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July 3, 2013

VIA E-FILING

FILED JUL 03, 2013 DOCUMENT NO. 03763-13 FPSC - COMMISSION CLERK

Ann Cole, Commission Clerk Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

Re: Docket No. 130025-WU – Application for increase in water rates in Highlands County by Placid Lakes Utilities, Inc.

Our File No.: 46068.01

Dear Ms. Cole:

The following is in response to Staff's First Data Request dated June 12, 2013, filed in the above-referenced docket.

- 1. The following items relate to the Utility's requested rate case expense.
- (a) For each individual person, in each firm providing consulting services to the applicant pertaining to this docket, provide the billing rate, and an itemized description of work performed. Please provide detail of hours worked associated with each activity. Also provide a description and associated cost for all expenses incurred to date.
- (b) For each firm or consultant providing services for the applicant in this docket, please provide copies of all invoices for services provided to date.
- (c) If rate consultant invoices are not broken down by hour, please provide reports that detail by hour, a description of actual duties performed, and amount incurred to date.
- (d) Please provide an estimate of costs to complete the case by hour for each consultant or employee, including a description of estimated work to be performed, and detail of the estimated remaining expense to be incurred through the PAA process.

Response: See MFR Volume IV, Workpaper 9, pages 38 – 60 for LPH invoices and time sheets through April 30, 2013 of Larry P. King, Treasurer, who is the primary preparer of the Utility's MFR. Mr. King is a part time employee of both Placid Lakes

Utilities, Inc. (36 hours per month) and Lake Placid Holding Company (36 hours per month). His hourly pay rate is \$52.49. Because the time required to prepare the MFR was so extensive, Mr. King used a significant amount of his LPH hours to work on PLU's MFR filing. LPH invoiced PLU for this time at \$55.00 per hour (includes some reimbursement for FICA). Also, a portion of Mr. King's PLU hours have been allocated from salaries (accounts 601.8 & 603.8) to rate case costs (account 186.1). Attached are the LPH invoice for Mr. King's May & June 2013 time, along with supporting LPH & PLU May & June time sheets. Total hours spent on the rate case through 6/30/13 are 430 hours, comprised of 282 hours from LPH and 148 hours from PLU time sheets. Mr. King's estimates an additional 120 hours to complete the rate case. The total actual & estimated time equals 550 hours at \$55.00 is \$30,250 of total costs. Also attached is the Actual and Estimated Rate Case Expense of Sundstrom, Friedman & Fumero, LLP for legal services.

2. The following items relate to the pro forma plant additions reflected in adjustment (C)(9) on MFR Schedule A-3.

For the pro forma addition, provide the following:

(a) All documentation (i.e. invoices) for the original cost of any corresponding retirements.

Response: Schedule A-3, line (c)(9) deletes the cost of 582 meters projected to be replaced. See Volume IV, Workpaper 5 as referenced on A-3 for details. The total cost of \$29,682 for these 582 existing meters is calculated at \$51.00 per meter. The \$51.00 unit cost of each existing meter was established in the Utility's 2002 Limited Proceeding. See the PSC's July 25, 2002 Order on Proposed Agency Action, page 8. "As such, staff took the total costs of meters recorded as of 1988 of \$49,670 and divided that amount by the 965 meters in service at that time, for an average cost of \$51 per installation."

3. The following items relate to the pro forma plant additions reflected in adjustments C(10) through C(12) on MFR Schedule A-3.

For the pro forma addition, provide the following:

(a) a copy of the executed quote or contract, if the addition has not been completed.

(b) all documentation (i.e. invoices) for the original cost of any corresponding retirements.

Response: Schedule A-3, lines (c)(10) to (c)(12) adds the projected cost of two new trucks (one replacement and one addition to the fleet). See Volume III, Schedule IX, pages 1 to 5 (as referenced on A-3) for copies of quotes and truck stickers from Alan Jay Automotive Network for both trucks. The Utility has not purchased either proposed new truck yet, as it is waiting until approved by the PSC. Attached is the 2003 invoice from Bill Jarrett Ford for the truck retired. The difference between the invoice cost (\$17,175) and the book carrying cost (\$13,967) relates to book adjustments for purchase discounts.

4. The following items relate to the pro forma plant additions reflected in adjustment (C)(13) and C(14) on MFR Schedule A-3.

For the pro forma addition, provide the following:

(a) any supporting documentation for the original date of any corresponding retirements.

Response: Schedule A-3, lines (c)(13) & (14) show the proposed replacement of an old electrical panel. As referenced see Volume IV, Workpaper 10, pages 1 & 2, for calculation schedule and an estimate to complete the work from electrician. As noted on page 1, the old electrical panel was installed in 1988 as part of the construction of the water plant building. The Utility does not have any detailed construction invoice which breaks out the cost of the electrical panel; nor do the books contain any such detailed building component break down. In order to estimate the original cost, Workpaper 10 imputes the cost by applying the consumer price index for utilities increase from 1988 to 2012 to the 2012 written estimate by the electrician.

5. According to MFR Schedule B-3, the Utility has proposed an increase of \$4,423 for water for Contract Services-Testing. Please provide a description of what the new tests are, whether they will be reoccurring on an annual basis, and all invoices associated with these new tests in the test year.

Response: This statement is not accurate. In fact, Schedule B-3, lines (D)(11) & (12) request an increase for water testing of only \$1,300. The Utility contracts for water testing only as required by the Florida DEP and Highlands County. The reports for the

tests actually performed in 2012 are contained in MFR Volume III, Schedule III, pages 7 to 35. The frequency of certain water tests required by regulators has increased over the years. However, every water test is not required to be performed each year. Thus, line (D)(12) of Schedule B-3 calculates a normalization adjustment of \$1,300 by averaging the actual amount spent on water testing for 2011 & 2012. See attached invoices for 2012 water testing.

6. According to MFR Schedule B-3, the Utility has proposed an increase of \$3,407 for water for Contract Services-Other. Please provide executed copies of the invoices corresponding to MFR Schedule B-11 regarding the tank maintenance program.

Response: Schedule B-3, lines (D)(13) & (14) calculate a normalization adjustment for the Utility's water tank maintenance program. The DEP requires the Utility's water tanks to be recertified every 5 years. At the time of recertification, the water tanks usually require significant repairs and maintenance. Thus, the Utility incurs a significant cost at one time. This cost is amortized over a five year period. See Schedule B-11 for a calculation of the Utility's expected recertification and maintenance costs to be incurred in 2012 & 2013. This amount is then amortized over 5 years beginning in 2013 and compared to the actual 2012 amortization. The resulting increase of \$3,407 is the result of increased costs to maintain water tanks that are 5 years older than the last recertification. The invoices and proposals for these costs are contained in MFR Volume IV, Workpaper 4, pages 5 to 7. Also, attached to this response are copies of the actual Randall C. Ludwig, Inc. invoices to complete the tank maintenance program. These invoices do not include internal employee labor and supplies directly purchased by the Utility.

7. According to MFR Schedule B-3, the Utility has proposed an increase of \$7,078 for water for Salaries & Wages expense. Please provide a detailed description of duties and responsibilities for all non-field employees.

Response: Schedule B-3, lines (D) (15) & (16) propose an increase of 2.41% to salaries & wages to account for the CPI-U raise given to employees on January 1, 2013. This increase is based on the PSC's allowed rate increase. See MFR Volume III, Schedule X, pages 1 to 7 for detailed salary, wage and employee information. Specifically requested was a detailed description of duties and responsibilities for all non-field employees. Conklin (clerical) is responsible for billing, collecting and posting payments, customer service, writing and posting work orders, posting from billing system to general ledger. Brewer's (Vice President) (75% part-time PLU employee) duties include bank

reconciliations, bookkeeping, help with billing, customer service, collecting payments, helping with monthly operating reports, collecting information and preparing the CCR report, accounts payable coding, estimate and keeping records on line extensions, updating maps for new services & line extensions, and updating the Used & Useful spreadsheet. King's (Treasurer) (20% part-time PLU employee) duties include review & adjust general ledger, prepare monthly financial statements, prepare annual PSC report, prepare annual tax returns, review financial & operating activity, prepare MFR's for rate case. Elowsky's (President) (60% part-time PLU employee) duties include helping with billing and customer service, review of financial and operating reports, helping gather and input data for PSC rate case. Brewer, King & Elowsky are also officers and directors of the Utility, and perform all the duties & have all the responsibilities associated with being an officer, including attending bi-monthly Board of Directors' meetings.

8. According to MFR Schedule B-3, the Utility has proposed an increase of \$10,682 for the Employee Pensions & Benefits expense to start an employee 401k plan. Please provide an executed agreement between Placid Lakes and the third party administrator/provider of this plan.

Response: The proposed cost of this plan includes an administrative fee and a match of employee contributions of up to 3%. This proposed plan will not be adopted by the Utility until it is approved by this PSC rate case. See MFR Volume IV, Workpaper 11, pages 1 to 4, for the proposal received by Ascensus. Attached to this response are the first 3 pages of a 35 page Plan Establishment Kit from Ascensus.

9. According to MFR Schedule B-5, Fuel for Power Purchased increased substantially in November 2012 when compared to other months. Please provide all of the Utility's calculations, basis, workpapers, and support documentation (i.e. invoices) for the above increase in Fuel for Power Purchased.

Response: On Schedule B-5, account 616, Fuel for Power Purchased, varies from month to month because the Utility purchases diesel fuel for its generator only on an as needed basis. The generator is used as back up source of power in case of electrical power outages. Thus, diesel fuel to run the generator is not needed on a regular basis. In 2012 the Utility purchased diesel fuel three time (January, May & November), with the November purchase being the largest. Fuel is purchased from BV Oil Company through LPH's account; and the amount used by PLU is billed to it by LPH. Attached is the November invoice from BV Oil Company.

invoices) for the increase in Materials & Supplies expense.

10. According to MFR Schedule B-5, Materials & Supplies expense increased substantially in June 2012 and December 2012 when compared to other months. Please provide all of the Utility's calculations, basis, workpapers, and support documentation (i.e.

Response: On Schedule B-5, account 620, Materials & Supplies, varied in June & December when compared to other months because of two items. The Utility's postage meter is replenished in lump sum amounts on an as needed basis. It happened that there were postage replenishments of \$3,000 in June and \$999 in December. Attached are the 2012 invoices for postage from Hasler. In addition, a journal entry (\$961) was made in December to account for the meters that were removed from the Utility's supplies inventory during all of 2012 for its meter replacement program.

11. According to MFR Schedule B-5, Contractual Services – Other increased substantially in May 2012 and November 2012 when compared to other months. Please provide all of the Utility's calculations, basis, workpapers, and support documentation (i.e. invoices) for the increase in Contractual Services – Other.

<u>Response:</u> On Schedule B-5, account 636, Contract Services – Other, varied in May because of a water line break. Pugh Utilities Service was hired to repair the break at a cost of \$3,265. In November the Utility renewed its maintenance contract (for the hand held meter readers) with Sunstate Meter & Supply, Inc. for \$2,814. Also in November the Utility had to repair its generator by hiring TAW Power Systems, Inc. for \$3,825. Copies of these three invoices are attached.

12. According to MFR Schedule B-5, Transportation Expenses increased substantially in August 2012 when compared to other months. Please provide all of the Utility's calculations, basis, workpapers, and support documentation (i.e. invoices) for the increase in Transportation Expenses.

Response: On Schedule B-5, account 650, Transportation Expenses, varied in August because one of the Utility's trucks (2004 Ford F-250) required a significant repair. Precision Auto Body, Inc. was hired, and two invoices totaling \$1,989 were paid. Copies of invoices are attached.

13. According to MFR Schedule B-5, Bad Debt Expense remained constant the entire year. Please provide a detailed explanation of the Utility's Bad Debt policy.

