000	0.000				
15	0.667	0.111	0.135	0.000	0.000	201.0	94.0		
16	0.520	0.095	0.000	0.107	0.000				
17	0.156	0.092	0.100	0.000	0.000				
18	0.227	0.113	0.040	0.023	0.050				
19	0.331	0.144	0.000	0.011	0.133				
20	0.417	0.126	0.000	0.000	0.126				
21	0.532	0.120	0.000	0.130	0.000				
22	0.542	0.080	0.000	0.006	0.074				
23	0.641	0.116	0.118	0.000	0.000				
24	0.339	0.103	0.121	0.000	0.000				
25	0.476	0.111	0.142	0.000	0.000				
26	0.575	0.111	0.130	0.001	0.000				
27	0.532	0.125	0.135	0.000	0.000				
28	0.741	0.100	0.068	0.003	0.029				
29									
30									
31									
Total	11.243	2.932	2.332	0.281	0.539	370.0	416.0		
Mo. Avg.	0.402	0.105	0.083	0.010	0.019	185.0	208.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME: Utilities Inc of Pembrooke
MAILING ADDRESS: 200 Weathersfield Ave
Altamonte Springs, Florida 32714-4027

FACILITY: Pembrooke WWTF
LOCATION: 9 Trailwood Dr
Leesburg, FL 34748-

COUNTY: Lake
OFFICE: Central District

PERMIT NUMBER: FLA010570-008-DW2P
Expiration Date: October 20, 2015

LIMIT: Final
REPORT FREQUENCY: Monthly
CLASS SIZE: N/A
PROGRAM: Domestic
MONITORING GROUP NUMBER: R-001
MONITORING GROUP DESCRIPTION: public access reuse, including Influent
RE-SUBMITTED DMR: ☐
NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: MARCH 01, 2011 TO MARCH 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.082	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.089	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.71		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						2.10	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLISON STEVENSON MCPHEE C6490	Allison S. McPhee	1800-272-1919	04/14/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: MARCH 01, 2011 To: MARCH 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				<1			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.90		8.00	s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.25			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.538	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.007	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.007	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						3.13	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						1.80	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.088	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.103	0.102	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: MARCH 01, 2011 To: MARCH 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						57	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						242.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						218.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

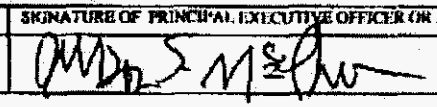
DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR:			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	MARCH 01, 2010 To:	MARCH 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.007	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.010	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.71		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.5#		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				<1.0		<1.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490		1-800-272-1919	04/18/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF MONITORING GROUP NUMBER: R-002 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: MARCH 01,2011 To: MARCH 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.25			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrite, Total (as N)	Sample Measurement						2.80	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-003-DW2P Facility: Pembrooke WWTF
Monitoring Period From:MARCH 01, 2011 To: MARCH 31, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1	9.00	3.20	<1.0	0.49	0.56	1.10	<1.0	8.00	<1.0
2		4.30	<1.0					8.00	<1.0
3		3.60	<1.0					8.00	<1.0
4		3.67						8.00	
5		3.60						8.00	
6		3.42						8.00	
7		3.80	<1.0					8.00	2.10
8		3.82	<1.0					8.00	<1.0
9		4.00						8.00	<1.0
10		3.30						8.00	<1.0
11		3.25						7.90	
12		3.33						8.00	
13		3.00						8.00	
14		3.08	<1.0					8.00	<1.0
15		3.30	<1.0					8.00	<1.0
16	7.00	1.98	<1.0	2.80	2.80	1.80	<1.0	8.00	<1.0
17		3.45	<1.0					8.00	<1.0
18		4.54						8.00	
19		4.91						8.00	
20		4.80						8.00	
21		4.10	<1.0					8.00	<1.0
22		1.25	<1.0					8.00	<1.0
23		1.80	<1.0					7.90	<1.0
24		5.00	<1.0					8.00	<1.0
25		5.00						8.00	
26		5.00						8.00	
27		2.18						7.90	
28		2.12	<1.0					7.90	<1.0
29	8.00	2.78	<1.0	2.50	3.13	1.60	<1.0	8.00	<1.0
30		3.21	<1.0					8.00	<1.0
31		3.32	<1.0					8.00	<1.0
Total	24.00	108.11	8.50	2.79	6.49	4.50	1.50	24.76	10.1
Mo. Avg.	8.00	3.49	<1.0	1.93	2.16	1.50	<1.0	8.00	<1.0

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PPOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pembrooke WWTF
Monitoring Period From: MARCH 01, 2011 To: MARCH 31, 2011

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.668	0.120	0.126	0.000	0.000	201.0	132.0		
2	0.332	0.096	0.099	0.000	0.000				
3	0.262	0.108	0.112	0.000	0.000				
4	0.321	0.110	0.100	0.000	0.010				
5	0.424	0.114	0.104	0.000	0.010				
6	0.428	0.111	0.111	0.000	0.000				
7	0.459	0.112	0.113	0.000	0.000				
8	0.481	0.113	0.113	0.000	0.000				
9	0.500	0.094	0.099	0.000	0.000				
10	0.552	0.115	0.115	0.000	0.000				
11	0.546	0.105	0.072	0.000	0.072				
12	0.517	0.104	0.104	0.000	0.000				
13	0.499	0.095	0.110	0.000	0.000				
14	0.502	0.101	0.100	0.000	0.001				
15	0.699	0.104	0.105	0.000	0.000				
16	0.700	0.087	0.020	0.000	0.067	222.0	342.0		
17	0.505	0.104	0.110	0.000	0.000				
18	0.520	0.094	0.085	0.000	0.009				
19	0.502	0.103	0.103	0.000	0.000				
20	0.501	0.097	0.100	0.000	0.000				
21	0.710	0.100	0.101	0.000	0.000				
22	0.703	0.126	0.052	0.000	0.074				
23	1.092	0.111	0.081	0.000	0.030				
24	0.919	0.130	0.025	0.106	0.000				
25	1.538	0.098	0.092	0.001	0.005				
26	0.947	0.104	0.099	0.000	0.005				
27	1.105	0.097	0.091	0.000	0.006				
28	0.968	0.059	0.050	0.000	0.009				
29	0.531	0.085	0.085	0.000	0.000	304.0	180.0		
30	0.638	0.111	0.091	0.013	0.007				
31	0.585	0.080	0.000	0.103	0.000				
Total	19.654	3.188	2.768	0.223	0.305	727.0	654.0		
Mo. Avg.	0.634	0.103	0.089	0.007	0.010	242.3	218.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	APRIL 01, 2011 TO	APRIL 30, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.079	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.084	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.83		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. IFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.50	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. IFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						2.20	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. IFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						1.00	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. IFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1800-272-1919	05/10/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF MONITORING GROUP NUMBER: R-001 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: APRIL 01, 2011 To: APRIL 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				<1			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.80		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.57			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.517	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.007	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.000	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						4.01	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						2.40	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.088	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.095	0.101	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: APRIL 01, 2011 To: APRIL 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						56	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						212.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						266.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

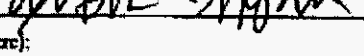
DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pembrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pembrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR:			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	APRIL 01, 2010 To:	APRIL 30, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.009	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.015	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.83		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.50	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.77		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				6.40		4.90	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490		1-800-272-1919	05/10/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: APRIL 01,2011 To: APRIL 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL.	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL.		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL.	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL.		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.80		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.57			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						3.90	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pembrooke WWTF
Monitoring Period From: APRIL 01, 2011 To: APRIL 30, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		3.05						7.90	
2		3.12						7.90	
3		3.20						8.00	
4		3.50						7.90	
5		3.40	<1.0					8.00	<1.0
6		3.11	<1.0					8.00	<1.0
7		4.70	<1.0					8.00	<1.0
8		3.85	1.00					8.00	<1.0
9		2.73						7.90	
10		3.14						7.90	
11		3.77	<1.0					8.00	<1.0
12	9.00	2.48	<1.0	3.90	4.01	1.20	3.40	8.00	2.20
13		3.76	<1.0					8.00	<1.0
14		4.70	<1.0					8.00	<1.0
15		5.00						8.00	
16		1.57						7.80	
17		5.00						8.00	
18		5.00	<1.0					8.00	<1.0
19		5.00	<1.0					8.00	<1.0
20		5.00	<1.0					8.00	<1.0
21		4.88	<1.0					8.00	<1.0
22		5.00						8.00	
23		5.00						8.00	
24		4.20						8.00	
25		2.80	<1.0					8.00	<1.0
26	8.00	2.40	<1.0	2.97	3.08	2.40	6.40	8.00	1.60
27		2.75	<1.0					8.00	<1.0
28		3.31	<1.0					8.00	<1.0
29		5.00						8.00	
30		5.00						8.00	
31									
Total	17.00	115.42	8.50	6.87	7.09	3.60	9.80	239.3	10.8
Mo. Avg.	8.50	3.85	<1.0	3.44	3.55	1.80	4.90	8.00	<1.0

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pembrooke WWTF
Monitoring Period From: APRIL 01, 2011 To: APRIL 30, 2011

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.914	0.095	0.095	0.000	0.000				
2	1.402	0.100	0.099	0.003	0.000				
3	1.113	0.105	0.000	0.000	0.105				
4	0.363	0.130	0.000	0.000	0.130				
5	0.299	0.063	0.081	0.001	0.000				
6	0.324	0.091	0.118	0.000	0.000				
7	0.329	0.098	0.106	0.000	0.000				
8	0.828	0.113	0.115	0.000	0.000				
9	1.243	0.119	0.090	0.000	0.029				
10	1.517	0.110	0.085	0.000	0.025				
11	0.472	0.094	0.112	0.000	0.000				
12	0.444	0.085	0.092	0.000	0.000	212.0	266.0		
13	0.322	0.090	0.091	0.000	0.000				
14	0.510	0.100	0.100	0.002	0.000				
15	0.563	0.100	0.095	0.000	0.005				
16	0.580	0.090	0.094	0.000	0.000				
17	0.591	0.104	0.105	0.000	0.000				
18	1.175	0.085	0.085	0.000	0.000				
19	0.755	0.104	0.104	0.000	0.000				
20	0.615	0.096	0.056	0.000	0.040				
21	0.502	0.068	0.068	0.000	0.000				
22	0.539	0.125	0.073	0.000	0.052				
23	0.767	0.100	0.073	0.000	0.027				
24	0.504	0.106	0.075	0.000	0.031				
25	0.603	0.069	0.081	0.000	0.000				
26	0.332	0.087	0.087	0.000	0.000	178.0	196.0		
27	0.439	0.083	0.083	0.000	0.000				
28	0.458	0.077	0.077	0.000	0.000				
29	0.574	0.093	0.093	0.000	0.000				
30	0.986	0.075	0.075	0.000	0.000				
31									
Total	20.06	2.855	2.508	0.006	0.444	390.0	462.0		
Mo. Avg.	0.669	0.095	0.084	0.000	0.015	195.0	231.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pembrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pembrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	public access reuse, including influent		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	May 01, 2011 TO:	May 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.088	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.072	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.9		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.0		8.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						1.1	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						7	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100ml		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
Raymond Parrish	Raymond Parrish	1800-272-1919	06-16-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: MAY 01, 2011 To: MAY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				94			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.1		8.0	s u	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s u		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.5			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.42	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.006	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.000	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						9.8	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						8.9	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.088	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.072	0.090	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: MAY 01, 2011 To: MAY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100 PARM Code 00180 1 Mon. Site No. FLW-1	Sample Measurement						50	percent	0	Monthly	Calculated
	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent) PARM Code 80082 Q Mon. Site No. INF-1	Sample Measurement						203	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent) PARM Code 00530 Q Mon. Site No. INF-1	Sample Measurement						302	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pembrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pembrooke WWTP	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	MAY 01, 2010 To:	MAY 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.009	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.003	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.9		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.0		8.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.9		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				3.4		2.2	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
Raymond Parrish	Raymond Parrish	1-800-272-1919	06-16-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: MAY 01, 2011 To: MAY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	7	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.1		8.0	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.5			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						8.2	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility Pembrooke WWTF
Monitoring Period From: MAY 01, 2011 To: MAY 31, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L *	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		4.9						8.0	
2		1.2	<1					8.0	<1
3		3.2	<1					8.0	<1
4		4.9	<1					8.0	<1
5		4.9	<1					8.0	<1
6		5.0						8.0	
7		5.0						8.0	
8		3.7						8.0	
9		1.5	<1					8.0	<1
10	7.0	3.4	<1	3.7	2.3	3.8	3.4	8.0	<1
11		4.2	<1					8.0	<1
12		4.9	<1					8.0	<1
13		2.5						7.8	
14		5.0						8.0	
15		4.9						8.0	
16		5.0	<1					7.3	<1
17		5.0	<1					8.0	<1
18		4.9	<1					7.9	<1
19		5.0	<1					7.7	<1
20		5.0						7.5	
21		5.0						7.4	
22		5.0						7.6	
23		5.0	7					7.2	<1
24	9.0	5.0	<1	8.2	9.8	8.9	<1	7.4	<1
25		5.0	<1					7.3	1.1
26		5.0	<1					7.4	<1
27		5.0						7.4	
28		3.1						7.5	
29		5.0						7.5	
30		5.0						7.6	
31		5.0	<1					7.1	<1
Total	16	138	<1	12	12.1	12.7	4.4	240	1.1
Mo. Avg.	8.0	4.4	<1	6.0	6.1	6.4	2.2	7.7	<1

PLANT STAFFING:

Day Shift Operator	Class: A	Certificate No: 8122	Name:	DANIEL ANDERSON	
Evening Shift Operator	Class: B	Certificate No: 9509	Name:	STEVE PEOUTS	
Night Shift Operator	Class: C	Certificate No: 14028	Name:	TREVOR POWELL	
Lead Operator	Class: C	Certificate No: 12989	Name:	RAYMOND PARRISH	

DAILY SAMPLE RESULTS - PART B

Permit Number: TLA010570-008-DW2P Facility: Penobroke WWTF
Monitoring Period From: MAY 01, 2011 To: MAY 31, 2011

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFF-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.444	0.085	0.081	0.000	0.000				
2	0.385	0.066	0.069	0.000	0.000				
3	0.498	0.057	0.058	0.000	0.000				
4	0.479	0.084	0.043	0.000	0.000				
5	0.630	0.099	0.094	0.000	0.000				
6	0.578	0.070	0.088	0.000	0.000				
7	0.586	0.113	0.074	0.000	0.000				
8	0.595	0.082	0.084	0.000	0.000				
9	0.585	0.069	0.083	0.000	0.000				
10	0.599	0.081	0.082	0.000	0.000	203	302		
11	0.608	0.103	0.077	0.000	0.000				
12	0.267	0.109	0.084	0.000	0.000				
13	0.662	0.072	0.081	0.000	0.000				
14	0.625	0.090	0.105	0.000	0.000				
15	0.628	0.068	0.097	0.000	0.000				
16	0.704	0.038	0.050	0.000	0.000				
17	0.458	0.065	0.086	0.000	0.000				
18	0.413	0.065	0.087	0.000	0.000				
19	0.442	0.063	0.084	0.000	0.000				
20	0.459	0.063	0.083	0.000	0.000				
21	1.423	0.061	0.090	0.000	0.000				
22	0.551	0.055	0.074	0.000	0.000				
23	0.653	0.073	0.070	0.000	0.003				
24	0.818	0.057	0.075	0.000	0.000	201	198		
25	0.721	0.067	0.088	0.000	0.000				
26	1.403	0.055	0.074	0.000	0.000				
27	0.909	0.058	0.077	0.000	0.000				
28	1.192	0.052	0.067	0.000	0.000				
29	0.883	0.059	0.075	0.000	0.000				
30	0.596	0.066	0.077	0.000	0.000				
31	0.817	0.073	0.090	0.000	0.000				
Total	20.6	2.219	2.437	0.000	0.003	404	500		
Mo. Avg.	0.665	0.072	0.079	0.000	0.0001	202	250		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE POUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND PARRISH

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	JUNE 01, 2011 TO:	JUNE 30, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.078	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.066	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.9		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.0		8.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						1.5	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
Raymond Alan Parrish C-12989	Raymond A. Parrish	1800-272-1919	07-19-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): Bi-Weekly Total Nitrogen and Total Phosphorus not sampled. New Permit not seen until late December

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF MONITORING GROUP NUMBER: R-001 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JUNE 01, 2011 To: JUNE 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				95			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.2		7.9	s u	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s u		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.2			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.70	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.006	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.000	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						0.9	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						7.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.087	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.065	0.077	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JUNE 01, 2011 To: JUNE 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100 PARM Code 00180 1 Mon. Site No. FLW-1	Sample Measurement						43	percent	0	Monthly	Calculated
	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent) PARM Code 80082 Q Mon. Site No. INF-1	Sample Measurement						210	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent) PARM Code 00530 Q Mon. Site No. INF-1	Sample Measurement						192	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☑			
COUNTY:	Lake	MONITORING PERIOD From:	JUNE 01, 2010 To:	JUNE 30, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.009	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.000	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.9		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.0		8.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					2.0		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				12		1.1	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
Raymond Alan Parrish C - 12989	Raymond Alan Parrish	1-800-272-1919	07-19-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JUNE 01, 2011 To: JUNE 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.1		7.9	s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.2			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						0.3	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Peanbrooke WWTF
Monitoring Period From: JUNE 01, 2011 To: JUNE 30, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		5.0	<1					7.2	<1
2		5.0	1.0					7.5	<1
3		5.0	<1					7.4	<1
4		5.0						7.3	
5		5.0						7.1	
6		5.0	<1					7.6	<1
7	7.0	4.9	<1	0.3	0.8	4.7	1.0	7.7	<
8		5.0	<1					7.7	<1
9		5.0	<1					7.6	<1
10		5.0						7.6	
11		5.0						7.7	
12		5.0						7.6	
13		5.0	<1					7.7	<1
14		5.0	<1					7.6	1.0
15		4.7	<1					7.7	1.5
16		5.0	<1					7.4	<1
17		5.0						7.5	
18		5.0						7.6	
19		4.9						7.7	
20		5.0	<1					7.7	<1
21	9.0	5.0	<1	0.1	0.9	7.0	1.2	7.7	1.4
22		3.5	<1					7.7	<1
23		5.0	<1					7.8	<1
24		5.0						7.8	
25		2.2						7.7	
26		5.0						7.9	
27		4.5	<1					7.9	<1
28		5.0	<1					7.6	<1
29		5.0	<1					7.8	<1
30		5.0	<1					7.7	1.0
Total	16.00	145.00	10.0	0.4	1.7	11.7	2.2	229	12.4
Mo. Avg.	8.00	4.80	<1	0.2	0.9	5.9	1.1	7.6	0.7

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	Raymond Alan Parrish

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pembrooke WWTF
Monitoring Period From: JUNE 01, 2011 To: JUNE 30, 2011

	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L	Turbidity NTU		
Code	50050	50050	50050	50050	80082	00530	00070		
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1	EFD-1		
1	0.062	0.066	0.000	0.000			1.04		
2	0.083	0.068	0.000	0.000			1.08		
3	0.069	0.084	0.000	0.000			1.37		
4	0.070	0.087	0.000	0.000			1.62		
5	0.056	0.073	0.000	0.000			0.66		
6	0.055	0.027	0.000	0.000			0.80		
7	0.052	0.075	0.000	0.000	178	192	1.33		
8	0.063	0.080	0.000	0.000			0.99		
9	0.054	0.073	0.000	0.000			1.38		
10	0.162	0.082	0.000	0.000			1.34		
11	0.061	0.068	0.000	0.000			1.45		
12	0.053	0.062	0.000	0.000			0.72		
13	0.053	0.073	0.000	0.000			0.89		
14	0.066	0.044	0.000	0.000			0.57		
15	0.069	0.056	0.000	0.000			1.11		
16	0.060	0.044	0.000	0.000			1.42		
17	0.062	0.005	0.000	0.000			1.51		
18	0.063	0.064	0.000	0.000			1.70		
19	0.047	0.048	0.000	0.000			0.83		
20	0.061	0.078	0.000	0.000			0.54		
21	0.060	0.087	0.000	0.000	210	100	1.03		
22	0.079	0.052	0.000	0.000			1.15		
23	0.063	0.076	0.000	0.000			0.65		
24	0.065	0.080	0.000	0.000			0.62		
25	0.060	0.074	0.000	0.000			0.54		
26	0.050	0.037	0.000	0.000			0.56		
27	0.063	0.066	0.000	0.000			1.33		
28	0.069	0.100	0.000	0.000			0.62		
29	0.060	0.078	0.000	0.000			0.52		
30	0.063	0.069	0.000	0.000			0.45		
Total	1.953	1.976	0.000	0.000	388	292	30.0		
Mo. Avg.	0.065	0.066	0.000	0.000	194	146	0.96		

PLANT STAFFING:

Day Shift Operator	Class: A	Certificate No: 8122	Name:	DANIEL ANDERSON	
Evening Shift Operator	Class: B	Certificate No: 9509	Name:	STEVE PFOUTS	
Night Shift Operator	Class: C	Certificate No: 14028	Name:	TREVOR POWELL	
Lead Operator	Class: C	Certificate No: 12740	Name:	RAYMOND ALAN PARRISH	

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including influent		
		RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	JULY 01, 2011 TO:	JULY 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.078	MGD					0	5Days/Week	Flow Tnalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.072	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.8		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.0		7.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						2.8	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
RAYMOND ALAN PARRISH C-12989	Raymond Alan Parrish	1800-272-1919	08-16-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here) Bi-Weekly Total Nitrogen and Total Phosphorus not sampled. New Permit not seen until late December.

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JULY 01, 2011 To: JULY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				100			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.5		8.1	s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.0			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.05	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.006	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.000	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						2.8	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						9.3	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.085	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.059	0.065	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JULY 01, 2011 To: JULY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						36	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						228	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						350	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☒			
COUNTY:	Lake	MONITORING PERIOD From:	JULY 01, 2010 To:	JULY 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.007	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.000	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.8		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.0		7.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					2.0		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				1.2		0.9	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
RAYMOND ALAN PARRISH C - 12989	Raymond A. Parrish	1-800-272-1919	08-16-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF MONITORING GROUP NUMBER: R-002 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JULY 01, 2011 To: JULY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.5		8.1	s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.0			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						2.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

ISSUANCE/REISSUANCE DATE: November 1, 2010

DEP Form 62-620.910(10), Effective Nov. 29, 1994

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: JULY 01, 2011 To: JULY 31, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		5.0						7.5	
2		5.0						7.6	
3		5.0						7.5	
4		4.9						7.6	
5	8.0	4.9	<1	1.8	2.7	7.1	1.2	7.7	1.0
6		2.1	<1					7.6	<1
7		5.0	<1					7.7	<1
8		5.0	<1					7.6	1.4
9		5.0						7.6	
10		5.0						7.7	
11		5.0	<1					7.7	2.8
12		5.0	<1					7.8	<1
13		5.0	<1					7.8	<1
14		2.0	<1					7.7	<1
15		5.0						7.9	
16		5.0						8.0	
17		5.0						7.9	
18		5.0	<1					7.9	<1
19	6.0	5.0	<1	2.0	2.8	9.3	<1.0	8.0	<1
20		5.0	<1					8.0	<1
21		5.0	<1					8.0	<1
22		5.0						8.0	
23		5.0						8.0	
24		5.0						7.9	
25		2.2	<1					8.0	<1
26		5.0	<1					8.0	<1
27		4.4	<1					7.9	<1
28		5.0	<1					8.0	<1
29		5.0						8.1	
30		5.0						8.0	
31		5.0						7.8	
Total	14.00	145	<1	3.8	5.5	16.4	6.0	242	11.70
Mo. Avg.	7.00	4.7	<1	1.9	2.8	8.2	3.0	7.8	0.70

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND ALAN PARRISH

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: JULY 01, 2011 To: JULY 31, 2011

	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to Rills 3 and 4) MGD	Flow (Flow to Rills 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L	Turbidity NTU		
Code	50050	50050	50050	50050	80082	00530	00070		
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1	EFD-1		
1	0.057	0.069	0.000	0.000			0.45		
2	0.056	0.068	0.000	0.000			0.82		
3	0.068	0.085	0.000	0.000			0.70		
4	0.058	0.073	0.000	0.000			0.64		
5	0.048	0.068	0.000	0.000	212	258	0.69		
6	0.064	0.070	0.000	0.000			0.74		
7	0.057	0.074	0.000	0.000			0.79		
8	0.063	0.075	0.000	0.000			1.05		
9	0.072	0.085	0.000	0.000			0.60		
10	0.067	0.079	0.000	0.000			0.59		
11	0.064	0.076	0.000	0.000			0.56		
12	0.051	0.066	0.000	0.000			0.53		
13	0.064	0.081	0.000	0.000			0.53		
14	0.068	0.081	0.000	0.000			0.55		
15	0.068	0.081	0.000	0.000			0.68		
16	0.067	0.082	0.000	0.000			0.51		
17	0.042	0.052	0.000	0.000			0.56		
18	0.062	0.076	0.000	0.000			0.52		
19	0.048	0.070	0.000	0.000	228	350	0.48		
20	0.062	0.073	0.000	0.000			0.49		
21	0.050	0.067	0.000	0.000			0.54		
22	0.054	0.061	0.000	0.000			0.57		
23	0.058	0.067	0.000	0.000			0.46		
24	0.045	0.059	0.000	0.000			0.49		
25	0.058	0.073	0.000	0.000			0.51		
26	0.052	0.063	0.000	0.000			0.49		
27	0.058	0.068	0.000	0.000			0.83		
28	0.062	0.076	0.000	0.000			0.62		
29	0.060	0.072	0.000	0.000			0.43		
30	0.065	0.080	0.000	0.000			0.41		
31	0.052	0.071	0.000	0.000			0.40		
Total	1.820	2.241	0.000	0.000	440	608	18.22		
Mo. Avg.	0.059	0.072	0.000	0.000	220	304	0.58		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND ALAN PARRISH

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010578-008-DW2P	Expiration Date:	October 30, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	public access reuse, including influent		
	Leesburg, FL 34748-	RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	AUGUST 01, 2011 TO:	AUGUST 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.080	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.071	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.7		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.0		7.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						1.0	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
RAYMOND ALAN PARRISH C-12989		1800-272-1919	09-11-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here) Bi-Weekly Total Nitrogen and Total Phosphorus not sampled. New Permit not seen until late December.

ISSUANCE/REISSUANCE DATE: November 1, 2010

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: AUGUST 01, 2011 To: AUGUST 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				100			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.9		8.3	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				1.2			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						0.79	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.004	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.006	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						11.7	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						8.2	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.083	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.064	0.063	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Q.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: AUGUST 01, 2011 To: AUGUST 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						35	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						217	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						270	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

09/15/2011 16:42 3527281805 PENNBROOKE PAGE 02

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME, MAILING ADDRESS:	Utilities Inc of Pembrooke 200 Weathersfield Ave Altamonte Springs, Florida 32714-402	PERMIT NUMBER:	FLA010570-008-DW2P
FACILITY: LOCATION:	Pembrooke WWTF 9 Trailwood Dr Leesburg, FL 34748-	LIMIT:	Final
		CLASS SIZE:	N/A
		MONITORING GROUP NUMBER:	R-002
		MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2
		RE-SUBMITTED DMR:	☐
		NO DISCHARGE FROM SITE:	x
COUNTY:	Lake	REPORT FREQUENCY:	Monthly
OFFICE:	Central District	PROGRAM:	Domestic
		MONITORING PERIOD From:	AUGUST 01, 2011 To: AUGUST 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.006	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.000	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.7		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					2.0		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement							mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
RAYMOND ALAN PARRISH C - 12980	Raymond A. Parrish	1-800-272-1919	09-11-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)

ISSUANCE/REISSUANCE DATE: November 1, 2010

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembroke WWTP

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: AUGUST 01, 2011 To: AUGUST 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100ml	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement							#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement							s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement							mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement							mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00630 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

ISSUANCE/REISSUANCE DATE: November 1, 2010

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: AUGUST 01, 2011 To: AUGUST 31, 2011

	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L	Turbidity NTU		
Code	50050	50050	50050	50050	80082	00530	00070		
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1	EFB-1		
1	0.059	0.076	0.000	0.000			0.53		
2	0.048	0.067	0.000	0.000	216	270	0.48		
3	0.080	0.089	0.000	0.000			0.41		
4	0.058	0.075	0.000	0.000			0.35		
5	0.057	0.073	0.000	0.000			0.34		
6	0.059	0.075	0.000	0.000			0.33		
7	0.059	0.074	0.000	0.000			0.47		
8	0.065	0.078	0.000	0.000			0.49		
9	0.064	0.078	0.000	0.000			0.43		
10	0.069	0.082	0.000	0.000			0.52		
11	0.063	0.075	0.002	0.000			0.77		
12	0.067	0.082	0.000	0.000			0.56		
13	0.053	0.000	0.062	0.000			0.61		
14	0.061	0.076	0.000	0.000			0.57		
15	0.065	0.081	0.000	0.000			0.51		
16	0.059	0.080	0.000	0.000	180	226	0.62		
17	0.072	0.081	0.000	0.000			0.59		
18	0.073	0.086	0.000	0.000			0.77		
19	0.072	0.086	0.000	0.000			0.79		
20	0.071	0.085	0.001	0.000			0.55		
21	0.072	0.089	0.000	0.000			0.64		
22	0.061	0.075	0.000	0.000			0.56		
23	0.060	0.044	0.029	0.000			0.50		
24	0.068	0.000	0.082	0.000			0.52		
25	0.071	0.081	0.000	0.000			0.60		
26	0.068	0.080	0.000	0.000			0.54		
27	0.039	0.049	0.002	0.000			0.43		
28	0.053	0.065	0.000	0.000			0.63		
29	0.111	0.117	0.003	0.000			0.51		
30	0.042	0.030	0.005	0.000	217	72	0.61		
31	0.056	0.062	0.000	0.000			0.39		
Total	1.975	2.191	0.186	0.000	613	568	18.22		
Mo. Avg.	0.064	0.071	0.006	0.000	204	189	0.58		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND ALAN PARRISH

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: AUGUST 01, 2011 To: AUGUST 31, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		5.0						7.9	
2	7.0	5.0	<1	11.1	11.7	8.2	<1	7.9	<1
3		5.0	<1					8.0	<1
4		5.0	<1					8.1	<1
5		5.0						8.1	
6		5.0						8.1	
7		5.0						8.1	
8		5.0	<1					8.0	<1
9		5.0	<1					8.0	<1
10		5.0	<1					8.1	<1
11		5.0	<1					8.0	<1
12		5.0						8.0	
13		5.0						8.0	
14		5.0						8.1	
15		5.0	<1					8.2	<1
16	6.0	5.0	<1	5.9	6.7	7.0	1.0	8.2	<1
17		5.0	<1					8.2	<1
18		5.0	<1					8.2	<1
19		5.0						8.3	
20		5.0						8.2	
21		5.0						8.1	
22		5.0	<1					8.2	<1
23		5.0	<1					8.3	<1
24		5.0	<1					8.2	<1
25		5.0	<1					8.0	<1
26		5.0						8.1	
27		5.0						8.0	
28		3.7						8.0	
29		1.2	<1					8.1	<1
30	8.0	5.0	<1	4.1	4.7	5.9	<1	8.2	<1
31		5.0	<1					8.1	<1
Total	21.00	150	<1	21.2	23.1	21.1	1.0	259	<1
Mo. Avg.	7.00	4.8	<1	7.0	7.7	7.0	1.0	8.1	<1

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND ALAN PARRISH

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR: ☐			
		NO DISCHARGE FROM SITE: ☐			
COUNTY:	Lake	MONITORING PERIOD From:	September 01, 2011 TO	September 30, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.096	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.078	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 I Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.9		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				7.0		7.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						<1	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
RAYMOND ALAN PARRISH C-12989	Raymond A. Parrish	1800-272-1919	10-16-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF | MONITORING GROUP NUMBER: R-001 | PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: September 01, 2011 To: September 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				100			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.9		8.2	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				5.0			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.02	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.003	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.000	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						1.1	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						7.0	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.097	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.063	0.062	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: September 01, 2011 To: September 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						34	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						207	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						272	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave				
	Altamonte Springs, Florida 32714-402	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
	Leesburg, FL 34748-	RE-SUBMITTED DMR:			
		NO DISCHARGE FROM SITE:	x		
COUNTY:	Lake	MONITORING PERIOD From:	September 01, 2011 To:	September 30, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.006	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.000	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.9		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement							mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					2.1		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement							mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
RAYMOND ALAN PARRISH C - 12989	Raymond A. Parrish	1-800-272-1919	10-16-2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here)

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: September 01, 2011 To: September 30, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement							#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement							s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement							mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement							mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pembrooke WWTF
Monitoring Period From: September 01, 2011 To: September 30, 2011

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		5.0	<1					7.9	<1
2		5.0						8.0	
3		5.0						8.0	
4		5.0						8.1	
5		5.0						8.0	
6		5.0	<1					8.0	<1
7		5.0	<1					8.0	<1
8		5.0	<1					8.0	<1
9		5.0	<1					8.0	<1
10		5.0						8.0	
11		5.0						8.1	
12		5.0	<1					7.9	<1
13	7.0	5.0	<1	0.4	0.9	7.0	<1	8.0	<1
14		5.0	<1					7.9	<1
15		5.0	<1					8.0	<1
16		5.0						8.0	
17		5.0						8.0	
18		5.0						8.1	
19		5.0	<1					8.1	<1
20		5.0	<1					8.2	<1
21		5.0	<1					8.1	<1
22		5.0	<1					8.1	<1
23		5.0						8.1	
24		5.0						8.1	
25		5.0						8.2	
26		5.0	<1					8.1	<1
27	7.0	5.0	<1	0.7	1.1	5.7	1.0	8.1	<1
28		5.0	<1					8.2	<1
29		5.0	<1					8.2	<1
30		5.0						8.2	
31									
Total	14.0	150.0	<1	1.1	2.0	12.7	1.0	241.7	<1
Mo. Avg.	7.0	5.0	<1	0.5	1.0	6.4	0.03	8.1	<1

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND ALAN PARRISH

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-003-DW2P Facility: Pembrooke WWTF
Monitoring Period From: September01, 2011 To: September 30, 2011

	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L	Turbidity NTU		
Code	50050	50050	50050	50050	80082	00530	00070		
Mon. Site	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1	EFF-1		
1	0.077	0.096	0.000	0.000			0.53		
2	0.080	0.098	0.000	0.000			0.48		
3	0.065	0.075	0.000	0.000			0.41		
4	0.071	0.089	0.000	0.000			0.35		
5	0.066	0.079	0.000	0.000			0.34		
6	0.064	0.075	0.000	0.000			0.33		
7	0.068	0.083	0.000	0.000			0.47		
8	0.062	0.077	0.000	0.000			0.49		
9	0.060	0.077	0.000	0.000			0.43		
10	0.062	0.078	0.000	0.000			0.52		
11	0.055	0.067	0.000	0.000			0.77		
12	0.064	0.077	0.000	0.000			0.56		
13	0.050	0.074	0.000	0.000	163	272	0.61		
14	0.069	0.077	0.000	0.000			0.57		
15	0.060	0.072	0.000	0.000			0.51		
16	0.062	0.077	0.000	0.000			0.62		
17	0.060	0.073	0.002	0.000			0.59		
18	0.059	0.088	0.000	0.000			0.77		
19	0.062	0.073	0.000	0.000			0.79		
20	0.059	0.074	0.000	0.000			0.55		
21	0.060	0.073	0.000	0.000			0.64		
22	0.056	0.069	0.000	0.000			0.56		
23	0.062	0.076	0.001	0.000			0.50		
24	0.077	0.092	0.000	0.000			0.52		
25	0.062	0.073	0.000	0.000			0.60		
26	0.059	0.063	0.000	0.000			0.54		
27	0.054	0.086	0.000	0.000	207	228	0.43		
28	0.060	0.074	0.000	0.000			0.63		
29	0.054	0.061	0.000	0.000			0.51		
30	0.074	0.090	0.001	0.000			0.61		
31									
Total	1.893	2.326	0.004	0.000	370	500	18.22		
Mo. Avg.	0.063	0.078	0.0001	0.000	185	250	0.58		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	12989	Name:	RAYMOND ALAN FARRIER

REVISED 11/7/11

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (5)
INSPECTION REPORTS

Test Year Ended September 30, 2011

Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Charlie Crist
Governor

Jeff Kottkamp
Lt. Governor

Michael W. Sole
Secretary

VIA EMAIL
PCFLYNN@UIWATER.COM

December 3, 2009

Patrick Flynn, Regional Director
Lake Utility Services, Inc.
200 Weathersfield Avenue
Altamonte Springs, FL 32714

OCD-PW-SS-09-0887

Lake County – PW
Pennbrooke Fairways
PWS ID Number 3354653

Dear Mr. Flynn:

This confirms a visit to the subject community public water system on November 19, 2009, by Chris Rossing to conduct a sanitary survey inspection. A copy of the sanitary survey inspection report is enclosed for your reference and records.

Deficiencies found during the sanitary survey and in Department records are listed in the enclosed report. These deficiencies shall be corrected in order to return to compliance with *Florida Administrative Code* (F.A.C.) Rules 62-550, 62-555, 62-560 and 62-602.

Please correct the indicated deficiencies, and notify the Department in writing that the deficiencies have been corrected, **no later than January 15, 2009.** *(You may use the attached response form to indicate the corrective actions taken.)*

If you have any questions, please contact Chris Rossing by e-mail at Chris.Rossing@dep.state.fl.us or by phone at (407)893-3318, extension 2294.

Sincerely,

Reggie Phillips, Environmental Supervisor II
Drinking Water Compliance and Enforcement

RFP/er
Enclosures

cc: Bryan Gongre, Regional Manager (BKGONGRE@UIWATER.COM)

State of Florida
Department of Environmental Protection
Central District

SANITARY SURVEY REPORT

Plant Name PENNBROOKE FAIRWAYS County Lake PWS ID # 3354653
Plant Location 501 County Road 44, Leesburg, FL 34748 Phone 352/326-5600
Owner Name Lake Utility Services, Inc. Phone 407/869-1919
Owner Address 200 Weathersfield Avenue, Altamonte Springs, FL 32714
Contact Person Bryan Gongre Title Regional Manager Phone 407/869-1919
This Survey Date 11/19/09 Last Survey Date 1/18/07 Last Compliance Inspection Date 1/11/00

PWS TYPE: Community

PLANT CATEGORY & CLASS: (5C)

MAX-DAY DESIGN CAPACITY: 864,000 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE
Hypochlorination, Aquadene for iron

SERVICE AREA CHARACTERISTICS
Mobile home park
Food Service: ☐ Yes ☐ No ☒ N/A

Number of Service Connections 1,244
Population Served 2,488 Basis 2x

OPERATION & MAINTENANCE
O&M Log: ☒ Yes ☐ No Location Plant

CERTIFIED OPERATOR: Yes
Operator(s) & Certification Class-Number:
Domenic Gentilucci C-12562

Hrs/day: *Required* Visit* *Actual* Visit*
Days/wk: *Required* 5+1 *Actual* 7
Non-consecutive Days? ☐ Yes ☐ No ☒ N/A
Comments *Visits must add up to a cumulative total of at least 0.6 hr/week.

MONTHLY OPERATION REPORTS (MORs)
MORs submitted regularly? ☒ Yes ☐ No ☐ N/A
Data missing from MORs? ☒ No ☐ Yes ☐ N/A
Average Day (from MORs) 483,621 gpd
Maximum Day (from MORs) 970,000 gpd 3/09
Comments Permitted max-day design capacity has been exceeded consistently since previous sanitary survey and prior.

Flow Measuring Device Flow Meter
Meter Size & Type (2) 6" Neptune
Date Last Calibrated 3/26/07 & 10/29/08

RAW WATER SOURCE
☒ GROUND: Number of Wells 2
☐ PURCHASED from PWS ID #
☐ Emergency Water Source
Emergency Water Capacity

STANDBY POWER SOURCE: Yes
Source Kohler Diesel Generator
Capacity of Standby (kW) 200
Switchover: ☒ Automatic ☐ Manual
Hrs Operated Under Load 1 hr/wk.
What equipment does it operate?
☒ Well Pumps All
☒ High Service Pumps All
☒ Treatment Equipment All
Satisfy avg. daily demand? ☒ Yes ☐ No ☐ Unknown
Audio-visual alarm? ☒ Yes ☐ No
Comments

PLANS AND MAPS

Coliform Sampling Plan	☒ Yes	☐ No	☐ N/A
D/DBP Monitoring Plan	☒ Yes	☐ No	☐ N/A
Lead and Copper Plan	☒ Yes	☐ No	☐ N/A
Distribution System Map	☒ Yes	☐ No	☐ N/A
Emergency Response Plan	☒ Yes	☐ No	☐ N/A

Comments

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual	☒ Yes	☐ No	
Preventive Maintenance Program	☒ Yes	☐ No	
Flushing Program	☒ Yes	☐ No	☐ N/A
Records	☒ Yes	☐ No	☐ N/A
Isolation Valve Exercise	☐ Yes	☒ No	☐ N/A
Records	☐ Yes	☒ No	☐ N/A

Comments

CROSS CONNECTION CONTROL
BFPAs None observed # Tested Unknown
WWTP RPZ Yes Date Tested 11/11/09
Written Plan Yes Date 1/25/08
Comments

PWS ID # 3354653
Date 11/19/09

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)		1 (AAH6504)	2 (AAH2673)
Year Drilled		1986	1986
Depth Drilled		550'	594'
Drilling Method		Rotary	Rotary
Type of Grout		Cement	Cement
Static Water Level		11'8"	12'4"
Pumping Water Level		36'	10'10"
Design Well Yield		Unknown	Unknown
Test Yield		1,000 gpm	1,050 gpm
Actual Yield (if different than rated capacity)		Unknown	Unknown
Strainer		Unknown	Open
Length (outside casing)		240'	200'
Diameter (outside casing)		12"	12"
Material (outside casing)		Black steel	Black steel
Well Contamination History		None	None
Is inundation of well possible?		No	No
6' X 6' X 4" Concrete Pad		Yes*	Yes
SET BACKS	Septic Tank	N/A	N/A
	Reuse Water	>200'	>200'
	WW Plumbing	>200'	>200'
	Other Sanitary Hazard	None observed	None observed
PUMP	Type	Vertical turbine	Vertical turbine
	Manufacturer Name	Layne	Layne
	Model Number	SDI1812	104513L
	Rated Capacity (gpm)	600	600
	Motor Horsepower	25	25
Well casing 12" above grade?		Yes	Yes
Well Casing Sanitary Seal		OK	OK
Raw Water Sampling Tap		Yes	Yes
Above Ground Check Valve		Yes	Yes
Security		Yes	Yes
Well Vent Protection		Yes	Yes

COMMENTS *The well pad for well #1 contains cracks.

PWS ID # 3354653
Date 11/19/09

CHLORINATION (Disinfection)
Type: ☐ Gas ☒ Hypo
Make (2) Stenner Capacity 50/17 gpd
Chlorine Feed Rate Both set at 60%
Avg. Amount of Cl_2 gas used N/A
Chlorine Residuals: Plant 0.90 Remote 1.28
Remote tap location 1136 Eagles Landing Drive
DPD Test Kit: ☐ On-site ☒ With operator
☐ None ☐ Not Used Daily
Injection Points Prior to GST's and post GST's when needed.
Booster Pump Info N/A
Comments

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	☐	☐	
Auto-switchover	☐	☐	
Alarms:			
Loss of Cl_2 capability	☐	☐	
Loss of Cl_2 residual	☐	☐	
Cl_2 leak detection	☐	☐	
Scale	☐	☐	
Chained Cylinders	☐	☐	
Reserve Supply	☐	☐	
Adequate Air-pak	☐	☐	
Sign of Leaks	☐	☐	
Fresh Ammonia	☐	☐	
Ventilation	☐	☐	
Room Lighting	☐	☐	
Warning Signs	☐	☐	
Repair Kits	☐	☐	
Fitted Wrench	☐	☐	
Housing/Protection	☐	☐	

AERATION (Gases, Fe, & Mn Removal)
Type Capacity
Aerator Condition
Visible Algae Growth
Protective Screen Condition
Frequency of Cleaning
Date Last Inspected/Cleaned
Comments

PWS ID # 3354653
Date 11/19/09

STORAGE FACILITIES

(G) Ground (H) Hydropneumatic (E) Elevated (B) Bladder (C) Clearwell

Tank Type/Number	G1	G2	G3	H1	H2
Capacity (gal)	50,000	50,000	50,000	7,500	10,152
Material	Steel	Steel	Steel	Steel	Steel
Gravity Drain	Yes	Yes	Yes	Yes	Yes
By-pass Piping	Yes	Yes	Yes	Yes	Yes
Protected Openings	Yes	Yes	Yes	Yes	Yes
Sight Glass or Level Indicator	Yes	Yes	Yes	Yes	Yes
PRV/ARV	N/A	N/A	N/A	Yes	Yes
Pressure Gauge	N/A	N/A	N/A	PRV	PRV
On/Off Pressure	N/A	N/A	N/A	58/65	58/65
Access Secured	Yes	Yes	Yes	Yes	Yes
Access Manhole	Yes	Yes	Yes	Yes	Yes
Tank Sample Tap Location	None	None	None	On tank	On tank
Date of Inspection	11/08	11/08	11/08	11/08	11/08
Date of Cleaning	Unknown	Unknown	Unknown	11/08	11/08

Comments _____

HIGH SERVICE PUMPS

Pump Number	1	2	3	4
Type	Centrifugal	Centrifugal	Centrifugal	Centrifugal
Make	Allis chalmers	Allis chalmers	Goulds	Allis chalmers
Model	2,100	2,100	2,100	2,100
Capacity (gpm)	600	600	600	3,000
Motor HP	40	40	40	50
Date Installed	1986	1986	1986	1986

Comments High service pump #4 was taken offline when the filtration and aeration treatment was removed. Approved by FDEP in a letter dated September 6, 2006.

PWS ID # 3354653
Date 11/19/09

DEFICIENCIES:

1. **Failure to operate the water treatment plant within the designated maximum-day operating capacity. **REPEAT VIOLATION**** A review of records indicates flows exceeded the maximum-day design capacity during April through September, and November of 2007, May through June, and November of 2008, and March through May, and October of 2009.

   No supplier of water shall operate any drinking water treatment plant at a capacity greater than the plant's permitted operating capacity except with the Department's prior approval, which shall be given when such operation will not cause a violation of a maximum contaminant level, a treatment technique requirement, or other operating requirements and is for no more than three months, or under circumstances that the supplier of water documents as highly unusual and nonrecurring. [Rule 62-555.350(4), F.A.C.]

   The total capacity of all water source and treatment facilities connected to a water system shall at least equal the water system's design maximum-day water demand (including design fire-flow demand if fire protection is being provided). [Rule 62-555.320(6), F.A.C.]

   Flushing activities, leaks, and/or breaks shall be recorded on monthly operation reports (MOR). For each day there are emergency or abnormal operating conditions at the plant or in the distribution system served by the plant, describe the emergency or abnormal operating conditions on the MOR (attach additional sheets as necessary). In addition, for each day plant or distribution components other than water service lines are taken out of operation for repair or maintenance, describe the repair or maintenance on the MOR (attach additional sheets as necessary). [Rule 62-555.900(3), F.A.C.]

   Suppliers of water seeking to have the permitted operating capacity of a water treatment plant re-rated shall submit to the appropriate Department of Environmental Protection District Office a construction permit application using Form 62-555.900(1), Application for a Specific Permit to Construct PWS Components, as incorporated into subsection 62-555.520(2), F.A.C. [Rule 62-555.528(2), F.A.C.]

   Contact Richard Lott in the permitting department at (407)894-7555, extension 3325, or by email at Richard.Lott@dep.state.fl.us to discuss in further detail.

   Failure to correct this deficiency may result in enforcement action.

2. **Failure to maintain all public water system components.**

   a. The seal area of the vertical turbine pump is covered with algae.
   b. The well pad for well #1 contains cracks.

   Suppliers of water shall keep all necessary public water system components in operation and shall maintain such components in good operating condition so the components function as intended. [Rule 62-555.350(2), F.A.C.]

3. **Failure to provide a written valve exercise program.**

   Preventive maintenance on electrical or mechanical equipment -- including exercising of auxiliary power sources, checking the calibration of finished-drinking-water meters at treatment plants, testing of air or pressure relief valves for hydropneumatic tanks, and exercising of isolation valves -- shall be performed in accordance with the equipment manufacturer's recommendations or in accordance with a written preventive maintenance program established by the supplier of water. [Rule 62-555.350(2), F.A.C.]

PWS ID # 3354653
Date 11/19/09

DEFICIENCIES (continued):

4. **Failure to keep records documenting that isolation valves are being exercised.**

   Suppliers of water shall keep records documenting that their isolation valves are being exercised in accordance with subsection 62-555.350(2), F.A.C. [Rule 62-555.350(12)(c), F.A.C.]

COMMENTS/REMINDERS:

- **Provide documentation of last cleaning and inspection for finished water storage tanks.**

  Accumulated sludge and bio-growths shall be cleaned routinely (i.e., at least annually) from all treatment facilities that are in contact with raw, partially treated, or finished drinking water and that are not specifically designed to collect sludge or support a bio-growth; and blistering, chipped, or cracked coatings and linings on treatment or storage facilities in contact with raw, partially treated, or finished drinking water shall be rehabilitated or repaired. [Rule 62-555.350(2), F.A.C.]

  Finished-drinking-water storage tanks, including conventional hydropneumatic tanks with an access manhole but excluding bladder- or diaphragm-type hydropneumatic tanks without an access manhole, shall be checked at least annually to ensure that hatches are closed and screens are in place; shall be cleaned at least once every five years to remove biogrowths, calcium or iron/manganese deposits, and sludge from inside the tanks; and shall be inspected for structural and coating integrity at least once every five years by personnel under the responsible charge of a professional engineer licensed in Florida. [Rule 62-555.350(2), F.A.C.]

  Ensure proper disinfection and bacteriological evaluation of public water system components in accordance with 62-555.340, F.A.C. Also, ensure proper disposal of heavily chlorinated water from the tank disinfection process.

