## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

# NOTICE OF CUSTOMER SERVICE HEARING AND TECHNICAL HEARING

TO

WATER MANAGEMENT SERVICES, INC.

OFFICE OF PUBLIC COUNSEL

**AND** 

ALL OTHER INTERESTED PERSONS

DOCKET NO. 110200-WU

APPLICATION FOR INCREASE IN WATER RATES IN FRANKLIN COUNTY BY WATER MANAGEMENT SERVICES, INC.

ISSUED: December 19, 2012

NOTICE is hereby given that the Florida Public Service Commission will hold customer service and technical hearings in the above docket on the application for increase in water rates in Franklin County by Water Management Services, Inc. (WMSI). By Order No. PSC-12-0030-PCO-WU, issued January 19, 2012, the Commission approved interim rates subject to refund with interest. The final rates and any need for a refund will be determined only after full evidentiary hearings are held on the Utility's rate case application. The customer service hearings will commence at the time and location shown below and will continue until all witnesses have been heard. Members of the public who wish to present testimony are urged to appear promptly at each scheduled customer service hearing time because the hearing may be adjourned early if no witnesses are present to testify.

The date, time and location of the hearing is:

10:00 a.m. and 6:00 p.m., Wednesday, January 16, 2013 St. George Island Volunteer Fire Department 324 E. Pine Avenue Eastpoint,\* FL 32328-2831

\*Although the address shows Eastpoint, the physical location is on St. George Island.

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Thursday, January 17, 2013, has also been reserved for continuation of the technical hearing if needed. The starting time of the next day's session will be announced at the conclusion of the prior day. The hearing may be adjourned early if all the testimony is concluded.

## **CUSTOMER SERVICE HEARING**

Customers will be given the opportunity to present testimony at the beginning of the morning session on Wednesday January 16, 2013 (10:00 a.m.). Additionally, an evening session will be held beginning at 6:00 p.m., on Wednesday, January 16, 2013 for the purpose of hearing testimony from customers who were unable to attend the prior session. The customer testimony will be a part of the evidence presented in the formal hearing.

All customers wishing to testify are urged to be present at the beginning of the sessions since the sessions may be adjourned early if no customers are present.

## PURPOSE AND PROCEDURE

The purpose of the customer service and technical hearing shall be to take testimony, to include customer testimony, on the utility's application for increase in water rates in Franklin County. The procedure at these hearings shall be as follows: Any pending motions will first be addressed and then members of the public may present testimony on the issues identified by the parties at the prehearing conference held on January 9, 2013. At the conclusion of each portion of the customers' testimony, technical witnesses will present testimony in the order set forth in the Prehearing Order. All witnesses shall be subject to cross examination at the conclusion of their testimony.

## **JURISDICTION**

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

#### APPLICABLE STATUTES AND RULES

Sections 367.081, 367.0816, 367.082, 367.091 and 367.101, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well

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as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

By DIRECTION of the Florida Public Service Commission this <u>19th</u> day of <u>December</u>, 2012.

ANN COLE

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard Tallahassee, Florida 32399

(850) 413-6770

www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

**MFB**