Response: The Utility uses the reserve method of debiting Bad Debt expense and crediting Accumulated Provision for Uncollectibles, account 143. The amount charged is based on an analysis of 10 prior years of history between gross amounts billed customers and customer payments. The \$6,000 per year is approximately .9% of annual revenue. When customer accounts receivable are ultimately charged off account 143, Accumulated Provision for Uncollectibles is debited, and account 141, Customer Accounts Receivable is credited. See attached spreadsheets and workpapers for detailed calculation.

14. In reference to MFR Schedule B-9, please provide contracts and invoices for all contractual services rendered for \$1,000 or more.

Response: Three of the invoices (Pugh Utilities Service, Sunstate Meter & Supply, and TAW Power Systems) have already been attached in response to Item 11 above. The differences between the amounts on B-9 and the invoices attached are smaller invoices from the same vendor (under \$1,000) included in the total. Note that several vendor totals on B-9 are more than \$1,000, but that total is made up of several smaller invoices. These smaller invoices have not been provided, as the nature of your request seems to be individual invoice oriented. For example: Highlands County for water testing; Century Link for phone service; Vicki Divietro for mowing; Sprint for phone service; Copy Concepts for copier maintenance; Toshiba for copier lease; Lake Placid Holding Co. for ½ phone & ½ office cleaning. Invoices attached (in addition to the 3 above) are Continental Utility Solutions, MailFinance, and Polston Engineering.

15. According to MFR Schedule B-9, the Utility contracted with TAW to inspect and repair the plant generator for \$4,407. Please provide documentation that this amount was capitalized.

Response: You have implied that this amount should be capitalized. It should not. The \$4,470 is made up of two invoices. One invoice is for \$582 to provide the annual inspection of the generator. The other invoice is \$3,825 (copy of invoice provide in Item 11 above) to repair the generator. This repair was to get the generator back into a useful operating state. The repair did not extend the generator's original useful life; nor did the repair cause the generator to have some increased capacity or function. Thus, this repair was not a charge requiring capitalization.

16. According to MFR Schedule B-9, the Utility contracted with A&D Water Systems to repair water meters for \$922. How often has the Utility had to repair meters in the past two years?

Response: In 2012 this vendor cleaned, repaired and tested two chlorine heads on chlorinators. Also in 2012, this vendor repaired one remote meter panel for the touch read heads, and also repaired one Hi/Low pressure Ejector. In 2011 this vendor cleaned, repaired and tested two chlorine heads on chlorinators. The Utility's chlorinators need regular repair due to the corrosive nature of chlorine gas. See attached A&D Water Systems invoices for both 2012 & 2011.

17. According to MFR Schedule B-9, the Utility has contracted with Pugh Utilities Service, Inc to repair water line leaks. How many line breaks has the Utility experienced per year over the past two years?

Response: In 2012 the Utility had two water line leaks or breaks. In 2011 the Utility had two water line leaks or breaks.

Should you have any questions, please do not hesitate to give me a call.

Very truly yours,

MARTIN S. FRIEDMAN

For the Firm

MSF/der

cc: Ms. Pam Brewer (via email)

Mr. Larry King (via email)

Ms. Lydia Roberts (via email)

Placid Lakes Utilities, Inc. Docket No. 130025-WU Sundstrom, Friedman & Fumero, LLP

Actual Fees and Costs through May, 2013 (Invoices Attached) \$6,796.33 (Includes \$3,500 filing fee, and \$490 to correct deficiencies)

ESTIMATE TO COMPLETE RATE CASE THROUGH PAA ORDER

<u>Hours</u> <u>Description</u>

1.5 hrs	Research and draft customer notice; correspondence with staff
14.0 hrs	Respond to formal and informal data requests from Staff
8.5 hrs	Prepare for and attend customer meeting; Discuss customer meeting with client and consultant; Discuss customer meeting with Staff, including responding to formal and informal inquiries.
5.0 hrs	Review Audit Staff requests; Review and prepare responses to Audit Staff; Review Audit Report; Discuss Audit Report with client and consultant; Draft response to Audit Report.
2.5 hrs	Review Staff recommendation; Conference with client and consultants regarding recommendation; Conference with Staff regarding recommendation.
15.0 hrs	Prepare for and attend Agenda conference, discuss Agenda with client, consultant and Staff.
1.0 hrs	Review PAA Order; conference with client and consultants regarding PAA Order.
3.0 hrs	Prepare revised tariff sheets, obtain Staff approval of tariffs; Draft final customer notice, obtain Staff approval; Coordinate mailing of customer notices and implementation of tariffs.
50.5 hrs @ \$350/hr	\$17,675.00 total estimated fees
2.8 hrs	\$980.00 total unbilled actual fees (See attached report)
TOTAL	\$18,655.00 - ESTIMATED AND UNBILLED FEES

Estimate of costs to complete:

\$ 510.00	Attend Agenda Conferences, travel/meals/hotel
\$ 20.00	Estimated photocopier costs
\$ 60.00	Estimated courier costs
\$ 590.00	TOTAL

TOTAL ACTUAL AND ESTIMATED LEGAL FEES AND COSTS: \$16,041.33

2548 BLAIRSTONE PINES DR TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783535

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER WHEN REMITTING

238.00

105.00

PLACID LAKES UTILITIES, INC PAM BREWER, VP 410 WASHINGTON BLVD, NW LAKE PLACID, FL 33852-6779

FEBRUARY 15, 2013 INVOICE # 49552 FILE # 46068-00001 PAGE 1

		MATTER: 2012 RATE CASE				

12/17/12	MSF	LETTER TO MS. BREWER REGARDING TEST LETTER; CORRESPONDENCE AND TELEPHONE WITH MR. KING; DRAFT TEST YEAR REQUE EMAIL TO MS. BREWER AND MR. KING FOR	CONFERENCEST LETTER	CE		.70
1/22/13	MSF	FINALIZE AND FILE TEST YEAR REQUEST LETTER TO MS. BREWER CONCERNING SAME	LETTER -AN	TD.		.30
		TOTAL HOURS				1.00
		PROFESSIONAL FEES		\$ 343	.00	
	-					
		•				
+1	MART	IN S FRIEDMAN	1.00		343	.00
			1.00		\$ 343	.00
		PHOTOCOPIES		1	.00	
		TOTAL COSTS ADVANCED		\$ 1	.00	
				. 		
		TOTAL STATEMENT		\$ 344	.00	

2548 BLAIRSTONE PINES OR TALLAMASSEE, FLORIDA 32301

F.E.1.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER ... WHEN REMITTING

PLACID LAKES UTILITIES, INC PAM BREWER, VP 410 WASHINGTON BLVD, NW LAKE PLACID, FL 33852-6779

MARCH 11, 2013 INVOICE # 49764 FILE # 46068-00001 PAGE 1

MATTER: 2012 RATE CASE 2/11/13 MSF REVIEW LETTER FROM PSC CHAIRMAN APPROVING TEST 70.00 .20 YEAR AND LETTER TO MS. BREWER CONCERNING SAME .20 TOTAL HOURS PROFESSIONAL FEES \$ 70.00 70.00 .20 MARTIN S FRIEDMAN \$ 70.00 .20 TOTAL COSTS ADVANCED \$.00

TOTAL STATEMENT

\$ 70.00

J 70:00

2548 BLAIRSTONE PINES DR TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER WHEN REMITTING

PLACID LAKES UTILITIES, INC PAM BREWER, VP 410 WASHINGTON BLVD, NW LAKE PLACID, FL 33852-6779

APRIL 10, 2013 INVOICE # 49977 FILE # 46068-00001 PAGE 1

\$ 315.00

MATTER: 2012 RATE CASE

3/02/13 MSF BEGIN RESEARCH AND DRAFT OF APPLICATION .90 315.00

TOTAL HOURS .90

PROFESSIONAL FEES \$ 315.00

MARTIN S FRIEDMAN .90 315.00

.90 \$ 315.00

TOTAL STATEMENT

2548 BLAIRSTONE PINES DR TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER WHEN REMITTING

PLACID LAKES UTILITIES, INC PAM BREWER, VP 410 WASHINGTON BLVD, NW LAKE PLACID, FL 33852-6779

MAY 9, 2013 INVOICE # 50234 FILE # 46068-00001 PAGE 1

		MATTER: 2012 RATE CASE	×	
4/04/13	MSF	CORRESPONDENCE WITH MR. KING REGARDING	. 20	70.00
1,01,10		COORDINATING FILING;		70.00
4/08/13	MSF	PREPARE FOR AND PARTICIPATE IN CONFERENCE CALL WITH MS. BREWER AND MR. KING; REVISE APPLICATION ACCORDINGLY;	.90	315.00
4/16/13	MSF	CONFERENCE WITH MR. KING; REVIEW MAPS AND TELEPHONE CONFERENCE WITH MS. BREWER CONCERNING SAME; REVIEW AND COMMENT TO MR. KING ON MFRS;	1.50	525.00
4/20/13	MSF	FINALIZE APPLICATION	.40	140.00
4/23/13	MSF	FINAL PREPARATION AND FILING OF MFRS; TELEPHONE CONFERENCE WITH MR. KING WHO TELEPHONED	.80	280.00
4/30/13	MSF	TELEPHONE CONFERENCE WITH MS. HUDSON OF PSC WHO TELEPHONED AND LETTER TO PSC CLERK REGARDING WAIVER	.20	70.00
		MAIVER		5
		TOTAL HOURS	4.00	

MARTIN S PRIEDMAN

4.00

1,400.00

FILING FEE
PHOTOCOPIES
OUTSIDE PHOTOCOPIES

PROFESSIONAL FEES

TOTAL COSTS ADVANCED

\$ 4,223.86

3,500.00 151.75

572.11

\$ 1,400.00

LAW OFFICES SUNDSTROM, FRIEDMAN & FUMERO, LLP 2548 BLAIRSTONE PINES DR TALLAHASSEE. FLORIDA 32301

F.E.I.# 59-2783538

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER WHEN REMITTING

PLACID LAKES UTILITIES, INC

Invoice #: 50234

PAGE

TOTAL STATEMENT

\$ 5,623.86

2548 BLAIRSTONE PINES DR TALLAHASSEE, FLORIDA 32301

F.E.I.# 59-2783536

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER WHEN REMITTING

PLACID LAKES UTILITIES, INC PAM BREWER, VP 410 WASHINGTON BLVD, NW LAKE PLACID, PL 33852-6779

MARTIN S FRIEDMAN

JUNE 11, 2013 INVOICE # 50508 FILE # 46068-00001 PAGE 1

.70

-				
	MATTER: 2012 RATE CASE			
5/27/13 MSF	REVIEW PSC DEFICIENCY LETTER; REVIEW PSC AND LETTER TO MS. BREWER CONCERNING SAME		.40	140.00
5/29/13 MSF	TELEPHONE CONFERENCE WITH MS. BREWER REG. MAPS; REVIEW AUDIT REQUESTS AND RESPONSE		.30	105.00
	MR. KING;			
	TOTAL HOURS		.70	
	PROFESSIONAL FEES	\$ 245.00		

OPERATOR CONFERENCE CALL	18.92	
FEDERAL EXPRESS	171.58	
OUTSIDE PHOTOCOPIES	7.97	
TOTAL COSTS ADVANCED	\$ 1.98.47	
TOTAL STATEMENT	\$ 443.47	

