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STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
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# Public Service Commission

August 20, 2012

Gigi Rollini, Esquire  
Holland & Knight, LLP  
P.O. Box Drawer 810  
Tallahassee, Florida 32302

**Re: Aqua Utilities Florida, Inc., Appellant; Office Of Public Counsel, Appellant, Cross-Appellee vs. Florida Public Service Commission, Appellee; Attorney General Pamela Jo Bondi, Yes Companies, LLC, d/b/a Arrendondo Farms, and Pasco County, Appellees, Cross-Appellants; 1<sup>st</sup> DCA No. 1D12-3196 – PSC Docket No. 100330-WS**

Dear Ms. Rollini:

Enclosed is the Index to the record on appeal regarding the above-referenced dockets. Please review this index for content of the record.

If you have any questions regarding this Index, please feel free to contact me. The record will be filed in the 1<sup>st</sup> District Court of Florida on or before October 16, 2012.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ann Cole".

Ann Cole  
Commission Clerk

AC:sas  
Enclosure

cc: Rosanne Gervasi, Office of the General Counsel  
Samantha Cibula, Office of the General Counsel  
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Kimberly Joyce, Aqua America

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

**IN THE DISTRICT COURT OF APPEAL  
FOR THE FIRST DISTRICT  
STATE OF FLORIDA**

AQUA UTILITIES FLORIDA, INC.,	)	
	)	
Appellant,	)	
	)	
OFFICE OF PUBLIC COUNSEL,	)	
	)	
Appellant, Cross-Appellee,	)	
	)	
v.	)	DCA NO. 1D12-3196
	)	LT No: 100330-WS
FLORIDA PUBLIC SERVICE COMMISSION,	)	
	)	
Appellee,	)	
	)	
ATTORNEY GENERAL PAMELA JO BONDI, YES COMPANIES, LLC, d/b/a ARREDONDO FARMS, and PASCO COUNTY,	)	
	)	
Appellees, Cross-Appellants.	)	
	)	

**RECORD ON APPEAL IN THE MATTER OF**

Application for increase in water/wastewater rates in Alachua, Brevard, DeSoto,  
Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam,  
Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc.

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ATTORNEY FOR APPELLANT,  
CROSS-APPELLEE

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CROSS-APPELLANTS

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**PSC DOCKET NO. 100330-WS**

Pursuant to Rule 9.200(d)(1)(B), Fla.R.App.P., each Volume has a cover sheet containing the name of the lower tribunal and the style and number of the case.

**Volume 1**

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06/15/10	Letter dated June 15, 2010, from D. Bruce May, Jr., Aqua Utilities Florida, Inc. ("AUF"), to Chairman Argenziano, Florida Public Service Commission ("Commission"), requesting approval of test year for water and wastewater ("WAW") rate increase in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties ..... 1-5
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09/01/10 AUF's Volusia County, permits, monthly operating reports, discharge monitoring reports, sample results, correspondence, Volume 5, Book 2, Set 16 of 17 [See Volume 55 for continued pages] ..... 10,610-10,800

**Volume 55**

09/01/10 [Continuation of] AUF's Volusia County, permits, monthly operating reports, discharge monitoring reports, sample results, correspondence, Volume 5, Book 2, Set 16 of 17 ..... 10,801-11,000

**Volume 56**

09/01/10 AUF's Washington County, permits, monthly operating reports, discharge monitoring reports, sample results, correspondence, Volume 5, Book 2, Set 17 of 17 [See Volume 57 for continued pages] ..... 11,001-11,200



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Volume 57

09/01/10 [Continuation of] AUF's Washington County, permits, monthly operating reports, discharge monitoring reports, sample results, correspondence, Volume 5, Book 2, Set 17 of 17. .... 11,201-11,340

09/01/10 AUF's Western Shores WTF, permits, monthly operating reports, discharge monitoring reports, sample results, correspondence, Volume 5, Book 2, Set 6 of 17, part 8 of 8 [See Volume 58 for continued pages] ..... 11,341-11,400

Volume 58

09/01/10 [Continuation of] AUF's Western Shores WTF, permits, monthly operating reports, discharge monitoring reports, sample results, correspondence, Volume 5, Book 2, Set 6 of 17, part 8 of 8 ..... 11,401-11,597

09/01/10 AUF's expense flowchart, inter and intra company allocations summary, intercompany allocations, intra-company allocations, Volume 1, Appendix 1 [See Volume 59 for continued pages] ..... 11,598-11,600

Volume 59

09/01/10 [Continuation of] AUF's expense flowchart, inter and intra company allocations summary, intercompany allocations, intra-company allocations, Volume 1, Appendix 1. .... 11,601-11,754

09/01/10 AUF's system maps, Volume 4, Set 1 of 4 ..... 11,755

\*\* [NOTE: The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]

09/01/10 AUF's system maps, Volume 4, Set 2 of 4 ..... 11,756

\*\* [The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]

DATE

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09/01/10      AUF's system maps, Volume 4, Set 3 of 4.....11,757  
\*\*      *[The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..." ]*

09/01/10      AUF's system maps, Volume 4, Set 4 of 4.....11,758  
\*\*      *[The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..." ]*

09/03/10      Letter dated September 3, 2010, from D. Bruce May, Jr., AUF, to Commission Clerk providing waiver through November 9, 2010, of Commission's requirement pursuant to Section 367.082(2), Florida Statutes, to authorize collection of interim rates ..... 11,759-11,760

09/10/10      Letter dated September 10, 2010, from Clarence Prestwood, Commission, to Troy Rendell, AUF, advising Commission will conduct a rate base, capital structure, and net income audit, Audit Control No. 10-252-1-1 .....11,761

09/10/10      Notice of service [of Citizens first set of interrogatories (Nos. 1-118) and first set of requests for production of documents (Nos. 1-97) to AUF], filed by OPC ..... 11,762-11,763  
\*\*      *[Notice of service of answers and objections filed October 11, 2010.]*

09/15/10      Notice of customer meeting for publication in the September 24, 2010, Florida Administrative Weekly ..... 11,764-11,765

09/20/10      Memorandum dated September 23, 2010, from Jennie Lingo, Commission, to Ann Cole, Commission, regarding phone conversation with Troy Rendell, AUF, concerning MFR Schedule E-14 (billing analysis) with attached note for docket file. .... 11,766-11,767

09/22/10      Notice of customer meetings for publication in the October 1, 2010, Florida Administrative Weekly..... 11,768-11,769

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09/22/10 Letter dated September 22, 2010, from Marshall Willis, Commission, to D. Bruce May, Jr., AUF, advising MFRs submitted on September 1, 2010, are deficient; corrections should be submitted no later than October 29, 2010 ..... 11,770-11,771

09/29/10 Notice of customer meetings for publication in the October 8, 2010, Florida Administrative Weekly..... 11,772-11,773

10/06/10 Notice of customer meeting for publication in the October 15, 2010, Florida Administrative Weekly..... 11,774-11,775

10/07/10 Letter dated October 7, 2010, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, responding to Commission staff's September 22, 2010, deficiency letter; with Attachments 1-5 [See Volume 60 for continued pages]..... 11,776-11,800

VOLUME 60

10/07/10 [Continuation of] Letter dated October 7, 2010, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, responding to Commission staff's September 22, 2010, deficiency letter; with Attachments 1-5 ..... 11,801-12,048

10/11/10 AUF's notice of service of answers and objections to OPC's first set of interrogatories (Nos. 1-118)..... 12,049-12,052

10/11/10 AUF's notice of service of responses and objections to OPC's first request for production of documents (Nos. 1-97). ..... 12,053-12,054

10/13/10 Letter dated October 13, 2010, from Charles Beck, OPC, to Ann Cole, Commission, with enclosed document that compares the current rates charged by AUF to the statewide uniform rates proposed by the company; and advising this document is being filed because of a complaint that the notice provided by the company is inadequate and misleading..... 12,055-12,059

10/14/10 Citizens motion to set discovery procedure and motion to compel discovery responses, filed by OPC..... 12,060-12,063

10/14/10 Letter dated October 14, 2010, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, with attached April 2010 daily flow data for Lake Suzy system, which supplements letter dated October 7, 2010..... 12,064-12,066

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10/19/10 Letter dated October 18, 2010, from Marshall Willis, Commission, to D. Bruce May, Jr., AUF, advising MFRs are complete and official filing date is established as October 14, 2010.....12,067

10/19/10 AUF's notice of service of supplemental answers and objections to OPC's first set of interrogatories (Nos. 22 and 23)..... 12,068-12,071

10/20/10 E-mail dated October 19, 2010, from Monica Brown, Commission, to Dorothy Menasco, Commission, with attached recording of customer meeting held on October 14, 2010, in Chipley, for AUF for docket file.....12,072

\*\* *[The recording of the customer meeting has not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]*

10/20/10 Notice of customer meeting for publication in the October 29, 2010, Florida Administrative Weekly..... 12,073-12,074

10/21/10 AUF's response in opposition to Citizens' motion to set discovery procedure and motion to compel discovery responses ..... 12,075-12,087

10/22/10 AUF's notice of appearance [for Gigi Rollini as co-counsel] ..... 12,088-12,089

10/22/10 Memorandum dated October 22, 2010, from Clarence Prestwood, Commission, to Curt Mouring, Commission, with attached audit report for AUF and all Florida affiliates, Audit Control No. 10-181-4-1 ..... 12,090-12,111

10/22/10 Memorandum dated October 22, 2010, from Clarence Prestwood, Commission, to Kimberly Pena, Commission, forwarding confidential document index and Volume 5 of confidential workpapers [confidential document number 08822-10], Audit Control No. 10-181-4-1..... 12,112-12,113

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10/22/10 Commission's **confidential** Working papers, Volume 5, for AUF and all Florida affiliates, for audit affiliated transactions (document number 08822-10 and cross-referenced document number 09225-10), Audit Control No. 10-181-4-1 [*See Volume 61 for continued pages*] ..... 12,114-12,200

\*\* (THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 08822-10, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)

VOLUME 61

10/22/10 [*Continuation of*] Commission's **confidential** Working papers, Volume 5, for AUF and all Florida affiliates, for audit affiliated transactions (document number 08822-10 and cross-referenced document number 09225-10), Audit Control No. 10-181-4-1 ..... 12,201-12,2074

\*\* (THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 08822-10, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)

10/25/10 Memorandum dated October 25, 2010, from Curt Mouring, Commission, to Ann Cole, Commission, with attached audio CD of customer meetings held October 20-22, 2010, in New Port Richey, Gainesville, and Palatka for docket file ..... 12,275-12,276

\*\* [*The recording of the customer meetings has not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."*]

10/26/10 Letter dated October 26, 2010, from Denise N. Vandiver, OPC, to Ann Cole, Commission, requesting a copy of confidential document number 08822-10; advising OPC agrees to treat this information as confidential and exempt from Section 19.70(1), Florida Statutes; and will also comply with Rule 25-22.006, Florida Administrative Code..... 12,277-12,279

10/28/10 Memorandum dated October 26, 2010, from the Commission's Division of Economic Regulation and Office of the General Counsel to the Office of the Commission Clerk providing a recommendation for the November 9, 2010, regular agenda conference ..... 12,280-12,349

DATE

BATES-STAMP PAGE NOS.

10/28/10 E-mail dated October 28, 2010, from Katherine Fleming, Commission to Dorothy Menasco, Commission, confirming to add Kimberly Joyce as a party of record for AUF..... 12,350-12,351

11/02/10 Memorandum dated November 2, 2010, from Curt Mouring, Commission, to Ann Cole, Commission, with attached audio CD of customer meetings held October 27-29, 2010, [in Sebring, Lakeland, and Eustis] for docket file ..... 12,352-12,354

\*\* *[The recording of the customer meetings has not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]*

11/02/10 Letter dated November 2, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached corporate undertaking in amount of \$586,514 to guarantee potential refunds of increased WAW rates collected as interim rates in the State of Florida, in accordance with Commission staff's recommendation dated October 28, 2010; and advising of outstanding guarantees in the maximum amount of \$10,800,000 o/b/o Aqua America-owned utilities in other states..... 12,355-12,356

11/04/10 Letter dated November 4, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's first data request" ..... 12,357-12,358

11/08/10 AUF's request for confidential classification and motion for temporary protective order [of confidential document number 09225-10], Audit Control No. 10-181-4-1 ..... 12,359-12,367

\*\* *[See November 11, 2011, filing for Exhibit C, line-by-line justification.]*

11/08/10 AUF's **confidential** audit workpapers, Volume 5 of 5, for affiliate audit (confidential document number 09225-10 and cross-referenced document number 08822-10), Audit Control No. 10-181-4-1 *[See Volume 62 for continued pages]* ..... 12,368-12,400

\*\* *(THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 09225-10, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)*

DATE

BATES-STAMP PAGE NOS.

VOLUME 62

11/08/10 [Continuation of] AUF's **confidential** audit workpapers, Volume 5 of 5, for affiliate audit (confidential document number 09225-10 and cross-referenced document number 08822-10), Audit Control No. 10-181-4-1 ..... 12,401-12,530

\*\* (THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 09225-10, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)

11/08/10 AUF's redacted confidential audit workpapers, Volume 5 of 5, for affiliate audit (of confidential document number is 09225-10 and cross-referenced document number 08822-10), Audit Control No. 10-181-4-1 [See Volume 63 for continued pages] ..... 12,531-12,600

VOLUME 63

11/08/10 [Continuation of] AUF's redacted confidential audit workpapers, Volume 5 of 5, for affiliate audit (of confidential document number is 09225-10 and cross-referenced document number 08822-10), Audit Control No. 10-181-4-1 ..... 12,601-12,691

11/09/10 Commission vote sheet, Item No. 9, from November 9, 2010, regular Commission conference ..... 12,692-12,694

11/09/10 Letter dated November 9, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's second data request" ..... 12,695-12,702

11/09/10 Letter dated November 9, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's third data request" ..... 12,703-12,704

11/10/10 Memorandum dated November 2, 2010, from Curt Mouring, Commission, to Ann Cole, Commission, with attached audio CD of customer meeting held November 4, 2010, [in Greenacres] for docket file ..... 12,705-12,706

\*\* [The recording of the customer meetings has not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary... "]

DATE

BATES-STAMP PAGE NOS.

11/12/10 Letter dated November 12, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached response to affiliated audit report, Audit Control No. 10-181-4-1, submitted on October 15, 2010..... 12,707-12,718

11/12/10 Letter dated November 12, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached response to Sunny Hills customer meeting held on September 14, 2010 ..... 12,719-12,746

11/12/10 Letter dated November 12, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's fourth data request" ..... 12,747-12,748

11/12/10 AUF's notice of service of supplemental answers and objections to OPC's first set of interrogatories (Nos. 31-60) ..... 12,749-12,752

11/12/10 AUF's notice of service of supplemental responses and objections to OPC's first request for production of documents (Nos. 31-60) ..... 12,753-12,754

11/16/10 Notice of service [of Citizens second set of interrogatories (Nos. 119-1150) and second set of requests for production of documents (Nos. 98-112) to AUF], filed by OPC ..... 12,755-12,756

\*\* *[Notice of service of responses and objections filed January 18, 2011.]*

11/16/10 Transcript of November 9, 2010, Commission conference agenda, Item No. 9 ..... 12,757-12,783

11/16/10 Letter dated November 16, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's fifth data request" ..... 12,784-12,786

11/16/10 Letter dated November 15, 2010, from Patti Daniel, Commission, to Jack Lihvarcik, AUF, with attached letters regarding Mr. R. G. Leary, County Administrator for Putnam County; request for review of letters; and request for response to Mr. Leary's letters as to AUF's position on purchasing bulk water from Putnam County ..... 12,787-12,792

\*\* *[This document moved from Docket 100337-WS to 100330-WS, on December 8, 2010, per Document Number 09806-10, to correct the record.]*

11/17/10 Letter dated November 17, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's sixth data request" ..... 12,793-12,796



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11/18/10 Letter dated November 18, 2010, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, providing waiver of statutory 5-month time period to May 24, 2011, for PAA vote, pursuant to Section 367.081(8), Florida Statutes..... 12,797-12,798

11/22/10 E-mail dated November 22, 2010, from Bart Fletcher, Commission, to Dorothy Menasco, Commission, with attached recording of customer meeting held on November 18, 2010, in North Ft. Myers, for AUF for docket file [See Volume 64 for continued pages].....12,799

\*\* [The recording of the customer meeting has not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]

VOLUME 64

11/22/10 [Continuation of] Memorandum dated November 18, 2010, from Clarence Prestwood, Commission, to Curt Mouring, Commission, with attached audit report for AUF, Audit Control No. 10-251-1-1 ..... 12,800-12,826

\*\* [This document number date was corrected by the Clerk to reflect the official filing date]

11/23/10 Letter dated November 23, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's seventh data request" ..... 12,827-12,828

11/24/10 Letter dated November 24, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's first data request..... 12,829-12,836

11/24/10 Letter dated November 24, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached response to customer meetings held in New Port Richey, Gainesville and Palatka..... 12,837-12,860

11/29/10 Commission Order PSC-10-0707-FOF-WS suspending AUF's proposed final rates and approving interim rates ..... 12,861-12,927

12/01/10 Letter dated December 1, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's eighth data request" ..... 12,928-12,929

DATE

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12/01/10 Letter dated December 1, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached response to customer meetings held in Sebring, Lakeland and Eustis ..... 12,930-12,955  
 \*\* *[See December 2, 2010, filing for supplemental response to Eustis customer meeting.]*

12/02/10 Letter dated December 1, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's third data request..... 12,956-12,958  
 \*\* *[This document number date was corrected by the Clerk to reflect the official filing date. Data Request CDs are not filed with CLK, nor are they part of the record]*

12/02/10 Letter dated December 1, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's second data request *[See Volume 65 for continued pages]*..... 12,959-13,001  
 \*\* *[This document number date was corrected by the Clerk to reflect the official filing date. Data Request CDs are not filed with CLK, nor are they part of the record.]*

VOLUME 65

12/02/10 *[Continuation of]* Letter dated November 23, 2010, from Edwin V. Smith, Bob English, R. Todd Dantzler, Meloney M. Bell, Sam Johnson, Polk County Board of County Commissioners ("Polk County"), to Commission urging the Commission to deny, delay and/or minimize AUF's pending rate increase, with attached Resolution No. 10-174. .... 13,002-13,003

12/02/10 Letter dated December 2, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached response to Greenacres (Lake Osborne) customer meeting held on November 10, 2010, and supplemental response to the Eustis customer meeting ..... 13,004-13,010

12/02/10 Letter dated December 2, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached response to Commission staff's fourth data request ..... 13,011-13,015  
 \*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

12/02/10 Memorandum dated December 2, 2010, from William Duiguid Coakley, Lake Osborne Estates/Lake Osborne Civic Association, Inc. ("Lake Osborne"), to Ann Cole, Commission, requesting to represent the interests of residents of Lake Osborne Estates; requesting Lake Osborne Estates be placed in a new rate class. .... 13,016-13,020

DATE

BATES-STAMP PAGE NOS.

