

Crystal Card

From: Office of Commissioner Brown
Sent: Tuesday, March 11, 2014 4:47 PM
To: Commissioner Correspondence
Subject: FW: FPL Smart Meter HELP NEEDED!

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ashley C [<mailto:aciliberti96@gmail.com>]
Sent: Monday, March 10, 2014 8:24 PM
To: Office of Commissioner Brown
Subject: FPL Smart Meter HELP NEEDED!

Commission Brown,

Good evening! My name is Ashley Ciliberti and I'm reaching out to you for help. Recently the Florida Public Service Commission gave approval for FPL to charge a flat one time fee and monthly fee for me to keep the Smart Meter off my home.

The FPL Smart Meter was installed on my home in mid-November 2011. By the end of November that same year, my son starting having medical issues. He was covered in hives from head to toe. We went from doctor to doctor. Some of what he went through includes over 15 rounds of blood work, 2 biopsies, a CAT scan, surgery for a recently ascended testicle. For over a year, we couldn't figure out what was wrong. We even flew to the Children's Hospital of Philadelphia for help. No one knew how to help us. Doctors wouldn't see us because my son was an anomaly and didn't have a specific diagnosis.

Long story short, my neighbor had her smart meter removed and was surprised at the date it was installed. It was too close to my son's healthy issues starting to be a coincidence. After researching health effects associated with smart meters, I decided to have ours taken off. My son's doctors thought I was crazy. That there was no way the meter could've have caused his health issues. But they listened to me. We had the meter removed and then spent over a month weaning him off of medications.

Being a smart meter free home allows my son to live a life free from doctors and health issues. Kids no longer shy away from him because of his hives and other medical issues. I no longer have to worry, staying up all night trying to figure out how to help him.

Now I need your help. Charging to keep my house smart meter free is unfathomable. What if I can't afford the flat fee and monthly fee? Should I subject my son and my family to what he has already endured. Of course I can't. But what other options do I have?

What about current homeowners that are living in a smart meter free house? Isn't there a way to grandfather us in. I don't know what other options I have. I chose not to go after FPL when these health issues were a direct correlation to the smart meter. So why is FPL going after me??

Please consider taking a stand. I know I'm not alone in this plight.

Ashley Ciliberti
865 SW Sun Circle
Palm City, FL 34990

Crystal Card

From: Ruth McHargue
Sent: Tuesday, March 11, 2014 2:00 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, March 11, 2014 1:53 PM
To: Ruth McHargue
Subject: To CLK Docket 130223- Response requested

Copy on file, see 1141216C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Tuesday, March 11, 2014 1:24 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35528

CUSTOMER INFORMATION

Name: Diane Soto
Telephone: 3865977177
Email: primblessing@yahoo.com
Address: 23 Prescott Ln Palm Coast FL 32164

BUSINESS INFORMATION

Business Account Name: Diane Soto
Account Number:
Address: 23 Prescott Ln Palm Coast Florida 32164

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

Good afternoon. I am writing in reference to FPLs smart meter "enrollment" fine. I am choosing to keep our old meter. I fully am in agreement with FPL charging extra montly to have someone come out and read our meters. No complaint about that. My complaint comes with the 95.00 "enrollment fee" in something that we are already enrolled in. I feel this is extortion, and basically a fine. Is there anything that can be done?

Crystal Card

From: Ruth McHargue
Sent: Tuesday, March 11, 2014 1:59 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, March 11, 2014 12:55 PM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1141200C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Tuesday, March 11, 2014 12:29 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35527

CUSTOMER INFORMATION

Name: Robert Shaw
Telephone: 239-353-9116
Email:
Address: 3640 4th Ave Ne Naples FL 34120

BUSINESS INFORMATION

Business Account Name: Robert Shaw
Account Number: 5335740261
Address: 3640 4th Ave Ne Naples Florida 34120

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

Dear Mr Nelson, I was received an e-mail today from FPL. The e-mail stated, if I did not have one of their Smart Meters installed on my home I would be charged extra monies. Personally I am all for anything that saves people money. However, I am not in favor of saving money at the expense of my health, or my neighbors health. I have a cell phone that emits the same type of energy, but I can turn it off to limit my exposure. FPLs plan is to bombard me, and my family 24hrs a day. I have read peer reviewed papers on the subject and until the Smart Meters are proven safe to the public I do not feel I should be exposed to FPL radiation in my home, driving my car, walking down the street with my grandchildren etc. etc. etc.

I am also concerned about the invasion of my privacy. FPL has no right to peer into my private life. FPL has no right to know when I wake up, when I go to work, when I am on vacation, or what time I go to bed. This in itself is a violation of my constitutional rights and an invasion of my privacy.

We the people should not be subject to increased fees for trying to protect our families and or constitutional rights. I think you may have a moral obligation to the people you swore to protect.

Crystal Card

From: Ruth McHargue
Sent: Tuesday, March 11, 2014 11:52 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, March 11, 2014 8:36 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1141119C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Monday, March 10, 2014 5:12 PM
Cc: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 35521

CUSTOMER INFORMATION

Name: Nancy Maggiore
Telephone: 904-349-8664
Email: nancy@realtyselctiononline.com
Address: 1243 Wild Turkey Court Jacksonville FL 32259

BUSINESS INFORMATION

Business Account Name: Nancy Maggiore
Account Number: 7203989343
Address: 81 Carefree Welaka Florida 32193

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

Last year, FP&L entered my fenced yard when I was not there and installed a Smart Meter without my knowledge or permission. I called them and was finally able to get them to agree to remove it and replace it with, what they are now calling a "non-standard meter". I just received an email from FP&L stating that if I do not accept the Smart Meter and want to keep the non-standard meter, I have until 3-30-14 to let them know. There will be a charge to my electric bill of \$95 to enroll and a fee of \$13 monthly. I strongly object to this and still do not want a Smart Meter. I am filing this complaint. I do not have to option of selecting another electric company.

Thank you for your attention to this situation.

Nancy Maggiore

Crystal Card

From: Ruth McHargue
Sent: Tuesday, March 11, 2014 11:23 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223- Response requested

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, March 11, 2014 9:23 AM
To: Ruth McHargue
Subject: To CLK Docket 130223- Response requested

Copy on file, see 1141134C. DHood

-----Original Message-----

From: Webmaster
Sent: Tuesday, March 11, 2014 8:52 AM
To: Consumer Contact
Cc: Mark Futrell; Walter Clemence
Subject: FW: My contact

Angie, I am copying Mark and Walter because this complaint deals with smart meters.

Benji

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Monday, March 10, 2014 6:22 PM
To: Webmaster
Cc: tandme@comcast.net
Subject: My contact

Contact from a Web user

Contact Information:

Name: Steve Goldsmith
Company:
Primary Phone: 7322361170
Secondary Phone: 7322361170
Email: tandme@comcast.net

Response requested? Yes

CC Sent? Yes

Comments:

So tell me, did you sell out to FPL? I find it hard to believe that you allowed FPL to charge \$95.00 plus \$13.00 a month to not have a Smart Meter. Who did FPL make a fancy donation too, so as to get this through your commission? No wonder so many things are corrupt

Crystal Card

From: Ruth McHargue
Sent: Tuesday, March 11, 2014 10:18 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223- Response requested

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, March 10, 2014 3:12 PM
To: Ruth McHargue
Subject: To CLK Docket 130223- Response requested

Copy on file, see 1141078C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Monday, March 10, 2014 2:58 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35517

CUSTOMER INFORMATION

Name: PIERRE LABBE
Telephone: 941-244-0263
Email: PIERRERLABBE@HOTMAIL.COM
Address: 958 CAYMAN E. VENICE FL 34285

BUSINESS INFORMATION

Business Account Name: PIERRE LABBE
Account Number: 1745866101
Address: 958 CAYMAN E. VENICE Florida 34285

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I Have Once Refused To Have A Smart Meter Installed On My Premises The Reason Was That Everyone I Spoke To That Had This Meter Stated That Their Rates Had Increased Significantly Now You Guys Have Given Them The Power To Charge Me 95 And Increase My Charges By 13 A Monthif I Choose To Remain With A Nom-Standard Meter Why For Years You Had The Old Meter And No One Complained What Makes The Cost Of The Old Meter So More Expensive Now It Appears That Your Commission Has Given Fpl Dictatorial Power Over The Customer You Should Be Ashamed Of Yourselves I Want Someone To Contact Me Preferably By Phone To Explain Why I Must Pay These Increases If I Desire To Keep My Current Meter It Looks Like I Loose Whether I Change Or Keep The Current Meter Thank You Pierre Labbe

Crystal Card

From: Betty Leland
Sent: Tuesday, March 11, 2014 7:58 AM
To: Commissioner Correspondence
Cc: Jim Varian
Subject: FW: Smart Meter HELP NEEDED

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket No. 130223.

Thanks.

From: Ashley C [<mailto:aciliberti96@gmail.com>]
Sent: Monday, March 10, 2014 8:22 PM
To: Office Of Commissioner Graham
Subject: Smart Meter HELP NEEDED

Chairman Graham,

Good evening! My name is Ashley Ciliberti and I'm reaching out to you for help. Recently the Florida Public Service Commission gave approval for FPL to charge a flat one time fee and monthly fee for me to keep the Smart Meter off my home.

The FPL Smart Meter was installed on my home in mid-November 2011. By the end of November that same year, my son starting having medical issues. He was covered in hives from head to toe. We went from doctor to doctor. Some of what he went through includes over 15 rounds of blood work, 2 biopsies, a CAT scan, surgery for a recently ascended testicle. For over a year, we couldn't figure out what was wrong. We even flew to the Children's Hospital of Philadelphia for help. No one knew how to help us. Doctors wouldn't see us because my son was an anomaly and didn't have a specific diagnosis.

Long story short, my neighbor had her smart meter removed and was surprised at the date it was installed. It was too close to my son's healthy issues starting to be a coincidence. After researching health effects associated with smart meters, I decided to have ours taken off. My son's doctors thought I was crazy. That there was no way the meter could've have caused his health issues. But they listened to me. We had the meter removed and then spent over a month weaning him off of medications.

Being a smart meter free home allows my son to live a life free from doctors and health issues. Kids no longer shy away from him because of his hives and other medical issues. I no longer have to worry, staying up all night trying to figure out how to help him.

Now I need your help. Charging to keep my house smart meter free is unfathomable. What if I can afford the flat fee and monthly fee? Should I subject my son and my family to what he has already endured. Of course I can't. But what other options do I have?

What about current homeowners that are living in a smart meter free house? Isn't there a way to grandfather us in. I don't know what other options I have. I chose not to go after FPL when these health issues were a direct correlation to the smart meter. So why is FPL going after me??

Please consider taking a stand. I know I'm not alone in this plight.

Ashley Ciliberti
865 SW Sun Circle
Palm City, FL 34990

Crystal Card

From: Terry Holdnak
Sent: Monday, March 10, 2014 2:25 PM
To: Commissioner Correspondence
Subject: Docket No. 130223-EI
Attachments: 9 Million Dollars in UNEARNED smart meter fees; 9 Million Dollars in UNEARNED smart meter fees; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

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Crystal Card

From: jtryan3382@cfl.rr.com
Sent: Monday, March 10, 2014 10:51 AM
To: Office of Commissioner Brown
Subject: 9 Million Dollars in UNEARNED smart meter fees

Dear Commissioner Brown:

I apologize for sending this email a second time.

I neglected to include my name and address information, which is now included.

Thank you for your consideration.

John T Ryan

jtryan3382@cfl.rr.com

3382 Glenshane Way

Ormond Beach, FL 32174

Please do not let FPL collect over \$9 million in fees for which they are not yet entitled.

These fees are on the backs on 36,000 Floridians who respectfully choose not to get "smart meters".

\$95 per customer initial charge: \$3,420,000.00

\$13 per month per customer (1st yr) \$5,616,000.00

This first year (\$9+ million) and \$5.6 million per year thereafter, are to be held separately, subject to refund, until the Commission approves these charges.

Please do not let FPL collect these funds in advance, subject to refund. FPL can establish their system requirements but please do not let them fatten their coffers in advance. This is a punitive approach to weaken or silence your fellow Floridians who respectfully reject "smart meters".

If and when FPL proves to you, our Commissioner, the economic viability, safety and security of the "smart meter", and you approve these fees, then let FPL collect them. Please, not in advance.

Thank you for your consideration.

John T Ryan

3382 Glenshane Way

Ormond Beach, FL 32174

jtryan3382@cfl.rr.com

Crystal Card

From: jtryan3382@cfl.rr.com
Sent: Monday, March 10, 2014 10:40 AM
To: Office of Commissioner Brown
Subject: 9 Million Dollars in UNEARNED smart meter fees

Dear Commissioner Brown,

Please do not let FPL collect over \$9 million in fees for which they are not yet entitled.

These fees are on the backs on 36,000 Floridians who respectfully choose not to get "smart meters".

\$95 per customer initial charge: \$3,420,000.00

\$13 per month per customer (1st yr) \$5,616,000.00

This first year (\$9+ million) and \$5.6 million per year thereafter, are to be held separately, subject to refund, until the Commission approves these charges.

Please do not let FPL collect these funds in advance, subject to refund. FPL can establish their system requirements but please do not let them fatten their coffers in advance. This is a punitive approach to weaken or silence your fellow Floridians who respectfully reject "smart meters".

If and when FPL proves to you, our Commissioner, the economic viability, safety and security of the "smart meter", and you approve these fees, then let FPL collect them. Please, not in advance.

Crystal Card

From: george ryden <mail@changemail.org>
Sent: Saturday, March 08, 2014 9:04 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
george ryden cocoa, Florida

There are now 23 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Ruth McHargue
Sent: Monday, March 10, 2014 3:08 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223
Attachments: E-Form Other Complaint TRACKING NUMBER: 35506; E-Form Other Complaint TRACKING NUMBER: 35510

Customer correspondence

From: Diane Hood
Sent: Monday, March 10, 2014 8:29 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

These have been entered as info request to docket 130223, EI802, PR-69. DHood

Crystal Card

From: consumerComplaint@psc.state.fl.us
Sent: Friday, March 07, 2014 7:56 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35506

CUSTOMER INFORMATION

Name: Anne-Marie Shaffer
Telephone: 3865698400
Email: mom2gigam@gmail.com
Address: 31 Freeland Ln Palm Coast FL 32137

BUSINESS INFORMATION

Business Account Name: Angela Shaffer
Account Number: 9206132475
Address: 31 Freeland Ln Palm Coast Florida 32137

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I was informed today by another local FPL customer (and verified the information at www.FPL.com) that FPL will be charging a \$95 "enrollment" fee, plus a \$13 per month fee for customers opting out of Smart Meters. This amounts to extortion. #1 FPL "customers" don't have a choice in the electric utility market. #2 FPL says that those opting out of Smart Meters are opposed to "new technology". My husband's world is technology, so we are certainly not opposed to new technology. What we are opposed to is opening ourselves up to all of the potential risks that these meters have been proven to exist. Viruses have been proven to have the ability to lock out the utility company from the meters, change the billing, and disconnect service at a rate faster than a utility company could effectively respond to leaving customers without power for several months. The FBI is even alarmed at the security risks and says that paid hackers have cost utility companies millions of dollars annually. #3 FPL claims that by continuing to read the remaining analog meters that this puts an unfair expense on the rest of the FPL customers. How can this be? FPL never offered a discounted rate to those with Smart Meters. Were all paying for service as if they are still physically reading everyone's meters. Additionally, FPL could have customers read the meter or go to estimated billing and only physically read the meter a few times each year. --- In any event, a \$95 fee to keep an analog meter and \$13 per month just to read a meter are outrageous! Many people are going to be forced into a Smart Meter against their will for the mere cost factor. With all of the potential dangers that exist with Smart Meters, this is absolutely unacceptable.

Crystal Card

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, March 08, 2014 1:32 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35510

CUSTOMER INFORMATION

Name: Joyce Cream
Telephone: 941-661-6621
Email: drjoycecream@gmail.com
Address: 7308 c=Cary St, Englewood FL 34224

BUSINESS INFORMATION

Business Account Name: Joyce Cream
Account Number: 947807590
Address: 7308 Cary St Englewood Florida 34224

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I object to the fees imposed on my account for refusing the smart meter. I demand that you represent the tax payer not just the corporations.

Joyce S. Cream, Psy. D.

Crystal Card

From: Ruth McHargue
Sent: Monday, March 10, 2014 3:06 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, March 10, 2014 8:48 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140940C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Saturday, March 08, 2014 8:27 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35508

CUSTOMER INFORMATION

Name: Bruce Fluke
Telephone: 863-258-3148
Email: senpo13naf@yahoo.com
Address: 114 owens circle north Auburndale FL 33823

BUSINESS INFORMATION

Business Account Name: Bruce Fluke
Account Number: 16280076042
Address: 114 owens circle north Auburndale Florida 33823

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company
Details:

In reference to the smart meters the the electric companies are planning to install. I as a customer that regulates my cooling/heating and use of the electricity I pay for to a minimum so i dont have a large electric bill or place a large burden on the electrical system. I do not need or want a meter that going to tell me what to do when or be monitored or controlled by the electric company when they think Im using to much electricity I keep my a/c at or above 80 degrees and always dress warmer in the cooler months to keep the heat bill down. I also dont need someone charging me \$95.00 because I choose not to have the smart meter. This America not Russia.

Thanks
Bruce Fluke

Crystal Card

From: Ruth McHargue
Sent: Monday, March 10, 2014 3:07 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, March 10, 2014 8:41 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140938C. Also filed for warm transfer to FPL, see 1140936E. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Friday, March 07, 2014 8:49 PM
Cc: fpl_fpsc_correspondence@fpl.com; Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35507

Email sent to fpl_fpsc_correspondence@fpl.com with CC to PSC

CUSTOMER INFORMATION

Name: Michele Kling
Telephone: 904-556-6982
Email: michelek905@yahoo.com
Address: 96118 Cayman Circle Fernandina Beach FL 32034

BUSINESS INFORMATION

Business Account Name: Michael & Michele Kling Account Number:
Address: 96118 Cayman Circle Fernandina Beach Florida 32034

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

Once again I am filing this complaint that I DO NOT want a "Smart meter". Enough research has not been done to guarantee that it will be safe for myself and my husband. I have a heart condition and will hold you ad FPL responsible for any medical situation contributed by the smart meter. This is unfair that people have to pay to keep a product that is unsafe from being installed. Have you had one installed on your home? I submitted this complaint to FPL early last year as well. I have joined the class action suit for both my homes, of which I will send you a separate complaint.

PSC was contacted previously

Crystal Card

From: Ruth McHargue
Sent: Monday, March 10, 2014 2:16 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, March 10, 2014 9:29 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140952C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Monday, March 10, 2014 9:09 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35512

CUSTOMER INFORMATION

Name: Eileen Hicks
Telephone:
Email:
Address: 3378 Glenshane Way Ormond Beach FL 32174

BUSINESS INFORMATION

Business Account Name: Eileen Hicks
Account Number: Hicks
Address: 3378 Glenshane Way Ormond Beach Florida 32174

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

This complaint is to request a waiver from fees and installation of the so-called smartmeter by FPL at the above address. All available studies are inconclusive at best and anecdotally very troubling regarding the health risks from radio frequency transmissions and the pulsing technique used in the smartmeter reading and transmission of data. Additionally the invasion of privacy of ones home by this technology is clearly indefensible by any legal standard. Frankly, anyone involved in this project, be they investor, FPL personnel, or regulatory agency, is incurring a totally unnecessary risk in the likely event that detrimental health conditions result from this radiation-generating meter.

Crystal Card

From: Ruth McHargue
Sent: Monday, March 10, 2014 2:13 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, March 10, 2014 11:39 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140992C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Monday, March 10, 2014 11:25 AM
Cc: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 35515

CUSTOMER INFORMATION

Name: Kathleen Carter
Telephone:
Email:
Address: 9600 Isom Avenue Hastings FL 32145

BUSINESS INFORMATION

Business Account Name: Kathleen Carter
Account Number:
Address: 9600 Isom Avenue Hastings Florida 32145

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

I strenuously object to the PSCs determination that will allow FPL to charge additional fees to retain a perfectly functional analog meter. Accurate and honest information has not been proffered that indicates the company (FPL) will incur expenses in accordance with the approved "tariffs" and the PSC has consistently refused to consider the bulk of information provided about the hazards of the "smart" meters. FPL offers services to non-mainstream customers in other categories, such as deaf, non-English speaking, without charging them additional fees. This is outright discrimination and an obvious attempt at coercion.

If these "tariffs" are enforced, I will pay strictly under duress. I WILL NOT ACCEPT A SMART METER AT MY RESIDENCE.

PSC was contacted previously

Crystal Card

From: Office of Commissioner Balbis
Sent: Monday, March 10, 2014 1:43 PM
To: Commissioner Correspondence
Subject: FW: smart meters

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Cristina

From: Barbara Batchelder [<mailto:bbatchelder@cfl.rr.com>]
Sent: Sunday, March 09, 2014 12:25 PM
To: Office of Commissioner Balbis
Subject: smart meters

Please explain to me why I must pay \$95.00 to keep my "old" meter. I use power and I pay for the power I use. It is no one's business when, or how much I use as long as I pay for it. So called Smart Meters are an intrusion on my privacy. I'm willing to pay the monthly fee to keep the old meter, but the \$95.00 "enrollment" fee is excessive and I strongly resent it. Please consider removing this charge.

Sincerely, Barbara Batchelder, Titusville Florida

Crystal Card

From: Office of Commissioner Balbis
Sent: Monday, March 10, 2014 1:42 PM
To: Commissioner Correspondence
Subject: FW: 9 Million Dollars in UNEARNED smart meter fees

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Cristina

-----Original Message-----

From: jtryan3382@cfl.rr.com [mailto:jtryan3382@cfl.rr.com]
Sent: Monday, March 10, 2014 10:55 AM
To: Office of Commissioner Balbis
Subject: 9 Million Dollars in UNEARNED smart meter fees

Dear Commissioner Balbis,

Please do not let FPL collect over \$9 million in fees for which they are not yet entitled.

These fees are on the backs on 36,000 Floridians who respectfully choose not to get "smart meters".

\$95 per customer initial charge: \$3,420,000.00

\$13 per month per customer (1st yr) \$5,616,000.00

This first year (\$9+ million) and \$5.6 million per year thereafter, are to be held separately, subject to refund, until the Commission approves these charges.

Please do not let FPL collect these funds in advance, subject to refund. FPL can establish their system requirements but please do not let them fatten their coffers in advance. This is a punitive approach to weaken or silence your fellow Floridians who respectfully reject "smart meters".

If and when FPL proves to you, our Commissioner, the economic viability, safety and security of the "smart meter", and you approve these fees, then let FPL collect them. Please, not in advance.

Thank you for your consideration.

John T Ryan
3382 Glenshane Way
Ormond Beach, FL 32174
jtryan3382@cfl.rr.com

Crystal Card

From: Betty Leland
Sent: Monday, March 10, 2014 1:01 PM
To: Commissioner Correspondence
Subject: FW: 9 Million Dollars in UNEARNED smart meter fees

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket No. 130223.

Thanks.

-----Original Message-----

From: jtryan3382@cfl.rr.com [mailto:jtryan3382@cfl.rr.com]
Sent: Monday, March 10, 2014 11:01 AM
To: Office Of Commissioner Graham
Subject: 9 Million Dollars in UNEARNED smart meter fees

Dear Chairman Graham,

Please do not let FPL collect over \$9 million in fees for which they are not yet entitled.

These fees are on the backs on 36,000 Floridians who respectfully choose not to get "smart meters".

\$95 per customer initial charge: \$3,420,000.00

\$13 per month per customer (1st yr) \$5,616,000.00

This first year (\$9+ million) and \$5.6 million per year thereafter, are to be held separately, subject to refund, until the Commission approves these charges.

Please do not let FPL collect these funds in advance, subject to refund. FPL can establish their system requirements but please do not let them fatten their coffers in advance. This is a punitive approach to weaken or silence your fellow Floridians who respectfully reject "smart meters".

If and when FPL proves to you, our Commissioner, the economic viability, safety and security of the "smart meter", and you approve these fees, then let FPL collect them. Please, not in advance.

Thank you for your consideration.

John T Ryan
3382 Glenshane Way
Ormond Beach, FL 32174
jtryan3382@cfl.rr.com

Crystal Card

From: Office of Commissioner Balbis
Sent: Friday, March 07, 2014 4:39 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Cristina

From: WILLIAM KIDD [mailto:mail@changemail.org]
Sent: Friday, March 07, 2014 4:10 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>

<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
WILLIAM KIDD Ormond Beach, Florida

There are now 22 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>

Crystal Card

From: Office of Commissioner Brown
Sent: Friday, March 07, 2014 4:30 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: WILLIAM KIDD [mailto:mail@changemail.org]
Sent: Friday, March 07, 2014 4:10 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from

the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
WILLIAM KIDD Ormond Beach, Florida

There are now 22 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>

Crystal Card

From: Ruth McHargue
Sent: Friday, March 07, 2014 3:06 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, March 07, 2014 10:51 AM
To: Ruth McHargue
Subject: To CLK Docket 130223- Response requested

Copy on file, see 1140841C. DHood

-----Original Message-----

From: Webmaster
Sent: Friday, March 07, 2014 9:15 AM
To: Consumer Contact
Cc: Mark Futrell; Walter Clemence
Subject: FW: My contact

Angie, I am copying Mark and Walter in case this complaint relates to smart meters.

Benji

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Thursday, March 06, 2014 9:32 PM
To: Webmaster
Cc: splashingtail@earthlink.net
Subject: My contact

Contact from a Web user

Contact Information:

Name: Tony Wulf
Company:
Primary Phone: 321-747-0196
Secondary Phone:
Email: splashingtail@earthlink.net

Response requested? Yes

CC Sent? Yes

Comments:

I received a letter today from Florida Power & Light Company explaining that I may keep my analog electrical meter since your comission approved it. My question to you is, did you also set the \$95.00 enrollment fee plus the \$13.00 monthly fee? If

not, please provide contact information on whom is responsible for these unjust & outrageous fees. Thank you for your assistance.

Shawna Senko

From: Betty Leland
Sent: Monday, March 10, 2014 8:11 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket No. 130223

From: george ryden [mailto:mail@changemail.org]
Sent: Saturday, March 08, 2014 9:04 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

<http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>

<http://www.ncbi.nlm.nih.gov/pubmed/18536493>

<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>

<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>

http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
george ryden cocoa, Florida

There are now 23 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Ruth McHargue
Sent: Friday, March 07, 2014 10:30 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223
Attachments: FAX-2014-03-07 00_28_18.tif

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, March 07, 2014 9:04 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140821C. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Friday, March 07, 2014 12:28 AM
To: Consumer Contact
Subject: FPSC , 8 page(s)

New Fax Received!

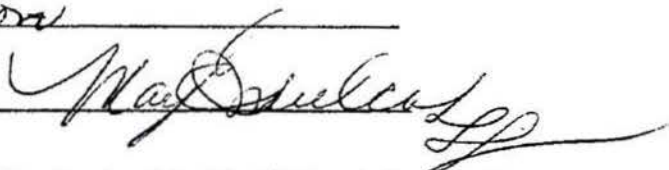
You have received a 8 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

COVER

Date: Thurs. 3/6/2014 Total #: of Pages (6)Deliver To: Ruth Nic HargueFAX #: 800-511-0809 Phone #: 800-342-3552From: MARY MULCAHYFAX #: 941-475-4564 Phone #: 941-475-4564REGARDING: FPL & Smart Meters

COMMENTS: Enclosed is a letter describing
my evaluation of the Smart Meters
Thank you For your kindness &
time & consideration



The information contained in this fax message is privileged and confidential and is intended only for the use of the individual or entree named above. If this transmittal includes expressly prohibited information, the discloser and re-transfers without the persons written authorization is expressly prohibited and the disclosure or transfer may subject said person to civil liability to the person. If you are not the intended recipient, you have received this communication in error, or if any problem occurs with this transmission, please notify us immediately at

Thursday, March 6, 2014

REF: Smart Meters
AND
F.P. & L. Company

(2)

Dear Mrs. Ruth McHargue, &
Florida Public Service Comm.

Enclosed is info/ follow-up of our phone conversation this afternoon.
As I indicated, I would FAX to you the letter and info from the F.P.L. Co. I received.
Enclosed is copies of letter and info.
A good portion of the comments made to the public contradicts itself. I don't believe half of the statements that F.P.L. Is making
Any one with a brain in their head knows that a meter cannot prevent power outages. PERIOD.!

Yes a lot of people will buy anything. And I'm sure the company is happy about that. Most people are not stupid. I do not appreciate being schmoozed, and thought to be gullible to purchase every new thing on the market. I don't have the means to be frivolous.

I am a 73 year old lady, with a limited income.(S.S.) Which doesn't go very far.

