

Crystal Card

From: Office of Commissioner Brown
Sent: Monday, October 28, 2013 11:58 AM
To: Commissioner Correspondence
Subject: FW: Utilities,Inc; Eco laws broken repeatedly by businesses, government agencies in SC
(Re Tega Cay sewage spills) - Docket No. 120209-WS

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 120209-WS.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Jim Harper [<mailto:JHarper@harperimage.com>]
Sent: Sunday, October 27, 2013 10:36 PM
Subject: Utilities,Inc; Eco laws broken repeatedly by businesses, government agencies in SC (Re Tega Cay sewage spills)

Original Message-----

From:
Sent: Sunday, October 27, 2013 3:21 PM
To:
Subject: Re: Eco laws broken repeatedly by businesses, government agencies in SC

This is the article that the girls also fighting UI in SC told me about. This is the first article that mentions UI. The next article will FOCUS on UI. She gave the reporter at The State (paper that ran the article our info and website. She thought we'd probably hear from reporter.)

Go figure, UI assuredly has way fewer customers than many of the others were were cited, and yet UI has the MOST violations. Go UI! :-(

Saddst part is that state has a history of looking the other way. Guess we keep our fingers crossed for EPA..

Sent from my Samsung Galaxy Tab

r@aol.com wrote:

so because Utilities Inc facilities are small, Durham says the impact is insignificant!!!!!! **50 violations for UI!** The problem is unless the fine is \$25,000 a day, the fine means nothing to them! good find on the article. its' discouraging.

-----Original Message-----

From:

To Sent: Sun, Oct 27, 2013 2:20 pm

Subject: FW: Eco laws broken repeatedly by businesses, government agencies in SC

Get a load of this article!

What do you think?

This was also in The Herald today.

From:

Sent: Sunday, October 27, 2013 2:18 PM

To:

Subject: Eco laws broken repeatedly by businesses, government agencies in SC

<http://www.thestate.com/2013/10/26/3061455/eco-laws-broken-repeatedly-by.html>



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Crystal Card

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, October 28, 2013 11:51 AM
To: Commissioner Correspondence
Subject: FW: Utilities,Inc; Eco laws broken repeatedly by businesses, government agencies in SC (Re Tega Cay sewage spills)

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: Jim Harper [<mailto:JHarper@harperimage.com>]
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State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: *Oct. 28, 2013*
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket *120209*.

RECEIVED-FPSC
13 OCT 28 PM 4:49
COMMISSION
CLERK

Request No. 1128538C

Name SMITH ,LAUREN MS

Business:



FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER REQUEST
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-850
850-413-6100

Public Service Commission

PLEASE RETURN THIS FORM
WITH REPORT OF ACTION TO:

DIANE HOOD

Name SMITH ,LAUREN MS

Company UTILITIES, INC. OF FLORIDA

Request No. 1128538C

Business Name

Company Code WU372

By DH Time 14:20 Date 10/28/2013

Address 12045 LOBLOLLY PINE DR

County Pasco

Consumer's

Telephone #

Type PR-68

Phone MAIL

City/Zip New Port Richey

34654-1

Can be

Reached

Account Number

E-Mail Address

Outreach

Date 10/28/2013

Public Official N

10/28/2013 Correspondence forwarded to docket file. Original forwarded to CLKs office, copy on file. DHood

A personal note...

10/26/13

To the Public Service Commission,

Your roles in the Duke Energy Florida settlement were extremely scary and up setting. Please consider us, the consumers, when you vote on Utilities Inc's request for a rate increase. Put yourselves in our place. We need your help to put us on par with customers of government managed water systems, eg, Pasco County Utilities in having safe, clean water and for a reasonable price.

Thank you. Lauren C. Smith

12045 Loblolly Pine Dr
New Port Richey FL 34654

A personal note...



PROTEST FORM: 1

Application for increase in water and sewer rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by
Utilities, Inc. of Florida

DOCKET NO. 120209-WS

SUMMERTREE DEVELOPMENT- PASCO COUNTY, FLORIDA

Name Lauren C. Smith

Address 12045 Lobloily Pine Dr
New Port Richey FL

Date 10/24/13 Signature Lauren C. Smith

CONSUMER PROTEST COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality:**

The overall water quality is unacceptable due to sediment, taste, color and odor.

☒ **Rates:**

Utilities, Inc. of Florida rates are 50% higher than the Pasco County Utility rates for our neighboring communities.

☒ **Other Comments:**

We are unfairly held hostage to the prices that
Utilities Inc seeks for their share holders. They
have their share holders as their primary interest
not the welfare of the consumers (us!)

PROTEST FORM: 2

Application for increase in water and sewer rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by
Utilities, Inc. of Florida

DOCKET NO. 120209-WS

SUMMERTREE DEVELOPMENT- PASCO COUNTY, FLORIDA

Name Lauren C. Smith

Address 12045 Leblolly Pine Dr
New Port Richey, FL 34654

Date 10/24/13 Signature Lauren C. Smith

CONSUMER PROTEST COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Water Quality:**

The water quality of our water does not justify this rate increase.

☐ **Other Comments:**

PROTEST FORM: 3

Application for increase in water and sewer rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

SUMMERTREE DEVELOPMENT- PASCO COUNTY, FLORIDA

Name Lauren C. Smith

Address 12045 Loblolly Pine Dr

New Port Richey FL 34654

Date 10/24/13 Signature Lauren C Smith

CONSUMER PROTEST COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **Summertree residents are entitled to the same quality tap water as Pasco Utility customers. We demand the same rates.**

☐ **Other Comments:**

Please help us!

PROTEST FORM: 4

Application for increase in water and sewer rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by
Utilities, Inc. of Florida

DOCKET NO. 120209-WS

SUMMERTREE DEVELOPMENT- PASCO COUNTY, FLORIDA

Name Lauren C. Smith

Address 12045 Loblolly Pine Dr
New Port Richey FL 34654

Date 10/24/13 Signature Lauren C Smith

CONSUMER PROTEST COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

☒ **Summertree may have potable water but it is not palatable.**

☒ **Other Comments:**

I seriously doubt that any members of
the Public Service Commission would want
themselves or their families to be subjected
to the quality and cost of the water that we have!

PROTEST FORM: 5

Application for increase in water and sewer rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by
Utilities, Inc. of Florida



DOCKET NO. 120209-WS

SUMMERTREE DEVELOPMENT- PASCO COUNTY, FLORIDA

Name Lauren C. Smith

Address 12045 Lobolly Pine Dr

New Port Richey FL 34654

Date 10/24/13 Signature Lauren C. Smith

CONSUMER PROTEST COMMENTS

Please check off your concerns and add any other comments at bottom of the form.

- ☒ **History has proven that Utilities Inc. has continually filed for rate increases with little improvement to our drinkable water quality.**

- ☒ **Other Comments:**

Their concern is making money for
their shareholders. Please support our
request for help in improving our water
quality and paying a fair amount for it!



Lauren Smith
12045 Loblolly Pine Dr.
New Port Richey, FL 34654

TANPA FL 335
SAINT PETERSBURG FL
26 OCT 2013 PM 5 L



CALENDULA

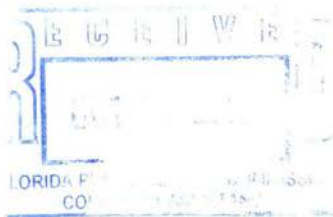


USA | forever

POSTAL CENTER

13 OCT 28 AM 7:12

Florida Public Service Commission
Division of Regulatory Compliance
and Consumer Assistance
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850



650580665099





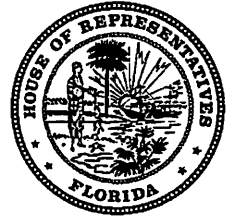
DON GAETZ
President of the Senate

J.R. Kelly
Public Counsel

**STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL**

C/O THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
1-800-342-0222

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV



WILL WEATHERFORD
*Speaker of the House of
Representatives*

October 28, 2013

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Docket No. 120209-WS – In re: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Cole:

On Friday, October 25, 2013, the Office of Public Counsel received four boxes of documents from the customers of the Utilities, Inc. of Florida's Summertree system located in Pasco County. The boxes contained two items: (1) Over 3000 Protests and Complaints concerning quality of service and other issues specific to Summertree; and (2) The Summertree Petition for Commission Help (Petition) signed by over 500 Summertree customers. The Protests and Complaints were filed in the above referenced docket on October 25, 2013. This letter highlights some of the concerns raised in the Petition by the Summertree water and wastewater customers.

The customers, through their Petition, are urgently requesting the Commission's help in implementing a permanent solution to rectify the issues customers have experienced, and continue to experience, with purchasing water at extremely high rates that has offensive attributes of taste, color, and odor. The Petition states that the customers' water quality has not improved since the utility's 2010 rate case and indicates the customers have grave concerns whether the utility can or will provide palatable water at a reasonable cost. The 545 customer signatures (one-signature per household) represent nearly half of the approximately 1,200 customers in Summertree – the amount of signatures collected is especially significant since many seasonal residents have yet to return to the community. To our knowledge, there are no duplicate signatures on any of the Petitions – thus each of the 545 signatures represents a unique utility customer requesting the Commission's help to rectify their water issues.

In the utility's last rate case, the Commission discussed at length the Summertree quality of service issues and the customers' water quality complaints.¹ The Commission ordered the utility to meet with the Summertree customers to find a permanent solution to the water quality issues. Yet, as this Petition indicates, the utility has not improved the water quality since the last rate case. Thus, the customers oppose the granting of any rate increase for Summertree until and unless the utility implements a permanent solution to provide drinkable and usable water at reasonable rates.

Further, in the last rate case, the Commission found that the majority of Summertree customers appeared to be satisfied with the service provided by the utility.² This Petition suggests otherwise.

Please note the Summertree customers plan to send a large number of residents to the November 14, 2013 Commission Conference to speak concerning the utility's rate increase request, quality of service, and other issues. These customers contest the utility's request for *any* rate increase because in their opinion the utility has done nothing to implement a permanent solution to remedy or resolve the issues they have with unpalatable water that has offensive attributes of taste, color, and odor.

When considering the quality of service issue and whether to authorize any rate increase for the Summertree system, the Office of Public Counsel urges the Commission to take into consideration the Petition as well as the more than 3,000 customer Protests and Complaints filed in the docket. The Commission should also take into consideration that according to the customers the utility has done nothing since the last rate case to implement a permanent solution for their serious water quality issues. The customers do not want to continue to pay more and more for the same offensive, malodorous water that many customers cannot drink or use for cooking.

The Office of Public Counsel agrees with the Summertree customers that the Commission should order the utility to meet with the customers and perhaps Pasco County in order to implement a cost-effective and permanent solution to serious water quality issues facing the Summertree customers. Further, the customers do not believe that the \$2 million filtration plant proposed by the utility in the last rate case is the most cost-effective permanent solution.

The customers requested the Office of Public Counsel file with the Office of Commission Clerk a copy of the Summertree Petition for Commission Help to highlight their serious quality of service concerns, their opposition to the rate increase request, and their fervent desire that a permanent solution be implemented to forever resolve their problems with unpalatable water. The Office of Public Counsel has scanned the original Petitions received from the customers for the purposes of e-filing. There is a cover letter attached hereto for filing in this docket from the Summertree Water Alliance which provides an overview of the Summertree Petition for Commission Help and request for the Commission to address their concerns.

¹ Order No. PSC-10-0585-PAA-WS, issued September 22, 2010, in Docket No. 090462-WS, at pages 3-6.

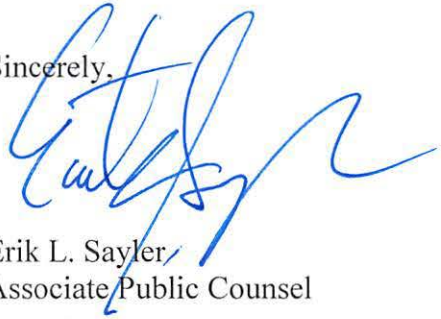
² Order No. PSC-10-0585-PAA-WS, issued September 22, 2010, in Docket No. 090462-WS, at page 5.

October 28, 2013

Page 3

To aid in reviewing the Petition, the Office of Public Counsel electronically affixed Bates numbering to pages of the scanned Petition being filed today with the Office of Commission Clerk. Other than the Bates numbering, all marks on the Petition were made by the customers. We plan to bring the original Petition to the Commission Conference on November 14, 2013. If you have any questions regarding the Office of Public Counsel's e-filing on behalf of the customers of the Summertree system, please contact the undersigned. Thank you.

Sincerely,



Erik L. Saylor
Associate Public Counsel

cc Letter Only: Martin Friedman, Attorney for Utilities, Inc.
Mr. Patrick C. Flynn, Utilities, Inc. of Florida
Michael Lawson, Office of General Counsel

COVER LETTER for over 500 Petitions
to Florida Public Service Commission
from Summertree Water Alliance
opposed to 2013 Utilities, Inc. of Florida Rate Increase
Docket No. 120209-WS

October 22, 2013

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Re: Docket No. 120209-WS

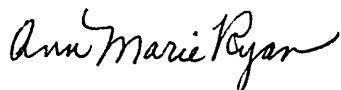
Dear Commissioners:

We are sending you petitions on behalf of the Summertree Community in Pasco County located off SR 52 and Paradise Pointe Way, New Port Richey, Florida. We are very concerned about the proposed rate increase from Utilities, Inc. of Florida (UIF), our private water utility provider. This is in reference to Public Service Commission Docket No. 120209-WS. Our community has had issues working with this utility provider for years, and has been subjected to rate increases in 2007, 2010, and now the proposed increase again this year. We want you to be aware of our concerns regarding the service, quality, and rate increases with this utility.

The Summertree community has over 1200 homes that receive water/wastewater services from Utilities, Inc. of Florida. We have five home-owners associations, a condominium association, and a community recreation facility in Summertree, and all seven have been dealing with Utilities, Inc. for years. The community of Summertree has banded together to create the **Summertree Water Alliance** to deal with this issue.

The enclosed petitions have been signed by over 500 Summertree residents regarding the Utilities Inc. of Florida's request for a rate increase RE: Docket No. 120209-WS. We ask the Public Service Commission to review our petitions before making a decision on November 14, 2013 to grant this increase for unpalatable water and UIF's unreasonable rate request. We appreciate your time on addressing our concerns on these water quality and water/wastewater rate issues.

Sincerely,



Ann Marie Ryan
Summertree Water Alliance Contact
11436 Windstar Ct, New Port Richey, FL 34654
(727) 267-7162 (C) • amr328@hotmail.com

Summertree Water Alliance Members:

Anthony Liguori, Joe Mitchell, Richard Nielson, Lee Robida, John Russotto, Ann Marie Ryan, Fred Stall

Summertree Petition for Commission Help

I am a Summertree resident and customer of Utilities, Inc. of Florida. I am paying too much for bad water. UIF may meet the federal/state standards for safety but we do not accept the offensive attributes of taste, color and odor from our tap water. We do not feel that these rate requests are justified. Our neighboring communities have Pasco County Water, a public utility, and currently pay half our water rate and one-third of our wastewater rate and do not need bottled water or filters. Our water has not improved since the utility's last rate increase; we have grave concerns that UIF can never provide us with a palatable product at a reasonable cost. I want the commission to help. Please do something about my water.

Name	Summertree Address	Date	Signature
Linda Tyler	11836 Boynton New Port Richey, FL 34654	10/9/13	Linda D. Tyler
Dorothy Scott	11832 Boynton LN New Port Richey, FL 34654	10/9/13	Dorothy E. Scott
CHRISTINE Fusco	11837 Boynton Ln New Port Richey, FL 34654	10-9-13	Christine Fusco
Angelina Castelli	11839 Boynton Ln New Port Richey, FL 34654	10-9-13	Angelina Castelli
Deborah Goyer	11830 Boynton Lane New Port Richey, FL 34654	10-9-13	Deborah Goyer
Sadie Florio	11824 Boynton LN New Port Richey, FL 34654	10/9/13	Sadie Florio
OTTO SCHIFFERDECKER	11822 BOYNTON LN New Port Richey, FL 34654	10-9-13	Otto Schifferdecker
MARY P. COUSINS	11821 BOYNTON LANE New Port Richey, FL 34654	10/9/13	Mary P. Cousins
Lorraine J. Molyneux	11850 BOYNTON LANE New Port Richey, FL 34654	10/9/13	Lorraine J. Molyneux
MARSHY M. LAURIE	11648 BOYNTON LANE New Port Richey, FL 34654	10/9/13	Marshy M. Laurie

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
GIRVIN, ELAINE	11600 Boynton Ln New Port Richey, FL 34654	10/8/13	Elaine A. Girvin
Rickie Mallory	11612 BOYNTON LN New Port Richey, FL 34654	10/8/13	Rickie Mallory
KARWIEZ, MARY	11614 BOYNTON LN New Port Richey, FL 34654	10/8/13	Mary Karwicz
RUSSOTTO, JOHN C	11623 BOYNTON LN New Port Richey, FL 34654	10/8/13	John C. Russotto
THOMAS BAGNERA	11620 BOYNTON LN New Port Richey, FL 34654	10/8/13	Thomas Bagnera
MARIE Selnekovic	11627 Boynton Ln New Port Richey, FL 34654	10/8/13	Marie Selnekovic
JOHN MULLER	11630 BOYNTON LA New Port Richey, FL 34654	10/8/13	John J. Muller
DORIS SOFARELLI	11642 BOYNTON LANE New Port Richey, FL 34654	10/8/13	Doris Sofarelli
ROYSTON, DENNIS L.	11643 BOYNTON LN New Port Richey, FL 34654	10/8/13	Dennis L. Royston
Smith THOMAS	11647 BOYNTON LA New Port Richey, FL 34654	10/8/13	Tom Smith

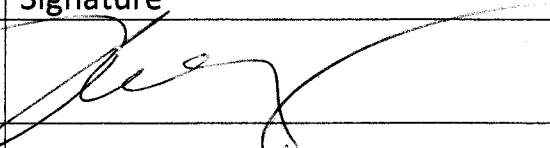
Summertree Petition for Commission Help

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	Name	Summertree Address	Date	Signature
P	JUDITH LARKIN	11331 Cherry Way LN New Port Richey, FL 34654	10/9/2013	Judith A. Larkin
P	William E. Hess	11332 CHESTNUT WAY New Port Richey, FL 34654	10/9/13	William E. Hess
P	BRENICE SANTAS-PEREZ	11916 CARISSA LN New Port Richey, FL 34654	10/9/13	Brenice Santos-Perez
P	Beverly Barker	11918 CARISSA LN New Port Richey, FL 34654	10/9/2013	Beverly Barker
P	FLEURETTE BRINDISE	11924 CARISSA LN. New Port Richey, FL 34654	10/9/13	Fleurette Brindise
P	FRANCIS APPELLO	11912 CARISSA LN New Port Richey, FL 34654	10/9/13	Fran Appello
P	ELIZABETH MOTOLA Beth	11903 CARISSA LN New Port Richey, FL 34654	10/9/2013	Elizabeth Motola
P	Charles McCurdy	11939 Bayonet LN New Port Richey, FL 34654	10/17/2013	Charles McCurdy
P	Nancy J. Miller	11904 CARISSA LN New Port Richey, FL 34654	10/17/2013	Nancy J. Miller
P	Edeltraud A DeRoberts	11839 CARISSA LN New Port Richey, FL 34654	10/17/2013	Edeltraud A. DeRoberts

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
THOMAS LA GOME	11618 Rose Tree DR New Port Richey, FL 34654	10/5/13	
HERB KINNELL	11526 WHITE ASH DR. New Port Richey, FL 34654	10/5/13	Herbert Kinnell
VICTOR S. CATIR	11643 WHITE ASH DR. New Port Richey, FL 34654	10/6/13	Victor S. Catir
FRED L SARTELL	11729 WHITE ASH DR New Port Richey, FL 34654	10/6/13	Fred L. Sartell
EL GOGGIN	11720 WHITE ASH DR New Port Richey, FL 34654	10/6/13	El Goggin
PHYLLIS TYLER	11728 WHITE ASH DR New Port Richey, FL 34654	10/6/13	Phyllis Tyler
ESTHER CHACO	11735 White Ash Dr New Port Richey, FL 34654	10/6/13	Esther M Chaco
FERN L. GREEN	11634 White Ash DR New Port Richey, FL 34654	10/6/13	Fern L green
MARY MASTROPALO	11606 WHITE ASH DR. New Port Richey, FL 34654	10/6/13	Mary Mastropalo
Gay LePon	11602 White Ash Dr. New Port Richey, FL 34654	10-6-13	Gay LePon

Summertree Petition for Commission Help

I am a Summertree resident and customer of Utilities, Inc. of Florida. I am paying too much for bad water. UIF may meet the federal/state standards for safety but we do not accept the offensive attributes of taste, color and odor from our tap water. We do not feel that these rate requests are justified. Our neighboring communities have Pasco County Water, a public utility, and currently pay half our water rate and one-third of our wastewater rate and do not need bottled water or filters. Our water has not improved since the utility's last rate increase; we have grave concerns that UIF can never provide us with a palatable product at a reasonable cost. I want the commission to help. Please do something about my water.

Name	Summertree Address	Date	Signature	
LOVRA EBERSOLE	11525 PEAR TREE DR New Port Richey, FL 34654	10-6-13	Lovra A. Ebersole	P
Jenny Payton	11534 Pear Tree Dr. New Port Richey, FL 34654	10-6-13	Jenny Payton	P
Richard Moore	11600 PEAR TREE DR New Port Richey, FL 34654	10-6-13	Richard Moore	P
Giovanna Vandenberg	11604 PEAR TREE DR New Port Richey, FL 34654	10/6/13	Giovanna Vandenberg	P
RON KOONS	11616 PEAR TREE DR New Port Richey, FL 34654	10/6/13	Ron Koons	P
RUTHANNE LUCAVORTO	11531 Pear Tree Dr New Port Richey, FL 34654	10/6/13	Ruthanne Lucavorto	P
ANNE HACKBARTH	11620 PEAR TREE DR New Port Richey, FL 34654	10/6/13	Anne Hackbarth	P
RENE SANG	11613 PEAR TREE New Port Richey, FL 34654	10-7-7	Rene Sang	P
FRANCINE DOYLE	11605 PEAR TREE DR New Port Richey, FL 34654	10-7-13	Francine Doyle	P
JAMES WISNER	11601 PEAR TREE DR New Port Richey, FL 34654	10-7-13	James Wisner	P


Summertree Petition for Commission Help

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	Name	Summertree Address	Date	Signature
P	MARIANNE KOESTNER	12107 LOBLOLLY PINE DR. New Port Richey, FL 34654	10-8-13	Marianne Koestner
P	Glen Smith	12115 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/8/13	Glen Smith
P	Gloria White (Gloria White)	12119 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/8/13	Gloria White
P	JUANITA KANCIK (Bobbi)	12123 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/8/13	Juanita E. Kancik
P	Roberta Brockmann	12129 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/8/13	Bobbi Brockmann
P	Lauren Smith	12045 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/8/13	Lauren C. Smith
P	BILL MEAGHER	12103 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/10/13	Bill Meagher
P	Patricia Schembari	11821 IVYWOOD PL New Port Richey, FL 34654	10/10/13	Pat Schembari
P	Shirley Keigher	11742 IVYWOOD PL New Port Richey, FL 34654	10/10/13	Shirley A. Keigher
P	Tom Mureschlo	12111 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/10/13	Thos. Murni

Summertree Petition for Commission Help

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	Name	Summertree Address	Date	Signature
P	Russell McDonald	12128 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/6-13	Russell McDonald
P	Rose J. Minardo	12136 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/6/13	Rose J. Minardo
P	DARLENE HORNE	12142 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/6/13	
P	Cheri Raimondi	12147 Lobolly Pine Dr. New Port Richey, FL 34654	10/6/13	Cheri Raimondi
S	Roger E. Melarch	12143 Lobolly Pine Dr. New Port Richey, FL 34654	10/6/13	Roger E Melarch
P	PERRY GOOD	12133 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/6/13	Perry Good
P	Carol Pooling	12122 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/6/13	Carol Pooling
P	Erika Milligan	12114 LOBLOLLY Pine Dr New Port Richey, FL 34654	10/8/13	Erika P. Tully
P	James A. Somma	12118 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/10/13	James A Somma
P	SHIRLEY MELLECKER.	12153 LOBLOLLY PINE DR New Port Richey, FL 34654	10/10/13	Shirley B. Mellecker

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
RANDY MOSS	11637 Rose Tree DR New Port Richey, FL 34654	10/6/13	Rd Moss
CHARLOTTE McGRATH	11703 Rose Tree DR New Port Richey, FL 34654	10/6/13	C Mc Grath
MARIA BYRLEY	11719 Rose Tree DR New Port Richey, FL 34654	10/6/13	Maria Byrley
JIM BUSWELL	11735 Rose Tree Dr New Port Richey, FL 34654	10/6/13	James Buswell
M. PATRICIA HULL	11726 Rose Tree Dr New Port Richey, FL 34654	10/6/13	M. Patricia Hull
S. MILLER	11557 Yellow Birch CT New Port Richey, FL 34654	10/6/13	Joe Miller
A. BALICKI	11570 Yellow Birch CT New Port Richey, FL 34654	10/6/13	Anna Balicki
Joseph F. Faherty	11532 Yellow Birch CT New Port Richey, FL 34654	10/6/13	John Faherty
Louis Mullin	11615 Rose Tree DR New Port Richey, FL 34654	10/6/13	Louis Mullin
VICKI BABCOCK	11507 SCOTCH PINE New Port Richey, FL 34654	10/6/13	Jehy Babcock

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
MARY A. GARDNER	11529 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Mary A. Gardner
Mildred E. Wilkins	11533 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Mildred E. Wilkins
MARY T. BELL	11541 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Mary T. Bell
Nancy Pristas	11610 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Nancy Pristas
Anna Hansen	11606 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Anna Hansen
ELAINE WADYDUK	11602 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Elaine Wadyduk
PAULINE SHAVER	11536 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Pauline Shaver
MARCY BYRON	11537 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Marcy Byron
RITA PELLER	11525 Rose Tree New Port Richey, FL 34654	10/6/13	Rita Peller
LEE ANN GRAF	11614 Rose Tree New Port Richey, FL 34654	10/6/13	Lee Ann Graf