12/03/10 Letter dated December 3, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's ninth data request" ..... 13,021-13,023

12/08/10 E-mail dated December 8, 2010, from Lisa Ray, Commission, to Dorothy Menasco, Commission, advising that the document filed on November 16, 2010, and assigned document number 09462-10 is in the wrong docket and should be moved from Docket 100337-WS to Docket 100330-WS.....13,024

12/08/10 Letter dated December 8, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached supplemental response to Greenacres (Lake Osborne) customer meeting..... 13,025-13,026

12/08/10 Letter dated December 8, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing attached response to Commission staff's sixth data request ..... 13,027-13,034

\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

12/08/10 Letter dated December 8, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached response to Commission staff's fifth data request ..... 13,035-13,047

\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

12/08/10 Letter dated December 8, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached supplemental response to Commission staff's second data request number 7..... 13,048-13,060

12/08/10 Letter dated December 8, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, with attached response to audit report, Audit Control No. 10-252-1-1, submitted on November 15, 2010..... 13,061-13,164

12/10/10 Letter dated December 10, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's seventh data request..... 13,165-13,183

\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

12/13/10 AUF's notice of service of supplemental answers and objections to OPC's first set of interrogatories (Nos. 61-118)..... 13,184-13,187

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/10	AUF's notice of service of supplemental answer and objections to OPC's first set of interrogatories (No. 49) ..... 13,188-13,189
12/13/10	AUF's notice of service of supplemental responses and objections to OPC's first request for production of documents (Nos. 61-97) ..... 13,190-13,191
12/13/10	AUF's motion for temporary protective order [of certain information in supplemental responses to OPC's first request for production of documents (Nos. 64, 65, 66, 67, 68, and 82; and supplemental answers to OPC's first set of interrogatories (Nos. 74, 82, and 85)] ..... 13,192-13,196
12/16/10	AUF's objections to OPC's second set of interrogatories and second request for production of documents. .... 13,197-13,199
12/17/10	Letter dated December 17, 2010, from Troy Rendell, AUF, to Ann Cole, Commission, as notification of providing supplemental response to staff affiliate audit (Audit Control No. 10-181-4-1); and additional response to November 12, 2010, filing [ <i>See Volume 66 for continued pages</i> ].....13,200

**VOLUME 66**

12/17/10	[ <i>Continuation of</i> ] Letter dated December 17, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached second supplemental response to Commission staff's second data request, number 7 [ <i>See Volume 67 for continued pages</i> ]..... 13,201-13,400
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**VOLUME 67**

12/17/10	[ <i>Continuation of</i> ] Letter dated December 17, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached second supplemental response to Commission staff's second data request, number 7. .... 13,401-13,573
12/20/10	Letter dated December 20, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's tenth data request" ..... 13,574-13,575
12/20/10	Letter dated December 20, 2010, from Troy Rendell, to Katherine E. Fleming, Commission, providing response to Commission staff's eighth data request. .... 13,576-13,578

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/20/10	Letter dated December 20, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached supplemental response to Commission staff's fifth data request, number 2..... 13,579-13,592
12/23/10	Letter dated December 23, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing supplemental response to Commission staff's second data request (Nos. 28 and 30) ..... 13,593-13,595
**	<i>[Data Request CDs are not filed with CLK, nor are they part of the record.]</i>
12/23/10	Letter dated December 23, 2010, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached response to Commission staff's ninth data request ..... 13,595A-13,595AAAAA
**	<i>[Data Request CDs are not filed with CLK, nor are they part of the record.]</i>
12/23/10	Letter dated December 23, 2010, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's eleventh data request" .....13,596
01/03/11	Letter dated January 3, 2011, from Troy Rendell to Ann Cole, Commission, with attached response to the Ft. Myers customer meeting held November 28, 2010 <i>[See Volume 68 for continued pages]</i> ..... 13,597-13,601

**VOLUME 68**

01/03/11	<i>[Continuation of]</i> Letter dated January 3, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached second supplemental response to Commission staff's fifth data request, No. 1..... 13,602-13,605
01/03/11	Letter dated January 3, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached third supplemental response to Commission staff's second data request, Nos. 7 and 24..... 13,606-13,618
**	<i>[Data Request CDs are not filed with CLK, nor are they part of the record.]</i>
01/04/11	Letter dated January 4, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's twelfth data request" ..... 13,619-13,622

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
01/05/11	Commission Order PSC-11-0018-PCO-WS granting Citizens motion to set discovery parameters and motion to compel discovery responses. .... 13,623-13,627
01/06/11	Letter dated January 6, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's revised twelfth data request" ..... 13,628-13,629
01/10/11	Letter dated January 10, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's tenth data request. .... 13,630-13,632
1/11/11	Letter dated January 11, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's thirteenth data request" ..... 13,633-13,634
1/12/11	Letter dated January 12, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's fourteenth data request" ..... 13,635-13,636
01/14/11	Letter dated January 14, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's fifteenth data request" ..... 13,637-13,639
01/14/11	Letter dated January 14, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's eleventh data request..... 13,640-13,643
**	<i>[Data Request CDs are not filed with CLK, nor are they part of the record.]</i>
01/14/11	Letter dated January 14, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached fourth supplemental response to Commission staff's second data request (Nos. 7 and 24) ..... 13,644-13,672
**	<i>[Data Request CDs are not filed with CLK, nor are they part of the record.]</i>
01/14/11	Letter dated January 14, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's sixteenth data request" ..... 13,673-13,674

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01/18/11 AUF's notice of service of responses and objections to OPC's second request for production of documents (Nos. 98-112); notice of service of answers and objections to OPC's second set of interrogatories (Nos. 119-150); and motion for temporary protective order [of certain confidential information responsive to OPC's second request for production of documents (No. 103)]..... 13,675-13,684

01/19/11 Letter dated January 19, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's seventeenth data request" ..... 13,685-13,686

01/19/11 Letter dated January 19, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's eighteenth data request" .....13,687

01/24/11 Letter dated January 24, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached supplemental response to Commission staff's ninth data request [(No. 4)]..... 13,688-13,707

01/24/11 Letter dated January 24, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's twelfth data request [(No. 1)]..... 13,708-13,709

01/26/11 Letter dated January 26, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's nineteenth data request" .....13,710

01/31/10 Letter dated January 31, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's fourteenth data request..... 13,711-13,713

01/31/11 Letter dated January 31, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached response to Commission staff's thirteenth data request [*See Volume 69 for continued pages*] ..... 13,714-13,800

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01/31/11 [*Continuation of*] Letter dated January 31, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, with attached response to Commission staff's thirteenth data request ..... 13,801-13,862

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01/31/11	Motion for intervention by YES Communities, Inc. d/b/a Arredondo Farms ("Arredondo") in relation to Arredondo Farms Mobile Home Park..... 13,863-13,864
01/31/11	Letter dated January 31, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's twentieth data request" ..... 13,865-13,866
02/01/11	OPC's notice of substitution of counsel [from Charlie Beck to Patricia A. Christensen] ..... 13,867-13,868
02/01/11	Memorandum dated February 1, 2011, from Jay Williams, Commission, to Ann Cole, Commission, with attached February 1, 2011, e-mail from William T. Rendell, Commission, to Jay Williams, Commission in response to January 24, 2011, e-mail requesting a response related to MCL violation at Sunny Hills System in Washington County for docket file..... 13,869-13,873
02/02/11	Letter dated February 2, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Lake Osborne's December 2, 2011, letter; and requesting consideration of an unforeseen and unexpected pro forma item related to the purchased water expense which recently occurred..... 13,874-13,929
02/02/11	Letter dated February 2, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's sixteenth data request..... 13,930-13,933
02/03/11	Letter dated February 3, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's fifteenth data request..... 13,934-13,996
02/03/11	Letter dated February 3, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's nineteenth data request ..... 13,997-13,998
02/03/11	Letter dated February 3, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's eighteenth data request [ <i>See Volume 70 for continued pages</i> ] ..... 13,999-14,000
**	[ <i>Data Request CDs are not filed with CLK, nor are they part of the record</i> ]



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02/07/11 [Continuation of] Letter dated February 7, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-first data request" ..... 14,001-14,002

02/07/11 AUF's response in opposition to motion for intervention by Arredondo in relation to Arredondo Farms Mobile Home Park..... 14,003-14,009

02/08/11 Letter dated February 8, 2011, from Curt Mouring, Commission, to William Coakley in response to letter expressing concerns about AUF's rate increase petition..... 14,010-14,011

02/08/11 Amended motion for intervention by Arredondo in relation to Arredondo Farms Mobile Home Park ..... 14,012-14,016

02/09/11 Letter dated February 9, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-second data request" ..... 14,017-14,018

02/09/11 Letter dated February 9, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing supplemental response to Commission staff's fifteenth data request ..... 14,019-14,024

\*\* [Data Request CDs are not filed with CLK, nor are they part of the record.]

02/09/11 Letter dated February 9, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing fifth supplemental response to Commission staff's second data request, Numbers 7..... 14,025-14,026

\*\* [Data Request CDs are not filed with CLK, nor are they part of the record.]

02/09/11 Letter dated February 9, 2011, from Troy Rendell, AUF, to Katherine E. Fleming, Commission, providing response to Commission staff's seventeenth data request ..... 14,027-14,029

02/10/11 Letter dated February 10, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-fourth data request" ..... 14,030-14,031

02/10/11 Letter dated February 10, 2011, from Katherine E. Fleming, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-third data request" .....14,032

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02/14/11	Letter dated February 14, 2011, from Caroline Klancke, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-fifth data request" ..... 14,033-14,034
02/15/11	AUF's response to amended motion for intervention by Arredondo in relation to Arredondo Farms Mobile Home Park. .... 14,035-14,039
02/16/11	Letter dated February 16, 2011, from Ralph R. Jaeger, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-sixth data request" ..... 14,040-14,041
02/16/11	Memorandum dated February 16, 2011, from Jared Deason, Commission, to Ann Cole, Commission with attached document, Florida IT Projects 2010 update, for docket file. .... 14,042-14,044
02/17/11	Letter dated February 17, 2011, from Ralph R. Jaeger, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-seventh data request" ..... 14,045-14,046
02/18/11	AUF's notice of withdrawal of motion for temporary protective order [filed January 18, 2011]..... 14,047-14,050
02/18/11	AUF's notice of service of supplemental response and objections to OPC's second request for production of documents (No. 103)..... 14,051-14,052
02/21/11	Letter dated February 21, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twentieth data request ..... 14,053-14,062
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02/22/11	Commission Temporary Protective Order PSC-11-0124-PCO-WS [of confidential document number 08822-10 and (cross-referenced document number 09225-10)]. ..... 14,066-14,068
02/23/11	Letter dated February 23, 2011, from Ralph Jaeger, Commission, to Bruce May, AUF, advising all documentation for any pro forma adjustments are due by February 28, 2011 .....14,069
02/24/11	Petition to intervene, on behalf of David L. Bussey ..... 14,070-14,075

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02/28/11 Letter dated February 28, 2011, from Caroline Klancke, Commission, to D. Bruce May, Jr., AUF, titled "staff's twenty-ninth data request" ..... 14,076-14,079

02/28/11 Letter dated February 28, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, with attached sixth supplemental response to Commission staff's second data request, No. 7 ..... 14,080-14,112  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

02/28/11 Letter dated February 28, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-second data request..... 14,113-14,116  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

02/28/11 Letter dated February 28, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-sixth data request ..... 14,117-14,118

02/28/11 Letter dated February 28, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-third data request..... 14,119-14,120

02/28/11 Letter dated February 28, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-first data request..... 14,212-14,122  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

02/28/11 Letter dated February 28, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-fourth data request ..... 14,123-14,127  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

02/28/11 OPC's notice of service [of third set of interrogatories (Nos. 151-184) and third set of requests for production of documents (Nos. 113-127) to AUF]..... 14,128-14,129  
\*\* *[Notice of service of answers and objections filed March 30, 2011.]*

03/03/11 Memorandum dated March 3, 2011, from Stanley D. Rieger, Commission, to Ann Cole, Commission, with attached e-mail regarding customer service follow-ups, for docket file ..... 14,130-14,132

03/03/11 AUF's response to petition to intervene by David L. Bussey..... 14,133-14,138

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03/07/11 Letter dated March 7, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-fifth data request ..... 14,139-14,142  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

03/07/11 Letter dated March 5, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing supplemental response to Commission staff's twenty-second data request, Nos. 1-3 ..... 14,143-14,145  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

03/08/11 Commission Order PSC-11-0162-PCO-WS granting intervention, as amended, of Arredondo ..... 14,146-14,148

03/10/11 Letter dated March 10, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-ninth data request ..... 14,149-14,156

03/10/11 Letter dated March 10, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-seventh data request ..... 14,157-14,160

03/10/11 Letter dated March 10, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's twenty-eighth data request ..... 14,161-14,167  
\*\* *[Data Request CDs are not filed with CLK, nor are they part of the record.]*

03/10/11 Memorandum dated March 10, 2011, from Ralph Jaeger, Commission, to Ann Cole, Commission, with attached disc for docket file; advises a disc was provided to staff, but not provided to the Clerk when the utility filed supplemental response to Commission staff's twenty second data request ..... 14,168-14,170

03/11/11 Commission Order PSC-11-0168-PCO-WS granting intervention to David L. Bussey ..... 14,171-14,173

03/15/11 Copy of letter dated March 3, 2011, from Patti Daniel, Commission, to R. G. Leary, Putman County Administrator, with attached letter dated February 21, 2011, from John Lihvarcik, AUF, to Patti Daniel, Commission, detailing position concerning the possibly of purchasing bulk water from Putnam County ..... 14,174-14,176

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03/17/11 Motion to disqualify Commissioner Graham, on behalf of David L. Bussey ..... 14,177-14,183

03/18/11 E-mail dated March 18, 2011, from Curt Mouring, Commission, to Diamond Williams, Commission, with attached e-mails from Troy Rendell, AUF, for docket file [See Volume 71 for continued pages]..... 14,184-14,200

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03/18/11 [Continuation of] E-mail dated March 18, 2011, from Curt Mouring, Commission, to Diamond Williams, Commission, with attached e-mails from Troy Rendell, AUF, for docket file..... 14,201-14,206

03/18/11 Memorandum dated March 18, 2011, from Lisa Ray, Commission, to Ann Cole, Commission, with attached March 14, 2011, letter from R. G. Leary, Putnam County Administrator, to John Lihvarcik, AUF, in response to a letter regarding the feasibility of connecting the River Grove subdivision to Putnam County's water system for docket file ..... 14,207-14,208

03/18/11 Letter dated March 18, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing seventh supplemental response to Commission staff's second data request, No. 7 ..... 14,209-14,214

03/18/11 Arredondo's notice of service of first set of interrogatories and first request to produce to AUF ..... 14,215-14,216

\*\* [Note: Notice of service of answers and objections filed April 18, 2011.]