I have C.O.P.D. With 44% left of my lungs, AND!! a heart condition.

MY home is on the market and I need to leave my home because I cannot afford to live here any more.

When it is sold you can do the change over with the new owner. Until than, PLEASE leave me in peace.

In the mean time I cannot afford the outrages fee that the company deems it needs to cover what ever!
NO, I really believe the new meter is harmful to my health.and it will not save me money.

Until the Commission reviews the complaints that is on the docket, F.P.L. Company should not have jumped the gun TO pressure the customers into the demands that they have made. They can afford to wait until the decision is made. And I do believe that the public rejected the new meters a few years ago. The new meters are more money for the company AND the company put a lot of people out of work. Washington is flushing us down the drain. When we run out of working people, WHO will foot the bills than? NO EMPLOYMENT means NO MONEY to pay bills! Everyone will be in the soup lines eventually. Well thanks for being part of the demise of the working class.

Sincerely



Ms. Mary E. Mulcahy
7414 Watson Ln
Port Charlotte, FL 33981

Mar 07 14:01:15a

Mia Marine

941-475-4564

p.3



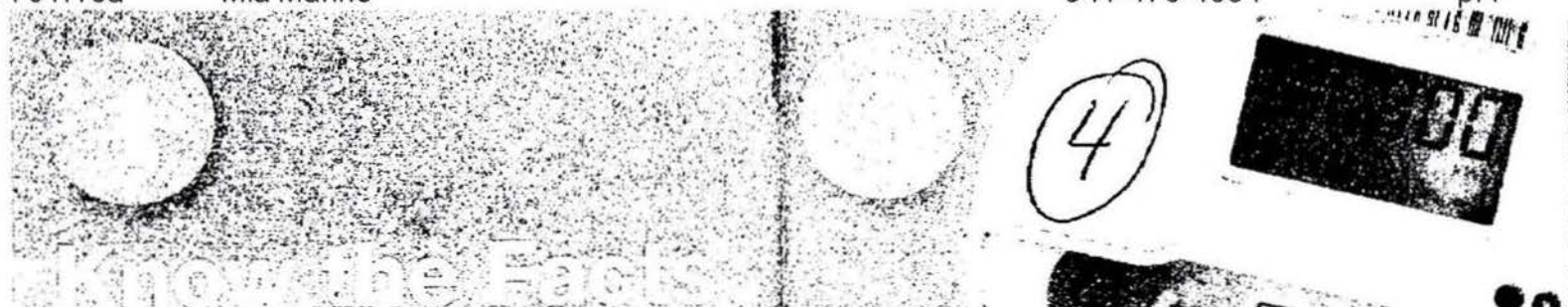
[Illegible text block containing multiple lines of faint, mostly unreadable text and horizontal lines.]

Mar 07 14 01:15a

Mia Marine

941-475-4564

p.4



Myra

Myra is a 10-year-old girl who lives in a small town in Florida. She is a very smart and curious child who loves to learn about everything. She is currently in the 5th grade and is doing very well in school. She is also a member of the school's debate team and is a very active participant in all of her classes. Myra is a very kind and helpful child who is always willing to help her friends and family. She is also a very responsible child who always completes her homework and takes care of her belongings. Myra is a very happy and confident child who is always smiling and making friends. She is a very talented child who is good at many different things, including reading, writing, and math. She is also a very creative child who enjoys drawing and painting. Myra is a very special child who is always making a difference in the world.

Myra

Myra is a 10-year-old girl who lives in a small town in Florida. She is a very smart and curious child who loves to learn about everything. She is currently in the 5th grade and is doing very well in school. She is also a member of the school's debate team and is a very active participant in all of her classes. Myra is a very kind and helpful child who is always willing to help her friends and family. She is also a very responsible child who always completes her homework and takes care of her belongings. Myra is a very happy and confident child who is always smiling and making friends. She is a very talented child who is good at many different things, including reading, writing, and math. She is also a very creative child who enjoys drawing and painting. Myra is a very special child who is always making a difference in the world.

Some students have
noticed that the
information they have
seen on the web
is not the same as
the information they
have seen on the web.

For more information on smart meters, go to FPL.com/energy-smart.
The Florida Public Service Commission also provides helpful
information on psc.state.fl.us/utilities/electricgas/smart-meter.



401-834-840
14G204065853WXGJ

AM/SSN

Smart Metering System

Smart Metering System

Most FPL customers are provided with a communicating smart meter as the standard meter service. These meters communicate the same type of information that FPL previously collected through manual meter readings, but at more frequent intervals and over a wireless network. This enables FPL to offer a number of additional benefits to customers.

A non-communicating meter is available to eligible customers through FPL's Non-Standard Meter Option. It is the older technology meter and is no longer in standard use by FPL.

Eligibility

To be eligible, customers must not have tampered with the electric meter service or used service in a fraudulent or unauthorized manner.

Fees

Customers enrolled in the Non-Standard Meter Option must pay fees to cover the additional costs of providing non-standard service. An enrollment fee of \$95 and a monthly surcharge of \$15.

Non-Standard Meter Type

Customers who are enrolled in the Non-Standard Meter Option will be allowed to keep their existing non-standard meter. If a replacement non-standard meter is necessary, it will be a non-communicating meter of the Company's choice.

Minimum Term

If customers choose to enroll in the Non-Standard Meter Option, or if they are enrolled into this option because FPL has been prevented from installing the standard meter, they must do so for at least one (1) billing period (about 30 days).

Cancellation

If customers cancel their enrollment in the Non-Standard Meter Option within 45 days after the initial charges have been billed, they will receive a full refund provided that (1) they did not previously have a smart meter installed and (2) they agree to the installation of a smart meter. The refund will be processed after the smart meter has been installed.

Automatic Enrollment

Even if they don't actively enroll in the Non-Standard Meter Option, customers who have a non-standard meter will be automatically enrolled in and billed for the Non-Standard Meter Option if they prevent FPL from installing a smart meter or fail to respond to requests to select a meter option. Eligibility rules apply.

Meter Maintenance

Because so few customers have non-standard meters, the non-standard meters may not be readily available on service trucks. If maintenance to the meter is required, we may need to install a smart meter temporarily to maintain electric service to the premises. If this occurs, we will come back out and replace the smart meter with a non-standard meter as soon as practical. We expect this to take less than a month, and if it takes longer we will not bill the monthly fee until the non-standard meter is replaced.

Relocation

Customers must re-enroll in the Non-Standard Meter Option and pay the enrollment fee if they wish to initiate the non-standard meter service after relocating to new premises. Customers who cancel Non-Standard Meter Option service and then later re-enroll for this service at any location would also be required to pay another enrollment fee.

All other terms and conditions of FPL service apply.



p.7

1

Know about

SEPARATING

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For more information
The Florida Public S
information at psc.s

the Costs & Benefits

help you manage your electricity use and bills, and they help us prevent power outages from occurring. That's why they're now FPL's standard meter, and there is no

ology replaced by the smart meter), the benefits of smart meters will not be cover the cost of the non-standard service. These charges would be included in the benefits below.

	SMART METER (Standard Meter)	NON-STANDARD METER
by the hour, day and month	✓	⊗
water reader to come to your reach meters	✓	⊗
iently	✓	⊗
	✓	⊗
i before you call.	✓	⊗
ower more efficiently.	✓	⊗
our system or something	✓	⊗
	None	\$95
	None	\$13

Answers

Mia Marine

Mar07 14:01:19a



Crystal Card

From: Ruth McHargue
Sent: Friday, March 07, 2014 10:19 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 130223

Customer correspondence

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Thursday, March 06, 2014 7:49 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35496

CUSTOMER INFORMATION

Name: Gregory Morrisette
Telephone: 941-505-8877
Email: w4tut@comcast.net
Address: 318 Portofino Drive Punta Gorda FL 33950

BUSINESS INFORMATION

Business Account Name: Gregory Morrisette Account Number: 43864-42042
Address: 318 Portofino Drive Punta Gorda Florida 33950

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I just received a letter stating I will be forced to accept a SMART METER and if I do not I will be assessed \$95.00 and billed an additional \$13.00 per month. I was also told I could keep my meter if I liked it. Kind of sounds like Obama; If you like your insurance you can keep it and look where that got us. I presume by installing the SMART METERS, FPL is saving some big bucks on auto maintenance, salaries, gas and the likes but I have not heard a word of giving the customer a break while FPL is saving money. We are still getting power outages and having to reset clocks and reboot TV boxes.
I will fight this.

Crystal Card

From: Ruth McHargue
Sent: Friday, March 07, 2014 10:18 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, March 07, 2014 8:27 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140810C. Also filed for warm transfer to FPL, see 1140809E. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Thursday, March 06, 2014 7:26 PM
Cc: fpl_fpsc_correspondence@fpl.com; Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35495

Email sent to fpl_fpsc_correspondence@fpl.com with CC to PSC

CUSTOMER INFORMATION

Name: Michael Jacobson
Telephone: 321-369-8011
Email: foamrep@aol.com
Address: 5360 Vacaro Avenue Cocoa FL 32926

BUSINESS INFORMATION

Business Account Name: Michael Jacobson
Account Number:
Address: 5360 Vacaro Avenue Cocoa Florida 32926

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I received a letter from FP&L Today. Currently I possess what was a one point in time considered the "Standard" Meter. Contrary to information listed on the PSC page, there is information that shows that the RF emissions from the unit can cause issues in Younger children. At the original suggestion of the Smart Meter, I contacted FP&L Customer service and explained that if they chosed to RF shield the Back end of the meter to direct the RF emissions of the House then I would have no Objection to the Meter. FP&L Chose not to respond to my Request. Now I received a letter from FP&L Customer service saying that "they" have been trying to contact me to replace my meter. They further added that the PSC has granted them permission to charge a "Setup" fee of \$95.00 and and \$13.00 monthly for the Benefit of Protecting my family with what was

the Standard meter. Any Benefits to the Customer that FP&L attempts to list are purely accidental and pale to the Benefit to FP&L.

My Complaint Question(s) are as follows:

Did FP&L get granted the right to the new "None Standard" rate via PSC?

If so where was the Required Public Hearings on them?

Based on what I understand The Originating Company has the Right to determine Standard equipment But it has to Grand Father Previous Standard equipment (Assuming that there are no Issues with the Current Equipment)and the new rate would only apply to new accounts requesting the None Standard Equipment?

IF the PSC did in deed grant the Additon rate increase it presumes that there are several People that are in the Same Boat. There would be no Setup fee do the the fact that the the accounts already exist?

Crystal Card

From: Ruth McHargue
Sent: Friday, March 07, 2014 10:17 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, March 07, 2014 8:19 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140808C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Thursday, March 06, 2014 5:58 PM
Cc: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 35494

CUSTOMER INFORMATION

Name: Kim Nugent
Telephone:
Email:
Address: 5167 Burnett st Port charlotte FL 33981

BUSINESS INFORMATION

Business Account Name: John Nugent
Account Number: 91713-48544
Address: 5167 Burnett st Port charlotte Florida 33981

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

We were given the option to opt out of the smart meter and now they want to charge us a \$95 fee and \$13 a month to keep our old meter. I dont feel this is right, we were never told of fees if we opted out, I will pay the fee just so our meter person wont lose their job and so I wont be monitored by yet more outsiders. I have wrote letters already to the FTC and the governor already today, not that it will do any good since I am just the low man on the totem pole . I know that I will not get anything back but a clichéd form letter, but at least I feel better venting.

Crystal Card

From: Ruth McHargue
Sent: Thursday, March 06, 2014 10:46 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, March 06, 2014 8:30 AM
To: Ruth McHargue
Subject: To CLK Docket 130223- Response requested

Copy on file, see 1140671C. DHood

-----Original Message-----

From: Webmaster
Sent: Wednesday, March 05, 2014 4:51 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, March 05, 2014 4:49 PM
To: Webmaster
Cc: miltfarrow@blurredvisioncc.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: Milton Farrow
Company: unaffiliated
Primary Phone: S/A/A
Secondary Phone: N/A
Email: miltfarrow@blurredvisioncc.com

Response requested? Yes
CC Sent? Yes

Comments:

I received an email from FPL with regards to a 13 dollar price increase monthly AS WELL AN ADDITIONAL RAPE CHARGE OF 95 DOLLARS TO FATTEN THESE BASTARD'S BANK ACCOUNTS-IS THIS WHAT WE GET FROM OUR PSC
WHEN YOU ARE AT ALL SORTS OF SOCIAL EVENTS WITH THESE SCUMBAGS-THIS ADDITIONAL FEE IS NOTHING BUT PURE
FUCKING EXTORTION-- WHAT WE NEED IS A PSC THAT WILL WORK FOR THE PUBLIC AND NOT BE IN THE POCKETS OF THESE
THIEVING BASTARDS--

Crystal Card

From: Ruth McHargue
Sent: Thursday, March 06, 2014 10:44 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

From: Consumer Contact
Sent: Thursday, March 06, 2014 8:37 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140669C. DHood

From: Robert Johnson [<mailto:pcbn2u@bellsouth.net>]
Sent: Wednesday, March 05, 2014 10:25 PM
To: Consumer Contact
Cc: Saj-79@hotmail.com; 'Linda'; Dominique Ranieri
Subject: Letter from FPL

To whom it may concern,

Please find below an email I received today from FPL concerning opting out of smart meter use at my home.

The letter states that your organization as agreed to allow FPL to charge me more money if I choose not to have a device on my home that adversely affects my health. I suffer from Tinnitus I got so much worse when we received a 'smart' meter on our home but has been greatly relieved since the removal of the smart meter from.

Is this true, that you are allowing this charge? There are no studies proving it is in our best interest for health and wellbeing to have our homes bombarded several thousand times per day with microwave frequencies so FPL can gather information on what appliances we use each day.

I am strongly adverse to this position that I should pay any fees to refuse to be microwaved. This is totally unacceptable! Please respond.

Thank you,
Robert Johnson
Pcbn2u@bellsouth.net
561-792-1751

"Experience hath shewn, that even under the best forms of government those entrusted with power have, in time, and by slow operations, perverted it into tyranny."

Thomas Jefferson

March 5, 2014
Re: Account #: 813xxxxxxx
17893 89TH PL N
LOXAHATCHEE, FL 33470

Dear Customer,

You have a choice of meter.

We are writing to advise you that the Florida Public Service Commission has approved Florida Power & Light Company's proposal to offer a Non-Standard Meter Option to eligible customers who prefer not to have a smart meter.

Our records show that you currently have a non-standard meter. If you wish to keep the non-standard meter, you will need to sign up for the Non-Standard Meter Option, which includes additional fees.

Please choose your meter option no later than March 25th, 2014.

Making your choice is easy. Just follow three simple steps:

(1) Know the facts. Smart meters provide important customer benefits and an enhanced level of service at no additional charge. They provide you with more information to help you manage your electricity use and bills, and they help us prevent power outages and get the lights back on faster if outages do occur. That is why they are now the standard meter FPL provides.

(2) Compare the costs and benefits. The benefits of smart meters are not available with non-standard meters. In addition, if you choose the Non-Standard Meter Option, you will pay an enrollment fee of \$95 and a monthly surcharge of \$13 to help cover FPL's costs of providing this non-standard service. These charges would be included in your electric bill. For more information please go to www.FPL.com/meteroption.

(3) Make your choice. Please complete the meter option form at www.FPL.com/meteroption by March 25th, 2014.

For your convenience, we have also sent you information in the mail.

Thank you in advance for making your choice.

Sincerely,

Florida Power & Light Company

Crystal Card

From: Ruth McHargue
Sent: Wednesday, March 05, 2014 4:20 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, March 05, 2014 3:36 PM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140652C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Wednesday, March 05, 2014 3:21 PM
Cc: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 35482

CUSTOMER INFORMATION

Name: Martin Noyes
Telephone: 386-445-5007
Email: mnoyes1@cfl.rr.com
Address: 70 Leaver Drive Palm Coast FL 32137

BUSINESS INFORMATION

Business Account Name: Martin Noyes
Account Number: 4465123315
Address: 70 Leaver Drive Palm Coast Florida 32137

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

Florida Power & Light (FPL) installed a so-called "Smart-Meter" at my residence without my permission. I contacted FPL and had them remove the Smart-Meter and replace it with an original electro-mechanical meter as it existed when I started electrical service to my address.

I did so for several reasons. First, my daughter and I both were experiencing headaches and disturbed sleep. Removing the Smart-Meter alleviated these problems. Second, there are many reports of negative health consequences of pervasive electromagnetic smog. For example, I have given up the use of cell phones. Third, the Smart-Meter was in close proximity to sensitive Radio Amateur equipment.

Today, on 5 March 2013, I received a notice from FPL that informed me that if I wished to maintain what FPL refers to as a non-standard meter then I would have to pay a \$95 enrollment fee and be subject to a monthly surcharge of \$13. This is outrageous! This was never a part of the original agreement of service for my address. It is a unilateral tax and I request a waiver from this unfair charge.

Crystal Card

From: Ruth McHargue
Sent: Wednesday, March 05, 2014 9:43 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223
Attachments: FPL Smart Meter - new fees; E-Form Other Complaint TRACKING NUMBER: 35478; FW: My contact

Customer correspondence

From: Diane Hood
Sent: Wednesday, March 05, 2014 9:23 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

The attached emails have been filed as info requests to docket 130223, EI802, PR-69. DHood

Crystal Card

From: celeste Welch <geosulcata@gmail.com>
Sent: Tuesday, March 04, 2014 5:21 PM
To: Consumer Contact
Subject: FPL Smart Meter - new fees

I opted out of a smart meter due to the fact that our meter is located right outside of where my daughter sleeps - her pillow is on the wall right inside from the meter. My daughter also has a brain tumor and a medical device (VP shunt). I am concerned about the effects of the smart meter. VP shunts have to be reprogrammed after going through airports...I am concerned about the effects of the RF exposure. I do not use cell phones in the house and do not want cell phone type signals near our daughter's head. We received an email from FPL saying we will be charged \$95 plus \$13 a month to keep our old meter. I do not see why our bill would increase if we are not changing anything...perhaps the bills of those with smart meters should decrease due to the savings from not having meter readers come out. If FPL will relocate our meter and all wiring to outside of our garage, we are happy to have a smart meter installed, but due to the location being by our child's bedroom wall/window, we are not comfortable with the RF exposure that would be caused by a smart meter.

Please let me know if there is anything we can do. It seems wrong to make me pay extra to keep basic service. Why would I have to pay a one time fee of \$95 if I am not receiving any new equipment. I do not understand how the one time fee was approved. The monthly fee is more reasonable, however, even that should be a credit to those who received smart meters rather than a fee to those who have not.

Celeste Welch
941-355-2070

Crystal Card

From: Webmaster
Sent: Wednesday, March 05, 2014 8:46 AM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Tuesday, March 04, 2014 9:04 PM
To: Webmaster
Cc: captscott17@hotmail.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Scott Lockwood
Company:
Primary Phone: 954 592 5332
Secondary Phone: 954 592 5332
Email: captscott17@hotmail.com

Response requested? Yes
CC Sent? Yes

Comments:

I am severely disappointed in the Florida Public Service Commission's approval for Florida Power and Light to gouge customers who refuse to allow surveillance equipment (so called Smart Meters) to be installed on their homes. In addition to this act being an invasion of privacy, Smart Meters are a documented health risk due to the radiation emitted from these devices.

I received an email today from FP&L informing me that it would cost me an "enrollment fee" of \$95 to KEEP my current standard electrical meter and then a monthly surcharge of \$13 to continue receiving electrical service from them in what they now refer to as "non-standard service".

I heard NOTHING about public hearings on this matter and it is quite obvious that this dirty deal was done in a back room, behind closed doors and NOT in the best interest of the people of Florida.

This is yet one more Communist/Socialist/Marxist control element being forced upon the free people of the United States. Where is it going to STOP?! Our country is being destroyed and our freedoms are being eroded. I demand to know how and why this unreasonable extra charge is being allowed against people with legitimate health concerns as well as serious privacy and civil liberties concerns.

I await your response.

Scott Lockwood

Crystal Card

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, March 04, 2014 9:38 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35478

CUSTOMER INFORMATION

Name: symeth meagher
Telephone: 5617337279
Email:
Address: 6892 molakai circle boynton beach FL 33437

BUSINESS INFORMATION

Business Account Name: symeth meagher
Account Number:
Address: 6892 molakai circle boynton beach Florida 33437

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

do not feel we should be charged 95.00 for a meter I already have and 13.00 per month....I do not wish to have a smart meter as reports show it is unhealthy ...

Shawna Senko

From: Bob McGuire <bobkatpg@hotmail.com>
Sent: Monday, March 03, 2014 4:27 PM
To: Records Clerk
Subject: Smart Meter

I am writing in support of Docket # 130223 on FPL and smart. I opted out of the Smart Meter installation and prefer the analog meter that does not have the potential of causing medical problems or will become an invasion of my privacy as we see with the NSA today. I do not believe that FPL should be permitted to charge extra for those of us who continue to use analog meters and FPL should not remove this analog meter without my permission and if the meter needs to be replaced, it should be replaced with an analog meter.

Mr. & Mrs. Robert F. McGuire
5944 Ibis Court
North Port, FL 34287
941-426-3675

Crystal Card

From: Office of Commissioner Brown
Sent: Monday, March 03, 2014 2:42 PM
To: Commissioner Correspondence
Subject: FW: My smart meter rights - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: jtryan3382@cfl.rr.com [mailto:jtryan3382@cfl.rr.com]
Sent: Friday, February 28, 2014 3:05 PM
To: Office of Commissioner Brown
Subject: My smart meter rights

Dear Commissioner Brown:

Thank you for taking the time to read this email and consider my thoughts regarding Smart Meters.

In trying to be environmentally conscious, my wife and I have Installed PV electricity generating panels on our home in addition to a solar powered hot water system. We have a bidirectional, non-smart meter installed at our residence. So far we have avoided approximately 3600 pounds of carbon dioxide production.

My wife and I have opted out of the smart meter program for a variety of reasons, two of which are the potential privacy violation issues and the lack of scientific verification of the safety of these meters. We received notice yesterday that two days from then the FPL company will be charging us extra to cover their supposed cost increase to service our non-smart meter account.

In their own words, FPL states the number of non-smart meter customers is very small (approx. 0.5% of their customers. These customers could mail in their meter readings on a monthly basis, as we previously did. FPL could then physically read

these meters every three months or so to validate customer reporting. These mailed in readings from this small group of customers could be keyed (or scanned) into their computers in 8-16 hours time per month and at \$20.00 per hour FPL cost would be below \$500.00 (when fringe benefits are included). Their personnel are in the area frequently, so spot checking customer reading reports would be very easy and not very burdensome. In this technological age the required customer reading/response cards could be emailed to and printed by each household involved.

Please consider this or other options before allowing FPL to cram smart meters down our collective throats, just because it's convenient for them, particularly until they are proven safe (not just we think they are safe).

Please consider the safety and privacy of our citizens in Florida and block this extension of FPL's I want it my way approach to electrical metering in Florida. Let the Target example of system security be an example to guide your consideration.

Again, thank you for your consideration.

Sincerely,

John T Ryan
3382 Glenshane Way
Ormond Beach, FL 32174

Crystal Card

From: Office of Commissioner Balbis
Sent: Friday, February 28, 2014 3:27 PM
To: Commissioner Correspondence
Subject: FW: My smart meter rights
Attachments: My smart meter rights

Good afternoon,

Please place the attached email in Docket Correspondence of Consumers and their representatives for docket no. 130223-EI.

Thank you,
Cristina

-----Original Message-----

From: jtryan3382@cfl.rr.com [mailto:jtryan3382@cfl.rr.com]

Sent: Friday, February 28, 2014 3:08 PM

To: Office of Commissioner Balbis

Subject: Fwd: My smart meter rights

Dear Commissioner, Please excuse me as I entered your email address incorrectly, so I am sending again.

Thank you.

John T Ryan

Crystal Card

From: jtryan3382@cfl.rr.com
Sent: Friday, February 28, 2014 3:00 PM
To: Commisioner.Balbis@psc.state.fl.us
Subject: My smart meter rights

Dear Commissioner Balbis :

Thank you for taking the time to read this email and consider my thoughts regarding Smart Meters.

In trying to be environmentally conscious, my wife and I have Installed PV electricity generating panels on our home in addition to a solar powered hot water system. We have a bidirectional, non-smart meter installed at our residence. So far we have avoided approximately 3600 pounds of carbon dioxide production.

My wife and I have opted out of the smart meter program for a variety of reasons, two of which are the potential privacy violation issues and the lack of scientific verification of the safety of these meters. We received notice yesterday that two days from then the FPL company will be charging us extra to cover their supposed cost increase to service our non-smart meter account.

In their own words, FPL states the number of non-smart meter customers is very small (approx. 0.5% of their customers. These customers could mail in their meter readings on a monthly basis, as we previously did. FPL could then physically read these meters every three months or so to validate customer reporting. These mailed in readings from this small group of customers could be keyed (or scanned) into their computers in 8-16 hours time per month and at \$20.00 per hour FPL cost would be below \$500.00 (when fringe benefits are included). Their personnel are in the area frequently, so spot checking customer reading reports would be very easy and not very burdensome. In this technological age the required customer reading/response cards could be emailed to and printed by each household involved.

Please consider this or other options before allowing FPL to cram smart meters down our collective throats, just because it's convenient for them, particularly until they are proven safe (not just we think they are safe).

Please consider the safety and privacy of our citizens in Florida and block this extension of FPL's I want it my way approach to electrical metering in Florida. Let the Target example of system security be an example to guide your consideration.

Again, thank you for your consideration.

Sincerely,

John T Ryan
3382 Glenshane Way
Ormond Beach, FL 32174

Crystal Card

From: Pamela Paultre
Sent: Friday, February 28, 2014 3:19 PM
To: Commissioner Correspondence
Subject: Docket no. 130223
Attachments: My smart meter rights; request; GRID; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Good afternoon,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130223-EI.

Thank you,

Pamela Paultre
Assistant to Commissioner Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

Crystal Card

From: jtryan3382@cfl.rr.com
Sent: Friday, February 28, 2014 3:04 PM
To: Office of Commissioner Brisé
Subject: My smart meter rights

Dear Commissioner Brise:

Thank you for taking the time to read this email and consider my thoughts regarding Smart Meters.

In trying to be environmentally conscious, my wife and I have installed PV electricity generating panels on our home in addition to a solar powered hot water system. We have a bidirectional, non-smart meter installed at our residence. So far we have avoided approximately 3600 pounds of carbon dioxide production.

My wife and I have opted out of the smart meter program for a variety of reasons, two of which are the potential privacy violation issues and the lack of scientific verification of the safety of these meters. We received notice yesterday that two days from then the FPL company will be charging us extra to cover their supposed cost increase to service our non-smart meter account.

In their own words, FPL states the number of non-smart meter customers is very small (approx. 0.5% of their customers). These customers could mail in their meter readings on a monthly basis, as we previously did. FPL could then physically read these meters every three months or so to validate customer reporting. These mailed in readings from this small group of customers could be keyed (or scanned) into their computers in 8-16 hours time per month and at \$20.00 per hour FPL cost would be below \$500.00 (when fringe benefits are included). Their personnel are in the area frequently, so spot checking customer reading reports would be very easy and not very burdensome. In this technological age the required customer reading/response cards could be emailed to and printed by each household involved.

Please consider this or other options before allowing FPL to cram smart meters down our collective throats, just because it's convenient for them, particularly until they are proven safe (not just we think they are safe).

Please consider the safety and privacy of our citizens in Florida and block this extension of FPL's I want it my way approach to electrical metering in Florida. Let the Target example of system security be an example to guide your consideration.

Again, thank you for your consideration.

Sincerely,

John T Ryan
3382 Glenshane Way
Ormond Beach, FL 32174

Crystal Card

From: Janet McDonald <janetomcdonald@gmail.com>
Sent: Thursday, February 27, 2014 1:46 PM
To: Office of Commissioner Brisé
Subject: request

Commissioner Brise,

Please spend PSC time and our money on fixing the Grid
and **STOP** invasive, dangerous Smart Meters with their emf, fires, hacking, and privacy problems.