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
DONALD J LUCAS	11629 English Elm DRIVE New Port Richey, FL 34654	10/4/13	Donald J Lucas
Richard Neilson	11605 English Elm Dr. New Port Richey, FL 34654	10/4/13	Richard Neilson
Lori Thompson	11609 English Elm Dr New Port Richey, FL 34654	10/4/13	Lori A. Thompson
Vita Varia	11615 English Elm DR New Port Richey, FL 34654	10/4/13	Vita Varia
MURIEL WENK	11614 ENGLISH ELM New Port Richey, FL 34654	10/4/13	Muriel Wenk
Dianne Miramonti	11626 ENGLISH ELM New Port Richey, FL 34654	10/5/13	Dianne Miramonti
OLGA T. VILLANUEVA	11538 English Elm New Port Richey, FL 34654	10/5/13	Olga T. Villanueva
JANICE DiMARTINO	11604 ENGLISH ELM DRIVE New Port Richey, FL 34654	10/5/13	Janice DiMartino
ARTURO SYLVESTER	11618 ENGLISH ELM DR New Port Richey, FL 34654	10/6/13	Arturo Sylvester
WILLIAM REEDER	11633 English Elm Dr New Port Richey, FL 34654	10/7/13	William Reeder

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Jane Orlando	11608 Scotch Pine Dr New Port Richey, FL 34654	10/6/13	Jane Orlando
Richard White	11600 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Richard White
Beverly Rickels	11601 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Beverly Rickels
Lee Miller	11539 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Lee Miller
Stella Novobitsky	11531 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Stella Novobitsky
Kan Henderson	11527 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Kan Henderson
William Keenaghan	11513 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	William Keenaghan
Mary Jane Farnella	11605 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Mary Jane Farnella
Vincent Piccolo	11604 Scotch Pine Dr New Port Richey, FL 34654	10/7/13	Vincent Piccolo
Muriel Belbin	11612 Scotch Pine Dr New Port Richey, FL 34654	10/8/13	Muriel Belbin

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Name	Summertree Address	Date	Signature
EDMUND J BOSIA	11731 ASPEN WOOD DR New Port Richey, FL 34654	10-9-13	Edmund J Bosia
RAMONA FISHER	11721 Aspenwood Dr. New Port Richey, FL 34654	10-9-13	Ramona Fisher
Linda L Fox	11717 Aspenwood DR. New Port Richey, FL 34654	10/9/13	Linda L. Fox
Phyllis Mossina	11641 Aspenwood DR. New Port Richey, FL 34654	10/9/13	Phyllis Mossina
Maryann Lewandowski	11636 Aspenwood Dr New Port Richey, FL 34654	10/9/13	M. Lewandowski
MARY SUPERNOW	11633 ASPENWOOD DR. New Port Richey, FL 34654	10/9/13	Mary Supernow
ANN COLLETTI	11629 ASPENWOOD DR New Port Richey, FL 34654	10/9/13	Ann Colletti
Montfred Bollweck	11615 Aspenwood Dr. New Port Richey, FL 34654	10/9/13	
Henry Desroches	11605 Aspenwood Dr New Port Richey, FL 34654	10/9/13	Henry Desroches
GEORGE SZOR	11623 Aspenwood Dr New Port Richey, FL 34654	10/9/13	George Szor


Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
DONALD W. WARNELL	11243 Merganser Way New Port Richey, FL 34654	10/12/13	Donald W. Warnell
James V Nimrod James V Nimrod	11237 Merganser Way New Port Richey, FL 34654	10/12/13	James V Nimrod
JOHN AMBACH	11220 Merganser way New Port Richey, FL 34654	10-12-13	John Ambach
Lee S. Robide.	11210 Merganser way New Port Richey, FL 34654	10-13-13	Lee S. Robide.
Richard Bendtzen	11156 Merganser way New Port Richey, FL 34654	10-12-13	Richard H. Bendtzen
Rosemarie M ^c Guire	11130 Merganser way New Port Richey, FL 34654	10-12-13	Rosemarie M ^c Guire
Frank R. Capano Jr	11131 Merganser way New Port Richey, FL 34654	10/12/13	Frank R. Capano Jr
Robert Posvic	11255 Merganser way New Port Richey, FL 34654	10/13/13	Robert Posvic
THOMAS E ECKERT	11304 Merganser way New Port Richey, FL 34654	10/13/13	Thomas E. Eckert
SHIRLEY J. LOVE	11406 Merganser way New Port Richey, FL 34654	10/13/13	Shirley J. Love

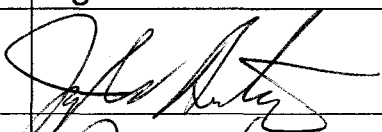

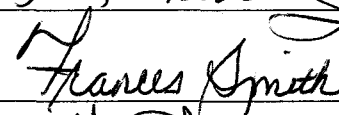
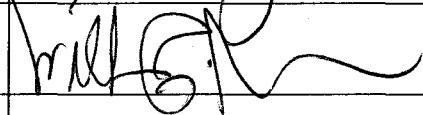
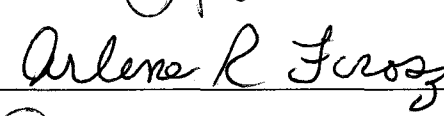

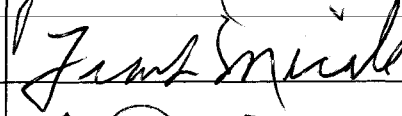
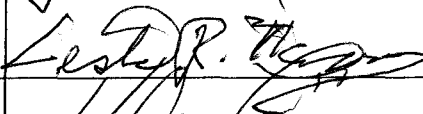
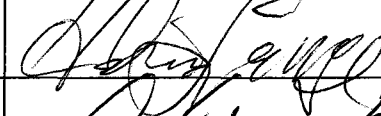

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Name	Summertree Address	Date	Signature
Patricia M Anttila	11451 Golf Round Drive New Port Richey, FL 34654	10-05-13	Patricia M Anttila
Dawn L. BERGSON	12106 Tournament View Ave New Port Richey, FL 34654	10-08-13	
Danny Sams	12102 Tournament View Ave New Port Richey, FL 34654	10-9-13	Danny Sams
Boris Mikulov	12054 Tournament View Ave New Port Richey, FL 34654	10-9-13	Boris Mikulov
JOHN MACCITIA	12046 TOURNAMENT View New Port Richey, FL 34654	10-9-13	John MacCitia
JUDITH GRAHAM	12040 TOURNAMENT View Ave New Port Richey, FL 34654	10-9-13	Judith Graham
LISA BANDY	12038 Tournament View Ave New Port Richey, FL 34654	10-9-13	Lisa Bandy
CHARLES J HOEHN	12130 TOURNAMENT View New Port Richey, FL 34654	10-9-13	Charles Hoehn
BONNIE BOBLITT	12134 TOURNAMENT View Av New Port Richey, FL 34654	10-11-13	Bonnie Boblitt
ALFONSO N. FLERI	12126 TOURNAMENT View TV New Port Richey, FL 34654	10-16-13	Alfonso N. Fleri

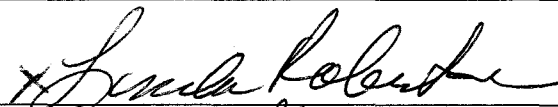
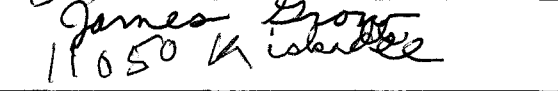
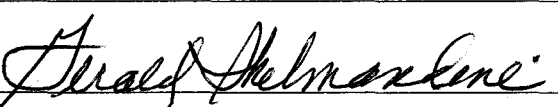

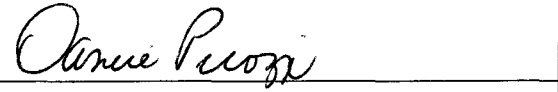
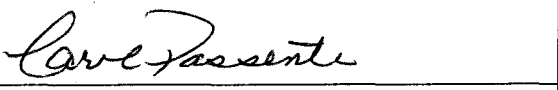
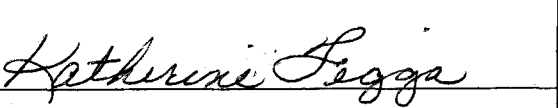
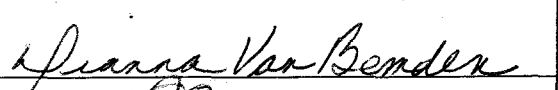


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Name	Summertree Address	Date	Signature
JOSEPH BENTIVEGNA	11212 Paradise Pt. Way New Port Richey, FL 34654	10/8/13	
FRIEDA SCHWARTZ	11234 Paradise Pt. Way New Port Richey, FL 34654	10.8.13	
FRANCES Smith	11220 Paradise Pt. Way New Port Richey, FL 34654	10/10/13	
WILL G. NOEMER	11144 Paradise Pt. Way New Port Richey, FL 34654	10/10/13	
Arlene R Firoosz	11216 Paradise Pt. Way New Port Richey, FL 34654	10/10/13	
GERMANA DARIS	11024 Paradise Pt. Way New Port Richey, FL 34654	10/10-13	
FRANK MICALE	11034 Paradise Pt. Way New Port Richey, FL 34654	10-10-13	
LES MANN L	11047 Paradise Pt. Way New Port Richey, FL 34654	10/10/13	
HALINA LAUGE	11053 Paradise Pt. Way New Port Richey, FL 34654	10-10/13	
DAVID KNIPP	11206 Paradise Pt. Way New Port Richey, FL 34654	10/11/13	

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Linda Robertson	11028 Kiskadee Cir New Port Richey, FL 34654	10-9-13	
James James Brown	11050 Kiskadee New Port Richey, FL 34654	10/10/13	
Gerald Shelman-Lemire	11106 KISKADEE CIR New Port Richey, FL 34654	10/10/13	
MARTIN E. SNARIC	11032 Kiskadee CIRCLE New Port Richey, FL 34654	10/11/13	
DANICE PICOZZI	11044 KISKADEE CIRCLE New Port Richey, FL 34654	10/10/13	
Carol Passenti	11038 Kiskadee Circle New Port Richey, FL 34654	10/10/13	
Katherine Legga	11233 Kiskadee Circle New Port Richey, FL 34654	10/10/13	
DIANNA VAN BENDER	11214 KISKADEE CIR New Port Richey, FL 34654	10/12/13	
HENRY TRUSLER	11022 KISKADEE CIR. New Port Richey, FL 34654	10/12/13	
Ed. E. SANDERS	11220 KISKADEE CIR New Port Richey, FL 34654	10/13/13	

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Name	Summertree Address	Date	Signature
Barbara H. Roberts	11500 11432 Bloomington Ct New Port Richey, FL 34654	10/8/2013	Barbara H. Roberts
Peggy Peck	11432 Bloomington Ct New Port Richey, FL 34654	10-8-13	Peggy Peck
Stella Iacovacci	11404 Bloomington Ct New Port Richey, FL 34654	10-08-13	Stella Iacovacci
ANNASTASIA DEL PLATO	11410 Bloomington Ct New Port Richey, FL 34654	10-8-13	Annastasia Del Plato
Paola David	11400 Bloomington Ct New Port Richey, FL 34654	10-08-13	Paola David
Gilles Rivard	11426 Bloomington Ct New Port Richey, FL 34654	10-08-13	Gilles Rivard
MARY ANN GROSS	11450 Bloomington Ct New Port Richey, FL 34654	10-8-13	Mary Ann Gross
Mary E. Hogan-Bettinski	11500 Bloomington Ct New Port Richey, FL 34654	10-08-13	Mary E. Hogan-Bettinski
MERLE BLANK	11508 Bloomington Ct New Port Richey, FL 34654	10-8-13	Merle Blank
Jana Petersen	11414 Bloomington Ct. New Port Richey, FL 34654	10-11-13	Jana Petersen

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
CLAIRE YOUNG	11216 CLEAR OAK CIRCLE New Port Richey, FL 34654	10/8/13	Claire Young
Joyce Windisch	11228 CLEAR OAK CIR. New Port Richey, FL 34654	10/8/13	Joyce Windisch
MARGARET BASILE	CLEAR OAK CIR. 11224 New Port Richey, FL 34654	10/8/13	Margaret Basile
Blanche King	11238 Clear Oak Cir New Port Richey, FL 34654	10/8/13	Blanche King
ESTHER POTACZALA	11204 CLEAR OAK C.R. New Port Richey, FL 34654	10/8/13	Esther Potaczala
SCHERENE H. LAWRENCE	11208 CLEAR OAK CIR New Port Richey, FL 34654	10/09/13	Scherene H. Lawrence
JOHN NAWMAN	11304 CLEAR OAK CIR New Port Richey, FL 34654	10/9/13	John Nawman
JOE FAGAN	11314 CLEAR OAK CIR. New Port Richey, FL 34654	10-9-13	Joe Fagan
DAWN BENEDETTI, DANIELLE BOMIN	11152 CLEAR OAK CIR New Port Richey, FL 34654	10-9-13	Danielle Bomier
ROSEMARY HORNEDD	11318 CLEAR OAK CIR. New Port Richey, FL 34654	10-9-13	Rosemary Horned

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
WAYNE J. DUPREE	11448 MERGANSER WAY New Port Richey, FL 34654	10/9/2013	Wayne J. Dupree
WAYNE J. DUPREE	11444 MERGANSER WAY New Port Richey, FL 34654	10/9/2013	Wayne J. Dupree
Barbara M. Ricess	11452 Merganser Way New Port Richey, FL 34654	10-9-13	Barbara M. Ricess
JOANN KRUK	11451 MERGANSER WAY New Port Richey, FL 34654	10/9/13	Jo Ann Kruk
PHILIP GRANCOLA	11445 MERGANSER WAY New Port Richey, FL 34654	10/9/13	Philip Grancola
Justine Gilzow	11409 MERGANSER WAY New Port Richey, FL 34654	10/9/13	Justine Gilzow
Gloria J. Ross	11438 Merganser Way New Port Richey, FL 34654	10/11/13	Gloria J. Ross
GAYLON BELL	11429 MERGANSER WAY New Port Richey, FL 34654	10-11-13	Gaylon Bell
Dolores Ubben	11401 Merganser Way New Port Richey, FL 34654	10-11-13	Dolores Ubben
LINDA ZOZZARO	11351 MERGANSER WAY New Port Richey, FL 34654	10-11-13	Linda Zozzaro

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
DONALD BARNES	11438 SINATRA CT New Port Richey, FL 34654	OCT 13, 2013	Donald Barnes
Robert Ellis	11452 Sinatra CT New Port Richey, FL 34654	10-12-13	Robert Ellis
THOMAS E. FOREST	11510 SINATRA CT New Port Richey, FL 34654	10-12-13	Thomas E. Forest
Louise Sennelli	11509 Sinatra New Port Richey, FL 34654	10-12-13	Louise Sennelli
Morrill Roberts	11505 Sinatra New Port Richey, FL 34654	10-12-13	Morrill Roberts
FLOYD WHITNEY SR	11425 SINATRA CT New Port Richey, FL 34654	10-12-13	Floyd Whitney
MARCELLE B. CLEMENT	11416 SINATRA CT New Port Richey, FL 34654	10-12-13	Marcelle B. Clement
Donna J. Painter	11426 Sinatra CT New Port Richey, FL 34654	12-12-13	Donna J. Painter
DAVID R. BARDAUF	11430 SINATRA CT New Port Richey, FL 34654	10-12-13	David Bardauf
Ann Dykes	11433 Sinatra CT New Port Richey, FL 34654	10-12-13	Ann Dykes

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
CHARLES JONES	11728 Aspenwood New Port Richey, FL 34654	10-7-13	Charles Jones
JACKIE DARDOS	11732 Aspenwood New Port Richey, FL 34654	10-17-13	Eleanor L. Kuder
JOYCE CLARK	11716 Aspenwood New Port Richey, FL 34654	10-8-13	Joyce Clark
DOMINIC VOTA	11708 Aspenwood New Port Richey, FL 34654	10-8-13	Dominic VOTA
PHYLIS KRAFT	11700 Aspenwood Dr New Port Richey, FL 34654	—	—
JAMES SAVARESE	11720 Aspenwood Dr New Port Richey, FL 34654	10-4-13	James P. Savarese
MARYANN RIDDER	New Port Richey, FL 34654	10-7-13	Maryann Ridder
TOM McGRADIE	11632 Aspenwood Drive New Port Richey, FL 34654	10-8-13	Thomas McGrade
Arthur Carl M Bouchard	11640 Aspenwood Drive New Port Richey, FL 34654	10/9/13	Arthur Carl M Bouchard
Alicia G. Bouchard	11640 Aspenwood New Port Richey, FL 34654	10/9/13	Alicia G Bouchard

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
CAROL STOUT	11538 WHITE ASH DR. New Port Richey, FL 34654	10-6-13	Carol L Stout
CAROL CAMPBELL	11534 WHITE ASH DR. New Port Richey, FL 34654	10-6-13	Carol A. Campbell
MARY HOCKEY	11530 WHITE ASH DR. New Port Richey, FL 34654	10-6-13	Mary Hockey
Dene Hess	11614 White Ash Drive New Port Richey, FL 34654	10-6-13	Dene Hess
RICK DE VAUL	11631 WHITE ASH DRIVE New Port Richey, FL 34654	10-6-13	Richard L. DeVaul
JOHN W. NELMS SR	11638 WHITE ASH DR New Port Richey, FL 34654	10-6-13	John W. Nelms
Judith Britton	11635 White Ash Dr New Port Richey, FL 34654	10/6/13	Judith Britton
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
MARGARET Reale	11615 Boynton Ln. New Port Richey, FL 34654	10/8/13	Margaret Reale
Suzanne Thompson	11708 Bayonet Lane New Port Richey, FL 34654	10/8/13	Suzanne T
RUSSOTTO, MARGARET	11900 BOYNTON LN New Port Richey, FL 34654	10/9/13	Margaret Russotto
JANE M MATTA	11813 BOYNTON LANE New Port Richey, FL 34654	10/9/13	Jane M Matta
BENABE, MILAGROS	11904 BOYNTON LN New Port Richey, FL 34654	10/9/13	Milagros Benabe
THERESA RIGGIO	11919 BOYNTON LA. New Port Richey, FL 34654	10/9/13	Theresa Riggio
Philip Leach	11914 Boynton New Port Richey, FL 34654	10/9/13	Phil Leach
Nancy Pietras	11911 Boynton Ln. New Port Richey, FL 34654	10/9/13	Nancy Pietras
FLANAGAN, MARIANNE	11902 BOYNTON LN New Port Richey, FL 34654	10/9/13	Marianne Flanagan
ROBERT HASSLER	11838 BOYNTON LANE New Port Richey, FL 34654	10/9/13	Robert Hassler

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Name	Summertree Address	Date	Signature
T LAURIE PALMER	11735 Sumner Boynton Ln New Port Richey, FL 34654	10.19.13	Laurie Palm
P ELIZABETH SEVILLE	11728 CARISSA LANE New Port Richey, FL 34654	10-19-13	E. Seville
P ANDREW LATENZA	11806 CARISSA New Port Richey, FL 34654	10-19-13	A. Latenza
P Aida Finck	11808 CARISSA LN New Port Richey, FL 34654	10-19-13	Aida Finck
P Jerry Melton	11815 CARISSA LN New Port Richey, FL 34654	10-19-13	Jerry Melton
P Jorge Pita	11901 CARISSA LN. New Port Richey, FL 34654	10-19-13	Jorge Pita
P Lucille Splendorio	11732 CARISSA LN. New Port Richey, FL 34654	10-20-13	L. Splendorio
T GARNETT MOSEN	11800 CARISSA LN New Port Richey, FL 34654	10/20/13	Garnett Mosen
A Patricia Curry	11814 CARISSA LN New Port Richey, FL 34654	10/20/13	Patricia L. Curry
P Eleanor Gerner	12004 BOYNTON LN New Port Richey, FL 34654	10/20/2013	Eleanor Gerner

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	Name	Summertree Address	Date	Signature
P	RICHARD S. CURRIER	11733 BOYNTON LN New Port Richey, FL 34654	10-6-13	Richard Currier
P	MARY ROSSITER	11900 CARISSA LN New Port Richey, FL 34654	10/6/2013	Mary Rossiter
P	JOSEPH MITCHELL	11737 BOYNTON LN New Port Richey, FL 34654	10/6/2013	Joseph Mitchell
P	ANITA DOMFORT	11842 CARISSA LN New Port Richey, FL 34654	10/8/2013	Anita Domfort
P	DORLENE SEFCIK	11844 CARISSA LN New Port Richey, FL 34654	10/8/2013	Dorlene L. Seftick
P	STACY O'LEARY	17131 BOYNTON LN New Port Richey, FL 34654	10/9/2013	Stacy O'Leary
P	DORLENE MARINO	11346 CHERRY WAY LN New Port Richey, FL 34654	10/9/2013	Dorlene Marino
A	LINDA JAGGUTH	11340 CHERRY WAY L. New Port Richey, FL 34654	10/9/2013	Linda Jagguth
P	JOE GAY	11338 CHERRY WAY LN New Port Richey, FL 34654	10/9/2013	Joe Gay
P	DENISE QUIROGA	11336 CHERRY WAY LANE New Port Richey, FL 34654	10/9/2013	Denise Quiroga

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	Name	Summertree Address	Date	Signature
P	GLORIA DAVIS	11843 CARISSA LN New Port Richey, FL 34654	10/17/2013	Gloria Davis
P	Judith Carroll	11905 CARISSA LN New Port Richey, FL 34654	10/17/2013	Judith Carroll
A	FRAN CONNOLLY	11936 CARISSA LN New Port Richey, FL 34654	10/17/2013	Fran Connolly
P	KAREN HAMILTON	11833 CARISSA LN New Port Richey, FL 34654	10/17/2013	Karen Hamilton
P	Cecilia Corbin	11825 CARISSA LN New Port Richey, FL 34654	10/17/2013	Cecilia Corbin
P	JOEY ZAWALSKI	11812 CARISSA LN New Port Richey, FL 34654	10/19/2013	Joey Zawalski
P	DIANE HERRICK	11831 CARISSA LN New Port Richey, FL 34654	10-19-13	Diane Herrick
A	Lida B. Penney	11828 CARISSA LN. New Port Richey, FL 34654	10-19-13	Lida B. Penney
P	Joseph Sofo	11736 CARISSA LN New Port Richey, FL 34654	10/19/2013	
P	Al Dimango	11722 CARISSA LN New Port Richey, FL 34654	10/20/13	Al Dimango

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Name	Summertree Address	Date	Signature
David R. Sutherland	12035 Bayonet Ln New Port Richey, FL 34654	10/7/2013	<i>[Signature]</i>
* Karen E. Nevitz	12035 BOYNTON LANE New Port Richey, FL 34654	10.7.13	<i>[Signature]</i>
<i>[Signature]</i>	12028 Boynton Ln New Port Richey, FL 34654	11-7-13	<i>[Signature]</i>
<i>[Signature]</i>	12008 Boynton Lane New Port Richey, FL 34654	10-7-13	<i>[Signature]</i>
Beverly Loper	12009 Boynton Ln. New Port Richey, FL 34654	10-7-13	<i>[Signature]</i>
<i>[Signature]</i>	11939 Boynton Ln New Port Richey, FL 34654	10-7-13	<i>[Signature]</i>
<i>[Signature]</i>	11937 Boynton Ln New Port Richey, FL 34654	10-7-13	<i>[Signature]</i>
MARION DAHL	11940 Boynton Lane New Port Richey, FL 34654	10-7-13	<i>[Signature]</i>
PETER MILLER	11921 BOYNTON LANE New Port Richey, FL 34654	10/7/13	<i>[Signature]</i>
Cheryl Williams	11924 Bayonet Lane New Port Richey, FL 34654	10/7/13	<i>[Signature]</i>

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
LORRAINE MACK	11913 BAYONET LA New Port Richey, FL 34654	10/7/13	L Mack
VERA LESS	11915 BAYONET LN New Port Richey, FL 34654	10/7/13	Tera Less
Audrey Schaffer	11918 Bayonet La. New Port Richey, FL 34654	10/7/13	Audrey Schaffer
Marlene Woodford	11919 Bayonet La. New Port Richey, FL 34654	10/7/13	Marlene Woodford
RIANDA L. SCHULTZ	11926 Bayonet New Port Richey, FL 34654	10/7/13	Rianda L. Sch
GLEN DANIELS	11912 Bayonet La New Port Richey, FL 34654	10/7/13	Glen Daniels
Mary J. Edwards	11906 Bayonet La. New Port Richey, FL 34654	10-7-13	Mary J. Edwards
MILDRED DECAVIO	11841 Bayonet La New Port Richey, FL 34654	10-7-13	Mildred DeCavio
LAURA RODAS	11907 Bayonet La New Port Richey, FL 34654	10-7-13	[Signature]
Nichols	11843 Bayonet La New Port Richey, FL 34654	10-7-13	Yvonne Nichols

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Richard Weich Richard Weich	1840 Bayonet La New Port Richey, FL 34654	10-7-13	Richard Weich
MARILYN FLANAGAN	11837 Bayonet La New Port Richey, FL 34654	10-7-13	Marilyn Flanagan
Suzanne M Nilsen	11832 Bayonet La New Port Richey, FL 34654	10-7-13	Suzanne M Nilsen
GAIL Fenske	11823 Bayonet La New Port Richey, FL 34654	10-7-13	Gail Fenske
RODNEY SHARLEY	11819 Bayonet La New Port Richey, FL 34654	10-7-13	Rod Sharley
JUANITA SLADKY	11812 BAYONET LN New Port Richey, FL 34654	10-7-13	Juanita Sladky
BILL BUNTING	11803 Bayonet La New Port Richey, FL 34654	10-7-13	Bill Bunting
BOBBY PATTERSON	11804 BAYONET LN New Port Richey, FL 34654	10-7-13	Bobby P. Patterson
PAULINE LOSADA	11801 BAYONET LN New Port Richey, FL 34654	10-7-13	Pauline Losada
HARMINA SOLITT	11740 Bayonet La New Port Richey, FL 34654	10-7-13	Harmin Solitt

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Name	Summertree Address	Date	Signature
Craig Lewison	11815 Bayonet Ln. New Port Richey, FL 34654	7 Oct.	Craig Lewison
John Liscum	11725 Bayonet La New Port Richey, FL 34654	7 Oct	John Liscum
Richard W. Noone	11720 Bayonet La New Port Richey, FL 34654	7th	Richard W. Noone
JAMES S. BLITZ	11721 Bayonet La New Port Richey, FL 34654	10-7-13	James Blitz
HELEN SCOTFIELD	11716 Bayonet La New Port Richey, FL 34654	10/7/13	Helen Scotfield
JOHN JOSEFFY	11714 Bayonet La New Port Richey, FL 34654	10/7/13	John Joseffy
PAUL DONAHUE	11712 Bayonet La New Port Richey, FL 34654	10/7/13	Paul Donahue
BELEN SCHERER	11706 Bayonet La New Port Richey, FL 34654	10/7/13	Belen Scherer
ROSE MARIE PILLER	11700 Bayonet La New Port Richey, FL 34654	10/7/13	Rose Marie Piller
CHRISTINE TAMBORIS	11651 Bayonet La New Port Richey, FL 34654	10-7-13	Christine Tamboris

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	Name	Summertree Address	Date	Signature
P	ERNEST DE SORDI	11807 IVYWOOD PL. New Port Richey, FL 34654	10/10/13	Ernest De Sordi
P	Helen WALTER	11814 IVYWOOD PH New Port Richey, FL 34654	10/10/13	Helen Walter
P	MARION MARTIN	12053 Loblolly Pine Dr New Port Richey, FL 34654	10/10/13	Marion Martin
S	Vivian R. VanLiere	11829 Ivywood Place New Port Richey, FL 34654	10/15/13	Vivian R. VanLiere
P	Anna Candela	11826 Ivywood Place New Port Richey, FL 34654	10/16/13	Anna Candela Sierra
S	Albert L. Pratt	12039 Loblolly Pine Dr New Port Richey, FL 34654	10/18/13	Albert L. Pratt
P	Mary Gallagher	12201 Loblolly Pine Dr New Port Richey, FL 34654	10/18/13	Mary Gallagher
		New Port Richey, FL 34654		
		New Port Richey, FL 34654		
		New Port Richey, FL 34654		

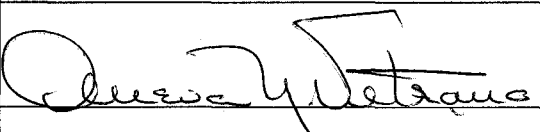
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Name	Summertree Address	Date	Signature
JOHN McCLELLAND	11540 Rose Tree Dr New Port Richey, FL 34654	10/6/13	John McClelland
SALVATORE RANIERI	11524 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Salvatore Ranieri
ALICE CONWAY	11521 Rose Tree Dr New Port Richey, FL 34654	10/6/13	Alice Conway
Melvin L. Nichols	11534 Rose Tree Dr New Port Richey, FL 34654	10/7/13	Melvin L. Nichols
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

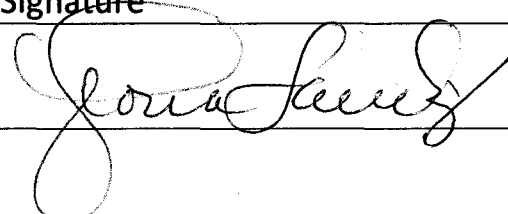
Summertree Petition for Commission Help

I am a Summertree resident and customer of Utilities, Inc. of Florida. I am paying too much for bad water. UIF may meet the federal/state standards for safety but we do not accept the offensive attributes of taste, color and odor from our tap water. We do not feel that these rate requests are justified. Our neighboring communities have Pasco County Water, a public utility, and currently pay half our water rate and one-third of our wastewater rate and do not need bottled water or filters. Our water has not improved since the utility's last rate increase; we have grave concerns that UIF can never provide us with a palatable product at a reasonable cost. I want the commission to help. Please do something about my water.

