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September 11, 2012

HAND DELIVERY

Ms. Ann Cole Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 TECENTED-FPS(

12 SEP 11 PH 4: 3:

COMMISSION

Re: Docket No. 120004-GU - Natural Gas Conservation Cost Recovery Clause

Dear Ms. Cole:

Attached for filing, please find the original and 15 copies of the Direct Testimony and Exhibit MDN-4 of Ms. Michelle Napier, submitted in the referenced Docket on behalf of Florida Public Utilities Company-Indiantown Division, along with the original and 15 copies of the Company's Petition for Approval of Conservation Cost Recovery Factors. Also enclosed for filing is a CD containing the filed schedules in native format.

Thank you for your assistance with this filing. As always, please don't hesitate to let me know if you have any questions whatsoever.

Sincerely,

> TEL CLK

Beth Keating

Gunster, Yoakley & Stewart, P.A. 215 South Monroe St., Suite 601

Tallahassee, FL 32301

(850) 521-1706

MEK

cc: Parties of Record

DOCUMENT NI MBER-DATE

06126 SEP 11 º

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Natural Gas Conservation Cost)	Docket No. 120004-GU
Recovery)	Filed: September 11, 2012
	_)	

<u>PETITION OF FLORIDA PUBLIC UTILITIES COMPANY-INDIANTOWN</u> <u>DIVISION FOR APPROVAL OF CONSERVATION COST RECOVERY FACTORS</u>

The Florida Public Utilities Company – Indiantown Division ("Indiantown" or "the Company") hereby hereby petitions the Commission for Approval of the Company's conservation cost recovery factors for the period January 1, 2013 through December 31, 2013. In support thereof, the Company says:

1. The Company is a natural gas utility with its principal office located at:

Florida Public Utilities Company – Indiantown Division 1641 Worthington Road, Suite 220 West Palm Beach, FL 33409-6703

2. The name and mailing address of the persons authorized to receive notices are:

Beth Keating Gunster, Yoakley & Stewart, P.A. 215 South Monroe St., Suite 618 Tallahassee, FL 32301 (850) 521-1706 Cheryl Martin
Florida Public Utilities Company –
Indiantown Division
1641 Worthington Road, Suite 220
West Palm Beach, FL 33409-6703

For the period January 1, 2013 through December 31, 2013, Indiantown projects its total incremental conservation costs to be \$12,100 (Schedule C-2). Indiantown's true-up for the period January 1, 2012 through December 31, 2012, is an over-recovery of \$9,774, resulting in a total of \$2,326, of conservation costs to be recovered during the January 1, 2013 through December 31, 2013 period.

DOCUMENT NUMBER-DATE

06126 SEP II º

Docket No. 120004-GU Page 2

3. When the required true-up and projected expenditures are spread over the Company's rate classes, excluding customers who are on market-based rates, and then dividing this result by the projected gas throughput for the period by rate class, and expanding for taxes, the required conservation cost recovery factors for the period January 1, 2013 through December 31, 2013, are:

Rate Class	ECCR Factor
TS-1	0.371 cents/therm
TS-2	0.061 cents/therm
TS-3	0.232 cents/therm
TS-4	0.023 cents/therm

4. The Company's calculation of the Conservation Cost Recovery Factors is consistent with the Commission's methodology, and supported by the Direct Testimony of Michelle Napier, and Schedules C-1 through C-3, which are in included in Exhibit No. (MDN-4).

Docket No. 120004-GU Page 3

WHEREFORE, the Florida Public Utilities Company – Indiantown Division requests that its Conservation Cost Recovery Factors for the period January 1, 2013 through December 31, 2013 be approved.

