

RECEIVED-FPSC

14 APR 24 AM 9:42

COMMISSION
CLERK

Gentlemen:

We are one of the many people
living on a fixed income.

It seems to me an increase of
162 % in our water and sewer
charges is unfair.

I missed the "Customer Meeting"
but the details of the proposed increase
is shocking.

I could understand an increase
of about what we get on our Social
Security, but not 162 %.

Very Truly
Donna M. Fadden

4/24/14

Walter & Donna M. Fadden

102 Greenview Rd

Winter Haven, FL 33881

CORRESPONDENCE

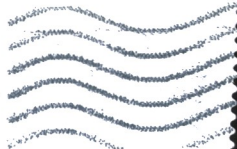
APR 24, 2014

DOCUMENT NO. 01097-14



McFadden
102 Greenview Dr
Winter Haven, FL 33881

TAMPA FL 335
SAINT PETERSBURG FL
21 APR 2014 PM 3 L



DISTRIBUTION CENTER

14 APR 24 AM 7:00

Re: 130210-WS
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Blvd.
Tallahassee, FL 32399-0850



Robert & Freda Cerney
F147639
E-Mail: bobnfreda@jcsolutions.net

Residence:
277 Century Drive
Winter Haven, FL 33881

Mailing Address:
137 S. Courtenay Pkwy. PMB1305
Merritt Island, FL 32952

To: Florida Public Service
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Document Number:130210-WS

I write in opposition to the RATE INCREASE indicated in Document 130210-WS. Based on cost of living increases of less than 3% over the past several years the increase of 162% is a little over the top. Especially for a 55 plus community with most residents on a fixed income.

In addition most residents are part-time residents living in the complex less than six months of the year. The park rules require that we irrigate out lawns twice a week for the entire year. Furthermore the park irrigate the common areas and the golf course from the same water source and has failed to reveal the amount of expenditure that is relate to these areas.

It is my recommendation that a year study be performed to assess the cost associated with the Golf Course and Common Areas vs the Home Owners use. The cost of irrigating these two functions should be cost of operating the Golf Course and the Park. Not a home owner's expense. With rate increase at that time if indicated by the study.

Regards


Robert & Freda Cerney

RECEIVED-FPSC
14 MAR 28 AM 9:52
COMMISSION
CLERK

Robert & Freda Cerney

137 S. Courtenay Pkwy. PMB1305 SAINT PETERSBURG FL

Merritt Island, FL 32952

TAMPA FL 335

26 MAR 2014 PM 5 1

DISTRIBUTION CENTER

14 MAR 28 AM 7:02



To: Florida Public Service
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Document Number:130210-WS



Hong Wang

From: Carlotta Stauffer
Sent: Wednesday, March 26, 2014 11:07 AM
To: Clarence Prestwood
Cc: Hong Wang; Carlotta Stauffer
Subject: Docket No. 130210-WS / consumer correspondence

Per our discussion, the Clerk's Office will place the March 25, 2014 letters over your signature to consumers in docket No. 130210-WS in the consumers correspondence of that docket.

Thank you,

Carlotta S. Stauffer

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Carlotta.Stauffer@psc.state.fl.us
850.413.6728

COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850)413-6900

Public Service Commission

March 25, 2014

Mr. and Mrs. Edward Keenan
799 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 26 AM 10:10
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Keenan:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 25, 2014

Ms. Jean Annunziatn
751 Century Lane
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Annunziatn:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Ms. Jean Lauigne
276 Fairway Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Lauigne:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Gaetan Bouchard
257 Fairway Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Gaetan Bouchard:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Mr. and Mrs. Frank Foote
350 Putter Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Foote:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Mr. Jack D'Elia
370 Putter Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. D'Elia:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Engineering (Vickery, Lewis, Watts)
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Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Mr. and Mrs. Jack D'Elia
352 Putter Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. D'Elia:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Public Service Commission

March 25, 2014

Mr. James Antell
745 Century Lane
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Antell:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Public Service Commission

March 25, 2014

Mr. and Mrs. Tom Stroup
875 Sandtrap Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Stroup:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Chief of Finance, Tax & Cost Recovery

