

RECEIVED-FPSC

13 MAR 26 AM 9:13

COMMISSION
CLERK

120176-EI

Frederick Samulakoff
6651 Coronet Dr
New Port Richey, FL
34655
March 21, 2013.

Mrs Ann Cole
FPSC office of
the Commission Clerk,
2540 Shumard Oak Blvd.,
Tallahassee, FL
32399-0850

Ref: our telephone conversation of
March 20, 2013.

Enclosed are 33 pages of documents,
in hard copy, the duplication of which I faxed to
your office on March 20, 2013.

Since I have been advised that faxed
material is not available for official filing and
only to ~~the~~^{the} correspondence folder, I am submitting
these same documents in hard copy, by mail,
to be officially filed and made part of the
record for both Docket numbers, 120176EI
and 060774FL.

Thank you,
F Samulakoff

DOCUMENT NUMBER-DATE

01465 MAR 26 2013

FPSC-COMMISSION CLERK

To the Commission, FSC.
Toronto # 172513
Re: Doctel # 10617612.9
Case # 1054 3561

Fax #
1-800-571-0809
contents.

- My letter to the Commission dated March 4/13
8 pages
- My letter to the Commission clerk
1 page dated June 15/2012
- My letter to the Commission clerk 3 pages
dated Dec 20/12
- My letter to the Division of Regulatory
Compliance dated Oct. 30/16. 1 page.

fax # 1-800-511-0804.

Mr. Frederick Smallickoff
West Coronet Dr
New Port Richey,
FL 34655

March 21, 2013.

The Commissioners
Public Service Commission
2540 Sherman Oak Blvd.
Tallahassee, FL 32399

As with the previous Docket Case addressed in my letter to the Commission, I also want to correct the sanitized term used by Progress Energy and the PSC especially the legal department as to the term "unproven bills".

These were purposefully created charges and billings so as to cause problems involving targeting due to the abuse of power and influence by external third parties as with the other utility, that was done in the same identical way.

For targeting purposes, one attack is good, two is even better. That will really tie him up, keep him going and stretch him out.

Progress Energy seems to be able to create charges and bills all over the map regardless of the climate conditions or the actual usage.

In Jan of 2012 the bill was \$265.90, in November of 2011, \$109.30. In Jan of 2010 \$369.17, in Mar. of 2011 \$107.35, in Oct. of 2011, \$104.48

I will refer the Commission to my letter of 12/8/12 to Miss Ann Cole, the Commission clerk. This letter addresses the PSC legal Dept. and Mr. Lawson.

This letter (contents of) have never examined by those at the PSC legal Dept, nor were factors and facts mentioned by Mitferson in the report and recommendations. It was totally ignored and omitted by him and the legal Dept according to what he was told to say by his supervisor, J. Crawford with full knowledge by the Counsel General, E. Kaiser.

As to shutting my electricity in the first instance that was addressed in my Dec. 5/12 letter. Crawford in cooperation with the Miss. State Council of Progress Energy ~~Progress Energy~~ Progress Energy, permission for disconnection, before the case was closed and in a separate letter from M. F. Sullivan advised me that she was asked for that violation.

In the second instance their progress factors and opinions were played by Progress and not the PSC. This was advised in that same letter. I advised them of it at the time.

Many of these facts and issues were addressed in my letter to the Commission Clerk dated June 15/12. These letters were passed to the PSC, but were ignored.

The reason given by Progress Energy to me demand a deposit, because they had to disconnect my power. Considering how and why it was done, this was a ridiculous notion, but supported by false information.

The matter of time to provide whitewash more sequential progress Energy and the PSC legal Dept. then found him innocent, so as to close and eliminate my case as soon as possible. During a great period of time, Mitferson absented himself from the case entirely. He had to be kicked down by Mr. Hersman to at least contact me. He did absolutely nothing to investigate the facts and issues brought to me and my case as he was told to do by his supervisor at the legal Dept.

Regarding his report as to no evidence of meter tampering contained in his paragraph 10. A couple of years ago a senior meter specialist from Progress Energy inspected the meter while I watched.

He was surprised that the coloured metal tab was not the one he installed, not his. He was disturbed that someone had accessed my meter after he had previously with no report or record being made of it. When questioned further, he stated that all meters can be manipulated. According to Mr. Jansz, staff reported that there was no indication of meter tampering. When I relayed this information to J. Crawford (while she was still handling my case), I informed her that it was my opinion that she could progress through what have this honest expert technician without a job if he didn't retract or deny his statements. It turned out to be true, as some time later J. Crawford denied everything.