Beth Keating

Gunster, Yoakley & Stewart, P.A. 215 South Monroe St., Suite 601

Tallahassee, FL 32301

Attorneys for Florida Public Utilities Company – Indiantown Division Docket No. 120004-GU

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the Petition of the Florida Public Utilities Company – Indiantown Division, as well as the Direct Testimony and Exhibits of Cheryl Martin, has been furnished by U.S. Mail to the following parties of record this 11th day of September, 2012:

Florida Public Utilities Company Cheryl Martin/Aleida Socarras 1641 Worthington Road, Suite 220 West Palm Beach, FL 33409-6703	MacFarlane Ferguson Law Firm Ansley Watson, Jr. P.O. Box 1531 Tampa, FL 33601-1531
Messer Law Firm Norman H. Horton, Jr. P.O Box 15579 Tallahassee, FL 32317	Office of Public Counsel J.R. Kelly/Patricia Christensen c/o The Florida Legislature 111 West Madison Street Room 812 Tallahassee, FL 32399-1400
Peoples Gas System Paula Brown P.O. Box 111 Tampa, FL 33601-0111	St. Joe Natural Gas Company, Inc. Mr. Stuart L. Shoaf P.O. Box 549 Port St. Joe, FL 32457-0549
Sebring Gas System, Inc. Jerry H. Melendy, Jr. 3515 U.S. Highway 27 South Sebring, FL 33870	AGL Resources Inc. Elizabeth Wade/Brian Sulmonetti Ten Peachtree Place Location 1470 Atlanta, GA 30309
Florida City Gas Carolyn Bermudez 933 East 25 th Street Hialeah, FL 33013-3498	Jennifer Crawford/Pauline Robinson Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399
Florida Division of Chesapeake Utilities Corporation Cheryl Martin 1641 Worthington Road, Suite 220 West Palm Beach, FL 33409-6703	

Beth Keating

Gunster, Yoakley & Stewart, P.A. 215 South Monroe St., Suite 601

Tallahassee, FL 32301

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION DOCKET NO. 120004-GU

DETERMINATION OF CONSERVATION COSTS RECOVERY FACTOR

Direct Testimony of
Michelle D. Napier
On Behalf of
FLORIDA PUBLIC UTILITIES COMPANY
INDIANTOWN NATURAL GAS DIVISION

- 1 Q. Please state your name and business address.
- 2 A. Michelle D. Napier. My business address is 1641
- 3 Worthington Road, Suite 220, West Palm Beach, Florida
- 4 33409.
- 5 Q. By whom are you employed and in what capacity?
- 6 A. I am employed by Florida Public Utilities Company
- 7 (FPUC) as the Senior Regulatory Analyst.
- 8 Q. Can you please provide a brief overview of your
- 9 educational and employment background?
- 10 A. I graduated from University of South Florida in 1986
- 11 with a BS degree in Finance. I have been employed with
- 12 FPUC since 1987. During my employment at FPUC, I have
- 13 performed various roles and functions in accounting,
- 14 management and most recently, regulatory accounting
- 15 (PGA, conservation, surveillance reports, regulatory
- 16 reporting).
- 17 Q. What is the purpose of your testimony at this time?
- 18 A. To advise the Commission as to the Conservation Cost
- 19 Recovery Clause Calculation for the period January 2013

DOCUMENT NUMBER - PATE

- 1 through December 2013.
- 2 Q. Have you included descriptions and summary information
- on the Conservation Programs currently approved and
- 4 available to your customers for the Indiantown Natural
- 5 Gas Division?
- 6 A. Yes, the Company has included summaries of the approved
- 7 conservation programs currently available to our
- 8 customers in C-4 of Exhibit MDN-4.
- 9 Q. Have you included descriptions and summary information
- on proposed Conservation Programs for future
- availability to your customers for the Indiantown
- 12 Natural Gas Division?
- 13 A. Yes, the Company has included summaries of three (3)
- 14 proposed programs for our Commercial customers, New
- 15 Construction, Appliance Replacement and Appliance
- 16 Retention. These programs are currently under
- development by the members of the Associated Gas
- Distributors of Florida (AGDF) and will allow us to
- 19 attract and retain commercial customers by offering
- 20 incentives. AGDF plans to file these new programs with
- the Commission later this year, with an expected
- approval the first half of 2013. Please see C-4 of
- 23 Exhibit MDN-4.
- 24 Q. Has the Company prepared summaries of the Company's
- 25 Conservation Programs and the Costs associated with