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Public Service Commission

March 25, 2014

Ms. Dawn Jansen
353 Putter Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Jansen:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Chief of Finance, Tax & Cost Recovery

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Division of Engineering (Vickery, Lewis, Watts)
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Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Mr. Thomas Williams
788 Nine Iron Court
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Williams:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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(850) 413-6900

Public Service Commission

March 25, 2014

Mr. Charles Wallace
801 Bunker Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Wallace:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Chief of Finance, Tax & Cost Recovery

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Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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STATE OF FLORIDA



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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 25, 2014

Mr. and Mrs. Joseph Greenier
364 Putter Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Greenier:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Mr. and Mrs. Peter MacDonald
25 Century Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. MacDonald:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Chief of Finance, Tax & Cost Recovery

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Public Service Commission

March 25, 2014

Mr. Barton Gongaware
500 Century Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Gongaware:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 25, 2014

Mr. Frank Ross
843 Nine Iron Court
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Ross:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Public Service Commission

March 25, 2014

Mr. Don Taylor
523 Century Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Taylor:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Chief of Finance, Tax & Cost Recovery

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Public Service Commission

March 25, 2014

Ms. Barbara Beaulieu
727 Century Lane
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Beaulieu:

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Chief of Finance, Tax & Cost Recovery

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March 25, 2014

Mr. Wayne Johnson
504 Century Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Johnson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 25, 2014

Mr. Ervin Fitzke
92 Greenview Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Fitzke:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 25, 2014

Mr. Murray McIssac
58 Greenview Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. McIssac:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

Application for increase in water rates in Polk County by
CHC VII, Ltd.

DOCKET NO. 130210-WS

Name JUDY and FRANK KNOPF
Address 419 TENNIS LANE
WINTER HAVEN, FLA 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Although some increases may be warranted, this proposed increase is exorbitant. We are in a 55 Plus MH park where we and most others are on a fixed income. We would be paying wastewater charges for lawn watering which is a requirement of our park and we are up North for six months of the year when we don't use the sewers at all. Currently we have added the water charge to our monthly rent check and have left post dated checks at the office for the rest of the year as we don't want our payments to be late. If we get a separate bill forwarded up north every month or three chances of mail being late or misdirected will lead to late payments.

Fold and tape - see back for address
Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

419 Tennis Lane.
Winter Haven,
FLA. 33881

SAINT PETERSBURG FL
24 MAR 2014 PM 1 L



COMMISSION
CLERK

14 MAR 26 AM 9:40

D-FPSC

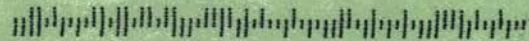
RECEIVED-FPSC

14 MAR 26 AM 9:40

COMMISSION
CLERK

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



Fold Here



Tape

Fold Here

HIDDEN GOLF HOMEOWNERS ASSOCIATION
556 RACKET DRIVE
WINTER HAVEN, FLORIDA 33881
863-297-5226

March 20, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED-FPSC
14 MAR 26 AM 9:40
COMMISSION
CLERK

SUBJECT: DOCKET #130210-WS, FILE #42035.02

Dear Commission:

Last week a presentation was made by Belinda Summons and Scarlet Groves of the Florida Department of Business and Professional Regulation at a District FMO meeting in Lakeland. I and Donald Dodds from Swiss Golf and Tennis attended. A statement was made by the presenters, as we understood it, that F.S. 723 says that if utility services are provided by an outside contractor thru the park owner, the park owner can pass on to the residents no more than the charges to them. In the case of the park owner owning and operating the water and sewer services would they be allowed to operate those sewers as a profit center or would they be limited to just recouping their costs as they would if provided by the outside vendor.

We would be interested in your comments on this issue.

Thank you.