WebTime Query Report

003 - MAR	rin s fried	MAN					06/27/20
Date	Client	Client Name	Matter	Matter Description	SM/Task	Service	Hours Rate
06/03/2013	46068	PLACID LAKES UTILITIES, INC	1	2012 RATE CASE		10000	0.70 A
RESEARC	H AND DRA	FT RESPONSES TO DE	FICIENCY LET	TER			
ate Total (06/03/2013):						0.70
06/13/2013	46068	PLACID LAKES UTILITIES, INC	1	2012 RATE CASE		10000	0.20 A
REVIEW S	TAFF'S FIRS	ST DATA REQUEST AN	D LETTER TO	MS BREWER CONCERNING SAME;			
06/13/2013	46068	PLACID LAKES UTILITIES, INC	1	2012 RATE CASE		10000	0.10 A
REVIEWS	TAFF RECO	MMENDATION ON SU	SPENDING RAT	ES AND LETTER TO MS. BREWER CONCERN	NING SAME		
ate Total (06/13/2013):						0.30
06/14/2013	46068	PLACID LAKES UTILITIES. INC	1	2012 RATE CASE		10000	0.10 A
TELEPHO	NE CONFER	ENCE WITH MR. KING	WHO TELEPHO	ONED ABOUT POSSIBLE SALE			
ate Total (06/14/2013):						0.10
06/20/2013	46068	PLACID LAKES UTILITIES, INC	1	2012 RATE CASE		10000	0.90 A
REVIEW L	ETTER SET NOPSIS AN	TING OFFICIAL FILING D LETTER TO MS. NOR	DATE, RESEAR RRIS AT PSC CO	RCH FILING DEADLINES AND LETTER TO MS. ONCERNING SAME;	BREWER CONCER	NING SAME;	RESEARCH AND
Date Total (06/20/2013):						0.90
06/26/2013	46068	PLACID LAKES UTILITIES, INC	1	2012 RATE CASE		10000	0 80 A
			H MS. HUDSON	WHO TELEPHONED REGARDING WAIVER A	ND SYNOPSIS; LET	TER TO MS.	BREWER; REVIS
Date Total (06/26/2013):						0.80
Report Tota	ls:						2.80

\$ 980°

Lake Placid Holding Company

410 Washington Blvd. NW Lake Placid, FL 33852

Invoice

Date	Invoice #
6/30/2013	156

Bill To	
Placid Lakes Utilities, Inc.B₹	

Balance Due \$2,640.00

Quantity	Item Code	Description	Price Each	Amount
	PSC MFR	Services of Larry King, Treasurer, in responding to information requests from the PSC regarding PSC Rate Case; performed for May & June 2013. Sales Tax	55.00 7.00058%	2,640.00 0.00

Total \$2,640.00

MONTHLY TIMESHEET FOR LARRY P. KING, TREASURER LAKE PLACID HOLDING COMPANY

June 2013

ACCT#	JOB DESCRIPTION	06/07/13	06/14/13	06/ 1/13	06/28/13	06/30/13	Total
6010	Review & Adjust General Ledger				2		2
6010	Prepare Financial Statements		2				2
6010	Prepare Annual Tax Return						0
6010	Prepare Tangible Tax Return						0
6020	Attend Beard Meeting					4	4
6020	Review Financial Information			2			2
6020	Review Operating Activity	2					2
6020	MAG Financial Statements						0
6010/186.1	PLU Rate Case MFR (Bill PLU)	4	8	4	4	4	24
	TOTAL						36

MONTHLY TIMESHEET FOR LARRY P. KING, TREASURER LAKE PLACID HOLDING COMPANY

May 2013

ACCT#	JOB DESCRIPTION	05/03/13	05/10/13	05/17/13	05/24/13	05/31/13	Total
6010	Review & Adjust General Ledger		2				2
6010	Prepare Financial Statements			2			2
6010	Prepare Annual Tax Return						0
6010	Prepare Tangible Tax Return						0
6 20	Attend Board Meeting						0
6020	Review Financial Information	4	i i				4
6020	Review Operating Activity		4				4
6020	MAG Financial Statements						0
60 10/186.1	PLU Rate Case MFR (Bill PLU)			4	16	4	24
	TOTAL						36

MONTHLY TIMESHEET FOR LARRY P. KING, TREASURER PLACID LAKES UTILITIES, INC.

May 2013

ACCT#	JOB DESCRIPTION	05/03/13	05/10/13	05/17/13	05/24/13	05/31/13	Total
601.8	Review & Adjust General Ledger	4					- 4
601.8	Prepare Financial Statements		0	4			- 4
601.8	Prepare PSC Annual Report						(
601.8	Prepare Annual Tax Return		4				- 4
601.8	Prepare Tangible Tax Return						
603.8	Attend Board Meeting						(
603.8	Review Financial Information			4			
603.8	Review Operating Activity			4			
186.1	Rate Case Costs		4	4	4	4	10
	TOTAL	2	\$ \$	a n	5		36

$\label{eq:monthly-timesheet-for-larry-p.} \begin{picture}(20,0) \put(0,0){\line(1,0){100}} \put(0,$

June 2013

ACCT#	JOB DESCRIPTION	06/07/13	06/14/13	06/21/13	06/28/13	06/30/13	Total
601.8	Review & Adjust General Ledger		- 4				- 4
601.8	Prepare Financial Statements			4			4
601.8	Prepare PSC Annual Report						0
601.8	Prepare Annual Tax Return						0
601.8	Prepare Tangible Tax Return						0
603.8	Attend Board Meeting						C
603.8	Review Financial Information			- 4	4	1	
603.8	Review Operating Activity	4					
186.1	Rate Case Costs		4	-14	4	4	16
	TOTAL					_	36





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BILL JARRETT FORD-MERCURY, Inc.



MAILING ADONESS PO BOX 1683 ALON MARK FL DOKEN

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SAL SALAKIES

SHORT ENVIRONMENTAL LABORATORIES, INC.

Invoice

10405 US Highway 27 South Sebring, Florida 33876 Phone (863) 655-4022 Fax (863) 655-5820

Date	Invoice #
9/27/2012	12-2501

shortsent@gmail.com

	Sample Date	P.O. No.	Terms	Rep
	8/16/12		Net 30 DN	
Qty	Description		Rate	Amount
1 1	Halo Acetic Acids Total Trihalomethanes		100.00	100.00 60.00

Please reference invoice number when making payment.

Total

\$160.00

THANK YOU FOR YOUR BUSINESS!

Go green! Contact us to receive your invoice and/or reports via email.

SHORT ENVIRONMENTAL LABORATORIES, INC.

Invoice

10405 US Highway 27 South Sebring, Florida 33876 Phone (863) 655-4022 Fax (863) 655-5820

Date	Invoice#
9/11/2012	12-2353

shortsent@gmail.com

Bill To	Sample Numbers
Pam Brewer Placid Lakes Utilities 410 Washington Blvd., NW Lake Placid, FL 33852	397005

	Sample Date	P.O. No.	Terms	Rep	
	8/30/12		Net 30	DM	
Qty	Description		Rate	Amount	
1	Nitrate + Nitrite		30.00	30.00	
	×				
ase refer	rence invoice number when making payment.	Tot	hal.		

Total

\$30.00

ANK YOU FOR YOUR BUSINESS!

en! Contact us to receive your invoice and/or reports via email.



Dec 14, 2012

435. 1 262,50 435.3 262,50 INVOICE

BILLED TO:

Placid Lakes Utilities 400 Washington Blvd. Lake Placid, FL 33852

SENT VIA EMAIL

Re: Bacteriological Analysis for period from March 2012 through July 2012

Quantity	UOM	Description	Unit Price	Total
		Balance		(\$75.00)
30	Each	Drinking Water Bacteriological Testing	\$15.00	\$450.00
	_	Total		\$525.00

Payment Options

Check or Money Order

Make Checks payable to:

Highlands County Health Department

Please mail your check or money order: Highlands County Health Department Environmental Health Services 7205 S. George Blvd. Sebring, FL 33875-5847

You may also pay your invoice in person. We accept cash, check, money order, Visa and Master Card.

Please contact James Woflhope in Environmental Health Water Lab at 863-382-7227 if you have any questions or need additional information.



HIGHLANDS COUNTY HEALTH DEPARTMENT Environmental Health Division 7205 S. George Bivd., Schring, Florida 33875-5847 Tel: (808) 382-7219 Fax: (808) 382-7202 Website: www.HealthyHighlands.com





July 12, 2012

BILLED TO:

INVOICE

Placid Lokes Utilities 400 Washington Blvd. Lake Placid, FL 33852

SENT VIA FAX

Rc: Bacteriological Analysis for period from March 2012 through July 2012

Quantity	UOM	Description	Unit Price	Total
		Balance		(\$105.00)
30	Each	Drinking Water Bacteriological Testing	\$15.00	\$450.00
0.00		Total		\$555.00

Payment Options
Check or Money Order

Make Checks payable to: Highlands County Health Department

Please mail your check or money order: Highlands County Health Department Environmental Health Services 7205 S. George Blvd. Schring, FL 33875-5847

You may also pay your invoice in person. We accept eash, check, money order, Visa and Master Card.

Please contact Stefi Depovic in Environmental Health Water Lab at 863-382-7227 if you have any questions or need additional information.



HIGHLANDS COUNTY HEALTH DEPARTMENT Environmental Health Division 7205 S. George Blvd., Sebring, Florida 33875-5847 Tel: (\$63) 382-7219 Fax: (863) 382-7202 Website: www.fleathy.Hightanda.com







March 29, 2012

BILLED TO:

INVOICE

Placid Lakes Utilities 400 Washington Blvd. Lake Placid, FL 33852

SENT VIA FAX

Re: Bacteriological Analysis for period from October 2011 through March 2012

Quantity	UOM	Description	Unit Price	Total
		Balance		(\$90.00)
30	Each	Drinking Water Bacteriological Testing	\$15.00	\$450.00
		Total		\$540.00

Payment Options
Check or Money Order

Make Checks payable to: Highlands County Health Department

Please mall your check or money order: Highlands County Health Department Environmental Health Services 7205 S. George Blvd. Sebring, FL 33875-5847

You may also pay your invoice in person. We accept cash, check, money order, Visa and Master Card.

Please contact Stefi Depovic in Environmental Health Water Lab at 863-382-7227 if you have any questions or need additional information.



HUGHLANDS COUNTY HEALTH DEPARTMENT Environmental Health Divition 7705 S. George Blvd., Sebring, Florida 33875-5847 Vel: (863) 382-7219 Fox: (863) 382-7202 Website: www.HealthyHighlands.com



445 BRIGHT HILL AVENUE

LAKE PLACID, FL 33852

Licensed General Contractor #CGC059027 Licensed Underground Utility Contractor #CUC057245 N.A.C.E. Certified Coatings Inspectors #124238 & #335156 Confined Space Certified

Phone # 863-699-1892 Cell # 863-441-4680 Fax # 863-699-1893

E-mail: rcl.inc@earthlink.net Website: www.tempwatertanks.com

PLACID LAKES UTILITIES 410 WASHINGTON BLVD N.W. LAKE PLACID FLORIDA 33852 NATHAN: 441-1090

Invoice

Date	Invoice #
4/5/2013	2396

Project Location: **GROUND STORAGE TANK:**

(EAST TANK) 1972 CROM

	PO#:		
<u></u>	Terms:		
Description			Amount
INTERIOR CLEANING OF (EAST GST TANK) 1972 CROM 45' STO PRESSURE WASH, PROVIDE ENGINEERS INSPECTION REPORT THEIR RECOMMENDATION, ROUGHBLAST ROOF RUSTED AR MORTAR WITH XYPEX, ROUGHEN EXISTING PAINT ABOVE W BLASTER AND APPLY 2 COATS OF TNEMEC PAINT. PRICE INC PAINT, LABOR, ENGINEERS COSTS. ROUGHEN UP WALL AND FLOOR WITH SANDBLASTER BELOW WATERLINE AND APPLY 1 COAT OF TNEMEC EPOXY ADDITIONAL WORK COMPLETED NOT IN PROPOSAL: INTERN FOR 1/2" PVC LINE- NO CHARGE *** FINAL PRICE DISCOUNTED \$2000.00 ***	SEALED EARS, RI ATERLIN LIDES AL	UNDER EPAIR NE WITH L SAND,	15,000.00 4,600.00 -2,000.00