Thank you,

Janet Olney McDonald
Palm Coast

Crystal Card

From: Patti Henderson <henderson1478@yahoo.com>
Sent: Wednesday, February 26, 2014 4:10 PM
To: Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown; Office Of Commissioner Graham; Office Of Commissioner Edgar
Subject: GRID

***1) spend PSC time and our money on fixing the Grid -
and
2) STOP invasive, dangerous Smart Meters ! emf,
fires, hacking, privacy problems***

Donald & Patricia A. Henderson
St. Augustine, FL 32084

Crystal Card

From: jinger knox <mail@changemail.org>
Sent: Wednesday, February 26, 2014 12:21 PM
To: Office of Commissioner Brisé
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Ronald A. Brisé,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
jinger knox melbourne, Florida

There are now 21 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>



Crystal Card

From: Office of Commissioner Brown
Sent: Thursday, February 27, 2014 1:38 PM
To: Commissioner Correspondence
Subject: FW: Property owners rights OPT OUT Smart Meters - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Your Real estate advisor [<mailto:jingerk@msn.com>]
Sent: Thursday, February 27, 2014 8:37 AM
To: Office Of Commissioner Graham
Cc: Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office of Commissioner Brown
Subject: Property owners rights OPT OUT Smart Meters

Mr. Chairman

Good afternoon,

I want to bring an issue to your attention regarding FPL's smart meter opt out procedure. I spoke to Gallene in FPL's corporate office at 8:15 am on 2/27/2014 and she stated that as a property owner I am unable to stop FPL from switching the meter on the home I own to a smart meter due to the fact that the account is not in my name. FPL, a privately run company, believes that they have more rights to my private residence than I do as a homeowner. They believe that your commission gives them the right to install an unsafe meter on my home at my tenants request, rather than uphold wishes to refuse the unsafe meter as the owner of the property. FPL is a monopoly and as such should be regulated by this commission so that property owners are not bullied and mistreated. Gallene (ext. 3633) refused to escalate my call to a supervisor, anyone who had knowledge of my property rights and she explained to me that her company could do anything requested by the tenant who was the "owner of the account" and the owner of the property was inconsequential in the decisions regarding the

equipment. She stated that I would have to start an account with FPL in order to prevent them from installing the unsafe device on my property. I should not have to become a customer of FPL's to refuse their unsafe equipment and I should not have to start a lawsuit against this privately owned company to protect my property rights.

I am asking that you revise the "opt out" procedures to include the rights of property owners and remind FPL that they are not omnipotent. I will be preparing a motion to add to the current docket and I hope that someone at the commission starts an investigation into protecting the property owners rights where this issue is concerned. FPL is bullying their customers and property owners into accepting this untested equipment and this was not the intent of the federal government when they provided the funds for this project.

Thank you for your attention to this matter.

Jinger Knox
321-288-1689

Crystal Card

From: Office of Commissioner Balbis
Sent: Friday, February 28, 2014 9:54 AM
To: Commissioner Correspondence
Subject: FW: request

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Cristina

From: Janet McDonald [<mailto:janetomcdonald@gmail.com>]
Sent: Thursday, February 27, 2014 1:44 PM
To: Office of Commissioner Balbis
Subject: request

Commissioner Balbis,

Please spend PSC time and our money on fixing the Grid
and **STOP** invasive, dangerous Smart Meters with their emf, fires, hacking, and privacy problems.

Thank you,

Janet Olney McDonald
Palm Coast

Crystal Card

From: Office of Commissioner Brown
Sent: Wednesday, February 26, 2014 3:27 PM
To: Commissioner Correspondence
Subject: FW: Public Service Commission has not represented the interest of its Florida Citizens - Docket No. 130223-EI
Attachments: scan0018.pdf; scan0019.pdf
Importance: High

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

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From: julian@axiompha.org [mailto:julian@axiompha.org]
Sent: Wednesday, February 26, 2014 2:43 PM
To: Consumer Contact; Office of Commissioner Balbis; Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of Commissioner Brisé; Office of Commissioner Brown
Subject: Public Service Commission has not represented the interest of its Florida Citizens
Importance: High

Dear Commissioners of the PUBLIC Service Commission,

Just for the record what the Florida PUBLIC Service Commission has approved for Florida Power and Light to charge its customers is an outright abuse of Government Power, literally in all aspects of the definition.

You have allowed a private company to force down its customers throats a piece of equipment that has created death, fires, diseases etc. against our WILL. I urge you to get up to speed what is going around the United States with these Meters <http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>

They even received Federal Grant dollars, (no repayment) meaning our tax payer money to replace all these meters. The so called savings is going straight into their corporate pockets and they have laid off more than 350 employees. Enough said for the outright violation of the US Constitution. For the record, our rights have been violated, now we are being forced to pay as well.

Our Bible does say:



You have a choice of meter.

Nothing is more important than keeping bills low and reliability high for our customers. That's why we've replaced more than 4.5 million electric meters with smart meters. They give you more information and control over your bills than ever before, help us prevent power outages—and get the lights back on faster when outages do occur. That's why they're now the standard meter FPL provides.

However, if you prefer not to have a smart meter, you may choose to enroll in the Non-Standard Meter Option. Enrollment is planned to begin in March 2014.

Before you decide, here's what you need to know about the costs and benefits of each choice.

BENEFITS AND FEATURES	SMART METER	NON-STANDARD METER
Access to the Energy Dashboard, to view your energy use by the hour, day and month	✓	✗
Convenience of remote meter reading—no estimated bills for hard-to-reach meters and no more waiting for someone to come to your home	✓	✗
Hourly usage data to resolve billing questions more efficiently	✓	✗
Faster connection and reconnection of electricity	✓	✗
Improved outage detection and faster restoration—often before you call. Ability to use this feature after major storms to restore power more efficiently	✓	✗
Ability to detect whether an outage is caused by our system or something within your home	✓	✗
Enrollment fee for non-standard meter service	None	\$95
Monthly surcharge	None	\$13



Questions and Answers

Why must you charge a fee for a non-standard meter? • What type of alternative meter will you offer?

There are extra costs involved in offering the Non-Standard Meter Option. A cost-based fee is the fairest way to allow FPL to offer this non-standard service to our customers who do not want the new technology. It would be unfair to ask the vast majority of our customers – 99.5 percent – who have a standard smart meter to pay for the very small number who have asked for an exception to FPL's standard meter.

Customers who choose the Non-Standard Meter Option will be allowed to keep their existing non-standard meter. If a replacement non-standard meter is necessary, it will be a digital meter that does not communicate.

What do the fees cover?

These fees cover the costs to:

- » Set up and administer the Non-Standard Meter Option for each customer
- » Make changes to our outage management and restoration systems to address issues that need to be resolved manually
- » Install a non-standard meter, if necessary
- » Modify the billing system and maintain the systems and processes needed to read the meter manually every month

Can I get an analog meter?

The industry phased out the manufacture of analog meters more than five years ago as more advanced technology became available. As a result, analog meters are becoming scarce. Digital meters have been FPL's standard of service since 2006. They do not contain any communication equipment and will be used if an analog meter needs to be replaced.

Are there any other terms and conditions?

Please refer to "Non-Standard Meter Option Terms and Conditions" for complete information.

Non-Standard Meter Option Terms & Conditions

Most FPL customers are provided with a communicating smart meter as the standard meter service. These meters communicate the same type of information that FPL previously collected through manual meter readings, but at more frequent intervals and over a wireless network. This enables FPL to offer a number of additional benefits to customers.

A non-communicating meter is available to eligible customers through FPL's Non-Standard Meter Rider Option. It is the older technology meter and is no longer in standard use by FPL.

Eligibility

To be eligible, customers must not have tampered with the electric meter service or used service in a fraudulent or unauthorized manner.

Fees

Customers enrolled in the Non-Standard Meter Option must pay fees to cover the additional costs of providing non-standard service: An enrollment fee of \$95 and a monthly surcharge of \$13.

Non-Standard Meter Type

Customers who are enrolled in the Non-Standard Meter Option will be allowed to

keep their existing non-standard meter. If a replacement non-standard meter is necessary, it will be a non-communicating meter of the Company's choice.

Minimum Term

If customers choose to enroll in the Non-Standard Meter Option, or if they are enrolled into this option because FPL has been prevented from installing the standard meter, they must do so for at least one (1) billing period (about 30 days).

Cancellation

If customers cancel their enrollment in the Non-Standard Meter Option within 45 days after the initial charges have been billed, they will receive a full refund provided that (1) they did not previously have a smart meter installed and (2) they agree to the installation of a smart meter. The refund will be processed after the smart meter has been installed.

Automatic Enrollment

Even if they don't actively enroll in the Non-Standard Meter Option, customers who have a non-standard meter will be automatically enrolled in and billed for the Non-Standard Meter Option if they prevent FPL from installing a smart meter or fail

to respond to requests to select a meter option. Eligibility rules apply.

Meter Maintenance

Because so few customers have non-standard meters, the non-standard meters may not be readily available on service trucks. If maintenance to the meter is required, we may need to install a smart meter temporarily to maintain electric service to the premises. If this occurs, we will come back out and replace the smart meter with a non-standard meter as soon as practical. We expect this to take less than a month, and if it takes longer we will not bill the monthly fee until the non-standard meter is replaced.

Relocation

Customers must re-enroll in the Non-Standard Meter Option and pay the enrollment fee if they wish to initiate the non-standard meter service after relocating to new premises. Customers who cancel Non-Standard Meter Option service and then later re-enroll for this service at any location would also be required to pay another enrollment fee.

All other terms and conditions of FPL service apply.

Crystal Card

From: Office of Commissioner Brown
Sent: Thursday, February 27, 2014 3:11 PM
To: Commissioner Correspondence
Subject: FW: request - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

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From: Janet McDonald [<mailto:janetomcdonald@gmail.com>]
Sent: Thursday, February 27, 2014 1:47 PM
To: Office of Commissioner Brown
Subject: request

Commissioner Brown,

Please spend PSC time and our money on fixing the Grid
and **STOP** invasive, dangerous Smart Meters with their emf, fires, hacking, and privacy problems.

Thank you,

Janet Olney McDonald
Palm Coast

Crystal Card

From: Ruth McHargue
Sent: Thursday, February 27, 2014 11:36 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Please add to docket file.

From: Consumer Contact
Sent: Thursday, February 27, 2014 8:52 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1140050C. DHood

From: Your Realestate advisor [<mailto:jingerk@msn.com>]
Sent: Thursday, February 27, 2014 8:24 AM
To: Consumer Contact
Subject: Property owners rights OPT OUT Smart Meters

Good afternoon,

I want to bring an issue to your attention regarding FPL's smart meter opt out procedure. I spoke to Gallene in FPL's corporate office at 8:15 am on 2/27/2014 and she stated that as a property owner I am unable to stop them from switching the meter on the home I own to a smart meter due to the fact that the account is not in my name. FPL, a privately run company, believes that they have more rights to my private residence then I do as an owner. They believe that your commission gives them the right to install an unsafe meter on my home at my tenants request, rather than mine as the owner. FPL is a monopoly and as such should be regulated by this commission so that property owners are not bullied and mistreated. Gallene refused to escalate my call to a supervisor or anyone who had knowledge of my property rights and she explained to me that her company could do anything requested by the tenant who was the "owner of the account" and not the "owner of the property". I should not have to start a lawsuit against this privately owned company to protect my property rights. You should revise the opt out procedures to include the rights of property owners over tenants. I will be preparing a motion to add to the current docket and I hope that someone at the commission starts an investigation into the property owners rights where this issue is concerned.

Thank you for your attention to this matter.

Jinger Knox
321-288-1689

Crystal Card

From: Betty Leland on behalf of Office Of Commissioner Graham
Sent: Thursday, February 27, 2014 10:17 AM
To: Commissioner Correspondence
Subject: FW: Property owners rights OPT OUT Smart Meters

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket No. 130223.

Thanks.

From: Your Realestate advisor [<mailto:jingerk@msn.com>]
Sent: Thursday, February 27, 2014 8:37 AM
To: Office Of Commissioner Graham
Cc: Office of Commissioner Balbis; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office of Commissioner Brown
Subject: Property owners rights OPT OUT Smart Meters

Mr. Chairman

Good afternoon,

I want to bring an issue to your attention regarding FPL's smart meter opt out procedure. I spoke to Gallene in FPL's corporate office at 8:15 am on 2/27/2014 and she stated that as a property owner I am unable to stop FPL from switching the meter on the home I own to a smart meter due to the fact that the account is not in my name. FPL, a privately run company, believes that they have more rights to my private residence then I do as a homeowner. They believe that your commission gives them the right to install an unsafe meter on my home at my tenants request, rather than uphold wishes to refuse the unsafe meter as the owner of the property. FPL is a monopoly and as such should be regulated by this commission so that property owners are not bullied and mistreated. Gallene (ext. 3633) refused to escalate my call to a supervisor, anyone who had knowledge of my property rights and she explained to me that her company could do anything requested by the tenant who was the "owner of the account" and the owner of the property was inconsequential in the decisions regarding the equipment. She stated that I would have to start an account with FPL in order to prevent them from installing the unsafe device on my property. I should not have to become a customer of FPL's to refuse their unsafe equipment and I should not have to start a lawsuit against this privately owned company to protect my property rights.

I am asking that you revise the "opt out" procedures to include the rights of property owners and remind FPL that they are not omnipotent. I will be preparing a motion to add to the current docket and I hope that someone at the commission starts an investigation into protecting the property owners rights where this issue is concerned. FPL is bullying their customers and property owners into accepting this untested equipment and this was not the intent of the federal government when they provided the funds for this project.

Thank you for your attention to this matter.

Jinger Knox
321-288-1689

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 26, 2014
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Mark A. Futrell, Director, Office of Industry Development and Market Analysis *mf*
RE: Docket No. 130223-EI Petition for approval of optional non-standard meter rider by Florida Power & Light Company

Please include the attached letter dated February 14, 2014 into the correspondence file for Docket No 130223-EI.

RECEIVED-FPSC

14 FEB 26 PM 4:00

COMMISSION
CLERK



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES:

Appropriations Subcommittee on Education, *Chair*
Agriculture
Appropriations
Appropriations Subcommittee on Health
and Human Services
Education
Gaming
Health Policy
Regulated Industries
Rules

SENATOR BILL GALVANO

26th District

February 14, 2014

Mr. Mark Futrell
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket ID: 130223-EI

Dear Mr. Futrell,

I am writing today regarding the Florida Public Service Commission (PSC) meeting that was held on January 7, 2014 to approve the tariff which will charge for opting-out of smart meters, specifically item number 6.

Over the past several months I have received letters, telephone calls, and e-mails from constituents of the 26th senate district who have expressed their concern with smart meters and their opposition to the PSC approving a smart meter opt-out tariff which would charge a one-time fee and monthly fee.

I am respectfully requesting that the PSC commissioners continue to research this issue and allow sufficient time for research, comments, and discussion with all interested parties.

If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bill Galvano".

Bill Galvano



REPLY TO:

- ☐ 1023 Manatee Avenue West, Suite 201, Bradenton, Florida 34205 (941) 741-3401
- ☐ 326 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5026

Senate's Website: www.flsenate.gov

DON GAETZ
President of the Senate

GARRETT RICHTER
President Pro Tempore

Crystal Card

From: Office of Commissioner Balbis
Sent: Wednesday, February 26, 2014 3:35 PM
To: Commissioner Correspondence
Subject: FW: Public Service Commission has not represented the interest of its Florida Citizens
Attachments: scan0018.pdf; scan0019.pdf

Importance: High

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Cristina

From: julian@axiompha.org [mailto:julian@axiompha.org]
Sent: Wednesday, February 26, 2014 2:43 PM
To: Consumer Contact; Office of Commissioner Balbis; Office Of Commissioner Edgar; Office Of Commissioner Graham; Office of Commissioner Brisé; Office of Commissioner Brown
Subject: Public Service Commission has not represented the interest of its Florida Citizens
Importance: High

Dear Commissioners of the PUBLIC Service Commission,

Just for the record what the Florida PUBLIC Service Commission has approved for Florida Power and Light to charge its customers is an outright abuse of Government Power, literally in all aspects of the definition.

You have allowed a private company to force down its customers throats a piece of equipment that has created death, fires, diseases etc. against our WILL. I urge you to get up to speed what is going around the United States with these Meters <http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>

They even received Federal Grant dollars, (no repayment) meaning our tax payer money to replace all these meters. The so called savings is going straight into their corporate pockets and they have laid off more than 350 employees. Enough said for the outright violation of the US Constitution. For the record, our rights have been violated, now we are being forced to pay as well.

Our Bible does say:
Have I therefore become your enemy because I tell you the truth?
(Galatians 4:16 NKJV)

Finally, Our Lord and Savior Jesus Christ did tell us
Vengeance is Not Ours

Vengeance is Mine, and recompense; Their foot shall slip in due time; For the day of their calamity is at hand, And the things to come hasten upon them.' (Deuteronomy 32:35 NKJV)

Thank you for your time and please reconsider your decision that affects Florida (The PUBLIC) Citizens.

Julian Cantillo, Proud US Citizen and Florida Resident



You have a choice of meter.

Nothing is more important than keeping bills low and reliability high for our customers. That's why we've replaced more than 4.5 million electric meters with smart meters. They give you more information and control over your bills than ever before, help us prevent power outages—and get the lights back on faster when outages do occur. That's why they're now the standard meter FPL provides.

However, if you prefer not to have a smart meter, you may choose to enroll in the Non-Standard Meter Option. Enrollment is planned to begin in March 2014.

Before you decide, here's what you need to know about the costs and benefits of each choice.

BENEFITS AND FEATURES	SMART METER	NON-STANDARD METER
Access to the Energy Dashboard, to view your energy use by the hour, day and month	✓	✗
Convenience of remote meter reading—no estimated bills for hard-to-reach meters and no more waiting for someone to come to your home	✓	✗
Hourly usage data to resolve billing questions more efficiently	✓	✗
Faster connection and reconnection of electricity	✓	✗
Improved outage detection and faster restoration—often before you call. Ability to use this feature after major storms to restore power more efficiently	✓	✗
Ability to detect whether an outage is caused by our system or something within your home	✓	✗
Enrollment fee for non-standard meter service	None	\$95
Monthly surcharge	None	\$13



Questions and Answers

Why must you charge a fee for a non-standard meter? • What type of alternative meter will you offer?

There are extra costs involved in offering the Non-Standard Meter Option. A cost-based fee is the fairest way to allow FPL to offer this non-standard service to our customers who do not want the new technology. It would be unfair to ask the vast majority of our customers – 99.5 percent – who have a standard smart meter to pay for the very small number who have asked for an exception to FPL's standard meter.

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Are there any other terms and conditions?

Please refer to "Non-Standard Meter Option Terms and Conditions" for complete information.

Non-Standard Meter Option Terms & Conditions

Most FPL customers are provided with a communicating smart meter as the standard meter service. These meters communicate the same type of information that FPL previously collected through manual meter readings, but at more frequent intervals and over a wireless network. This enables FPL to offer a number of additional benefits to customers.

A non-communicating meter is available to eligible customers through FPL's Non-Standard Meter Rider Option. It is the older technology meter and is no longer in standard use by FPL.

Eligibility

To be eligible, customers must not have tampered with the electric meter service or used service in a fraudulent or unauthorized manner.

Fees

Customers enrolled in the Non-Standard Meter Option must pay fees to cover the additional costs of providing non-standard service: An enrollment fee of \$95 and a monthly surcharge of \$13.

Non-Standard Meter Type

Customers who are enrolled in the Non-Standard Meter Option will be allowed to

keep their existing non-standard meter. If a replacement non-standard meter is necessary, it will be a non-communicating meter of the Company's choice.

Minimum Term

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Cancellation

If customers cancel their enrollment in the Non-Standard Meter Option within 45 days after the initial charges have been billed, they will receive a full refund provided that (1) they did not previously have a smart meter installed and (2) they agree to the installation of a smart meter. The refund will be processed after the smart meter has been installed.

Automatic Enrollment

Even if they don't actively enroll in the Non-Standard Meter Option, customers who have a non-standard meter will be automatically enrolled in and billed for the Non-Standard Meter Option if they prevent FPL from installing a smart meter or fail

to respond to requests to select a meter option. Eligibility rules apply.

Meter Maintenance

Because so few customers have non-standard meters, the non-standard meters may not be readily available on service trucks. If maintenance to the meter is required, we may need to install a smart meter temporarily to maintain electric service to the premises. If this occurs, we will come back out and replace the smart meter with a non-standard meter as soon as practical. We expect this to take less than a month, and if it takes longer we will not bill the monthly fee until the non-standard meter is replaced.

Relocation

Customers must re-enroll in the Non-Standard Meter Option and pay the enrollment fee if they wish to initiate the non-standard meter service after relocating to new premises. Customers who cancel Non-Standard Meter Option service and then later re-enroll for this service at any location would also be required to pay another enrollment fee.

All other terms and conditions of FPL service apply.

Crystal Card

From: Betty Leland on behalf of Office Of Commissioner Graham
Sent: Wednesday, February 26, 2014 12:28 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket No. 130223.

Thanks.

From: jinger knox [mailto:mail@changemail.org]
Sent: Wednesday, February 26, 2014 12:21 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

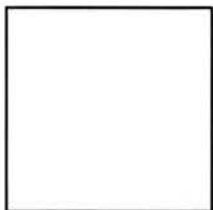
Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keep them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>

http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
jinger knox melbourne, Florida

There are now 21 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Office of Commissioner Brown
Sent: Wednesday, February 26, 2014 4:55 PM
To: Commissioner Correspondence
Subject: FW: GRID Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Patti Henderson [<mailto:henderson1478@yahoo.com>]
Sent: Wednesday, February 26, 2014 4:10 PM
To: Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown; Office Of Commissioner Graham; Office Of Commissioner Edgar
Subject: GRID

***1) spend PSC time and our money on fixing the Grid -
and
2) STOP invasive, dangerous Smart Meters ! emf,
fires, hacking, privacy problems***

Donald & Patricia A. Henderson
St. Augustine, FL 32084

Crystal Card

From: Office of Commissioner Balbis
Sent: Wednesday, February 26, 2014 4:50 PM
To: Commissioner Correspondence
Subject: FW: GRID

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Cristina

From: Patti Henderson [<mailto:henderson1478@yahoo.com>]
Sent: Wednesday, February 26, 2014 4:10 PM
To: Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown; Office Of Commissioner Graham; Office Of Commissioner Edgar
Subject: GRID

***1) spend PSC time and our money on fixing the Grid -
and
2) STOP invasive, dangerous Smart Meters ! emf,
fires, hacking, privacy problems***

Donald & Patricia A. Henderson
St. Augustine, FL 32084

Shawna Senko

From: Gladys Green <gladysg33@comcast.net>
Sent: Wednesday, February 26, 2014 7:41 PM
To: Records Clerk
Subject: SMART METERS

To Whom It May Concern:

Subject: Docket 130223, Smart Meters

I am absolutely against having a Smart Meter installed on my house in Venice, Florida. I am also absolutely against having to pay a fine if I choose not to have a Smart Meter installed on my house. I am perfectly satisfied with my analog meter and want to keep it.

Expecting your support in this matter,

Gladys M. Green
330 West Baffin Drive
Venice, FL 34293
Phone: 941-497-7256

Crystal Card

From: Ruth McHargue
Sent: Wednesday, February 26, 2014 9:22 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223
Attachments: MA-Smart-Meters.pdf

Customer correspondence

From: Consumer Contact
Sent: Wednesday, February 26, 2014 8:15 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1139899C. DHood

From: Vern H. Goding (FS:119) [<mailto:vkgodong@sprynet.com>]
Sent: Wednesday, February 26, 2014 8:04 AM
To: Consumer Contact
Subject: Smart Meters Debunked by MA Major Utility

FPL sent subcontractors to my house to wrongfully determine my C-3 meter needs replacement. I had prevented them from installing a Smart Meter. The following day an FPL employee came when I was home and he and I used my stethoscope and determined there was no sounds to indicate it was in need of replacement, but do to the work order I allowed him to install a replacement C-3 meter. He showed me the burn makings on a rebuilt Smart meter that had been installed for only 1 year.

This is the report that Massachusetts' largest electric utility NSTAR has submitted to their Department of Public Utilities from [NStar Mass.gov doc](#)

Respectfully submitted by

Vern H. Goding
648 Acacia Avenue
Melbourne Village, Fl. 32904
321-725-1049

-i-

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES

)

Investigation by the Department of Public Utilities)
on its own Motion into Modernization of the) D.P.U. 12-76-A
Electric Grid)

)

INITIAL COMMENTS OF NORTHEAST UTILITIES
EXECUTIVE SUMMARY

NSTAR Electric Company ("NSTAR Electric") and Western Massachusetts Electric Company ("WMECO") (collectively, "Northeast Utilities" or the "Companies") are committed to the cost-effective modernization of the electric distribution grid with focus on four specific objectives designated by the Department of Public Utilities ("Department"): (1) to reduce the effects of outages; (2) to optimize demand, including reducing system and customer costs; (3) to

integrate distributed resources; and (4) to improve workforce and asset management. These four objectives are beneficial to customers in today's operating environment. With certain modifications, the Department's Grid Modernization Straw Proposal represents a viable starting point for achievement of these objectives and the Companies' look forward to further proceedings in this docket to advance those elements.

The principle outcome of the Straw Proposal, however, is a mandate for the Companies to initiate the accelerated implementation of a particular technology choice, Advanced Metering Infrastructure ("AMI"). The Department's decision to mandate AMI comes without due consideration of key issues such as the immense cost attached to the technology choice; whether customers are willing and able to pay the price of this technology choice; whether the functionality provided by the technology choice will be utilized by customers or is even sought by customers; whether the imposition of significant costs on distribution customers for this -iitechnology

conflicts with other policies encouraging bypass of the distribution system through increased penetration of distributed resources; whether investment in distribution upgrades needed to accommodate distributed energy resources is a better investment of customer dollars given the relatively small incremental benefit afforded by AMI; and whether other issues such as market alternatives, time-varying rates, and cyber-security should be resolved before there can be any rational determination that this technology is a good choice for customers. The technology choice is made although there is no evidence that this is a good choice for customers.

Conversely, there is ample evidence that this technology choice will be unduly costly for customers and that the objectives of grid modernization are achievable with technologies and strategies that rank substantially higher in terms of cost-effectiveness. For customers who will pay the price of this system, there is no rational basis for this technology choice.

Rather than furthering grid-modernization objectives, the Department's mandate to implement AMI creates an intractable obstacle to grid modernization. The mandate precludes NSTAR Electric and WMECO from designing and implementing grid modernization plans that are best suited to customers and that mitigate the cost that customers will bear for progress. The Straw Proposal also denies the option of targeted cost recovery for any grid modernization initiatives other than AMI. In order to support the accelerated implementation of gridmodernization plans, the Companies require targeted cost recovery to engage in the installation of technologies beyond what can be accommodated by current levels of capital investment fully dedicated to more traditional safety and reliability objectives.

The Department should adopt the Companies' recommendations set forth below. The recommendations will achieve the four objectives of grid modernization in a manner that is costeffective for customers. There should be no other result for this proceeding.

-1-

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES

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Investigation by the Department of Public Utilities)
on its own Motion into Modernization of the) D.P.U. 12-76-A
Electric Grid)

)

INITIAL COMMENTS OF NORTHEAST UTILITIES

I. Introduction

These initial comments are submitted on behalf of NSTAR Electric and WMECO in response to the straw proposal issued by the Department in relation to the modernization of the electric distribution grid in Massachusetts. Investigation by the Department of Public Utilities on its own Motion into Modernization of the Electric Grid, D.P.U. 12-76-A (December 23, 2013) (hereinafter "Straw Proposal"). The Straw Proposal was developed by the Department on the basis of the Massachusetts Grid Modernization Stakeholder Working Group Process: Report to the Department of Public Utilities from the Steering Committee ("Grid Modernization Report").1 Northeast Utilities supports the Department's efforts to address the important issue of grid modernization and generally views the Straw Proposal as a viable start in balancing the range of competing interests brought forth in the Grid Modernization Working Group

1 On October 2, 2012, the Department issued its Investigation by the Department of Public Utilities on its own Motion into Modernization of the Electric Grid, D.P.U. 12-76 (the "Notice of

Investigation”), commencing an investigation into the modernization of the electric distribution grid. The Department subsequently convened the Grid Modernization Working Group, comprised of the Massachusetts Distribution Companies, the Department of Energy Resources (“DOER”), the Office of the Attorney General (“Attorney General”), the New England Independent System Operator (“ISO-NE”) and other stakeholders. NSTAR Electric and WMECO were active participants on the GMWG Steering Committee and other committees and participated in the preparation of the Grid Modernization Report. Northeast Utilities submitted written comments on the Grid Modernization Report on July 24, 2013.

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(“GMWG”). In the Straw Proposal, the Department identifies four grid-modernization objectives, which are to: (1) reduce the effects of outages; (2) optimize demand, including reducing system and customer costs; (3) integrate distributed resources; and (4) improve workforce and asset management. D.P.U. 12-76-A at 3. All four of these objectives are valid, reasonable and appropriate in light of today’s operating environment. In these comments, Northeast Utilities offers certain recommendations as a means to better align the Straw Proposal with the interests of customers, who are the intended beneficiaries of the grid-modernization objectives.