Sincerely,



George Walford
President
HIDDEN GOLF HOME OWNERS ASSOCIATION

HIDDEN GOLF HOMEOWNERS ASSOCIATION

556 Racket Drive N.E.

Winter Haven, FL 33881-8752

TAMPA FL 335
SAINT PETERSBURG FL
24 MAR 2014 PM 5 L

DISTRIBUTION CENTER

14 MAR 26 AM 7:06



FLORIDA PUBLIC SERVICE COMM.,
OFFICE OF COMMISSION GERR,
2540 SHUMARD OAK CRESCENT,
TALLAHASSEE, FLORIDA. 32399-0850

32399085099



Shawna Senko

From: Rhonda Hicks
Sent: Monday, March 24, 2014 4:31 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 130210
Attachments: FAX-2014-03-24 15_27_18.tif

Consumer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, March 24, 2014 3:42 PM
To: Rhonda Hicks
Subject: To CLK Docket 130210

Copy on file, see 1142535C. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Monday, March 24, 2014 3:27 PM
To: Consumer Contact
Subject: FPSC , 1 page(s)

New Fax Received!

You have received a 1 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210 – WS

LAWRENCE W. & ELIZABETH A. CONLON
847 NINE IRON COURT, WINTER HAVEN, FL 33881-9725

We are residents of the Hidden Golf community. We are retired and on a fixed income. However, we have pragmatically, assessed CHC VII Ltd. rate increase request and compared our current northern rates with their request. Our conclusion:

- **- Base Facility Charge for all meter sizes should not exceed \$24.75 per month.**
- **- The base rate allowance of 0 - 8,000 gallon, should remain intact at \$0.00**
- **- Charge per 1,000 gallons above the 8,000 gallon allowance should not exceed \$1.65.**

Currently there exists on site several large common areas, also an 18 hole golf course, 2 swimming pools, 2 hot tubs. In addition, the two clubhouses enclose sinks, bathrooms, ice machines and laundries. Further, the office building encompasses bathrooms and showers along with a restaurant and bar. All consume water daily; sprinkler systems etc. however, all do not affect waste water.

All of the above are amenities which our lot rents pay for. The golf course employs a fee based system. Any rate increase should consider the above.

Faxed to 1-800-511-0809 – March 24, 2014 -

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear :

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Joseph Varescak
421 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Varescak:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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March 17, 2014

Mr. Murray McIssac
58 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. McIssac:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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Public Service Commission

March 17, 2014

Ms. Rena Island
863 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Island:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Andrew Choiniere
584 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Choiniere:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Raymond Gauvin
737 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Gauvin:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
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Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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JULIE I. BROWN

STATE OF FLORIDA



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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Edwin Baker
542 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Baker:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Chief of Finance, Tax & Cost Recovery

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Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. F. Provencal
682 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Provencal:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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JULIE I. BROWN

STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. George Walford
831 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Walford:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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JULIE I. BROWN

STATE OF FLORIDA



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Public Service Commission

March 17, 2014

Ms. Cassidy Crinnon
834 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Crinnon:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Robert Winstel
901 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Winstel:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

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Division of Engineering (Vickery, Lewis, Watts)
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Office of Commission Clerk (Docket No. 130210-WS)

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STATE OF FLORIDA



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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 17, 2014

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

Mr. and Mrs. Harlyn Buwalda
787 Nine Iron Court
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Buwalda:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Constant Standbrook
600 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Standbrook:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

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Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

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STATE OF FLORIDA



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Public Service Commission

March 17, 2014

Mr. Robert Gray
600 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Gray:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Diane Kuzma
550 Racket Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Kuzma:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Fern Haverkamp
550 Racket Drvie
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Haverkamp:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Floyd Carlson
445 Tennis Lane
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

RECEIVED-PPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

Dear Mr. and Mrs. Carlson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Tim O'Connor
444 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. O'Connor:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Eugene Martin
402 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Martin:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Robert Kearney
27 Marina Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Kearney:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Elwood Speakman
464 Putter Circle
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

Dear Mr. Speakman:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Robert Harper
254 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Harper:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Mike Walker
857 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Walker:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Phyllis Barlow
564 Racket Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Barlow:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Gerald Pope
917 Birdie Court
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Pope:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Linda Wages
160 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Wages:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Perry Simms
680 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Simms:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Nancy Durepo
812 Birdie Court #812
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Durepo:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Marilyn Collis
821 Birdie Court
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Collis:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. William Dyer
704 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Dyer:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Carl Skime
274 Fairway Circle
Winter Haven, FL 33881

