fart # 850-717-0114

Frederick Smallado ff less Convert DR. New Pors Riomog FC 34685 Murch 20, 2013.

Miss Ann Cole

t-psc officeof The
Commission Clerk
2840 Shumard Oak Blud.
Tell whossee, fl
32399.0850

FPSC, CLK CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 08350-12

DISTRIBUTION:

I request that these documents, fuyed to your office, be made as part of the record of my complaints, Docket # 120176-EI, Case # 1059336E and Docket # 060774-EI, Euse # 696236E Thank Your

Judice Summer of makendance mitada, inthe plane of americation of the modern and also interest of the plane of the americant of the modern and the modern an dationale with the design of the second with the second of malla Kill and an multi- day mult pu, my, , , and a man and 3/30/13 instructions: matuatine. The man with

10 tHE COMMISSION, PSC. MARCH 4, 2013 Re: Docket # 1201176-EI Case # 1059 3361

FAX # 1-800-511-0809 confents.

Myletter to the Commission dated Mench 4/13

My letter to the Commission clerk

My letter to the Commission Clerk

My letter to the Commission Clerk

dotad Dec. 28/12 3 pages

My letter to the Division of Regulatory

Compliance Leted Oct. 30/06. 1 page.

for # 1-800-511-0809.

Mr. Frederick Smallakoff blesiCoronetDr New Port-Richery, H. 34655

March 4, 2013.

The Commissioners
Public Source Commission
2540 Strevman Oak Blud.
Tallahasec, FL 32399

as with the previous Duhet & Case addressed in my letter to the commission, lalso want to correct the sanifized form used by progress theray and the PSC experiently the legal department as to the term impropor . These use purposefully avented changes and bill mas so as to cause problems involving forgeting wills. lue to the the abuse of power and influence by ex-ternal third Parties as with the other altity, that was done ne the Same identical way. is even batter, that will veally the him up, keep him going and stretch him out. Progress Energy heems to be able to execute going and Stretch himout. charges and bills all over the map regardless of the clurate conditions or the actual usage. on Jan of zors, the bill and \$268.90, in forem bor of 2011, 109.30. In Jon of 2010 369.17, he mar. of 2011 \$107.35, in Oct of 2011, \$ 104.48 (will refer the Commission to my letter of of 12/31/12 to muss ann Cole, the Commission clerk. This letter uddresses ruepse tegal Dept. and in. Lawson.

This letter (contents of) were never examined by those at the 1st Legal Dept, new acres fuctors and facts over mentioned by mitanson in his report and recommendation. Hurs totally ignored and omitted by him and the logal Dept according to whet he was told to say by his Superussor, I chan fond with full browle by e by the Coursel general, C. Haison. that was artive seed in any Dec. 31/12 letter. I Crow ford in cooperation with a miss Surtanovich of Progress in Cooperation with a miss Surtanovich of Progress Knewy frame Proquess Kherry per mission to disconnect my puter her luse curs closed and no tification. Mr N. Kovsman advised me that she was exted for In the second instance their supes hat tacties Huy violation. and games were played by Progress and and the PSC. This was cultivessed in that Same letter, I advised them of it of temencing to L. Le mid recioe manualdrocced in many of these facts and issues inevactoreesed in my letter to the Commission Clerk dute & June 15/12. These letter & have pussed on to the FSC, but were ignored. The veason given by Progress Theray to now demond a deposit, because they had to disconnect my pourer huse! Considering how and congitures done, This nonsensical rectionale was supported by Lawson. nonsensical various was improvince my more more the matter of time to promite whatever more the matter of time to promite whatever as incommittee matter as incommittee was accommendation was activessed in the PSC/eq/ dept., sequential Progress Emergy and the PSC/eq/ dept., then torned him covorand, so as to close and eliminate un case as soon as possible. During a great period of fuil, mitanson absented him self from the case and are the heed to be chaseddown by mv. for sman to attens toontact me. He did absolutely no thing to investigate the facts and issues beneficial to me and my coase as he was told to do ky his superiors at the legal dept Regarding his "report as to no avidence of meter temper nig contained in his paragraph to. a comple of years age a sensor meter specialist from progress Energy inspected the meter atile

twatched

the was surprised that the coloured metal tub has not the one he installed, not his. He was distribled that someone had callessed my meter after he had previously with no reportor record being made of it. when quel troned for ther, he staked that all me feve con be manipulated. according to m. sauson staff reported that take was no or truction of me tor tempering When Illayed Rue wifermation to J. Chamberd unen mayer in information to I charactered (while she mad still anshand buy my case), I who med (while she mad still anshand buy my case), I who will have the opinion that she and Profivess theory has that it my my expect technician without a would have this homest expect technician without a bold it he sides tetrach and demy his stratements. I have it he sides to true as some the later it minuted it to work out to true as some the later it minuted. It towned out to be true, as Souke true leter V. Crawford Some time I vior to that, when no novel reading's were taken, the reader took a reading may t door, completely was standing right flage, now to the meter Atreet. It apported it to his Supervisor, he started that he did take the reading, "on his mother's quare". When I fold him theet I had a witness to this event of non vead that are standing right there with me and Saw the whole thing . How he didn't know which to Say. He was willing to challenge we very word agamst his utcluding his me turns q rave Comment until l'emtronted him with a witness who could preve my verneity. at some paint 3 h sequent to these events I has who I to have an electrical me foring / meusuring device placed at the residence to monitor usage; I rendily agreed to be done by an independent a loc tricul contractor (at the Cost at 300/day, laras aduiséd). This device nema med cot the nesidense for some Set weeks on so of the end of this ported lashed the tech nician as to whether he had abtained what us needed for an assessment and report. He vespanded that he had, and the derive couldon f stay tereve Govever. The lanee ares then remnes by that Some time later, he pulle dout charts quaphy rame a lectrician which would rival some NHA prentation and meant to taggle me.

By his manney and Matements, the whole Fresent to state in plans language on to what the vesults leaven ation recoved discappione to me. cefter this extensine, severely technical testriq. the now stated unequivocally that they sound nothing wong atall with the residence so was to gonevate high efectivity usage! hoping to find some thing any thing to Justitus their high bills and found Notiting - Lawson's puragraphisix, offer I had agreed to the most intricate and technically be tailed test nieg, M. tawson had technically be tailed this deliberately feels e accuse than the gall to make this deliberately feels e accuse than and wis steet ment. a home condit, is wifan tile compare à to the extensive testing done already. M. Lawson and his "Staff" not only deliberately amitted the above stated events, although he and the legal dept and other Dept. within the psc had full knowlege of it, he chose to avoid stating the blatant facts of my case beneficial to me and in stead facused one and orluning na of sectioning some, infantile Home andit. He should be held to account for his false and Perjocative actions and missentments obviously culculated to deceive the Commission wito below wie, his essentially false Report and an en ment he progress Energy's pone for an en ment he progress Energy in invelocionent By snawing the Com mission with irrelevant "falk" and cover ing up and on thing the frue facts, his report is fure and menning less and only attempts to bury the troth in paperwork. If the per leaf dept and per had spent 1/1000 the of the time vovealing and by posing the toure facts of this matter, the agenda would not be fatining place today, but that & what was not The PAC legal best actorney numals be hel & to obeycence of the Conors & thies of the intended Florida Bow, regardless of any assurances that shove wont he can occombability.

the same points that were made in my morch 4/13 letter to The Commission as to the Men Rochet and Utility

afew lays ago, m. Lowson finally called me, to advige me that a mis take had blen made in the disputed expody were. amount! He was aggresive and confrontation as and vailes lus voice to me. I samply wheather him as to who there be had nivestigisted, it 26 Thousand Daga in hard Corps and disc as he stated he would at the outset before

he absented hundelf from the case. In an una your statement he soul that he doubted that that akundance of perperaon on my was ever generated or that it existed? this while laws looking at the boyes filled with flet sent to me by the Commission Clerk.

So much for the novacily of me to careful.

The psc legal dept. he then hung up can me to careful. His cations and activities have been takessed us other and previous letters. His falle and prejudice'd "Neport o generated and brased for the honefer and con er up Ly progress Energy & should be des regarded by the Commission. as well the other case pried on together for the well not seoper lize my health and sefely for a long donie to tallakeise for the print ledge of à fine munité presentation Per each dochet. I have abready addressed the Predicable outcome of these edses and as to ethy, in my provinis letter to the Commission of formaticipale
The only reason that I have copied to souther pale in this tedephonic agende, was so I conduct be accurace of before ting in abouton my the cover-

Sincerely Model

To the Commissioners PSC March 4, 2013 Re: Docket & 060 774 E1 850-487-Case & 646 236 E 1716

Fayt

FAX

my letter to the Commissioners detect march 4/13. my letter to Mizs ann Cale, PSC Commission clerk Lutes. Dec. 31/12 my letter to Mess ann Cole-Clerk duted Dec. 28/12

my credentials 1 page.

1

Mr. Frederick Smallakoffo blo 572 Rivorview Blud. Dey tona Be ach 72 march 4, 2013.

The Commissioners

PSC
2540 Shumord Oak Bins.