Name	Summertree Address	Date	Signature
Aneva Y. JETRANO	11414 Clear Oak Circle New Port Richey, FL 34654	10-11-13	
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
Gloria Lakritz	11432 Windstar Ct New Port Richey, FL 34654	10-13-13	
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
* MARY MULARZ	12014 BAYMET LAKE New Port Richey, FL 34654	10-7-13	Mary Mularz
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
PRINT MARIA Sawisch	11725 Bayonet La New Port Richey, FL 34654	10-9-13	Maria Sawisch
Karen Adolph	11649 Boynton La New Port Richey, FL 34654	10-9-13	Karen S. Adolph
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
CANTWELL, MATILDA	11715 BOYNTON New Port Richey, FL 34654	10/10/13	Matilda Cantwell
CAROLYN Beckwith	11713 BOYNTON LN New Port Richey, FL 34654	10/10/13	Carolyn Beckwith
ROBERT PUCKHABER	11711 BOYNTON LA. New Port Richey, FL 34654	10/10/13	Robert Puckhaber
PEGGY BOWERMAN	11819 BOYNTON LN New Port Richey, FL 34654	10/10/13	Peggy Bowerman
LINDA O'DAY	11818 BOYNTON LN New Port Richey, FL 34654	10/10/13	Linda O'Day
KLINA BRACK	11827 BOYNTON New Port Richey, FL 34654	10/10/13	Klina Brack
ALAN ZAGORSKI	11825 BOYNTON New Port Richey, FL 34654	10/10/13	Alan Zagorski
ERICA FARREGGIO	11909 Boynton New Port Richey, FL 34654	10/10/13	E. Farreggio
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
JAN SHELDON GEORGE DUSHA	11609 Aspenwood Dr. New Port Richey, FL 34654	10-8-13	+ Jan Sheldon George W Dusha
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

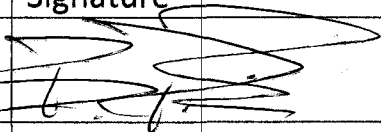

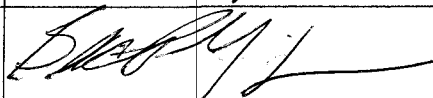
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Name Print	Summertree Address	Date	Signature
VINCENT DIMARI	11649 Bayonet La New Port Richey, FL 34654	10-7-13	Vincent Dimari
ANTOINETTE COPPOLA	11641 Bayonet La New Port Richey, FL 34654	10-7-13	Antoinette Coppola
George Lenz	11637 Bayonet La New Port Richey, FL 34654	10-7-13	George Lenz
Carolyn Strayan	11639 Bayonet La New Port Richey, FL 34654	10-7-13	Carolyn Strayan
KATHLYN GAY	11633 Bayonet La New Port Richey, FL 34654	10-7-13	Kathlyn Gay
Patricia Mentink	11629 Bayonet La New Port Richey, FL 34654	10-7-13	Patricia Mentink
Virginia Day	11640 Bayonet La New Port Richey, FL 34654	10-7-13	Virginia Day
	11648 Bayonet La New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
Bud DeFrest	11712 Alderwood Rd New Port Richey, FL 34654	10/06/2013	
RUNAR BURGESS	11707 Alderwood New Port Richey, FL 34654	10/6/13	
THOMAS EDWARDS	11715 ALDERWOOD DR. New Port Richey, FL 34654	10/6/13	Thomas Edwards
Loretta McGuire	11727 Alderwood Dr. New Port Richey, FL 34654	10-6-13	Loretta H McGuire
CHRISTENA JUDD	11733 ALDERWOOD DR New Port Richey, FL 34654	10/6/13	Christena Judd
BRUCE JAGODA	11733 ALDERWOOD DR. New Port Richey, FL 34654	10/6/13	
ROBERT W GRAY	11726 Alderwood Dr. New Port Richey, FL 34654	10-7-13	Robert W Gray
Gloria M. Cortes	11625 English Elm Dr New Port Richey, FL 34654	10-8-13	Gloria M. Cortes
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
GERALD THOMAS	11440 PAMPAS DR New Port Richey, FL 34654	10/7/13	Gerald Thomas
JAMES T. LORE	11506 PAMPAS DR New Port Richey, FL 34654	10/7/13	James T. Lore
BRENDA SAMSON	11526 PAMPAS DR New Port Richey, FL 34654	10/7/13	Brenda Samson
Marilyn S. Radosevich	11602 PAMPAS DR New Port Richey, FL 34654	10/7/13	Marilyn S. Radosevich
Robert	11602 PAMPAS DR New Port Richey, FL 34654		
Robert C. Hansen	11520 PAMPAS New Port Richey, FL 34654	10/7/13	Robert C. Hansen
FRANK E LONGO	11517 PAMPAS New Port Richey, FL 34654	10/7/13	Frank E Longo
Archie Bell	11510 PAMPAS New Port Richey, FL 34654	10/17/13	Archie Bell
Celeste Millen	11704 Rose Tree Drive New Port Richey, FL 34654	10/9/13	Celeste Millen
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
RICHARD L. KASSEL	11428 WINDSTAR CT New Port Richey, FL 34654	10/20/13	Richard L. Kassel
Shelia J. Gavin	11422 WINDSTAR CT New Port Richey, FL 34654	10/20/13	Shelia J. Gavin
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Arthur Schmitt	11616 Cocowood Dr New Port Richey, FL 34654	10/10/13	Arthur Schmitt
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
Calvin Ewee	11831 Wat Myrtle Ct. New Port Richey, FL 34654	10-11-13	Calvin Ewee
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Lois I KAISER	11616 Scotch Pine Dr New Port Richey, FL 34654	Oct 8-13	Lois I. Kaiser
ALYCE DARKOSKI	11627 Scotch Pine Dr New Port Richey, FL 34654	Oct 8/13	Alyce Darkoski
- Sandy Dahlen	11701 Scotch Pine Dr New Port Richey, FL 34654	10/8/13	Sandy Dahlen
MARY E. CASSIDY	11639 Scotch Pine Dr New Port Richey, FL 34654	10/8/13	Mary E. Cassidy
Jim Yatesler	11535 Scotch Pine Dr. New Port Richey, FL 34654	10/8/13	James L. Yatesler
- Mayara Miller	11423 Turtle Dove Pl New Port Richey, FL 34654	10/8/13	Mayara Miller
Estely Fern	11537 Cocowood Dr. New Port Richey, FL 34654	10-9-13	Estely Fern
- Kim Giordano	New Port Richey, FL 34654	10-9-13	Kim Giordano
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
JANE VAN HORN	11428 Merganser Way New Port Richey, FL 34654	10/11/13	Jane E. Van Horn
HELEN FETTING	11424 Merganser Way New Port Richey, FL 34654	10/14/2013	Helen Fetting
Karen Caputa	11432 Merganser Way New Port Richey, FL 34654	10/14/13	Karen Caputa
Robert Wolf	11414 Merganser Way New Port Richey, FL 34654	10/14/13	Robert Wolf
Carol Clayback	11410 Merganser Way New Port Richey, FL 34654	10/14/13	Carol Clayback
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
MARCIA BALLARD	11216 Godwit CT New Port Richey, FL 34654	10-8-13	Marcia Ballard
Esther Gonzalez	11221 Godwit Court New Port Richey, FL 34654	10/13/13	Esther Gonzalez
Robert L. Purcell	11230 Godwit Court New Port Richey, FL 34654	10/13/13	Robert L. Purcell
Donna Criscu	11220 GODWIT CT. New Port Richey, FL 34654	10/13/13	Donna Criscu
David J. Banovic	11224 GODWIT CT. New Port Richey, FL 34654	10-14-13	DAVID BANOVIC
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
Juanita L. Vaughn	11442 SINATRA CT. New Port Richey, FL 34654	10-13-13	Juanita L. Vaughn
Anthony Lotito	11418 SINATRA CT. New Port Richey, FL 34654	10-13-13	Anthony Lotito
MARGARET HOLLY SHARMA KILLIAN	11434 SINATRA CT New Port Richey, FL 34654	10-13-13	Margaret A. Holly
SHARMA KILLIAN	11504 Sinatra Court New Port Richey, FL 34654	10/13-13	Sharma L. Killian
RUTH S. MORGAN	11443 SINATRA CT New Port Richey, FL 34654	10-15-13	Ruth S. Morgan
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Bonnie Bell	11341 Clear Oak Circle New Port Richey, FL 34654	Oct. 8, 2013	Bonnie Bell
Ruth D. Orio	11338 Clear Oak Circle New Port Richey, FL 34654	Oct. 8, 2013	Ruth G. De Oris
Dorothy Leoci	11326 Clear Oak Circle New Port Richey, FL 34654	Oct 8 2013	Dorothy Leoci
JOHN B. HANNON	11346 Clear Oak Circle New Port Richey, FL 34654	OCT 8 - 2013	John Hannon
BETTYE J. RHODES	11345 Clear Oak Circle New Port Richey, FL 34654	Oct. 8 - 2013	Bettye Rhodes
Cesile T. Belisio	11403 Clear Oak Circle New Port Richey, FL 34654	Oct 9 - 2013	Cesile T. Belisio
CHARLENE J. HURLEY	11402 Clear Oak Circle New Port Richey, FL 34654	Oct 9, 2013	Charlene J. Hurley
FLORENCE C. OATES	11426 Clear Oak Circle New Port Richey, FL 34654	OCT 9, 2013	Florence C. Oates
Constance A. Holihan	11419 Clear Oak Circle New Port Richey, FL 34654	OCT 9, 2013	Constance A. Holihan
MIRIAM HAMRIC	11337 Clear Oak Circle New Port Richey, FL 34654	10/11/2013	M. Hamric

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Name	Summertree Address	Date	Signature
BEVERLEY BRAUN	11914 Bayonet Ln. New Port Richey, FL 34654	10-7-13	Beverley J Braun
AMELIA CAPANO	11922 Bayonet Ln. New Port Richey, FL 34654	10-7-13	Amelia Capano
MARGARET DONOHUE	11923 Bayonet Ln. New Port Richey, FL 34654	10-7-13	Margaret Donohue
MARY BOWMAN	11911 Bayonet Ln. New Port Richey, FL 34654	10-7-13	Mary Bowman
LORS SPARLOCK	12021 Bayonet New Port Richey, FL 34654	10-7-13	Lors Sparlock
ROSEMARIE PORZIO	12019 BAYONET LN New Port Richey, FL 34654	10-7-13	Rosemarie Porzio
ETNIE WESTBURY	Bayonet New Port Richey, FL 34654	10-7-13	E. Westbury
ANGELINE BARILE	Bayonet (UR) New Port Richey, FL 34654	10/7/13	Angeline Barile
MARY K. JHUNT	12030 Bayonet New Port Richey, FL 34654	10/2/13	Mary K. Hunt

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Name	Summertree Address	Date	Signature
Florence Turner	11439 Bloomington Ct New Port Richey, FL 34654	10-08-13	Florence Turner
Patricia Meissner	11445 Bloomington Ct. New Port Richey, FL 34654	10-8-13	Patricia Meissner
Violet M. Weeks	11438 BLOOMINGTON CT New Port Richey, FL 34654	10-8-13	Violet M. Weeks
Sylvia Wendell	11505 Bloomington Ct New Port Richey, FL 34654	10-8-13	Sylvia Wendell
Truman Hankins	11511 BLOOMINGTON CT New Port Richey, FL 34654	10-8-13	Truman Hankins
Betty Capone	11444 BLOOMINGTON CT New Port Richey, FL 34654	10-8-13	Betty Capone
Larry V. Zore	11451 Bloomington Ct New Port Richey, FL 34654	10-8-13	L V Zore
Nellie Robinson	11514 BLOOMINGTON CT New Port Richey, FL 34654	10-8-13	Nellie Robinson
Vicky Trout	11421 BLOOMINGTON CT New Port Richey, FL 34654	10-11-13	V Trout
Gloria M. Forzaglia	11515 Bloomington Ct. New Port Richey, FL 34654	10-11-13	Gloria M. Forzaglia

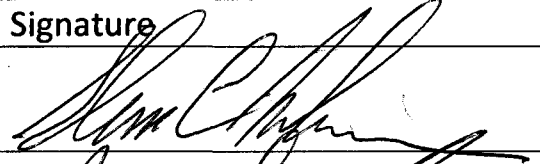
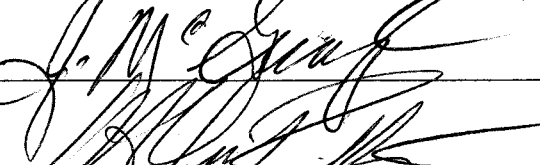
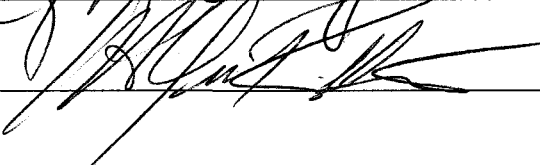
Summertree Petition for Commission Help

I am a Summertree resident and customer of Utilities, Inc. of Florida. I am paying too much for bad water. UIF may meet the federal/state standards for safety but we do not accept the offensive attributes of taste, color and odor from our tap water. We do not feel that these rate requests are justified. Our neighboring communities have Pasco County Water, a public utility, and currently pay half our water rate and one-third of our wastewater rate and do not need bottled water or filters. Our water has not improved since the utility's last rate increase; we have grave concerns that UIF can never provide us with a palatable product at a reasonable cost. I want the commission to help. Please do something about my water.

Name	Summertree Address	Date	Signature
JOAN C. KING	11501 BLOOMINGTON CT. New Port Richey, FL 34654	10-11-13	Joan C. King
LEONARD Aiello	11519 BLOOMINGTON CT New Port Richey, FL 34654	10-11-13	Leonard Aiello
Bethylon Klobuchar	11520 Bloomington Ct. New Port Richey, FL 34654	10-20-13	Bethylon Klobuchar
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
GLENN C. HOLMES	11201 Paradise Pt. Way New Port Richey, FL 34654	10/12/13	
Jim McGarrigle	11205 Paradise Pt. Way New Port Richey, FL 34654	10/12/13	
J. H. Jerry Robbins	11150 Paradise Pt. Way New Port Richey, FL 34654	10/14/2013	
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
DONNA MUCK	11334 Merganser way New Port Richey, FL 34654	10-14-13	Donna Muck
LINDA HAYS	11230 Merganser way New Port Richey, FL 34654	10-14-13	Linda Hays
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

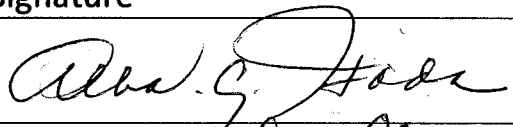


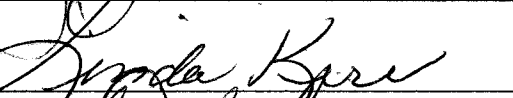

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Beatrice Darrow	11411 Turtle Dove Place New Port Richey, FL 34654	10-14-2013	Beatrice Darrow
LOU ANN DENNEHY	11423 Turtle Dove Place New Port Richey, FL 34654	10-14-2013	Lou Ann Dennehy
RICHARD A. CHISSOLD	11405 Turtle Dove Place New Port Richey, FL 34654	10-14-2013	Richard A. Chissold
CHRISTINE COLLINS	11351 Turtle Dove Pl. New Port Richey, FL 34654	10-18-2013	Christine Collins
TERRY STILES	11439 Turtle Dove Pl New Port Richey, FL 34654	10-21-13	Terry C. Stiles
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
ALBA C. HADA	11404 TURTLE DOVE PL. New Port Richey, FL 34654	10/8/13	
Harold Vetsprille	11352 Turtle Dove PL New Port Richey, FL 34654	10/12/13	
JOHN W. REES	11410 TURTLE DOVE PL New Port Richey, FL 34654	10/12/13	
Linda A. Kerr	11348 TURTLE DOVE PLACE New Port Richey, FL 34654	10/14/13	
JOHN W. YODGES Jr	11419 TURTLE DOVE PL New Port Richey, FL 34654	10/18/13	
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
MARIA SARLI	111824 Boynton 11844 New Port Richey, FL 34654	10/21	Maria Sarli
NINA PAGLIARO	11619 Boynton New Port Richey, FL 34654	10/21	Nina Pagliaro
VINCENT SARLI	11630 Bayonet Ln New Port Richey, FL 34654	10/21	Vincent Sarli
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
<i>Sarah Antunez</i>	11304 Mollymawk Ct New Port Richey, FL 34654	10/8/13	<i>Sarah Antunez</i>
<i>Patricia A. Little</i>	11309 Mollymawk Ct. New Port Richey, FL 34654	10/9/13	<i>Patricia A. Little</i>
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
DORISE E. MAY	11139 CLEAR OAK CIR. New Port Richey, FL 34654	10-10-13	<i>Dorise E. May</i>
JEANNE CORTOPASSI	11145 CLEAR OAK CIRCLE New Port Richey, FL 34654	10-16-13	<i>Jeanne Cortopassi</i>
IRMA WOLOWICZ	11121 CLEAR OAK CIR. New Port Richey, FL 34654	10-18-13	<i>Irma Wolowicz</i>
OLGA MAROU DAS	11122 CLEAR OAK CR. New Port Richey, FL 34654	10-18-13	<i>Olga Maroudas</i>
WILLIAM WHITEHEAD	11115 CLEAR OAK CIR. New Port Richey, FL 34654	10-18-13	<i>William Whitehead</i>
JANICE MURPHY	11131 CLEAR OAK CR. New Port Richey, FL 34654	10-18-13	<i>Janice M. Murphy</i>
CHARLES J. CORDERS	11138 CLEAR OAK CIR. New Port Richey, FL 34654	10-18-13	<i>Charles J. Corders</i>
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
LYNN Cavallo	New Port Richey, FL 34654	10/17/13	Lynn M. Cavallo
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
EARL T. WARRICK	11308 CLEAR OAK CIR. New Port Richey, FL 34654	10/9/13	Earl T. Warrick
Lorraine Scheifla	11150 Clear Oak Circle New Port Richey, FL 34654	10-12-13	Lorraine Scheifla
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Sandy Dahlen	11701 - Scotch Pine Dr. New Port Richey, FL 34654	10-8/13	Sandy Dahlen
	118 New Port Richey, FL 34654		
* J Schublen	118 15 Scotch Pine Dr New Port Richey, FL 34654		J Schublen
	11819 @ home New Port Richey, FL 34654		
	11823 @ home New Port Richey, FL 34654		
X John Cardena	11827 Wax Myrtle Ct New Port Richey, FL 34654		JOHN CARDENA
	11831 @ here New Port Richey, FL 34654		
	11832 @ here New Port Richey, FL 34654		
X MRS. Warren P. Terry	11830 Wax Myrtle Ct New Port Richey, FL 34654		Mrs Warren P. Terry
X BARBARA BARKER	11828 Wax Myrtle Ct New Port Richey, FL 34654		Barbara Barker

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
BARBARA LA CAVA	12049 LOBLOLLY PINE DR New Port Richey, FL 34654	10/12/13	Barbara LaCava
ANN MALERBA	12110 LOBLOLLY PINE DR. New Port Richey, FL 34654	10/14/13	* Ann Malerba
JARI KUCERA	11808 IDYWOOD PL New Port Richey, FL 34654	10/19/13	Jari Kucera
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
WILLIAM THOMPSON	11820 11820 WAX MYRTLE New Port Richey, FL 34654	10/8/13	William Thompson
DONALD LONG	11824 WAX MYRTLE New Port Richey, FL 34654	10/8/13	Donald Long
	11816 share til oct 14 New Port Richey, FL 34654		
X	11812 share till nov. New Port Richey, FL 34654		
	11808 share til Dec. New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

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Name	Summertree Address	Date	Signature
BETTY JOHNSON	11536 Aspenwood Dr New Port Richey, FL 34654	10-9-13	Betty Johnson
JERRY CLEMENT	11528 Aspenwood Dr New Port Richey, FL 34654	10-9-13	Jerom. Clement
PRUDENCE PESCE	11616 Aspenwood Dr New Port Richey, FL 34654	10-9-13	Prudence Pesce
TERESA GRASSO	11628 Aspenwood Dr New Port Richey, FL 34654	10-11-13	Teresa Grasso
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Robert C Mikut	11504 Bloomington Ct New Port Richey, FL 34654	10-11-13	Robert C Mikut
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Jacqueline S Culler	11220 Kiskadee Cir. New Port Richey, FL 34654	10-13-13	Jacqueline S Culler
ARTHUR HOFFMAN	11213 Kiskadee Cir. New Port Richey, FL 34654	10/13/13	Arthur Hoffman
JUDY JOHNSON	11114 Kiskadee Cir. New Port Richey, FL 34654	10/13/13	Judy Johnson
DONNA BERRY HILL	11240 KISKADEE CIRCLE New Port Richey, FL 34654	10-14-13	Donna Berry Hill
MARY R. SNARIC	11056 Kiskadee Cir. New Port Richey, FL 34654	10/14/13	Mary R. Snaric
Mary Ann Carr	11139 Kiskadee Cir. New Port Richey, FL 34654	10/14/13	Mary Ann Carr
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
MIKE CACCIOFFI	11803 Tupelo Drive New Port Richey, FL 34654	10/8/13	Mike Caccioffi
WANDA HARTMAN	New Port Richey, FL 34654	10/8/13	Wanda Hartman VOID @
NANCY HARTMAN	11812 Tupelo Drive New Port Richey, FL 34654	10/8/13	Nancy Hartman
ED BUTLER	11805 Loblolly Pine Dr New Port Richey, FL 34654	10/8/13	Ed Butler
DAVE BUTLER	New Port Richey, FL 34654	10/8/13	Dave Butler VOID @
ARLENE NICOLL	11808 Loblolly Tupelo Dr New Port Richey, FL 34654	10/8/13	Arlene Nicoll
BARBARA A. CANN	New Port Richey, FL 34654	10/8/13	Barbara A. Cann
FRANKLIN DAVIS	11739 Tupelo Drive New Port Richey, FL 34654	10/12/13	Franklin Davis
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

I am a Summertree resident and customer of Utilities, Inc. of Florida. I am paying too much for bad water. It has an unpleasant taste, smell, and color. I am tired of paying more and more money for the same bad water. The water has not improved since the utility's last rate increase, and I am afraid the utility will not do anything to fix the problem. I want the commission to help. Please do something about my water.