RECEIVED-PPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Skime:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Kenneth Toal
360 Putter Circle
Winter Haven, FL 33881

RECEIVED-PPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Toal:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. John Jack
15 Marina Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Jack:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. John Green
55 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Green:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Margaret Andrews
452 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Andrews:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Edward Rooney
874 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Rooney:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Phyllis Sheppard
796 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Sheppard:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Catherine Griffith
534 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Griffith:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. John Baty
547 Racket Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Baty:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. William Constantine
539 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Constantine:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:-
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Gary Hovind
832 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Hovind:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Michael Heeringa
805 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Heeringa:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Robert Meador
882 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Meador:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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EDUARDO E. BALBIS
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Public Service Commission

March 17, 2014

Ms. Theresa DeVoe
453 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. DeVoe:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. George Walford
556 Racket Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Walford:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Charles Lawson
695 Century Lane
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

Dear Mr. and Mrs. Lawson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Theodore Carman
532 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Carman:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
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JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Karen Holley
607 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Holley:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
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EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Lynn Cummings
871 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Cummings:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Robert McCaslin
147 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. McCaslin:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Dorothy Solada
462 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Solada:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Mary Benson
536 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Benson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Robert Burns
690 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Burns:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Carl Hoytenga
585 Century Drive
Winter Haven, FL 33881

RECEIVED-PPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Hoytenga:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Theresa Cabana
530 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Cabana:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
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RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Helen Weaver
549 Racket Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Weaver:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. John Patterson
358 N. Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Patterson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Lou Celmer
829 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Celmer:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Jay Bendickson
609 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Bendickson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. William Squire
858 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Squire:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
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JULIE I. BROWN

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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Hilton Comeau
642 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Comeau:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
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EDUARDO E. BALBIS
JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Douglas Wilson
561 Racket Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Wilson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Susan Ganson
862 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Ganson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
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JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Harry Gallagher
610 Century Drive
Winter Haven, FL 33881

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14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Gallagher:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
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JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. James Schmidt
583 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Schmidt:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Phillip Gruenstern
538 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Gruenstern:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Robert Hoytenga
893 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Hoytenga:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Donald Dodds
502 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Dodds:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Don McKenzie
114 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. McKenzie:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Edward St. John
162 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. St. John:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Thomas Hanft
620 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Hanft:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Steve Landis
261 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Landis:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Marsha Alvey
459 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Alvey:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. William Quick
307 Putter Circle
Winter Haven, FL 33881

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14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Quick:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. William Baker
56 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Baker:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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Public Service Commission

March 17, 2014

Ms. Gail Casey
687 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Casey:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Charles Dawson
59 Greenview Drive
Winter Haven, FL 33881

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14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Dawson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Richard Allison
391 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Allison:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Keith Gaiser
168 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Gaiser:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Bob Smith
169 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Smith:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
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JULIE I. BROWN

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(850) 413-6900

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March 17, 2014

Mr. and Mrs. Tom Mills
211 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Mills:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Dawn Warner
40 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10: 05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Warner:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
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March 17, 2014

Mr. and Mrs. Ernie DeLorme
323 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. DeLorme:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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Public Service Commission

March 17, 2014

Mrs. Bernadine Weir
740 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mrs. Weir:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Michael Florinchi
446 Tennis Lane
Winter Haven, FL 33881

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14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Florinchi:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Eleanor Kapise
366 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Kapise:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
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EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Robert Miller
234 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Miller:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Linda Richards
230 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Richards:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Hernan Nieves
654 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Nieves:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Ricky Van Moorsel
627 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Van Moorsel:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Dan Schinneller
474 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Schinneller:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Everett Wager
151 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Wager:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Bud Landaal
264 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Landaal:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Dorothy Philpott
528 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Philpott:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Anthony Sorrentino
842 Nine Iron Court
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Sorrentino:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Dorothy Smith
731 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Smith:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Gilbert Hoffman
53 S. Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Hoffman:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Richard Cooksey
369 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Cooksey:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Thomas Walton
248 N. Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Walton:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Ivan Fort
580 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Fort:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Ken Krapf
283 Putter Circle
Winter Haven, FL 33881