- these Programs?
- 2 A. Yes, the Company's Energy Conservation Manager, Kira
- 3 Lake, prepared the summaries of the Company's
- 4 Conservation Programs and costs associated with these
- 5 programs in C-4 of Exhibit MDN-4.
- 6 Q. What are the total projected costs for the period
- January 2013 through December 2013 in the Indiantown
- 8 Natural Gas Division?
- 9 A. The total projected Conservation Program Costs are
- 10 \$12,100, which includes projected costs for the new
- 11 proposed Conservation Programs. Please see Schedule C-
- 12 2, page 2, for the programmatic and functional
- 13 breakdown of these total costs.
- 14 Q. What is the true-up for the period January 2012 through
- 15 December 2012?
- 16 A. As reflected in the Schedule C-3, Page 4 of 5, the
- 17 True-up amount for the Indiantown Natural Gas Division
- is an over-recovery of \$9,774.
- 19 Q. What are the resulting net total projected conservation
- 20 costs to be recovered during this projection period?
- 21 A. The total costs to be recovered are \$2,326.
- 22 Q. What is the Conservation Adjustment Factor necessary to
- 23 recover these projected net total costs?
- 24 A. The Conservation Adjustment Factors per therm for the
- 25 Indiantown Natural Gas Division are:

- 1 TS1 \$.00371
- 2 TS2 \$.00061
- 3 TS3 \$.00232
- 4 TS4 \$.00023
- 5 Q. Are there any exhibits that you wish to sponsor in this
- 6 proceeding?
- 7 A. Yes. I wish to sponsor as Exhibits Schedules C-1, C-2,
- 8 C-3, and C-4 (Composite Prehearing Identification
- 9 Number MDN-4), which have been filed with this
- 10 testimony.
- 11 Q. Does this conclude your testimony?
- 12 A. Yes.

SCHEDULE C-1 PAGE 1 OF 1

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION ENERGY CONSERVATION ADJUSTMENT SUMMARY OF COST RECOVERY CLAUSE CALCULATION JANUARY 2013 THROUGH DECEMBER 2013

ΤΩΤΔΙ

1. TOTAL INCREMENTAL COSTS (SCHEDULE C-2, PAGE 1)

12,100

2. TRUE-UP (SCHEDULE C-3, PAGE 4, LINE 11)

(9,774)

\$

3. TOTAL (LINE 1 AND LINE 2)

\$ 2,326

				OUIOTOMED A		TOTAL		500D 40 W			
	DATE			CUSTOMER &	TDANCDODTATION	CUSTOMER &	FOOR	ECCR AS %	DOLLARS	TAV	CONCEDY
	RATE	511.1.0	TUED140	DEMAND		TRANSPORTATION	ECCR	OF TOTAL	DOLLARS	TAX	CONSERV
	SCHEDULE	BILLS	THERMS	CHARGE	CHARGE	REVENUE	REVENUES	REVENUES	PER THERM	FACTOR	FACTOR
TS	1	8,208	142,710	73,872	53,994	127,866	527	0.41237% \$	0.00369	1.00503 \$	0.00371
тѕ	2	290	81,963	7,250	4,723	11,973	49	0.41237% \$	0.00060	1.00503 \$	0.00061
тѕ	3	17	1,994	1,020	95	1,115	5	0.41237% \$	0.00231	1.00503 \$	0.00232
TS	4	24	7,537,802	128,378	294,728	423,106	1,745	0.41237% \$	0.00023	1.00503 \$	0.00023
	TOTAL	8,539	7,764,469	210,520	353,541	564,060	2,326				

EXHIBIT NO. _____ DOCKET NO. 120004-GU FLORIDA PUBLIC UTILITIES COMPANY (MDN-4) PAGE 1 OF 15 SCHEDULE C-2 PAGE 1 OF 2

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION ESTIMATED CONSERVATION PROGRAM COSTS BY PROGRAM BY MONTH JANUARY 2013 THROUGH DECEMBER 2013

