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DALE MAILHOT, DIRECTOR  
OFFICE OF AUDITING & PERFORMANCE  
ANALYSIS  
(850) 413-6854

Public Service Commission

April 10, 2012

Mr. John Hoy  
Utilities, Inc. of Pennbrooke  
2335 Sanders Road  
Northbrook, IL 60062

RECEIVED-FPSC  
12 APR 10 PM 12:03  
COMMISSION  
CLERK

**Re: Docket No. 120037-WS; Alf Rate Case (PAA); Audit Control No: 12-100-2-1**

Dear Mr. Hoy:

The Florida Public Service Commission will conduct an audit, in accordance with Commission audit procedures. Access will be requested to documents and records of the utility and, if necessary, supporting records for affiliate company transactions that affect regulated operations. Ms. Linda Hill-Slaughter, the Tampa district office supervisor, will coordinate this audit. Ms. Hill-Slaughter can be reached at (813) 637-8672. Questions regarding the audit or audit staff should be directed to the district supervisor or myself. My phone number is (850) 413-6946.

The Audit Access to Records rule for each industry states: "In those instances where the utility disagrees with the auditor's assessment of a reasonable response time to the audit request, the utility shall first attempt to discuss the disagreement with the auditor and reach an acceptable revised date. If agreement cannot be reached, the utility shall discuss the issue with successive levels of supervisors at the Commission until an agreement is reached."

A formal report is expected to be issued for internal Commission use on June 5, 2012. A copy of the final report will be mailed to the company liaison listed on the Commission Mailing Directory.

Sincerely,

Handwritten signature of Clarence J. Prestwood.

Clarence J. Prestwood, Chief of Auditing  
Office of Auditing and Performance Analysis

CP:klh

cc: Office of Auditing and Performance Analysis (File Folder)  
Office of Commission Clerk

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