RECEIVED-PPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Krapf:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. edward Keenan
799 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Keenan:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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Public Service Commission

March 17, 2014

Mr. Dennis Dido
647 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Dido:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
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JULIE I. BROWN

STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Robert McClew
856 Sandtrap Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. McClew:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
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EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Louis Kalinowsky
644 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Kalinowsky:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Margaret Arthurs
32 Marina Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10: 05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Arthurs:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Lloyd Brinson
309 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Brinson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Beverly Derusha
592 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Derusha:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Linda Stupakiewicz
185 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Stupakiewicz:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Marilyn McClendon
275 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. McClendon:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Cecil Reaves
158 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Reaves:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Paul Niemann
279 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10: 05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Niemann:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Gary Watson
479 S. Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Watson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Albert Kloosterman
72 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Kloosterman:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Daryl Reaney
373 N. Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Reaney:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Paul Ebnet
388 Tennis Lane
Witner Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Ebnet:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
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(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Don Daniels
409 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Daniels:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Loren Blanck
722 Century Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Blanck:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Gordon Vacon
110 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Vacon:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, reading "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. David Holley
533 Century Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Holley:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
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JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. Frank Fulton
365 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10: 05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Fulton:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
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RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. David Adamski
52 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10: 05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Adamski:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
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EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Bill Robinson
258 Fairway Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Robinson:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Virginia Peters
398 Tennis Lane
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Peters:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
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(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Denise Malloy
888 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Malloy:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Ms. Linda Smith-Flugel
324 Putter Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Ms. Smith-Flugel:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Ward Crabill
165 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. and Mrs. Crabill:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



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MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Rodney Clutterbuck
54 Greenview Drive
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Clutterbuck:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. John Grandeo
902 Bunker Circle
Winter Haven, FL 33881

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

RE: CHC VII, Ltd. – Docket No. 130210-WS

Dear Mr. Grandeo:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
MARSHALL WILLIS
DIRECTOR
(850) 413-6900

Public Service Commission

March 17, 2014

Mr. and Mrs. Paul Korntop
38 Greenview Drive
Winter Haven, FL 33881

RE: CHC VII, Ltd. – Docket No. 130210-WS

RECEIVED-FPSC
14 MAR 24 AM 10:05
COMMISSION
CLERK

Dear Mr. and Mrs. Korntop:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for CHC VII, Ltd. (CHC or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to heard at the April 10, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

A handwritten signature in cursive script that reads "Clarence Prestwood".

Clarence Prestwood
Chief of Finance, Tax & Cost Recovery

cc: Division of Accounting and Finance (Lester, Mouring)
Division of Economics (Daniel, Hudson, Bruce)
Division of Engineering (Vickery, Lewis, Watts)
Office of the General Counsel (Teitzman, Tan)
Office of Commission Clerk (Docket No. 130210-WS)

Crystal Card

From: Randy Roland
Sent: Friday, March 21, 2014 8:36 AM
To: Consumer Correspondence
Subject: To CLK Docket 130210
Attachments: FAX-2014-03-20 20_40_46.tif

Please add the attached consumer correspondence to Docket 130210.

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Thursday, March 20, 2014 8:41 PM
To: Consumer Contact
Subject: FPSC , 3 page(s)

New Fax Received!

You have received a 3 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

March 20, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Docket Number, **130210-WS**


Dear Sir or Madam:

We have owned a home in the park for the past five years and have had it on the market without a reasonable offer. We would love to stay here, as we have made friends and feel welcome in our community. As we are Canadian, our dollar has recently dropped to eighty cents on the American dollar and we are finding it difficult to keep up with our expenses here.