PROGRAM	JAN 2013	FEB 2013	MAR 2013	APR 2013	MAY 2013	JUN 2013	JUL 2013	AUG 2013	SEP 2013	OCT 2013	NOV 2013	DEC 2013	TOTAL
1 RESIDENTIAL NEW CONSTRUCTION	0	0	0	0	0	0	0	0	0	0	0	0	0
2 RESIDENTIAL APPLIANCE REPLACEMENT	167	167	167	167	167	167	1 6 7	167	167	167	167	163	2,000
3 CONSERVATION EDUCATION	217	217	217	217	217	217	217	217	217	217	217	213	2,600
4 RESIDENTIAL APPLIANCE RETENTION	250	250	250	250	250	250	250	250	250	250	250	250	3,000
5 COMMON	292	292	292	292	292	292	292	292	292	292	292	288	3,500
6 COMMERCIAL NEW CONSTRUCTION	21	21	21	21	21	21	21	21	21	21	21	19	250
7 COMMERCIAL APPLIANCE REPLACEMENT	21	21	21	21	21	21	21	21	21	21	21	19	250
8 COMMERCIAL APPLIANCE RETENTION	42	42	42	42	42	42	42	42	42	42	42	38	500
9	0	0	0	0	0	0	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL ALL PROGRAMS	1,010	1,010	1,010	1,010	1,010	1,010	1,010	1,010	1,010	1,010	1,010	990	12,100

EXHIBIT NO. _______
DOCKET NO. 120004-GU
FLORIDA PUBLIC UTILITIES COMPANY
(MDN-4)
PAGE 2 OF 15

SCHEDULE C - 2 PAGE 2 OF 2

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2013 THROUGH DECEMBER 2013

PROGRAM	CAPITAL INVEST	PAYROLL & BENEFITS	MATERIALS & SUPPLIES	ADVERTISE	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1 RESIDENTIAL NEW CONSTRUCTION	0	0	0	0	0	0	0	0	0
2 RESIDENTIAL APPLIANCE REPLACEMENT	0	0	0	1,000	1,000	0	0	0	2,000
3 CONSERVATION EDUCATION	0	0	0	2,500	0	0	0	100	2,600
4 RESIDENTIAL APPLIANCE RETENTION	0	0	0	1,000	2,000	0	0	0	3,000
5 COMMON	0	0	0	0	0	3,000	0	500	3,500
6 COMMERCIAL NEW CONSTRUCTION	0	0	0	250	0	0	0	0	250
7 COMMERCIAL APPLIANCE REPLACEMENT	0	0	0	250	0	0	0	0	250
8 COMMERCIAL APPLIANCE RETENTION	0	0	0	500	0	0	0	0	500
9	0	0	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0	0
PROGRAM COSTS	0	0	0	5,500	3,000	3,000	0	600	12,100

EXHIBIT NO. _____ DOCKET NO. 120004-GU FLORIDA PUBLIC UTILITIES COMPANY (MDN-4) PAGE 3 OF 15 SCHEDULE C - 3 PAGE 1 OF 5

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION ESTIMATED CONSERVATION PROCESM COSTS REPUBLICATION PROCESM.

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM ACTUAL JANUARY 2012 THROUGH JULY 2012; ESTIMATED AUGUST 2012 THROUGH DECEMBER 2012