03/18/11 Motion to substitute Yes Companies, LLC for Yes Communities, Inc. as intervening party in relation to Arredondo Farms Mobile Home Park, on behalf of Arredondo..... 14,217-14,219

03/24/11 Commission Amendatory Order PSC-11-0162A-PCO-WS amends Order PSC-11-0162-PCO-WS to correct name of intervenor from YES Communities, Inc. d/b/a Arredondo Farms to YES Companies, LLC d/b/a Arredondo Farms; Order PSC-11-0162-PCO-WS is reaffirmed in all other respects..... 14,220-14,221

03/24/11 Citizens preliminary areas of concern in the AUF rate case docket 100330-WS, filed by OPC ..... 14,222-14,244

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03/24/11	Memorandum in response to motion to disqualify Commissioner Graham, on behalf of AUF ..... 14,245-14,254
03/30/11	AUF's notice of service of responses and objections to OPC's third request for production of documents (Nos. 113-127). .... 14,255-14,256
03/30/11	AUF's notice of service of answers and objections to OPC's third set of interrogatories (Nos. 151-184). .... 14,257-14,258
03/31/11	Letter dated March 31, 2011, from Ralph R. Jaeger, Commission, to D. Bruce May, Jr., AUF, titled "staff's thirtieth data request" .....14,259
03/31/11	Citizens response to AUF's summary report and current status of AUF's quality of service [ <i>See Volume 72 for continued pages</i> ]..... 14,260-14,400

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03/31/11	<i>[Continuation of]</i> Citizens response to AUF's summary report and current status of AUF's quality of service [ <i>See Volume 73 for continued pages</i> ] ..... 14,401-14,600
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03/31/11	<i>[Continuation of]</i> Citizens response to AUF's summary report and current status of AUF's quality of service ..... 14,601-14,633
04/04/11	Petition to intervene, on behalf of Lucy Wambsgan..... 14,634-14,639
04/04/11	Verified motion to disqualify Commissioner Graham, with attached Exhibit 1, on behalf of David L. Bussey ..... 14,640-14,653
04/04/11	AUF's notice of service of supplemental responses and objections to OPC's third request for production of documents (No. 113). .... 14,654-14,655
04/04/11	AUF's notice of service of supplemental answers and objections to OPC's third set of interrogatories (Nos. 152, 172-174, 179-180, and 184)..... 14,656-14,657
04/05/11	AUF's response to Citizens' preliminary areas of concern, with attached Exhibits A - G..... 14,658-14,730

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04/06/11	Notice of service [of Citizens fourth set of interrogatories (Nos. 185-192) and fourth set of requests for production of documents (No. 128) to AUF], filed by OPC ..... 14,731-14,732
04/11/11	Notice of limited appearance, filed by Kelly Sullivan, on behalf of David L. Bussey ..... 14,733-14,734
04/11/11	Arredondo's memorandum in opposition to AUF's rate increase application..... 14,735-14,757
04/11/11	Arredondo's notice of filing Exhibit "A", complaint forms and resident interviews in conjunction with memorandum of law in opposition to AUF's rate increase application [See Volume 74 for continued pages]..... 14,758-14,800

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04/11/11	<i>[Continuation of]</i> Arredondo's notice of filing Exhibit "A", complaint forms and resident interviews in conjunction with memorandum of law in opposition to AUF's rate increase application..... 14,801-14,842
04/11/11	Arredondo's notice of filing Exhibit "B," billing error statements in conjunction with memorandum of law in opposition to AUF's rate increase application, with attachments ..... 14,843-14,893
04/11/11	AUF's response to petition to intervene by Lucy Wambsgan ..... 14,894-14,897
04/12/11	AUF's reply to Citizens' response to final quality of service monitoring report and current status of AUF's quality of service, with attached Exhibits A-C..... 14,898-14,939
04/13/11	AUF's supplemental response to Citizens' preliminary areas of concern..... 14,940-14,942
04/15/11	Letter dated April 15, 2011, from Troy Rendell, AUF, to Ralph Jaeger, Commission, providing response to Commission staff's thirtieth data request..... 14,943-14,946
**	<i>[Data Request CDs are not filed with CLK, nor are they part of the record.]</i>
04/15/11	OPC's notice of service [of Citizens fifth set of interrogatories (Nos. 193-203) and fifth set of requests for production of documents (Nos. 129-131) to AUF]. ..... 14,947-14,948 <i>[Note: Notice of service of answers and objections filed May 16, 2011.]</i>

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04/18/11 AUF's notice of service of answers and objections to Arredondo's first set of interrogatories (Nos. 1-15). ..... 14,949-14,950

04/18/11 AUF's notice of service of responses and objections to Arredondo's first request to produce (Nos. 1-17). ..... 14,951-14,952

04/19/11 Arredondo's notice of filing additional resident interviews in conjunction with memorandum of law in opposition to AUF's rate increase application, with attached statements regarding interview with resident. .... 14,953-14,958

04/20/11 AUF's motion for protective order and request for confidential classification [of document number 02730-11] of customer-specific information to be provided in response to first request for production of documents (Nos. 7, 11, 12, and 14) and first set of interrogatories (Nos. 6 and 12)..... 14,959-14,966

04/20/11 AUF's **confidential** Attachment A [to motion for protective order and request for confidential classification of customer-specific information to be provided in response to first request for production of documents (Nos. 7, 11, 12, and 14) and first set of interrogatories(Nos. 6 and 12)] [*See Volume 75 for continued pages*] ..... 14,967-15,000

\*\* (THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 02730-11, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)

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04/20/11 [*Continuation of*] AUF's **confidential** Attachment A [to motion for protective order and request for confidential classification of customer-specific information to be provided in response to first request for production of documents (Nos. 7, 11, 12, and 14) and first set of interrogatories (Nos. 6 and 12)] ..... 15,001-15,081

\*\* (THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 02730-11, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)



<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
04/20/11	AUF's redacted version of confidential document number 02730-11, Attachment B [to motion for protective order and request for confidential classification of customer-specific information to be provided in response to first request for production of documents (Nos. 7, 11, 12, and 14) and first set of interrogatories (Nos. 6 and 12)] ..... 15,082-15,195
04/21/11	Notice of withdrawal, filed by Kelly Sullivan, on behalf of David L. Bussey ..... 15,196-15,197
04/25/11	Commission Temporary Protective Order PSC-11-0205-PCO-WS [ <i>See Volume 76 for continued pages</i> ] ..... 15,198-15,200

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04/25/11	[ <i>Continuation of</i> ] Commission Order PSC-11-0206-PCO-WS granting intervention to Lucy Wambsgan ..... 15,201-15,203
04/28/11	AUF's response to Arredondo's memorandum in opposition to rate increase application..... 15,204-15,230
05/03/11	AUF's notice of service of second supplemental responses and objections to OPC's third request for production of documents (No. 113). ..... 15,231-15,232
05/03/11	AUF's second supplemental response to Citizens' preliminary areas of concern, with attachment..... 15,233-15,237
05/04/11	Memorandum dated May 4, 2011, from Melissa C. Jones-Alexis, Commission, to Ann Cole, Commission, with attached e-mail dated August 9, 2010, from Phyllis Davis, OPC; and an attachment, a memo from Charlie Beck and Steve Reilly, OPC, stating position concerning utility's provision of used and useful ("U&U") schedules in section F of the MFRs for those systems determined to be stipulated to be 100 percent U&U for docket file..... 15,238-15,240
05/06/11	AUF's notice of service of answers and objections to OPC's fourth set of interrogatories (Nos. 185-192). ..... 15,241-15,242
05/06/11	AUF's notice of service of answers and objections to OPC's fourth request for production of documents (No. 128). ..... 15,243-15,244

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05/12/11 Memorandum dated May 12, 2011, from the Commission’s Division of Economic Regulation and Office of the General Counsel to the Office of Commission Clerk, providing a recommendation for the May 24, 2011, regular agenda conference [See Volume 77 for continued pages] ..... 15,245-15,400

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05/12/11 [Continuation of] Memorandum dated May 12, 2011, from the Commission’s Division of Economic Regulation and Office of the General Counsel to the Office of Commission Clerk, providing a recommendation for the May 24, 2011, regular agenda conference..... 15,401-15,496

05/16/11 AUF’s notice of service of answers and objections to OPC’s fifth set of interrogatories (Nos. 193-203). ..... 15,497-15,498

05/16/11 AUF’s notice of service of answers and objections to OPC’s fifth request for production of documents (Nos. 129-131)..... 15,499-15,500

05/18/11 AUF’s notice of service of supplemental answer and objections to OPC’s fifth set of interrogatories (No. 198)..... 15,501-15,502

05/18/11 AUF’s motion for temporary protective order [of response to OPC’s fifth request for production of documents, Nos. 130 and 131, and OPC’s fifth set of interrogatories, No. 193] ..... 15,503-15,506

05/19/11 Memorandum dated May 19, 2011, from Jennifer Crawford, Commission, to Ann Cole, Commission, with attached handouts on rate bands for docket file ..... 15,507-15,509

05/23/11 E-mail dated May 23, 2011, from Marshall Willis, Commission, to Chuck Hill, Commission requesting approval to make oral modification at May 24, 2011, Commission conference; with May 23, 2011, note "approved" by Chuck Hill, Commission ..... 15,510-15,592

05/25/11 Commission vote sheet, Item No. 17, from May 24, 2011, regular Commission conference [See Volume 78 for continued pages]..... 15,593-15,634

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05/25/11 [Continuation of] Commission vote sheet, Item No. 17, from May 24, 2011, regular Commission conference ..... 15,601-15,634

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05/27/11 Transcript of May 24, 2011, Commission conference agenda, Item No. 17, Volume 1 [*See Volume 79 for continued pages*] ..... 15,635-15,800

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05/27/11 [*Continuation of*] Transcript of May 24, 2011, Commission conference agenda, Item No. 17, Volume 2 ..... 15,801-16,166

06/13/11 Commission PAA Order PSC-11-0256-PAA-WS granting in part requested WAW rate increase, requiring partial refund of interim rates, and requiring development of Phase III monitoring plan; and final order requiring proof of adjustments, statutory 4-year rate reductions; and closing of Docket 080121-WS ..... 16,167-16,396

07/01/11 Petition protesting portions of PAA [Order PSC-11-0256-PAA-WS], on behalf of Citizens, filed by OPC [*See Volume 80 for continued pages*] ..... 16,397-16,400

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07/01/11 [*Continuation of*] Petition protesting portions of PAA [Order PSC-11-0256-PAA-WS], on behalf of Citizens, filed by OPC ..... 16,401-16,406

07/01/11 Letter dated July 1, 2011, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, providing notice of implementation of rates secured by corporate undertaking; with attached Exhibits A-C ..... 16,407-16,470

07/01/11 Petition protesting portions of PAA [Order PSC-11-0256-PAA-WS] and requesting a formal proceeding, on behalf of Lucy Wambsgan ..... 16,471-16,477

07/05/11 Letter dated July 5, 2011, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, with attached responses to customers who attended the May 24, 2011, agenda conference and spoke on billing and water quality issues ..... 16,478-16,486

07/11/11 Cross-petition of AUF [to protest certain portions of Order PSC-11-0256-PAA-WS] ..... 16,487-16,500

07/11/11 Arredondo's cross-petition protesting certain portions of PAA [Order PSC-11-0256-PAA-WS] ..... 16,501-16,508

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07/14/11 Memorandum dated July 14, 2011, from the Commission’s Division of Economic Regulation and Office of the General Counsel to the Office of Commission Clerk, providing a recommendation for the July 26, 2011, regular agenda conference ..... 16,509-16,514

07/21/11 Letter dated July 21, 2011, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, with attached supplement to guarantee of corporate undertaking in the amount of \$2,763,278, as approved by Order PSC-11-0256-PAA-WS ..... 16,515-16,517

07/25/11 Commission Order PSC-11-0309-PCO-WS establishing procedure..... 16,518-16,527

07/26/11 Memorandum dated July 26, 2011, from Ralph R. Jaeger, Commission, to all parties of record and interested persons advising of informal meeting to be held July 29, 2011, in Tallahassee .....16,528

07/26/11 Pasco County’s petition to intervene. .... 16,529-16,532

07/27/11 Commission vote sheet, Item No. 11, from July 26, 2011, regular Commission conference ..... 16,533-16,534

07/27/11 Notice of service hearing for publication in August 5, 2011, Florida Administrative Weekly..... 16,535-16,536

07/27/11 Notice of service hearing for publication in August 5, 2011, Florida Administrative Weekly..... 16,537-16,538

07/29/11 Transcript of July 26, 2011, Commission conference agenda, Item No. 11 ..... 16,539-16,543

08/01/11 Memorandum dated August 1, 2011, from Ralph R. Jaeger, Commission, to all parties of record and interested persons advising of August 5, 2011, informal meeting .....16,544

08/02/11 AUF’s response to petition to intervene by Pasco County ..... 16,545-16,548

08/03/11 Notice of service [of Citizens first set of interrogatories (Nos. 1-5) and first set of requests for production of documents (No. 1) to staff], filed by OPC. .... 16,549-16,550

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08/04/11 Memorandum dated August 4, 2011, from Ralph R. Jaeger, Commission, to all parties of record and interested persons advising of notice of cancellation of August 5, 2011, informal meeting.....16,551

08/09/11 Arredondo’s corrective notice of service of second set of interrogatories and second request to produce to AUF..... 16,552-16,553  
 \*\* [Notices of service of answers and objections filed September 7 and 8, 2011.]

08/09/11 Notice of service [of Citizens sixth set of interrogatories (Nos. 204-244) and sixth set of requests for production of documents (Nos. 132-172) to AUF] ..... 16,554-16,555  
 \*\* [Objections filed August 29, 2011]

08/10/11 Commission Order PSC-11-0336-PCO-WS acknowledging the implementation of PAA rates subject to refund with interest..... 16,556-16,560

08/10/11 Notice of service hearings for publication in August 19, 2011, Florida Administrative Weekly..... 16,561-16,562

08/10/11 AUF’s request for confidential classification [of confidential document number 05647-11], with attached redacted version, Exhibit B ..... 16,563-16,572

08/10/11 AUF’s **confidential** Exhibit TR-3 (market-based salary study) to direct testimony of William T. Rendell [confidential document number 05647-11 and cross-referenced document number 08689-11]..... 16,573-16,574  
 \*\* (THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 05647-11, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)

08/10/11 Direct testimony of Stan F. Szczygiel and Exhibits SS-1 through SS-3, on behalf of AUF [See Volume 81 for continued pages] ..... 16,575-16,600

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08/10/11 [Continuation of] Direct testimony of Stan F. Szczygiel and Exhibits SS-1 through SS-3, on behalf of AUF ..... 16,601-16,618

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08/10/11 Direct testimony of Susan Chambers and Exhibits SC-1 through SC-5, on behalf of AUF [*See Volume 82 for continued pages*] ..... 17,041-17,200

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08/10/11 [*Continuation of*] Direct testimony of Susan Chambers and Exhibits SC-1 through SC-5, on behalf of AUF. .... 17,201-17,322

08/10/11 Direct testimony of William Troy Rendell and Exhibits TR-1 through TR-3, on behalf of AUF. .... 17,323-17,369

08/11/11 Letter dated August 11, 2011, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, with attached line-by-line justification, Exhibit C [to request for confidential classification and motion for temporary protective order, filed November 8, 2010 (Audit Control No. 10-181-4-1)] ..... 17,370-17,387

08/19/11 Notice of service [of Citizens seventh set of interrogatories (Nos. 244-287) and seventh set of requests for production of documents (Nos. 173-219), filed by OPC] ..... 17,388-17,389

\*\* [*Notice of service of answers and objections filed September 19, 2011.*]

08/19/11 AUF's notice of service of first set of interrogatories (Nos. 1-37) and first request for production of documents (Nos. 1-38) to the Citizens of the State of Florida [OPC] ..... 17,390-17,391

\*\* [*Notice of service of answers and objections filed September 8, 2011.*]

08/19/11 AUF's notice of service of first set of interrogatories (Nos. 1-48) and first request for production of documents (Nos. 1-43) to Arredondo ..... 17,392-17,393

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08/24/11 AUF's notice of withdrawal of distinct cross-petition issue ..... 17,394-17,397

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08/26/11 Memorandum dated August 26, 2011, from Caroline Klancke to all parties of record and interested persons advising of September 9, 2011, informal meeting.....17,404

08/26/11 Notice of service [of Citizens eighth requests for production of documents (Nos. 220-223) to AUF], filed by OPC..... 17,405-17,406

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08/29/11 Commission Order PSC-11-0364-PCO-WS granting intervention to Pasco County ..... 17,409-17,411

08/29/11 AUF's objections to OPC's sixth set of interrogatories (Nos. 204-244). ..... 17,412-17,439

08/29/11 AUF's objections to OPC's sixth request for production of documents (Nos. 132-172)..... 17,440-17,461

08/30/11 Memorandum dated August 26, 2011, from [Clarence] Prestwood, [Lynn] Deamer, [Hyma] Vedula, Commission, Ralph Jaeger, Commission, providing recommendation on confidential document number 09225-10 and cross-referenced document number 08822-10); with attached memorandum with noted August 26, 2011, response date providing recommendation on confidentiality of documents ..... 17,462-17,463

08/30/11 AUF's notice of service of second set of interrogatories (Nos. 38-44) and second request for production of documents (Nos. 39-47) to Citizens [OPC] ..... 17,464-17,465

\*\* [Notice of service of objections filed September 19, 2011, and notice of service of responses and objections filed September 29, 2011.]

