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COMMISSION CLERK

180 S. Clinton Ave. Rochester, NY 14646-0500

January 30, 2014

Ms. Beth Salak, Director Division of Regulatory Analysis Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

RE: Annual Eligibility Re-Certification of Lifeline Subscribers

Dear Ms. Salak:

Frontier Communications of the South, LLC, herein after referred to as "Frontier" hereby provides a copy of its Annual Lifeline Eligible Telecommunications Carrier Certification Form in compliance with 47 CFR 54.416 as adopted by the Federal Communication Commission (FCC) in its Lifeline Reform Order, FCC 12-11, released February 6, 2012.

Section 54.416(b) requires eligible telecommunication carriers (ETCs) to annually provide the results of their re-certification efforts performed pursuant to Section 54.410 (f) to the FCC and the Universal Service Administrative Company (USAC). ETCs are also required to provide the results of their re-certification efforts to state commissions and relevant tribal governments.

If you have any questions, please contact me at (585) 777-5823 or by email at Deborah.fasciano@ftr.com.

Respectfully Submitted,

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Deborah Fasciano Sr. Analyst, Regulatory Compliance

Enclosures cc: Ann Cole A. McCall

#### Annual Lifeline Eligible Telecommunications Carrier Certification Form

All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

### **IMPORTANT: PLEASE READ INSTRUCTIONS FIRST**

#### Deadline: January 31<sup>st</sup> (Annually)

FL State

(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service).

210318	Frontier Communications of the South LLC
Study Area Code(s) (SAC)	ETC Name(s)
Frontier Communications Corporation	Frontier Communications Of The South, LLC
Holding Company Name(s)	DBA, Marketing or Other Branding Name(s)
Affiliated ETCs (include names and SACs, attach additional sheets if necessary)	-See Attached Sheet-

Provide a list of all ETCs that are affiliated with the reporting ETC. Affiliation shall be determined in accordance with section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate bylaws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification

#### Section 1: All ETCs MUST COMPLETE SECTION 1- Initial Certification

I certify that the company listed above has certification procedures in place either to:

A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline or

B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial jcm

#### Section 2: All ETCs MUST COMPLETE SECTION 2- Annual Recertification

Do not leave empty columns. If an ETC has nothing to report in a column, enter a zero.

А	В	С
Number of Subscribers Claimed on February FCC Form(s) 497 of current Form 555 calendar year	Number of Lines Claimed on February FCC Form(s) 497 of current Form 555 calendar year provided to Wireline Resellers	Number of Subscribers claimed on the February FCC Form(s) 497 that were initially enrolled in current Form 555 calendar year
103	0	21

Initial the certifications below that apply to your ETC and complete the tables corresponding to the certification below. Depending on the state, BOTH CERTIFICATION A AND B MAY APPLY.

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial jcm

D	E	F =D-E	G	H = (F+G)	1
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non- Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De-enrolled or Scheduled to be De- Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
73	39	34	7	41	1

#### AND/OR

In the space below, please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator or the Universal Service Administrative Company (USAC) and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify subscriber eligibility. If any of subscribers are subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in columns D through I as appropriate and not in columns J through L.

B) I certify that the company listed above has procedures in place to re-certify consumer eligibility by relying on

. Results are

provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial

J	к	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator ETC Access to Eligibility Data or by USAC	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Finding of Ineligibility by State Administrator, ETC Access to Eligibility Data or USAC	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0

#### OR

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial\_\_\_\_\_

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#### <u>Section 3</u>: ALL ETCS MUST COMPLETE SECTION 3 –De-enroll percentage What is the percentage of subscribers de-enrolled for this ETC?

М	N	0	$\mathbf{P} = \mathbf{N} + \mathbf{O}$	Q = ((P + M) * 100)
Number of Subscribers Claimed on February FCC Form(s) 497 (From Column A)	Number of Subscribers De- Enrolled or Scheduled to be De- Enrolled as a Result of Non-Response or Ineligibility (From Column H)	Number of Subscribers De- Enrolled or Scheduled to be De- Enrolled as a Result of a Finding of Ineligibility (From Column K)	Total Number of Subscribers De-Enrolled or Scheduled to be De-E nrolled	Percentage of Subscribers De-Enrolled or Scheduled to be De-Enrolled that were Claimed on the February FCC Form(s) 497
103	41	0	41	40%

# Section 4: ALL ETCS MUST COMPLETE APPROPRIATE CHECK BOX; PRE-PAID ETCS MUST COMPLETE ALL OF SECTION 4

#### Is the ETC Pre-Paid?

Yes 🗌 No 🗹 (A Pre-Paid ETC does not assess or collect a monthly fee from its Lifeline subscribers)

If yes, record the number of subscribers de-enrolled for non-usage by month in column S below.