445 BRIGHT HILL AVENUE

LAKE PLACID, FL 33852

Licensed General Contractor #CGC059027 Licensed Underground Utility Contractor #CUC057245 N.A.C.E. Certified Coutings Inspectors #124238 & #335156 Confined Space Certified

Phone # 863-699-1892
Cell # 863-441-4680
Fax # 863-699-1893
E-mail: rcl.inc@earthlink.net
Website: www.ternpwa*ertanks.com

PLACID LAKES UTILITIES 410 WASHINGTON BLVD N.W. LAKE PLACID FLORIDA 33852

NATHAN: 441-1090

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Date	Invoice #
3/15/2013	2393

Pro	ect]	Location:
SO	JTH	HYDROTANK

	PO#:		
	Terms:		
Description			Amount
15,000 GALLON (SOUTH) HYDROTANK: SPOT BLAST RUSTED A INTERIOR ROOF OF TANK TO BARE METAL AND SWEEPBLAST GOOD PAINT ON ENTIRE INTERIOR. APPLY (1) COAT OF NSF AF TO BARE METAL BLASTED AREAS AND (1) FULL COAT OVER T INTERIOR. PROVIDE ENGINEER'S SEALED INSPECTION REPORT FDEP/HEALTH DEPARTMENT 5 YEAR REQUIREMENT: 2 SEALED MAILED TO OWNER; 1 DIGITAL COPY EMAILED. BACTERIOLOGIC TESTING BY OWNER, OR ISSUE BOIL WATER COMMUNITY. RANDALL C LUDWIG INC. IS FULLY INSURED, OSHA COMPLIAN SPACE CERTIFIED, AND CERTIFIED NACE COATING INSPECTOR **OR ALTERNATATIVE: SPOT BLAST BAD AREAS ON INTERIOR ROOF OF TANK TO BAI PAINT JUST THOSE RUSTED AREAS, AND PROVIDE ENGINEER' INSPECTION REPORT. COST: \$ 3,000.00	TO ROPPROVE THE ENTER T FOR D COPIE NOTICE NT, COR RS.	UGHEN UP ED EPOXY FURE ES E TO NFINED	4,500.00
Received: X		Total	\$4,500.00

445 BRIGHT HILL AVENUE LAKE PLACID, FL 33852

Licensed General Contractor #CGC059027 Licensed Underground Utility Contractor #CUC057245 N.A.C.E. Certified Coatings Inspector Confined Space Certified

Phone # 863-699-1892
Cell # 863-441-4680
Fax # 863-699-1893
E-mail: rcl.inc@earthlink.net
Website: www.tempwateranks.com

PLACID LAKES UTILITIES 410 WASHINGTON BLVD N.W. LAKE PLACID FLORIDA 33852

Invoice

Date	Invoice #
2/2/2012	2307

Project Location:

Description		Amount
SANDBLAST ROOF OF 15,000 GALLON HYDROTANK AND SPOT BLA RUSTED AREAS. APPLY 2 COATS OF COMPATABLE NSF EPOXY. PER STRUCTURAL INSPECTION AND OBTAIN NEW 5 YEAR CERTIFICATI COMPLIANCE GOOD TIL. 2017. Sales Tax	RFORM	4,500.00 0.00
Received:	Total	\$4,500.00

445 BRIGHT HILL AVENUE

LAKE PLACID, FL 33852

Licensed General Contractor #CGC059027

Licensed Underground Utility Contractor #CUC057245

N.A.C.E. Certified Coatings Inspectors #124238 & #335156

Confined Space Certified

Phone # 863-699-1892 Cell # 863-441-4680

Fax # 863-699-1893

E-mail: rcl.inc@earthlink.net Website: www.tempwatertanks.com 636.2

Project Location:

GST CROM 1996-WEST TANK

Invoice

Invoice #

2399

Date

5/3/2013

PLACID LAKES UTILITIES 410 WASHINGTON BLVD N.W. LAKE PLACID FLORIDA 33852 NATHAN: 441-1090

	PO#		
	Terms:		
Description			Amount
04/26/2013-INSPECTION OF (1) 150,000 GALLON CONCRETE GROTANK (WEST TANK- CROM 1996) FOR FDEP 5 YEAR REQUIREM VISUAL INSPECTION/PHOTO DOCUMENTATION OF THE INTER EXTERIOR CONDITION. GENERATION OF INSPECTION DOCUMENTS TO ENGINEER FOR DETERMINATION OF TANKS CONDITION, AND ISSUANCE OF E SEALED INSPECTION REPORT - (1) ELECTRONIC COPY & (2) OR TO OWNER FOR FDEP OR HEALTH DEPARTMENT. INCLUDES ENGINEER'S FEES. OWNER DRAINED TANK, PRESSURE WASHED INTERIOR, DISININTERIOR, AND CLOSED HATCH. OWNER RESPONSIBLE FOR B TESTING, AND BOIL WATER NOTICE, IF REQUIRED. THE TANKS WILL BE INSPECTED BY A N.A.C.E. CERTIFIED CONSPECTOR. RANDALL C LUDWIG INC. IS FULLY INSURED, OSI CONFINED SPACE CERTIFIED, AND CERTIFIED N.A.C.E. COATIL	ENT. IN IOR AND R ENGINER RIGINAL NFECTED ACTER HA COM	CLUDES D ER'S S MAILED D THE IOLOGIC	1,500.00
Received:	,	Total	\$1,500.00
PT			

445 BRIGHT HILL AVENUE

LAKE PLACID, FL 33852

Licensed General Contractor #CGC059027 Licensed Underground Utility Contractor #CUC057245 N.A.C.E. Certified Coatings Inspectors #124238 & #335156 Confined Space Certified

Phone # 863-699-1892 Cell # 863-441-4680 Fax # 863-699-1893

E-mail: rcl.inc@earthlink.net
Website: www.tempwatertanks.com

PLACID LAKES UTILITIES
410 WASHINGTON BLVD N.W.
LAKE PLACID FLORIDA 33852

NATHAN: 441-1090

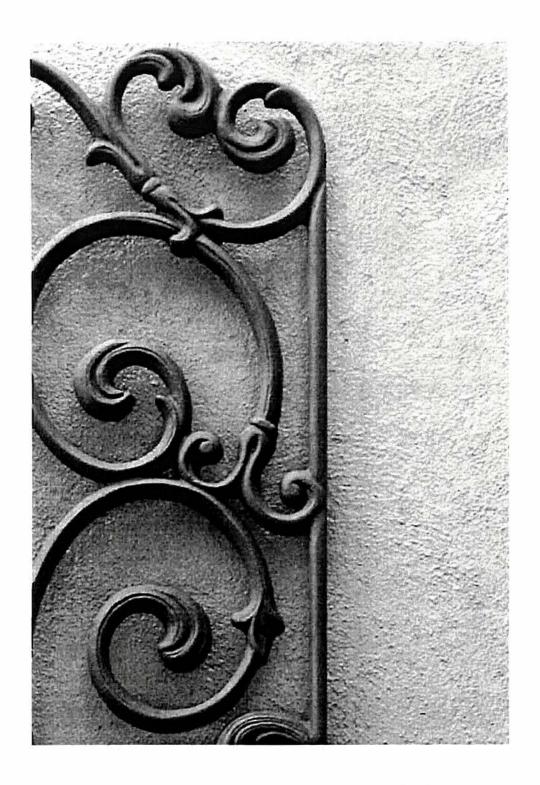
Invoice

Date	Invoice #
5/20/2013	2403

Project Location: 15,000 GALLON HYDROTANK MIDDLE TANK (#2) INSPECTION/REPAIRS

	PO#:		
	Terms:		
Description			Amount
INSPECTION OF (1) 15,000 GALLON HYDROPNEUMATIC WATER TANK REF #2) FOR FDEP OR HEALTH DEPARTMENT 5 YEAR REINCLUDES VISUAL INSPECTION/PHOTO DOCUMENTATION OF AND EXTERIOR CONDITION OF THE COATING AND ANY CORRULTRASOUND MEASUREMENTS OF SHELL AND HEAD THICKNGENERATING REPORT.	EQUIRENTHE INTROSION,	MENT. TERIOR	e g
REPAIRS: SANDBLAST RUSTED AREAS OF INTERIOR OF TANK BELOW THE WATERLINE TO NEAR WHITE & ROUGHEN UP GO PAINT, DETERMINATION AND REPAIR OF (2) PITS FOUND AT B THE WATERLINE WITH NSF APPROVED EPOXY, APPLY ONE CO APPROVED TNEMEC N140 OVER BARE METAL BLASTED AREA COAT OVER ENTIRE INTERIOR (ABOVE AND BELOW WATERLINTERIOR 7 DAYS TO VENTILATE.	OD EXIS SUBBLES DAT OF AS AND	STING S BELOW NSF ONE FULL	
GENERATION OF INSPECTION DOCUMENTS TO ENGINEER FOR DETERMINATION OF TANK CONDITION, AND ISSUANCE OF ENGINEED INSPECTION REPORT - (1) ELECTRONIC COPY & (2) COMAILED TO OWNER FOR FDEP OR HEALTH DEPARTMENT. INCENGINEER'S FEES.	NGINEEI ORIGINA		
OWNER RESPONSIBLE FOR DRAINING OF THE TANK, CLEANING DISINFECTION OF INTERIOR, CLOSING HATCH AND REFILLING BACTERIOLOGIC TESTING, AND BOIL WATER NOTICE, IF REQ	G TANK,		5,500.00
Received: X		Fotal	\$5,500.00

636.2



People Matter. Quality First. Integrity Always.®

Ascensus Small Business

Plan Establishment Kit



PLAN ESTABLISHMENT KIT

Getting Started...

Thank you for choosing Ascensus, Inc., to service your retirement plan. Enclosed in this kit, you will find all of the necessary materials to begin the plan installation/conversion process. Please review and/or complete the material in each of the following sections.

	Page	Signature Required	Completed
Contact Information	3	No	
Qualified Plan Design Guide (if applicable)	5	Yes	
General Plan Information	17	No	
Investment Authorization for Qualified Plans	18	Yes	
Recordkeeping Service Agreement and Schedule of Fees	23	Yes	
Plan Conversion Questionnaire (if applicable)	34	Yes	
For Conversion Plans Only, please include a copy of your plan valuation/statement of assets reflecting plan assets from the most recent valuation period.		No	
Check for Plan Set-Up Made Payable to "Ascensus"			

If you have any questions, please contact the Ascensus Retirement Support Team at:

Phone: 800-345-6363 Fax: 215-648-1263

e-mail: retirement.support@ascensus.com

Once you have completed the material indicated above, please forward it to:

Ascensus, Inc. 1248th Avenue NE Brainerd, MN 56401 ATTN: New Business

The Next Steps...

- Once Ascensus receives the completed Plan Establishment Kit, you will be contacted by an associate from the Ascensus New Business
 Department. The New Business Specialist will be your primary contact throughout your plan's installation and/or conversion assisting with the
 following:
 - Plan document preparation
 - Plan installation and setup
 - · Review of payroll data submission
 - Enrollment kit generation
 - Explaining and navigating you through the Plan Sponsor and participant websites
 - Gathering the necessary information from your prior recordkeeper to complete the conversion (if applicable)
 - Providing weekly status updates until your plan's installation/conversion is complete
- 2. If your plan is converting from a prior recordkeeper, please be sure to:
 - Notify your prior recordkeeper and other appropriate parties
 - · Confirm the asset transfer date
- 3. Sarbanes-Oxley Act of 2002 (For Conversion Plans Only)

The Sarbanes-Oxley Act of 2002 contains several provisions that impact qualified plan operations. One such provision requires plan administrators to provide advance notice of plan blackout periods, which are generally periods of time during which plan participants and beneficiaries are unable to direct or diversify assets or request distributions. One common reason for a blackout is a change in the plan's recordkeeper. The U.S. Department of Labor has provided a model blackout period notice that can be provided upon request, please complete and distribute to all plan participants and/or beneficiaries.