09/01/11 Attorney General's ("AG") motion to intervene ..... 17,466-17,469

09/02/11 Notice of service [of Citizens ninth set of interrogatories (Nos. 291-302) and ninth request for production of documents (Nos. 224-227) to AUF]..... 17,470-17,471

\*\* [Notice of service of answers and objections filed October 3, 2011.]

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09/06/11	Citizens' motion to compel AUF's responses to discovery, filed by OPC..... 17,472-17,477
09/07/11	Notice of service hearings for publication in the September 16, 2011, Florida Administrative Weekly ..... 17,478-17,479
09/07/11	AUF's notice of service of answers and objections to Arredondo's second set of interrogatories (Nos. 16-19) and responses and objections to Arredondo's request to produce (Nos. 18-23) ..... 17,480-17,481
09/08/11	AUF's notice of service of answers and objections to OPC's sixth set of interrogatories (Nos. 204-244) and responses and objections to OPC's sixth request for production of documents (Nos. 132-172) ..... 17,482-17,483
09/08/11	Notice of service [of Citizens initial objections to first set of interrogatories (Nos. 1-37) and first request for production of documents (Nos. 1-38) to AUF], filed by OPC. .... 17,484-17,485
09/09/11	AUF's response to Citizens' motion to compel AUF's responses to discovery (regarding sixth request for production of documents and sixth set of interrogatories). .... 17,486-17,493
09/12/11	Transcript of August 29, 2011, service hearing in Greenacres..... 17,494-17,587
09/13/11	Transcript of August 30, 2011, service hearing in North Fort Myers ..... 17,588-17,593
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09/13/11	[Continuation of] Transcript of August 31, 2011, service hearing in Sebring..... 17,601-17,691
09/13/11	Commission Order PSC-11-0384-PCO-WS granting in part OPC's motion to compel and modifying order establishing procedure [Order PSC-11-0309-PCO-WS] ..... 17,692-17,698
09/13/11	Copy of certificate of service of Commission staff's first set of production of documents to AUF (No. 1)..... 17,699-17,700
**	[Notice of service of answers and objections filed September 27, 2011.]



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09/13/11 Copy of certificate of service of Commission staff's first set of interrogatories to AUF (Nos. 1-2). ..... 17,701-17,702  
\*\* *[Notice of service of answers and objections filed September 27, 2011.]*

09/15/11 Copy of certificate of service of Commission staff's second set of interrogatories to AUF (Nos. 3-29)..... 17,703-17,704  
\*\* *[Notice of service of answers and objections filed October 17, 2011.]*

09/16/11 AUF's notice of service of supplemental answers and objections to OPC's sixth set of interrogatories (Nos. 209-212, 215, 219, 222, and 225-238) and supplemental responses and objections to OPC's sixth request for production of documents (Nos. 134, 141-154, and 157-168)..... 17,705-17,706

09/19/11 Transcript of September 1, 2011, service hearing in Oviedo *[See Volume 85 for continued pages]* ..... 17,707-17,800

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09/19/11 *[Continuation of]* Transcript of September 1, 2011, service hearing in Oviedo..... 17,801-17,820

09/19/11 Arredondo's notice of filing answers and objections to AUF's first set of interrogatories (Nos. 1-48)..... 17,821-17,849

09/19/11 Notice of service [of Citizens responses to AUF's first set of interrogatories (Nos. 1-37) and first set of requests for production of documents (Nos. 1-38)], filed by OPC..... 17,850-17,851

09/19/11 Arredondo's objections and responses to AUF's first set of interrogatories ..... 17,852-17,878

09/19/11 Notice of service [of Citizens objections to AUF's second set of interrogatories (Nos. 38-44) and second requests for production of documents (Nos. 39-47)], filed by OPC ..... 17,879-17,880

09/19/11 AUF's notice of service of answers and objections to OPC's seventh set of interrogatories (Nos. 245-287) and responses and objections to OPC's seventh request for production of documents (Nos. 173-219)..... 17,881-17,882

09/19/11 Arredondo's notice of filing Exhibit E to AUF's first request to produce..... 17,883-17,884

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09/19/11	Arredondo's notice of filing Exhibit B to AUF's first request to produce <i>[See Volume 86 for continued pages]</i> ..... 17,917-18,000
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09/20/11	Arredondo's objections and responses to AUF's first request to produce..... 18,007-18,026
09/20/11	Arredondo's notice of filing Exhibit C to AUF's first request to produce..... 18,027-18,126
09/20/11	Arredondo's notice of filing Exhibit 14 titled "customer complaints and pictures" as referenced at the public service hearing in Gainesville, Florida on September 12, 2011; with attached Exhibit 14 [Part 1] <i>[See Volume 87 for continued pages]</i> ..... 18,127-18,215
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09/20/11	<i>[Continuation of]</i> Arredondo's notice of filing Exhibit 14 titled "customer complaints and pictures" as referenced at the public service hearing in Gainesville, Florida on September 12, 2011; with attached Exhibit 14 [Part 1]. .... 18,201-18,215
09/20/11	Arredondo's notice of filing Exhibit 14 titled "customer complaints and pictures" as referenced at the public service hearing in Gainesville, Florida on September 12, 2011; with attached Exhibit 14 [Part 2]. .... 18,216-18,250
09/20/11	AUF's motion for temporary protective order [of certain confidential information in AUF's supplemental responses to OPC's seventh request for production of documents (Nos. 175 and 194)]. .... 18,251-18,254
09/22/11	Direct testimony of Jack Mariano and Exhibits JM-1 through JM-6, on behalf of Pasco County <i>[See Volume 88 for continued pages]</i> ..... 18,255-18,400
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09/22/11	<i>[Continuation of]</i> Direct testimony of Jack Mariano and Exhibits JM-1 through JM-6, on behalf of Pasco County <i>[See Volume 89 for continued pages]</i> ..... 18,401-18,600

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09/22/11     Copy of certificate of service of Commission staff's second request for production of documents to AUF (Nos. 2-6)..... 18,656-18,657

\*\*             *[Notice of service of responses and objections filed October 24, 2011.]*

09/22/11     Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC *[See Volume 90 for continued pages]* ..... 18,658-18,800

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09/22/11     *[Continuation of]* Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC *[See Volume 93 for continued pages]* ..... 19,201-19,400

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09/22/11     *[Continuation of]* Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC *[See Volume 94 for continued pages]* ..... 19,401-19,600

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09/22/11     *[Continuation of]* Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC *[See Volume 95 for continued pages]* ..... 19,601-19,800

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09/22/11 [Continuation of] Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC [See Volume 96 for continued pages] ..... 19,801-20,000

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09/22/11 [Continuation of] Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC [See Volume 97 for continued pages] ..... 20,001-20,200

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09/22/11 [Continuation of] Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC [See Volume 98 for continued pages] ..... 20,201-20,400

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09/22/11 [Continuation of] Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC [See Volume 99 for continued pages] ..... 20,401-20,600

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09/22/11 [Continuation of] Direct testimony and Exhibits of Denise N. Vandiver, CPA, on behalf of Citizens, filed by OPC ..... 20,601-20,612

09/22/11 Direct testimony and Exhibits of Earl Poucher, on behalf of Citizens, filed by OPC. .... 20,613-21,535

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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly H. Dismukes, on behalf of Citizens, filed by OPC [See Volume 101 for continued pages] ..... 21,632-21,800

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09/22/11      *[Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11      *[Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11      *[Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11      *[Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11      *[Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11      *[Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly  
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109 for continued pages] ..... 23,201-23,400

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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly  
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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly H. Dismukes, on behalf of Citizens, filed by OPC [See Volume 116 for continued pages] ..... 24,601-24,800

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09/22/11 [Continuation of] Direct testimony and Exhibits of Kimberly H. Dismukes, on behalf of Citizens, filed by OPC ..... 24,801-24,913

09/23/11 Direct testimony of Kim Kurz and Exhibits KK1 through KK5; direct testimony of Shawn Harpin and Exhibits SH1 through SH4; and [composite] direct testimony of Mallory Starling, Jeremy Gray, and Mike Green, on behalf of Arredondo [See Volume 117 for continued pages] ..... 24,914-25,000

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09/23/11 [Continuation of] Direct testimony of Kim Kurz and Exhibits KK1 through KK5; direct testimony of Shawn Harpin and Exhibits SH1 through SH4; and [composite] direct testimony of Mallory Starling, Jeremy Gray, and Mike Green, on behalf of Arredondo ..... 25,001-25,041

09/23/11 Letter dated September 22, 2011, from Andrew L. Maurey, Commission, to Peter T. Maceri providing response to comments made at Sebring service hearing ..... 25,042

09/23/11 Letter dated September 22, 2011, from Andrew L. Maurey, Commission, to Don Hainley providing response to comments made at Gainesville service hearing. .... 25,043-25,044

09/26/11 Commission Order PSC-11-0412-PCO-WS granting intervention to AG ..... 25,045-25,047

09/26/11 Commission Order PSC-11-0413-CFO-WS granting confidential classification for certain audit work-papers (confidential document numbers 08822-10 and 09225-10)..... 25,048-25,051

09/26/11 Transcript of September 12, 2011, service hearing in Gainesville [See Volume 118 for continued pages]..... 25,052-25,200

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09/26/11	<i>[Continuation of]</i> Transcript of September 12, 2011, service hearing in Gainesville. .... 25,201-25,258
09/26/11	AUF's notice of service of answers and objections to OPC's eighth set of interrogatories (Nos. 287-290) and responses and objections to OPC's eighth request for production of documents (220-223). .... 25,259-25,261
09/27/11	Transcript of September 13, 2011, service hearing in Palatka ..... 25,262-25,319
09/27/11	Transcript of September 13, 2011, service hearing in Eustis <i>[See Volume 119 for continued pages]</i> ..... 25,320-25,400

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09/27/11	<i>[Continuation of]</i> Transcript of September 13, 2011, service hearing in Eustis. .... 25,401-25,457
09/27/11	AUF's notice of service of answers and objections to Commission staff's first set of interrogatories (Nos. 1-2) and first set of production of documents (No. 1) ..... 25,458-25,459
09/27/11	Motion for entry of order setting date for testimony at technical hearings, on behalf of Arredondo ..... 25,460-25,463
09/27/11	Motion for investigation, entry of cease and desist order, and entry of order to show cause why sanctions should not be imposed against petitioner, AUF, for improperly retaliating against customers who testified at the September 12, 2011, customer service hearing in Gainesville, Florida, on behalf of Arredondo ..... 25,464-25,475
09/28/11	Memorandum with noted September 28, 2011, response date providing recommendation on confidentiality of document number 05647-11; with attached memorandum dated September 28, 2011, from Bart Fletcher, Commission, to Ralph Jaeger, Commission, providing recommendation on confidential document number 05647-11. .... 25,476-25,477
09/29/11	Copy of letter dated September 28, 2011, from D. Bruce May, Jr., AUF, to David S. Bernstein, Arredondo, advising a formal response in detail to the motion for investigation will be within the allotted time; and advising the allegations against AUF are outrageous and have no foundation. .... 25,478-25,479



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09/29/11	Notice of service [of Citizens responses and objections to AUF's second set of interrogatories (Nos. 38-44) and second set of requests for production of documents (Nos. 39-47)], filed by OPC ..... 25,480-25,481
09/30/11	Transcript of September 16, 2011, service hearing in Chipley..... 25,482-25,519
09/30/11	Copy of certificate of service of Commission staff's third set of interrogatories to AUF (Nos. 30-51). ..... 25,520-25,521
09/30/11	Copy of certificate of service of Commission staff's third request for production of documents to AUF (Nos. 7-13)..... 25,522-25,523
09/30/11	Letter dated September 30, 2011, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, with attached monthly and total revenues collected under PAA rates (Attachment A), pursuant to Order PSC-11-0336-PCO-WS. .... 25,524-25,526
10/03/11	AUF's notice of service of answers and objections to OPC's ninth set of interrogatories (Nos. 291-302) and responses and objections to OPC's ninth request for production of documents (Nos. 224-227) ..... 25,527-25,529
10/04/11	Notice of service of supplemental responses [to AUF's first set of requests for production of documents (Nos. 1-38)], on behalf of Citizens, filed by OPC ..... 25,530-25,531
10/04/11	AUF's response to motion for entry of order setting date for testimony at technical hearings by Arredondo..... 25,532-25,535
10/04/11	AUF's verified response to motion for investigation, entry of cease and desist order and entry of order to show cause filed by Arredondo; with attached affidavit and Exhibits of Susan Chambers ..... 25,536-25,562
**	<i>[See October 5, 2011, for corrected filing.]</i>
10/05/11	AUF's notice of scrivener's error; with attached Exhibit A [corrected copy of verified response to motion for investigation, entry of cease and desist order and entry of order to show cause filed by Arredondo]; and Exhibit B [pages 2, 3, and 5 of the verified response that delineate in redline format the corrections to the referenced typographical errors and date transpositions] ..... 25,563-25,577
**	<i>[See October 4, 2011, for initial filing.]</i>

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10/05/11 AUF's motion to compel Wambsgan's responses to first set of interrogatories and first request for production of documents; with attached Exhibits A-D [See Volume 120 for continued pages]..... 25,578-25,600

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10/05/11 [Continuation of] AUF's motion to compel Wambsgan's responses to first set of interrogatories and first request for production of documents; with attached Exhibits A-D..... 25,601-25,624

10/06/11 Certificate of service; with attached direct testimony of Paul W. Stallcup, on behalf of Commission..... 25,625-25,634

10/06/11 Certificate of service; with attached direct testimony of Gary P. Miller and Exhibit GM-1, on behalf of Commission ..... 25,635-25,642

10/06/11 Certificate of service; with attached direct testimony of Stephanie Daughtery, on behalf of Commission ..... 25-643-25,646

10/06/11 Certificate of service; with attached direct testimony of Ginny Marie Montoya and Exhibit GMM-1, on behalf of Commission ..... 25,647-25,653

10/06/11 Certificate of service; with attached direct testimony of Kimberly Dodson and Exhibit KD-1, on behalf of Commission ..... 25,654-25,662

10/06/11 Certificate of service; with attached direct testimony of Ryan Schwarb, on behalf of Commission..... 25,663-25,667

10/06/11 Certificate of service; with attached direct testimony of Blanca Rodriguez, on behalf of Commission ..... 25,668-25,672

10/06/11 Certificate of service; with attached direct testimony of Angela Chelette, on behalf of Commission ..... 25,673-25,677

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10/06/11 Certificate of service; with attached direct testimony of Catherine Walker and Exhibits CAW-1 and CAW-2, on behalf of Commission..... 25,705-25,715

10/06/11 Certificate of service; with attached direct testimony of Kathy L. Welch and Exhibits KLW-1 through KLW-5, on behalf of Commission [See Volume 121 for continued pages]..... 25,716-25,800

\*\* [Exhibit KLW-5 is the redacted version of confidential document number 09225-10.]

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10/06/11 [Continuation of] Certificate of service; with attached direct testimony of Kathy L. Welch and Exhibits KLW-1 through KLW-5, on behalf of Commission..... 25,801-25,921

\*\* [Exhibit KLW-5 is the redacted version of confidential document number 09225-10.]

