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STATE OF FLORIDA



DIVISION OF ECONOMICS
JAMES W. DEAN
DIRECTOR
(850) 413-6410

Public Service Commission

August 30, 2013

Crooked Lake Sewerage Company
5578 Commercial Blvd.
Winter Haven, FL 33880

**Re: Re: Staff-Assisted Rate Case for Crooked Lake Sewerage Company, in Polk County,
Docket No. 130178-SU**

Dear Mrs. Null:

In order to complete our analysis for the staff-assisted rate case for the Crooked Lake Sewerage Company, staff needs the following information.

- (a) Please describe the capacity and the basis (such as annual average daily flow, three-month average daily flow, or maximum month average daily flow) as stated for the permitted wastewater treatment plant capacity on the most recent operating permit issued by the Florida Department of Environmental Protection (DEP). As part of the response, please provide a copy of the page of the DEP Permit showing the permitted capacity.
- (b) As stated in a letter from your company to the DEP dated November 14, 2011, the permit had expired and there was a Consent Order. Please describe the current state of compliance with all state and federal regulation. As part of the response, please provide a copy of relevant correspondence, inspection reports, notices of violation, or consent orders.
- (c) Please provide a schedule, in Excel form if possible, showing the monthly total flow and its average daily flow each month from June 2012 through June 2013, as reported in the Discharge Monitoring Reports filed with the DEP.
- (d) Pursuant to Rule 25-30.130, F.A.C., each utility shall maintain a record of written complaints received by the utility from any of the utility's customers. Please provide a list of complaints received during the past three years and an explanation of how each was resolved.

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CLERK

Crooked Lake Sewerage Company

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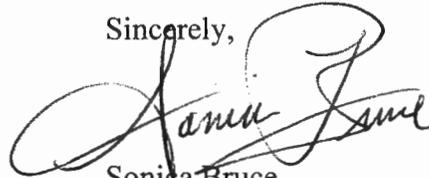
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(e) Please describe any significant change in customer base and assets (land, treatment facilities, pumps, storage tanks, water distribution system, collection systems, and lift stations) owned by the utility since 2006.

(f) Please describe any planned or future expansion of your service area.

Please submit the above information to the Office of Commission Clerk by September 11, 2013. If you have any questions, please contact Daniel Lee by phone at (850) 413-6836.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonica Bruce", written in a cursive style.

Sonica Bruce
Economic Analyst

SB

cc: Division of Accounting and Finance (Prestwood, Mouring, Golden)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Lee)
Office of General Counsel (Tan)
Office of Commission Clerk (Docket No. 130178-SU)