

State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** May 13, 2013  
**TO:** Ann Cole, Commission Clerk, Office of Commission Clerk  
**FROM:** Curtis J. Williams, Regulatory Analyst IV, Office of Telecommunications  
**RE:** Docket No. 110013-TP - Document Filing

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Please file the attached document in Docket No. 110013-TP. The document includes several e-mail questions and responses relating to FTRI's 2013/2014 Proposed Budget.

Please let me know if you have any questions.

#### Attachments

Cc: Bob Casey  
Beth Salak  
Cindy Miller

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CLERK

DOCUMENT NUMBER-DATE  
02624 MAY 13 2013  
FPSC-COMMISSION CLERK

## Curtis Williams

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**From:** Bob Casey  
**Sent:** Monday, May 13, 2013 8:25 AM  
**To:** 'James Forstall'  
**Cc:** Beth Salak; Cindy Miller; Curtis Williams  
**Subject:** RE: AIMS

Thanks.

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**From:** James Forstall [<mailto:jforstall@ftri.org>]  
**Sent:** Monday, May 13, 2013 8:23 AM  
**To:** Bob Casey  
**Cc:** James Forstall  
**Subject:** AIMS

Bob,

I made a mistake with telling you the name of AIMS – I was in my car when I replied to you and for some reason the word “Automated” didn’t seem right to me. After thinking on this for a length of time the light bulb went off and I realized that the “A” stands for Applied and not Automated. Sorry about this.

Thanks

James Forstall  
Executive Director  
Florida Telecommunications Relay, Inc.  
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Tallahassee, FL 32301  
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850-942-6100  
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[www.ftri.org](http://www.ftri.org)  
[jforstall@ftri.org](mailto:jforstall@ftri.org)

**Curtis Williams**

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**From:** James Forstall <jforstall@ftri.org>  
**Sent:** Friday, May 10, 2013 2:47 PM  
**To:** Bob Casey  
**Cc:** Doc Horton; Cindy Miller; Beth Salak; Curtis Williams; James Forstall  
**Subject:** Re: Two additional questions on FTRI Budget

AIMS - is the name of FTRI's database. Automated Information Management System. FTRI made enhancements to AIMS during the past two years and has improved the collection and tracking of data. It has also assisted with making changes to some service deliveries and providing extensive customer care.

NTCA - National Telecommunications Cooperative Association. They are FTRI benefits provider.

HLAA - Hearing Loss Association of America.

Standing by to assist.

James

On May 10, 2013 1:29 PM, "Bob Casey" <[BCasey@psc.state.fl.us](mailto:BCasey@psc.state.fl.us)> wrote:

***The FTRI response below includes the acronym AIMS. Please define and explain what AIMS is.***

**22B.** The RDC FY 2013/2014 budget is based on FY 2012/2013 actual and estimated costs for FY 2013/2014. FTRI is working to increase new clients served by 10% in the new fiscal year. Based on the monthly average from the prior year activity with the projected new clients FTRI also plans to continue the RDC Data Entry Project for the RDCs, FTRI anticipates the following.

RDC contracts	\$1,013,442	
AIMS Aircard	\$ 18,000	
RDC AIMS Hardware	\$ 6,200	
AIMS Project for RDC	\$ 75,248	
Auditing	\$ 3,000	
Interpreters		\$ 4,000
Support Services	<u>\$ 2,500</u>	

Total estimated 2013/2014 budget is

**\$1,122,390**

*The FTRI response below includes the acronyms NTCA and HHLA. Please define and explain these acronyms.*

31B. Included are NTCA membership, TEDPA (Telecommunication Equipment Distribution Program Association) membership, HLLA membership and other memberships directly related to keeping FTRI informed of specialized telecommunications equipment technologies, target population concerns, accounting, human resources, business management and other pertinent issues.

Total estimated 2013/2014 budget is **\$4,285.**

*Thank you!*

*Bob Casey*

*Robert J. Casey  
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Florida Public Service Commission  
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