Some time prior to that, when a usual reading's were taken, the reader took a reading next door, completely ignored my meter and walked across the street. I reported it to his supervisor, he stated that he did take the reading "on his mother's phone". When I told him that I had a witness to this event of whom read that was standing right there with me and saw the whole thing. If he didn't know what to say he was willing to challenge me, my word against his. I had my own mother's grave comment until I confronted him with a witness who could prove my veracity. At some point subsequent to these events I was asked to have an electrical metering / measuring device placed at the residence to monitor usage. I readily agreed.

This was to be done by an independent electrical contractor at the cost of \$30/day. (was advised). This device remained at the residence for some six weeks or so. At the end of this period I asked the technician as to what he had obtained. What was needed for an assessment and report. He responded that he had, and the device could stay there forever. The device was then removed by that same electrician.

Some time later, he pulled out charts, graphs which would rival some N.T.A presentation and meant to dazzle me.

By his manner and statements, the whole presentation seemed desecrative to me.
 After getting to the core meaning of it, I asked him to state in plain language on to what the results lead, after this extensive, severely technical testimony. He now stated unequivocally that they found nothing wrong at all with the residence so as to generate high electricity usage!
 They went to great expense hoping to find something, anything to justify their high bills and found nothing.

In my opinion, Lawson's paragraph six, effort had agreed to the most intricate and technically detailed testimony, M. Lawson had the gall to make this deliberately false accusation and his statement. A Home Audit is infamously compared to the extensive testing done already by M. Lawson and his "staff" not only deliberately omitted the above stated events, although he and the legal dept. and other Dept. within the PSC had full knowledge of it, he chose to avoid stating the blatant facts of my case beneficial to me and instead focused on and accusing me of declining some, infamously Home Audit. He should be held to account for his false and perjorative actions and misstatements obviously calculated to deceive the Commission into believing his essentially false report and an argument for Progress Energy's benefit.

By showing the Commission with irrelevant "facts" and covering up and omitting the true facts, his report is false and meaningless and only attempts to bury the truth in paperwork. If the PSC legal dept and PSC had spent 1/1000th of the time revealing and exposing the true facts of this matter, this agenda would not be taking place today, but that's what was not intended.

The PSC legal dept attorneys must also be held to obedience of the Courts & rules of the Florida Bar, regardless of any assurances that there won't be any accountability.

The same points that were made in my March 11/13 letter to the Commission as to the other Rocket and Utility copy were.

A few days ago, Mr. Lawson finally called me, to advise me that a mistake had been made in the disputed amount! He was aggressive and confrontational and raised his voice to me - I simply asked him as to whether he had investigated the 26 thousand dollar in hard copy and he stated he would at the outset to June he absented himself from the case.

In an amazing statement he said that he doubted that that abundance of paperwork on my case was ever generated or that it existed!

This while I was looking at the boxes filled with files sent to me by the Commission Clerk! So much for the veracity of Mr. Lawson and his legal dept. he then hung up on me unceremoniously. His actions and activities have been witnessed in other and previous letters. His false and prejudiced reports generated and biased for the benefit and cover up by Progress Energy should be disregarded by the Commission.

As with the other case piled on together for two 15 minute presentations is the possible task. I will not jeopardize my health and safety for a long drive to Tallahassee for the privilege of a five minute presentation for each docket. I have already addressed the predictable outcome of these cases and as to why, in my previous letter to the Commission. The only reason that I have agreed to participate in this telephonic agenda, was so I could not be accused of defaulting or abandoning the case.

Sincerely,
Theodore S. Mark

To the Commissioners PSC

March 4, 2013

Re. Docket # 060724 E1
Case # 646236 E

Fax #

850-487-
1716

FAX

my letter to the Commissioners dated March 4/13.
14 pages

my letter to Miss Anna Cole, PSC Commission Clerk
dated Dec. 31/12
6 pages

my letter to Miss Anna Cole - Clerk dated Dec. 28/12
1 page

my Credentials 1 page.

Mr. Frederick Smallwood
c/o 572 River View Blvd
Daytona Beach

FL
32118

For # March 4, 2013.

850-487-1716

1-800-511-0809

The Commissioners
PSC
2540 Shumard Oak Blvd.
Tallahassee FL 32399.

Case Docket # 060774-FL
Case # 096236E

I am a 72 year old man, who suffers from
congestive heart failure, have a defibrillator
implanted, with serious medical ailments and
injuries sustained by a car crash, where I nearly
lost my life and was hospitalized for 2 months.
All this was known by those at the PSC throughout
as well as those utilities involved, throughout.

I want to correct the erroneous and sanitized
terms being used in both dockets, by the PSC and the
utilities. These charges were knowingly and
calculated in a purposeful manner to lie to me.
They were used as a vehicle or tool to begin the
process of targeting for harm at the request of
external third parties who have abused power
and influence to facilitate this targeting for harm
process using their utilities monopolies with
their enormous clout, influence and power.
All they have to do is create a public bill, demand
that I pay it or they will disconnect your
electricity which of course everyone needs.

