

180 S. Clinton Ave. Rochester, NY 14646 COMMISSION

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June 11, 2012

Beth Salak Director, Division of Regulatory Analysis Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

> Re: Frontier Communications of the South, LLC Study Area Code: 210318 47 C.F.R. § 54.314 Order No. PSC-05-0824-FOF-TL Docket No. 120150-TL

Dear Ms. Salak:

This filing includes a revision to the original letter filed on June 1, 2012 requesting that the Florida Public Service Commission notify the Federal Universal Fund Administrator and the Federal Communications Commission that Frontier Communications of the South, LLC ("Frontier") is eligible to receive federal high-cost support in accordance with the above-referenced statute, federal rule and docket. An adjustment was made to a date in item 2.a. of the Affidavit.

Frontier respectfully requests that the Commission notify the FCC prior to October 1 of this year that Frontier is eligible to receive federal high-cost support for 2013.

Sincerely,

Deborah Fasciano Sr. Analyst – Regulatory Compliance

CC: Ann Cole Commission Clerk Florida Public Service Commission

Enclosure

TO THE REPORT OF STREAM TO THE PARTY

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FPSC-COMPLESION CLERK

AFFIDAVIT

STATE OF NEW YORK COUNTY OF MONROE

BEFORE ME, the undersigned authority, appeared Gregg C. Sayre, who deposed and said:

My name is Gregg Sayre. I am Assistant Secretary of Frontier Communications of the South, LLC ("Frontier" or the "Company"). As an officer of the Company, I am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Florida Public Service Commission's certification as contemplated in 47 C.F.R. §54.314. Please refer to Docket No. 120150-TL.

Frontier hereby certifies that it will only use the federal high-cost support it receives during 2013 for the provision, maintenance and upgrading of facilities and service for which such support is intended.

1. Frontier Communications of The South currently holds ETC status and is an ILEC offering a ubiquitous network throughout the service area. The FCC has clarified that, for the ETCs that it designates, the "service quality improvements in the five-year plan do not necessarily require additional construction of network facilities." FCC 05-46, ¶ 23. In such situations, the FCC has stated that the ETC Applicant may provide "an explanation of why service improvements in a particular wire center are not needed and how funding will otherwise be used to further the provision of supported services in that area." FCC 05-46, ¶ 23.

Because Frontier Communications of The South has coverage throughout the service area, the company will continue to use USF support to maintain its existing network, rather than to construct additional facilities to expand the coverage area. The company will replace and upgrade facilities and equipment on an "as needed" basis and for this reason, providing projected start and completion dates for projects, and specific geographic locations of such projects, is very difficult.

Frontier has submitted via annual NECA filings, the supporting documentation on network improvements and expenditures in support of our universal service filing and refer to this in lieu of formal network plans.

FPSC-COMMISSION CLERK

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- 2. Frontier experienced two outages that lasted more than 30 minutes and affected more than ten percent of the end users in its service area.
 - a. Date and Time of Outage March 6, 2011 at 00:44 CT to March 6, 2011 at 08:43 CT
 - b. Cause Network congestion caused a loss of toll service for Atmore, AL and all of its remotes to include the Remote Nodal Switch (Monroeville AL, Camden AL, Molino FL and Walnut Hill FL).
 - c. Services Affected Toll Isolation
 - d. Site Atmore AL
 - e. Steps Taken The SSC processors were restarted clearing the problem and call processing was restored.
 - f. Customers affected 12,951 customers in Monroeville AL, Camden AL, Molino FL and Walnut Hill FL
 - a. Date and Time of Outage March 22, 2011 at 14:30 CT to March 23, 2011 at 10:50 CT
 - b. Cause CISCO 15454 fiber terminal went out of service for unknown reasons.
 - c. Services Affected Toll Isolation
 - d. Site Molino RNS & Remotes
 - e. Steps Taken Problem was determined to be in the fiber MUX. Cisco vendor support was called in and was able to reset and restore the system, which restored the SS7 links. Frontier is working on an upgrade plan to replace the current configuration.
 - f. Customers affected 2,220
- 3. Frontier did not have any requests for service that were unfulfilled from March 1, 2011 through March 1, 2012.
- 4. Frontier certifies that for the period from March 1, 2011 through March 1, 2012 Frontier had two complaints. The rate of troubles per 1,000 access lines was 0.69.
- 5. Frontier certifies that the company is complying with applicable service quality standards and consumer protection rules, in accordance with Florida Statutes and the Florida Administrative Code.
- 6. Frontier hereby certifies that it is able to function in emergency situations.
- 7. Frontier is the incumbent LEC in the relevant exchange area and offers a tariffed local flat rate plan.
- 8. Frontier provides equal access to long distance carriers within its service area.

FURTHER AFFIANT SAYETH NOT.

Gregg *C*/Sayre

Assistant Secretary Frontier Communications of the South, LLC

STATE OF NEW YORK COUNTY OF MONROE

Acknowledged before me this ll^{-h} day of June 2012 by Gregg C. Sayre, as Assistant Secretary for Frontier Communications of the South, LLC, who is personally known to me or produced identification and who did take an oath.

NOTARY PUBLIC

Printed Name of Notary

Personally Known___X____ Produced Identification_____ Type of Identification Produced_____