- For monitoring schedules and information about the Drinking Water Program, please visit the Central District's Drinking Water website at http://www.dep.state.fl.us/central/Home/DrinkingWater/default.htm.

Inspector _____ Title Env. Specialist II Date 12/3/09

Approved by _____ Title Env. Supervisor II Date 12/3/09

RESPONSE FORM

Please provide any changes to the following:

PWS ID Number: 3354653

PWS Name: **Pennbrooke Fairways**

Mailing Address: _____

Date: _____

Business Name: _____

Owner(s) Name: _____

Mailing Address: _____

Phone Number(s): _____

Fax #: _____

E-Mail Address: _____

Florida Department of Environmental Protection
Drinking Water Compliance/Enforcement Program
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803

Attention: **Chris Rossing, Environmental Specialist II**

In response to the Department's **Sanitary Survey Report** for the subject public water system dated November 19, 2009, the following actions were done to correct the listed deficiencies:

Deficiency Item No.	Corrective Action Done	Date Done

(Attach additional sheet if necessary)

I hereby certify to the correctness of the above information:

PWS Owner/Representative Signature: _____

Name of PWS Owner/Representative: _____
(Please Type or Print)

Utilities, Inc.

January 15, 2010

Mr. Chris Rossing
Florida Department of Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Pennbrooke Fairways
PWS ID Number 3354653
Sanitary Survey Response Letter

Dear Mr. Rossing:

This correspondence has been developed to address deficiencies that were identified by FDEP Inspector Mr. Reggie Phillips during his inspection of the above referenced facility on November 19, 2009. The Department's comments have been reiterated in italics immediately followed by the Utility's response.

1. Failure to operate the water treatment plant within the designated maximum-day operating capacity.

As requested, Mr. Richard Lott will be contacted to discuss this item via email no later than January 15, 2010.

2. Failure to maintain all public water system components.

a. The seal area of the vertical turbine pump is covered with algae.

This item was corrected on 12/1/2009.

b. The well pad for well #1 contains cracks.

This item was corrected on 12/1/2009.

3. Failure to provide a written valve exercise program.

Please find the enclosed copy of the Utility's valve exercising program.

4. Failure to keep records documenting that isolation valves are being exercised

This item was overlooked even though valve exercising occurs on a frequent and routine basis in conjunction with the Utility's flushing program. The Utility will be more mindful of documenting this activity going forward.

Provide documentation of last cleaning and inspection for finished water storage tanks

Please find the enclosed copies of the tank cleaning and inspection reports.

We hope this information will satisfactorily address the Department's concerns regarding this matter. Should there be a need to provide additional information, please feel free to contact me by calling 407.869.8588, extension 226.

Sincerely,
UTILITIES INC. OF PENNBROOKE

Bryan K. Gongre
Regional Manager

Enclosure

Ec: Patrick C. Flynn, Regional Director, UIOP
Scotty L. Haws, Regional Compliance & Safety Manager
Domenic Gentilucci, Area Manager, UIOP

UTILITIES, INC. OF PENNBRROKE
PENNBROOKE FAIRWAYS WTP - PWS ID 3354653
MAX PERMITTED DAY EXCEEDENCE ANALYSIS

Date	Flow MG	Diff. MG	% Diff.	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Explanation
5/1/2008	0.981	0.117	12%								28:25 hours between reads
5/11/2008	0.917	0.053	6%								Irrigation demand
5/17/2008	1.044	0.180	17%								32:30 hours between reads
5/18/2008	0.883	0.019	2%								Irrigation demand
5/22/2008	0.943	0.079	8%								29:00 hours between reads
6/8/2008	0.871	0.007	1%								Hydrant flushing
11/15/2008	0.905	0.041	5%								32:20 hours between reads
Totals				0	0	0	2	0	2	3	7

Utilities, Inc.

January 18, 2010

Mr. Richard Lott, P.G.
Florida Department of Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Pennbrooke Fairways
PWS ID Number 3354653
Sanitary Survey Response Letter - Exceedences

Dear Mr. Lott:

This correspondence has been developed to address deficiencies that were identified by FDEP Inspector Mr. Reggie Phillips during his inspection of the above referenced facility on November 19, 2009. The Department's comments have been reiterated in italics immediately followed by the Utility's response.

1. Failure to operate the water treatment plant within the designated maximum-day operating capacity.

The Utility has reviewed and evaluated the instances noted within Mr. Phillips inspection report and derived the following conclusions.

In 2006 shortly after the acquisition of the Pennbrooke system the Utility found several closed distribution system valves and installed a new parallel 12" water main exiting the WTP in order to resolve a hydraulic capacity deficiency as indicated by customer complaints related to low volume and low pressure. Calendar year 2007 validated the success of these improvements through diminished complaints. This success was also apparent due to several instances when treatment capacity exceedences occurred throughout the month of May as a result of high irrigation usage. To deter this behavior the Utility petitioned the Florida Public Service Commission (FPSC) and successfully raised consumption rates to include the implementation of a tiered conservation rate structure. However, the impact to consumption was not fully realized during calendar year 2007 due to timing of the rate increase.

With higher rates in place during calendar year 2008 clear signals of decreasing consumption were apparent. There were only seven (7) exceedences during 2008 as compared to twenty-one (21) in 2007. Four (4) of these instances appear to be directly related to operations personnel obtaining plant meter readings that exceed periods greater than 24-hours. One (1) instance is related to hydrant flushing on a designated irrigation day. The two (2) remaining exceedences occurred on a Thursday and subsequent Sunday. Both days are scheduled irrigation days in accordance with the District's guidelines for even numbered residences.

The 2009 period appears to be consistent with behaviors and actions that occurred in 2008. There were eleven (11) instances. Of these, four (4) were due to plant meter reads exceeding 24 hours, two (2) were the result of system flushing on a peak irrigation day and one (1) occurrence was the result of a well controls failure that overfilled a ground storage tank. This leaves a balance of four (4) occurrences, two (2) on Thursday and two (2) on Sunday that appear again to be directly related to even number residents irrigating excessively.

In order to correct these instances going forward the Utility has instructed operations personnel to obtain plant meter readings in a consistent manner by not exceeding 24-hour intervals. If necessary, flushing will be performed on off peak irrigation days. And an alternative irrigation schedule will be developed to more evenly distribute system demand and lower peak days to within the assigned maximum permitted day capacity.

Additionally, in 2009 the Utility again petitioned the FPSC to raise water consumption rates. The Commission has recently agreed to place interim rates in effect January 18, 2010 with final rates to be determined at a later date. This will undoubtedly aid in further reducing consumption values.

A spreadsheet was developed and is enclosed that identifies the exceedences during calendar years 2008 and 2009 including a more detailed description and explanation of the individual occurrences.

We appreciate the Department's efforts in identifying this issue. The Utility requests the time to make the necessary adjustments to address the Department's concerns. We are extremely confident that the approach discussed within the letter will serve to remedy the matter at hand.

Should there be a need to provide additional information, please feel free to contact me by calling 407.869.8588, extension 226.

Sincerely,
UTILITIES INC. OF PENNBROOKE

Bryan K. Gongre
Regional Manager

Enclosure

Ec: Patrick C. Flynn, Regional Director, UIOP
Scotty L. Haws, Regional Compliance & Safety Manager
Domenic Gentilucci, Area Manager, UIOP

Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Rick Scott
Governor

Jennifer Carroll
Lt. Governor

Herschel T. Vinyard Jr.
Secretary

Sent via email: pcflynn@uiwater.com

September 2, 2011

UTILITIES INC OF PENNBROOKE
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS FL 32714

OCD-C-WW-11-0594

ATTENTION PATRICK FLYNN
REGIONAL DIRECTOR

Lake County - DW
Pennbrooke WWTF
Wastewater Facility - Permit No. FLA010570
Noncompliance Letter

Dear Mr. Flynn:

On August 3, 2011, Department personnel conducted a routine inspection of the above-referenced facility. A copy of the inspection report is attached for your review. Please note the items listed below which need to be addressed:

1. On the April, May, and October 2010 Discharge Monitoring Reports (DMRs) sample data was reported on the R002 DMRs even though no flow was sent to this land application site. Please see the inspection report for details.

2. On the December 2010 and January 2011 DMRs, the fecal coliform percent non-detectable value was not reported as a percentage on Part A of the DMRs.

3. Flow monitoring location FLW-2 was not equipped with an appropriate flow meter. A flow monitoring location with a capacity of 0.100 million gallons per day (MGD) or greater are required to have a flow meter with a chart recorder.

4. Numerous minor leaks were noted in the seams of the treatment tanks.

The Department requests a written response addressing the items listed above within 14 days from the date of this letter. Your response should include an explanation of any corrective actions that have either been taken or that you plan to take. Please note that this letter and report, being part of the Department's investigation, is preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. Please direct any questions to Jenny E. Farrell at (407) 897-4173, or via email: jenny.e.farrell@dep.state.fl.us.

Sincerely,

Gary P. Miller

Gary P. Miller
Program Manager
Wastewater Compliance/Enforcement

GM/jef/ply

Enclosure: Inspection Report

cc: Lake County Water Resource Management, (via email: scatasus@lakecountyfl.gov)
Scotty Haws, Regional Compliance Manager, (via email: slhaws@uiwater.com)
Domenic Gentilucci, Area Manager, (via email: dvgentilucci@uiwater.com)

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

WASTEWATER COMPLIANCE INSPECTION REPORT

FACILITY AND INSPECTION INFORMATION

@ = Optional

Name and Physical Location of Facility	WAFR ID:	County	Entry Date/Time
Pennbrooke WWTF	FLA010570	Lake	08/03/2011 09:40 AM
501 SR 44 West		Phone	Exit Date/Time
Leesburg, FL 34748			08/03/2011 11:45 AM

Name(s) of Field Representatives(s)	Title	Email	Phone
Raymond	Utilities Inc. Lead Operator		
Daniel	Utilities Inc. Operator		

Name and Address of Permittee or Designated Representative	Title	Phone	@ Operator Certification #
Patrick Flynn	Regional Director		
Utilities Inc of Pennbrooke			
200 Weathersfield Ave.	Email		
Altamonte Springs, FL 32714			

Inspection Type	C	E	I		Samples Taken(Y/N): N	@ Sample ID#: N/A	Samples Split (Y/N): N/A

X **Domestic** _ **Industrial** Were Photos Taken(Y/N): N @ Log book Volume : II @ Pages 212-213

FACILITY COMPLIANCE AREAS EVALUATED

IC = In Compliance; NC = Out of Compliance; SC = Significant out of Compliance; NA = Not Applicable; NE = Not Evaluated
Significant Non-Compliance Criteria Should be Reviewed when Out of Compliance Ratings Are Given in Areas Marked by a "♦"

	PERMITS/ORDERS		SELF MONITORING PROGRAM		FACILITY OPERATIONS		EFFLUENT/DISPOSAL
IC	1. ♦Permit	NE	3. Laboratory	IC	6. Facility Site Review	IC	9. ♦Effluent Quality
NA	2. ♦Compliance Schedules	NC	4. Sampling	NC	7. Flow Measurement	IC	10. ♦Effluent Disposal
		NC	5. ♦Records & Reports	NC	8. ♦Operation & Maintenance	IC	11. Residuals/Sludge
						IC	12. Groundwater
NA	14. Other:					NE	13. ♦SSO Survey

Facility and/or Order Compliance Status: _ In-Compliance X Out-Of-Compliance _ Significant-Out-Of-Compliance

Recommended Actions: Noncompliance Letters

Name(s) and Signature(s) of Inspector(s)	District Office/Phone Number	Date
Jenny Farrell Jenny E Farrell	CD/ (407)897-4173	08/22/2011
Signature of Reviewer	**District Office/Phone Number**	**Date**
David Smicherko David Smicherko		August 29, 2011

Single Event Violation Codes(s):

INSPECTION SUMMARY

Facility Name: Pennbrooke WWTF
Facility ID: FLA010570
Inspection Type: CEI
Date: 08/03/2011 09:40 AM

FACILITY BACKGROUND:

Address: Trailwood Drive, Leesburg, FL 34748, Lake County
Permit Information: Wastewater Permit issued: 11/18/2005, and expires: 11/17/2010
Treatment Summary: Extended Aeration, 2 Filters, w/effluent to 2 percolation ponds and golf course
Permitted Capacity: 0.18

1. **Permit:** IN COMPLIANCE

   1.1 Observation: A copy of the permit was onsite and available to plant personnel.

2. **Compliance Schedules:** NOT APPLICABLE

3. **Laboratory:** NOT EVALUATED

4. **Sampling: OUT OF COMPLIANCE**

   4.1 Observation: Calibrations were performed correctly.

   Additional Comments: The total residual chlorine (TRC) bench meter is verified routinely with secondary gel standards. Lot #'s and standard concentrations were documented. The TRC meter and secondary gels were last verified with primary standards on June 20, 2011.

   The pH bench meter is routinely verified/calibrated as required by DEP SOP FT1100.

   The Turbidity bench meter was last verified/calibrated with primary standards on June 20, 2011, this was performed by a contract laboratory. The turbidity bench meter is verified daily with secondary gel standards. The bench meter and gel standards are verified/calibrated quarterly with primary standards. **The turbidity primary standards on-site expired on 10/2010.**

   The in-line TRC and turbidity meters are verified daily with appropriate bench meters.

   All daily verifications, calibrations, and comparisons were documented as required.

   4.2 Observation: Please see specific comment

   Additional Comments: Influent composites are collected manually for 8 hours, every two weeks. These composites must be flow proportioned.

   The effluent sample compositor was set to take flow-proportioned, 8-hour composite samples. **The sample aliquot was set at 30 mL's, which was below the required minimum of 100mL's.** Onsite personnel corrected this problem by increasing the sample aliquot to 100mL's during the inspection.

   4.3 Observation: Please see specific comment

   Additional Comments: Temperatures are recorded daily. The thermometer could be traced back to its original NIST certification paperwork. **The composite temperature could not be determined on the day of inspection, due to several areas of separation in the temperature indicator solution inside the thermometer.** On August 12, 2011 the Department received information that this thermometer had be replaced.

   4.4 Observation: According to onsite personnel the daily pH grab sample was being collected at the EFB location, which is the area after filtration and prior to chlorination. In the current permit the daily pH sample is to be monitored at the EFA location, which is the area at the end of the chlorine contact chamber. This was discussed with onsite personnel and it was understood that this monitoring location error would be corrected for all future pH grab samples.

5. **Records and Reports: OUT OF COMPLIANCE**

   5.1 Observation: *General* - A copy of the current laboratory certification was available at the time of the inspection (62-620.350(1) F.A.C.).

   Additional Comments: Samples are analyzed by Tri-Tech Laboratory.

INSPECTION FINDINGS

5.2 Observation: *General* - Operators' certifications were current and available on-site.

5.3 Observation: *General* - The certified operator's daily logbook was complete.

Additional Comments: The logbook was bound, pre-numbered, and contained sufficient operation/maintenance entries.

5.4 Observation: *General* - Please see specific comment

Additional Comments: According to onsite records, all backflow prevention devices located at this facility are inspected and tested as required.

5.5 Observation: *General* - Please see specific comment

Additional Comments: A current operating protocol (revised in August 2011) was located on-site and available to operations personnel. The protocol contained appropriate diversions set-points for TRC and Turbidity. The set-points in the operating protocol and in-line meters did match on the day of inspection. The TRC set-point was set at 1.00 mg/L and the Turbidity set-point was set at 2.00 mg/L.

On the day of inspection when personnel were asked to check the set-point in the TRC in-line meter at first the set-point was 0.00 mg/L. It was immediately set at 1.00 mg/L, personnel then exited the menu to the main screen, then returned to this location in the menu to verify the set-point was still set at 1.00 mg/L. The set-point for TRC was verified to be 1.00 mg/L.

5.6 Observation: *General* - Please see specific comment

Additional Comments: The DMR paperwork review was from June 2010 through January 2011; all were submitted in a timely manner.

On the DMR's for April, May, and October 2010; no flow was reported for R002 but sample data was still reported.

On the June 2010 DMR the TSS maximum value was reported as 3.6 mg/L on Part A and as <1.0 mg/L on Part B.

On the December 2010 and January 2011 DMR the Fecal Coliform's percentage non-detectable value was reported as <1 instead of a 100%.

5.7 Observation: *General* - Please see specific comment

Additional Comments: The certification stating that no new non-domestic wastewater dischargers have been added to the collection system since the last reclaimed water or effluent analysis was conducted, was received on June 15, 2011.

The Annual Reuse Report was received in December 20, 2010.

The initial pathogen monitoring sampling event was conducted on November 16, 2010, which resulted in an elevated Giardia value. On January 10, 2011 a resample was conducted and both the Giardia and Cryptosporidium values were below DEP Form 62-610.300(4)(a)4 limits.

5.8 Observation: *General* – Copies of the Operation and Maintenance Manuals as required by Chapter 62-600, F.A.C. were available to plant personnel.

6. **Facility Site Review:** IN COMPLIANCE

6.1 Observation: *General* - The facility grounds were secured properly.

6.2Observation: *Backflow Prevention* – Reduced pressure zone backflow prevention devices were in place on the potable water supply lines.

6.3 Observation: *Alternate Power* – An alternative power source is available at the WWTF. The generator is exercised routinely and this action was documented.

6.4 Observation: *Headworks* – Influent is pumped to the headworks area and is screened through one hydroscreen. Screenings are then bagged and disposed of in an on-site dumpster. A manual bar screen is available as a back-up if needed. Powdered deodorizer is available and applied to the screenings for odor control. This dumpster is emptied once a week.

6.5 Observation: *Surge* – This area was in good condition at the time of inspection. No matting of debris was noted and aeration was sufficient.

6.6 Observation: *AerationBasins/Act.Sludge* – The contents in the aeration chambers appeared to be adequately mixed. Both treatment trains were receiving flow.

6.7 Observation: *AerationBasins/Act.Sludge* – All blowers onsite appeared to be operational and contained covers or belt guards.

INSPECTION FINDINGS

6.8 Observation: *Clarifiers* – The two clarifiers were in use, they both contained some pin floc. The weirs were clean. Operations personnel stated that adjustments were still being made to ensure that the weirs were level. Disinfection tablets were in the weirs. Skimmers were operational and the sludge return systems appeared to be operating properly.

6.9 Observation: *Filtration* – The two sand filters were in use on the day of inspection. Floats control the dosing of the filters. Backwash water is returned to the headworks. Adjustments are currently being made in this area to switch from manual to automatic backwashing of filters.

6.10 Observation: *Disinfection* - Please see specific comment

Additional Comments: Sodium hypochlorite is used for disinfection at this facility and introduced at a point after the EFB-1 monitoring location. The chlorine contact chamber (CCC) contained clear effluent.

6.11 Observation: *Digester* – No problem or deficiencies were noted in this area.

6.12 Observation: *General* – Potable water is used for plant wash downs.

7. **Flow Measurement: OUT OF COMPLIANCE**

7.1 Observation: Copies of the flow calibration reports were current and satisfactory.

Additional Comments: According to onsite records, all flow meters and chart recorders were calibrated in January 2011.

7.2 Observation: **According to the current permit the flow monitoring point FLW-2 shall be a recording flow meter with totalizer. Onsite observations made on the day of inspection indicated that the current flow meter at the FLW-2 location did not satisfy this requirement.**

8. **Operation and Maintenance: OUT OF COMPLIANCE**

8.1 Observation: *General* - The facility grounds were well maintained.

8.2 Observation: *General* – **Numerous areas of weeping were noted in the seams of various tanks during the inspection. Please correct these area's to prevent future issues.**

9. **Effluent Quality:** IN COMPLIANCE

9.1 Observation: At the time of inspection the continuous in-line meters were reading:

- In-line TRC Meter Reading: >5.00 mg/L
- In-line Turbidity Meter Reading: 0.43 NTU

9.2 Observation: A review of the Discharge Monitoring Reports revealed no effluent exceedances.

Additional Comments: The DMR review period was from April 2010 through January 2011.

10. **Effluent Disposal:** IN COMPLIANCE

10.1 Observation: *General* – Effluent was entering the public access reuse system on the day of inspection.

10.2 Observation: *Reuse* – The public access reuse storage pond and other irrigated areas had appropriate advisory signs posted. The storage pond was well maintained. The level in the storage pond is controlled by a float system.

10.3 Observation: *Reuse* – Rapid infiltration basins (RIBs) #3 and #4 were well maintained and dry. This area was fenced.

10.4 Observation: *General* – Reject RIB's #1 and #2 were well maintained and dry.

11. **Residuals/Sludge:** IN COMPLIANCE

11.1 Observation: *General* - Please see specific comment

Additional Comments: According to onsite records, untreated biosolids were last hauled to Shelley's Environmental BTF on July 15, 2011 for further treatment. Untreated biosolids are dewatered using a container system prior to hauling; Shelley's will drop off and then pick up the container. All liquid is sent back to the plant for retreatment.

12. **Groundwater Quality:** IN COMPLIANCE

12.1 Observation: A review of the ground water files for the facility indicates no deficiencies at this time.

13. **SSO Survey:** NOT EVALUATED

14. **Other:** NOT APPLICABLE

Utilities, Inc.

September 13, 2011

Mr. Gary P. Miller, Program Manager
Florida Department of Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803-3767

RE: Pennbrooke WWTF
Wastewater Facility – Permit No. FLA010570
Noncompliance Letter

Dear Mr. Miller:

This correspondence has been developed to address those deficiencies noted as a result of the Department's inspection of the above referenced facility on August 3, 2011. The Department's comments have been reiterated in italics followed by the Utility's response.

On the April, May, and October 2010 Discharge Monitoring Reports (DMRs) sample data was reported on the R002 DMRs even though no flow was sent to this land application site. Please see the inspection report for details.

The Utility acknowledges this comment and will no longer report data when the application site is not used during a particular month.

On the December 2010 and January 2011 DMRs, the fecal coliform percent non-detectable value was not reported as a percentage on Part A of the DMRs.

Please find the attached revised DMRs.

Flow monitoring location FLW-2 was not equipped with an appropriate flow meter. A flow monitoring location with a capacity of 0.100 million gallons per day (MGD) or greater are required to have a flow meter with a chart recorder.

A new chart recorder has been ordered as well as the meter register components necessary to deliver a pulse signal that will permit the reuse flows to be recorder. We anticipate this installation to be complete during the month of October 2011.

Numerous minor leaks were noted in the seams of the treatment tanks.

A vendor has been selected and scheduled to make the necessary repairs to prevent leakage as noted during the inspection. Repairs are to be complete by the week ending September 16, 2011.

We hope this information adequately addresses the Department's concerns. Should you require additional information, please contact me directly at 1.800.272.1919, extension 1360.

Sincerely,
UTILITIES INC. OF PENNBROOKE

Bryan K. Gongre

Bryan K. Gongre
Regional Manager

Enclosure(s)

Ec: Patrick Flynn, Regional Director
Scotty Haws, Regional Compliance & Safety Manager
Domenic Gentilucci, Area Manager

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR:	☑		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	DECEMBER 01, 2010 TO: DECEMBER 31, 2010		
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.078	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.084	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.45		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.50	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						1.60	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFH-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100mL		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson McPhee	1800-272-1919	01/11/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here): Bi-Weekly Total Nitrogen and Total Phosphorus not sampled. New Permit not seen until late December

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF MONITORING GROUP NUMBER: R-001 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				100 %			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.24			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						0.859	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.014	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.003	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						N/A	mg/L	1	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						N/A	mg/L	1	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.056	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.083	0.083	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF MONITORING GROUP NUMBER: R-001 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						46%	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						196.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						228.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

ISSUANCE/REISSUANCE DATE: November 1, 2010

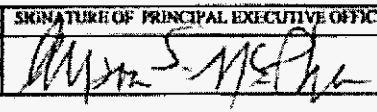
DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P		
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-002		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	Rapid Infiltration Basins #1 and 2		
		RE-SUBMITTED DMR:	☑		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	DECEMBER 01, 2010 To:	DECEMBER 31, 2010	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.006	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-1	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.007	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-1	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.45		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				9.00		8.50	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.81		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				8.00		7.30	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490		1-800-272-1919	01/11/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-002

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
pH	Sample Measurement				7.90		8.00	s.u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.24			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						5.19	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pembrooke WWTF
Monitoring Period From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		2.90	<1.0					7.90	<1.0
2		3.25	<1.0					7.90	<1.0
3		3.73						7.90	
4		3.55						7.90	
5		3.62						7.90	
6		3.42	<1.0					7.90	<1.0
7	9.00	3.60	<1.0	3.80	N/A	N/A	6.60	8.00	<1.0
8		3.48	<1.0					8.00	<1.0
9		3.38	<1.0					8.00	<1.0
10		3.24						8.00	
11		3.22						8.00	
12		3.24						8.00	
13		2.24	<1.0					8.00	<1.0
14		2.70	<1.0					8.00	<1.0
15		2.60	<1.0					8.00	<1.0
16		2.40	<1.0					8.00	<1.0
17		2.53						8.00	
18		5.00						8.00	
19		3.20						7.90	
20		3.00	<1.0					8.00	<1.0
21	8.00	2.69	<1.0	5.19	N/A	N/A	8.00	8.00	1.60
22		3.90	<1.0					8.00	<1.0
23		3.24	<1.0					8.00	<1.0
24		3.40						8.00	
25		3.41						8.00	
26		3.23						8.00	
27		3.52	<1.0					8.00	<1.0
28		3.22	<1.0					8.00	<1.0
29		4.34	<1.0					8.00	<1.0
30		5.00	<1.0					8.00	<1.0
31		2.40						7.90	
Total	17.0	102.65	9.00	8.99	N/A	N/A	14.6	247.2	10.1
Mo. Avg.	8.50	3.31	<1.0	4.50	N/A	N/A	7.30	8.00	<1.0

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PPOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: DECEMBER 01, 2010 To: DECEMBER 31, 2010

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.510	0.098	0.099	0.000	0.000				
2	0.520	0.085	0.101	0.000	0.000				
3	0.470	0.090	0.110	0.000	0.000				
4	0.445	0.076	0.087	0.000	0.000				
5	0.517	0.080	0.085	0.000	0.000				
6	0.496	0.090	0.102	0.000	0.000				
7	0.380	0.061	0.075	0.000	0.000	144.0	228.0		
8	0.407	0.074	0.092	0.000	0.000				
9	0.402	0.068	0.077	0.000	0.000				
10	0.454	0.083	0.093	0.000	0.000				
11	0.310	0.080	0.086	0.000	0.000				
12	0.424	0.078	0.091	0.000	0.000				
13	0.428	0.086	0.105	0.000	0.000				
14	0.420	0.069	0.094	0.000	0.000				
15	0.600	0.067	0.088	0.002	0.000				
16	0.285	0.078	0.088	0.000	0.000				
17	0.248	0.086	0.097	0.000	0.000				
18	0.587	0.134	0.016	0.000	0.118				
19	0.553	0.106	0.000	0.000	0.106				
20	0.353	0.100	0.004	0.096	0.000				
21	0.559	0.057	0.066	0.000	0.000	196.0	198.0		
22	0.602	0.080	0.090	0.000	0.000				
23	0.859	0.095	0.101	0.000	0.000				
24	0.310	0.082	0.091	0.000	0.000				
25	0.402	0.091	0.108	0.000	0.000				
26	0.420	0.077	0.086	0.000	0.000				
27	0.398	0.077	0.098	0.000	0.000				
28	0.320	0.075	0.095	0.000	0.000				
29	0.552	0.070	0.087	0.000	0.000				
30	0.428	0.085	0.097	0.000	0.000				
31	0.751	0.097	0.101	0.000	0.000				
Total	14.41	2.575	2.610	0.098	0.224	340.0	426.0		
Mo. Avg.	0.465	0.083	0.084	0.003	0.007	170.0	213.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

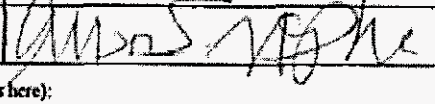
DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME:	Utilities Inc of Pennbrooke	PERMIT NUMBER:	FLA010570-008-DW2P	Expiration Date:	October 20, 2015
MAILING ADDRESS:	200 Weathersfield Ave Altamonte Springs, Florida 32714-4027	LIMIT:	Final	REPORT FREQUENCY:	Monthly
		CLASS SIZE:	N/A	PROGRAM:	Domestic
FACILITY:	Pennbrooke WWTF	MONITORING GROUP NUMBER:	R-001		
LOCATION:	9 Trailwood Dr Leesburg, FL 34748-	MONITORING GROUP DESCRIPTION:	public access reuse, including Influent		
		RE-SUBMITTED DMR:	☑		
		NO DISCHARGE FROM SITE:	☐		
COUNTY:	Lake	MONITORING PERIOD From:	JANUARY 01, 2011 TO:	JANUARY 31, 2011	
OFFICE:	Central District				

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to Public access reuse)	Sample Measurement		0.082	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 Y Mon. Site No. FLW-2	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to Public access reuse)	Sample Measurement		0.093	MGD					0	5Days/Week	Flow Totalizer
PARM Code 50050 1 Mon. Site No. FLW-2	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.58		mg/L	0	Bi-weekly; every 2 weeks	8hr-FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00		8.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement						4.60	mg/L	0	4 Days/Week	Grab
PARM Code 00530 B Mon. Site No. EFB-1	Permit Requirement						5.0 (Max.)	mg/L		4 Days/Week	Grab
Coliform, Fecal	Sample Measurement						<1.0	#/100ml	0	4 Days/Week	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement						25 (Max.)	#/100ml		4 Days/Week	Grab

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490		1800-272-1919	02/13/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF

MONITORING GROUP NUMBER: R-001

PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal, % less than detection	Sample Measurement				100			percent	0	4 Days/Week	Calculated
PARM Code 51005 A Mon. Site No. EFA-1	Permit Requirement				75 (Mo.Total)			percent		4 Days/Week	Calculated
pH	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.34			mg/L	0	Continuous	Meter
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				1.0 (Min.)			mg/L		Continuous	Meter
Turbidity	Sample Measurement						1.900	NTU	0	Continuous	Meter
PARM Code 00070 B Mon. Site No. EFB-1	Permit Requirement						Report (Max.)	NTU		Continuous	Meter
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.010	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 Q Mon. Site No. FLW-3	Permit Requirement		0.080 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Flow to RIBs 3 and 4)	Sample Measurement		0.009	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 R Mon. Site No. FLW-3	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Flow Totalizer
Nitrogen, Total	Sample Measurement						8.14	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00600 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Phosphorus, Total (as P)	Sample Measurement						6.80	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00665 A Mon. Site No. EFA-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Flow(Total flow thru plant)	Sample Measurement		0.087	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 S Mon. Site No. FLW-1	Permit Requirement		0.180 (An.Avg.)	MGD						5 Days/Week	Flow Totalizer
Flow(Total flow thru plant)	Sample Measurement	0.098	0.089	MGD					0	5 Days/Week	Flow Totalizer
PARM Code 50050 T Mon. Site No. FLW-1	Permit Requirement	Report (Mo.Avg.)	Report (Qt.Avg.)	MGD						5 Days/Week	Flow Totalizer

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pennbrooke WWTF MONITORING GROUP NUMBER: R-001 PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Percent Capacity, (TMADF/ Permitted Capacity) x 100	Sample Measurement						49	percent	0	Monthly	Calculated
PARM Code 00180 1 Mon. Site No. FLW-1	Permit Requirement						Report (Mo.Avg.)	percent		Monthly	Calculated
BOD, Carbonaceous 5 day, 20C(Influent)	Sample Measurement						234.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 80082 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended(Influent)	Sample Measurement						204.0	mg/L	0	Bi-weekly every 2 weeks	8-hr FPC
PARM Code 00530 Q Mon. Site No. INF-1	Permit Requirement						Report (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DEPARTMENT OF ENVIRONMENTAL PROTECTION DISCHARGE MONITORING REPORT - PART A

When Completed mail this report to: Department of Environmental Protection, 3319 Maguire Blvd, Suite 232, Orlando, FL 32803-3767

PERMITTEE NAME: Utilities Inc of Pennbrooke
MAILING ADDRESS: 200 Weathersfield Ave
Altamonte Springs, Florida 32714-4027

FACILITY: Pennbrooke WWTF
LOCATION: 9 Trailwood Dr
Leesburg, FL 34748-

COUNTY: Lake
OFFICE: Central District

PERMIT NUMBER: FLA010570-008-DW2P

LIMIT: Final
CLASS SIZE: N/A
MONITORING GROUP NUMBER: R-002
MONITORING GROUP DESCRIPTION: Rapid Infiltration Basins #1 and 2
RE-SUBMITTED DMR: ☑
NO DISCHARGE FROM SITE: ☐
MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

REPORT FREQUENCY: Monthly
PROGRAM: Domestic

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Flow(Flow to R-002)	Sample Measurement		0.006	MGD					0	5 Days/Week	Calculated
PARM Code 50050 Y Mon. Site No. FLW-4	Permit Requirement		0.030 (An.Avg.)	MGD						5 Days/Week	Calculated
Flow(Flow to R-002)	Sample Measurement		0.003	MGD					0	5 Days/Week	Calculated
PARM Code 50050 1 Mon. Site No. FLW-4	Permit Requirement		Report (Mo.Avg.)	MGD						5 Days/Week	Calculated
BOD, Carbonaceous 5 day, 20C	Sample Measurement					7.58		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
BOD, Carbonaceous 5 day, 20C	Sample Measurement				8.00		8.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 80082 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement					1.88		mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 Y Mon. Site No. EFA-1	Permit Requirement					20.0 (An.Avg.)		mg/L		Bi-weekly; every 2 weeks	8-hr FPC
Solids, Total Suspended	Sample Measurement				3.60		3.00	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00530 A Mon. Site No. EFA-1	Permit Requirement				60.0 (Max.)		30.0 (Mo.Avg.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

NAME/TITLE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	SIGNATURE OF PRINCIPAL EXECUTIVE OFFICER OR AUTHORIZED AGENT	TELEPHONE NO	DATE (mm/dd/yyyy)
ALLSON STEVENSON MCPHEE C6490	Allson S. McPhee	1-800-272-1919	02/13/2011

COMMENT AND EXPLANATION OF ANY VIOLATIONS (Reference all attachments here):

DISCHARGE MONITORING REPORT - PART A (Continued)

FACILITY: Pembrooke WWTF | MONITORING GROUP NUMBER: R-002 | PERMIT NUMBER: FLA010570-008-DW2P

MONITORING PERIOD From: JANUARY 01, 2011 To: JANUARY 31, 2011

Parameter		Quantity or Loading		Units	Quality or Concentration			Units	No. Ex.	Frequency of Analysis	Sample Type
Coliform, Fecal	Sample Measurement					<1		#/100mL	0	Bi-weekly; every 2 weeks	Grab
PARM Code 74055 Y Mon. Site No. EFA-1	Permit Requirement					200 (An.Avg.)		#/100mL		Bi-weekly; every 2 weeks	Grab
Coliform, Fecal	Sample Measurement					<1	<1	#/100mL	0	Bi-weekly every 2 weeks	Grab
PARM Code 74055 A Mon. Site No. EFA-1	Permit Requirement					200 (Mo.Geo.Mn.)	800 (Max.)	#/100mL		Bi-weekly; every 2 weeks	Grab
Ph	Sample Measurement				7.90		8.00	s. u.	0	5 Days/Week	Grab
PARM Code 00400 A Mon. Site No. EFA-1	Permit Requirement				6.0 (Min.)		8.5 (Max.)	s.u.		5 Days/Week	Grab
Chlorine, Total Residual(For Disinfection)	Sample Measurement				2.32			mg/L	0	5 Days/Week	Grab
PARM Code 50060 A Mon. Site No. EFA-1	Permit Requirement				0.5 (Min.)			mg/L		5 Days/Week	Grab
Nitrogen, Nitrate, Total (as N)	Sample Measurement						7.34	mg/L	0	Bi-weekly; every 2 weeks	8-hr FPC
PARM Code 00620 A Mon. Site No. EFA-1	Permit Requirement						12.0 (Max.)	mg/L		Bi-weekly; every 2 weeks	8-hr FPC

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P
Monitoring Period From: JANUARY 01, 2011 To: JANUARY 31, 2011
Facility: Pennbrooke WWTF

	BOD, Carbonaceous 5 day, 20C mg/L	Chlorine, Total Residual (For Disinfection) mg/L	Coliform, Fecal #/100Ml	Nitrogen, Nitrate, Total (as N) mg/L	Nitrogen, Total mg/L	Phosphorus, Total (as P) mg/L	Solids, Total Suspended mg/L	pH s.u.	Solids, Total Suspended mg/L
Code	80082	50060	74055	00620	00600	00665	00530	00400	00530
Mon. Site	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFA-1	EFB-1
1		2.40						7.90	
2		2.60						8.00	
3		2.32	<1.0					8.00	4.60
4	8.00	2.41	<1.0	2.50	N/A	N/A	2.40	8.00	2.70
5		2.52	<1.0					7.90	1.60
6		2.71	<1.0					8.00	2.10
7		3.02						8.00	
8		3.31						8.00	
9		3.35						8.00	
10		3.50	<1.0					8.00	1.40
11		5.00	<1.0					8.00	<1.0
12		5.00	<1.0					8.00	<1.0
13		4.90	<1.0					8.00	<1.0
14		4.65						8.00	
15		4.62						8.00	
16		4.73						8.00	
17		4.18	<1.0					8.00	1.20
18	8.00	3.80	<1.0	7.34	8.14	6.80	3.60	7.90	<1.0
19		4.35	<1.0					8.00	<1.0
20		4.20	<1.0					8.00	<1.0
21		4.40						8.00	
22		4.25						8.00	
23		4.73						8.00	
24		5.00	<1.0					8.00	<1.0
25		5.00						8.00	
26		5.00	<1.0					8.00	<1.0
27		2.45	<1.0					8.00	<1.0
28		5.00	<1.0					8.00	<1.0
29		5.00						8.00	
30		2.70						8.00	
31		5.00	<1.0					8.00	<1.0
Total	16.00	122.10	8.50	9.84	8.14	6.80	6.00	247.70	19.10
Mo. Avg.	8.00	3.94	<1.0	4.92	8.14	6.80	3.00	8.00	1.12

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

DAILY SAMPLE RESULTS - PART B

Permit Number: FLA010570-008-DW2P Facility: Pennbrooke WWTF
Monitoring Period From: JANUARY 01, 2011 To: JANUARY 31, 2011

	Turbidity NTU	Flow (Total flow thru plant) MGD	Flow (Flow to Public access reuse) MGD	Flow (Flow to RIBs 3 and 4) MGD	Flow (Flow to RIBs 1 and 2) MGD	BOD, Carbonaceous 5 day, 20C (Influent) mg/L	Solids, Total Suspended (Influent) mg/L		
Code	00070	50050	50050	50050	50050	80082	00530		
Mon. Site	EFB-1	FLW-1	FLW-2	FLW-3	FLW-4	INF-1	INF-1		
1	0.824	0.097	0.101	0.000	0.000				
2	0.484	0.092	0.097	0.000	0.000				
3	0.424	0.093	0.101	0.000	0.000				
4	0.510	0.090	0.102	0.000	0.000	213.0	190.0		
5	0.449	0.121	0.128	0.000	0.000				
6	0.234	0.087	0.093	0.000	0.000				
7	1.527	0.100	0.110	0.000	0.000				
8	0.540	0.101	0.122	0.000	0.000				
9	0.310	0.073	0.084	0.000	0.000				
10	0.400	0.089	0.099	0.000	0.000				
11	0.402	0.108	0.113	0.000	0.000				
12	0.610	0.081	0.000	0.081	0.000				
13	0.772	0.081	0.081	0.023	0.000				
14	0.757	0.085	0.104	0.000	0.000				
15	0.554	0.092	0.108	0.000	0.000				
16	0.318	0.071	0.077	0.000	0.000				
17	0.645	0.080	0.084	0.000	0.000				
18	0.646	0.120	0.118	0.000	0.002	234.0	204.0		
19	0.874	0.099	0.109	0.000	0.000				
20	0.893	0.107	0.112	0.000	0.000				
21	1.821	0.112	0.113	0.000	0.000				
22	1.900	0.103	0.106	0.000	0.000				
23	1.144	0.103	0.105	0.000	0.000				
24	0.500	0.124	0.125	0.000	0.000				
25	0.708	0.081	0.010	0.087	0.000				
26	0.718	0.121	0.047	0.081	0.000				
27	0.430	0.093	0.102	0.000	0.000				
28	1.284	0.110	0.127	0.002	0.000				
29	0.687	0.106	0.116	0.000	0.000				
30	0.600	0.100	0.110	0.000	0.000				
31	0.276	0.109	0.000	0.006	0.103				
Total	22.241	3.029	2.895	0.280	0.105	447.0	394.0		
Mo. Avg.	0.718	0.098	0.093	0.009	0.003	223.5	197.0		

PLANT STAFFING:

Day Shift Operator	Class:	A	Certificate No:	8122	Name:	DANIEL ANDERSON
Evening Shift Operator	Class:	B	Certificate No:	9509	Name:	STEVE PFOUTS
Night Shift Operator	Class:	C	Certificate No:	14028	Name:	TREVOR POWELL
Lead Operator	Class:	C	Certificate No:	6490	Name:	ALLSON MCPHEE

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (6)
PERMITS

Test Year Ended September 30, 2011

Florida Department of
Environmental Protection
Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Charlie Crist
Governor

Jeff Kottkamp
Lt. Governor

Mimi A. Drew
Secretary

STATE OF FLORIDA
DOMESTIC WASTEWATER FACILITY PERMIT

PERMITTEE:
Utilities Inc of Pennbrooke

RESPONSIBLE OFFICIAL:
Mr Patrick Flynn
200 Weathersfield Ave
Altamonte Springs, Florida 32714-4027
(407) 869-1919

PERMIT NUMBER: FLA010570-008
FILE NUMBER: FLA010570-008-DW2P
ISSUANCE DATE: **November 1, 2010**
EXPIRATION DATE: **October 20, 2015**

FACILITY:

Pennbrooke WWTF
9 Trailwood Dr
Leesburg, FL 34748
Lake County
Latitude: 28°49' 37.23" N Longitude: 81°57' 12.11" W

This permit is issued under the provisions of Chapter 403, Florida Statutes (F.S.), and applicable rules of the Florida Administrative Code (F.A.C.). This permit does not constitute authorization to discharge wastewater other than as expressly stated in this permit. The above named permittee is hereby authorized to operate the facilities in accordance with the documents attached hereto and specifically described as follows:

WASTEWATER TREATMENT:

An existing 0.180 million gallon per day annual average daily flow (AADF) permitted capacity extended aeration domestic wastewater treatment facility consisting of flow equalization, aeration, secondary clarification, chemical feed, filtration, chlorination, and aerobic digestion of residuals.

REUSE OR DISPOSAL:

Land Application R-001: An existing 0.180 MGD annual average daily flow permitted capacity slow-rate public access system. R-001 is a reuse system which consists of irrigation of the golf course, landscape and common areas, with a total of 72.3 acres of irrigated area. R-001 also includes rapid infiltration basins # 3 and 4, which have a wetted area of 2.4 acres and a permitted capacity of 0.080 mgd AADF.

Land Application R-002: An existing 0.030 MGD annual average daily flow permitted capacity rapid infiltration basin system. R-002 is a reuse system which consists of two rapid infiltration basins used for reject water with a total wetted area of 0.7 acres having a capacity of 0.030 MGD located approximately at latitude 28°49' 38" N, longitude 81°57' 12" W.

IN ACCORDANCE WITH: The limitations, monitoring requirements, and other conditions set forth in this cover sheet and Part I through Part IX on pages 1 through 22 of this permit.

PERMITTEE: Utilities Inc of Pennbrooke
FACILITY: Pennbrooke WWTF

PERMIT NUMBER: FLA010570-008
EXPIRATION DATE: October 20, 2015

I. RECLAIMED WATER AND EFFLUENT LIMITATIONS AND MONITORING REQUIREMENTS

A. Reuse and Land Application Systems

1. During the period beginning on the issuance date and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-001. Such reclaimed water shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.8.:

			Reclaimed Water Limitations		Monitoring Requirements			
Parameter	Units	Max/Min	Limit	Statistical Basis	Frequency of Analysis	Sample Type	Monitoring Site Number	Notes
Flow (Flow to Public access reuse)	MGD	Max Max	0.180 Report	Annual Average Monthly Average	5 Days/Week	Recording Flow Meter with Totalizer	FLW-2	See I.A.3
BOD, Carbonaceous 5 day, 20C	mg/L	Max Max Max Max	20.0 30.0 45.0 60.0	Annual Average Monthly Average Weekly Average Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	EFA-1	
Solids, Total Suspended	mg/L	Max	5.0	Single Sample	4 Days/Week	Grab	EFB-1	
Coliform, Fecal	#/100mL	Max	25	Single Sample	4 Days/Week	Grab	EFA-1	
Coliform, Fecal, % less than detection	percent	Min	75	Monthly Total	4 Days/Week	Calculated	EFA-1	See I.A.4
pH	s.u.	Min Max	6.0 8.5	Single Sample Single Sample	5 Days/Week	Grab	EFA-1	
Chlorine, Total Residual (For Disinfection)	mg/L	Min	1.0	Single Sample	Continuous	Meter	EFA-1	See I.A.5 and I.A.8
Turbidity	NTU	Max	Report	Single Sample	Continuous	Meter	EFB-1	See I.A.6 and I.A.8
Giardia	cysts/100L	Max	Report	Single Sample	Every 5 years	Grab	EFA-1	See I.A.9
Cryptosporidium	oocysts/100L	Max	Report	Single Sample	Every 5 years	Grab	EFA-1	See I.A.9
Flow (Flow to RIBs 3 and 4)	MGD	Max Max	0.080 Report	Annual Average Monthly Average	5 Days/Week	Recording Flow Meter with Totalizer	FLW-3	
Nitrogen, Total	mg/L	Max	Report	Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	EFA-1	
Phosphorus, Total (as P)	mg/L	Max	Report	Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	EFA-1	

2. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I.A.1. and as described below:

Monitoring Site Number	Description of Monitoring Site
FLW-2	Flow to public access reuse system (golf course and landscape irrigation) measured by one of two flow meters at the 5,000 gallon effluent storage tank.
EFA-1	Chlorine contact tank effluent
EFB-1	Filter effluent prior to chlorination
FLW-3	Flow to Rapid Infiltration Basins #3 and 4 measured by one of two flow meters at the 5,000 gallon effluent storage tank.

3. A recording flow meter with totalizer shall be utilized to measure flow and calibrated at least once every 12 months. *[62-601.200(17) and .500(6)]*

4. To report the "% less than detection," count the number of fecal coliform observations that were less than detection, divide by the total number of fecal coliform observations in the month, and multiply by 100% (round to the nearest integer). *[62-600.440(5)(f)]*

5. The minimum total chlorine residual shall be limited as described in the approved operating protocol, such that the permit limitation for fecal coliform bacteria will be achieved. In no case shall the total chlorine residual be less than 1.0 mg/L. *[62-600.440(5)(b); 62-610.460(2); and 62-610.463(2)]*

6. The maximum turbidity shall be limited as described in the approved operating protocol, such that the permit limitations for total suspended solids and fecal coliforms will be achieved. *[62-610.463(2)]*

7. The treatment facilities shall be operated in accordance with all approved operating protocols. Only reclaimed water that meets the criteria established in the approved operating protocol(s) may be released to system storage or to the reuse system. Reclaimed water that fails to meet the criteria in the approved operating protocol(s) shall be directed *[62-610.320(6) and 62-610.463(2)]*

8. Instruments for continuous on-line monitoring of total residual chlorine and turbidity shall be equipped with an automated data logging or recording device. *[62-610.463(2)]*

9. Intervals between sampling for Giardia and Cryptosporidium shall not exceed five years. *[62-610.463(4)]*

10. During the period beginning on the issuance date and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-002. Such reclaimed water shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.8.:

			Reclaimed Water Limitations		Monitoring Requirements			
Parameter	Units	Max/Min	Limit	Statistical Basis	Frequency of Monitoring	Sample Type	Monitoring Site Number	Notes
Flow (Flow to R-002)	MGD	Max Max	0.030 Report	Annual Average Monthly Average	5 Days/Week	Calculated	FLW-4	
BOD, Carbonaceous 5 day, 20C	mg/L	Max Max Max Max	20.0 30.0 45.0 60.0	Annual Average Monthly Average Weekly Average Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	EFA-1	
Solids, Total Suspended	mg/L	Max Max Max Max	20.0 30.0 45.0 60.0	Annual Average Monthly Average Weekly Average Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	EFA-1	
Coliform, Fecal	#/100mL	Max Max Max	200 200 800	Annual Average Monthly Geometric Mean Single Sample	Bi-weekly; every 2 weeks	Grab	EFA-1	See I.A.12
pH	s.u.	Min Max	6.0 8.5	Single Sample Single Sample	5 Days/Week	Grab	EFA-1	
Chlorine, Total Residual (For Disinfection)	mg/L	Min	0.5	Single Sample	5 Days/Week	Grab	EFA-1	See I.A.13
Nitrogen, Nitrate, Total (as N)	mg/L	Max	12.0	Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	EFA-1	

11. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I.A.10. and as described below:

Monitoring Site Number	Description of Monitoring Site
FLW-4	Calculated gravity flow to Rapid Infiltration Basins #1 and 2. (FLW-4) = (FLW-1) - (FLW-2) - (FLW-3)
EFA-1	Chlorine contact tank effluent

12. The effluent limitation for the monthly geometric mean for fecal coliform is only applicable if 10 or more values are reported. If fewer than 10 values are reported, the monthly geometric mean shall be calculated and reported on the Discharge Monitoring Report. *[62-600.440(4)(c)]*

13. Total residual chlorine must be maintained for a minimum contact time of 15 minutes based on peak hourly flow. *[62-610.510, 62-600.440(4)(b) and (5)(b)]*

B. Other Limitations and Monitoring and Reporting Requirements

1. During the period beginning on the issuance date and lasting through the expiration date of this permit, the treatment facility shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.8.:

			Limitations		Monitoring Requirements			
Parameter	Units	Max/Min	Limit	Statistical Basis	Frequency of Analysis	Sample Type	Monitoring Site Number	Notes
Flow (Total flow thru plant)	MGD	Max Max Max	0.180 Report Report	Annual Average Monthly Average Quarterly Average	5 Days/Week	Recording Flow Meter with Totalizer	FLW-1	See I.B.4
Percent Capacity, (TMADF/Permitted Capacity) x 100	percent	Max	Report	Monthly Average	Monthly	Calculated	FLW-1	
BOD, Carbonaceous 5 day, 20C (Influent)	mg/L	Max	Report	Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	INF-1	See I.B.3
Solids, Total Suspended (Influent)	mg/L	Max	Report	Single Sample	Bi-weekly; every 2 weeks	8-hr FPC	INF-1	See I.B.3

2. Samples shall be taken at the monitoring site locations listed in Permit Condition I.B.1. and as described below:

Monitoring Site Number	Description of Monitoring Site
FLW-1	Effluent total plant flow measured by recording flow meter at flow meter box after chlorine contact chamber.
INF-1	Raw influent to splitter box

3. Influent samples shall be collected so that they do not contain digester supernatant or return activated sludge, or any other plant process recycled waters. *[62-601.500(4)]*

4. A recording flow meter with totalizer shall be utilized to measure flow and calibrated at least once every 12 months. *[62-601.200(17) and .500(6)]*

5. Sampling results for giardia and cryptosporidium shall be reported on DEP Form 62-610.300(4)(a)4, Pathogen Monitoring, which is attached to this permit. This form shall be submitted to the Department's Central District Office and to DEP's Reuse Coordinator in Tallahassee. *[62-610.300(4)(a)]*

6. The sample collection, analytical test methods and method detection limits (MDLs) applicable to this permit shall be conducted using a sufficiently sensitive method to ensure compliance with applicable water quality standards and effluent limitations and shall be in accordance with Rule 62-4.246, Chapters 62-160 and 62-601, F.A.C., and 40 CFR 136, as appropriate. The list of Department established analytical methods, and corresponding MDLs (method detection limits) and PQLs (practical quantitation limits), which is titled "FAC 62-4 MDL/PQL Table (April 26, 2006)" is available at http://www.dep.state.fl.us/labs/library/index.htm. The MDLs and PQLs as described in this list shall constitute the minimum acceptable MDL/PQL values and the Department shall not accept results for which the laboratory's MDLs or PQLs are greater than those described above unless alternate MDLs and/or PQLs have been specifically approved by the Department for this permit. Any method included in the list may be used for reporting as long as it meets the following requirements:

   a. The laboratory's reported MDL and PQL values for the particular method must be equal or less than the corresponding method values specified in the Department's approved MDL and PQL list;

   b. The laboratory reported MDL for the specific parameter is less than or equal to the permit limit or the applicable water quality criteria, if any, stated in Chapter 62-302, F.A.C. Parameters that are listed as "report only" in the permit shall use methods that provide an MDL, which is equal to or less than the applicable water quality criteria stated in 62-302, F.A.C.; and

   c. If the MDLs for all methods available in the approved list are above the stated permit limit or applicable water quality criteria for that parameter, then the method with the lowest stated MDL shall be used.

