

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, August 28, 2013 10:09 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130160
Attachments: Docket 130160-EI ; I SUPPORT Hearings regarding Smart Meters

Customer correspondence

From: Diane Hood
Sent: Wednesday, August 28, 2013 10:04 AM
To: Ruth McHargue
Subject: To CLK Docket 130160

These have been added as info request to docket 130160, EI802, PR-72 DH

Shawna Senko

From: Sharon <sharonl256@comcast.net>
Sent: Tuesday, August 27, 2013 6:12 PM
To: Consumer Contact
Cc: Kathryn Cowdery
Subject: Docket 130160-EI

Dear Commissioners,

Regarding Docket 130160-EI

I am writing you in **SUPPORT** of the Office of Public Counsels request for public hearings regarding Smart Meters.

It is important that questions be asked to as to why these new and expensive meters that were just installed have failed to operate, as well as why FP&L is asserting problems may lie in meter enclosures when they were supposed to inspect and fix all problem enclosures upon installation of the smart meters.

Personally I do not think smart meters are smart. I think they are costly, intrusive and potentially a risk to my and my family's health.

Why these have been installed so rapidly without lengthy independent research is beyond me. Here is a link showing several experts **AGAINST** smart meters. One, a Harvard graduated Doctor, says they are a health risk.

<http://www.cpflorida.com/2013/05/09/harvard-medical-doctor-warns-against-smart-meters/>

Sincerely

Sharon L. Furtado
1320 NE 14th Place
Fort Lauderdale, FL 33304
954-566-7005

Shawna Senko

From: mark954fl@aol.com
Sent: Wednesday, August 28, 2013 1:47 AM
To: Consumer Contact
Cc: Kathryn Cowdery
Subject: I SUPPORT Hearings regarding Smart Meters

Dear Commissioners,

Regarding Docket 130160-EI

I am writing you in SUPPORT of the Office of Public Counsels request for public hearings regarding Smart Meters.

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<http://www.cpflorida.com/2013/05/09/harvard-medical-doctor-warns-against-smart-meters/>

Sincerely

Mark Pilling
10350 Quito St
Hollywood FL 33026

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 28, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Kathryn Cowdery, Senior Attorney, Office of the General Counsel
RE: 130160-EI - Petition for declaratory statement regarding the inspection, repair and replacement of meter enclosures for smart meter analytical tool, by Florida Power & Light Company.

Please place the attached correspondence in the correspondence side of docket file.

KWC/ace
Attachment

RECEIVED-FPSC
18 AUG 28 AM 10:00
COMMISSION
CLERK

Ashley Eller

From: Kathryn Cowdery
Sent: Tuesday, August 27, 2013 8:15 AM
To: Ashley Eller
Subject: FW: Smart meter hearings

Please ask the Clerk's Office to add the e-mail below to the Docket 130160-EI correspondence file. Thank you.

From: flowell@comcast.net [mailto:flowell@comcast.net]
Sent: Tuesday, August 27, 2013 12:10 AM
To: Consumer Contact
Cc: Kathryn Cowdery
Subject: Smart meter hearings

Dear Commissioners,

Regarding Docket 130160-EI

I am writing you in **SUPPORT** of the Office of Public Counsels request for public hearings regarding Smart Meters.

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<http://www.cpflorida.com/2013/05/09/harvard-medical-doctor-warns-against-smart-meters/>

Sincerely

Frances Lowell
951 NE 25 Avenue
Pompano Beach, FL 33062

Shawna Senko

From: Ruth McHargue
Sent: Wednesday, August 28, 2013 9:53 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130160

Customer correspondence

From: Consumer Contact
Sent: Tuesday, August 27, 2013 9:21 AM
To: Ruth McHargue
Subject: To CLK Docket 130160

Copy on file, see 1121148C. DHood

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Sent: Tuesday, August 27, 2013 12:10 AM
To: Consumer Contact
Cc: Kathryn Cowdery
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Sincerely

Frances Lowell
951 NE 25 Avenue
Pompano Beach, FL 33062

Shawna Senko

From: Pamela Paultre
Sent: Monday, August 26, 2013 12:12 PM
To: Commissioner Correspondence
Subject: Docket no. 130160-EI
Attachments: Docket # 130160-EI

Good afternoon

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives in the aforementioned docket.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

Shawna Senko

From: jameshowland <jameshowland@bellsouth.net>
Sent: Friday, August 09, 2013 2:33 PM
To: Office of Commissioner Brisé
Subject: Docket # 130160-EI

Please approve the OPC request for evidentiary hearings.

At a September 2012 PSC Meeting in Tallahassee, FL (where not one commissioner - but only staff, were present !)

I personally spoke against "smart meters" in regard to **MULTIPLE** meters **INSIDE** a building, asking if this situation could be proved safe!

Even an industry report stated they should be **outside** a building or in a **basement of a high rise**.

At that time, a request was made for a public hearing, but apparently we public citizens have been completely ignored.

It is time for you to do your due diligence.

Hope Howland
3580 S. Ocean Shore Blvd. #507
Flagler Beach, FL 32136

Crystal Card

From: Ruth McHargue
Sent: Monday, August 19, 2013 5:05 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130160
Attachments: Re: Docket #130160-EI

Customer correspondence

From: Diane Hood
Sent: Monday, August 19, 2013 3:24 PM
To: Ruth McHargue
Subject: To CLK Docket 130160

These have been added as info request to docket 130160, EI802, PR-72 DH

Crystal Card

From: Deb Caso <debracaso@hotmail.com>
Sent: Thursday, August 08, 2013 10:41 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Cc: Consumer Contact; rehwinkel.charles@leg.state.fl.us; kelly.jr@leg.state.fl.us
Subject: Re: Docket #130160-EI
Attachments: 04415-13 Evidentiary Hearing Request by OPC-FPL.pdf

In reference to Docket #130160-EI.

Dear Public Service Commissioners,

Smart Meter expenses put on the consumer needs further scrutiny. My hope is that you receive a tumultuous response to this request for a hearing.

Please approve the OPC request for evidentiary hearings. The Staff recommendation Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Respectfully,
Tony and Deb Caso,
Florida 34683

Shawna Senko

From: Cristina Slaton
Sent: Monday, August 19, 2013 10:31 AM
To: Commissioner Correspondence
Attachments: Bolam Kathy 130160.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

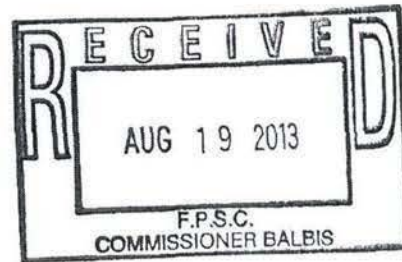
Thanks,
Cristina

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850

Re: Docket 130160

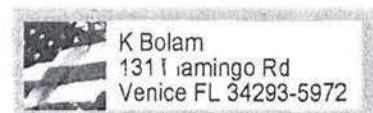


Dear Commissioner Eduardo E. Balbis

I am asking you to represent the utility customer's interests with a "yes" vote for a public hearing on this issue. FPL's plan to do a pilot test analysis of 400 failed SMART METERS when the actual total of SMART METER failures is over 6000 leaves many unanswered questions. FPL is claiming that the problem is due to the housing of the meter. The housing is owned by the customer and is their financial responsibility. As I understand it the 400 customers in the pilot program would not be charged for this test, inspection, repair or replacement of the housing. However, the other 5600 plus customers who have failed SMART METERS may/would be charged.

First of all, FPL customers did not have the benefit of all the facts regarding SMART METERS before they were installed.

Secondly, FPL stated that at the time of installation they would inspect and repair the housing if needed with no cost to the customer. The installers hired by FPL were not licensed electricians and were paid per meter. They therefore hurried to daily install as many SMART METERS as possible to produce the highest paycheck. Repairing or inspecting or reporting inadequate housing would have detracted from their time. Attached is the hiring ad from Craig's list that was used to hire temporary installers.



Therefore, I urge you to vote "yes" for a public hearing on this matter.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Bolam". The signature is written in black ink and is positioned above the typed name.

Kathy Bolam

parentsof9@comcast.net

131 Flamingo Rd.

941-408-0013

Venice, Fl. 34293

[sarasota craigslist](#) > [jobs](#) > [skilled trades/artisan jobs](#)[email this posting to a friend](#)

Avoid scams and fraud by dealing locally! Beware any deal involving Western Union, Moneygram, wire transfer, cashier check, money order, shipping, escrow, or any promise of transaction protection/certification/guarantee. [More info](#)

please flag with care: [?]

[miscategorized](#)[prohibited](#)[spam/overpost](#)[best of craigslist](#)

ELECTRIC METER INSTALLER (SARASOTA/PUNTA GORDA)

Date: 2012-05-08, 11:07AM EDT

Reply to: 4j4e-3003165069@job.craigslist.org

Vanguard Utility Service, Inc. has a current opportunity for AMI "Smart Meter" electric meter installers in the Sarasota/Punta Gorda Areas. The technician will be responsible for checking the existing Electric meter, replacing with a new digital electric meter and doing a final test of the meter. You will need to explain to the customer that we are doing a meter change out and answer any questions. Must accurately collect customer data and document the installations in writing and with handheld device. Complete training will be provided, but some basic understanding of field equipment installs is a plus. The technicians will work on a current meter change out project for FPL. Must be dependable, detail oriented, have good verbal skills and a neat/clean appearance. Must be comfortable interacting with customers and quality oriented. Must have the ability to use assigned tools properly and work within safety guidelines.

Compensation: \$30K-50K with benefits package.

(Opportunity for advancement)

Pay sheet: 2.00 per meter the avg. installer complete 90-120 meters a day.

60 meters a day = 120.00 a day x 5 = 600.00 a week x 52 = 31,200 a year

70 meters a day = 140.00 a day x 5 = 700.00 a week x 52 = 36,400 a year

80 meters a day = 160.00 a day x 5 = 800.00 a week x 52 = 41,600 a year

90 meters a day = 180.00 a day x 5 = 900.00 a week x 52 = 46,800 a year

100 meters a day = 200.00 a day x 5 = 1000.00 a week x 52 = 52,000 a year

110 meters a day = 220.00 a day x 5 = 1100.00 a week x 52 = 57,200 a year

120 meters a day = 240.00 a day x 5 = 1200.00 a week x 52 = 62,400 a year

130 meters a day = 260.00 a day x 5 = 1300.00 a week x 52 = 67,600 a year

Qualifications:

Must be a High School graduate, or the Equivalent.

Must have a valid Driver's License.

Must have covered Pickup truck, SUV, Van, Station wagon or equivalent vehicle.

Must be detail oriented, have good verbal skills and a neat/clean appearance.

Must be comfortable interacting with customers and quality oriented.

Must have the ability to use assigned tools properly and work within safety guidelines.

Must have the ability to travel extensively to job assignments in Sarasota to Punta Gorda area

Paid Training will be provided

Must pass drug screening and background check. If you cannot pass both DO NOT APPLY.

Vanguard Utility Service values diversity and is an equal opportunity employer.
Apply in person at: Contact Larry Newton for directions 270-570-4776
611 CHARLOTTE ST PUNTA GORDA, FL 33950

- Location: SARASOTA/PUNTA GORDA
- Compensation: \$30K-50K with benefits package and paid training
- Principals only. Recruiters, please don't contact this job poster.
- Please, no phone calls about this job!
- Please do not contact job poster about other services, products or commercial interests.

PostingID: 3003165069

Copyright © 2012 craigslist, inc. [terms of use](#) [privacy policy](#) [feedback forum](#)

Shawna Senko

From: Terry Holdnak
Sent: Tuesday, August 13, 2013 4:54 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Re: Post Conference Comments re: Docket # 130160-EI

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Shawna Senko

From: Marilynne Martin <mmartin59@comcast.net>
Sent: Tuesday, August 13, 2013 1:40 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Cc: Consumer Contact; rehwinkel.charles@leg.state.fl.us; Kelly,; Records Clerk
Subject: Re: Post Conference Comments re: Docket # 130160-EI
Attachments: Preview of ³http---psc-fl.granicus.com-GeneratedAgendaViewer.php_view_id=2&event_id=559.pdf

Dear Commissioners:

I wish to submit some post conference comments in regards to Docket # 130160-EI for which you met and ruled on today. I ask they become part of the official record for this Docket and ask they be timely posted without "technical difficulties".

First, I wish to complain about the agenda and website. Last week when I was looking up the meeting details it showed the meeting at 9:30am. Last night when I was verifying the meeting information, the website and the agenda I downloaded (attached) showed the meeting started at 6:30 AM. I set my alarm for 6AM. Your website at 6:15AM showed the meeting "in progress". There I sat for 3 hours with a dark screen. This is unacceptable and not proper treatment of the public and inconsistent with Sunshine laws. Oh well, more technically difficulties by Staff.

Second, I wish to complain about another serious matter that pertains to mistreatment of the public by Staff and shows a disturbing pattern of lack of professionalism by your staff. In a different but related matter (Smart Meter Workshop) a Florida resident, Ms. Deborah Rubin, drove over 300 miles from the Tampa area to Tallahassee to attend the workshop. It was at considerable personal expense (gas, mileage and hotels). She was the first to speak during the public comment period and her topic was health. At the end she submitted four 4 inch binders of documentation (peer reviewed studies) refuting the claims made by industry, and which showed biological effects and harm at thousands of levels lower than the current FCC guidelines that Staff were relying on. She requested that these binders be sent to the State Health Department and be considered in the Staff Report. What is the professional misconduct? As I sit here today, almost a year later, those binders still sit on the floor of the office of either Mr. Futrell or Mr. Clemence and were never sent to the Health Dept. for consideration and comment. Is this how the public gets treated and what does it say? It is infuriating because the Staff issued a Post Workshop Report, with a Health section, citing NO references to the State Health Dept.'s opinion, only that of FP&L. Although Staff clearly states that the FPSC has no regulatory authority over potential health effects from smart meters they fail to point out that under Florida Statute 501.122, the State Health Dept. does.

501.122 Control of nonionizing radiations; laser; penalties.—

(1) DEFINITIONS.—For the purposes of this section:

- (a) "Laser" means light amplification by stimulated emission of radiation, encompassing wavelengths above and below those in visual range, if produced by laser devices.
- (b) "Laser device" means any device designed or used to amplify electromagnetic radiation by stimulated emission.
- (c) "Nonionizing radiation" means electromagnetic or sound waves which do not produce or result in ionization.
- (d) "Ionizing radiation" means gamma and X rays, alpha and beta particles, high-speed electrons, neutrons, protons, and other nuclear particles.
- (e) "Department" means the Department of Health.