10/06/11 Certificate of service; with attached direct testimony of Jeffrey S. Greenwell and Exhibits JSG-1 through JSG-3, on behalf of Commission..... 25,922-25,994

10/06/11 Certificate of service; with attached direct testimony of Rhonda L. Hicks and Exhibits RLH-1-1 through RLH-4, on behalf of Commission..... 25,995-26,000

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10/06/11 Certificate of service; with attached direct testimony of Rhonda L. Hicks and Exhibits RLH-1-1 through RLH-4, on behalf of Commission..... 26,001-26,072

10/06/11 Certificate of service; with attached direct testimony of Daniela Sloan and Exhibits DS-1 and DS-2, on behalf of Commission..... 26,073-26,086

10/06/11 Certificate of service; with attached direct testimony of Scott Harrison, on behalf of Commission..... 26,087-26,091

10/06/11 Certificate of service; with attached direct testimony of Diane Loughlin, on behalf of Commission..... 26,092-26,096

10/06/11 Certificate of service; with attached direct testimony of Tom Rauth, on behalf of Commission..... 26,097-26,101

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
10/06/11	Certificate of service; with attached direct testimony of Benjamin L. Piltz, on behalf of Commission..... 26,102-26,107
10/06/11	Certificate of service; with attached direct testimony of Patricia Carrico, on behalf of Commission..... 26,108-26,114
10/06/11	Certificate of service; with attached direct testimony of Richard Lott, on behalf of Commission..... 26,115-26,120
10/12/11	Copy of certificate of service of Commission staff's fourth set of interrogatories to AUF (Nos. 52-55). .... 26,121-26,122
10/12/11	Notice of prehearing conference for publication in October 21, 2011, Florida Administrative Weekly..... 26,123-26,124
10/12/11	Arredondo's verified rebuttal to AUF's verified response to motion for investigation, entry of cease and desist order, and entry of order to show cause; with attached Exhibits A-C)..... 26,125-26,146
10/13/11	Letter dated October 7, 2011, from Samuel K. Johnson, Polk County, to Commission advising of adopted Resolution No. 10-174 by Polk County on November 16, 2010,; urging Commission to deny, delay, and/or minimize requested rate increase; with attached Resolution No. 10-174 ..... 26,147-26,150
10/14/11	Notice of withdrawal, on behalf of Lucy Wambsgan, filed by Kelly Sullivan ..... 26,151-26,152
10/14/11	Arredondo's first set of request for admissions to AUF ..... 26,153-26,155
10/17/11	Arredondo's third set of interrogatories to AUF..... 26,156-26,157
**	<i>[Notice of service of objections filed November 3, 2011, notice of service of answers and objections filed November 14, 2011; and notice of service of amended answer and objections filed November 28, 2011]</i>
10/17/11	AUF's notice of service of answers and objections to Commission staff's second set of interrogatories (Nos. 3-29)..... 26,158-26,159
10/17/11	Pasco County's notice of service of first set of interrogatories (Nos. 1-3) and request to produce (Nos. 1-3) to AUF ..... 26,160-26,162
**	<i>[Notice of service of objections filed November 7, 2011, and notice of service of answers and objections filed November 16, 2011]</i>
10/17/11	Arredondo's third request to produce to AUF. .... 26,163-26,164

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10/18/11 AUF’s motion to strike Arredondo's unauthorized rebuttal to response to motion for investigation, and motion to treat motion for investigation as request to initiate customer complaint resolution process..... 26,165-26,174

10/18/11 AUF’s and Steve Grisham’s joint motion to quash subpoena and notice of deposition of Steve Grisham served by Arredondo; with attached Exhibits A-C ..... 26,175-26,188

10/19/11 Commission Order PSC-11-0474-PCO-WS denying Arredondo's motion for investigation, entry of cease and desist order, and entry of order to show cause why sanctions should not be imposed against petitioner, AUF, for improperly retaliating against customers who testified at the September 12, 2011, customer service hearing in Gainesville ..... 26,189-26,191

10/19/11 Copy of certificate of service of Commission staff’s fifth set of interrogatories to AUF (Nos. 56-62). ..... 26,192-26,193

\*\* *[Notice of service of answers and objections filed November 21, 2011]*

10/20/11 Letter dated October 20, 2011, from D. Bruce May, Jr., AUF, to Ann Cole, Commission, with attached monthly and total revenues collected under PAA rates (Attachment A), pursuant to Order PSC-11-0336-PCO-WS..... 26,194-26,196

10/20/11 AUF’s notice of service of first request for production of documents to Pasco County (Nos. 1-2)..... 26,197-26,198

\*\* *[Notice of service of answers and objections filed November 22, 2011; notice of service of response and objections filed November 17, 2011]*

10/21/11 Copy of certificate of service of Commission staff’s sixth set of interrogatories to AUF (Nos. 63-99) ..... 26,199-26,200

\*\* *[Notice of service of answers and objections filed November 22, 2011; see October 24, 2011, filing for certificate of service of revised interrogatories]*

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10/21/11 Copy of certificate of service of Commission staff’s fourth request for production of documents to AUF (Nos. 14-16)..... 26,201-26,202

*[Notice of service of answers and objections filed November 21, 2011]*

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10/21/11 Copy of certificate of service of Commission staff's first set of interrogatories to OPC (Nos. 1-14)..... 26,203-26,204  
*[Notice of service of general and specific objections filed November 10, 2011]*

10/21/11 Copy of certificate of service of Commission staff's first request for production of documents to OPC (No. 1)..... 26,205-26,206  
\*\* *[Notice of service of general and specific objections filed November 10, 2011]*

10/21/11 Notice of service [of Citizens tenth set of interrogatories (Nos. 303-310) and tenth request for production of documents (Nos. 228-229) to AUF]..... 26,207-26,208  
\*\* *[Notice of service of answers and objections filed November 21, 2011.]*

10/21/11 Citizens, AG, Arredondo, and Pasco County's joint motion to move brief filing date [to January 6, 2012]..... 26,209-26,211

10/24/11 Copy of certificate of service of Commission staff's revised sixth set of interrogatories to AUF (Nos. 63-84). .... 26,212-26,213  
\*\* *[Notice of service of answers and objections filed November 22, 2011.]*

10/24/11 Copy of certificate of service of Commission staff's fifth request for production of documents to AUF (Nos. 17-22) ..... 26,214-26,215  
\*\* *[Notice of service of answers and objections filed November 21, 2011]*

10/24/11 AUF's notice of service of responses and objections to Commission staff's second request for production of documents (Nos. 2-6)..... 26,216-26,217

10/24/11 Arredondo's objections and responses to AUF's second request to produce (Nos. 44-56). .... 26,218-26,223

10/24/11 Notice of service of Arredondo's objections to and responses to AUF's second set of interrogatories (Nos. 49-71)..... 26,224-26,225

10/24/11 Arredondo's response to AUF's and Steve Grisham's joint motion to quash subpoena and notice of deposition of Steve Grisham served by Arredondo. .... 26,226-26,231

10/25/11 Commission Temporary Protective Order PSC-11-0482-PCO-WS for all documents or information received by OPC regarding AUF's response to OPC's seventh request for production of documents (Nos. 175 and 194). .... 26,232-26,234

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
10/25/11	Commission Order PSC-11-0483-CFO-WS granting confidential classification for Exhibit TR-3 to pre-filed testimony of AUF's witness Rendell (confidential document number 05647-11)..... 26,235-26,237
10/25/11	Commission Order PSC-11-0484-PCO-WS allowing memorandum on inclusion of issue to be filed by parties by November 4, 2011..... 26,238-26,240
10/26/11	Commission Order PSC-11-0501-PCO-WS denying AUF's and Steve Grisham's joint motion to quash subpoena and notice of deposition of Steve Grisham served by Arredondo..... 26,241-26,246
10/27/11	Commission Order PSC-11-0504-PCO-WS denying Arredondo's motion for entry of order setting date for testimony at technical hearings..... 26,247-26,249
10/27/11	Rebuttal testimony of Denise N. Vandiver, CPA, and Exhibits DNV-9 through DNV-12, on behalf of Citizens, filed by OPC..... 26,250-26,279
10/27/11	Rebuttal and supplemental testimony of Earl Poucher, on behalf of Citizens, filed by OPC..... 26,280-26,304
10/27/11	Rebuttal testimony of Stan Szczygiel and Exhibits SS-4 through SS-11, on behalf of AUF ..... 26,305-27,137
**	<i>[Exhibit SS-11 provided on CD and included in PDF document online.]</i>
10/27/11	Rebuttal testimony of Preston Luitweiler and Exhibits PL-9 through PL-15, on behalf of AUF..... 27,138-27,270
10/27/11	Rebuttal testimony of Susan Chambers and Exhibit SC-6, on behalf of AUF ..... 27,271-27,388
10/27/11	Rebuttal testimony of William Troy Rendell and Exhibits TR-4 through TR-6, on behalf of AUF <i>[See Volume 124 for continued pages]</i> ..... 27,389-27,400
**	<i>[See November 4, 2011, filing for revised page 16.]</i>
<b><u>VOLUME 124</u></b>	
10/27/11	<i>[Continuation of]</i> Rebuttal testimony of William Troy Rendell and Exhibits TR-4 through TR-6, on behalf of AUF ..... 27,401-27,475
**	<i>[See November 4, 2011, filing for revised page 16.]</i>

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
10/27/11	Rebuttal testimony of Frank Seidman and Exhibit FS-1, on behalf of AUF .....	27,476-27,507
10/31/11	Pasco County's prehearing statement. ....	27,508-27,512
**	<i>[Document unsigned; see November 4, 2011, filing for signed prehearing statement.]</i>	
10/31/11	Commission staff's prehearing statement. ....	27,513-27,542
10/31/11	Prehearing statement of Arredondo .....	27,543-27,548
10/31/11	AUF's prehearing statement. ....	27,549-27,578
10/31/11	Prehearing statement, on behalf of Citizens, filed by OPC <i>[See Volume 125 for continued pages]</i> .....	27,579-27,600
**	<i>[Document does not include appropriate electronic signature; see November 1, 2011, filing for corrected signature page.]</i>	

**VOLUME 125**

10/31/11	<i>[Continuation of]</i> Prehearing statement, on behalf of Citizens, filed by OPC .....	27,601-27,613
**	<i>[Document does not include appropriate electronic signature; see November 1, 2011, filing for corrected signature page.]</i>	
11/01/11	Transcript of October 12, 2011, service hearing in Lakeland.....	27,614-27,767
11/01/11	Transcript of October 11, 2011, service hearing in New Port Richey <i>[See Volume 126 for continued pages]</i> .....	27,768-27,800

**VOLUME 126**

11/01/11	<i>[Continuation of]</i> Transcript of October 11, 2011, service hearing in New Port Richey. ....	27,801-27,946
11/01/11	AG's prehearing statement .....	27,947-27,950
11/01/11	AUF's notice of service of answers and objections to Commission staff's third set of interrogatories (Nos. 30-51) and responses and objections to Commission staff's third request for production of documents (Nos. 7-13). ....	27,951-27,952
11/01/11	Letter dated November 1, 2011, from Patricia A. Christensen, OPC, to Ann Cole, Commission, with attached corrected signature pages for prehearing statement filed October 31, 2011 .....	27,953-27,956



<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
11/02/11	Amended prehearing statement of OPC, on behalf of Citizens ..... 27,957-27,991
11/02/11	Notice of technical hearing for publication in the November 10, 2011, Florida Administrative Weekly ..... 27,992-27,993
11/02/11	AUF's amended prehearing statement [ <i>See Volume 127 for continued pages</i> ] ..... 27,994-28,000

**VOLUME 127**

11/02/11	<i>[Continuation of]</i> AUF's amended prehearing statement ..... 28,001-28,025
11/03/11	AUF's notice of service of objections to Arredondo's third set of interrogatories (Nos. 5-35) and third request for production of documents (Nos. 7-29) ..... 28,026-28,027
11/03/11	Supplemental rebuttal testimony of William Troy Rendell and Exhibits TR-7 through TR-11, on behalf of AUF ..... 28,028-28,133
11/03/11	Supplemental rebuttal testimony of Preston Luitweiler, on behalf of AUF. .... 28,134-28,147
11/03/11	Supplemental rebuttal testimony of Susan Chambers, on behalf of AUF. .... 28,148-28,162
11/04/11	AUF's notice of typographical errors in rebuttal testimony of William T. Rendell; with attached revised page 16 ..... 28,163-28,165
**	<i>[See October 27, 2011, filing for initial filing.]</i>
11/04/11	Commission Order PSC-11-0520-PCO-WS denying joint motion to move brief filing date based on adjusted transcript filing dates ..... 28,166-28,168
11/04/11	Memorandum in support of inclusion of Issue 24 on affordability, on behalf of Citizens, filed by OPC. .... 28,169-28,176
11/04/11	Motion to strike supplemental rebuttal testimony filed by AUF, on behalf of Citizens, filed by OPC ..... 28,177-28,180
11/04/11	AUF's memorandum on the proposed issue identified in Order No. PSC-11-0484-PCO-WS. .... 28,181-28,186
11/04/11	Pasco County's prehearing statement ..... 28,187-28,192
**	<i>[Document signed; initial filing of prehearing statement on October 31, 2011, was not signed.]</i>

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
11/07/11	Emergency motion of intervener, Arredondo, to compel AUF's responses to Arredondo's third set of interrogatories and third request to produce ..... 28,193-28,197
11/07/11	Response to OPC's motion to strike supplemental rebuttal testimony filed by AUF [ <i>See Volume 128 for continued pages</i> ] ..... 28,198-28,200

**VOLUME 128**

11/07/11	<i>[Continuation of]</i> Response to OPC's motion to strike supplemental rebuttal testimony filed by AUF [ <i>See Volume 128 for continued pages</i> ] ..... 28,201-28,222
11/07/11	AUF's notice of service of objections to Pasco County's first set of interrogatories (Nos. 1-3) and first request for production of documents (Nos. 1-3), ..... 28,223-28,224
11/07/11	Intervener, Arredondo's notice of filing copy of transcript of the deposition of AUF employee Steven Grisham; with attached October 27, 2011, deposition of Steven Edward Grisham ..... 28,225-28,367
11/10/11	Notice of service of general and specific objections to Commission staff's first set of interrogatories and first request for production of documents ..... 28,368-28,369
11/14/11	Transcript of November 8, 2011, prehearing conference in Tallahassee [ <i>See Volume 129 for continued pages</i> ] ..... 28,370-28,400

**VOLUME 129**

11/14/11	<i>[Continuation of]</i> Transcript of November 8, 2011, prehearing conference in Tallahassee ..... 28,401-28,472
11/14/11	AUF's notice of service of answers and objections to Arredondo's third set of interrogatories (Nos. 5-35) and third request to produce (Nos. 7-29)..... 28,473-28,475
11/14/11	AUF's notice of service of answers and objections to Commission staff's fourth set of interrogatories (Nos. 51-55)..... 28,476-28,477
11/14/11	AUF's [notice of serving] responses to first request for admissions served by Arredondo. .... 28,478-28,481

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11/15/11 Emergency motion of intervenor, Arredondo, to compel AUF's production of responsive documents and information to customer-specific discovery requests contained in Arredondo's third set of interrogatories and third request to produce. .... 28,482-28,488

11/16/11 AUF's notice of service of answers and objections to Pasco County's first set of interrogatories (Nos. 1-3) and first request for production of documents (Nos. 1-3). .... 28,489-28,490

11/17/11 Memorandum dated November 17, 2011, from Lisa C. Bennett, Commission, to all parties of record and interested persons advising of informal meeting to be held November 17, 2011, in Tallahassee .....28,491

11/17/11 Notice of service of Pasco County's response and objections to AUF's first request for production of documents (Nos. 1-2). .... 28,492-28,494

11/17/11 AUF's response to Arredondo's emergency motion to compel AUF's responses to discovery regarding third request for production of documents and third set of interrogatories, motion for protective order and, alternatively, motion for temporary protective order..... 28,495-28,530

11/18/11 Memorandum dated November 18, 2011, from Lisa C. Bennett, Commission, to all parties of record and interested persons advising of informal meeting to be held November 18, 2011, in Tallahassee .....28,531

11/21/11 Commission Order PSC-11-0540-PCO-WS denying Arredondo's motion to compel AUF's responses to Arredondo's third set of interrogatories and third request to produce. .... 28,532-28,536

11/21/11 Letter dated November 21, 2011, from D. Bruce May, AUF, to Ann Cole, Commission, with attached chart being provided to all parties explaining which witness will sponsor the relevant portions of application for increase in WAW rates, MFRs, and the schedules and attachments to the MFRs. .... 28,537-28,539

11/21/11 Letter dated November 21, 2011, from D. Bruce May, AUF, to Ann Cole, Commission, with attached monthly and total revenues collected under PAA rates, pursuant to Order PSC-11-0336-PCO-WS. .... 28,540-28,543

11/21/11 AUF's motion for temporary protective order [of certain confidential information responsive to OPC's tenth request for production of documents (No. 228)]. .... 28,544-28,547

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
11/21/11	AUF's notice of service of answers and objections to OPC's tenth set of interrogatories (Nos. 303-310) and responses and objections to OPC's tenth request for production of documents (Nos. 228-229) to AUF .....	28,548-28,550
11/21/11	AUF's notice of service of answers and objections to Commission staff's fifth set of interrogatories (Nos. 56-62) and responses and objections to Commission staff's fourth request for production of documents (Nos. 14-16) to AUF .....	28,551-28,552
11/22/11	Revised Exhibit KHD-1, Schedule 1 of Kimberly H. Dismukes testimony and revised Exhibit ATW-5, page 11 of 18, of Andrew T. Woodcock testimony. ....	28,553-28,583
**	<i>[Initial filing was on September 22, 2011.]</i>	
11/22/11	AUF's notice of service of supplemental responses and objections to OPC's request for production of documents (Nos. 12, 132, and 172) and AUF's notice of service of supplemental responses and objections to Commission staff's request for production of documents (Nos. 8-11). ....	28,584-28,586
11/22/11	AUF's notice of service of supplemental answers and objections to OPC's interrogatories (Nos. 180, 269, and 280), notice of service of supplemental responses and objections to OPC's request for production of documents (Nos. 2-3, 180-181, and 185-201), and AUF's notice of service of supplemental answers and objections to Commission staff's interrogatories (Nos. 3 and 15).....	28,587-28,589
11/22/11	AUF's notice of service of answers and objections to Commission staff's sixth set of interrogatories (Nos. 63-84) and responses and objections to Commission staff's fifth request for production of documents (Nos. 17-22) to AUF .....	28,590-28,591
11/23/11	Commission Temporary Protective Order PSC-0543-PCO-WS [protecting all documents received by OPC from AUF in response to OPC's tenth request for production of documents (No. 228)].....	28,592-28,594
11/23/11	Commission Prehearing Order PSC-11-0544-PHO-WS <i>[See Volume 130 for continued pages]</i> .....	28,595-28,600
 <b><u>VOLUME 130</u></b>		
11/23/11	<i>[Continuation of]</i> Commission Prehearing Order PSC-11-0544-PHO-WS .....	28,601-28,679