   When the analytical results are below method detection or practical quantitation limits, the permittee shall report the actual laboratory MDL and/or PQL values for the analyses that were performed following the instructions on the applicable discharge monitoring report.

   Where necessary, the permittee may request approval of alternate methods or for alternative MDLs or PQLs for any approved analytical method. Approval of alternate laboratory MDLs or PQLs are not necessary if the laboratory reported MDLs and PQLs are less than or equal to the permit limit or the applicable water quality criteria, if any, stated in Chapter 62-302, F.A.C. Approval of an analytical method not included in the above-referenced list is not necessary if the analytical method is approved in accordance with 40 CFR 136 or deemed acceptable by the Department. *[62-4.246, 62-160]*

7. The permittee shall provide safe access points for obtaining representative influent, reclaimed water, and effluent samples which are required by this permit. *[62-601.500(5)]*

8. Monitoring requirements under this permit are effective on the first day of the second month following permit issuance. Until such time, the permittee shall continue to monitor and report in accordance with previously effective permit requirements, if any. During the period of operation authorized by this permit, the permittee shall complete and submit to the Department Discharge Monitoring Reports (DMRs) in accordance with the frequencies specified by the REPORT type (i.e. monthly, toxicity, quarterly, semiannual, annual, etc.) indicated on the DMR forms attached to this permit. Monitoring results for each monitoring period shall be submitted in accordance with the associated DMR due dates below.

REPORT Type on DMR	Monitoring Period	Due Date
Monthly or Toxicity	first day of month - last day of month	28th day of following month
Quarterly	January 1 - March 31 April 1 - June 30 July 1 - September 30 October 1 - December 31	April 28 July 28 October 28 January 28
Semiannual	January 1 - June 30 July 1 - December 30	July 28 January 28
Annual	January 1 - December 31	January 28

DMRs shall be submitted for each required monitoring period including months of no discharge. The permittee shall make copies of the attached DMR form(s) and shall submit the completed DMR form(s) to the Department's Central District Office at the address specified in Permit Condition I.B.13. by the twenty-eighth (28th) of the month following the month of operation.

[62-620.610(18)][62-601.300(1),(2), and (3)]

9. During the period of operation authorized by this permit, reclaimed water or effluent shall be monitored annually for the primary and secondary drinking water standards contained in Chapter 62-550, F.A.C., (except for asbestos, color, odor, and corrosivity). These monitoring results shall be reported to the Department annually on the DMR. During years when a permit is not renewed, a certification stating that no new non-domestic wastewater dischargers have been added to the collection system since the last reclaimed water or effluent analysis was conducted may be submitted in lieu of the report. The annual reclaimed water or effluent analysis report or the certification shall be completed and submitted in a timely manner so as to be received by the Department's Central District Office by June 28 of each year. Approved analytical methods identified in Rule 62-620.100(3)(j), F.A.C., shall be used for the analysis. If no method is included for a parameter, methods specified in Chapter 62-550, F.A.C., shall be used. *[62-601.300(4)][62-601.500(3)][62-610.300(4)]*

10. The permittee shall submit an Annual Reuse Report using DEP Form 62-610.300(4)(a)2. on or before January 1 of each year. *[62-610.870(3)]*

11. Operating protocol(s) shall be reviewed and updated periodically to ensure continuous compliance with the minimum treatment and disinfection requirements. Updated operating protocols shall be submitted to the Department's Central District Office for review and approval upon revision of the operating protocol(s) and with each permit application. *[62-610.320(6) and 62-610.463(2)]*

12. The permittee shall maintain an inventory of storage systems. The inventory shall be submitted to the Department's Central District Office at least 30 days before reclaimed water will be introduced into any new storage system. The inventory of storage systems shall be attached to the annual submittal of the Annual Reuse Report. *[62-610.464(5)]*

13. Unless specified otherwise in this permit, all reports and other information required by this permit, including 24-hour notifications, shall be submitted to or reported to, as appropriate, the Department's Central District Office at the address specified below:

    Florida Department of Environmental Protection Central District Office
    3319 Maguire Blvd
    Suite 232
    Orlando, Florida 32803-3767

    Phone Number - (407)894-7555
    FAX Number - (850)412-0496
    (All FAX copies and e-mails shall be followed by original copies.)

    [62-620.305]

14. All reports and other information shall be signed in accordance with the requirements of Rule 62-620.305, F.A.C. *[62-620.305]*

II. RESIDUALS MANAGEMENT REQUIREMENTS

1. The method of residuals use or disposal by this facility is transport to Shelley's Environmental Systems or disposal in a Class I or II solid waste landfill. Transportation of the residuals to an alternative residuals management facility does not require a permit modification. However, use of an alternative residuals management facility requires the submittal of a copy of the agreement pursuant to Rule 62-640.880(1)(c), F.A.C., along with a written notification to the Department at least 30 days before transport of the residuals. *[62-620,320(6),62-640.880(1)]*

2. The permittee shall be responsible for proper treatment, management, use, and land application or disposal of its residuals. *[62-640.300(5)]*

3. The permittee shall not be held responsible for treatment, management, use, or land application violations that occur after its residuals have been accepted by a permitted residuals management facility with which the source facility has an agreement in accordance with Rule 62-640.880(1)(c), F.A.C., for further treatment, management, use or land application. *[62-640.300(5)]*

4. Disposal of residuals, septage, and other solids in a solid waste disposal facility, or disposal by placement on land for purposes other than soil conditioning or fertilization, such as at a monofill, surface impoundment, waste pile, or dedicated site, shall be in accordance with the requirements of Chapter 62-701, F.A.C. *[62-640.100(6)(k)3&4]*

5. If the permittee intends to accept residuals from other facilities, a permit revision is required pursuant to Rule 62-640.880(2)(d), F.A.C. *[62-640.880(2)(d)]*

6. The permittee shall keep hauling records to track the transport of residuals between facilities. The hauling records shall contain the following information:

Source Facility
1. Date and Time Shipped
2. Amount of Residuals Shipped
3. Degree of Treatment (if applicable)
4. Name and ID Number of Residuals Management Facility or Treatment Facility
5. Signature of Responsible Party at Source Facility
6. Signature of Hauler and Name of Hauling Firm

Residuals Management Facility or Treatment Facility
1. Date and Time Received
2. Amount of Residuals Received
3. Name and ID Number of Source Facility
4. Signature of Hauler
5. Signature of Responsible Party at Residuals Management Facility or Treatment Facility

These records shall be kept for five years and shall be made available for inspection upon request by the Department. A copy of the hauling records information maintained by the source facility shall be provided upon delivery of the residuals to the residuals management facility or treatment facility. The permittee shall report to the Department within 24 hours of discovery any discrepancy in the quantity of residuals leaving the source facility and arriving at the residuals management facility or treatment facility.

[62-640.880(4)]

7. Storage of residuals or other solids at the permitted facility shall require prior written notification to the Department. *[62-640.300(4)]*

III. GROUND WATER REQUIREMENTS

A. Construction Requirements

Section Construction Requirement is not applicable to this facility.

B. Operational Requirements

1. For the Part III and Part IV Land Application System(s), all ground water quality criteria specified in Chapter 62-520, F.A.C., shall be met at the edge of the zone of discharge. For major users of reclaimed water (i.e., using 0.1 MGD or more), the zone of discharge shall extend horizontally 100 feet from the application site or to user's site property line, whichever is less, and vertically to the base of the surficial aquifer. For other users, the zone of discharge shall extend horizontally to the boundary of the general service area identified in the attached map and vertically to the base of the surficial aquifer. *[62-520.200(26)] [62-520.465]*

2. The ground water minimum criteria specified in Rule 62-520.400 F.A.C., shall be met within the zone of discharge. *[62-520.400 and 62-520.420(4)]*

3. During the period of operation authorized by this permit, the permittee shall sample ground water in accordance with this permit and the approved ground water monitoring plan prepared in accordance with Rule 62-520.600, F.A.C. *[62-520.600][62-610.463]*

4. The following monitoring wells and piezometers shall be sampled quarterly. Sampling must be reasonably spaced to be representative of potentially changing conditions.

Facility MW Name	Permit Builder MW ID	WAFR ID/#	Well Type	Depth (Feet)	Aquifer Monitored	New or Existing
R-002 Pond Site						
MWB-1	MWB-1	33637	Background	10	Surficial	Existing
MWC-1	MWC-1	33638	Compliance	10	Surficial	Existing
PZ-8	MWP-8	43785	Piezometer	5.25	Surficial	Existing
PZ-24	MWP-24	43786	Piezometer	3.5	Surficial	Existing
R-001 Golf Course Holding Pond						
MWC-3	MWC-3	69507	Compliance	16	Surficial	Existing

MWB = Background; MWC = Compliance; MWP = Piezometer
[62-520.600][62-610.463]

5. The following parameters shall be analyzed for each of the monitoring well(s) identified in Permit Condition(s) III.B. 4. Piezometers shall be monitored for the water level only.

Parameter	Compliance Well Limit	Units	Sample Type	Monitoring Frequency
Water Level Relative to Feet, NGVD	Report	Feet	In-situ	Quarterly
Nitrogen, Nitrate, Total (as N)	10	mg/L	Grab	Quarterly
Solids, Total Dissolved (TDS)	500	mg/L	Grab	Quarterly
Chloride (as Cl)	250	MG/L	Grab	Quarterly
Coliform, Fecal	4	#/100mL	Grab	Quarterly
pH	6.5 to 8.5	SU	In-situ	Quarterly
Turbidity	Report	NTU	Grab	Quarterly
Added: October 2010*				
Sodium, Total Recoverable	160	mg/L	Grab	Quarterly
Trihalomethanes, Total (TTHMs)	80	ug/L	Grab	Quarterly
Iron, Total Recoverable	0.3	mg/L	Grab	Quarterly

* Based on the elevated concentrated reported in the Effluent Analysis Report, these parameters have been added to the existing Groundwater Monitoring Plan (GWMP).

[62-520.600(11)(b)] [62-601.300(3), 62-601.700, and Figure 3 of 62-601][62-601.300(6)] [62-520.300(9)]

6. If the concentration for any constituent listed in Permit Condition III. B. 5. in the natural background quality of the ground water is greater than the stated maximum, or in the case of pH is also less than the minimum, the representative natural background quality shall be the prevailing standard. *[62-520.420(2)]*

7. In accordance with Part D of Form 62-620.910(10), water levels shall be recorded before evacuating wells for sample collection. Elevation references shall include the top of the well casing and land surface at each well site (Feet, NGVD) at a precision of plus or minus 0.01 foot. *[62-520.600(11)(C)] [62-610.463(3)(a)]*

8. Ground water monitoring wells shall be purged prior to sampling to obtain representative samples. *[62-601.700(5)] [62-160.210]*

9. Analyses shall be conducted on unfiltered samples, unless filtered samples have been approved by the Department's Central District, Ground Water Section as being more representative of ground water conditions. *[62-520.310(5)]*

10. Ground water monitoring parameters shall be analyzed in accordance with Chapter 62-601, F.A.C. *[62-620.610(18)]*

11. Ground water monitoring test results shall be submitted on Part D of Form 62-620.910(10). A completed Certification Page shall accompany each quarter of monitoring data. For reuse or land application projects, the quarterly ground water monitoring results shall be submitted with the DMR as shown in the following schedule. *[62-520.600(10) and (11)(b)] [62-601.300(3), 62.601.700, and Figure 3 of 62-601] [62-620.610(18)]*

SAMPLE PERIOD	REPORT DUE DATE
January - March	April 28
April - June	July 28
July - September	October 28
October - December	January 28

12. If any monitoring well becomes damaged or cannot be sampled for some reason, the permittee shall notify the Department's Central District, Ground Water Section immediately and a written report shall follow within seven days detailing the circumstances and remedial measures taken or proposed. Repair or replacement of monitoring wells shall be approved in advance by the Department's Central District, Ground Water Section. *[62-520.600][62-4.070(3)]*

13. The Permittee shall provide verbal notice to the Department's Central District, Ground Water Section as soon as practical after discovery of a sinkhole within an area for the management or application of wastewater, wastewater residuals (sludges), or reclaimed water. The Permittee shall immediately implement measures appropriate to control the entry of contaminants, and shall detail these measures to the Department's Central District, Ground Water Section in a written report within 7 days of the sinkhole discovery. *[62-4.070(3)]*

IV. ADDITIONAL REUSE AND LAND APPLICATION REQUIREMENTS

A. Part III Public Access System(s)

1. This reuse system includes the following major user(s) of reclaimed water (i.e., using 0.1 MGD or more) and general service area(s):

Site Number	User Name	User Type	Capacity(MGD)	Acreage
RIB-002	rapid infiltration basins # 3 and 4 with a total wetted area of 2.4 acres	Other Landscape Irrigation	0.080	2.4
PAA-001	Golf courses and common areas	Golf Courses	0.180	72.3
		Total	0.26	74.7

[62-610.800(5)][62-620.630(10)(b)]

2. Cross-connections to the potable water system are prohibited. *[62-610.469(7)]*

3. A cross-connection control program shall be implemented and/or remain in effect within the areas where reclaimed water will be provided for use. *[62-610.469(7)]*

4. The permittee shall conduct inspections within the reclaimed water service area to verify proper connections, to minimize illegal cross-connections, and to verify the proper use of reclaimed water. Inspections are required when a customer first connects to the reuse distribution system. Subsequent inspections are required as specified in the cross-connection control and inspection program. *[62-610.469(7)(h)]*

5. If a cross-connection between the potable and reclaimed water systems is discovered, the permittee shall:

   a. Immediately discontinue potable water and/or reclaimed water service to the affected area.

   b. If the potable water system is contaminated, clear the potable water lines.

   c. Eliminate the cross-connection.

   d. Test the affected area for other possible cross-connections.

   e. Within 24 hours, notify the Department's Central District Office's domestic wastewater and drinking water programs.

   f. Within 5 days of discovery of a cross-connection, submit a written report to the Department's Central District Office detailing: a description of the cross-connection, how the cross-connection was discovered, the exact date and time of discovery, approximate time that the cross-connection existed, the location, the cause, steps taken to eliminate the cross-connection, whether reclaimed water was consumed, and reports of possible illness, whether the drinking water system was contaminated and the steps taken to clear the drinking water system, when the cross-connection was eliminated, plan of action for testing for other possible cross-connections in the area, and an evaluation of the cross-connection control and inspection program to ensure that future cross-connections do not occur.

   [62-555.350(3) and 62-555.360][62-620.610(20)]

6. Maximum obtainable separation of reclaimed water lines and potable water lines shall be provided and the minimum separation distances specified in Rule 62-610.469(7), F.A.C., shall be provided. Reuse facilities shall be color coded or marked. Underground piping which is not manufactured of metal or concrete shall be color coded using Pantone Purple 522C using light stable colorants. Underground metal and concrete pipe shall be color coded or marked using purple as the predominant color. *[62-610.469(7)]*

7. In constructing reclaimed water distribution piping, the permittee shall maintain a 75-foot setback distance from a reclaimed water transmission facility to public water supply wells. No setback distances are required to other potable water supply wells or to any nonpotable water supply wells. *[62-610.471(3)]*

8. A setback distance of 75 feet shall be maintained between the edge of the wetted area and potable water supply wells, unless the utility adopts and enforces an ordinance prohibiting potable water supply wells within the reuse service area. No setback distances are required to any nonpotable water supply well, to any surface water, to any developed areas, or to any private swimming pools, hot tubs, spas, saunas, picnic tables, barbecue pits, or barbecue grills. *[62-610.471(1), (2), (5), and (7)]*

9. Reclaimed water shall not be used to fill swimming pools, hot tubs, or wading pools. *[62-610.469(4)]*

10. Low trajectory nozzles, or other means to minimize aerosol formation shall be used within 100 feet from outdoor public eating, drinking, or bathing facilities. *[62-610.471(6)]*

11. A setback distance of 100 feet shall be maintained from indoor aesthetic features using reclaimed water to adjacent indoor public eating and drinking facilities. *[62-610.471(8)]*

12. The public shall be notified of the use of reclaimed water. This shall be accomplished by posting of advisory signs in areas where reuse is practiced, notes on scorecards, or other methods. *[62-610.468(2)]*

13. All new advisory signs and labels on vaults, service boxes, or compartments that house hose bibbs along with all labels on hose bibbs, valves, and outlets shall bear the words "do not drink" and "no beber" along with the equivalent standard international symbol. In addition to the words "do not drink" and "no beber," advisory signs posted at storage ponds and decorative water features shall also bear the words "do not swim" and "no nadar" along with the equivalent standard international symbols. Existing advisory signs and labels shall be retrofitted, modified, or replaced in order to comply with the revised wording requirements. For existing advisory signs and labels this retrofit, modification, or replacement shall occur within 365 days after the date of this permit. For labels on existing vaults, service boxes, or compartments housing hose bibbs this retrofit, modification, or replacement shall occur within 730 days after the date of this permit. *[62-610.468, 62-610.469]*

14. The permittee shall ensure that users of reclaimed water are informed about the origin, nature, and characteristics of reclaimed water; the manner in which reclaimed water can be safely used; and limitations on the use of reclaimed water. Notification is required at the time of initial connection to the reclaimed water distribution system and annually after the reuse system is placed into operation. A description of on-going public notification activities shall be included in the Annual Reuse Report. *[62-610.468(6)]*

15. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. *[62-610.414(8)]*

16. Overflows from emergency discharge facilities on storage ponds shall be reported as abnormal events in accordance with Permit Condition IX.20. *[62-610.800(9)]*

B. Part IV Rapid Infiltration Basins

1. Advisory signs shall be posted around the site boundaries to designate the nature of the project area. *[62-610.518]*

2. The maximum annual average loading rate to the two rapid infiltration basins used for reject water with a total wetted area of 0.7 acres shall be limited to 1.6 inches per day (as applied to the entire bottom area). *[62-610.523(3)]*

3. The two rapid infiltration basins used for reject water with a total wetted area of 0.7 acres normally shall be loaded for 7 days and shall be rested for 7 days. Infiltration ponds, basins, or trenches shall be allowed to dry during the resting portion of the cycle. *[62-610.523(4)]*

4. Rapid infiltration basins shall be routinely maintained to control vegetation growth and to maintain percolation capability by scarification or removal of deposited solids. Basin bottoms shall be maintained to be level. *[62-610.523(6) and (7)]*

5. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. *[62-610.514 and 62-610.414]*

6. Overflows from emergency discharge facilities on storage ponds or on infiltration ponds, basins, or trenches shall be reported as abnormal events in accordance with Permit Condition IX.20. *[62-610.800(9)]*

V. OPERATION AND MAINTENANCE REQUIREMENTS

A. Staffing Requirements

1. During the period of operation authorized by this permit, the wastewater facilities shall be operated under the supervision of a(n) operator(s) certified in accordance with Chapter 62-602, F.A.C. In accordance with Chapter 62-699, F.A.C., this facility is a Category III, Class C facility and, at a minimum, operators with appropriate certification must be on the site as follows:

   A Class C or higher operator 6 hours/day for 7 days/week. The lead/chief operator must be a Class C operator, or higher.

   [62-620.630(3)][62-699.310] [62-610.462]

2. The lead/chief operator shall be employed at the plant full time. "Full time" shall mean at least 4 days per week, working a minimum of 35 hours per week, including leave time. A licensed operator shall be on-site and in charge of each required shift for periods of required staffing time when the lead/chief operator is not on-site. An operator meeting the lead/chief operator class for the treatment plant shall be available during all periods of plant operation. "Available" means able to be contacted as needed to initiate the appropriate action in a timely manner. *[62-699.311(10), (6) and (1)]*

3. An operator meeting the lead/chief operator class for the plant shall be available during all periods of plant operation. "Available" means able to be contacted as needed to initiate the appropriate action in a timely manner. *[62-699.311(1)]*

B. Capacity Analysis Report and Operation and Maintenance Performance Report Requirements

1. The application to renew this permit shall include an updated capacity analysis report prepared in accordance with Rule 62-600.405, F.A.C. *[62-600.405(5)]*

2. The application to renew this permit shall include a detailed operation and maintenance performance report prepared in accordance with Rule 62-600.735, F.A.C. *[62-600.735(1)]*

C. Recordkeeping Requirements

1. The permittee shall maintain the following records and make them available for inspection on the site of the permitted facility.

   a. Records of all compliance monitoring information, including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation, including, if applicable, a copy of the laboratory certification showing the certification number of the laboratory, for at least three years from the date the sample or measurement was taken;

   b. Copies of all reports required by the permit for at least three years from the date the report was prepared;

   c. Records of all data, including reports and documents, used to complete the application for the permit for at least three years from the date the application was filed;

   d. Monitoring information, including a copy of the laboratory certification showing the laboratory certification number, related to the residuals use and disposal activities for the time period set forth in Chapter 62-640, F.A.C., for at least three years from the date of sampling or measurement;

   e. A copy of the current permit;

   f. A copy of the current operation and maintenance manual as required by Chapter 62-600, F.A.C.;

   g. A copy of any required record drawings;

   h. Copies of the licenses of the current certified operators; and

i. Copies of the logs and schedules showing plant operations and equipment maintenance for three years from the date of the logs or schedules. The logs shall, at a minimum, include identification of the plant; the signature and license number of the operator(s) and the signature of the person(s) making any entries; date and time in and out; specific operation and maintenance activities, including any preventive maintenance or repairs made or requested; results of tests performed and samples taken, unless documented on a laboratory sheet; and notation of any notification or reporting completed in accordance with Rule 62-602.650(3), F.A.C. The logs shall be maintained on-site in a location accessible to 24-hour inspection, protected from weather damage, and current to the last operation and maintenance performed.

[62-620.350, 62-602.650]

VI. SCHEDULES

1. If the permittee wishes to continue operation of this wastewater facility after the expiration date of this permit, the permittee shall submit an application for renewal no later than one-hundred and eighty days (180) prior to the expiration date of this permit. Application shall be made using the appropriate forms listed in Rule 62-620.910, F.A.C., including submittal of the appropriate processing fee set forth in Rule 62-4.050, F.A.C. *[62-620.335(1) and (2)]*

VII. INDUSTRIAL PRETREATMENT PROGRAM REQUIREMENTS

1. This facility is not required to have a pretreatment program at this time. *[62-625.500]*

VIII. OTHER SPECIFIC CONDITIONS

1. The permittee shall comply with all conditions and requirements for reuse contained in their consumptive use permit issued by the Water Management District, if such requirements are consistent with Department rules. *[62-610.800(10)]*

2. In the event that the treatment facilities or equipment no longer function as intended, are no longer safe in terms of public health and safety, or odor, noise, aerosol drift, or lighting adversely affects neighboring developed areas at the levels prohibited by Rule 62-600.400(2)(a), F.A.C., corrective action (which may include additional maintenance or modifications of the permitted facilities) shall be taken by the permittee. Other corrective action may be required to ensure compliance with rules of the Department. Additionally, the treatment, management, use or land application of residuals shall not cause a violation of the odor prohibition in Rule 62-296.320(2), F.A.C. *[62-600.410(8) and 62-640.400(6)]*

3. The deliberate introduction of stormwater in any amount into collection/transmission systems designed solely for the introduction (and conveyance) of domestic/industrial wastewater; or the deliberate introduction of stormwater into collection/transmission systems designed for the introduction or conveyance of combinations of storm and domestic/industrial wastewater in amounts which may reduce the efficiency of pollutant removal by the treatment plant is prohibited, except as provided by Rule 62-610.472, F.A.C. *[62-604.130(3)]*

4. Collection/transmission system overflows shall be reported to the Department in accordance with Permit Condition IX. 20. *[62-604.550] [62-620.610(20)]*

5. The operating authority of a collection/transmission system and the permittee of a treatment plant are prohibited from accepting connections of wastewater discharges which have not received necessary pretreatment or which contain materials or pollutants (other than normal domestic wastewater constituents):

   a. Which may cause fire or explosion hazards; or

   b. Which may cause excessive corrosion or other deterioration of wastewater facilities due to chemical action or pH levels; or

   c. Which are solid or viscous and obstruct flow or otherwise interfere with wastewater facility operations or treatment; or

d. Which result in the wastewater temperature at the introduction of the treatment plant exceeding 40°C or otherwise inhibiting treatment; or

e. Which result in the presence of toxic gases, vapors, or fumes that may cause worker health and safety problems.

[62-604.130(5)]

6. The treatment facility, storage ponds for Part II systems, rapid infiltration basins, and/or infiltration trenches shall be enclosed with a fence or otherwise provided with features to discourage the entry of animals and unauthorized persons. *[62-610.518(1) and 62-600.400(2)(b)]*

7. Screenings and grit removed from the wastewater facilities shall be collected in suitable containers and hauled to a Department approved Class I landfill or to a landfill approved by the Department for receipt/disposal of screenings and grit. *[62-701.300(1)(a)]*

8. Where required by Chapter 471 or Chapter 492, F.S., applicable portions of reports that must be submitted under this permit shall be signed and sealed by a professional engineer or a professional geologist, as appropriate. *[62-620.310(4)]*

9. The permittee shall provide verbal notice to the Department's Central District Office as soon as practical after discovery of a sinkhole or other karst feature within an area for the management or application of wastewater, wastewater residuals (sludges), or reclaimed water. The permittee shall immediately implement measures appropriate to control the entry of contaminants, and shall detail these measures to the Department's Central District Office in a written report within 7 days of the sinkhole discovery. *[62-620.320(6)]*

10. The permittee shall provide adequate notice to the Department of the following:

    a. Any new introduction of pollutants into the facility from an industrial discharger which would be subject to Chapter 403, F.S., and the requirements of Chapter 62-620, F.A.C., if it were directly discharging those pollutants; and

    b. Any substantial change in the volume or character of pollutants being introduced into that facility by a source which was identified in the permit application and known to be discharging at the time the permit was issued.

    Adequate notice shall include information on the quality and quantity of effluent introduced into the facility and any anticipated impact of the change on the quantity or quality of effluent or reclaimed water to be discharged from the facility.

[62-620.625(2)]

IX. GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations, and restrictions set forth in this permit are binding and enforceable pursuant to Chapter 403, Florida Statutes. Any permit noncompliance constitutes a violation of Chapter 403, Florida Statutes, and is grounds for enforcement action, permit termination, permit revocation and reissuance, or permit revision. *[62-620.610(1)]*

2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviations from the approved drawings, exhibits, specifications, or conditions of this permit constitutes grounds for revocation and enforcement action by the Department. *[62-620.610(2)]*

3. As provided in subsection 403.087(7), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor authorize any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit or authorization that may be required for other aspects of the total project which are not addressed in this permit. *[62-620.610(3)]*

4. This permit conveys no title to land or water, does not constitute state recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title. *[62-620.610(4)]*

5. This permit does not relieve the permittee from liability and penalties for harm or injury to human health or welfare, animal or plant life, or property caused by the construction or operation of this permitted source; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department. The permittee shall take all reasonable steps to minimize or prevent any discharge, reuse of reclaimed water, or residuals use or disposal in violation of this permit which has a reasonable likelihood of adversely affecting human health or the environment. It shall not be a defense for a permittee in an enforcement action that it would have been necessary to halt or reduce the permitted activity in order to maintain compliance with the conditions of this permit. *[62-620.610(5)]*

6. If the permittee wishes to continue an activity regulated by this permit after its expiration date, the permittee shall apply for and obtain a new permit. *[62-620.610(6)]*

7. The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit. *[62-620.610(7)]*

8. This permit may be modified, revoked and reissued, or terminated for cause. The filing of a request by the permittee for a permit revision, revocation and reissuance, or termination, or a notification of planned changes or anticipated noncompliance does not stay any permit condition. *[62-620.610(8)]*

9. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, including an authorized representative of the Department and authorized EPA personnel, when applicable, upon presentation of credentials or other documents as may be required by law, and at reasonable times, depending upon the nature of the concern being investigated, to:

   a. Enter upon the permittee's premises where a regulated facility, system, or activity is located or conducted, or where records shall be kept under the conditions of this permit;

   b. Have access to and copy any records that shall be kept under the conditions of this permit;

   c. Inspect the facilities, equipment, practices, or operations regulated or required under this permit; and

   d. Sample or monitor any substances or parameters at any location necessary to assure compliance with this permit or Department rules.

   [62-620.610(9)]

10. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data, and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except as such use is proscribed by Section 403.111, F.S., or Rule 62-620.302, F.A.C. Such evidence shall only be used to the extent that it is consistent with the Florida Rules of Civil Procedure and applicable evidentiary rules. *[62-620.610(10)]*

11. When requested by the Department, the permittee shall within a reasonable time provide any information required by law which is needed to determine whether there is cause for revising, revoking and reissuing, or

terminating this permit, or to determine compliance with the permit. The permittee shall also provide to the Department upon request copies of records required by this permit to be kept. If the permittee becomes aware of relevant facts that were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be promptly submitted or corrections promptly reported to the Department. *[62-620.610(11)]*

12. Unless specifically stated otherwise in Department rules, the permittee, in accepting this permit, agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules. A reasonable time for compliance with a new or amended surface water quality standard, other than those standards addressed in Rule 62-302.500, F.A.C., shall include a reasonable time to obtain or be denied a mixing zone for the new or amended standard. *[62-620.610(12)]*

13. The permittee, in accepting this permit, agrees to pay the applicable regulatory program and surveillance fee in accordance with Rule 62-4.052, F.A.C. *[62-620.610(13)]*

14. This permit is transferable only upon Department approval in accordance with Rule 62-620.340, F.A.C. The permittee shall be liable for any noncompliance of the permitted activity until the transfer is approved by the Department. *[62-620.610(14)]*

15. The permittee shall give the Department written notice at least 60 days before inactivation or abandonment of a wastewater facility or activity and shall specify what steps will be taken to safeguard public health and safety during and following inactivation or abandonment. *[62-620.610(15)]*

16. The permittee shall apply for a revision to the Department permit in accordance with Rules 62-620.300, F.A.C., and the Department of Environmental Protection Guide to Permitting Wastewater Facilities or Activities Under Chapter 62-620, F.A.C., at least 90 days before construction of any planned substantial modifications to the permitted facility is to commence or with Rule 62-620.325(2), F.A.C., for minor modifications to the permitted facility. A revised permit shall be obtained before construction begins except as provided in Rule 62-620.300, F.A.C. *[62-620.610(16)]*

17. The permittee shall give advance notice to the Department of any planned changes in the permitted facility or activity which may result in noncompliance with permit requirements. The permittee shall be responsible for any and all damages which may result from the changes and may be subject to enforcement action by the Department for penalties or revocation of this permit. The notice shall include the following information:

    a. A description of the anticipated noncompliance;

    b. The period of the anticipated noncompliance, including dates and times; and

    c. Steps being taken to prevent future occurrence of the noncompliance.

    [62-620.610(17)]

18. Sampling and monitoring data shall be collected and analyzed in accordance with Rule 62-4.246 and Chapters 62-160, 62-601, and 62-610, F.A.C., and 40 CFR 136, as appropriate.

    a. Monitoring results shall be reported at the intervals specified elsewhere in this permit and shall be reported on a Discharge Monitoring Report (DMR), DEP Form 62-620.910(10), or as specified elsewhere in the permit.

    b. If the permittee monitors any contaminant more frequently than required by the permit, using Department approved test procedures, the results of this monitoring shall be included in the calculation and reporting of the data submitted in the DMR.

    c. Calculations for all limitations which require averaging of measurements shall use an arithmetic mean unless otherwise specified in this permit.

    d. Except as specifically provided in Rule 62-160.300, F.A.C., any laboratory test required by this permit shall be performed by a laboratory that has been certified by the Department of Health Environmental

Laboratory Certification Program (DOH ELCP). Such certification shall be for the matrix, test method and analyte(s) being measured to comply with this permit. For domestic wastewater facilities, testing for parameters listed in Rule 62-160.300(4), F.A.C., shall be conducted under the direction of a certified operator.

e. Field activities including on-site tests and sample collection shall follow the applicable standard operating procedures described in DEP-SOP-001/01 adopted by reference in Chapter 62-160, F.A.C.

f. Alternate field procedures and laboratory methods may be used where they have been approved in accordance with Rules 62-160.220, and 62-160.330, F.A.C.

[62-620.610(18)]

19. Reports of compliance or noncompliance with, or any progress reports on, interim and final requirements contained in any compliance schedule detailed elsewhere in this permit shall be submitted no later than 14 days following each schedule date. *[62-620.610(19)]*

20. The permittee shall report to the Department's Central District Office any noncompliance which may endanger health or the environment. Any information shall be provided orally within 24 hours from the time the permittee becomes aware of the circumstances. A written submission shall also be provided within five days of the time the permittee becomes aware of the circumstances. The written submission shall contain: a description of the noncompliance and its cause; the period of noncompliance including exact dates and time, and if the noncompliance has not been corrected, the anticipated time it is expected to continue; and steps taken or planned to reduce, eliminate, and prevent recurrence of the noncompliance.

a. The following shall be included as information which must be reported within 24 hours under this condition:
   (1) Any unanticipated bypass which causes any reclaimed water or effluent to exceed any permit limitation or results in an unpermitted discharge,
   (2) Any upset which causes any reclaimed water or the effluent to exceed any limitation in the permit,
   (3) Violation of a maximum daily discharge limitation for any of the pollutants specifically listed in the permit for such notice, and
   (4) Any unauthorized discharge to surface or ground waters.

b. Oral reports as required by this subsection shall be provided as follows:
   (1) For unauthorized releases or spills of treated or untreated wastewater reported pursuant to subparagraph (a)4. that are in excess of 1,000 gallons per incident, or where information indicates that public health or the environment will be endangered, oral reports shall be provided to the STATE WARNING POINT TOLL FREE NUMBER (800) 320-0519, as soon as practical, but no later than 24 hours from the time the permittee becomes aware of the discharge. The permittee, to the extent known, shall provide the following information to the State Warning Point:
      (a) Name, address, and telephone number of person reporting;
      (b) Name, address, and telephone number of permittee or responsible person for the discharge;
      (c) Date and time of the discharge and status of discharge (ongoing or ceased);
      (d) Characteristics of the wastewater spilled or released (untreated or treated, industrial or domestic wastewater);
      (e) Estimated amount of the discharge;
      (f) Location or address of the discharge;
      (g) Source and cause of the discharge;
      (h) Whether the discharge was contained on-site, and cleanup actions taken to date;
      (i) Description of area affected by the discharge, including name of water body affected, if any; and
      (j) Other persons or agencies contacted.
   (2) Oral reports, not otherwise required to be provided pursuant to subparagraph b.1 above, shall be provided to the Department's Central District Office within 24 hours from the time the permittee becomes aware of the circumstances.

c. If the oral report has been received within 24 hours, the noncompliance has been corrected, and the noncompliance did not endanger health or the environment, the Department's Central District Office shall waive the written report.

[62-620.610(20)]

21. The permittee shall report all instances of noncompliance not reported under Permit Conditions IX.17., IX.18., or IX.19. of this permit at the time monitoring reports are submitted. This report shall contain the same information required by Permit Condition IX.20. of this permit. *[62-620.610(21)]*

22. Bypass Provisions.

    a. "Bypass" means the intentional diversion of waste streams from any portion of a treatment works.

    b. Bypass is prohibited, and the Department may take enforcement action against a permittee for bypass, unless the permittee affirmatively demonstrates that:
       (1) Bypass was unavoidable to prevent loss of life, personal injury, or severe property damage; and
       (2) There were no feasible alternatives to the bypass, such as the use of auxiliary treatment facilities, retention of untreated wastes, or maintenance during normal periods of equipment downtime. This condition is not satisfied if adequate back-up equipment should have been installed in the exercise of reasonable engineering judgment to prevent a bypass which occurred during normal periods of equipment downtime or preventive maintenance; and
       (3) The permittee submitted notices as required under Permit Condition IX.22.b. of this permit.

    c. If the permittee knows in advance of the need for a bypass, it shall submit prior notice to the Department, if possible at least 10 days before the date of the bypass. The permittee shall submit notice of an unanticipated bypass within 24 hours of learning about the bypass as required in Permit Condition IX.20. of this permit. A notice shall include a description of the bypass and its cause; the period of the bypass, including exact dates and times; if the bypass has not been corrected, the anticipated time it is expected to continue; and the steps taken or planned to reduce, eliminate, and prevent recurrence of the bypass.

    d. The Department shall approve an anticipated bypass, after considering its adverse effect, if the permittee demonstrates that it will meet the three conditions listed in Permit Condition IX.22.a.1. through 3. of this permit.

    e. A permittee may allow any bypass to occur which does not cause reclaimed water or effluent limitations to be exceeded if it is for essential maintenance to assure efficient operation. These bypasses are not subject to the provisions of Permit Condition IX.22.a. through c. of this permit.

[62-620.610(22)]

23. Upset Provisions.

    a. "Upset" means an exceptional incident in which there is unintentional and temporary noncompliance with technology-based effluent limitations because of factors beyond the reasonable control of the permittee.
       (1) An upset does not include noncompliance caused by operational error, improperly designed treatment facilities, inadequate treatment facilities, lack of preventive maintenance, careless or improper operation.
       (2) An upset constitutes an affirmative defense to an action brought for noncompliance with technology based permit effluent limitations if the requirements of upset provisions of Rule 62-620.610, F.A.C., are met.

    b. A permittee who wishes to establish the affirmative defense of upset shall demonstrate, through properly signed contemporaneous operating logs, or other relevant evidence that:
       (1) An upset occurred and that the permittee can identify the cause(s) of the upset;
       (2) The permitted facility was at the time being properly operated;
       (3) The permittee submitted notice of the upset as required in Permit Condition IX.20. of this permit; and
       (4) The permittee complied with any remedial measures required under Permit Condition IX.5. of this permit.

    c. In any enforcement proceeding, the burden of proof for establishing the occurrence of an upset rests with the permittee.

    d. Before an enforcement proceeding is instituted, no representation made during the Department review of a claim that noncompliance was caused by an upset is final agency action subject to judicial review.

[62-620.610(23)]

Executed in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION

Dennise Judy
Program Manager
Domestic Waste

Date: October 29, 2010

Attachment(s):
Discharge Monitoring Report
"Pathogen Monitoring" Form

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (7)
NOTICES

Test Year Ended September 30, 2011

NONE

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (8)
FIELD EMPLOYEES

Test Year Ended September 30, 2011

Utilities, Inc. of Pennbrooke
Employee Listing

	Last Name	First Name	Position	State	ERC Category	Job Descriptions*	ERC Methodology**
(1)	ANDREJKO	JAMES	CONTROLLER	IL	Corporate		
(2)	CHANG	TAE	A/P CLERK	IL	Corporate		
(3)	COUGHLIN	ERIN R.	CAPITOL PROJECTS MANAGER	IL	Corporate		
(4)	FEDERICO	ANTOINETTE	A/P SUPERVISOR	IL	Corporate		
(5)	FERGUSON	CHRISTOPHER G	TAX REPORTING & COMPLIANCE MANAGER	IL	Corporate		
(6)	FRIEDMAN	AVELINA	TAX SPECIALIST	IL	Corporate		
(7)	KERSEY	JUSTIN P.	CORPORATE STAFF ACCOUNTANT	IL	Corporate		
(8)	KIM	CHRISTINE	CORPORATE ACCOUNTING	IL	Corporate		
(9)	LINGEMAN	SAMUEL W.	SENIOR FINANCIAL ANALYST	IL	Corporate		
(10)	LUPPINO	NANCY L.	A/P CLERK	IL	Corporate		
(11)	LUPPINO	PHYLLIS A.	A/P CLERK	IL	Corporate		
(12)	METCALF	JANICE L.	A/P CLERK	IL	Corporate		
(13)	MIRANDA	MARGARITA	A/P CLERK	IL	Corporate		
(14)	PIETRAS	VICTORIA M.	SENIOR CORPORATE ACCCOUNTANT	IL	Corporate		
(15)	SHIMKUS	MATTHEW D	FINANCIAL PLANNING & ANALYSIS MANAGEI	IL	Corporate		
(16)	SHOAIB	MUHAMMAD	FIXED ASSET ANALYST	IL	Corporate		
(17)	ZAVILLA	ANNETTE	A/P CLERK	IL	Corporate		
(18)	STONE	LESLIE A.	EXECUTIVE ASSISTANT	IL	Corporate		
(19)	HOY	JOHN P.	CHIEF OPERATING OFFICER	IL	Corporate		
(20)	JAPCZYK	JAMES F.	CHIEF FINANCIAL OFFICER	IL	Corporate		
(21)	SPARROW	LISA A	PRESIDENT & CEO	IL	Corporate		
(22)	STOVER	JOHN R.	VICE PRESIDENT GENERAL COUNSEL	IL	Corporate		
(23)	SUDDUTH	DONALD E.	VICE PRESIDENT CORPORATE AFFAIRS	FL	Corporate		
(24)	ARNOUX	DIANE L.	HR ADMINISTRATOR	IL	Corporate		
(25)	DEVINE	JAMES P.	HR MANAGER	IL	Corporate		
(26)	MALECKI	KRZYSZTOF	HR ADMINISTRATOR	IL	Corporate		
(27)	MCLEAN	PAMELA J.	PAYROLL SUPERVISOR	IL	Corporate		
(28)	MEYERS	NATHAN K	HR GENERALIST	IL	Corporate		
(29)	DAVE	HARDIK	DESKTOP SUPPORT ANALYST	IL	Corporate		
(30)	OSTLER	TOM	IT MANAGER	IL	Corporate		
(31)	PANNOS	NICHOLAS JAMES	SYSTEM ADMINISTRATOR	IL	Corporate		
(32)	SILLS	JOSEPH	DESKTOP SUPPORT ANALYST	IL	Corporate		
(33)	SMUTNY	THOMAS A.	NETWORK ADMINISTRATOR	IL	Corporate		
(34)	BONAGURA	JOHN F.	REGIONAL FINANCE MANAGER	FL	RVP		
(35)	DURHAM	RICK J.	REGIONAL VICE PRESIDENT	FL	RVP		
(36)	FLYNN	PATRICK C.	REGIONAL DIRECTOR	IL	RD		
(37)	HAWS	SCOTTY L.	REGIONAL COMPLIANCE MANAGER	IL	RVP		
(38)	OAKLEY	THOMAS G	BUSINESS PROCESS ANALYST	IL	Corporate		
(39)	PAULE	NANCY P.	RECEPTIONIST	IL	Corporate		
(40)	PLUMB	DEBRA A	LEGAL ASSISTANT	IL	Corporate		
(41)	ROSE	KENDRA E.	COMPLIANCE & SAFETY COORDINATOR	IL	Corporate		
(42)	BARRETT	JASON O.	REGULATORY STAFF ACC	IL	RVP		
(43)	CIECIERSKI	DANIEL	REGULATORY STAFF ACC	IL	RVP		
(44)	FEATHERGILL	ADAM K	DOCKET CLERK	IL	Corporate		
(45)	LUBERTOZZI	STEVEN M.	EXEC DIRECTOR OF REGULATORY AFFAIRS	IL	Corporate		
(46)	NEDVED	SPENCER L	REGULATORY STAFF ACCOUNTANT	IL	RVP		
(47)	POVICH	ERIN P.	SENIOR REGULATORY ACCCOUNTANT	IL	RVP		
(48)	VALRIE	LAWANDA N.	REGULATORY ASSISTANT	IL	Corporate		
(49)	WEEKS	KIRSTEN E.	REGULATORY ACCOUNTING MANAGER	IL	RVP		
(50)	WILLIAMS III	JOHN D.	DIRECTOR OF GOVERNMENTAL AFFAIRS	FL	Corporate		
(51)	WINANS	NICOLE D.	REGULATORY STAFF ACCOUNTANT	NV	RVP		
(52)	ABBOTT	LORETTA E.	CSR II	FL	Corporate		
(53)	ANDERSON	TRICIA D.	CSR I	NC	Corporate		
(54)	BACHMANN	LISA A	CSR I	FL	Corporate		
(55)	BENNETT	KIMBERLY J.	CUSTOMER ACCOUNT SPECIALIST	FL	Corporate		
(56)	CHANDLER	MATTHEW R.	CSR II	FL	Corporate		
(57)	CHRISTIAN	ELISE S.	CUSTOMER RELATIONS SPECIALIST	FL	Corporate		
(58)	COLLADO	MADELIN	CSR I	NC	Corporate		
(59)	DEERE	BRANDI N	CSR I	FL	Corporate		
(60)	DEMONBREUN	SHERI D.	CSR I	FL	Corporate		

(61)	DRURY	TARA M	CSR I	FL	Corporate
(62)	DUGAN	GRACE A.	LEAD CSR	NV	Corporate
(63)	DUNN	CONSTANCE	CSR I	FL	Corporate
(64)	FRAGOS	MARC S	CUSTOMER CARE MANAGER	FL	Corporate
(65)	IWINSKI	CAMMY ANDREA	COLLECTIONS SPECIALIST	NV	Corporate
(66)	JENKINS	INGRID E.	CSR II	NC	Corporate
(67)	JONES	LINDA S.	COLLECTIONS SPECIALIST	FL	Corporate
(68)	JONES	LORI LYNN	CSR I	FL	Corporate
(69)	MAYESKI	LORIE L.	CSR II	FL	Corporate
(70)	NORRIS	MAXINE N	CSR I	NC	Corporate
(71)	ORENGO	LINETTE C	CSR I	FL	Corporate
(72)	ROBINSON	SHONA N.	CSR II	NC	Corporate
(73)	ROBINSON	VANESSA F.	CSR II	NC	Corporate
(74)	SASIC	KAREN L.	DIRECTOR OF CUSTOMER CARE & BILLING	FL	Corporate
(75)	SCHNAUFER	LINDA	CSR I	FL	Corporate
(76)	SELF	ROSE D.	CUSTOMER CARE MANAGE	NC	Corporate
(77)	SILLITOE	JACQUELINE. M.	CUSTOMER CARE SPECIALIST	FL	Corporate
(78)	SILVA	LISA M.	CSR II	NC	Corporate
(79)	STONEBREAKEF	AMANDA	CSR I	FL	Corporate
(80)	TACKETT	SAMANTHA R.	CSR I	NV	Corporate
(81)	THIMMES	KAREN L	CSR I	FL	Corporate
(82)	THOMPSON	GLENDA	CSR I	NC	Corporate
(83)	TROVINGER	FERRELLYN L.	LEAD CSR	FL	Corporate
(84)	VOLZ	DEBORAH E.	CSR I	FL	Corporate
(85)	WATLER	SYLVIA A	CSR I	FL	Corporate
(86)	WILSON	VICKI L	CSR I	FL	Corporate
(87)	WOOLARD	CRYSTAL R	CSR I	NC	Corporate
(88)	KRUGLER	ADRIENNE R.	BILLING MANAGER	IL	Corporate
(89)	RAPONI	ANN M.	ASSISTANT BILLING MANAGER	IL	Corporate
(90)	SVERIDA	AGNES	ASSISTANT BILLING MANAGER	FL	Corporate
(91)	CEBALLOS	ISABEL	CSR II	FL	Corporate
(92)	DAFFER	AMBER	COLLECTIONS SPECIALI	NV	Corporate
(93)	LYBARGER	ANDREA	COLLECTIONS SPECIALI	FL	Corporate
(94)	SOWELL	GEORGE WILLIAN	CORPORATE SERVICES M	SC	Corporate
(95)	ALBERIGI	DAVID J.	FIELD TECH I	FL	Operators
(96)	ANDERSON	DANIEL S.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(97)	AUSTIN	ARTHUR C.	FIELD TECH II	FL	Operators
(98)	BAILEY	ALAN R.	WATER-WASTEWATER OPERATOR	FL	Operators
(99)	BOERSMA	DAVID A.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(100)	BROWN	DONNA R.	FIELD TECH II	FL	Operators
(101)	BRUCE	GLENN R.	WATER-WASTEWATER OPERATOR	FL	Operators
(102)	BUONO	ROBERT A.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(103)	BYRD	LARRY L	WATER-WASTEWATER OPERATOR	FL	Operators
(104)	CALLAHAN	ROBERT L.	FIELD TECH II	FL	Operators
(105)	CARDINAL	ANTHONY A.	WATER-WASTEWATER OPERATOR	FL	Operators
(106)	CARVER	NATHANIEL Q.	AREA MANAGER	FL	Operators
(107)	CHARD	RONALD	CROSS CONNECTION TECHNICIAN	FL	Operators
(108)	COOK	JAMES H.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(109)	COOPER	ROBERT K.	FIELD TECH III	FL	Operators
(110)	EBERT	HAROLD	FIELD TECH II	FL	Operators
(111)	EBERT	SHAWN M.	FIELD TECH II	FL	Operators
(112)	FIGUEROA	PEDRO L	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(113)	FINCH	ALLAN	WATER-WASTEWATER OPERATOR	FL	Operators
(114)	FINIGAN	MICHAEL A	FIELD TECH I	FL	Operators
(115)	GENTILUCCI	DOMENIC V	AREA MANAGER	FL	Operators
(116)	GODWIN	PATRICK L.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(117)	GONGRE	BRYAN K	REGIONAL MANAGER	FL	Operators
(118)	GOSNELL	CHRISTOPHER R	FIELD TECH I	FL	Operators
(119)	GOSNELL	SCOTTY G.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(120)	GRAINGER	LEROY	FIELD TECH I	FL	Operators
(121)	HABERY	STEPHEN J.	WATER-WASTEWATER OPERATOR	FL	Operators
(122)	HAMILTON	DON L.	WATER-WASTEWATER OPERATOR	FL	Operators
(123)	HASTY	DONALD L.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(124)	HERMANO	RODEL R	FIELD TECH II	FL	Operators