(2) AUTHORITY TO ISSUE REGULATIONS.—Except for electrical transmission and distribution lines and substation facilities subject to regulation by the Department of

Environmental Protection pursuant to chapter 403, the Department of Health shall adopt rules as necessary to protect the health and safety of persons exposed to laser devices and other nonionizing radiation, including the user or any others who might come in contact with such radiation. The Department of Health may:

(a) Develop a program for registration of laser devices and uses and of identifying and controlling sources and uses of other nonionizing radiations.

(b) Maintain liaison with, and receive information from, industry, industry associations, and other organizations or individuals relating to present or future radiation-producing products or devices.

(c) Study and evaluate the degree of hazard associated with the use of laser devices or other sources of radiation.

(d) Establish and prescribe performance standards for lasers and other radiation control, including requirements for radiation surveys and measurements and the methods and instruments used to perform surveys; the qualifications, duties, and training of users; the posting of warning signs and labels for facilities and devices; recordkeeping; and reports to the department, if it determines that such standards are necessary for the protection of the public health.

(e) Amend or revoke any performance standard established under the provisions of this section.

(3) PENALTIES FOR USING UNREGISTERED LASER DEVICE OR PRODUCT.—

(a) No person licensed to practice the healing arts, nor any other person, may use a Class III or a Class IV laser device or product as defined by federal regulations unless she or he has complied with the rules governing the registration of such devices with the department promulgated pursuant to subsection (2).

(b) Any person who violates the provisions of this subsection is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

http://www.leg.state.fl.us/statutes/index.cfm?App_mode=Display_Statute&Search_String=&URL=0500-0599/0501/Sections/0501.122.html

Since the Dept. of Health clearly has authority over non-ionizing radiation, it is hard to fathom why there is NO reference to the State Health Dept.'s opinion or policy to defer to the FCC guidelines in Staff's Report, nor any mention of Ms. Rubin's data and why it should be disregarded. As smart meters are new, at a minimum, the Florida Health Dept. should have issued a ruling that they have decided in policy meeting such and such that they will follow the FCC rules, as an example. No where can such an official Florida rule/policy statement be found. Where is the State's legal opinion that smart meters fall under FCC preemptive authority under Section 322(c)(7)(b)(iv)? Or is that just what FP&L told Staff and that was sufficient evidence (no need to validate, right)? The lack of due diligence by Staff on these matters is incredible.

Regardless, when a resident is so poorly treated by the people that profess to "serve" them it is a reflection of our society as a whole, a sorry state of affairs. Please see that such binders be sent to the Head of the State Health Dept. and that Ms. Rubin's issues are properly responded to.

In closing, I am not dissatisfied with today's ruling because you failed to rule in the matter I requested. I am dissatisfied because you failed to address a major point – how this petition is consistent with the last and why it should be approved, as well as what is to become of the meters and enclosures that were not selected for the pilot. Today you effectually said that we the Commission will cover for you FP&L. Although you had an obligation to inspect and repair/replace all unacceptable meter enclosures upon initial installation, and it is obvious from your filing documents before me that some inspections were not properly performed, we will let you re-inspect 400 meters at ratepayers expense but this time please use a licensed electrician

so we don't need a third inspection. And although it is inconsistent with prior orders, in order to keep the problems quiet please don't charge the customer.

Best Regards,
Marilynne Martin

Shawna Senko

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Subject: FW: Please forward- To CLK Docket # 130160-EI
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Customer correspondence

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The following was added to 1119017C. DH

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- (c) Study and evaluate the degree of hazard associated with the use of laser devices or other sources of radiation.
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http://www.leg.state.fl.us/statutes/index.cfm?App_mode=Display_Statute&Search_String=&URL=0500-0599/0501/Sections/0501.122.html

Since the Dept. of Health clearly has authority over non-ionizing radiation, it is hard to fathom why there is NO reference to the State Health Dept.'s opinion or policy to defer to the FCC guidelines in Staff's Report, nor any mention of Ms. Rubin's data

and why it should be disregarded. As smart meters are new, at a minimum, the Florida Health Dept. should have issued a ruling that they have decided in policy meeting such and such that they will follow the FCC rules, as an example. No where can such an official Florida rule/policy statement be found. Where is the State's legal opinion that smart meters fall under FCC preemptive authority under Section 322(c)(7)(b)(iv)? Or is that just what FP&L told Staff and that was sufficient evidence (no need to validate, right)? The lack of due diligence by Staff on these matters is incredible.

Regardless, when a resident is so poorly treated by the people that profess to "serve" them it is a reflection of our society as a whole, a sorry state of affairs. Please see that such binders be sent to the Head of the State Health Dept. and that Ms. Rubin's issues are properly responded to.

In closing, I am not dissatisfied with today's ruling because you failed to rule in the matter I requested. I am dissatisfied because you failed to address a major point – how this petition is consistent with the last and why it should be approved, as well as what is to become of the meters and enclosures that were not selected for the pilot. Today you effectually said that we the Commission will cover for you FP&L. Although you had an obligation to inspect and repair/replace all unacceptable meter enclosures upon initial installation, and it is obvious from your filing documents before me that some inspections were not properly performed, we will let you re-inspect 400 meters at ratepayers expense but this time please use a licensed electrician so we don't need a third inspection. And although it is inconsistent with prior orders, in order to keep the problems quiet please don't charge the customer.

Best Regards,
Marilynne Martin

FLORIDA PUBLIC SERVICE COMMISSION

COMMISSION CONFERENCE AGENDA

CONFERENCE DATE AND TIME: Tuesday, August
13, 2013, 6:30 a.m.

LOCATION: Betty Easley Conference Center, Joseph P.
Cresse Hearing Room 148

DATE ISSUED: 8/2/2013

NOTICE

Persons affected by Commission action on certain items on this agenda may be allowed to address the Commission, either informally or by oral argument, when those items are taken up for discussion at this conference. These items are designated by double asterisks (**) next to the agenda item number.

To participate informally, affected persons need only appear at the agenda conference and request the opportunity to address the Commission on an item listed on agenda. Informal participation is not permitted: (1) on dispositive motions and motions for reconsideration; (2) when a recommended order is taken up by the Commission; (3) in a rulemaking proceeding after the record has been closed; or (4) when the Commission considers a post-hearing recommendation on the merits of a case after the close of the record. The Commission

allows informal participation at its discretion in certain types of cases (such as declaratory statements and interim rate orders) in which an order is issued based on a given set of facts without hearing.

See Rule 25-22.0021, F.A.C., concerning Agenda Conference participation and Rule 25-22.0022, F.A.C., concerning oral argument.

Agendas, staff recommendations, vote sheets, transcripts, and conference minutes are available from the PSC Web site, at <http://www.floridapsc.com>, by selecting Agenda & Hearings and Agenda Conferences of the FPSC. By selecting the docket number, you can advance to the Docket Details page and the Document Index Listing for the particular docket. If you have any questions, contact the Office of Commission Clerk at (850) 413-6770 or e-mail the clerk at Clerk@psc.state.fl.us.

In accordance with the American with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service. Assistive Listening Devices are available at the Office of Commission Clerk, Betty Easley Conference Center, Room 110.

The Commission Conference has a live video broadcast the day of the conference, which is available from the PSC's Web site. Upon completion of the conference, the video will be available from the Web site by selecting Agenda and Hearings and Audio and Video Event

Coverage.

1. (1**) Consent Agenda

Recommendation - 130164

2. (2**) Docket No. 130148-PU Proposed adoption of Rule 25-6.0431, F.A.C., Petition for Limited Proceeding and Rule 25-7.0391, F.A.C., Petition for Limited Proceeding, and Amendment of Rule 25-22.0406, F.A.C., Notice and Public Information on General Rate Increase Request by Electric, Gas and Telephone Companies.

Recommendation - 130148

3. (3**) Docket No. 130160-EI Petition for declaratory statement regarding the inspection, repair and replacement of meter enclosures for smart meter analytical tool, by Florida Power & Light Company.

Recommendation - 130160

4. (4**) Docket No. 130135-GU Joint petition of Florida Public Utilities Company, Florida Public Utilities-Indiantown Division and the Florida Division of Chesapeake Utilities Corporation for approval of Commercial Natural Gas Service Programs.

Recommendation - 130135

5. (5**) Docket No. 130147-GU Request for approval of tariff modifications applicable to natural gas vehicles and fueling facilities, by Florida City Gas.

Recommendation - 130147

6. (6) Docket No. 090538-TP Amended Complaint of Qwest Communications Company, LLC against MCImetro Access Transmission Services (d/b/a Verizon Access Transmission Services); XO Communications Services, Inc.; tw telecom of florida, l.p.; Granite Telecommunications, LLC; Broadwing Communications, LLC; Access Point, Inc.; Birch Communications, Inc.; Budget Prepay, Inc.; Bullseye Telecom, Inc.; DeltaCom, Inc.; Ernest Communications, Inc.; Flatel, Inc.; Navigator Telecommunications, LLC; PaeTec Communications, Inc.; STS Telecom, LLC; US LEC of Florida, LLC; Windstream Nuvox, Inc.; and John Does 1 through 50, for unlawful discrimination.

Recommendation - 090538

Shawna Senko

From: Ruth McHargue
Sent: Monday, August 12, 2013 5:03 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket # 130160-EI

Customer correspondence

From: Consumer Contact
Sent: Monday, August 12, 2013 4:33 PM
To: Ruth McHargue
Subject: To CLK Docket # 130160-EI

Copy on file, see 1119274C. DH

From: DEBORAH RUBIN [<mailto:mamarubin@msn.com>]
Sent: Monday, August 12, 2013 10:00 AM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Consumer Contact; rehwinkel.charles@leg.state.fl.us; kelly.jr@leg.state.fl.us
Subject: Edit Comments on Docket # 130160-EI

Please excuse the previous and now corrected typos. Please place this version on the public record.

Thank you,

Deborah Rubin

From: mamarubin@msn.com
To: commissioner.balbis@psc.state.fl.us; commissioner.brown@psc.state.fl.us; chairman.brise@psc.state.fl.us; commissioner.edgar@psc.state.fl.us; commissioner.graham@psc.state.fl.us; rehwinkel.charles@leg.state.fl.us; kelly.jr@leg.state.fl.us; mamarubin@msn.com
Subject: Comments on Docket # 130160-EI
Date: Sun, 11 Aug 2013 10:21:44 -0500

Dear Commissioners,

Please place on the public record pursuant to Docket # 130160-EI:

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I am asking you not to approve the docket. Instead, I ask that you demand transparency, and a thorough investigation and examination of all 6000 meters that are not communicating. The FPSC, as overseers, and FP&L must equally share in accountability to the People of Florida.

There are over 6,000 meters not communicating. FP&L wants to inspect and repair only 400. The fact that these meters are not working is evidence that FP&L did not conduct the installation process properly and indicates that the meters may be inherently defective and unsafe! FP&L contractors did not repair all of the meter enclosures they should have done, and THEY may have damaged others and/or the electrical sockets, themselves, during the rushed installation process.

Why is staff not recommending that FP&L inspect and repair all 6,000 meter enclosures? Clearly, this is what they should be doing--and the FPSC should be requiring proof of the problem and its resolution--not just unsubstantiated assurances from FP&L as is their usual way of working on behalf of the People of Florida--or is that working on the behalf of FP&L! FPSC should inform the People of Florida why they are not recommending--insisting--that all non-communicating meters must be inspected and repaired or replaced for the sake and safety of the consumer. Any damaged meter enclosures and sockets must be repaired and replaced as well, at no expense to the consumer. FP&L hired and quickly trained sub-contractors to roll out their massive deployment of network data system equipment, which includes new electrical meters, on the homes of Floridians--without fully informing customers of the operation or the hazards. FP&L paid these installers by the meter, therefore, incentivizing them to work quickly.

<http://microwavechasm.org/wp-content/uploads/2013/08/SMeterInstallerAd.pdf>

What does that say to you?

These subcontracted meter installers may have damaged the customers's properties, namely the meter enclosures and/or connection sites. And there may be other problems with the transmitting/transceiving part of the meters. Numerous models have been implicated in fires world wide.

<http://marylandsmartmeterawareness.org/smart-meter-news/don-baker-a-sensus-engineering-employee-filed-a-complaint-with-direct-personal-knowledge-that-these-alabama-smart-meters-were-defective-and-dangerous/>

Temperature increases in the meter occur just by energizing it:

http://www.eei.org/about/meetings/Meeting_Documents/2012Apr-TDM-Dimpfl.pdf

History

In the Columbus pilot over the course of a two year period AEP discovered approximately 25 meters that had had failed due to high temperatures or thermal failed due to high temperatures or thermal overload. These affected meters were primarily the GE 1-210+c. Analysis by AEP and GE concluded that overwhelmingly the root cause of the thermal overload was a poor connection in the meter base.

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Temp inside meter increased 16 degrees

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[Appendix 1]

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affect.

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- Provided information to the field who ran checks and provided feedback.
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FP&L's testing should be overseen by an independent third party representing the People and the FPSC. The FPSC should have to verify the evidence and share in the accountability for safety. FPSC must require evidence from FP&L that the meters are safe through evidentiary hearings.

Meter enclosures and sockets should be repaired without cost to the consumer.

FPSC knows there is a problem and they must act with due diligence to protect Floridians and their property. The People deserve to know the scope of the problem and FPSC should be demanding such information.

Anything else is a fire hazard. Don't burn the People of Florida--Again!