Name	Summertree Address	Date	Signature
KATHERINE F. JOHNSON	11815 Pampas Drive New Port Richey, FL 34654	10-14-13	Katherine F. Johnson
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
SANDRA OWENS	11526 PEAR TREE DR New Port Richey, FL 34654	10/7/13	Sandra Owens P
THERESA MORSE	11530 PEAR TREE DR New Port Richey, FL 34654	10/7/13	Theresa Morse P
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
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Name	Summertree Address	Date	Signature
Daniel McGuire	11641 Cocowood DR New Port Richey, FL 34654	10/9/13	Daniel McGuire
Tony VUETS	11645 Cocowood DR New Port Richey, FL 34654	10/9/13	
JOHN McSKIMMING	11612 Cocowood DR. New Port Richey, FL 34654	10/10/13	John McSkimming
RICHARD STILLER	11626 Cocowood Drive New Port Richey, FL 34654	10/10/13	Richard Stiller
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

I am a Summertree resident and customer of Utilities, Inc. of Florida. I am paying too much for bad water. UIF may meet the federal/state standards for safety but we do not accept the offensive attributes of taste, color and odor from our tap water. We do not feel that these rate requests are justified. Our neighboring communities have Pasco County Water, a public utility, and currently pay half our water rate and one-third of our wastewater rate and do not need bottled water or filters. Our water has not improved since the utility's last rate increase; we have grave concerns that UIF can never provide us with a palatable product at a reasonable cost. I want the commission to help. Please do something about my water.

Name	Summertree Address	Date	Signature
Dorothy Evola	11535 Golden Rain DR. New Port Richey, FL 34654	10-7-13	Dorothy Evola
Linda L. FURROW	11609 Golden Rain DR New Port Richey, FL 34654	10-7-13	Linda L. Furrow
Cliff Wing	11623 Golden Rain Dr New Port Richey, FL 34654	10/7-13	Cliff Wing
Josephine Fisher	11626 Golden Rain Dr. New Port Richey, FL 34654	10/7-13	Josephine Fisher
T.V. EHRBAR	11622 GOLDEN RAIN DR New Port Richey, FL 34654	10-7-2013	T.V. Ehrbar
George S. Amato	11618 Golden Rain Dr. New Port Richey, FL 34654	10-7-2013	George S. Amato
Dona Lusito	11610 Golden Rain Dr New Port Richey, FL 34654	10-7-2013	Dona Lusito
Bonnie Franks	11608 Golden Rain Dr. New Port Richey, FL 34654	10-7-2013	Bonnie Franks
Susan J. Zappala	11639 White Ash DR New Port Richey, FL 34654	10/7/13	Susan J. Zappala
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Frances Kaniick	11348 Windstar Ct New Port Richey, FL 34654	10/08/13	Frances Kaniick
Lidia Guerriero	11433 Windstar Ct New Port Richey, FL 34654	10/9/13	Lidia Guerriero
L Buckmiller	11400 Windstar Ct New Port Richey, FL 34654	10/10/13	L Buckmiller
Anna Lanch	11410 WINDSTAR CT New Port Richey, FL 34654	10/10/13	A. Lanch
John A. Hart	11412 WINDSTAR New Port Richey, FL 34654	10/10/13	John A. Hart
Rosemary Dale	11415 WINDSTAR CT New Port Richey, FL 34654	10/10/13	Rosemary Dale
Philp Alex	11416 WINDSTAR CT New Port Richey, FL 34654	10/10/13	Philp Alex
Willis Young	11476 Windstar Ct New Port Richey, FL 34654	10/19/13	Willis Young
Theresa Trucillo	11427 Windstar Ct New Port Richey, FL 34654	10/19/13	Theresa Trucillo
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Catherine Drasdict	12154 Putter Green Ct. New Port Richey, FL 34654	10/7/13	Catherine Drasdict
JOHN FOGARTY	12150 PUTTER GREEN CT New Port Richey, FL 34654	10/7/13	John Fogarty
Thomas Tyszek	12146 Putter Green Ct. New Port Richey, FL 34654	10/7/13	Thomas Tyszek
NORMAN OWEN	12151 Putter Green Ct. New Port Richey, FL 34654	10-7-13	Norman Owen
THERESA SCHENCK	12147 PUTTER GREEN CT New Port Richey, FL 34654	10-7-13	Theresa Schenck
CLAUDE Z. WITT	11444 GOLF ROUND DR. New Port Richey, FL 34654	10-10-13	Claude Z Witt
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
RON SCUDERI	11439 - GOLF ROUND DR New Port Richey, FL 34654	10/8/13	Ronald Scuderi
MARY-LOU SOWA	11443 GOLF ROUND DR New Port Richey, FL 34654	10/8/13	Mary Lou Sowa
ROSE PURPURA	11447 GOLF ROUND DR New Port Richey, FL 34654	10/10/13	Rose Purpura
THEODORE BROSCH	11448 - GOLF ROUND DR New Port Richey, FL 34654	10/10/13	Theodore Brosch
CLAUDE E. WITT	11444 GOLF ROUND DR New Port Richey, FL 34654	10/10/13	Claude E Witt
RONALD E. SCHWIESOW	11436 - GOLF ROUND DR New Port Richey, FL 34654	10-10-13	Ronald E. Schwiesow
BARBARA WUDTE	11440 Golf Round Dr New Port Richey, FL 34654	10/10/13	Barbara Wudte
ANTHONY J CANOSA	11455 Golf Rd Dr New Port Richey, FL 34654	10/12/13	Anthony Canosa
Donald D'Amore	11432 - GOLF RD DR New Port Richey, FL 34654	10/12/13	Donald D'Amore
ROSEANN BEVEN	11412 GOLF ROUND DR New Port Richey, FL 34654	10/12/13	Roseann Beven

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
GLORIA SOMMA	11350 GOLF ROUND DRIVE New Port Richey, FL 34654	10-8-13	Gloria Somma
PATRICIA A. FOLEY	11342 GOLF ROUND DRIVE New Port Richey, FL 34654	10-8-13	Patricia A. Foley
Mary M. Brown	11306 Golf Rd Dr. New Port Richey, FL 34654	10-8-13	Mary M. Brown
Phil Bondi	11238 GOLF Round Dr. New Port Richey, FL 34654	10-8-13	Phil Bondi
Sherry Mezaud	11228 GOLF Round Dr. New Port Richey, FL 34654	10-10-13	Sherry Mezaud
Michelle Smith POA JAMES MASON	11317 GOLF Round Dr New Port Richey, FL 34654	10-11-13	James Mason
Michelle Smith POA (Thomas) Carlo Riccardo	12030 Tournament View New Port Richey, FL 34654	10-11-13	Carlo Riccardo
Michelle Smith POA ALLEN Hunter	11318 Golf Round Dr. New Port Richey, FL 34654	10-11-13	Allen Hunter
SHIRLEY BOLDI-YOUNG	11244 GOLF ROUND DR New Port Richey, FL 34654	10/16/13	Shirley Boldi-Young
	New Port Richey, FL 34654		

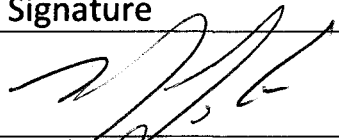
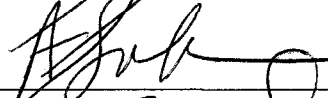

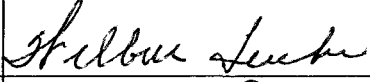

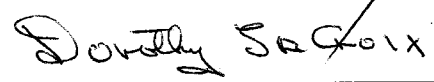
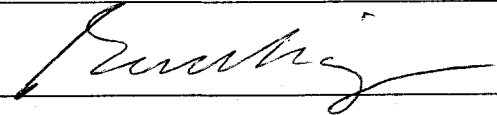
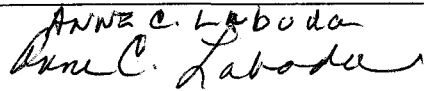
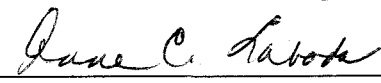
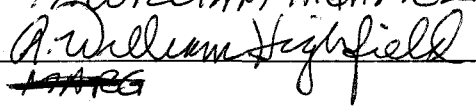

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
<i>Helen Christensen</i>	11452 Golf Round Dr. New Port Richey, FL 34654	10-13-13	<i>Helen Christensen</i>
<i>Gudrey Norton</i>	12210 PUTTER GREEN CT New Port Richey, FL 34654	10/13/13	<i>Gudrey Norton</i>
<i>WILLIAM C WHITE</i>	12209 PUTTER GREEN CT New Port Richey, FL 34654	10/17/13	<i>William White</i>
<i>ANTHONY J. LIGUORI</i>	11322 Golf Round DR New Port Richey, FL 34654	10/19/13	<i>Anthony J. Liguori</i>
<i>Sandra Ehrlich</i>	11334 Golf Round DR New Port Richey, FL 34654	10/21/13	<i>Sandra Ehrlich</i>
<i>PHYLLIS RE</i>	11326 Golf Round DR New Port Richey, FL 34654	10/21/13	<i>Phyllis Re</i>
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
MURRAY ZAKA	12210 Putter Green Ct New Port Richey, FL 34654	10/6/2013	
Allan Solomon	11218 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
Bert Larson	11232 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
WILBUR TUCKER	12240 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
DENNIS DARACHY	13338 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
Dorethy SAGOLIX	11346 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
EMMANUEL T. LINZAGA	11400 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
ANNE C. LABODA 	11408 Golf Round Dr. New Port Richey, FL 34654	10/6/13	
A. WILLIAM HIGHFIELD  11408	12205 PUTTER GREEN CT. New Port Richey, FL 34654	10/18/13	
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Salvatore A. Trancucci	11303 CLEAR OAK CIRCLE New Port Richey, FL 34654	10-8-13	Salvatore A. Trancucci
Donna Nugent	11147 Clear Oak Cr. New Port Richey, FL 34654	10-8-13	Donna M. Nugent
ELAINE FILLER	11148 CLEAR OAK Circle New Port Richey, FL 34654	10-9-13	Elaine Filler
Angela Perry	11153 Clear Oak Circle New Port Richey, FL 34654	10-9-13	Angela Perry
LARRY JAY	11213 CLEAR OAK CIRCLE New Port Richey, FL 34654	10/9/13	Larry Jay
RJ Sharkey	11217 Clear Oak Cr. New Port Richey, FL 34654	10/9/13	RJ Sharkey
Ronda Super-Guide	11307 Clear Oak Circle New Port Richey, FL 34654	10/13/13	Ronda Super-Guide
Harold R. Runk	11149 Clear Oak Circle New Port Richey, FL 34654	10/13/13	Harold R. Runk
Richard Yablonsky	11223 Clear Oak Cr. New Port Richey, FL 34654	10/19/13	Richard Yablonsky
	New Port Richey, FL 34654		

Summertree Petition for Commission Help

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Name	Summertree Address	Date	Signature
Kathleen Deule	11925 Bayonet Lane New Port Richey, FL 34654	10/7/13	Kathleen Deule
Joanne D'Alessio	12008 BAYONET LANE New Port Richey, FL 34654	10/7/13	Joanne D'Alessio
Joanne D'Alessio	12006 BAYONET LANE New Port Richey, FL 34654	10/7/13	Joanne D'Alessio
Marilyn Genge	12002 Bayonet Lane New Port Richey, FL 34654	10/8/13	Marilyn Genge
Paul W Stauder	12012 BAYONET LN New Port Richey, FL 34654	10/8/13	Paul W Stauder
Dolores Notafrancesco	12025 Bayonet Ln. New Port Richey, FL 34654	10/8/13	Dolores Notafrancesco
Dolores Notafrancesco	12020 Bayonet Ln. New Port Richey, FL 34654	10/8/13	Dolores Notafrancesco
Tim Prosen	12037 Boynton New Port Richey, FL 34654	10/8/13	Tim Prosen
Catherine Furka	12031 Boynton Ln New Port Richey, FL 34654	10/8/13	Catherine Furka
	New Port Richey, FL 34654		

Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Wednesday, October 23, 2013 2:24 PM
To: Commissioner Correspondence
Subject: FW: WCCB-TV ; Tega Cay Sewage/Water spills update ; Utilities,Inc...AGAIN !!!

Good afternoon,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: Jim Harper [<mailto:JHarper@harperimage.com>]
Sent: Wednesday, October 23, 2013 7:55 AM
To: tcwateradvisory@hotmail.com
Subject: WCCB-TV ; Tega Cay Sewage/Water spills update ; Utilities,Inc...AGAIN !!!

Hope plan to upload this one too on www.flushui.com . Believe this makes (10) + negative newscast about this concern in last 1 ½ mths. I've lost count. Recall (8) just in Sept.

Video Link: <http://www.wccbcharlotte.com/story/tega-cay-neighborhood-continues-to-be-plaqueted-with-water-issues-and-sewage-spills-20131016>

Utilities,Inc customers,again, hold on to your wallets.

Way Beyond Disgusted,

Jim



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Shawna Senko

From: Office of Commissioner Brown
Sent: Monday, October 14, 2013 10:31 AM
To: Commissioner Correspondence
Subject: FW: Please help ! RE Utilities,Inc - Docket No. 120209-WS

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 120209-WS.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Brown Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

-----Original Message-----

From: Jim Harper [<mailto:JHarper@harperimage.com>]
Sent: Monday, October 14, 2013 4:25 AM
To: Office of Commissioner Brisé
Cc: Office of Commissioner Brown; Office Of Commissioner Edgar; TC Water Citizen Advisory Council
Subject: Please help ! RE Utilities,Inc

Dear Chairman Brise

Please ref Utilities,Inc a for profit company.We understand too there have been and or are upset Utilities,Inc customer's in Florida,ie Sorrento and Altamonte Springs. Tega Cay SC www.norateincrease.com for years has had terrible ongoing problems with Utilities,Inc creating serious health and pollution concerns in Tega Cay and the region.At a tremendous,insane,water/sewer cost increases to the Tega Cay customers.

Whatever light you can shed on Utilities,Inc in your area to help Tega Cay is deeply appreciated.

If further questions or concerns please don't hesitate to contact;

Linda Stevenson
tcwateradvisory@hotmail.com
803 547 6523

Thank you very much for the consideration to help Tega Cay,SC.

Regards

Jim

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Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, October 14, 2013 10:01 AM
To: Commissioner Correspondence
Subject: FW: Please help ! RE Utilities,Inc

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no.120209-WS .

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

-----Original Message-----

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Sent: Monday, October 14, 2013 4:25 AM
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tcwateradvisory@hotmail.com
803 547 6523

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Regards

Jim

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Shawna Senko

From: Pamela Paultre
Sent: Monday, September 30, 2013 1:15 PM
To: Commissioner Correspondence
Cc: Carolyn Cannon
Subject: Docket no. 120209-WS
Attachments: 9-30 Siegers #120209.pdf

Good afternoon,

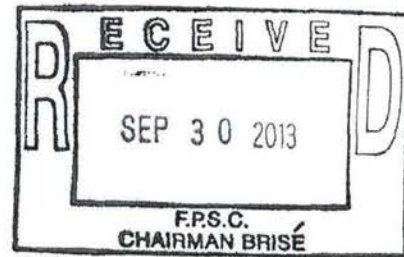
Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

September 24th 2013

Ronald Brise
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850



Dear Chairman Brise,

My husband and I built a home in the Summertree subdivision in Pasco County 10 years ago and I wish to report to you that our water in this area is not fit for consumption.

After a few months of not knowing that I would have to take the lid off my toilet and clean the scum build up inside the tank to keep the water inside of the toilet presentable and half way clean each month I was appalled at what I found inside of the tank. It was literally the worst looking filthy scum I had ever seen. I now have to do this every other week and keep chlorine tablets in the tank at all times...I should have saved this orange and black slimy, snot, consistency scum that took an entire roll of paper towels to remove, to show you and your reps. I had a condo in Pinellas County for 20 years and NEVER had to do this.

In our house, we have a water softener, and entire water filtering system and a separate additional filter for drinking in the kitchen faucet. We have to change these filters every 4-6 months and by the time we do the water stinks and tastes unbelievably toxic. The filters weigh heavily after a few months with debris.

I am wondering why Summertree, ALONE, was targeted for a substantial increase in water and sewer rates? Even if others have had an increase somewhere else in Pasco, how can you justify this when you are delivering filthy water? **Summertree already pays more than the average Pasco Resident! Why?** Is this part of a Government take over of property since there is no other justification for this kind of demands on CERTAIN TARGETED PEOPLE? Are you trying to run homeowners out of their homes? Are you profiling a certain area? You are underestimating the power of Americans who believe in the rights of homeownership, that we be provided with clean and healthy water without being raped by increases, and ignored by government officials....Remember there are always way more of us than you!

I not only want my water cleaned up to the standards of Pinellas county and surrounding counties as well, but we should have DECREASES for supplying us with such unacceptable water for all these years. You have no justification for any kind of increase whatsoever, especially with the water you are delivering to our homes.

"WE THE PEOPLE," ARE AWAKE!!! We will not allow this kind of disregard and blatant disrespect and behavior by our officials to continue on any level of Government... Your demands for more money for less water quality is unfounded, unacceptable, unconstitutional, **profiling of a certain people** and should be stopped immediately and the right things should take place as I have stated previously.

Sincerely,

A handwritten signature in cursive script that reads "Rhonda Siegers".

Rhonda Siegers
11307 Clear Oak Circle
New Port Richey, Florida 34654

A handwritten signature in cursive script that reads "cc Richard Coe".

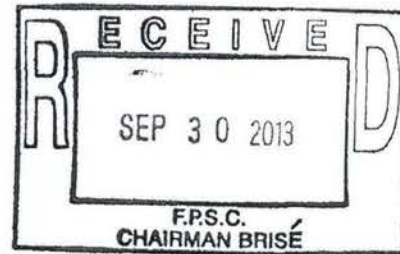
Shawna Senko

From: Ellen Plendl
Sent: Monday, September 30, 2013 2:56 PM
To: Consumer Correspondence
Subject: Docket 120209-WS
Attachments: SKMBT_36313093009460.pdf; rhonda-siegers.pdf

See attached customer correspondence and PSC response for correspondence side of Docket 120209-WS.

September 24th 2013

Ronald Brise
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850



Dear Chairman Brise,

My husband and I built a home in the Summertree subdivision in Pasco County 10 years ago and I wish to report to you that our water in this area is not fit for consumption.

After a few months of not knowing that I would have to take the lid off my toilet and clean the scum build up inside the tank to keep the water inside of the toilet presentable and half way clean each month I was appalled at what I found inside of the tank. It was literally the worst looking filthy scum I had ever seen. I now have to do this every other week and keep chlorine tablets in the tank at all times...I should have saved this orange and black slimy, snot, consistency scum that took an entire roll of paper towels to remove, to show you and your reps. I had a condo in Pinellas County for 20 years and NEVER had to do this.

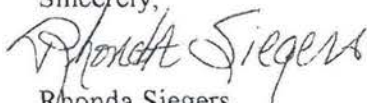
In our house, we have a water softener, and entire water filtering system and a separate additional filter for drinking in the kitchen faucet. We have to change these filters every 4-6 months and by the time we do the water stinks and tastes unbelievably toxic. The filters weigh heavily after a few months with debris.

I am wondering why Summertree, ALONE, was targeted for a substantial increase in water and sewer rates? Even if others have had an increase somewhere else in Pasco, how can you justify this when you are delivering filthy water? **Summertree already pays more than the average Pasco Resident! Why?** Is this part of a Government take over of property since there is no other justification for this kind of demands on CERTAIN TARGETED PEOPLE? Are you trying to run homeowners out of their homes? Are you profiling a certain area? You are underestimating the power of Americans who believe in the rights of homeownership, that we be provided with clean and healthy water without being raped by increases, and ignored by government officials....Remember there are always way more of us than you!

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Sincerely,

A handwritten signature in cursive script that reads "Rhonda Siegers".

Rhonda Siegers

11307 Clear Oak Circle

New Port Richey, Florida 34654

A handwritten signature in cursive script that reads "cc Richard Creedon".

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

September 30, 2013

Ms. Rhonda Siegers
11307 Clear Oak Circle
New Port Richey, FL 34654

RE: PSC Inquiry 1125239C

Dear Ms. Siegers:

This is in response to your correspondence to Chairman Ronald A. Brisé, Florida Public Service Commission (FPSC), regarding Utilities, Inc. of Florida. Given the nature of your concerns, Chairman Brisé feels it would be appropriate for specialized staff of the Office of Consumer Assistance and Outreach to respond directly to you.

You expressed a concern about Utilities, Inc. of Florida's application for an increase in water and wastewater rates in Pasco county. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 120209-WS.

You also expressed a concern about water quality. You may contact the Florida Department of Environmental Protection to discuss water quality concerns, by using the following information:

**Florida Department of Environmental Protection
Office of Citizen Services
3900 Commonwealth Boulevard M.S. 49
Tallahassee, Florida 32399**

**Telephone: 850-245-2118
Facsimile: 850-245-2128**

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in cursive script, appearing to read "Randy Roland".

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep

Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, September 16, 2013 10:53 AM
To: Commissioner Correspondence
Subject: FW: Summertree Water

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: marcy byron [<mailto:marcybyron@yahoo.com>]
Sent: Sunday, September 15, 2013 10:01 AM
To: Office of Commissioner Brisé
Subject: Summertree Water

Dear Chairman Brise, please help us with Summertree's terrible water problem. We live in an older adult community. Very few of us are "rich" infact most live on social security and scrimp and save. There has been an on going problem with Utilities Inc. The water is disgusting....ruins clothes,destroys water heaters,toilet flappers,faucets, has very obvious sediment and on top of that tastes dreadful. Now they want to charge us a higher rate. Please, please make them stop. Let us be bought out by Pasco County Water System!!!!!!!!!!!!!!
Sincerely,Marcy Byron

Shawna Senko

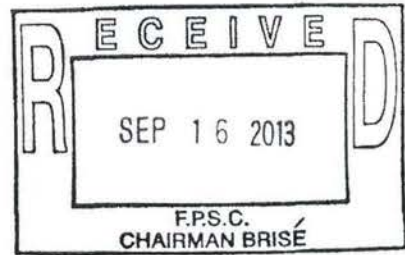
From: Pamela Paultre
Sent: Monday, September 16, 2013 10:43 AM
To: Commissioner Correspondence
Subject: Docket no. 120209-WS
Attachments: 09-16 Corcoran.pdf

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for the aforementioned docket.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036



Florida House of Representatives
Representative Richard Corcoran
District 37

August 28, 2013

Ronald Brisé, Chairman
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Chairman Brisé,

It has come to my attention that Utilities Inc. of Florida is seeking your approval to increase the water and sewer rates of the people living in Sumnertree, located in Pasco County. I write to you today to voice my vehement opposition to these proposed rate increases.

It is my understanding that the Florida Public Service Commission (PSC) will review and consider this request with a final determination scheduled for November 14, 2013. I, along with the residents of Summertree, request that you deny any rate increase until the quality of water in this community has been properly addressed. As you are already aware, more than 130 residents have recently come before you and testified regarding the poor-quality water they must endure. They have attested that their water is nearly undrinkable as it continually smells like rotten eggs, has a bitter taste, leaves stains in their sinks and frequently causes mineral build-ups. This is unacceptable.

Furthermore, the people of Sumnertree are currently paying bills that, on average, are much higher than those with Pasco County utilities.

In an abundance of caution for the consumer in Pasco County, I strongly encourage you to deny these rate increase requests until the quality of water in this community has been properly addressed.

Sincerely,

Richard Corcoran
State Representative, District 37

District Office:
17953 Hunting Bow Cir, Suite 101
Lutz, FL 33558
(813) 792-5177
(813) 792-5179 (fax)

Committees
HEALTH & HUMAN SERVICES COMMITTEE (Chair)
SELECT COMMITTEE on PPACA (Chair)
Appropriations Committee
Rules & Calendar Committee

Tallahassee Office:
214 House Office Building
402 South Monroe Street
Tallahassee, FL 32399
(850) 717-5037

Email: Richard.Corcoran@myfloridahouse.gov

Shawna Senko

From: Crystal Card
Sent: Monday, September 16, 2013 10:15 AM
To: Shawna Senko
Cc: Hong Wang; Ann Cole
Subject: Document Request

Document request from Roxanne at Rutledge & Ecenia (850) 681-6788 roxanne@reuphlaw.com

920198-EQ

Order	5/18/92	#05015-92
Petition	5/20/92	#02800-92
Original	5/2/92	#02139-92

Access# 93-228
Box# 12621

880647-EI

- Petition for Declaratory Judgment
- Any and All Orders
- The responsive pleading

Access# 89-543
Box# 16303
Film Access# 93-9117
*****Supplemental Copies****
Acc# 89-660
Box# 21274

Crystal Card
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

September 5, 2013

Mr. Warren Jennison
114 Fairlane Circle
Sanford, FL 32773

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Jennison:

This letter is in response to your concerns pertaining to the water quality of Utilities Inc., of Florida (the Utility), and why the asbestos water pipe could not be replaced. The Utility responded and stated the improvement project for the Park Ridge subdivision included the elimination all of the galvanized water mains and service lines. The galvanized piping has accumulated small organic projections or bumps (tuberculated) over time which has decreased the carrying capacity of the pipes. These organics react with free chlorine raising Trihalomethanes (TTHM) values in the system.

The Asbestos-cement (AC) mains that remain in service in the Park Ridge subdivision were evaluated in 2011 and determined to be in good condition. The Maximum Contaminant Level, according to the Florida Department of Environmental Protection (DEP) for Asbestos is 7 million fibers per Liter (MFL). Park Ridge tested at 0.17 MFL, which implied that it did not require replacement. DEP stated the AC water mains are tested every nine years. Furthermore, the Utility stated Seminole County does not permit AC mains to be abandoned within the Right of Way, and mandates the pipes be removed and properly disposed. If the Utility replaced and removed the AC main, the improvement project cost for Park Ridge would increase significantly and there would be no real benefit to the customers.

In response to your concerns about the residue in the water, it is a result of the chloramine treatment process, which the Utility started utilizing to improve the TTHM levels. As a result, the Utility is now responding to the residue situation by implementing a chlorine burn to curb bacterial growth in the water system. DEP is monitoring the situation at Park Ridge and encourages customers to contact the department at (407) 897-4100 at any time to make specific complaints about their drinking water. The calls are usually routed to designated managers for follow-up. A DEP inspector or someone from the County Health Department may also get involved. The chlorine burn should be completed by September 22, 2013.