(125)	HOGUE	RAYMOND H.	WATER-WASTEWATER OPERATOR	FL	Operators
(126)	HOLLISTER	JIMMIE H.	FIELD TECH II	FL	Operators
(127)	INCLIMA	LUKE JOHN	WATER-WASTEWATER OPERATOR	FL	Operators
(128)	KEYS	THOMAS E.	WATER-WASTEWATER OPERATOR	FL	Operators
(129)	LORENZO	ALEXANDER	WATER-WASTEWATER OPERATOR	FL	Operators
(130)	MARINELLI	JOHN A.	AREA MANAGER	FL	Operators
(131)	MORRELL	MATTHEW J.	FIELD TECH II	FL	Operators
(132)	MURPHY	ERIC	WATER-WASTEWATER OPERATOR	FL	Operators
(133)	NEAL	WILLIAM L.	AREA MANAGER	FL	Operators
(134)	OVERTON	MICHAEL A.	CROSS CONNECTION TECHNICIAN	FL	Operators
(135)	OWENS	BRIAN S.	FIELD TECH I	FL	Operators
(136)	PARRISH	RAYMOND A.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(137)	PAULINE	BRIAN M	WATER-WASTEWATER OPERATOR	FL	Operators
(138)	PEADEN II	MARK A.	FIELD TECH I	FL	Operators
(139)	PFOUTS	STEVE L.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(140)	PHILLIPS	CHRISTOPHER	FIELD TECH I	FL	Operators
(141)	POWELL	TREVOR B.	WATER-WASTEWATER OPERATOR	FL	Operators
(142)	RADCLIFF	MAX LEE	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(143)	RAINES	CRAIG A.	WATER-WASTEWATER OPERATOR	FL	Operators
(144)	REMIGIO	ROBERTO V.	FIELD TECH I	FL	Operators
(145)	RICHARDSON	JAMES P.	FIELD TECH I	FL	Operators
(146)	SCHWADES	CHARLES G.	AREA MANAGER	FL	Operators
(147)	SCHWADES	JENNIFER M	FIELD TECH I	FL	Operators
(148)	SHOFFSTALL	DAVID E.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(149)	SHUE	MICKEY A.	FIELD TECH II	FL	Operators
(150)	SILLITOE	TERRY W.	WATER-WASTEWATER OPERATOR	FL	Operators
(151)	SILLITOE	KATHY A.	WATER CONSERVATION COORDINATOR	FL	Operators
(152)	SMITH	DONALD D.	FIELD TECH II	FL	Operators
(153)	STEVENS	WILLIAM H	WATER-WASTEWATER OPERATOR	FL	Operators
(154)	STRAIGHT	JAMES L.	WATER-WASTEWATER OPERATOR	FL	Operators
(155)	SUDOL	COREY	WATER-WASTEWATER OPERATOR	FL	Operators
(156)	SZCZEPKOWSKI	STEPHEN A.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(157)	VAN METER	NATHAN Z.	LEAD WATER-WASTEWATER OPERATOR	FL	Operators
(158)	WATKINS	CEDRIC	FIELD TECH II	FL	Operators
(159)	WILSON	MICHAEL A.	REGIONAL MANAGER	FL	Operators
(160)	WORRELL	DAVID R.	WATER-WASTEWATER OPERATOR	FL	Operators
(161)	WRIGHT	THOMAS L.	FIELD TECH I	FL	Operators
(162)	DIPASQUALE	SUSAN M.	ADMINSTRATIVE ASSISTANT	FL	RD
(163)	HANKS	PEGGY J.	ADMINSTRATIVE ASSISTANT	FL	RD

**Please see attached job descriptions for duties performed*

*** Allocation method for all employees is based on ERCs. Employee salary allocations by employee are attached.*

WSC/CORPORATE ERCs
9/30/2011

Business Unit	September ERC	Company % to Total
00110	2,674.00	0.99%
00111	434.00	0.16%
00112	52.00	0.02%
00113	258.60	0.10%
00114	364.50	0.13%
00117	82.50	0.03%
00118	755.00	0.28%
00119	3,062.10	1.13%
00120	342.00	0.13%
00121	2,058.50	0.76%
00122	1,407.50	0.52%
00123	346.00	0.13%
00124	292.00	0.11%
00125	195.00	0.07%
00126	69.00	0.03%
00127	219.00	0.08%
00128	2,377.50	0.88%
00129	243.00	0.09%
00130	446.20	0.16%
00131	977.60	0.36%
00132	117.00	0.04%
00133	639.00	0.24%
00134	358.00	0.13%
00150	6,163.00	2.28%
00151	392.20	0.14%
00152	1,816.50	0.67%
00180	110.00	0.04%
00181	378.40	0.14%
00182	37,706.00	13.94%
00183	12,807.80	4.73%
00187	3,015.00	1.11%
00188	3,317.60	1.23%
00190	-	0.00%
00191	2,710.53	1.00%
00192	-	0.00%
00220	558.00	0.21%
00241	2,094.20	0.77%
00242	244.00	0.09%
00246	1,641.00	0.61%
00248	2,395.30	0.89%
00249	2,510.60	0.93%
00250	3,355.00	1.24%
00251	12,540.80	4.64%
00252	9,348.70	3.46%
00254	755.50	0.28%
00255	20,999.40	7.76%
00256	1,137.80	0.42%
00257	422.40	0.16%
00259	1,481.60	0.55%
00260	2,719.00	1.01%
00262	365.80	0.14%
00286	925.80	0.34%
00287	1,490.00	0.55%
00288	2,197.90	0.81%
00300	968.60	0.36%

00315	778.50	0.29%
00316	2,337.00	0.86%
00317	3,319.50	1.23%
00332	169.00	0.06%
00333	5,570.50	2.06%
00345	7,445.00	2.75%
00356	10,140.80	3.75%
00357	13,063.00	4.83%
00385	10,171.10	3.76%
00386	2,064.00	0.76%
00400	20,625.50	7.62%
00401	6,724.10	2.49%
00402	173.00	0.06%
00403	1,094.40	0.40%
00406	3,454.50	1.28%
00425	8,608.90	3.18%
00450	3,418.50	1.26%
00451	4,760.20	1.76%
00452	587.00	0.22%
00453	11,657.60	4.31%
00900	-	0.00%
	270,500.53	

FL/LA/GA ERCs
9/30/2011

Business Unit	September ERC	Company % to Total
00241	2,094.20	1.62% FL
00242	244.00	0.19% FL
00246	1,641.00	1.27% FL
00248	2,395.30	1.85% FL
00249	2,510.60	1.94% FL
00250	3,355.00	2.59% FL
00251	12,540.80	9.68% FL
00252	9,348.70	7.22% FL
00254	755.50	0.58% FL
00255	20,999.40	16.21% FL
00256	1,137.80	0.88% FL
00257	422.40	0.33% FL
00259	1,481.60	1.14% FL
00260	2,719.00	2.10% FL
00262	365.80	0.28% FL
00356	10,140.80	7.83% LA
00357	13,063.00	10.09% LA
00385	10,171.10	7.85% GA
00386	2,064.00	1.59% GA
00400	20,625.50	15.92% SC
00401	6,724.10	5.19% SC
00402	173.00	0.13% SC
00403	1,094.40	0.84% SC
00406	3,454.50	2.67% SC
	129,521.50	

FL ERCs
9/30/2011

Business Unit	September ERC	Business Unit % to Total	Company % to Total
241100	2,094.20	3.38%	3.38%
242100	121.50	0.20%	
242101	122.50	0.20%	0.39%
246100	1,641.00	2.65%	2.65%
248100	1,248.40	2.01%	
248101	1,146.90	1.85%	3.86%
249100	1,602.60	2.58%	
249101	908.00	1.46%	4.05%
250100	3,355.00	5.41%	5.41%
251100	66.00	0.11%	
251101	42.00	0.07%	
251102	3,214.80	5.18%	
251103	3,137.30	5.06%	
251106	6,080.70	9.81%	20.22%
252106	1,717.30	2.77%	
252107	155.00	0.25%	
252110	1,153.00	1.86%	
252111	1,142.50	1.84%	
252113	224.50	0.36%	
252114	58.00	0.09%	
252115	102.00	0.16%	
252116	81.00	0.13%	
252117	174.00	0.28%	
252118	342.00	0.55%	
252119	242.00	0.39%	
252121	221.50	0.36%	
252122	251.50	0.41%	
252123	254.50	0.41%	
252124	45.00	0.07%	
252125	1,177.80	1.90%	
252126	977.60	1.58%	
252128	430.10	0.69%	
252129	524.00	0.85%	
252130	75.40	0.12%	15.08%
254101	755.50	1.22%	1.22%
255100	11,778.30	18.99%	
255101	9,172.10	14.79%	
255102	49.00	0.08%	33.86%
256100	1,137.80	1.83%	1.83%
257100	212.20	0.34%	
257101	210.20	0.34%	0.68%
259100	747.30	1.21%	
259101	734.30	1.18%	2.39%
260100	1,482.00	2.39%	
260101	1,237.00	1.99%	4.38%
262100	197.80	0.32%	
262101	168.00	0.27%	0.59%
	62,011.10		100.00%

Company ERCs
9/30/2011

Business Unit	September ERC	Business Unit % to Total
260100	1,482.00	54.51%
260101	1,237.00	45.49%
	2,719.00	

ERC COUNT 9/30/11
FLORIDA FIELD EMPLOYEES

w/p f-5

Alberisi, David J.	System			ERC Count	Percentage to Total	
	251100 Four Lakes	W		66.0	0.42%	
	251101 Lake Saunders	W		42.0	0.26%	
	251102 LUSI South	W		3,214.8	20.27%	
	251103 LUSI South		S	3,137.3	19.78%	
	251106 LUSI North	W		6,080.7	38.34%	79.08%
	252129 Golden Hills	W		524.0	3.30%	
	252130 Golden Hills		S	75.4	0.48%	3.78%
	260100 Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
	260101 Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Anderson, Daniel S.	System			ERC Count	Percentage to Total	
	252129 Golden Hills	W		524.0	15.79%	
	252130 Golden Hills		S	75.4	2.27%	18.06%
	260100 Utilities Inc Of Pennbrooke	W		1,482.0	44.66%	
	260101 Utilities Inc Of Pennbrooke		S	1,237.0	37.28%	81.94%
				3,318.4	100.00%	100.00%

Austin, Arthur C.	System			ERC Count	Percentage to Total	
	251100 Four Lakes	W		66.0	0.42%	
	251101 Lake Saunders	W		42.0	0.26%	
	251102 LUSI South	W		3,214.8	20.27%	
	251103 LUSI South		S	3,137.3	19.78%	
	251104 LUSI South		R	-	0.00%	
	251106 LUSI North	W		6,080.7	38.34%	79.08%
	252129 Golden Hills	W		524.0	3.30%	
	252130 Golden Hills		S	75.4	0.48%	3.78%
	260100 Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
	260101 Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Bailey, Alan R.	System			ERC Count	Percentage to Total	
	255100 Sanlando Utilities Corp	W		11,778.3	56.09%	
	255101 Sanlando Utilities Corp		S	9,172.1	43.68%	
	255102 Sanlando Utilities Corp		R	49.0	0.23%	100.00%
				20,999.4	100.00%	100.00%

Boersma, David A.	System			ERC Count	Percentage to Total	
	249100 Utilities Inc of Eagle Ridge		S	1,602.6	63.83%	
	249101 Cross Creek		S	908.0	36.17%	100.00%
				2,510.6	100.00%	100.00%

Brown, Donna R.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
	252110 Weathersfield	W		1,153.0	4.28%	
	252111 Weathersfield		S	1,142.5	4.24%	
	252113 Oakland Shores	W		224.5	0.83%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.38%	
	252116 Phillips	W		81.0	0.30%	
	252117 Crystal Lake	W		174.0	0.65%	
	252118 Ravenna Park	W		342.0	1.27%	
	252119 Ravenna Park		S	242.0	0.90%	
	252121 Bear Lake Manor	W		221.5	0.82%	
	252122 Jansen	W		251.5	0.93%	
	252123 Crescent Heights	W		254.5	0.94%	
	252124 Davis Shores	W		45.0	0.17%	15.93%
	255100 Sanlando Utilities Corp	W		11,778.3	43.73%	
	255101 Sanlando Utilities Corp		S	9,172.1	34.06%	
	255102 Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Bruce, Glenn Robert	System			ERC Count	Percentage to Total	
	242100 Lake Placid	W		121.5	4.41%	
	242101 Lake Placid		S	122.5	4.45%	8.86%
	249100 Utilities Inc of Eagle Ridge		S	1,602.6	58.18%	
	249101 Cross Creek		S	908.0	32.96%	91.14%
				2,754.60	91.14%	91.14%

Buono, Robert A.	System			ERC Count	Percentage to Total	
	259100 Labrador Utilities Inc	W		747.3	50.44%	
	259101 Labrador Utilities Inc		S	734.3	49.56%	100.00%
				1,481.60	100.00%	100.00%

Byrd, Larry L.	System			ERC Count	Percentage to Total	
	251100 Four Lakes	W		66.0	0.53%	
	251101 Lake Saunders	W		42.0	0.33%	
	251102 LUSI South	W		3,214.8	25.63%	
	251103 LUSI South		S	3,137.3	25.02%	
	251104 LUSI South		R	-	0.00%	
	251106 LUSI North	W		6,080.7	48.49%	100.00%
				12,540.80	100.00%	100.00%

Callahan, Robert L.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
252110	Weathersfield	W		1,153.0	4.28%	
252111	Weathersfield		S	1,142.5	4.24%	
252113	Oakland Shores	W		224.5	0.83%	
252114	Little Wekiva	W		58.0	0.22%	
252115	Park Ridge	W		102.0	0.38%	
252116	Phillips	W		81.0	0.30%	
252117	Crystal Lake	W		174.0	0.65%	
252118	Ravenna Park	W		342.0	1.27%	
252119	Ravenna Park		S	242.0	0.90%	
252121	Bear Lake Manor	W		221.5	0.82%	
252122	Jansen	W		251.5	0.93%	
252123	Crescent Heights	W		254.5	0.94%	
252124	Davis Shores	W		45.0	0.17%	15.93%
255100	Sanlando Utilities Corp	W		11,778.3	43.73%	
255101	Sanlando Utilities Corp		S	9,172.1	34.06%	
255102	Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.90	100.00%	100.00%

Cardinal, Anthony A.	System			ERC Count	Percentage to Total	
	Utilities Inc of Florida					
252106	Orangewood	W		1,717.3	38.52%	
252107	Orangewood		S	155.0	3.48%	
252125	Summertree	W		1,177.8	26.42%	
252126	Summertree		S	977.6	21.93%	
252128	Lake Tarpon	W		430.1	9.65%	100.00%
				4,457.8	100.00%	100.00%

Carver, Nathaniel Q.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	5.42%	5.42%
250100	Mid-County Services Inc		S	3,355.0	11.08%	11.08%
252110	Weathersfield	W		1,153.0	3.81%	
252111	Weathersfield		S	1,142.5	3.77%	
252113	Oakland Shores	W		224.5	0.74%	
252114	Little Wekiva	W		58.0	0.19%	
252115	Park Ridge	W		102.0	0.34%	
252116	Phillips	W		81.0	0.27%	
252117	Crystal Lake	W		174.0	0.57%	
252118	Ravenna Park	W		342.0	1.13%	
252119	Ravenna Park		S	242.0	0.80%	
252121	Bear Lake Manor	W		221.5	0.73%	
252122	Jansen	W		251.5	0.83%	
252123	Crescent Heights	W		254.5	0.84%	
252124	Davis Shores	W		45.0	0.15%	
255100	Sanlando Utilities Corp	W		11,778.3	38.89%	
255101	Sanlando Utilities Corp		S	9,172.1	30.28%	
255102	Sanlando Utilities Corp		R	49.0	0.16%	69.33%
				30,286.9	100.00%	85.83%

Chard, Ronald S.	System			ERC Count	Percentage to Total	
241100	Tierra Verde Utilities Inc		S	2,094.2	11.85%	11.85%
242100	Lake Placid Utilities Inc	W		121.5	0.69%	
242101	Lake Placid Utilities Inc		S	122.5	0.69%	1.38%
248100	Cypress Lakes Utilities Inc	W		1,248.4	7.06%	
248101	Cypress Lakes Utilities Inc		S	1,146.9	6.49%	13.55%
249100	Utilities Inc of Eagle Ridge		S	1,602.6	9.07%	
249101	Cross Creek		S	908.0	5.14%	14.20%
250100	Mid-County Services Inc		S	3,355.0	18.98%	18.98%
252106	Orangewood	W		1,717.3	9.72%	
252107	Orangewood		S	155.0	0.88%	
252125	Summertree	W		1,177.8	6.66%	
252126	Summertree		S	977.6	5.53%	
252128	Lake Tarpon	W		430.1	2.43%	25.22%
256100	Util Inc of Sandalhaven		S	1,137.8	6.44%	6.44%
259100	Labrador Utilities Inc	W		747.3	4.23%	
259101	Labrador Utilities Inc		S	734.3	4.15%	8.38%
				17,676.3	100.00%	100.00%

Cook, James H.	System			ERC Count	Percentage to Total	
257100	Bayside Utility Services Inc	W		212.2	26.92%	
257101	Bayside Utility Services Inc		S	210.2	26.67%	53.59%
262100	Sandy Creek Utility Serv Inc	W		197.8	25.10%	
262101	Sandy Creek Utility Serv Inc		S	168.0	21.31%	46.41%
				788.2	100.00%	100.00%

Cooper, Robert K.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
252110	Weathersfield	W		1,153.0	4.28%	
252111	Weathersfield		S	1,142.5	4.24%	
252113	Oakland Shores	W		224.5	0.83%	
252114	Little Wekiva	W		58.0	0.22%	
252115	Park Ridge	W		102.0	0.38%	
252116	Phillips	W		81.0	0.30%	
252117	Crystal Lake	W		174.0	0.65%	
252118	Ravenna Park	W		342.0	1.27%	
252119	Ravenna Park		S	242.0	0.90%	
252121	Bear Lake Manor	W		221.5	0.82%	
252122	Jansen	W		251.5	0.93%	
252123	Crescent Heights	W		254.5	0.94%	
252124	Davis Shores	W		45.0	0.17%	15.93%
255100	Sanlando Utilities Corp	W		11,778.3	43.73%	
255101	Sanlando Utilities Corp		S	9,172.1	34.06%	
255102	Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Ebert, Harold B.	System			ERC Count	Percentage to Total	
255100	Sanlando Utilities Corp	W		11,778.3	99.59%	
255102	Sanlando Utilities Corp		R	49.0	0.41%	100.00%
				11,827.3	100.00%	100.00%

Ebert, Shawn M.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
252110	Weathersfield	W		1,153.0	4.28%	
252111	Weathersfield		S	1,142.5	4.24%	
252113	Oakland Shores	W		224.5	0.83%	
252114	Little Wekiva	W		58.0	0.22%	
252115	Park Ridge	W		102.0	0.38%	
252116	Phillips	W		81.0	0.30%	
252117	Crystal Lake	W		174.0	0.65%	
252118	Ravenna Park	W		342.0	1.27%	
252119	Ravenna Park		S	242.0	0.90%	
252121	Bear Lake Manor	W		221.5	0.82%	
252122	Jansen	W		251.5	0.93%	
252123	Crescent Heights	W		254.5	0.94%	
252124	Davis Shores	W		45.0	0.17%	15.93%
255100	Sanlando Utilities Corp	W		11,778.3	43.73%	
255101	Sanlando Utilities Corp		S	9,172.1	34.06%	
255102	Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Figueroa, Pedro	System			ERC Count	Percentage to Total	
252110	Weathersfield	W		1,153.0	26.87%	
252111	Weathersfield		S	1,142.5	26.62%	
252113	Oakland Shores	W		224.5	5.23%	
252114	Little Wekiva	W		58.0	1.35%	
252115	Park Ridge	W		102.0	2.38%	
252116	Phillips	W		81.0	1.89%	
252117	Crystal Lake	W		174.0	4.05%	
252118	Ravenna Park	W		342.0	7.97%	
252119	Ravenna Park		S	242.0	5.64%	
252121	Bear Lake Manor	W		221.5	5.16%	
252122	Jansen	W		251.5	5.86%	
252123	Crescent Heights	W		254.5	5.93%	
252124	Davis Shores	W		45.0	1.05%	100.00%
				4,291.5	100.00%	100.00%

Finch, Allan	System			ERC Count	Percentage to Total	
255100	Sanlando Utilities Corp	W		11,778.3	56.09%	
255101	Sanlando Utilities Corp		S	9,172.1	43.68%	
255102	Sanlando Utilities Corp		R	49.0	0.23%	100.00%
				20,999.4	100.00%	100.00%

Finigan, Michael A.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
252110	Weathersfield	W		1,153.0	4.28%	
252111	Weathersfield		S	1,142.5	4.24%	
252113	Oakland Shores	W		224.5	0.83%	
252114	Little Wekiva	W		58.0	0.22%	
252115	Park Ridge	W		102.0	0.38%	
252116	Phillips	W		81.0	0.30%	
252117	Crystal Lake	W		174.0	0.65%	
252118	Ravenna Park	W		342.0	1.27%	
252119	Ravenna Park		S	242.0	0.90%	
252121	Bear Lake Manor	W		221.5	0.82%	
252122	Jansen	W		251.5	0.93%	
252123	Crescent Heights	W		254.5	0.94%	
252124	Davis Shores	W		45.0	0.17%	15.93%
255100	Sanlando Utilities Corp	W		11,778.3	43.73%	
255101	Sanlando Utilities Corp		S	9,172.1	34.06%	
255102	Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Gentilucci, Domenic V.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.42%	
251101	Lake Saunders	W		42.0	0.26%	
251102	LUSI South	W		3,214.8	20.27%	
251103	LUSI South		S	3,137.3	19.78%	
251106	LUSI North	W		6,080.7	38.34%	79.08%
252129	Golden Hills	W		524.0	3.30%	
252130	Golden Hills		S	75.4	0.48%	3.78%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Godwin, Patrick L.	System			ERC Count	Percentage to Total	
256100	Util Inc of Sandalhaven		S	1,137.8	100.00%	100.00%
				1,137.8	100.00%	100.00%

Gongre, Bryan K.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	3.83%	3.83%
251100	Four Lakes	W		66.0	0.15%	
251101	Lake Saunders	W		42.0	0.10%	
251102	LUSI South	W		3,214.8	7.51%	
251103	LUSI South		S	3,137.3	7.33%	
251106	LUSI North	W		6,080.7	14.21%	29.31%
252110	Weathersfield	W		1,153.0	2.69%	
252111	Weathersfield		S	1,142.5	2.67%	
252113	Oakland Shores	W		224.5	0.52%	
252114	Little Wekiva	W		58.0	0.14%	
252115	Park Ridge	W		102.0	0.24%	
252116	Phillips	W		81.0	0.19%	
252117	Crystal Lake	W		174.0	0.41%	
252118	Ravenna Park	W		342.0	0.80%	
252119	Ravenna Park		S	242.0	0.57%	
252121	Bear Lake Manor	W		221.5	0.52%	
252122	Jansen	W		251.5	0.59%	
252123	Crescent Heights	W		254.5	0.59%	
252124	Davis Shores	W		45.0	0.11%	
252129	Golden Hills	W		524.0	1.22%	
252130	Golden Hills		S	75.4	0.18%	11.43%
255100	Sanlando Utilities Corp	W		11,778.3	27.53%	
255101	Sanlando Utilities Corp		S	9,172.1	21.43%	
255102	Sanlando Utilities Corp		R	49.0	0.11%	49.07%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	3.46%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	2.89%	6.35%
				42,791.1	100.00%	100.00%

Gosnell, Christopher R.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
	252110 Weathersfield	W		1,153.0	4.28%	
	252111 Weathersfield		S	1,142.5	4.24%	
	252113 Oakland Shores	W		224.5	0.83%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.38%	
	252116 Phillips	W		81.0	0.30%	
	252117 Crystal Lake	W		174.0	0.65%	
	252118 Ravenna Park	W		342.0	1.27%	
	252119 Ravenna Park		S	242.0	0.90%	
	252121 Bear Lake Manor	W		221.5	0.82%	
	252122 Jansen	W		251.5	0.93%	
	252123 Crescent Heights	W		254.5	0.94%	
	252124 Davis Shores	W		45.0	0.17%	0.17%
	255100 Sanlando Utilities Corp	W		11,778.3	43.73%	
	255101 Sanlando Utilities Corp		S	9,172.1	34.06%	
	255102 Sanlando Utilities Corp		R	49.0	0.18%	0.18%
				26,931.9	100.00%	6.44%

Gosnell, Scotty R.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
	252110 Weathersfield	W		1,153.0	4.28%	
	252111 Weathersfield		S	1,142.5	4.24%	
	252113 Oakland Shores	W		224.5	0.83%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.38%	
	252116 Phillips	W		81.0	0.30%	
	252117 Crystal Lake	W		174.0	0.65%	
	252118 Ravenna Park	W		342.0	1.27%	
	252119 Ravenna Park		S	242.0	0.90%	
	252121 Bear Lake Manor	W		221.5	0.82%	
	252122 Jansen	W		251.5	0.93%	
	252123 Crescent Heights	W		254.5	0.94%	
	252124 Davis Shores	W		45.0	0.17%	15.93%
	255100 Sanlando Utilities Corp	W		11,778.3	43.73%	
	255101 Sanlando Utilities Corp		S	9,172.1	34.06%	
	255102 Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Grainger Jr, LeRoy	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
	252110 Weathersfield	W		1,153.0	4.28%	
	252111 Weathersfield		S	1,142.5	4.24%	
	252113 Oakland Shores	W		224.5	0.83%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.38%	
	252116 Phillips	W		81.0	0.30%	
	252117 Crystal Lake	W		174.0	0.65%	
	252118 Ravenna Park	W		342.0	1.27%	
	252119 Ravenna Park		S	242.0	0.90%	
	252121 Bear Lake Manor	W		221.5	0.82%	
	252122 Jansen	W		251.5	0.93%	
	252123 Crescent Heights	W		254.5	0.94%	
	252124 Davis Shores	W		45.0	0.17%	15.93%
	255100 Sanlando Utilities Corp	W		11,778.3	43.73%	
	255101 Sanlando Utilities Corp		S	9,172.1	34.06%	
	255102 Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Habery, Stephen J.	System			ERC Count	Percentage to Total	
	252106 Orangewood	W		1,717.3	38.52%	
	252107 Orangewood		S	155.0	3.48%	
	252125 Summertree	W		1,177.8	26.42%	
	252126 Summertree		S	977.6	21.93%	
	252128 Lake Tarpon	W		430.1	9.65%	100.00%
				4,457.8	100.00%	100.00%

Hamilton, Don L.	System			ERC Count	Percentage to Total	
	248100 Cypress Lakes Utilities Inc	W		1,248.4	32.20%	
	248101 Cypress Lakes Utilities Inc		S	1,146.9	29.58%	61.78%
	259100 Labrador Utilities Inc	W		747.3	19.28%	
	259101 Labrador Utilities Inc		S	734.3	18.94%	38.22%
				3,876.9	100.00%	100.00%

Hasty, Donald L.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.36%	6.36%
	252110 Weathersfield	W		1,153.0	4.47%	
	252113 Oakland Shores	W		224.5	0.87%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.40%	
	252116 Phillips	W		81.0	0.31%	
	252117 Crystal Lake	W		174.0	0.67%	
	252118 Ravenna Park	W		342.0	1.33%	
	252119 Ravenna Park		S	242.0	0.94%	
	252121 Bear Lake Manor	W		221.5	0.86%	
	252122 Jansen	W		251.5	0.98%	
	252123 Crescent Heights	W		254.5	0.99%	
	252124 Davis Shores	W		45.0	0.17%	12.21%
	255100 Sanlando Utilities Corp	W		11,778.3	45.67%	
	255101 Sanlando Utilities Corp		S	9,172.1	35.57%	
	255102 Sanlando Utilities Corp		R	49.0	0.19%	81.43%
				25,789.4	100.00%	100.00%

Hermano, Rodel B	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
	252110 Weathersfield	W		1,153.0	4.28%	
	252111 Weathersfield		S	1,142.5	4.24%	
	252113 Oakland Shores	W		224.5	0.83%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.38%	
	252116 Phillips	W		81.0	0.30%	
	252117 Crystal Lake	W		174.0	0.65%	
	252118 Ravenna Park	W		342.0	1.27%	
	252119 Ravenna Park		S	242.0	0.90%	
	252121 Bear Lake Manor	W		221.5	0.82%	
	252122 Jansen	W		251.5	0.93%	
	252123 Crescent Heights	W		254.5	0.94%	
	252124 Davis Shores	W		45.0	0.17%	15.93%
	255100 Sanlando Utilities Corp	W		11,778.3	43.73%	
	255101 Sanlando Utilities Corp		S	9,172.1	34.06%	
	255102 Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Hogue, Raymond H.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	36.08%	36.08%
	252110 Weathersfield			1,153.0	25.35%	
	252113 Oakland Shores			224.5	4.94%	
	252114 Little Wekiva			58.0	1.28%	
	252115 Park Ridge			102.0	2.24%	
	252116 Phillips			81.0	1.78%	
	252117 Crystal Lake			174.0	3.83%	
	252118 Ravenna Park			342.0	7.52%	
	252121 Bear Lake Manor			221.5	4.87%	
	252122 Jansen			251.5	5.53%	
	252123 Crescent Heights			254.5	5.60%	
	252124 Davis Shores			45.0	0.99%	63.92%
				4,548.0	100%	100%

Hollister, Jimmie H.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	9.82%	9.82%
	251100 Four Lakes	W		66.0	0.39%	
	251101 Lake Sounders	W		42.0	0.25%	
	251102 LUSI South	W		3,214.8	19.24%	
	251106 LUSI North	W		6,080.7	36.38%	56.26%
	252110 Weathersfield	W		1,153.0	6.90%	
	252113 Oakland Shores	W		224.5	1.34%	
	252114 Little Wekiva	W		58.0	0.35%	
	252115 Park Ridge	W		102.0	0.61%	
	252116 Phillips	W		81.0	0.48%	
	252117 Crystal Lake	W		174.0	1.04%	
	252118 Ravenna Park	W		342.0	2.05%	
	252121 Bear Lake Manor	W		221.5	1.33%	
	252122 Jansen	W		251.5	1.50%	
	252123 Crescent Heights	W		254.5	1.52%	
	252124 Davis Shores	W		45.0	0.27%	
	252129 Golden Hills	W		524.0	3.14%	20.53%
	254101 Hutchinson Island Irrigat Co	W		755.5	4.52%	4.52%
	260100 Utilities Inc Of Pennbrooke	W		1,482.0	8.87%	8.87%
				16,713.0	100.00%	100.00%

Inclima Jr, Luke J.	System			ERC Count	Percentage to Total	
	241100 Tierra Verde Utilities Inc		S	2,094.2	38.43%	38.43%
	250100 Mid-County Services Inc		S	3,355.0	61.57%	61.57%
				5,449.2	100.00%	100.00%

Keys, Thomas E.	System			ERC Count	Percentage to Total	
	255100 Sanlando Utilities Corp	W		11,778.3	56.09%	
	255101 Sanlando Utilities Corp		S	9,172.1	43.68%	
	255102 Sanlando Utilities Corp		R	49.0	0.23%	100.00%
				20,999.4	100.00%	100.00%

Lorenzo, Alexander	System			ERC Count	Percentage to Total	
	255100 Sanlando Utilities Corp	W		11,778.3	56.09%	
	255101 Sanlando Utilities Corp		S	9,172.1	43.68%	
	255102 Sanlando Utilities Corp		R	49.0	0.23%	100.00%
				20,999.4	100.00%	100.00%

Marinelli, John A.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
	252110 Weathersfield	W		1,153.0	4.28%	
	252111 Weathersfield		S	1,142.5	4.24%	
	252113 Oakland Shores	W		224.5	0.83%	
	252114 Little Wekiva	W		58.0	0.22%	
	252115 Park Ridge	W		102.0	0.38%	
	252116 Phillips	W		81.0	0.30%	
	252117 Crystal Lake	W		174.0	0.65%	
	252118 Ravenna Park	W		342.0	1.27%	
	252119 Ravenna Park		S	242.0	0.90%	
	252121 Bear Lake Manor	W		221.5	0.82%	
	252122 Jansen	W		251.5	0.93%	
	252123 Crescent Heights	W		254.5	0.94%	
	252124 Davis Shores	W		45.0	0.17%	15.93%
	255100 Sanlando Utilities Corp	W		11,778.3	43.73%	
	255101 Sanlando Utilities Corp		S	9,172.1	34.06%	
	255102 Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Morrell, Matthew J.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	6.09%	6.09%
252110	Weathersfield	W		1,153.0	4.28%	
252111	Weathersfield		S	1,142.5	4.24%	
252113	Oakland Shores	W		224.5	0.83%	
252114	Little Wekiva	W		58.0	0.22%	
252115	Park Ridge	W		102.0	0.38%	
252116	Phillips	W		81.0	0.30%	
252117	Crystal Lake	W		174.0	0.65%	
252118	Ravenna Park	W		342.0	1.27%	
252119	Ravenna Park		S	242.0	0.90%	
252121	Bear Lake Manor	W		221.5	0.82%	
252122	Jansen	W		251.5	0.93%	
252123	Crescent Heights	W		254.5	0.94%	
252124	Davis Shores	W		45.0	0.17%	15.93%
255100	Sanlando Utilities Corp	W		11,778.3	43.73%	
255101	Sanlando Utilities Corp		S	9,172.1	34.06%	
255102	Sanlando Utilities Corp		R	49.0	0.18%	77.97%
				26,931.9	100.00%	100.00%

Murphy, Eric	System			ERC Count	Percentage to Total	
242100	Lake Placid Utilities Inc	W		121.5	3.12%	
242101	Lake Placid Utilities Inc		S	122.5	3.15%	6.27%
249100	Utilities Inc of Eagle Ridge		S	1,602.6	41.17%	
249101	Cross Creek		S	908.0	23.33%	64.50%
256100	Util Inc of Sandalhaven		S	1,137.8	29.23%	29.23%
				3,892.4	100.00%	100.00%

Neal, William L.	System			ERC Count	Percentage to Total	
241100	Tierra Verde Utilities Inc		S	2,094.2	14.37%	14.37%
248100	Cypress Lakes Utilities Inc	W		1,248.4	8.57%	
248101	Cypress Lakes Utilities Inc		S	1,146.9	7.87%	16.44%
250100	Mid-County Services Inc		S	3,355.0	23.02%	23.02%
252106	Orangewood	W		1,717.3	11.78%	
252107	Orangewood		S	155.0	1.06%	
252125	Summertree	W		1,177.8	8.08%	
252126	Summertree		S	977.6	6.71%	
252128	Lake Tarpon	W		430.1	2.95%	30.59%
257100	Bayside Utility Services Inc	W		212.2	1.46%	
257101	Bayside Utility Services Inc		S	210.2	1.44%	2.90%
259100	Labrador Utilities Inc	W		747.3	5.13%	
259101	Labrador Utilities Inc		S	734.3	5.04%	10.17%
262100	Sandy Creek Utility Serv Inc	W		197.8	1.36%	
262101	Sandy Creek Utility Serv Inc		S	168.0	1.15%	2.51%
				14,572.1	100.00%	100.00%

Overton, Michael A.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.25%	
251101	Lake Saunders	W		42.0	0.16%	
251102	LUSI South	W		3,214.8	12.30%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	23.26%	35.97%
252110	Weathersfield	W		1,153.0	4.41%	
252113	Oakland Shores	W		224.5	0.86%	
252114	Little Wekiva	W		58.0	0.22%	
252115	Park Ridge	W		102.0	0.39%	
252116	Phillips	W		81.0	0.31%	
252117	Crystal Lake	W		174.0	0.67%	
252118	Ravenna Park	W		342.0	1.31%	
252121	Bear Lake Manor	W		221.5	0.85%	
252122	Jansen	W		251.5	0.96%	
252123	Crescent Heights	W		254.5	0.97%	
252124	Davis Shores	W		45.0	0.17%	
252129	Golden Hills	W		524.0	2.00%	13.12%
255100	Sanlando Utilities Corp	W		11,778.3	45.05%	
255102	Sanlando Utilities Corp		R	49.0	0.19%	45.24%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	5.67%	5.67%
				26,143.8	100.00%	100.00%

Owens, Brian S.	System			ERC Count	Percentage to Total	
252106	Orangewood	W		1,717.3	32.74%	
252107	Orangewood		S	155.0	2.95%	
252125	Summertree	W		1,177.8	22.45%	
252126	Summertree		S	977.6	18.64%	
252128	Lake Tarpon	W		430.1	8.20%	84.98%
257100	Bayside Utility Services Inc	W		212.2	4.04%	
257101	Bayside Utility Services Inc		S	210.2	4.01%	8.05%
262100	Sandy Creek Utility Serv Inc	W		197.8	3.77%	
262101	Sandy Creek Utility Serv Inc		S	168.0	3.20%	6.97%
				5,246.0	100.00%	100.00%

Parrish, Raymond	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.43%	
251101	Lake Saunders	W		42.0	0.28%	
251102	LUSI South	W		3,214.8	21.07%	
251103	LUSI South		S	3,137.3	20.56%	
251106	LUSI North	W		6,080.7	39.85%	82.18%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.71%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	8.11%	17.82%
				15,259.8	100.00%	100.00%

Pauline, Brian M.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.43%	
251101	Lake Saunders	W		42.0	0.28%	
251102	LUSI South	W		3,214.8	21.07%	
251103	LUSI South		S	3,137.3	20.56%	
251106	LUSI North	W		6,080.7	39.85%	82.18%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.71%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	8.11%	17.82%
				15,259.8	100.00%	100.00%

Peaden II, Mark A	System			ERC Count	Percentage to Total	
257100	Bayside Utility Services Inc	W		212.2	26.92%	
257101	Bayside Utility Services Inc		S	210.2	26.67%	53.59%
262100	Sandy Creek Utility Serv Inc	W		197.8	25.10%	
262101	Sandy Creek Utility Serv Inc		S	168.0	21.31%	46.41%
				788.2	100.00%	100.00%

Pfouts, Steve L.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.42%	
251101	Lake Saunders	W		42.0	0.26%	
251102	LUSI South	W		3,214.8	20.27%	
251103	LUSI South		S	3,137.3	19.78%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	38.34%	79.08%
252129	Golden Hills	W		524.0	3.30%	
252130	Golden Hills		S	75.4	0.48%	3.78%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Phillips, Christopher R.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	9.82%	9.82%
251100	Four Lakes	W		66.0	0.39%	
251101	Lake Saunders	W		42.0	0.25%	
251102	LUSI South	W		3,214.8	19.24%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	36.38%	56.26%
252110	Weathersfield	W		1,153.0	6.90%	
252113	Oakland Shores	W		224.5	1.34%	
252114	Little Wekiva	W		58.0	0.35%	
252115	Park Ridge	W		102.0	0.61%	
252116	Phillips	W		81.0	0.48%	
252117	Crystal Lake	W		174.0	1.04%	
252118	Ravenna Park	W		342.0	2.05%	
252121	Bear Lake Manor	W		221.5	1.33%	
252122	Jansen	W		251.5	1.50%	
252123	Crescent Heights	W		254.5	1.52%	
252124	Davis Shores	W		45.0	0.27%	
252129	Golden Hills	W		524.0	3.14%	20.53%
254101	ACME FL Legends Irrigation	W		755.5	4.52%	4.52%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	8.87%	8.87%
				16,713.0	100.00%	100.00%

Powell, Trevor B.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.53%	
251101	Lake Saunders	W		42.0	0.33%	
251102	LUSI South	W		3,214.8	25.63%	
251103	LUSI South		S	3,137.3	25.02%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	48.49%	100.00%
				12,540.8	100.00%	100.00%

Radcliff, Max	System			ERC Count	Percentage to Total	
249100	Utilities Inc of Eagle Ridge	S		1,602.6	63.83%	
249101	Cross Creek		S	908.0	36.17%	100.00%
				2,510.6	100.00%	100.00%

Raines, Craig	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.53%	
251101	Lake Saunders	W		42.0	0.33%	
251102	LUSI South	W		3,214.8	25.63%	
251103	LUSI South		S	3,137.3	25.02%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	48.49%	100.00%
				12,540.8	100.00%	100.00%

Remigio, Roberto V.	System			ERC Count	Percentage to Total	
255100	Sanlando Utilities Corp	W		11,778.3	99.59%	
255102	Sanlando Utilities Corp		S	49.0	0.41%	100.00%
				11,827.3	100.00%	100.00%

Richardson, James P.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.42%	
251101	Lake Saunders	W		42.0	0.26%	
251102	LUSI South	W		3,214.8	20.27%	
251103	LUSI South		S	3,137.3	19.78%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	38.34%	79.08%
252129	Golden Hills	W		524.0	3.30%	
252130	Golden Hills		S	75.4	0.48%	3.78%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Schwades, Charles, G.	System			ERC Count	Percentage to Total	
	251100 Four Lakes	W		66.0	0.42%	
	251101 Lake Saunders	W		42.0	0.26%	
	251102 LUSI South	W		3,214.8	20.27%	
	251103 LUSI South		S	3,137.3	19.78%	
	251104 LUSI South		R	-	0.00%	
	251106 LUSI North	W		6,080.7	38.34%	79.08%
	252129 Golden Hills	W		524.0	3.30%	
	252130 Golden Hills		S	75.4	0.48%	3.78%
	260100 Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
	260101 Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Schwades, Jennifer	System			ERC Count	Percentage to Total	
	251100 Four Lakes	W		66.0	0.42%	
	251101 Lake Saunders	W		42.0	0.26%	
	251102 LUSI South	W		3,214.8	20.27%	
	251103 LUSI South		S	3,137.3	19.78%	
	251104 LUSI South		R	-	0.00%	
	251106 LUSI North	W		6,080.7	38.34%	79.08%
	252129 Golden Hills	W		524.0	3.30%	
	252130 Golden Hills		S	75.4	0.48%	3.78%
	260100 Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
	260101 Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Shoffstall, David	System			ERC Count	Percentage to Total	
	248100 Cypress Lakes Utilities Inc	W		1,248.4	52.12%	
	248101 Cypress Lakes Utilities Inc		S	1,146.9	47.88%	100.00%
				2,395.3	100.00%	100.00%

Shue, Mickey A.	System			ERC Count	Percentage to Total	
	246100 Utilities Inc of Longwood		S	1,641.0	6.49%	6.49%
	252110 Weathersfield	W		1,153.0	4.56%	
	252111 Weathersfield		S	1,142.5	4.52%	
	252113 Oakland Shores	W		224.5	0.89%	
	252114 Little Wekiva	W		58.0	0.23%	
	252115 Park Ridge	W		102.0	0.40%	
	252116 Phillips	W		81.0	0.32%	
	252117 Crystal Lake	W		174.0	0.69%	
	252118 Ravenna Park	W		342.0	1.35%	
	252119 Ravenna Park		S	242.0	0.96%	
	252121 Bear Lake Manor	W		221.5	0.88%	
	252122 Jansen	W		251.5	0.99%	
	252123 Crescent Heights	W		254.5	1.01%	
	252124 Davis Shores	W		45.0	0.18%	16.97%
	255100 Sanlando Utilities Corp	W		11,778.3	46.57%	
	255101 Sanlando Utilities Corp		S	9,172.1	36.27%	
	255102 Sanlando Utilities Corp		R	49.0	0.19%	83.03%
				25,290.9	106.49%	106.49%

Sillitoe, Kathy A.	System			ERC Count	Percentage to Total	
	251100 Four Lakes	W		66.0	0.50%	
	251101 Lake Saunders	W		42.0	0.32%	
	251102 LUSI South	W		3,214.8	24.18%	
	251103 LUSI South		S	3,137.3	23.60%	
	251104 LUSI South		R	-	0.00%	
	251106 LUSI North	W		6,080.7	45.73%	94.32%
	254101 ACME FL Legends Irrigation	U		755.5	5.68%	5.68%
				13,296.3	100.00%	100.00%

Sillitoe, Terry W.	System			ERC Count	Percentage to Total	
	252110 Weathersfield	W		1,153.0	8.01%	
	252113 Oakland Shores	W		224.5	1.56%	
	252114 Little Wekiva	W		58.0	0.40%	
	252115 Park Ridge	W		102.0	0.71%	
	252116 Phillips	W		81.0	0.56%	
	252117 Crystal Lake	W		174.0	1.21%	
	252118 Ravenna Park	W		342.0	2.38%	
	252121 Bear Lake Manor	W		221.5	1.54%	
	252122 Jansen	W		251.5	1.75%	18.13%
	255100 Sanlando Utilities Corp	W		11,778.3	81.87%	81.87%
				14,385.8	100.00%	100.00%

Smith, Donald D.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.42%	
251101	Lake Saunders	W		42.0	0.26%	
251102	LUSI South	W		3,214.8	20.27%	
251103	LUSI South		S	3,137.3	19.78%	
251104	LUSI South		R	-	0.00%	
251106	LUSI North	W		6,080.7	38.34%	79.08%
252129	Golden Hills	W		524.0	3.30%	
252130	Golden Hills		S	75.4	0.48%	3.78%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Stevens, William H.	System			ERC Count	Percentage to Total	
241100	Tierra Verde Utilities Inc		S	2,094.2	17.02%	17.02%
248100	Cypress Lakes Utilities Inc	W		1,248.4	10.15%	
248101	Cypress Lakes Utilities Inc		S	1,146.9	9.32%	9.32%
250100	Mid-County Services Inc		S	3,355.0	27.27%	27.27%
252106	Orangewood	W		1,717.3	13.96%	
252107	Orangewood		S	155.0	1.26%	
252125	Summertree	W		1,177.8	9.57%	
252126	Summertree		S	977.6	7.95%	
252128	Lake Tarpon	W		430.1	3.50%	3.50%
				12,302.3	100.00%	57.11%

Straight, James L.	System			ERC Count	Percentage to Total	
241100	Tierra Verde Utilities Inc		S	2,094.2	38.43%	38.43%
250100	Mid-County Services Inc		S	3,355.0	61.57%	61.57%
				5,449.2	100.00%	100.00%

Sudol, Corey F.	System			ERC Count	Percentage to Total	
255100	Sanlando Utilities Corp	W		11,778.3	56.09%	
255101	Sanlando Utilities Corp		S	9,172.1	43.68%	
255102	Sanlando Utilities Corp		R	49.0	0.23%	100.00%
				20,999.4	100.00%	100.00%

Szczepkowski, Stephen A.	System			ERC Count	Percentage to Total	
250100	Mid-County Services Inc		S	3,355.0	100.00%	100.00%
				3,355.0	100.00%	100.00%

Van Meter Jr, Nathan Z.	System			ERC Count	Percentage to Total	
246100	Utilities Inc of Longwood		S	1,641.0	100.00%	100.00%
				1,641.0	100.00%	100.00%

Watkins, Cedric D.	System			ERC Count	Percentage to Total	
251100	Four Lakes	W		66.0	0.42%	
251101	Lake Saunders	W		42.0	0.26%	
251102	LUSI South	W		3,214.8	20.27%	
251104	LUSI South		R	-	0.00%	
251103	LUSI South		S	3,137.3	19.78%	
251106	LUSI North	W		6,080.7	38.34%	79.08%
252129	Golden Hills	W		524.0	3.30%	
252130	Golden Hills		S	75.4	0.48%	3.78%
260100	Utilities Inc Of Pennbrooke	W		1,482.0	9.34%	
260101	Utilities Inc Of Pennbrooke		S	1,237.0	7.80%	17.14%
				15,859.2	100.00%	100.00%

Wilson, Michael A.	System		ERC Count	Percentage to Total	
241100	Tierra Verde Utilities Inc	S	2,094.2	11.34%	11.34%
242100	Lake Placid Utilities Inc	W	121.5	0.66%	
242101	Lake Placid Utilities Inc	S	122.5	0.66%	1.32%
248100	Cypress Lakes Utilities Inc	W	1,248.4	6.76%	
248101	Cypress Lakes Utilities Inc	S	1,146.9	6.21%	12.97%
249100	Utilities Inc of Eagle Ridge	S	1,602.6	8.68%	
249101	Cross Creek	S	908.0	4.92%	13.60%
250100	Mid-County Services Inc	S	3,355.0	18.17%	18.17%
252106	Orangewood	W	1,717.3	9.30%	
252107	Orangewood	S	155.0	0.84%	
252125	Summertree	W	1,177.8	6.38%	
252126	Summertree	S	977.6	5.29%	
252128	Lake Tarpon	W	430.1	2.33%	24.14%
256100	Util Inc of Sandalhaven	S	1,137.8	6.16%	6.16%
257100	Bayside Utility Services Inc	W	212.2	1.15%	
257101	Bayside Utility Services Inc	S	210.2	1.14%	2.29%
259100	Labrador Utilities Inc	W	747.3	4.05%	
259101	Labrador Utilities Inc	S	734.3	3.98%	8.02%
262100	Sandy Creek Utility Serv Inc	W	197.8	1.07%	
262101	Sandy Creek Utility Serv Inc	S	168.0	0.91%	1.98%
			18,464.5	100.00%	100.00%

Worrell, David R.	System		ERC Count	Percentage to Total	
241100	Tierra Verde Utilities Inc	S	2,094.2	38.43%	38.43%
250100	Mid-County Services Inc	S	3,355.0	61.57%	61.57%
			5,449.2	100.00%	100.00%

Wright, Thomas L.	System		ERC Count	Percentage to Total	
251100	Four Lakes	W	66.0	0.40%	
251101	Lake Saunders	W	42.0	0.25%	
251102	LUSI South	W	3,214.8	19.35%	
251103	LUSI South	S	3,137.3	18.88%	
251104	LUSI South	R	-	0.00%	
251106	LUSI North	W	6,080.7	36.60%	75.48%
252129	Golden Hills	W	524.0	3.15%	
252130	Golden Hills	S	75.4	0.45%	3.61%
254101	ACME FL Legends Irrigation	W	755.5	4.55%	4.55%
260100	Utilities Inc Of Pennbrooke	W	1,482.0	8.92%	
260101	Utilities Inc Of Pennbrooke	S	1,237.0	7.45%	16.37%
			16,614.7	100.00%	100.00%

State of Florida

Department of Environmental Protection

ISSUED: **2/3/2011** **LICENSE NO.: 0016424**

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

BRIAN M. PAULINE

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida

Department of Environmental Protection

ISSUED: **2/3/2011** **LICENSE NO.: 0013303**

THE CLASS A WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

BRIAN M. PAULINE

Lake Grove 3522420565 p.3

UTILITIES INC.