Tallahassee 76 31399.

fue # march 4, 2013 850-48/1-1716. 1-800-511-0809.

le: Docket # 060 774-FI Case # 696 236 E

Congestine heart failure, have a defibulator congestine heart failure, have a defibulator uplanted, with Services medical attenents and uplanted, with Services medical attenents and upwises instanced by a Car cuert, where I nearly upwises instanced by a Car cuert, where I nearly upwises instanced over to spitalized for 2 moralists lost my like and over to spitalized for 2 moralists lost my like and moun by those at the psc throughout as well as those willities in holved. Throughout

I want to correct the erronews and Santised to want to correct the erronews and Santised to be with the per were knowledge and Utilities. There charges were knowledge and while the wall to be backed and when the request to he begin the They were used and welnete or took to begin the process of toyeting for having all the regular to have about the regular to have afterned thord parties also have about to process and power and in fluores to facilities in more little with process using there utilities in more little with process using there utilities in some little and power. Their enorm our cloud, influence and power. It was now to do in create a pake bell demand all they have to do in create a pake bell demand that I am pay it or they will disconnect effects. electivity which of course everyone needs.

Buttressed with his cious Mander, character assestination disc, hate arongering, in structed to promote victor disc, hate arongering, in structed to promote and permente the systems to any one who will listens and (actions and activities which are in his law allowed their to law and activities where is a manner in circums and employees to behave in a manner in circumstability, cent of control, without any pear of account ability, Centerily mot by the PSC Centerily mot by the PSC

properly and fairly administered usen a currory of committee will show that I have paid my beller, are time, every time. The anarcy charges were between 45 and 65 dollars, a blutant fact that between 45 and 65 dollars, a blutant fact that for the processor to support I have all my recipits and concelled eluchs in support of their I plas have a pinch of threats to disconnect my electricity of I bidnit they then fals bells for puly and after ment but to mormal with voting changed except during those water up bells which they know that I would complain about and contest. Here was not utual or technical basis for these false charges except demand payment play 9 ames, tricks, act badly and men with it for an long as penally. In put me through it, that if he as long as penally.

any an all ottensits made by me through mory phone calls here re bryged by those concued employees at FPC, shuppling me from prilate to post hering anger and confrontational by coached design, putting me or hold by interminable periods of line arme the choulerister honging en on me.

a perpet come in post and or ample, as lose ance fucas inue is litted in morthe Brown's "report", ui once again hiprig to determine who was handling my core, which changed countintly, it was decided this Rose and Lucis was by the person on dueing the show, she literally sere armed cursos the Mome"!
Noom "that she disher funnt to bath to wee"! Mis is typical of the contics, tactics and conclud behaviour that I had to contend with to try to fried some revolution and admission to what they were doing, and not the Simitized Merrioni promoter in the statements of "reports" and homoter ly un Brown as facture to be used in hor "recom new delivor" in evaporation with EPL towerels elim million of the facts and my case. In the se rue untonces about the & speak with Merther Borain, it was end deut that the was special by the slan der undeliberater curamination that aux lieing promoted and refund to liter to the facts and enitance ther equaled. and always anded with her bong ing up on me as the Exquetino couched dissespects

records of my call to get them to luten and Propose respond and revolve the multis was not on the game playing and too mirries antics.

At Some point in Sept of 1905 / reabily agreed to home co FDL Point Quality Engineer, Polt. We Cornick Thoroughly enfamine and cises my power usage and residence indition. His even though the long stemding wins down or usage hos hear with proper billing will established by yours with proper billing as to plan completed I spoke to him personally as to plan completed I spoke to him personally as to

when completed I spoke to men personally as a his findings and the sends. He stated an equisocally his finding and and stated that he did not that there are as salutely admine and stated that he did not pour usage of the repibline and stated that he did not have all those will in question were so high

I requarted the he put do com in his report exactly his periouis in he of oldined them to me with no changes. He assured me this he mould. His initial report mes beneficial to me supportue of my contention that there high bills were uncerrate that like thoppen. after waiting a emisionales period of him for his report, it bedis + circuio in what should have been on short process time. I finally received it weeks little and was surprised to 6 mid that the original envilope that contenued the original report was enclosed in a Small The letter dar was in the envelopeer ymally was oliviously Hearned a pour it was oliviously pluged with manily, envelope. and doctored with crossed out addresses stickers and labelles so as to try to hide the but that we true tempred with The iniquial report in states to me had been removed and not the comme housing report as he states to me that he would send unchinged. He criquial ans rearound, repleted with this meaning and 2 short prayeagre Letter, and there, the steamed gene play was toped orier write cellophene tape they sent the shory replaced letter in the cripical doctored annelope! I tried to content un sectionith so that he loud d'explain the monenmental discrepancy. I cans not allowed to great with him exentered live . even ment to the boarlity where he exercised blom on Cullion Em Bhil. Shey were counting for me applie letting me ther he sidn't work thous (ever though he " that they beden to Like there he cetters in this eletter buows hair, or who he was, and in general having a good time out structing we from seeing him, after builles art mitting he current there! - the searcher and character airsomischen level eners permention those at this shed likebucility

permedian there at this Med surol wither gulton on effect bullow through and where gulton on up part, the following occurred agent the original the hierarchy, they did not account the original

report benegicial to me and found no fault with the residence what source they dispust want they origined report done ky ilicioum cypat to exist and culturing vor sent to me.

FPL requested of the Port Office, that their currie remail this piece of mail from my mais but and return it to the post opines and then sent buck to FR. after playing games and having marriedle the Post-moster at the Beach St. fruiting admitted they have removed the mail from they keep und le. prised to give are the name of the currier introduced. and in essence states that they could do whatever they wom ted. They court, as it is a te bound offense to temper with in revious mail from a passons overilkor once delivered les amjone, in cluding to Post-Office, who should have brown that above impone. O ther departments withing the Post office Confirmed that the word can believed to my key and should have stayed there and never been removed. Removal of neil and tempering with wail is a reverly punishblele ypense, by toteral dans. Sules of went comments used by Morther Brown in here "material" word for her recommendation, about my not having any enibence und/or repusing to provede It by those within the tope and the PSC warraligning about This fact is order to cover up and about their fact is order to this herious act. I told this to many in the FPL and; PSC, but it was agnored and suppressed as though it

when it was brought up to their Ellen hurger where her lell, to remove the charges, which veren after the boost place, should have been money cultured in the boost place, should have been money cultured in the boost place, she blusted out that there is ellegal."

In a subsequent conversation with Herdi

Ellen burger, after consulting his support. Itis, lucus
look the pertionis less to believe his the Pastraffice
thought to was admitted to be those in the Pastraffice
thought to had the doctored encelpe in my passession
and that I had the doctored encelpe in my passession
and that I had the doctored buildon the lectureum to
as well as their repural to allow the lectureum to
so well as their require. So much for their versily
speak with me again.

and bonesty regarding all expects of their opproach to this water and the actions and action ties throw short. there is only one reason, regardless if how its twisted and dedice now, as to ally this ellegel act was perpetrated. There was at bolutely withing wring with augtting on in the property to namout in generale their mordinate and pololing generaled high bills, stated insbully and in their original report by their own expert which FPZ went to great and illegal lengths to change coul cover up wing and eliciting the anstonce ya feberul cutiby, die Post opiec to dalt. It also clearly 8 hours the chuse of power and influence by those third parties, outities and widiandials to effectuate it. They lid is with the assistance and corporation of those within the PSC, especially Unthe Browns in repuring to cedurit to it and costanily by suppressing and avoiding it, the should have listened and paid attention to the boets underibence of this case, instead of hering angry emproutational, cooperative with the FPC, effected by the standers and Lefencetion introduced by there there porties and hanging upon me endy time is the conscouded to do Shealso is Sulyet to obsergance of the Cenous & Ethics of the Al Bour in the respondence of here duties us a loverger. The very same aleuse of power and influence to generate these bulne charges, toger their bour in don to begin the turgeting processe thei in Ellenhurgen states in her letter that THE loes not target paine, a conneniant lenial which looking at the theps of mail to hide an honest report and all thus this cret entailed. been done fewice already) to call her. My suppose uns that if the presently or FPR lells her or origine in the top complay to do in a gain, you will. "I be somouse and well everyloders gut a boss."

the Commission accept this type of illicit actually to tay to an elected his abled porson to extract reneuge and retribution by the abuse of third patrictions, estended the false attetoments, out right lies and foliations, estended and coarded aboundable to exome my FPL employees and coarded aboundable welmbing their legal dependent and mysported by the PSL welmbing their legal dependent of well he a houself, your thousely and to Commission if well he a process, and said quie them a pass an in his austing they care will give them to pass an energy truic of they adment and to future.

The protected some of those promitted existences and the protected some of those promitted existences.

the protected some of those monthly elitanent continued surprists of those smith of the pse, even periods in a letter to thate smith of the pse, even the quarkonic how that sum he played until with the surprist test the amount being contained and not to be unimportated on the amount being contained and not to less one on touchail. Even keft Smith uncha less one

Why this can being come under my paymentals to lature particular which there were penerated and must those price of and must be within the price stack of which within assured Durits again I have a stack of which within assured Durits again the charges, which will be so when "segett" an her must be soon order in select from maledge of the less recommendation and benied from help of the less recommendation and benied from the less recommendation and the less recommendation are the less recommendation and th

aran ongoing lactic ey to.