Mr. Warren Jennison
Page 2
September 5, 2013

I hope this information is helpful. If you have any additional questions or concerns about the water quality, please contact me at (850) 413-6518 or e-mail at pbuys@psc.state.fl.us. If you have any questions or concerns about the rates or the process of this docket, please contact Mr. Todd Brown at (850) 413-6550 or e-mail at tbrown@psc.state.fl.us.

Sincerely,



Penelope D. Buys
Engineering Specialist

cc: Division of Accounting and Finance (T. Brown, B. Fletcher, A. Maurey)
Division of Engineering (S. Rieger)
Office of Commission Clerk (Docket No. 120209-WS)
Department of Environmental Protection, Central District Office (B. Browning)

Shawna Senko

From: Pamela Paultre
Sent: Tuesday, September 03, 2013 12:55 PM
To: Commissioner Correspondence
Subject: Docket no. 120209-WS
Attachments: 09-03 Corcoran.pdf

Good afternoon

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for the aforementioned docket.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

STATE OF FLORIDA

RONALD A. BRISÉ
CHAIRMAN



Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6046

Public Service Commission

September 3, 2013

The Honorable Richard Corcoran
Florida House of Representatives
17953 Hunting Bow Cir., Suite 101
Lutz, FL 33558

Re: Docket no. 120209 – WS: Application for increase in water and wastewater rates by
Utilities, Inc. of Florida

Dear Representative Corcoran:

I am writing to confirm the receipt of your letter sent on August 28, 2013 concerning the above-referenced Utilities, Inc. docket.

The Commission takes the concerns raised by your constituents seriously. The structure of our rate-making process includes reliance on the testing and standards set forth by the Department of Environmental Protection (DEP). While the DEP has established secondary standards for water (taste, smell, and color), the focus of its monitoring and enforcement actions is to ensure compliance with its primary standards that protect the public's health and safety. Recent legislative efforts to potentially address secondary standards have not yet changed the criteria that the Commission relies on in rendering its decision. As always, the Commission will ensure that the utility substantially meets or exceeds DEP standards.

As you know, our staff also participated in customer meetings earlier this month where we heard directly from the ratepayers. We continue to receive written correspondence and those also will be included in the record for consideration when we render our decision during a Commissioners' Agenda Conference currently scheduled for November.

I appreciate your interest in our proceedings. Please do not hesitate to contact me should your office request further information on the docket or general information on our rate case process.

Sincerely,

A handwritten signature in black ink, appearing to be "R. Brisé", written over a horizontal line.


State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 3, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Todd M. Brown, Public Utility Analyst IV, Division of Accounting and Finance 
RE: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Please place the attached correspondence in the docket referenced above.

RECEIVED-FPSC
13 SEP - 3 PM 12:49
COMMISSION
CLERK

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 2013

Ms. Alyce Darkoski
11627 Scotch Pine Drive
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Darkoski:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code, in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department

Ms. Alyce Darkoski
Page 2
September 3, 2013

officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a stylized flourish at the end.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 2013

Mr. Leonard Darkoski
11627 Scotch Pine Drive
New Port Richey, FL 34654

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Mr. Leonard Darkoski

Page 2

September 3, 2013

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We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a long horizontal flourish extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
RONALD A. BRISE, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 2013

Ms. Robert Puckhaber
11711 Boynton Lane
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Puckhaber:

Thank you for your letter regarding the rate increase petition filed by Utilities, Inc. of Florida. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Brown".

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 2013

Ms. Clara Puckhaber
11711 Boynton Lane
New Port Richey, FL 34654

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Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 2013

Mr. Robert Povolny
12122 Loblolly Pine Drive
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

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Mr. Robert Povolny
Page 2
September 3, 2013

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Sincerely,

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Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 2013

Ms. Carol A. Povolny
12122 Loblolly Pine Drive
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Povolny:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code, in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department

Ms. Carol Povolny
Page 2
September 3, 2013

officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a stylized flourish extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

Shawna Senko

From: Cristina Slaton
Sent: Friday, August 30, 2013 4:40 PM
To: Commissioner Correspondence
Subject: Docket Correspondence 120209-WS
Attachments: Corcoran 120209-WS.pdf

Please place the attached correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner Balbis
PH: (850) 413-6004
JX: (850) 413-6005
cslaton@psc.state.fl.us



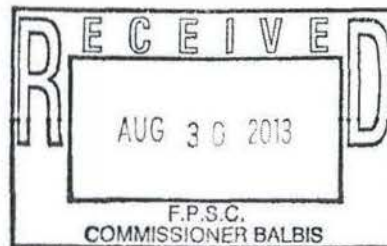
Florida House of Representatives

Representative Richard Corcoran

District 37

August 28, 2013

Eduardo E. Balbis
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Dear Mr. Balbis,

It has come to my attention that Utilities Inc. of Florida is seeking your approval to increase the water and sewer rates of the people living in Summertree, located in Pasco County. I write to you today to voice my vehement opposition to these proposed rate increases.

It is my understanding that the Florida Public Service Commission (PSC) will review and consider this request with a final determination scheduled for November 14, 2013. I, along with the residents of Summertree, request that you deny any rate increase until the quality of water in this community has been properly addressed. As you are already aware, more than 130 residents have recently come before you and testified regarding the poor-quality water they must endure. They have attested that their water is nearly undrinkable as it continually smells like rotten eggs, has a bitter taste, leaves stains in their sinks and frequently causes mineral build-ups. This is unacceptable.

Furthermore, the people of Summertree are currently paying bills that, on average, are much higher than those with Pasco County utilities.

In an abundance of caution for the consumer in Pasco County, I strongly encourage you to deny these rate increase requests until the quality of water in this community has been properly addressed.

Sincerely,

Richard Corcoran
State Representative, District 37

District Office:
17953 Hunting Bow Cir, Suite 101
Lutz, FL 33558
(813) 792-5177
(813) 792-5179 (fax)

Committees
HEALTH & HUMAN SERVICES COMMITTEE (Chair)
SELECT COMMITTEE on PPACA (Chair)
Appropriations Committee
Rules & Calendar Committee

Tallahassee Office:
214 House Office Building
402 South Monroe Street
Tallahassee, FL 32399
(850) 717-5037

Email: Richard.Corcoran@myfloridahouse.gov

Shawna Senko

From: Pamela Paultre
Sent: Friday, August 30, 2013 4:15 PM
To: Commissioner Correspondence
Subject: Docket no. 120209
Attachments: 08-30-13 Corcoran.pdf

Good afternoon,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036



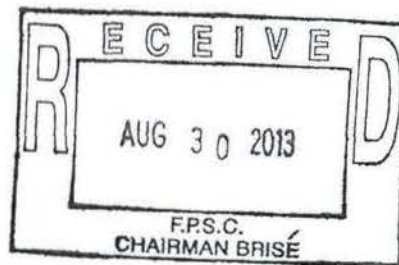
Florida House of Representatives

Representative Richard Corcoran

District 37

August 28, 2013

Ronald Brisé, Chairman
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Dear Chairman Brisé,

It has come to my attention that Utilities Inc. of Florida is seeking your approval to increase the water and sewer rates of the people living in Summertree, located in Pasco County. I write to you today to voice my vehement opposition to these proposed rate increases.

It is my understanding that the Florida Public Service Commission (PSC) will review and consider this request with a final determination scheduled for November 14, 2013. I, along with the residents of Summertree, request that you deny any rate increase until the quality of water in this community has been properly addressed. As you are already aware, more than 130 residents have recently come before you and testified regarding the poor-quality water they must endure. They have attested that their water is nearly undrinkable as it continually smells like rotten eggs, has a bitter taste, leaves stains in their sinks and frequently causes mineral build-ups. This is unacceptable.

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In an abundance of caution for the consumer in Pasco County, I strongly encourage you to deny these rate increase requests until the quality of water in this community has been properly addressed.

Sincerely,

Richard Corcoran
State Representative, District 37



District Office:
17953 Hunting Bow Cir, Suite 101
Lutz, FL 33558
(813) 792-5177
(813) 792-5179 (fax)

Committees
HEALTH & HUMAN SERVICES COMMITTEE (Chair)
SELECT COMMITTEE on PPACA (Chair)
Appropriations Committee
Rules & Calendar Committee

Tallahassee Office:
214 House Office Building
402 South Monroe Street
Tallahassee, FL 32399
(850) 717-5037

Email: Richard.Corcoran@myfloridahouse.gov

Shawna Senko

From: Terry Holdnak
Sent: Friday, August 30, 2013 2:58 PM
To: Commissioner Correspondence
Subject: Docket No. 120209-WS
Attachments: Dkt 120209-WS Rep. Corcoran letter.pdf

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 120209-WS.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.



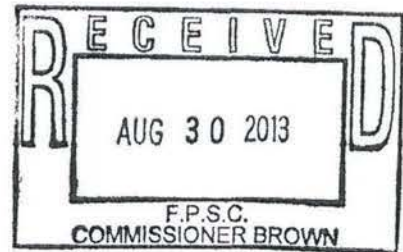
Florida House of Representatives

Representative Richard Corcoran

District 37

August 28, 2013

Julie Imanuel Brown
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Dear Ms. Brown,

It has come to my attention that Utilities Inc. of Florida is seeking your approval to increase the water and sewer rates of the people living in Summertree, located in Pasco County. I write to you today to voice my vehement opposition to these proposed rate increases.

It is my understanding that the Florida Public Service Commission (PSC) will review and consider this request with a final determination scheduled for November 14, 2013. I, along with the residents of Summertree, request that you deny any rate increase until the quality of water in this community has been properly addressed. As you are already aware, more than 130 residents have recently come before you and testified regarding the poor-quality water they must endure. They have attested that their water is nearly undrinkable as it continually smells like rotten eggs, has a bitter taste, leaves stains in their sinks and frequently causes mineral build-ups. This is unacceptable.

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Sincerely,

Richard Corcoran
State Representative, District 37

District Office:
17953 Hunting Bow Cir, Suite 101
Lutz, FL 33558
(813) 792-5177
(813) 792-5179 (fax)

Committees
HEALTH & HUMAN SERVICES COMMITTEE (Chair)
SELECT COMMITTEE on PPACA (Chair)
Appropriations Committee
Rules & Calendar Committee

Tallahassee Office:
214 House Office Building
402 South Monroe Street
Tallahassee, FL 32399
(850) 717-5037

Email: Richard.Corcoran@myfloridahouse.gov

Shawna Senko

From: Pamela Paultre
Sent: Thursday, August 29, 2013 3:02 PM
To: Commissioner Correspondence
Subject: Docket no. 120209-WS
Attachments: 08-29 Simpson.pdf

Good afternoon,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 120209-WS.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

STATE OF FLORIDA

RONALD A. BRISÉ
CHAIRMAN



Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6046

Public Service Commission

August 29, 2013

The Honorable Wilton Simpson
Florida Senate
5612 Grand Boulevard
New Port Richey, FL 34652

Re: Docket no. 120209 – WS: Application for increase in water and wastewater rates by Utilities, Inc. of Florida

Dear Senator Simpson:

I am writing to confirm the receipt of your letter sent on August 28, 2013 concerning the above-referenced Utilities, Inc. docket.

The Commission takes the concerns raised by your constituents seriously. The structure of our rate-making process includes reliance on the testing and standards set forth by the Department of Environmental Protection (DEP). While the DEP has established secondary standards for water (taste, smell, and color), the focus of its monitoring and enforcement actions is to ensure compliance with its primary standards that protect the public's health and safety. Recent legislative efforts to potentially address secondary standards have not yet changed the criteria that the Commission relies on in rendering its decision. As always, the Commission will ensure that the utility substantially meets or exceeds DEP standards.

With respect to infrastructure investment, it is the utility's burden to show that its expenditures were prudently made. To this end, our staff is currently gathering documents for consideration by the full Commission that will address water quality, infrastructure investment and all related issues. Our staff also participated in customer meetings earlier this month where we heard directly from the ratepayers. We continue to receive written correspondence and those also will be included in the record for consideration when we render our decision during a Commissioners' Agenda Conference currently scheduled for November.

I appreciate your interest in our proceedings. Please do not hesitate to contact me should your office request further information on the docket or general information on our rate case process.

Sincerely,

A handwritten signature in black ink, appearing to be "Ronald A. Brisé", with a long horizontal flourish extending to the right.

Cc: The Honorable Rick Scott, Governor
The Honorable Eduardo E. Balbis, Commissioner
The Honorable Julie Imanuel Brown, Commissioner
The Honorable Lisa Polak Edgar, Commissioner
The Honorable Art Graham, Commissioner

Shawna Senko

From: Office of Commissioner Brown
Sent: Wednesday, August 28, 2013 10:57 AM
To: Commissioner Correspondence
Subject: FW: Utilities, Inc. Proposed Rate Increase - Docket No. 120209-WS
Attachments: Utilities, Inc.pdf

Please place the correspondence below and attachment in Docket Correspondence, Consumers and their Representatives, in Docket No. 120209-WS.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: SIMPSON.WILTON [<mailto:SIMPSON.WILTON@flsenate.gov>]
Sent: Wednesday, August 28, 2013 10:42 AM
To: Office of Commissioner Brisé
Cc: Office of Commissioner Balbis; Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of Commissioner Brown; rick.scott@eog.myflorida.com
Subject: Utilities, Inc. Proposed Rate Increase

Good morning,

Please see the attached letter regarding a proposed rate increase by Utilities, Inc. This is in reference to Docket No. 120209-WS.

Thank you,

Wilton Simpson



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

SENATOR WILTON SIMPSON
18th District

COMMITTEES:
Community Affairs, *Chair*
Appropriations Subcommittee on General
Government
Appropriations Subcommittee on
Transportation,
Tourism, and Economic Development
Commerce and Tourism
Communications, Energy, and Public
Utilities
Environmental Preservation and
Conservation

JOINT COMMITTEE:
Joint Legislative Auditing Committee

August 28, 2013

The Honorable Ronald A. Brisé, Chairman
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Dear Chairman Brisé,

I have recently been contacted by a number of constituents in Pasco County who are very concerned about a proposed rate increase by their private water utility provider, Utilities, Inc. This is in reference to Docket No. 120209-WS. These constituents have shared with me that they have had issues working with this utility provider for years, and have been subjected to rate increases in 2007, 2010, and now the proposed increase again this year. I want you all to be aware of their concerns regarding the service, quality, and rate increases with this utility.

My constituents in Summertree, a community with over 1200 homes that receive water utilities from Utilities, Inc., consists of mostly elderly citizens, many of whom are on a fixed income. There are seven home owners associations throughout Summertree, and all seven have been fighting Utilities, Inc. for years. Their representatives have contacted my office regarding the current proposed increase.

In a letter sent to the citizens of the community, Utilities, Inc. outlined that they had invested \$2 million in their infrastructure, but were not specific as to where the improvements were made. The residents have expressed to me that the water quality is very poor, and with these improvements the quality has still not increased. The water for a time was not in the safe range for drinking, but has recently been brought into meeting the minimum standards, while still not addressing the issues of color, taste, and smell. Residents of Summertree have shared with me that they are forced to filter the water, and buy bottled water for consumption.

Utilities Inc. is asking to permanently increase their revenue on water by over 36% and on waste by over 8%. Based on the information provided to me, Utilities, Inc. charges these residents over 65% more on the water base rate, and about 50% more for consumption, and is seeking to increase their final rates to well over 100% more than Pasco County Utilities charges on average for the same area. They currently charge over 150% more than Pasco County Utilities for wastewater consumption rates. Any increase would be substantial to these residents who are already being charged significantly more than the Pasco County Utility average rates.

REPLY TO:

- ☐ Post Office Box 787, New Port Richey, Florida 34656-0787
- ☐ 5612 Grand Boulevard, New Port Richey, Florida 34652 (727) 816-1120 FAX: (888) 263-4821
- ☐ 322 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5018

Senate's Website: www.flsenate.gov

DON GAETZ
President of the Senate

GARRETT RICHTER
President Pro Tempore

In closing, I ask that you please give serious review and consideration to the adverse affect that this rate increase will have on the residents, if approved.



Senator Wilton Simpson
Senate District 18

Cc: The Honorable Rick Scott, Governor
The Honorable Eduardo E. Balbis, Commissioner
The Honorable Julie Imanuel Brown, Commissioner
The Honorable Lisa Polak Edgar, Commissioner
The Honorable Art Graham, Commissioner

REPLY TO:

- ☐ Post Office Box 787, New Port Richey, Florida 34656-0787
- ☐ 5612 Grand Boulevard, New Port Richey, Florida 34652 (727) 816-1120 FAX: (888) 263-4821
- ☐ 322 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5018

Senate's Website: www.flsenate.gov

DON GAETZ
President of the Senate

GARRETT RICHTER
President Pro Tempore

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

COMMISSION
CLERK

13 AUG 26 AM 8:02

RECEIVED-FPSC

Name

Robert Povolny

Address

12122 Loblolly Pine Dr.

New Port Richey, FL 34654
Summertime Community

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The quality of the water is really bad,
due to sediment, bad taste, yellow or green
in color and bad odor.

The Utilities Inc. rates are much higher than our
adjoining communities.

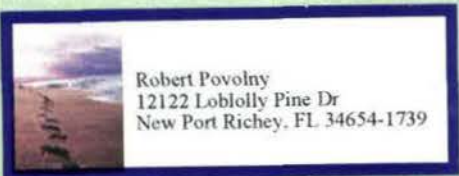
There is black slim in our toilet tanks & bowls.
Also slim in hot water tanks.

Utilities Inc. is not giving us good water
at a reasonable rate. We would like to
change utility companies to Pasco County Utilities.

We have had these problems since we moved here
13 years ago. We just paid \$3000 for a water purifying system.

We shouldn't have had to spend that kind of money for water when
we pay such high rates.

Fold and tape - see back for address
Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/
or employee of the PSC, in the transaction of public business is considered a public record and is subject to
Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any
such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of
the media.



TAMPA FL 335
SAINT PETERSBURG FL
21 AUG 2013 PM 4 L

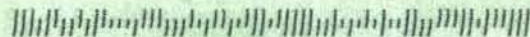


DISTRIBUTION CENTER

13 AUG 26 AM 7:17

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

COMMISSION
CLERK

18 AUG 26 AM 8:02

RECEIVED-PPSC

Name

Carol A. Povalney

Address

12122 Loblolly Pine Dr.

New Port Richey, Fl. 34654
(Summertree)

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

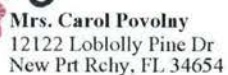
*Our water quality is unacceptable due to sediment,
bad taste and bad odor. Would you drink the
water, when it leaves black slim in the water
tanks and toilet tanks.*

*We are paying 50% more than our neighbors, who
have Pasco County Utility. And their water is of
good quality.*

*Utilities Inc is not giving us quality water
for a reasonable price. Can't anything be done
for us. We seem to be stuck with this company
and we would like out of it. Can you please
help us get good water at reasonable rates.*

Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.



TAMPA FL 335
SAINT PETERSBURG FL
21 AUG 2013 PM 4 L



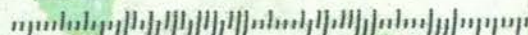
Liberty
FOREVER

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13 AUG 26 AM 7:17

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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1955-1960

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

RECEIVED-FPSC
13 AUG 21 AM 9:27
COMMISSION
CLERK

Name LEONARD DARKOSKI

Address 11627 SCOTCH PINE DR
NEW PORCH RICHEY, FL 34654
727-856-6287

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
UTILITIES INC. IS A RIP OFF !
WHY ISNT PASCO COUNTY OR STATE FURNISH
OUR WATER -
WE ARE BUYING OUR DRINKING WATER ELSEWHERE,
FOR 27 YEARS - IN GALLON CONTAINERS -
PLEASE HELP US GET RID OF UTILITIES, INC
THANK YOU -

Fold and tape -- see back for address

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Leonard Darkoski
11627 Scotch Pine Dr.
New Port Richey, FL 34654

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13 AUG 21 AM 7:09



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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11711 Bayview Ln
New Port Richey
FL 34654

TAMPA FL 335
SAINT PETERSBURG FL
13 AUG 2013 PM 7:1

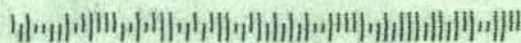


DISTRIBUTION CENTER

13 AUG 16 AM 7:09

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

COMMISSION
CLERK

13 AUG 16 AM 9:36

RECEIVED-PPSC

Name Alyce Darkoski

Address 11627 Scotch Pine Dr.

New Port Richey, Fl. 34254

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

When we moved in here 27 yrs ago we
were warned that the water was of
poor quality but we got along.
We used it only to wash our clothes
floors, cars (very spotty when it dried)
etc. We bought deg. drinking and
cooking water at 25¢ a gallon for
27 yrs.

After a group of us went to Tallahassee
to complain about the smell, sediment
and color about 3 yrs ago that was
taken care of but JUST.

Now you want to raise the cost of
still inferior water when the people

on either side of us have very
good (Pasco) water. It feels like we are being

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or employee of the PSC, in the transaction of public business is considered a public record and is subject to
Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any
such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of
the media.

held hostage. Water is a most basic need.

Alyce Darkoski

DISTRIBUTION CENTER

13 AUG 16 AM 7:09



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

323990850 0001

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Tape

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COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

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13 AUG 15 PM 12:43
COMMISSION
CLERK

Ms. Marie Levi
1758 Lombardy Drive
Clearwater, FL 33755-2321

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Levi:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

Sincerely,

A handwritten signature in black ink, appearing to read "T. Brown", written over a horizontal line.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Mr. Lee Robida
11210 Merganser Way
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Robida:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code, in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department

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Mr. Lee Robida
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August 15, 2013

officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a long horizontal flourish extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

STATE OF FLORIDA

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DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Ms. Donita Dixon
11814 Bayonet Lane
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Dixon:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Donita Dixon

Page 2

August 15, 2013

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Sincerely,

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Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Mr. James M. Davis
11814 Bayonet Lane
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Davis:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. James Davis

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August 15, 2013

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Sincerely,

A handwritten signature in black ink, appearing to read 'TB', with a long horizontal stroke extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
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STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Mr. and Mrs. Harold Wendell
11505 Bloomington Court
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Mrs. Wendell:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. and Mrs. Harold Wendell

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August 15, 2013

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We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a long horizontal flourish extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

STATE OF FLORIDA

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JULIE I. BROWN



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Ms. Erika Milligan
12114 Loblolly Pine Drive
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Milligan:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Erika Milligan
Page 2
August 15, 2013

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Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Mr. Warren Jennison
114 Fairlane Circle
Sanford, FL 32773

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Jennison:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Warren Jennison

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Sincerely,

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Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

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Office of Commission Clerk (Docket No. 120209-WS)

STATE OF FLORIDA

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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

August 15, 2013

Ms. Celeste Millen
11704 Rose Tree Drive
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Millen:

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Ms. Celeste Millen

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Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

August 15, 2013

Mr. Allan Hunter
11318 Golf Round Drive
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Hunter:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Allan Hunter
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Division of Accounting and Finance
Florida Public Service Commission

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Office of Commission Clerk (Docket No. 120209-WS)

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

COMMISSION
CLERK

13 AUG 15 AM 9:28

RECEIVED-FPSC

Name ROBERT PUCKHABER
Address 11711 BOYNTON LN. (SUMMERTREE)
NEWPORT RICHEY, FL 34654

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

11711 Boynton Ln
NEW PORT RICHEY
FL. 34654

TAMPA FL 335
SAINT PETERSBURG FL
13 AUG 2013 PM 1 L

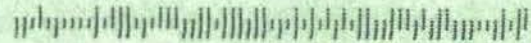
DISTRIBUTION CENTER

13 AUG 15 AM 7:01



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085088



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Tape

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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name DONITA M. DIXON

Address 11814 Bayonet Lane
New Port RICHEY, FL. 34654
(SUMMERTREE)

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Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I OPPOSE A RATE INCREASE, IT APPEARS THAT
UTILITIES, INC. IS GOUGING OUR COMMUNITY.
WE DO NOT HAVE QUALITY OF WATER
FOR DRINKING, CLEANING, & MAINTENANCE
OF HARDWARE WHICH HAS WATER FLOWING
WITHIN IT. WE HAVE YELLOW WATER, WITH
POOR TASTE, STAINING OUR SINKS, TOILETS, &
TUBS. IT LEAVES SEDIMENT & SMELLS. WE
FILTER WATER & BUY DRINKING WATER AND
WE PAY OVER \$100 A MONTH FOR WATER FROM
UTILITIES, INC. & WE DON'T DRINK OR COOK
WITH IT! IN ADDITION WE HAVE TO PAY
FOR BOTTLED WATER & FILTRATION - YOU
SHOULD PROVIDE WHAT YOUR COMPANY IS
SELLING!! WE WANT A DECREASE IN OUR RATES.

Fold and tape - see back for address
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Lee Robida
11210 Merganser Way
New Port Richey, FL 34654
Summertree

August 8th, 2013

**RE: Rate Increase for Utilities, Inc. of Florida
Docket No. 120209-WS**

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED-PPSC
13 AUG 14 AM 9:42
COMMISSION
CLERK

As I sat in on the meeting held in Pasco County, FL on the evening of August 7th, 2013, I asked why UIF should get this proposed rate increase referenced on Docket No. 12020-WS. Based on the quality of water and sewer service Utilities Inc provides--as I witness myself as a resident of Summertree and I heard from many of my fellow Summertree residents--since the color, odor and residue that is present and we, as residents have to put up with in our drinking water. Additionally, the water that is supplied from a system of wells, is of no higher quality than what Pasco County provides its residents for drinking water. Also, our water in Summertree needs extra treatment to make it decent drinking water. And Summertree is not getting this service from Utilities Inc. . But, if one reviews the water safety reports from Utilities Inc, the reports show that the water is safe to consume.

I believe Utilities Inc., of Florida is NOT working to improve the future of its investment, and is only seeking to get by with the MINIMAL amount of assets dedicated to the Summertree neighborhood.

I believe that the rate increase is disproportional to the services provided to Summertree to ensure that good quality water used for drinking, as well as waste water that could be used for irrigation. The building of a Water Treatment Plant is needed, yet, is not provided by Utilities Inc. Instead, the water is sent to Pasco County to be treated.

Utilities Inc is charged \$4.77/per thousand gallons for treatment services from Pasco County, yet, residents of Summertree are charged a current rate of \$12.31/per thousand gallons of waste water.