Sincerely,

Deborah M. Rubin

Shawna Senko

From: Carolyn Cannon
Sent: Monday, August 12, 2013 4:43 PM
To: Commissioner Correspondence
Subject: Smart Meters
Attachments: SKMBT_36313081215150.pdf

Hello,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130160

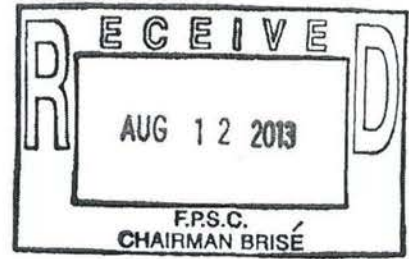
Thank you,

Carolyn Cannon
Commission Suite

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850



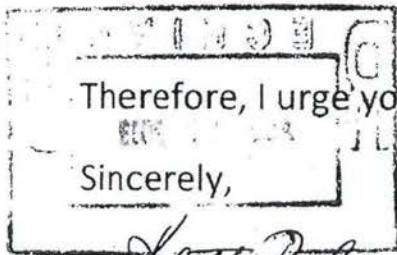
Re: Docket 130160

Dear Commissioner Ronald A. Brise'

I am asking you to represent the utility customer's interests with a "yes" vote for a public hearing on this issue. FPL's plan to do a pilot test analysis of 400 failed SMART METERS when the actual total of SMART METER failures is over 6000 leaves many unanswered questions. FPL is claiming that the problem is due to the housing of the meter. The housing is owned by the customer and is their financial responsibility. As I understand it the 400 customers in the pilot program would not be charged for this test, inspection, repair or replacement of the housing. However, the other 5600 plus customers who have failed SMART METERS may/would be charged.

First of all, FPL customers did not have the benefit of all the facts regarding SMART METERS before they were installed.

Secondly, FPL stated that at the time of installation they would inspect and repair the housing if needed with no cost to the customer. The installers hired by FPL were not licensed electricians and were paid per meter. They therefore hurried to daily install as many SMART METERS as possible to produce the highest paycheck. Repairing or inspecting or reporting inadequate housing would have detracted from their time. Attached is the hiring ad from Craig's list that was used to hire temporary installers.



Therefore, I urge you to vote "yes" for a public hearing on this matter.

Sincerely,

Kathy Bolam

Kathy Bolam

parentsof9@comcast.net

131 Flamingo Rd.

941-408-0013

Venice, Fl. 34293

[sarasota craigslist](#) > [jobs](#) > [skilled trades/artisan jobs](#)

[email this posting to a friend](#)

Avoid scams and fraud by dealing locally. Beware any deal involving Western Union, Moneygram, wire transfer, cashier check, money order, shipping, escrow, or any promise of transaction protection/certification/guarantee. [More info](#)

please flag with care: [?]

[miscategorized](#)

ELECTRIC METER INSTALLER (SARASOTA/PUNTA GORDA)

[prohibited](#)

[spam overpost](#)

[best of craigslist](#)

Date: 2012-05-08, 11:07AM EDT

Reply to: j4j4g-3003165069@job.craigslist.org

Vanguard Utility Service, Inc. has a current opportunity for AMI "Smart Meter" electric meter installers in the Sarasota/Punta Gorda Areas. The technician will be responsible for checking the existing Electric meter, replacing with a new digital electric meter and doing a final test of the meter. You will need to explain to the customer that we are doing a meter change out and answer any questions. Must accurately collect customer data and document the installations in writing and with handheld device. Complete training will be provided, but some basic understanding of field equipment installs is a plus. The technicians will work on a current meter change out project for FPL. Must be dependable, detail oriented, have good verbal skills and a neat/clean appearance. Must be comfortable interacting with customers and quality oriented. Must have the ability to use assigned tools properly and work within safety guidelines.

Compensation: \$30K-50K with benefits package.

(Opportunity for advancement)

Pay sheet: 2.00 per meter the avg. installer complete 90-120 meters a day.

60 meters a day = 120.00 a day x 5 = 600.00 a week x 52 = 31,200 a year
 70 meters a day = 140.00 a day x 5 = 700.00 a week x 52 = 36,400 a year
 80 meters a day = 160.00 a day x 5 = 800.00 a week x 52 = 41,600 a year
 90 meters a day = 180.00 a day x 5 = 900.00 a week x 52 = 46,800 a year
 100 meters a day = 200.00 a day x 5 = 1000.00 a week x 52 = 52,000 a year
 110 meters a day = 220.00 a day x 5 = 1100.00 a week x 52 = 57,200 a year
 120 meters a day = 240.00 a day x 5 = 1200.00 a week x 52 = 62,400 a year
 130 meters a day = 260.00 a day x 5 = 1300.00 a week x 52 = 67,600 a year

Qualifications:

Must be a High School graduate, or the Equivalent.

Must have a valid Driver's License.

Must have covered Pickup truck, SUV, Van, Station wagon or equivalent vehicle.

Must be detail oriented, have good verbal skills and a neat/clean appearance.

Must be comfortable interacting with customers and quality oriented.

Must have the ability to use assigned tools properly and work within safety guidelines.

Must have the ability to travel extensively to job assignments in Sarasota to Punta Gorda area

Paid Training will be provided

Must pass drug screening and background check. If you cannot pass both DO NOT APPLY.

Vanguard Utility Service values diversity and is an equal opportunity employer.
Apply in person at: Contact Larry Newton for directions 270-570-4776
611 CHARLOTTE ST PUNTA GORDA, FL 33950

- Location: SARASOTA/PUNTA GORDA
- Compensation: \$30K-50K with benefits package and paid training
- Principals only. Recruiters, please don't contact this job poster.
- Please, no phone calls about this job!
- Please do not contact job poster about other services, products or commercial interests.

PostingID: 3003165069

Copyright © 2012 craigslist, inc. [terms of use](#) [privacy policy](#) [feedback forum](#)

Shawna Senko

From: Ruth McHargue
Sent: Monday, August 12, 2013 5:02 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130208

Customer correspondence

From: Consumer Contact
Sent: Monday, August 12, 2013 4:34 PM
To: Ruth McHargue
Subject: To CLK Docket 130208

Copy on file, see 1119266C. DH

From: Jeffrey Conner [<mailto:j.conner1957@gmail.com>]
Sent: Sunday, August 11, 2013 1:11 PM
To: Consumer Contact
Subject: Refund of nuclear plant fees

I never thought it was fare to be charged by a for profit company to build a new facility (It' the same if I own two restaurants and I want to open a third I would tell all my customers you have to pay me \$5.00 to walk thru the door because I need the money to build the third restaurant). Having said that if there not going to build it they need to give the money back. It's a clear cut case.If this does not occur I guess somebody's in somebody's pocket because that would be the only reason not to. Thank You for your time,Jeffrey D. Conner P.S. I would understand this more if the plant was Government owned like the one 5 miles from my former home(stationed there) in Schweinfurt Germany but it was a tax. But then again that was a Socialist country not ours (or is it now?)

Shawna Senko

From: Terry Holdnak
Sent: Monday, August 12, 2013 11:06 AM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Docket 130160.pdf; Comments on Docket # 130160-EI; Edit Comments on Docket # 130160-EI

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Shawna Senko

From: DEBORAH RUBIN <mamarubin@msn.com>
Sent: Sunday, August 11, 2013 11:22 AM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham; rehwinkel.charles@leg.state.fl.us; kelly.jr@leg.state.fl.us; DEBORAH RUBIN
Subject: Comments on Docket # 130160-EI

Dear Commissioners,

Please place on the public record pursuant to Docket # 130160-EI:

The PSC staff recommendation argues that the OPC request for hearings should be denied and that Docket # 130160-EI be approved for FP&L to do a test. I asking you not to approve the docket. Instead, I ask that you demand transparency, a thorough investigation and examination of all 6000 meters that are not communicating. The PSC, as overseers, and FPL must equally share in accountability to the People of Florida.

There are over 6,000 meters not communicating. FP&L wants to inspect and repair only 400. The fact that these meters are not working says that FP&L did not conduct the installation process properly and indicates that the meters may be inherently defective and unsafe! FPL contractors did not repair all of the meter enclosures they should have done and may have damaged others themselves during the rushed installation process.

Why is staff not recommending that FP&L inspect and repair all 6,000 meter enclosures? Clearly, this is what they should be doing--and FPL should be requiring proof of the problem and its resolution--not just an unsubstantiated assurances from FPL as is their usual way of working on behalf of the People of Florida--or is that working on the behalf of FPL! FPSC should tell the People of Florida why they are not recommending--insisting--all non-communicating meters be inspected and repaired at no expense to the customer.

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<http://microwavechasm.org/wp-content/uploads/2013/08/SMeterInstallerAd.pdf>

What does that say to you?

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Temperature increases in the meter occur just be energizing it:

http://www.eei.org/about/meetings/Meeting_Documents/2012Apr-TDM-Dimpfl.pdf

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FP&L's testing should be overseen by an independent third party representing the People and the FPSC. The FPSC should have to verify the evidence and share in the accountability for safety. FPSC must require evidence from FP&L that the meters are safe through evidentiary hearings.

Meter enclosures and sockets should be repaired without cost to the consumer.

FPSC knows there is a problem and they must act with due diligence to protect Floridians and their property. The People deserve to know the scope of the problem and FPSC should be demanding such information.

Anything else is a fire hazard. Don't burn the People of Florida--Again!

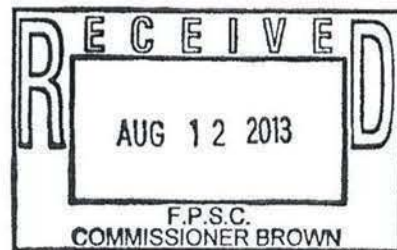
Sincerely,

Deborah M. Rubin

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, Florida 32399-0850



Re: Docket 130160

Dear Commissioner Julie Imanuel Brown

I am asking you to represent the utility customer's interests with a "yes" vote for a public hearing on this issue. FPL's plan to do a pilot test analysis of 400 failed SMART METERS when the actual total of SMART METER failures is over 6000 leaves many unanswered questions. FPL is claiming that the problem is due to the housing of the meter. The housing is owned by the customer and is their financial responsibility. As I understand it the 400 customers in the pilot program would not be charged for this test, inspection, repair or replacement of the housing. However, the other 5600 plus customers who have failed SMART METERS may/would be charged.

First of all, FPL customers did not have the benefit of all the facts regarding SMART METERS before they were installed.

Secondly, FPL stated that at the time of installation they would inspect and repair the housing if needed with no cost to the customer. The installers hired by FPL were not licensed electricians and were paid per meter. They therefore hurried to daily install as many SMART METERS as possible to produce the highest paycheck. Repairing or inspecting or reporting inadequate housing would have detracted from their time. Attached is the hiring ad from Craig's list that was used to hire temporary installers.

Therefore, I urge you to vote "yes" for a public hearing on this matter.

Sincerely,

Kathy Bolam

Kathy Bolam

parentsof9@comcast.net

131 Flamingo Rd.

941-408-0013

Venice, Fl. 34293

[sarasota craigslist](#) > [jobs](#) > [skilled trades/artisan jobs](#)[email this posting to a friend](#)

Avoid scams and fraud by dealing locally! Beware any deal involving Western Union, Moneygram, wire transfer, cashier check, money order, shipping, escrow, or any promise of transaction protection/certification/guarantee. [More info](#)

[please flag with care: \[?\]](#)[miscategorized](#)

ELECTRIC METER INSTALLER (SARASOTA/PUNTA GORDA)

[prohibited](#)[spam/overpost](#)[best of craigslist](#)

Date: 2012-05-08, 11:07AM EDT

Reply to: j4j4g-3003165069@job.craigslist.org [\(how to write replies\)](#)

Vanguard Utility Service, Inc. has a current opportunity for AMI "Smart Meter" electric meter installers in the Sarasota/Punta Gorda Areas. The technician will be responsible for checking the existing Electric meter, replacing with a new digital electric meter and doing a final test of the meter. You will need to explain to the customer that we are doing a meter change out and answer any questions. Must accurately collect customer data and document the installations in writing and with handheld device. Complete training will be provided, but some basic understanding of field equipment installs is a plus. The technicians will work on a current meter change out project for FPL. Must be dependable, detail oriented, have good verbal skills and a neat/clean appearance. Must be comfortable interacting with customers and quality oriented. Must have the ability to use assigned tools properly and work within safety guidelines.

Compensation: \$30K-50K with benefits package.

(Opportunity for advancement)

Pay sheet: 2.00 per meter the avg. installer complete 90-120 meters a day.

60 meters a day = 120.00 a day x 5 = 600.00 a week x 52 = 31,200 a year
 70 meters a day = 140.00 a day x 5 = 700.00 a week x 52 = 36,400 a year
 80 meters a day = 160.00 a day x 5 = 800.00 a week x 52 = 41,600 a year
 90 meters a day = 180.00 a day x 5 = 900.00 a week x 52 = 46,800 a year
 100 meters a day = 200.00 a day x 5 = 1000.00 a week x 52 = 52,000 a year
 110 meters a day = 220.00 a day x 5 = 1100.00 a week x 52 = 57,200 a year
 120 meters a day = 240.00 a day x 5 = 1200.00 a week x 52 = 62,400 a year
 130 meters a day = 260.00 a day x 5 = 1300.00 a week x 52 = 67,600 a year

Qualifications:

Must be a High School graduate, or the Equivalent.

Must have a valid Driver's License.

Must have covered Pickup truck, SUV, Van, Station wagon or equivalent vehicle.

Must be detail oriented, have good verbal skills and a neat/clean appearance.

Must be comfortable interacting with customers and quality oriented.

Must have the ability to use assigned tools properly and work within safety guidelines.

Must have the ability to travel extensively to job assignments in Sarasota to Punta Gorda area

Paid Training will be provided

Must pass drug screening and background check. If you cannot pass both DO NOT APPLY.

Vanguard Utility Service values diversity and is an equal opportunity employer.
Apply in person at: Contact Larry Newton for directions 270-570-4776
611 CHARLOTTE ST PUNTA GORDA, FL 33950

- Location: SARASOTA/PUNTA GORDA
- Compensation: \$30K-50K with benefits package and paid training
- Principals only. Recruiters, please don't contact this job poster.
- Please, no phone calls about this job!
- Please do not contact job poster about other services, products or commercial interests.

PostingID: 3003165069

Copyright © 2012 craigslist, inc. [terms of use](#) [privacy policy](#) [feedback forum](#)

Shawna Senko

From: Terry Holdnak
Sent: Friday, August 09, 2013 5:03 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Docket #130160-E1; Docket # 130160-EI

Follow Up Flag: Follow up
Flag Status: Completed

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Shawna Senko

From: sa.interiors@comcast.net
Sent: Friday, August 09, 2013 2:52 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; commissioner.polak@psc.state.fl.us; Office Of Commissioner Graham
Cc: Records Clerk
Subject: Docket #130160-E1

To: Chairman Brise' and Commissioners,
Re: Docket #130160-E1

The public is at a great disadvantage in comparison to the Goliath: FPL. I support the Florida Office of Public Counsel regarding evidentiary hearings on Docket #130160-E1. At what point does FPL incur any cost of doing business? From its inception, network management equipment (smart meters) was forced on an unsuspecting public and paid for by the public. All of this was under the guise of saving money. We now find out that there is NO savings, the dashboard was a hoax and we are paying for repairs in perpetuity. Further more, T.O.U.pricing is looming in the, not so, distant future.