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011 **LICENSE NO.:** 0008122

THE CLASS A WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

DANIEL SCOTT ANDERSON

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011 **LICENSE NO.:** 0007141

THE CLASS A DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

DANIEL SCOTT ANDERSON

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500

DONALD DALE SMITH

4703 DONOVAN STREET
ORLANDO, FL 32808

State of Florida
Department of Environmental Protection

LICENSE NO.: 0018790 DATE ISSUED: 10/12/2010

LEVEL 3 DISTRIBUTION SYSTEM OPERATOR

DONALD DALE SMITH

IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

State of Florida
Department of Environmental Protection

ISSUED: **10/12/2010** **LICENSE NO.: 0018790**

THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

DONALD DALE SMITH

CHARLIE CRIST — GOVERNOR

MIMI A. DREW

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011 **LICENSE NO.:** 0012740

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

RAYMOND ALAN PARRISH

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011 **LICENSE NO.:** 0012989

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

RAYMOND ALAN PARRISH

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

UTILITIES INC.

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011 **LICENSE NO.:** 0014028

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

TREVOR BRUCE POWELL

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011 **LICENSE NO.:** 0017573

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

TREVOR BRUCE POWELL

RICK SCOTT — GOVERNOR

HERSCHEL T. VINYARD, JR — SECRETARY

DISPLAY IS REQUIRED BY LAW

Utilities, Inc.

JOB TITLE	**Accounts Payable Clerk**
DEPARTMENT	Accounts Payable
STATUS	Non-exempt
SUPERVISOR'S TITLE	Accounts Payable Supervisor
JOB SUMMARY	Maintains accounts payable records, including editing, checking and preparing accounts payable entries and tabulating control statistics.
ESSENTIAL FUNCTIONS	▪ Performs data entry of AP invoices. ▪ Processes AP for multiple states. ▪ Reviews and processes expense reports. ▪ Calls vendors to reconcile statements and verify remittance addresses. ▪ Researches payment inquiries, provides copies of cancelled checks as proof of payment. ▪ Responds to vendor and regional staff inquiries and answers all AP questions. ▪ Maintains AP reports, spreadsheets and files.
ADDITIONAL RESPONSIBILITIES	▪ Prepares analysis of accounts as required. ▪ Assists with mailing checks, processing utility invoices and preparing uploads to be entered into the system for utility payments. ▪ Assembles and processes overnight shipments, as needed. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: JD Edwards, Outlook, Internet Explorer
ADDITIONAL SKILLS	▪ Friendly, customer service focus. ▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Maintains confidentiality.
EDUCATION	Required: HS Diploma or GED Preferred: Associate's Degree or equivalent.
EXPERIENCE	2 – 3 years related experience and/or training. Requires general knowledge of accounts payable and bookkeeping skills.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Accounts Payable Supervisor**
DEPARTMENT	Accounts Payable
STATUS	Exempt
SUPERVISOR'S TITLE	Controller
JOB SUMMARY	Responsible for management of the Accounts Payable Department, including directing, planning, managing, staffing and organizing the AP aspect of all Utilities, Inc. subsidiaries. Directs and leads department staff on a daily basis and ensures development to meet department objectives. Oversees the accurate and timely payment of vendors and ensures the proper daily, weekly and monthly reconciliations occur.
ESSENTIAL FUNCTIONS	▪ Manages AP team responsibilities. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Oversees the organization and delegation of team tasks. Assumes, assigns or re-assigns responsibilities temporarily as necessary. ▪ Ensures timely and accurate payments of vendor invoices and expense vouchers; maintains accurate records and control reports. ▪ Enters new vendors and requests vendors for W-9 forms. ▪ Processes 1099 forms to send to vendors at year end. ▪ Provides guidance, training and answer inquiries from the field offices. ▪ Prepares and codes all legal invoices for processing. ▪ Prepares AP register and related reports. ▪ Post invoices/ER batches. ▪ Processes weekly check runs. ▪ Provides departmental reports of budgetary expenditures on a monthly basis. ▪ Prepares and distributes monthly, bi-annual and annual reports to managers and executives according to established guidelines. ▪ Provides progress reports to management on projects and improvements being implemented. ▪ Provides instruction and interpretation or rules and regulations that must be considered for various department inquiries or needs. ▪ Oversees the printing and obtaining signatures on all AP checks.
ADDITIONAL RESPONSIBILITIES	▪ Delegates and assists with the training of new regulatory staff. ▪ Assists Corporate Accounting Manager as necessary. ▪ Prepares analysis of accounts as required. ▪ Reviews current processes and implements procedures to increase efficiency.

	▪ Maintains communication with employees, managers and departments to implement mandated changes. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: JD Edwards, Outlook, Internet Explorer
ADDITIONAL SKILLS	▪ Ability to motivate others in pursuit of Company goals. ▪ Ability to provide vision and leadership. ▪ Ability to delegate responsibility and authority to maximize use of employees' skills. ▪ Ability to specify goals and effective achieve them. ▪ Ability to make recommendations to effectively resolve problems or issues by using judgment that is in consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to work within a team environment, as well as independently. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Maintains confidentiality. ▪ Friendly, customer service focus.
EDUCATION	Required: Associate's Degree or equivalent Preferred: Bachelor's Degree in a business related field
EXPERIENCE	3 - 4 years related experience in a supervisory role. Requires extensive knowledge of accounts payable and bookkeeping skills.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Administrative Assistant**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director or Regional Manager
JOB SUMMARY	Under direct supervision of the Regional Director, provides administrative and secretarial support to the Regional Director and Regional Managers.
ESSENTIAL FUNCTIONS	▪ Coordinates and performs a wide range of staff and/or operational support activities for the region; assists visitors, resolves and/or refers administrative problems and inquiries. ▪ Schedules and organizes meetings, conferences, interviews and/or other events; distributes information or invitations; prepares agendas, notices, minutes and resolutions for meetings. ▪ Performs complex and confidential administrative functions, including written correspondence, reports, spreadsheets and other documents. Responds to routine external correspondence. ▪ Assists with arranging travel plans and itineraries for the RD, RM and others. ▪ Establishes, maintains and updates files, databases, reports, and/or other documents. ▪ Performs routine analyses and calculations in the processing of data for recurring internal reports. ▪ Prepares or assists with the preparation of scheduled and/or ad hoc statistical and narrative reports; performs basic information gathering and analysis and/or forecasting, as specifically directed. ▪ Sorts, reviews and distributes incoming and outgoing mail; composes, prepares and ensures timely responses to a variety of routine written inquiries. ▪ Serves as liaison with regional companies in the resolution of day-to-day administrative and operational problems. ▪ Uses the internet and historical documents to perform research. ▪ Maintains office supplies, maintenance of office equipment and other services.
ADDITIONAL RESPONSIBILITIES	▪ Assists RD and RM with calendar management; coordinates daily, weekly and monthly schedules; schedules daily meetings and appointments as requested. ▪ Assists management and staff in problem solving, project planning and development and execution of stated goals and objectives. ▪ Assists with special projects as needed. ▪ May assist other operational staff depending on workload. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: MS Office, Internet Explorer; ability to learn internal software programs Preferred: Visio
ADDITIONAL SKILLS	▪ Must have high level of interpersonal skills to handle sensitive and confidential information and situations. Position continually requires demonstrated poise, tact and diplomacy. ▪ Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. ▪ Ability to multitask in a fast-paced environment. ▪ Ability to communicate and work professionally with senior level management and external contacts. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Work requires continual attention to detail in composing, typing and proofing materials, establishing priorities and meeting deadlines. ▪ Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully. ▪ Ability to develop a working knowledge of regulations, policies and procedures involved in the administration of the utility systems.
EDUCATION	Required: HS Diploma or GED Preferred: Associates Degree in business related field
CERTIFICATIONS/LICENSES	Required: Valid driver's license
EXPERIENCE	A minimum of 1-2 years previous experience in an administrative role or similar position.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Area Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Oversees the operation and maintenance of water and wastewater treatment plants. Provides leadership and guidance in water and wastewater plant management. Works with Regional Manager and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Develops strategic plans for water and wastewater facility needs; manages the design and construction of facilities and infrastructure. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees, including meter readers, operators, field technicians, etc, engaged in the operation of water/wastewater plants and distribution systems. ▪ Manages the operation of multiple water systems and wastewater treatment facilities. ▪ Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. ▪ Ensures water and wastewater quality consistently meet Federal, state and local laws. ▪ Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. ▪ Stays abreast of Federal, state and local regulations and environmental guidelines regarding water/wastewater treatment and distribution. ▪ Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures; trains employees of safety policies and procedures. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	▪ Responds to all emergency situations, including coordination of contractors, public notification and informing UI personnel and governmental agencies as needed. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to objectively coach employees through complex, difficult and emotional issues.

	▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to delegate responsibility and authority to maximize use of employees' skills. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Ability to effectively communicate and interact with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Proven ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: HS Diploma or GED Preferred: Bachelor's degree, this may be required in some circumstances; completion of multiple utility industry related courses, seminars, management and supervisory training is preferred.
CERTIFICATIONS/LICENSES	Required: Must hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 6 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Assistant Manager, Billing**
DEPARTMENT	Billing
STATUS	Exempt
SUPERVISOR'S TITLE	Billing Manager
JOB SUMMARY	Responsible for overseeing the Billing Specialist and Collections Specialist. Works with Regulatory Department and Billing Manager as needed to assure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Periodically reviews billing reports to assure proper implementation and continuation of Company policies and procedures. ▪ Oversees proper and complete collection and entry of meter readings into the billing system to ensure timely bill generation. ▪ Occasionally reviews number of cancel/re-bills in an effort to guarantee that first-time bill accuracy is high. ▪ Reviews a sampling of final bills weekly to ensure all appropriate changes are invoiced, applicable deposits returned and refunds processed. ▪ Works with field offices to determine when adjustments will be made to customers' accounts in cases where wastewater charges are based on water consumption. ▪ Responds to and resolves escalated customer billing inquiries. ▪ Oversees the training for Billing Specialist and Collection Specialist. ▪ Maintains tariff and state regulation files, in addition to information on credit, collections and deposits. ▪ Periodically reviews state regulations to ensure the proper implementation of state regulations with respect to bill presentation, deposit collection and refund, meter reading and estimation and collection activities. ▪ Ensures all billing procedures meet current state regulations.
ADDITIONAL RESPONSIBILITIES	▪ Assists in the coordination of notifying customers of rate changes. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook Preferred: JD Edwards, CC&B, AccuTerm
ADDITIONAL SKILLS	▪ Proven ability to motivate others in pursuit of Company goals. ▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality. ▪ Working knowledge of state regulations with respect to billing procedures.

EDUCATION	Preferred: Bachelor's Degree in a business related field, or a combination of education and experience
CERTIFICATIONS/LICENSES	Required: Valid Driver's License
EXPERIENCE	Requires 5 or more years billing or related experience; working knowledge of meter-reading device and its functions.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, scanner, photo copier, fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Benefits Administrator**
DEPARTMENT	Human Resources
STATUS	Exempt
SUPERVISOR'S TITLE	Human Resources Manager
JOB SUMMARY	Analyzes and develops policies and benefit plans covering group life, accident, disability and health insurance, retirement and pension plans, as well as other benefit programs. Continues an ongoing effort to determine and maintain equity with current benefit trends and legislated requirements and programs.
ESSENTIAL FUNCTIONS	▪ Administers various employee benefit programs, including group life, health insurance and accident and disability insurance. ▪ Monitors and tracks eligibility for 401 (k) plan. ▪ Assists in the development and implementation of personnel policies and procedures; contributes to the maintenance of handbook on policies and procedures. ▪ Serves as primary contact for plan vendors and third party administrators. Makes recommendations on the best plan options by working with broker and Benefits Plan Committee. ▪ Interprets plan procedures and policies and responds to benefit inquiries from employees on plan provisions, benefit enrollments, and other general inquiries. ▪ Processes and administers all leave of absence requests and disability paperwork, including medical, personal, disability and FMLA. ▪ Distributes all benefit enrollment materials and determines eligibility. ▪ Enrolls employees with carriers and processes life status changes. ▪ Assists employees regarding benefit claim issues and plan changes. ▪ Oversees wellness benefits and tuition reimbursement program. Reviews related expense reports and approves for reimbursement. ▪ Reconciles monthly premium statements for all group insurance policies and maintains statistical data relative to premiums, claims and costs. Resolves administrative problems with the carrier representatives. ▪ Assists in the benefit plan renewal process. Communicates possible plan design or benefit cost changes to the BPC. ▪ Surveys industry trends. Reviews benefit surveys and information obtained from the results. Analyzes complex benefit information. Forecasts trends and assists with future benefit designs. Develops specific recommendations for review by the Benefit Committee. ▪ Monitors administrative costs of benefit programs and recommends cost containment strategies including alternative methods for administration and funding. Prepares budgetary recommendations and assists in the monitoring, verifying and reconciling of budgeted funds.

ADDITIONAL RESPONSIBILITIES	▪ Evaluates and revises internal process to reduce costs and increase efficiency. ▪ Recommends new approaches, policies and procedures to effect continual improvements in efficiency of department and services performed. ▪ Participates in developing department goals, objectives and systems. ▪ Files papers and documents into appropriate employee files. ▪ May assist with the creation and maintenance of employee files. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, Internet Explorer Preferred: PowerPoint, ADP HRB, ADP PayExpert
ADDITIONAL SKILLS	▪ Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. ▪ Able to multitask in a fast-paced environment. ▪ Maintains confidentiality, remains open to others' ideas and exhibits willingness to try new things. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully. ▪ Working knowledge of FMLA laws for all states, STD/LTD, benefit enrollment, ADA, and all federal and state laws.
EDUCATION	Required: Bachelor's Degree and/or a combination of education and experience.
CERTIFICATIONS/LICENSES	Required: HIPAA certification within 30 days of hire. Preferred: PHR or SPHR
EXPERIENCE	Required: 2-3 years experience in human resources and benefits administration. High level knowledge and understanding of COBRA, FMLA, ERISA and HIPAA. Preferred: Experience in administration, compliance and regulatory aspects of health, dental, life, ADD, disability, tuition reimbursement, voluntary benefits, 401(k) and pension plans.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Billing Manager**
DEPARTMENT	Billing
STATUS	Exempt
SUPERVISOR'S TITLE	Vice President
JOB SUMMARY	Responsible for management of the Billing Department, including directing, planning, managing, staffing and organizing the billing and collections aspect of all Utilities, Inc. subsidiaries. Accountable for all billing, collections and meter reading activities. Works with Regional Directors and Managers, and Customer Service Managers to assure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Manages billing team responsibilities. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Oversees the organization and delegation of team tasks. Assumes, assigns or re-assigns responsibilities temporarily as necessary. ▪ Monitors appropriate usage of overtime by the Billing Specialist and Collections Specialist. ▪ Contributes to team effort by accomplishing related results as needed. ▪ Oversees entire billing and collections process to ensure proper flow and implementation as dictated by policy. ▪ Verifies deposit and AR balances are correct with information received from Accounting Department. ▪ Validates any rate changes required by state tariffs. ▪ Implements the creation of any necessary rate schedules for acquisitions. ▪ Informs management by reviewing and analyzing special reports, summarizing information and identifying trends. ▪ Resolves escalated customer calls and complex billing issues.
ADDITIONAL RESPONSIBILITIES	▪ Works to maintain high level of cooperation and proper attitude within the department. ▪ Executes special projects assigned by VP, CS. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook Preferred: JD Edwards, CC&B, AccuTerm
ADDITIONAL SKILLS	▪ Proven ability to motivate others in pursuit of Company goals. ▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality.

	▪ Working knowledge of state regulations with respect to billing procedures. ▪ Possesses high level of technical knowledge.
EDUCATION	Preferred: Bachelor's Degree in a business related field, or a combination of education and experience
CERTIFICATIONS/LICENSES	Required: Valid Driver's License
EXPERIENCE	Requires 5 or more years billing or related experience in a management role; working knowledge of meter-reading device and its functions.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, scanner, photo copier, fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Billing Specialist**
DEPARTMENT	Billing
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Billing Manager
JOB SUMMARY	Responsible for executing billing functions for assigned areas. Works with field offices, as needed, to assure continuity of processes, goals and vision of Utilities, Inc.
ESSENTIAL FUNCTIONS	▪ Ensures the timely generation of bills for assigned areas. ▪ Reviews estimated accounts. Will call customers to obtain readings or will create field activities to obtain readings as needed. ▪ Reviews and makes corrections to exception reports to assure proper billing for assigned areas. ▪ Generates cancel/re-bills as needed where it is determined that incorrect billing has occurred. ▪ Prepares new bills as needed for accounts that must be billed outside of the regular cycle. ▪ Reviews and adjusts deposit amounts as allowed by state regulations. ▪ Responsible for adjustments needed to assure proper billing. ▪ Fields customer calls regarding any billing questions.
ADDITIONAL RESPONSIBILITIES	▪ Acts as a back-up for electronic payment processing. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook Preferred: JD Edwards, CC&B, AccuTerm, Internet Explorer
ADDITIONAL SKILLS	▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality. ▪ Working knowledge of state regulations with respect to billing procedures.
EDUCATION	Required: High School diploma or GED Preferred: Associates degree or equivalent related experience.
EXPERIENCE	2 years of billing or related experience.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, scanner, photo copier, fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

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Utilities, Inc.

JOB TITLE	**Capital Projects Analyst**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Director of Tax & Accounting Operations
JOB SUMMARY	Responsible for the maintenance and reconciliation of capital projects.
ESSENTIAL FUNCTIONS	▪ Sets up capital projects in JD Edwards system. ▪ Updates, monitors, tracks and reports capital projects' detailed activity in JD Edwards system. ▪ Maintains capital project process by working closely with Corporate Accounting Department and Project Managers. ▪ Investigates and reports capital project activity for corporate and operations departments. ▪ Closes capital projects to fixed asset module. ▪ Completes accounting journal entries. ▪ Utilizes annual capital expenditure budget in JD Edwards project setup.
ADDITIONAL RESPONSIBILITIES	▪ Assists Fixed Asset Accountants as needed. ▪ Assists Accounting Department with monthly capital project tracking and year-end audit. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, Internet Explorer Preferred: JD Edwards, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Communicates clearly in both written and verbal communications. ▪ Strong attention to detail with emphasis on sustained accuracy and completeness. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment.
EDUCATION	Preferred: Bachelors Degree in Accounting or Finance
EXPERIENCE	2 - 3 years of general Accounting experience. Knowledge of commonly-used concepts, practices and procedures within the accounting field. Relies on pre-established guidelines to perform the functions of the job. Works under immediate supervision.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.

EQUIPMENT USED	PC and/or laptop, calculator, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Collections Specialist**
DEPARTMENT	Collections
STATUS	Exempt
SUPERVISOR'S TITLE	Corporate Services Manager
JOB SUMMARY	Responsible for executing collection functions for assigned areas. Works with field offices as needed to assure continuity of processes, goals and vision of UI. Works under general supervision.
ESSENTIAL FUNCTIONS	▪ Assures timely release of refunds for closed accounts. ▪ Reviews associated closed-account reports, generates any needed adjustments for payment errors and forwards collection information to collection agency when necessary. ▪ Tracks collection agency efforts. Enters payments collected by the agency. ▪ Uploads payment files from the online payment providers. This includes researching incorrect account numbers as entered by customers. Informs online payment providers of correct account numbers. ▪ Responds to and resolves all customer calls regarding online payment or collections questions. ▪ Resolves customer issues with Checkfree. ▪ Reviews delinquent account reports to assure the proper collection of debt for assigned areas. ▪ Verifies adequate payment has been made and appropriate severance fees have been applied. ▪ Determines which pay plan type to establish for customer if an exception condition occurs. ▪ Implements proper policy in regards to returned payments. ▪ Ensures that only accounts with balances below the established threshold are written off.
ADDITIONAL RESPONSIBILITIES	▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office applications, Outlook Preferred: JD Edwards, CC&B, ShoreTel Call System
ADDITIONAL SKILLS	▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality. ▪ Working knowledge of state regulations with respect to billing procedures.

EDUCATION	Required: Associate's Degree or a combination of education and experience.
EXPERIENCE	2 or more years of billing or related experience. Must possess knowledge of state regulations with respond to collections procedures.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, scanner, photo copier, fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Compliance & Safety Coordinator**
DEPARTMENT	Operations Support
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Operating Officer
JOB SUMMARY	Develops, implements, evaluates and directs the Company's programs, policies and practices to ensure all areas of operations function in a safe manner and are proactively in compliance with Federal, State and local regulatory requirements.
ESSENTIAL FUNCTIONS	▪ Implements and maintains water/wastewater testing procedure and results database. Trains others on database use and develops systems to ensure data integrity. ▪ Provides compliance-related support and acts as a liaison between the Regional Compliance & Safety Advisors and the corporate office. ▪ Monitors ongoing non-compliance issues until resolution is found (consent orders, maximum contaminant level ascendances, etc.). Includes tracking of violations, fines, public notifications, public education and updates of regional advances/capital projects. Delivers quarterly status reports to both Regional and corporate senior management to demonstrate compliance assurance. ▪ Works with Regional Compliance & Safety Advisors to evaluate, modify and develop policies, procedures and operating guidelines to comply with frequent changes to rules and regulations in regulatory and safety compliance. ▪ Researches proposed regulations with a potential impact on operations and provides summaries to management. ▪ Provides support and perspective to Operations with knowledge of rules and regulations in the water/wastewater industry. ▪ Develops reports and spreadsheets to drive operations performance and achieve ultimate company-wide environmental and safety compliance. ▪ Develops tools, forms and procedures to aid in carrying out the policies and procedures of the safety program. ▪ Works with Regional Compliance & Safety Advisors to implement regional development plans to achieve compliance and meet the future needs of the organization. Provides coaching and direction to achieve the regional development plans. ▪ Ensures compliance with all rules of the public service commissions. ▪ Ensures compliance and uniformity with annual CCRs; owns the CCR process and ensures required timelines are met.

ADDITIONAL RESPONSIBILITIES	▪ Provides assistance and support to other areas of department as necessary. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook Preferred: PowerPoint, Internet Explorer, JD Edwards
ADDITIONAL SKILLS	▪ Ability to appropriately manage and prioritize multiple tasks with multiple levels of difficulty. ▪ Excellent oral and written communication skills. ▪ Strong analytical skills with ability to analyze and comprehend complex information. ▪ Ability to effectively communicate and present complex information.
EDUCATION	Required: Bachelors Degree or equivalent. Preferred: Degree in engineering or law.
CERTIFICATIONS/LICENSES	Preferred: Valid driver's license, water/wastewater license or ability to obtain licenses within the first year of employment.
EXPERIENCE	5 - 7 years of experience in water/wastewater utility business, or a combination of experience and education.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Construction Inspector**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Project Manager
JOB SUMMARY	Inspects initial construction projects and additional repairs to ensure adherence to contract specifications, building ordinances and zoning laws. Reviews, processes, supervises and inspects installation of water and sewer utility mains and new service connections, evaluates existing services, provides service information, investigates water and sewer service problems, and supports field maintenance activities.
ESSENTIAL FUNCTIONS	▪ Analyzes and manages a variety of situations relating to construction and installation of new water and sewer infrastructure, storage tanks, wastewater treatment plant construction and expansion. ▪ Evaluates specifications for plan procedures, start and completion dates, and staffing requirements for each phase of the construction project. ▪ Inspects construction of new service connections and water/sewer main breaks. ▪ Oversees construction and maintenance employees at a property location. ▪ Provides timely information regarding construction projects and work relating to construction projects. ▪ Prepares service work orders per plans for water and sewer main installations. ▪ Maintains frequent contact with external agencies and the general public in order to coordinate activities related to water and sewer service. ▪ Responds to customer issues related to construction projects. ▪ Reviews water and sewer main plans. ▪ Enforces Company policies and procedures, work methods and operational procedures.
ADDITIONAL RESPONSIBILITIES	▪ Assists Project Manager with property inspections, completing environmental and engineer reports and attaining all necessary permits. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: Outlook, Explorer, JD Edwards
ADDITIONAL SKILLS	▪ Ability to follow verbal and written instructions. ▪ Excellent organizational and problem solving skills. ▪ Ability to provide safe working conditions for fellow workers.

	▪ Ability to effectively communicate and interact with other employees. ▪ Ability to deal professionally with customers and maintain good public relations.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Grade 2 State Distribution License, or ability to obtain within 18 months of hire; must maintain a valid driver's license
EXPERIENCE	A minimum of 3 years experience in the installation, maintenance, repair or inspection of water supply and/or distribution facilities and sewer force mains, or 2 years as a Lead Operator.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.), walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**CONTROLLER**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Financial Officer
JOB SUMMARY	Provides leadership and coordination of Company corporate accounting, treasury, debt financing and capital project functions. Ensures company accounting procedures conform to generally accepted accounting principles.
ESSENTIAL FUNCTIONS	▪ Oversees the activities of the Corporate Accounting Department for the accurate and timely dissemination of financial management reports including, but not limited to, internal and external monthly financial statements, annual audits and annual budgets. ▪ Recommends benchmarks for measuring the financial and operating performance of divisions and departments. ▪ Monitors and analyzes monthly operating results against budget. ▪ Directs and coordinates debt financing and debt service payments with external agencies. ▪ Manages the preparation of annual report of actual revenues, transfers and expenses. ▪ Establishes and implements short and long-term departmental goals, objectives, policies and operating procedures. ▪ Designs, establishes and maintains an organizational structure and staffing to effectively accomplish the department's goals and objectives. ▪ Serves as primary legislative liaison relative to Company financial issues. ▪ Directs financial audits and provides recommendations for procedural improvements.
ADDITIONAL RESPONSIBILITIES	▪ Recruits, trains, supervises and evaluates department staff. ▪ Provides accounting policy orientation for new staff. ▪ Participates and facilitates group meetings. ▪ Coordinates activities related to special projects. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Excel, Word, Outlook, and Internet Explorer. Knowledge of automated financial and accounting reporting systems. Preferred: JD Edwards, ADP products, PowerPoint

ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Proven ability to motivate others in pursuit of Company goals and to produce quality work within strict timeframes while simultaneously managing several projects. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment.
EDUCATION	Required: Bachelor's degree in accounting or finance. Preferred: MBA
CERTIFICATIONS/LICENSES	Required: CPA
EXPERIENCE	Required: 8-10 years experience in a senior level finance or accounting position. Knowledge of finance, accounting, budgeting and cost control principles, including generally accepted accounting principles. Knowledge of Federal and State financial regulations. Working knowledge of short and long term budgeting and forecasting, rolling budges and product-line profitability analysis. Preferred: Experience with JD Edwards and/or ADP products.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, photo copier, fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Corporate Accounting Manager**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Controller
JOB SUMMARY	Responsible for the daily management of all Corporate accounting operations, as well as reporting monthly and quarterly consolidated results to management.
ESSENTIAL FUNCTIONS	▪ Responsible for the management of Corporate Accounting team, including directing, planning, managing, staffing and organizing responsibilities. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Oversees the organization and delegation of team tasks. ▪ Reports financial results to CFO on a monthly and quarterly basis. ▪ Supervises the monthly and year-end close process, including completion of journal entries, account reconciliation and variance analysis. ▪ Prepares and/or oversees the timely and accurate preparation of monthly, quarterly, annual and periodic accounting and financial information including, but not limited to, variance reports, budgets, financial statements and forecasts; audits the work of subordinate employees. ▪ Reviews all pertinent accounting literature to ensure Company accounting policies and procedures are completed in accordance with those guidelines. ▪ Primary point of contact for independent auditors. ▪ Evaluates and, as necessary, recommends changes to accounting and accounting-related policies, procedures, practices and methods and implements and/or oversees implementation of same upon executive approval.
ADDITIONAL RESPONSIBILITIES	▪ Assists with structuring the accounting practices and processes. ▪ Assists with creating and documenting the Company's internal controls and ensuring compliance with these controls. ▪ Participates in the implementation of process improvements for accounting related areas and in the design, implementation and testing of internal controls. ▪ Completes various accounting projects, including implementation of new accounting rules, mergers and acquisitions, significant accounting issues and other projects as they arise. ▪ Delegates and assists with the training of new corporate accounting staff. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: JD Edwards, CC&B, Legacy billing system, Word, Excel, Outlook and Internet Explorer
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Ability to motivate others in pursuit of Company goals and to produce quality work within strict timeframes while simultaneously managing several projects. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Duties require broad conceptual judgment, initiative and ability to deal with complex accounting issues. ▪ Ability to coach others on key accounting concepts and mathematical processes and serve as a reference for the Corporate Accounting team. ▪ Ability to supervise consistent processing of Corporate Accounting duties. ▪ Ability to provide guidance in addressing complex issues within Corporate Accounting. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting. Preferred: MBA
CERTIFICATIONS/LICENSES	Required: CPA
EXPERIENCE	Required: A minimum of 5 years of accounting experience with increasing levels of responsibility. Must possess an in-depth understanding of GAAP. Proven ability to articulate company's policies, accounting and billing systems and accounting adjustments. Preferred: Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Minimal travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Corporate Services Manager**
DEPARTMENT	Corporate Services
STATUS	Exempt
SUPERVISOR'S TITLE	Vice President
JOB SUMMARY	Responsible for the management of multiple leadership functions in Corporate Services, including Collections, Meter 2 Cash and Corporate Development functional areas. Accountability for support of budget, KPIs, internal audit, data inquiry and analysis.
ESSENTIAL FUNCTIONS	▪ Manages all corporate development processes. ▪ Creates confidential offering memorandums, agreements, exhibits/appendices/disclosure schedules and negotiation of terms. ▪ Oversees tasks, up to and including 100% ownership for selected corporate development opportunities, such as acquisitions, divestments and new development. ▪ Performs data queries, analysis & reporting in JDE & CC&B in support of Executive Team, Meter 2 Cash, KPIs and Corporate Development projects. ▪ Performs budget and actual tracking, identifies discrepancies and resolutions. ▪ Partners with Regulatory, Accounting & Finance, and Operations departments in support of the Executive Team, Meter 2 Cash and Corporate Development initiatives.
ADDITIONAL RESPONSIBILITIES	▪ Performs strategic planning for operations and provides input and assistance to the Executive Team on various issues. ▪ Performs other related duties as assigned
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards, CC&B, Visio, Adobe document and design products
ADDITIONAL SKILLS	▪ Maintains high level of confidentiality. ▪ Strong verbal and written communication skills; communicates clearly and effectively. ▪ Excellent problem solving skills, including decision-making, research, analysis, and interpersonal skills. ▪ Experience in strategic planning and execution. Knowledge of contracting, negotiating and change management. Knowledge of finance, accounting, budgeting and cost control principles including Generally Accepted Accounting Principles. ▪ Exceptional organizational and analytical skills and experience interpreting a strategic vision into an operational model. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to specify goals and effectively achieve them. ▪ Negotiation skills ▪ Strong interpersonal communication skills

EDUCATION	Required: Bachelor's Degree in a business related filed. Preferred: MBA
EXPERIENCE	8-10 years experience in a senior level business development role, including managing corporate development deals; previous experience in the utility business and/or in an executive leadership support role is strongly preferred.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	As needed, up to 30%.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Corporate Staff Accountant I**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Corporate Accounting Manager
JOB SUMMARY	Responsible for performing entry-level accounting work, including daily GL maintenance, assisting with month-end close, account reconciliations, account analysis and special projects.
ESSENTIAL FUNCTIONS	▪ Reconciles and maintains several GL accounts for multiple companies in a timely manner. ▪ Assists with account analysis and reconciliations. ▪ Participates in month-end close; prepares and posts journal entries as needed. ▪ Assists with the preparation of monthly financial statements. ▪ Analyzes variances and makes corrections as needed. ▪ Assists with financial year-end audit. ▪ Confirms and maintains CC&B and JDE interface integrity data.
ADDITIONAL RESPONSIBILITIES	▪ Assists with cash management. ▪ Acts as a back-up to other staff accountants. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, Internet Explorer Preferred: JD Edwards, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Communicates clearly in both written and verbal communications. ▪ Strong attention to detail with emphasis on sustained accuracy and completeness. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting.
CERTIFICATIONS/LICENSES	Required: Valid Driver's License
EXPERIENCE	0-1 year of general Accounting experience. Knowledge of commonly-used concepts, practices and procedures within the accounting field. Relies on pre-established guidelines to perform the functions of the job. Works under immediate supervision.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, copy/fax/scan machine, telephone and other general office equipment.

TRAVEL REQUIRED	May need transportation to make bank deposits.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Corporate Staff Accountant II**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Corporate Accounting Manager
JOB SUMMARY	Responsible for performing intermediate-level accounting work, including daily GL maintenance, assisting with month-end close, account reconciliations, account analysis and special projects.
ESSENTIAL FUNCTIONS	▪ Reconciles and maintains several GL accounts for multiple companies in a timely manner. ▪ Prepares timely and accurate journal entries for accruals and/or adjustments. ▪ Performs account analysis and reconciliations. ▪ Participates in month-end close; posts monthly, quarterly, and yearly accruals. ▪ Assists with monthly allocations. ▪ Participates in financial year-end audit. ▪ Analyzes variances and makes corrections as needed.
ADDITIONAL RESPONSIBILITIES	▪ Assists with cash management. ▪ Acts as a back-up to other Corporate Accountants. ▪ Assists Regulatory Department with Commission audits. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook and Internet Explorer Preferred: JD Edwards, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Communicates clearly in both written and verbal communications. ▪ Strong attention to detail with emphasis on sustained accuracy and completeness. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting.
CERTIFICATIONS/LICENSES	Required: Valid Driver's License Preferred: CPA or CPA eligible
EXPERIENCE	2 – 4 years experience in Accounting. Familiar with generally accepted accounting principles, practices and procedures. Works under general supervision.

PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	May need transportation to make bank deposits.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Cross Connection Specialist**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	▪ Trains Cross Connection staff, if applicable to specific region. ▪ Maintains records/logs/schedules of backflow assembly inspections, tests, and repairs. Conducts mailing of reminders/questionnaires to maintain program integrity. ▪ Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up with customer in writing of required backflow prevention device/assembly. ▪ Follows established procedure to notify customer of non-compliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly. ▪ Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. ▪ Schedules work based on priority. ▪ Responds to emergency situations as necessary. ▪ Enforces compliance with the company's Cross Connection Programs. ▪ Provides assistance to customers with questions regarding the Cross Connection Program. ▪ Speaks at Homeowner Associations as needed to communicate the Cross Connection Program. ▪ Researches applicable cross connection programs. ▪ Tracks local, state, and federal laws and regulations that might affect the company's policies/programs. ▪ Prepares compliance reports to present to management.
ADDITIONAL RESPONSIBILITIES	▪ Helps with the development of programs related to cross connection control. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products; ability to learn internal software programs Preferred: JD Edwards, CC&B

ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D. Preferred: Associates or Bachelors Degree in a related field
CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water licenses as appropriate; valid driver's license.
EXPERIENCE	Required: 2 – 4 years in the water and or wastewater utility business or related field, combined with a minimum 1 year of experience in cross connection control.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.
This description is a working draft, subject to revision.

Utilities, Inc.

JOB TITLE	**Cross Connection Technician**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	▪ Communicates to Cross Connection Specialist any follow-up or enforcement letters needed to maintain program integrity. ▪ Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up in writing with customer regarding required backflow prevention device/assembly. ▪ Follows established procedure to notify customer of non-compliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly, with direction from the Cross Connection Specialist. ▪ Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. ▪ Schedules work based on priority. ▪ Responds to emergency situations as necessary. ▪ Enforces compliance with the company's Cross Connection Programs. ▪ Provides assistance to customers with questions regarding the Cross Connection Program.
ADDITIONAL RESPONSIBILITIES	▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products; ability to learn internal software programs Preferred: JD Edwards, CC&B
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D.

CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water Licenses as appropriate or ability to obtain certification within one year of employment; valid driver's license.
EXPERIENCE	Required: 1 – 3 years in the water and/or wastewater utility business or related field.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.
This description is a working draft, subject to revision.

JOB TITLE	**Customer Service Representative I**
DEPARTMENT	Customer Service
STATUS	Non-exempt
SUPERVISOR'S TITLE	Customer Care Manager
JOB SUMMARY	Responds to inquiries received through phone, email and/or written correspondence with customers by following standard scripts and procedures. Uses a computer system to track questions and answers as well as enter orders. Responds to inquiries requiring written response with the use of standard form letters. Works under direct supervision.
ESSENTIAL FUNCTIONS	▪ Answers all incoming calls from customers and resolves billing and service issues. ▪ Responds to customers via telephone, email or written correspondence in a quick and accurate manner, in regards to routine customer requests, inquiries and complaints; forwards complex issues on to CSR II, Lead CSR or Customer Care Manager. ▪ Opens and closes customer accounts. ▪ Reviews customer correspondence. ▪ Generates field activities to document and take ownership of customer complaints in order to obtain a resolution to issues. ▪ Acts as liaison between customers and service operators to resolve service issues to ensure customer satisfaction. ▪ Monitors system-generated shut off field activities for non-payment; makes payment arrangements in accordance with state regulations and company policy. ▪ Processes customer payments and maintains the requisite financial tracking systems. ▪ Initiates and terminates service as requested. ▪ Applies tariffs for all states, as required.
ADDITIONAL RESPONSIBILITIES	▪ Assists with account adjustments as necessary. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards, CC&B, ShoreTel Call system
ADDITIONAL SKILLS	▪ Friendly, customer service focus. ▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Ability to multitask in a fast-paced environment. ▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality.

	▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality.
EDUCATION	Required: HS Diploma or GED
EXPERIENCE	0 -1 year of related experience is preferred. Knowledge of commonly used concepts, practices and procedures relating to customer service is helpful. Relies on instructions and pre-established guidelines to perform job functions.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Customer Service Representative II**
DEPARTMENT	Customer Service
STATUS	Non-exempt
SUPERVISOR'S TITLE	Customer Care Manager
JOB SUMMARY	Responds to inquiries received through phone, email and/or written correspondence with customers by following standard scripts and procedures. Uses a computer system to track questions and answers as well as enter orders. Responds to inquiries requiring written response with the use of standard form letters. Works under general supervision.
ESSENTIAL FUNCTIONS	▪ Answers all incoming calls from customers and resolves billing and service issues. ▪ Responds to customers via telephone, email or written correspondence in a quick and accurate manner, in regards to routine customer requests, inquiries and complaints; responds to escalated calls from CSR; forwards complex issues on to Lead CSR or Customer Care Manager. ▪ Opens and closes customer accounts. ▪ Reviews customer correspondence. ▪ Generates field activities to document and take ownership of customer complaints in order to obtain a resolution to issues. ▪ Acts as liaison between customers and service operators to resolve service issues to ensure customer satisfaction. ▪ Monitors system-generated shut off field activities for non-payment; makes payment arrangements in accordance with state regulations and company policy. ▪ Processes customer payments and maintains the requisite financial tracking systems. ▪ Initiates and terminates service as required. ▪ Reviews various billing reports to resolve issues prior to billing. ▪ Reviews accounts receivable reports and takes appropriate action to collect on debt owed to the company. ▪ Files liens where appropriate. ▪ Applies tariffs for all states, as required.
ADDITIONAL RESPONSIBILITIES	▪ Assists with account adjustments as necessary. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards, CC&B, ShoreTel Call system
ADDITIONAL SKILLS	▪ Ability to work independently and under limited supervision. ▪ Ability to successfully research and resolve customer issues with some assistance. ▪ Demonstrates initiative to take on new tasks. ▪ Friendly, customer service focus.

	▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Ability to multitask in a fast-paced environment. ▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality.
EDUCATION	Required: HS Diploma or GED
EXPERIENCE	2 – 5 years experience in customer service or related area. Familiar with standard concepts, practices and procedures related to customer service. Relies on limited experience and judgment to plan and accomplish goals.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Customer Care Manager**
DEPARTMENT	Customer Service
STATUS	Exempt
SUPERVISOR'S TITLE	Customer Service Manager
JOB SUMMARY	Responsible for providing quality and efficient customer service to customers through the daily management of a team of employees, including hiring, motivating, recognition and rewarding, coaching, counseling, training and problem solving. This position will serve as the primary contact for problem resolution and information gathering regarding customer inquiries.
ESSENTIAL FUNCTIONS	▪ Oversees the organization and delegation of team tasks. Assumes, assigns or re-assigns responsibilities temporarily as necessary. ▪ Provides daily direction and communication to employees so that customer service calls are answered in a timely, efficient and knowledgeable manner. ▪ Provides training to all customer service employees in the areas of billing, tariff compliance, rate cases and quality customer service. ▪ Responsible for scheduling customer service representative work schedules. ▪ Monitors appropriate usage of overtime by the customer service staff and follows policy regarding overtime. ▪ Ensures employees receive appropriate training and other resources to perform their jobs. ▪ Analyzes monthly Customer Service reports; creates reports as requested. ▪ Identifies and informs management of trends by reviewing, analyzing and summarizing special reports. ▪ Conducts monthly audits of monetary transactions. ▪ Responds to and resolves employee relations issues expressed by team members; creates and maintains a high quality work environment so team members are motivated to perform at their best level. ▪ Addresses disciplinary and/or performance problems according to Company policy. ▪ Provides continual evaluation of processes and procedures. Responsible for suggesting methods to improve area operations, efficiency and service to customers. ▪ Resolves escalated customer calls and complex service issues.
ADDITIONAL RESPONSIBILITIES	▪ Maintains contact with and serves as liaison to State Public Utilities Commissions regarding customer service issues or complaints for assigned regions. ▪ Assists with evaluating the Customer Service Department's effectiveness by reviewing daily, weekly and monthly reports. ▪ Assists with establishing work procedures and processes that support Company and departmental standards, procedures and strategic directives.

	▪ Periodically monitors the interaction between CSR's and customers to ensure quality control. Gives direction and makes recommendations as necessary. ▪ Works to maintain high level of cooperation and proper attitude within the department. ▪ Executes special projects assigned by CSM. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards, CC&B, ShoreTel Call system
ADDITIONAL SKILLS	▪ Ability to perform all duties of a Customer Service Representative. ▪ Communicates clearly and effectively, both verbally and in writing. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to delegate responsibility and authority to maximize use of employees' skills. ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to motivate others in pursuit of Company goals. ▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Maintains high level of confidentiality. ▪ Friendly, customer service focus.
EDUCATION	Preferred: Associates Degree in business administration or other business related field.
EXPERIENCE	Requires a minimum of 5 years experience in customer service or related area. Must be familiar with standard concepts, practices and procedures related to customer service. 2 years of previous supervisory experience is preferred. Experience in public utility customer service work is highly desirable.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Customer Service Manager**
DEPARTMENT	Customer Service
STATUS	Exempt
SUPERVISOR'S TITLE	Vice President
JOB SUMMARY	Responsible for the overall direction, coordination and evaluation of the Customer Service Department, in addition to maintaining effective customer service for all customers.
ESSENTIAL FUNCTIONS	▪ Develops and implements procedures pertinent to the effective and efficient operation of the Customer Service Department. ▪ Monitors programs and procedures to ensure customer satisfaction. Maintains in-depth working knowledge of company systems and processes. ▪ Sets performance standards to meet service goals of company; coaches Customer Service Team in order to achieve high performance. ▪ Evaluates performance of Customer Service offices within defined indicators to improve work flow, efficiency, customer issue resolution and documentation. ▪ Provides feedback to operations and senior management regarding service failures or customer concerns. ▪ Analyzes monthly customer service reports; creates reports as requested. ▪ Identifies and informs management of trends by reviewing, analyzing and summarizing special reports. ▪ Provides information to staff and corporate office in a timely and comprehensive manner. ▪ Monitors financial performance for the Customer Service cost center.
ADDITIONAL RESPONSIBILITIES	▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Develops and maintains positive relationships with Public Utility Commissions and the community. ▪ Remains up to date on new and revised regulations that may impact the company. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards, CC&B, ShoreTel Call system
ADDITIONAL SKILLS	▪ Ability to think ahead and plan over a 3-12 month time span. ▪ Strong customer orientation. ▪ Maintains high level of confidentiality. ▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency.

	▪ Ability to provide vision and leadership. ▪ Ability to objectively coach employees and managers through complex, difficult and emotional issues. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Ability to motivate others in the pursuit of Company goals. ▪ Excellent analytical, communication and organizational skills.
EDUCATION	Preferred: Bachelors Degree in a business related field and/or related experience in a public utility customer service department.
EXPERIENCE	Requires a minimum of 7-10 years of progressively responsible experience in customer service or related area. Must be familiar with standard concepts, practices and procedures related to customer service. 5 years of previous supervisory experience and previous experience with customer service systems development and deployment is preferred. Experience in public utility customer service work is highly desirable.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Desktop Support Analyst I**
DEPARTMENT	Information Technology
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Information Technology Manager
JOB SUMMARY	Serves as the initial point of contact for troubleshooting hardware/software, PC and printer problems to effect real time problem analysis and resolutions.
ESSENTIAL FUNCTIONS	▪ Provides first level customer service problem diagnosis and phone/email support to internal employees throughout the Company. ▪ Performs problem resolution supporting 475+ end users within 15 different states. ▪ Works with team members to develop, approve, validate and maintain problem resolution database (Altiris). ▪ Uses tools such as Altiris and Bomgar for problem resolution, remote support, etc. ▪ Interprets, analyzes, diagnoses, documents and resolves first level customer service problems related to internally supported hardware and software with the objective of closing calls on a first call basis. ▪ Solves basic to intermediate questions and problems related to application software and operating systems software. ▪ Responds to general software questions, connectivity issues, and virus removal. ▪ Appropriately escalates problems as required and monitors resolution progress until the problem is resolved to the caller's satisfaction. ▪ Uses Altiris tracking system to accurately document all incoming calls, email requests and resolutions. ▪ Keeps Support Desk team and management apprised of any new support issues in a clear and timely manner. ▪ Works to consistently improve call handling and resolution processes.
ADDITIONAL RESPONSIBILITIES	▪ Assists with inventory tracking. ▪ Assists in recommending changes in software and hardware to improve computer capabilities. ▪ Assists in implementing practices that will more effectively utilize IT resources. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: Specialized experience, including knowledge of PC operating systems, e.g. Windows XP, as well as networking, e.g. Active Directory, mail standards. Preferred: Familiarity with JD Edwards, CC&B

ADDITIONAL SKILLS	▪ Ability to install, configure, troubleshoot and maintain all of the software applications and peripheral equipment used by UI. ▪ Excellent communication and interpersonal skills; ability to communicate technical information to non-technical users. ▪ Demonstrated ability to troubleshoot application and systems issues. ▪ Excellent client service skills in a demanding, deadline-driven environment. ▪ Strong organizational skills with high attention to detail. ▪ Strong analytical and problem resolution abilities with the ability to think clearly under pressure.
EDUCATION	Preferred: Associates degree in IT, IS or in a computer related field. Requires special technical knowledge of techniques and procedures of software and network support for multiple users. Must understand installation, configuration and troubleshooting processes for software, hardware, networking and accessory equipment.
EXPERIENCE	0 – 2 years of technical or help desk support. Relies on pre-established guidelines to perform the functions of the job. Requires experience with personal computer equipment. Must have advanced PC word processing, spreadsheet, database and Windows skills. Works under immediate supervision.
PHYSICAL DEMANDS	Light to moderate physical demands, including lifting (50 lbs.); requires normal hearing and vision.
EQUIPMENT USED	Servers, printers, networking equipment, telephone systems, handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Minimal travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Desktop Support Analyst II**
DEPARTMENT	Information Technology
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Information Technology Manager
JOB SUMMARY	Serves as the initial point of contact for troubleshooting hardware/software, PC and printer problems to effect real time problem analysis and resolutions.
ESSENTIAL FUNCTIONS	▪ Provides first and second level customer service problem diagnosis and phone/email support to internal employees throughout the Company. ▪ Performs problem resolution supporting 475+ end users within 15 different states. ▪ Works with team members to develop, approve, validate and maintain problem resolution database (Altiris). ▪ Uses tools such as Altiris and Bomgar for problem resolution, remote support, etc. ▪ Interprets, analyzes, diagnoses, documents and resolves first level customer service problems related to internally supported hardware and software with the objective of closing calls on a first call basis. ▪ Solves intermediate questions and problems related to application software and operating systems software. ▪ Performs password resets (BlackBerry, JDE, Email, etc.). ▪ Oversees and assists with file and folder access on various servers. ▪ Provides desktop, printer, BlackBerry and meter reading support; performs hardware repair as necessary. ▪ Upgrades and configures computers as needed. ▪ Researches support issues when resolutions are not readily attainable by checking available resources including, but not limited to: the incident/problem tracking system, internal websites, software manuals and other team members. ▪ Appropriately escalates problems as required and monitors resolution progress until the problem is resolved to the caller's satisfaction. ▪ Uses Altiris tracking system to accurately document all incoming calls, email requests and resolutions. ▪ Keeps Support Desk team and management apprised of any new support issues in a clear and timely manner. ▪ Works to consistently improve call handling and resolution processes.