We understand that the C.R.F. has requested an increase 162% of the current rate. Our average monthly cost now is \$15.71 and the C.R.F. wants to increase it to \$41.23, which is unreasonable. We are upset about this exorbitant amount and respectfully request that their proposal be denied.

Thank you for your consideration

Sincerely,


Frank and Val Foote
350 Putter Circle
Winter Haven, FL 33881

March 21, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Docket Number, **130210-WS**

Dear Sir or Madam:

I have recently moved to the Swiss Gold and Tennis Park, here in Winter Haven. I moved here to avoid the high cost of living back in Connecticut. As a new resident, I expected my monthly bills to increase at a low and reasonable rate, but the increase that the C.R.F. of our park is asking for one that's 162% of the current rate. This is not acceptable. There are over nine hundred homes here and the lot rent is, on average, \$500.00 per month. I would think the revenue from the lot rent alone should more than cover the cost of the water and sewer.

Please consider that there are a great many homes that are for sale at the present time, which is, in my opinion, caused by the expense of living in our community. Please consider that almost all of the residents here find this increase way out of line and we ask that you not approve it.

Sincerely,



Jack D'Elia
370 Putter Circle
Winter Haven, FL 33881

March 21, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Docket Number, **130210-WS**


Dear Sir or Madam:

We have received information that the C.R.F. of Swiss Golf and Tennis and Hidden Golf parks have requested a water/sewer rate increase that is unreasonable and not fair to the residents of our parks. The increase is 162%. We are required to pay for our water/sewer usage as part of our park rent and don't even know what part of the water/sewer usage is the responsibility of the park owners for common grounds.

We sincerely hope you do not approve this rate increase and consider that most of us have only Social Security for income. Most residents cannot afford to stay in our parks when a spouse dies as it is. Please consider that the rate increase is unfair and not even close to reasonable.

Sincerely,

Jack & Lola D'Elia
352 Putter Circle
Winter Haven, FL 33881

A handwritten signature in cursive script, appearing to read "Lola D'Elia".

Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name James Antell
Address 745 Century Lane
Winter Haven, FL. 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

for all 12 months
My wife & I are Ohio residents, we stay @ Hidden Golf from Jan. thru April. We are both on fixed incomes. My wife was a homemaker who worked part-time for minimum wage. We use her entire L.I. check to cover all expenses here in FL. My income is used to pay for all Ohio expenses for 12 months. We can't turn off the utilities in Ohio while in FL. Increasing the water rate at Hidden Golf would be a definite hardship on us. We also face other rising costs both here & in Ohio. We do add (along with many others) to the economy here in FL. - We eat, drive cars, maintain our property all yr. With all costs rising I'm not sure how much longer we will be able to keep our home here. Please reconsider!!

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

J. Antell
745 Century Ln.
Winter Haven, FL

RECEIVED-FPSC

14 MAR 20 AM 9:25

COMMISSION
CLERK

33881

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099

TAMPA FL 335
SAINT PETERSBURG FL
18 MAR 2014 PM 5 L



Fold Here

Tape

Fold Here

Crystal Card

From: Randy Roland
Sent: Wednesday, March 19, 2014 9:58 AM
To: Consumer Correspondence
Subject: To CLK Docket 130210
Attachments: FAX-2014-03-18 19_26_12.tif

Please add the attached consumer correspondence to Docket 130210.

March 19, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Sir or Madam:

This letter is concerning the water/sewer rate increase proposed by the C.R.F. for Swiss Golf and Tennis and Hidden Golf Parks, here in Winter Haven. The C.R.F. has requested a rate increase of 162%. This increase is exorbitant and unwarranted. They have yet to assume responsibility for "their" portion of the water/sewer usage and we are required to pay for our usage as part of our lot rent, which is unreasonably high as well.

Most of the residents of these two parks are living on Social Security and what ever pension we may have earned. We are finding it harder by the day to pay our bills as it is. Please do not approve this unreasonable rate increase.

Sincerely,

A handwritten signature in cursive script that reads "Dawn D. Jansen".