Battered with vicious slander, character assassination label, hate mongering, instructed to promote and permeate the system to anyone who would listen (actions and activities which are in violation of the law and actionable), which allowed their employees to behave in a manner vicious and out of control, without any fear of accountability, certainly not by the PSC.

For years, when the bills and charges were properly and fairly administered, even a cursory examination will show that I have paid my bills on time, every time. The average charges were between 45 and 65 dollars, a blatant fact that FPL chose to ignore and the PSC attorneys chose to ignore. I have all my receipts and cancelled checks in support of this. I also have a stack of threats to disconnect my electricity if I didn't pay their false bills for July August and September of 1965. The charges before and after, went back to normal with nothing changed except during those months they knew that I would complain about and contest. There was no factual or technical basis for these false charges except to demand payment, play games, tricks, act badly and run with it for as long as possible. To put me through it, that's what the 3 parties wanted and that's what was done.

Any small attempts made by me through many phone calls were rebuffed by those cowardly employees at FPL, scrapping me from pillars to post, leaving me angry and confronted by coached designs, putting me on hold for interminable periods of time and the characteristic hanging up on me.

A perfect case in point and by example, as how Louise Lucas' name is listed in Martha Brown's "Log",
 name again being to determine who was handling my
 case, which changed constantly, it was decided that
 Rose Ann Lucas was by the phone on during the
 phone, she literally "poured across the
 phone" "that she didn't want to talk to me!"
 This is typical of the antics, tactics and conduct
 behaviour that I had to contend with to try to
 find some admission and admissions to what they
 were doing, and not the sanitized versions
 presented in the statements of "reports" and promoted
 by Mrs Brown as factual to be used in her
 "room condition" in cooperation with FPL towards
 elimination of the facts and my case in these
 same instances when I tried to speak with Martha
 Brown, it was evident that she was affected by the standard
 malpractice assumption that was being promoted and
 refused to listen to the facts and evidence that existed.
 and always ended with her being very open to me as
 the signature coached disrespects.

This has been countless times. My telephone
 records of my calls to get them to listen and
 properly respond and resolve the matter was
 met with game playing and disservice antics.
 They wanted no part of resolution.

At some point in Sept. 1965, I readily agreed
 to have a FPL Power Quality Engineer, Mark
 die Cornick thoroughly examine and assess my
 power usage and residence condition. This, even
 though the long standing unit law of usage has been
 well established for years with proper billing.
 When completed I spoke to him personally as to
 his findings and the results. He stated unequivocally
 that there was absolutely nothing abnormal as to the
 power usage of the residence and stated that he did not
 know why those bills in question were so high.

I requested that he put down in his report exactly
his findings as he explained them to me with no changes.
He assured me that he would. His initial report was beneficial
to me, supporting my contention that those high bills were
unreasonable. That didn't happen.

After waiting a considerable period of time for his
report, it didn't arrive in what should have been a
short period of time. Finally he called at work, later
and was surprised to find that the original envelope
that contained the original report was enclosed in a small
manila envelope.

The letter that was in the envelope originally was
obviously steamed open, it was obviously played with
and doctored with crossed out words, letters and labels
so as to try to hide the fact that it was tampered with.
The original report as stated to me had been removed
and replaced with a benign, uninteresting short letter,
and not the comprehensive report as he stated to me
that he would send unchanged. The original was re-
moved, replaced with this meaningless 2 short paragraph
letter, and then the steamed open play was taped over
with cellophane tape they sent the short replaced
letter in the original doctored envelope!

I tried to contact Mr. McComick so that he
could explain the monumental discrepancy. I was
not allowed to speak with him or contact him. I
was sent to the facility where he reported to me in
the letter described. They were waiting for me after
telling me that he didn't work there, even though he
knew Steven's address in this letter, that they didn't
know him, or who he was, and in general "having a
good time obstructing me from seeing him, after
family and letting he cannot here!

The number and character information had been
permeated there at times that I had difficulty
after follow through and investigation on
my part, the following occurred: upon receiving the
FBI hierarchy, they did not want the original

report, confidential to me until found in fact with the
evidence whatsoever, they did not want that original
report due by their own report to report and certainly not
sent to me.

FPC requested of the Post Office, that their carrier
remove this piece of mail from my mail box and
return it to the Post Office and then not back to
FPC. After playing games and being unavailing
the Postmaster at the Beach St. facility admitted
they had removed the mail from my box and a-
passed to give me the name of the carrier involved,
and in essence stated that they could do whatever
they wanted. They can't, as it is a Federal offense to
tamper with or remove mail from a persons mail-
box once delivered, by anyone, including the Post
Office, who should have known that above anyone
other departments within the Post Office confirmed that
the mail was delivered to my box and should have
stayed there and never been removed. Removal
of mail and tampering with mail is a clearly
punishable offense by Federal Law.