PROGRAM	CAPITAL INVEST	PAYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1 RESIDENTIAL NEW CONSTRUCTION									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	416	0	0	416
C. TOTAL	0	0	0	0	0	416	0	0	416
2 RESIDENTIAL APPLIANCE REPLACEI	MENT								
A. ACTUAL	0	0	0	125	0	0	0	0	125
B. ESTIMATED	0	0	0	0	310	416	0	0	726
C. TOTAL	0	0	0	125	310	416	0	0	851
3 CONSERVATION EDUCATION									
A. ACTUAL	0	0	0	0	0	0	0	52	52
B. ESTIMATED	0	0	0	1,900	0	0	0	0	1,900
C. TOTAL	0	0	0	1,900	0	0	0	52	1,952
4 RESIDENTIAL APPLIANCE RETENTION	N								
A. ACTUAL	0	0	0	125	1,050	0	0	0	1,175
B. ESTIMATED	0	0	0	0	2,290	420	0	0	2,710
C. TOTAL	0	0	0	125	3,340	420	0	0	3,885
5 COMMON									
A. ACTUAL	0	0	0	0	0	1,523	0	0	1,523
B. ESTIMATED	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	1,523	0	0	1,523
6 COMMERCIAL NEW CONSTRUCTION	l								
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	0	0	0	0
SUB-TOTAL	0	0	0	2,150	3,650	2,775	0	52	8,627

EXHIBIT NO. _____ DOCKET NO. 120004-GU FLORIDA PUBLIC UTILITIES COMPANY (MDN-4) PAGE 4 OF 15 SCHEDULE C - 3 PAGE 2 OF 5

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM ACTUAL JANUARY 2012 THROUGH JULY 2012; ESTIMATED AUGUST 2012 THROUGH DECEMBER 2012

PROGRAM NAME	CAPITAL INVEST	PAYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
SUB-TOTAL - PREVIOUS PAGE	0	0	0	2,150	3,650	2,775	0	52	8,627
7 COMMERCIAL APPLIANCE REPLACE	CEMENT								
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	0	0	0	0
10 COMMERCIAL APPLIANCE RETEN	TION								
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	o l
C. TOTAL	0	0	0	0	0	0	0	0	0
12									
A. ACTUAL (JAN-JUL)	0	0	0	0	0	0	0	0	o
B. ESTIMATED (AUG-DEC)	0	0	0	0	0	Ō	0	0	ő
C. TOTAL	0	0	0	0	0	0	0	0	0
13									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	. 0	0	Ō	0	Ō	0	0	ō	o l
C. TOTAL	0	Ō	Ō	0	ō	0	Ō	Ō	Ō
14 0.00									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	Ō	Õ	ō	ō	ō	Ö	Ö	ő
C. TOTAL	0	Ō	0	0	Ō	0	Ō	Ö	Ö
TOTAL	0	0	0	2,150	3,650	2,775		52	8,627

EXHIBIT NO. _____ DOCKET NO. 120004-GU FLORIDA PUBLIC UTILITIES COMPANY (MDN-4) PAGE 5 OF 15 SCHEDULE C-3 PAGE 3 OF 5

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION

CONSERVATION PROGRAM COSTS BY PROGRAM

ACTUAL/ESTIMATED

ACTUAL JANUARY 2012 THROUGH JULY 2012; ESTIMATED AUGUST 2012 THROUGH DECEMBER 2012

	ACTU	IAL	ACTUAL -	· · · · · · · · · · · · · · · · · · ·	ACTUAL	ACTL	JAL	PROJECT	ION F	PROJECTION	PROJEC	TION	
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	
PROGRAM NAME	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	TOTAL
RESIDENTIAL NEW CONSTRUCTION	0	0	0	0	0	0	0	83	83	83	83	84	41
RESIDENTIAL APPLIANCE REPLACEMENT	0	0	0	0	0	125	0	145	145	145	145	146	85
CONSERVATION EDUCATION	0	0	0	26	8	9	9	380	380	380	380	380	1,95
RESIDENTIAL APPLIANCE RETENTION	0	0	0	700	350	125	0	542	542	542	542	542	3,88
COMMON	0	0	0	0	1,407	0	116	0	0	0	0	0	1,52
COMMERCIAL NEW CONSTRUCTION	0	0	0	0	0	0	0	0	0	0	0	0	
COMMERCIAL APPLIANCE REPLACEMENT	0	0	0	0	0	0	0	0	0	0	0	0	
COMMERCIAL APPLIANCE RETENTION	0	0	0	0	0	0	0	0	0	0	0	0	
	0	0	0	0	0	0	0	0	0	0	0	0	
	0	0	0	0	0	0	0	0	0	0	0	0	
	0	0	0	0	0	0	0	0	0	0	0	0	,
TOTAL ALL PROGRAMS	0	0	0	726	1,765	259	125	1,150	1,150	1,150	1,150	1,152	8,62