As an initial note, significant time and resources were expended in the GMWG reviewing the costs and benefits of AMI. This dialogue established that there are a host of critical issues to be addressed before it will be possible to determine whether AMI is appropriate for implementation by the Companies, including evaluation of the impact of its sizeable cost and lack of attendant benefits. The six-month technical review conducted off the record for this proceeding cannot be duplicated here in 25 pages. However, there is no rational basis for the implementation of AMI. Among many other considerations, achievement of the Department’s four grid-modernization objectives does not require the implementation of AMI, despite the Department’s suggestion that it does. Therefore, the Companies’ comments below recommend that the Department modify the Straw Proposal to eliminate the requirement to implement AMI as part of the required Grid Modification Plans (“GMPs”), along with a few other changes.

II. Analysis and Recommendations for the Straw Proposal

A. Overall Approach

The Department’s decision identifies the goals and objectives of a modern electric grid, while expressly delineating that investment decisions relating to system planning and the

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implementation of new technologies will remain within the responsibility of the electric companies. D.P.U. 12-76-A at 10, 12. This construct is vital because it will allow NSTAR Electric and WMECO to develop and implement GMPs that will benefit customers, while leveraging investments in technology previously made to modernize the distribution system. Allowing design flexibility will enable the Companies to deploy resources optimally; to develop and implement GMPs that encompass a workable strategy for achieving measurable progress in relation to the Department’s four, overarching grid-modernization objectives; and to meet the core obligation to provide safe and reliable service at a reasonable cost. The flexibility to develop a company-specific plan based on company-specific circumstances is an element of the Department’s Straw Proposal, which should not be changed or diminished in the final result.

B. Comprehensive Advanced Metering Plans

1. Advanced Metering Functionality

The Straw Proposal requires NSTAR Electric and WMECO to include a CAMP in the first GMP submitted to the Department following the issuance of a final decision in the Grid Modernization proceedings.² D.P.U. 12-76-A at 3, 18. The Straw Proposal further specifies a list of seven advanced metering functionalities that must be included in the CAMP. *Id.* at 11-12. In explaining its decision to require electric companies to develop and submit a CAMP, the Department asserts that advanced metering functionality is a “basic technology platform for grid modernization that must be in place before all of the benefits of grid modernization can be fully realized.” *Id.* at 12 (emphasis added). In addition, the Department asserts that electric companies will make “individual choices about technology and systems, but must meet the objectives and requirements.” *Id.* (emphasis added). The Department further directs that the

2 The Straw Proposal directs that the CAMP should consist of: (1) a technology proposal and implementation plan; (2) a business case with a benefit-cost analysis; (3) a request for pre-authorization of investments; and (4) a

request for a mechanism to allow for more timely cost recovery than is typically available. Id. at 18.

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CAMP submitted by each electric company should be designed to achieve the designated advanced metering functionality within three years of the plan's approval.³ Id. Together, these predicates and associated directives, along with other requirements contained in the Straw Proposal, have the effect of mandating the accelerated implementation of AMI on the faulty basis that the benefits of grid modernization cannot be achieved without its implementation. This outcome is flawed and therefore undermines the integrity of the Straw Proposal.

An Advance Metering System is not a "basic technology platform" for grid modernization and is not needed to realize "all of the benefits of grid modernization." The Department identified four objectives for grid modernization, all of which can be achieved without the implementation of an advanced metering system. Meters do not reduce the number of outages; metering systems are not the only option for optimizing demand or reducing system and customer costs; and metering systems are not necessary to integrate distributed resources or to improve workforce and asset management. Therefore, it is not correct that advanced metering functionality is a "basic technology platform" that must be in place before all of the benefits of grid modernization can be fully realized, as the Department suggests. Id. at 12.

In fact, there are non-metering technologies that the Companies have implemented, or can implement in the future within a grid-modernization plan, that would tangibly advance the grid-modernization objectives set by the Department. For example, utilizing SCADA-enabled smart switches will both reduce outages and mitigate the effects that outages have on customers. Substation monitoring, remote controls and microprocessor relays can mitigate the impact of widespread outages; manage load constraints; and help to optimize the use of assets in real time. As a means to optimize demand, the installation of automated capacitor banks increases system efficiency and reduces costs. Direct control of load or generation can be employed to manage system peaks. In order to allow for the integration of distributed resources, sensors and systems for advanced load flow models that allow for more distributed resources on a circuit can be installed. As for improving workforce and asset management, next generation mapping and outage management systems increase the efficiency of response to outages, while communications, sensors and systems provide system level situational awareness and enhanced safety. Therefore, it is clear that the Companies would be able to identify and implement a suite of non-meter technologies and processes, in addition to those already implemented, in order to advance the Department's grid-modernization objectives without the implementation of an advanced metering system.

³ The Department states that it will consider proposals to implement advanced metering functionality over a longer term so long as an alternative timeline is provided.

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There is also an important dynamic involved in relation to the integration of widespread distributed energy resources to the electric power grid. Industry study conducted by entities such as the Electric Power Research Institute shows that the electric distribution grid will require substantial investment to be positioned for the integration of distributed energy resources.⁴ Therefore, grid-modernization efforts have to be closely coordinated with policies that are encouraging the growth of distributed energy resources. Finite capital resources available for grid modernization should be aimed at this integration effort before any additional monies are expended on metering capabilities that provide limited and/or speculative incremental benefits over current metering technology (following many years of investment in those systems).⁵ Moreover, the growth of distributed generation and current subsidies results in the bypass of the electric distribution system by potential electric customers leaving fewer and fewer customers to

4 Value of an Integrated Grid: Utilizing Utility-Scale and Distributed Energy Resources, at 1 (January 6, 2014).

5 NSTAR Electric and WMECO have deployed Automated Meter Reading ("AMR") drive-by meter reading capabilities deployed throughout their service territories.

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pay for it. This creates a pricing crisis in practical terms for both residential and business customers remaining on the system. Huge additional investments to the distribution system will only have the effect of exacerbating the issue for customers.

Accordingly, not only is there a flaw in the Department's premise that an advanced metering system is a "basic technology platform" for grid modernization, but also the

implementation of a costly, advanced metering system is at odds with policies designed to promote the growth of distributed energy resources. In directing the implementation of AMI, the Department's Straw Proposal does not address or consider this juxtaposition to any degree. However, immense, near-term investments in advanced metering systems should not be mandated without (1) methodical, valid analysis of the associated costs and benefits; and (2) the development of a plan to solve the detrimental impact of cost-shifting driven by the pervasive installation of distributed energy resources.

There Is No Rational Basis for Department-Mandated Implementation of AMI. The Straw Proposal is structured so that, given current technology alternatives, AMI is the only strategy that will satisfy all seven of the advanced metering functionalities required of the CAMP. Two criteria in particular dictate the implementation of AMI to satisfy the complete set of functionalities. Specifically, it is impossible to collect customer interval data in near real-time (i.e. hourly), which could also be usable for settlement in the ISO-NE energy and ancillary service markets, absent the implementation of AMI. The same is true for the required functionality that enables two-way communication between customers and the Companies.⁶ Throughout the GMWG, Northeast Utilities consistently raised the concern that the costs associated with AMI are currently astronomical, while the incremental benefits for customers are

⁶ Two-way communication is feasible on an opt-in basis. From a practical perspective, to deliver the service to all customers on an opt-out basis, the Companies would need to deploy an AMI communications infrastructure.

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small in comparison. The Companies will not repeat all of the dialogue that has occurred here due to space constraints; however, the ultimate conclusion has not changed. There are better technologies in which to invest customer funds for the achievement of grid-modernization objectives. The decision to implement AMI goes against the best business judgment of the Companies and cannot be rationally cost justified in terms of a net benefit for the overall customer base that will pay for the investment over the long term. Some of the significant concerns left unaddressed by the Department in the Straw Proposal include the following: First, the mandated implementation of AMI is not a prerogative within the Department's discretion. The specification of particular technologies or technological platforms is an issue within the management judgment of the Companies and which would only be undertaken on the basis of all relevant investigation and analysis. For this reason alone, mandated AMI implementation is not the correct manner in which to advance the Department's identified grid modernization objectives. Rather than a rush to judgment, the Department should carry through with the acknowledgment that flexibility at this stage is advisable and that the Companies should be allowed to design their GMPs in a manner that provides cost-effective benefits to customers with the seven functionalities serving as long-term guidelines rather than short-term mandates. Second, the Department has not given any credence to the concern raised in the GMWG that the implementation of AMI is a costly undertaking at this time and there is no cost justification that can support the implementation of AMI. As identified by Northeast Utilities throughout the GMWG process, an AMI roll-out is problematic due to the extraordinary cost associated with, at best, a modest increase in functionality. The implementation of AMI involves significantly more than the replacement of meters. An AMI roll-out would require either the significant enhancement or replacement of the following systems: Communications

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Infrastructure used to transmit communications from the meter to the Companies; Meter Data Management System used to collect, store and process interval data and enable ISO settlement; Meter Asset Systems used to store information about all meter assets; Customer Information System ("CIS") used to calculate and present bills with time varying rates ("TVR");⁷ ISO and Load Research Systems used to interface with internal metering, CIS and ISO processes; the Outage Management System used to utilize meter-level data to support restoration efforts; and any company-owned home technology systems, e.g., usage displays and thermostats. The Companies' media and call center capabilities would also need to be enhanced to address any AMI implementation. Costs would also exist in relation to the meters, associated technologies and related systems that are currently in place and that would have to be retired before the end of their useful life. Northeast Utilities estimates, conservatively, that the price tag for an AMI rollout, including the recovery of existing investment on the Companies' books would likely approach, and possibly exceed, \$1 billion over the course of the CAMP implementation – all of

which is to be borne by customers who may or may not be interested in interacting with the distribution system at the level implicated by AMI technology.

Third, even if there is any chance that the cost of implementing AMI can be justified, it cannot be justified without resolution of the Department's investigation into TVR and other issues tied to the cost-benefit analysis. The Department may believe that it can work through the TVR investigation quickly to expedite the development of cost-benefit analyses in time for midyear filings of the GMPs. However, TVR is a complex concept worthy of in-depth analysis and consideration. A key consideration is whether or not the supply component would be subject to TVR, considering this part of the business is unregulated. If not, it is questionable as to how TVRs can include time-of-use rates, critical peak pricing, peak-time rebates, and real time pricing. D.P.U. 12-76-A, at 34.

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effective TVR would be if it only affects half of a customer's electric bill. The development of a company-specific TVR proposal, including but not limited to the type and design of a TVR mechanism that best achieves grid-modernization objectives; which rate classes would be affected; whether TVR would be mandatory and, if so, for which rate classes; and how best to educate customers as to the opportunities and mechanics of the proposed TVR mechanism, are issues that are critical to the development of a TVR proposal that will take time to evaluate, present and decide. Without the Department's final determinations regarding TVR, the Companies cannot begin to develop a valid cost-benefit analysis for the required CAMPs. Similarly, without resolution of the Department's investigation into cyber-security, it is not possible for the Companies to develop a suitable CAMP. AMI introduces a brand new portal into the Companies' information systems, significantly increasing the cyber-security risk. Currently, the only mandatory standard for electric distribution company cyber-security is the North American Electric Reliability Corporation Critical Infrastructure Protection ("NERCCIP"), which applies only to bulk power systems and not to the electric distribution systems and metering infrastructure subject to the Department's jurisdiction.⁸ D.P.U. 12-76-A at 35-36. In its investigation into cyber-security, the Department stated that it intends to explore whether or not to use existing standards to assess the Companies' cyber-security practices and, if warranted, could expand the investigation to broader cyber-security planning and risk management. *Id.* It is reasonable to assume that such an investigation could lead to the implementation of a series of cyber-security planning and risk management mandates. Implementation of these mandates

⁸ There are voluntary cybersecurity recommendations and guidelines for electric distribution companies including: (1) the National Institute of Standards and Technology ("NIST") Interagency Report ("NISTIR") 7628, entitled, "Guidelines for Smart Grid Cyber Security;" (2) the United States Department of Energy's "Risk Management Process;" and (3) the Electricity Subsector Cyber Security Capability Maturity Model ("ES-C2M2").

Id. at 36. Additionally, NIST is developing a critical infrastructure security framework in response to the President's executive order on cybersecurity. *Id.*

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would necessarily involve significant costs as they would affect all aspects of the Companies' distribution systems and related IT systems. These costs must be incorporated into the costbenefit analysis for AMI.

It is also premature to assume that AMI can provide for large-scale conservation voltage reduction ("CVR"). D.P.U. 12-76-A at 11. Unlike many other grid modernization technologies and processes, CVR was not extensively discussed or analyzed during the course of the GMWG. CVR is an intricate and potentially problematic issue that affects, in addition to meters, numerous aspects of a distribution system warranting far more investigation than is contemplated under the Straw Proposal. To date, no major utility in the United States has implemented a large-scale CVR program, nor has such a program been introduced in Massachusetts to enable the Companies to gain either direct or indirect experience with such an initiative. The requirement to include a large-scale deployment in the CAMP without allowing for the proper investigation to determine the appropriateness of such a program is arbitrary and, most likely, will result in the expenditure of significant funds by customers for, at best, minimal benefits. Rather than the premature requirement of CVR, the Department should allow the Companies to exercise their expertise to evaluate CVR to determine if it is appropriate for implementation. Fourth, there is no evidence that customers are willing to pay for the limited incremental

functionality gained through implementation of AMI. In fact, there is evidence to the contrary. For example, industry studies show that only 46 percent of customers are aware of the concept of "smart metering," and of that percentage, 33 percent associate smart metering with complaints of meter inaccuracy, higher customer bills, invasion of privacy and health concerns. In the Companies' experience, even very large customers with sophisticated energy-management capabilities prefer stabilized, fixed and/or predictable rates to assist in managing their business

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or personal interests rather than time varying rates. Certain customer segments, particularly the commercial and industrial sector, have significant reservations about AMI and TVR. Many customers have a deep aversion to technology that links them to the "grid" in a way that they perceive as an invasion of their privacy and/or detrimental to their health.

In addition to concerns about customer interest, the Department is requiring the implementation of costly infrastructure that would have to be paid for at the very same time that the Department's policies seek to allow customer exits from the distribution system to take advantage of distributed energy resources. No analysis of this dynamic has been undertaken; nor has any quantification whatsoever of customer bill impacts. Customers value price and reliability above all else and the implementation of AMI serves neither of these objectives. Moreover, the Department should also consider the results and experiences of recent and ongoing pilots before blindly moving forward with an AMI mandate. Smart metering pilot programs across the country have produced similar results in terms of showing a lack of customer interest. Even the most successful residential time-of-use pricing programs have no more than 50 percent participation by the residential customer base. For example, NSTAR's Smart Energy Pilot has seen significant participant degradation relative to the initial number of customers installed. As reported to the GMWG, NSTAR Electric made 53,000 customer contacts in an attempt to enroll customers in its smart grid program; only 3,600 customers enrolled; only 2,700 customers were installed and approximately 40 percent of those 2,700 initial participants were removed or dropped out of the pilot by May 2013. PSE&G's "myPower" pricing pilot saw similar results in which 27 percent of participants were either removed or dropped out (excluding the control group). Roll-outs of AMI require careful consideration of the different implementation challenges, including customer perception about bills, security and

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health-related issues. Market research will help to assess what functionalities are important to the different customer classes and whether or not those customers will view the achieved functionalities as worthy of the anticipated costs. Given the level of expenditures associated with AMI, it is prudent for the Companies to determine what the market will bear prior to designing their CAMPs. Failure to do so could result in decreased customer interest in grid modernization and other negative impacts. The success of the Companies' GMPs relies heavily on the participation of those who will ultimately bear the costs of those efforts.

Fifth, in mandating AMI, the Department has failed to consider the role that competitive markets should play in grid modernization and the costs that competitive market providers and other market participants have already invested in grid modernization efforts. For instance, home energy automation solutions like smart thermostats and appliances are advancing at a rapid pace and, in many cases, are leverage existing communications infrastructure such as broadband and the internet. Rather than duplicating these expenditures and predetermining that the preferred communication should be enabled through the ill-considered implementation of AMI, the Companies should be afforded the flexibility to design GMPs that leverage the expenditures for the benefit, not to the detriment, of customers.

Last, but not least, there is little confidence that the incremental benefits of moving to an AMI platform will be sufficient to warrant the cost. Customers have already supported the investment associated with the installation of AMR metering technology and the incremental benefit afforded by AMI arises from the communications element, not from the metering element. Operational savings were realized with the implementation of AMR and are not further available with the implementation of AMI. This means that the incremental benefit of AMI is largely limited to the communications element, which can be addressed in other ways without

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incurring the cost of the meter. Given that the grid modernization technology sphere is a dynamic, rapidly evolving marketplace, it is also unclear whether the incremental benefits, if any, would begin accruing to customers prior to the implemented AMI platform being rendered

obsolete. In any event, the cost remains unjustified by the benefits.

Recommendation: The Companies recommend that the Department modify its mandate regarding implementation of the CAMP to establish the seven functionalities as optional, longterm guidelines for CAMPs, rather than required elements. In addition, the Department should reaffirm that electric companies retain the discretion to structure GMPs to incorporate components identified by the Companies as furthering the four grid-modernization objectives, subject to the approval of the Department. This flexibility will allow the Companies to design GMPs that are cost-effective, beneficial and assist in the continued modernization of the grid thus enabling the Companies to continue to provide safe and reliable service to customers.

2. CAMP Cost-Benefit Analysis

The Straw Proposal requires CAMPs to include a cost-benefit analysis using the business case approach, assessing all costs and benefits, including those that are difficult to quantify, as advocated by the Clean Energy Caucus in the Grid Modernization Report. Id. at 20; Grid Modernization Report at 82. Before it pre-authorizes the CAMP, the Department must find that the benefits, quantified and un-quantified, exceed the costs. D.P.U. 12-76-A at 20. However, the Department states that the Companies should not include any costs incurred for existing meters and associated systems in the CAMP cost-benefit analysis, which would be retired from service prior to the end of their useful lives pursuant to the CAMP. Id. Under the Straw Proposal, the Companies are required to base their CAMP cost estimates on various sources, including vendor quotes. Id.

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Earlier in these comments, Northeast Utilities described the need to understand the costs and benefits associated with any mandates resulting from the separate TVR and cyber-security investigations. Additionally, it is necessary to have as much precision and specificity as practicable regarding the quantification of benefits associated with the CAMP, especially since the Department, in subsequent cost recovery proceedings, will evaluate the CAMP expenditures in light of the projections in the cost-benefit analysis. Id. at 21. The Companies understand the Department's position regarding the desire to include un-quantified benefits in the CAMP analysis to ensure robust CAMPs designed to help achieve the Department's grid modernization objectives. However, given that the Companies' ability to recover costs will be based in part on comparison to the original cost-benefit analysis, it is critical to quantify as many of the benefits as is practicable in order to avoid reliance on skewed cost-benefit analyses results and the potential for disallowance of cost recovery in subsequent proceedings. Failure to do this could lead to conservative CAMPs to minimize the risk of the disallowance of otherwise prudently incurred costs based on an overgenerous inclusion of un-quantified benefits in the initial CAMP cost-benefit analysis.

Furthermore, in ascribing a weight to un-quantified benefits, it is important to consider the time period over which the CAMP benefits are anticipated to accrue. Given that the Straw Proposal requires each GMP to cover a 10-year period and be updated in the Companies' base distribution rate cases, which must occur no less often than every five years pursuant to G.L. c. 164 §94, benefits that will not accrue until well in the future may not be appropriate for inclusion in the cost-benefit analysis given the likelihood a updating the CAMP due to changing technologies, processes and other related issues.

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The Straw Proposal also requires the Companies to include projections about electricity and peak-load savings from the implementation of TVR, along with the underlying assumptions, in the CAMP cost-benefit analysis. Id., at 34. In recognition of the complexities involved with developing TVRs, the Department will open a separate investigation into TVRs in the near future to examine the optimal approach to rate design. Id. Northeast Utilities supports the Department's plan to conduct a separate investigation into TVRs and looks forward to actively participating in that investigation. The Companies agree that TVR is a complex concept worthy of in-depth analysis and consideration (see above). In the event that the Department chooses not to accept the Companies' recommendation that the Companies' develop their GMPs and CAMPs following the conclusion of the TVR investigation, the Companies believe that it is premature to include any projections of TVR-induced electricity and peak-load savings in the CAMP costbenefit analysis prior to the conclusion of the investigation. Such projections would have to be based almost entirely on assumptions, as opposed to measureable facts, rendering them questionable, at best. As noted above, given that future cost recovery is based, in part, on a

comparison to the CAMP cost-benefit analysis, any TVR savings projections would likely be very conservative which would tend to skew the results of the cost-benefit analysis. It is more appropriate to forego inclusion of TVR savings in the cost-benefit analysis and rely, in the future, on TVR savings projections that are grounded in experience following the conclusion of the separate TVR investigation, and the Companies' determination of the most appropriate TVR to implement in their respective service territories.

As for the costs to be included in the cost-benefit analysis associated with the CAMPs, it is necessary for the Companies to retain the discretion to select technically qualified vendors from whom the Companies' would seek cost information. Given that future cost recovery of

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CAMP expenditures rests, in part, on comparison to the original CAMP cost-benefit analysis, it is critical to only include reliable cost estimates from vendors. Given their relationships with vendors, the Companies are best suited to determine which vendors' cost estimates are to be included in the CAMP cost-benefit analysis.

Lastly, Northeast Utilities strongly disagrees with the Department's determination that the costs associated with any meters and associated systems, such as those enumerated above, that are retired prior to the end of their useful life under the CAMP should not be accounted for in the CAMP cost-benefit analysis. The costs that currently exist on the Companies' books in relation to existing meter plant support existing functionality. The implementation of AMI infrastructure will duplicate this functionality to some, perhaps a significant, extent. Therefore, if the costs existing on a company's books are excluded from the cost-benefit analysis, then the benefit of functionality that is duplicated by AMI infrastructure must also be excluded or the result is a double-counting of benefits. In order to ensure that the Companies are implementing CAMPs where the costs are justified by the benefits (see D.P.U. 12-76-A at 3, 20), all associated costs must be included in the analysis or duplicative benefits must be eliminated from the analysis. Otherwise, the cost-benefit results will be skewed eliminating a rational basis for the investment decision.

Additional study and analysis is needed to assure that there is a solid business case for this colossal investment; yet, the Department is mandating implementation within three years, unless an exception is approved. The Department has indicated that it will undertake separate TVR and cyber-security investigations to resolve issues implicated in the implementation of AMI infrastructure; however, these aspects represent only part of the analytical foundation that

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would be needed to support this investment decision. Any cost-benefit analysis, developed on the short timeline envisioned by the Straw Proposal, would be seriously deficient.

In addition, Northeast Utilities respectfully requests that the Department's preauthorization of the Companies' CAMPs, discussed in greater detail below, also constitutes an endorsement of the Companies' decision to retire the meters and associated systems and obviates the need for further review of the Companies' decision in future cost recovery proceedings. The Companies acknowledge that they would bear the burden of demonstrating that the costs associated with the removal were prudently incurred.

C. Cost Recovery

During discussions with the GMWG, Northeast Utilities made it clear that cost recovery would need to be aligned with the objectives of the GMP in order to allow for its implementation, including the installation of technologies that would not otherwise be undertaken without the GMP, or would be undertaken on a time frame different from the timeframes laid out by the Department for the GMP. The Straw Proposal provides that the Companies may request implementation of a capital expenditure tracking mechanism for their proposed CAMP expenditures; however, the cost-recovery opportunity appears to be directly contingent upon the implementation of AMI. D.P.U. 12-76-A at 18. In allowing for this cost recovery, the Department stated that it was seeking to remove perceived impediments to grid modernization. Id. However, because the Department has linked its cost-recovery option to the implementation of AMI, the Department has in effect created a recovery mechanism for the most expensive grid-modernization technology with the least certain benefits, without any evidence to support that this is the appropriate end-state for the Companies' distribution systems and

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customers. The availability of a cost-recovery mechanism for a system that is unwarranted by a business case is not removing any impediments to grid-modernization efforts.

If the Department is truly seeking to accelerate the deployment of cutting-edge grid modernization technologies to achieve the delineated grid-modernization objectives and functionalities in the near term rather than through a traditional capital investment plan cycle, the Department must allow for implementation of a cost-recovery mechanism outside of the traditional rate case arena. Restricting the bulk of grid modernization efforts to traditional ratemaking treatment will limit the scope and breadth of the Companies' GMPs, where targeted cost recovery for these efforts would, instead, foster innovation and lead to more robust GMPs aimed towards more fully achieving the Department's delineated grid modernization objectives. Without targeted cost recovery, the grid-modernization initiatives contained in the Companies' GMPs will be forced to compete for funds with more traditional capital investments necessary to maintain the safety and reliability of the Companies' distribution systems. There is a finite pool of funds for capital projects and efforts such as vegetation management and system hardening⁹ which provide a more immediate improvement to reliability and safety may be prioritized ahead of grid modernization initiatives whose benefits accrue over the longer term. In order to avoid this constraint on GMPs, the Department must extend targeted cost recovery to the gridmodernization initiatives contained in the Companies' GMPs, conditioned on the Companies' adherence to any mandated targeted cost recovery mechanism elements. Regarding the form and required elements of the targeted cost recovery mechanism, specifically the requirement that the Companies bear the burden of demonstrating that all of the costs they seek to recover through their capital expenditure tracking mechanisms are incremental⁹ The Straw Proposal states that, while vegetation management and system hardening may improve reliability and prevent outages, these types of initiatives are not grid-modernization functionalities. D.P.U. 12-76-A at 10.

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to those recovered in base rates, Northeast Utilities supports the use of the incremental test utilized by Bay State Gas Company d/b/a Columbia Gas of Massachusetts ("Bay State") in its targeted infrastructure recovery factor ("TIRF").

D. Pre-Authorization

In the Straw Proposal, the Department states that, if it approves the CAMP, its preauthorization "endorses" the Companies' decision to proceed with the investment plan. D.P.U.

12-76-A at 18. The Department states further that the pre-authorization of the CAMP obviates the need for "further review of the Companies' decision or timeline for making the CAMP investments in subsequent cost recovery proceedings, although the Companies must still demonstrate to the Department's satisfaction that the CAMP investments are used and useful and that CAMP costs were prudently incurred. Id. at 18-19.

Northeast Utilities supports the direction that the Department has taken in relation to the CAMP preauthorization and the Department's "endorsement" prior to the expenditure of funds and the commitment of resources. The Companies understand this to mean that, following the pre-approval, there will be no subsequent second-guessing as to whether it was reasonable and prudent for the Company to implement the CAMP, while appropriately requiring an after-the-fact demonstration that the actual CAMP expenditures were reasonable in terms of prudent management of construction costs. However, two concerns are raised by this paradigm. First, the Department cannot leave open the determination as to whether the investments are "useful" to customers. Because technologies for grid modernization are evolving quickly and the Department is pushing the electric companies to implement cutting edge technologies on an accelerated basis, the "usefulness" of investments may be called into question after the fact, even though an electric company is executing its Department-approved GMP. Whether investments

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are actually in service is a threshold that can only be met after installation and is appropriately deferred to a cost-recovery proceeding, where costs will be reviewed for reasonableness. Second, the Department must extend this treatment to all elements of the GMPs (not just the CAMP) so that the Department's approval of the GMP eliminates the need for further review of the Companies' decisions or timeline for making the GMP investments in any subsequent GMP-related cost-recovery proceeding. Without these two changes, the Companies would be forced to expend funds and commit resources based on a Department approval that might not withstand the test of time.

E. Grid Modernization Metrics

In order to evaluate the Distribution Companies' implementation of their respective GMPs and CAMPs and progress towards the Department's identified grid modernization objectives, the Department intends to develop company-specific implementation metrics and a standard set of targeted, statewide performance metrics for GMPs. Id. at 29. At this time, the purpose of the metrics will be to record and report relevant information without a determination of whether it may be appropriate to connect such metrics to financial penalties and rewards in the future. Id. Under the Straw Proposal, each electric company must include: (1) infrastructure metrics that track its implementation of grid modernization technologies or systems; and (2) performance metrics that measure progress towards the objectives of grid modernization. Id. at 29-30.

Northeast Utilities is supportive of performance-based metrics within the context of the GMPs as a means of providing information regarding progress towards grid modernization objectives. The Companies emphasize that these performance-based metrics must be based on grid modernization functions completely under their control and that the Companies'

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performance under the metrics is measured using quantitative and objective, rather than subjective, criteria. It is important that valid performance indicators are created and a discernible correlation between Company efforts and progress towards grid modernization objectives is established. This principle will enable an equitable review of the Companies' progress and will provide a solid basis for determining whether modifications should be made to the GMPs.

F. Separate TVR Investigation

As noted above, the outcome of the TVR investigation is inextricably intertwined with the design of the GMPs and CAMPs. Given this and the Companies' need to develop and implement grid modernization initiatives that are designed to achieve the Department's identified grid modernization objectives, the Companies respectfully request that the Department initiate the separate TVR investigation and allow the Distribution Companies to apply the guidance and benefits of that investigation to their initial GMPs, including CAMPs.