Subsequent comments used by Martha Brown in her
"National" used for her recommendation, about my
not having any evidence and/or reporting to provide
it, by those within the FPC and the PSC and analyzing
about this fact in order to cover up and whitewash
this denisus act. I told this to many in the FPC and
PSC, but it was ignored and suppressed as though it
didn't happen.

When it was brought up to Heidi Ellenburger
after her call, to remove the charges, which never
should have been manufactured in the first place,
she started out that "that's illegal".

In a subsequent conversation with Heidi
Ellenburger, after consulting her superior, she now
took the position that "it didn't happen". This, even
though it was admitted to by those in the Post Office
and that I had the relevant envelope in my possession
as well as their refusal to allow the evidence to
speak with me again. So much for their morality.

and honesty regarding all aspects of their approach to this matter and the actions and activities throughout. There is only one reason, regardless of how it started and decided now, as to why this illegal act was perpetrated. There was absolutely nothing wrong with accepting over in the property to warrant or speculate there inordinate and possibly questionable legal bills, added verbally and in their original report by their own expert which FPL want to print and illegal lengths to change and cover up using and eliciting the assistance of a federal entity, the Post office to do it. It also clearly shows the abuse of power and influence by these third parties, entities and individuals to effectuate it. They did it with the assistance and cooperation of those within the PSC, especially Martha Brown in refusing to admit to it and certainly by suppressing and covering it. She should have listened and paid attention to the facts and evidence of this case, instead of being angry, confrontational, cooperative with the FPL, affected by the Humber and defamations introduced by these third parties and hanging upon me as my line as she was caused to do. She also is subject to discipline of the Com. & Ethics of the PSC for the performance of her duties as a lawyer.

The very same abuse of power and influence to generate these false charges, to get their foot in door to begin the targeting process.

Her Sir Elmhurst ~~stated~~ in her letter that FPL does not target people, a comment that withholding at the height of mail to hide an honest report and call that threat extended.

She also stated that if it happens again (it has been done twice already) to call her. My response was that if she mentions it FPL will not do anything with the FPL employ to do for a year, even call. Her response was "well employees got a boss!"

if the Commission accepts this type of illicit activity to target an elderly disabled person, to extract money and contribution by the abuse of their position, influence the false statements, outright lies and fabrications, calculated and coerced abominable treatment by FPL employees and supported by the PSC including their legal department if will be a travesty upon history and the Commission in assuming this case will give them a pass on accepting allegations, and simply give them the green light to do it in the future.

The protected name of Zoe, as indicated by my continued payments of three monthly statements periods as a letter to Kate Smith of the PSC, how the questioned how this sum be played out, as the amount being entered and not to be ^{in fact} ~~unaffected~~ or touched. Even Kate Smith was a loss on why this was being done.

I always continued to make my payments to three periods in which they were generated and under certain normal limits again. I have stated of notice to disconnect, for those false charges, which Mrs Brown only inserted two other ^{in fact} ~~insert~~ recommendations and denied knowledge of the last woman ongoing ^{acted} ~~acted~~ by FPL.

FPL inserted anything and everything that were outright lies, absurd statements, that they attributed to me in their communications and reports before themselves and the PSC that have no connection with reality. There in fact attempts were made to insult, demean and ridicule me that went way beyond absurdity. One particular odious and stupid made up statement that they took great pains to insert several times was "the FPL informing you current through his action on an interaction from the Government with whom he is having problems". These vicious false statements should be seen for what they are and humbly rejected. These ridiculous misstatements and lies were accepted by Mrs Brown and the PSC legal team without question and used in her ^{in fact} ~~in fact~~ mention of her "recommendation".

would the Commission accept this type of
mindless tripe created for harm and disreputement
over and over again in their concerted attempts
to cause harm and ridicule rather than admit
to their tactics

These FPC employees need to held to account
for making these false absurd misstatements
in their reports and communications with each
other and the PSC. For Mrs. Brown to continue
and use them is also a travesty, knowing full
well what they were and what was intended.

I have paid those fair bills since charges every
time, on time for years contrary to what is being
misstated by FPC. I have all my receipts and
copies of my checks and statements to prove it.

I have made my complaints to the Inspector
General, Steve Stalting of the PSC who was not
receptive to my valid complaints and was dis-
missive and not as stated in the communications
by Kate Smith and others.