I have been reviewing Utilities Inc., business information that it has on its web site and see that not only that they are in a total of 15 other states in the United States, but that they appear to have higher costs to the customer on wastewater treatment charges, that are passed back down to the customer.

When Summertree was developed in the early 1970's, the State of Florida, allowed Utilities Inc, to be the sole provider of fresh water and sewer service; this is a life time contract and agreement that we are **FORCED** to live under here in Summertree.

I ask that, Pasco County come- in here and take over the service, that Utilities Inc is providing, which would give the homeowners a better QUALITY drinking water and a fair rate on wastewater.

To accomplish the aforementioned requires financial funding, planning and time to get the services turned over to Pasco County.

If the aforementioned goal is not obtainable, then I believe that a Commission that includes the State of Florida, Utilities Inc, Pasco County and the Board of Directors from Summertree should be established with the goal and deadline for finding a solution to improve the quality of the drinking water at a significantly lower rate for waste water treatment than is now in place.

There are many avenues that can be explored to find the right solution to Summertree's drinking water problem. But this, too, requires financial funds, planning and time to get the correct solution in place.

I request that Utilities Inc., of Florida be denied the request for a rate increase, and instead be directed to work on improving the overall quality of our drinking water and significantly lower the rate of our waster water.

Thank you for your consideration in these matters.

Sincerely,



Lee S. Robida

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name Lee S. Robida

Address LSR 11210 Merganser Way
New Port Richey, FL 34654-5056

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Fold and tape - - see back for address


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State of Florida



Public Service Commission
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 13, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Todd M. Brown, Public Utility Analyst IV, Division of Accounting and Finance 
RE: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Please place the attached utility correspondence, dated August 5, 2013, in the docket referenced above.

RECEIVED FPSC
13 AUG 13 PM 3:55
COMMISSION
CLERK



August 5, 2013

Ms. Joanne B. Johnson
183 Lakeside Drive
Sanford, FL 32773

RE: Response to Seminole County Letter Dated July 18, 2013

Dear Ms. Johnson,

Utilities, Inc. of Florida has received and reviewed the above referenced letter. In order to address the water quality issues within the Park Ridge subdivision, the Utility has temporarily changed the disinfection method from that of chloramines to free chlorine. By doing so, the free chlorine and system wide flushing is expected to restore water quality to satisfactory conditions. A notice detailing the change in disinfection has been hand delivered to all of our Park Ridge customers. The use of free chlorine as a disinfectant began on July 24th will continue through September 22nd.

You should realize an improvement in water quality within a short time. Should you not experience improved water quality, please contact our customer service department at 800.272.1919 and request that a technician be dispatched to your home to further investigate the situation. We will continue to work with you and any other affected customers until the matter is resolved.

I apologize for any inconvenience you have experienced regarding water quality and will continue to work with you to restore your confidence in the water supply and the Utility. Should you need to contact me, I can be reached at 800.272.1919, extension 1360.

Sincerely,
UTILITIES, INC. OF FLORIDA

Bryan K. Gongre
Regional Manager

Cc: Seminole County Environmental Services
Florida Public Service Commission
Representative Michael Clellan
Senator David Simmons

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
13 AUG -9 AM 10:39
DIVISION OF
ACCOUNTING & FINANCE



200 Weathersfield Avenue • Altamonte Springs, FL 32714-4027

DISTRIBUTION CENTER

13 AUG -9 AM 7:14



Florida Public Services Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

2399085099



State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 13, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Todd M. Brown, Public Utility Analyst IV, Division of Accounting and Finance *TMB*
RE: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Attached are presentations and other documents received by staff at the Utilities, Inc. of Florida customer meetings held August 7-8, 2013. Please place the attached documents in the correspondence side of the docket file.

RECEIVED FPSC
13 AUG 13 PM 3:55
COMMISSION
CLERK



Utilities Inc of Florida
Phone: (407) 869-1919
Collections: (800) 272-1919
Customer Service: (800) 272-1919
www.uilwater.com

Bill Date	Account Number	Due Date	Please Pay:
07/30/2013	[REDACTED]	8/21/2013	\$69.92

Name JOSEPH MITCHELL

Primary Telephone # [REDACTED]

Service Address 11737 BOYNTON LN, NEW PRT RCHY, FL, 34654

Activity Since Last Bill

Previous Balance	\$43.02	
Payments received as of 07/30/2013	\$-43.02	
Balance as of 07/30/2013		\$0.00

Residential Water Service

Water Base Charge	\$5.58	
First 1,197 gallons at \$3.71 per 1,000 gallons	\$4.44	
Total Residential Water Service		\$10.02

Residential Water Service

Water Base Charge	\$7.12	
First 1,453 gallons at \$3.90 per 1,000 gallons	\$5.67	
Total Residential Water Service		\$12.79

Residential Wastewater Service

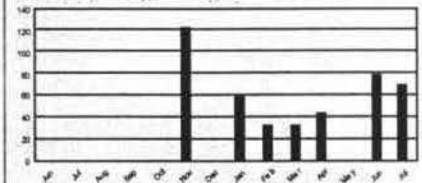
Wastewater Base Charge	\$14.49	
2,650 gallons at \$12.31 per 1,000 gallons	\$32.62	
Total Residential Wastewater Service		\$47.11

Total Amount Due \$69.92

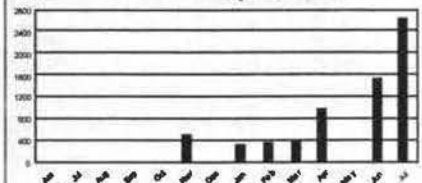
Summary of Service

Meter Reading	Meter #	[REDACTED]
Current	123870	07/26/2013
Previous	121220	06/25/2013
Usage	2,650 Gallons	
Number of Days:	31	
Average Daily Use:	85 Gallons	
Average Daily Cost:	\$2.26	

Billing History
in dollars



Consumption History
in gallons



The payment for this bill is due upon receipt.

Rate Schedules are available upon request. Make check payable to: Utilities Inc of Florida

Messages



PO BOX 160609
Altamonte Springs, FL 32716

353739854700000069921



Account Number: [REDACTED]

Amount Paid

Due Date: 8/21/2013

Please Pay: \$69.92

UT10731B AUTO 5-DIGIT 34654
7000002728 01.0011.0011 2728/1



JOSEPH MITCHELL
11737 BOYNTON LN
NEW PRT RCHY FL 34654-1611



Utilities Inc of Florida
PO Box 11025
Lewiston ME 04243-9476



☐ Address correction requested on back

1000000

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Pasco County Utilities - Rates effective October 1, 2012**3/4" residential single family**

Gal.		Water		Sewer		Total	Backflow Prevention	Reclaimed Water	Reclaimed Total
0	Base Charge	\$ 7.45	Base Charge	\$ 16.18		\$ 23.63	\$ 4.82	\$ 5.70	\$ 34.15
1	Plus \$2.50	\$ 9.95		\$ 20.94	Plus \$4.76	\$ 30.89	\$ 4.82	\$ 5.70	\$ 41.41
2		\$ 12.45		\$ 25.70		\$ 38.15	\$ 4.82	\$ 5.70	\$ 48.67
3		\$ 14.95		\$ 30.46		\$ 45.41	\$ 4.82	\$ 5.70	\$ 55.93
4		\$ 17.45		\$ 35.22		\$ 52.67	\$ 4.82	\$ 5.70	\$ 63.19
5		\$ 19.95		\$ 39.98		\$ 59.93	\$ 4.82	\$ 5.70	\$ 70.45
6		\$ 22.45		\$ 44.74		\$ 67.19	\$ 4.82	\$ 5.70	\$ 77.71
7	Plus \$3.37	\$ 25.82		\$ 49.50		\$ 75.32	\$ 4.82	\$ 5.70	\$ 85.84
8		\$ 29.19		\$ 54.26		\$ 83.45	\$ 4.82	\$ 5.70	\$ 93.97
9		\$ 32.56		\$ 59.02		\$ 91.58	\$ 4.82	\$ 5.70	\$ 102.10
10	Plus \$4.26	\$ 36.82	Maximum	\$ 63.78		\$ 100.60	\$ 4.82	\$ 5.70	\$ 111.12
11		\$ 41.08		\$ 63.78		\$ 104.86	\$ 4.82	\$ 5.70	\$ 115.38
12		\$ 45.34		\$ 63.78		\$ 109.12	\$ 4.82	\$ 5.70	\$ 119.64
13		\$ 49.60		\$ 63.78		\$ 113.38	\$ 4.82	\$ 5.70	\$ 123.90
14		\$ 53.86		\$ 63.78		\$ 117.64	\$ 4.82	\$ 5.70	\$ 128.16
15		\$ 58.12		\$ 63.78		\$ 121.90	\$ 4.82	\$ 5.70	\$ 132.42
16	Plus \$5.14	\$ 63.26		\$ 63.78		\$ 127.04	\$ 4.82	\$ 5.70	\$ 137.56
17		\$ 68.40		\$ 63.78		\$ 132.18	\$ 4.82	\$ 5.70	\$ 142.70
18		\$ 73.54		\$ 63.78		\$ 137.32	\$ 4.82	\$ 5.70	\$ 147.84
19		\$ 78.68		\$ 63.78		\$ 142.46	\$ 4.82	\$ 5.70	\$ 152.98
20		\$ 83.82		\$ 63.78		\$ 147.60	\$ 4.82	\$ 5.70	\$ 158.12
21		\$ 88.96		\$ 63.78		\$ 152.74	\$ 4.82	\$ 5.70	\$ 163.26
22		\$ 94.10		\$ 63.78		\$ 157.88	\$ 4.82	\$ 5.70	\$ 168.40
23		\$ 99.24		\$ 63.78		\$ 163.02	\$ 4.82	\$ 5.70	\$ 173.54
24		\$ 104.38		\$ 63.78		\$ 168.16	\$ 4.82	\$ 5.70	\$ 178.68
25		\$ 109.52		\$ 63.78		\$ 173.30	\$ 4.82	\$ 5.70	\$ 183.82
26		\$ 114.66		\$ 63.78		\$ 178.44	\$ 4.82	\$ 5.70	\$ 188.96
27		\$ 119.80		\$ 63.78		\$ 183.58	\$ 4.82	\$ 5.70	\$ 194.10
28		\$ 124.94		\$ 63.78		\$ 188.72	\$ 4.82	\$ 5.70	\$ 199.24
29		\$ 130.08		\$ 63.78		\$ 193.86	\$ 4.82	\$ 5.70	\$ 204.38
30		\$ 135.22		\$ 63.78		\$ 199.00	\$ 4.82	\$ 5.70	\$ 209.52
31		\$ 140.36		\$ 63.78		\$ 204.14	\$ 4.82	\$ 5.70	\$ 214.66
32		\$ 145.50		\$ 63.78		\$ 209.28	\$ 4.82	\$ 5.70	\$ 219.80
33		\$ 150.64		\$ 63.78		\$ 214.42	\$ 4.82	\$ 5.70	\$ 224.94
34		\$ 155.78		\$ 63.78		\$ 219.56	\$ 4.82	\$ 5.70	\$ 230.08
35		\$ 160.92		\$ 63.78		\$ 224.70	\$ 4.82	\$ 5.70	\$ 235.22
36		\$ 166.06		\$ 63.78		\$ 229.84	\$ 4.82	\$ 5.70	\$ 240.36
37		\$ 171.20		\$ 63.78		\$ 234.98	\$ 4.82	\$ 5.70	\$ 245.50
38		\$ 176.34		\$ 63.78		\$ 240.12	\$ 4.82	\$ 5.70	\$ 250.64
39		\$ 181.48		\$ 63.78		\$ 245.26	\$ 4.82	\$ 5.70	\$ 255.78
40		\$ 186.62		\$ 63.78		\$ 250.40	\$ 4.82	\$ 5.70	\$ 260.92
41		\$ 191.76		\$ 63.78		\$ 255.54	\$ 4.82	\$ 5.70	\$ 266.06
42		\$ 196.90		\$ 63.78		\$ 260.68	\$ 4.82	\$ 5.70	\$ 271.20
43		\$ 202.04		\$ 63.78		\$ 265.82	\$ 4.82	\$ 5.70	\$ 276.34
44		\$ 207.18		\$ 63.78		\$ 270.96	\$ 4.82	\$ 5.70	\$ 281.48
45		\$ 212.32		\$ 63.78		\$ 276.10	\$ 4.82	\$ 5.70	\$ 286.62
46		\$ 217.46		\$ 63.78		\$ 281.24	\$ 4.82	\$ 5.70	\$ 291.76
47		\$ 222.60		\$ 63.78		\$ 286.38	\$ 4.82	\$ 5.70	\$ 296.90
48		\$ 227.74		\$ 63.78		\$ 291.52	\$ 4.82	\$ 5.70	\$ 302.04
49		\$ 232.88		\$ 63.78		\$ 296.66	\$ 4.82	\$ 5.70	\$ 307.18
50		\$ 238.02		\$ 63.78		\$ 301.80	\$ 4.82	\$ 5.70	\$ 312.32

Gal.		Water		Sewer		Total	Backflow Prevention	Reclaimed Water	Reclaimed Total
51		\$ 243.16		\$ 63.78		\$ 306.94	\$ 4.82	\$ 5.70	\$ 317.46
52		\$ 248.30		\$ 63.78		\$ 312.08	\$ 4.82	\$ 5.70	\$ 322.60
53		\$ 253.44		\$ 63.78		\$ 317.22	\$ 4.82	\$ 5.70	\$ 327.74
54		\$ 258.58		\$ 63.78		\$ 322.36	\$ 4.82	\$ 5.70	\$ 332.88
55		\$ 263.72		\$ 63.78		\$ 327.50	\$ 4.82	\$ 5.70	\$ 338.02
56		\$ 268.86		\$ 63.78		\$ 332.64	\$ 4.82	\$ 5.70	\$ 343.16
57		\$ 274.00		\$ 63.78		\$ 337.78	\$ 4.82	\$ 5.70	\$ 348.30
58		\$ 279.14		\$ 63.78		\$ 342.92	\$ 4.82	\$ 5.70	\$ 353.44
59		\$ 284.28		\$ 63.78		\$ 348.06	\$ 4.82	\$ 5.70	\$ 358.58
60		\$ 289.42		\$ 63.78		\$ 353.20	\$ 4.82	\$ 5.70	\$ 363.72
61		\$ 294.56		\$ 63.78		\$ 358.34	\$ 4.82	\$ 5.70	\$ 368.86
62		\$ 299.70		\$ 63.78		\$ 363.48	\$ 4.82	\$ 5.70	\$ 374.00
63		\$ 304.84		\$ 63.78		\$ 368.62	\$ 4.82	\$ 5.70	\$ 379.14
64		\$ 309.98		\$ 63.78		\$ 373.76	\$ 4.82	\$ 5.70	\$ 384.28
65		\$ 315.12		\$ 63.78		\$ 378.90	\$ 4.82	\$ 5.70	\$ 389.42
66		\$ 320.26		\$ 63.78		\$ 384.04	\$ 4.82	\$ 5.70	\$ 394.56
67		\$ 325.40		\$ 63.78		\$ 389.18	\$ 4.82	\$ 5.70	\$ 399.70
68		\$ 330.54		\$ 63.78		\$ 394.32	\$ 4.82	\$ 5.70	\$ 404.84
69		\$ 335.68		\$ 63.78		\$ 399.46	\$ 4.82	\$ 5.70	\$ 409.98
70		\$ 340.82		\$ 63.78		\$ 404.60	\$ 4.82	\$ 5.70	\$ 415.12
71		\$ 345.96		\$ 63.78		\$ 409.74	\$ 4.82	\$ 5.70	\$ 420.26
72		\$ 351.10		\$ 63.78		\$ 414.88	\$ 4.82	\$ 5.70	\$ 425.40
73		\$ 356.24		\$ 63.78		\$ 420.02	\$ 4.82	\$ 5.70	\$ 430.54
74		\$ 361.38		\$ 63.78		\$ 425.16	\$ 4.82	\$ 5.70	\$ 435.68
75		\$ 366.52		\$ 63.78		\$ 430.30	\$ 4.82	\$ 5.70	\$ 440.82
76		\$ 371.66		\$ 63.78		\$ 435.44	\$ 4.82	\$ 5.70	\$ 445.96
77		\$ 376.80		\$ 63.78		\$ 440.58	\$ 4.82	\$ 5.70	\$ 451.10
78		\$ 381.94		\$ 63.78		\$ 445.72	\$ 4.82	\$ 5.70	\$ 456.24
79		\$ 387.08		\$ 63.78		\$ 450.86	\$ 4.82	\$ 5.70	\$ 461.38
80		\$ 392.22		\$ 63.78		\$ 456.00	\$ 4.82	\$ 5.70	\$ 466.52
81		\$ 397.36		\$ 63.78		\$ 461.14	\$ 4.82	\$ 5.70	\$ 471.66
82		\$ 402.50		\$ 63.78		\$ 466.28	\$ 4.82	\$ 5.70	\$ 476.80
83		\$ 407.64		\$ 63.78		\$ 471.42	\$ 4.82	\$ 5.70	\$ 481.94
84		\$ 412.78		\$ 63.78		\$ 476.56	\$ 4.82	\$ 5.70	\$ 487.08
85		\$ 417.92		\$ 63.78		\$ 481.70	\$ 4.82	\$ 5.70	\$ 492.22
86		\$ 423.06		\$ 63.78		\$ 486.84	\$ 4.82	\$ 5.70	\$ 497.36
87		\$ 428.20		\$ 63.78		\$ 491.98	\$ 4.82	\$ 5.70	\$ 502.50
88		\$ 433.34		\$ 63.78		\$ 497.12	\$ 4.82	\$ 5.70	\$ 507.64
89		\$ 438.48		\$ 63.78		\$ 502.26	\$ 4.82	\$ 5.70	\$ 512.78
90		\$ 443.62		\$ 63.78		\$ 507.40	\$ 4.82	\$ 5.70	\$ 517.92
91		\$ 448.76		\$ 63.78		\$ 512.54	\$ 4.82	\$ 5.70	\$ 523.06
92		\$ 453.90		\$ 63.78		\$ 517.68	\$ 4.82	\$ 5.70	\$ 528.20
93		\$ 459.04		\$ 63.78		\$ 522.82	\$ 4.82	\$ 5.70	\$ 533.34
94		\$ 464.18		\$ 63.78		\$ 527.96	\$ 4.82	\$ 5.70	\$ 538.48
95		\$ 469.32		\$ 63.78		\$ 533.10	\$ 4.82	\$ 5.70	\$ 543.62
96		\$ 474.46		\$ 63.78		\$ 538.24	\$ 4.82	\$ 5.70	\$ 548.76
97		\$ 479.60		\$ 63.78		\$ 543.38	\$ 4.82	\$ 5.70	\$ 553.90
98		\$ 484.74		\$ 63.78		\$ 548.52	\$ 4.82	\$ 5.70	\$ 559.04
99		\$ 489.88		\$ 63.78		\$ 553.66	\$ 4.82	\$ 5.70	\$ 564.18
100		\$ 495.02		\$ 63.78		\$ 558.80	\$ 4.82	\$ 5.70	\$ 569.32
101		\$ 500.16		\$ 63.78		\$ 563.94	\$ 4.82	\$ 5.70	\$ 574.46
102		\$ 505.30		\$ 63.78		\$ 569.08	\$ 4.82	\$ 5.70	\$ 579.60
103		\$ 510.44		\$ 63.78		\$ 574.22	\$ 4.82	\$ 5.70	\$ 584.74
104		\$ 515.58		\$ 63.78		\$ 579.36	\$ 4.82	\$ 5.70	\$ 589.88

WATER & SEWER RATES EFFECTIVE 10/01/2012 FOR RESIDENTIAL ACCOUNTS

INSIDE	BILLING CHARGE	BASE CHARGE	TOTAL	MONTHLY TOTAL
Water	\$ 0.89	\$7.51	\$8.40	
Sewer	\$ 0.89	\$9.56	\$10.45	\$18.85
OUTSIDE	BILLING CHARGE	BASE CHARGE	TOTAL	MONTHLY TOTAL
Water	\$1.12	\$9.31	\$10.43	
Sewer	\$1.12	\$11.94	\$13.06	\$23.49

MULTI-FAMILY (monthly per unit)

		BASE CHARGE	BILLING CHARGE
Water:	Inside-	\$ 6.00	\$.89
	Outside-	\$ 7.47	\$ 1.12
Sewer:	Inside-	\$ 7.64	\$.89
	Outside-	\$ 9.55	\$ 1.12

CONSUMPTION CHARGES (Residential & Multi-family*)

		Inside	Outside
Water:	Up to 5,000	\$ 2.50598	\$ 2.88361
	6,000-10,000	3.26279	3.82543
	11,000-15,000	4.4069	5.25148
	16,000-20,000	6.13122	7.40886
	21,000-above	8.72362	10.6454
Irrigation:	Up to 15,000	\$ 4.4069	\$ 5.25148
	16,000-20,000	6.13122	7.40886
	21,000-above	8.72123	10.6454
TBWA per Thousand Gals		\$.0312	\$.0312
Sewer:	Up to 15,000	\$ 3.8325	\$ 4.77464
RECLAIMED (5/8 inch)	Monthly Flat Rate:		12.83
STREETLIGHTS: RIDGEWOOD SUB	\$3.77 - HILLDALE/EASTBURY GARDENS SUB		\$2.51
MONTHLY BASE/BILL CHARGES ON COMMERCIAL VARY DEPENDING ON SIZE OF METER (CONSUMPTION CHARGES THE SAME AS FOR RESIDENTIAL)			

WATER & SEWER RATES EFFECTIVE 10/01/2012 FOR COMMERCIAL ACCOUNTS

Monthly Base and Billing Charges

Meter Size		Irrigation & Water	Sewer	Total
5/8 inch	Inside:	\$ 7.50	\$ 9.56	\$ 17.06
	Outside:	\$ 9.31	\$ 11.94	\$ 21.25
1 inch	Inside:	\$ 18.69	\$ 23.92	\$ 42.61
	Outside:	\$ 23.37	\$ 29.86	\$ 53.23
1.5 inch	Inside:	\$ 37.41	\$ 47.80	\$ 85.21
	Outside:	\$ 46.76	\$ 59.79	\$ 106.55
2 inch	Inside:	\$ 59.84	\$ 76.53	\$ 136.37
	Outside:	\$ 74.80	\$ 95.64	\$ 170.44
3 inch	Inside:	\$ 119.70	\$ 153.01	\$ 272.72
	Outside:	\$ 143.86	\$ 183.89	\$ 327.76
4 inch	Inside:	\$ 187.02	\$ 239.10	\$ 426.12
	Outside:	\$ 233.79	\$ 298.86	\$ 532.65
6 inch	Inside:	\$ 374.03	\$ 478.15	\$ 852.18
	Outside:	\$ 467.54	\$ 597.68	\$ 1065.22
8 inch	Inside:	\$ 600.64	\$ 765.02	\$ 1365.66
	Outside:	\$ 748.07	\$ 959.38	\$ 1707.45
Billing Charge	Inside:	\$ 0.89		
	Outside:	\$ 1.12		

City of New Port Richey, FL utilities

**FLORIDA DEPARTMENT OF STATE
DIVISION OF CORPORATIONS****Detail by Entity Name****Florida Profit Corporation**

UTILITIES, INC. OF FLORIDA

Filing Information

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Principal Address200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FL 32714

Changed: 01/30/2009

Mailing Address2335 SANDERS ROAD
NORTHBROOK, IL 60062**Registered Agent Name & Address**CORPORATION SERVICE COMPANY
1201 HAYS STREET
TALLAHASSEE, FL 32301-2525

Name Changed: 05/30/2007

Address Changed: 05/30/2007

Officer/Director Detail**Name & Address**

Title PRES; DIR

SPARROW, LISA
2335 SANDERS RD
NORTHBROOK, IL 60062

Title VP

SUDDUTH, DON
2335 SANDERS RD.
NORTHBROOK, IL 60062

Title VP

HOY, JOHN
2335 SANDERS ROAD
NORTHBROOK, IL 60062

Title TREASURER, VP

JAPCZYK, JAMES
2335 SANDERS RD
NORTHBROOK, IL 60062

Title SEC; VP; DIR

STOVER, JOHN
2335 SANDERS RD
NORTHBROOK, IL 60062

Title VP

DURHAM, RICK
2335 SANDERS RD
NORTHBROOK, IL 60062

Title VP

LUBERTOZZI, STEVEN
2335 SANDERS ROAD
NORTHBROOK, IL 60062

Title ASSISTANT SECRETARY

PLUMB, DEBRA
2335 SANDERS ROAD
NORTHBROOK, IL 60062

Annual Reports

Report Year	Filed Date
2011	04/02/2011
2012	03/08/2012
2013	04/15/2013

Document Images

04/15/2013 -- ANNUAL REPORT	View image in PDF format
05/22/2012 -- ANNUAL REPORT	View image in PDF format
03/08/2012 -- ANNUAL REPORT	View image in PDF format

Pasco County Utilities
14236 Sixth Street
Dade City, FL 33523
(352) 521-4285

Pasco County Utilities
Rates and Charges
Effective October 1, 2012
email: utilcustserv@pascocountyfl.net

Pasco County Utilities
7536 State St. – P.O. Box 2139
New Port Richey, FL 34656-2139
New Port Richey (727) 847-8131
Land O' Lakes (813) 235-6012

<u>Meter Size</u>	<u>Installation</u>	<u>Relocation</u>	<u>Calibration</u>	<u>Water Wet Tap¹</u>	<u>Residential Reclaimed System Connection</u>	<u>Water/Sewer or Sewer Only Owner Deposit</u>	<u>Water/Sewer or Sewer Only Tenant Deposit</u>	<u>Water Only Owner</u>	<u>Water Only Tenant</u>	<u>Water²</u>	<u>Sewer³</u>
¾" to 1" "	\$268.00	\$302.00	\$188.00	\$432.00	\$294.00	\$168.00	\$202.00	\$56.00	\$67.00	\$7.45	\$16.18
1" to 1 ¼" "	\$324.00	\$302.00	\$188.00	\$432.00	\$328.00	\$420.00	\$504.00	\$140.00	\$168.00	\$18.63	\$40.45
1 ½" "	\$572.00	Actual Cost	\$251.00	\$646.00	\$577.00	\$840.00	\$1008.00	\$281.00	\$337.00	\$37.25	\$80.90
2" "	\$650.00	Actual Cost	\$251.00	\$936.00	\$653.00	\$1344.00	\$1613.00	\$449.00	\$539.00	\$59.60	\$129.44
3" "	N/A		Bulk \$188	\$300.00	At cost	\$2688.00	\$3225.00	\$898.00	\$1078.00	\$111.75	\$242.70
4" "	N/A		Bulk \$188	\$300.00	At cost	\$4199.00	\$5039.00	\$1403.00	\$1684.00	\$186.25	\$404.50
6" "	N/A		Bulk \$188	\$300.00	At cost	\$8399.00	\$10079.00	\$2806.00	\$3368.00	\$372.50	\$809.00
8" "	N/A		Bulk \$188	\$300.00	At cost	\$13438.00	\$16126.00	\$4490.00	\$5388.00	\$596.00	\$1294.40
10" "	N/A		Bulk \$188	\$300.00	At cost						
12" "	N/A		Bulk \$188	\$300.00	At cost						

PER UNIT WATER CHARGES 5/8" & ¾" ONLY Base Rate = \$7.45

1,000 to 6,000 gallons	\$2.50 per 1,000 gallons
6,001 to 9,000 gallons	\$3.37 per 1,000 gallons
9,001 to 15,000 gallons	\$4.26 per 1,000 gallons
>15,001 and over	\$5.14 per 1,000 gallons

SEWER CHARGES Base Rate = \$16.18

Base rate plus \$4.76 per each 1,000 gallons of metered water.
Maximum monthly residential sewer (capped 10,000 gallons 5/8" & ¾") \$63.78
Sewer only customers with no water meter (5/8", ¾", 1" and 1 ¼" calculated) \$63.78
Sewer Wet Tap^{1A} \$971.00
There is no maximum sewer charge on commercial accounts.