CONTACT INFORMATION

Employer Information

Plan Name:	Placid Lakes Utility, Inc. 401(k)		
Legal Name of Company:	Placid Lakes Utility Inc. a division of Lake Placid Holding Co.		
Legal Address of Company:	410 Washington Blvd.		
Address 2:			
City, State, ZIP:	Lake Placid	FL	33852
Employer Identification Number (Tox ID Number):	59-1352141		

Employer Contact Information

Daily Contact Name:	Pam Brewer	
Title:	VP	
Phone Number:	(863) 465-0345	
Fax Number:	(863) 465-1313	
E-mail:	pambrewer@embarqmail.com	

Same as above

Authorized Signatory Name:	Pam Brewer
Title:	VP
Phone Number:	
Fax Number:	
E-mail:	

Financial Advisor Information

Name:	Michael Noel			
Firm Name;	Thrivent Investment Management Inc.			
NSCC Dealer Number:	7243			
Advisor ID*:	TS49690			
Branch ID:				
Address 1:	74 Lake June Road			
Address 7:				
City, State, ZIP:	Lake Placid	FL	33852	
Phone Number:	(863) 465-2783			
Fax Number:	(888) 619-5777			
E-mail:	michael.noel@thrivent.com			

^{*}Please be certain the Advisor ID listed above is the firm through which the financial advisor's commissions are paid. This ID may be the same as the NSCC Dealer Number.

BV Oil Company, Inc.

P. O. BOX 1018 ARCADIA, FL 34265 Phone: (863) 494-3246 5220

Original Invoice

Invoice No: 000553421 Order No: 055942300

Purchase Order No: 0
Bill of Lading No: DON

Invoice Date: 11/14/2012 Load Date: 11/14/2012

Reference No: 0

Shipped Via: COMPANY TRUCK

Bill To: LAKHOL

LAKE PLACID HOLDING CO. 410 WAHINGTON BLVD NW LAKE PLACID, FL 33852 Ship To: LAKHOL

LAKE PLACID HOLDING CO. 410 WAHINGTON BLVD NW LAKE PLACID, FL 33852

Product	Description	Price	Order Qty	Ship Qty	Extended Price
40LS 00	Ultra LS Diesel-Clear (15 ppm) (foves	3.410	332.00	332.00	\$1,132.12
	ULS Diesel Fuel 3 NA1993 PGIII Highway Mote				
	Sulfur coatest is .05% or less by weight As per A	STM METBODE D40)\$7-88,	X	
	D129-91, D2622-94 or D4294-90 By rule # 62-29	7.440 (1) .		J.	
40HS 00	Ultra LS Diesel-Dyed (15 ppm)	3.410	(838.00	838.00	\$2,857.58
	Dyed ULS Diesel Fuel 3 NA1993 PGIII Off-Road	Tax Exempt Use On	ly		
	15 PPM Sulfur		•		
FED	Federal Excise Tax-Diese!	0.244		332.00	\$81.01
FESPIL	Fed Spill Tax-Gas/Diesel	0.0019		1,170.00	\$2.22
FLD	Florida Excise Tax-Diesel	0.166		332.00	\$55.11
FLDL28	FL LOCAL DIESEL HIGHLANDS	0.139		332.00	\$46.15
FLLUST	FL LUST Tex	0.001		1,170.00	\$1.17
FLP	FL Poliutants Tax-Diesel	0.02072		1,170.00	\$24.24
Date Due: 12/14	/2012 Freight Charge:	\$0.00		nvoice Total:	\$4,199.60

* PLU = 2962 53 Allocated

This ticket filled Plo's Diesel fuel Tank for generator.

Agrees to invoice > 08 838 gallons,

Chrise for Duye. If many poly has thy acknowledges and as in one others and poly strate who and incided has a corresponding task puts corresponding ta	×3,	pristone (Include	of 1874 43 cd	ine Code of F	agn of this can women the glob	16.00
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PRODUCT	-	CALLONS	PRICE	A	MOUNT	
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HASLER



Account Information * PLACID LAKES UTILITIES ATTN PAM BREWER Account Number: 7900 0110 0230 1300 12/07/12 \$7.500.75 Closing Date: Available Credit: Customer Spivice (800) 638.7676 Monday- Friday 8:00 AM to 6:00 PM ET

Account Summ	ary		語的系統
Previous Galanes	\$		D.00
Purchases	+	3 3	999.25
Credits	-		0.00
Payments	2000		0.00
Other Debits	+		0.00
Finance Charges	+		0.00
NEW BALANCE	S		999.25

Payment Information Mail Payment To:



Total Minimum Payment Due \$70.00 /
Payment Due Date 01/04/13

TOTALFUNDS BY HASLER PO BOX 30193 TAMPA FL 33630.3193

Important News.
PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN REMITTING PAYMENT. THIS WILL ENSURE THAT YOUR PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT. . . ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT WWW.HASLERING.COM/MYACCOUNT

Accoun	Activity	Since You	r Last Statement		
Trans Date	Post Date	Plan Name	Reference Number	Description	Amount
11/07	11/07	PPI N02	LAKE PLACI0000011634059	POSTAGE	¢ 999.25

YOUR CURRENT CREDIT LIMIT IS \$4,000. AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,500. USE OF ANY PORTION OF THIS ADDITIONAL \$4,500 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE.

Plan Name	Plan Description	FCM •	Previous Balance	Average Daily Balance	Periodic Rate **	Corresponding APR	Finance Charges	Fees/Finance Charge	Effective APR	Ending Balance
Purchas	es		10-110-0000	A No. of the second		MANUFACTURE VICE C	Last and a	A	000000000000000000000000000000000000000	V. A.D. P. C. A.D. C. A.D. C.
PPLN02 001	POSTAGE	G	\$0.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$999.25
	Billing Cycle: 31 age for explanation	on of Fin	ance Char	ge Method (FC)	A)			APR = Anni Periodic Rate		

HASLER



INVOICE

Account Information

* PLACID LAKES UTILITIES ATTN PAM BREWER

Account Number: 7900 0110 0230 1300 10/07/12 Closing Date: Available Credit: \$7,500.00 Customer Service (800) 636-7678 Monday- Friday 8:00 AM to 8:00 PM ET

NEW DALANCE	-	4 000 00
Finance Charges	+	0.00
Other Debits	+	0.00
Payments	150	1,000.00 -
Credita	-	0.00
Purchases	+	1,000,00
Previous estance	\$	1,000,00
Account Summ	ary	
the was "Walter of and Body ALBER	CONTRACTOR ASSESSMENT	ACTION AND DESCRIPTION OF THE PARTY OF THE P



Total Minimum Payment Due \$70.00
Payment Due Date 11/05/1

11/05/12

Payment Information: Mail Payment:To:

TOTALFUNDS BY HASLER PO BOX 30193 TAMPA FL 33630-3193

Important News

PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN REMITTING PAYMENT. THIS WILL ENSURE THAT YOUR
PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT.

ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT W

Accoun	t Activity	Since You	r Last Statement	分别是一种中央社会的 为外部的	
Trans Date	Post Date	Plan Name	Reference Number	Description	Amount
09/10	09/10	PPLNIZ	LAKE PLACIDODUVÆDZIÐ11	POSTAGE	\$ 1,000.00
09/24	119/24		77900012268001370400656	PAVMENT . THANK WOLL	1,000 nn

YOUR CURRENT CREDIT LIMIT IS \$4,000. AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A .

FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,500. USE OF ANY PORTION OF THIS ADDITIONAL \$4,500 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE.

Plan Name	Plan Description	FCM	Previous Balance	Average Daily Balance	Periodic Rate **	Corresponding APR	Finance Charges		Effective APR	Ending Balance
Purchas	es									
PPLN02 001	POSTAGE	G	\$1,000.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$1,000.00
*See last pa	Billing Cycle: 31 age for explanation	on of Fin	300	3. 3.	3.20	Annual Percent		APR = Ann Periodic Rate	(M)=Month	

HASLER

INVOICE

Account Information

* PLACID LAKES UTILITIES

ATTN PAM BREWER

7900 0110 0230 1300 09/06/12 Account Number: Closing Date: Available Credit: \$7,500.00 Customer Service (800) 636-7678 Monday- Friday 8:00 AM to 8:00 PM ET

Account Surve	arv . A	New Pro-
Previous Balance	S	0.00
Purchases	+	1,000.00
Credits	-	0.00
Payments	12	0.00
Other Debits	+	0.00
Finance Charges	+	0.00
NEW BALANCE	\$	1,000.00

Payment Information Mail Payment To:



Total Minimum Payment Due \$70.00
Payment Due Oate 10/04/1 10/04/12

TOTALFUNDS BY HASLER PO BOX 30193

TAMPA FL 33630-3193

Important News
PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN RENOTTING PAYMENT. THIS WILL ENGURE THAT YOUR
PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT.
ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT WWW.HASLERING.COM.MYACCOUNT

Account Activity Since Your Last Statement							
Trans Date	Post Date	Pian Name	Reference Number	Description	Amount		
08/09	08/09 -	PPLN02	LAKE PLACI0000026520911	POSTAGE	\$ 1,000.00		

YOUR CURRENT CREDIT LIMIT IS \$4,000. AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,600, USE OF ANY PORTION OF THIS ADDITIONAL \$4,600 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE.

Plan Name	Plan Description	FCM •	Previous Balance	Average Daily Balance	Periodic Rate **	Corresponding APR	Finance Charges	2000	Effective APR	Ending Balance
Purchase	es					196727		2000	0.000	51.753
PPLN02 001	POSTAGE	G	\$0.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$1,000.00
	Billing Cycle: 30 age for explanation	n of Fin	ance Char	ne Method (FCN	N)			APR = Anni Periodic Rate		

620.7

INVOICE

Account Information

* PLACID LAKES UTILITIES ATTN PAM BREWER

Account Number: 7900 0110 0230 1300: Closing Date: 07/08/12 \$7,500.00 Available Credit:

(800) 636-7678 Customer Service Monday- Friday 8:00 AM to 8:00 PM ET

NEW BALANCE	S	1.000.00
Finance Charges	+	0.00
Other Debits	+	0.00
Payments .	· , was it	3,000.00 -
Credits		0.00
Purchases	+	1,000.00
Previous Balance	S S	3,000.00
Account Sumn	nary 1	ALLESS STREET

Payment Information Mail Payment To:



Total Minimum Payment Due \$70.00

Payment Due Date 08/06/12

TOTALFUNDS BY HASLER PO BOX 30193 TAMPA FL 33630-3193

Important News
PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN REMITTING PAYMENT. THIS WILL ENSURE THAT YOUR PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT. .

ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT WWW.HASLERING.COM/MYACCOUNT

Accoun	t Activity	Since You	ır Last Statement 🔆		44分配	是
Trans Date	Post Date	Plan Name	Reference Number	Description	Α	mount
06/07	06/07	PPLN02	LAKE PLACI0000026520911	POSTAGE	\$	1,000.00
06/18	06/18		77900012170001170220830	PAYMENT - THANK YOU		3,000.00 -

YOUR CURRENT CREDIT LIMIT IS \$4,000, AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,500. USE OF ANY PORTION OF THIS ADDITIONAL \$4,500 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE. 1. 1 E - 1

Plan Name	Plan Description	FCM *	Previous Balance	Average Daily Balance	Periodic	Corresponding APR		Fees/Finance		Ending Balance
Purchas			,	22/02						24 200 20
PPLN02 001	POSTAGE	G	\$3,000.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$1,000.00
Days In B	Billing Cycle: 32	1)) 60						APR = Ann	ual Percent	age Rate
*See last pa	ge for explanation	on of Fir	nance Char	ge Method (FCN	A)		**	Periodic Rate	(M)=Month	ly (D)=Dail





INVOICE

Account information

* PLACID LAKES UTILITIES ATTN PAM BREWER

Account Number:

7900 0110 0230 1300

Closing Date: Available Credit:

06/06/12 \$5,500.00

Customer Service (800) 636-7678 Monday- Friday 8:00 AM to 8:00 PM ET

Account Summ	ary, Hada	, vin
Previous Balance	\$	0.00
Purchases	+	3,000.00
Credite	_	0.00
Payments	-	0.00
Other Debits	+	0.00
Finance Charges	+	0.00
NEW BALANCE	\$	3,000.00

Payment Information



Total Minimum Payment Due \$210.00

Payment Due Date

07/05/12

Mail Payment To:

TOTALFUNDS BY HASLER PO BOX 30193

TAMPA FL 33630-3193

Important News
PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN REMITTING PAYMENT. THIS WILL ENSURE THAT YOUR PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT. .

ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT WWW.HASLERING.COM/MYACCOUNT

Accoun	Account Activity Since Your Last Statement									
Trans Date	Post Date	Plan Name	Reference Number	Description		Amount				
05/09	05/09	PPLN02	LAKE PLACI0000026520911	POSTAGE	\$	2,000.00				
05/11	05/11	PPLN02	LAKE PLACI0000026520911	POSTAGE		1,000.00				

YOUR CURRENT CREDIT LIMIT IS \$4,000. AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,500. USE OF ANY PORTION OF THIS ADDITIONAL \$4,500 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE.

Plan Name	Plan Description	FCM *	Previous Balance	Average Daily Balance	Periodic Rate **	Corresponding APR	Finance Charges		Effective APR	Ending Balance
Purchase	es	- N N		\$1 - X				San Maria Cara Cara		
PPLN02 001	POSTAGE	G	\$0.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$3,000.00
	filling Cycle: 30		ance Char	ge Method (FCN	(A)	3	**	APR = Ann Periodic Rate		

HASLER

Leso.1 INVOICE

Account Information

* PLACID LAKES UTILITIES ATTN PAM BREWER

Account Number; #### #### 1300 03/07/12 Closing Date: Available Credit Available Credit: \$8,500.00

Customer Service (800) 838-7678

Monday- Friday 8:00 AM to 8:00 PM ET

Account Summ	ary	
Previous Balance	\$	1,000.00
Purchases	+	2,000.00
Creatite	; -	0.00
Payments	35 - 3	1,000.00 -
Other Debits	+	0.00
Finance Charges	+	0.00
NEW BALANCE	2	2,000.00



Total Minimum Pay
Payment Due Date Total Minimum Payment Due \$140.00 04/04/12 TOTALFUNDS BY HASLER PO BOX 30193 TAMPA FL 33630-3193

IMPORTABLE NEWS

PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN REMITTING PAYMENT. THIS WILL ENSURE THAT YOUR
PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT.

ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT WWW.HASLERING.COMMYACCOUNT

Accoun	Account Activity Since Your Last Statement								
Trans Date	Post Date	Plan Name	Reference Number	Description		Amount			
02/08	02/08	PPLN02	LAKE PLACI0000026520911	POSTAGE	\$	1,000.00			
02/20	02/20		77900012051001370451270	PAYMENT - THANK YOU		1.000.00			
03/07	03/07	PHIND	LAKE PLACTOTELIZES ZIP11	POSTAGE		1,000,40			

YOUR CURRENT CREDIT LIMIT IS \$4,000. AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,500. USE OF ANY PORTION OF THIS ADDITIONAL \$4,500 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE.

RETAIN THIS STATEMENT FOR TAX PURPOSES. THE TOTAL FINANCE CHARGE PAID ON YOUR ACCOUNT DURING THE PAST YEAR WAS \$.00.

Plan Name	Plan Description	FCM	Previous Balance	Average Daily Balance	Periodic Rate **	Corresponding APR	Finance Charges		Effective APR	Ending Balance
Purchas	es									
PPLN02 001	POSTAGE	G	\$1,000.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$2,000.00
	Billing Cycle: 31 age for explanatio	n of Fin	ance Charg	ge Method (FCA	M)			APR = Anne Periodic Rate		

PLEASE DETACK GOUPON AND RETURN PAYMENT USING THE ENCLOSED ENVELOPE. ALLOW 5 DAYS FOR MAIL DELIVERY

HASLER

1-06s

INVOICE

Account Information

* PLACID LAKES UTILITIES

ATTN PAM BREWER

Account Number: 7900 0110 0230 130Q Closing Date: 02/05/12 Available Credit: \$7,500.00

Customer Service (800) 636-7678 Monday- Friday 8:00 AM to 8:00 PM ET

00 00 00 00
00
00
00
00

Payment Information



Total Minimum Payment Due \$70.00

Payment Due Date 03/05/12

Mail Payment To:

TOTALFUNDS BY HASLER

PO BOX 30193

TAMPA FL 33630-3193

Important News

PLEASE BE SURE TO INCLUDE THE STUB BELOW WHEN REMITTING PAYMENT. THIS WILL ENSURE THAT YOUR PAYMENT POSTS TO YOUR ACCOUNT WITHIN 24 HOURS OF RECEIPT. .

ACCOUNT INFORMATION IS ALWAYS AVAILABLE ON LINE AT WWW.HASLERINC.COM/MYACCOUNT

Accoun	t Activity	Since You	ır Last Statement		
Trans Date	Post Date	Plan Name	Reference Number	Description	Amount
01/09	01/09	PPLN02	LAKE PLACI0000026520911	POSTAGE	\$ 1,000.00

YOUR CURRENT CREDIT LIMIT IS \$4,000. AS ONE OF OUR MOST VALUED CUSTOMERS WE HAVE EXTENDED YOU A FLEXIBLE SPENDING LIMIT OF AN ADDITIONAL \$4,500. USE OF ANY PORTION OF THIS ADDITIONAL \$4,600 IS SUBJECT TO A ONE PERCENT FLEXLIMIT FEE.

RETAIN THIS STATEMENT FOR TAX PURPOSES. THE TOTAL FINANCE CHARGE PAID ON YOUR ACCOUNT DURING THE PAST YEAR WAS \$.00.

Plan Name	Plan Description	FCM	Previous Balance	Average Daily Balance	Periodic Rate **	Corresponding APR	Finance Charges	35.75%	Effective APR	Ending Balance
Purchas	es									
PPLN02 001	POSTAGE	G	\$0.00	\$0.00	0.04918% (D)	18.0000%	\$0.00	\$0.00	0.0000%	\$1,000.00
	Billing Cycle: 28 age for explanation		ance Charg	ge Method (FCN	vI)		**	APR = Anni Periodic Rate		

Pugh Utilities Service, Inc. 760 Henscratch Road

760 Henscratch Road Lake Placid, FL 33852 USA

Check/Credit Memo No:

Voice: Fax: 863-465-6911 863-465-5159 INVOICE

Invoice Number: 4707

Invoice Date:

May 23, 2012

Customer ID:

101 placidlakes

Page:

1

PLACID LAKES UTILITES
410 WASHINGTON BLVD NW
Lake Placid, FL 33852

331.4

	Net 10 Days	6/2/12		NAMES OF THE OWNER OF THE OWNER.
1.00	PERFICIENT REPAIRED 4" LEAK UNDERI DRIVEWAY AT 233 FAX RID SAW CUT DRIVEWAY TO G REMOVED CONCRETE, POI DRIVEWAY BACK IN PLACE DRIVEWAY DUMPSTER RENTAL, CUT O PLATE COMPACTOR RENT CONCRETE, DRIVEWAY PA 24 MAN HRS LABOR PARTS SUPPLIED BY PLACE UTILITIES: 5' - 4" SCH 200 F 4" X 12' SS FULL CIRLCE C BACKHOE TIME	NEATH IGE. HAD TO ET TO LEAK. URED E. PAINTED DEF SAW & AL, 2 1/5 YDS NINT/SEALER. HD LAKES VC PIPE, 2 -	3,264.94	Amount. 3,264.94
	Subtotal Sales Tax			3,264.9
	Total Invoice Amount			3,264.9

Payment/Credit Applied

Customer PO Payment Terms : Due Date : 7/Sales Rep ID



Sunstate Meter & Supply, Inc. Phone: (352) 332-71 Fax: (352) 332-5604 *** INVOICE ***

Invoice #:30284

Page:

Date: 11/14/2012 Customer:200657

Bill To:

PLACID LAKES UTILITIES 410 WASHINGTON BLVD. N.W. LAKE PLACID, FL 33852

USA

Due Date: 12/14/2012 Salesman: Jay Meyers

Ship To:

PLACID LAKES UTILITIES 410 WASHINGTON BLVD. N.W. LAKE PLACID, FL 33852

USA

# Prev Inv	Order Date	Cu	st PO#	Sales Orde	er Shipping	Instructions
0	11/13/2012	PA	М	29086	ALLOW 1	1.13.12
Ordered	BackOrd Billed	UM	Part#/Description		Price	Amount
1	0 1	EA	MAINT-CONTRACT ANNUAL MAINTEN PER CONTRACT # DROP SHIP FROM	ANCE CONTRÀ 1355	\$2,629.77 CONTRACT	

Terms: Net 30 days

Remit Payment to: Sunstate Meter & Supply, Inc. 14001 W. Newberry Road Newberry, FL 32669-2710

Subtotal Tax (Florida 7%) Ship & Handling Less Deposit

\$0.00

Amount Due

\$2,813.85

\$2,629.77

\$184.08

\$0.00



TAW Power Systems, Inc.

PLEASE REMIT TO: TAW POWER SYSTEMS INC P.O. BOX 3381 TAMPA, FL 33601-3381

6312 78TH STREET RIVERVIEW, FL 33578 Tel: 800-456-9449 Fax: (813) 217-8462

Page 1 of 1

Please reference invoice number with your payment

PLACID LAKES UTILITIES INC 410 WASHINGTON BLVD NW LAKE PLACID, FL 33852

Invoice

Date: 11/26/2012 Invoice No.: 26022121 Due date: 12/26/2012 Terms of payment: Net 30 days

Cash discount:

Customer account: 204056

Customer PO NATHAN BREWER

PO release: Work order:

TAW ID-26-109-55-5

Deliver to PLACID LAKES UTILITIES INC

410 WASHINGTON BLVD NW LAKE PLACID, FL 33852

636.2 1,912.63 636.4 1,912.63

Nameplate

Serial No: 0758971

Model no: 230REOZD

Manufacturer:

kw: 230

Service rendered

Performed QUOTED REPAIR for S/O# SO26326392 at PLACID LAKES UTILITIES INC during October. DO WORK PER PROPOSAL OFFER # 26322258. FURNISHED AND INSTALLED A NEW KOHLER MPAC 1500 CONVERSION KIT. PROGRAMMED ALL PARAMETERS AND SET THE EXERCISE TIME FOR WED 0700 WITH LOAD FOR 30 MINS. TEST RAN UNIT TO VERIFY OPERATION ALL OK AND FUNCTIONING PROPERLY, LEFT SYSTEM IN AUTO.

Line amount Project Transaction text QUOTED SERVICE 3,575.00 26300702

Nontaxable

3,575.00

Taxable 3.575.00

0.00 Sales balance

Total discount 0.00

Misc. charges

0.00

Net amount 3,575.00 Sales tax 250.25

Round-off 0.00

Total 3.825.25 USD

NOTICE-PLEASE READ

This Invoice and the transactions related hereto are governed by TAW. Standard Terms and Conditions (the "Terms and Conditions") which have been provided to Customer and/or are available at www.tawinc.com/TC3.aspx. Anyterms or conditions contained in any purchesa order, agreement or other document which are inconsistent with or in addition to the Terms and Conditions are null and void and are supersoded by the Terms and Conditions, unless the purchase order, agreement. Terms and Conditions were agreed to in writing and signed by an authoritized officer of Tampa Armature Works, Inc. No amendment to the Terms and Conditions Is valid unless in writing and signed by an authorized officer of Tampa Armature Works, Inc.