FPL inserted anything and evarything that these attributed outright his, absound startements, that there attributed outright his absound startements, that there is found to reports between to me in their communications and reports between their society. There in faintile attempts towere meant to in suff, between sund riticules me areant to in suff, between sund riticules me that ment may begond absorbed one particular of the town and strapid much up statement that they obtains and "the town great pains to insert several trivials his meter on FPL informing of the current through his meter on FPL informing of the current through his meter who will interest from the greatment with whom he air in trustons from the greatment with union he air in trustons from the greatment that we and hummworks should be seen for what they are and hummworks rejected. These richestons mis statements and the PSC lies were accepted by when Brown and used in her betom-legal dept without greation and used in her betom-

would the Commission accept this type of win bless bripe creded for hours and disposagement over and oner again in their concertion attempts over and oner again in their concertion attempts to course have and ribicule rather than admit to their tallies

There I's comployees need to held to account for making there putre ab such mis statements in their reports and com municities with late in their reports and com municities with late all the and the 186. For Mrs. Brown to embrune and me them is also a transless, knowing bulk and use them is also a transless, knowing bulk well what they were and what was intended.

there paid those pair bills ance changes every time, on time for years centrary to what is king with statuted ky APL. I house all my receipts and wis statuted ky APL. I house all my receipts and copies to my cheeks and statements to prove it copies to my cheeks and statements to the Impeter I have made my complaints to the Impeter general, steme staling of the PSC who was not

recopture to my natid escaptarity and was dis minuic and not as stated in the communications

by Kate Smith and others.

by Kate Smith and others.

let one point I had expressed my complaint to make!

lim for also est and hour and arter to make!

be asked me it I have any complaints to make!

he conted me it I have our having this Lis course.

Alleutly, he bemied our having this Lis course and that he had no motor and it!

cand that he had no news con or.

(apparently the only reason he listened, nos to feel one into med four this information ones inher! had and all other depts. I believe that to procleged and all other depts. I believe that to procleged another of what was transpossing at the he is lotans another of what was principled at the process of and bid nothing, as his punction requires pse and bid nothing.

come him. Since what is being resented here by the FPL since what is being resented here by the consuming ome ASC leapal is too denothy made and ention to abbrew every base minutes alloted to me by the lakes, in the fair minutes alloted to me by the lakes, in the fair mainter alloted to me by the lakes, in the fair minutes all of the rebeller Commission for each packet, I categorically leaves and we letting action tres by and we letting action tres by and the letting action tres by the letter the Commission with the Commission.

l'am prepared te 40 ones, discuss and expose the time bacts and usures when apported the properfine and name.

cet some pariet some fried ago in a discourse alle the General Counsel lust paire. I come to slate that the General Counsel lust paire, I come to slate that I tout ay undid complaints to their Amisim of teques tong complaince and customer amistone headed by Dan Hoppe when then wo latin; and headed by Dan Hoppe when then wo latin; and but me a miscroir wave. For long to.

When I objected to this name culting insulf betause I went to the proper Dept with my complainty which is where it we hope Dept with my complainty which

but interes cantioned me against telling anyone

that he had done so! well except us to this event, if he will take a viell, to know my veracity of

what accurate general would never respond. to my calls to oppraise him of which has hoppening,

and his stopp of lowers were required to ad here and his stop of lowers were required to ad here to and whey the Comons and Educe of the to and whey the benied that, stating that his florida Ban he benied that, stating that his portion with the ASC excluded him and his

May be tour that, that he or any langer, he when I stated that he or any langer, he would worken I who they were explained by come with a left for the way I had to any had to comply instractly, he was I had to any had to early consede that they they had to be grue me dis information of this tippe? Why they be quie me dis information of this tippe? Why they be quie me dis information who were shown also were should will to be handling this case the eventually hupposed to be handling this case the eventually called an back and left 2 mersages one my called are back and left 2 mersages one my called are back and left 2 mersages one my currently and har recommendation has not friendiged that her recommendation has not friendiged at this point and illust "loom to brown expectly at this point and illust "loom to brown expectly at this point and illust "loom to brown expectly at this point and illust "loom to brown expectly at this point and illust "loom to brown expectly at this point and illust "loom to brown expectly at this Point and I'll rely on " as some as its final year.

Tel collegous and some how get the information to you ky fux or ky letter. This was to my request ther she promise the informations ther she was going to use for her recommendation to stop. Here recordings from her were wade at the

Acquiring of January 2013.

In consider recorded nemage the stated Wat "The date has been changed (from Jone 10/13) and ham't been reset tomorrow, after are reset it perhaps me con talk a little ber upout how to resolve this complaint without going to agender, because to me 1ts pretty much settled. This recommendation and Executer Lates

were ashituraly changed with no notice in consideration for me She later went un to belame me for belonging those betes, cule it, was the Cegal department and the Commissions doing. When I received the Rucket of malerial

buten 4th-21/13, I can early see city she had repused to per undo une the information I requested and that would be used ber her recommendations, until the last minute and any request for

on extension reputed ky all.

as par as she is consecuted the "maller is selled " forget encything that was done to me come a long percod of true and put me through, and thout won, the Fix twented is his pensed with, without exposure or analysis or revel attori as to the

troyeting to begin with. I was surprised to see ther mis Brown CC in her freh. 21/13 letter to me i Melinda Mignel in her freh. 21/13 letter to me i Melinda Mignel in her foremore oppies listed, in a portner with the Genemore actions. It was demoved in Mrs 13 nowns actions. It was demoved in the entreme. I completed to the Chief Inspection wi the extreme. I complete to the complement against against affect to fless complement against affect to fless per Inspection. Kline Aloeling, do PSC In spector General: ulm. Miquel a coised me that she methe requested or wented when Mrs. Brown sent to her and ther her only purpose in intacting the pse only block time to degreent the mederial the pse only blown law going to use in her live Martin Blown law going to use in her recommendation and for air extention of timo to beal with it,

for me. It was a gathere of be entry and propersured courtery by melinde mignel as chief mexactor general, that me muce hose dequests on my hehalf to the PSC coul that some how the governors Office was now her ally with encyling ther Uns Brown and to per was dishonert in the but Brown has conducted horself towards we und my case throughout. It's essential to be stelded that turning any commensuluris with the copies of Public Consel their sensor experienced long timo is nertigator morde to Miterient reveral times their "they really bute you, dis like you over there creferring to the PEC and the outlities) and they are morting working wind in glove against you to gether. It was clear and apprent to are oner a long. period of twee that their condition existed, but now A un certificial by a person, as creditionenties who was is a solution to anous face office of Public Counsel is owne of the abservation and Mutement mende in this regard. i punoitely this serious recelulion mould be paid altention a by the Commissioners all of this applies to Duchet # 120176-FI cont 105 4336E as well, emplantajamen In my eports to delaniamo lance, when we could to obtain information from Min Blown and to ablam au extention, amongst au yaneies! controlled and their of citizens semiles about a week ago. Shey were welling to Alto world assign an intestifator to the matter and wedge my requests to the PSC. ky & mail. after tacking to a mis Plende from the Regulating Dept, Rand Sombined her Superusial

after talany to a mis Plendl from the Superussel after talany to a mis Plendl from the Superussel application of the PSC, they totally Struct downs and other in the PSC, they totally Struct any time.

and other in the PSC, they totally struction and nate of some was no doubt that the same promotion and hate.

More was no doubt that the same promotion and hate of Manbers, churcher away ination and also truck as managering cars eved to stiple and also truck any assist times inus made by mis flendly and sense was trucked to request any assistance and leady Rowland to request any assistance and leady Rowland to request any assistance and leady Rowland to request any assistance.

Once again the PS his gone out & it livery to to oh & truet and thewart cary outside comes time that I have sought to obtain

The Communione swell take note quitino fast of innuval, violetini and ten conscion able De houson by those Est Me PSC and lestounty Shows what their position is reperence we and my cuse. there truttique renecations dannot de dissumed.

executed or copored. the supermiser of this agency are out of contral in his untaganistic ales bruction, efte having tabued to some people at the PSC"! at about this same time I rought help brown a local politician who are vist seemed ready to ceruit. He subsequently stelled that he had spoken with the General Consel C. Kaiser and the abole at mosphere Changed aruni get other things we now refused help and blot out told me lead "

"I was not giving to wan this one" what it was not

"That I had " wan at any time promorish was not

that I had " wan at any time promorish was not

that I had " wan at any time promorish was not

the I had " wan at any time promorish was not

the or I had " wan at any time promorish was not

the or I had " wan a series of the series of stated. It is clear the f the general Coursel and the PTC, once again had interfered against me and my cores in seeking out & do assis linke. Thetieno dur this Cown sel general used that same vis crow slouder, character assassination;

libel and me judice promoted and inscribed by the aboute of pomerty there there porties with this politicism to Thewart any cassis time.

slike actions and activities are also in wolten of the florida Dor's Rules of londeret. Action it see of the Abrida Bour Pules & mis-Canduct (c) state or imply an ability to mifluence in properly a government aquely in oppelial. and a sing a ge in conduct that is mejudicial to the abunistration & putice. it goes on to state that lawyers halding, pulling office arrive Cegal responsibilités going sectionel though of other estiment. A longer akure of puller oppiel en rugelet un mability to full the propensive role pan cettonez.