EXHIBIT NO. _____ DOCKET NO. 120004-GU FLORIDA PUBLIC UTILITIES COMPANY (MDN-4) PAGE 6 OF 15 SCHEDULE C - 3 PAGE 4 OF 5

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION ENERGY CONSERVATION ADJUSTMENT

ACTUAL JANUARY 2012 THROUGH JULY 2012; ESTIMATED AUGUST 2012 THROUGH DECEMBER 2012

	ACTU	AL	ACTUAL		ACTUAL	ACTI	JAL	PROJECT	ION P	ROJECTION	PROJEC	TION	
	JAN	FEB	MAR	APR	MAY	JUN	JŲL	AUG	SEP	OCT	NOV	DEC	
CONSERVATION REVS.	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	TOTAL
RCS AUDIT FEES	0	0	0	0	0	0	0	О	0	0	0	0	0
OTHER PROG. REV.	0	0	0	0	0	0	0	0	0	0	0	0	0
CONSERV. ADJ REV. (NET OF REV. TAXES)	(1,228)	204	(261)	(1,194)	(566)	0	(332)	(277)	(277)	(277)	(277)	(277)	(4,762)
(NET OF REV. (AXES)	(1,220)	204	(201)	(1,154)	(300)	Ū	(332)	(211)	(277)	(277)	(211)	(211)	(4,702)
TOTAL REVENUES	(1,228)	204	(261)	(1,194)	(566)	0	(332)	(277)	(277)	(277)	(277)	(277)	(4,762)
PRIOR PERIOD TRUE-UP													
NOT APPLIC. TO PERIOD	(1,137)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(1,135)	(13,622)
CONSERVATION REVS.													
APPLIC. TO PERIOD	(2,365)	(931)	(1,396)	(2,329)	(1,701)	(1,135)	(1,467)	(1,412)	(1,412)	(1,412)	(1,412)	(1,412)	(18,384)
CONSERVATION EXPS.													
(FORM C-3, PAGE 3)	0	0	0	726	1,765	259	125	1,150	1,150	1,150	1,150	1,152	8,627
TRUE-UP THIS PERIOD	(2,365)	(931)	(1,396)	(1,603)	64	(876)	(1,342)	(262)	(262)	(262)	(262)	(260)	(9,757)
INTEREST THIS													
PERIOD (C-3,PAGE 5)	(1)	(1)	(1)	(2)	(2)	(2)	(2)	(2)	(1)	(1)	(1)	(1)	(17)
TRUE-UP & INT.													
BEG. OF MONTH	(13,622)	(14,851)	(14,648)	(14,910)	(15,380)	(14,183)	(13,926)	(14,135)	(13,264)	(12,392)	(11,520)	(10,648)	(13,622)
PRIOR TRUE-UP													
COLLECT./(REFUND.)	1,137	1,135	1,135	1,135	1,135	1,135	1,135	1,135	1,135	1,135	1,135	1,135	13,622
Audit Adj Prior period													o
END OF PERIOD TOTAL													
NET TRUE-UP	(14,851)	(14,648)	(14,910)	(15,380)	(14,183)	(13,926)	(14,135)	(13,264)	(12,392)	(11,520)	(10,648)	(9,774)	(9,774)