Most alarming is the fact that many are now becoming ill from 24/7 pulsed, full body exposure to microwave radiation. In all fairness, please approve the OPC request. I am requesting that this email be entered into the public record.

Respectfully,
Stephanie Austin
Vice Chair, American Coalition for Property Rights
Florida Coalition for Health Against Smart Meters (CHASM)

Shawna Senko

From: jameshowland <jameshowland@bellsouth.net>
Sent: Friday, August 09, 2013 2:32 PM
To: Office of Commissioner Brown
Subject: Docket # 130160-EI

Please approve the OPC request for evidentiary hearings.

At a September 2012 PSC Meeting in Tallahassee, FL (where not one commissioner - but only staff, were present !)

I personally spoke against "smart meters" in regard to **MULTIPLE** meters **INSIDE** a building, asking if this situation could be proved safe!

Even an industry report stated they should be **outside** a building or in a **basement of a high rise**.

At that time, a request was made for a public hearing, but apparently we public citizens have been completely ignored.

It is time for you to do your due diligence.

Hope Howland
3580 S. Ocean Shore Blvd. #507
Flagler Beach, FL 32136

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 9, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Kathryn Cowdery, Senior Attorney, Office of the General Counsel *kc*
RE: 130160-EI - Petition for declaratory statement regarding the inspection, repair and replacement of meter enclosures for smart meter analytical tool, by Florida Power & Light Company.

Please place the attached correspondence in the correspondence side of docket file.

KWC/ace
Attachment

Ashley Eller

From: Kathryn Cowdery
Sent: Friday, August 09, 2013 8:22 AM
To: Ashley Eller
Subject: FW: Docket# 130160-EI

Please filed this in the Docket correspondence in Docket No. 130160-EI. Thank you.

From: Stasmd@aol.com [mailto:Stasmd@aol.com]
Sent: Thursday, August 08, 2013 10:01 PM
To: Chairman.drise@psc.state.fl.us
Cc: Kathryn Cowdery
Subject: Fwd: Docket# 130160-EI

In reference to Docket # 130160-EI, please approve the Office Of Public Councils' request for evidentiary hearings. The Staff Recommendations Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Just reviewing a few of the items (listed below) of the Staff Report shows that the FPL is foisting a major disaster on its customers.

These are some of the items from the Staff Report regarding the initial installation of Smart Meters:

(A) Were the enclosures and sockets properly inspected for wear by licensed electricians?

(B) The refusal to abide by the refusal of FPL to abide by order No. PSC-11-0194-DS-EI

(C) The current life span of analog meters 40 years vs. Smart Meters at 20 years (though apparently many have burst into flames long before that).

(D) The ability of the sockets to bear the increased load of SMART METERS, a networking device and a metering device. This compared to just a measuring device, analog meters. More load, more heat.

(D) In 2009 FPL requested funds to inspect, repair and or replace problem customer enclosures upon initial installations at no expense to the rate payers. this was granted under order PSC- 10-0153-FOF-EI. If this were done properly, why is

there a problem with a number of customer enclosures? FPL wants to dodge this cost because of poor installation and shift it onto rate payers.

In addition to all this, the Academy of Environmental Medicine has determined that Smart Meters are harmful to a persons health even if the meters do not go up in flames and burn down the houses to which they are attached as they apparently are prone to do. FPL, of course, denies any responsibility for damage incurred.

Peter Stasiowski, M.D.

Sylvia Stasiowski
Bradenton, FL
941 746 2426

Ashley Eller

From: Kathryn Cowdery
Sent: Friday, August 09, 2013 8:20 AM
To: Ashley Eller
Subject: FW: Docket # 130160-EI

Please have this correspondence filed in Docket No. 130160-EI. Thank you.

From: Andy [<mailto:bruceanna@tampabay.rr.com>]
Sent: Thursday, August 08, 2013 7:12 PM
To: Ronald A Brice
Cc: Kathryn Cowdery
Subject: Docket # 130160-EI

Dear Chairman Brise

In reference to Docket # 130160-EI, please approve the Office Of Public Councils' request for evidentiary hearings. The Staff Recommendations Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

These are some of the items from the Staff Report regarding the initial installation of Smart Meters.

- (A) Were the enclosures and sockets properly inspected for wear by licensed electricians?
- (B) The refusal to abide by the refusal of FPL to abide by order No. PSC-11-0194-DS-EI
- (C) The current life span of analog meters 40 years vs. Smart Meters at 20 years
- (D) The ability of the sockets to bear the increased load of SMART METERS a net working device and a metering device. This compared to just a measuring device, analog meters. More load, more heat.
- (D) In 2009 FPL requested funds to inspect, repair and or replace problem customer enclosures upon initial installations at no expense to the rate payers. this was granted under order PSC- 10-0153-FOF-EI. If this were done properly, why is there a problem with a number of customer enclosures? FPL wants to dodge this cost because of poor installation and shift it onto rate payers.

Andy Branco

Information from ESET NOD32 Antivirus, version of virus signature database 8665 (20130808)

The message was checked by ESET NOD32 Antivirus.

<http://www.eset.com>

Shawna Senko

From: Pamela Paultre
Sent: Friday, August 09, 2013 9:54 AM
To: Commissioner Correspondence
Subject: Docket no. #130160-EI
Attachments: Docket #130160-EI; Fwd: Docket# 130160-EI; Docket # 130160-EI; Fw: Docket # 130160-EI; Approve OPC Request for Evidentiary Hearings (Docket #130160-EI)

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130160.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

Shawna Senko

From: mbabson@windstream.net
Sent: Thursday, August 08, 2013 10:27 PM
To: Office of Commissioner Brisé; Office Of Commissioner Graham
Subject: Docket #130160-EI

Date: Thu, 8 Aug 2013 17:24:14 -0500
From: <mbabson@windstream.net>

Chairman Brise and Commissioner Graham:

FP&L has requested that you deny an evidentiary hearing which is being requested by ratepayers through the Office of Public Council. Your own Staff has issued a Recommendation Report which seems to be based less on careful questioning and analysis than on an attitude of 'completing the project' in a set time frame.

Given all of the unanswered questions raised by a very well informed Ms. Martin (whose letter will, of course, be made part of the record, as requested), this situation begs for a legal opinion.

If your Board is actually in existence for the purpose providing 'Safe and Reliable' energy, you MUST allow OPC's Motion for Administrating Ruling.

Thank you in advance.

Martha Babson Crescent City, FL. 386-698-4548

From: Stasmd@aol.com
Sent: Thursday, August 08, 2013 10:16 PM
To: Office of Commissioner Brisé
Cc: Kathryn Cowdery
Subject: Fwd: Docket# 130160-EI

In reference to Docket # 130160-EI, please approve the Office Of Public Councils' request for evidentiary hearings. The Staff Recommendations Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Just reviewing a few of the items (listed below) of the Staff Report shows that the FPL is foisting a major disaster on its customers.

These are some of the items from the Staff Report regarding the initial installation of Smart Meters:

(A) Were the enclosures and sockets properly inspected for wear by licensed electricians?

(B) The refusal to abide by the refusal of FPL to abide by order No. PSC-11-0194-DS-EI

(C) The current life span of analog meters 40 years vs. Smart Meters at 20 years (though apparently many have burst into flames long before that).

(D) The ability of the sockets to bear the increased load of SMART METERS, a networking device and a metering device. This compared to just a measuring device, analog meters. More load, more heat.

(D) In 2009 FPL requested funds to inspect, repair and or replace problem customer enclosures upon initial installations at no expense to the rate payers. this was granted under order PSC- 10-0153-FOF-EI. If this were done properly, why is there a problem with a number of customer enclosures? FPL wants to dodge this cost because of poor installation and shift it onto rate payers.

In addition to all this, the Academy of Environmental Medicine has determined that Smart Meters are harmful to a persons health even if the meters do not go up in flames and burn down the houses to which they are attached as they

apparently are prone to do. FPL, of course, denies any responsibility for damage incurred.

Peter Stasiowski, M.D.

Sylvia Stasiowski
Bradenton, FL
941 746 2426

Shawna Senko

From: Carolyn <carolynghazelnut@aol.com>
Sent: Thursday, August 08, 2013 8:24 PM
To: Office of Commissioner Brisé
Subject: Docket # 130160-EI

Dear Chairman Brisé

In reference to Docket # 130160-EI, please approve the Office Of Public Councils' request for evidentiary hearings. The Staff Recommendations Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

These are some of the items from the Staff Report regarding the initial installation of Smart Meters.

- (A) Were the enclosures and sockets properly inspected for wear by licensed electricians?
- (B) The refusal to abide by the refusal of FPL to abide by order No. PSC-11-0194-DS-EI
- (C) The current life span of analog meters 40 years vs. Smart Meters at 20 years
- (D) The ability of the sockets to bear the increased load of SMART METERS a net working device and a metering device. This compared to just a measuring device, analog meters. More load, more heat.
- (D) In 2009 FPL requested funds to inspect, repair and or replace problem customer enclosures upon initial installations at no expense to the rate payers. this was granted under order PSC- 10-0153-FOF-EI. If this were done properly, why is there a problem with a number of customer enclosures? FPL wants to dodge this cost because of poor installation and shift it onto rate payers.

Carolyn Branco

Shawna Senko

From: Andy <bruceanna@tampabay.rr.com>
Sent: Thursday, August 08, 2013 8:15 PM
To: Office of Commissioner Brisé
Subject: Fw: Docket # 130160-EI

Dear Chairman Brise

In reference to Docket # 130160-EI, please approve the Office Of Public Councils' request for evidentiary hearings. The Staff Recommendations Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

These are some of the items from the Staff Report regarding the initial installation of Smart Meters.

(A) Were the enclosures and sockets properly inspected for wear by licensed electricians?

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Andy Branco

Shawna Senko

From: TERRI - Heritage <heritagesigns@earthlink.net>
Sent: Thursday, August 08, 2013 4:19 PM
To: TERRI - Heritage
Subject: Approve OPC Request for Evidentiary Hearings (Docket #130160-EI)

In reference to Docket #130160-EI, please approve the OPC request for evidentiary hearings. The Staff recommendation Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Don't let us down now. Thank you SO much, TERRI

Shawna Senko

From: Terry Holdnak
Sent: Friday, August 09, 2013 5:03 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Docket #130160-EI; Docket # 130160-EI

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Shawna Senko

From: sa.interiors@comcast.net
Sent: Friday, August 09, 2013 2:52 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; commissioner.polak@psc.state.fl.us; Office Of Commissioner Graham
Cc: Records Clerk
Subject: Docket #130160-E1

To: Chairman Brise' and Commissioners,
Re: Docket #130160-E1

The public is at a great disadvantage in comparison to the Goliath: FPL. I support the Florida Office of Public Counsel regarding evidentiary hearings on Docket #130160-E1. At what point does FPL incur any cost of doing business? From its inception, network management equipment (smart meters) was forced on an unsuspecting public and paid for by the public. All of this was under the guise of saving money. We now find out that there is NO savings, the dashboard was a hoax and we are paying for repairs in perpetuity. Further more, T.O.U.pricing is looming in the, not so, distant future.

Most alarming is the fact that many are now becoming ill from 24/7 pulsed, full body exposure to microwave radiation. In all fairness, please approve the OPC request. I am requesting that this email be entered into the public record.

Respectfully,
Stephanie Austin
Vice Chair, American Coalition for Property Rights
Florida Coalition for Health Against Smart Meters (CHASM)

Shawna Senko

From: jameshowland <jameshowland@bellsouth.net>
Sent: Friday, August 09, 2013 2:32 PM
To: Office of Commissioner Brown
Subject: Docket # 130160-EI

Please approve the OPC request for evidentiary hearings.

At a September 2012 PSC Meeting in Tallahassee, FL (where not one commissioner - but only staff, were present !)

I personally spoke against "smart meters" in regard to **MULTIPLE** meters **INSIDE** a building, asking if this situation could be proved safe!

Even an industry report stated they should be **outside** a building or in a **basement of a high rise**.

At that time, a request was made for a public hearing, but apparently we public citizens have been completely ignored.

It is time for you to do your due diligence.

Hope Howland
3580 S. Ocean Shore Blvd. #507
Flagler Beach, FL 32136

Shawna Senko

From: Terry Holdnak
Sent: Friday, August 09, 2013 8:34 AM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Re: Docket #130160-EI; Fwd: Docket# 130160-EI; OPC request for evidentiary hearings;
Fwd: Docket #130160-EI; Docket #130160-EI

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Shawna Senko

From: Deb Caso <debracaso@hotmail.com>
Sent: Thursday, August 08, 2013 10:41 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Cc: Consumer Contact; rehwinkel.charles@leg.state.fl.us; kelly.jr@leg.state.fl.us
Subject: Re: Docket #130160-EI
Attachments: 04415-13 Evidentiary Hearing Request by OPC-FPL.pdf

In reference to Docket #130160-EI.

Dear Public Service Commissioners,

Smart Meter expenses put on the consumer needs further scrutiny. My hope is that you receive a tumultuous response to this request for a hearing.

Please approve the OPC request for evidentiary hearings. The Staff recommendation Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Respectfully,
Tony and Deb Caso,
Florida 34683

Shawna Senko

From: Stasmd@aol.com
Sent: Thursday, August 08, 2013 10:06 PM
To: Office Of Commissioner Edgar
Cc: Office Of Commissioner Graham; Office of Commissioner Balbis; Office of Commissioner Brown
Subject: Fwd: Docket# 130160-EI

From: Stasmd@aol.com
To: Stasmd@aol.com
Sent: 8/8/2013 8:02:53 P.M. Eastern Daylight Time
Subj: Fwd: Docket# 130160-EI

In reference to Docket # 130160-EI, please approve the Office Of Public Councils' request for evidentiary hearings. The Staff Recommendations Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Just reviewing a few of the items (listed below) of the Staff Report shows that the FPL is foisting a major disaster on its customers.

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In addition to all this, the Academy of Environmental Medicine has determined that Smart Meters are harmful to ones health even if the meters do not go up in flames and burn down the houses to which they are attached as they apparently are prone to do. FPL, of course, denies any responsibility for damage incurred.

Peter Stasiowski, M.D.