At one point I had expressed my complaints to
him for about an hour and when I was done
he asked me if I had any complaints to make!
Recently, he denied our having this discourse
and that he had no notes on it!

Apparently the only reason he listened, was to hear
"what I had" and pass this information over
to PSC legal and all other depts. I believe that
he is/was aware of what was transpiring at the
PSC and did nothing, as his function requires
of him.

Since what is being presented here by the FPC
and PSC legal is too lengthy and time consuming
to address every false statement made and action
taken, in the five minutes allotted to me by the
Commission for each docket, I categorically
deny and disavow all of those false
misstatements and violating activities by
this letter to the Commission.

I am prepared to go over, discuss and expose the true facts and issues when offered the proper time and venue.

At some point some time ago in a discussion with the General Counsel Court Kaiser, I came to state that I took my valid complaints to their attention of regulatory compliance and customer convenience headed by Dean Hoppe when their violations and bad behavior occurred. I was shocked to hear him call me a miscreant and liar for doing so.

When I objected to this name calling insult, because I went to the proper Dept with my complaints which is where it needed to go.

He did not apologize for calling me names but instead cautioned me against telling anyone what he had done.

I will take a polygraph as to this event, if he will as well, to prove my veracity of what occurred.

The Counsel General would never respond to my calls to appraise him of what was happening again.

At that time when I reminded him that he, and his staff of lawyers were required to adhere to and obey the Canons and Ethics of the Florida Bar, he denied that, stating that his position with the ASC excluded him (and his staff) from that.

When I stated that he or any lawyer, regardless of who they were employed by come under the provisions of the Canons and Ethics of the Florida Bar, after beginning that they had to comply initially, he now had to begrudgingly concede that they did.

Why try to give me dis information, this type? At the beginning of June or so, I made several calls to Tech. My Brown who was supposed to be handling this case. She eventually called me back and left 2 messages on my answering machine. Stating on one that her recommendation was not finalized at this point and that "I don't know exactly what I'll rely on". As you can see I finalized

I'll call you and somehow get the information to you by fax or by letter. This was to my request that she provide the information that she was going to use for her recommendation to Staff.

Her recordings from her were made at the beginning of January 2013.

In another recorded message she stated that "the date has been changed (from Jan 10/13) and hasn't been reset, tomorrow, after we reset it perhaps we can talk a little bit about how to resolve this complaint without going to Ceyden, because to me it's pretty much settled.

This recommendation and Ceyden dates were automatically changed with no notice or consideration for me. She later went on to blame me for delaying these letters, when it was the Legal Department and the Commission's doing.

When I received the packet of material dated Feb 21/13, I can easily see why she had refused to provide me the information I requested and that would be used for her recommendation, until the last minute and my request for an extension repeated by all.

As far as she is concerned the "matter is settled". Forget everything that was done to me over a long period of time and put me through, now, the FIC wanted it dispersed with, without exposure or analysis or retaliation as to the targeting to begin with.

I was surprised to see that Mrs. Brown CC in her Feb. 21/13 letter to me, Nicola Miguel with the Governor's office listed as a partner in Mrs. Brown's actions. It was benign in the extreme. I applied to the Chief Inspector General's office to file a complaint against

Clive Dialect, the PSC Inspector General. Mrs. Miguel advised me that she neither requested or wanted what Mrs. Brown sent to her and that her only purpose in contacting the PSC on my behalf was to delay - the implication that Martin Brown was going to act in her recommendation and for an extension of time to deal with it.

for me. It was a gesture of decency and professional courtesy by Melinda Miguel as Chief Inspector General, that she would have delegates on my behalf to the PSC and that would all

To make believe that somehow the Governors office was now basically with everything that Mrs Brown and the PSC was dishonest in the extreme and is appalled of the manner in which Mrs Brown has conducted her self towards me and my case throughout.

It is essential to be stated that during my conversations with the Office of Public Counsel their senior experienced long time investigator would be statement several times that "they really hate you, do you you are there (referring to the PSC and the utilities) and they are working hard to give a gainst you together."

It was clear and apparent to me over a long period of time that their condition existed, but was not certified by a person, as credit utilities who was in a position to know. The Office of Public Counsel is aware of the allegations and statement made in this regard.

Obviously their services should be paid attention to by the Commissioner. All of this applies to Packet # 20176 FT case # 1054336E as well, complaint against

Progen Energy.

In my efforts to obtain assistance, and most especially to obtain information from Mrs Brown and to obtain an extension, I have kept the agencies contacted and that of Citizens Services about a week ago. They were willing to help, would assign an investigator to the matter and would my requests to the PSC by E Mail.