It certainly shows aly the PSG and their legal Elepertment allamed There cetilities to larger me with win parity and the manner in which they bed at the behest of the abuse of external think forters purely to offictuate lawage and hami. I would suggest that the Kar Ser and his staff attorneys familiarize them selves with Section it sit of the Alonder Drus Canon's and Edlice's deal in with new conduct. I was only informed by clunes on the Friday before lent that there two Sochets would be lemped together and I would be opported the "opposerity" in two but minte persons to "precent des cares". Me tash considering the alistimetor and energiting that are Some string out once a long poriod of time. Burying the care in mounds of senteless papertuon commet much the truth of about was one entry and by whom; Since there cores have already been prebetimming and decided in a swante, inclearly shown by the politicain who talk me I would going to low this one one kins & rown, even prior to entern'tting her recommen de ton hased on bule contrued dis information, in a purposeque way, so no to say us for as she's concerned to water is settled" the only reason / agreed to portile puto, in the phone conference agende, nos so that leveld not be a coused of abundaning my cures. In humalion I did not our there energy which were only erealed for horn to begin the largeling process will as a tool to begin the largeling process

I have also enclosed a copy of my cretentials, to by to opposed the control of perturbations need the formula perturbation me by there is colved with the FPL and PSC is enident, they the Commission should servering consider the true facts of those coses and not the consider the true facts of these coses and not the total fallity that has been and so seing promoted by total fallity that has been and to sein promoted by the FIL and in convert with those of the PSC.

Strenk Gon, niperely Nachin Grillooff

OPERATIONS





In Appreciation of Loyal and Dedicated Service, We Take This Occasion To Honor

Capt. Frederick Smallakoff

Who Is Retiring After Serving TWA With Distinction From

Sept. 7, 1964 To May 1, 1986



12 JU (8 17 15 05

Mr. Frederick Smallakoff

6651 Coronet Drive New Port Richey, FI 34655 June 15, 2012

FPSC Office of the Commission Clerk 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Miss Ann Cole- Director

I wish to file a formal complaint/proceeding against Progress Energy of Florida. My informal complaint #1059336E was summarily dismissed by John Plesko of the Process Review Group without affording me the opportunity to contest the original report and his final report. These reports generated were flawed, inaccurate purposefully misleading and incomplete.

He stated at the outset that he wished to dispense with my complaint rapidly. He accomplished that. He has, in the past, and now, been dismissive and greatly adversarial in any complaints

that I have made and has always taken Progress Energies' position on all points all of time, every time, regardless of the facts. I therefore, disagree with those reports.

I have paid my power bills for years each and every time when Progress Energy has avoided periodic tactics and activities for ongoing harassment purposes. I have only questioned and contested those bilis and activities by Progress Energy, in concert with others when they were clearly exhorbitant, false, unfair and inexplicable compared with my historical usage and clearly appear to be created and calculated to cause problems for me.

There are at least 26000+ pages of records in hard copy and disc, that has been created and generated on me and my valid complaints, most, if not all of it self serving, coloured and false which clearly indicated targeting of me as as individual for continued harassment, discord and harm, by Progress Energy in concert with others, This ongoing practice needs to be thoroughly and sincerely investigated to cease.

No other regular customer/consumer with a regular householder account has ever been subjected to the unimaginable gross and inordinate volume of this type of record generation in all of Florida, or anywhere in the entire country for that matter. For what purpose and intent this was done needs to be ascertained. Because I made a few justifiable and valid complaints?

It clearly shows a targeting intent/process and coverup by Progress Energy, assisted by others due to the severity and magnitude of both their legal and moral violations including the abuse of power and the influence to effectuate it.

1

THE REPORT OF ACTION OF SAME

84002 JUN192

I also disagree with the letter dated June 4/12, generated by Jennifer Crawford of the PSC. Any previous attempts to discuss any complaints with her were met with blatant hostility, aggression beyond Just rude behaviour and hanging up on me by coached design. I have repeatedly informed those at the PSC that I no longer wished to even attempt to try to communicate with her on any basis.

She had previously written a false report in concert with her "contact" at the executive offices of Progress Energy, during which she took Progess Energies' position on everything, as she always has, including stating that they had observed proper procedures in disconnecting my power due to a disputed bill. It was subsequently proven to be biatantly untrue and she knew it. I have just been recently appraised that Progress Energy was cited for this violation of the rules. So much for I Jennifer Crawfords veracity and intent to cover up these violations and actions. She needs to be reminded that she is obligated to observe and obey the Canons and Ethics of the Florida Bar, in spirit and letter, regardless of who employs her or whatever influence exists.

I therefore refute and disagree with her June 4/12 letter and report.

Progress Energy, apparently takes great pleasure and satisfaction in setting up false

billing and other scenarios and activities and when I have the temerity to question and dispute it, to disconnect my power.

I am seventy three years of age with multiple serious and permanent physical health issues and injuries. It is a fact well known to those at Progress

Energy and the PSC, including the use of a heart monitor. Still all parties continue to engage in this prolonged and ongoing creation of incidents and harassment and stress with full knowledge of what they are doing and without any regard to any sense of decency.

It has be observed and stated by arespected State Agency, on several occasions, that there is an intense dislike and animosity widespread with Progress Energy and the PSC towards me. It certainly explains a lot.

Sincerely,

F. Smallakoff

& Sus moff

PS. I wish to be a party of record in these formal proceedings/

Per 850-717-0114

Men-Frederick Sudehoff 6le 57 Coronef An-Man parkicken 16. Dec. 31/12

Meis Cenn Cole PGE Commission Clerk 2540 Shomand Din Blod. Jullabassee, Fel. 32399'

Alin lette is is address in Nov. 20/2 letter exculed by the PSC legal sepiriment and supper by wike laws in, Some celtoney. It is I believe a pocal point exculed bur iderch there is no leasis, por the purpose of closing the case # 120176.

It appears that this letter was executed by those at Poe legal, in concert with proper Energy to excelling a situation in closing any case without addressing the facts ever to show any case without addressing the facts every thing this "require ment" now, as a bandline to compet with an impossible task due to the nis kandling of my case and the short holume of information required, with no opportunity of information required, with no opportunity or the fact the property with the complicant or the fact of progrange with the complicant or the fact of progrange with the complicant or the first by some at the PSC and time by some at the past and fabricated disinformation arrived with palse and takeitaled disinformation by John Alakow at that level without my order my pording me the opportunity to perpend.

des petition (pormuel) was piled in fine of 2012.

lefter comprising to mis. Heil Fors man that no new alterney has made contact or appearance to take over my coar, due to the mis conduct of the previous alterness, business Crawford.

let his initial contacts made sometime in med fely of wir, a month under half after I built biled my complaint, and at the whest of me.

Tonson Mr. Auruson contalled me.

As to any in quivies on to What Mr. Lawson's
responsibilities were reference me and my
case, it was stated flood " he pulls energy time
to gether; he conducts an investigation one
lay behalf, gallers ally the best, brings
any helalf, gallers ally the los (protein) abo,
energy thing to getter, from the los (protein) abo,
energy thing to getter, brow the los (protein) and
my decides the facts with their legal people and
their to estain a formulable resolution and
their to estain a formulation to the Commissions
which are recommendation to the Commissions
that he weeks to bully understand to a both
and needs to be a breast of everything on both

Jules. Her. Same son contacted are arounds and the frets and frely "/2. I went over money of the frets and come succeed by Progress and conduct by Some at the PSC and by Progress and conduct by Some at the PSC and

Energy was waste plain that after the wisted if was waste plain that more contiersation laber and would be laber and facts would ensure and would be laber and first walling walters. and the case and not paint belling walters. It was waste clear and understood by him. I was waste clear willing and able becontinue to respect him with it formation and to respect him with it formation and parts on the case, but he was unavailable no referred to return my calls inne made no referred to return my calls inne made no restact couch me. He was absent formations, formation of fine.

Comploried whost their to me ters more who stated that he mould toy to track han down. In the his state want in the non-roles latter we" (meaning his superinter of Crumbors other at the legal department and with prosper ancryy at the respective in from you is his major would with prosper ancryy can untime , so as to assess plance to me now and untime, so as to assess plance to me now for his short comings in not being available and

Instraller I informed him that fares sin leeger of School tiver to, such thousand plans and and on the und asked proges of documentations forwarded on the und asked him as to whe would have thus niordinate amount him as to whe would conflict, he stated, he wastered why he destroy have the likest prices the Medical that he unded allient in his piles he states that he weld allient that documentations and look lite it. To their that documentations and look lites matters. No doubt date he has a cuercusticessed their matters. No doubt date he has a cuercusticessed their matters.

be also stated ther he received a letter from

frequent Energy stating that the foundant forthe

beposit had then with brown that their pursued.

be mater par a copy, he now stated that he
the mater he saw it may be - unagined it,

that he mould look for it some more, the distrust

province me with a copy.

was obtained by treehers by Some at its 150 and by the thory by Some at its 150 and by the descence general was that it was mapsel persone they had be becomentary for former this come year.

In its first and income after this Craubal had written a bulke report along with Propers had written a bulke report along with Propers Except and before closing the time, my former time as considered. He fors were admiss no line he tissued a letaline and his letine ugain propers a way for boing so

In the second in stonie, was in structed by a psc representative to only make a portine payment (us police by to call tion (PSC) Coul that they busined beine them se connect its often I made the proposit. my porus tren dis connected.

representative who your thou subtitutions to speak cereta use the nexter was rout to Rhonda Hechs (where antagordom lowards me her all brown, alio dencice that this represent tive gave there in shinglions, and debut tay is, then, even to the bird say it enougherly makers mistakes.

ky Progress Energy and the PEC in haran ment was viscion and oucon ensuble. Inalletion to being security - Three years of age with undtiple bealth problem, I am on a kevet monitor that requires electrical power.