G. Cyber-security

The Department also intends to explore, in the context of grid modernization, issues related to cyber-security, privacy, and access to meter data in a separate proceeding. D.P.U. 12-76-A at 4. The Straw Proposal requires all GMPs to describe the Distribution Companies' strategies for ensuring cyber-security, privacy, and safeguards in the sharing of meter data in conjunction with their grid modernization activities. Id. at 31. The Companies are supportive of the Department's determination to address cyber-security, privacy, and access to meter data in a separate proceeding and look forward to actively participating in that proceeding. As noted above, it is critical for the Companies to know the outcome of that investigation and to apply any directives to their GMPs and CAMPs. Northeast Utilities also stresses the critical nature of safeguarding this information and cautions against wide public dissemination of NSTAR Electric and WMECO's specific proposals to ensure that their respective electric distribution systems and related systems are safe from cyber-

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attacks. Although the Companies acknowledge that it is important for the Department to be apprised of their plans and procedures, public dissemination of this information weakens the Companies' ability to safeguard their systems and customer information.

H. Research and Development

In its efforts to ensure continued grid modernization and the adoption of new grid modernization technologies, the Department requires the Distribution Companies to provide information about their current research and development ("R&D") activities. Id. at 32. Both NSTAR Electric and WMECO have developed robust and beneficial relationships with vendors, academic institutions and research entities to ensure that they are continually apprised of new or improved technologies and processes, including grid modernization technologies and processes, which enable the Companies to continue to provide safe and reliable service to their customers. By leveraging these relationships, the Companies gain the benefit of the vendors' and institutions' expertise and experience with both emerging and newly developed technologies and processes that, in turn, enables NSTAR Electric and WMECO to make informed decisions about which processes and technologies are best suited for short and longer-term safety and reliability needs. Although Northeast Utilities believes that its approach to R&D is the currently the most appropriate method, if the Department were to require the Companies to conduct grid modernization technology R&D in furtherance of grid modernization objectives, then recovery of any R&D costs would be appropriate

for recovery from customers.

III. Conclusion

NSTAR Electric and WMECO are committed to fulfilling their obligation to provide safe and reliable service for their customers. Further enhancing the resiliency and safety of the distribution system through grid modernization is an important and complex issue. The

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Companies appreciate the opportunity to comment on the Department's Straw Proposal and look forward to continuing to actively participating in the on-going grid modernization proceeding.

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Appendix A

Specific Questions from the Department

1. Has the Department provided the correct directives to electric distribution companies on grid objectives?

In the Straw Proposal, the Department identifies four grid-modernization objectives, which are to: (1) reduce the effects of outages; (2) optimize demand, including reducing system and customer costs; (3) integrate distributed resources; and (4) improve workforce and asset management. D.P.U. 12-76-A at 3. All four of these objectives are valid, reasonable and appropriate "directives" in light of today's operating environment. The Department's specific directives regarding the requirement to develop and implement a Comprehensive Advanced Metering Plan ("CAMP") meeting seven pre-designated criteria that can only be met with the implementation of Advanced Metering Infrastructure are not the "correct directives" for electric distribution companies. The Companies have addressed the reasons for this conclusion in their comments on the Straw Proposal.

2. Has the Department established appropriate priorities and timelines for grid modernization?

The Companies have offered several recommendations relating to the requirement and timing of the submission of a CAMP. In sum, the Companies recommend that the Department modify its mandate regarding implementation of the CAMP to establish the seven functionalities as optional, long-term guidelines for CAMPs, rather than required elements. In addition, the Department should reaffirm that electric companies retain the discretion to structure GMPs to incorporate components identified by the Companies as furthering the four grid-modernization objectives, subject to the approval of the Department. This flexibility will allow the Companies to design GMPs that are cost-effective, beneficial and assist in the continued modernization of

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the electric grid; thereby creating a regulatory construct consistent with the Companies' public service obligation to provide safe and reliable service to customers.

In addition, as described in the Companies' comments, the pending investigations by the Department into TVR and cyber-security should be completed before requiring the submission of a CAMP. This will ensure that assumptions of costs and benefits are aligned with outcomes of those proceedings. The timeline set out by the Department for filing of a CAMP is likely too aggressive to allow for reasonable consideration of these important issues.

3. Is the Department's requirement to achieve advanced metering functionality appropriate?

The Department's requirement to achieve advanced metering functionality is not appropriate, particularly where the seven functionalities identified by the Department are made mandatory. The Companies provide extensive comments on this question in Section II.B.1 - Advanced Metering Functionality. In summary, an Advanced Metering System is not a "basic technology platform" for grid modernization and is not needed to realize "all of the benefits of grid modernization."

4. Which aspects of the benefits cost analysis should include industry-wide figures?

The cost-benefit analysis should incorporate company-specific information wherever practical and feasible. If industry-wide figures are used, emphasis should be placed on using information that represents actual deployments rather than estimated deployments. Care must be taken with industry-wide figures as that data would likely include inherent biases and differences that would skew the results, making it difficult to compare actual results to the initial analysis.

5. Which aspects of the benefits cost analysis should be company-specific?

Please see the response to Question 4.

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6. Has the Department established the correct categories of benefits associated with achieving advanced metering functionality?

At this point in time, the Companies do not have additional comments regarding the categories proposed by the Department. However, as explained in section II.B.2 - CAMP Cost-Benefit Analysis, the Companies emphasize the need to include all cost impacts created by the technology implementation.

7. Should the Department establish a targeted cost recovery mechanism for CAMP investments?

Please see the Companies' comments in section II.C - Cost Recovery.

8. Should the Department review and approve a cost-tracking accounting system in advance of allowing a targeting cost recovery mechanism?

Please see the Companies' comments in section II.C - Cost Recovery.

9. What aspects of a cost recovery mechanism should the Department establish?

Please see the Companies' comments in section II.C - Cost Recovery.

10. Should the Department establish an offset to O&M expenses to recognize cost savings from grid modernization technologies?

Offsets to O&M expenses may or may not be applicable or appropriate and should be evaluated in the context of a company's cost recovery proceeding.

11. Should the Department adopt metrics in this proceeding?

Please see the Companies' comments in section II.E - Grid Modernization Metrics.

12. What information or standards on cyber-security, if any, should apply to GMPs?

Please see the Companies' comments in section II.G - Cyber-security.

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January 17, 2014

Mark D. Marini, Secretary
Department of Public Utilities
One South Station, Fifth Floor
Boston, MA 02110

Re: D.P.U. 12-76-A – Investigation into Modernization of the Electric Grid

Dear Secretary Marini:

Enclosed for filing are the Initial Comments submitted on behalf of NSTAR Electric Company (“NSTAR Electric”), and Western Massachusetts Electric Company (“WMECO”)(collectively, “Northeast Utilities” or the “Companies”) in response to the straw proposal issued by the Department of Public Utilities (the “Department”) in relation to the modernization of the electric distribution grid in Massachusetts. Investigation by the Department of Public Utilities on its own Motion into Modernization of the Electric Grid, D.P.U. 12-76-A (December 23, 2013)(“Straw Proposal”). The Straw Proposal was issued by the Department based on its review of the Massachusetts Grid Modernization Stakeholder Working Group Process: Report to the Department of Public Utilities from the Steering Committee (“Grid Modernization Report”).

NSTAR Electric and WMECO were pleased to participate in the Grid Modernization Stakeholder Working Group and appreciate the opportunity to offer these Initial Comments in response to the Department’s Straw Proposal. The Companies look forward to continuing to actively participate in the on-going grid modernization proceedings.

Thank you for your attention to this matter.

Sincerely,



Danielle C. Winter

Enclosures

cc: Alison Lackey, Esq., Hearing Officer
Benjamin Davis, Director, Electric Power Division

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES**

Investigation by the Department of Public Utilities)
on its own Motion into Modernization of the)
Electric Grid)

D.P.U. 12-76-A

**INITIAL COMMENTS OF NORTHEAST UTILITIES
EXECUTIVE SUMMARY**

NSTAR Electric Company (“NSTAR Electric”) and Western Massachusetts Electric Company (“WMECO”) (collectively, “Northeast Utilities” or the “Companies”) are committed to the cost-effective modernization of the electric distribution grid with focus on four specific objectives designated by the Department of Public Utilities (“Department”): (1) to reduce the effects of outages; (2) to optimize demand, including reducing system and customer costs; (3) to integrate distributed resources; and (4) to improve workforce and asset management. These four objectives are beneficial to customers in today’s operating environment. With certain modifications, the Department’s Grid Modernization Straw Proposal represents a viable starting point for achievement of these objectives and the Companies’ look forward to further proceedings in this docket to advance those elements.

The principle outcome of the Straw Proposal, however, is a mandate for the Companies to initiate the accelerated implementation of a particular technology choice, Advanced Metering Infrastructure (“AMI”). The Department’s decision to mandate AMI comes without due consideration of key issues such as the immense cost attached to the technology choice; whether customers are willing and able to pay the price of this technology choice; whether the functionality provided by the technology choice will be utilized by customers or is even sought by customers; whether the imposition of significant costs on distribution customers for this

technology conflicts with other policies encouraging bypass of the distribution system through increased penetration of distributed resources; whether investment in distribution upgrades needed to accommodate distributed energy resources is a better investment of customer dollars given the relatively small incremental benefit afforded by AMI; and whether other issues such as market alternatives, time-varying rates, and cyber-security should be resolved *before* there can be any rational determination that this technology is a good choice for customers. The technology choice is made although there is no evidence that this is a good choice for customers. Conversely, there is ample evidence that this technology choice will be unduly costly for customers and that the objectives of grid modernization are achievable with technologies and strategies that rank substantially higher in terms of cost-effectiveness. For customers who will pay the price of this system, there is no rational basis for this technology choice.

Rather than furthering grid-modernization objectives, the Department's mandate to implement AMI creates an intractable obstacle to grid modernization. The mandate precludes NSTAR Electric and WMECO from designing and implementing grid modernization plans that are best suited to customers and that mitigate the cost that customers will bear for progress. The Straw Proposal also denies the option of targeted cost recovery for any grid modernization initiatives other than AMI. In order to support the accelerated implementation of grid-modernization plans, the Companies require targeted cost recovery to engage in the installation of technologies beyond what can be accommodated by current levels of capital investment fully dedicated to more traditional safety and reliability objectives.

The Department should adopt the Companies' recommendations set forth below. The recommendations will achieve the four objectives of grid modernization in a manner that is cost-effective for customers. There should be no other result for this proceeding.

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES**

Investigation by the Department of Public Utilities)
on its own Motion into Modernization of the)
Electric Grid)
)

D.P.U. 12-76-A

INITIAL COMMENTS OF NORTHEAST UTILITIES

I. Introduction

These initial comments are submitted on behalf of NSTAR Electric and WMECO in response to the straw proposal issued by the Department in relation to the modernization of the electric distribution grid in Massachusetts. Investigation by the Department of Public Utilities on its own Motion into Modernization of the Electric Grid, D.P.U. 12-76-A (December 23, 2013) (hereinafter “Straw Proposal”). The Straw Proposal was developed by the Department on the basis of the Massachusetts Grid Modernization Stakeholder Working Group Process: Report to the Department of Public Utilities from the Steering Committee (“Grid Modernization Report”).¹

Northeast Utilities supports the Department’s efforts to address the important issue of grid modernization and generally views the Straw Proposal as a viable start in balancing the range of competing interests brought forth in the Grid Modernization Working Group

¹ On October 2, 2012, the Department issued its Investigation by the Department of Public Utilities on its own Motion into Modernization of the Electric Grid, D.P.U. 12-76 (the “Notice of Investigation”), commencing an investigation into the modernization of the electric distribution grid. The Department subsequently convened the Grid Modernization Working Group, comprised of the Massachusetts Distribution Companies, the Department of Energy Resources (“DOER”), the Office of the Attorney General (“Attorney General”), the New England Independent System Operator (“ISO-NE”) and other stakeholders. NSTAR Electric and WMECO were active participants on the GMWG Steering Committee and other committees and participated in the preparation of the Grid Modernization Report. Northeast Utilities submitted written comments on the Grid Modernization Report on July 24, 2013.

(“GMWG”). In the Straw Proposal, the Department identifies four grid-modernization objectives, which are to: (1) reduce the effects of outages; (2) optimize demand, including reducing system and customer costs; (3) integrate distributed resources; and (4) improve workforce and asset management. D.P.U. 12-76-A at 3. All four of these objectives are valid, reasonable and appropriate in light of today’s operating environment. In these comments, Northeast Utilities offers certain recommendations as a means to better align the Straw Proposal with the interests of customers, who are the intended beneficiaries of the grid-modernization objectives.

As an initial note, significant time and resources were expended in the GMWG reviewing the costs and benefits of AMI. This dialogue established that there are a host of critical issues to be addressed before it will be possible to determine whether AMI is appropriate for implementation by the Companies, including evaluation of the impact of its sizeable cost and lack of attendant benefits. The six-month technical review conducted off the record for this proceeding cannot be duplicated here in 25 pages. However, there is no rational basis for the implementation of AMI. Among many other considerations, achievement of the Department’s four grid-modernization objectives does not require the implementation of AMI, despite the Department’s suggestion that it does. Therefore, the Companies’ comments below recommend that the Department modify the Straw Proposal to eliminate the requirement to implement AMI as part of the required Grid Modification Plans (“GMPs”), along with a few other changes.

II. Analysis and Recommendations for the Straw Proposal

A. Overall Approach

The Department’s decision identifies the goals and objectives of a modern electric grid, while expressly delineating that investment decisions relating to system planning and the

implementation of new technologies will remain within the responsibility of the electric companies. D.P.U. 12-76-A at 10, 12. This construct is vital because it will allow NSTAR Electric and WMECO to develop and implement GMPs that will benefit customers, while leveraging investments in technology previously made to modernize the distribution system. Allowing design flexibility will enable the Companies to deploy resources optimally; to develop and implement GMPs that encompass a workable strategy for achieving measurable progress in relation to the Department's four, overarching grid-modernization objectives; and to meet the core obligation to provide safe and reliable service at a reasonable cost. The flexibility to develop a company-specific plan based on company-specific circumstances is an element of the Department's Straw Proposal, which should not be changed or diminished in the final result.

B. Comprehensive Advanced Metering Plans

1. Advanced Metering Functionality

The Straw Proposal requires NSTAR Electric and WMECO to include a CAMP in the first GMP submitted to the Department following the issuance of a final decision in the Grid Modernization proceedings.² D.P.U. 12-76-A at 3, 18. The Straw Proposal further specifies a list of seven advanced metering functionalities that must be included in the CAMP. *Id.* at 11-12. In explaining its decision to require electric companies to develop and submit a CAMP, the Department asserts that advanced metering functionality is a “basic technology platform for grid modernization that *must be in place* before all of the benefits of grid modernization can be fully realized.” *Id.* at 12 (emphasis added). In addition, the Department asserts that electric companies will make “individual choices about technology and systems, *but must meet the objectives and requirements.*” *Id.* (emphasis added). The Department further directs that the

² The Straw Proposal directs that the CAMP should consist of: (1) a technology proposal and implementation plan; (2) a business case with a benefit-cost analysis; (3) a request for pre-authorization of investments; and (4) a request for a mechanism to allow for more timely cost recovery than is typically available. *Id.* at 18.

CAMP submitted by each electric company should be designed to achieve the designated advanced metering functionality within three years of the plan's approval.³ *Id.* Together, these predicates and associated directives, along with other requirements contained in the Straw Proposal, have the effect of mandating the accelerated implementation of AMI on the faulty basis that the benefits of grid modernization cannot be achieved without its implementation. This outcome is flawed and therefore undermines the integrity of the Straw Proposal.

An Advance Metering System is not a "basic technology platform" for grid modernization and is not needed to realize "all of the benefits of grid modernization." The Department identified four objectives for grid modernization, all of which can be achieved without the implementation of an advanced metering system. Meters do not reduce the number of outages; metering systems are not the only option for optimizing demand or reducing system and customer costs; and metering systems are not necessary to integrate distributed resources or to improve workforce and asset management. Therefore, it is not correct that advanced metering functionality is a "basic technology platform" that must be in place before all of the benefits of grid modernization can be fully realized, as the Department suggests. *Id.* at 12.

In fact, there are non-metering technologies that the Companies have implemented, or can implement in the future within a grid-modernization plan, that would tangibly advance the grid-modernization objectives set by the Department. For example, utilizing SCADA-enabled smart switches will both reduce outages and mitigate the effects that outages have on customers. Substation monitoring, remote controls and microprocessor relays can mitigate the impact of widespread outages; manage load constraints; and help to optimize the use of assets in real time. As a means to optimize demand, the installation of automated capacitor banks increases system

³ The Department states that it will consider proposals to implement advanced metering functionality over a longer term so long as an alternative timeline is provided.

efficiency and reduces costs. Direct control of load or generation can be employed to manage system peaks. In order to allow for the integration of distributed resources, sensors and systems for advanced load flow models that allow for more distributed resources on a circuit can be installed. As for improving workforce and asset management, next generation mapping and outage management systems increase the efficiency of response to outages, while communications, sensors and systems provide system level situational awareness and enhanced safety. Therefore, it is clear that the Companies would be able to identify and implement a suite of non-meter technologies and processes, in addition to those already implemented, in order to advance the Department's grid-modernization objectives *without* the implementation of an advanced metering system.

There is also an important dynamic involved in relation to the integration of widespread distributed energy resources to the electric power grid. Industry study conducted by entities such as the Electric Power Research Institute shows that the electric distribution grid will require substantial investment to be positioned for the integration of distributed energy resources.⁴ Therefore, grid-modernization efforts have to be closely coordinated with policies that are encouraging the growth of distributed energy resources. Finite capital resources available for grid modernization should be aimed at this integration effort before any additional monies are expended on metering capabilities that provide limited and/or speculative incremental benefits over current metering technology (following many years of investment in those systems).⁵ Moreover, the growth of distributed generation and current subsidies results in the *bypass* of the electric distribution system by potential electric customers leaving fewer and fewer customers to

⁴ *Value of an Integrated Grid: Utilizing Utility-Scale and Distributed Energy Resources*, at 1 (January 6, 2014).

⁵ NSTAR Electric and WMECO have deployed Automated Meter Reading ("AMR") drive-by meter reading capabilities deployed throughout their service territories.

pay for it. This creates a pricing crisis in practical terms for both residential and business customers remaining on the system. Huge additional investments to the distribution system will only have the effect of exacerbating the issue for customers.

Accordingly, not only is there a flaw in the Department's premise that an advanced metering system is a "basic technology platform" for grid modernization, but also the implementation of a costly, advanced metering system is at odds with policies designed to promote the growth of distributed energy resources. In directing the implementation of AMI, the Department's Straw Proposal does not address or consider this juxtaposition to any degree. However, immense, near-term investments in advanced metering systems should not be mandated without (1) methodical, valid analysis of the associated costs and benefits; and (2) the development of a plan to solve the detrimental impact of cost-shifting driven by the pervasive installation of distributed energy resources.

There Is No Rational Basis for Department-Mandated Implementation of AMI. The Straw Proposal is structured so that, given current technology alternatives, AMI is the only strategy that will satisfy all seven of the advanced metering functionalities required of the CAMP. Two criteria in particular dictate the implementation of AMI to satisfy the complete set of functionalities. Specifically, it is impossible to collect customer interval data in near real-time (i.e. hourly), which could also be usable for settlement in the ISO-NE energy and ancillary service markets, absent the implementation of AMI. The same is true for the required functionality that enables two-way communication between customers and the Companies.⁶ Throughout the GMWG, Northeast Utilities consistently raised the concern that the costs associated with AMI are currently astronomical, while the incremental benefits for customers are

⁶ Two-way communication is feasible on an opt-in basis. From a practical perspective, to deliver the service to all customers on an opt-out basis, the Companies would need to deploy an AMI communications infrastructure.

small in comparison. The Companies will not repeat all of the dialogue that has occurred here due to space constraints; however, the ultimate conclusion has not changed. There are better technologies in which to invest customer funds for the achievement of grid-modernization objectives. The decision to implement AMI goes against the best business judgment of the Companies and cannot be rationally cost justified in terms of a net benefit for the overall customer base that will pay for the investment over the long term. Some of the significant concerns left unaddressed by the Department in the Straw Proposal include the following:

First, the mandated implementation of AMI is not a prerogative within the Department's discretion. The specification of particular technologies or technological platforms is an issue within the management judgment of the Companies and which would only be undertaken on the basis of all relevant investigation and analysis. For this reason alone, mandated AMI implementation is not the correct manner in which to advance the Department's identified grid modernization objectives. Rather than a rush to judgment, the Department should carry through with the acknowledgment that flexibility at this stage is advisable and that the Companies should be allowed to design their GMPs in a manner that provides cost-effective benefits to customers with the seven functionalities serving as long-term guidelines rather than short-term mandates.

Second, the Department has not given any credence to the concern raised in the GMWG that the implementation of AMI is a costly undertaking at this time and there is no cost justification that can support the implementation of AMI. As identified by Northeast Utilities throughout the GMWG process, an AMI roll-out is problematic due to the extraordinary cost associated with, at best, a modest increase in functionality. The implementation of AMI involves significantly more than the replacement of meters. An AMI roll-out would require either the significant enhancement or replacement of the following systems: Communications

Infrastructure used to transmit communications from the meter to the Companies; Meter Data Management System used to collect, store and process interval data and enable ISO settlement; Meter Asset Systems used to store information about all meter assets; Customer Information System (“CIS”) used to calculate and present bills with time varying rates (“TVR”);⁷ ISO and Load Research Systems used to interface with internal metering, CIS and ISO processes; the Outage Management System used to utilize meter-level data to support restoration efforts; and any company-owned home technology systems, e.g., usage displays and thermostats. The Companies’ media and call center capabilities would also need to be enhanced to address any AMI implementation. Costs would also exist in relation to the meters, associated technologies and related systems that are currently in place and that would have to be retired before the end of their useful life. Northeast Utilities estimates, conservatively, that the price tag for an AMI roll-out, including the recovery of existing investment on the Companies’ books would likely approach, and possibly exceed, \$1 billion over the course of the CAMP implementation – all of which is to be borne by customers *who may or may not be interested in interacting with the distribution system at the level implicated by AMI technology.*

Third, even if there is any chance that the cost of implementing AMI can be justified, it cannot be justified without resolution of the Department’s investigation into TVR and other issues tied to the cost-benefit analysis. The Department may believe that it can work through the TVR investigation quickly to expedite the development of cost-benefit analyses in time for mid-year filings of the GMPs. However, TVR is a complex concept worthy of in-depth analysis and consideration. A key consideration is whether or not the supply component would be subject to TVR, considering this part of the business is unregulated. If not, it is questionable as to how

⁷ TVRs can include time-of-use rates, critical peak pricing, peak-time rebates, and real time pricing. D.P.U. 12-76-A, at 34.

effective TVR would be if it only affects half of a customer's electric bill. The development of a company-specific TVR proposal, including but not limited to the type and design of a TVR mechanism that best achieves grid-modernization objectives; which rate classes would be affected; whether TVR would be mandatory and, if so, for which rate classes; and how best to educate customers as to the opportunities and mechanics of the proposed TVR mechanism, are issues that are critical to the development of a TVR proposal that will take time to evaluate, present and decide. Without the Department's final determinations regarding TVR, the Companies cannot begin to develop a valid cost-benefit analysis for the required CAMPs.

Similarly, without resolution of the Department's investigation into cyber-security, it is not possible for the Companies to develop a suitable CAMP. AMI introduces a brand new portal into the Companies' information systems, significantly increasing the cyber-security risk. Currently, the only mandatory standard for electric distribution company cyber-security is the North American Electric Reliability Corporation Critical Infrastructure Protection ("NERC-CIP"), which applies only to bulk power systems and not to the electric distribution systems and metering infrastructure subject to the Department's jurisdiction.⁸ D.P.U. 12-76-A at 35-36. In its investigation into cyber-security, the Department stated that it intends to explore whether or not to use existing standards to assess the Companies' cyber-security practices and, if warranted, could expand the investigation to broader cyber-security planning and risk management. *Id.* It is reasonable to assume that such an investigation could lead to the implementation of a series of cyber-security planning and risk management mandates. Implementation of these mandates

⁸ There are voluntary cybersecurity recommendations and guidelines for electric distribution companies including: (1) the National Institute of Standards and Technology ("NIST") Interagency Report ("NISTIR") 7628, entitled, "Guidelines for Smart Grid Cyber Security;" (2) the United States Department of Energy's "Risk Management Process;" and (3) the Electricity Subsector Cyber Security Capability Maturity Model ("ES-C2M2"). *Id.* at 36. Additionally, NIST is developing a critical infrastructure security framework in response to the President's executive order on cybersecurity. *Id.*

would necessarily involve significant costs as they would affect all aspects of the Companies' distribution systems and related IT systems. These costs must be incorporated into the cost-benefit analysis for AMI.

It is also premature to assume that AMI can provide for large-scale conservation voltage reduction ("CVR"). D.P.U. 12-76-A at 11. Unlike many other grid modernization technologies and processes, CVR was not extensively discussed or analyzed during the course of the GMWG. CVR is an intricate and potentially problematic issue that affects, in addition to meters, numerous aspects of a distribution system warranting far more investigation than is contemplated under the Straw Proposal. To date, no major utility in the United States has implemented a large-scale CVR program, nor has such a program been introduced in Massachusetts to enable the Companies to gain either direct or indirect experience with such an initiative. The requirement to include a large-scale deployment in the CAMP without allowing for the proper investigation to determine the appropriateness of such a program is arbitrary and, most likely, will result in the expenditure of significant funds by customers for, at best, minimal benefits. Rather than the premature requirement of CVR, the Department should allow the Companies to exercise their expertise to evaluate CVR to determine if it is appropriate for implementation.

Fourth, there is no evidence that customers are willing to pay for the limited incremental functionality gained through implementation of AMI. In fact, there is evidence to the contrary. For example, industry studies show that only 46 percent of customers are aware of the concept of "smart metering," and of that percentage, 33 percent associate smart metering with complaints of meter inaccuracy, higher customer bills, invasion of privacy and health concerns. In the Companies' experience, even very large customers with sophisticated energy-management capabilities prefer *stabilized, fixed and/or predictable rates* to assist in managing their business

or personal interests rather than time varying rates. Certain customer segments, particularly the commercial and industrial sector, have significant reservations about AMI and TVR. Many customers have a deep aversion to technology that links them to the “grid” in a way that they perceive as an invasion of their privacy and/or detrimental to their health.

In addition to concerns about customer interest, the Department is requiring the implementation of costly infrastructure that would have to be paid for at the very same time that the Department’s policies seek to allow customer exits from the distribution system to take advantage of distributed energy resources. No analysis of this dynamic has been undertaken; nor has any quantification whatsoever of customer bill impacts. Customers value price and reliability above all else and the implementation of AMI serves neither of these objectives.

Moreover, the Department should also consider the results and experiences of recent and ongoing pilots before blindly moving forward with an AMI mandate. Smart metering pilot programs across the country have produced similar results in terms of showing a lack of customer interest. Even the most successful residential time-of-use pricing programs have no more than 50 percent participation by the residential customer base. For example, NSTAR’s Smart Energy Pilot has seen significant participant degradation relative to the initial number of customers installed. As reported to the GMWG, NSTAR Electric made 53,000 customer contacts in an attempt to enroll customers in its smart grid program; only 3,600 customers enrolled; only 2,700 customers were installed and approximately 40 percent of those 2,700 initial participants were removed or dropped out of the pilot by May 2013. PSE&G’s “myPower” pricing pilot saw similar results in which 27 percent of participants were either removed or dropped out (excluding the control group). Roll-outs of AMI require careful consideration of the different implementation challenges, including customer perception about bills, security and

health-related issues. Market research will help to assess what functionalities are important to the different customer classes and whether or not those customers will view the achieved functionalities as worthy of the anticipated costs. Given the level of expenditures associated with AMI, it is prudent for the Companies to determine what the market will bear prior to designing their CAMPs. Failure to do so could result in decreased customer interest in grid modernization and other negative impacts. The success of the Companies' GMPs relies heavily on the participation of those who will ultimately bear the costs of those efforts.

Fifth, in mandating AMI, the Department has failed to consider the role that competitive markets should play in grid modernization and the costs that competitive market providers and other market participants have already invested in grid modernization efforts. For instance, home energy automation solutions like smart thermostats and appliances are advancing at a rapid pace and, in many cases, are leverage existing communications infrastructure such as broadband and the internet. Rather than duplicating these expenditures and predetermining that the preferred communication should be enabled through the ill-considered implementation of AMI, the Companies should be afforded the flexibility to design GMPs that leverage the expenditures for the benefit, not to the detriment, of customers.