Sylvia Stasiowski
Bradenton, FL
941 746 2426

Shawna Senko

From: Monique Thomas <iwantmo2@hotmail.com>
Sent: Thursday, August 08, 2013 7:22 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: OPC request for evidentiary hearings

Dear Chairman Brises and Commissioners Balbis, Brown, Edgar and Graham,

In reference to Docket #130160-EI, please approve the OPC request for evidentiary hearings. The Staff recommendation Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Thank you,

Monique Thomas
Orange Park, FL 32073

Shawna Senko

From: mbabson@windstream.net
Sent: Thursday, August 08, 2013 6:44 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Commissioner.Graham@psc.stste.fl.us; Chairman.Brise@psc.stste.fl.us; Office Of Commissioner Edgar
Cc: Rehwinkel.Charles@leg.state.fl.us
Subject: Fwd: Docket #130160-EI

> Date: Thu, 8 Aug 2013 17:24:14 -0500
> From: <mbabson@windstream.net>
> To: Commissioner.Balbis@psc.state.fl.us, Commissioner.Brown@psc.state.fl.us,
 Commissioner.Graham@psc.stste.fl.us, Chairman.Brise@psc.stste.fl.us,
 Commissioner.Edgar@psc.state.fl.us
> Subject: Docket #130160-EI
> Cc: Rehwinkel.Charles@leg.state.fl.us
>
> Commissioners: (my previous email was cut short)
>
> FP&L has requested that you deny an evidentiary hearing which is being requested by ratepayers through the Office of Public Council. Your own Staff has issued a Recommendation Report which seems to be based less on careful questioning and analysis than on an attitude of 'completing the project' in a set time frame.
> Given all of the unanswered questions raised by a very well informed Ms. Martin (whose letter will, of course, be made part of the record, as requested), this situation begs for a legal opinion.
> If your Board is actually in existence for the purpose providing 'Safe and Reliable' energy, you MUST allow OPC's Motion for Administrating Ruling.
Thank you in advance. Martha Babson Crescent City, FL. 386-698-4548
>
>
>

Shawna Senko

From: mbabson@windstream.net
Sent: Thursday, August 08, 2013 6:24 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Commissioner.Graham@psc.stste.fl.us; Chairman.Brise@psc.stste.fl.us; Office Of Commissioner Edgar
Cc: Rehwinkel.Charles@leg.state.fl.us
Subject: Docket #130160-EI

Commissioners:

FP&L has requested that you deny an evidentiary hearing which is being requested by ratepayers through the Office of Public Council. Your own Staff has issued a Recommendation Report which seems to be based less on careful questioning and analysis than on an attitude of 'completing the project' in a set time frame. Given all of the unanswered questions raised by a very well informed Ms. Martin (whose letter will, of course, be made part of the record, as requested), this situation begs for a legal opinion. If your Board is actually in existence for the purpose providing 'Safe and Reliable'

Shawna Senko

From: Terry Holdnak
Sent: Thursday, August 08, 2013 4:58 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: FAILING SMART METERS; Approve OPC Request for Evidentiary Hearings (Docket # 130160-EI)

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Shawna Senko

From: Bill Owra <eei456@reagan.com>
Sent: Thursday, August 08, 2013 4:56 PM
Subject: FAILING SMART METERS

Commissioners: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed and evaluated in depth.

The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature. Please put it on your schedule at an early date.

Thank you.

BILL OWRA
PUNTA GORDA, FL

Shawna Senko

From: TERRI - Heritage <heritagesigns@earthlink.net>
Sent: Thursday, August 08, 2013 4:19 PM
To: TERRI - Heritage
Subject: Approve OPC Request for Evidentiary Hearings (Docket #130160-EI)

In reference to Docket #130160-EI, please approve the OPC request for evidentiary hearings. The Staff recommendation Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Don't let us down now. Thank you SO much, TERRI

Shawna Senko

From: Terry Holdnak
Sent: Thursday, August 08, 2013 4:21 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Comments re: Docket # 130160-EI

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
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Shawna Senko

From: Marilynne Martin <mmartin59@comcast.net>
Sent: Thursday, August 08, 2013 1:18 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Cc: Consumer Contact; rehwinkel.charles@leg.state.fl.us; Kelly,
Subject: Comments re: Docket # 130160-EI
Attachments: Comments to FPSC on Docket 130160-EI.doc

Dear Commissioners:

Attached is a letter containing my comments in regards to Docket # 130160 for which you will be meeting on this August 13, 2013.

I ask you to carefully consider these comments as well as make sure they become part of the official record for this Docket and are timely posted without "technical difficulties".

Best regards,
Marilynne Martin

Crystal Card

From: Office of Commissioner Balbis
Sent: Wednesday, August 21, 2013 9:59 AM
To: Commissioner Correspondence
Subject: FW: Reference to Docket #130160-EI

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Cristina

From: jameshowland [mailto:jameshowland@bellsouth.net]
Sent: Friday, August 09, 2013 2:31 PM
To: Office of Commissioner Balbis
Subject: Reference to Docket #130160-EI

Please approve the OPC request for evidentiary hearings.

At a September 2012 PSC Meeting in Tallahassee, FL (where not one commissioner - but only staff, were present !)

I personally spoke against "smart meters" in regard to **MULTIPLE** meters **INSIDE** a building, asking if this situation could be proved safe!

Even an industry report (EPRI) stated they should be **outside** a building or in a **basement of a high rise**.

At that time, a request was made for a public hearing, but apparently we public citizens have been completely ignored.

It is time for you to do your due diligence.

Hope Howland
3580 S. Ocean Shore Blvd. #507
Flagler Beach, FL 32136

Shawna Senko

From: Ruth McHargue
Sent: Thursday, August 08, 2013 4:31 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK (Docket #130160-EI)

Customer correspondence

From: Consumer Contact
Sent: Thursday, August 08, 2013 4:25 PM
To: Ruth McHargue
Subject: To CLK (Docket #130160-EI)

Copy on file, see 1119063C. DH

From: TERRI - Heritage [<mailto:heritagesigns@earthlink.net>]
Sent: Thursday, August 08, 2013 4:19 PM
To: TERRI - Heritage
Subject: Approve OPC Request for Evidentiary Hearings (Docket #130160-EI)

In reference to Docket #130160-EI, please approve the OPC request for evidentiary hearings. The Staff recommendation Report is inadequate and their recommendations should be dismissed. More data is needed in order to make any reasonable and prudent decisions.

Don't let us down now. Thank you SO much, TERRI

Shawna Senko

From: Office of Commissioner Balbis
Sent: Thursday, August 08, 2013 5:04 PM
To: Commissioner Correspondence
Subject: FW: FAILING SMART METERS

Follow Up Flag: Follow up
Flag Status: Completed

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,

Cristina

From: Bill Owra [<mailto:eei456@reagan.com>]
Sent: Thursday, August 08, 2013 4:56 PM
Subject: FAILING SMART METERS

Commissioners: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed and evaluated in depth.

The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature. Please put it on your schedule at an early date.

Thank you.

BILL OWRA
PUNTA GORDA, FL

Shawna Senko

From: Ruth McHargue
Sent: Thursday, August 08, 2013 2:22 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket # 130160-EI
Attachments: Comments to FPSC on Docket 130160-EI.doc

Customer correspondence

From: Consumer Contact
Sent: Thursday, August 08, 2013 1:41 PM
To: Ruth McHargue
Subject: To CLK Docket # 130160-EI

Copy on file, see 1119017C. DH

From: Marilynne Martin [<mailto:mmartin59@comcast.net>]
Sent: Thursday, August 08, 2013 1:18 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Cc: Consumer Contact; rehwinkel.charles@leg.state.fl.us; Kelly,
Subject: Comments re: Docket # 130160-EI

Dear Commissioners:

Attached is a letter containing my comments in regards to Docket # 130160 for which you will be meeting on this August 13, 2013.

I ask you to carefully consider these comments as well as make sure they become part of the official record for this Docket and are timely posted without "technical difficulties".

Best regards,
Marilynne Martin

Marilynne Martin
420 Cerromar Ct Unit #162
Venice, FL 34293
941-244-0783

August 8, 2013

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket 130160-EI – Comments on OPC’s Request for evidentiary hearings and Commission Staff’s Recommendation Report

Dear Commissioners,

I am writing to comment on Docket 130160-EI and request these comments be considered at your 8/13/13 meeting and also placed on public record for this docket in a timely fashion.

I first wish to express my support for the Office of Public Counsel’s (OPC’s) request that the Commission open an evidentiary hearing regarding FP&L’s request for *“declaratory statement regarding the inspection, repair and replacement of meter enclosures for smart meter analytical tool”* that appears to be due to the failure of their network communication equipment to properly function in such enclosures. I also wish to comment on the Commission’s Staff (“Staff”) Recommendation Report (“Staff Report”) and its inadequacies to serve the ratepayers interests.

Before going into the inadequacies of the Staff Report that fail to identify all the appropriate facts in this matter that lead to the **“changed circumstances”** that warrant such hearings, I would like to present some facts and history:

1. Meter Enclosures are the rightfully owned **private property** and responsibility of the customer (aka as the ratepayer). This fact does not seem to be in question as the Staff Report clearly shows that fact in its citations in “Case Background” and FP&L makes these assertions throughout their petition, data request responses and other filings.
2. The Commission granted approval for FP&L to install their “smart meters” in the 4.5 million customer’ owned meter enclosures in the 2009 rate case, order PSC-10-0153-FOF-EI, including approving FP&L’s request for funds to inspect, repair and/or replace problem customer meter enclosures.
3. FP&L requested and the Commission approved in Order PSC-11-0194-DS-EI the inspection of the customer owned meter enclosures and any associated repairs necessary during the initial “smart meter” installation process to ensure the meter enclosure was appropriate and in good condition to accept the “smart meter”. Such inspection and repair was to be performed at no cost to the customer.
4. FP&L completed their installations of “smart meters” and obligations under Order PSC-11-0194-DS-EI in February 2013. FP&L indicated in its response to Data request # 3 *“FP&L’s Smart Meter Deployment Project involved the **successful** installation of*

approximately 4.5 million smart meters from September 2009 to February 2013. The meters have been **operational** from the time of installation." (Emphasis added).

5. FP&L files a petition in June 2013 requesting permission to **Re-Inspect** 400 customers meter enclosures because of potential overheating issues and they suspect the problem is due to **faulty meter enclosures**. They further state "The ability of the meter to accurately record energy use is not affected when these communication failures occur. It is strictly the ability to remotely communicate that is affected." They believe that repairing such meter enclosures at no cost to the individual customer is consistent with prior rulings and such costs should be born by the ratepayer at large (not the shareholder or individual customer).
6. Staff recommends the petition be approved and the OPC request for hearing be denied.

Inadequacies of Staff Recommendation Report

Is Staff and FP&L correct in stating this petition is consistent with past rulings?

Neither Staff nor FP&L has provided sufficient evidence that the proposed "pilot program of 400 meters" for the purpose of developing a "predictive tool" is consistent with PSC 95-0131-FOF-EI or PSC-11-0194-DS-EI. The former establishes the customer's obligation to install and maintain in good working order a meter enclosure for FP&L to place its meter. The latter provides a ruling that FP&L will inspect all meter enclosures during the initial installation of the "smart meter" and make sure they are in appropriate condition to accept the new "smart meter". If the meter enclosures are not in proper condition upon initial installation than FP&L will repair or replace the meter enclosure at no cost to the customer. Per the PSC Order 11-0194-DS-EI, page 3, par. 2:

"This action is taken as part of the system-wide installation of smart meters and represents an effort to avoid a situation where the individual customer experiences problems with the meter and/or meter enclosure within a relatively short time following the change-out. Accordingly, FP&L does not believe that the individual customer should be responsible for the costs associated with this work." (Emphasis added)

FP&L is asking the Commission to inspect meter enclosures for this pilot and make repairs and/or replacement if necessary at no cost to the customer. Staff and FP&L fail to mention and deal with the fact that such meter enclosures were supposed to be inspected when the smart meter was originally installed. It appears that FP&L is admitting it **failed to carry out its obligations** under Order PSC-11-0194-DS-EI and Staff is sanctioning such unconscionable behavior.

1. Why should the ratepayers bear the expenses of a **second inspection**? Does this not constitute "**changed circumstances**" that Staff and FP&L argue does not exist?
2. How can FP&L state that the installation is complete and "successful" when they believe there are meter enclosures with problems and meters routinely "stop communicating"?
3. Why is FP&L agreeing to inspect and repair only 400-meter enclosures when they admit thousands of smart meters are not communicating properly? Does the 400 meters represent all the non-communicating meters that are believed to be caused by meter enclosure problems or just a portion? If it is a portion, why is Staff not concerned with

the fact that thousand more meters are not functioning properly and customers are not receiving timely usage data, the whole point of this stupid smart meter? Where is the Staff recommendation to rectify the problem with these customers? Is that an admission by Staff and FP&L that the interval usage data is really not important and doesn't need to be delivered timely to the customer? Will the thousands not selected for the pilot be unjustly required to pay for their own meter enclosure repair/replacement?

4. Shouldn't Staff in it's role be recommending that the petition be denied and FP&L should be ordered to re-inspect all non-communicating meters and correct any meter enclosure problems found, at shareholders expense (since the ratepayer paid for the first inspection and installation), in order to properly fulfill their obligation under PSC 11-0194-DS-EI?

Did Staff inquire and gather all the facts to determine exactly how properly inspected meter enclosures at installation in accordance with the "Orders" they cite are causing overheating "within a relatively short time following the change out"?

No. Staff failed in its data request process and Staff Report to adequately explore whether the meter enclosure problems that FP&L has described in its new petition are due to the use of unlicensed electrical workers in the initial installation process. In my letter submitted at the Smart Meter Workshop on September 20, 2012, I alerted the Commission and its staff to the fact that FP&L's sub-contractors were advertising on Craig's List, requiring no electrical experience and paying by the meter. An electrical contractors license was not required.

As a reminder, the ad noted the following qualifications and pay for the position:

Qualifications:

- Must be a High School graduate, or the Equivalent.
 - Must have a valid Driver's License.
 - Must have covered Pickup truck, SUV, Van, Station wagon or equivalent vehicle.
 - Must be detail oriented, have good verbal skills and a neat/clean appearance.
 - Must be comfortable interacting with customers and quality oriented.
 - Must have the ability to use assigned tools properly and work within safety guidelines.
 - Must have the ability to travel extensively to job assignments in Sarasoda to Punta Gorda area
- Paid Training will be provided

Compensation: \$30K-50K with benefits package.