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
11/28/11	AUF's notice of service of amended answer and objections to Arredondo's third set of interrogatories (No. 32) to AUF. .... 28,680-28,681
11/30/11	<b><u>Confidential</u></b> Hearing Exhibit No. 70 from November 30, 2011, hearing [cross-referenced document number 05647-11] ..... 28,682-28,683
**	<i>(THIS CONFIDENTIAL DOCUMENT, ASSIGNED DOCUMENT NUMBER 08689-11, HAS BEEN TRANSMITTED TO THE UPPER TRIBUNAL UNDER SEPARATE COVER)</i>
12/12/11	Notice of filing additional Homefacts web pages to be added to Exhibit No. 332, on behalf of Arredondo ..... 28,684-28,686
**	<i>[PDF version on-line provided by Arredondo.]</i>
12/13/11	Hearing Exhibit 1 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,687-28,713
12/13/11	Hearing Exhibit 2 admitted at the December 7, 2011, hearing held in Tallahassee <i>[See Volume 131 for continued pages]</i> ..... 28,714-28,800
**	<i>[CD provided in PDF format for appeal record.]</i>
<b><u>VOLUME 131</u></b>	
12/13/11	<i>[Continuation of]</i> Hearing Exhibit 2 admitted at the December 7, 2011, hearing held in Tallahassee ..... 28,801-28,844
**	<i>[CD provided in PDF format for appeal record.]</i>
12/13/11	Hearing Exhibit 3 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,845-28,897
12/13/11	Hearing Exhibit 4 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,898
12/13/11	Hearing Exhibit 5 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,899-28,923
12/13/11	Hearing Exhibit 6 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,924-28,925
12/13/11	Hearing Exhibit 7 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,926-28,937
12/13/11	Hearing Exhibit 8 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,938
12/13/11	Hearing Exhibit 9 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,939

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 10 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,940-28,952
12/13/11	Hearing Exhibit 11 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,953-28,956
12/13/11	Hearing Exhibit 12 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 132 for continued pages</i> ] ..... 28,957-29,200

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12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 12 admitted at the November 29, 2011, hearing held in Tallahassee ..... 28,201-29,202
12/13/11	Hearing Exhibit 13 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,203-29,209
12/13/11	Hearing Exhibit 14 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,210-29,334
12/13/11	Hearing Exhibit 15 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,335-29,337
12/13/11	Hearing Exhibit 16 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,338-29,344
12/13/11	Hearing Exhibit 17 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,345-29,349
12/13/11	Hearing Exhibit 18 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,350-29,352
12/13/11	Hearing Exhibit 19 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,353-29,354
12/13/11	Hearing Exhibit 20 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,355-29,356
12/13/11	Hearing Exhibit 21 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,357-29,364
12/13/11	Hearing Exhibit 22 admitted at the November 29, 2011, hearing held in Tallahassee ..... 29,365-29,375

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 23 admitted at the November 29, 2011, hearing held in Tallahassee.....	29,376-29,382
12/13/11	Hearing Exhibit 24 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 133 for continued pages]</i> .....	29,383-29,400
 <b><u>VOLUME 133</u></b>		
12/13/11	<i>[Continuation of]</i> Hearing Exhibit 24 admitted at the November 29, 2011, hearing held in Tallahassee.....	29,401-29,408
12/13/11	Hearing Exhibit 25 admitted at the November 29, 2011, hearing held in Tallahassee.....	29,409-29,476
12/13/11	Hearing Exhibit 26 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 134 for continued pages]</i> .....	29,477-30,280
 <b><u>VOLUME 134</u></b>		
12/13/11	<i>[Continuation of]</i> Hearing Exhibit 26 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 135 for continued pages]</i> .....	29,601-29,800
 <b><u>VOLUME 135</u></b>		
12/13/11	<i>[Continuation of]</i> Hearing Exhibit 26 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 136 for continued pages]</i> .....	29,801-30,000
 <b><u>VOLUME 136</u></b>		
12/13/11	<i>[Continuation of]</i> Hearing Exhibit 26 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,001-30,280
12/13/11	Hearing Exhibit 27 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,281
12/13/11	Hearing Exhibit 28 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,282
12/13/11	Hearing Exhibit 29 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,283-30,298

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12/13/11	Hearing Exhibit 30 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,0299-30,302
12/13/11	Hearing Exhibit 31 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,303
12/13/11	Hearing Exhibit 32 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,304
12/13/11	Hearing Exhibit 33 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,305-30,308
12/13/11	Hearing Exhibit 34 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,309-30,337
12/13/11	Hearing Exhibit 35 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,338-30,339
12/13/11	Hearing Exhibit 36 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,340
12/13/11	Hearing Exhibit 37 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,341-30,347
12/13/11	Hearing Exhibit 38 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,348-30,350
12/13/11	Hearing Exhibit 39 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,351-30,354
12/13/11	Hearing Exhibit 40 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,355-30,361
12/13/11	Hearing Exhibit 41 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,362-30,373
12/13/11	Hearing Exhibit 42 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,374-30,377
12/13/11	Hearing Exhibit 43 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,378-30,379
12/13/11	Hearing Exhibit 44 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,380-30,382



<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 45 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,383-30,388
12/13/11	Hearing Exhibit 46 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,389-30,393
12/13/11	Hearing Exhibit 47 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,394-30,397
12/13/11	Hearing Exhibit 48 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 137 for continued pages</i> ].....	30,398-30,400

**VOLUME 137**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 48 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,401-30,406
12/13/11	Hearing Exhibit 49 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,407-30,411
12/13/11	Hearing Exhibit 50 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,412-30,481
12/13/11	Hearing Exhibit 51 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,482-30,486
12/13/11	Hearing Exhibit 52 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,487-30,497
12/13/11	Hearing Exhibit 53 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,498-30,508
12/13/11	Hearing Exhibit 54 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,509
12/13/11	Hearing Exhibit 55 admitted at the November 29, 2011, hearing held in Tallahassee.....	30,510-30,512
12/13/11	Hearing Exhibit 56 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 138 for continued pages</i> ].....	30,513-30,600

DATE

BATES-STAMP PAGE NOS.

**VOLUME 138**

12/13/11     *[Continuation of]* Hearing Exhibit 56 admitted at the  
November 29, 2011, hearing held in Tallahassee ..... 30,601-30,696

12/13/11     Hearing Exhibit 57 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,697-30,745

12/13/11     Hearing Exhibit 58 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,746-30,753

12/13/11     Hearing Exhibit 59 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,754-30,762

12/13/11     Hearing Exhibit 60 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,763-30,776

12/13/11     Hearing Exhibit 61 admitted at the November 29, 2011,  
hearing held in Tallahassee *[See Volume 139 for continued  
pages]* ..... 30,777-30,800

**VOLUME 139**

12/13/11     *[Continuation of]* Hearing Exhibit 61 admitted at the  
November 29, 2011, hearing held in Tallahassee ..... 30,801-30,867

12/13/11     Hearing Exhibit 62 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,868-30,914

12/13/11     Hearing Exhibit 63 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,915-30,966

12/13/11     Hearing Exhibit 64 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 30,967-30,994

12/13/11     Hearing Exhibit 65 admitted at the November 29, 2011,  
hearing held in Tallahassee *[See Volume 140 for continued  
pages]* ..... 30,995-31,000

**VOLUME 140**

12/13/11     *[Continuation of]* Hearing Exhibit 65 admitted at the  
November 29, 2011, hearing held in Tallahassee ..... 31,001-31,179

12/13/11     Hearing Exhibit 66 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 31,180

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 67 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,181-31,182
12/13/11	Hearing Exhibit 68 admitted at the November 30, 2011, hearing held in Tallahassee.....	31,183-31,192
12/13/11	Hearing Exhibit 69 admitted at the November 30, 2011, hearing held in Tallahassee.....	31,193-31,197
12/13/11	Redacted Hearing Exhibit 70 admitted at the November 30, 2011, hearing held in Tallahassee <i>[See Volume 141 for continued pages]</i> .....	31,198-31,200
**	<i>[The non-redacted version of Hearing Exhibit 70, admitted at the November 30, 2011, hearing held in Tallahassee is <b>confidential</b> and is located in the sealed portion of the appeal record (confidential document number 08689-11)]</i>	

**VOLUME 141**

12/13/11	<i>[Continuation of]</i> Redacted Hearing Exhibit 70 admitted at the November 30, 2011, hearing held in Tallahassee.....	31,201-31,202
**	<i>[The non-redacted version of Hearing Exhibit 70, admitted at the November 30, 2011, hearing held in Tallahassee is <b>confidential</b> and is located in the sealed portion of the appeal record (confidential document number 08689-11)]</i>	
12/13/11	Hearing Exhibit 71 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,203-31,206
12/13/11	Hearing Exhibit 72 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,207-31,208
12/13/11	Hearing Exhibit 73 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,209-31,211
12/13/11	Hearing Exhibit 74 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,212-31,214
12/13/11	Hearing Exhibit 75 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,215-31,324
12/13/11	Hearing Exhibit 76 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,235-31,236
12/13/11	Hearing Exhibit 77 admitted at the November 29, 2011, hearing held in Tallahassee.....	31,237-31,238

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 78 admitted at the November 29, 2011, hearing held in Tallahassee..... 31,239-31,259
12/13/11	Hearing Exhibit 79 admitted at the November 29, 2011, hearing held in Tallahassee..... 31,260-31,262
12/13/11	Hearing Exhibit 80 admitted at the November 29, 2011, hearing held in Tallahassee..... 31,263-31,266
12/13/11	Hearing Exhibit 81 admitted at the November 30, 2011, hearing held in Tallahassee..... 31,267-31,270
12/13/11	Hearing Exhibit 82 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 142 for continued pages</i> ]..... 31,271-31,645

**VOLUME 142**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 82 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 143 for continued pages</i> ]..... 31,401-31,600
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**VOLUME 143**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 82 admitted at the November 30, 2011, hearing held in Tallahassee ..... 31,601-31,645
12/13/11	Hearing Exhibit 83 admitted at the November 30, 2011, hearing held in Tallahassee..... 31,646-31,648
12/13/11	Hearing Exhibit 84 admitted at the November 30, 2011, hearing held in Tallahassee..... 31,649-31,709
12/13/11	Hearing Exhibit 85 admitted at the November 30, 2011, hearing held in Tallahassee..... 31,710-31,794
12/13/11	Hearing Exhibit 86 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 144 for continued pages</i> ]..... 31,795-31,800

**VOLUME 144**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 86 admitted at the November 30, 2011, hearing held in Tallahassee ..... 31,801-31,878
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<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 145 for continued pages</i> ]..... 31,879-32,000
 <b><u>VOLUME 145</u></b>	
12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 146 for continued pages</i> ] ..... 32,001-32,200
 <b><u>VOLUME 146</u></b>	
12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 147 for continued pages</i> ] ..... 32,201-32,400
 <b><u>VOLUME 147</u></b>	
12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 148 for continued pages</i> ] ..... 32,401-32,600
 <b><u>VOLUME 148</u></b>	
12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 149 for continued pages</i> ] ..... 32,601-32,800
 <b><u>VOLUME 149</u></b>	
12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee [ <i>See Volume 150 for continued pages</i> ] ..... 31,801-33000
 <b><u>VOLUME 150</u></b>	
12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 87 admitted at the November 30, 2011, hearing held in Tallahassee ..... 33,001-33013
12/13/11	Hearing Exhibit 88 admitted at the November 30, 2011, hearing held in Tallahassee ..... 33,014-33,190
12/13/11	Hearing Exhibit 89 admitted at the December 1, 2011, hearing held in Tallahassee ..... 33,191-33,192

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 90 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,193-33,194
12/13/11	Hearing Exhibit 91 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,195-33,196
12/13/11	Hearing Exhibit 92 admitted at the December 1, 2011, hearing held in Tallahassee [ <i>See Volume 151 for continued pages</i> ] .....	33,197-33,200

**VOLUME 151**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 92 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,201-33,298
12/13/11	Hearing Exhibit 93 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,299-33,401

**VOLUME 152**

12/13/11	Hearing Exhibit 94 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,402-33,505
12/13/11	Hearing Exhibit 95 admitted at the December 1, 2011, hearing held in Tallahassee [ <i>See Volume 152 for continued pages</i> ] .....	33,506-33,600

**VOLUME 153**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 95 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,601-33,605
12/13/11	Hearing Exhibit 96 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,606-33,708
12/13/11	Hearing Exhibit 97 admitted at the December 1, 2011, hearing held in Tallahassee [ <i>See Volume 154 for continued pages</i> ] .....	33,709-3,800

**VOLUME 154**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 97 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,801-3,812
12/13/11	Hearing Exhibit 98 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,813-33,910

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 99 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,911-33,982
12/13/11	Hearing Exhibit 100 admitted at the December 1, 2011, hearing held in Tallahassee .....	33,983-33,992
12/13/11	Hearing Exhibit 101 admitted at the December 1, 2011, hearing held in Tallahassee [ <i>See Volume 155 for continued pages</i> ].....	33,993-34,000

**VOLUME 155**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 101 admitted at the December 1, 2011, hearing held in Tallahassee .....	34,001-34,064
12/13/11	Hearing Exhibit 102 admitted at the December 7, 2011, hearing held in Tallahassee .....	34,065-34,081
12/13/11	Hearing Exhibit 103 admitted at the December 7, 2011, hearing held in Tallahassee .....	34,082-34,084
12/13/11	Hearing Exhibit 104 admitted at the December 7, 2011, hearing held in Tallahassee .....	34,085-34,113
12/13/11	Hearing Exhibit 105 admitted at the December 7, 2011, hearing held in Tallahassee .....	34,114-34,116
12/13/11	Hearing Exhibit 106 admitted at the December 7, 2011, hearing held in Tallahassee [ <i>See Volume 156 for continued pages</i> ].....	34,117-36,400

**VOLUME 156**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 106 admitted at the December 7, 2011, hearing held in Tallahassee .....	34,401-36,593
12/13/11	Hearing Exhibit 107 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,594-36,602

**VOLUME 157**

12/13/11	Hearing Exhibit 108 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,603-36,604
12/13/11	Hearing Exhibit 109 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,605-36,608

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 110 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,609-36,610
12/13/11	Hearing Exhibit 111 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,611-36,613
12/13/11	Hearing Exhibit 112 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,614-36,617
12/13/11	Hearing Exhibit 113 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,618-36,619
12/13/11	Hearing Exhibit 114 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,620-36,621
12/13/11	Hearing Exhibit 115 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,622-36,625
12/13/11	Hearing Exhibit 116 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,626-36,627
12/13/11	Hearing Exhibit 117 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,628-36,629
12/13/11	Hearing Exhibit 118 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,630-36,633
12/13/11	Hearing Exhibit 119 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,634-36,637
12/13/11	Hearing Exhibit 120 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,638-36,639
12/13/11	Hearing Exhibit 121 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,640-36,652
12/13/11	Hearing Exhibit 122 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,653-36,654
12/13/11	Hearing Exhibit 123 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,655-36,656
12/13/11	Hearing Exhibit 124 admitted at the December 7, 2011, hearing held in Tallahassee ..... 36,657-36,663



<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 125 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,664-36,672
12/13/11	Hearing Exhibit 126 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,673-36,674
12/13/11	Hearing Exhibit 127 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,675-36,677
12/13/11	Hearing Exhibit 128 admitted at the December 7, 2011, hearing held in Tallahassee [ <i>See Volume 158 for continued pages</i> ] .....	36,678-39,800

**VOLUME 158**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 128 admitted at the December 7, 2011, hearing held in Tallahassee .....	36,801-39,838
12/13/11	Hearing Exhibit 129 admitted at the December 7, 2011, hearing held in Tallahassee .....	39,839-39,841
12/13/11	Hearing Exhibit 130 admitted at the December 7, 2011, hearing held in Tallahassee .....	39,842-39,843
12/13/11	Hearing Exhibit 131 admitted at the December 7, 2011, hearing held in Tallahassee [ <i>See Volume 159 for continued pages</i> ] .....	39,844-40,000

**VOLUME 159**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 131 admitted at the December 7, 2011, hearing held in Tallahassee .....	40,001-40,335
12/13/11	Hearing Exhibit 132 admitted at the November 29, 2011, hearing held in Tallahassee .....	40,336-40,337
12/13/11	Hearing Exhibit 133 admitted at the November 29, 2011, hearing held in Tallahassee .....	40,338-40,340
12/13/11	Hearing Exhibit 134 admitted at the November 29, 2011, hearing held in Tallahassee .....	40,341-40,402

**VOLUME 160**

12/13/11	Hearing Exhibit 135 admitted at the November 29, 2011, hearing held in Tallahassee .....	40,403-40,418
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<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 136 admitted at the December 7, 2011, hearing held in Tallahassee.....	40,419-40,420
12/13/11	Hearing Exhibit 137 admitted at the December 7, 2011, hearing held in Tallahassee.....	40,421-40,423
12/13/11	Hearing Exhibit 138 admitted at the December 7, 2011, hearing held in Tallahassee.....	40,424-40,425
12/13/11	Hearing Exhibit 139 admitted at the December 7, 2011, hearing held in Tallahassee.....	40,426-40,430
**	<i>[Hearing Exhibit 140 withdrawn at December 7, 2011, hearing.]</i>	
12/13/11	Hearing Exhibit 141 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 161 for continued pages]</i> .....	40,431-40,600

**VOLUME 161**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 141 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,601-40,774
12/13/11	Hearing Exhibit 142 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,775-40,798
12/13/11	Hearing Exhibit 143 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 162 for continued pages]</i> .....	40,799-40,800

**VOLUME 162**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 143 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,801-40,804
12/13/11	Hearing Exhibit 144 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,805-40,822
12/13/11	Hearing Exhibit 145 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,823-40,827
12/13/11	Hearing Exhibit 146 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,828-40,829

DATE

BATES-STAMP PAGE NOS.