ADDITIONAL RESPONSIBILITIES	▪ Assists in recommending changes in software and hardware to improve computer capabilities. ▪ Assists in implementing practices that will more effectively utilize IT resources. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: Specialized experience, including knowledge of PC operating systems, e.g. Windows XP, as well as networking, e.g. Active Directory, mail standards. Preferred: Familiarity with JD Edwards, CC&B
ADDITIONAL SKILLS	▪ Ability to install, configure, troubleshoot and maintain all of the software applications and peripheral equipment used by UI. ▪ Excellent communication and interpersonal skills; ability to communicate technical information to non-technical users. ▪ Demonstrated ability to troubleshoot application and systems issues. ▪ Excellent client service skills in a demanding, deadline-driven environment. ▪ Strong organizational skills with high attention to detail. ▪ Strong analytical and problem resolution abilities with the ability to think clearly under pressure.
EDUCATION	Preferred: Associates degree in IT, IS or in a computer related field. Requires special technical knowledge of techniques and procedures of software and network support for multiple users. Must understand installation, configuration and troubleshooting processes for software, hardware, networking and accessory equipment.
CERTIFICATIONS/LICENSES	Preferred: A+ and/or Microsoft Certified Information Technology Professional, or in the process of obtaining.
EXPERIENCE	2 – 3 years of technical or help desk support. Relies on pre-established guidelines to perform the functions of the job. Requires experience with personal computer equipment. Must have advanced PC word processing, spreadsheet, database and Windows skills. Works under general supervision.
PHYSICAL DEMANDS	Light to moderate physical demands, including lifting (50 lbs.); requires normal hearing and vision.
EQUIPMENT USED	Servers, printers, networking equipment, telephone systems, handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Minimal travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Director of Tax & Accounting Operations**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Controller
JOB SUMMARY	Responsible for the overall general management of the Company's tax and accounting operations. Assist in developing both long and short-term programs and communicates these with senior management and accounting staff.
ESSENTIAL FUNCTIONS	▪ Responsible for the management of Fixed Asset and Tax Accounting team, as well as Accounts Payable, including directing, planning, managing, staffing and organizing responsibilities. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Oversees the organization and delegation of team tasks. ▪ Supervises the monthly and year-end close process, including completion of journal entries, account reconciliation and variance analysis. ▪ Prepares and/or oversees the timely and accurate preparation of monthly, quarterly, annual and periodic accounting and financial information including, but not limited to, variance reports, budgets, financial statements and forecasts; audits the work of subordinate employees. ▪ Responsible for treasury and tax compliance; directs and coordinates all treasury management activity. ▪ Manages the preparation of all state annual reports. ▪ Monitors and analyzes monthly operating results against budget. ▪ Reviews all pertinent accounting literature to ensure Company accounting policies and procedures are completed in accordance with those guidelines. ▪ Primary point of contact for independent auditors. ▪ Evaluates and, as necessary, recommends changes to accounting and accounting-related policies, procedures, practices and methods and implements and/or oversees implementation of same upon executive approval. ▪ Establishes and implements short and long-term departmental goals, objectives, policies and operating procedures. ▪ Designs, establishes and maintains an organizational structure and staffing to effectively accomplish the department's goals and objectives.
ADDITIONAL RESPONSIBILITIES	▪ Assists with structuring the accounting practices and processes. ▪ Assists with creating and documenting the Company's internal controls and ensuring compliance with these controls. ▪ Participates in the implementation of process improvements for accounting related areas and in the design, implementation and testing of internal controls. ▪ Completes various accounting projects, including implementation of new accounting rules, mergers and acquisitions, significant accounting issues and other projects as they arise. ▪ Delegates and assists with the training of new fixed asset and tax accounting staff. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: MS Word, Excel, Outlook and Internet Explorer Preferred: JD Edwards, CC&B, Legacy billing system
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Ability to motivate others in pursuit of Company goals and to produce quality work within strict timeframes while simultaneously managing several projects. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Duties require broad conceptual judgment, initiative and ability to deal with complex accounting issues. ▪ Ability to coach others on key accounting concepts and mathematical processes and serve as a reference for the Corporate, Fixed Asset and Tax Accounting teams. ▪ Ability to supervise consistent processing of Fixed Asset and Tax Accounting duties. ▪ Ability to provide guidance in addressing complex issues within Corporate, Fixed Asset and Tax Accounting. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting. Preferred: MBA
CERTIFICATIONS/LICENSES	Required: CPA
EXPERIENCE	Required: A minimum of 8-10 years of tax and accounting operations experience with increasing levels of responsibility. Must possess an in-depth understanding of GAAP. Proven ability to articulate company's policies, accounting and billing systems and accounting adjustments. Preferred: Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Director of Governmental Affairs**
DEPARTMENT	Regulatory Accounting
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Operating Officer
JOB SUMMARY	Represents Utilities, Inc. in state and county regulatory proceedings, impacting overall company revenues within specific regions. Works with senior management to ensure that the organization is aware of pending and potential regulatory changes that could impact subsidiaries of Utilities, Inc.
ESSENTIAL FUNCTIONS	▪
ADDITIONAL RESPONSIBILITIES	▪ Meet with Regulators and Staff to discuss complex regulatory issues and explain the Company's position. ▪ Provides leadership and guidance to newer regulatory staff not familiar with the rate case process. ▪ ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards
ADDITIONAL SKILLS	▪ Ability to draft filings and interventions and distribute regular summaries of meetings and regulatory items of interest. ▪ Ability to persuade Staff or Commission by breaking down complex accounting, financial or regulatory issues. ▪ Ability to manage simultaneous projects. ▪ Proven ability to motivate others in pursuit of Company goals. ▪ Exceptional interpersonal skills with ability to build professional relationships with attorneys, Commissioners, staff, auditors, analysts, etc. Will be working closely with other departments and outside resources on a daily basis. ▪ Exhibits confidence, quality and consistency in work product. ▪ Communicates clearly and effectively. ▪ Ability to read and comprehend regulatory financial statements. ▪ Knowledge of internal accounting processes. ▪ Excellent analytical and organizational skills. ▪ Detail oriented.
EDUCATION	Required: Bachelor's Degree Preferred: MBA

EXPERIENCE	Required: 10 – 12 years of regulatory experience. Must possess an in-depth understanding of NARUC accounting procedures. Proven ability to articulate company's policies, accounting and billing systems, accounting and regulatory adjustments, processes and specific regulatory proceedings to regulatory staff, attorneys, Commissioners, staff, auditors, analysts, etc. Familiarity of utility accounting standards, as well as generally accepted accounting principles. Requires an in-depth understanding of regulatory accounting.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Executive Assistant**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Vice President or President
JOB SUMMARY	Under direct supervision of the RVP or President, provides administrative and secretarial support to the RVP or Executive Team.
ESSENTIAL FUNCTIONS	▪ Manages the RVP's or Executive Team's calendar; coordinates daily, weekly and monthly schedules; schedules daily meetings and appointments. ▪ Arranges detailed travel plans and itineraries for the RVP or ET and compiles documents for travel-related meetings. ▪ Organizes meetings, conferences and/or events by arranging facilities and caterers and issuing information or invitations; prepares agendas, notices, minutes and resolutions for meetings. ▪ Performs complex and confidential administrative functions, including written correspondence, reports and other documents. Responds to routine external correspondence. Types memos, purchase requisitions, payment requests and other department forms and documents. ▪ Reviews and summarizes miscellaneous reports, presentation materials and other documents; prepares background documents as necessary. ▪ Completes inquiry forms; analyzes resolves and distributes forms for resolution. ▪ Provides follow up on information requests, projects and pending matters with limited direction. ▪ Maintains regional headcount and organizational chart. ▪ Maintains regional filing system for records, reports and other documents. ▪ Acts as liaison between executive staff and others, including PUC, county and other government officials, as well as community and political leaders.
ADDITIONAL RESPONSIBILITIES	▪ Acts as receptionist to the Executives or RVP's office; screens calls for executive staff; relays messages or directs callers to appropriate personnel; responds to emergency calls. ▪ Prepares the RVP's or ET's expense reports as needed. ▪ Attends internal and external meetings and takes minutes as requested; transcribes and disseminates minutes to executive staff; prepares agenda for staff meetings. ▪ Assists with updating Board of Directors/Shareholders annual consent forms (corporate level only). ▪ Organizes and expedites flow of work through the office; coordinates special projects with regional staff (regional level only). ▪ Assists office staff with JDE and other computer issues (regional level only). ▪ Maintains regional headcount and organizational chart (regional level only).

	• Prepares various documents and forms upon request. • Researches and analyzes projects as assigned. • Makes photocopies, faxes documents and performs other clerical functions. • Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office; ability to lean internal software programs Preferred: Visio, JD Edwards, CC&B
ADDITIONAL SKILLS	• Must have high level of interpersonal skills to handle sensitive and confidential information and situations. Position continually requires demonstrated poise, tact and diplomacy. • Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. • Highly organized and ability to multitask in a fast-paced environment. • Ability to communicate and work professionally with senior level management and external contacts while under pressure. • Excellent written and verbal communication skills. • Demonstrates accuracy and thoroughness and monitors own work to ensure quality. • Work requires continual attention to detail in composing, typing and proofing materials, establishing priorities and meeting deadlines. • Strong decision-making ability. • Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully. • Ability to develop a working knowledge of regulations, policies and procedures involved in the administration of the utility systems.
EDUCATION	Required: HS Diploma or GED Preferred: Associates Degree in business related field
CERTIFICATIONS/LICENSES	Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification
EXPERIENCE	A minimum of 3 – 5 years previous experience as an Executive Assistant, or similar position, providing support at the executive level. Requires knowledge of regulatory and corporate policies and practices.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required (regional level only).
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Executive Director of Regulatory Accounting**
DEPARTMENT	Regulatory Accounting
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Operating Officer
JOB SUMMARY	Represents Utilities, Inc. in state and county regulatory proceedings, impacting overall company revenues within specific regions. Works with senior management to ensure that the organization is aware of pending and potential regulatory changes that could impact subsidiaries of Utilities, Inc.
ESSENTIAL FUNCTIONS	▪ Oversees all matters related to the economic regulation of all UI subsidiaries. ▪ Plans, prepares, files and resolves rate applications, transfer proceedings, territory extensions, tariff and rule changes, Commission audits and other regulatory activities. ▪ Develops and/or cultivate relationships with Regulators and Staff. ▪ Testifies on complex regulatory, accounting, finance, and operational issues. ▪ Meets with Regulators and Staff to discuss complex regulatory issues and explain the Company's position. ▪ Explains complex regulatory issues to the Executive Team. ▪ Forecasts revenues and expenses from regulatory proceedings.
ADDITIONAL RESPONSIBILITIES	▪ Meet with Regulators and Staff to discuss complex regulatory issues and explain the Company's position. ▪ Assist with forecasting revenues and expenses based on rate case activity. ▪ Provides leadership and guidance to newer regulatory staff not familiar with the rate case process. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Word, Excel, Outlook and Internet Explorer Preferred: JD Edwards, CC&B, Legacy billing system
ADDITIONAL SKILLS	▪ Ability to draft filings and interventions and distribute regular summaries of meetings and regulatory items of interest. ▪ Ability to manage a rate case from creation to conclusion, including the appeal process. ▪ Ability to persuade Staff or Commission by breaking down complex accounting, financial or regulatory issues. ▪ Ability to manage simultaneous projects. ▪ Proven ability to motivate others in pursuit of Company goals. ▪ Exceptional interpersonal skills with ability to build professional relationships with attorneys, Commissioners, staff, auditors, analysts, etc. Will be working closely with other

	departments and outside resources on a daily basis. ▪ Exhibits confidence, quality and consistency in work product. ▪ Communicates clearly and effectively. ▪ Ability to read and comprehend regulatory financial statements. ▪ Knowledge of internal accounting processes. ▪ Excellent analytical and organizational skills. ▪ Detail oriented.
EDUCATION	Required: Bachelors Degree in Accounting Preferred: MBA
CERTIFICATIONS/LICENSES	Preferred: CPA
EXPERIENCE	Required: 10 – 12 years of regulatory accounting experience. Must possess an in-depth understanding of NARUC accounting procedures. Proven ability to articulate company's policies, accounting and billing systems, accounting and regulatory adjustments, processes and specific regulatory proceedings to regulatory staff, attorneys, Commissioners, staff, auditors, analysts, etc. Familiarity of utility accounting standards, as well as generally accepted accounting principles. Requires an in-depth understanding of regulatory accounting.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, scanner, photo copier, fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Field Technician I**
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	▪ Walks 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Documents customer interaction and field activities in CC&B. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Maintains accurate and up-to-date records. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	▪ Performs minor meter maintenance and repair duties. ▪ Assists with repairs of water/wastewater treatment plant equipment. ▪ Assists with ordering parts and job costing. ▪ May assist with on-site customer communication. ▪ May assist with customer inquiries, requests and minor issues regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ May prepare a variety of operational reports related to water meter reading activities. ▪ Assists with the installation and disconnect of water meters. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word; ability to learn internal software programs Preferred: MS Excel, Outlook

ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn to read a variety of water meters. ▪ Ability to learn and understand tariffs as they apply to assigned duties. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. *May be in the process of obtaining Distribution and/or Collections Systems certification or first-level plant operating license.
EXPERIENCE	Some water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Field Technician II**
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater system; identifying water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	▪ Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. ▪ Maintains and tests water meters; performs new meter installation. ▪ Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. ▪ Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. ▪ Inspects area for cross connection violations and other unsafe conditions. ▪ Maintains accurate and up-to-date records. ▪ Documents customer interaction and Field Activities in CC&B. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ Provides on-site customer communication. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	▪ May assist with repairs of water/wastewater treatment plant equipment. ▪ May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases of water usage to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Assists with ordering parts and job costing. ▪ Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. ▪ Assists with the installation and/or disconnection of water and/or sewer services. ▪ May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment.

	▪ May assist in maintaining plant compliance with Federal, state and local regulatory requirements. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Demonstrates initiative and desire to learn new tasks. ▪ Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to read a variety of water meters. ▪ Ability to apply the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. ▪ Ability to understand tariffs as they apply to assigned duties. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by statue or regulation. *May be in the process of obtaining first-level operating license.
EXPERIENCE	A minimum of one year water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Field Technician III**
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater systems; identifying water meter equipment problems; and performing water meter and/or system maintenance activities.
ESSENTIAL FUNCTIONS	▪ Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. ▪ Maintains and tests water meters; performs new meter installation. ▪ Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. ▪ Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. ▪ Inspects area for cross connection violations and other unsafe conditions. ▪ Maintains accurate and up-to-date records. ▪ Documents customer interaction and Field Activities in CC&B. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ Provides on-site customer communication. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	▪ May assist AM with overseeing the daily tasks of other field technicians. ▪ May assist with repairs of water/wastewater treatment plant equipment. ▪ May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases of water usage to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Assists with ordering parts and job costing. ▪ Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. ▪ Assists with the installation and disconnection of water meters and sewer services. ▪ May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment. ▪ May assist in maintaining plant compliance with Federal, state and local regulatory requirements. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to motivate others in pursuit of Company goals. ▪ Demonstrates initiative to take on new tasks. ▪ Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to read a variety of water meters. ▪ Ability to apply the methods, techniques, tools, equipment and materials used in the repair, installation and testing of water and flow meters. ▪ Ability to understand tariffs as they apply to assigned duties. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by State regulatory laws, or the ability to attain certification within 12 months of hire. *May be in the process of obtaining dual certifications or first-level operating license.
EXPERIENCE	A minimum of three years water meter reading experience preferred, in addition to previous mechanical or maintenance experience; in-depth, working knowledge of water meters, care and operation of a variety of tools and equipment used in maintaining water/wastewater systems, and safe work practices. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Financial Analyst**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Financial Planning & Analysis Manager
JOB SUMMARY	Performs financial and business related analyses and research in such areas as financial and expense performance, rate of return, depreciation, working capital and investments. Prepares forecasts and analyzes trends in revenue, finance, general business conditions and other related issues.
ESSENTIAL FUNCTIONS	▪ Analyzes actual v. budget/forecast variances and year-over-year variances to provide explanations to management and to assist with financial decision making. ▪ Uses internal databases and other tools to support qualitative and quantitative analyses and metrics for business regions. ▪ Works with all functional areas to receive and effectively communicate financial results to support operations. ▪ Compiles and prepares monthly, quarterly and annual financial reports and analyses for internal use. ▪ Assists in preparing supporting documentation during annual external audit. ▪ Assists in analyzing trends and developments in competitive environments. ▪ Supports Company accounting principles, practices and procedures.
ADDITIONAL RESPONSIBILITIES	▪ Assists Manager of Finance in creating annual budget and quarterly forecasting process. ▪ Participates in special projects as assigned. ▪ Assists in the development of business policies. ▪ Conducts special financial and business related studies and cooperates with other departments in the preparation of analyses. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Excel, Word, Excel, Outlook and Explorer Preferred: JD Edwards, Legacy billing system, CC&B, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Duties require broad conceptual judgment, initiative and ability to deal with complex accounting issues.

	▪ Ability to coach others on key accounting concepts and mathematical processes and serve as a reference for the Corporate Accounting team. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting or Finance
CERTIFICATIONS/LICENSES	Preferred: CFA
EXPERIENCE	Required: A minimum of 3 years of accounting experience with increasing levels of responsibility. Must possess an in-depth understanding of GAAP. Preferred: Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Financial Planning & Analysis Manager**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Financial Officer
JOB SUMMARY	Responsible for the daily management of all Finance operations, as well as reporting monthly and quarterly consolidated results to management. Performs financial and business related analyses and research in such areas as financial and expense performance. Prepares forecasts and analyzes trends in revenue, finance, general business conditions and other related issues.
ESSENTIAL FUNCTIONS	▪ Reports financial results to CFO on a monthly and quarterly basis. ▪ Develops, consolidates and maintains annual budget, forecasts and financial strategic plans for multiple years for all functional areas. ▪ Works with all functional areas to receive and effectively communicate financial results to support operations. ▪ Analyzes actual vs. budget/forecast variances and year-over-year variances to provide explanations to management and to support decision making. ▪ Prepares and reviews monthly, quarterly and annual reports and analyses for internal use including KPI reporting. ▪ Utilizes UI Model to forecast results and evaluate Company operations, additional metrics are used to measure financial results. ▪ Prepares business analysis regarding individual company divestment activity, company evaluation, net gain scenarios and overall company enhancement through divestment scenarios. ▪ Directs the day-to-day responsibilities of the Finance department including the Financial Analysts. ▪ Develops models, databases and other tools to support qualitative and quantitative analysis and metrics, including trend and competitive analysis. ▪ Provides training and developmental opportunities to staff members. ▪ Supports Company accounting principles, practices, and procedures and assist in strengthening internal controls.
ADDITIONAL RESPONSIBILITIES	▪ Participates in the implementation of process improvements for accounting and finance related areas and in the design, implementation and testing of internal controls. ▪ Assist with month-end close activities as needed. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: MS Excel, Word, Outlook and Explorer Preferred: JD Edwards, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Ability to motivate others in pursuit of Company goals and to produce quality work within strict timeframes while simultaneously managing several projects. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Duties require broad conceptual judgment, initiative and ability to deal with complex finance and accounting issues. ▪ Ability to coach others on key accounting concepts and mathematical processes and serve as a reference for the Corporate Accounting and Finance teams. ▪ Ability to provide guidance in addressing complex issues within Corporate Finance. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting or Finance Preferred: MBA
CERTIFICATIONS/LICENSES	Preferred: CFA or CPA
EXPERIENCE	Required: A minimum of 7 years of accounting experience with increasing levels of responsibility and supervisory roles. Must possess an in-depth understanding of GAAP. Preferred: Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Fixed Asset Accountant**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Director of Tax & Accounting Operations
JOB SUMMARY	Responsible for the maintenance and reconciliation of fixed assets, such as asset additions, transfers, retirements, monthly asset depreciation, reconciliations, preparing property tax information and assisting with audits.
ESSENTIAL FUNCTIONS	▪ Maintains fixed asset daily transactions, such as additions, retirements, transfers and adjustments for capital assets. ▪ Performs fixed asset related adjustments to the GL. ▪ Reconciles fixed asset ledger to the GL. ▪ Participates in month-end and year-end system close. ▪ Prepares required month-end reconciliation report and depreciation variance analysis report as they relate to capital assets. ▪ Maintains accurate fixed asset records on a regular basis. ▪ Processes and posts fixed asset splits, disposals and transfers. ▪ Sets up fixed asset acquisitions and purchases with appropriate depreciation coding, i.e. method, life, accounts, etc.). ▪ Posts assets' cost to the fixed asset record. ▪ Creates fixed asset extension records for asset management and maintenance orders. ▪ Assists Regulatory Department in fixed asset documentation support for rate cases.
ADDITIONAL RESPONSIBILITIES	▪ Tracks the physical location of fixed assets. ▪ Assists with internal and external audits by preparing and explaining required schedules and selections. ▪ Assists with acquisitions and divestitures as they relate to fixed asset accounting. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Excel, Word Preferred: JD Edwards, Outlook, Internet Explorer
ADDITIONAL SKILLS	▪ Ability to manage and perform a variety of routine, complex assignments with considerable independent judgment. ▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports. ▪ Communicates clearly in both written and verbal communications. ▪ Strong attention to detail with emphasis on sustained accuracy and completeness. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Ability to work well in a team environment.

EDUCATION	Required: Bachelor's Degree in Accounting
CERTIFICATIONS/LICENSES	Preferred: CPA
EXPERIENCE	Required: 2 - 4 years general accounting Preferred: 1 - 2 years fixed asset accounting
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Fixed Asset Accounting Manager**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Director of Tax & Accounting Operations
JOB SUMMARY	Responsible for the management of fixed asset employees and for the general duties of the Fixed Asset department, such as maintenance and reconciliation of fixed assets and depreciation.
ESSENTIAL FUNCTIONS	▪ Responsible for the management of Fixed Asset Accounting team, including directing, planning, managing, staffing and organizing responsibilities. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Oversees the organization and delegation of team tasks ▪ Maintains fixed asset daily transactions, such as additions, retirements, transfers and adjustments for capital assets. ▪ Performs fixed asset related adjustments to the GL. ▪ Reconciles fixed asset ledger to the GL. ▪ Participates in month-end and year-end system close. ▪ Prepares required month-end reconciliation report and depreciation variance analysis report as they relate to capital assets. ▪ Maintains accurate fixed asset records on a regular basis. ▪ Processes and posts fixed asset splits, disposals and transfers. ▪ Sets up fixed asset acquisitions and purchases with appropriate depreciation coding, i.e. method, life, accounts, etc.). ▪ Posts costs of assets to the fixed asset record. ▪ Creates fixed asset extension records for asset management and maintenance orders. ▪ Assists Regulatory Department in fixed asset documentation support for rate cases.
ADDITIONAL RESPONSIBILITIES	▪ Delegates and assists with the training of new fixed asset accounting staff. ▪ Tracks the physical location of fixed assets. ▪ Assists with internal and external audits by preparing and explaining required schedules and selections. ▪ Assists with acquisitions and divestitures as they relate to fixed asset accounting. ▪ Assists with structuring the accounting practices and processes. ▪ Assists with creating and documenting the Company's internal controls and ensuring compliance with these controls. ▪ Participates in the implementation of process improvements for accounting related areas and in the design, implementation and testing of internal controls. ▪ Completes various accounting projects, including implementation of new accounting rules, mergers and acquisitions, significant accounting issues and other projects as they arise. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: MS Word, Excel, Outlook and Internet Explorer Preferred: JD Edwards, CC&B, Legacy billing system
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Ability to motivate others in pursuit of Company goals and to produce quality work within strict timeframes while simultaneously managing several projects. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Duties require broad conceptual judgment, initiative and ability to deal with complex accounting issues. ▪ Ability to coach others on key accounting concepts and mathematical processes and serve as a reference for the Fixed Asset Accounting team. ▪ Ability to supervise consistent processing of Fixed Asset Accounting duties. ▪ Ability to provide guidance in addressing complex issues within Corporate Accounting. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting. Preferred: MBA
CERTIFICATIONS/LICENSES	Preferred: CPA
EXPERIENCE	Required: A minimum of 5 years of accounting experience with increasing levels of responsibility. Must possess an in-depth understanding of GAAP. Proven ability to articulate Company's policies, accounting and billing systems and accounting adjustments. Preferred: Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Human Resources Generalist**
DEPARTMENT	Human Resources
STATUS	Exempt
SUPERVISOR'S TITLE	Human Resources Manager
JOB SUMMARY	Serves as an HR strategic business partner to the organization by providing consultation, direction and support on HR matters. Performs HR related duties at the professional level.
ESSENTIAL FUNCTIONS	▪ Administers various human resources procedures for all company personnel. ▪ Oversees the maintenance of employee records. ▪ Assists in the development and implementation of personnel policies and procedures; contributes to the maintenance of handbook on policies and procedures. ▪ Identifies/implements best practices and lessons learned into program plans. ▪ Partners with employees and management to communicate various HR policies, procedures, laws, standards and government regulations. ▪ Coaches, counsels and guides managers before the execution of employee disciplinary action. ▪ Trains employees and management on HR issues and practices. ▪ Annually updates compensation program; rewrites job descriptions as necessary; conducts annual salary survey research; analyzes compensation and makes recommendations based on findings. ▪ Recruits, screens and interviews job applicants to fill all corporate job openings; reviews applications and interviews applicants to match expertise with specific job related requirements. ▪ Oversees full cycle recruitment process by guiding hiring managers and candidates. ▪ Reviews exit surveys, analyzes data and makes recommendations for corrective action and continuous improvement. ▪ Recommends new approaches, policies and procedures to effect continual improvements in efficiency of department and services performed. ▪ Participates in developing department goals, objectives and systems.
ADDITIONAL RESPONSIBILITIES	▪ Maintains HRIS records and compiles reports from database. ▪ Maintains company-wide organizational chart. ▪ Maintains compliance with federal and state regulations concerning employment. ▪ Monitors, tracks, communicates and creates vacation reports for UI management and employees. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, Internet Explorer Preferred: PowerPoint, ADP HRB, ADP PayExpert

ADDITIONAL SKILLS	▪ Ability to objectively coach employees and management through complex, difficult and emotional issues. ▪ Ability to make recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. ▪ Able to multitask and prioritize in a fast-paced environment. ▪ Maintains confidentiality, remains open to others' ideas and exhibits willingness to try new things. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully.
EDUCATION	Required: Bachelor's Degree and/or a combination of education and experience.
CERTIFICATIONS/LICENSES	Required: HIPAA certification within 30 days of hire. Preferred: PHR
EXPERIENCE	Required: 3-4 years experience in human resources, recruiting and benefits administration. Background in employment law and other government compliance regulations is preferred.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Human Resources Manager**
DEPARTMENT	Human Resources
STATUS	Exempt
SUPERVISOR'S TITLE	President
JOB SUMMARY	Responsible for managing all of the people functions of the organization in accordance with company policies and practices, the ethical and social consciences of business and society laws, regulations and administrative rulings of governmental organizations and other regulatory and advisory authorities and organizations. Also responsible for the strategic human resources planning to provide the company with the best people talent available and to position the company as the employer of choice by being aware of policies, practices and trends within the water utility industry and all industries in general.
ESSENTIAL FUNCTIONS	▪ Provides direction and directives to the department's staff in the performance of their duties, establishing work priorities and in achieving management initiatives. Participates in developing department goals, objectives and systems. ▪ Develops, recommends and implements personnel policies and procedures; oversees the maintenance of employee handbook on policies and procedures. ▪ Identifies/implements best practices and lessons learned into program plans. ▪ Measures performance of Human Resources and links them to company key performance indicators. ▪ Communicates changes in company policies and procedures and assures proper compliance is followed. ▪ Responsible for company compliance with Federal and State legislation pertaining to all personnel matters. ▪ Consults with legal counsel as appropriate on personnel matters. ▪ Works directly with managers to assist them in carrying out their responsibilities on personnel matters. ▪ Coordinates management training in interviewing, hiring, terminations, promotions, performance review, safety and sexual harassment. ▪ Administers performance review process to ensure effectiveness, compliance and equity within organization. ▪ Conducts employee satisfaction surveys and wage surveys. ▪ Represents management in investigating, answering and settling grievances, by arranging and scheduling grievance hearings between employee, supervisor and management team. ▪ Annually updates compensation program; conducts annual salary survey research; analyzes compensation and makes recommendations based on findings. ▪ Recommends new approaches, policies and procedures to effect continual improvements in efficiency of department and services performed. ▪ Oversees the recruiting and selection process to fill open positions.

	▪ Prepares and maintains budget for the Human Resources Department. ▪ Participates on committees and special projects as requested.
ADDITIONAL RESPONSIBILITIES	▪ Oversees employee recognition and anniversary award program. ▪ Maintains knowledge of industry trends and employment legislation and insures company-wide compliance. ▪ Maintains compliance with federal and state regulations concerning employment. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, Internet Explorer Preferred: PowerPoint, ADP HRB, ADP PayExpert
ADDITIONAL SKILLS	▪ Ability to provide vision and leadership. ▪ Ability to delegate responsibility and authority to maximize use of employees' skills. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to objectively coach employees and management through complex, difficult and emotional issues. ▪ Ability to make recommendations to effectively resolve problems or issues by using judgment that is in consistent with standards, practices, policies, procedures, regulation or government law. ▪ Superior verbal and written communication skills. ▪ Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. ▪ Maintains confidentiality, remains open to others' ideas and exhibits willingness to try new things. ▪ Ability to multitask and prioritize in a fast-paced environment. ▪ Ability to motivate others in the pursuit of Company goals. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency.
EDUCATION	Required: Bachelor's Degree and/or a combination of education and experience. Preferred: Master's Degree in HR Management or related field.
CERTIFICATIONS/LICENSES	Required: HIPAA certification within 30 days of hire. Preferred: SPHR.
EXPERIENCE	Required: 7+ years experience in human resources, recruiting and benefits administration. Background in employment law and other government compliance regulations is required.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL	Occasional travel will be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Information Technology Manager**
DEPARTMENT	Information Technology
STATUS	Exempt
SUPERVISOR'S TITLE	Vice President
JOB SUMMARY	Responsible for analyzing and directing all IT related activates of the organization. Accountable for ensuring continuity of computer services for users throughout the organization through planning, technical leadership and project coordination.
ESSENTIAL FUNCTIONS	▪ Leads the IT department's operational and strategic planning, including fostering innovation, planning projects and organizing and negotiating the allocation of resources. ▪ Manages the deployment, monitoring, maintenance, development, upgrade and support of all IT systems, including telecommunications, servers, PC's, operating systems, hardware, software, peripheral devices and ▪ Manages financial aspects of the IT department, including purchasing, budgeting and budget review. ▪ Prepares long and short-range plans for application selection, systems development and acquisition of the resources needed to support them. Assures responsiveness of long-range plans to corporate objectives. ▪ Evaluates hardware, software and staffing needs; recommends system upgrades based on prudent ROI and support needs. ▪ Analyzes potential system problems and takes corrective action as needed. Maintains records of all problems and resolutions. ▪ Develops and implements all IT policies and procedures, including those for security, disaster recover, standards, purchasing and service provision. ▪ Negotiates and administers vendor and consultant contracts and service agreements. ▪ Establishes and maintains regular communication with the executives, senior management and end users regarding pertinent IT activities. ▪ Develops governance plan that aligns IT initiatives with the larger business priorities. ▪ Ensures that all initiatives have clear business goals and success metrics.
ADDITIONAL RESPONSIBILITIES	▪ Manages IT staffing, including recruitment, supervision, development, evaluation and disciplinary actions. ▪ Determines the goals of IT within broad outlines provided by the Executive Team and contributes to the continuity of computer services by providing necessary technical leadership and project coordination.

	▪ Actively participate in industry best practice forums, conferences and organizations. ▪ Remains current with the latest technologies and application software updates.
COMPUTER SKILLS	Required: Specialized experience, including knowledge of PC operating systems, e.g. Windows XP, as well as networking, e.g. Active Directory, mail standards. Preferred: Familiarity with JD Edwards, CC&B
ADDITIONAL SKILLS	▪ Excellent communication and interpersonal skills; ability to communicate technical information to non-technical users. ▪ Excellent client service skills in a demanding, deadline-driven environment. ▪ Strong organizational skills with high attention to detail. ▪ Strong analytical and problem resolution abilities with the ability to think clearly under pressure. ▪ Ability to understand and apply UI's goals and objectives.
EDUCATION	Required: Bachelor's degree in Computer Science, IT, IS or equivalent field of study. Requires special technical knowledge of techniques and procedures of software and network support for multiple users. Must understand installation, configuration and troubleshooting processes for software, hardware, networking and accessory equipment.
CERTIFICATIONS/LICENSES	Preferred: Microsoft Certified Information Technology Professional
EXPERIENCE	Requires a minimum of 7 years experience with increasing levels of responsibility. Position requires broad-based functional experience as well as hands-on technical skills and a proven track record in acquisition and maintenance of systems software and hardware; proven experience in IT infrastructure planning and development; in-depth knowledge of applicable data privacy practices and laws.
PHYSICAL DEMANDS	Light to moderate physical demands, including lifting (50 lbs.); requires normal hearing and vision.
EQUIPMENT USED	Servers, printers, networking equipment, telephone systems, handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Lead Customer Service Representative**
DEPARTMENT	Customer Service
STATUS	Non-exempt
SUPERVISOR'S TITLE	Customer Care Manager
JOB SUMMARY	Responsible for assisting the Customer Care Manager with daily responsibilities, including leading a team of CSR's, OTJ training, new-hire training and performance feedback. Responds to inquiries received through phone, electronic and/or written correspondence with customers by following standard scripts and procedures. Uses a computer system to track questions and answers as well as enter orders. Responds to inquiries requiring written response with the use of standard form letters. Works under limited supervision.
ESSENTIAL FUNCTIONS	▪ Answers all incoming calls from customers and resolves billing and service issues. ▪ Responds to customers via telephone or written correspondence in a quick and accurate manner, in regards to routine customer requests, inquiries and complaints. ▪ Acts as primary point of contact for department in the absence of Customer Care Manager. ▪ Approves CSR adjustments on a daily basis, prior to posting. ▪ Oversees the maintenance of files for customer correspondence, legal notices, reports and other records. ▪ Tracks all reporting and filing for the department. ▪ Acts as liaison between customers and service operators to resolve service issues to ensure customer satisfaction. ▪ Coordinates with the Billing Department, Customer Care Manager and field operations to ensure all customers are issued a timely, accurate bill. ▪ Communicates with employees and management so that customer service calls are answered in a timely, efficient and knowledgeable manner. ▪ Evaluates the Customer Service Department's effectiveness by identifying and informing management of call trends, billing issues and field issues that affect and drive the department's daily operations. ▪ Creates and maintains a high quality work environment so team members are motivated to perform at their best level. ▪ Responsible for suggesting methods to improve area operations, efficiency and service to customers.
ADDITIONAL RESPONSIBILITIES	▪ Assists CCM in resolving escalated customer calls and complex issues. ▪ Opens and closes customer accounts. ▪ Generates field activities to document and take ownership of customer complaints in order to obtain a resolution to issues. ▪ Monitors system-generated shut off field activities for non-payment; makes payment arrangements in accordance with state regulations and company policy. ▪ Processes customer payments and maintains the requisite financial

	tracking systems. ▪ Initiates and terminates service as required. ▪ Reviews various billing reports to resolve issues prior to billing. ▪ Reviews accounts receivable reports and takes appropriate action to collect debt owed to the company. ▪ Files liens where appropriate. ▪ Applies tariffs for all states, as required. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards, CC&B, ShoreTel Call system
ADDITIONAL SKILLS	▪ Ability to work independently and under limited supervision. ▪ Ability to successfully research and resolve customer issues with minimal assistance. ▪ Demonstrates initiative to take on new tasks. ▪ Ability to mentor and guide co-workers to increase skill level, morale and efficiency. ▪ Friendly, customer service focus. ▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Ability to motivate others in pursuit of Company goals. ▪ Ability to multitask in a fast-paced environment. ▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality.
EDUCATION	Required: HS Diploma or GED Preferred: Associates Degree in accounting, business administration or other business related field
EXPERIENCE	Requires a minimum of 3 – 5 years experience in customer service or related area. Must be familiar with standard concepts, practices and procedures related to customer service. Relies on experience and judgment to plan and accomplish goals.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Lead Water/Wastewater Treatment Operator**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under limited supervision, performs routine tasks related to the operation of a water/wastewater treatment facility. Responsible for maintaining plant compliance with EPA standards and state water Commission. Assists with training of other personnel and leading work crews. Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes and works cooperatively to provide quality seamless utility service. Works with AM and RM to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Oversees the operation and maintenance of water/wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Oversees the organization and delegation of team tasks. ▪ Develops and maintains operational records and prepares reports in compliance with regulatory standards. ▪ Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. ▪ Installs and repairs pumps, motors, valves and piping; diagnoses, repairs and clarifies aeration equipment, ion exchange bins, filtration equipment and other major apparatuses. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when non-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: identifying damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Cleans and maintains treatment plant, pumping stations and wells. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Implements emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol and notifies local emergency responders. ▪ Adds chemicals to water by predetermined formula. Maintains minimum inventory levels of these materials. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state.

	▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Coordinates construction and excavation involved in system repairs; estimates required labor and materials; identifies equipment needed for all projects; orders necessary parts. ▪ Maintains a safe working environment and reports safety concerns to Area Manager. ▪ Trains personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures. ▪ Ensures all operators are equipped with necessary tools, parts and safety equipment to work effectively. ▪ Stays abreast of Federal, State and local regulations and environmental guidelines regarding water/wastewater treatment and distribution.
ADDITIONAL RESPONSIBILITIES	▪ May assist with training personnel on safety procedures. ▪ Assists with overseeing and inspections of local construction projects. ▪ Assists with the development of short and long term plans for operation of facilities, including contingency plans as well as plant and equipment removal/replacement. ▪ Assists with the design and construction of extension and improvement projects. ▪ Provides on-site customer communication. ▪ Acts as liaison between the customers and customer service. ▪ Responds to requests and inquiries from the general public. ▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook, Internet Explorer
ADDITIONAL SKILLS	▪ Ability to work independently and under limited supervision. ▪ Demonstrates initiative to take on new tasks. ▪ Ability to mentor and guide co-workers to increase skill level, morale and efficiency. ▪ Ability to motivate others in pursuit of Company goals. ▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies.

	▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds the minimum licensing in order to be responsible operator in charge per state regulation, or holds the minimum licensing to be classified as an Operator II with the ability to attain minimum licensing to be responsible operator in charge within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 5 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water/wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; operates and oversees the use of heavy equipment, including agricultural sludge spreaders.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Mail Clerk**
DEPARTMENT	Billing
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Billing Manager
JOB SUMMARY	Responsible for all mailing and shipping logistics for the corporate office. Sorts incoming mail for distribution and dispatches outgoing mail by performing the following duties.
ESSENTIAL FUNCTIONS	▪ Processes outgoing mail by applying appropriate postage and/or preparing for pre-sort service. ▪ Operates letter folding and envelope stuffing machines. ▪ Sorts, opens and distributes mail according to department or individual recipient. ▪ Prepares express delivery shipments, including ground shipments, using FedEx, UPS or other expedited service. ▪ Distributes incoming UPS, FedEx and other expedited packages. ▪ Delivers various office supplies throughout the corporate office, such as copier paper, envelopes and computer supplies.
ADDITIONAL RESPONSIBILITIES	▪ Drives Company or personal vehicle to the post office for daily mail pickup and for performing business-related errands. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Internet Explorer Preferred: MS Word, Excel and Outlook
ADDITIONAL SKILLS	▪ Ability to handle last minute shipping requests, including high volume mailings on short notice. ▪ Punctual and reliable. ▪ Ability to work independently on assigned tasks as well as to accept direction on given assignments. ▪ Ability to work collectively with the Operations Support team.
EDUCATION	Required: HS Diploma or G.E.D.
CERTIFICATIONS/LICENSES	Required: Valid Driver's License, safe driving record and proof of valid insurance.
EXPERIENCE	1 or more years of related mailroom experience.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision. Requires frequent lifting between 30 and 50 pounds.
EQUIPMENT USED	Postage machine, letter folder, envelope stuffer and other general mailroom equipment; personal computer, copy/fax machine, and other general office equipment.
TRAVEL	Local travel to run Company errands is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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Utilities, Inc.

JOB TITLE	**Maintenance Worker**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under general supervision, performs a variety of work in the general maintenance and repair of grounds, buildings, facilities and equipment.
ESSENTIAL FUNCTIONS	▪ Maintains grounds in clean and orderly manner, including mowing, trimming, weeding, aerating and fertilizing lawns; replaces plants as needed. ▪ Maintains grounds maintenance equipment; adjusts, cleans and performs minor mechanical work on grounds equipment. ▪ Trims tree branches that create hazardous situations.
ADDITIONAL RESPONSIBILITIES	▪ Follows established safety policies and procedures to ensure safe work environment. ▪ Removes trash and debris from grounds. ▪ Assists with annual water system flushing and valve maintenance activities. ▪ Assists with required annual testing of fire hydrants. ▪ Assists with annual, periodic maintenance of fire hydrants. ▪ Performs other related duties as assigned.
ADDITIONAL SKILLS	▪ Ability to use a variety of hand and power tools. ▪ Ability to work in different weather conditions with exposure to the elements. ▪ Ability to work independently in the absence of supervision. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license.
EXPERIENCE	Any combination of training and experience which demonstrates the ability to perform the duties and responsibilities as described, including related work experience.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), bending or stooping repeatedly, climbing and mechanical repair. Expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; may encounter various potential hazards.
EQUIPMENT USED	Operates lawn and grounds equipment, including power mowers, string trimmers, edgers and hedge shears.
SHIFT	This is a part-time position; Monday – Friday with variations in hours.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Network Administrator**
DEPARTMENT	Information Technology
STATUS	Exempt
SUPERVISOR'S TITLE	Information Technology Manager
JOB SUMMARY	Performs general network maintenance on LAN and WAN relating to users, contexts and network devices. Responsible for solving server issues and infrastructure upgrades and expansions. Recommends design, implementation procedures, development and enhancement of LAN/WAN and application configuration.
ESSENTIAL FUNCTIONS	▪ Coordinates the efforts of third party infrastructure and database support and monitoring teams. ▪ Implements, monitors, maintains and tests the LAN and WAN, applications and associated software. ▪ Installs and configures LAN/WAN software, operating systems and hardware approved by the IT Manager. ▪ Manages quotes and price comparisons on replacement network equipment. ▪ Responds to network problems in a timely manner; provides help desk support to network-related issues. ▪ Monitors and maintains principal client server applications, batch processing and database resources. ▪ Monitors and evaluates efficiency of software/hardware usage. ▪ Installs new software applications or hardware on the LAN/WAN, coordinating assistance from third parties when necessary. ▪ Downloads and applies patches to the system. ▪ Monitors the utilization of all networks to detect potential errors or problems and provides necessary prevention guidelines. Monitors networks to determine upgrade requirements and general utilization issues. ▪ Participates in the development of policies, procedures and resources in relation to the network.
ADDITIONAL RESPONSIBILITIES	▪ Assists with installation of workstations and printers on the LAN/WAN. ▪ Assists with gathering bid prices on equipment and supplies as needed. ▪ Maintains current knowledge of LAN/WAN software, associated management software and operating systems. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: Specialized experience, including knowledge of PC operating systems, e.g. Windows XP, as well as networking, e.g. Active Directory, mail standards. Preferred: Familiarity with JD Edwards, CC&B

ADDITIONAL SKILLS	▪ Ability to install, configure, troubleshoot and maintain all of the software applications and peripheral equipment used by UI. ▪ Ability to troubleshoot remote connectivity issues such as VPN and wireless problems. ▪ Demonstrated proficiency in building, testing and maintaining images for use in deploying desktop and laptop computers. ▪ Excellent communication and interpersonal skills; ability to communicate technical information to non-technical users. ▪ Demonstrated ability to troubleshoot application and systems issues. ▪ Excellent customer service skills in a demanding, deadline-driven environment. ▪ Strong organizational skills with high attention to detail. ▪ Strong analytical and problem resolution abilities with the ability to think clearly under pressure. ▪ Ability to understand and apply UI's goals and objectives.
EDUCATION	Required: Bachelor's degree in Computer Science, IT, IS or equivalent field of study. Requires special technical knowledge of techniques and procedures of software and network support for multiple users. Must understand installation, configuration and troubleshooting processes for software, hardware, networking and accessory equipment.
CERTIFICATIONS/LICENSES	Preferred: A+, Certified Network Engineer and/or Microsoft Certified Information Technology Professional
EXPERIENCE	Requires a minimum of 1 – 3 years progressively responsible computer operations and networking management experience; a minimum of 1 year experience with Windows 2003/2008 server, Microsoft Exchange, Microsoft Office Professional and internet applications. Previous experience installing and configuring servers and related products and general knowledge of mainframe systems is required.
PHYSICAL DEMANDS	Light to moderate physical demands, including lifting (50 lbs.); requires normal hearing and vision.
EQUIPMENT USED	Servers, printers, networking equipment, telephone systems, handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Minimal travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Operations Administration Manager**
DEPARTMENT	Operations Support
STATUS	Exempt
SUPERVISOR'S TITLE	General Counsel
JOB SUMMARY	Responsible for the management of the administrative functions of the Corporate Office.
ESSENTIAL FUNCTIONS	▪ Manages all aspects of the insurance renewal process including: updates and reviews of operating data, evaluation of competing vendors, claim reviews and underwriter audits. ▪ Evaluates and processes requests for operating permits, bond renewals, bond evaluations and certifications of insurance as requested by various agencies/vendors and internal departments. ▪ Appraises and determines course of action regarding Auto, GL and Property claims. ▪ Processes insurance invoices related to all lines of coverage. ▪ Coordinates central files and document management. ▪ Processes legal claims, including logging and disbursement. ▪ Maintains and updates lease records and vendor contracts. ▪ Oversees reception, administrative activities and personnel for the corporate office, including fleet vehicle purchases, registration, retirement and divestments. ▪ Acts as liaison between company General Counsel and outside legal counsel regarding all insurance claims. ▪ Directs and oversees direct report(s) regarding the maintenance and repair of the corporate facility.
ADDITIONAL RESPONSIBILITIES	▪ Assists with maintaining the content of the UI website ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office. Outlook and Internet Explorer Preferred: PowerPoint, FileMaker Pro, CSS and PHP
ADDITIONAL SKILLS	▪ Working knowledge of CSS and PHP preferred. ▪ Ability to develop successful relationships with a wide variety of individuals. ▪ Strong communication skills. ▪ Excellent planning and organizational skills and ability to work efficiently and effectively without direct supervision. ▪ Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully. ▪ Relies on experience and judgment to plan and accomplish goals
EDUCATION	Required: Bachelors Degree
EXPERIENCE	5+ years experience in a multifunctional role, with a history of team leadership.

PHYSICAL DEMANDS	Light to moderate physical activity, with ability to lift and carry objects between 30 and 50 pounds. Requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine and other general office equipment; mailroom equipment (postage machine, letter folder, envelope stuffer).
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Operations Administrator**
DEPARTMENT	Operations Support
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Operations Administration Manager
JOB SUMMARY	Responsible for performing a variety of administrative functions in the corporate office.
ESSENTIAL FUNCTIONS	▪ Provides administrative support to the Operations Administration Manager. ▪ Assists with requests related to fleet administration, including fuel and maintenance card replacement. ▪ Coordinates building maintenance and repair of the corporate facility, under direct supervision of the OAM. ▪ Prepares monthly fleet allocation report for the Finance Department. ▪ Prepares correspondence, reports, documents, presentations and memos working from notes and direction. ▪ Plans, organizes and maintains a variety of files, records and databases. ▪ Assists in budget process and review for the department. ▪ Works with other administrative staff to coordinate and establish work schedules for planned projects.
ADDITIONAL RESPONSIBILITIES	▪ Performs duties of mailroom clerk as needed, including preparing outgoing general mail, bulk customer bills and express delivery packages. ▪ Fill-in for Receptionist, Mail Clerk, Corporate Executive Assistant and other administrative staff as needed. ▪ Works on special projects as assigned. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Maintains confidentiality.
EDUCATION	Required: HS Diploma or G.E.D. Preferred: Associate's Degree
EXPERIENCE	1-2 years of related administrative experience is preferred.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision. May require lifting between 30 and 50 pounds.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, multi-line phone, mailroom equipment (postage machine, letter folder, envelope stuffer), and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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Utilities, Inc.