(Opportunity for advancement)

Pay sheet: 2.00 per meter the avg. installer complete 90-120 meters a day.

60 meters a day = 120.00 a day x 5 = 600.00 a week x 52 = 31,200 a year
70 meters a day = 140.00 a day x 5 = 700.00 a week x 52 = 36,400 a year
80 meters a day = 160.00 a day x 5 = 800.00 a week x 52 = 41,600 a year
90 meters a day = 180.00 a day x 5 = 900.00 a week x 52 = 46,800 a year
100 meters a day = 200.00 a day x 5 = 1000.00 a week x 52 = 52,000 a year
110 meters a day = 220.00 a day x 5 = 1100.00 a week x 52 = 57,200 a year
120 meters a day = 240.00 a day x 5 = 1200.00 a week x 52 = 62,400 a year
130 meters a day = 260.00 a day x 5 = 1300.00 a week x 52 = 67,600 a year

It would be against the County Code for a Florida resident to allow someone other than a licensed electrician to do work on my meter enclosure. Yet FP&L, with the Commission's blessing, allowed unlicensed sub-contractors with no electrical background and only a few weeks training to make an important determination that the meter enclosure was in adequate condition per the terms agreed to in Order PSC-11- 0194-DS-EI.

As I stated in my "facts and history" section, everyone agrees that the meter enclosure is the rightfully owned property of the customer. The Commission and its staff when approving FP&L's smart meter project had an implicit fiduciary obligation to the property owner to ensure this installation was performed by qualified personnel. The Commission and its staff cite no references (testimony, etc.) in any of the recommendation reports showing due diligence in evaluating the overall conditions of the meter enclosures, its ability to accept network management and communication equipment and the proper qualifications for inspections before approving these meters.

Nor do they point to any definitions as it relates to what is meant by "within a relatively short time following the change out". As our fiduciary, can the Commission and its' staff explain to the ratepayer what "warranty" you negotiated on our behalf in this transaction? Does "relatively short time-frame" mean we get a 7 day warranty, 30 day warranty, 90 day warranty, 180 day warranty, 1 year warranty, 3 year warranty, etc.? By failing to define your terms and do proper due diligence you have left the ratepayer in an awful position of "responsibility without authority". We have the responsibility for the enclosure while you usurped our authority of what may be placed in it and by whom.

1. Is it reasonable to assume that some of these newly hired and newly trained installers were not qualified to make the determination of the condition of the meter enclosures?
2. Is it reasonable to assume that due to inexperience and compensation plans (which incent them to work fast) some installers did not alert FP&L of problems they should have at the point of initial installation and installations were made in faulty meter enclosures putting the customer at a safety risk?
3. And if that did occur, is it proper to burden the ratepayer with the cost of such failures?
4. Does this constitute "**changed circumstances**"?

Is FP&L's request for the Commission to deny OPC's request for hearings substantiated?

No. FP&L, in its response to OPC's Motion for Administrative Ruling, states in par. 3 that *"the purpose and intent of the orders is to very clearly state that individual customers bear the costs associated with the initial installation of meter enclosures, along with the cost associated with the repair and replacement of the meter enclosures when repair or replacement is required due to obsolescence or wear."* This is clearly FALSE as it relates to Order PSC-11-0194-DS-EI.

As noted above, Order 11-0194-DS-EI was to seek permission to repair/replace worn and unsuitable meter enclosures at no cost to the customer in order to ensure a safe and speedy deployment of smart meters. It was originally approved clearly **to avoid a situation where the**

individual customer experiences problems with the meter and/or meter enclosure within a relatively short time following the change-out.

We seem to unfortunately be in that very situation today that the Order attempted to avoid, where problems are being experienced shortly after change-out. The Staff's Data Requests to FP&L and their Report fail to explore the many aspects of why these meters are failing if FP&L did the proper job upon installation. Nowhere does Staff request data regarding when these meters failed, how often they fail, and why FP&L thinks the failures have to do with meter enclosure conditions, such as "corrosion, broken meter blocks and loose connections", if they were properly inspected and repaired upon installation. Could the conditions in the customer's meter enclosures really deteriorate that soon after the smart meter installation if properly inspected? If so, was it really safe for them to install the initial smart meter to begin with? Does this constitute "**changed circumstances**"?

FP&L's petition states

*"More specifically, FP&L petitions the Commission for a declaratory statement that FP&L's repair and/or replacement of a small number of customer-owned meter sockets and bases ("meter enclosures" or "enclosure") in conjunction with the further validation and refinement of a predictive tool that allows for the proactive identification of probable future **smart meter communications failures** caused by conditions within the customer-owned enclosure is consistent with Order No. 18893 No. Psc-95-0131-FOF-EI and Order No. PSC-11-0194-DS+EI."* (Emphasis added)

They further state in par 14 of the petition that

*"during the deployment phase the Company determined that a number of installed meters **stopped communicating**. Upon inspection it was determined that several of the meters had experienced **heat damage caused by problems with the customer-owned enclosures**."*

FP&L further states in response to Data Request #3

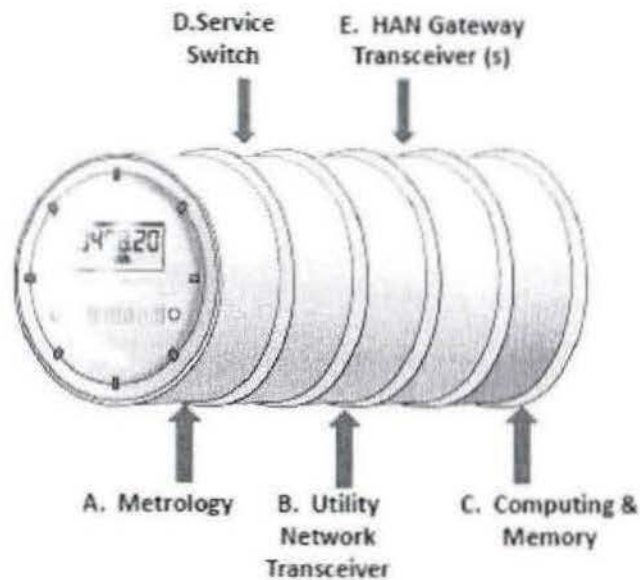
*"**The ability of the meter to accurately record energy use is not affected when these communication failures occur.** It is strictly the ability to remotely communicate that is affected."*

Order No. 18893 that FP&L cites in its petition and Staff references in its Report clearly indicates:

*"Since self-contained meter enclosures are not part of the utility function, **but simply house the meter itself**, their costs should be borne by the customer when the structure is initially wired for electric service or when it must be replaced due to obsolescence and wear."* (Emphasis added)

The distinction between the smart meter accurately recording usage and the smart meter "not communicating" constitutes a "**changed circumstance**" since a smart meter is no longer "simply a meter" (measuring device) but more appropriately should be classified as "network management and communication equipment" and is clearly providing a changed role.

4.51 Metering



Lawrence Berkeley National Laboratory Smart Grid Technology Deployment Project

Did the Commission and its Staff act appropriately and fulfill its fiduciary responsibilities in originally approving smart meters?

No. Order No 18893 cited above is important. I personally questioned both the Commission and Staff about the nature of this equipment that the industry calls a "smart meter". I have asserted it is more than "simply a meter" and it is more accurately "network management and communication equipment" and stated so in both my oral and written comments at the Smart Meter Workshop on September 20, 2012. [Note: Neither the Commission or its Staff has ever responded to my query. It was completely ignored in the Smart Meter Workshop Report. I am still waiting for the reference of your legal authority to force the establishment of a communication network on my home, in a meter enclosure for which I own, without my consent.]

Staff fails to cite in any of the Recommendation Reports or Orders where they get the jurisdiction or historical precedence to approve such equipment for insertion in customer owned enclosures meant only for meters.

The exhibit above is an Internet screenshot of an illustration in a presentation given by Chuck Goldman of Lawrence Berkeley National Laboratory on 7/8/10 at the Mid-Atlantic Conference of Regulatory Utility Commissioners. As it clearly notes a "smart meter" is equipment that contains the following components:

- A. Metrology
- B. Utility Network Transceiver

- C. Computing & Memory
- D. Service Switch
- E. HAN Gateway Transceiver (s)

Not pictured but also included in a Switching Mode Power Supply (SMPS)

A “smart meter” is substantially different than the analog meter for which Order No 18893 was based on. The meter enclosure is no longer “simply housing a meter” but is now housing a meter and the utility’s communication network. This is confirmed in FP&L’s Response to data request No 5 where they state, *“Smart Meters have two primary components. The first is an electric meter which registers customer energy use, and the second is an integrated communication module that enables remote communications with the meter.”* They further state, *“This loss of communication had no impact on the accuracy, registration, or performance of the electric meter itself.”*

This begs for a legal opinion. **Does the customer have the duty to provide a meter enclosure capable of supporting the meter component only or both components?** If our responsibility is to have a meter enclosure sufficient to support a meter only, as was the original intent under Order 18893, and it is only the utility’s integrated communication model that fails, do customers need to repair or replace their meter enclosures upon request of the utility in the future upon notice from this “predictive tool”? If not, is this pilot for this “predictive tool” necessary? Was this anticipated in the original Orders referred to in Staff’s report and if not, does this constitute a “**changed circumstance**”?

My understanding is that analog meters have a useful life of approximately 40 years. The new “smart meters” supposedly have a useful life of 20 years (and in my professional opinion as a CPA of over 30 years, this is highly suspect and questionable). Florida’s residents have meter enclosures that lasted for 50 years or more. Will the useful life of the meter enclosure be diminished now that it is housing this sophisticated communication equipment? Should the useful life of the “smart meter” itself be re-evaluated now that it is showing sensitivity to heat so quickly? Was this factor considered in the previous Orders Staff mentioned in their Report? If not, does this constitute a “**changed circumstances**”?

Does Staff present consistent logic regarding the use of “hypothetical situations” in petitions?

FP&L in its petition and data requests responses repeatedly make unsubstantiated claims regarding the excess heat being generated and it being caused by the conditions in the meter enclosure and the staff failed to ask any follow-up questions. In response to Data Request No 8, FP&L admits, *“a field examination of customer-owned meter enclosures was not conducted during this time”*. FP&L further states, *“this is an **initial hypothesis**”*. Thus FP&L has not documented evidence that the condition of the meter enclosures is responsible for generating excessive heat. FP&L only offers a hypothesis. In Staff’s report they state on page 7 that according to Rule 28-105.002 *“The petition must demonstrate a present, ascertained statement of facts and **may not be merely a hypothetical situation.**”* [Emphasis added]

In addition, FP&L states in Data Request Responses to No. 13 & 14 *“Meters do not cause damage to the meter enclosures in which they are installed. On Contrary, the meters are directly subjected*

to the operating conditions of the meter enclosure.” FP&L has not provided any evidence in their responses to substantiate this statement and Staff did not ask for substantiation in a follow-up data request. This statement may have been true for an electromechanical meter, and Staff and FP&L may be placing their confidence in this statement based on historical experience, but no evidence was provided for the “smart meter”.

FP&L is placing sophisticated digital Network Management and Communication Equipment in an enclosure designed for an analog electromechanical meter. As the illustration above indicates it includes many more componentry than metrology. What evidence can FP&L and Staff provide to prove that the Utility Network Transceiver is not generating additional heat in the meter? What questions did staff ask regarding the number and frequency of transmissions that were being made per day by the failing meters? Who is to say that the heat damage is not a reflection of a manufacturer’s design flaw due to the physical location of the transmitter in the “smart meter” being too close to the connections? Or whether these solid-state components are generating their own heat causing damage? Or whether the inexperienced installer failed to place enough grease between the heat sink and the transmission device? Or the physical location of the meter (exposure to direct sunlight, improper air circulation, placement by an A/C compressor to name a few) is not the cause of the problems being experienced? Is excessive rain playing havoc with this sensitive equipment? So many questions, so few answers.

Not all “smart meters” are created equal! Some “smart meters” are collectors that transmit many more times a day than the average meter. Also, since it is a “mesh network” my understanding is that the pattern of transmission will vary day to day. Note: FP&L has said that the communication failure issues are sporadic and vary each day. Also note that FP&L indicated that they experienced communication issues due to obstructions. We know that cell phones power up and work harder when they are having difficulty finding the signal. Could obstructions be causing the non-communicating meters to work harder at transmitting and thus generate excessive heat? If “smart meters” are acting as collectors and transmitting continually are they generating excessive heat and damaging the meter enclosure in addition to the meter? We all know that if you have a short phone call on a cellular phone it won’t get hot. But the longer you talk, the hotter the phone gets.

In addition, electromagnetic fields are known to cause corrosion. What are the measurements of the EMF’s for an analog meter as compared to a “smart meter”? Could the new componentry be giving off excessive EMF’s that are accelerating the pace of corrosion of the meter enclosure?

Is Staff justified in recommending not validating the facts provided as Rule 28-105.003 permits?

FP&L states inconsistencies that defy logic and Staff agrees with them. On page 13 & 14 of Staff’s Report Staff reiterate three “statements of facts” from FP&L

*“In light of the foregoing, FP&L seeks a declaratory statement that individual customers whose meter enclosures will be inspected, repaired or replaced for a limited period of time in conjunction with the further **validation of the predictive tool...should not individually bear the expenses** associated with inspection or necessary repair or replacement, and that such action is **consistent** with order No, ...” [Emphasis added]*

"FP&L has not asked for a declaratory statement concerning the Project and therefore the Project is not being addressed by this recommendation" [Emphasis added]

*"2) FP&L has **now completed the work addressed in that order**" (PSC-11-0194-DS-EI)*

This old former auditor will address once more the 800-pound gorilla in the room. If the work has been completed under PSC 11-0194-DS-EI what do we have to talk about? FP&L can inspect all of the 4000 meters enclosures under question and if they are not in proper order they should follow routine rules and notify the customer they need to have it repaired, no? FP&L and Staff have failed to build the connection or relevance to PSC 11-0194-DS-EI. You can't say that the work has been completed under that order and then say this new request is consistent with it, can you? If the meter enclosure was adequate upon installation of the smart meter and now it has worn down, then it would be consistent with PSC-11-0194-DS-EI to have the customer pay for the repairs. Why is Staff recommending the opposite?