FIRE LINE SERVICE (no meter)

Flat fee based on size of service (monthly)

2" and under	\$2.87	6"	\$17.96
3"	\$5.39	8"	\$28.72
4"	\$8.97	10"	\$41.29

Fire Hydrant Installation	\$5711.00 per hydrant
Fire Hydrant Service	\$16.67 per hydrant per mo.
Fire Hydrant Flow Test	\$155.00

OTHER SERVICE FEES AND CHARGES

Turn on/turn off service (scheduled 24 hours in advance)	\$55.00
Same-day turn on/turn off service	\$95.00
Emergency service call (after hours)	\$197.00
Meter reading request (special)	\$73.00 ⁴
Reconnection after turn off for nonpayment	\$125.00
Grease Inspection	\$94.00 per inspection
Septage/Grease disposal	\$77.31 per each 1,000 gallons
Sludge Processing	\$126.44 per 1,000 gallons
System Pressure Testing	\$155.00 per test

BULK WATER AND WASTEWATER

	<u>Less than 1.5 MGD</u>	<u>1.5 MGD or greater</u>	<u>Capital Recovery Surcharge</u>
Bulk Water	\$3.47 per 1,000 gallons	\$3.20 per 1,000 gallons	\$0.68 per 1,000 gallons
Bulk Wastewater	\$3.77 per 1,000 gallons	\$3.77 per 1,000 gallons	\$1.00 per 1,000 gallons

RECLAIMED WATER (for irrigation)

Bulk Reuse Irrigation	\$0.48 per 1,000 gallons	Surplus Rate	\$0.22 per 1,000 gallons of reuse water used (to the nearest 1k/gal)
Residential Reuse Irrigation	\$4.82 Backflow prevention device	Wet Weather Rate Commercial	TBD
	\$5.70 Reclaimed water	Backflow Device	\$57.86 per device – tested annually

¹ County provides labor and materials up to a 2" tap.

² Minimum monthly water bill.

³ Minimum monthly sewer bill.

^{1A} Over a 2" tap, the customer provides labor and materials; the County performs the tap.

⁴ When original meter reading was correct.

Summertree Concerns

Utilities, Inc. of Florida Application for Rate Increase

Introduction

- Resident of Pointe West in the Summertree Community three years ago.
- Board member on the PW Condo Association
- Board member of the Summertree Recreation Association

Concern about water quality

UIF provided **Water Quality Test Report for 2012:**

- **Primary Contaminants Table showed NO (MCL) Violations** for the following categories: Radioactive Contaminants, Inorganic Contaminants, Volatile Organic Contaminants, Stage1 Disinfectants and Disinfectant By-Products--Lead and Copper
- **Secondary Contaminants Table showed Iron (ppm) VIOLATION by over 3 times the acceptable limits.**
 - Highest result 1.0
 - MCL Acceptable limit: 0.03

Issues

- The water may be SAFE but eh QUALITY of the water which we receive is NOT *satisfactory*.
- We have been told that *taste, color and odor* are secondary aesthetic issue and though non-toxic, these factors DO IMPACT *our lives daily*.
- Many residents have to incur the cost of filtration systems, water softeners, purchasing bottle water. It stains our counters, sinks, toilets and plumbing fixtures.
- Cooking in yellow water is unappetizing.

Health Concerns

On page 2 of UTILITIES, INC. OF FLORIDA SUMMERTREE SYSTEM ANNUAL WATER REPORT, there is a bolded paragraph informing the rate payers that immune-compromised person such as cancer patient undergoing chemo, those with organ transplants, HIV/Aids and other immune system disorders some elderly can be particularly at risk from infection and should get advice from their healthcare provides for advice.

Proposed Rate Increase -- OUTRAGEOUS

- The current overall rate of return without a rate increase:
3.46% for the water system 7.19% for the wastewater system
- Utility is requesting a permanent increase of :
36.28% (\$327,912) for water system 8.43% (\$44,343) for wastewater system
- Annual revenues w/ requested increase:
\$1,231,671 for water system \$570,388 for wastewater system

Solution

1. Summertree residents cannot handle the Utilities requested rate increases. The PSC should not be permitted these increases to our small community.
2. It was Pasco County who failed to provide water/wastewater to Summertree in its early development. Their decision has had a financial and quality of life impact on this community ever since.
3. It is the responsibility of government to provide and monitor these resources. We need the County and State to DO THE RIGHT THING. Find a way to protect Summertree residents from the problem they created in the first place. (What about a tax relief for UIF?)
4. Pasco County residents with Pasco County Utilities pay substantially lower rates for both water and wastewater.
5. Pasco County Utility customers also benefit from reclaimed water for their irrigation needs and are also permitted to water 2 to 3 times weekly.

Robert and Ann Marie Ryan
11436 Windstar Ct.
New Port Richey, FL 34654

Summertree Community

Pasco County



Dear Utilities, Inc. of Florida Customer,

We want to make you aware of a request that we filed with the Florida Public Service Commission (PSC) and provide some background regarding our request. As a public utility, we have an obligation to continue to deliver clean, reliable water and wastewater service at the lowest reasonable cost, and we are asking the PSC to allow us to cover our current operating costs and earn a reasonable return on our investment.

Your existing rates are based on costs and capital expenditures through 2011. Since that time, we continue to make investments that affect the quality and reliability of your water and wastewater service. The following is a list of some significant expenditures undertaken and cost increases incurred since our last rate increase that improve the delivery of water and wastewater services to you:

- Water main replacements in Buena Vista
- Hydro tank replacement
- Electrical improvements and generator for the water treatment plants

In total, we spent almost \$2,000,000 in investments to utility plant in service in the UIF service area to insure that we continue to deliver the highest quality product and service to you.

We understand that there is never a good time for a rate increase. The rates we requested of the PSC are based on the actual costs of providing water and wastewater service. Together we share the goal of a safe, dependable supply of safe drinking water at the lowest possible price and consistent with prudent business practices.

PASCO Importantly, under the proposed new rates, if approved, a **gallon of treated water delivered to your faucet would cost around \$0.01** and the average monthly water residential bill would equal around \$30. In addition, the disposal and treatment of a **gallon of wastewater would cost approximately \$0.02** and the average monthly wastewater bill would equal about \$38.

OK prices
P. 11/2/11
We welcome any feedback from our customers, whether it is about our proposed rates or about our services. You can contact us at (800) 272-1919.

Best regards,
Patrick Flynn, Regional Director

Utilities, Inc. of Florida, a Utilities, Inc. Company

200 Weathersfield Ave • Altamonte Springs, FL 32714-4027 • P: 1-800-272-1919 • F: 1-407-869-6961 • uiwater.com

BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE
AND
NOTICE OF INTERIM RATE INCREASE

TO THE PASCO COUNTY CUSTOMERS OF
UTILITIES, INC. OF FLORIDA
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 120209-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN MARION,
ORANGE, PASCO, PINELLAS AND SEMINOLE COUNTIES, FLORIDA
BY UTILITIES, INC. OF FLORIDA

DATED: June 28, 2013

BACKGROUND

On March 29, 2013, the Utility filed an application with the Florida Public Service Commission ("Commission") for increased water and wastewater rates, fees and charges for its customers in Orange, Pasco, Pinellas and Seminole Counties, Florida. The application was assigned Docket No. 120209-WS and May 29, 2013, was established as the official date of filing.

The Utility is requesting a rate increase because the existing rates do not provide sufficient revenues to cover the required expenses of operations on a going-forward basis and a fair return on the Utility's investment in used and useful property for the public use. The rate of return on equity requested in this proceeding is 10.36%. The overall return requested (the weighted cost of debt and equity) is 7.63%. According to the Utility's books, Utilities, Inc. of Florida states that its current overall rate of return without a rate increase is 3.46% for the water system and 7.19% for the wastewater system. The Utility has requested a permanent revenue increase of \$327,912 or 36.28% for its water system and \$44,343 or 8.43% for its wastewater system. The requested increase would produce annual revenues of \$1,231,671 for its water system and \$570,388 for its wastewater system.

The Company's last rate proceeding and review of rate base was in Docket No. 090462-WS, utilizing a test year ending December 31, 2008, which culminated in Order No. PSC-10-0585-PAA-WS, issued September 22, 2010.

The Utility has incurred substantial additional operating costs and capital investment. Copies of the MFRs, the Rate Case Synopsis, and the Utility's application will be available for inspection at the following locations:

BEFORE THE PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF UTILITIES, INC. OF FLORIDA
AND
ALL OTHER INTERESTED PERSONS

July 9, 2013

Re: Docket No. 120209-WS; Application for Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas and Seminole Counties, Florida By Utilities, Inc. of Florida

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss Utilities, Inc. of Florida's application for a rate increase. The meeting will be held at the following time and place:

6:00 p.m., Wednesday, August 7, 2013
West Pasco Government Center
Commission Chambers Board Room
8731 Citizens Drive
New Port Richey, FL 34654

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all of the customers have been heard.

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission Staff regarding the quality of service the Utility provides and to ask questions, and comment on the rates proposed in this docket as well as other issues. Commission Staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the Utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. Commission Staff will have sign-up sheets, and customers will be called in the order that they sign up to speak.

Pursuant to provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD) or 1-800-955-8770 (Voice).

Emergency Cancellation of Customer Meeting

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found at the bottom of the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

How to Contact the Commission

Any person who wishes to comment or provide information to Commission Staff may do so at the meetings, either orally or in writing. Other written comments regarding the Utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 120209-WS; Utilities, Inc. of Florida." Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number 1-800-342-3552. You may also submit a complaint through the Commission's website at:

<http://www.floridapsc.com/consumers/complaints/index.aspx>.

This notice was prepared by the Utility and approved by Commission Staff for distribution by the Utility to its customers.

Understanding This Report:

In order to help you understand this report, we want you to understand a few terms and abbreviations that are contained in it.

- **Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum residual disinfectant level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum residual disinfectant level goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- **"N/A" means not applicable, does not apply.**
- **"ND" means not detected and indicates that the substance was not found by laboratory analysis.**
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – one part by weight of analyte to 1 million parts by weight of the water sample.
- **Parts per billion (ppb) or Micrograms per liter (µg/l)** – one part by weight of analyte to 1 billion parts by weight of the water sample.
- **Picocurie per liter (pCi/L)** - measure of the radioactivity in water.

Utilities, Inc. of Florida routinely monitors for constituents in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2012. As authorized and approved by EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of our data [e.g., for organic contaminants], though representative, is more than one year old. Data obtained before January 1, 2012, and presented in this report are from the most recent testing done in accordance with the laws, rules and regulations.

If You Have Questions Or Want To Get Involved?

Utilities, Inc. of Florida does not currently hold regular public meetings. Should the Utility hold a public meeting, you will be notified through the mail or public notice. We want our valued customers to be informed about their water utility. If you have any questions about this report or concerning your water utility, please contact Scotty Haws at (407) 869-1919, or (800) 272-1919 if outside the greater Orlando area.

WATER QUALITY TEST RESULTS

Results in the Level Detected column for radioactive contaminants, inorganic contaminants, synthetic organic contaminants including pesticides and herbicides, and volatile organic contaminants are the highest average at any of the sampling points or the highest detected level at any sampling point, depending on the sampling frequency.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Radioactive Contaminants							
Radium 226 + 228 or combined radium (pCi/L)	2/09	N	0.4	0.1 - 0.4	0	3	Erosion of natural deposits

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Inorganic Contaminants							
Antimony (ppb)	4/12	N	0.11	ND – 0.11	6	6	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Arsenic (ppb)	4/12	N	0.52	0.17 – 0.52	0	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	4/12	N	0.011	0.0098 – 0.011	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Cyanide (ppb)	4/12	N	8.5	5.0 – 8.5	200	200	Discharge from steel/metal factories; discharge from plastic and fertilizer factories
Fluoride (ppm)	4/12	N	0.10	ND – 0.10	4	4.0	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at the optimum level of 0.7 ppm
Lead (point of entry) (ppb)	4/12	N	0.29	ND – 0.29	N/A	15	Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder
Sodium (ppm)	4/12	N	16	6.7 - 16	N/A	160	Salt water intrusion, leaching from soil

WATER QUALITY TEST RESULTS

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Volatile Organic Contaminants							
Dichloromethane (ppb)	4/12	N	0.37	ND – 0.37	0	5	Discharge from pharmaceutical and chemical factories
Stage 1 Disinfectants and Disinfection By-Products							
For bromate, chloramines, or chlorine, the level detected is the the highest running annual average (RAA), computed quarterly, of monthly averages of all samples collected. The range of results is the range of results of all the individual samples collected during the past year.							
For haloacetic acids or TTHM, the level detected is the highest RAA, computed quarterly, of quarterly averages of all samples collected if the system is monitoring quarterly or is the average of all samples taken during the year if the system monitors less frequently than quarterly. Range of Results is the range of individual sample results (lowest to highest) for all monitoring locations.							
Disinfectant or Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL or MRDL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
Chloramines (ppm)	1/12 – 12/12	N	1.5	1.5 – 2.8	MRDLG=4	MRDL=4.0	Water additive used to control microbes
Haloacetic Acids (five) (HAA5) (ppb)	8/12	N	12.9	11.81 – 13.85	N/A	MCL=60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	8/12	N	3.77	2.20 – 5.61	N/A	MCL=80	By-product of drinking water disinfection
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Violation Y/N	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Lead and Copper (Tap Water)							
Copper (tap water) (ppm)	8/12	N	0.59	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	8/12	N	1.0	0	0	15	Corrosion of household plumbing systems, erosion of natural deposits

SECONDARY CONTAMINANTS TABLE

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Highest Result	Range of Results	MCLG	MCL	Likely Source of Contamination
Secondary Contaminants							
Iron (ppm)	4/12	Y	1.0	0.083 – 1.0	N/A	0.3	Natural occurrence from soil leaching

We constantly monitor for various contaminants in the water supply to meet all regulatory requirements. In 2012, our water system was in violation for Iron, which occurs naturally from soil leaching. Presence of this secondary contaminant poses no risk to public health. The MCL exceedance occurred when our standby well was included in the testing. This well is only used for emergencies. Tests on the other wells that are regularly used did not show any iron exceedances.

Special Note to Property and Facility Managers: If you are responsible for apartments or other multiple residential or commercial units we encourage you to distribute this report to all your tenants either by posting in a common area or by furnishing a copy to each tenant or resident. If you require additional copies, please call customer service at (407) 869-1919, or (800) 272-1919 if outside the greater Orlando area and we will provide them.

WATER SERVICE - PASCO COUNTY

<u>Residential and General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
5/8" x 3/4"	\$12.35	\$14.77	\$16.89	\$12.99
3/4"	\$18.54	\$22.18	\$25.36	\$19.50
1"	\$30.89	\$36.95	\$42.25	\$32.50
1 1/2"	\$61.76	\$73.88	\$84.48	\$64.97
2"	\$98.82	\$118.22	\$135.17	\$103.96
3"	\$197.63	\$236.42	\$270.32	\$207.91
4"	\$308.80	\$369.41	\$422.38	\$324.86
6"	\$617.61	\$738.84	\$844.77	\$649.73
<u>Consumption Charge (per 1,000 gallons)</u>				
<u>Residential</u>				
0-3,000 gallons	\$3.71	\$4.44	\$5.07	\$3.90
Over 3,000 gallons	\$4.02	\$4.81	\$5.50	\$4.23
<u>General Service</u>	\$3.78	\$4.52	\$5.17	\$3.98

WASTEWATER SERVICE - PASCO COUNTY

<u>Residential</u> All areas except Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>			6.4372	
All meter sizes	\$14.49	N/A	\$15.71	N/A
Consumption Charge (per 1,000 gallons) (Maximum 6,000 gallons)	\$12.31	N/A	\$13.35	
<u>Residential</u> Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities	<u>Rates Prior to Filing</u>	<u>Utility's requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim</u>
<u>Base Facility Charge:</u>				
<u>Meter Size</u>				
All meter sizes	\$11.16	N/A	\$12.10	N/A
Consumption Charge (per 1,000 gallons) (Maximum 6,000 gallons)	\$8.29	N/A	\$8.99	N/A

Suncoast News 8/7/13

Toilet rebate can help customers go with the flow

NPR offers rebate for installing high-efficiency models

Suncoast News staff report

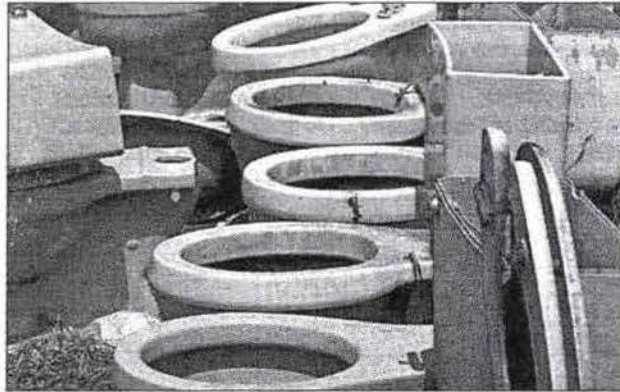
NEW PORT RICHEY — Instead of flushing money down the toilet, New Port Richey water utility customers can save with a rebate to help replace old toilets.

The rebate toward a more efficient model is worth \$100 as a credit on a water bill, according to John McKeon, the city's water production supervisor.

The city and Southwest Florida Water Management District are sharing the costs of providing the rebates.

The program is first-come, first-served, according to the public works department website.

Customers qualify if they live in single-family residences with inefficient toi-



FILE PHOTO

New Port Richey is offering rebates to residents who replace toilets like these — which use around 4 gallons per flush — with low-flow alternatives.

lets installed prior to 1995.

Low-flow models typically might use 1.25 gallons or less with each flush, compared to 3.5 gallons or more for outdated toilets.

Residents can ask for an application from the program administrator at (800) 964-2140.

The administrator will schedule a visit after installation of the high-efficiency toilet to confirm the

water level in the tank and bowl meet manufacturing standards.

The new toilet also must be certified to meet WaterSense criteria through the approval of the Environmental Protection Agency's WaterSense labeling program.

Disposal of the old, high-flow toilet is the responsibility of the program administrator.

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6914

Public Service Commission

July 16, 2010

Mr. Paul Leoci
11326 Clear Oak Circle
New Port Richey, FL 34654

Re: Utilities, Inc. of Florida- Docket No. 090462-WS

Dear Mr. Leoci:

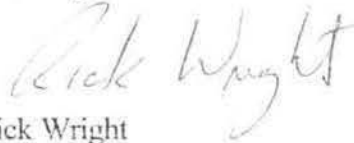
Thank you for your comments in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your comments have been placed on the correspondence side of the docket file for all to review.

Pursuant to Rule 25-30.433(1), Florida Administrative Code (F.A.C.), in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

Mr. Leoci
Page 2
July 16, 2010

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship. I hope the above information has been helpful. Thank you again for your letter. If you have any additional questions or require further assistance, please call our toll free number at 1-800-342-3552.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rick Wright".

Rick Wright
Professional Accountant Specialist

cc: Division of Economic Regulation (Maurey, Deason, Fletcher, Linn, Rieger, Walden)
Office of General Counsel (Young)
Office of Commission Clerk (Docket No. 090462-WS)
Office of Public Counsel



Summertree Water System Proposed Water Quality Improvements

Utilities, Inc. of Florida, the supplier of water and wastewater services throughout the Summertree community, has initiated an engineering effort to design and construct new water treatment facilities that are designed to provide improvements to the public water supply throughout your community. The Utility is pleased to provide below a brief description of the proposed project, its purpose, components and timeline. Additional information will be forthcoming in future issues.

What is the objective in designing the new facilities?

Groundwater native to our aquifer contains elevated levels of naturally occurring total sulfide that cause noxious odors to be present in the drinking water. This results in numerous customer complaints. The new water treatment process is designed to reduce this sulfide concentration to a nominal amount. This in turn will cause a reduction in the amount of chlorine used in the disinfection process and thereby improve the taste of the water. Additionally, the treatment process is designed to remove color from the water. Water treated in this process will have a more stable chlorine residual throughout the distribution system. As a result, there will be a reduction in flushing activity and the amount of water used for flushing.

Where will the facilities be built?

The centralized water treatment plant will be located on Utility property on the west side of Paradise Pointe Way south of Pampas Drive. Additionally, raw water mains will connect the water supply wells to the treatment plant. Finished water mains will connect the treatment plant to the distribution system so as to provide adequate pressure and flow during peak demand periods.

When will construction begin and how long will it take?

Assuming the Utility does not encounter extensive delays in the permitting phase that is now under way, construction will likely start in the first quarter of 2009. It is anticipated that construction will take six to nine months followed by testing, start-up, and final clearance by the Florida Department of Environmental Protection. The Utility anticipates having the new facilities on line and in service before the end of 2009.

What treatment method will be used?

Over the last few months, the Utility's design engineer, Tampa Bay Engineering (TBE), conducted a series of pilot studies to determine which treatment technology offers the most efficient and cost effective method of addressing odor and color issues. This effort identified packed tower aeration as the preferred alternative based on a combination of factors including: present and future regulatory constraints, capital and O&M expense, operational reliability, staffing requirements, chemical treatment, chemical storage and energy expense.

What facilities will be constructed and how big will they be?

The current design includes twin cylindrical aerators that will be used to strip sulfides from the raw water, an adjacent biofilter to treat the sulfide off-gas, a ground storage tank for finished water, an electrical control building and field office, chemical storage, pumping equipment, an emergency

generator, and disinfection equipment. The facilities are designed to meet the needs of the Summertree community when it is fully built out. These project components will be clustered on about one acre of the Utility's property and utilize a portion of the field that is already devoid of trees. It is our hope that the existing tree line will remain and act as a visual buffer.

What will be the impact of construction on the Summertree community?

The amount of truck traffic associated with construction of the water treatment facilities will not be substantially different from the traffic generated from home construction activities. Landscape buffers will be established in conformance with Pasco County land planning regulations. Water mains will be constructed primarily using directional drilling methods to minimize the impact of the work on property owners, residents and guests. Water mains will be routed along road rights-of-way and through utility easements. Some of the pipe work will include open trench construction methods, but the contractor will be required to restore work areas to pre-construction conditions.

What agency reviews the design of the facilities and issues a construction permit?

The Florida Department of Environmental Protection regulates all community drinking water systems in Pasco County. FDEP is in the process of reviewing construction plans prior to issuing a construction permit. Additionally, the project will undergo site plan review and approval by the Pasco County development review process.

How will you be able to get more information about the project?

If you have questions about this project, please call Customer Service at 1-800-272-1919 between 8:00am and 4:30pm. Alternatively, you can email us at florida@uiwater.com.

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name SYLVIA & HAROLD WENDELL

Address 11505 Bloomington Ct.
New Port Richey, FL. 34654

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Did not speak. HOWEVER, did
agree with comments from speakers.

Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name James M. Davis

Address 11814 Bayonet Ln Sunrise
New Port Richey Fl 34654

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I Retired here from Ohio where I paid
about \$20⁰⁰ per month for water that I could
at least drink

My bill now is \$100⁰⁰ For Bathing & Flushing
My water for drinking has to be purchased

I feel water rates should be cut instead
of increased.

Fold and tape -- see back for address

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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name Erika Milligan
Address 12114 Loblolly Pine Dr
New Port Richey FL 34654

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

I concur w CONSUMER COMMENTS
I concur with all the comments made at the Public Hearing on August 7, 2013 in N.P.R. I would like to add that it is a gross inconvenience and expense (approx ^{monthly} cost \$16 ⁰⁰), not to mention the additional burden on the environment for the disposal of all this additional plastic. We are paying a premium price for an inferior product, since we are dealing with a monopoly there is no escape. The Florida Public Service Commission has a reputation of being "Pro business". It would be gratifying if you would take the "Public's" side for a change

Fold and tape -- see back for address

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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name Marie Lemi

Address 1758 Lombardy Dr

Clearwater, FL 33755-2301

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am a prospective buyer for
housing in Summerville, Hawarden
After attending this meeting and
listening to the views of the water
problems — it has me reconsider
my interest of the area. Hopefully
the water dilemma will be taken
care of according to the most important
wishes of all.

Thank you for reading this and
for your concern in this matter.
Respectfully,

Marie Lemi

Fold and tape - - see back for address

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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

Name SYLVIA + HAROLD WENDELL

Address 11505 Bloomington Ct.
New Port Richey, FL. 34654

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

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CONSUMER COMMENTS

Did not speak. HOWEVER, did
agree with comments from speakers.