Preliminary Estimate

Customer: PLACID LAKES UTILITIES

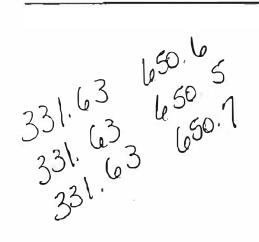
3ob Number:

Vehicle: 2004 FORD F250 4X4 SUPERCAB 4D SHORT 8-5.4L-F1

Une		Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	REAR BUMPE	R	7				į	
2	*	RAI	R&I bumper assy	YC3Z17906GA			ţ	
3	REAR LAMPS						É	
4		Rai	RT Tail lamp assy	FB5Z13404CA			Incl.	
5	PICK UP BOX						į.	
6	*	Rpr	LT Side panel 6 3/4 foot bed single wheel	7L3Z9927841B			2.5	3.0
7	*		Add for Clear Coat	•				1.1
8	•	Repl	RT Side panel 6 3/4 foot bed single wheel	FB129327840CA	1	0.00	11.5	
9			Set back box assy	***			1.5	
	H1 50 - 27			SUBTOTALS		0.00	15.5	4.1

ESTIMATE TOTALS

Category		Basis		Rate	Cost \$
Parts					0.00
Body Labor		15.5 hrs	@	\$ 42.00 /hr	651.00
Paint Labor		4.1 hrs	@	\$ 42.00 /hr	172.20
Paint Supplies		4.1 hrs	@	\$ 26.00 /hr	106.60
Subtotal					929.80
Sales Tax	Tier 1	\$ 929.80	©	7.0000 %	65.09
Grand Total	8	WEEK WIT	2-7	3-1	994.89
Deductible	7	95			0.00
CUSTOMER PAY				;	0.00
INSURANCE PAY		-			994.89



1

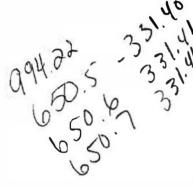
Preliminary Estimate

Customer: PLACID LAKES UTILITIES

Job Number:

Vehicle: 2004 FORD F250 4X4 SUPERCAB 4D SHORT 8-5.4L-FI

Line	O	per	Description	Part Number	Qtγ	Extended Price \$	Labor	Paint
1	REAR BUMPER						i	
2	R.	181	R&I bumper assy	YC3217906GA			1.0	
3	REAR LAMPS							
4	R	ia:	RT Tail lamp assy	R5213404CA			Ind.	
5	PICK UP BOX							
6	* R	tepl	RT Side panel 6 3/4 foot bed single wheel	F8129927840CA	1	601.58	1	3.0
7			Add for Clear Coat				i	1.2
8	•		Set back box assy					
				SUBTOTALS		601.58	1,0	4.2



ESTIMATE TOTALS					
Category		Basis		Rate	Cost \$
Parts		7,500			601.58
8ody Labor		1.0 hrs	Q	\$ 42.00 /hr	42.00
Paint Labor		4.2 hrs	•	\$ 42.00 ftr	176.40
Paint Supplies		4.2 hrs	0	\$ 26.00 /hr	109.20
Subtotal					929.18
Sales Tax	Tier 1	\$ 929.18	@	7.0000 %	65.04
Grand Total					994.22
Deductible					0.00
CUSTOMER PAY					0.00
INSURANCE PAY				Ė	994.22

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE, DEFRAUD, OR DECEIVE ANY INSURER FILES A STATEMENT OF CLAIM OR AN APPLICATION CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION IS GUILTY OF A FELONY OF THE THIRD DEGREE (R.O.RIDA STATUTES TITLE XLVI, CHAPTER 817.234). FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH THE SECURITY AGREEMENT, IF ANY, COULD BE A VIOLATION OF S. 812.014, FLORIDA STATUTES. IF YOU HAVE ANY QUESTIONS, CONTACT YOUR L NDING INSTITUTION. IF A CHARGE FOR SHOP SUPPLIES OR HAZARDOUS OR OTHER WASTE REMOVAL IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: "THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL." IF A CHARGE FOR NEW TIRES OR A NEW OR REMANUFACTURED LEAD-ACID BATTERY IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: A \$1.00 FEE FOR EACH NEW MOTOR VEHICLE TIRE SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW MOTOR VEHICLE TIRES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX CHAPTER 403.718. A \$1.50 FEE FOR EACH NEW OR REMANUFACTURED LEAD-ACID BATTERIES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX 403.7185.

Bad Debts

Bad Debt Provision Computation

	Vear	Gross Billed Water & Sewer (Nut CIAC)	Customer Payments	Collections Shortfall	Shortfall Percentage	4 Year Moving Average %	Year-End Receivables	Accumulated Provision Uncollectibles	Net Accounts Receivable	Gı
	2013	700,000 *	693,000	7,000	1.00%	3.0%	87.500	-45.525	41,975	
	2012	659,181	649,221	9,960	1.51%	5.6%	90,983	-38,525	52,458	
	2011	659,164	663,918	-4,754	-0.72%	7.5%	80.484	-33,451	47,033	
	2010	689,885	619,214	70,671	10.24%	9.6%	87,527	-30,179	57,348	
	2009	600,622	532,732	67,890	11.30%	9.2%	80,352	-16,810	63,542	
	2008	542,023	491,972	50,051	9.23%	8.4%	62.769	0	62,769	
	2007	551,210	509,019	42,191	7.65%	8.4%	57.150	0	57,150	
	2006	556,722	508,265	48,457	8.70%	8.3%	58,041	0	58,041	
	2005	513,883	472,534	41,349	8.05%	8.3%	53,663	0	53,663	
	2004	509,088	462,360	46.728	9.18%	8.4%	53,142	0	53.142	
	2003	465,005	430,384	34,621	7.45%	8.0%	46,546	0	46,546	
	2002	419,190	383,567	35.623	8.50%	8.5%	45,056	0	45,056	
Rece	ent 4 Year Total	2,608,852	2,465,085	143,767	5.51%		715,713			

Estimate * Procedure started In 2009

Bad Debis

ross Receivable as % of Revenue	Receivable Charge Offs to GL account	Old A/R in Balance (Over 90 Days)	Annual Bad Deht Accrual		Provision Catch Up {2009 to 2010 = 4%} {2011 to 2012 = 1%}	Uncollectibles	Actual Accum. Prov. Uncullectibles
12 50%	6,000	12,000	7,000	1.00%	7,000	21,059	45,525
13 80%	926	12,003	5,670	0.86%	6,592	36,810	38,525
12.21%	20,728	7,976	5,823	0.88%	6,592	49,536	33,451
12,69%	9,866	9,446	26,480	3.84%	27,595	66,290	30.179
13 38%	6,422	6.158	23,232	3.87%	24,025	55.401	16.810
11 58%	0	3.459	0	0.00%	0	45,582	0
1037%	0	3.326	0	0.00%	0	46,279	0
10 43%	0	4.613	0	0.00%	0	46,451	0
10 44%	0	2,280	0	0.00%	0	42,612	0
10 44%	0	2,321	0	0.00%	0	12,631	0
1001%	0	1,097	0	0.00%	0	37,069	0
10.75%	0	1.163	0	0.00%	0	35,623	0
27.43%	37,942	35,883	61,205	2.35%	64,804		
	Procedure start In 2009	ted	Procedure start In 2009	lecProcedure sta In 2009	ortec Procedure starte In 2009	d	Procedure started In 2009

Aged Accounts Receivable/ Bad Debt As Of 12/11/2017 1//30/12

/	•	
Dwayne Chambers	Foreclosure	\$164.67
Kennedy Herndon	Foreclosure	\$261.64
Elizabeth Karscr	Foreclosure	\$146.50
Robert C Wildt	Had a leak and Foreclosure	\$213.26
Jerry Lee Andress Estate	Passed away left to someone	\$414.91
William Brown	Foreclosure	\$207.14
Doyle A Douglas	Foreclosure	\$1,148.79
Alice Suter	Fire	\$133.69
Harry Jordan	Behind and left	\$228.72
Nathaniel Randolph	Foreclosure	\$660.78
Roger Dehaan	Foreclosure	\$132.03
Donna Brady	Renter behind and left	\$255.04
Samuel Singleton	For Sale	\$615.92
Robert Ellsworth	For Sale	\$248.90
Carlos Vega	Foreclosure	\$287.81
Debbie Malloy-Thorpe	Foreclosure	\$315.73
Richard Martin	Foreclosure	\$553.54
David Krista	MIA	\$138.23
Orestes Gonzalez	For Sale	\$140.88
Mike Creenan	For Sale	\$175.33
Mortgage Electronic	Mortgage Company	\$484.06
Vicki Spires	Renter had leak and left	\$461.85
Gary Pettigrew	Foreclosure	\$505.57
Gabriel Frittitta	Foreclosure	\$301.06
Jim Horgan	For sale	\$108.66
Jerry Sullivan	Behind on payments	\$276.01
John & Nancy Pertwee	Bankrupt	\$390.51
Tracy Okupski	For Sale	\$237.09
3 Team Holdings	Foreclosure	\$530.75
Cayetano Del Aguila Urbina	Foreclosure	\$614.04
Jamie White	Renter Behind and left	\$168.28
Eboni Martin	Renter Behind and left	\$118.21
Korlis Durrance	Behind on payments	\$62.96
Ricardo Gomez	Foreclosure	\$548.39
George Armas	Behind on payments	\$91.53
Daniel Parker	Foreclosure	\$427.09
		\$11,769.57

These are customer bills sent out for Nov. billings that we know are going to be bud debts.

A= of 1/11/13

Service 1d	Account No	Name	Status				
	Service	0-30 days	31-60 days	61-90 days	91-120 days	Over 20 days	Balance
Tota	ts	90.80	0.00	0.00	0.00	0.00	90.80
SCIBTRBL000A	99053	B S THREE, INC		CURRENT			
WATER	2	10.99	0.00	0 00	0.00	0.00	10.9
Tota	ا	10.99	0.00	0 00	0.00	0.00	10.9
SOPRTRALOG-D	99055	VICTOR VERGARA		CURRENT			
WATER	2	17.75	0.63	0.00	0.00	0.00	18.3
SEWER		35.51	34.98	0.00	0.00	0.00	70.4
Total	ls	53.26	35.61	0.00	0.00	0.00	88.8
S11B131L000A	99056	CASA TEQUILA		CURRENT			
WATE	2	110.43	0.00	0,00	0.00	0.00	110.4
SEWER		220.86	0.00	0.00	0.00	0.00	220.8
Tota	la .	331.29	0.00	0.00	0.00	0.00	331.2
SILBTRBLOO+B	99058	B S TWO, INC		CURRENT			***
WATER	2	10.95	10.95	10.95	0.00	0.00	32.8
SEWER		2).90	21.90	21. 0	0.00	0.00	65.7
Total	ts	32.85	32.85	32.85	0.00	0.00	98.5
09PTRELOOOC	99059	BSTWO, INC		CURRENT			
WATER	3	10.95	10.95	10.95	0.00	0.00	32.8
SEWER		21.90	21.90	21.90	0.00	0.00	65.7
Total	ls .	32.85	32.85	32.85	0.00	0.00	98.5
S118TRBLOO+A	99060	S ENTERPRISES, INC		CURR NT			
WATER	MOSC	0.00	0.00	20.00	0.00	0.00	20.0
WATER	1 12	10.95	10.95	0.00	0.00	0.00	21.9
SEWER		21.90	21.90	0.00	0.00	0.00	\$3.8
Total	4	32.85	32.85	20.00	0.00	0.00	B5.7
S18B209L0029	99061	TOM CLARK		CURRENT			
WATER	1	36.78	0.00	0.00	0.00	0,00	36.7
Total	s	36.78	0.00	0.00	0,00	0.00	36.71
Constant	-t-			_			
Grand Total			2424.45		1000.10		
WA ER		45655.42	7631.95	4234.54	1920.62	11814.35	71256.81
WATER		370.00	100.00	120.00	100.00	1 8.76	878.70
SEWER		2232.91	392.41	69.39	26.64	0.00	2721.3
Total	3	48258_33	8124.36	4423,93	2047.26	12003.11	74856.9
Number of Ac	counts in Each C	Column: 1942	460	235	145	78	

Total Number of Outstanding Accounts:

1,947

Right After Dec. 2012 Bills posted.