SCHEDULE C-3 PAGE 5 OF 5

FLORIDA PUBLIC UTILITIES COMPANY INDIANTOWN NATURAL GAS DIVISION

CALCULATION OF TRUE-UP AND INTEREST PROVISION

ACTUAL JANUARY 2012 THROUGH JULY 2012; ESTIMATED AUGUST 2012 THROUGH DECEMBER 2012

	ACTU/	AL	ACTUAL		ACTUAL	ACTU	JAL	PROJECTION PROJECTION PROJECTION					
	JAN	FEB	MAR	APR	MAY	JUN	JUL.	AUG	SEP	OCT	NOV	DEC	
INTEREST PROVISION	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	2012	TOTAL
BEGINNING TRUE-UP	(13,622)	(14,851)	(14,648)	(14,910)	(15,380)	(14,183)	(13,926)	(14,135)	(13,264)	(12,392)	(11,520)	(10,648)	
END. T-UP BEFORE INT.	(14,850)	(14,647)	(14,909)	(15,378)	(14,181)	(13,924)	(14,133)	(13,262)	(12,391)	(11,519)	(10,647)	(9,773)	
TOT, BEG. & END, T-UP	(28,472)	(29,498)	(29,557)	(30,288)	(29,561)	(28,107)	(28,059)	(27,397)	(25,655)	(23,911)	(22,167)	(20,421)	
AVERAGE TRUE-UP	(14,236)	(14,749)	(14,779)	(15,144)	(14,781)	(14,054)	(14,030)	(13,699)	(12,828)	(11,956)	(11,084)	(10,211)	
INT, RATE-FIRST DAY OF REPORTING BUS. MTH	0.07%	0.08%	0.13%	0.11%	0.13%	0.12%	0.15%	0.14%	0.14%	0.14%	0.14%	0.14%	
INT. RATE-FIRST DAY OF SUBSEQUENT BUS. MTH	0.08%	0.13%	0.11%	0.13%	0.12%	0.15%	0.14%	0.14%	0.14%	0.14%	0.14%	0.14%	
TOTAL	0.15%	0.21%	0.24%	0.24%	0.25%	0.27%	0.29%	0.28%	0.28%	0.28%	0.28%	0.28%	
AVG INTEREST RATE	0.08%	0.11%	0.12%	0.12%	0.13%	0.14%	0.15%	0.14%	0.14%	0.14%	0.14%	0.14%	
MONTHLY AVG. RATE	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	
INTEREST PROVISION	(\$1)	(\$1)	(\$1)	(\$2)	(\$2)	(\$2)	(\$2)	(\$2)	(\$1)	(\$1)	(\$1)	(\$1)	(\$

Schedule C-4 Page 1 of 7

Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Residential New Construction Program

Program Description:

This program is designed to increase the overall penetration of natural gas in the single family and multi-family residential construction markets of the Company's service territory by expanding consumer energy options in new homes. Incentives are offered to any home builder or developer who installs the below listed energy efficient appliances.

Current Approved Allowances:

\$350 Gas Storage Tank Water Heating

\$400 High Efficiency Gas Storage Tank Water Heating

\$550 Gas Tankless Water Heating

\$500 Gas Heating

\$150 Gas Cooking

\$100 Gas Clothes Drying

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates that 0 new single and multi family homes will be connected to its natural gas system. Fiscal expenditures for 2013 are projected to be \$0.

Program Activity and Expenditures:

During the seven-month reporting period of January through July 2012, 0 new home allowances were paid and actual expenditures for this program totaled \$0. For August through December 2012, the Company projects that 0 new homes will qualify for allowances. Annual expenditures for 2012 are estimated at \$416.

Exhibit No. _____ Docket No. 120004-GU Florida Public Utilities Company Indiantown Division (MDN-4) Page 9 of 15

Schedule C-4

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Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Residential Appliance Replacement Program

Program Description:

This program is designed to encourage the replacement of inefficient non-natural gas residential appliances with energy efficient natural gas appliances. Incentives are offered for the replacement of non-gas water heating, heating, cooking, or clothes drying appliances through the purchase and/or lease of energy efficient natural gas appliances.

