## Eric Fryson

**Ruth McHargue** From: Sent: Friday, March 30, 2012 2:02 PM To: Eric Fryson Hong Wang; Matilda Sanders Cc: FW: To CLK Docket 120004 Subject: CONSUMER Customer correspondence ----Original Message-----From: Consumer Contact Sent: Friday, March 30, 2012 10:59 AM To: Ruth McHarque Subject: To CLK Docket 120004- Response requested Copy on file, see 1058749C. DH ----Original Message-----From: Webmaster Sent: Friday, March 30, 2012 9:39 AM To: Consumer Contact Subject: FW: My contact ----Original Message-----From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us] Sent: Thursday, March 29, 2012 4:05 PM To: Webmaster Cc: grandall99@cfl.rr.com Subject: My contact Contact from a Web user Contact Information: Name: Gene Randall Company: n/a Primary Phone: 407-644-9039 Secondary Phone: Email: grandall99@cfl.rr.com Response requested? Yes CC Sent? Yes Comments: The news is full of articles about the surplus of natural gas and decreasing prices. this information, it seems that my TECO gas bill should be going down but is isn't. I am a residential gas customer in Winter Park FL. Is it time to conduct a rate case?

> DOCUMENT NUMBER-DATE 0 1 9 0 1 MAR 30 ≌ FPSC-COMMISSION CLERK

With