12/13/11	Hearing Exhibit 147 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,830-40,831
12/13/11	Hearing Exhibit 148 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,832-40,834
12/13/11	Hearing Exhibit 149 admitted at the December 7, 2011, hearing held in Tallahassee.....	40,835-40,839
12/13/11	Hearing Exhibit 150 admitted at the December 1, 2011, hearing held in Tallahassee.....	40,840-40,842
12/13/11	Hearing Exhibit 151 admitted at the December 1, 2011, hearing held in Tallahassee.....	40,843-40,844
12/13/11	Hearing Exhibit 152 admitted at the December 1, 2011, hearing held in Tallahassee.....	40,845-40,855
12/13/11	Hearing Exhibit 153 admitted at the December 1, 2011, hearing held in Tallahassee.....	40,856
12/13/11	Hearing Exhibit 154 admitted at the December 1, 2011, hearing held in Tallahassee.....	40,857-40,863
12/13/11	Hearing Exhibit 155 admitted at the December 1, 2011, hearing held in Tallahassee.....	40,864
12/13/11	Hearing Exhibit 156 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,865-40,868
12/13/11	Hearing Exhibit 157 admitted at the November 30, 2011, hearing held in Tallahassee.....	40,869-40,878
12/13/11	Hearing Exhibit 158 admitted at the November 30, 2011, hearing held in Tallahassee.....	40,879-40,910
12/13/11	Hearing Exhibit 159 admitted at the November 30, 2011, hearing held in Tallahassee.....	40,911-40,935
12/13/11	Hearing Exhibit 160 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,936-40,966
12/13/11	Hearing Exhibit 161 admitted at the November 29, 2011, hearing held in Tallahassee.....	40,967-40,992

DATE

BATES-STAMP PAGE NOS.

12/13/11 Hearing Exhibit 162 admitted at the November 29, 2011, hearing held in Tallahassee [See Volume 163 for continued pages]..... 40,993-41,000

VOLUME 163

12/13/11 [Continuation of] Hearing Exhibit 162 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,001-41,007

12/13/11 Hearing Exhibit 163 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,008-41,010

12/13/11 Hearing Exhibit 164 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,011-41,013

12/13/11 Hearing Exhibit 165 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,014-41,035

12/13/11 Hearing Exhibit 166 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,036-41,039

12/13/11 Hearing Exhibit 167 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,040-41048

12/13/11 Redacted Hearing Exhibit 168 admitted at the November 29, 2011, hearing held in Tallahassee [See Volume 164 for continued pages] ..... 41,049-41,200

\*\* [The non-redacted version of Hearing Exhibit 168, admitted at the November 29, 2011, hearing held in Tallahassee is **confidential** and is located in sealed portion of the appeal record (portion of confidential document number 09225-10).]

VOLUME 164

12/13/11 [Continuation of] Redacted Hearing Exhibit 168 admitted at the November 29, 2011, hearing held in Tallahassee ..... 41,201-41,210

\*\* [The non-redacted version of Hearing Exhibit 168, admitted at the November 29, 2011, hearing held in Tallahassee is **confidential** and is located in sealed portion of the appeal record (portion of confidential document number 09225-10).]

\*\* [Hearing Exhibit 169 withdrawn at December 7, 2011, hearing.]

\*\* [Hearing Exhibit 170 withdrawn at December 7, 2011, hearing.]

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 171 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,211-41,214
12/13/11	Hearing Exhibit 172 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,215-41,224
12/13/11	Hearing Exhibit 173 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,225-41,249
12/13/11	Hearing Exhibit 174 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,250-41,265
12/13/11	Hearing Exhibit 175 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,266-41,273
12/13/11	Hearing Exhibit 176 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,274-41,281
12/13/11	Hearing Exhibit 177 admitted at the November 30, 2011, hearing held in Tallahassee..... 41,282-41,293
12/13/11	Hearing Exhibit 178 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,294-41,300
12/13/11	Hearing Exhibit 179 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,301-41,304
12/13/11	Hearing Exhibit 180 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,305-41,309
12/13/11	Hearing Exhibit 181 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,310-41,317
12/13/11	Hearing Exhibit 182 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,318-41,328
12/13/11	Hearing Exhibit 183 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,329-41,336
**	<i>[Hearing Exhibit 184 withdrawn at December 7, 2011, hearing.]</i>
12/13/11	Hearing Exhibit 185 admitted at the December 7, 2011, hearing held in Tallahassee..... 41,337-41,341

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 186 admitted at the December 7, 2011, hearing held in Tallahassee..... 41,342-41,347
12/13/11	Hearing Exhibit 187 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,348-41,353
12/13/11	Hearing Exhibit 188 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,354-41,376
12/13/11	Hearing Exhibit 189 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,377-41,379
12/13/11	Hearing Exhibit 190 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 165 for continued pages</i> ]..... 41,380-41,400

**VOLUME 165**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 190 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,401-41,404
12/13/11	Hearing Exhibit 191 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,405-41,408
12/13/11	Hearing Exhibit 192 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,409-41,412
**	<i>[Hearing Exhibit 193 withdrawn at December 7, 2011, hearing.]</i>
12/13/11	Hearing Exhibit 194 admitted at the December 7, 2011, hearing held in Tallahassee..... 41,413-41,415
12/13/11	Hearing Exhibit 195 admitted at the December 7, 2011, hearing held in Tallahassee..... 41,416-41,453
12/13/11	Hearing Exhibit 196 admitted at the November 29, 2011, hearing held in Tallahassee..... 41,454-41,596
12/13/11	Hearing Exhibit 197 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 166 for continued pages]</i> ..... 41,597-41,600

DATE

BATES-STAMP PAGE NOS.

**VOLUME 166**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 197 admitted at the November 29, 2011, hearing held in Tallahassee .....	41,601-41,675
12/13/11	Hearing Exhibit 198 admitted at the November 29, 2011, hearing held in Tallahassee .....	41,676-41,775
12/13/11	Hearing Exhibit 199 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See Volume 167 for continued pages]</i> .....	41,776-41,800

**VOLUME 167**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 199 admitted at the November 29, 2011, hearing held in Tallahassee .....	41,801-41,943
12/13/11	Hearing Exhibit 200 admitted at the November 29, 2011, hearing held in Tallahassee .....	41,944-41,971
12/13/11	Hearing Exhibit 201 admitted at the December 7, 2011, hearing held in Tallahassee <i>[See Volume 168 for continued pages]</i> .....	41,972-42,000

**VOLUME 168**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 201 admitted at the December 7, 2011, hearing held in Tallahassee .....	42,001-42,089
12/13/11	Hearing Exhibit 202 admitted at the December 7, 2011, hearing held in Tallahassee <i>[See Volume 169 for continued pages]</i> .....	42,090-42,200

**VOLUME 169**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 202 admitted at the December 7, 2011, hearing held in Tallahassee .....	42,201-42,258
**	<i>[Hearing Exhibit 203 withdrawn at November 29, 2011, hearing.]</i>	
12/13/11	Hearing Exhibit 204 admitted at the December 7, 2011, hearing held in Tallahassee .....	42,259-42,261

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 205 admitted at the December 7, 2011, hearing held in Tallahassee.....	42,262-42,272
12/13/11	Hearing Exhibit 206 admitted at the December 7, 2011, hearing held in Tallahassee.....	42,273-42,274
12/13/11	Hearing Exhibit 207 admitted at the December 7, 2011, hearing held in Tallahassee.....	42,275-42,276
12/13/11	Hearing Exhibit 208 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,277-42,281
12/13/11	Hearing Exhibit 209 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,282-42,293
12/13/11	Hearing Exhibit 210 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,294-42,300
12/13/11	Hearing Exhibit 211 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,301-42,303
12/13/11	Hearing Exhibit 212 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,304-42,309
12/13/11	Hearing Exhibit 213 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,310-42,313
12/13/11	Hearing Exhibit 214 admitted at the November 29, 2011, hearing held in Tallahassee.....	42,314-42,315
12/13/11	Hearing Exhibit 215 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 170 for continued pages</i> ].....	42,316-42,400

**VOLUME 170**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 215 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 171 for continued pages</i> ].....	42,401-42,600
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**VOLUME 171**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 215 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 172 for continued pages</i> ].....	42,601-42,800
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DATE

BATES-STAMP PAGE NOS.

**VOLUME 172**

12/13/11     *[Continuation of]* Hearing Exhibit 215 admitted at the  
November 29, 2011, hearing held in Tallahassee *[See*  
*Volume 173 for continued pages]* ..... 42,801-43,000

**VOLUME 173**

12/13/11     *[Continuation of]* Hearing Exhibit 215 admitted at the  
November 29, 2011, hearing held in Tallahassee ..... 43,001-43,053

12/13/11     Hearing Exhibit 216 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,054-43,069

12/13/11     Hearing Exhibit 217 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,070-43,075

12/13/11     Hearing Exhibit 218 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,076-43,102

12/13/11     Hearing Exhibit 219 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,103-43,137

12/13/11     Hearing Exhibit 220 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,138-43,152

12/13/11     Hearing Exhibit 221 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,153-43,154

12/13/11     Hearing Exhibit 222 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,155-43,163

12/13/11     Hearing Exhibit 223 admitted at the November 29, 2011,  
hearing held in Tallahassee *[See Volume 174 for continued*  
*pages]* ..... 43,164-43,200

**VOLUME 174**

12/13/11     *[Continuation of]* Hearing Exhibit 223 admitted at the  
November 29, 2011, hearing held in Tallahassee ..... 43,201-43,255

12/13/11     Hearing Exhibit 224 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 43,256-43,259

12/13/11     Hearing Exhibit 225 admitted at the December 7, 2011,  
hearing held in Tallahassee ..... 43,260-43,308

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 226 admitted at the December 7, 2011, hearing held in Tallahassee .....	43,309-43,325
12/13/11	Hearing Exhibit 227 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,326-43,338
12/13/11	Hearing Exhibit 228 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,339-43,340
12/13/11	Hearing Exhibit 229 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,341-43,342
12/13/11	Hearing Exhibit 230 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,343-43,344
12/13/11	Hearing Exhibit 231 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,345-43,346
12/13/11	Hearing Exhibit 232 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,347-43,348
12/13/11	Hearing Exhibit 233 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,349-43,350
12/13/11	Hearing Exhibit 234 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,351-43,352
12/13/11	Hearing Exhibit 235 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,353-43,354
12/13/11	Hearing Exhibit 236 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,355-43,356
12/13/11	Hearing Exhibit 237 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,357-43,358
12/13/11	Hearing Exhibit 238 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,359-43,360
12/13/11	Hearing Exhibit 239 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,361-43,362
12/13/11	Hearing Exhibit 240 admitted at the November 29, 2011, hearing held in Tallahassee .....	43,363-43,377

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 241 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,378-43,379
12/13/11	Hearing Exhibit 242 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,380-43,381
12/13/11	Hearing Exhibit 243 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,382-43-383
12/13/11	Hearing Exhibit 244 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,384-43,385
12/13/11	Hearing Exhibit 245 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,386-43,387
12/13/11	Hearing Exhibit 246 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,388-43,389
12/13/11	Hearing Exhibit 247 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,390-43,391
12/13/11	Hearing Exhibit 248 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,392-43,393
12/13/11	Hearing Exhibit 249 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,394-43,400

**VOLUME 175**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 249 admitted at the November 29, 2011, hearing held in Tallahassee <i>[See</i> <i>Volume 176 for continued pages]</i> ..... 43,401-43,600
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**VOLUME 176**

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 249 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,601-43,779
12/13/11	Hearing Exhibit 250 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,780-43,781
12/13/11	Hearing Exhibit 251 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,782-43,783
12/13/11	Hearing Exhibit 252 admitted at the November 29, 2011, hearing held in Tallahassee ..... 43,784-43,785

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 253 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,786-43,787
12/13/11	Hearing Exhibit 254 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,788-43,789
12/13/11	Hearing Exhibit 255 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,790-43,791
12/13/11	Hearing Exhibit 256 admitted at the November 29, 2011, hearing held in Tallahassee.....	43792-43,793
12/13/11	Hearing Exhibit 257 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,794-43,795
12/13/11	Hearing Exhibit 258 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,796-43,797
12/13/11	Hearing Exhibit 259 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,798-43,799
12/13/11	Hearing Exhibit 260 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,800-43,801
 <b><u>VOLUME 177</u></b>		
12/13/11	Hearing Exhibit 261 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,802-43,803
12/13/11	Hearing Exhibit 262 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,804-43,805
12/13/11	Hearing Exhibit 263 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,806-43,807
12/13/11	Hearing Exhibit 264 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,808-43,809
12/13/11	Hearing Exhibit 265 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,810-43,811
12/13/11	Hearing Exhibit 266 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,812-43,813
12/13/11	Hearing Exhibit 267 admitted at the November 29, 2011, hearing held in Tallahassee.....	43,814-43,815

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 268 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,816-43,817
12/13/11	Hearing Exhibit 269 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,818-43,819
12/13/11	Hearing Exhibit 270 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,820-43,821
12/13/11	Hearing Exhibit 271 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,822-43,823
12/13/11	Hearing Exhibit 272 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,824-43,825
12/13/11	Hearing Exhibit 273 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,826-43,827
12/13/11	Hearing Exhibit 274 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,828-43,829
12/13/11	Hearing Exhibit 275 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,830-43,831
12/13/11	Hearing Exhibit 276 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,832-43,833
12/13/11	Hearing Exhibit 277 admitted at the November 29, 2011, hearing held in Tallahassee..... 43,834-43,994
12/13/11	Hearing Exhibit 278 admitted at the November 29, 2011, hearing held in Tallahassee.....43,995

\*\* *[The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]*

DATE

BATES-STAMP PAGE NOS.

12/13/11 Hearing Exhibit 279 admitted at the November 29, 2011,  
hearing held in Tallahassee .....43,996

\*\* *[The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]*

12/13/11 Hearing Exhibit 280 admitted at the November 29, 2011,  
hearing held in Tallahassee .....43,997

\*\* *[The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]*

12/13/11 Hearing Exhibit 281 admitted at the November 29, 2011,  
hearing held in Tallahassee .....43,998

\*\* *[The system maps are over-sized maps which have not been included in the record. Pursuant to 1<sup>st</sup> District Court of Appeal's Administrative Order No. 10-4, Paragraph 2h, "...If a party wishes to request that the actual exhibits or physical evidence and not an electronic version be sent to this court with the record on appeal, the moving party shall file a motion specifically addressing the need for the court to receive the designated exhibits and justify why filing of the physical exhibits or evidence is necessary..."]*

12/13/11 Hearing Exhibit 282 admitted at the November 29, 2011,  
hearing held in Tallahassee [See Volume 178 for continued  
pages] ..... 43,999-44,000

**VOLUME 178**

12/13/11 *[Continuation of]* Hearing Exhibit 282 admitted at the  
November 29, 2011, hearing held in Tallahassee ..... 44,001-44,006

12/13/11 Hearing Exhibit 283 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 44,007-44,009

12/13/11 Hearing Exhibit 284 admitted at the November 29, 2011,  
hearing held in Tallahassee ..... 44,010-44,044

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 285 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,045-44,114
12/13/11	Hearing Exhibit 286 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,115-44,148
12/13/11	Hearing Exhibit 287 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 179 for continued pages</i> ]..... 44,149-44,200

**VOLUME 179**

12/13/11	[ <i>Continuation of</i> ] Hearing Exhibit 287 admitted at the November 29, 2011, hearing held in Tallahassee ..... 44,201-44,216
12/13/11	Hearing Exhibit 288 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,217-44,226
12/13/11	Hearing Exhibit 289 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,227-44,229
12/13/11	Hearing Exhibit 290 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,230-44,239
12/13/11	Hearing Exhibit 291 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,240-44,244
12/13/11	Hearing Exhibit 292 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,245-44,246
12/13/11	Hearing Exhibit 293 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,247-44,250
12/13/11	Hearing Exhibit 294 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,251-44,259
12/13/11	Hearing Exhibit 295 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,260-44,261
12/13/11	Hearing Exhibit 296 admitted at the November 29, 2011, hearing held in Tallahassee..... 44,262-44,274
12/13/11	Hearing Exhibit 297 admitted at the November 29, 2011, hearing held in Tallahassee [ <i>See Volume 180 for continued pages</i> ]..... 44,275-44,400

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VOLUME 180

12/13/11	<i>[Continuation of]</i> Hearing Exhibit 297 admitted at the November 29, 2011, hearing held in Tallahassee .....	44,401-44,433
12/13/11	Hearing Exhibit 298 admitted at the November 29, 2011, hearing held in Tallahassee .....	44,434-44,440
12/13/11	Hearing Exhibit 299 admitted at the November 29, 2011, hearing held in Tallahassee .....	44,441-44,448
12/13/11	Hearing Exhibit 300 admitted at the November 29, 2011, hearing held in Tallahassee .....	44,449-44,456
12/13/11	Hearing Exhibit 301 admitted at the November 29, 2011, hearing held in Tallahassee .....	44,457-44,464
12/13/11	Hearing Exhibit 302 admitted at the November 29, 2011, hearing held in Tallahassee .....	44,465-44,488
12/13/11	Hearing Exhibit 303 admitted at the December 7, 2011, hearing held in Tallahassee .....	44,489-44,490
12/13/11	Hearing Exhibit 304 admitted at the December 7, 2011, hearing held in Tallahassee .....	44,491-44,503
12/13/11	Hearing Exhibit 305 admitted at the November 30, 2011, hearing held in Tallahassee .....	44,504-44,506
12/13/11	Hearing Exhibit 306 admitted at the November 30, 2011, hearing held in Tallahassee .....	44,507-44,508
12/13/11	Hearing Exhibit 307 admitted at the November 30, 2011, hearing held in Tallahassee .....	44,509-44,515
12/13/11	Hearing Exhibit 308 admitted at the November 30, 2011, hearing held in Tallahassee .....	44,516-44,517
12/13/11	Hearing Exhibit 309 admitted at the November 30, 2011, hearing held in Tallahassee .....	44,518-44,520
12/13/11	Hearing Exhibit 310 admitted at the December 1, 2011, hearing held in Tallahassee .....	44,521-44,547



DATE

BATES-STAMP PAGE NOS.

