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January 6, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

Re: Section 63.71 Discontinuance Application of tw telecom holdings inc. on Behalf of Its Affiliates

Dear Ms. Dortch:

Pursuant to Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, enclosed is the application of **tw telecom holdings inc.** on behalf of its affiliates to discontinue the Integrated Business Line service in the states where the service is offered. Notice of the planned discontinuance is being filed under separate cover with the International Bureau pursuant to Section 63.19 of the Commission's rules, 47 C.F.R. § 63.19.

Please contact the undersigned with any questions regarding this application.

Respectfully submitted,

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Mia Guizzetti Hayes Daniel R. Bumpus Counsel for tw telecom holdings inc.

cc:

Arizona Corporation Commission Governor Janice K. Brewer California Public Utilities Commission Governor Jerry Brown Colorado Public Utilities Commission Governor John W. Hickenlooper Florida Public Service Commission Governor Rick Scott Georgia Public Service Commission Governor Nathan Deal Hawaii Public Utilities Commission January 6, 2014 Page 2

> Governor Neil Abercrombie Idaho Public Utilities Commission Governor Butch Otter Indiana Utility Regulatory Commission Governor Mike Pence Kentucky Public Service Commission Governor Steve Beshear Minnesota Public Utilities Commission Governor Mark Davton North Carolina Utilities Commission Governor Pat McCrory New Jersey Board of Public Utilities Governor Chris Christie New Mexico Public Regulation Commission Governor Susana Martinez New York State Public Service Commission Governor Andrew M. Cuomo Public Utilities Commission of Ohio Governor John R. Kasich Public Service Commission of South Carolina Governor Nikki Halev Tennessee Regulatory Authority Governor Bill Haslam Public Utility Commission of Texas Governor Rick Perry Washington Utilities and Transportation Commission Governor Jay Inslee Secretary of Defense, Attn. Special Assistant for Telecommunications Mindel De La Torre

cc (via email): Rodney McDonald Carmell Weathers Kimberly Jackson

Enclosure

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)
Application of)
tw telecom holdings inc.)
On Behalf of Its Affiliates)
For Authority Pursuant to Section 63.71)
Of the FCC's Rules, 47 C.F.R. § 63.71,)
To Discontinue the Integrated Business)
Line Service)

WC Docket No.

SECTION 63.71 APPLICATION OF TW TELECOM HOLDINGS INC. ON BEHALF OF ITS AFFILIATES

On behalf of the following of its wholly-owned affiliates, tw telecom holdings inc. ("tw

telecom"), a wholly-owned direct subsidiary of tw telecom inc., requests authority under

Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, to discontinue the Integrated

Business Line ("IBL") service in the states where it is offered:¹

tw telecom of arizona llc tw telecom of california l.p. tw telecom of colorado llc tw telecom of florida l.p. tw telecom of georgia l.p. tw telecom of hawaii l.p. tw telecom of idaho llc tw telecom of indiana l.p. tw telecom of kentucky llc tw telecom of minnesota llc tw telecom of north carolina l.p. tw telecom of new jersey l.p. tw telecom of new mexico llc tw telecom of new york l.p. tw telecom of ohio llc tw telecom of south carolina llc tw telecom of tennessee llc

¹ The IBL service is offered in: Arizona, California, Colorado, Florida, Georgia, Hawaii, Idaho, Indiana, Kentucky, Minnesota, North Carolina, New Jersey, New Mexico, New York, Ohio, South Carolina, Tennessee, Texas, and Washington.

tw telecom of texas llc tw telecom of washington llc

Notice of the proposed discontinuance is being filed simultaneously with the

International Bureau pursuant to Section 63.19 of the Commission's rules, 47 C.F.R. § 63.19.

As required by Sections 63.71(a) and (b) of the Commission's rules, tw telecom provides

the following information in support of its discontinuance request:

Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

tw telecom and its affiliates may be contacted at the following addresses:

Customer Care, Network Operations Center	Corporate Headquarters
2342 Technology Drive, Summit 1	10475 Park Meadows Drive
O'Fallon, MO 63368	Littleton, CO 80124

Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)) and Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2)):

tw telecom's affiliates intend to discontinue the IBL service in the states where the

service is offered on or after March 10, 2014, subject to Commission authorization to discontinue

the service pursuant to 47 C.F.R. § 63.71(c).

Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), (b)(2)):

IBL service packages bundle voice and Internet services with discounted pre-packaged

long distance plans. Package voice channels may be lines or analog or digital trunks. Customers

may mix voice and Internet channels in any manner they choose.