Invoice

Date	Invoice #
7/17/2012	M9399

Placid Lakes Utilities Inc.
410 Washington Blvd NW
Lake Placid, FL 33852

Please Remit To:

Continental Utility Solutions, Inc. P.O. Box 1515 Jonesboro, AR 72403

Phone 870-336-2200 Fax 870-336-2234

Item	Description	Quantity	Amount
Aug 12-13	Annual Maintenance& Technical Support 08/31/12-08/31/13		1,300.00
		Payment Applied	\$0.00
		Balance Due	\$1,300.00

478 Wheelers Farms Rd Milford, CT 06461

FEDERAL ID NO. 94-2984524

Invoice Date	Invoice Number	Page	
12/01/2011	H2943508	1 of 1	

* Important Account Information Our name has changed

Our name has changed From: Hasler Financial Services To: MailFinance

Equipment Location:

PLACID LAKES UTILITIES 410 WASHINGTON BLVD NW LAKE PLACID FL 33852

TO INQUIRE ABOUT THIS INVOICE PLEASE CALL CUSTOMER SERVICE AT 1-800-636-7678 US POSTAGE PRSRT FIRST-CLASS MAIL \$0.39° ZIP 06461 12/2/2011 HASLER

019H13101141

ADDRESS SERVICE REQUESTED

(e36.1

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2036 1 MB 0.390
Placid Lakes Utilities

410 Washington Blvd NW Lake Placid FL 33852-6779

Les	se No.		Customer P.O. No.	Involce Due Date
H080	737216	3		01/01/2012
Quantity	Model	Description	- B	Amoun
	LEASE PAYMENT TAX Payments / Adjustments	01-JAN-12 to 31-MAR-12		\$1,662.00 \$116.34 \$0.00
		P.	TOTAL AMOUNT DUE	\$1,778.34



478 Wheelers Farms Rd Milford, CT 06461

FEDERAL ID NO. 94-2984524

Invoice Date	Invoice Number	Page
03/01/2012	H3136708	1 of 1

* Important Account Information

Our name has changed From: Hasler Financial Services To: MailFinance

Equipment Location:

PLACID LAKES UTILITIES 410 WASHINGTON BLVD NW LAKE PLACID FL 33852

TO INQUIRE ABOUT THIS INVOICE PLEASE CALL CUSTOMER SERVICE AT 1.800.636.7678 US POSTAGE PRSRT FIRST-CLASS MAIL \$0.404

ZIP 06461 3/2/2012 HASLER

019H13101141

ADDRESS SERVICE REQUESTED

636.7

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***********AUTO**MIXED AADC 064 1875 1 MB 0.404

Placid Lakes Utilities 410 Washington Blvd NW Lake Placid FL 33852-6779

La	ise No.		Customer P.O. No.	Invoice Due Date
H080	737216			04/01/2012
Quantity	Model	Description		Amount
	LEASE PAYMENT TAX Payments / Adjustmen	01-APR-12 to 30-JUN-12 s		\$1,662.00 \$116.34 \$0.00
			TOTAL AMOUNT DUE	\$1,778.34

US POSTAGE PRSRT FIRST-CLASS MAIL \$0.404 ZIP 06461 5/31/2012 HASLER

019H13101141

478 Wheelers Farms Rd

ADDRESS SERVICE REQUESTED

Milford, CT 06461

FEDERAL ID NO. 94-2984524

Invoice Date	Invoice Number	Page
05/30/2012	H3320953	1 of 1

* Important Account Information

Our name has changed From: Hasler Financial Services To: MailFinance

Equipment Location:

PLACID LAKES UTILITIES 410 WASHINGTON BLVD NW LAKE PLACID FL 33852

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**********AUTO**MIXED AADC 064

12451 MB 0.404

Placid Lakes Utilities 410 Washington Blvd NW Lake Placid FL 33852-6779

TO INQUIRE ABOUT THIS INVOICE PLEASE CALL CUSTOMER SERVICE AT 1.800.636.7678

Lea	Lease No.		Customer P.O. No.	lo. Invoice Due Dat
H080	737216			07/01/2012
Quantity	Model	Description		Amoun
	LEASE PAYMEN PROPERTY TAX TAX Payments / Adjus	RECOVERY CHARGE	7	\$1,662.00 \$73.68 \$121.50 \$0.00
	-		TOTAL AMOUNT DUE	\$1,857.18

US POSTAGE PRSRT FIRST-CLASS MAIL \$0.404 ZIP 06461 10/1/2012 HASLER

ADDRESS SERVICE REQUESTED

D19H13101264

478 Wheelers Farms Rd Milford, CT 06461

FEDERAL ID NO. 94-2984524

Involce Date	Invoice Number	Page
09/28/2012	H3556232	1 of 1

* Important Account Information Our name has changed

From: Hasler Financial Services To: MailFinance

Equipment Location:

PLACID LAKES UTILITIES 410 Washington Blvd NW LAKE PLACID FL 33852-6779 դլմելերկունովիկիկիկիկիկիկիկումուրկելեն

..... AUTO"MIXED AADC 064 3776 1 MB 0.404

Placid Lakes Utilities 410 Washington Blvd NW Lake Placid FL 33852-6779

TO INQUIRE ABOUT THIS INVOICE PLEASE CALL CUSTOMER SERVICE AT 1.800.636.7678

Lea	se No.	1500	Customer P.O. No.	Invoice Due Date
H120	081286			09/21/2012
Quantity	Model	Description		Amount
3	LEASE PAYMENT TAX Payments / Adjustments	21-SEP-12 To 20-DEC-12		\$1,527.00 \$106.93 \$0.00
			TOTAL AMOUNT DUE	\$1,633.93

US POSTAGE PRSRT FIRST-CLASS MAIL \$0.404

ZIP 06461 11/20/2012 HASLER

011D13201013

ADDRESS SERVICE REQUESTED

478 Wheelers Farms Rd Milford, CT 06461

FEDERAL ID NO. 94-2984524

Invoice Date	Invoice Number	Page
11/19/2012	H3652909	1 of 1

* Important Account Information

Our name has changed From: Hasler Financial Services To: MailFinance

Equipment Location:

PLACID LAKES UTILITIES 410 Washington Blvd NW LAKE PLACID FL 33852-6779 գնցյթի հոյցիկիվի Այլիելի կայիցը (Մկիայլայից)

-----AUTO"MIXED AADC 064

588 1 MB 0.404 Placid Lakes Utilities 410 Washington Blvd NW Lake Placid FL 33852-6779

TO INQUIRE ABOUT THIS INVOICE PLEASE CALL CUSTOMER SERVICE AT 1.800.636.7678

L.ea	ise No.		Customer P.O. No.	Invoice Due Date
H120	081286			12/21/2012
Quantity	Model	Description	1.1.7. 1.7. 1.7. 1.9.	Amount
	LEASE PAYMENT TAX Payments / Adjustments	21-DEC-12 To 20-MAR-13		\$1,527.00 \$106.93 \$0.00
		TO	OTAL AMOUNT DUE	\$1,633.93

SHRMIT STHE WITH PAYMENT

POLSTON ENGINEERING, INC.



P.O. BOX 588

SEBRING, FLORIDA 33871-588 863-385-5564 / 385-2462FAX FEDERAL IDENTIFICATION NO. 59-2949994

INVOICE

PLACID LAKES UTILITIES

Invoice#: 9601

September 25, 2012

410 WASHINGTON BLVD., NW LAKE PLACID, FL 33852 Job#: 12060.

PLACID LAKES WUP #4980

,

WUP RENEWAL # 4980

Description of Labor	Hours Rate	Fee
CIVIL ENGINEER	0.00 \$125.00	\$1,300.00
	Sub-Total:	\$1,300.00
	Credit for Retainer:	\$0.00
		\$0.00
	Amount Due:	\$1,300.00

A & D Water Systems Inc. - Bulk Location

1530 Nw 25th Dr Okeechobee, FL 34972-2045

636.3

Sales Invoice

Invoice ID: 1487-2 Customer ID: 235

Employee ID: Kschriber Ordered: 8/30/2011

Invoiced: 9/6/2011 Due: 10/6/2011

Ship To

Placid Lakes Utilities, Inc.

Pam

410 Washington Blvd, Nw Lake Placid, FL 33852

410 Washington Blvd, Nw Lake Placid, FL 33852

Placid Lakes Utilities, Inc.

Pam

Qty	Item		Unit Price	Total
2	SVC-REG - Cleaned, Rebuild And Tested Chlorinator Head		\$269.00	\$538.00
Paym	rents	Terms: Net 30 Days	Sub Total	\$538.00
09/06	5/2011 No Activity to Date.	\$0.00	Taxes	\$0.00
			77.4-1	0500.00

)	Taxes	\$0.00
	Total	\$538.00
	Payments	\$0.00
	Balance Due	\$538.00

Terms And Conditions

In the event of delinquency the above cliant will be responsible for any collection cost, court cost, filling cost, filling fees, interest cost, and any applicable attorney fees per the state of Florida.

1530 Nw 25th Dr., Okeechobee, FL 349722045,	(863) 467-7700, Fax: (863) 467	-7074, admin@adwatersystems.com
Tuesday, September 06, 2011, 10:08:30 AM By kschriber	Accepted	Date
IN BUILD	Received By	Date

A & D Water Systems Inc. - Bulk Location

^b 1530 Nw 25th Dr Okeechobee, FL 34972-2045

Placid Lakes Utilities, Inc.

410 Washington Blvd, Nw

Lake Placid, FL 33852

Pam

Sales Invoice

Invoice ID: Customer ID:

Emcnitt Employee ID: 7/23/2012

4427-1 235

Ordered: Invoiced: 7/23/2012

Due: 8/22/2012

6.00

Ship To

Placid Lakes Utilities, Inc.

Pam

410 Washington Blvd, Nw Lake Placid, FL 33852

Qty	Item	Unit Price	Total
1	REPAIR - Rebuild Hi/low Pressure Ejector	\$315.00	\$315.00
2	SVC-REG - Cleaned, Rebuild And Tested Chlorinator Head	\$269.00	\$538.00
1	REMOTE METER PANEL - Rebuild Meter Pane	\$49.00	\$49.00
1	999 - Delivery Charge	\$20.00	\$20.00

Payments		Tenns: Net 30 Days	Sub Total	\$922.00
07/18/2012	No Activity to Date.	\$0.00	Taxes	\$0.00
			Total	\$922.00
			Payments	\$0.00
			Balance Due	\$922.00

Terms And Conditions

In the event of delinquency the above client will be responsible for any collection cost, oourt cost, filling cost, filling fees, interest cost, and any applicable attorney fees per the state of Florida.

CHECK US OUT ON THE WEB WWW.ADWATERSYSTEMS.COM

1530 Nw 25th Dr. Okeechobee, FL 349722045,	(863) 467-7700, Fax: (863) 467-70	774, admin@adwatersystems.com
Monday, July 23, 2012, 2:13:40 PM By emcnitt	Accepted	Date
1101 1007/100100101101100	Received By	Date