Staff's Report states

*"Pursuant to Rule 28-105.003, F.A.C., an agency may rely on the statements of fact contained in the petition for declaratory statement without taking a position on the validity of the facts. In Issue 1, **staff recommends that the Commission rely on the specific statements of facts set forth in FPL's Petition and FPL's First data request without taking a position on the validity of the facts.** If the Commission issues a declaratory statement, the order will be controlling as to those alleged facts, and not as to other, different or additional facts." [Emphasis added]*

Staff recommends but Staff does not back up such recommendations with reasons why Staff does not want to validate the facts. This is why government has low approval ratings. I'll translate how I read it. "The rules says I don't have to do the work (due diligence) if I don't want to. I'm lazy and I don't want to." Or, "I was negligent in my due diligent responsibilities in the previous rate case and petition filings. I do not want to highlight such negligence so please just rubberstamp this and lets file this baby in the cabinet quickly. We need by law to have this decided on in 90 days and I have vacation coming up."

Can I remind this Commission that this smart grid project is costing ratepayers over \$600 million and federal tax payers an additional \$200 million (stimulus grant) in new debt at a time when our economic environment is worse than the Great Depression? Where is the oversight by the Commission and its staff on this expensive project? For example, the Commission ruled that FP&L needed to provide an annual report on smart meters but seems to have provided no parameters on what the report needed to include. So in March 2012, FP&L reports a dismal usage by its customers of their energy dashboard and then in its March 2013 update report, FP&L remains silent on the issue of usage. One of the major reasons and "benefits" being touted for forcing these meters on our homes is to provide us with "information on our energy usage" to help us "understand how we use energy and when" and this Commission doesn't require a reporting of such numbers. Are you afraid to know the truth? Equally important in this petition Staff shows little concern that on any given day thousands of these meters fail to communicate and thus usage is not available to the customer. Does this not constitute a "**changed circumstance**"?

Does FP&L's history as it relates to statement of fact warrant such trust from Commission and its Staff?

No. Let's examine FP&L's history of bad assumptions as it pertains to smart meters. Let me give you three examples.

First, FP&L's overall ability to forecast costs as it relates to this new technology rollout does not support such trust.

From 2009 rate – promised savings by FP&L of installing smart meters in which the Commission based its approval decision.

ANALYSIS

FPL Witness Santos testified that the savings from AMI will only happen after the completion of the entire AMI project. (TR 6048) AMI savings will not happen in ratio to the implementation of the meters. (TR 6049) Witness Santos testified that the savings will only occur after an integration of software, completion of new databases, implementation of cyber security, development of measures to maximize new functionality, and training on the new systems and processes is completed. (TR 6049) The witness testified that the project could be deferred, but FPL believes that the technology is ready, and that FPL wants to be able to help shape the market. (TR 1599, TR 1601) Below is a spreadsheet showing the capital expenditures and the associated savings from AMI implementation. (EXH 35 BSP 1712)

Deployment	2009	2010	2011	2012	2013	Total
Meters (Thousands)	170	1,128	1,099	1,076	873	4,346
Capital (Millions)	\$43.7	\$168.5	\$158.7	\$151.5	\$122.5	\$645
O&M (Thousands)	\$2,274	\$6,883	\$8,910	\$11,882	\$10,458	
Savings (Thousands)	(\$167)	(\$418)	(\$4,700)	(\$18,203)	(\$30,401)	
Net O&M (Thousands)	\$2,106	\$6,465	\$4,210	(\$6,321)	(\$19,943)	

Note: Total 5 yr net O&M = \$(13,483). The customer will save money! Hail the Emperor, he is good!

From 2012 rate case – how quick those savings disappear!

Below is the updated Table 13 from page 95 of Order No. PSC-10-0153-FOF-EI. This table reflects the current best estimates.

Deployment	2009	2010	2011	2012	2013	5 Yr Total
Meters (Thousands)	97	1,242	1,307	1,441	343	4,429
Capital (Millions)	\$32.8	\$161.7	\$187.5	\$205.9	\$56.0	\$643.9
O&M (Thousands)	\$1,662	\$7,421	\$13,705	\$18,537	\$21,070	
Savings (Thousands)	(\$173)	(\$449)	(\$3,179)	(\$9,125)	(\$17,586)	
Net O&M (Thousands)	\$1,489	\$6,972	\$10,526	\$9,413	\$3,484	

(Excludes payroll and store loaders)

Note: Total 5 year net O&M = \$31,884. The Emperor has no clothes!

Second. FP&L stated and staff regurgitated in the first declaratory petition an estimated .39 percent repair or replacement rate of meter enclosures for 2010 and both stated they would not anticipate that rate to differ materially in the future deployment. In FP&L's latest petition they are stating a repair and replacement rate of 4%. Does that not constitute a "**changed circumstance**"?

And third, FP&L states that they have successfully completed the initial deployment of smart meters, which they were obligated to inspect all meters, and out of the other side of their mouth in this recent filing they state that they need to inspect 400 meter enclosures due to "*meter enclosure conditions referred to include but are not limited to corrosion, broken meter blocks and loose connections*".

Clearly they either did not properly inspect the enclosures before installation and the use of unqualified installers as opposed to licensed electricians to make these inspections was a big mistake. This is admitted in so much words in their data request response No. 16 where they state "*Once a meter and meter enclosure has been selected, a **licensed electrician** will contact the customer to schedule an appointment to **conduct an inspection of the condition of the meter enclosure and meter.***" (Emphasis added)

As a financial accountant for NYNEX many decades back I was always in awe of how the Revenue Forecasting Departments could accurately forecast revenue. They did this with models developed over many decades of historical data. I do not wish here to insult FP&L and its employees nor the Commission Staff. I am sure both are equally as dedicated as the old Bell Operating employees were. I just wish to remind the Commission that smart meters and the smart grid is new uncharted territory for all parties. As such, it would be imprudent to place the same type of reliance on data from the utilities that you did in the past since this technology is very new and Commission Staff and FP&L have no experience with it.

Before the Commission rules in favor of the Staff Recommendation contending they should rely on the facts and not validate them, does the Commission not have an obligation to determine if Staff has gathered and asked for all the facts? For example, does each of the 4.5 million FP&L customers have the same "smart meter" installed? If not, are there any similar characteristics of the non-communicating meters? Smart meters are a new technology that was quickly rolled out without thorough testing. Many problems were encountered in initial rollouts particularly with overheating. If GE made changes to the smart meter design over the period of 2009-2013 when FP&L did its installations, is it possible that certain of these meters, say earlier versions, are experiencing these problems and not others?

Concluding Statement

The Commission should not rule in favor of Staff Recommendations contained in their Report. The Commission should approve evidentiary hearings as requested by the OPC. I will leave all the legal eagles to battle the specifics of the law on these hearings being requested. If the Commission concludes that for specific legal reasons it can not approve the request of the OPC than the Commission should deny FPL's request and issue an Order for FP&L to re-inspect all non-communicating meters and if deficient they should be required to repair/replace at shareholder expense. The Commission should also issue an order to open up a specific Docket to address the concerns I have outlined in these comments as well as those issues brought to

you by others. It is time to review this smart meter project, make sure it is on target and meeting the specific goals originally intended and understand the operational issues that are occurring.

One way or another due process must be served. That due process is proper public hearings. It can be done in your hearing room or in a Courtroom. Choose your poison. (Wink, wink – your hearing room is cheaper and easier for all).

Sincerely,

Marilynne Martin

Shawna Senko

From: Ruth McHargue
Sent: Thursday, August 08, 2013 10:34 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket # 130160-EI

Follow Up Flag: Follow up
Flag Status: Completed

Customer correspondence

From: Consumer Contact
Sent: Thursday, August 08, 2013 8:25 AM
To: Ruth McHargue
Subject: To CLK Docket # 130160-EI

Copy on file, see 1118930C. DH

From: Dave [<mailto:dwatkins48@cfl.rr.com>]
Sent: Wednesday, August 07, 2013 6:10 PM
To: Consumer Contact
Cc: Kathryn Cowdery; kelly.jr@leg.state.fl.us
Subject: Docket # 130160-EI

Dear Sir/Madam:

This letter is in reference to Docket # 130160-EI as listed above. I wish to request that the OPC request for evidentiary hearings be taken seriously and put into action. I do not approve of FP&L's request to quash this hearing. There are still a lot of unanswered questions surrounding the meter change out statewide by FP&L and their contractors. As an experienced R.F. and general electronics technician and engineer for over 50 years along with 35 years in ground communications at J.F.Kennedy Space Center here in Florida. Presently retired but currently holding the position of Chief Engineer for WPGS A.M. 840 radio in Titusville, Fla. I feel I have a valid background to pose some of the following questions.

1 - When changing out the electric meters from the old to the new "Smart Meters", why were not the in place meter enclosures given a good physical inspection in order to avoid what is now happening? A lot of meter failures and possibly combustion in some cases. This is an easy chore for experienced personel, and could have avoided having to go back and "do it all over again". Things to look for would be internal corrosion and dirt. Receptacle blades spread too wide to accomodate the new meter, or too tight to accomodate the new meter resulting in having to "Force it in place". Insulation damage or chipping inside the enclosure. ----- We live in a very corrosive and salt prone environment. Especially near the coast. How many of these failures are on or near the seacoast in a corrosive salt environment? Was a dielectric lubricant grease put on the pins of the new meters? Keep in mind that an old meter can be in place for many years with no trouble, even with dirt and corrosion. The contact is well made and established over time, but when this connection is disturbed and another set of contacts are inserted in place, the existing corrosion and weakened metal parts are moved, adverse things start happening like high resistance connections resulting in heating of the contacts, resulting in more corrosion and carbonized waste material being built up leading to intermittent operation and eventual failure.

2 - Did anyone even check the new meter contact pins to see if they are exactly the same thickness as the old ones? Are they thicker or thinner? Are they wider or narrower? Did anyone even check the pins on the new meters to insure they were made of the exact same metal content as the old ones? You cannot use dissimilar metals in electrical contacts. This is ingredient for trouble.

3 - Was it ever taken into consideration that solid state electronics such as used in the new "Smart meters" are very heat sensitive, and indeed heat intolerable? Were proper heat sinks provided for the transmitter modules in these units? Was the physical location internally of the R.F. transmitter module even a consideration in design of the unit for heat compatibility? Was it ever a consideration that meters located next to or above an air conditioner compressor/condenser unit which is producing a lot of heat when running will cause excessive heating of the electronics components inside the new "smart meter"? This would not be a problem with the old analog mechanical meters. Did anyone consider what the hot Florida sun can do in heating these meters up inside to temperatures over 120 d fahrenheit? What if you have a combination of all of these things and to top it off have them located in a place where they are totally surround by buildings with no air flow? In dealing with solid state electronics you have a whole new ball game as opposed to the old meters. High temperatures kill solid state electronic components.

While it is a fact that the customer is responsible for the condition and electrical compatibility of the customer furnished meter enclosure, there is always the fact that if FP&L had not tampered with the old enclosure there would not in most cases now be an existing problem. Because of FP&L personel working on these meter replacements en masse, state wide, in a hurry, with admitted contract personel that needed training to do this, that these contract personel due to the fact that they had to be trained, were obviously not professionals in this field and have exacerbated or actually caused a potential failure in customer equipment by virtue of the fact that they were inexperienced personel not knowing all of the "ins and outs" of the business. To hold a customer liable for repairs under these conditions is an excercise of dubious nature to say the least.

There are more possible problems to look into here, but the point I am trying to make is we cannot dismiss this whole operation so casually by blaming the customers meter enclosure and therefor the customer for these problems without more questions being answered satisfactorily by FP&L.

Thank you for your time and consideration. Sincerely: David Watkins. Edgewater, Florida.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 8, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Kathryn Cowdery, Senior Attorney, Office of the General Counsel
RE: 130160-EI - Petition for declaratory statement regarding the inspection, repair and replacement of meter enclosures for smart meter analytical tool, by Florida Power & Light Company.

Please place the attached correspondence from David Watkins in the correspondence side of docket file.

KWC/ace
Attachment

Ashley Eller

From: Kathryn Cowdery
Sent: Thursday, August 08, 2013 8:18 AM
To: Ashley Eller
Subject: FW: Docket # 130160-EI

From: Dave [mailto:dwatkins48@cfl.rr.com]
Sent: Wednesday, August 07, 2013 6:10 PM
To: Consumer Contact
Cc: Kathryn Cowdery; kelly.jr@leg.state.fl.us
Subject: Docket # 130160-EI

Dear Sir/Madam:

This letter is in reference to Docket # 130160-EI as listed above. I wish to request that the OPC request for evidentiary hearings be taken seriously and put into action. I do not approve of FP&L's request to quash this hearing. There are still a lot of unanswered questions surrounding the meter change out statewide by FP&L and their contractors. As an experienced R.F. and general electronics technician and engineer for over 50 years along with 35 years in ground communications at J.F.Kennedy Space Center here in Florida. Presently retired but currently holding the position of Chief Engineer for WPGS A.M. 840 radio in Titusville, Fla. I feel I have a valid background to pose some of the following questions.

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wide, in a hurry, with admitted contract personel that needed training to do this, that these contract personel due to the fact that they had to be trained, were obviously not professionals in this field and have exacerbated or actually caused a potential failure in customer equipment by virtue of the fact that they were inexperienced personel not knowing all of the "ins and outs" of the business. To hold a customer liable for repairs under these conditions is an excercise of dubious nature to say the least.

There are more possible problems to look into here, but the point I am trying to make is we cannot dismiss this whole operation so casually by blaming the customers meter enclosure and therefor the customer for these problems without more questions being answered satisfactorily by FP&L.

Thank you for your time and consideration. Sincerely: David Watkins. Edgewater, Florida.

Shawna Senko

From: Cristina Slaton
Sent: Tuesday, August 06, 2013 9:59 AM
To: Commissioner Correspondence
Subject: Docket Correspondence 130160-EI
Attachments: Request for Public Hearing on Docket 130160; Docket 130160; Failure of FPL so-called Smart meters; Docket 130160; Public Hearing

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,

Cristina Slaton
Executive Assistant to Commissioner Balbis
PH: (850) 413-6004
FAX: (850) 413-6005
cslaton@psc.state.fl.us

Shawna Senko

From: JulieRNR21@aol.com
Sent: Monday, August 05, 2013 8:14 PM
To: Office of Commissioner Balbis
Subject: Request for Public Hearing on Docket 130160

Commissioner Balbis: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth.

The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**.