#### Non-Usage Results Applicable to Pre-Paid ETCs:

R	S
Month	Subscribers De-Enrolled for Non-Usage
January	
February	
March	
April	
May	
June	
July	
August	
September	
October	
November	
December	

Signature Block: ALL ETCS MUST COMPLETE SIGNATURE FIELDS

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

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Signed,

Jessica C. Matushek Signature of Officer

Director, Accounting

Title of Officer

Cassandra Guinness

Person Completing this Certification Form

Approved by OMB 3060-0819

Printed Name of Officer	
Jan-29-14	
Date	
585-777-4557	

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# **ETC Identification**

SAC	ETC Name
210318	Frontier Communications of the South LLC

# Holding Company Name(s)

SAC	Holding Company Name
210318	Frontier Communications Corporation

# DBA, Marketing or Other Branding Name(s)

SAC	Name
210318	Frontier Communications Of The South, LLC

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### **Affiliated ETCs**

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CITIZENS TEL COMPANY
Frontier Communications of Michigan Inc.
Frontier North Inc.
CITIZENS TELECOMM CO OF CA
CITIZENS MOUNTAIN STATE TEL
Frontier Communications of the Carolinas Inc.
Frontier West Virginia Inc.
Frontier Communications of the Southwest Inc.
Frontier Communications of Fairmount LLC
Frontier Communications Northwest Inc.
CITIZENS TELECOMM CO OF CA
CITIZENS UTILITIES RURAL TEL CO
ITIZENS TELECOMMUNICATIONS COMPANY OF NY IN
Frontier Communications of the South LLC
ITIZENS TELECOMMUNICATIONS COMPANY OF NY IN
ITIZENS TELECOMMUNICATIONS COMPANY OF NY IN
Rhinelander Tel Co
Frontier Midstates Inc.
CITIZENS TELECOMM CO OF CA
Frontier Communications of the Carolinas Inc.
Commonwealth Telephone Company
CITIZENS TELECOMM CO OF CA
Frontier Communications of Georgia LLC
Frontier Communications of Indiana Inc.
CITIZENS TEL OF TENNESSEE LLC
Frontier Communications of Mondovi LLC
Frontier Communications Northwest Inc.
Frontier Communications of AuSable Valley Inc.
Frontier Communications of Pennsylvania LLC
Frontier Communications - Prairie Inc.
Frontier Communications - Schuyler Inc.
NAVAJO COMM CO
CITIZENS TEL OF NEBRASKA
NAVAJO COMM CO
Frontier Communications of Orion Inc.
Frontier Communications Northwest Inc.
Frontier Communications of Breezewood LLC
Frontier Communications of the Carolinas Inc.
Frontier Communications of Canton LLC
Rhinelander Tel Co
Frontier Communications Lamar County LLC
Frontier Communications of Mississippi Inc.
Rhinelander Tel Co
Frontier Communications of Mt. Pulaski Inc.

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**Affiliated ETCs** 

Annateu ETCS		
SAC	Name	
330944	Frontier Communications - St. Croix LLC	
341055	Frontier Communications - Midland Inc.	
300615	Frontier North Inc.	
150100	Frontier Communications of New York Inc.	
250306	Frontier Communications of Alabama LLC	
170194	Frontier Communications of Oswayo River LLC	
351127	Frontier Communications of Iowa Inc	
150110	OGDEN TELEPHONE COMPANY	
310695	Frontier North Inc.	
341183	CITIZENS TEL OF ILLINOIS INC	
250318	Frontier Communications of the South LLC	
341036	Frontier North Inc.	
361123	CITIZENS TEL OF MINNESOTA	
341038	Frontier Communications of Illinois Inc.	
504429	CITIZENS TELECOMM CO OF UTAH	
170178	Frontier Communications of Lakewood LLC	
320772	Frontier North Inc.	
522449	Frontier Communications Northwest Inc.	
330964	Frontier Communications of Wisconsin LLC	
330967	Frontier Communications of Viroqua LLC	
240526	Frontier Communications of the Carolinas Inc.	
367123	CITIZENS TEL OF MINNESOTA	
320779	Frontier North Inc.	
454426	CITIZENS UTILITIES CO	
204338	Citizens Mountain State Tel	
542344	Frontier Communications West Coast Inc.	
313033	Frontier Midstates Inc.	
343035	Frontier Communications of the Carolinas Inc.	
150128	Frontier Communications of Sylvan Lake Inc.	
474427	CITIZENS TELECOMM CO OF IDAHO	
341015	Frontier North Inc.	
541863	Frontier Communications of the Southwest Inc.	
484322	CITIZENS TELECOMM CO OF MONTANA	
533401	CITIZENS TELECOMM CO OF MONTANA CITIZENS TELECOMM CO OF OREGON	
341011	Frontier Communications of Lakeside Inc.	
552302	Frontier Communications of the Southwest Inc.	
320828	Frontier Communications of the Southwest Inc.	
454449	NAVAJO COMM CO	
361367		
	Frontier Communications of Minnesota Inc.	
310682	Frontier Communications of Michigan Inc.	
340998	Frontier Communications of DePue Inc.	
554432	CITIZENS TEL COMPANY	
290580	CITIZENS TEL OF VOLUNTEER STATE	
330870	RHINELANDER TEL CO	

Approved by OMB 3060-0819

#### FCC Form 555 December 2013

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### **Affiliated ETCs**

SAC Name	
150121	Frontier Telephone of Rochester Inc
150122	Frontier Telephone of Rochester Inc. Frontier Communications of Seneca Gorham Inc.
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