Mon y twee feople was ever held accountable Ver ellien actions for the Nones Energy

unered up a deposit require ment.

as to the suice france, during the witel contact the danson unterstood this it would take time to provide additionies information towards the in nestigeties. He stated that he fidn thee any problems with granting buth fine as un hecerosy. He discounted years, as una capte lee or refusion to per anything chile in the process but so long us the preging my bills a side from the & 32,000 in bespriet Was Progress Queryy could live without that Sum, and that it unser um issue as to time weeted.

Mow, they have come up with this Dec 31/12 deutline in they will close the Core! It was a planned exercise to close and

eliminate my corse.

I believe that the intent of the unrecesonable be all line demand in prombing neuterial was hue to Iromen Everyy diction in to the PSC in what appears to be a copy relationship to bes pense with the core, we, and everything that goes along as the it- no ther êtrene is no sulthe exposure of the true foets and wistences of grass inis conduction the port of same at The 180, no concert with Progren Energy: I beene no i bea what the fameun has or has not in westigated or what he has in his giles. I to farw that he this renewed lime selfas to his collegedions as stated at the outset and has taken an advance alestructive portion lowerd, meand my core and the workies inholiced. That "are" would ask that you submit any and all information (what does he have and what does be home to submit) us leter than December 5/12. and wherein before fine was to non issue, hos uper been numpeleded to be an (an reasonable) It is to be noted the the Council general, an istece. Cent pluser his repeatedly repused to respond to my calls as an in this arrestant Jenry Henry who repeatedy stated, "I don't know that to the, furning diore allo in aligen I want destounteled. I eselegt alex Keeser as Relates Cost Summere, When he color repured to take my calle. I have also contacted his Stone Starting, the lispetter foural; whose bunchion and duties one clearly defined and apprairies time of the naturation, but he was un responsed und would only comment, iled " I don't have austing to say".

6

according to the Document belief interf. the him schedule in Contatine and only estto ser sion.

by My Nearon able combineers of regulary love work find he beal aris this mother and to prellude further heeme, law requesting a formal Heaville Fursacut to chapter 120 of the Florida Statutes, planike State fegis lature to have my complants, no in mit to have my over expeditionally chered in December 31/12.

Successey J. George

Pred # 850-487 - 1716.

Frederich Smalla Hoff 6651 Coveret DV New Fort Richay, FC 34655

Dec. 28/12.

Clum Cale
PSG Commission Closh.
25"to Showard Oats Blud.
Tælla hussee, Al
32399-0850.

This inquiry, as of this date, Dec. 28/12 is to attempt to determine if Progress in Nevy y will disconnect my power, number fustification as of Dec. 31/12, New Years Eve day, as stated at their notice, received by me on Dec. 24/12, considering the muetitude of issues, irregularities and problems existent ve; my complaint docket #. 170/76.

Communicate these cutstanding makers with

de Mis is Friday Dec 28/12, con mundate Vesponses is vequived de: Mediseource troin.

Succesoly F-Smallakoff

Eric Fryson

From: Ruth McHargue

To: Ann Cole

Sent: Monday, March 04, 2013 3:40 PM

Cc: Rhonda Hicks; Neal Forsman; Diane Hood Subject: FW: Please advise, Mr. Smallakoff

From:

Sent:

To: Cc: Subject: Attachments:	Eric Fryson; Dorothy Menasco Ann Cole; Ruth McHargue FW: Please advise, Mr. Smallakoff FAX-2013-03-04 14_23_40.tif	Administrative Parties Consumer DOCUMENT NO. 08350-12 DISTRIBUTION:
Smallakoff wants the Commis	ssioners to have. It's two responses to th	The document appears to be comments that Mr. e dockets of which he is a party. Pgs 1-16 are for dd it to the correspondence side of the docket.
Original Message From: Dorothy Menasco Sent: Monday, March 04, 201 To: Eric Fryson Cc: Ruth McHargue; Rhonda I Subject: FW: Please advise, M	Hicks; Neal Forsman; Diane Hood; Hong V	Vang; Ann Cole; Martha Brown
Eric, please check correspond	lence to see if we have any of the attache	ed.
	with the Clerk's Office, please forward to	have any or a portion of his attachments. CLK with instructions to Clerk on how to process
Original Message From: Ann Cole Sent: Monday, March 04, 201 To: Dorothy Menasco; Hong V Cc: Ruth McHargue; Rhonda I Subject: FW: Please advise, M	Wang Hicks; Neal Forsman; Diane Hood	
Dorothy,		
Please see if we have this alre	eady. If not, please give Ruth instructions	for filing.
There's a rush on processing	this, due to tomorrow's agenda.	
Thanks, Ann		
Original Message		

FPSC, CLK CORRESPONDENCE

Rhonda Hicks

Tuesday, March 05, 2013 9:01 AM

Hi Ann,

I forwarded this to Neal and he said he thinks this may be a duplicate of correspondence that has already been received. He suggested I forward this to you to be added to the docket file.

Please let me know if we need to handle differently.

Thanks,

Ruth

----Original Message----

From: PSC Fax Server [mailto:Fax@psc.state.fl.us]

Sent: Monday, March 04, 2013 2:24 PM

To: Consumer Contact Subject: FPSC, 22 page(s)

New Fax Received!

You have received a 22 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

To the Commissioners PSC March 4, 2018 Re: Docket # 060774 El Case # 696 236E

Fa4# 850-481-1716

FAX

my lefter to the Commissioners deted March 4/13.

ung lefter to Miss ann Cole, PSC Commission clerk

dutes. Dec. 31/12

a pages

ung lefter to Miss ann Cole-Clerk duted Dec. 28/12

My lefter to Miss ann Cole-Clerk duted Dec. 28/12

my credentials 1 page.

ľ

Wr. Frederick Smullakeffe Wo 572 Rivorview Blud. Dey tona Be ach 72118.

The Commissioners

PSC
2540 Shumord OakBins.

Tallahussee 76 31399.

fax # march 4, 2013. 850-487-1716.

le: Docket # do nit E.T Case # 696 236 E

Con gestino heart farisaire, have a defibulator con gestino heart farisaire, have a defibulator uplanted, with Services medical eithments and uplanted, with Services medical eithments and uplanted, where I nearly airvives medicale by a Car enorsh, where I nearly airvives medicale or 3 months lost my like and over to spitalizie for 3 months lost my like and over to spitalizie for 3 months let this est the psc throughout as well as those cutilities in holved. throughout.

tems being used in both dockets, by the PSC and the tems being used in both dockets, by the PSC and the Willities. There charges were knowledge and Willities. There charges were knowledge and all they were used as a welnele or took to begin the process of torreting for have at the request of mocess of torreting for have abused bower and in fluence to facilities who no little with process using there willities in monolities with process using there willities in process and power. Their anom one cloud, influence and power. We amount they have to be in created a palse bell demand all they have to be in created as palse bell demand that Jan pay it or they will disconnect your. electricity which of course everyone needs.

Buttressed with niderous Mancler, character casesniction debel, hate wongering, instructed to promote and permeate the septem to energe one who well lesting (actions and activities which one in mobilities of the law and activities which one allowed their suple gres to behave in a manner inscrip and aut of control, without my pear of memoratobility, Centerily not by the PSC

properly and parily administered un a currory. examinition will show that I have paid my belles, on time, every time. The average charges were alterely 45 End 65 dollers, i blutant fact than FPL chose to cynice and the PEC(atterneys) chose to grove. I have all my recipts and concelled eluchs in Support of This I Also have a stack of threate to disconnect my electricity of I bidnit My then gale bells for July angust and Lepten lear of 1905. The charges hepre and after, went buch to overmal with vothing changed except during those made up bills which they know that I wo ille complain about and contest. There was no fuetnes or technical basis for these bulse charges except demand payment play games, wrichs, act hadly and sun with it for an long as passible, to put me through it, that i what the 3 parties accented and its about was done.

any an all ottensits made by me through mory, show calls were rebugged by those conclude employees at FPL, shoupf big me from prilate to post, hering anger and an frontedimal by coached design, putting me in hold for intermediale persons of time orner the characteristic honging cop on me.

a perpet come in point and or ample, as hose ance fucas want is littled in morte Brown's "report", in once again higher to determine who was hindly my core, which changed counterney, it was decided that Nose and Lucis was by to person on dueing the phone, she literally sere armed across the Noon "that she deslint want to talk to kee"! Mis is typical of the contics, tautics cond conched behavior and I had to enterne with to try to fruit some revolution and admissions to about they ace doning, and not the seniterical university promotey in the statements of "reports" and home tes les uns Brown as faction to be used in her "recom mendetion" in evoperation with EPL towards elin mation of the facts and my case in these rare untonces when I tried to speak with Mortin Bornen, it was enident that the was offected by the slaw dur. undelbruler curamination that aux liency pronoted and refund to listen to the facts and encionce there aproped. and always anded with her bong ing up on me as the 4 quature couched dissespects Huis lies done countless times, my teleplane

records of my calle to get them to lutan cools fropole respond and revolve the multers has net out to game playing and soi missing antics. they would no part & resolution.

at some point in Sept of 1905, I readily agreed to house to L Pour Quality Engracer, Polt Mc Connick Thoroughly extrumine and aires my pour usage and residone condition. Hais, even though the long stemding win dow of usage hosleen will extublished by your with proper billing When completed I spoke to him new sonalles as to his pundings and the sessilts the states an equinocally that there are at sulately nothing abnormal as to the power usage of the reveluce and stated they he did not know any those wills in question were so high