Last, but not least, there is little confidence that the incremental benefits of moving to an AMI platform will be sufficient to warrant the cost. Customers have already supported the investment associated with the installation of AMR metering technology and the incremental benefit afforded by AMI arises from the communications element, not from the metering element. Operational savings were realized with the implementation of AMR and are not further available with the implementation of AMI. This means that the incremental benefit of AMI is largely limited to the communications element, which can be addressed in other ways without

incurring the cost of the meter. Given that the grid modernization technology sphere is a dynamic, rapidly evolving marketplace, it is also unclear whether the incremental benefits, if any, would begin accruing to customers prior to the implemented AMI platform being rendered obsolete. In any event, the cost remains unjustified by the benefits.

Recommendation: The Companies recommend that the Department modify its mandate regarding implementation of the CAMP to establish the seven functionalities as optional, long-term guidelines for CAMPs, rather than required elements. In addition, the Department should reaffirm that electric companies retain the discretion to structure GMPs to incorporate components identified by the Companies as furthering the four grid-modernization objectives, subject to the approval of the Department. This flexibility will allow the Companies to design GMPs that are cost-effective, beneficial and assist in the continued modernization of the grid thus enabling the Companies to continue to provide safe and reliable service to customers.

2. CAMP Cost-Benefit Analysis

The Straw Proposal requires CAMPs to include a cost-benefit analysis using the business case approach, assessing all costs and benefits, including those that are difficult to quantify, as advocated by the Clean Energy Caucus in the Grid Modernization Report. *Id.* at 20; Grid Modernization Report at 82. Before it pre-authorizes the CAMP, the Department must find that the benefits, quantified and un-quantified, exceed the costs. D.P.U. 12-76-A at 20. However, the Department states that the Companies should not include any costs incurred for existing meters and associated systems in the CAMP cost-benefit analysis, which would be retired from service prior to the end of their useful lives pursuant to the CAMP. *Id.* Under the Straw Proposal, the Companies are required to base their CAMP cost estimates on various sources, including vendor quotes. *Id.*

Earlier in these comments, Northeast Utilities described the need to understand the costs and benefits associated with any mandates resulting from the separate TVR and cyber-security investigations. Additionally, it is necessary to have as much precision and specificity as practicable regarding the quantification of benefits associated with the CAMP, especially since the Department, in subsequent cost recovery proceedings, will evaluate the CAMP expenditures in light of the projections in the cost-benefit analysis. Id. at 21. The Companies understand the Department's position regarding the desire to include un-quantified benefits in the CAMP analysis to ensure robust CAMPs designed to help achieve the Department's grid modernization objectives. However, given that the Companies' ability to recover costs will be based in part on comparison to the original cost-benefit analysis, it is critical to quantify as many of the benefits as is practicable in order to avoid reliance on skewed cost-benefit analyses results and the potential for disallowance of cost recovery in subsequent proceedings. Failure to do this could lead to conservative CAMPs to minimize the risk of the disallowance of otherwise prudently incurred costs based on an overgenerous inclusion of un-quantified benefits in the initial CAMP cost-benefit analysis.

Furthermore, in ascribing a weight to un-quantified benefits, it is important to consider the time period over which the CAMP benefits are anticipated to accrue. Given that the Straw Proposal requires each GMP to cover a 10-year period and be updated in the Companies' base distribution rate cases, which must occur no less often than every five years pursuant to G.L. c. 164 §94, benefits that will not accrue until well in the future may not be appropriate for inclusion in the cost-benefit analysis given the likelihood a updating the CAMP due to changing technologies, processes and other related issues.

The Straw Proposal also requires the Companies to include projections about electricity and peak-load savings from the implementation of TVR, along with the underlying assumptions, in the CAMP cost-benefit analysis. Id., at 34. In recognition of the complexities involved with developing TVRs, the Department will open a separate investigation into TVRs in the near future to examine the optimal approach to rate design. Id. Northeast Utilities supports the Department's plan to conduct a separate investigation into TVRs and looks forward to actively participating in that investigation. The Companies agree that TVR is a complex concept worthy of in-depth analysis and consideration (see above). In the event that the Department chooses not to accept the Companies' recommendation that the Companies' develop their GMPs and CAMPs following the conclusion of the TVR investigation, the Companies believe that it is premature to include any projections of TVR-induced electricity and peak-load savings in the CAMP cost-benefit analysis prior to the conclusion of the investigation. Such projections would have to be based almost entirely on assumptions, as opposed to measureable facts, rendering them questionable, at best. As noted above, given that future cost recovery is based, in part, on a comparison to the CAMP cost-benefit analysis, any TVR savings projections would likely be very conservative which would tend to skew the results of the cost-benefit analysis. It is more appropriate to forego inclusion of TVR savings in the cost-benefit analysis and rely, in the future, on TVR savings projections that are grounded in experience following the conclusion of the separate TVR investigation, and the Companies' determination of the most appropriate TVR to implement in their respective service territories.

As for the costs to be included in the cost-benefit analysis associated with the CAMPs, it is necessary for the Companies to retain the discretion to select technically qualified vendors from whom the Companies' would seek cost information. Given that future cost recovery of

CAMP expenditures rests, in part, on comparison to the original CAMP cost-benefit analysis, it is critical to only include reliable cost estimates from vendors. Given their relationships with vendors, the Companies are best suited to determine which vendors' cost estimates are to be included in the CAMP cost-benefit analysis.

Lastly, Northeast Utilities strongly disagrees with the Department's determination that the costs associated with any meters and associated systems, such as those enumerated above, that are retired prior to the end of their useful life under the CAMP should not be accounted for in the CAMP cost-benefit analysis. The costs that currently exist on the Companies' books in relation to existing meter plant support existing functionality. The implementation of AMI infrastructure will duplicate this functionality to some, perhaps a significant, extent. Therefore, if the costs existing on a company's books are excluded from the cost-benefit analysis, then the benefit of functionality that is duplicated by AMI infrastructure must also be excluded or the result is a double-counting of benefits. In order to ensure that the Companies are implementing CAMPs where the costs are justified by the benefits (see D.P.U. 12-76-A at 3, 20), all associated costs must be included in the analysis or duplicative benefits must be eliminated from the analysis. Otherwise, the cost-benefit results will be skewed eliminating a rational basis for the investment decision.

Additional study and analysis is needed to assure that there is a solid business case for this colossal investment; yet, the Department is mandating implementation *within three years*, unless an exception is approved. The Department has indicated that it will undertake separate TVR and cyber-security investigations to resolve issues implicated in the implementation of AMI infrastructure; however, these aspects represent only part of the analytical foundation that

would be needed to support this investment decision. Any cost-benefit analysis, developed on the short timeline envisioned by the Straw Proposal, would be seriously deficient.

In addition, Northeast Utilities respectfully requests that the Department's pre-authorization of the Companies' CAMPs, discussed in greater detail below, also constitutes an endorsement of the Companies' decision to retire the meters and associated systems and obviates the need for further review of the Companies' decision in future cost recovery proceedings. The Companies acknowledge that they would bear the burden of demonstrating that the costs associated with the removal were prudently incurred.

C. Cost Recovery

During discussions with the GMWG, Northeast Utilities made it clear that cost recovery would need to be aligned with the objectives of the GMP in order to allow for its implementation, including the installation of technologies that would not otherwise be undertaken without the GMP, or would be undertaken on a time frame different from the timeframes laid out by the Department for the GMP. The Straw Proposal provides that the Companies may request implementation of a capital expenditure tracking mechanism for their proposed CAMP expenditures; however, the cost-recovery opportunity appears to be directly contingent upon the implementation of AMI. D.P.U. 12-76-A at 18. In allowing for this cost-recovery, the Department stated that it was seeking to remove perceived impediments to grid modernization. *Id.* However, because the Department has linked its cost-recovery option to the implementation of AMI, the Department has in effect created a recovery mechanism for the most expensive grid-modernization technology with the least certain benefits, without any evidence to support that this is the appropriate end-state for the Companies' distribution systems and

customers. The availability of a cost-recovery mechanism for a system that is unwarranted by a business case is not removing any impediments to grid-modernization efforts.

If the Department is truly seeking to accelerate the deployment of cutting-edge grid modernization technologies to achieve the delineated grid-modernization objectives and functionalities in the near term rather than through a traditional capital investment plan cycle, the Department must allow for implementation of a cost-recovery mechanism outside of the traditional rate case arena. Restricting the bulk of grid modernization efforts to traditional ratemaking treatment will limit the scope and breadth of the Companies' GMPs, where targeted cost recovery for these efforts would, instead, foster innovation and lead to more robust GMPs aimed towards more fully achieving the Department's delineated grid modernization objectives. Without targeted cost recovery, the grid-modernization initiatives contained in the Companies' GMPs will be forced to compete for funds with more traditional capital investments necessary to maintain the safety and reliability of the Companies' distribution systems. There is a finite pool of funds for capital projects and efforts such as vegetation management and system hardening⁹ which provide a more immediate improvement to reliability and safety may be prioritized ahead of grid modernization initiatives whose benefits accrue over the longer term. In order to avoid this constraint on GMPs, the Department must extend targeted cost recovery to the grid-modernization initiatives contained in the Companies' GMPs, conditioned on the Companies' adherence to any mandated targeted cost recovery mechanism elements.

Regarding the form and required elements of the targeted cost recovery mechanism, specifically the requirement that the Companies bear the burden of demonstrating that all of the costs they seek to recover through their capital expenditure tracking mechanisms are incremental

⁹ The Straw Proposal states that, while vegetation management and system hardening may improve reliability and prevent outages, these types of initiatives are not grid-modernization functionalities. D.P.U. 12-76-A at 10.

to those recovered in base rates, Northeast Utilities supports the use of the incremental test utilized by Bay State Gas Company d/b/a Columbia Gas of Massachusetts (“Bay State”) in its targeted infrastructure recovery factor (“TIRF”).

D. Pre-Authorization

In the Straw Proposal, the Department states that, if it approves the CAMP, its pre-authorization “endorses” the Companies’ decision to proceed with the investment plan. D.P.U. 12-76-A at 18. The Department states further that the pre-authorization of the CAMP obviates the need for “further review of the Companies’ decision or timeline for making the CAMP investments in subsequent cost recovery proceedings, although the Companies must still demonstrate to the Department’s satisfaction that the CAMP investments are used and useful and that CAMP costs were prudently incurred. *Id.* at 18-19.

Northeast Utilities supports the direction that the Department has taken in relation to the CAMP preauthorization and the Department’s “endorsement” prior to the expenditure of funds and the commitment of resources. The Companies understand this to mean that, following the pre-approval, there will be no subsequent second-guessing as to whether it was reasonable and prudent for the Company to implement the CAMP, while appropriately requiring an after-the-fact demonstration that the actual CAMP expenditures were reasonable in terms of prudent management of construction costs. However, two concerns are raised by this paradigm. First, the Department cannot leave open the determination as to whether the investments are “useful” to customers. Because technologies for grid modernization are evolving quickly and the Department is pushing the electric companies to implement cutting edge technologies on an accelerated basis, the “usefulness” of investments may be called into question after the fact, even though an electric company is executing its Department-approved GMP. Whether investments

are actually in service is a threshold that can only be met after installation and is appropriately deferred to a cost-recovery proceeding, where costs will be reviewed for reasonableness. Second, the Department must extend this treatment to all elements of the GMPs (not just the CAMP) so that the Department's approval of the GMP eliminates the need for further review of the Companies' decisions or timeline for making the GMP investments in any subsequent GMP-related cost-recovery proceeding. Without these two changes, the Companies would be forced to expend funds and commit resources based on a Department approval that might not withstand the test of time.

E. Grid Modernization Metrics

In order to evaluate the Distribution Companies' implementation of their respective GMPs and CAMPs and progress towards the Department's identified grid modernization objectives, the Department intends to develop company-specific implementation metrics and a standard set of targeted, statewide performance metrics for GMPs. *Id.* at 29. At this time, the purpose of the metrics will be to record and report relevant information without a determination of whether it may be appropriate to connect such metrics to financial penalties and rewards in the future. *Id.* Under the Straw Proposal, each electric company must include: (1) infrastructure metrics that track its implementation of grid modernization technologies or systems; and (2) performance metrics that measure progress towards the objectives of grid modernization. *Id.* at 29-30.

Northeast Utilities is supportive of performance-based metrics within the context of the GMPs as a means of providing information regarding progress towards grid modernization objectives. The Companies emphasize that these performance-based metrics must be based on grid modernization functions completely under their control and that the Companies'

performance under the metrics is measured using quantitative and objective, rather than subjective, criteria. It is important that valid performance indicators are created and a discernible correlation between Company efforts and progress towards grid modernization objectives is established. This principle will enable an equitable review of the Companies' progress and will provide a solid basis for determining whether modifications should be made to the GMPs.

F. Separate TVR Investigation

As noted above, the outcome of the TVR investigation is inextricably intertwined with the design of the GMPs and CAMPs. Given this and the Companies' need to develop and implement grid modernization initiatives that are designed to achieve the Department's identified grid modernization objectives, the Companies respectfully request that the Department initiate the separate TVR investigation and allow the Distribution Companies to apply the guidance and benefits of that investigation to their initial GMPs, including CAMPs.

G. Cyber-security

The Department also intends to explore, in the context of grid modernization, issues related to cyber-security, privacy, and access to meter data in a separate proceeding. D.P.U. 12-76-A at 4. The Straw Proposal requires all GMPs to describe the Distribution Companies' strategies for ensuring cyber-security, privacy, and safeguards in the sharing of meter data in conjunction with their grid modernization activities. *Id.* at 31. The Companies are supportive of the Department's determination to address cyber-security, privacy, and access to meter data in a separate proceeding and look forward to actively participating in that proceeding. As noted above, it is critical for the Companies to know the outcome of that investigation and to apply any directives to their GMPs and CAMPs. Northeast Utilities also stresses the critical nature a safeguarding this information and cautions against wide public dissemination of NSTAR Electric and WMECO's specific proposals to ensure that their respective electric distribution systems and related systems are safe from cyber-

attacks. Although the Companies acknowledge that it is important for the Department to be apprised of their plans and procedures, public dissemination of this information weakens the Companies' ability to safeguard their systems and customer information.

H. Research and Development

In its efforts to ensure continued grid modernization and the adoption of new grid modernization technologies, the Department requires the Distribution Companies to provide information about their current research and development ("R&D") activities. *Id.* at 32. Both NSTAR Electric and WMECO have developed robust and beneficial relationships with vendors, academic institutions and research entities to ensure that they are continually apprised of new or improved technologies and processes, including grid modernization technologies and processes, which enable the Companies to continue to provide safe and reliable service to their customers. By leveraging these relationships, the Companies gain the benefit of the vendors' and institutions' expertise and experience with both emerging and newly developed technologies and processes that, in turn, enables NSTAR Electric and WMECO to make informed decisions about which processes and technologies are best suited for short and longer-term safety and reliability needs. Although Northeast Utilities believes that its approach to R&D is the currently the most appropriate method, if the Department were to require the Companies to conduct grid modernization technology R&D in furtherance of grid modernization objectives, then recovery of any R&D costs would be appropriate for recovery from customers.

III. Conclusion

NSTAR Electric and WMECO are committed to fulfilling their obligation to provide safe and reliable service for their customers. Further enhancing the resiliency and safety of the distribution system through grid modernization is an important and complex issue. The

Companies appreciate the opportunity to comment on the Department's Straw Proposal and look forward to continuing to actively participating in the on-going grid modernization proceeding.

Appendix A

Specific Questions from the Department

- 1. Has the Department provided the correct directives to electric distribution companies on grid objectives?**

In the Straw Proposal, the Department identifies four grid-modernization objectives, which are to: (1) reduce the effects of outages; (2) optimize demand, including reducing system and customer costs; (3) integrate distributed resources; and (4) improve workforce and asset management. D.P.U. 12-76-A at 3. All four of these objectives are valid, reasonable and appropriate “directives” in light of today’s operating environment. The Department’s specific directives regarding the requirement to develop and implement a Comprehensive Advanced Metering Plan (“CAMP”) meeting seven pre-designated criteria that can only be met with the implementation of Advanced Metering Infrastructure are not the “correct directives” for electric distribution companies. The Companies have addressed the reasons for this conclusion in their comments on the Straw Proposal.

- 2. Has the Department established appropriate priorities and timelines for grid modernization?**

The Companies have offered several recommendations relating to the requirement and timing of the submission of a CAMP. In sum, the Companies recommend that the Department modify its mandate regarding implementation of the CAMP to establish the seven functionalities as optional, long-term guidelines for CAMPs, rather than required elements. In addition, the Department should reaffirm that electric companies retain the discretion to structure GMPs to incorporate components identified by the Companies as furthering the four grid-modernization objectives, subject to the approval of the Department. This flexibility will allow the Companies to design GMPs that are cost-effective, beneficial and assist in the continued modernization of

the electric grid; thereby creating a regulatory construct consistent with the Companies' public service obligation to provide safe and reliable service to customers.

In addition, as described in the Companies' comments, the pending investigations by the Department into TVR and cyber-security should be completed before requiring the submission of a CAMP. This will ensure that assumptions of costs and benefits are aligned with outcomes of those proceedings. The timeline set out by the Department for filing of a CAMP is likely too aggressive to allow for reasonable consideration of these important issues.

3. Is the Department's requirement to achieve advanced metering functionality appropriate?

The Department's requirement to achieve advanced metering functionality is not appropriate, particularly where the seven functionalities identified by the Department are made mandatory. The Companies provide extensive comments on this question in Section II.B.1 - Advanced Metering Functionality. In summary, an Advanced Metering System is not a "basic technology platform" for grid modernization and is not needed to realize "all of the benefits of grid modernization."

4. Which aspects of the benefits cost analysis should include industry-wide figures?

The cost-benefit analysis should incorporate company-specific information wherever practical and feasible. If industry-wide figures are used, emphasis should be placed on using information that represents actual deployments rather than estimated deployments. Care must be taken with industry-wide figures as that data would likely include inherent biases and differences that would skew the results, making it difficult to compare actual results to the initial analysis.

5. Which aspects of the benefits cost analysis should be company-specific?

Please see the response to Question 4.

6. Has the Department established the correct categories of benefits associated with achieving advanced metering functionality?

At this point in time, the Companies do not have additional comments regarding the categories proposed by the Department. However, as explained in section II.B.2 - CAMP Cost-Benefit Analysis, the Companies emphasize the need to include all cost impacts created by the technology implementation.

7. Should the Department establish a targeted cost recovery mechanism for CAMP investments?

Please see the Companies' comments in section II.C - Cost Recovery.

8. Should the Department review and approve a cost-tracking accounting system in advance of allowing a targeting cost recovery mechanism?

Please see the Companies' comments in section II.C - Cost Recovery.

9. What aspects of a cost recovery mechanism should the Department establish?

Please see the Companies' comments in section II.C - Cost Recovery.

10. Should the Department establish an offset to O&M expenses to recognize cost savings from grid modernization technologies?

Offsets to O&M expenses may or may not be applicable or appropriate and should be evaluated in the context of a company's cost recovery proceeding.

11. Should the Department adopt metrics in this proceeding?

Please see the Companies' comments in section II.E – Grid Modernization Metrics.

12. What information or standards on cyber-security, if any, should apply to GMPs?

Please see the Companies' comments in section II.G – Cyber-security.

Shawna Senko

From: Samuel DiMuzio <pep303@bellsouth.net>
Sent: Monday, February 24, 2014 10:07 PM
To: Records Clerk
Subject: Fw: Docket 130223

The following is further testimony opposing the smart meters.

<http://stopsmartmeters.org/2014/02/11/largest-mass-electric-utility-smart-meters-irrational/>

Sam DiMuzio

----- Forwarded Message -----

From: Samuel DiMuzio <pep303@bellsouth.net>
To: "clerk@psc.state.fl.us" <clerk@psc.state.fl.us>
Sent: Thursday, February 6, 2014 10:15 AM
Subject: Docket 130223

Installing the "smart" meter benefits FL&P whether it is installed or not?
I will not support any politician including the governor for such approval.
The citizen pays for the costs whether it is installed or not is utterly
ridiculous. The governor and the committee approving such a "deal" require a
good and healthy mental floss cleaning.

Sam DiMuzio

Crystal Card

From: Office of Commissioner Balbis
Sent: Monday, February 24, 2014 3:33 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thanks,
Cristina

From: Raynell Scales [mailto:mail@changemail.org]
Sent: Saturday, February 22, 2014 4:37 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative

effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Raynell Scales North Miami, Florida

There are now 20 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:
<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>

Crystal Card

From: Ruth McHargue
Sent: Monday, February 24, 2014 2:29 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130223

Customer correspondence

From: Consumer Contact
Sent: Monday, February 24, 2014 8:18 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1139622C. DHood

From: Raynell Scales [<mailto:mail@changemail.org>]
Sent: Saturday, February 22, 2014 4:37 PM
To: Consumer Contact
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Florida Public Service Commission,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative

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<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
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http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Raynell Scales North Miami, Florida

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<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=dd3a0fd9be03>

Crystal Card

From: Office of Commissioner Brown
Sent: Monday, February 24, 2014 11:27 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick. - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Raynell Scales [mailto:mail@changemail.org]
Sent: Saturday, February 22, 2014 4:37 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable

and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
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<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Raynell Scales North Miami, Florida

There are now 20 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>

Crystal Card

From: Office of Commissioner Brown
Sent: Wednesday, February 19, 2014 8:17 AM
To: Commissioner Correspondence
Subject: FW: LTTE failure to disclose - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

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From: Suzanne Eovaldi [<mailto:wheatgirl73@aol.com>]
Sent: Wednesday, February 19, 2014 7:40 AM
To: bob.brunjes@scripps.com; larry.reisman@scripps.com; heidi.ellenberger@fpl.com; Office Of Commissioner Graham; Office of Commissioner Brisé; Office of Commissioner Brown; Office Of Commissioner Edgar; Office of Commissioner Balbis; ssalisbury@pbpost.com; anthony.westbury@scripps.com; adam.neal@scripps.com; njones@jonesjustice.com; rschultz@pbpost.com; gbennett@pbpost.com
Subject: LTTE failure to disclose

The Failure to Disclose the husband-wife relationship between Bob Brunjes, Publisher and President of Scripps Media Company, publisher of the Port St. Lucie News Tribune, the Stuart News, and the Vero Beach Press Journal, and his wife, Amy Brunjes, spokeswoman for Florida Power and Light has compromised the Smart Meter coverage by these papers, in my opinion. A disclaimer sentence should have appeared above each and every FPL story but did not, as I recall. The reporter for the Palm Beach Post consistently has presented coverage of an unbiased nature especially as pertaining to the opt out fees as well as sincere objections which opponents of Smart Meters have been saying for several years now. Additionally, disclaimer sentences should have appeared on the full page ads which FPL paid to have printed in these Scripps outlet newspapers and their online reports and advertisements. I saw no such disclaimers, but I did read disparaging reports about customers who objected to SMs. This biased coverage especially was true when the issue first broke.

The PBPOST article on 2-19, 2014, quotes the FPL attorney Kenneth Rubin as he said, "They (opt out fee opponents) are questioning the whole smart meter deployment. . . It is completed now." Had the Scripps outlets followed the tenets of ethical journalism, all columnists, editorialists, and certainly reporters would have carried disclaimers and a statement admitting the husband-wife relationship between the Scripps President and Publisher and the FPL spokeswoman! Unfortunately for Scripps readers and FPL customers, this vital failure to disclose information never, to my knowledge, was adequately revealed. The true Smart Meter story and the true rate and opt out stories are not being told. Now, the FPL attorney says that doing anything about this unfairness is too late. "It is completed now," Attorney Rubin said Wednesday. He told the staff for the Florida Public Service Commissioners that Smart Meter opponents should have addressed their complaints way back in 2010. How could opponents have done so if their only media outlet at the time failed to disclose to customers and readers of the

compromised Scripps-FPL message! How convenient for Scripps and FPL! Suzanne Eovaldi, Saint Lucie West, B. S. Journalism, M.A. English, M.S. Media Communication

Crystal Card

From: Office of Commissioner Balbis
Sent: Tuesday, February 18, 2014 1:44 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the email below in correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,

Cristina

From: Pamel Scales [mailto:mail@changemail.org]
Sent: Saturday, February 15, 2014 5:52 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative

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<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Pamel Scales Miami, Florida

There are now 19 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:
<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>


State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 17, 2014
TO: Carlotta Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Michael T. Lawson, Senior Attorney, Office of the General Counsel 
RE: Docket Number 130223-EI - Petition for approval of optional non-standard meter rider, by Florida Power & Light Company.

Please place the attached correspondence in the referenced docket file.

MTL/ace
Attachment

Ashley Eller

From: Consumer Contact
Sent: Monday, February 17, 2014 8:10 AM
To: Ellen Plendl
Subject: FW: Concerns

From: Beatrice Balboa [mailto:beatricebalboa@gmail.com]
Sent: Sunday, February 16, 2014 3:34 PM
To: Consumer Contact
Cc: Eduardo Balbis; Office Of Commissioner Graham; Office of Commissioner Brown; Office Of Commissioner Edgar; Ronald Brisé
Subject: Re: Concerns

I was reading the latest news media article(s) regarding the latest Florida Power & Light Co. (FPL) smart meter installation activities in the City of Pompano Beach, Broward County and/or the State of Florida with great interest. Please review and implement an action plan to thoroughly address this extremely troubling issue. Media reports continue to underscore the extremely exorbitant and spiraling out-of-control rate increase(s) in a overwhelming recessionary/depression economic climate adversely impacting taxpayer citizens.

In reviewing media articles, the following salient talking points are critical to address:

- a fuller accounting of the health hazards of chronic continual radio frequency radiation transmissions radiation,
- the complete accounting of the unconscionable proposed fees associated with smart meters by FPL in the State of Florida while states such as Vermont have laws making it electric companies' responsibility to cover opt-out costs,
- what specific action plans will be put in place to address some problems associated with smart meters such as faulty installations, failure to preserve customer usage information and trouble sending usage data back to the utility,
- a complete accounting regarding the rationale why FPL is asking ratepayers "to take significant financial and technological risks and adapt to categorical changes in rate design, all in exchange for savings that are largely indirect, highly contingent and a long way off",
- and if the claim by FPL's website states individual smart meters are idle 99 percent of the time, then why are these monthly fees so unreasonable?

In addition, there It is way past time to immediately commence a forensic audit throughout the entirety of Florida Power & Light Co. (FPL) administrative and upper management salary(ies) to eliminate, consolidate and reduce all non-essential functions by initiating cost cutting budget measures of 5, 10, 25, 50, 75 and/or 90%, starting at the highest levels of management and working downward to the local level, trying to keep the day-to-day operational and logistical electrical services delivery as much as fiscally prudent to relieve the ongoing unsustainable and unconscionable typical electrical bill inflicted on its senior citizenry. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these concerns potentially impacting adversely the public's finances, policies, trust, confidence, and quality of life issues. Thank you for your time in this matter and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Apt. 1008

====
Letter: Story on FPL's smart meters wasn't fair
Bill Lundell Feb. 13, 2014

As one of the 4,000 people in Brevard who chose to keep their electric analog meters, I take exception to business editor Wayne Price's recent article, "For small group of consumers, FPL's smart meters a dumb idea."

The article appears to treat Nonnie Chrystal, who opposes the smart meters, as an oddity. I have met and agreed with her on a few occasions regarding FPL's smart meters. She stands by her convictions, and I applaud her.

I credit Mr. Price for bringing this issue to public scrutiny, but why didn't he ask about the hundreds of meter readers who lost their jobs and were displaced by smart meters?

According to the article, FPL spent nearly \$1 billion on smart meters. What it failed to mention is the federal government gave FPL a \$500 million grant to install these inconclusive devices. Where is the \$95 fee going for those people who didn't want the smart meters? And where is the \$13-a-month fee going that is charged to residents who kept analog meters?

The smart meters have not been hurricane tested. What will happen when the big one hits? We could be without power much longer than before due to a lack of qualified employees. As for the grids, the smart meter is so accurate that when there is a power surge or outage, will they prevent a cyber attack resulting in chaos and vulnerability?

I've been an FPL customer for 35 years and always appreciated the customer-friendly employees. Now they are being replaced by these invasive, intrusive Orwellian contraptions. Lest anyone think I'm a wacko, I used to work as a meter reader for a local utility.

For small group of consumers, FPL's smart meters a dumb idea
Wayne T. Price Feb. 9, 2014

Nonnie Chrystal of Indialantic has the air of a flower child about her. But she is no shrinking violet.

Last week, she addressed Brevard County commissioners and demanded they remove fluoride from the drinking water.

Just before her address to commissioners, I spoke with her about another subject that is stirring her passion these days.

That is Florida Power & Light, which has spent close to \$1 billion during the past five years making sure most of its customers have "smart meters" — digital devices that replace the analog boxes that measure energy usage.

