January 28, 2014

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
SUBJECT: 2013 FOURTH QUARTER REPORT ON LIFELINE


Dear Ms. Cole:

Pursuant to Rule 25-4.0665(20) of the Florida Administrative Code, please find enclosed the 2013 Fourth Quarter report on Lifeline for Frontier Communications of the South, Inc.

Please feel free to contact me at (585) 777-7688 or to Susan Miller at (919) 941-3411 with any questions.
Sincerely,

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Makita Saloane
Regulatory Compliance \& Reporting Frontier Communications

Enclosure

2013 Florida Lifeline Summary Lifeline Customers

Frontier Communications of the South

| Month | Lifeline Customers | New Lifeline Customers | Transitional Customers | Resold Customers |
| :---: | :---: | :---: | :---: | :---: |
| January | 107 | 0 | 6 | - |
| February | 104 | 10 | 6 | 0 |
| March | 111 | 10 | 2 | 0 |
| 1st Quarter | 107 | 7 | 5 | 0 |
| April | 111 | 2 | 0 | - |
| May | 110 | 3 | 0 | 0 |
| June | 114 | 6 | 0 | 0 |
| 2nd Quarter | 112 | 4 | 0 | 0 |
| July | 119 | 6 | 0 | $\bigcirc$ |
| August | 119 | 3 | 0 | 0 |
| September | 117 | 5 | 0 | 0 |
| 3rd Quarter | 118 | 5 | 0 | 0 |
| October | 111 | 3.5 | 0 | 0 |
| November | 85 | 6 | 0 | 0 |
| December | 85 | 2 | 0 | 0 |
| 4th Quarter | 94 | 4 | 0 | 0 |



|  | 1st Quarter | 2nd Quarter | 3 3rd Quarter | 4th Quarter |
| :---: | :---: | :---: | :---: | :---: |
| Average of Lifeline Customers | 107 | 112 | 118 | 94 |
| Total New Lifeline Customers | 7 | 4 | 5 | 4 |
| Average Transitional Customers | 5 | 0 | - | 0 |
| Average Resold Customers | 0 | 0 | - | , |



| 2013 Total | $\$ 3,181.77$ | $\$ 7,658.21$ | $\$ 20.65$ |
| :--- | :--- | :--- | :--- |