After talking to a Miss Rendell from the Regulatory Dept, Rand Rowland her supervisor and others in the PSC, they totally shut down and now could not respond anything. There was no doubt that the same prohibition of Mansour, character assassination and hate-mongering was used to stop and obstruct any and every was made by Miss Rendell and Randy Rowland to squish any assistance to me.

Once again the PSC has gone out of its way to obstruct and thwart any outside assistance that I have sought to obtain.

The Commission should take note of other part of immoral, unethical and unethical behavior by those at the PSC and certainly knows what their position is regarding me and my case. These truthful revelations cannot be dismissed, squered or ignored.

The reputation of this agency is out of control as has antagonistic obstruction, after having talked to some people at the PSC "I at about this same time I sought help from a local politician who at first seemed ready to assist. He subsequently stated that he had spoken with the General Counsel C. Kaiser and the whole atmosphere changed. Amongst other things he now refused help and flat out told me that "I was not going to win this one", what it was that I had "won" at any time previously was not stated. It is clear that the General Counsel and the PSC once again had interfered against me and my case in seeking outside assistance.

I believe that this Council General used that same vicious slander, character assassination, libel and prejudice promoted and inserted by the abuse of power by these three parties with this politician to almost any assistance.

These actions and activities are also in violation of the Florida Bar's Rules of Conduct. Section 4.24 of the Florida Bar Rules of Conduct (c) state or imply an ability to interfere in properly a government agency or official, and (d) engage in conduct that is prejudicial to the administration of justice. It goes on to state that lawyers holding public office assume legal responsibilities going beyond those of other citizens. A lawyer's abuse of public office can neglect an inability to fulfill the professional role of an attorney.

It certainly shows why the PSC and their legal department colluded these activities to target me with impunity and the manner in which they did at the behest of the abuse of external third parties purely to effectuate damage and harm.

I would suggest that Mr Kaiser and his staff attorneys familiarize themselves with Section 4-84 of the Florida Bar Laws and Ethics dealing with this conduct.

I was only informed by chance on the Friday before last that these two Societies would be lumped together and I would be afforded the "opportunity" in two brief minute sessions to "present my case".

It is an impossible task considering the obstruction and everything that was done during and over a long period of time. Bringing the case in mounds of senseless paperwork cannot make the truth of matters come out and by why.

Since these cases have already been predetermined and decided in advance, as clearly shown by the politician who told me I would go up to "win this one", one Mrs Brown, even prior to submitting her "recommendation" based on false continued disinformation, in a purposeful way, so as to say as follows "she's concerned the matter is settled".

The only reason I agreed to participate in the phone conference agenda, was so that I would not be accused of abandoning my case.

In summation, I did not see there created for harm & all charges which were only used as a tool to begin the targeting process.

I have also enclosed a copy of my credentials, to try to
 offset the serious personal attacks perpetrated upon me
 by those involved with the FPI and PSC.

It is evident, that the Commission should seriously
 consider the true facts of these cases and not the
 total falsity that has been and is being promoted by
 the FPI and in concert with those of the PSC.

Thank You,
 Sincerely,
 Arthur S. Miller

120176-21

12 JUN 19 10:13 AM '12

Mr. Frederick Smallakoff

6651 Coronet Drive
New Port Richey, FL 34655
June 15, 2012

12 JUN 19 AM 10:13

RECEIVED FPSC

COMMISSION
CLERK

FPSC Office of the Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Miss Ann Cole- Director

I wish to file a formal complaint/proceeding against Progress Energy of Florida. My informal complaint #1059336E was summarily dismissed by John Plesko of the Process Review Group without affording me the opportunity to contest the original report and his final report. These reports generated were flawed, inaccurate purposefully misleading and incomplete.

He stated at the outset that he wished to dispense with my complaint rapidly. He accomplished that. He has, in the past, and now, been dismissive and greatly adversarial in any complaints

that I have made and has always taken Progress Energies' position on all points all of time, every time, regardless of the facts. I therefore, disagree with those reports.

I have paid my power bills for years each and every time when Progress Energy has avoided periodic tactics and activities for ongoing harassment purposes. I have only questioned and contested those bills and activities by Progress Energy, in concert with others when they were clearly exorbitant, false, unfair and inexplicable compared with my historical usage and clearly appear to be created and calculated to cause problems for me.

There are at least 26000+ pages of records in hard copy and disc, that has been created and generated on me and my valid complaints, most, if not all of it self serving, coloured and false which clearly indicated targeting of me as an individual for continued harassment, discord and harm, by Progress Energy in concert with others. This ongoing practice needs to be thoroughly and sincerely investigated to cease.

No other regular customer/consumer with a regular householder account has ever been subjected to the unimaginable gross and inordinate volume of this type of record generation in all of Florida, or anywhere in the entire country for that matter. For what purpose and intent this was done needs to be ascertained. Because I made a few justifiable and valid complaints? It clearly shows a targeting intent/process and coverup by Progress Energy, assisted by others due to the severity and magnitude of both their legal and moral violations including the abuse of power and the influence to effectuate it.