FPL loves them. Many homeowners love them.

And the Public Service Commission also loves them and pretty much gave FPL the OK to charge those who don't want them a one-time fee of \$95 and then another \$13 each month to keep the analog meters.

Chrystal despises smart meters, holding them right up there with fluoridated water. She and a small number of others across the globe believe smart meters expose people and animals to electromagnetic fields and radio frequencies that can lead to illness or even death.

Chrystal cites, by heart, Florida statutes which she says proves the illegality of what FPL is doing with its smart meters. She and her husband have placed four padlocks on her analog meter and posted notices warning FPL meter readers against trespassing on their properties without proper advance notice.

“They will NOT be placing a smart meter on my home,” Chrystal said with a tone of conviction that kind of makes you want to take a step backward. (If anyone remembers those popular Chiffon margarine commercials from the 1970s — “It’s not nice to fool Mother Nature” — you understand the tone I’m talking about.)

“They’re trying to force me to pay to not be killed,” Chrystal said, adding she is on a campaign to remove smart meters throughout Florida. She doesn’t sound like she’s going to pony up enrollment or monthly fees to keep her analog meter.

“Those fees are for people who are not conscious,” she said. “You’re being penalized for not being a ‘sheeple’ — people that follow anything if it’s in the mainstream.”

Crystal Card

From: Ruth McHargue
Sent: Monday, February 17, 2014 10:41 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, February 17, 2014 9:59 AM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1139040C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Sunday, February 16, 2014 11:51 AM
Cc: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 35414

CUSTOMER INFORMATION

Name: Randy Tkacs
Telephone: 321-652-4448
Email: randy.tkacs@gmail.com
Address: 634 Pinehurst Circle NE Palm Bay FL 32905

BUSINESS INFORMATION

Business Account Name: 123456789
Account Number:
Address: 1340 Mariposa Dr. Palm Bay Florida 32905

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

Fpl has mailed me letter of their intent to charge me a \$95 fine/and a \$13Tax per month. If I do not use a dangerous, unnecessary and unwanted device theyre trying to force me to install. Until this devise is proven 100% safe. Their "dumbmeter" is not!

I will have no part of it. Randy Tkacs Palm Bay, 32904
Please advise me of what can be done to stop this bullying from taking place.

Crystal Card

From: Terry Holdnak
Sent: Monday, February 17, 2014 10:21 AM
To: Commissioner Correspondence
Subject: Docket No. 130223-EI
Attachments: Re: Concerns; confirmation; full disclosure!!; is disclosure needed here?; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

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Crystal Card

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Sunday, February 16, 2014 3:34 PM
To: Consumer Contact
Cc: Eduardo Balbis; Office Of Commissioner Graham; Office of Commissioner Brown; Office Of Commissioner Edgar; Ronald Brisé
Subject: Re: Concerns

I was reading the latest news media article(s) regarding the latest Florida Power & Light Co. (FPL) smart meter installation activities in the City of Pompano Beach, Broward County and/or the State of Florida with great interest. Please review and implement an action plan to thoroughly address this extremely troubling issue. Media reports continue to underscore the extremely exorbitant and spiraling out-of-control rate increase(s) in a overwhelming recessionary/depression economic climate adversely impacting taxpayer citizens.

In reviewing media articles, the following salient talking points are critical to address:

- a fuller accounting of the health hazards of chronic continual radio frequency radiation transmissions radiation,
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- what specific action plans will be put in place to address some problems associated with smart meters such as faulty installations, failure to preserve customer usage information and trouble sending usage data back to the utility,
- a complete accounting regarding the rationale why FPL is asking ratepayers "to take significant financial and technological risks and adapt to categorical changes in rate design, all in exchange for savings that are largely indirect, highly contingent and a long way off",
- and if the claim by FPL's website states individual smart meters are idle 99 percent of the time, then why are these monthly fees so unreasonable?

In addition, there It is way past time to immediately commence a forensic audit throughout the entirety of Florida Power & Light Co. (FPL) administrative and upper management salary(ies) to eliminate, consolidate and reduce all non-essential functions by initiating cost cutting budget measures of 5, 10, 25, 50, 75 and/or 90%, starting at the highest levels of management and working downward to the local level, trying to keep the day-to-day operational and logistical electrical services delivery as much as fiscally prudent to relieve the ongoing unsustainable and unconscionable typical electrical bill inflicted on its senior citizenry. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these concerns potentially impacting adversely the public's finances, policies, trust, confidence, and quality of life issues. Thank you for your time in this matter and hope to hear from you soon.

Sincerely,

Beatrice Balboa

1010 South Ocean Boulevard, Apt. 1008
Pompano Beach, Fl 33062-6666

====
Letter: Story on FPL's smart meters wasn't fair
Bill Lundell Feb. 13, 2014

As one of the 4,000 people in Brevard who chose to keep their electric analog meters, I take exception to business editor Wayne Price's recent article, "For small group of consumers, FPL's smart meters a dumb idea."

The article appears to treat Nonnie Chrystal, who opposes the smart meters, as an oddity. I have met and agreed with her on a few occasions regarding FPL's smart meters. She stands by her convictions, and I applaud her.

I credit Mr. Price for bringing this issue to public scrutiny, but why didn't he ask about the hundreds of meter readers who lost their jobs and were displaced by smart meters?

According to the article, FPL spent nearly \$1 billion on smart meters. What it failed to mention is the federal government gave FPL a \$500 million grant to install these inconclusive devices. Where is the \$95 fee going for those people who didn't want the smart meters? And where is the \$13-a-month fee going that is charged to residents who kept analog meters?

The smart meters have not been hurricane tested. What will happen when the big one hits? We could be without power much longer than before due to a lack of qualified employees. As for the grids, the smart meter is so accurate that when there is a power surge or outage, will they prevent a cyber attack resulting in chaos and vulnerability?

I've been an FPL customer for 35 years and always appreciated the customer-friendly employees. Now they are being replaced by these invasive, intrusive Orwellian contraptions. Lest anyone think I'm a wacko, I used to work as a meter reader for a local utility.

For small group of consumers, FPL's smart meters a dumb idea
Wayne T. Price Feb. 9, 2014

Nonnie Chrystal of Indialantic has the air of a flower child about her. But she is no shrinking violet.

Last week, she addressed Brevard County commissioners and demanded they remove fluoride from the drinking water.

Just before her address to commissioners, I spoke with her about another subject that is stirring her passion these days.

That is Florida Power & Light, which has spent close to \$1 billion during the past five years making sure most of its customers have "smart meters" — digital devices that replace the analog boxes that measure energy usage.

FPL loves them. Many homeowners love them.

And the Public Service Commission also loves them and pretty much gave FPL the OK to charge those who don't want them a one-time fee of \$95 and then another \$13 each month to keep the analog meters.

Chrystal despises smart meters, holding them right up there with fluoridated water. She and a small number of others across the globe believe smart meters expose people and animals to electromagnetic fields and radio frequencies that can lead to illness or even death.

Chrystal cites, by heart, Florida statutes which she says proves the illegality of what FPL is doing with its smart meters. She and her husband have placed four padlocks on her analog meter and posted notices warning FPL meter readers against trespassing on their properties without proper advance notice.

"They will NOT be placing a smart meter on my home," Chrystal said with a tone of conviction that kind of makes you want to take a step backward. (If anyone remembers those popular Chiffon margarine commercials from the 1970s — "It's not nice to fool Mother Nature" — you understand the tone I'm talking about.)

“They’re trying to force me to pay to not be killed,” Chrystal said, adding she is on a campaign to remove smart meters throughout Florida. She doesn’t sound like she’s going to pony up enrollment or monthly fees to keep her analog meter.

“Those fees are for people who are not conscious,” she said. “You’re being penalized for not being a ‘sheeple’ — people that follow anything if it’s in the mainstream.”

Crystal Card

From: Suzanne Eovaldi <wheatergirl73@aol.com>
Sent: Sunday, February 16, 2014 10:35 AM
To: Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown;
Office Of Commissioner Edgar; Office Of Commissioner Graham
Subject: confirmation

an editor for another newspaper here on the Treasure Coast just confirmed to me, saying, "Amy is Bob's wife!" /I find this to be stunning/the fact that we opponents of Smart Meters were NOT told of the Scripps-FPL connection is unbelievable/I took my first journalism degree in the 50's, and our professors over and over hammered into us that reporters, editors, journalists were to be objective, were not to have ties to interests we would be covering/ the Smart Meter opponents would have been in a much better position to advocate their side of the no SMs story had we been told!! Suzanne Eovaldi
wheatergirl73@aol.com

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Sent: Sunday, February 16, 2014 10:28 AM
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Subject: full disclosure!!

yes Amy Brunjes, FPL spokeswoman IS the wife of Bob Brunjes, President and Publisher of Scripps media outlet that publishes the PSL News, Stuart News, Vero Beach Press Journal and other Treasure Coast newspapers/ had this information been given full disclosure, Smart Meter opponents would have been in a much better position to know and advocate their entire story/ I find stunning to be the fact that we were not given this full disclosure/ Please treat opponents of Smart Meters fairly, especially in light of this new information!! Most sincerely, Suzanne Eovaldi
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Subject: is disclosure needed here?

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Suzanne Eovaldi, B. S. Journalism, University of Illinois 1957/ M.A. English DePaul University, Chicago, 1970/ M.S. Media Communication Governors State University University Park, IL 1980/ reporter, news correspondent, wire editor four newspapers in Illinois and Indiana/ ret. tenured college English Professor Prairie State College, Chicago Heights, Illinois, staff writer www.coachisright.com ph 772-879-1742

Crystal Card

From: Pamel Scales <mail@changemail.org>
Sent: Saturday, February 15, 2014 5:52 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

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Pamel Scales Miami, Florida

There are now 19 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Betty Leland
Sent: Monday, February 17, 2014 7:57 AM
To: Commissioner Correspondence
Subject: #130223 FPL Smart Meters
Attachments: Re: Concerns; confirmation; full disclosure!!; is disclosure needed here?; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached e-mails in docket correspondence consumers and their representatives in Docket No. 130223.

Thanks

Crystal Card

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Sunday, February 16, 2014 3:34 PM
To: Consumer Contact
Cc: Eduardo Balbis; Office Of Commissioner Graham; Office of Commissioner Brown; Office Of Commissioner Edgar; Ronald Brisé
Subject: Re: Concerns

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From: Suzanne Eovaldi <wheatergirl73@aol.com>
Sent: Sunday, February 16, 2014 10:35 AM
To: Office of Commissioner Balbis; Office of Commissioner Brisé; Office of Commissioner Brown; Office Of Commissioner Edgar; Office Of Commissioner Graham
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Suzanne Eovaldi, B. S. Journalism, University of Illinois 1957/ M.A. English DePaul University, Chicago, 1970/ M.S. Media Communication Governors State University University Park, IL 1980/ reporter, news correspondent, wire editor four newspapers in Illinois and Indiana/ ret. tenured college English Professor Prairie State College, Chicago Heights, Illinois, staff writer www.coachisright.com ph 772-879-1742

Crystal Card

From: Pamel Scales <mail@changemail.org>
Sent: Saturday, February 15, 2014 5:52 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

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Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Pamel Scales Miami, Florida

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<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Betty Leland
Sent: Tuesday, February 04, 2014 4:32 PM
To: Commissioner Correspondence
Subject: Smart Meters
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached e-mails in docket correspondence consumers and their representatives in docket #130223.

Thanks.

Crystal Card

From: esther olds <mail@changemail.org>
Sent: Tuesday, February 04, 2014 1:06 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

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http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
esther olds venice, Florida

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From: Jenny Velez <mail@changemail.org>
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Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jenny Velez Plantation, Florida

There are now 17 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Betty Leland
Sent: Thursday, February 06, 2014 3:53 PM
To: Commissioner Correspondence
Subject: FW: Docket #130223

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket #130223.

Thanks.

From: Joe Friend [<mailto:joefriend1@gmail.com>]
Sent: Thursday, February 06, 2014 11:55 AM
To: Office Of Commissioner Graham
Subject: Docket #130223

This note is to express my objection to planned policy to place "smart meters" in, on or around customer premises or otherwise fine the customer for non-compliance. I do not mind a meter that will once a month transmit only the total energy usage for billing purposes. I do very much object to a device that has the ability to receive and transmit data that could include minute-by-minute usage or communicate with appliances or have access to any private data networking. This is very intrusive and would violate my right of privacy. The only way I can be comfortable with such a meter is if it is totally incapable of receiving data other than monitoring power use as the mechanical meters do.

Joe Friend
Port Orange, FL

Shawna Senko

From: Maryann Fitzpatrick <fitzma1121@embarqmail.com>
Sent: Thursday, February 06, 2014 2:33 PM
To: Records Clerk
Subject: Docket #130223

I am contacting you to register my objection to coercing citizens into installing "smart meters" by charging a fee to those who refuse.

When this program was introduced it was to be voluntary, and there was to be an opt out as there is in almost every other state that uses these meters. There are still too many questions about the safety of RF emissions, the security of transmissions across open air to collection points on power poles, the potential sale to third parties of our metadata without our permission, and the eventual ability for the government to arbitrarily ration energy through two-way communication with "smart appliances" contained in the home.

Our rights and freedoms are being eroded every day. I see no justifiable reason that FPL, or anyone they decide to share the information with, needs to have a minute by minute accounting of my energy use within the privacy of my own home.

I have lived in my house since 1996, and even was employed by FPL for part of that time. There has never been so much as a suggestion that I was doing anything illegal or dishonest which would justify this type of surveillance and intrusion into my personal life. The Florida Castle Doctrine recognizes that citizens have the right to be secure within their own homes against any unwelcome intrusion. I consider a minute-by-minute monitoring of my activities to violate that statute.

Please, take a stand for those of us who value our freedoms and our privacy against the monetary interests of a giant corporation. Until and unless any power company in the state can prove in a court of law that their interests override our Fourth Amendment rights, as well as our rights under Florida state law, those of us who do not agree to voluntarily surrender those rights must be protected under current law. The power companies should not be allowed to bully or coerce us into compliance by bringing financial pressure on us to acquiesce.

Maryann Fitzpatrick
681 107th Ave N
Naples, FL 34108
239-961-6053

Shawna Senko

From: Samuel DiMuzio <pep303@bellsouth.net>
Sent: Thursday, February 06, 2014 10:16 AM
To: Records Clerk
Subject: Docket 130223

Installing the "smart" meter benefits FL&P whether it is installed or not?
I will not support any politician including the governor for such approval.
The citizen pays for the costs whether it is installed or not is utterly
ridiculous. The governor and the committee approving such a "deal" require a
good and healthy mental floss cleaning.

Sam DiMuzio

Shawna Senko

From: Joe Friend <joefriend1@gmail.com>
Sent: Thursday, February 06, 2014 9:06 AM
To: Records Clerk; Graham@psc.state.fl.us
Subject: Docket #130223

This note is to express my objection to planned policy to place "smart meters" in, on or around customer premises or otherwise fine the customer for non-compliance. I do not mind a meter that will once a month transmit only the total energy usage for billing purposes. I do very much object to a device that has the ability to receive and transmit data that could include minute-by-minute usage or communicate with appliances or have access to any private data networking. This is very intrusive and would violate my right of privacy. The only way I can be comfortable with such a meter is if it is totally incapable of receiving data other than monitoring power use as the mechanical meters do.

Joe Friend
Port Orange, FL

Crystal Card

From: Office of Commissioner Balbis
Sent: Thursday, February 06, 2014 8:41 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the e-mail below in docket correspondence – consumers and their representatives in Docket No. 130223.

Thank you,
Cristina

From: esther olds [mailto:mail@changemail.org]
Sent: Tuesday, February 04, 2014 1:06 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>

<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
esther olds venice, Florida

There are now 18 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>

Crystal Card

From: Ruth McHargue
Sent: Tuesday, February 04, 2014 5:17 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, February 04, 2014 1:07 PM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1137948C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [mailto:consumerComplaint@psc.state.fl.us]
Sent: Tuesday, February 04, 2014 12:56 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 35352

CUSTOMER INFORMATION

Name: Suzanne Eovaldi
Telephone:
Email:
Address: 749 SW Aruba Bay Saint Lucie West FL 34986

BUSINESS INFORMATION

Business Account Name: Suzanne Eovaldi
Account Number: 3388185575
Address: 749 SW Aruba Bay Saint Lucie West Florida 34986

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

today is the last day to petition the FL PSC to roll back FPLs high opt out fees for Smart Meters/ Your web page in praise of SMs to me isnt fair to those of us who object to SMs for privacy, health, cost, and hacking reasons. We have submitted many, many pages showing the counter evidence that points to dangerous microwaving 24/7/ I just do not feel comfortable having the utility and its partner the federal and state government apparatus being able to spy on me night and day. Just look at the crisis in America that the NSA spy scandal is causing, or how Target customers and many others have been hacked. Today we hear on Fox News that the federal weather warning system was hacked by simple techniques even an amateur could use. I attended the Port St. Lucie town council workshop at which FPLs person, Tom Fitts outlined the very aggressive plans they have to build large data mining centers for commercial and retail customers. Where are we individual

customers in all of the FPL-Next Gen expansion plans? Is that why they want such a huge opt out fee from each of us, i.e. to fund their expansion plans? Their mission is to serve us individual customers, not to data mine our personal data as these Smart Meters now will allow them to do. I have immune system concerns and just do not want that rf bombardment through my body/please consider us little people/thank you so much. Suzanne Eovaldi

PSC was contacted previously

Crystal Card

From: Office of Commissioner Brown
Sent: Tuesday, February 04, 2014 5:12 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick. - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: esther olds [mailto:mail@changemail.org]
Sent: Tuesday, February 04, 2014 1:06 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from

the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
esther olds venice, Florida

There are now 18 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>

Carlotta Stauffer

From: Betty Leland
Sent: Tuesday, February 04, 2014 3:16 PM
To: Carlotta Stauffer
Subject: Letter dated February 3, 2014 from Mr. Mark Baker re: 6th Notice of No Consent to Trespass or Surveillance

Please place this letter in docket correspondence consumers and their representative in docket #130223.

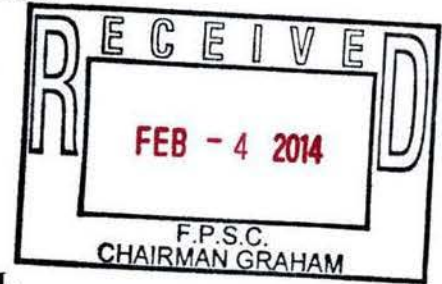
Thanks.

130223

LAWFUL NOTICE AND DEMAND AND OBLIGATION

February 3, 2014

From: C/o Mark: Baker©, Agent of ***Private Property***:
216 Coral Way
Indialantic, Florida state
near [32903]
Non-domestic



**NOTICE TO AGENT IS NOTICE TO PRINCIPAL
NOTICE TO PRINCIPAL IS NOTICE TO AGENT**

To: **James L. Robo**
Chairman and **[CEO]**
[NEXTERA ENERGY, INC. and FLORIDA POWER & LIGHT COMPANY (FPL)]
and
Eric E. Silagy
President
[FPL]
700 Universe Blvd.
Juno Beach, FL 33408
Via United States Postal Service Express Overnight Mail#: EG 735790285 US
And via Fax: (561) 694-4999

RECEIVED-FPSC
14 FEB - 4 PM 2:56
COMMISSION
CLERK

Art Graham
Chairman
PUBLIC SERVICE COMMISSION [PSC]
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
Via United States Postal Service Express Overnight Mail#: EG 735790303 US
And also via Fax: (800) 511-0809

Re: 6th NOTICE OF NO CONSENT TO TRESPASS OR SURVEILLANCE, NO CONSENT TO INSTALL/OPERATE SMART METER, NO CONSENT TO ENROLLMENT FEE/SURCHARGES FOR DENYING SMART METER, NOTICE OF CRIMINAL AND [CIVIL] LIABILITY, NOTICE OF NO CONSENT TO MURDER/SLOW KILL ME AND MY FAMILY, NOTICE AND DEMAND AND OBLIGATION OF MORATORIUM ON ALL SMART METERS IN Florida state

Dear Mr. Robo, Mr. Silagy, Mr. Graham, and all principals, agents, successors, heirs, assigns, employees, contractors, legal representatives, etc. of your respective corporate, governmental, quasi-governmental, etc. entities:

Please read carefully the facts and law herein:

1. In 2011, you received three verbal Notices under the Law of Principal and Agent from Me, I, Myself and My family of No Consent to install, operate, etc. a Smart Meter or any related activity monitoring device whatsoever at the [mail notification location] of said ***Private Property***, supra, and that ***No Meter Reader is to ever enter said Private Property without calling first and then knocking on the front door upon arrival for My or My family's consent to read the meter for that day.***
2. On December 30, 2011 a written Notice was sent to you under the **Law of Principal and Agent, [Florida Statutes § 671.201] and [U.C.C. 1-308]** from Me, I, Myself via United States Postal Service

A small, handwritten mark or signature in blue ink, possibly a stylized "L" or "B".

certified [mail] numbers 7010 1670 0000 7183 9543 and 7010 1670 0000 7183 9505, which includes, but is not limited to:

- a. Explicit Reservation of All My Right(s), Remedy(ies) and Defense(s) under [Florida Statutes § 671.201] and [U.C.C. 1-308].
- b. **Violations under [Fla. Stat. chs. 670-680] and [U.C.C.] and [Public Law 89-719 (1966)].**
- c. **Notice of No Consent to install, operate, etc. a "Smart Meter" or any related activity monitoring device on said Private Property.**
- d. **Notice of No Consent to Trespass on said Private Property.**
- e. **Notice of No Consent to any Surveillance on said Private Property.**
- f. **Notice of Criminal and [Civil] Liability in Your Private and Corporate Capacity for continued violation(s) of My and My family's rights, especially as it pertains to privacy, health, safety and financial concerns.**

3. **On June 13, 2012 [FPL] and [PSC] were given Notice and Demand at the 4:00 [pm] [FPL] Rate Hike Hearing in Melbourne, Florida state of the following on record:**

- a. **Any [FPL] Rate Hikes are unlawful and tied to murder** and the 18+ million Floridians do Not have to pay [FPL] in order Not to be killed.
- b. **"Smart Meters" kill people in a way known as a "Slow Kill" as indicated by the UNITED STATES DEPARTMENT OF THE ARMY Declassified Report of weapons-based technologies and bandwidths, which was obtained via [Freedom of Information Act (FOIA)] Request 614F-06 by California attorney, Mr. Donald Friedman. This 12-13-2006 dated [FOIA] report was entered into evidence at said 6-13-2012 Hearing, copies of which were handed to [PSC] Senior Attorney, Caroline Marsh Klancke, who has THE FLORIDA BAR Number 29105, and also to all [PSC] Commissioners, including, Mr. Ronald Anthony Brise, Mr. Art Graham, Ms. Lisa Polak Edgar, Ms. Julie Imanuel Brown, and Mr. Eduardo E. Balbis. This happened in front of Senior [FPL] personnel sitting in the front row.**
- c. **Smart Meters have an ~1-mile radius influence (which means My family and I are being poisoned by our neighbors' Smart Meters).**
- d. The [Brevard county May 1, 2012 "Opt Out" Resolution #2012-099 and the May 29, 2012 "Opt In" Resolution #2012-132] **representing the entire 500,000+ people of Brevard county wanting a moratorium on Smart Meters** and minimally requiring said people to "Opt In", copies of which were entered into evidence to same said [PSC] personnel in front of said [FPL] personnel. Under [Florida Statutes chs. 670-680] and [U.C.C.], the repeated emphasis on "Opt In" is much more than the silent acquiescence you secretly use to allege acceptance of your presumed unlawful contracts with the people of Brevard county, so **Please Govern Yourselves Accordingly.**
- e. **[PSC] is required to uphold its Charter of "monitoring of safety, reliability, and service" with an immediate moratorium of all installations, operations, etc. of "Smart Meters" in the entire Florida state, and especially, Brevard county, based on the above.**
- f. Brevard county's sheriff and peace officer department was aware of the tyranny of [PSC] and [FPL], even after said [Brevard county Resolutions] were passed. It was stated on record that said department indeed opened a criminal investigation based on violations by [PSC] and [FPL] of federal and State wiretapping laws, the Constitution for the united States of America, etc., including, but not limited to [18 USC § 2511, 2512 and Fla. Stat. § 934.03 and 934.04], [FCC] law, the Fourth Amendment, et al. It was further stated on record that this ongoing criminal investigation is supported by the growing www.CountySheriffProject.org, in which sheriffs across the [country] are now taking lawful action against tyranny by entities such as yourselves and corporations such as [FPL] and also [PSC], a corporate department of the corporate STATE OF FLORIDA with [EIN# 59-6001784].

4. On January 28, 2014, at 1:07 [pm] under the Law of Principal and Agent, My family and I placed Kevin, [FPL] Meter Reader on Notice while on said Private Property that we do Not Consent ever in any way whatsoever to any installation, operation, etc. of, or, to any penalties associated with denying, any Smart Meter, related activity monitoring device, etc. on, involving, etc. said Private Property.
5. I hereby Declare, Claim and Define Eternally and Beyond that I do Not Consent ever in any way whatsoever to any installation, operation, etc. of any Smart Meter (or [AMI] two-way transmission smart-grid meter, whether with two, three, or otherwise, etc. antennae), digital meter (or [AMR] one-way transmission digital "ping" meter), related activity monitoring device, etc. on, involving, etc. said Private Property.
6. I hereby Declare, Claim and Define Eternally and Beyond that I do Not Consent ever in any way whatsoever to any neighborhood, subdivision, etc. installations, operations, etc. of any Smart Meter, digital meter, related activity monitoring device, etc. affecting said Private Property due to said ~1-mile radius of influence.
7. I hereby Declare, Claim and Define Eternally and Beyond that I do Not Consent to any fees, charges, penalties, fines, etc. for denying any installation, operation, etc. of any Smart Meter, related activity monitoring device, etc., on said Private Property, including, but not limited to, the alleged [\$]95 Enrollment Fee and the alleged additional [\$]13/month Surcharge approved by a recent [PSC] Hearing under [PSC Docket #130223] for Not having a Smart Meter, digital meter, related activity monitoring device, etc. on said Private Property.
8. This is a lawful **Notice and Demand and Obligation** that I am Not required to pay [FPL] in order Not to be "slowly killed" or violated as outlined in the many criminal violations cited, supra, and, as such, **all Smart Meters, related activity monitoring devices, digital meters, etc. are hereby to be removed and permanently shut down from any infrastructure, operations, etc. immediately in the entire Florida state.**
9. Pictures of current **Analog Meter** and of all four cornerposts with Private Property-No Trespassing signs on said Private Property are included below for your review. Said meter is **clearly encased inside a private, padlocked (Notice the four separate padlocks), permanent fixture attached to, and, part of, the building on said Private Property.** Said encasement clearly allows for any [FPL] Meter Reader to obtain a proper reading. **Any tampering with said private, padlocked, permanent fixture in an attempt to change said Analog Meter to any other meter falls under the criminal violation and felony of "Breaking and Entering", so please govern yourselves accordingly.**





The use of notary below is for verification and identification only, does not constitute any adhesion, does NOT grant any jurisdiction whatsoever, and does not affect My Sovereignty, Sovereign Immunity or Unalienable Rights.

I, Me, Myself, Mark: Baker©, Agent, Declare that the foregoing is true, correct and not misleading to the best of My knowledge, information and belief executed this 3rd day of February, 2014 under Authority: [28 USC 1746(1)] and My Sovereign Immunity. My autograph below is with explicit reservation of All of My Rights, Remedies and Defenses, Without prejudice and Without recourse to any of My Unalienable Rights or any of My specific Common Law Rights and by My autograph below.

