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2012 Competitive Local Exchange Carrier (CLEC) Questionnaire
(Due by April 15, 2012)¹

Legal Company Name: **Cox Florida Telcom, L.P.**

D/B/A: **"Cox Communications," "Cox," and "Cox Business"**

FPSC Company Code (e.g., TX000) **TA 027**

Contact name & title: **Ken Culpepper, Director Regulatory Affairs**

Telephone number: **225-930-2190**

E-mail address: **kenneth.culpepper@cox.com**

Stock Symbol (if company is publicly traded): **n/a**

Services Provided in Florida

1. Do you currently serve local telephone subscribers in Florida? Please check yes or no.

Residential	Business
<u> X </u> Yes	<u> X </u> Yes
<u> </u> No	<u> </u> No

2. Please complete all applicable data tables.

Please see Attachment 1 – Data Tables, protected under a claim of confidentiality under Section 364.183 of Florida Statutes.

3. If you submitted data tables in 2011, please provide an explanation below of any differences in the number of access lines by category that occur in your 2012 submission that exceed 10 percent.

N/A

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD _____
 SRC _____
 ADM _____
 OPC _____
 CLK _____

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

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4. How is your local service provisioned? Please mark the appropriate response(s).

- Resold lines from ILEC
- Wholesale platform (formerly known as UNE-P)
- UNEs (other than wholesale platform) from ILEC
- Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
- Completely self-provisioned
- Other (please describe) _____

Interconnection with AT&T, CenturyLink (Embarq), and Windstream for access to the PSTN.

5. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- | | |
|---|--|
| <input checked="" type="checkbox"/> Private line/special access | <input type="checkbox"/> Wholesale loops |
| <input checked="" type="checkbox"/> VoIP | <input type="checkbox"/> Fiber or copper based video service |
| <input checked="" type="checkbox"/> Wholesale transport | <input type="checkbox"/> Cable television |
| <input checked="" type="checkbox"/> Interexchange service | <input type="checkbox"/> Satellite television |
| <input type="checkbox"/> Cellular/wireless service | <input type="checkbox"/> Broadband Internet access |

6. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

- Company provides ONLY prepaid local telephone service in Florida
- Company provides prepaid AND non-prepaid local telephone service in Florida
- Company does NOT provide prepaid local telephone service in Florida

Bundled Services

7. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

- Residential
- Business
- Not applicable

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VoIP

8. Indicate below whether you are currently providing VoIP service to end users in Florida. VoIP service is defined as IP-based voice service over a digital connection. Please check all that apply.

Not providing VoIP service to end users
 Providing VoIP services to business end users
 Providing VoIP services to residential end users

9. If you are providing VoIP service in Florida, please check all that apply:

Peer-to-Peer only (no interconnection with PSTN)
 Use of public Internet
 Use of private IP network

Broadband

10. Do you offer broadband to residential customers in Florida?

Yes
 No *

*** Cox Florida Telcom, L. P. does not offer broadband services. Broadband services are offered to 100% of Cox Florida Telcom, L. P. end-users through Cox's affiliate cable company not subject to regulation by the Florida Public Service Commission.**

11. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

N/A

12. How many residential broadband subscribers do you have in Florida?

N/A

13. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.).

N/A

14. What are the typical downstream and upstream speeds for your most subscribed to broadband

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service?

N/A

15. What is the monthly price for your most subscribed to residential broadband service?
N/A

Fiber Deployment

16. Did you deploy fiber to homes or businesses in Florida between January 1, 2011 and December 31, 2011?

N/A. Cox Florida Telcom, L.P. leases network resources from its cable affiliate. Information regarding fiber deployment is not available.

_____ Yes
_____ No

17. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

N/A

_____ Residential Subscribers
_____ Business Subscribers
_____ Total

18. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

N/A

_____ Residential Subscribers
_____ Business Subscribers
_____ Total

Miscellaneous

19. In calendar year 2011, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

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N/A. See response to Question 15.

1. _____ \$0
2. _____ \$1 - \$249,999
3. _____ \$250,000 - \$999,999
4. _____ \$1,000,000 - \$9,999,999
5. _____ \$10,000,000 or more

20. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.
- _____ Yes
___X___ No

21. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2011**.

Per the FPSC's 2012 Instruction Letter, Cox is providing the VoIP access line information from our Form 477 in Data Table Sheet 2.

Comments

22. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

(This form is available in lieu of your Form 477 and is not required if a Form 477 has been provided.)

Company Name:

COX FLORIDA TELCOM, L.P.

Company Code*:

TA-027

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided *voice telephone service* to Florida *end users* via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for *Line A.11* and complete this table accordingly.

Do *not* report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please report all UNE-P lines in column G including those governed by commercial agreements.

PLEASE NOTE THAT THIS YEAR'S REQUEST DOES NOT REQUIRE NPA-NXX INFORMATION, ONLY RES/BUS ACCESS LINE TOTALS

Please provide data as of December 31, 2011.

II.A. *Voice telephone service* provided to *end users* :

(a) Total VGE lines and VGE wireless channels <i>in service</i>	Total	N/A	
(b) Percent of total VGE lines and VGE wireless channels <i>in service</i>	Residential	N/A	N/A
(b) Percent of total VGE lines and VGE wireless channels <i>in service</i>	Business		N/A
(h) Percent provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Residential	N/A	N/A
(h) Percent provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Business	N/A	N/A
(i) Percent provided over optical fiber at the end user premises	Residential	N/A	N/A
(i) Percent provided over optical fiber at the end user premises	Business	N/A	N/A
(j) Percent provided over coaxial cable at the end user premises	Residential	N/A	N/A
(j) Percent provided over coaxial cable at the end user premises	Business	N/A	N/A
(k) Percent provided over fixed wireless at the end user premises	Residential	N/A	N/A
(k) Percent provided over fixed wireless at the end user premises	Business	N/A	N/A
			N/A

* We are not asking for information contained in columns (c), (d), (e), (f), and (g) of the FCC Form 477.

Table 2: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

(This table is not required and participation is voluntary.)

Company Name:

COX FLORIDA TELCOM, L.P.

Company Code*:

TA-027

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless *VGE* channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on **all** of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

The data must include lines of all affiliated companies.

TABLE COLUMN INSTRUCTIONS:

Column (b). Enter line totals for Res or Bus as appropriate. Enter line count as voice-grade equivalents (VGEs). Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. Each line count must be entered in separate rows.

PLEASE NOTE THAT THIS YEAR'S REQUEST DOES NOT REQUIRE NPA-NXX INFORMATION, ONLY RES/BUS ACCESS LINE TOTALS

Please provide data as of December 31, 2011.

(a)	(b)
Res/Bus	Total VGE Lines
Res	
Bus	
Grand Total	