JOB TITLE	**Operations Support**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	To perform a variety of administrative functions in the office.
ESSENTIAL FUNCTIONS	▪ Tracks developer refunds; enters monthly water charges for refunds on Line Extension Agreement. ▪ Obtains permits for all emergency line repairs; notifies city/county of repairs, provides required documentation to obtain permit, and notifies Asphalt Company of repair. ▪ Tracks new meter installs and verifies service agreement for meter refund completion. Completes geographical tab at service point. ▪ Serves as point of contact for Commission complaints and directs issues to appropriate team member. ▪ Coordinates meter testing. ▪ Calls contractors to ensure monthly meter reads. ▪ Maintains and updates map for new valves, upsize pipes, etc. ▪ Performs uploads and downloads for meter reading handhelds. ▪ Maintains parts inventory. ▪ Tracks vehicle maintenance. ▪ Plans, organizes and maintains a variety of files, records and databases. ▪ Provides support for development and commercial agreements.
ADDITIONAL RESPONSIBILITIES	▪ Coordinates building maintenance, landscaping and repair of the office, under direct supervision of the AM. ▪ Maintains office supplies, maintenance of office equipment and other services. ▪ Works on special projects as assigned. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, PowerPoint and Explorer
ADDITIONAL SKILLS	▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Maintains confidentiality.
EDUCATION	Required: HS Diploma or G.E.D. Preferred: Associate's Degree
CERTIFICATIONS/LICENSES	Required: Valid driver's license
EXPERIENCE	1-2 years of related administrative experience is preferred.

PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision. May require lifting between 30 and 50 pounds.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, multi-line phone, and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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Utilities, Inc.

JOB TITLE	**Payroll / HR Administrator**
DEPARTMENT	Accounting & Finance
STATUS	Non-exempt
SUPERVISOR'S TITLE	Payroll Supervisor
JOB SUMMARY	Maintains payroll records, timesheets, payroll and HR systems. Responsible for computing, withholding and deductions associated with net earnings.
ESSENTIAL FUNCTIONS	▪ Processes new hire paperwork to ensure all necessary documents are completed and are in compliance with Company and Federal guidelines. ▪ Responsible for inputting new hire data, status changes and separation information in HRIS system. ▪ Creates new hire personnel file. ▪ Analyzes, prepares and inputs payroll data. Uses automated system to produce accurate and timely payroll. Ensures compliance with all applicable state and federal wage and hour laws. ▪ Compiles payroll data such as overtime, vacation and sick time, garnishments, taxes, insurance and 401 (k) deductions. ▪ Reviews time sheets for completeness and accuracy. Contacts supervisors for missing information. ▪ Processes biweekly and semi-monthly payroll data transfers to ADP/JDE. ▪ Processes all manual checks, voids and adjustments and processes JE into JDE. ▪ Assists with posting all necessary payroll data into GL accounts. ▪ Assists with submitting 401(k) and Pension data to retirement vendor. ▪ Assists with the balancing of payroll entries to GL accounts.
ADDITIONAL RESPONSIBILITIES	▪ Responds to employment verification requests. ▪ Performs filing and copying. ▪ Assists running integral management reports from payroll system. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: ADP PayExpert, ADP Reports, JDE Time and Labor, Word, Excel Preferred: ADP HRB
ADDITIONAL SKILLS	▪ Able to maintain confidential information. ▪ Understanding of payroll and payroll tax laws. ▪ Excellent math and problem solving skills. ▪ Exceptional customer service skills, with ability to effectively respond to questions from employees, supervisors and managers.

	▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment.
EDUCATION	Required: Associates Degree or equivalent or equivalent combination of education and experience. Preferred: Bachelor's Degree and/or 1-2 years of ADP experience.
CERTIFICATIONS/LICENSES	Required: Completion of HIPAA Certification within 14 days of hire.
EXPERIENCE	1-3 years payroll processing experience, preferably with ADP.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

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Utilities, Inc.

JOB TITLE	**Payroll Supervisor**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Controller
JOB SUMMARY	Manages payroll administration and performs accounting-related tasks. Requires accountability to regulatory, finance and human resource departments.
ESSENTIAL FUNCTIONS	▪ Oversees daily payroll operations and ensures all tasks are completed in order to execute the full cycle payroll process, while meeting business and audit requirements. ▪ Supervises one or more employees, including evaluation of staff to ensure internal proficiency centering on training, workforce qualification and certification, retention strategies, job structure, and succession planning. ▪ Monitors the administration of employee garnishments, tax levies, child support payments and other court-mandated adjustments to gross payroll calculations. ▪ Ensures that all tax deposits are processed timely and accurately for each region. ▪ Ensures timely and accurate filing of all relevant governmental reports, such as 941's, W-2's, etc. ▪ Balances all payroll related banking accounts on a monthly basis. ▪ Prepares weekly, monthly, quarterly and year-end reports. ▪ Prepares and processes locality taxes for various states. ▪ Performs monthly close, ensuring accuracy and balancing with ADP and JDE. ▪ Processes cap time reports for Regulatory Department using JDE and ADP Reporting. ▪ Runs integral management reports from Payroll system. ▪ Posts all necessary payroll data to GL accounts. ▪ Submits 401(k) and Pension data to retirement vendor. ▪ Develops and implements department policies, procedures and process improvements to maintain the quality, efficiency and overall effectiveness of the payroll function.
ADDITIONAL RESPONSIBILITIES	▪ Maintains current knowledge of applicable state and federal wage and hour laws. ▪ Remains current on Payroll systems to achieve alignment with HR and ensure effective accounting support. ▪ Facilitates management and employee understanding of payroll procedures. ▪ Develops reports using ADP Reporting as needed. ▪ Monitors, tracks, communicates and creates vacation reports for UI management and employees. ▪ Coordinates activities related to special projects. ▪ Performs other related duties as assigned.

COMPUTER SKILLS	Required: ADP PayExpert, ADP Reporting, ReportSmith, HRB, Word, Excel. Preferred: JD Edwards Time & Labor
ADDITIONAL SKILLS	▪ Able to maintain confidential information. ▪ Ability to objectively coach employees and management through complex and difficult issues regarding payroll. ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to provide vision and leadership. ▪ Excellent analysis and problem solving skills. ▪ Exceptional customer service skills, with ability to effectively respond to questions from employees, supervisors and managers. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's degree in a business related field or equivalent years of payroll/benefits processing.
CERTIFICATIONS/LICENSES	Required: Completion of HIPAA Certification within 14 days of hire. Preferred: CPP, ADP Payroll Professional Certification.
EXPERIENCE	Required: 4-5 years payroll experience and understanding payroll-related issues; 1-2 years of supervisory experience.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

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Utilities, Inc.

JOB TITLE	**Process & Performance Manager**
DEPARTMENT	Executive
STATUS	Exempt Administration
SUPERVISOR'S TITLE	President
JOB SUMMARY	Responsible for providing analytical, key performance indicator and process support to the President of the Company.
ESSENTIAL FUNCTIONS	▪ Develops, monitors and reports key performance indicators at the corporate, functional and employee levels. ▪ Identifies and implements process improvement initiatives to improve operation efficiency. ▪ Recommends and develops new processes. ▪ Ensures adherence with current processes. ▪ Guides change management for processes with responsible parties across the Company. ▪ Ensures accepted businesses processes are followed and handles the development of, and revisions or additions to, company process maps. ▪ Formulates and recommends policies and programs which guide the organization in maintaining and improving its competitive position and the profitability of the operation.
ADDITIONAL RESPONSIBILITIES	▪ Completes ad hoc audits and other miscellaneous requests. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Advanced proficiency in MS Excel, PowerPoint and Word; Internet Explorer and Visio. Preferred: JD Edwards and Adobe document and design products
ADDITIONAL SKILLS	▪ Strong verbal and written communication skills; communicates clearly and effectively. ▪ Excellent organizational and problem solving skills, including decision-making, research, analysis, and interpersonal skills. ▪ Ability to pull and analyze performance metrics and report with recommendations for improvement. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to develop successful relationships with a wide variety of individuals throughout the organization. ▪ Ability to provide vision, leadership and motivate others in pursuit of Company goals.
EDUCATION	Required: Bachelors Degree in a business related field. Preferred: MBA

EXPERIENCE	5 – 7 years experience with business operations and/or process analysis. Previous experience managing process improvement, along with a general understanding of basic finance and accounting principles is preferred. Experience in the utility industry is a plus.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.
This description is a working draft, subject to revision.

Utilities, Inc.

JOB TITLE	**Project Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for all water and wastewater utility construction projects from initial contract negotiations through warranty termination.
ESSENTIAL FUNCTIONS	▪ Oversees complex technical projects, adhering to strict goals and deadlines. ▪ Creates and maintains activity and progress reports for internal and external customers. ▪ Responsible for all project development. ▪ Hires, directs, evaluates and disciplines Construction Inspectors. ▪ Obtains engineering proposals, monitors project budgets, construction activity and coordinates timing with operations. ▪ Tracks all budget related information, such as hours worked and expenses, etc. ▪ Coordinates all daily activities and personnel for each project. ▪ Processes paperwork, including invoices, for each project in a timely manner and submits to Regional Director. ▪ Ensures the success of projects, while remaining in line with time and budget parameters. ▪ Notifies management staff of any current or pending escalations relating to projects, or items that could impact the success of projects. ▪ Coordinates and completes the work necessary to obtain approval on emergency projects.
ADDITIONAL RESPONSIBILITIES	▪ Assists AM & RM with forecasting and planning capital projects up to 5 years in advance. ▪ Attends project team status meetings as required. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook; ability to learn internal software programs Preferred: PowerPoint and Explorer
ADDITIONAL SKILLS	▪ Ability to calculate basic mathematical equations. ▪ Ability to read and interpret soil and hydro-geological reports and maps. ▪ Ability to complete work that will ensure the approval of all capital projects in a timely manner. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Excellent organizational and problem solving skills, including negotiating, decision-making research and analysis, and interpersonal skills.

	▪ Ability to provide safe working conditions for fellow workers. ▪ Ability to effectively communicate and interact with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's Degree in Civil/Environmental Engineering or similar field. Preferred: MS or MBA
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license
EXPERIENCE	Requires a minimum of 3 years engineering experience, preferably related to water and/or wastewater projects and design.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.), walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within the region; up to 25% for training, meetings, project management, etc.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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Utilities, Inc.

JOB TITLE	**Receptionist**
DEPARTMENT	Operations Support
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Operations Administration Manager
JOB SUMMARY	Provides general office support with a variety of clerical activities and related tasks. The receptionist will be responsible for answering incoming calls, directing calls to appropriate associates, flow of correspondence, requisition of office supplies, as well as additional clerical duties as necessary.
ESSENTIAL FUNCTIONS	▪ Professionally answers all incoming calls and redirects accordingly. ▪ Greets visitors of the corporate office in a professional, friendly and hospitable manner. ▪ Opens the front door to the corporate office promptly at 8am and closes at 5pm Monday through Friday. ▪ Coordinates the pick-up of express mail services (FedEx, UPS, etc.), as well as the delivery of incoming shipments to internal office employees. ▪ Orders, receives, stocks and distributes corporate office supplies.
ADDITIONAL RESPONSIBILITIES	▪ Takes and retrieves messages for various personnel. ▪ Provides callers with information such as company address, company fax numbers, company website, directions to the corporate office, and other related information. ▪ Maintains the corporate office employee contact information. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office, Internet Explorer and Outlook Preferred: JD Edwards
ADDITIONAL SKILLS	▪ Excellent verbal communication skills, including phone etiquette. ▪ Punctual and reliable. ▪ Customer service driven. ▪ Ability to work independently on assigned tasks as well as to accept direction on given assignments. ▪ Ability to work collectively with the Operations Support team.
EDUCATION	Required: HS Diploma or G.E.D. Preferred: Associate's Degree
EXPERIENCE	1 – 2 years of related administrative experience.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision. May require lifting between 30 and 50 pounds.

EQUIPMENT USED	Personal computer, multi-line phone, copy/fax machine, mailroom equipment (postage machine, letter folder, envelope stuffer), and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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JOB TITLE	**Regional Compliance & Safety Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	Responsible for developing and administering safety programs, as outlined in the UI Safety Manual, and to ensure compliance with all Company, local, state and federal regulations for all employees and facilities located within assigned region(s).
ESSENTIAL FUNCTIONS	**SAFETY:** ▪ Coordinates all safety and compliance initiatives with RVP, RD, Corporate Compliance & Safety Coordinator and managers. ▪ Ensures every location conducts monthly safety meetings involving all employees; collects and files attendance forms. ▪ Works with all regional facilities to ensure safe working conditions and interact with team members and management to continually reinforce safe work practices, pointing out both the issues and encouraging positive behavior. Promotes good safety culture. ▪ Ensures all safety plans and programs are implemented, reviewed and updated according to changes in regulations or process/policy/equipment. ▪ Performs local safety inspections and training. ▪ Investigates accidents and injuries and recommends ways to avoid reoccurrence. ▪ Assists with all regional accident and injury claims. ▪ Oversees and assists managers with annual facility inspections and follow-ups. ▪ Performs facility safety inspections on newly acquired facilities and/or properties, within assigned region. ▪ Provides inspection reports to RD and CCSC. ▪ Ensures that correct PPE for all job tasks are provided with associated training. ▪ Ensures that drivers comply with all safety regulations and that monthly vehicle inspection forms are completed by all employees that drive a Company vehicle. ▪ Actively participates in safety committee meetings. **COMPLIANCE:** ▪ Ensures compliance with applicable OSHA, EPA, NIOSH, state departments of health and public service commissions' standards. ▪ Communicates regularly with employees and management to ensure assigned region operates in compliance with all local, state and federal regulations. ▪ Monitors monthly DMR's and all water results for issues.

	▪ Tracks implementation of capital projects to ensure compliance (e.g. radium, arsenic, etc.). ▪ Performs follow-up on all non-compliance advisories to address the specific issue and any underlying issues. ▪ Negotiates and tracks consent orders/compliance schedules to assure timely completion and closure. ▪ Provides reports to senior management to demonstrate compliance assurance. ▪ Maintains files on Notice of Violations, inspection reports, etc. for all facilities and Company response. ▪ Compiles annual Consumer Confidence Report and any customer notifications regarding water quality. ▪ Acts as liaison to Corporate Compliance & Safety Coordinator to implement standardized practices, policies and procedures. ▪ Stays abreast of upcoming regulations and works with Operations Support team to evaluate their impact on UI operations and capital planning.
ADDITIONAL RESPONSIBILITIES	▪ Performs employee job safety observations as needed. ▪ Conducts or assists managers with New Employee Safety Orientation for all new hires prior to entering the workplace. ▪ Assists managers with general and specific security concerns. ▪ Ensures that all documents regarding the safety program are completed and filed appropriately. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	▪ Strong written and verbal communication skills; previous public speaking experience required. ▪ Excellent analytical, communication and organizational skills. ▪ Proven ability to motivate others in pursuit of Company goals. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Relies on previous experience and judgment to plan and accomplish goals.
EDUCATION	Required: Bachelors degree in Environmental Health Sciences, Safety or related field, or the equivalent in related work experience demonstrating the ability to manage compliance and safety programs, as well as incident investigations.
CERTIFICATIONS/LICENSES	Required: Valid driver's license Preferred: Certified Safety Professional, OSHA 30-hour course, Operator certification(s) in water and/or wastewater

EXPERIENCE	Requires a minimum of 5 year regulatory compliance and/or safety experience and an in-depth and up-to-date knowledge of relevant codes and standards associated with regulatory agencies such as OSHA, EPA, etc. One or more years of experience in environmental health and safety, or the equivalent in related work experience, demonstrating experience in aggressive worker's compensation claims management is preferred.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Regional Director**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	Responsible for directing the safe and efficient operation of all Utilities, Inc. subsidiaries in assigned region. Oversees all areas of operations: water, wastewater, development, etc.
ESSENTIAL FUNCTIONS	▪ Monitors financial performance on a regional and business unit basis. ▪ Leads operations team to be in compliance with all applicable local, state and federal regulations. ▪ Manages the preparation and execution of all rate case, pass-through and indexing activity, changes to service territory, and any other PSC related activities in coordination with the company's regulatory department. ▪ Oversees the development and execution of developer agreements, including payment of fees. ▪ Oversees the maintenance of facilities, company vehicles, tools and equipment to guarantee they are in good operating condition. ▪ Develops, monitors and executes approved capital plan and operating budget. ▪ Provides stewardship of legal issues. ▪ Coordinates with the VP of Corporate Development regarding potential acquisitions and divestitures. ▪ Works cooperatively with Customer Service to analyze and ensure follow-up to all customer service issues. ▪ Provides information to corporate headquarters and to staff in a timely and comprehensive manner. ▪ Recruits, retains, manages and provides leadership for regional operations staff. ▪ Provides direction and directives to the operations staff in the performance of their duties, establishing work priorities and in achieving management initiatives. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	▪ Develops and maintains positive relationships with community. ▪ Remains up to date on new and revised regulations that may impact the company. ▪ Maintains assets in good operating condition. ▪ Develops familiarity with other regulated industries.
COMPUTER SKILLS	Required: MS Word, Excel, PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to provide vision and leadership. ▪ Ability to objectively coach employees and managers through complex, difficult and emotional issues.

	▪ Ability to plan and budget effectively; ability to interpret financial results and adjust plans to stay on target. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Must have ability to effectively communicate with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. • Ability to motivate others in the pursuit of Company goals. ▪ Excellent analytical, communication and organizational skills. ▪ Ability to read and comprehend maps, plans and surveys.
EDUCATION	Required: Bachelors Degree or a combination or related experience and education. Preferred: MBA
CERTIFICATIONS/LICENSES	Required: Valid driver's license Preferred: Evidence of having obtained certification in plant or system operations in one or more states.
EXPERIENCE	Minimum 9 years experience with water and/or wastewater utility management with increasing levels of responsibility. Knowledge of all local, state and federal tariffs, regulations and laws pertaining to the assigned region. Experience in strategic planning and execution is strongly preferred.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Regional Finance Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Vice President; indirectly reports to Financial Planning & Analysis Manager
JOB SUMMARY	Provides analytical and business support to the Regional Vice President and Regional Directors. Works closely with Regional Director and regional staff to assure continuity of processes, goals and vision of Utilities, Inc.
ESSENTIAL FUNCTIONS	▪ Directs the annual regional financial budgeting process, including an array of excel based statistical and financial reports, which are used internally and for distribution to the Corporate office. ▪ Reviews progress of monthly spending to ensure regional conformity to projected budgetary goals. ▪ Coordinates the annual regional capital project planning effort. ▪ Manages and reports monthly on regional capital spending and financial re-forecasting efforts. ▪ Evaluates and reports on monthly and YTD regional financial performance results vs. budget and prior year's results. ▪ Responsible for the accuracy of regional financial reporting. ▪ Drives cost savings by effectively challenging and motivating employees. ▪ Coordinates miscellaneous initiatives assigned to region. ▪ Communicates regional results and performance across many levels of management.
ADDITIONAL RESPONSIBILITIES	▪ Assists in the determination of monthly regional Operations & Maintenance posting validity and suggests corrective measures where necessary. ▪ Assists with the completion of special projects for the Corporate Operations Support Team. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office with strong Excel focus, Outlook, PowerPoint Preferred: JD Edwards (or similar integrated financial system)
ADDITIONAL SKILLS	▪ Ability to perform comprehensive quantitative and qualitative variance analysis. ▪ Able to maintain confidential information. ▪ Experience in strategic planning and execution. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Exceptional analytical skills and experience interpreting a strategic vision into an operational model.

	▪ Excellent communication and organizational skills. ▪ Ability to motivate others in pursuit of Company goals. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Detail oriented. ▪ Ability to develop and maintain effective working relationships with a wide variety of individuals.
EDUCATION	Required: Bachelor's degree in Business, Finance, Management, Accounting or similar field. Preferred: MBA
EXPERIENCE	Minimum 5 years business and finance or accounting experience, preferably in water /wastewater utility management, with increasing levels of responsibility. Knowledge of finance, accounting, budgeting and cost control principles including Generally Accepted Accounting Principles, in addition to knowledge of automated financial and accounting reporting systems, as well as Federal and State financial regulations.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel will be required as necessary.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Regional Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for the management of water and wastewater treatment operations for the region, including directing, planning, managing, staffing, and organizing the safe and efficient operation of all UI subsidiaries in assigned region. Provides leadership and guidance in water and wastewater plant management. Works with Area Managers and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Oversees plant operations and maintenance, customer contact and capital planning. ▪ Provides support and follow up to Area Managers. ▪ Maintains accurate and timely reports, records and permits associated with facility operations and customer relations, ensuring they meet compliance regulations. ▪ Assists Regional Director in the development and implementation of operational and regional strategies. ▪ Ensures water and wastewater quality consistently meet Federal, state and local laws. ▪ Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. ▪ Provides expertise as required to maintain compliance with local, state, regional and Federal regulatory requirements regarding water/wastewater treatment and distribution. ▪ Offers opportunities to increase efficiency by identifying and implementing operational cost saving ideas. ▪ Serves as the contact for inquiries regarding operational issues; answers routine and ad hoc information requests that are regional or unit-specific in nature. ▪ Responsible for safety and maintaining a safe work environment. ▪ Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures, in addition to safety policies and procedures. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	▪ Provides leadership and guidance in energy management. ▪ Acts as point of contact with developers, engineers, consultants, regulators and customers. ▪ Assists Regional Director in executing any additional assigned duties. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: PowerPoint, Outlook and Explorer

ADDITIONAL SKILLS	▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to provide vision and leadership. ▪ Ability to objectively coach employees and managers through complex, difficult and emotional issues. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effective resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Must have ability to effectively communicate with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's degree in Business, Engineering, Environmental Science or similar field, or a combination of education and experience. Preferred: Completion of multiple utility industry related courses, seminars, management and/or supervisory training.
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Ability to hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment.
EXPERIENCE	Requires a minimum of 7 years progressive experience working in utility management or the utility industry. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes. Experience in strategic planning and execution is strongly preferred.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within region.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Regional Vice President**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Operating Officer
JOB SUMMARY	Responsible for directing the safe, efficient and profitable operation of assigned region's assets. Directs Regional Managers, Regional Director, Regional Finance Manager, Regional Compliance & Safety Advisor and Regulatory Accounting Manager to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Oversees all operations of the regional offices. ▪ Drives profitability by effectively challenging and motivating employees. ▪ Develops capital plan to meet customer growth and maintenance requirements and adherence to that plan. ▪ Monitors and executes approved capital plan and operating budget. ▪ Leads operations team to be in compliance with all applicable local, state and federal regulations. ▪ Ensures and promotes a safe work environment for all employees. ▪ Analyzes margins to ensure efficient operations. ▪ Manages and provides leadership to regional staff. ▪ Serves as the regional ambassador and local company contact for customers, community organizations, state commissions and representatives; manages UI's relationship with communities by attending local and regional community events. ▪ Maintains profit and loss responsibility for assigned region(s). ▪ Oversees new business development. ▪ Supports the CEO, COO, CFO and EDRA (Executive Team) to achieve the Company's goals and objectives.
ADDITIONAL RESPONSIBILITIES	▪ Performs strategic planning for operations and provides input and assists the Executive Team on policy issues. ▪ Serves as main contact for local media and manages relationship. ▪ Stays abreast of local environment and upcoming regulation changes. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Ensures assets are maintained in good operating condition. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office, Outlook, Explorer Preferred: PowerPoint, JD Edwards
ADDITIONAL SKILLS	▪ Able to maintain confidential information. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Experience in strategic planning and execution. Knowledge of contracting, negotiating and change management. Knowledge of finance, accounting, budgeting and cost control principles including Generally Accepted Accounting Principles.

	▪ Exceptional organizational and analytical skills and experience interpreting a strategic vision into an operational model. ▪ Ability to provide vision and leadership. ▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to objectively coach employees and managers through complex, difficult and emotional issues. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effective resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to specify goals and effectively achieve them. ▪ Exceptional verbal and written communication skills. ▪ Ability to motivate others in pursuit of Company goals; strong leadership skills. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Detail oriented with ability to see the big picture.
EDUCATION	Required: Bachelor's degree Preferred: MBA or equivalent
CERTIFICATIONS/LICENSES	Required: Valid driver's license Preferred: Evidence of having obtained certification in plant or system operations in one or more states.
EXPERIENCE	Minimum 10 years experience with water and/or wastewater utility management, or equivalent, with increasing levels of responsibility. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of all local, state and Federal water/wastewater tariffs, regulations and laws pertaining to the assigned region.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Regulatory Accounting Manager**
DEPARTMENT	Regulatory Accounting
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	Responsible for management of a regulatory team, including directing, planning, managing, staffing and organizing the revenue aspect of all Utilities, Inc. subsidiaries. Represents Utilities, Inc. in state and county regulatory proceedings, impacting overall company revenues within specific regions. Works with senior management to ensure that the organization is aware of pending and potential regulatory changes that could impact subsidiaries of Utilities, Inc.
ESSENTIAL FUNCTIONS	▪ Manages regulatory team responsibilities such as, rate cases, limited proceedings, indices/pass-throughs, etc. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees. ▪ Oversees the organization and delegation of team tasks. ▪ Determines and implements optimum revenue recovery strategy for subsidiaries within specific regions. ▪ Represents the company in government proceedings through written and oral testimony. ▪ Supervises the regulatory process for proceedings requiring governmental approval, including filing necessary applications and handling all government interactions. ▪ Files large-dollar rate cases or upon request, supplies required regulatory information to consultants. ▪ Supplies audit trail and documentation to easily support work product. ▪ Ensures implementation of negotiated settlements and mandated rate reductions. ▪ Performs all follow-up compliance issues in accordance with Commission order.
ADDITIONAL RESPONSIBILITIES	▪ Leads and directs the work of regulatory staff. ▪ Delegates and assists with the training of new regulatory staff. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: JD Edwards, CC&B, Legacy billing system, Word, Excel, Outlook and Internet Explorer
ADDITIONAL SKILLS	▪ Ability to draft filings and interventions and distribute regular summaries of meetings and regulatory items of interest. ▪ Proven ability to motivate others in pursuit of Company goals. ▪ Exceptional interpersonal skills with ability to build professional relationships with attorneys, Commissioners, staff, auditors, analysts, etc. Will be working closely with other departments and outside resources on a daily basis. ▪ Exhibits confidence, quality and consistency in work product. ▪ Communicates clearly and effectively.

	▪ Ability to read and comprehend regulatory financial statements. ▪ Knowledge of internal accounting processes. ▪ Excellent analytical and organizational skills. ▪ Detail oriented. ▪ Technology savvy.
EDUCATION	Required: Bachelors Degree in Accounting
CERTIFICATIONS	Required: High level professional certification in accounting. Preferred: CPA preferred, however other comparable certifications will be considered.
EXPERIENCE	Required: 5 - 7 years of regulatory accounting experience. Must possess an in-depth understanding of NARUC accounting procedures. Proven ability to articulate company's policies, accounting and billing systems, accounting and regulatory adjustments, processes and specific regulatory proceedings to regulatory staff, attorneys, Commissioners, staff, auditors, analysts, etc. Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, photo copier, fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Regulatory Assistant**
DEPARTMENT	Regulatory Accounting
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Senior Regulatory Accountant
JOB SUMMARY	Provides administrative and technical support within Regulatory department with increasing responsibilities over time.
ESSENTIAL FUNCTIONS	▪ Performs general administrative duties. ▪ Maintains various regulatory spreadsheets and reports. ▪ Assists in organizing documentation requirements. ▪ Compiles and creates library of resource materials for regulatory staff.
ADDITIONAL RESPONSIBILITIES	▪ Assists Regulatory staff with the timely completion of assignments and projects in accordance with established deadlines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Word and Excel Preferred: Outlook, Internet Explorer and JD Edwards
ADDITIONAL SKILLS	▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented.
EDUCATION	Required: High School diploma or GED
EXPERIENCE	0 – 1 year of administrative support/secretarial experience.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, scanner, photo copier, fax machine, telephone and other general office equipment.
TRAVEL	Frequent travel to offsite facility will be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Regulatory Staff Accountant I**
DEPARTMENT	Regulatory Accounting
STATUS	Exempt
SUPERVISOR'S TITLE	Regulatory Accounting Manager
JOB SUMMARY	Assists and supports regulatory manager and fellow accountants during rate increase filings and other regulatory matters. Prepares analyses and responses for Commission staff during regulatory revenue increase requests.
ESSENTIAL FUNCTIONS	▪ Performs miscellaneous regulatory functions required by various state commissions. ▪ Runs various reports in legacy accounting system, JDE and CC&B. ▪ Assists and supports Regulatory Accountant II, Senior Regulatory Accountant and Manager on rate case filings and other proceedings. ▪ Provides audit trail and documentation to easily support work product.
ADDITIONAL RESPONSIBILITIES	▪ Acts as a back-up to other staff accountants, including administrative support. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Word, Excel, Outlook and Internet Explorer Preferred: Power Point and JD Edwards
ADDITIONAL SKILLS	▪ Excellent analytical, organizational, and interpersonal skills. ▪ General knowledge of double-entry accounting. ▪ Ability to read and comprehend financial statements. ▪ Detail oriented. ▪ Technology savvy.
EDUCATION	Required: Bachelors Degree in Accounting
EXPERIENCE	0 – 1 year of accounting experience.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, photo copier, fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Regulatory Staff Accountant II**
DEPARTMENT	Regulatory Accounting
STATUS	Exempt
SUPERVISOR'S TITLE	Regulatory Accounting Manager
JOB SUMMARY	Prepares analyses and responses for Commission staff during regulatory revenue increase requests. Assists and supports regulatory manager and fellow accountants during rate increase filings and other regulatory matters.
ESSENTIAL FUNCTIONS	▪ Reconciles several regulatory GL components for multiple companies. ▪ Performs analytical accounting analyses and reconciliations. ▪ Prepares commission-ordered adjustments. ▪ Files rate cases or, upon request, supplies required regulatory information to consultants. ▪ Follows all required steps to close rate cases. ▪ Researches and resolves accounting system issues. ▪ Provides financial support documentation. ▪ Assists with commission staff performed audits and discovery. ▪ Reviews exceptions and explains exceptions to outside parties. ▪ Runs various reports in legacy accounting system, JDE and CC&B. ▪ Provides audit trail and documentation to easily support work product.
ADDITIONAL RESPONSIBILITIES	▪ Assists with the training of new regulatory staff. ▪ Acts as a back-up to other staff accountants. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Word, Excel, Outlook and Internet Explorer Preferred: Power Point and JD Edwards
ADDITIONAL SKILLS	▪ Ability to read and comprehend regulatory financial statements. ▪ Exceptional interpersonal skills. Will be working closely with other departments and outside resources on a daily basis. ▪ Excellent analytical and organizational skills. ▪ Detail oriented. ▪ Technology savvy.
EDUCATION	Required: Bachelors Degree in Accounting
EXPERIENCE	Required: 1 – 2 years of regulatory accounting experience. Must possess a general understanding of NARUC.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, photo copier, fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Senior Accounts Payable Clerk**
DEPARTMENT	Accounts Payable
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Accounts Payable Supervisor
JOB SUMMARY	Maintains accounts payable records, including editing, checking and preparing accounts payable entries and tabulating control statistics. Responsible for compiling AP reports, audits, analysis and coordinating AP functions within the department.
ESSENTIAL FUNCTIONS	▪ Performs data entry of AP invoices. ▪ Processes AP for multiple states. ▪ Reviews and processes expense reports. ▪ Reviews all invoices for appropriate documentation and approval prior to payment; ensures that that PO or BU number and payment amount is accurate; verifies any past due amounts. ▪ Enters new vendors and requests W-9 forms. ▪ Calls vendors to reconcile statements and verify remittance addresses. ▪ Researches payment inquiries, provides copies of cancelled checks as proof of payment. ▪ Responds to vendor and regional staff inquiries and answers all AP questions. ▪ Performs general ledger analysis of accounts; reviews PO GL accounts issued by the field and makes adjustments as necessary; advises AP Manager of all changes. ▪ Maintains AP reports, spreadsheets and files.
ADDITIONAL RESPONSIBILITIES	▪ Acts as back-up to AP Supervisor. ▪ Assists with the training of new AP staff. ▪ May assist with daily bank account processing. ▪ May print and obtain signatures on all AP checks. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Preferred: JD Edwards, Outlook and Internet Explorer
ADDITIONAL SKILLS	▪ Friendly, customer service focus. ▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Ability to make recommendations to effectively resolve problems or issues by using judgment that is in consistent with standards, practices, policies, procedures, regulation or government law. ▪ Reliable, self-motivated and well organized. ▪ Strong written and verbal communication skills. ▪ Maintains confidentiality.

	▪ Ability to communicate with employees of all levels across the Company. ▪ Ability to motivate others in the pursuit of Company goals. ▪ Ability to define specific problems and offer variable solutions.
EDUCATION	Required: HS Diploma or GED Preferred: Associate's Degree or equivalent.
EXPERIENCE	3 - 5 years related experience and/or training. Requires general knowledge of accounts payable and bookkeeping skills.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Senior Corporate Accountant**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Corporate Accounting Manager
JOB SUMMARY	Responsible for performing high level accounting work and assisting in the development of appropriate policies and procedures. Provides leadership to others in the Corporate Accounting Department. Prepares monthly financial statements, reconciles and maintains all monthly General Ledger accounts.
ESSENTIAL FUNCTIONS	▪ Reconciles and maintains several GL accounts, including balance sheets and income statements, for multiple companies in a timely manner. ▪ Performs account analysis, reconciliations and captime analysis. ▪ Participates in month-end close; posts monthly, quarterly and yearly accruals. ▪ Reviews monthly financials for variances and makes corrections as needed. ▪ Processes monthly reports to reconcile cash book and billing to general ledger. ▪ Prepares monthly financial statements. ▪ Audits, inputs, and accrues wire transfers received from the bank. ▪ Participates in year-end financial audit. ▪ Maintains CIAC records and reimburses based on developers' agreements.
ADDITIONAL RESPONSIBILITIES	▪ Assists Regulatory Department with Commission audits. ▪ Assists with cash management. ▪ Assists with the training of new accounting staff. ▪ May assist with the supervision of accounting staff. ▪ Acts as a back-up to Corporate Accounting Manager. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook and Internet Explorer Preferred: JD Edwards, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Communicates clearly in both written and verbal communications. ▪ Strong attention to detail with emphasis on sustained accuracy and completeness. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Works well in a team environment.

EDUCATION	Required: Bachelor's Degree in Accounting Preferred: Master's Degree in Accounting or MBA
CERTIFICATIONS/LICENSES	Required: CPA
EXPERIENCE	4 – 8 years of accounting experience in progressively responsible roles. Extensive knowledge of generally accepted accounting principles, practices and procedures. Relies on extensive experience and judgment to plan and accomplish goals.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Senior Desktop Support Analyst**
DEPARTMENT	Information Technology
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Information Technology Manager
JOB SUMMARY	Serves as the initial point of contact for troubleshooting hardware/software, PC and printer problems to effect real time problem analysis and resolutions.
ESSENTIAL FUNCTIONS	▪ Provides senior level customer service problem diagnosis and phone/email support to internal employees throughout the Company. ▪ Performs problem resolution supporting 475+ end users within 15 different states. ▪ Oversees the help desk and provides support and assistance to other team members as needed. Coordinates help desk requests to maintain an orderly and efficient support department. ▪ Works with team members to develop, approve, validate and maintain problem resolution database (Altiris). ▪ Uses tools such as Altiris and Bomgar for problem resolution, remote support, etc. ▪ Interprets, analyzes, diagnoses, documents and resolves first and second level customer service problems related to internally supported hardware and software with the objective of closing calls on a first call basis. ▪ Solves intermediate and complex questions and problems related to application software and operating systems software. ▪ Researches support issues when resolutions are not readily attainable by checking available resources including, but not limited to: the incident/problem tracking system, internal websites, software manuals and other team members. ▪ Appropriately escalates problems as required and monitors resolution progress until the problem is resolved to the caller's satisfaction. ▪ Uses Altiris tracking system to accurately document all incoming calls, email requests and resolutions. ▪ Keeps Support Desk team and management apprised of any new support issues in a clear and timely manner. ▪ Works to consistently improve call handling and resolution processes. ▪ Provides backup server support. ▪ Performs account management using Active Directory, including user and email account creation, distribution list and security group membership, ongoing account maintenance and removal.
ADDITIONAL RESPONSIBILITIES	▪ Assists IT Manager with purchasing IT related products and equipment, as well as vendor management. ▪ Assists with password resets (BlackBerry, JDE, Email, etc.). ▪ Assists with file and folder access on various servers. ▪ Assists with desktop, printer, BlackBerry and meter reading support; performs hardware repair as necessary. ▪ Assists with upgrading and configuring computers as needed. ▪ Assists in recommending changes in software and hardware to improve computer capabilities.

	▪ Assists in implementing practices that will more effectively utilize IT resources. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: Specialized experience, including knowledge of PC operating systems, e.g. Windows XP, as well as networking, e.g. Active Directory, mail standards. Preferred: Familiarity with JD Edwards, CC&B
ADDITIONAL SKILLS	▪ Ability to install, configure, troubleshoot and maintain all of the software applications and peripheral equipment used by UI. ▪ Ability to troubleshoot remote connectivity issues such as VPN, wireless and BlackBerry problems. ▪ Demonstrated proficiency in building, testing and maintain images for use in deploying desktop and laptop computers. ▪ Excellent communication and interpersonal skills; ability to communicate technical information to non-technical users. ▪ Demonstrated ability to troubleshoot application and systems issues. ▪ Excellent client service skills in a demanding, deadline-driven environment. ▪ Strong organizational skills with high attention to detail. ▪ Strong analytical and problem resolution abilities with the ability to think clearly under pressure.
EDUCATION	Preferred: Bachelors degree in IT, IS or in a computer related field. Requires special technical knowledge of techniques and procedures of software and network support for multiple users. Must understand installation, configuration and troubleshooting processes for software, hardware, networking and accessory equipment.
CERTIFICATIONS/LICENSES	Preferred: A+, Certified Network Engineer and/or Microsoft Certified Information Technology Professional
EXPERIENCE	Requires a minimum of 5 years technical or help desk support. Relies on pre-established guidelines and experience to perform the functions of the job. Requires experience with personal computer equipment. Must have advanced PC word processing, spreadsheet, database and Windows skills. Works under limited supervision.
PHYSICAL DEMANDS	Light to moderate physical demands, including lifting (50 lbs.); requires normal hearing and vision.
EQUIPMENT USED	Servers, printers, networking equipment, telephone systems, handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Senior Financial Analyst**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Financial Planning & Analysis Manager
JOB SUMMARY	Performs financial and business related analyses and research in such areas as financial and expense performance, rate of return, depreciation, working capital and investments. Prepares forecasts and analyzes trends in revenue, finance, general business conditions and other related issues.
ESSENTIAL FUNCTIONS	▪ Analyzes financial, budgetary and related processes, identifying financial problems and issues. ▪ Analyzes actual v. budget/forecast variances and year-over-year variances to provide explanations to management and to assist with financial decision making. ▪ Works with Finance Manager to create annual budget and quarterly forecasts. ▪ Uses internal databases and other tools to support qualitative and quantitative analyses and metrics for business regions. ▪ Works with all functional areas to receive and effectively communicate financial results to support operations. ▪ Compiles and prepares monthly, quarterly and annual financial reports and analyses for internal use. ▪ Prepares supporting documentation during annual external audit. ▪ Analyzes trends and developments in competitive environments. ▪ Supports Company accounting principles, practices and procedures.
ADDITIONAL RESPONSIBILITIES	▪ Participates in special projects as assigned. ▪ Assists in the development of business policies. ▪ Conducts special financial and business related studies and cooperates with other departments in the preparation of analyses. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Excel, Word, Excel, Outlook and Explorer Preferred: JD Edwards, Legacy billing system, CC&B, PowerPoint
ADDITIONAL SKILLS	▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports, statements and projections. ▪ Communicates clearly in both written and verbal communications. ▪ Excellent problem solving skills. ▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail.

	▪ Duties require broad conceptual judgment, initiative and ability to deal with complex accounting issues. ▪ Ability to coach others on key accounting concepts and mathematical processes and serve as a reference for the Corporate Accounting team. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelors Degree in Accounting or Finance Preferred: MBA
CERTIFICATIONS/LICENSES	Preferred: CFA
EXPERIENCE	Required: A minimum of 5 years of accounting experience with increasing levels of responsibility. Must possess an in-depth understanding of GAAP. Preferred: Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Senior Fixed Asset Accountant**
DEPARTMENT	Accounting & Finance
STATUS	Exempt
SUPERVISOR'S TITLE	Director of Tax & Accounting Operations
JOB SUMMARY	Responsible for performing high level accounting work and assisting in the development of appropriate policies and procedures. Provides leadership to others in the Fixed Asset and Corporate Accounting groups.
ESSENTIAL FUNCTIONS	▪ Maintains fixed asset daily transactions, such as additions, retirements, transfers and adjustments for capital assets. ▪ Performs fixed asset related adjustments to the GL. ▪ Reconciles fixed asset ledger to the GL. ▪ Participates in month-end and year-end system close. ▪ Prepares required month-end reconciliation report and depreciation variance analysis report as they relate to capital assets. ▪ Maintains accurate fixed asset records on a regular basis. ▪ Processes and posts fixed asset splits, disposals and transfers. ▪ Sets up fixed asset acquisitions and purchases with appropriate depreciation coding, i.e. method, life, accounts, etc.). ▪ Posts costs of assets to the fixed asset record. ▪ Creates fixed asset extension records for asset management and maintenance orders. ▪ Assists Regulatory Department in fixed asset documentation support for rate cases.
ADDITIONAL RESPONSIBILITIES	▪ Assists with the training of new fixed asset accounting staff. ▪ May assist with the supervision of fixed asset accounting staff. ▪ Tracks the physical location of fixed assets. ▪ Assists with internal and external audits by preparing and explaining required schedules and selections. ▪ Assists with acquisitions and divestitures as they relate to fixed asset accounting. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Excel, Word, Outlook, Internet Explorer Preferred: JD Edwards
ADDITIONAL SKILLS	▪ Ability to manage and perform a variety of routine, complex assignments with considerable independent judgment. ▪ Ability to maintain confidential information. ▪ Ability to analyze financial data and prepare financial reports. ▪ Communicates clearly in both written and verbal communications. ▪ Strong attention to detail with emphasis on sustained accuracy and completeness. ▪ Excellent problem solving skills.

	▪ Excellent time management skills, including ability to multitask, prioritize and great attention to detail. ▪ Ability to work well in a team environment.
EDUCATION	Required: Bachelor's Degree in Accounting Preferred: Master's Degree in Accounting or MBA
CERTIFICATIONS/LICENSES	Preferred: CPA
EXPERIENCE	4 – 8 years of accounting experience in progressively responsible roles. Extensive knowledge of generally accepted accounting principles, practices and procedures. Relies on extensive experience and judgment to plan and accomplish goals. 3 - 4 years fixed asset accounting experience is preferred.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Senior Human Resources Generalist**
DEPARTMENT	Human Resources
STATUS	Exempt
SUPERVISOR'S TITLE	Human Resources Manager
JOB SUMMARY	Serve as an HR strategic business partner to the organization by providing consultation, direction and support on HR matters. Perform HR related duties at the professional level.
ESSENTIAL FUNCTIONS	▪ Designs, develops and facilitates HR training and instructional programs for employees and management. ▪ Oversees the maintenance of employee records. ▪ Develops, recommends and implements personnel policies and procedures; prepares and maintains handbook on policies and procedures. ▪ Identifies/implements best practices and lessons learned into program plans. ▪ Partners with employees and management to communicate various HR policies, procedures, laws, standards and government regulations. ▪ Coaches, counsels and guides managers before the execution of employee disciplinary action. ▪ Represents management in investigating, answering and settling grievances, by arranging and scheduling grievance hearings between employee, supervisor and management team. ▪ Annually updates compensation program; rewrites job descriptions as necessary; conducts annual salary survey research; analyzes compensation and makes recommendations based on findings. ▪ Recruits, screens and interviews job applicants to fill all corporate job openings; reviews applications and interviews applicants to match expertise with specific job related requirements. ▪ Oversee full cycle recruitment process by guiding hiring managers and candidates. ▪ Reviews exit surveys, analyzes data and makes recommendations for corrective action and continuous improvement. ▪ Recommends new approaches, policies and procedures to effect continual improvements in efficiency of department and services performed. ▪ Participates in developing department goals, objectives and systems.
ADDITIONAL RESPONSIBILITIES	▪ Maintains HRIS records and compiles reports from database. ▪ Maintains compliance with federal and state regulations concerning employment. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook, Internet Explorer Preferred: PowerPoint, ADP HRB, ADP PayExpert

ADDITIONAL SKILLS	▪ Ability to objectively coach employees and management through complex, difficult and emotional issues. ▪ Ability to make recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to provide vision and leadership. ▪ Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. ▪ Able to multitask and prioritize in a fast-paced environment. ▪ Maintains confidentiality, remains open to others' ideas and exhibits willingness to try new things. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully.
EDUCATION	Required: Bachelor's Degree and/or a combination of education and experience.
CERTIFICATIONS/LICENSES	Required: HIPAA certification within 30 days of hire. Preferred: SPHR
EXPERIENCE	Required: 4-5 years experience in human resources, recruiting and benefits administration. Background in employment law and other government compliance regulations is preferred.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL	Occasional travel will be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Senior Regulatory Accountant**
DEPARTMENT	Regulatory Accounting
STATUS	Exempt
SUPERVISOR'S TITLE	Regulatory Accounting Manager
JOB SUMMARY	Provides state regulatory and accounting expertise to Commissions and other regulatory bodies. Testifies on behalf of operating entities before state regulatory Commissions. Actively participates at formal and informal meetings as a company representative. Speaks knowledgably regarding appropriate accounting treatment of rate and regulatory issues, current and emerging accounting issues, and accounting related to compliance issues.
ESSENTIAL FUNCTIONS	▪ Directly assists manager with regulatory responsibilities such as, rate cases, limited proceedings, indices/pass-throughs, etc. ▪ Organizes, delegates and monitors progress of team tasks in order to meet deadlines. ▪ Performs complex analytical accounting analyses and reconciliations. ▪ Prepares Commission-ordered adjustments. ▪ Files large-dollar rate cases or upon request, supplies required regulatory information to consultants. ▪ Performs all follow-up compliance issues in accordance with Commission order. ▪ Provides financial support documentation. ▪ Oversees and assists with Commission staff performed audits and discovery. ▪ Reviews exceptions and explains exceptions to outside parties. ▪ Provides audit trail and documentation to easily support work product.
ADDITIONAL RESPONSIBILITIES	▪ Assists with the supervision of regulatory staff. ▪ Oversees and assists with the training of new regulatory staff. ▪ Acts as a back-up to regulatory managers. ▪ Runs various reports in Legacy Accounting Systems, JDE and CC&B as requested. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: Word, Excel, Outlook and Internet Explorer Preferred: Power Point and JD Edwards
ADDITIONAL SKILLS	▪ Exceptional interpersonal skills with ability to build professional relationships with attorneys, Commissioners, staff, auditors, analysts, etc. Will be working closely with other departments and outside resources on a daily basis. ▪ Exhibits confidence, quality and consistency in work product. ▪ Communicates clearly and effectively. ▪ Ability to read and comprehend regulatory financial statements. ▪ Knowledge of internal accounting processes. ▪ Excellent analytical and organizational skills.

	▪ Detail oriented. ▪ Technology savvy.
EDUCATION	Required: Bachelors Degree in Accounting
CERTIFICATIONS	Preferred: CPA
EXPERIENCE	Required: 2 - 4 years of regulatory accounting experience. Must possess an in-depth understanding of NARUC accounting procedures. Proven ability to articulate company's policies, accounting and billing systems, accounting and regulatory adjustments, processes and specific regulatory proceedings to regulatory staff, attorneys, Commissioners, staff, auditors, analysts, etc. Familiarity of utility accounting standards.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may occur.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Systems Administrator**
DEPARTMENT	Information Technology
STATUS	Exempt
SUPERVISOR'S TITLE	Information Technology Manager
JOB SUMMARY	Responsible for monitoring, adjusting, troubleshooting and overall efficient operation of the computing environment.
ESSENTIAL FUNCTIONS	▪ Ensures efficient end-user computer system operation, including total throughput, CPU use, peripheral operation and application performance statistics. ▪ Adds and maintains users on the network; assigns application access, ensures security and maintains user configurations to standard. ▪ Analyzes potential system problems and makes necessary adjustments and/or changes as needed. ▪ Establishes system management criteria; develops, maintains and monitors procedures and policies. ▪ Monitors emerging technology developments and indentifies innovations with potential high payoffs for the System; recommends new/altered technologies that would contribute to System cost savings and/or productivity improvements. ▪ Monitors the software/application needs for the company by gathering business requirements and working with the IT Manager to plan upgrades and enhancements. ▪ Configures new and existing computers, hardware and software. ▪ Uses Altiris tracking system to accurately document all incoming calls, email requests and resolutions. ▪ Performs network backup according to designated schedule; ensures that backup, recovery and security procedures are set up and performed as planned and necessary. ▪ Interprets, analyzes, diagnoses, documents and resolves final level customer service problems related to internally supported hardware and software with the objective of closing calls on a first call basis. ▪ Solves complex questions and problems related to application software and operating systems software, in addition to PC and printer problems. ▪ Researches support issues when resolutions are not readily attainable by checking available resources including, but not limited to: the incident/problem tracking system, internal websites, software manuals and other team members. ▪ Provides detailed reports to the IT Manager regarding vendor relationships while proactively evaluating the vendors relative to the market, seeking ways to improve cost and potential cost reduction opportunities.
ADDITIONAL RESPONSIBILITIES	▪ Maintains current knowledge of PC and server operating systems and application software released or supplied by various manufacturers. ▪ Maintains inventory of all IT assets via policy and procedures.