With All Respect, Thank You,

by: Mark: Baker© Agent

by: Mark: Baker©, Agent

[UCC] 1-308, 1-103, 1-301 and [Fla. Stat. 671.207]

All Rights, Remedies and Defenses Reserved

JURAT

Florida state)
 : ss
Brevard county)

As a Notary Public for said county and state, I do hereby verify that on this 3rd day of February, 2014, that Mark Baker, a living being, presented himself before me under Authority: [28 USC 1746(1)], and known to me or proved to me, on the basis of satisfactory evidence and identification to be the alive being whose autograph herein acknowledged to me that he executed the same, and that by his autograph on this instrument, under oath or asseveration, accepts the truth thereof. F4DL

Witness my hand and seal:

A. Renee McCrary
Notary Public

2-3-14 (Seal)
Date



A. RENEE MCCRARY
MY COMMISSION # FF 008819
EXPIRES: June 25, 2017
Bonded Thru Budget Notary Services

(Stamp)

Crystal Card

From: Office of Commissioner Brown
Sent: Tuesday, February 04, 2014 11:51 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick. - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Jenny Velez [<mailto:mail@changemail.org>]
Sent: Tuesday, February 04, 2014 10:15 AM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from

the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/095533002.2010.502960>
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<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jenny Velez Plantation, Florida

There are now 17 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>

Crystal Card

From: Djrianna Damato <mail@changemail.org>
Sent: Monday, February 03, 2014 9:06 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Djrianna Damato Pompano Beach, Florida

There are now 16 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Maria Cristina Tobar <mail@changemail.org>
Sent: Monday, February 03, 2014 8:30 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria Cristina Tobar Miami, Florida

There are now 15 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Beatriz Herrera <mail@changemail.org>
Sent: Monday, February 03, 2014 8:08 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Beatriz Herrera Largo, Florida

There are now 14 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Jennifer Rodriguez <mail@changemail.org>
Sent: Monday, February 03, 2014 6:18 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jennifer Rodriguez Margate, Florida

There are now 13 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Constanza Granja <mail@changemail.org>
Sent: Monday, February 03, 2014 6:08 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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Sincerely,
Constanza Granja Fort Lauderdale, Florida

There are now 12 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Chris Schoenleber <mail@changemail.org>
Sent: Monday, February 03, 2014 4:34 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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Sincerely,
Chris Schoenleber Miami, Florida

There are now 12 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

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Crystal Card

From: Nicole Fairbend <mail@changemail.org>
Sent: Monday, February 03, 2014 4:34 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
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<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Nicole Fairbend Lake Worth, Florida

There are now 11 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Maria varela <mail@changemail.org>
Sent: Monday, February 03, 2014 4:11 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria varela North Lauderdale, Florida

There are now 10 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Terry Holdnak
Sent: Tuesday, February 04, 2014 8:24 AM
To: Commissioner Correspondence
Subject: Docket No. 130223-EI
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Crystal Card

From: Djrianna Damato <mail@changemail.org>
Sent: Monday, February 03, 2014 9:06 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Djrianna Damato Pompano Beach, Florida

There are now 16 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Maria Cristina Tobar <mail@changemail.org>
Sent: Monday, February 03, 2014 8:30 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria Cristina Tobar Miami, Florida

There are now 15 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Beatriz Herrera <mail@changemail.org>
Sent: Monday, February 03, 2014 8:08 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Beatriz Herrera Largo, Florida

There are now 14 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Jennifer Rodriguez <mail@changemail.org>
Sent: Monday, February 03, 2014 6:18 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jennifer Rodriguez Margate, Florida

There are now 13 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Constanza Granja <mail@changemail.org>
Sent: Monday, February 03, 2014 6:08 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Constanza Granja Fort Lauderdale, Florida

There are now 12 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Office of Commissioner Balbis
Sent: Tuesday, February 04, 2014 10:38 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner Balbis
PH: (850) 413-6004
JX: (850) 413-6005
cslaton@psc.state.fl.us

From: Jenny Velez [mailto:mail@changemail.org]
Sent: Tuesday, February 04, 2014 10:15 AM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were

lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keep them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jenny Velez Plantation, Florida

There are now 17 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>

Crystal Card

From: Ruth McHargue
Sent: Tuesday, February 04, 2014 9:13 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130223

Customer correspondence

From: Consumer Contact
Sent: Monday, February 03, 2014 4:19 PM
To: Ruth McHargue
Subject: To CLK Docket 130223

Copy on file, see 1137838C. DHood

From: Maria varella [<mailto:mail@changemail.org>]
Sent: Monday, February 03, 2014 4:11 PM
To: Consumer Contact
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Florida Public Service Commission,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps

them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria varela North Lauderdale, Florida

There are now 10 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=dd3a0fd9be03>

Crystal Card

From: Betty Leland
Sent: Tuesday, February 04, 2014 7:54 AM
To: Commissioner Correspondence
Subject: Docket #130223
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Good Morning:

Please place the attached e-mails in docket correspondence consumers and their representatives in Docket No. 130223.

Thanks.

Crystal Card

From: Maria varela <mail@changemail.org>
Sent: Monday, February 03, 2014 4:11 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria varela North Lauderdale, Florida

There are now 10 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Constanza Granja <mail@changemail.org>
Sent: Monday, February 03, 2014 6:08 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Constanza Granja Fort Lauderdale, Florida

There are now 12 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Jennifer Rodriguez <mail@changemail.org>
Sent: Monday, February 03, 2014 6:18 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jennifer Rodriguez Margate, Florida

There are now 13 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Beatriz Herrera <mail@changemail.org>
Sent: Monday, February 03, 2014 8:08 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Beatriz Herrera Largo, Florida

There are now 14 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Maria Cristina Tobar <mail@changemail.org>
Sent: Monday, February 03, 2014 8:30 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria Cristina Tobar Miami, Florida

There are now 15 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Djrianna Damato <mail@changemail.org>
Sent: Monday, February 03, 2014 9:06 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Djrianna Damato Pompano Beach, Florida

There are now 16 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Terry Holdnak
Sent: Monday, February 03, 2014 4:54 PM
To: Commissioner Correspondence
Subject: Docket No. 130223-EI
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

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Crystal Card

From: Chris Schoenleber <mail@changemail.org>
Sent: Monday, February 03, 2014 4:34 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Chris Schoenleber Miami, Florida

There are now 12 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Nicole Fairbend <mail@changemail.org>
Sent: Monday, February 03, 2014 4:34 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Nicole Fairbend Lake Worth, Florida

There are now 11 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Terry Holdnak
Sent: Monday, February 03, 2014 4:54 PM
To: Commissioner Correspondence
Subject: Docket No. 130223-EI
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
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Crystal Card

From: Chris Schoenleber <mail@changemail.org>
Sent: Monday, February 03, 2014 4:34 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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Sincerely,
Chris Schoenleber Miami, Florida

There are now 12 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

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Crystal Card

From: Nicole Fairbend <mail@changemail.org>
Sent: Monday, February 03, 2014 4:34 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Nicole Fairbend Lake Worth, Florida

There are now 11 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Crystal Card

From: Office of Commissioner Brown
Sent: Monday, February 03, 2014 4:25 PM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick. - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
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From: Maria varela [<mailto:mail@changemail.org>]
Sent: Monday, February 03, 2014 4:11 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Maria varela North Lauderdale, Florida

There are now 10 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:
<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>

Shawna Senko

From: JSH <sibbe7@att.net>
Sent: Friday, January 31, 2014 10:20 PM
To: Office of Commissioner Brisé; Records Clerk
Subject: PSC Docket #130223

January 31, 2014

I hereby object to the PSC Commissioners accepting the FPL opt-out charges as currently recommended and I request that Docket #130223 be rejected.

I strongly object that FPL can, according to Docket #130223, "replace" analog meters with a "non-communicating" meter at some point in time to be determined by FPL. "Non-communicating" meters can still cause health issues according to information from California. It is my opinion that the PSC has failed to protect vulnerable citizens from the negative effect of smart meters.

I understand one function of the PSC is to protect the interest of citizens of Florida from arbitrary actions by state granted monopolies. I believe FPL to be such a monopoly since I have no other choice for electricity where I live.

In my opinion, FPL has no monetary concerns stemming from the few remaining analog meters. FPL was provided with millions in taxpayer funds at the start-up in Florida. I was one of those taxpayers. I again request that the citizens of Florida not be subjected to the arbitrary and excessive tariffs prepared by FPL and that **Docket #130223 be rejected.**

Opting out provides some recourse for those having only one meter at their residence, and for those who have pace makers, as well as for those who have EMF sensitivity. Citizens should not be required to pay an exorbitant fee to protect themselves.

During the PSC Workshop of September 2012, I protested the installation of multiple smart meters interior to buildings. This problem was not addressed at that time. However, Electric Industries were present and their concerns were discussed at length. Little representation was made concerning health, privacy, and alternative issues except by Consumers like myself. Note that only the PSC Staff were present at that workshop in Sept. of 2012 and not one PSC Commissioner was present - which I considered an insult. In addition, no "official" Public Hearing has ever been held - only the "workshop".

I currently have 29 smart meters beaming at my apartment - NOT on an outside wall facing outward, NOT in a basement as recommended by one agency, but in a central, inside utility room enclosed within our building. Those 29 meters directly face my kitchen wall, a mere 7-8 feet away. My one (1) analog meter serves as my only protection against the other 29. No protection has been provided to me or my family by the PSC or any other agency.

I again ask that the PSC consider my request that Docket #130223 be rejected!

Hope Howland
Flagler Beach, Florida
386 439 7678

Crystal Card

From: Office of Commissioner Brown
Sent: Thursday, January 30, 2014 8:13 AM
To: Commissioner Correspondence
Subject: FW: Fridge sends spam emails as attack hits smart gadgets - Docket No. 130223-EI

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
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From: DEBORAH RUBIN [<mailto:mamarubin@msn.com>]
Sent: Thursday, January 30, 2014 1:32 AM
To: kelly.jr@leg.state.fl.us; jim_boyd@doh.state.fl.us; tom.lee@flsenate.gov; mark.danish@myfloridahouse.gov; rick.scott@eog.myflorida.com; Office of Commissioner Brisé; Eduardo Balbis; Office of Commissioner Brown; Lisa Edgar; Ronald Brisé; Art Graham; altman.thad.web@flsenate.gov; mike.hill.web@flsenate.gov; flores.antires.web@flsenate.gov; garcia.rene.web@flsenate.gov; gibson.audrey.web@flsenate.gov; hukill.dorothy.web@flsenate.gov; simpson.wilton.web@flsenate.gov; smith.christopher.web@flsenate.gov; abruzzo.joseph.web@flsenate.gov; bean.aaron.web@flsenate.gov; evers.greg.web@flsenate.gov; steve.precourt@myfloridahouse.gov; joe.gibbons@myfloridahouse.gov; esteban.bovo@myfloridahouse.gov; jennifer.carroll@myfloridahouse.gov; mike.horner@myfloridahouse.gov; matt.hudson@myfloridahouse.gov; seth.mckeel@myfloridahouse.gov; dave.murzin@myfloridahouse.gov; maria.sachs@myfloridahouse.gov; robert.schenck@myfloridahouse.gov; darren.soto@myfloridahouse.gov; charles.vanzant@myfloridahouse.gov; alan.williams@myfloridahouse.gov; mike.fasano@myfloridahouse.gov; jose.diaz@myfloridahouse.gov; mike.larosa@myfloridahouse.gov; lori.berman@myfloridahouse.gov; halsey.beshears@myfloridahouse.gov; janet.cruz@myfloridahouse.gov; clay.ingram@myfloridahouse.gov; debbie.mayfield@myfloridahouse.gov; michelle.vasilinda@myfloridahouse.gov; ray.rodrigues@myfloridahouse.gov; john.tobias@myfloridahouse.gov; barbara.watson@myfloridahouse.gov; john.wood@myfloridahouse.gov; inspector@pbccgov.org; alina_alonso@doh.state.fl.us; galvano.bill.web@flsenate.gov; will.weatherford.web@myfloridahouse.gov; bob.buckhorn@tampagov.net; mary.mulhern@tampagov.net; DEBORAH RUBIN; Steven Stolting; Mark Futrell; Walter Clemence; attorney_general@myfloridalegal.com
Subject: Fridge sends spam emails as attack hits smart gadgets

Dear Bureaucrats,

Please be advised. Our group, Microwave CHASM, has informed you that the smart appliances also must be evaluated and considered in the exposure and security equation along with smart meters and the rest of the utilities's smart grid.

Sincerely,

Deborah Rubin

<http://www.bbc.co.uk/news/technology-25780908>

Poor protection

The spam attack took place between 23 December 2013 and 6 January this year, **said Proofpoint in a statement**. In total, it said, about 750,000 messages were sent as part of the junk mail campaign. The emails were routed through the compromised gadgets.

About 25% of the messages seen by Proofpoint researchers did not pass through laptops, desktops or smartphones, it said.

Instead, the malware managed to get itself installed on other smart devices such as kitchen appliances, the home media systems on which people store copied DVDs and web-connected televisions.

Many of these gadgets have computer processors onboard and act as a self-contained web server to handle communication and other sophisticated functions.

Investigation by Proofpoint into the internet addresses involved in the attack revealed the presence of the smart gadgets, said David Knight, general manager of Proofpoint's information security division.

"The results spoke for themselves when the addresses responded with explicit identification, including well-known, often graphically branded interfaces, file structures, and content," he told the BBC.

Mr Knight speculated that the malware that allowed spam to be sent from these devices was able to install itself because many of the gadgets were poorly configured or used default passwords that left them exposed.

He said attacks such as this would become much more routine as homes and furnishings got smarter and were put online.

"Many of these devices are poorly protected at best and consumers have virtually no way to detect or fix infections when they do occur," he added.

Crystal Card

From: Betty Leland
Sent: Thursday, January 30, 2014 8:05 AM
To: Commissioner Correspondence
Subject: FW: Fridge sends spam emails as attack hits smart gadgets

Good Morning:

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket #130223.

Thanks.

From: DEBORAH RUBIN [mailto:mamarubin@msn.com]
Sent: Thursday, January 30, 2014 1:32 AM
To: kelly.jr@leg.state.fl.us; jim_boyd@doh.state.fl.us; tom.lee@flsenate.gov; mark.danish@myfloridahouse.gov; rick.scott@eog.myflorida.com; Office of Commissioner Brisé; Eduardo Balbis; Office of Commissioner Brown; Lisa Edgar; Ronald Brisé; Art Graham; altman.thad.web@flsenate.gov; mike.hill.web@flsenate.gov; flores.antires.web@flsenate.gov; garcia.rene.web@flsenate.gov; gibson.audrey.web@flsenate.gov; hukill.dorothy.web@flsenate.gov; simpson.wilton.web@flsenate.gov; smith.christopher.web@flsenate.gov; abruzzo.joseph.web@flsenate.gov; bean.aaron.web@flsenate.gov; evers.greg.web@flsenate.gov; steve.precourt@myfloridahouse.gov; joe.gibbons@myfloridahouse.gov; esteban.bovo@myfloridahouse.gov; jennifer.carroll@myfloridahouse.gov; mike.horner@myfloridahouse.gov; matt.hudson@myfloridahouse.gov; seth.mckeel@myfloridahouse.gov; dave.murzin@myfloridahouse.gov; maria.sachs@myfloridahouse.gov; robert.schenck@myfloridahouse.gov; darren.soto@myfloridahouse.gov; charles.vanzant@myfloridahouse.gov; alan.williams@myfloridahouse.gov; mike.fasano@myfloridahouse.gov; jose.diaz@myfloridahouse.gov; mike.larosa@myfloridahouse.gov; lori.berman@myfloridahouse.gov; halsey.beshears@myfloridahouse.gov; janet.cruz@myfloridahouse.gov; clay.ingram@myfloridahouse.gov; debbie.mayfield@myfloridahouse.gov; michelle.vasilinda@myfloridahouse.gov; ray.rodrigues@myfloridahouse.gov; john.tobias@myfloridahouse.gov; barbara.watson@myfloridahouse.gov; john.wood@myfloridahouse.gov; inspector@pbcgov.org; alina_alonso@doh.state.fl.us; galvano.bill.web@flsenate.gov; will.weatherford.web@myfloridahouse.gov; bob.buckhorn@tampagov.net; mary.mulhern@tampagov.net; DEBORAH RUBIN; Steven Stolting; Mark Futrell; Walter Clemence; attorney_general@myfloridalegal.com
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He said attacks such as this would become much more routine as homes and furnishings got smarter and were put online.

"Many of these devices are poorly protected at best and consumers have virtually no way to detect or fix infections when they do occur," he added.

Crystal Card

From: Pamela Paultre
Sent: Wednesday, January 29, 2014 12:54 PM
To: Commissioner Correspondence
Subject: Docket no. 130223
Attachments: 1-27 Thomas.pdf

Good afternoon,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130223.

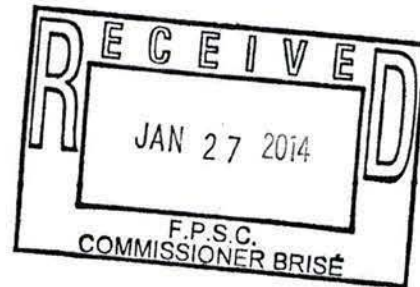
Thank you,

Pamela Paultre
Assistant to Commissioner Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

**CHARLES THOMAS
132 CLEAR LAKE CIRCLE
SANFORD FLORIDA 32773**

January 24, 2014

Eric Silagy
700 Universe Blvd.
Juno Beach, FL. 33408



RE: Charles Thomas
Account #91390-14907

Dear Mr. Silagy

Florida Power and Light has installed a Smart Meter in my above residence. The Smart Meter has been installed arbitrarily, vagariously, and without my consent, and I was not informed of potential side-effects.

Since the installation of this Smart Meter, I have suffered the following mental and physical effects:

1. Constant pressure in my head
2. Respiratory problems
3. Low frequency humming and buzzing that produce ear ringing, and, cause a distraction concerning

household functions

4.Lack of concentration.

5.Confusion and memory loss.

6. Insomnia

7.Dry skin

8. Fatigue

9.Dizzy spells

For years i have had medical examination and lab tests every 6 months. All test and exams have concluded I have excellent health and none of the above symptoms existed prior to the installation of the Smart Meter.

The above mentioned symptoms have manifested since the installation of the Smart Meter even as medical test continue to show no new health problems. I have not acquired a new or different lifestyle to lay blame for these symptoms.

Considering these facts, I am left with the stark conclusion that these above mentioned symptoms can only be a result of the installation of the Smart Meter.

Therefore, I demand that Florida Power and Light remove the Smart Meter not asked to be installed by me and installed without my premission immediately and re install my analog meter that worked extremely well for the past 23 years and did not leave me with these helpless and devastating health problems.

Please inform me of the date I may expect the re-installment of my analog meter.

Sincerely

A handwritten signature in cursive script, appearing to read "C. Thomas".

Charles Thomas
407-314-1110

cc: Bill Nelson, Senator
225 E. Robinson
Orlando, FL. 32801

cc: Rick Scott, Governor of Florida
The Capital
400 So. Monroe St.
Tallahassee, FL. 32399

cc: Ronald A. Brise, Chairman
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

Crystal Card

From: Office of Commissioner Brown
Sent: Tuesday, January 21, 2014 11:12 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the correspondence below in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-El.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Pam Boland [mailto:mail@changemail.org]
Sent: Sunday, January 19, 2014 2:27 AM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from

the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>
<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>
<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Pam Boland Grovetown, Georgia

There are now 9 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>

Crystal Card

From: Office of Commissioner Balbis
Sent: Tuesday, January 21, 2014 8:26 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the e-mail below in docket correspondence – consumers and their representatives in Docket No. 130223.

Thank you,
Cristina

From: Pam Boland [mailto:mail@changemail.org]
Sent: Sunday, January 19, 2014 2:27 AM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>
http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>
<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Pam Boland Grovetown, Georgia

There are now 9 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>

Shawna Senko

From: Betty Leland on behalf of Office Of Commissioner Graham
Sent: Tuesday, January 21, 2014 8:02 AM
To: Commissioner Correspondence
Subject: FW: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached e-mail in docket correspondence – consumers and their representatives in Docket No. 130223.

From: Pam Boland [mailto:mail@changemail.org]
Sent: Sunday, January 19, 2014 2:27 AM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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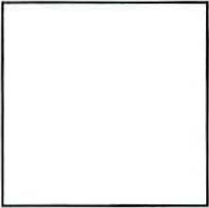
<http://www.ncbi.nlm.nih.gov/pubmed/18536493>

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http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm
<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

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Shawna Senko

From: Cristina Slaton
Sent: Friday, January 17, 2014 10:25 AM
To: Commissioner Correspondence
Subject: Docket Correspondence 130223-EI
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thanks,

Cristina Slaton
Executive Assistant to Commissioner Balbis
PH: (850) 413-6004
FX: (850) 413-6005
cslaton@psc.state.fl.us

Shawna Senko

From: Adam Weber <mail@changemail.org>
Sent: Friday, January 17, 2014 12:15 AM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://europepmc.org/abstract/MED/15917150/reload=0;jsessionid=o81xLPJdKiZKqmU0pq3Y.4>

<http://www.smartmeterdangers.org/index.php/smart-meter-research/112-pulse-modulated-900mhz>

http://bioenergy.timleitch.net.nz/emf_articles/rf_causes_cancer.htm

<http://naturalhealthnews.blogspot.com/2011/03/electromagnetic-radiation-kills-thyroid.html>

<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>

<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Adam Weber Hood River, Oregon

There are now 8 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Shawna Senko

From: Jerred Zoll <mail@changemail.org>
Sent: Thursday, January 16, 2014 11:28 PM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jerred Zoll Omaha, Nebraska

There are now 7 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Shawna Senko

From: Pamela Paultre
Sent: Friday, January 17, 2014 9:40 AM
To: Commissioner Correspondence
Subject: Docket no. 130223-EI
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; New petition to you: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Good morning,

Please place the forwarded or enclosed correspondence in Docket Correspondence of Consumers and their representatives for docket no. 130223.

Thank you,

Pamela Paultre
Assistant to Commissioner Ronald Brisé
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6036

Shawna Senko

From: Adam Weber <mail@changemail.org>
Sent: Friday, January 17, 2014 12:15 AM
To: Office of Commissioner Brisé
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Ronald A. Brisé,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Adam Weber Hood River, Oregon

There are now 8 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>



Shawna Senko

From: Jerred Zoll <mail@changemail.org>
Sent: Thursday, January 16, 2014 11:28 PM
To: Office of Commissioner Brisé
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Ronald A. Brisé,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jerred Zoll Omaha, Nebraska

There are now 7 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>



Shawna Senko

From: Ralitsa Daneva <mail@changemail.org>
Sent: Thursday, January 16, 2014 2:13 AM
To: Office of Commissioner Brisé
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Ronald A. Brisé,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Ralitsa Daneva Orlando, Florida

There are now 6 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>



Shawna Senko

From: Svetoslav Kolev <mail@changemail.org>
Sent: Thursday, January 16, 2014 1:13 AM
To: Office of Commissioner Brisé
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Ronald A. Brisé,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Svetoslav Kolev Orlando, Florida

There are now 5 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>



Shawna Senko

From: Jennifer McGinnis <mail@changemail.org>
Sent: Thursday, January 16, 2014 1:13 AM
To: Office of Commissioner Brisé
Subject: New petition to you: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Ronald A. Brisé,

Jennifer McGinnis started a petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." targeting you on Change.org that's starting to pick up steam.

Change.org is the world's largest petition platform that gives anyone, anywhere the tools they need to start, join and win campaigns for change. Change.org never starts petitions on our own -- petitions on the website, like "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.", are started by users.

While "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." is active, you'll receive an email each time a signer leaves a comment explaining why he or she is signing. You'll also receive periodic updates about the petition's status.

Here's what you can do right now to resolve the petition:

- Review the petition. Here's a link:
 - <http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick>
- See the 5 signers and their reasons for signing on the petition page.
- Respond to the petition creator by sending a message here:
 - <http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>

Sincerely,
Change.org

There are now 5 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=5b8dc01ce217>



Shawna Senko

From: Terry Holdnak
Sent: Friday, January 17, 2014 9:01 AM
To: Commissioner Correspondence
Subject: Docket No. 130223-EI
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached correspondence in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-EI.

Thank you,
Terry

*Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Shawna Senko

From: Adam Weber <mail@changemail.org>
Sent: Friday, January 17, 2014 12:15 AM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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Sincerely,
Adam Weber Hood River, Oregon

There are now 8 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

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Shawna Senko

From: Jerred Zoll <mail@changemail.org>
Sent: Thursday, January 16, 2014 11:28 PM
To: Office of Commissioner Brown
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Julie Imanuel Brown,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/>

<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jerred Zoll Omaha, Nebraska

There are now 7 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=95be5fa5f9ed>



Shawna Senko

From: Betty Leland
Sent: Friday, January 17, 2014 8:59 AM
To: Commissioner Correspondence
Subject: Docket #130223
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached e-mail in docket correspondence – consumers and their representatives in Docket #130223.

Thanks.

Shawna Senko

From: Adam Weber <mail@changemail.org>
Sent: Friday, January 17, 2014 12:15 AM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Adam Weber Hood River, Oregon

There are now 8 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Shawna Senko

From: Jerred Zoll <mail@changemail.org>
Sent: Thursday, January 16, 2014 11:28 PM
To: Office Of Commissioner Graham
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Art Graham,

I just signed Jennifer McGinnis's petition "[Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.](#)" on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time.

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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Jerred Zoll Omaha, Nebraska

There are now 7 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=b299e5e0acff>



Crystal Card

From: Cristina Slaton
Sent: Thursday, January 16, 2014 10:36 AM
To: Commissioner Correspondence
Subject: Docket Correspondence
Attachments: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.; New petition to you: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Please place the attached emails in Docket Correspondence, Consumers and their Representatives, in Docket No. 130223-El.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner Balbis
PH: (850) 413-6004
JX: (850) 413-6005
cslaton@psc.state.fl.us

Crystal Card

From: Ralitsa Daneva <mail@changemail.org>
Sent: Thursday, January 16, 2014 2:13 AM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Ralitsa Daneva Orlando, Florida

There are now 6 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Svetoslav Kolev <mail@changemail.org>
Sent: Thursday, January 16, 2014 1:13 AM
To: Office of Commissioner Balbis
Subject: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

I just signed Jennifer McGinnis's petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." on Change.org.

Stop FPL and other providers from charging people who do not want smart meters that are making them sick. Smart meters put off a 900 Mhz pulse every four hours for only a second but this is cumulative and over the long term can cause serious health issues like hypothyroid, infertility and reproductive organ problems and severe insomnia are just some found in the research and article below and in myself, my friends and family and in my animals. All have reported symptoms or illnesses within 6 months of their smart meter being installed. In a lot of the cases the homes didn't have cordless phones or wireless computers and the smart meter on their home and their neighbors were the only strong source of the RF. For those whose neighbors were far enough away, removing the smart meter greatly improved their health. Now FPL tells us that you are "forcing" them to charge all those who do not want the smart meters for health reasons. Yes, they used the words "forcing us". This is like charging people who do not want to ingest small amounts of arsenic in their food every day. FPL is notorious for taking money it under false pretenses. In 2004 they got approval to charge us for repairs to downed poles from the hurricanes that tore through Central Florida. That would be understandable except technicians from the cable and phone companies said that the poles were years overdue for replacement and that they would stick a screwdriver in the pole to see if it was safe before working on their lines. Many times the screwdriver would easily push through the poles. All these years we have been paying maintenance for the replacement and upkeep of the poles and they just kept the money and left the poles. Then when the storms take them down they want more money. Our bills were lower before the smart meter and now when our health is struggling and our animals health has been struggling they want us to once again pay more to go back to what I had when my bills were lower. It's a racket and they need to be stopped. They cannot be allowed to charge people who are just trying to protect the health of themselves and their families. I am asking you to step in and stop FPL and the rest of the electric providers from charging people to have their smart meters removed. Many people are suffering in this economy and can't afford to pay for medical bills, let alone pay to keep smart meters out of their homes to keeps them healthy. Below are links to research and articles showing the effects of 900Mhz which is a cumulative effect, building up over time. <http://informahealthcare.com/doi/abs/10.3109/09553002.2010.502960>
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<http://nosmartmetersflorida.blogspot.com/> <http://stopsmartmeters.org/> <http://stopsmartmeters.org/frequently-asked-questions/>

Sincerely,
Svetoslav Kolev Orlando, Florida

There are now 5 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

<http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>



Crystal Card

From: Jennifer McGinnis <mail@changemail.org>
Sent: Thursday, January 16, 2014 1:13 AM
To: Office of Commissioner Balbis
Subject: New petition to you: Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.

Dear Eduardo E. Balbis,

Jennifer McGinnis started a petition "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." targeting you on Change.org that's starting to pick up steam.

Change.org is the world's largest petition platform that gives anyone, anywhere the tools they need to start, join and win campaigns for change. Change.org never starts petitions on our own -- petitions on the website, like "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick.", are started by users.

While "Florida Public Service Commission: Stop FPL and other providers from charging people who do not want smart meters that are making them sick." is active, you'll receive an email each time a signer leaves a comment explaining why he or she is signing. You'll also receive periodic updates about the petition's status.

Here's what you can do right now to resolve the petition:

- Review the petition. Here's a link:
 - <http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick>
- See the 5 signers and their reasons for signing on the petition page.
- Respond to the petition creator by sending a message here:
 - <http://www.change.org/petitions/florida-public-service-commission-stop-fpl-and-other-providers-from-charging-people-who-do-not-want-smart-meters-that-are-making-them-sick/responses/new?response=20ec03a2505a>

Sincerely,
Change.org

There are now 5 signatures on this petition. Read reasons why people are signing, and respond to Jennifer McGinnis by clicking here:

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