12/13/11 Hearing Exhibit 311, excluding tab 15, admitted at the  
December 7, 2011, hearing held in Tallahassee [See  
*Volume 181 for continued pages*] ..... 44,548-44,600

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12/13/11 [Continuation of] Hearing Exhibit 311, excluding tab 15,  
admitted at the December 7, 2011, hearing held in Tallahassee..... 44,601-44,706

12/13/11 Hearing Exhibit 312 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 44,707-44,760

12/13/11 Hearing Exhibit 313 admitted at the November 30, 2011,  
hearing held in Tallahassee ..... 44,761-44,762

12/13/11 Hearing Exhibit 314 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 44,763-44,770

12/13/11 Hearing Exhibit 315 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 44,771-44,779

12/13/11 Hearing Exhibit 316 admitted at the December 1, 2011,  
hearing held in Tallahassee [See *Volume 181 for continued  
pages*] ..... 44,780-44,800

VOLUME 182

12/13/11 [Continuation of] Hearing Exhibit 316 admitted at the  
December 1, 2011, hearing held in Tallahassee ..... 44,801-44,871

12/13/11 Hearing Exhibit 317 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 44,872-45,121

12/13/11 Hearing Exhibit 318 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 45,122-45,126

12/13/11 Hearing Exhibit 319 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 45,127-45,132

12/13/11 Hearing Exhibit 320 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 45,133-45,137

12/13/11 Hearing Exhibit 321 admitted at the December 1, 2011,  
hearing held in Tallahassee ..... 45,138-45,142

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 322 admitted at the December 1, 2011, hearing held in Tallahassee.....	45,143-45,155
12/13/11	Hearing Exhibit 323 admitted at the December 1, 2011, hearing held in Tallahassee.....	45,156-45,166
12/13/11	Hearing Exhibit 324 admitted at the December 1, 2011, hearing held in Tallahassee.....	45,167-45,171
12/13/11	Hearing Exhibit 325 admitted at the December 1, 2011, hearing held in Tallahassee.....	45,172-45,193
12/13/11	Hearing Exhibit 326 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,194-45,195
12/13/11	Hearing Exhibit 327 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,196-45,204
12/13/11	Hearing Exhibit 328 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,205-45,209
12/13/11	Hearing Exhibit 329 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,210-45,211
12/13/11	Hearing Exhibit 330 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,212-45,221
12/13/11	Hearing Exhibit 331 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,222-45-286
12/13/11	Hearing Exhibit 332 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,287-45,304
**	<i>[See December 12, 2011, filing for additional Homefacts web pages to be added to Exhibit No. 332.</i>	
12/13/11	Hearing Exhibit 333 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,305-45,428
12/13/11	Hearing Exhibit 334 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,429-45,453
12/13/11	Hearing Exhibit 335 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,454-45,456
12/13/11	Hearing Exhibit 336 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,457-45,499

<u>DATE</u>		<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 337 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,500-45,501
12/13/11	Hearing Exhibit 338 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,502-45,564
12/13/11	Hearing Exhibit 339 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,565-45,567
12/13/11	Hearing Exhibit 340 admitted at the December 7, 2011, hearing held in Tallahassee.....	45,568-46,457
**	<i>[See December 14, 2011, filing for Hearing Exhibits 341 and 342 from December 7, 2012 hearing.]</i>	
12/13/11	Hearing Exhibit 343 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,458-46,475
12/13/11	Hearing Exhibit 344 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,476-46,610
12/13/11	Hearing Exhibit 345 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,611-46,644
12/13/11	Hearing Exhibit 346 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,645-46,731
12/13/11	Hearing Exhibit 347 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,732-46,733
12/13/11	Hearing Exhibit 348 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,734-46,735
12/13/11	Hearing Exhibit 349 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,736-46,739
12/13/11	Hearing Exhibit 350 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,740-46,788
12/13/11	Hearing Exhibit 351 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,789-46,795
12/13/11	Hearing Exhibit 352 admitted at the December 7, 2011, hearing held in Tallahassee.....	46,796-46,837

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
12/13/11	Hearing Exhibit 353 admitted at the December 7, 2011, hearing held in Tallahassee ..... 46,838-46,838
12/14/11	AUF's notice of filing late-filed Hearing Exhibit Nos. 341 and 342 [for December 7, 2011, technical hearing], with attached hearing exhibits ..... 46,839-46,842
12/16/11	AUF's response to Arredondo's notice of filing additional Homefacts web pages to be added to Exhibit No. 332 ..... 46,843-46,844
12/30/11	Pasco County's post-hearing statement of issues and positions and post-hearing brief ..... 46,845-46,859
12/30/11	Citizens' post-hearing brief, filed by OPC ..... 46,860-46,907
12/30/11	Post-hearing statement of Arredondo ..... 46,908-46,920
12/30/11	Post-hearing brief of AUF ..... 46,921-46,979
01/03/12	AG's post-hearing brief. .... 46,980-46,991
01/10/12	Letter dated January 10, 2012, from Gigi Rollini, AUF, to Ann Cole, Commission, with attached monthly total revenues collected under the PAA rates, pursuant to Order PSC-11-0336-PCO-WS. .... 46,992-46,996
02/02/12	Memorandum dated February 2, 2012, from the Commission's Division of Economic Regulation and Office of the General Counsel to the Office of Commission Clerk providing a recommendation for the February 14, 2012, regular agenda conference ..... 46,997-47,297
02/13/12	E-mail dated February 13, 2012, from Marshall Willis, Commission, to Braulio Baez, Commission requesting approval to make oral modification at February 14, 2012, Commission conference; with February 13, 2012, note "approved" by Braulio Baez, Commission ..... 47,298-47,299
12/15/12	Commission vote sheet, Item No. 8, from February 14, 2012, regular Commission conference ..... 47,300-47,322
02/17/12	Transcript of February 14, 2012, Commission conference agenda, Item No. 8 ..... 47,323-47,483

<u>DATE</u>	<u>BATES-STAMP PAGE NOS.</u>
03/05/12	Commission Order PSC-12-0102-FOF-WS approving in part AUF's requested increase in WAW rates and requiring refunds with interest..... 47,484-47,735
03/20/12	AUF's motion for reconsideration of Order PSC-12-0102-FOF-WS..... 47,736-47,750
04/26/12	Memorandum dated April 26, 2012, from the Commission's Office of the General Counsel and Division of Economic Regulation to the Office of Commission Clerk providing a recommendation for the May 8, 2012, regular agenda conference..... 47,751-47,786
05/08/12	Commission vote sheet, Item No. 4, from May 8, 2012, regular Commission conference. .... 47,787-47,789
05/11/12	Transcript of May 8, 2012, Commission conference agenda, Item 4 ..... 47,790-47,792
05/25/12	Letter dated May 22, 2012, from troy Rendell, AUF, to Ann Cole, Commission, with attached listed certification of pro forma plant items received from DEP, pursuant to Order PSC-12-0102-FOF-WS. .... 47,793-47,797
05/29/12	Commission Order PSC-12-0259-FOF-WS granting AUF's motion for reconsideration and reconsidering and correcting errors [ <i>See Volume 183 for continued pages</i> ]..... 47,798-47,800

**VOLUME 183**

05/29/12	<i>[Continuation of]</i> Commission Order PSC-12-0259-FOF-WS granting AUF's motion for reconsideration and reconsidering and correcting errors ..... 47,800-47,831
06/20/12	Letter dated June 20, 2012, from Troy Rendell, AUF, to Ann Cole, Commission, with attached listed reports and summaries relative to the monitoring plan for the quarter of March through May 2012, in accordance with Order PSC-12-0102-FOF-WS..... 47,832-47,883
06/28/12	Notice of appeal, on behalf of AUF..... 47,884-48,188

DATE

BATES-STAMP PAGE NOS.

06/29/12 Copy of letter dated June 29, 2012, from Ann Cole, Commission, to Gigi Rollini, AUF, advising the attached certified notice of appeal, with related attachments, is being electronically filed on this date with the District Court of Appeal, First District [1<sup>st</sup> DCA] regarding AUF v. FPSC, 1st DCA No. 1D12-3196..... 48,189-48,491

07/05/12 Notice of cross-appeal, on behalf of Arredondo ..... 48,492-48,494

07/09/12 Copy of letter dated July 9, 2012, from Ann Cole, Commission, to David S. Bernstein, Arredondo, advising the attached certified notice of cross-appeal is being filed with the 1st DCA regarding AUF v. FPSC, No. 1D12-3196..... 48,495-48,498

07/09/12 Copy of letter dated June 29, 2012, from Jon S. Wheeler, 1st DCA, to Ann Cole, Commission, acknowledging receipt of June 28, 2012, notice of appeal regarding AUF v. FPSC, 1st DCA No. 1D12-3196 .....48,499

\*\* *[Document officially received by the Commission Clerk on June 29, 2012.]*

**VOLUME 184**

07/10/12 Notice of cross-appeal, on behalf of AG ..... 48,500-48,502

\*\* *[No attachments were included with this filing.]*

07/10/12 Notice of cross-appeal, on behalf of OPC ..... 48,503-48,505

\*\* *[No attachments were included with this filing.]*

07/10/12 Notice of cross-appeal with attachments, on behalf of OPC *[See Volume 185 for continued pages]* ..... 48,506-48,600

**VOLUME 185**

07/10/12 *[Continuation of]* Notice of cross-appeal with attachments, on behalf of OPC *[See Volume 186 for continued pages]* ..... 48,601-48,800

**VOLUME 186**

07/10/12 *[Continuation of]* Notice of cross-appeal with attachments, on behalf of OPC ..... 48,801-48,883

DATE

BATES-STAMP PAGE NOS.

07/10/12 Copy of letter dated July 10, 2012, from Ann Cole, Commission, to Patricia Christensen, OPC, advising the attached certified copy of notice of cross-appeal, without attachments, is being electronically filed with the 1st DCA regarding AUF v. FPSC, No. 1D12-3196..... 48,884-48,887

07/10/12 Copy of letter dated July 10, 2012, from Ann Cole, Commission, to Cecilia Bradley, AG, advising the attached certified copy of notice of cross-appeal, without attachments, is being electronically filed with the 1st DCA regarding AUF v. FPSC, No. 1D12-3196 ..... 48,888-48,891

07/10/12 Copy of letter dated July 10, 2012, from Ann Cole, Commission, to Patricia Christensen, OPC, advising the attached certified copy of notice of cross-appeal, with attachments, is being electronically filed with the 1st DCA regarding AUF v. FPSC, No. 1D12-3196  
[See Volume 187 for continued pages] ..... 48,892-49,268

VOLUME 187

07/10/12 [Continuation of] Copy of letter dated July 10, 2012, from Ann Cole, Commission, to Patricia Christensen, OPC, advising the attached certified copy of notice of cross-appeal, with attachments, is being electronically filed with the 1st DCA regarding AUF v. FPSC, No. 1D12-3196 [See Volume 188 for continued pages] ..... 49,001-49,200

VOLUME 188

07/10/12 [Continuation of] Copy of letter dated July 10, 2012, from Ann Cole, Commission, to Patricia Christensen, OPC, advising the attached certified copy of notice of cross-appeal, with attachments, is being electronically filed with the 1st DCA regarding AUF v. FPSC, No. 1D12-3196 ..... 49,201-49,268

07/10/12 Notice of filing with attached listed supporting documentation, on behalf of Arredondo ..... 49,269-49,342

07/11/12 Pasco County's notice of cross-appeal. .... 49,343-49344  
\*\* [No attachments were included with this filing.]

DATE

BATES-STAMP PAGE NOS.

07/12/12 Copy of letter dated July 12, 2012, from Ann Cole, Commission, to Joseph D. Richards, Pasco County, advising the attached certified notice of cross-appeal, without attachments, is being electronically filed with 1st DCA regarding AUF v. FPSC, No. 1D12-3196..... 49,345-49,347

07/12/12 Instructions to clerk, on behalf of Arredondo ..... 49,348-49,349

07/16/12 Pasco County’s notice of cross-appeal with attachments [See Volume 189 for continued pages] ..... 49,350-49,400

**VOLUME 189**

07/16/12 [Continuation of] Pasco County’s notice of cross-appeal with attachments [See Volume 190 for continued pages]..... 49,401-49,600

**VOLUME 190**

07/16/12 [Continuation of] Pasco County’s notice of cross-appeal with attachments. .... 49,601-49,723

07/16/12 Copy of letter dated July 16, 2012, from Ann Cole, Commission, to Joseph D. Richards, Pasco County, advising the attached certified copy of notice of cross-appeal, with attachments, is being electronically filed with 1st DCA regarding AUF v. FPSC, No. 1D12-3196 [See Volume 191 for continued pages] ..... 49,724-49,800

**VOLUME 191**

07/16/12 [Continuation of] Copy of letter dated July 16, 2012, from Ann Cole, Commission, to Joseph D. Richards, Pasco County, advising the attached certified copy of notice of cross-appeal, with attachments, is being electronically filed with 1st DCA regarding AUF v. FPSC, No. 1D12-3196 [See Volume 192 for continued pages] ..... 49,801-50,000

**VOLUME 192**

07/16/12 [Continuation of] Copy of letter dated July 16, 2012, from Ann Cole, Commission, to Joseph D. Richards, Pasco County, advising the attached certified copy of notice of cross-appeal, with attachments, is being electronically filed with 1st DCA regarding AUF v. FPSC, No. 1D12-3196..... 50,001-50,098



DATE

BATES-STAMP PAGE NOS.

08/03/12 Errata sheet for December 1, 2011, and December 7, 2011,  
hearings; making corrections to pages 942 and 1536 .....50,099

**Progress Docket**

Pursuant to Rule 9.200(d)(1)(A), Fla.R.App.P, the document filings index for Docket No. 100330-WS has been incorporated into the record immediately after the index

**Hearing Transcript**

Pursuant to Rule 9.200(d)(1)(A), Fla.R.App.P, the hearing transcript is incorporated at the end of the record and has not been renumbered.

- 12/07/11 Transcript, Volume 1, pages 1-185 of November 29, 2011,  
hearing in Tallahassee.
- 12/08/11 Transcript, Volume 2, pages 186-400 of November 29, 2011,  
hearing in Tallahassee.
- 12/08/11 Transcript, Volume 3, pages 401-594 of November 30, 2011,  
hearing in Tallahassee.
- 12/08/11 Transcript, Volume 4, pages 595-799 of November 30, 2011,  
hearing in Tallahassee.
- 12/08/11 Transcript, Volume 5, pages 800-939 of December 1, 2011,  
hearing in Tallahassee.
- 12/08/11 Transcript, Volume 6, pages 940-1197 of December 1, 2011,  
hearing in Tallahassee.
- 12/12/11 Transcript, Volume 7, pages 1198-1383 of December 7, 2011,  
hearing in Tallahassee.
- 12/12/11 Transcript, Volume 8, pages 1384-1533 of December 7, 2011,  
hearing in Tallahassee.
- 12/12/11 Transcript, Volume 9, pages 1534-1863 of December 7, 2011,  
hearing in Tallahassee.