I also disagree with the letter dated June 4/12, generated by Jennifer Crawford of the PSC . Any previous attempts to discuss any complaints with her were met with blatant hostility, aggression beyond just rude behaviour and hanging up on me by coached design. I have repeatedly informed those at the PSC that I no longer wished to even attempt to try to communicate with her on any basis.

She had previously written a false report in concert with her "contact" at the executive offices of Progress Energy, during which she took Progress Energies' position on everything, as she always has, including stating that they had observed proper procedures in disconnecting my power due to a disputed bill. It was subsequently proven to be blatantly untrue and she knew it. I have just been recently appraised that Progress Energy was cited for this violation of the rules. So much for I Jennifer Crawfords veracity and intent to cover up these violations and actions. She needs to be reminded that she is obligated to observe and obey the Canons and Ethics of the Florida Bar, in spirit and letter, regardless of who employs her or whatever influence exists.

I therefore refute and disagree with her June 4/12 letter and report. Progress Energy, apparently takes great pleasure and satisfaction in setting up false billing and other scenarios and activities and when I have the temerity to question and dispute it, to disconnect my power.

I am seventy three years of age with multiple serious and permanent physical health issues and injuries. It is a fact well known to those at Progress

1 2


Energy and the PSC, including the use of a heart monitor. Still all parties continue to engage in this prolonged and ongoing creation of incidents and harassment and stress with full knowledge of what they are doing and without any regard to any sense of decency.

It has be observed and stated by arespected State Agency, on several occasions, that there is an intense dislike and animosity widespread with Progress Energy and the PSC towards me. It certainly explains a lot.

Sincerely,



F. Smallakoff

PS. I wish to be a party of record
in these formal proceedings/
complaint. 

1
Key 850-717-0114

Mr. Franklin Suddhoff

6657 Conant Dr
Newport Richey Fl.
34652

Dec. 31/12

Miss Ann Cole

PSC Commission Clerk

2540 Shumard Oaks Blvd.

Jallahorse, Fl. 32399

This letter is to address a Nov. 20/12 letter created by the PSC legal department and signed by Mike Lawson, senior attorney.

It is, I believe a focal point created because there is no basis, for the purpose of closing the case # 120176.

It appears that this letter was created by those at PSC legal, in concert with Program Energy to creating a situation in closing my case and dismissing my case without addressing the facts and issues.

There is no other cause or reason for submitting this requirement now, as a deadline to comply with an impossible task due to the mis handling of my case and the sheer volume of information required; with no opportunity to address the multiple instances of wrongdoing on the part of Program Energy with the complicit acts done by some at the PSC.

My informal petition was knowingly dismissed with false and fabricated disinformation by John Plutnow at that level without allowing me the opportunity to respond.

My petition (formal) was filed in June of 2012. After complaining to Mr. Neil Forsman that no new attorney has made contact or appearance to take over my case, due to the misconduct of the previous attorney, Jennifer Crawford.

Let his initial contact made some time in mid-July of 2012, a month and a half after I had filed my complaint, and at the behest of Mr. Forsman, Mr. Dawson contacted me.

As to my inquiries as to what Mr. Dawson's responsibilities were reference re my case, it was stated that "he pulls everything together, he conducts an investigation on my behalf, gathers all of the facts, brings everything together, from the Co (Proctor) also, negotiates the facts with their legal people and tries to attain a favourable resolution and issues a recommendation to the Commission that he needs to fully understand the case and needs to be a part of everything on both sides.

When Mr. Dawson contacted me around July 11/2, I went over many of the facts and issues, no actions, misbehavior and unethical mis conduct by some at the PSC and by Progress Energy.

It was made plain that after this initial conversation; that more conversation and facts would ensue and would be taken and discussed by Mr. Dawson associated with the case and not just billing matters. It was made clear and understood by him. I was ready, willing and able to continue to supply him with information and facts on the case, but he was unavailable required to return my calls and made no contact with me. He was absent for a long period of time.

I complained about this to Mr. Farsman, who stated that he would try to track him down.

As to his statement in the newspaper letter "we" (meaning his supervisor J. Crawford, others at the Legal Department and with Progress Energy) "have no information from you, as his name was and entire, as was to address please to me - now per his shortcoming in not being available and absent

Initially I informed him that there is receipt of some items - say thousands plus pages of documentation generated on the undischarged him as to why and how this inordinate amount of material was created and why. He stated, he didn't know and wondered why he didn't have it in his files. He stated that he would check that documentation and look into it. So then date he has never addressed this matter. No doubt he was advised to sign it by his Supervisor

He also stated that he received a letter from Progress Energy stating that the demand for the deposit had been withdrawn. When I pursued the matter for a copy, he was stated that he thought he saw it, saying "he" - imagined it, that he would look for it some time. He did not provide me with a copy.

