BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF LIFELINE WORKING GROUP MEETING

TO

ALL INTERESTED PERSONS

UNDOCKETED

IN RE: LIFELINE SERVICE

ISSUED: April 2, 2012

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a meeting at the time and location shown below of the Lifeline Working Group as created by Section 364.10(2)(g)3., Florida Statutes.:

9:30 a.m., Wednesday, April 18, 2012 Room 140E, Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida 32399-0850

PURPOSE AND PROCEDURE

The purpose of this meeting is for the Lifeline Working Group to discuss the Lifeline ideas presented to the Commissioners at the March 27th Agenda conference, and solicit input for development of procedures to promote Lifeline participation. Specifically, staff is seeking input on:

- 1) Ideas to create a new process to make Lifeline enrollment as easy as possible for new applicants in light of the new FCC requirement that all ETCs, prior to enrolling a new subscriber in Lifeline, must access state or federal social services eligibility databases (where available) to determine a consumer's program-based eligibility, or in the alternative, document the eligibility of those consumers seeking to qualify for Lifeline under program-based criteria.
- 2) A means to make better use of the Florida Department of Children and Families (DCF) Web Services Interface for verification of consumer participation in a Lifeline qualifying DCF program.
- 3) Possible creation of a new streamlined Lifeline application that meets the new requirements of Order FCC 12-11.

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4) Other ideas to streamline the Lifeline enrollment process for both the applicant and ETC.

Pursuant to Section 364.10(2)(g)3, Florida Statutes, the Lifeline Working Group shall include the Commission, the Department of Children and Families, the Office of Public Counsel, and each eligible telecommunications carrier offering Lifeline and Link-Up services in Florida.

In accordance with the American with Disabilities Act, persons needing a special accommodation to participate at this meeting should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

VISUAL AIDS

Meeting participants who plan to use visual aids during the course of their presentation, such as PowerPoint, must provide an electronic copy and 21 hard copies of the presentation, at least three days prior to the meeting, to Bob Casey, who may be contacted at (850) 413-6974 or bcasey@psc.state.fl.us

EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

NOTICE OF STAFF WORKSHOP UNDOCKETED - LIFELINE SERVICE PAGE 3

By DIRECTION of the Florida Public Service Commission this 2nd day of April, 2012.

ANN COLE

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard

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Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

AJT