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Northeast Florida Telephone Company, Inc. 130 North Fourth Street • Macclenny, Florida 32063 (904) 259-2261 or Toll Free (877) 838-5695

October 22, 2013

Ms. Ann Cole Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM's ETC Quarterly Lifeline Report for the Third quarter, 2013.

If you should have any questions or need any further information, please contact me at (904) 259-0633.

Sincerely,

s/Susan A. Fennell

Susan A. Fennell Director of Customer Services

cc: Master File

ETC QUARTERLY LINK-UP AND LIFELINE REPORT 3rd QUARTER 2013

a. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

July, 2013	674
August, 2013	716
September, 2013	717

b. The number of subscribers who received Link-Up for each month during the quarter.

Response:

July, 2013	0
August, 2013	0
September, 2013	0

c. The number of new Lifeline subscribers added each month during the quarter.

Response:

July, 2013	34
August, 2013	56
September, 2013	26

d. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

July, 2013	10
August, 2013	10
September, 2013	10

e. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

July, 2013	0
August, 2013	0
September, 2013	0