This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

J. A. Brady
Osprey, FL
343229

Shawna Senko

From: Barb21032@aol.com
Sent: Monday, August 05, 2013 7:28 PM
To: Office of Commissioner Balbis
Subject: Docket 130160

Commissioner Balbis: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Barbara Krause

Shawna Senko

From: bvdees@reagan.com
Sent: Monday, August 05, 2013 3:16 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: Failure of FPL so-called Smart meters

Commissioners: Re: Docket 130160

I am writing to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of more than 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion that the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth.

We absolutely MUST have public hearings and extensive media coverage of this issue. Smart meters were foisted on the public and now we're supposed to bear the costs when they don't work as advertised? I don't think so!

The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Sincerely,

Barbara M. Vaughn
Venice, FL 34293

Shawna Senko

From: peterehm216@gmail.com
Sent: Monday, August 05, 2013 2:29 PM
To: Office of Commissioner Balbis
Subject: Docket 130160

Dear Commissioner Balbis

I am concerned about the 6000 Smart Meters which have been installed by Florida Power & Light and then have been found defective. My concern is that FPL is attempting to make their customers, who are using these meters, assume the cost for these failures.

These meters were installed by FPL contractors and should have had an extensive inspection prior to installation. The cost of failing to properly inspect these meters should NOT be born by FPL customers.

I urge you to vote in support of the Office of Public Counsels' request for a public hearing covering Docket 130160. The Florida Legislature created the Office of Public counsel just for situations such as this.

Sincerely

Carl Rehm, Punta Gorda

Shawna Senko

From: kerry.longsworth@hushmail.com
Sent: Monday, August 05, 2013 2:23 PM
To: Office of Commissioner Balbis
Subject: Public Hearing

Re: Docket no 130160

Dear Commissioner Balbis,

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Kerry Longsworth
5828 Larchwood Ave
Sarasota, FL 34231

Shawna Senko

From: Pamela Paultre
Sent: Tuesday, August 06, 2013 9:43 AM
To: Commissioner Correspondence
Subject: Docket Correspondence
Attachments: Request for Hearing on Docket 130160 ; (no subject); Re: Docket 130160; Failure of FPL so-called Smart meters; Fwd: Public Hearing; Docket 130160; Fwd: Docket 130160 (Requst For Help)

Eric,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130160.

Thank you,

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

Shawna Senko

From: JulieRNR21@aol.com
Sent: Monday, August 05, 2013 8:15 PM
To: Office of Commissioner Brisé
Subject: Request for Hearing on Docket 130160

Commissioner Brise: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth.

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J. A. Brady
Osprey, FL
343229

Shawna Senko

From: Barb21032@aol.com
Sent: Monday, August 05, 2013 7:29 PM
To: Office of Commissioner Brisé
Subject: (no subject)

Chairman Brise: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Barbara Krause

Shawna Senko

From: John Roane <roane4@comcast.net>
Sent: Monday, August 05, 2013 6:23 PM
To: Office of Commissioner Brisé
Subject: Re: Docket 130160

Chairman Ronald A. Brisé'

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

John Roane

Shawna Senko

From: bvdees@reagan.com
Sent: Monday, August 05, 2013 3:16 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: Failure of FPL so-called Smart meters

Commissioners: Re: Docket 130160

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Sincerely,

Barbara M. Vaughn
Venice, FL 34293

Shawna Senko

From: kerry.longsworth@hushmail.com
Sent: Monday, August 05, 2013 2:53 PM
To: Office of Commissioner Brisé
Subject: Fwd: Public Hearing

I am sorry to have addressed you as Commissioner Brown in my previous e-mail. I have fixed it. Please disregard my previous correspondence.

Dear Chairman Brise: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumer's interest and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

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5828 Larchwood Ave
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Shawna Senko

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Sent: Monday, August 05, 2013 2:32 PM
To: Office of Commissioner Brisé
Subject: Docket 130160

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These meters were installed by FPL contractors and should have had an extensive inspection prior to installation. The cost of failing to properly inspect these meters should NOT be born by FPL customers.

I urge you to vote in support of the Office of Public Counsels' request for a public hearing covering Docket 130160. The Florida Legislature created the Office of Public counsel just for situations such as this.

Sincerely

Carl Rehm, Punta Gorda

Shawna Senko

From: June Burkhart <burkhartdesigns@aol.com>
Sent: Monday, August 05, 2013 9:52 AM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: Fwd: Docket 130160 (Requet For Help)

Commissioners;

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

June Burkhart

Shawna Senko

From: Terry Holdnak
Sent: Tuesday, August 06, 2013 9:06 AM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Request for Public Hearing on Docket 130160; (no subject); Re: Docket 130160

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Shawna Senko

From: JulieRNR21@aol.com
Sent: Monday, August 05, 2013 8:13 PM
To: Office of Commissioner Brown
Subject: Request for Public Hearing on Docket 130160

Commissioner Brown: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth.

The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors.**

This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

J. A. Brady
Osprey, FL
343229

Shawna Senko

From: Barb21032@aol.com
Sent: Monday, August 05, 2013 7:26 PM
To: Office of Commissioner Brown
Subject: (no subject)

Commissioner Brown: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Barbara Krause

Shawna Senko

From: John Roane <roane4@comcast.net>
Sent: Monday, August 05, 2013 6:21 PM
To: Office of Commissioner Brown
Subject: Re: Docket 130160

Commissioner Brown: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

John Roane

Shawna Senko

From: Terry Holdnak
Sent: Monday, August 05, 2013 4:51 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Failure of FPL so-called Smart meters; Docket 130160; Public Hearing

Follow Up Flag: Follow up
Flag Status: Completed

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Shawna Senko

From: bvdees@reagan.com
Sent: Monday, August 05, 2013 3:16 PM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: Failure of FPL so-called Smart meters

Commissioners: Re: Docket 130160

I am writing to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of more than 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion that the failures could be related to the enclosures owned by FPL customers will be properly analyzed/evaluated in depth.

We absolutely MUST have public hearings and extensive media coverage of this issue. Smart meters were foisted on the public and now we're supposed to bear the costs when they don't work as advertised? I don't think so!

The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed before the meter was installed by FPL contractors. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Sincerely,

Barbara M. Vaughn
Venice, FL 34293

Shawna Senko

From: peterehm216@gmail.com
Sent: Monday, August 05, 2013 2:30 PM
To: Office of Commissioner Brown
Subject: Docket 130160

Dear Commissioner Brown

I am concerned about the 6000 Smart Meters which have been installed by Florida Power & Light and then have been found defective. My concern is that FPL is attempting to make their customers, who are using these meters, assume the cost for these failures.

These meters were installed by FPL contractors and should have had an extensive inspection prior to installation. The cost of failing to properly inspect these meters should NOT be born by FPL customers.

I urge you to vote in support of the Office of Public Counsels' request for a public hearing covering Docket 130160. The Florida Legislature created the Office of Public counsel just for situations such as this.

Sincerely

Carl Rehm, Punta Gorda

Shawna Senko

From: kerry.longsworth@hushmail.com
Sent: Monday, August 05, 2013 2:15 PM
To: Office of Commissioner Brown
Subject: Public Hearing

Commissioner Brown: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

Kerry Longsworth
5828 Larchwood Ave
Sarasota, FL 34231

Shawna Senko

From: Terry Holdnak
Sent: Monday, August 05, 2013 1:06 PM
To: Commissioner Correspondence
Subject: Docket No. 130160-EI
Attachments: Fwd: Docket 130160 (Request For Help); Docket 130160

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thanks,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Shawna Senko

From: June Burkhart <burkhartdesigns@aol.com>
Sent: Monday, August 05, 2013 9:52 AM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: Fwd: Docket 130160 (Request For Help)

Commissioners;

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

June Burkhart

Shawna Senko

From: William Bigelow <wbigelow@live.com>
Sent: Sunday, August 04, 2013 10:00 PM
To: Office of Commissioner Brown
Subject: Docket 130160

Commissioner Brown: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures owned by FPL customers will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed before the meters were installed by FPL contractors. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

William G. Bigelow
Port Charlotte, FL

Shawna Senko

From: Cristina Slaton
Sent: Monday, August 05, 2013 10:44 AM
To: Commissioner Correspondence
Subject: Docket Correspondence 130160-EI
Attachments: Fwd: Docket 130160 (Request For Help); Docket 130160

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 130160-EI.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner Balbis
PH: (850) 413-6004
FAX: (850) 413-6005
cslaton@psc.state.fl.us

Shawna Senko

From: June Burkhart <burkhartdesigns@aol.com>
Sent: Monday, August 05, 2013 9:52 AM
To: Office of Commissioner Balbis; Office of Commissioner Brown; Office of Commissioner Brisé; Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: Fwd: Docket 130160 (Requst For Help)

Commissioners;

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meter was installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

June Burkhart

Shawna Senko

From: William Bigelow <wbigelow@live.com>
Sent: Sunday, August 04, 2013 10:09 PM
To: Office of Commissioner Balbis
Subject: Docket 130160

Commissioner Balbis: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meters were installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

William G. Bigelow
Port Charlotte, FL

Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, August 05, 2013 10:25 AM
To: Commissioner Correspondence
Subject: FW: Docket 130160

Eric,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130160.

Thank you.

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: William Bigelow [mailto:wbigelow@live.com]
Sent: Sunday, August 04, 2013 10:04 PM
To: Office of Commissioner Brisé
Subject: Docket 130160

Chairman Brisé: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures owned by FPL customers will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed before the meters were installed by FPL contractors. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

William G. Bigelow
Port Charlotte, FL

Shawna Senko

From: Ruth McHargue
Sent: Friday, August 02, 2013 11:46 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK DOCKET # 130160

Customer correspondence

From: Consumer Contact
Sent: Friday, August 02, 2013 11:31 AM
To: Ruth McHargue
Subject: To CLK DOCKET # 130160

Copy on file, see 1118268C. DH

From: TERRI - Heritage [<mailto:heritagesigns@earthlink.net>]
Sent: Friday, August 02, 2013 11:13 AM
To: Consumer Contact; cowdery@psc.state.fl.us
Subject: Supporting OPC's request for public hearings on smart meter issues (DOCKET # 13016-EI)

I am posting in great support of the Office of Public Counsels request for public hearings (DOCKET # 13016-EI). Ask why these new and outrageously costly meters that were just installed have failed to operate. Also, just as important,, why FPL is asserting problems may lie in meter enclosures when they were supposed to inspect and fix all problem enclosures upon installation of the smart meters.

Thank you, Terry Fullerton

Shawna Senko

From: Pamela Paultre on behalf of Office of Commissioner Brisé
Sent: Monday, August 05, 2013 10:25 AM
To: Commissioner Correspondence
Subject: FW: Docket 130160

Eric,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130160.

Thank you.

Pamela Paultre
Assistant to Chairman Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

From: William Bigelow [<mailto:wbigelow@live.com>]
Sent: Sunday, August 04, 2013 10:04 PM
To: Office of Commissioner Brisé
Subject: Docket 130160

Chairman Brisé: Re: Docket 130160

I am writing you to request that you vote in support of the Office of Public Counsels' request for a public hearing covering the captioned docket. The failure of over 6,000 new, expensive smart meters installed by Florida Power & Light is significant and must be made public via hearings so that FPL's assertion the failures could be related to the enclosures **owned by FPL customers** will be properly analyzed/evaluated in depth. The cost to the consumer of a meter enclosure is significant and FPL's position that the problem might lie in the enclosure must be closely questioned, especially since such enclosures were supposed to have been inspected and all problems found and fixed **before the meters were installed by FPL contractors**. This is a situation where the PSC must move to protect the consumers' interest in this matter and this situation represents an example of why the Office of Public Counsel was created by the Florida Legislature.

William G. Bigelow
Port Charlotte, FL

Shawna Senko

From: Ruth McHargue
Sent: Friday, August 02, 2013 11:46 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK DOCKET # 130160

Customer correspondence

From: Consumer Contact
Sent: Friday, August 02, 2013 11:31 AM
To: Ruth McHargue
Subject: To CLK DOCKET # 130160

Copy on file, see 1118268C. DH

From: TERRI - Heritage [<mailto:heritagesigns@earthlink.net>]
Sent: Friday, August 02, 2013 11:13 AM
To: Consumer Contact; cowdery@psc.state.fl.us
Subject: Supporting OPC's request for public hearings on smart meter issues (DOCKET # 13016-EI)

I am posting in great support of the Office of Public Counsels request for public hearings (DOCKET # 13016-EI). Ask why these new and outrageously costly meters that were just installed have failed to operate. Also, just as important,, why FPL is asserting problems may lie in meter enclosures when they were supposed to inspect and fix all problem enclosures upon installation of the smart meters.

Thank you, Terry Fullerton

Shawna Senko

From: Ashley Eller
Sent: Friday, July 26, 2013 3:56 PM
To: Shawna Senko
Cc: Kathryn Cowdery
Subject: Memo in Docket 130160-EI
Attachments: 130160.Memo to Clerk adding correspondence to file.kwc.doc

CONSUMER

Categories: Completed

Hi Shawna, Thank you for that catch! Attached is the corrected memo.

Ashley C. Eller
Commission Deputy Clerk II
Office of General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
aeller@psc.state.fl.us
Phone: (850) 413-6098
Fax: (850) 413-6099

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 26, 2013
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Kathryn Cowdery, Senior Attorney, Office of the General Counsel
RE: 130160-EI - Petition for declaratory statement regarding the inspection, repair and replacement of meter enclosures for smart meter analytical tool, by Florida Power & Light Company.

Please place the attached correspondence from Dowling Watford in the correspondence side of docket file.

KWC/ace
Attachment

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]

Sent: Friday, July 26, 2013 11:53 AM

To: Webmaster

Cc: DOWLINGWATFORD@OKEECHOBEEFORD.COM

Subject: My contact

Contact from a Web user

Contact Information:

Name: DOWLING WATFORD

Company:

Primary Phone: 863-763-6246

Secondary Phone: 863-610-2333

Email: DOWLINGWATFORD@OKEECHOBEEFORD.COM

Response requested? No

CC Sent? Yes

Comments:

I WOULD LIKE TO SUPPORT FPL'S REQUEST FOR A PILOT PROJECT ON SMART METERS (DOCKET # 13016-EI). THERE SEEM TO HAVE BEEN MANY ISSUES WITH THE SMART METERS AND HOPEFULLY THIS PROJECT WOULD HELP FPL IDENTIFY ISSUES.