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Shawna Senko

From: Ruth McHargue
Sent: Monday, August 12, 2013 5:00 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 120209

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, August 12, 2013 4:39 PM
To: Ruth McHargue
Subject: To CLK Docket 120209

Copy on file, see 1119436C. DH

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Monday, August 12, 2013 4:24 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 34109

CUSTOMER INFORMATION

Name: Allan Hunter
Telephone: 727-860-5559
Email: alchrishunter@earthlink.net
Address: 11318 Golf Round Drive New Port Richey FL 34654

BUSINESS INFORMATION

Business Account Name: Allan Hunter
Account Number: 8855310000
Address: 11318 Golf Round Drive New Port Richey Florida 34654

Water County Selected: PASCO

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

We live in Summertree off of State Road 52 in New Port Richey. Unfortunately we have to suffer by having Utilities Inc. of FL as our water supplier. We have had to put up with poor quality water for some time now. We dont drink the water and only use it for showering. We notice a red residue on the tank on the back of the toilets. The water also smells awful most of the time and most particularly after being off for a while. We understand that Utilities Inc. has once again requested a rate increase. This rate increase is definitely not merited unless and until they make some changes to give us the quality of water we deserve.

Shawna Senko

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Account Number: 8855310000
Address: 11318 Golf Round Drive New Port Richey Florida 34654

Water County Selected: PASCO

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Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

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Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole counties by

Utilities, Inc. of Florida

DOCKET NO. 120209-WS

RECEIVED-PSC
13 AUG 12 AM 9:44
COMMISSION
CLERK

Name WARREN JENNISON

Address 114 FAIRLANE CIRCLE

SANFORD, FL 32773

Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

WITH ALL DUE RESPECT, I WOULD DEARLY APPRECIATE SOME FEEDBACK

CONSUMER COMMENTS

RE: ① RAISE IN RATES = WORSE QUALITY OF PRODUCT... WHY SHOULD WE GET
SHORT CHANGED TO THEIR BENEFIT. CURRENT PRODUCT SMELLS LIKE
AN UNCLEANED PUBLIC RESTROOM AND APPEARS CLOUDY & GRITTY.

RE: ② OUR SPRING-FED LAKE MINNIE WOULD SUPPLY CLEANER, BETTER
QUALITY THAN WHAT WE ARE GETTING AFTER "IMPROVEMENT PROJECT"
JUST COMPLETED.

RE: ③ FAIRLANE CIRCLE IS ONLY STREET BLESSED W/AN ASBESTOS WATER
SUPPLY LINE; WHY NOT GIVE US A NEW PLASTIC PIPE, LEAVING THIS
OLD LINE IN PLACE, ABANDONED?

RE: ④ TOLD BY ON-SITE UTILITIES INC. SUPERVISOR THAT WATER QUALITY
SHOULD RETURN IN SEPTEMBER WHEN THEY GO BACK TO OLD METHOD
OF TREATMENT; NEW SYSTEM IN USE STINKS DUE TO OVERHEAD
INTERNAL PLUMBING EXPOSED TO ATIC HEAT BUILDUP. IT COST US
OVER \$4,000 TO REPLACE OUR LINES AND FOR WHAT? CAN'T THEY
WATER QUALITY, SO WE
FRESH WATER & PUBLIC; USE OIL IN WASHING, BATHING & CLEANING.

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

RE: ⑤ WHY DOES FLORIDA'S 3RD SMALLEST COUNTY PAY MORE THAN
\$20⁰² MORE FOR FRESH WATER IN SEWAGE THAN ORANGE, AND
OTHERS?

RE: ⑥ WHY DO WE PAY TWICE AS MUCH FOR SEWAGE THAN FRESH
WATER ANYWAY? NO ONE HAS GIVEN A SATISFACTORY ANSWER
THAT I CAN LIVE WITH. I HAVE LIVED HERE.

THANK
YOU FOR
YOUR COOPERATION
TWO.

W. JENNISON

114 FAIRLANE CIRCLE

SANFORD, FL 32773

ORLANDO FL 328

09 AUG 2013 PM 5 L

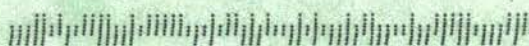
DISTRIBUTION CENTER

13 AUG 12 AM 7:15



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

2399085099



Fold Here



Tape

Fold Here

Shawna Senko

From: Ruth McHargue
Sent: Friday, August 09, 2013 2:00 PM
To: Consumer Correspondence
Subject: FW: To CLK DOCKET NUMBER 120209-WS UTILITIES INC, FL

Importance: High

Customer correspondence

From: Consumer Contact
Sent: Friday, August 09, 2013 8:41 AM
To: Ruth McHargue
Subject: To CLK DOCKET NUMBER 120209-WS UTILITIES INC, FL
Importance: High

Copy on file, see 1119077C. DH

From: C.MILLEN [<mailto:csmillen@gmail.com>]
Sent: Thursday, August 08, 2013 6:34 PM
To: Consumer Contact
Subject: DOCKET NUMBER 120209-WS UTILITIES INC, FL
Importance: High

I am an 11 year resident of Summertree and spoke last night at the hearing in New Port Richey. A very excellent summary was given last night by Ann Marie Ryan and other residents. I thought later of things I wish I had said and am sending it by email as suggested in the handout. I think it is important to point out to the Commission that, even though the residents are young at heart, we have many residents who are veterans of various wars, including WWII, which puts them at the 80-90 year old range. They DESERVE good water at a nominal price. We have some home-bound residents and others who require home health care and others who are handicapped in some way. They couldn't make it to the meeting, but they DESERVE good water at a nominal price. The idea that our water has a warning on it for those who have medical concerns should be a flashing red light, enough for the commission to find a solution to our situation.

It is audacious of UIF to publish the handout with such figures of comparison that upon close examination (as Mrs. Ryan did) proves their request is as unfair as it is. Once you do the math, it is flatly absurd. PLEASE DO THE MATH.

I was with the group who came to Tallahassee a couple of years ago. I went out in a thunderstorm last night to be there to support both those who attended and spoke as well as the many who could not be there. Let me say, you have a Tiger by the tail: we are firm in our Utilities watch and we don't give in easily. We'll go to Tallahassee if necessary and use every means available to keep this raise in rates from happening. We should not have to do this every few years. At the very minimum, we should not be punished for trying to conserve water. And we should have water we can drink without fear. Why do we have to beg for clean water?

Thank you for your time in considering our situation closely. We are counting on you to help us find a solution.

Celeste Millen
11704 Rose Tree Drive

Shawna Senko

NPR, FL 34654
Summertree resident

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 30, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Todd M. Brown, Public Utility Analyst IV, Division of Accounting and Finance *[Signature]*
RE: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Please place the attached correspondence in the docket referenced above.

RECEIVED
13 JUL 30 PM 3:50
COMMISSION
CLERK

STATE OF FLORIDA

COMMISSIONERS:
RONALD A. BRISL, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BAIBIS
JUDITH L. BROWN



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

July 15, 2013

Ms. Jean Pfaltzgraf
11918 Loblolly Pine Dr.
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Pfaltzgraf:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held on Wednesday, August 7th at 6:00 p.m. at the following location:

West Pasco Government Center
Commission Chambers Board Room
8731 Citizens Drive
New Port Richey, FL 34654

Ms. Jean Pfaltzgraf

Page 2

July 15, 2013

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions and make comments on other issues. Commission staff will be available to respond to customers' comments and questions and provide assistance if necessary. If you are unable to attend the customer meeting, written comments can be mailed to the following address:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to reference Docket No. 120209-WS.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a stylized flourish at the end.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

COMMISSIONERS:
RONALD A. BRISE, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE L. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

July 15, 2013

Mr. Tom Kulaga
211 Independence Ave.
Palm Harbor, FL 34684

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Kulaga:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held on Wednesday, August 7th at 6:00 p.m. at the following location:

West Pasco Government Center
Commission Chambers Board Room
8731 Citizens Drive
New Port Richey, FL 34654

Mr. Tom Kulaga

Page 2

July 15, 2013

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions and make comments on other issues. Commission staff will be available to respond to customers' comments and questions and provide assistance if necessary. If you are unable to attend the customer meeting, written comments can be mailed to the following address:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to reference Docket No. 120209-WS.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Brown", with a long horizontal line extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

COMMISSIONERS:
RONALD A. BRIDE, CHAIRMAN
LISA PULAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE L. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLES
DIRECTOR
(850) 413-6900

Public Service Commission

July 30, 2013

Mr. Alphonse Prior
11424 Turtle Dove Place
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Prior:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code, in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department.

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An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

RECEIVED
13 JUL 30 PM 3:00
COMMISSION
CLERK

Mr. Alphonse Prior

Page 2

July 30, 2013

officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held on Wednesday, August 7th at 6:00 p.m. at the following location:

West Pasco Government Center
Commission Chambers Board Room
8731 Citizens Drive
New Port Richey, FL 34654

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to reference Docket No. 120209-WS.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,



Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

STATE OF FLORIDA

COMMISSIONERS:
RONALD A. BRISE, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE L. BROWN



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

July 30, 2013

Mr. Geno Buonamici
8984 Inverrary Drive, S.E.
Warren, OH 44484

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Buonamici:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code, in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department

REC'D
13 JUL 30 PM 3:30
COMMISSION
CLERK

Mr. Geno Buonomici

Page 2

July 30, 2013

officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

The Commission will hold customer meetings on Wednesday, August 7th in New Port Richey, and Thursday, August 8th in Altamonte Springs, for customers of UIF. The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions and make comments on other issues. Commission staff will be available to respond to customers' comments and questions and provide assistance if necessary. Since you are currently out of the area and may not be able to attend the customer meetings next week, additional written comments can be mailed to the following address:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to reference Docket No. 120209-WS.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,



Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

cc: Division of Accounting and Finance (Fletcher, Maurey)
Division of Engineering (P. Buys, Rieger)
Office of Commission Clerk (Docket No. 120209-WS)

Mr. Geno Buonamici
8984 Inverrary Drive, S.E.
Warren, Ohio 444484
July 20, 2013

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RECEIVED - PSX
13 JUL 25 AM 9:03
COMMISSION
CLERK

Re: Docket No. 120209-WS

Dear Sir:

I have received notification from Utilities Inc. of their intention to seek a rate increase. How convenient that they would do this when the part-time residents are not in Florida.

Utilities Inc. indicates that with the increase there will be a water/sewage bill of around \$65 a month. THAT IS A JOKE!! My wife and I are 70+ senior citizens who use a minimal amount of water, yet our recent water bill was considerably higher. Enclosed is a letter I am sending to the Governor of Florida, the Public Service Commissioner and my local State Representative. Please refer to the enclosed letter. It explains why I believe the rate increase is not only unjustified but that the rate should be decreased based on the quality of service and product.

In addition to my experiences with Utilities, Inc. there are senior residents in Arborwood a subdivision of Summertree a senior citizen development who shower at the pool and restrict the flushing of their toilets to conserve home water usage.

IT IS A SORRY SITUATION WHEN THE RESIDENTS FEEL THEY MUST USE THE LOCAL SWIMMING POOL FOR SHOWERS AND FLUSH THEIR TOILET BASED ON THE REFRAIN "IF ITS YELLOW IT IS MELLOW, IF ITS BROWN IT GOES DOWN" TO MINIMIZE WATER USAGE. THESE ARE COMPELLING REASONS FOR THE RATE INCREASE REQUEST TO BE DENIED.

Sincerely,


Geno C. Buonamici

STATE OF FLORIDA



COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

July 22, 2013

Ms. Joanne Johnson
183 Lakeside Drive
Sanford, FL 32773

RE: FPSC Inquiry 1116829C

Dear Ms. Johnson:

This is in response to your correspondence to the Florida Public Service Commission (FPSC) regarding Utilities, Inc. of Florida. The PSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. The PSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

You expressed a concern about Utilities, Inc. of Florida's application for increase in water and wastewater rates in Seminole County. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 120209-WS.

You also expressed a concern about water quality. You may contact the Florida Department of Environmental Protection to discuss water quality concerns, by using the following information:

**Florida Department of Environmental Protection
Office of Citizen Services
3900 Commonwealth Boulevard M.S. 49
Tallahassee, Florida 32399**

**Telephone: 850-245-2118
Facsimile: 850-245-2128**

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink, appearing to read "Randy Roland".

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep

Joanne Johnson
183 Lakeside Dr.
Sanford, FL 32773

Seminole County Environmental Services Dept.
500 West Lake Mary Blvd.
Sanford, FL 32773

July 18, 2013

Dear Environmental Services Personell,

Please help me and my neighbors with the water quality in our area. Several months ago, Utilities Inc. started replacing the water pipes in the Park Ridge Subdivision. After about a month their was a noticeable odor and black sediment coming into my commode and out of all my faucets.

I did not complain in the beginning because I understood they were replacing galvanized with P V C pipe. The project was completed a month ago. However, after several visits by Utility Inc. personnel I still have water I cannot use to shower, drink or use for cooking.

I am showering at my gym and the cost and inconvenience of buying bottled water for every household function is unreasonable. I was promised by Utilities Inc. personnel that June 30, 2013 would definitely be the end of the bad water. There is silt in my commode and shower when I flush and turn on the water and the odor is always a problem.

The last straw was Saturday July 13th when the odor was not as strong and I started a load of laundry. While the clothes were washing I flushed the toilet and the water was muddy. See the enclosed photographs. The water in the washing machine had gone to the rinse cycle and when I immediately checked the wash machine my clothes were rinsing in muddy water.

I have read the water quality report and I invite the agency for water control to come and drink water from my faucet. Since the Environmental Agency prescribes regulations which limit contaminants I assume you are responsible for te safe water quality in my area.

Utilities Inc. has applied to the Public Service Commission for increased water fees and charges. Before this occurs I hope we have usable water that is not hazardous to our health.

I have heard of the Blackwater Project ad I believe it has arrived!

Your help and assistance will be greatly appreciated.

Sincerely,


Joanne B. Johnson

cc: Florida Public Service Commission
Mike Clelland, District 29
Senator David Simmons

COMMISSION
CLERK

13 JUL 22 AM 9:22

RECEIVED-FPSC





06 15 11
JUL 22 2013
FLORIDA DEPT. OF REVENUE
CONSUMER ASSISTANCE

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 16, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Todd M. Brown, Public Utility Analyst IV, Division of Accounting and Finance *TMB*
RE: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Please place the attached correspondence in the docket referenced above.

RECEIVED-11:50
13 JUL 16 AM 8:53
COMMISSION
CLERK

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

July 15, 2013

Mr. Les Manuel
11047 Paradise Point Way
New Port Richey, FL 34654

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Manuel:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held on Wednesday, August 7th at 6:00 p.m. at the following location:

West Pasco Government Center
Commission Chambers Board Room
8731 Citizens Drive
New Port Richey, FL 34654

Mr. Les Manuel

Page 2

July 15, 2013

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to reference Docket No. 120209-WS.

We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a stylized flourish extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 16, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Todd M. Brown, Public Utility Analyst IV, Division of Accounting and Finance *TMB*
RE: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Please place the attached correspondence in the docket referenced above.

RECEIVED-FPSC
13 JUL 16 AM 8:53
COMMISSION
CLERK

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

July 15, 2013

Mr. Richard Kelly
124 Essex Dr.
Longwood, FL 32779

Re: Docket No. 120209-WS - Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Kelly:

Thank you for your letter in which you expressed your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held on Thursday, August 8th at 6:00 p.m. at the following location:

Eastmonte Civic Center Auditorium
830 Magnolia Drive
Altamonte Springs, FL 32701

Mr. Richard Kelly

Page 2

July 15, 2013

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions and make comments on other issues. Commission staff will be available to respond to customers' comments and questions and provide assistance if necessary. If you are unable to attend the customer meeting, written comments can be mailed to the following address:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Please be sure to reference Docket No. 120209-WS.

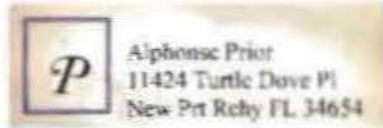
We understand your concerns regarding the Utility's proposed rate increase and recognize that during these difficult economic times any increase in your utility bill would create additional financial hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6550 or e-mail me at tbrown@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Todd Brown', with a long horizontal flourish extending to the right.

Todd Brown
Division of Accounting and Finance
Florida Public Service Commission

120209-WS



JULY 10, 2013

DEAR MEMBERS FLORIDA PUBLIC SERVICE COMMISSION

RE: DOCKET NO. 120209-WS UTILITIES INC OF FLORIDA

REGARDING PROPOSED INCREASE IN WATER RATES FOR
UTILITIES INC. OF FLORIDA- I HAVE RESIDED IN THE
SUMMERTREE COMPLEX IN PASCO COUNTY FOR EXCESS
OF 8 YEARS. ALL THAT TIME, UTILITIES INC OF FLORIDA
HAS PROVIDED WATER THAT HAS A FOUL ODOR
AND FOUL TASTE- THEY HAVE NOT IMPROVED
EITHER CONDITIONS IN THAT PERIOD OF TIME
FOUL CONDITIONS CONTINUE. THEY CERTAINLY
DO NOT DESERVE ANY RATE INCREASE

A handwritten signature in dark ink, appearing to read 'Alphonse Prior'.

RECEIVED FPSC
13 JUL 15 AM 9:32
COMMISSION
CLERK

All correspondence should refer to "Docket No. 120209-WS, Utilities, Inc. of Florida". Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809, or the Commission's website available at <http://floridapsc.com/consumers/complaint/index.cfm>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Regulatory and Consumer Assistance at the following toll-free number 1-800-342-3552.

This notice was prepared by the Utility and approved by Commission Staff for distribution by the Utility to its customers.

If you have any questions, please call the Utility's office at (800) 272-1919.

Utilities, Inc. of Florida

*Your water strikes
and taste awful*

7-8-13

Leaves stains on everything touches.

*afraid to drink it
it might kill me.*

Les Manuel

New Customer

*Les Manuel
11047 Paradise Point Way
34654*

RECEIVED
13 JUL 11 AM 9:25
COMMISSION
CLERK

SERVICE AVAILABILITY CHARGES

The Utility is not requesting any changes to its service availability charges. Even though not requested to do so, the Commission may review and adjust service availability charges.

RATE CASE SCHEDULE

In addition to the customer meeting notice described above, other important dates in the rate application are as follows:

<u>Schedule Item</u>	<u>Due Dates</u>
Agenda Conference on Interim Rates	June 25, 2013
Order on Interim Rates	July 15, 2013
Customer Meeting	August 7, 2013
Staff's Proposed Agency Action ("PAA") Recommendation	November 1, 2013
Agenda Conference on PAA Rates	November 14, 2013

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to Commission Staff may do so at the meetings, either orally or in writing. Other written comments regarding the Utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

Florida Public Service Commission
Director, Division of Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

A courtesy copy of written comments and complaints may be mailed to the following:

Martin S. Friedman, Esquire
Sundstrom, Friedman & Fumero, LLP
766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746

<u>General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim</u>
Base Facility Charge: Meter Size				
5/8" x 3/4"	\$14.49	N/A	\$15.71	N/A
3/4"	\$21.74	N/A	\$23.58	N/A
1"	\$36.23	N/A	\$39.29	N/A
1 1/2"	\$72.45	N/A	\$78.57	N/A
2"	\$115.92	N/A	\$125.72	N/A
3"	\$231.82	N/A	\$251.41	N/A
4"	\$362.23	N/A	\$392.84	N/A
6"	\$724.47	N/A	\$785.69	N/A
Consumption Charge (per 1,000 gallons)	\$16.34	N/A	\$17.72	N/A
<u>Multi-Residential</u> Buena Vista Manor, Oak Hill Developments and those areas formerly served by Bartelt Enterprises, Inc., d/b/a Wis-Bar Utilities	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim</u>
Flat Rate	\$27.91	N/A	\$30.27	N/A
Base Facility Charge: Meter Size				
5/8"	\$27.40	N/A	\$29.72	N/A
1"	\$27.89	N/A	\$30.25	N/A
Consumption Charge (per 1,000 gallons)	\$16.58	N/A	\$17.98	N/A

Is this a Bill P.?

Les Manuel

TAMPA FL 335
SAINT PETERSBURG FL
09 JUL 2013 PM 4 L



DISTRIBUTION CENTER

13 JUL 11 AM 7:07
Florida Public Services
2540 Shumard Oak Blvd.
Tallahassee, Fla.

32399-0870

32399701940



From: [Randy Roland](#)
To: [Consumer Correspondence](#)
Subject: FW: To CLK Docket 120209
Date: Wednesday, July 03, 2013 1:31:07 PM

Please add the below consumer protest to docket 12209-WS

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, July 03, 2013 1:08 PM
To: Randy Roland
Subject: To CLK Docket 120209

Copy on file, see 1115182C. DH

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, July 03, 2013 12:54 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 33896

CUSTOMER INFORMATION

Name: Jeanne Pfaltzgraf
Telephone: 727-856-4575
Email: lenjea@tampabay.rr.com
Address: 11918 Loblolly Pine Dr. New Port Richey FL 34654

BUSINESS INFORMATION

Business Account Name: Jeanne Pfaltzgraf
Account Number: 5209800000
Address: 11918 Loblolly Pine Dr. New Port Richey Florida 34654

Water County Selected: PASCO

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I live alone on Soc. Sec. and my water bills average \$44.00 a month. I only wash my bed linens once a month. I only shower every 2 or 3 days to save water. I hand wash my dishes. I dont thank I could conserve water any more. Your letter said that average total water bills would only equal about \$68.00 with the requested raise. I know people whose water bills are \$150.00 a month for a family of three. If you make minimum wage your salary would be approx. \$1280 per month, which is more than 11% for water. Water is a necessity. Do we all have to go dirty and wear dirty clothes so we can meet other fixed expenses. I think the CEOs compensation should be limited and upper management too. Utilities should be affordable for the poor, which I consider myself. Do they have to recoup the 2 million they spent on the facility last year. Amortize it over the next ten years. Please deny any raises to our water costs.

Eric Fryson

From: Randy Roland
Sent: Wednesday, July 03, 2013 8:50 AM
To: Consumer Correspondence
Subject: Docket 120209 Protest
Attachments: To CLK Docket 120209

Please add the attached consumer correspondence to Docket 120209.

Eric Fryson

From: Consumer Contact
Sent: Wednesday, July 03, 2013 8:13 AM
To: Randy Roland
Subject: To CLK Docket 120209

Copy on file, see 1115118C. DH

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, July 03, 2013 5:08 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 33893

CUSTOMER INFORMATION

Name: Tom Kulaga
Telephone: 7274742840
Email: tkulaga@live.com
Address: 211 Independence Ave Palm Harbor FL 34684

BUSINESS INFORMATION

Business Account Name: Tom Kulaga
Account Number:
Address: 211 Independence Ave Palm Harbor Florida 34684

Water County Selected: PINELLAS

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Docket No. 120209-WS, Utilities Inc. of Florida.

Why should my one deep well service provider be allowed to charge me the equivalent to that of (say) Pinellas County Water? Utilities Inc. services 507 customers plus two apartment buildings of I guess 40 units total all of which sit on roughly 125 acres of land. The supply line pipes never leave the private property. The well is less than 175 feet deep. The backup is Pinellas County Water. Twice annually Pinellas County Water supplies us water when it cleans out its own pipes with Chlorine (whatever). No water is sold to others living off this private property. I ask, "Should my water costs be such as that of a water supplier that has miles and miles of supply lines, yada yada"? I would hope the 507 residents water charges would pay for their own costs and not that of all of Utilities Inc's problems and or growth opportunities. I am just asking as you can tell I do not have the correct words. It makes no sense to me that this entity wants market rates when its source of water and its entire operation sits within view and walking distance of the property I live within. I would question the expenses it paid to operate my system over the past couple years and not what it may have paid throughout the US.

OK. Thanks for hearing me out. Hope I did not take up too much time. God bless you all and have a great day.

Eric Fryson

120209-WS

From: Ruth McHargue
Sent: Thursday, May 30, 2013 1:02 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 120209
Attachments: FW: My contact; Re: My contact

CONSUMER

Customer correspondence

From: Diane Hood
Sent: Thursday, May 30, 2013 1:00 PM
To: Ruth McHargue
Subject: To CLK Docket 120209

This has been entered as WS251, to docket 120209, PR-68. Copy on file, see 1111832C. DH

Eric Fryson

From: Webmaster
Sent: Wednesday, May 29, 2013 2:43 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Wednesday, May 29, 2013 2:15 PM
To: Webmaster
Cc: rkrxry@gmail.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Richard Kelly
Company:
Primary Phone: 4078621096
Secondary Phone: 4077495815
Email: rkrxry@gmail.com

Response requested? No
CC Sent? Yes

Comments:

Please do not allow Utilities Inc to raise water and sewer rates without a public hearing, It is not fair to those on fixed incomes to arbitrarily raise rates without comments.

Docket no. 120005-WS
Order No. PSC-12-0068-PAA-WS

Eric Fryson

From: R K <rkxry@gmail.com>
Sent: Thursday, May 30, 2013 10:48 AM
To: Consumer Contact
Subject: Re: My contact

my name and address is:

Richard Kelly
124 Essex Dr
Longwood, Fl. 32779
407-862-1096

On Thu, May 30, 2013 at 8:07 AM, Consumer Contact <Contact@psc.state.fl.us> wrote:
5/30/2013

Dear Mr. Kelly:

This email is in response to your recent inquiry to the Florida Public Service Commission (PSC) regarding Utilities Inc.

It would be beneficial if you could provide the following information:

* Your service address

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Diane Hood
Office of Consumer Assistance and Outreach

contact@psc.state.fl.us
Toll Free - [800-342-3552](tel:800-342-3552)
Toll Free Fax [800-511-0809](tel:800-511-0809)
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----
From: Webmaster

Sent: Wednesday, May 29, 2013 2:43 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, May 29, 2013 2:15 PM
To: Webmaster
Cc: rkrxry@gmail.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Richard Kelly

Company:

Primary Phone: [4078621096](tel:4078621096)

Secondary Phone: [4077495815](tel:4077495815)

Email: rkrxry@gmail.com

Response requested? No

CC Sent? Yes

Comments:

Please do not allow Utilities Inc to raise water and sewer rates without a public hearing, It is not fair to those on fixed incomes to arbitrarily raise rates without comments.

Docket no. 120005-WS

Order No. PSC-12-0068-PAA-WS