

Shawna Senko

From: Kelly, Tamela D <Tamela.Kelly@centurylink.com>
Sent: Friday, January 03, 2014 10:59 AM
To: Filings@psc.state.fl.us
Cc: Masterton, Susan S
Subject: 000121B-TP, CenturyLink's Notice regarding RCA Rpt - November, 2013
Attachments: 000121B-TP, CenturyLink's Notice regarding RCA Rpt - Nov 2013.pdf

Filed on Behalf of:

Susan S. Masterton
Senior Corporate Counsel
Embarq Florida, Inc. d/b/a CenturyLink
315 S. Calhoun Street, Suite 500
Tallahassee, FL 32301
Telephone: 850/599-1560
Fax: 850/224-0794
Email: susan.masterton@centurylink.com

Docket No. 000121B-TP

Title of filing: CenturyLink's Notice regarding RCA Report - November, 2013

Filed on behalf of: Embarq Florida, Inc. d/b/a CenturyLink

Number Pages: 2 pages

Description: CenturyLink's Notice regarding the Root Cause Analysis Report for November, 2013

Tamela Kelly
Regulatory/Government Affairs
CenturyLink
Voice: 850.599.1029 | Fax: 850.224.0794 | Email: tamela.kelly@centurylink.com



January 3, 2014

Ms. Ann Cole
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Docket No. 000121B-TP

Dear Ms. Cole:

This notification is on behalf of Embarq Florida, Inc. d/b/a CenturyLink. Order Number PSC-03-0176-CO-TP in Docket 000121B-TP, requires that any failure in three consecutive months to meet any performance for a given level of disaggregation shall require a Root Cause Analysis (RCA) Report. CenturyLink did not have any chronic aggregate sub measures to report for the November 2013 RCA report.

Notice has been served to the parties shown on the attached Certificate of Service.

Sincerely,

/s/ Susan S. Masterton
Susan S. Masterton

SUSAN S. MASTERTON
Senior Corporate Counsel
315 S. Calhoun St., Suite 500
Tallahassee, FL 32031
Tel: (850) 599-1560
Fax: (850) 224-0794
susan.masterton@centurylink.com

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by electronic mail to all known parties of record this 3rd day of January, 2014.

Adam Teitzman
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
ateitzman@psc.state.fl.us

Gunster Law Firm
Kellie Scott
215 South Monroe Street, Ste 601
Tallahassee, Florida
32301-1804
kscott@gunster.com

**Florida Cable Telecommunications
Assoc., Inc.**
David A. Konuch
246 E. 6th Avenue, Suite 100
Tallahassee, FL 32303
dkonuch@fcta.com

**AT&T Florida/TCG South Florida,
Inc.**
E. Edenfield/T. Hatch
c/o Mr. Gregory Follensbee **
150 South Monroe Street, Suite 400
Tallahassee, FL 32301-1561
greg.follensbee@att.com

Time Warner Telecom of Florida, L.P.
Ms. Carolyn Ridley
Time Warner Telecom
233 Bramerton Court
Franklin, TN 37069-4002
carolyn.ridley@twtelecom.com

/s/ Susan S. Masterton
Susan S. Masterton
Senior Corporate Counsel

** Requested RCA report not be sent via email.
ATT will access from FPSC website if needed.