	▪ Assists with gathering bid prices on equipment and supplies as needed. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: Specialized experience, including knowledge of PC operating systems, e.g. Windows XP, as well as networking, e.g. Active Directory, mail standards. Preferred: Familiarity with JD Edwards, CC&B
ADDITIONAL SKILLS	▪ Ability to identify problems and work creatively and efficiently to resolve them, considering the impact on other departments and team members. ▪ Strong analytical and problem resolution abilities with the ability to think clearly under pressure. ▪ Excellent communication and interpersonal skills; ability to communicate technical information to non-technical users. ▪ Ability to respond in a flexible manner and to reprioritize work as situations change. ▪ Ability to complete work within established time frames. ▪ Strong organizational skills with high attention to detail. ▪ Initiative to learn new skills or expand job roles. ▪ Ability to understand and apply UI's goals and objectives.
EDUCATION	Required: Associates degree in Computer Science, Information Systems or Information Technology. Preferred: Bachelors degree in IT, IS or in a computer related field. Requires special technical knowledge of techniques and procedures of software and network support for multiple users. Must understand installation, configuration and troubleshooting processes for software, hardware, networking and accessory equipment.
CERTIFICATIONS/LICENSES	Preferred: A+, Certified Network Engineer and/or Microsoft Certified Information Technology Professional
EXPERIENCE	Requires a minimum of 5 years technical or help desk support, including technical analysis, systems programming, and computer repair. Relies on pre-established guidelines and experience to perform the functions of the job. Requires experience with personal computer equipment. Must have advanced PC word processing, spreadsheet, database and Windows skills. Works under limited supervision.
PHYSICAL DEMANDS	Light to moderate physical demands, including lifting (50 lbs.); requires normal hearing and vision.
EQUIPMENT USED	Servers, printers, networking equipment, telephone systems, handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Tax Specialist**
DEPARTMENT	Accounting & Finance
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Director of Tax & Accounting Operations
JOB SUMMARY	Responsible for filing and paying miscellaneous Company taxes in 15 states.
ESSENTIAL FUNCTIONS	▪ Files monthly, quarterly, semi-annual and annual state taxes and process payments as required. ▪ Calculates, files and processes gross tax receipts, franchise tax, utility fees, invested capital tax, regulatory fees and all other miscellaneous taxes, other than income tax. ▪ Ensures compliance forms are current and filed in a timely manner. ▪ Reviews all pass through accrued taxes; remits them to various cities, municipalities, counties and states. ▪ Maintains record and timely payment of property and vehicle taxes. ▪ Files annual reports to various Secretaries of State and updates officer lists as required by states. ▪ Processes timely renewal and payment of different business licenses as required by various cities, counties and states. ▪ Reviews and files property tax returns to various counties. ▪ Reviews and files abandoned property tax returns. ▪ Ensures Company is in compliance after an acquisition.
ADDITIONAL RESPONSIBILITIES	▪ Responds to various document requests and inquiries on all miscellaneous tax related items. ▪ Reviews and responds to preliminary audit requests. ▪ Performs other related duties as required.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook and Explorer Preferred: JD Edwards, PowerPoint
ADDITIONAL SKILLS	▪ Excellent organizational and interpersonal skills. ▪ Demonstrates accuracy and thoroughness and monitors own work to ensure quality. ▪ Detail oriented. ▪ Ability to work within a team environment, as well as independently. ▪ Maintains high level of confidentiality.
EDUCATION	Preferred: Bachelors Degree in Accounting or Finance
EXPERIENCE	5 – 7 years experience in general Accounting and/or Finance. 2 – 4 years tax-specific experience. Working knowledge of state and federal regulations in respect to tax procedures. Must also be familiar with generally accepted accounting principles, practices and procedures. Works under general supervision.

PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, calculator, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Warehouse Clerk**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Responsible for maintaining the inventory and allocation of commonly used supplies and equipment from the warehouse to local operations staff and other special projects as needed.
ESSENTIAL FUNCTIONS	▪ Manages warehouse facility, including minor grounds upkeep. ▪ Orders all supplies and chemicals through assigned vendors. ▪ Receives, processes and unpacks supplies; verifies correctness of shipments against purchase orders; maintains records regarding discrepancies and/or damaged merchandise and works with vendor to correct issues. ▪ Ensures safe loading and unloading of supplies. ▪ Manages distribution record of items received by operations staff for Company facilities. ▪ Coordinates inspection of fire extinguishers returned by field staff. ▪ Follows established safety policies and procedures to ensure safe work environment. ▪ Maintains warehouse facility and equipment in a clean and orderly condition.
ADDITIONAL RESPONSIBILITIES	▪ Assists RM with performing price comparisons with competing vendors to select most cost efficient option for the region. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: Outlook, Explorer, Filemaker Pro; familiarity with Mac computers would be helpful.
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to effectively communicate and interact with other employees. ▪ Ability to receive, track and distribute materials, supplies and equipment. ▪ Ability to read, write, sort, check, count and verify numbers. ▪ Ability to prepare routine administrative paperwork. ▪ Ability to understand and follow safety procedures.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Forklift certification
EXPERIENCE	Previous warehouse work is preferred, including shipping and receiving.

PHYSICAL DEMANDS	Requires the ability to lift and move heavy and/or bulky items and to push, pull, lift and/or carry up to 50 lbs; ability to climb ladders in order to stock supplies; ability to remain standing in an upright position for an extended period of time.
EQUIPMENT USED	Riding forklift, walk-behind electric and manual pallet jack, pivot davit (crane) with hoist; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
SHIFT	This is a part-time position; Monday – Friday, 8am – 12pm with minor variations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Water Conservation Coordinator**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Responsible for performing a variety of administrative and practical duties to support and enforce the conservation of potable water supplies within Lake Utility Services' defined service area.
ESSENTIAL FUNCTIONS	▪ Performs periodic audits of the utility's residential and commercial customer base; reviews consumption data generated through the billing system as compared to water production; applies this information to an evaluation of water distribution system integrity, water meter accuracy and top tier water users. ▪ Provides feedback to the Area Manager regarding distribution system integrity. ▪ Schedules annual testing of large water meters and water treatment plant flow meters to ensure accuracy is maintained within industry standards. ▪ Communicates with high tier water users to inform these customers of the water conservation policy, the importance and benefits of conservation practices, suggested conservation methods, the district's current landscape irrigation regulations and restrictions, and on-site irrigation system evaluations. ▪ Works with customers to verify the functionality and use of automatic shut off equipment and timer settings; evaluates water softening equipment operation. ▪ Offers Florida-friendly landscaping options to customers and provides water conservation kits that include flow restrictors for faucets and dye tablets to check for the presence of toilet leaks. ▪ Provides enforcement of water conservation policy including notification of possible service interruption or severance for users who have previously been counseled about egregious water use practices. ▪ Monitors Consumptive Use Permit conditions to ensure compliance with district requirements, including the generation of internal and external reports associated with CUP conditions. ▪ Establishes and maintains contact with area homeowner associations to promote the educational aspects of conservation through handouts, demonstrations and practical information that can be put to use without incurring a large expense. ▪ Assists utility management in monitoring Lake County's development plan review process regarding new subdivisions, to provide comments and input regarding conservation measures.
ADDITIONAL RESPONSIBILITIES	▪ Attends meetings and conferences that center on new and innovative conservation practices that are applicable to the Utility's customer base. ▪ Attends regional alternative water supply workshops and meetings as a representative of the utility in an effort to network and build partnerships with both investor-owned utilities and area municipalities

	by participating in the development of future water supply projects. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products and Internet Explorer Preferred: JD Edwards
ADDITIONAL SKILLS	▪ Ability to research, analyze and interpret data and make recommendations based on findings. ▪ Ability to prepare and present oral and written reports, educational and information documents, and maintain testing records, logs and compliance documents. ▪ Ability to communicate effectively with the public; ability to respond to common inquiries or complaints from customer, regulatory agencies and members of the community. ▪ Ability to establish and maintain working relationships with system users and customers and other employees. ▪ Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. ▪ Must be reliable, self-motivated and well organized.
EDUCATION	Required: HS Diploma or GED Preferred: Supplemental college coursework associated with environmental field; degree in environmental science, natural resources management or environmental education is strongly preferred.
CERTIFICATIONS/LICENSES	Required: Valid driver's license; Florida Level 3 Distribution System Certification or the ability to attain certification within one year of hire.
EXPERIENCE	Requires a minimum of one year experience in the water and wastewater industry; familiarity with regulatory aspects of water conservation practices and consumptive use permits is strongly preferred. Knowledge of the principles and practices of water conservation, planning and management, in addition to general knowledge of federal, state and local codes and regulations pertaining to water management, indoor and outdoor water conservation and landscape practices strongly preferred.
PHYSICAL DEMANDS	Moderate to heavy physical activity, including lifting (50 lbs.), moderate walking and climbing; requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within service area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Water/Wastewater Treatment Operator I**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under direct supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Assists with maintaining plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	▪ Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. ▪ Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	▪ Completes facility and vehicle inspections, along with related follow-up. ▪ Assists w repairs of water/wastewater treatment plant equipment. ▪ Forwards customer inquiries on to Operator II or Lead Operator.

	▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. ▪ May install and read water meters. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds first-level operator license per state regulation, or ability to attain within 1 year of employment; may be in the process of obtaining second-level license; must maintain a valid driver's license.
EXPERIENCE	Requires 2 – 4 years mechanical experience, including at least 1 year specializing in chemical treatment of water and/or wastewater and/or a minimum of 1 year in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Water/Wastewater Treatment Operator II**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under general supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Maintains plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	▪ Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. ▪ Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	▪ Completes facility and vehicle inspections, along with related follow-up. ▪ Installs and reads water meters. ▪ Acts as liaison between customers and customer service; provides on-site customer communication.

	▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds second-level operator license per state regulation, may be in the process of obtaining third-level license; must maintain a valid driver's license.
EXPERIENCE	Requires 3 – 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (9)
VEHICLES

Test Year Ended September 30, 2011

Vehicle Schedule

Company: Utilities, Inc. of Pennbrooke
Docket No.: 100426-WS
Test Year Ended: September 30, 2011

Vehicle #	Year	Model	Serial Number	Driver	Position	Vehicle Price	Allocation Method
1150	2011	PRIUS	JTDKN3DU9B1434973	Sudduth, Donald E.	VICE PRESIDENT CORPORATE AFFAIRS	11,569.00	ERC's
1157	2011	PRIUS	JTEEW44AX82004664	Durham, Rick J.	REGIONAL VICE PRESIDENT	1,997.50	ERC's
512	2005	TAHOE	1GNEC13T85R199267	Flynn, Patrick C.	REGIONAL DIRECTOR	53,357.93	ERC's
1148	2011	PRIUS	JTEEW44A682002748	Haws, Scotty L.	REGIONAL COMPLIANCE MANAGER	(778.90)	ERC's
807	2008	SILVERADO	1GCEC140X8Z100756	Alberigi, David J.	FIELD TECH I	20,347.01	ERC's
730	2007	COLORADO	1GCCS199278168152	Anderson, Daniel S.	LEAD WATER-WASTEWATER OPERATOR	16,504.11	ERC's
1115	2011	SIERRA	1GTN1TE07BZ198622	Austin, Arthur C.	FIELD TECH II	22,113.93	ERC's
864	2008	SILVERADO	1GCEC190787217557	Gentilucci, Domenic V	AREA MANAGER	22,372.23	ERC's
1155	2011	PRIUS	JTDKN3DU4B5311199	Gongre, Bryan K	REGIONAL MANAGER	24,520.42	ERC's
833	2008	SILVERADO	1GCFG15X581152329	Overton, Michael A.	CROSS CONNECTION TECHNICIAN	20,253.31	ERC's
448	2004	SILVERADO	1GCEC14X14Z317037	Parrish, Raymond A.	LEAD WATER-WASTEWATER OPERATOR	18,712.57	ERC's
1160	2011	PRIUS	JTDKN3DU5B5342977	Pauline, Brian M	WATER-WASTEWATER OPERATOR	24,255.08	ERC's
1159	2011	PRIUS	JTDKN3DU0B1465089	Pfouts, Steve L.	LEAD WATER-WASTEWATER OPERATOR	24,255.08	ERC's
503	2005	COLORADO	1GCCS146658179178	Phillips, Christopher	FIELD TECH I	17,389.47	ERC's
708	2007	SIERRA	1GCEC14X77Z127523	Richardson, James P.	FIELD TECH I	15,678.94	ERC's
1145	2011	PRIUS	JTDKN3DU0B1419570	Schwades, Charles G.	AREA MANAGER	24,172.71	ERC's
811	2008	SILVERADO	1GCEC14048Z102261	Schwades, Jennifer M	FIELD TECH I	20,347.01	ERC's
1101	2011	SILVERADO	1GCNCPEO4BZ323707	Smith, Donald D.	FIELD TECH II	22,843.63	ERC's
829	2008	SILVERADO	1GCEC14C28Z181486	Watkins, Cedric	FIELD TECH II	20,820.46	ERC's
703	2007	COLORADO	1GCCS14E578115658	Wright, Thomas L.	FIELD TECH I	17,363.98	ERC's
2	2000	F350	1FDWF36F1YEA60403	Various Employees	Various	30,502.63	ERC's
35	2000	C25	1GBGK24R5YF484662	Various Employees	Various	37,662.95	ERC's
109	2001	CC15903	1GCEC14V31E249471	Various Employees	Various	19,066.93	ERC's
340	2003	C15	1GCEC14X23Z214692	Various Employees	Various	17,601.05	ERC's
382	2003	C613405	1GCFG15T631112427	Various Employees	Various	19,454.50	ERC's
433	2004	F750	3FRXF75424V600407	Various Employees	Various	63,896.30	ERC's
508	2005	C25	1GBHK24UX5E233792	Various Employees	Various	24,621.76	ERC's
513	2005	C15	1GCEC14T55Z161146	Various Employees	Various	22,344.23	ERC's
520	2005	C15	1GCEC14V65Z206340	Various Employees	Various	18,997.58	ERC's
604	2006	C15	1GCEC14V56Z104173	Various Employees	Various	17,722.72	ERC's
691	2006	ACTERRA	2FCACFCT26AW66099	Various Employees	Various	168,675.41	ERC's
710	2007	KODIAK	1GBE4C257F400589	Various Employees	Various	37,719.82	ERC's
729	2007	TRAILBLAZER	1GNDS13S572108957	Various Employees	Various	29,355.64	ERC's
761	2007	770 SFA 6X4	1HTTVAHTX7J461913	Various Employees	Various	36,000.00	ERC's
772	2007	INTERNATIONAL	1HTWGAZTX7J399497	Various Employees	Various	264,765.50	ERC's
826	2008	SILVERADO	1GCHC24KX8E100395	Various Employees	Various	21,276.08	ERC's
8926	1989	F350	1FDKF37G5KNA56982	Various Employees	Various	31,061.22	ERC's

Utilities, Inc. of Pennbrooke

Docket No.: 120037-WS

Lake County

25-30.440 (10)
CUSTOMER COMPLAINTS

Test Year Ended September 30, 2011

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Sub Division: 451 MR Route: F5V FA ID: 0116510581
Account #: 0116510000 Customer Name: PENNBROOK HOMEOWNERS ASSOC Phone #: (352) 360-1001
Address: GLEN ARBOR LN IRG CSR: Linda Jones Operator: Daniel Anderson
Entry Date: 1/18/2011 2:10:29PM SO Type: HIBILL
Instructions: Reread meter and check for leak. Customer complaining of high bill. Linda
Due Date: 1/19/2011 6:00:00PM Resolution Date: 1/19/2011 11:00:00AM FA Status: Completed
Resolution: Read meter, large flow 12-28 TO 1-18, from yesterday only 200 gals. Could be a leak. Now stopped. Consulted with Agent Miguel. DSA

Sub Division: 451 MR Route: F5W FA ID: 0185010547
Account #: 0185010000 Customer Name: RAY, ROBERT Phone #: (352) 728-6720
Address: 1002 EAGLES LANDING CSR: Linette Orengo Operator: Allson McPhee
Entry Date: 12/14/2010 8:24:51AM SO Type: M-SIO Request Type: General Investigation
Instructions: Read meter for billing. Customer wants to be present when meter is read. Call Robert at home. Both home & irrigation readings are completely off. LIO
Due Date: 12/15/2010 6:00:00PM Resolution Date: 12/14/2010 1:43:00PM FA Status: Completed
Resolution: Read meter, no leaks. Spoke with customer.

Sub Division: 451 MR Route: F5V FA ID: 0322600538
Account #: 0322600000 Customer Name: GILPATRICK, RICHARD Phone #: (352) 638-9056
Address: 321 WESTWOOD DR CSR: Lisa Bachmann Operator: Cedric Watkins
Entry Date: 9/7/2011 8:16:45AM SO Type: M-SIO Request Type: General Investigation
Instructions: Sewer backup. Blockage is past cleanout. LAB
Due Date: 9/7/2011 8:00:00PM Resolution Date: 9/7/2011 2:06:00PM FA Status: Completed
Resolution: Cleaned sewer line. cdw/aa

Sub Division: 451 MR Route: F5V FA ID: 0298110081
Account #: 0298110000 Customer Name: SCHENERMAN, DAVID Phone #: (352) 314-1838
Address: 32740 WESTWOOD LOOP CSR: John Tutton Operator: Daniel Anderson
Entry Date: 1/5/2011 9:44:04AM SO Type: HIBILL
Instructions: Reread meter. Check for leaks. Customer states meter has been under water for a long time. JWT
Due Date: 1/6/2011 6:00:00PM Resolution Date: 1/6/2011 12:15:00PM FA Status: Completed
Resolution: Read meter. Last meter read may be a misread. Over by 5K gallons. Will double check tomorrow. DSA

Sub Division: 451 MR Route: F5W FA ID: 0433600008
Account #: 0433600000 Customer Name: SIMONS, JAMES Phone #: (352) 321-4003
Address: 503 COTTAGE PARK LN CSR: Sheri Demonbreun Operator: Daniel Anderson

Entry Date: 3/7/2011 1:14:22PM SO Type: HIBILL
Instructions: Re-read meter and check for leak, customer called complaining of high bill. Sheri
Due Date: 3/8/2011 8:00:00PM Resolution Date: 3/9/2011 10:45:00AM FA Status: Completed
Resolution: Checked for leaks, none registering. Read meter and all ok. ASM

Sub Division: 451 MR Route: F5V FA ID: 0455800406
Account #: 0455800000 Customer Name: MILES, MARY Phone #: (352) 360-0612
Address: 221 GRAND VISTA TRL CSR: Cristina Harden Operator: Cedric Watkins
Entry Date: 11/10/2010 12:48:18PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer reports cloudy water today and some yesterday. Paged to Allson. Tina
Due Date: 11/10/2010 6:00:00PM Resolution Date: 11/12/2010 3:30:00PM FA Status: Completed
Resolution: Daniel Anderson checked with customer and water has cleared up. cdw.

Sub Division: 451 MR Route: F5W FA ID: 0682800585
Account #: 0682800000 Customer Name: CALVERT, JANE Phone #: (352) 728-4288
Address: 630 SHADOW RUN DR CSR: Lori Jones Operator: Cedric Watkins
Entry Date: 1/4/2011 1:31:29PM SO Type: HIBILL
Instructions: Read meter and check for leaks. Customer does not feel the usage should be that high. She also stated the meter box is filled with dirt, unable to read meter. LLJ
Due Date: 1/5/2011 6:00:00PM Resolution Date: 1/5/2011 12:00:00AM FA Status: Completed
Resolution: No leaks, read meter. cdw

Sub Division: 451 MR Route: F5W FA ID: 0781300144
Account #: 0781300000 Customer Name: RITTER, RICHARD Phone #: (352) 728-1658
Address: 33129 MEADOW GREEN CT IRRG CSR: Vicki Wilson Operator: Cedric Watkins
Entry Date: 7/6/2011 9:07:08AM SO Type: M-SIO Request Type: General Investigation
Instructions: Check to make sure irrigation meter is working properly. Work was done on pipe from storm drain to their sprinkler pipes. Vicki
Due Date: 7/7/2011 8:00:00PM Resolution Date: 7/7/2011 12:00:00AM FA Status: Completed
Resolution: Irrigation meter has stopped/ need a FA for a meter exchange. CDW

Sub Division: 451 MR Route: F5W FA ID: 0713600998
Account #: 0713600000 Customer Name: O'MALLEY, LINDA Phone #: (352) 321-4022
Address: 617 EASTWOOD LN CSR: Linette Orengo Operator: Cedric Watkins
Entry Date: 8/9/2011 9:14:30AM SO Type: HIBILL
Instructions: Re-read meter and check for leaks. Customer concerned of high bill. LIO
Due Date: 8/10/2011 6:00:00PM Resolution Date: 8/11/2011 12:00:00AM FA Status: Completed

Resolution: No leaks/ tag door. CDW

Sub Division: 451 MR Route: F5W FA ID: 0862810593
Account #: 0862810000 Customer Name: BEASLEY,HAL Phone #: (352) 323-8358
Address: 32612 OAK PARK DR CSR: Linda Jones Operator: Daniel Anderson
Entry Date: 1/5/2011 9:57:32AM SO Type: High Bill
Instructions: Re-read meter and check for leaks. Customer complaining of high bill. LINDA
Due Date: 1/6/2011 6:00:00PM Resolution Date: 1/6/2011 12:26:00PM FA Status: Completed
Resolution: Reread meter. Customer usage only 3K gals. Half of previous month. DSA

Sub Division: 451 MR Route: F5W FA ID: 1215600503
Account #: 1215600000 Customer Name: COATES, ANNA Phone #: (352) 728-5645
Address: 32913 ENCHANTED OAKS LN CSR: Jennifer Elliot Operator: Allson McPhee
Entry Date: 4/4/2011 7:58:42AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer called in stating that the meter cover is broken and she needs a new one. Jennifer
Due Date: 4/5/2011 8:00:00PM Resolution Date: 4/5/2011 10:15:00AM FA Status: Completed
Resolution: Read meter; no leaks. Replace meter lid.

Sub Division: 451 MR Route: F5W FA ID: 1634600397
Account #: 1634600000 Customer Name: OGDEN, SANDRA G Phone #: (352) 323-0813
Address: 655 TIMBERCREST DR CSR: Brandi Deere Operator: Cedric Watkins
Entry Date: 12/7/2010 3:15:47PM SO Type: HIBILL
Instructions: Re-read meter and check for leaks. Customer called concerned of high bill.
Due Date: 12/8/2010 6:00:00PM Resolution Date: 12/9/2010 8:22:00AM FA Status: Completed
Resolution: No leaks; read meter. cdw

Sub Division: 451 MR Route: F5W FA ID: 1904600857
Account #: 1904600000 Customer Name: FARRIS,GEORGE Phone #: (207) 946-5050
Address: 626 COTTAGE PARK LN CSR: Brandi Deere Operator: Cedric Watkins
Entry Date: 6/9/2011 9:18:35AM SO Type: HIBILL
Instructions: Re-read and check for leaks. Customer concerned about high bill. Is out of town & is requesting a meter check. Call customer if there is a leak on customer side. BND/FL
Due Date: 6/10/2011 6:00:00PM Resolution Date: 6/10/2011 12:00:00AM FA Status: Completed
Resolution: no leaks/ read cdw

Sub Division: 451 MR Route: F5W FA ID: 2013600211
Account #: 2013600000 Customer Name: SULLIVAN, GEORGE Phone #: (325) 315-0038
Address: 545 EASTWOOD LN CSR: Lisa Silva Operator: Cedric Watkins

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Entry Date: 8/3/2011 11:09:18AM SO Type: HIBILL

Instructions: Please verify read, make sure meter is registering properly & check for any signs of a leak. Speak with The customer because customer believes something is wrong with the new meter.

Due Date: 8/4/2011 8:00:00PM Resolution Date: 8/4/2011 12:00:00AM FA Status: Completed

Resolution: No leaks. Spoke to customer. cdw

Sub Division: 451 MR Route: F5W FA ID: 2405600329

Account #: 2405600000 Customer Name: DEWEY, DONALD Phone #:

Address: 720 TIMBERCREST DR CSR: Madelin Collado Operator: Daniel Anderson

Entry Date: 9/1/2011 2:26:31PM SO Type: M-SIO Request Type: Taste or Odor in the Water

Instructions: Customer stated when turns on water (hot & cold) smells like sewer gas. Investigate pls. MC/NC

Due Date: 9/6/2011 6:00:00PM Resolution Date: 9/6/2011 12:00:00AM FA Status: Completed

Resolution: Cust only notices smell in morning. Has softener and filter that hasn't been serviced in 2 years. Customer collected sample. Low CL2. This is a customer issue. Follow up with Customer.

Sub Division: 451 MR Route: F5V FA ID: 2410010814

Account #: 2410010000 Customer Name: TEMCOFF, CHRISTIE Phone #: (352) 787-5892

Address: 125 WILLOWBROOK DR CSR: Constance Dunn Operator: Cedric Watkins

Entry Date: 7/5/2011 2:10:49 PM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer states the meter is stuck. He is using water and the meter is not moving. Connie

Due Date: 7/6/2011 8:00:00PM Resolution Date: 7/6/2011 12:00:00 AM FA Status: Completed

Resolution: Meter is not working/ need a FA to replace meter. cdw

Sub Division: 451 MR Route: F5V FA ID: 2352600521

Account #: 2352600000 Customer Name: RAINES, PAMELA M Phone #: (352) 360-5406

Address: 32500 WEST GOLF CT CSR: Loretta Abbott Operator: Daniel Anderson

Entry Date: 4/14/2011 11:04:51 AM SO Type: HIBILL

Instructions: Reread meter & check for lead. Customer called about high bill. LORETTA

Due Date: 4/15/2011 6:00:00PM Resolution Date: 4/15/2011 3:35:00PM FA Status: Completed

Resolution: Read was incorrect; still same as previous. When ran hose the meter did not register. Need meter exchange FA. DSA

Sub Division: 451 MR Route: F5V FA ID: 2519110352

Account #: 2519110000 Customer Name: FOSMER, NORMA J Phone #: (352) 365-9519

Address: 32705 WESTWOOD LOOP CSR: Linda Jones Operator: Allson McPhee

Entry Date: 4/12/2011 7:34:19AM SO Type: HIBILL

Instructions: Re-read meter and check for leaks. High bill complaint. LINDA

Due Date: 4/13/2011 6:00:00PM Resolution Date: 4/13/2011 7:13:00AM FA Status: Completed

Resolution: READ, NO LEAKS

Sub Division: 451 MR Route: F5W FA ID: 3306410200
Account #: 3306410000 Customer Name: MCHENRY, WALTER Phone #: (352) 314-6955
Address: 1026 FOREST BREEZE PATH CSR: Vicki Wilson Operator: Daniel Anderson
Entry Date: 7/25/2011 7:53:10AM SO Type: M-SIO Request Type: Discolored Water
Instructions: Please take water sample, Customer said water is rust colored and takes awhile to clear.
Due Date: 7/28/2011 8:00:00PM Resolution Date: 7/30/2011 2:35:00PM FA Status: Completed
Resolution: Customer meter right beside hydrant on dead end line. Flushed out 100gpm for 30 min. 3000 total. DSA

Sub Division: 451 MR Route: F5W FA ID: 3082800064
Account #: 3082800000 Customer Name: DOYLE, WILLIAM Phone #: (352) 360-0153
Address: 520 SHADOW RUN DR CSR: Kimberly Bennett Operator: Cedric Watkins
Entry Date: 10/5/2010 10:46:00AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer called due to lines blown out that caused problems with ice maker needing to call a service repair person to service the ice maker again. Paged to Chuck. Kim
Due Date: 10/5/2010 6:00:00PM Resolution Date: 10/6/2010 12:00:00AM FA Status: Completed
Resolution: Customer was out of town and had not used his ice maker in a while/ informed cust. of upcoming full bore flush. Work was done by Allson Mcphee/ cdw

Sub Division: 451 MR Route: F5V FA ID: 3155800824
Account #: 3155800000 Customer Name: LEWIS, CLAUDETTE Phone #: (352) 315-0638
Address: 209 GRAND VISTA TRL CSR: Jennifer Elliot Operator: Daniel Anderson
Entry Date: 2/18/2011 2:20:21PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer is calling to let us know that there is a loud humming noise coming from plant. Jennifer
Due Date: 2/18/2011 8:00:00PM Resolution Date: 2/18/2011 3:20:00PM FA Status: Completed
Resolution: Air filter at WWTP created loud noise. Reset filter. All ok. DSA

Sub Division: 451 MR Route: F5W FA ID: 3695010499
Account #: 3695010000 Customer Name: UHRMAN, BARBARA A Phone #: (352) 326-5559
Address: 828 EAGLES LANDING CSR: Karen Thimmes Operator: Cedric Watkins
Entry Date: 9/28/2011 8:03:46AM SO Type: M-SIO Request Type: High or Low Pressure in the Water
Instructions: Customer said they have had low pressure for a year but really bad now. Can hardly flush toilets. Karyn
Due Date: 9/28/2011 8:00:00PM Resolution Date: 9/29/2011 12:00:00AM FA Status: Completed
Resolution: Checked out by Ray Parrish / tagged door. cdw

Sub Division: 451 MR Route: F5W FA ID: 3813600274
Account #: 3813600000 Customer Name: PETERSON, ZANE Phone #: (352) 321-4024
Address: 621 EASTWOOD LN CSR: Stephanie Calbreath Operator: Daniel Anderson
Entry Date: 3/21/2011 9:55:41AM SO Type: M-SIO Request Type: General Investigation

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Instructions: Customer called complaining of high usage. Will check meter and look for any signs of a leak -- tag door with findings. Note current reading.

Due Date: 3/23/2011 6:30:00PM Resolution Date: 3/28/2011 12:35:00PM FA Status: Completed

Resolution: Read meter; used 28K gals this month. Had cust run 1 gal jug full while watching meter. Meter is accurate. Suggested customer read meter daily. DSA

Sub Division: 451 MR Route: F5V FA ID: 4125900766

Account #: 4125900000 Customer Name: MATHES, JUDITH J Phone #: (352) 326-0505

Address: 33125 PENNBROOKE PKWY CSR: Cristina Harden Operator: Daniel Anderson

Entry Date: 10/11/2010 8:31:10AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer reports water issues since July. White residue on dishes/orange laundry stains/eyes burn when washing face/elevated blood pressure for her/husband. PLS CALL 352-326-0505. This is first call on this issue. Paged to Daniel Anderson thanks/Tina

Due Date: 10/12/2010 6:00:00PM Resolution Date: 10/12/2010 10:45:00AM FA Status: Completed

Resolution: Called customer on 10-11 to schedule a visit. Met and spoke with customer. Discussed hardness and iron qualities. Informed customer of full bore flush on 10-15. Increase frequency to 4X Year full bore to maintain quality. Customer was satisfied.

Sub Division: 451 MR Route: F5W FA ID: 4762810251

Account #: 4762810000 Customer Name: DENNIS, JEAN Phone #: (352) 323-8309

Address: 32606 Oak Park Dr CSR: Karen Thimmes Operator: Cedric Watkins

Entry Date: 8/29/2011 2:17:36PM SO Type: HIBILL

Instructions: Customer complaining of high bill. Reread meter and check for leaks. New Sod was put in. Tag door with results. Karyn.

Due Date: 8/30/2011 8:00:00PM Resolution Date: 8/30/2011 12:00:00AM FA Status: Completed

Resolution: No leaks and tag door. cdw

Sub Division: 451 MR Route: F5V FA ID: 4495800720

Account #: 4495800000 Customer Name: YOUNGBERG, GARY G Phone #: (352) 365-0666

Address: 438 GRAND VISTA TRL CSR: Sheri Demonbreun Operator: Daniel Anderson

Entry Date: 2/24/2011 8:02:33AM SO Type: M-SIO Request Type: Water Quality

Instructions: Customer called to complain about quality of water. Customer has to change water filter too often and has a lot of gunk in it. Call customer before going out.

Due Date: 2/25/2011 8:00:00PM Resolution Date: 2/26/2011 4:00:00PM FA Status: Completed

Resolution: Spoke with customer. Discussed carbon filter issues. Also gave schedule of full bore flushing starting Friday, March 4. Customer satisfied with response. DSA

Sub Division: 451 MR Route: F5W FA ID: 4755600659

Account #: 4755600000 Customer Name: MORRIS, EARNEST Phone #: (352) 315-0320

Address: 903 GRAND VISTA TRL CSR: Tara Drury Operator: Daniel Anderson

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Entry Date: 5/31/2011 11:29:47AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer is requesting that the water be tested at the house tap. Customer is getting a brownish color coming out of the laundry and has had everything else checked. Please speak with customer or tag door if no one home. TMD

Due Date: 6/1/2011 6:00:00PM Resolution Date: 6/1/2011 3:30:00PM FA Status: Completed

Resolution: Checked house, lower CL2, hydrant 2 homes away. Clear, full 2.0 residual. Tagged door with flushing notice Fri/Sat. DSA

Sub Division: 451 MR Route: F5W FA ID: 4755600218

Account #: 4755600000 Customer Name: MORRIS, EARNEST Phone #: (352) 315-0320

Address: 903 GRAND VISTA TRL CSR: Linda Jones Operator: Allson McPhee

Entry Date: 12/13/2010 10:38:35AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer called about low pressure on all faucets. LINDA

Due Date: 12/15/2010 6:00:00PM Resolution Date: 12/14/2010 1:34:00PM FA Status: Completed

Resolution: Read, no leaks. Spoke with customer. Requested a meter test PSI@44. Irrigation line not leaking, nor a leak on our side.

Sub Division: 451 MR Route: F5W FA ID: 5675110712

Account #: 5675110000 Customer Name: WILDER, DOUGLAS Phone #: (352) 787-1516

Address: 834 OLD OAKS LN CSR: Linda Jones Operator: Allson McPhee

Entry Date: 1/11/2011 8:02:00AM SO Type: HIBILL

Instructions: Re-read meter and check for leak. High bill complaint.

Due Date: 1/12/2011 6:00:00PM Resolution Date: 1/24/2011 11:50:00AM FA Status: Completed

Resolution: Read, no leaks.

Sub Division: 451 MR Route: F5W FA ID: 5934600649

Account #: 5934600000 Customer Name: MAINELLO, DANIEL Phone #: (352) 314-9648

Address: 643 TIMBERCREST DR CSR: Isabel Ceballos Operator: Allson McPhee

Entry Date: 1/14/2011 11:44:17AM SO Type: HIBILL

Instructions: Customer says she's not using this amount of water. She does have sprinkler system. Tag door w/findings or see customer /ic

Due Date: 1/17/2011 6:00:00PM Resolution Date: 1/24/2011 11:40:00AM FA Status: Completed

Resolution: Read, no leaks. Tagged door, customer not at home.

Sub Division: 451 MR Route: F5V FA ID: 6229110173

Account #: 6229110000 Customer Name: CROW, CHARLES H Phone #: (352) 326-5793

Address: 32739 WESTWOOD LOOP CSR: Linda Jones Operator: Cedric Watkins

Entry Date: 10/6/2010 12:46:13PM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer called to report that when we flushed hydrant, his driveway was damaged with rust.

Due Date: 10/7/2010 6:00:00PM Resolution Date: 10/7/2010 9:00:00AM FA Status: Completed
Resolution: Informed customer we will get a cleaner for him. cdw

Sub Division: 451 MR Route: F5W FA ID: 6385010814
Account #: 6385010000 Customer Name: DUARTE, SARAH Phone #: (352) 365-0859
Address: 960 EAGLES LANDING CSR: Deborah Volz Operator: Cedric Watkins
Entry Date: 3/21/2011 8:45:46AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer called about low pressure. Deb
Due Date: 3/23/2011 6:00:00PM Resolution Date: 4/6/2011 12:00:00AM FA Status: Completed
Resolution: Dale White went out on this call and found faucet leaking and tagged door explaining. CDW/ DW

Sub Division: 451 MR Route: F5V FA ID: 6425900147
Account #: 6425900000 Customer Name: FOX, DONALD Phone #: (352) 365-2814
Address: 33101 PENNBROOKE PKWY CSR: Andrea Lybarger Operator: Daniel Anderson
Entry Date: 1/10/2011 12:16:55PM SO Type: HIBILL
Instructions: Customer complaining about high bill. Re-read and check for leaks. ANDREA
Due Date: 1/11/2011 6:00:00PM Resolution Date: 1/19/2011 11:45:00AM FA Status: Completed
Resolution: Meter ran thru another 12K in 20 days. Checking irrigation cycle. No leaks. DSA

Sub Division: 451 MR Route: F5V FA ID: 6219110886
Account #: 6219110000 Customer Name: BELLINI, FRANK Phone #: (352) 787-7421
Address: 32701 WESTWOOD LOOP CSR: Deborah Volz Operator: Allson McPhee
Entry Date: 4/22/2011 2:18:47PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer has colored water/brown. Deb
Due Date: 4/22/2011 8:00:00PM Resolution Date: 4/25/2011 11:24:00AM FA Status: Completed
Resolution: Read and no leaks. Flushed 2K gals. CL2=1.4ppm clear. Tagged door.

Sub Division: 451 MR Route: F5V FA ID: 6258310417
Account #: 6258310000 Customer Name: BROOKS, ROBERT Phone #: (352) 315-1370
Address: 432 RANCHWOOD DR CSR: Lori Jones Operator: Cedric Watkins
Entry Date: 6/30/2011 3:08:48PM SO Type: HIBILL
Instructions: Please reread meter and check for leaks. Customer's usage is over 85,000 gal, and she lives there alone. She states nothing out of the usual happened this past month. (Almost looks like a wrong read). LLJ
Due Date: 7/1/2011 6:00:00PM Resolution Date: 7/1/2011 7:13:00AM FA Status: Completed
Resolution: No leaks / re-read cdw

Sub Division: 451 MR Route: F5W FA ID: 6563600858
Account #: 6563600000 Customer Name: REARDON, PAT Phone #: (352) 315-4967

Address: 535 GRAND VISTA TRL CSR: Karen Thimmes Operator: Allson McPhee

Entry Date: 4/11/2011 1:56:10PM SO Type: HIBILL

Instructions: Customer called complaining of high bill. Reread meter and check for leaks. Tag door with results. Karyn

Due Date: 4/12/2011 8:00:00PM Resolution Date: 4/12/2011 1:00:00PM FA Status: Completed

Resolution: READ, NO LEAKS. TAGGED DOOR

Sub Division: 451 MR Route: F5V FA ID: 6837310826

Account #: 6837310000 Customer Name: KARNS, JOE Phone #: (352) 315-9596

Address: 32727 TIMBERWOOD DR CSR: Ingrid Miller Operator: Cedric Watkins

Entry Date: 7/5/2011 7:17:47AM SO Type: HIBILL

Instructions: Customer suspects miss reading of her meter, does have sprinklers. Explained last 2yrs this same time high consumption. Investigate and record your findings. IEM

Due Date: 7/6/2011 6:30:00PM Resolution Date: 7/6/2011 12:00:00AM FA Status: Completed

Resolution: Talked with customer and checked meter. No leaks. cdw

Sub Division: 451 MR Route: F5W FA ID: 6493600886

Account #: 7493600000 Customer Name: PICULELL, EDWARD K Phone #: (352) 326-2855

Address: 734 COTTAGE PARK LN CSR: Samantha Tackett Operator: Cedric Watkins

Entry Date: 6/6/2011 1:45:48PM SO Type: HIBILL

Instructions: Re-read meter. Customer is questioning the last few reads. SAM

Due Date: 6/7/2011 6:00:00PM Resolution Date: 6/8/2011 12:00:00AM FA Status: Completed

Resolution: Ray Parrish spoke with the customer. No leaks. cdw

Sub Division: 451 MR Route: F5W FA ID: 7864600623

Account #: 7864600000 Customer Name: Estate of Cheryl Tibbals, The Phone #: (407) 970-3581

Address: 32813 CROOKED OAKS LN CSR: Brandi Deere Operator: Cedric Watkins

Entry Date: 7/18/2011 8:57:40AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer states that meter is indicating a leak. The needle is spinning when water is not on in the home. There are 2 meters and customer will leave lid up. Tag door with results. Paged to Ray P.

Due Date: 7/18/2011 6:00:00PM Resolution Date: 7/18/2011 12:00:00AM FA Status: Completed

Resolution: Checked and customer had an irrigation leak cdw

Sub Division: 451 MR Route: F5W FA ID: 7923600117

Account #: 7923600000 Customer Name: FRANKLIN, ALICE Phone #: (352) 365-2481

Address: 542 EASTWOOD LN CSR: Lori Jones Operator: Daniel Anderson

Entry Date: 3/2/2011 10:56:46AM SO Type: M-SIO Request Type: General Investigation

Instructions: New meter was put in 3/2/11, and is sticking up out of ground. Customer requests it to be lowered to ground level. Customer stated the sod around the meter was destroyed, and asked if there's anything that can be done.

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Due Date: 3/3/2011 6:00:00PM Resolution Date: 3/5/2011 6:00:00PM FA Status: Completed
Resolution: Reset meter box to grade. Smoothed out excess dirt and took picture of surrounding sod before starting.DSA

Sub Division: 451 MR Route: F5W FA ID: 8175010745
Account #: 8175010000 Customer Name: BRADY, DENNIS Phone #: (352) 323-1359
Address: 33218 GRAND CYPRESS WAY CSR: Linda Jones Operator: Allson McPhee
Entry Date: 4/7/2011 9:12:15AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer stated that water taste bad. Called to Allson. LINDA
Due Date: 4/7/2011 6:00:00PM Resolution Date: 4/7/2011 10:30:00AM FA Status: Completed
Resolution: Flushed 2K gallons in front of home. No rust or high CL2. Spoke with customer. CL2=1. No leaks.

Sub Division: 451 MR Route: F5W FA ID: 8255210788
Account #: 8255210000 Customer Name: KILIAN, GEORGE Phone #: (352) 787-1655
Address: 1040 EAGLES LANDING CSR: Andrea Lybarger Operator: Allson McPhee
Entry Date: 4/6/2011 12:48:48PM SO Type: HIBILL
Instructions: Customer high bill. Check meter. ANDREA
Due Date: 4/7/2011 6:00:00PM Resolution Date: 4/12/2011 10:17:00AM FA Status: Completed
Resolution: Read, no leaks

Sub Division: 451 MR Route: F5W FA ID: 9114300406
Account #: 9114300000 Customer Name: SMITH, LARRY J Phone #: (636) 947-4044
Address: 32631 OAK PARK DR CSR: Linette Orengo Operator: Cedric Watkins
Entry Date: 8/10/2011 8:49:49AM SO Type: HIBILL
Instructions: Re-read meter and check for leaks. Customer concerned of high bill. If there is a leak customer requests the water to be turned off because this home is vacant. LIO FL
Due Date: 8/11/2011 6:00:00PM Resolution Date: 8/11/2011 12:00:00AM FA Status: Completed
Resolution: No leaks/ read cdw

Sub Division: 451 MR Route: F5W FA ID: 9236010853
Account #: 9236010000 Customer Name: GLATT, HAROLD Phone #: (352) 365-1379
Address: 832 FOREST BREEZE PATH CSR: Matthew Chandler Operator: Daniel Anderson
Entry Date: 9/6/2011 7:08:04AM SO Type: M-SIO Request Type: Water Quality
Instructions: Grey, cloudy water. Called out to Daniel. MC
Due Date: 8/6/2011 6:00:00PM Resolution Date: 9/6/2011 12:00:00AM FA Status: Completed
Resolution: Dissolved air bubbles, flushed hydrants on Forest Breeze Path. Cloudiness cleared up. Customer satisfied. DSA

Sub Division: 451 MR Route: F5W FA ID: 9015600679
Account #: 9015600000 Customer Name: TYSON, ROBERT Phone #: (352) 323-1677
Address: 32909 ENCHANTED OAKS LN CSR: Tara Drury Operator: Cedric Watkins

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Entry Date: 10/15/2010 9:40:58AM SO Type: M-SIO Request Type: General Investigation

Instructions: Please investigate water quality. Customer is complaining that the water is turning her sinks and toilets yellow. Please speak with customer or tag door if no one home. /tmd

Due Date: 10/18/2010 6:00:00PM Resolution Date: 10/20/2010 12:00:00AM FA Status: Completed

Resolution: Read, no leaks. Customer at home, rang door bell; no response. Flushed hydrant on corner of Gr. Vista and Enchanted Oaks. CL2=1.4ppmm, no rust. (2K gals). Tagged door.

Sub Division: 451 MR Route: F5W FA ID: 9062810238

Account #: 9062810000 Customer Name: ANGELOS, JAMES Phone #: (352) 728-6188

Address: 32506 OAK PARK DR CSR: Vicki Wilson Operator: Cedric Watkins

Entry Date: 9/12/2011 12:31:22PM SO Type: M-REREAD

Instructions: Please reconnect, cut in error, customer home//Vicki

Due Date: 9/12/2011 8:00:00PM Resolution Date: 9/12/2011 12:00:00AM FA Status: Completed

Resolution: t/on/read cdw/rp

Sub Division: 451 MR Route: F5V FA ID: 9415900945

Account #: 9415900000 Customer Name: CAROLLO, JOHN Phone #: (352) 728-2280

Address: 33227 PENNBROOKE PKWY CSR: Jennifer Elliot Operator: Daniel Anderson

Entry Date: 12/30/2010 12:41:10PM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer stated that he had brown water for past 2 wks. Jennifer

Due Date: 12/30/2010 6:00:00PM Resolution Date: 12/30/2010 1:40:00PM FA Status: Completed

Resolution: Met with customer, saw sample. Informed customer will flush mains to make sure clear. Customer satisfied with response

Sub Division: 451 MR Route: F5V FA ID: 9415900973

Account #: 9415900000 Customer Name: CAROLLO, JOHN Phone #: (352) 728-2280

Address: 33227 PENNBROOKE PKWY CSR: Ferrellyn Trovinger Operator: Daniel Anderson

Entry Date: 12/30/2010 12:41:12PM SO Type: M-SIO Request Type: Discolored Water

Instructions: Customer called to report to dirty water. BG

Due Date: 12/30/2010 6:00:00PM Resolution Date: 12/30/2010 1:40:00PM FA Status:

Resolution: Saw sample of slight yellowish stain. Reassured customer of water quality. Showed CL2 reaction 1.0mg/l. Has softener. Will flush main to be certain.

Sub Division: 451 MR Route: F5V FA ID: 9298110591

Account #: 9298110000 Customer Name: DUFFORD, ROBERT Phone #: (352) 315-1942

Address: 32738 WESTWOOD LOOP CSR: Loretta Abbott Operator: Cedric Watkins

Entry Date: 7/6/2011 1:30:03PM SO Type: M-SIO Request Type: General Investigation

Instructions: Re-read and check for leaks. Customer stated they are gone for weeks at a time. Everything is shut off except the sprinklers. Tag the door with findings. Loretta

Due Date: 7/7/2011 6:00:00PM Resolution Date: 7/7/2011 12:00:00AM FA Status: Completed

Resolution: No leaks/ tag door cdw

Sub Division: 451 MR Route: F5W FA ID: 9584210809
Account #: 9584210000 Customer Name: LIMBERG, ROBERT Phone #: (352) 323-8262
Address: 33107 GRAY EAGLE CT CSR: Lori Jones Operator: Cedric Watkins
Entry Date: 1/4/2011 1:43:52PM SO Type: HIBILL
Instructions: Please re-read meter and check for leak. Customer complaining about high usage, which is about double the average. LLJ
Due Date: 1/5/2011 6:00:00PM Resolution Date: 1/5/2011 12:00:00AM FA Status: Completed
Resolution: no leaks/read cdw

Sub Division: 451 MR Route: F5W FA ID: 9584210289
Account #: 9584210000 Customer Name: LIMBERG, ROBERT Phone #: (352) 323-8262
Address: 33107 GRAY EAGLE CT CSR: Lori Jones Operator: Daniel Anderson
Entry Date: 6/24/2011 12:53:57PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer stating a black residue or sediment is coming out of the faucets, and the water seems to taste funny. He cleaned his water softener just in case, but the issue keeps occurring.
Due Date: 6/24/2011 6:00:00PM Resolution Date: 6/24/2011 3:00:00PM FA Status: Completed
Resolution: Met with customer. Black residue at sprayer faucet due to home softener removing CL2. Suggest running couple of days on bypass. Then one day/week for preventive maintenance on residue. Customer is satisfied with resolution. DSA

Sub Division: 451 MR Route: F5V FA ID: 8235900430
Account #: 2898285350 Customer Name: Schul, Martha H Phone #: (352) 321-4084
Address: 242 BENTWOOD DR CSR: Jennifer Elliot Operator: Allson McPhee
Entry Date: 2/15/2011 2:03:33PM SO Type: HIBILL
Instructions: Please reread meter and check for leaks. Customer is complaining about a high bill. Jennifer
Due Date: 2/16/2011 8:00:00PM Resolution Date: 2/24/2011 10:00:00AM FA Status: Completed
Resolution: Read meter and checked for leaks. Tagged door with results.

Sub Division: 451 MR Route: F5W FA ID: 0135600246
Account #: 2022600302 Customer Name: Coyne, Mary G Phone #: (352) 323-1999
Address: 834 GRAND VISTA TRL CSR: Linda Jones Operator: Daniel Anderson
Entry Date: 10/14/2010 1:06:16PM SO Type: HIBILL
Instructions: Read meter and checked for leaks. Low pressure in house and sprinkler. Called to Allson.
Due Date: 10/14/2010 6:00:00PM Resolution Date: 10/15/2010 3:30:00PM FA Status: Completed
Resolution: Spoke with customer, returning Tuesday to check meter before and Wed after irrigation cycle for high bill usage, PSI link to house piping size and elevation from H20 plant.

Pennbrooke Customer Complaints and Resolutions
10/01/2010 – 09/30/2011

Sub Division:	451	MR Route:	F5W	FA ID:	4985010159
Account #:	7011418198	Customer Name:	GREGG, LINDA	Phone #:	(352) 461-3485
Address:	928 EAGLES LANDING	CSR:	Jennifer Elliot	Operator:	Cedric Watkins

Entry Date: 7/15/2011 8:35:38AM SO Type: HIBILL

Instructions: Please re-read the meter and check it for leaks. Customer is complaining about high consumption and they are not there. She is only watering the lawn for 30 minutes at a time. I told her to take a read before and after irrigation is done to see how much was used.

Due Date: 7/18/2011 8:00:00PM Resolution Date: 7/18/2011 12:00:00AM FA Status: Completed

Resolution: no leaks/ tag door rp/cdw

Sub Division:	451	MR Route:	F5V	FA ID:	7515900250
Account #:	1214865661	Customer Name:	BARRETT, WADE	Phone #:	(352) 323-1916
Address:	33219 PENNBROOKE PKWY	CSR:	Stephanie Calbreath	Operator:	Allson McPhee

Entry Date: 4/4/2011 9:40:06AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer reported that their water has a pink tint to it. Leaving a ring in the bath tub and discoloring their white clothes.

Due Date: 4/5/2011 6:30:00PM Resolution Date: 4/5/2011 12:40:00PM FA Status: Completed

Resolution: Read, no leaks. Flushed 2K gals in front of 33408 Pennbrooke Pkwy. Spoke with customer