I requested the pet do com in his report exactly his pridings as he of ordained them to me with no charges. He assured me ther he would. Her in iteal report nes beneficial to me supprising of my contention there there high bills were uncerrate. That Little + hoppen. after waiting a con Siteralis period of time for his report it best + circuis in what should have been one short process time builty received it meets later and was surprised to bind that the original envelope that contained the original report was enclosed in a Small The letter lar was in the envelopeonequally was abrususly steamed a pare it was obvinously played with and doctored with crossed out address stillers and baluls manily envelope. so as to try to hide to fact that is true temporal with. the iniquial report in states to me had been removed and not the comprehensive report as he stated to me that he would send unchenged. He criquial as rearound, replaced with this meaning an 2 stury pourquagne detter, and then, the steamed year play was toped our unite cella plune tape they sent the shory replaced letter in the cripmil Lacturest annelope! I tried to content un accomith so that by loud applain the moner mental discrepency. I was not allowed to great with him or contact lives . even went to to bacility where he exercted blom on acceron som Bhed. They were coniting Con we appear letting me ther he didn't turk though lever though he Certain Mercus has cultures in their eletter, that they with brown hair, or take he was, and in general having a Good time out structing we from seeing time, ablu - He sember and character airsonisation level ever bruilly and instituing he consust there! permenter there at this thed like bucility When bullow through and whete gutton on my post, the following occurred upon reaching the FIL hierarchy, they did not want the original

report, comes wint to me and found no fault with the residence what some they did not many they ougined report done ky their own cyput to exist and entainly wor

heut to me. FPL requested of the Port Office, that their carrier remaine this piece of mail from my mais but and return it to to post office and then sent buck to FRE. after playing, games and having mainlable the Postmonter at the Beach St. fucility admitted they had removed the mail from my key und le. sured to give we the name of the currier intubuelos and in course stated that they could do whatever they wronted. They can't, as it is a te boul ofpense to temper with it resione wird from a parsons murilkay once delivered, by anyone, in Chicking to post Office who should have known that above impone. O ther depertments within the Porrappier confirmed there the world was delivered to my key and should have Stayed there and never been removed. Removal of neil and tempering with wail is a senerly potential daw. Sulesay went comments used by Mertha Brown in her "materiel" used for her recommon fection, about my not having any enibone und/or repuring to promote If ky those within the tope and the PSC werealying about this fact in order to come up and abite could this herious act. I told this to many in the FPL and; PSC, but it was equoied and suppressed as though it

when it was brought up to their Ellen hurger after her lell, to remove the charges, which never bidust happen. should have been money actuard in the post place,

she blusted out ther "that's ellegal" In a subsequent conversation with Heise

Ellenburger, after consulting her superiors, the non took the perition that "it telus happen". This, luce though it was admitted, to by those in the Postoffice and that I had the doctored and pe in my persenter as well as their repural to allow the because to speak with me cyling. So much for their verseity

and bonesty regarding all expects of their opproach to this water and the actions and cretimities throughout. there is only one reason regardless of liver to the this ellegel act perpetrated. There was at solutely unting wring with outting on or in the property to warrant or generale there wordinate and bulled generated high bills, stated werbully and in their original report by their own expert which FPL went to great and illegal lengths to change coul cover up using and eliciting the amstince of a feberul cutily, the Porrypier to dait. Halor clearly & hours the chuse of power and influence by those third parties, autities and individuals to effectualt it. they lid is with the assistance and Cooperation of those within the PSC, especially Murtha Brown ai repusing to cedemit to it civil certainly by suppressing and avoiding it. the Mould have listened and paid attention to the boets ambenibence of this case, instead of being angry confrontational, cooperative wate loffe, affected by the slanders and Lefenceton introduced by there there porties and hauging upon me energ him as the cross coached to do. Shealso is Suly it to obseque of the Conous & Ellies of the He Bare in the respondence of him duties as a lower. The very same aleuse of power and influence to generate there bulne charges, toget their bunk in don to hegin the largeling process thei die Ellenburger stelet in her letter that T-PL loes not troyer people, a conhensant less al which looking at the thepoy mail to hide an bonest report and all that this act entailed. She also stated than it it happens again (ct has been done truice already) to call her. My response un that if the prevently or F-PI leels her or remyone in the top compley to do his a game, you will. ther response ans well energlody's got a boss!

of the Commission accept this type of illicit activity to target an elenty his abiled raison to six tract ranenge. and retulention by the abuse of terril porties withall the false stetoments, out right lies and fourications, escalatel and coached abouncelle behouse their legal dependent and mapported by the PSC welcoling their legal dependent and mapported by the PSC welcoling their legal dependent of well ke a howesty open towardy and to Commission if well ke a howesty open toward them a pass on it lies austing their core will give them a pass on the lies austing their core will give them a pass on the lies austing their days of the core will be the second to the them. encything they done, and singly quie them to queen light to do it in the future.

The protected semi & 300, was reduced by my continued payments of those mouthly exitonent periods in a letter to that Smith of the PSC, ever the quorioned how that gene he played with our followed the unimported or touchail. Euch kete Smith aucha less one aly ituis aux being come make my pay mentales to twee paireds in which they were quested and must within normal amile again I have reach of redicis to disconnect, per ettuse balle choryes, where Muse Blown ordy in seiled two when yeart on hero

recommon better and benied knowledge of the rest as an ongoing lastic by FR.

FPL inserted anything and everything that mere outright like, abs wel statements, that They attributed to me in their communications and reports between Them selves and the PSC that have no connection union reality. These in faithle attempts toure meant to in sult, bemean sand riticules me that went way begand ubsurdity. One particular dious and sterpid mode up statement that day took great pains to cus est several times was "the FPL reporting of try current through his are ten on où intructionis fran les Government with whom he is bowing problems". These wis crow palso statements should be seen for what they one and hummonly rejected. There indiculous missentements and lies were excepted by why Brown and the PSC legal deep without guestion and used in her exterm-untion of her recommen between would the Commission weept this type of win less bripe created his harm and disposagement over and oner again in their concerting attempts to couse have and ribicule rather than admit to their testies

There I's comployers need to held to account for making there passe as such mis statements in their reports and com munications with continue at their reports and com munications with continue offer and to I's for mrs. As rown to embrane and the and the sails on travesty, knowing but me use them is also on travesty, knowing but well what they were and what was intended.

Thank paid those fair bells come charges every fine, on twice for years centrary to what is bling wis stataled ky APL. Three all my receipts and wis stataled ky APL. Three all my receipt and eopies to my cheeks and statements to the Impeter Thank made my complaints to the Impeter I have made my complaints to the Impeter quent, stem stal his of the ISC who was not general, stem stal to me plaints and was disinered for an include to my commencations receiptive to my making to stated in the commencations with and last as stated in the commencations

by Kote Smiths and olliers.

by Kote Smiths and olliers.

at one point I had expressed my complaints to wake!

lemi for about and hour and also inside!

be asked we is I had no moting this his course.

Accently, he beared our having this his course and that he had no motes on it!

and that he had no motes on it!

and that he had no motes on it!

and the joint only reason the listened, not to fame information ones inhat I had and part this information ones inhat I had and all other depts. I believe that to part legal and all other depts. I believe that to part legal and all other ham bransporting at the he is later anower of what was transporting at the he is later another to have by the FP and him.

ag him. Since abot is being resented here by the FPL since above is to dength, and time consuming and societ above or every false attitionent alletest to me by to taken, in the fair minter alletest to me by to laken, in the fair minter alletest to me by the lawning or law & achet, I categorically laken, in the fair minter all of thereby the leave for law in the law in the commission.

Commission for law wo letting action (Fes by mis platements and wo letting action (Fes by this letter to be commission).

I am prepared to go over, discuss and expose the true bucts and usines whom apported the properat some pariet some trude ago in a discourse with fine and name. the General Counsel Cont Kaiser, I come to Slike That I took my walid complaints to their Amising Legala toin compliance and Customer amis time heated by Dein Hoppe when then wo letinis and but beliamons accurach I was shocked to hear him all me a unscrains want. for long to. When I aby cited to this name Calling wishelf, belcause fuent to the proper Dept with my complainty which is inscere it needed to 90 the did not copologies for calling me names but wistered cantioned me against stelling augene Wet he had done so! [will take a roly except us to this event; is he will is well , to proce my veracity of the Counsel general would never respond. what accurld to my calls to coppraise him of which was hoppening, at that time, when remanded aim that he and his stopp by lowers were required to ad here to and abey the Comous and Ellies of the Honda Bar he benied that, stating that his portion with the ASE ex cluded bein and his When I stated that he is any lawyor, itstopp; brow that quilles of the Florish Bor. It he was to day had to comply instructly be more thank to negrulaguily contale that they ded. why try to give me des information of this type? at the bequiring of five or so, I muche was seen cuts to seek him sown was supposed to be handling this case the eventually called me back and left 2 neways one my consumering machine comme rtitue on out that her recommendation, has not findinged at the point and that " I kon & anow exactly what tel rely on as sommes its twalged