Brief Description of the Date and Method of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

tw telecom notified its affected customers of the planned discontinuance of the IBL

service by letter sent via U.S. mail on January 6, 2014. A copy of the customer notification letter

is appended hereto as Attachment A. The letter informs affected customers that, with the

required FCC approval, **tw telecom** plans to discontinue the IBL service on or after March 10, 2014.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

tw telecom's affiliates are considered non-dominant carriers in their provision of IBL service.

Other Information (47 C.F.R. § 63.71(b)(5)):

Copies of this application are being sent via First-Class U.S. Mail to the Public Service Commissions and Governors of each state where the IBL service is provided and to the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a) of the Commission's rules.

Please direct questions regarding this application to:

Mia Guizzetti Hayes Willkie Farr & Gallagher LLP 1875 K Street, N.W. Washington, DC 20006 (202) 303-1197 mhayes@willkie.com

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of **tw telecom's** IBL service. All affected customers have been given notice that affords them ample time to acquire reasonable substitute services, which are readily available and include, but are not limited to, other services offered by affiliates of **tw telecom**. Therefore, **tw telecom** respectfully requests that the Commission approve this Section 63.71 application to discontinue the IBL service in the states where it is offered.

Respectfully submitted,

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Rochelle D. Jones Vice President – Regulatory **tw telecom inc.**

Dated: January 6, 2014

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Attachment A

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tw telecom holdings inc. Customer Care 2342 Technology Drive Summit 1 O'Fallon, MO 63368

Insert Billing Contact Name Insert Company Name Insert Billing Address 1 Insert Billing Address 2 Insert Billing City, State Zip

Date: January 6, 2014

Regarding: IBL service at Service Address:

Important Notice Regarding Discontinuance of IBL Service Provided by Affiliates of tw telecom

Dear Customer,

Previously, we notified you that your contract with an affiliate of **tw telecom holdings inc.** ("**tw telecom**")¹ for Integrated Business Line ("IBL") service would expire.

At that time, we allowed you to continue to use the service as long as you did not require any modifications or additions to the service. Now the time has come for **tw telecom** to begin the process of removing the outdated equipment supporting the IBL service from our network.

This letter serves as formal notice that, on or after March 10, 2014, and subject to the approval of the Federal Communications Commission ("FCC"), **tw telecom** plans to discontinue the IBL service. Thus, on or after March 10, 2014, the IBL service will no longer be available at the above-referenced location.

We would like to work with you to migrate your service to the Converged Services platform currently offered by **tw telecom**. The Converged Services platform is based on the latest equipment and communications technology. The Converged Services platform allows customers to fully integrate Voice (analog lines, PRI, digital trunks) with Data (VPN) and/or Internet and Security services on a single connection. Data, Internet, and Voice services dynamically share all bandwidth, and voice traffic is always prioritized over data traffic.

In order to maintain continuous service at your location, by March 10, 2014 or the date on which the FCC approves the planned discontinuance of the IBL service, we will need to either migrate your service to another **tw telecom** service that will best benefit your business or move your service to another telecommunications service provider.

If you have not made arrangements with tw telecom or another telecommunications service provider to replace your IBL service, please be advised that your service will be disconnected on or after March 10, 2014.

¹ The affiliates of **tw telecom** that offer the IBL service are: tw telecom of arizona llc, tw telecom of california l.p., tw telecom of colorado llc, tw telecom of florida l.p., tw telecom of georgia l.p., tw telecom of hawaii l.p., tw telecom of idaho llc, tw telecom of indiana l.p., tw telecom of kentucky llc, tw telecom of minnesota llc, tw telecom of north carolina l.p., tw telecom of new jersey l.p., tw telecom of new mexico llc, tw telecom of ohio llc, tw telecom of south carolina llc, tw telecom of tennessee llc, tw telecom of texas llc, and tw telecom of washington llc.

If you wish to contact me to discuss Converged Services or another service offering from tw telecom, you may do so at the number or email provided below.

If you also subscribe to other services from **tw telecom**, those services will NOT be impacted by the anticipated discontinuance of the IBL service. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We sincerely regret any inconvenience this may cause you and your organization, but we look forward to continuing our relationship and providing a new service that meets your telecommunications needs. **tw telecom** is dedicated to providing the finest business communications services and customer care available, allowing you to focus on your business. <u>Please contact me as soon as possible</u> to talk about **tw telecom**'s Converged Services platform or our other communications solutions that may best meet your needs. If we do not receive communication from you, we will plan to disconnect your service on or after March 10, 2014, subject to regulatory approval.