Current Approved Allowances:

\$500 Gas Storage Tank Water Heating

\$550 High Efficiency Gas Storage Tank Water Heating

\$675 Gas Tankless Water Heating

\$725 Gas Heating

\$200 Gas Cooking

\$150 Gas Clothes Drying

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates that 3 natural gas appliances (limited to water heaters, furnaces or hydro heaters, ranges and dryers) will be connected to its natural gas system. Fiscal expenditures for 2013 are projected to be \$2,000.

Program Activity and Expenditures:

During the seven-month reporting period of January through July 2012, 0 appliance replacement allowances were paid and actual expenditures for this program totaled \$125. For the period August through December 2012, the Company projects that 1 appliance will qualify for allowances. Annual expenditures for 2012 are estimated at \$851.

Exhibit No. _____ Docket No. 120004-GU Florida Public Utilities Company Indiantown Division (MDN-4) Page 10 of 15

Schedule C-4

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Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Residential Appliance Retention Program

Program Description:

The Company offers this program to existing customers to promote the retention of energy-efficient appliances and encourage the continued use of natural gas in the home. As an incentive to continue to provide substantial benefits to the customer and utilize our resources effectively, this program offers cash allowances to the customer.

Current Approved Allowances:

\$350 Gas Storage Tank Water Heating

\$400 High Efficiency Gas Storage Tank Water Heating

\$550 Gas Tankless Water Heating

\$500 Gas Heating

\$100 Gas Cooking

\$100 Gas Clothes Drying

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates that 6 natural gas appliances (limited to water heaters, furnaces or hydro heaters, ranges and dryers) will be connected to its natural gas system. Fiscal expenditures for 2013 are projected to be \$3,000.

Program Fiscal Expenditures:

During the seven-month reporting period of January through July 2012, 3 appliance retention allowances were paid and actual expenditures for this program totaled \$1,175. For August through December 2012, the Company projects that 3 appliances will qualify for allowances. Annual expenses for 2012 are estimated at \$3,885.

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Schedule C-4 Page 4 of 7

Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Conservation Education Program

Program Description:

The objective of this program is to inform consumers about the Company's energy conservation programs and provide general information on energy efficiency measures that will reduce energy consumption and cost.

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates expenses of \$2,600 for this program.

Program Activity and Expenditures:

During the seven-month reporting period, January through July 2012, actual expenditures for this program were \$52. The Company projects that total expenditures will equal \$1,952 for the 2012 annual period.

The Company continues to communicate with several homebuilders, appliance retailers and contractors in its service area to provide information on its programs. A large percentage (estimated at 75%) of the Company's approximately 720 customers visit its office location in Indiantown to pay monthly bills. The Company's office staff personally describes the programs and allowance amounts to these customers. In addition, signage in the office has provided program and allowance information. In 2009, the Company began participation in the Get Gas Florida consumer education program supported by the Florida Natural Gas Association.

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Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Commercial New Construction Program

Program Description:

This program is currently under development by members of the Associated Gas Distributors of Florida (AGDF) and, if approved, may have expenses in 2013. This program is designed to increase the overall penetration of natural gas in the commercial construction markets of the Company's service territory.

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates expenses of \$250 for this program.

Schedule C-4 Page 6 of 7

Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Commercial Replacement Program

Program Description:

This program is currently under development by members of the Associated Gas Distributors of Florida (AGDF) and, if approved, may have expenses in 2013. This program is designed to encourage the replacement of inefficient commercial non-natural gas appliances with energy efficient commercial natural gas appliances.

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates expenses of \$250 for this program.

Exhibit No. ______ Docket No. 120004-GU Florida Public Utilities Company Indiantown Division (MDN-4) Page 14 of 15

Schedule C-4 Page 7 of 7

Florida Public Utilities Company - Indiantown Division Program Description and Progress

Program Title:

Commercial Retention Program

Program Description:

This program is currently under development by members of the Associated Gas Distributors of Florida (AGDF) and, if approved, may have expenses in 2013. This program is designed to encourage the retention of commercial natural gas appliances.

Program Projections:

For the twelve-month period of January to December 2013, the Company estimates expenses of \$500 for this program.

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