Tel allyon and some how get the information to you by fux or by letter. This was to my request use for hor recommendation to stop. Here recordings from her were wall at the Acquiring of Jan acry 2013. In consider recorded message the stitled that " The dute has been changed (from Jone 10/13) and hamit been reset tomorrows, after are reset it perhaps me con talk a little bits about how to resolut this complaint without going to agender, because to me 1th pretty much settled. This recommendation and agenter dates were articlioraly changed with no notice or concidentation for me She later went un to letame une for belowing those betes, culen it, was the Cegal department and to Commissions doing. When I received the Rucket of malerial, buten feb. 21/13, I can earily the city she had reputed to per wide me the informations I requested and that as well be used by her her recommendation, and that the last minute and any request form on extension reputed ky all. as par as she is concerned the "matter is sectled " forget encything that was time to me own a long percod of trie and put me through, we thout now, its Fix twanted it his pensed with, we thout exposure or analysis or renel ation is to the I was surprised to see their min Brown CC Two getting to begin with. ni her Feb. 21/13 letter to me : Melinda Mi quel unde de Jonemon Opico listed, as a postner ai Mrs Brown a chois. It was deurous in the extreme . I copplied to the chief Inspection genrals office to file complant against "Elene Alaeling, the PSC / Ms pecter General: un. Miguel a laised me ther she within sent reguested is writed whis Als. Brown sent to her and ther her only purpose in entacting the PSL only behalf him to loggery the includerial that the thatthe Blown has going to use in her recommendation and for an extention of this recommendation and for an extention of this

to beal with it,

for me. It was a genture of be ency and proper uncel courtery by Melinda mignel as éluis mispeller general, that me much twee legues on my hehalf to the PSC coul that was all. office was now her ally write encyting ther uns. Prown and to per was dishonert in the extreme and is apprical of the manny in which Hun Brown has conducted harriety towards me and my 15 essential to be stated that turning in convercase throughout. sulivis with the office of Public Com sel their sention experienced long time in mentigator made to souther reveral times their "they really but you, dis like you over there Crefering to the PEC and the outdities) and they are I working word in glove a gainst you to getter. it was clear and appropriate to are oner a long. placed of twee that their condition existed, aut now it an contigued by a person, as credited untires who was in a soution to brious. The office of Pullie Counsel is owne of the absenioliais and Mutement made it this regard. c puroitren this serious recelulari mould be paid altention to by the Commissioners all of this capplies to Dachet # 120/26-FI eore # 105 4326 E as well, emplaint agains In my eports to delamano tance, most recently to obtain in formation from un Blown and to ablan en extention, amongs the yeners! controlled und their y citizens comiecs about a week ago. Shey were willing to Alto world assign an in westigator to the matter and medie ory requests to The PSC. ky & muil. after tacking to a mis Plentl from the Regulation Dept , Rand paralend her Supermiser and other in the PSC, they totally short down and now beneat coul repured any thing. More was no doubt that the same promotion of Manton, character circum inations and hatemonogering ans eved to rtiple and ale & truck any assistance mus made by mis Plenell and Remay Revoland to squash any assistance to me.

Once again the PX his gone out y in any to to oh 3 trust and thoust any outside constince that I have sought to obtain The Commusions stould take note of this fast of innuval, niglotine and ten conscion able De housoux by there let Me PSC and certainly saous what their position is reperence me and my case. There trutheful renelations dannot de disnimed. exeused or coprored. the supermiter of this agency was out of control in his untagonistic all's truction, either having "talked to some people at the PSC"! at about this same time I rought help brown a loat politician who art ist seemed ready to cesuit. He subsequently stelled that he had

spoken with the General Consel C. Kaiser and the abole cot mosphere Chenged arum get other things he now refused help and blot out tild me took " was not going to and this one" what it was that I had " wan 'est any time premionisty was not stated. It is clear the f the General Coursel and the PSC, once a gain had interfered against we and my cores in seeking out & do assis timbe. Thelien that this Cown sel general used that

same mi com slender, character assassination; libel and me judice promoted and inscribed my the aboute of pinner by there third porties with an politicion to themost ciny areas tomas

slive actions and arthurties un also in wo leter of the florida & or's lules of londert. Section of see of the Abrida Bour hiles & mis-Conduct (a) state or imply an ability to mi-Aluence in proporty a government aques in ofpicial. and a sing a ge in conduct that is mejudicial to the abusistration & publice. it goes on to state that lawyers halding, pulling office arrive Cegal responsibilités going becjonel thouse of other citizens a longer akuse of puller oppiee con suggest un in ability to fulfill the

propersioned sole of an cettoney.

Exertment allamed There cetilities to hinger. with winsounting and the manner in which topy at the behint of the ciouse of externed think to purely to the church dame age can't have. Morneys familiaingle Men selves with Leve As Six of the flounder Conduct. It certainly mans city the Pasc and their a lemped togreger and would be offered a "copporated" in two bute minute preserve to "copporated" in any correct tark considering the be April East West There the do cheta would be horeneture and everything that wer done [would respect the the Easter and his sty Juns only infinued by clunce in the Fr

I plue also enclosed a copy of my cretentials, to try to opposed two personal attacks peretralideupon me by those ni aplued with the FPL and PSC his enident, that the Commission should servante enside the true factor those cores and not the consider the true factor those cores and not the total fallity that has been and is being promoted by total fallity that has been with those of the PSC.

Shout you, wiferely sullooff







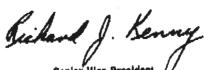
In Appreciation of Loyal and Dedicated Service, We Take This Occasion To Honor

Capt. Frederick Smallakoff

Who Is Retiring
After Serving TWA
With Distinction From

5ept. 7, 1964 To May 1, 1986





Senier Vice President Flight Operations

nall E. Keynold !

Vice President Flying Per 850-717-0114

Min-Frederick Suddhoff
Glest Coroner An

new parkickey te.

346.5.

Mis Ceun Cole
PGE Commission Clerk
2540 Shomand Dete Blod.
Jullahassee, Fel. 32399'.

Alis lette is to address a Nov. 20/2 letter created by the PSC legal be pertinent cure supper by wike Lawson, Semis-celloney. It is I believe a pocal point executed bur alesch there is no leasis, for the purpose of closing the case \$ 120176.

It appears that the letter was created by those at P&E legal, in concert with propen Energy to erecting a pituetion in closing any care without addressing the could bis invising my care writtent adversing the facts each whom it is the requirement now as a feedbeing to comply with an impossible task due to the rocking of my case und the sheer wolume wis kandling of my case und the sheer wolume of information required; with no apportunity of address the ametiple instances of arroughoung to address the progress may perfectly accomplished on the first of progress may perfectly accomplished and fine fact facts and backericated disrepensation with false and take level without any john blueous at the level without any ording the the opportunity to perpond.

dry petition (formed) was please in face of 2012. lefter conficuing to Mr. Weil Fors man West no new altorney has made contact or approxime to take over my coal, due to the mis conduct of the previous allongs, Seniore Cranford. Cet his in traccontact mede sometime in med July of 2012, a month under half cepter I had biled my complaint, and at the wehest of me. Forsular, Mr. Queuson contacted me. Us to my inquiries as to what mr Samson's responsibilitées were référence me and roys care, it lies stiléables « le publi energitions logether, he conducts un insustigation on ay behalf, gathers all & the best brings analything to getter beam the Co (Protein) also, my directs the facts with their legal people and alies to cettain a fanourable resilution and unes a recommission delicie to the Commission. that he needs to bully understand to cuse and needs to be abreest of everything on both When Her. Same son contactel are arounds July 1/2. I went over many of the facts and Andes. issies, no lations, and bellouis and une stucal mis conduct by Some at the Fox and by Progress Hum wade plain that after this withal conversation; that more conversation Energy and facts would entite and would be taken and his cussed by un. Saw wire associated with the core and not first belling weatherso. H was made clear and understone by line. to mespay hair with its formultaris and parts on the cose, but he has unavaileble reported to return my calls and made no contact with me. He was at sent for a long

period of time.

I complained whost this to me fors more who stated that he lucued toy to track have down. " de le lies Mote went ni la nouvelez latter "we" (meaning, his superinter J. Cirustord, cothers at the legal department and with Progress anergy "have no information from you is disingen would can untrue, so us to assess, plance to me now for his short comings in not being available and (mitralley I informed him that laws his absout. receipt of Schoe Tuenty- sur Mourant plus proges of documentations forwarded on me undarked him us to why and how thus nividente concerns I muterial Ours created and like . He stated, he bikut prime and wendered city he deduct have the in his piles. He steles that he would alland that documentalist and look lists it to their dete he has neveraleressed their matters. no doubt he was advised to ignor it by his Super unis He also stated that he received, a letter from Progress Energy stating the Ho Semand for the deposit has taken with brown the forward. the mater processor, he now stated that he thought he saw in, may he - anagines it, that he mould lower for it some more, he did not that he mould lower for it some more, he did not promise me is it a lafy. was oblamed by truckery by Some at the PSC and Dro Eventy of the evene gener was That it was unposed persone they had to be connect cuy pomer truico un one ejear has written a bulde report along with Progress Excerge, and before closing the love, my former was disconnected. We Forsmen atures no less he tisued a lotaling and hipleton

ugain Propen Energy burdery .

In the second in stonie, 1000 in structed by apsc representative to only make a portial pagment (us rules being sequences and if Proper Trues Current my power cap to call thom (PSC) and their lby mound bein them se connect its often I made the proposition. my pormer been dis connected.

representative who your those instructions to speak cerita use. The nexter was sent to Rhonda Hechs (whose antagordom lowerly me has well brown, who denice that this represent time gave there in shinglians, and delic & Lay is, there, even if the bid say it - everylively makers mistaker. This calculated techt planed in advonce, ky Progrew Energy and the PSC as haran ment was niscrois and memerantele. Inaddelion to being security - Three years of age with multiple

health problem, I am oud kent monton that requires electrical power. Mon of these people was ever helacoccounteble per elleri accious. For the Morpers Energy

uneved are a deposit require ment-

as to the fair france, during the witel contact the dawson understood their it tweeds take time to provide additionies information towards the inhertigation. He stated that he fidn thee any problems with granting buth fine as un heurey. He dis counted your, as imaccepte lee , or repression to pay anything while in the process but so long us like principy my biller aside from the # 32000 in despute Was Progress Queryy could live without that Sau, and that it were un issue as to time weeled.