Sincerely,

Account Rep Name Account Rep Title tw telecom Account Rep Phone Account Rep email

tw telecom is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of tw telecom holdings inc. on Behalf of Its Affiliates. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Daniel R. Bumpus, do hereby certify that on this day, January 6, 2014, I caused to be served a true and correct copy of the foregoing Section 63.71 application of **tw telecom holdings inc.** on Behalf of Its Affiliates via First-Class U.S. Mail, postage prepaid, to the following:

Arizona Corporation Commission 1200 West Washington Street Phoenix, AZ 85007 (602) 542-2237

Governor Janice K. Brewer Executive Tower 1700 West Washington Street Phoenix, AZ 85007 (602) 542-4331

California Public Utilities Commission California State Building 505 Van Ness Avenue San Francisco, CA 94102-3298 (415) 703-2782

Governor Jerry Brown c/o State Capitol, Suite 1173 Sacramento, CA 95814 (916) 445-2841

Colorado Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202 (303) 894-2000

Governor John W. Hickenlooper 136 State Capitol Denver, CO 80203-1792 (303) 866-2471 Florida Public Service Commission 2540 Shumard Oak Blvd Gerald Gunter Building Tallahassee, FL 32399 1 (800) 342-3552

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Governor Rick Scott The Capitol 400 South Monroe Street Tallahassee, FL 32399-0001 (850) 488-7146

Georgia Public Service Commission 244 Washington Street Atlanta, GA 30334 (404) 656-4501

Governor Nathan Deal 206 Washington Street Suite 203, State Capitol Atlanta, GA 30334 (404) 656-1776

Hawaii Public Utilities Commission 465 South King Street Kekuanao'a Building Room 103 Honolulu, HI 96813 (808) 586-2020

Governor Neil Abercrombie Executive Chambers, State Capitol Honolulu, HI 96813 (808) 586-0034

Idaho Public Utilities Commission 472 West Washington Street PO Box 83720 Boise, ID 83720-0074 (208) 334-0300

Governor Butch Otter State Capitol PO Box 83720 Boise, ID 83720 (208) 334-2100 Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 East Indianapolis, IN 46204 (317) 232-2701

Governor Mike Pence Statehouse Indianapolis, IN 46204-2797 (317) 232-4567

Kentucky Public Service Commission P.O. Box 615 211 Sower Boulevard Frankfort, KY 40602-0615 (502) 564-3940

Governor Steve Beshear 700 Capitol Avenue, Suite 100 Frankfort, KY 40601 (502) 564-2611

Minnesota Public Utilities Commission 121 Seventh Place East Suite 350 St. Paul, MN 55101-2147 (651) 296-7124

Governor Mark Dayton 130 State Capitol 75 Rev. Dr. Martin Luther King Jr. Blvd St. Paul, MN 55155 (651) 201-3400

North Carolina Utilities Commission 430 North Salisbury Street Raleigh, NC 27603-5918 (919) 733-4249

Governor Pat McCrory 20301 Mail Service Center Raleigh, NC 27699-0301 (919) 814-2000 New Jersey Board of Public Utilities 44 South Clinton Ave PO Box 350 Trenton, NJ 08625-0350 (609) 777-3300

Governor Chris Christie PO Box 001 Trenton, NJ 08625 (609) 292-6000

New Mexico Public Regulation Commission 1120 Paseo de Peralta Santa Fe, NM 87501-1269 1 (888) 427-5772

Governor Susana Martinez 490 Old Santa Fe Trail, Room 400 Santa Fe, NM 87501 (505) 476-2200

New York State Public Service Commission Three Empire State Plaza Albany, NY 12223-1350 (518) 474-7080

Governor Andrew M. Cuomo NYS State Capitol Building Albany, NY 12224 (518) 474-8390

Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793 (614) 466-3016

Governor John R. Kasich Riffe Center, 30th Floor 77 South High Street Columbus, OH 43125-6117 (614) 466-3555 Public Service Commission of South Carolina 101 Executive Center Drive Suite 100 Columbia, SC 29210 (803) 896-5100

Governor Nikki Haley Office of the Governor 1205 Pendleton Street Columbia, SC 29201 (803) 734-2100

Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243 (615) 741-2904

Governor Bill Haslam First Floor, State Capitol Nashville, TN 37243 (615) 741-2001

Public Utility Commission of Texas 1701 North Congress Ave Austin, TX 78701-3326 (512) 936-7000

Governor Rick Perry PO Box 12428 Austin, TX 78711-2428 (512) 463-2000

Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive PO Box 47250 Olympia, WA 98504-7250 (360) 664-1160

Governor Jay Inslee PO Box 40002 Olympia, WA 98504-0002 (360) 902-4111 Secretary of Defense Attn: Special Asst. for Telecommunications Pentagon Washington, DC 20301 (703) 571-3343

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Mindel De La Torre Chief, International Bureau Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554 (202) 418-0437

Daniel R. Bumpus