The imposition of this additional burden was obtained by trickery by some at the PSC and Progress Energy. The excuse given was that it was imposed because they had to disconnect power lines in one year.

In the first instance, after Mr. Crawford had written a false report along with Progress Energy and before closing the case, my power was disconnected. Mr. Farsman advised me that he issued a retaliation and violation against Progress Energy for doing so.

In the second instance, I was instructed by a PSC representative to only make a partial payment (as only being required) and if Progress Energy turned my power off, to call them (PSC) and that they would have them reconnect it. After I made the payment, my power was disconnected.

I called the PSC, they would not allow the representative who gave those instructions to speak with me. The matter was sent to Rhonda Hicks (whose antagonism towards me has well known), who denied that this representative gave those instructions, and didn't say it, then, even if she did say it - ~~everybody makes~~ ^{mistake!}

This calculated tactic, planned in advance by Progress Energy and the PSC as harassment was vicious and unconscionable. In addition to being painful - three years of age with multiple health problems, I am on a heart monitor that requires electrical power. None of these people was ever held accountable for their actions. For this Progress Energy arrested me a deposit requirement.

As to the time frame, during the initial contact Mr. Dawson understood that it would take time to provide additional information towards the investigation. He stated that he didn't see any problems with granting such time as was necessary. He did count years, as unacceptable, or refusing to pay anything while in the process, but so long as I was paying my bills aside from the \$3200 in deposit that Progress Energy could live without that sum, and that it was a non issue as to time needed.

Now, they have come up with a Dec 31/12 deadline or they will close the case!

It was a planned exercise to close and eliminate my case.

I believe that the intent of this unreasonable
dead line demand in providing material was
due to Progress Energy dictating to the PSC
in what appears to be a cozy relationship to
dispense with the case, me, and everything that
goes along with it; so that there is no public
exposure of the true facts and existence
of gross misconduct on the part of some at
the PSC in concert with Progress Energy.

I have noticed that Mr. Hansen has
not investigated or what he has in his
files. I do know that he has renounced himself
as to his obligations as stated at the outset and
has taken an extremely obstructive position towards
me and my case and the issues involved.

As to his statement (Nov. 20/12 letter) that
"we" would ask that you submit any and
all information (what does he have and what does
he have to submit) no later than December 3/12
and whereas before time was no issue,
has now been manipulated to be an unreasonable
issue.

It is to be noted that the Council General, and
Curt Hansen has repeatedly refused to respond to my
calls, as was his assistant Jerry Fleming, who
repeatedly stated, "I don't have time to do,
during those calls in which I wasn't disconnected.
I called Mr. Hansen as he does not answer,
when he also refused to take my calls.

I have also contacted Mr. Steve Slattery,
the Inspector General, whose function and
duties are clearly defined and approved in
of the ratification, but he was unresponsive and
would only comment, that "I don't have
anything to say."

According to the Document being in fact,
the time schedule is tentative and subject
to revision.

If my reasonable and necessary request
~~for~~ more time to deal with this matter and
to preclude further harm, I am requesting a
formal hearing pursuant to Chapter 120
of the Florida Statutes, Florida State
Legisature to hear my complaints, so
as not to have my case expeditiously closed
on December 31/12.

Sincerely
J. Gerardo



OPERATIONS



In Appreciation of
Loyal and Dedicated Service,
We Take This Occasion
To Honor

Capt. Frederick Smallakoff

Who Is Retiring
After Serving TWA
With Distinction From

Sept. 7, 1964 To May 1, 1986



Richard J. Kenny

Senior Vice President
Flight Operations

Ronald E. Reynolds

Vice President
Flying

Pub # 850-487-1716.

Frederick Smalla Koff
6651 Cornet Dr
New Port Richey, FL
34655

Dec. 28/12.

727 392-8844.

Alan Cole
PSC Commission Clerk
2540 Shward Oatz Blvd.
Tallahassee, FL
32399-0850.

This inquiry, as of this date, Dec. 28/12 is to attempt to determine if Progress Energy will disconnect my power, without justification as of Dec. 31/12, New Years Eve day, as stated in their notice, received by me on Dec. 24/12, considering the multitude of issues, irregularities and problems existent re: my complaint docket #. 17076.

Those involved within the PSC will not communicate these outstanding matters with me.

As this is Friday Dec 28/12, an immediate response is required re: the disconnection.

Sincerely,
F. Smalla Koff