Mow, they have come up will der; Dec 31/12 deadline on they will close the Core It was a planned excarine to close and

eliminate my cose.

I believe that the entent of this unrevsonable be all live domand in providing neuterial was Lue to Inomen Everyy ductating to the PSC in what appears to be a corn relation ship to bes pense with the core, we, and everything that gots along a the H- , so ther eleme is no public exposure of the true facts and wistences of grass wis conduct on the part of same at The 180, in concert with Progres Emergy; I heeve no i bea whow the famson has or has not in custificited on what he has in les giles. I do town that he thas renewald lime salfas to his colling clions as stated at the outset and has taken an advosces abstructive portion lowery and the comies witholand. Us to live statement (nov. zoliz lettor, that "we" would ask that you submit any and all information (what does he have and a her does be home to submit) us letter them December 5/12and wherein before fine was to non ince, tros uses been manspelled to be an (an ressonable) It is to be noted the the Counsel general, am Cent places his repeatedly repused to respond to my calls, as wow his unesitent Jenry Heming, who repentedy rested, "I don't snow tiled to the, furning there calls in which I warn't destountelled. I edled My Kain as ledeles Cent Sammer, when he also repused to tolo my calle. I have also contacted the Stone Starting, the lispeller Journal whose bunchion and duties one clearly tepined and appraise time of the natuation, but he was unresponsible and would only comment, that " I don't have aufter to say".

according to the Document beling in buy, the him schedule is toutotice and only est to reversion.

been more time to deal artistic dicter and been more time to deal artistic dicter and be preclude fruiter herm, law requesting a formal Heaville Statutes, Fluriste State of the Flurista Statutes, Flurista State of figure lichare to hear my complants, no fegus lecture to hear my complants, no con mil to have my core expeditioniste, chered in so eccenture 31/12.

Succession J. George

RECEIVED FPSC 12 DEC 31 PM 3: 58 COMMISSION CLERK

Per 850,717-0114

Min-Frederick Suddehoff 6lest Concured An new part Richen Il. Dec. 31/12

Miss Cenn Cole
PGE Commission Clerk
2540 Shomand Clark Bluk.
Fallahassee, Fel. 32399'

letter created by the PSC legal deportment and supper by mike lawn, Semis celtoney. It is I believe a pocal point escaled bur iderch there is no leasis, for the preparty closing the case # 120176.

Happens that this letter ans created by those at Pol legal, in concert with propen Energy to creating a situation in closing my case can bis invising my case without-addressing the facts and without.

submitting this requirement now as a sendline to comply in it an impossible task due to the nis kandling of my case und the shoer noturne of information required; with no opportunity to abtress the ametiple instances of insomptioning on the part of Progrand negly with the complicant and time by some at the PSC and some by some at the PSC.

ky informal petitions was kunmony and according with pales and fabricated description that level without has grand the large to respond .

dester complained to min. Weil Fors man that no her contract on allowing to min. Weil Fors man that no lo title over my cose, due to the mis conduct of the previous allongs, beniger Crunford.

let his in tralcontact made some trace in med fully of 2012, a month under half after I had biled my complaint, and at the belief of me. For sman, Mr. Suruson contacted are.

les le ouy in quines en te lebert Mr femann s
responsibilitées were reférence ne mul ray
cane, it was redévolver " he pulls everythine
logether, he conducts un intertifichem one
aux behalf, gather all y the best, brings
enerything to getter from the los Procère) abo,
magniture the facts with their legal people and
lives to cettain a ponourable resolution und
emis a recommendation to the Commission,
that he weeks to bully understand to cuse
and needs to be a breast of everything on both
files.

July 1/2 I went oner many of the facts and instructed assires, no lations, wis bellowers and une sucal unis conduct by Some at the Por and by Progress Enorgy:

Enorgy.

It was wade plain that after this withal conversation; that more conversation and facts wanted entit and would be taken and lis cussed by Mr. Saware associated with the core and not just belling waters.

It was made clear and un berstone by him. I was ready, withing and able becontinue to respect him with information and parts on the cope, but he has unavaiscule refused to return my calls and made no contact with me. He was absent for a long place of time.

I complained whost the the me furs more who stated that he twowed toy to track han down ... As to his state went in he mountly bester cetter we "(meaning his superinter of branchord other with the begal depart next and with propen a way "have no information from you is visingen wous and with entries to me now for his short comings in not being would have and

Initrally I informed him that there sin see seems of Some there to see thousand plus proper of some their fourtand on the und while him us to will how ithis nivelenate amount friend there ind wondered with he stated, he have found wondered why he deduct home the in his piles. He stated that the his biles he stated that the his fall attains and look that it to to the third date he has nevertablessed this matter. No doubt he was advised to vigion it by his Super winis

He also stated that he received a letter from
fromen Energy stating that he search forthe
beyouth has been with brown them runned
the matter for a copy, he now stated that he
thought he saw it, may he - unaginess it,
that he mould coun for it some more, he distract
promise we will a copy

the imposition of this additioned worden was obtained by trickers by Some at its PSC and Pro. Energy - She exerce gener has that it was imposed persone they had to be sconnect my former thico in one year.

lug pomer truico in one egen.

In itis brist anstinuo, apter Min Cranford had written a fulde report along until Progress Evergy, and before closing the love, my pomer and eis consulted. Mr. Fors man admises no los he timed a letalian and his latin again Progress E margy for doing So.

In the Socond in stone, I was in stanted by a psc representative to only make a pertire paghent as couly being sequences and if Progres Every turned my poles by to call low (PSC) Coul theilley would have them so connect its ofter muche the proposet. my pores tres dis course ted.

representative who your those vistacling to speech with we the netter was sent to Rhonda Hechs (where antagorism lowerly me has well brown, who denced ther this represent in gave thore in structions, coul deduit Jay in their. even to the bid say it enoughous makers mistaker. ky Progress Emergy and the PSC us harun ment was viscon and mean emable. Inaddelion to being security - Three years of arge with undtiple healthe fedeline, I am oud heart monte that require electrical power. Min y there people was war held accountable

per elien actions. for this Money Energy unered us a deposit organic ment.

as to the twin france, during the witel contact the dawson unbordered their it toud take time to provide additionies information townshi the inhertigation. He stated that he fidnither any problems with granting buth time as un hecerous. He dis counted years, as inacceptable or reforma to pay anything while in the process but so long us (this praying my bills aside from the 3200 his despute Wer Progress Zveryy would live untout that Sain, and that it una um issue as to time weeled.

Mow, they have come by will din Dec 31/12 deadline in the will close the love! It was a planned exterine to close and eliminate my corse.

believed that the intent of this unrecessmable bead line domand in providing realizable lines has to drome the providing realizable lines has been a copy relationship to but pense with the con, we, and everythy that of other energy the property that expressione of the true foeth and witheres of grass was conduct on the port of same at the fice of the port of same at the first progress there is no present the port of same at

I heeve so ! to a iller the famein has or has not in her with the hos in her giles. I to brow that he has renewed himsoff— as to his collegitions as stated at the outset and has taken an industries abstructive position toward, meand my case and the issues inholused.

Us to his statement (now refer better, that "here" would ask that you submit, any and all information (what does he have and what does be have and when spire one where before fine was to non issue, has now been manipulated to be an (an ressonable) issue.

It is to be noted the No Council General, then cent places has repeatedly repused to respond to my calls as a win him when that Jenry theming who repeatedly reached, "I don't those tiles to the, burning theore calls in which I want to descountified. I called the Kaise as Likeles Cost Sammere, when he also repused to tolo my calle.

I have also contacted the Stone Satting,

Thave also contacted this stone town, the turpella foural, whore burchion come duties one clearly tepries and appraise him of the naturation, but he consumre possible and would only comment, that "I don't have aughting to Say".

6

According to the Document filling interf. the him schedule in Contative and only ext to ser ision.

by my reason able and weeks on request form were two to beal aris this wholes and to prellude frusten herm, law requesting a formal Heavily Pursuant to chapter 120 of the Florida Statutes, Flavila State fegus between to have my complaints, no in my to have my core expeditionally above in December 21/12.

Bucerely J. Geraty

PARTIES

Pay # 850-487 -1716.

Frederich Smalla Hoff 6681 Coronet DV Man Firt Richar, FC 34655 Dec 28/12.

727372.8844.

Clum Cole
PSG Commission Clashe.
25 40 Showard Oats Blud.
Tasla hussee, 4l
32399-0850.

This inquiry, as of this date, Dec. 28/12 is to attempt to de termine of Progress it nevery—will disconnect my pomer, wisher fustification as of Dec. 31/12, New Years Ere day, as stated at their notice, received by me on Dec. 24/12, edusidering the unetitide of 125ves, irregularities and problems existent very my complaint docket #. 17076.

communicate these contetanding makers with use

de Mis is Friday Dec28/12, an immediate vesponses is vequived ve: Mediseonnection.

Succession F-Smallatoff

88350 DEC 28 ≥

TO THE WEST STATES OF A TOPACT