Dawn D. Jansen
353 Putter Circle
Winter Haven, FL 33881

Tom and Bev Williams
788 Nine Iron Ct.
Winter Haven, FL 33881

March 15, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED-FPSC
14 MAR 19 AM 9:50
COMMISSION
CLERK

Ref: Docket No. 130210-WS

Commissioners:

This letter is in addition to my letter dated February 18, 2014.

I have read the letter to the Commission from Denise N. Vandiver of the Office of Public Counsel. While I find much of it interesting, I was surprised to learn that CHC is claiming that Roy and Sharon King spend approximately 30 per cent of their time on utility related functions. The fact that they collect utility payments is mentioned twice in the paragraph below. The utility payments are included in the rent payment and the total is the same for each resident every month. I'm not sure that collecting the utility payment takes any more time at all. Billings for excess water usage are billed by CHC VII, Ltd. in Lakeland with payments sent to the park. As far as "water leaks, lift station issues, meter testing", I'm not sure how much time Roy and Sharon spend since there is a Maintenance Manager who spends 25 per cent of his time on utilities, with three employees who spend 100 per cent of their time on utilities.

"Roy & Sharon King - Swiss Golf & Tennis/Hidden Golf (CHC VII), Community Managers: responsible for the property management collect rents and utility billings, manage the maintenance crew at the communities, enforce the rules and regulations of the communities, overall community appearance, work with the HOA, etc., approximately 30% of their time dealing with utilities issues collect utility billing payments, deal with water leaks, lift station issues, meter testing, etc."

"Bill Pugh - Swiss Golf & Tennis/Hidden Golf (CHC VII), Maintenance: responsible for general maintenance - various maintenance jobs- painting, power washing, mowing, landscaping, etc., read the water meters, prepare the meter reading books and send them to corporate for billing, re-read meters and test meters when necessary, approximately 25% of his time on water related items."

CHC claims that Mr. Pugh spends 25 per cent of his time on water related items. Although I'm sure some time is spent re-reading meters and testing meters, it appears that the majority of his 10 hours per week (average) is spent reading meters. Since the meters are read quarterly that means he spends up to 500 hours (using a work year of 2000 hours). I'd say that's a lot of time to read 800 or so meters, especially when the homes are so close together (average lot width is 50 ft.)

In summary, I have to agree with the OPC. In my opinion, CHC is using "fuzzy math".

Thank you for allowing me to comment.

Thomas J. Williams



Tom Williams
788 Nine Iron Ct.
Winter Haven, FL 33881

TAMPA FL 335
SAINT PETERSBURG FL
17 MAR 2014 PM 11 L

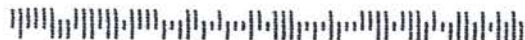
DISTRIBUTION CENTER

14 MAR 19 AM 8:08



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

32399085099



Crystal Card

From: Ruth McHargue
Sent: Tuesday, March 18, 2014 3:44 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130210
Attachments: FAX-2014-03-17 21_38_20.tif

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, March 18, 2014 8:13 AM
To: Ruth McHargue
Subject: To CLK Docket 130210

Copy on file, see 1141770C. Will also forward a copy of the whole file for water quality issue, 1141771C. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Monday, March 17, 2014 9:38 PM
To: Consumer Contact
Subject: FPSC , 2 page(s)

New Fax Received!

You have received a 2 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name Charles Wallace

Address 801 Bunker Circle

Winter Haven, FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I called 1-800-342-3552 for information in regards to this letter. I was told that CRE Maxwell owns the utilities that we use.

I ask why the waste is more costly than the water usage. our HMO Contact claims due to the chemicals they need to use.

our water is never on a breakdown of use, only if the use is over 8000 gal we receive a bill.

Charles M. Wallace

CH Wallace

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Chuck / Alice Wallace
801 Bunker Circle
Winter Haven, Fl. 33881

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Fold Here

3-17-14

document comment # 130210-WB:

1. Due To The Fact Hidden Golf is a 55 plus community
2. 801 Bunker is a seasonal winter 6 mo resident.
3. " " " " " " pd. \$15.71 per mo. for 13 yrs.
4. " " " " " " we twice went over 8,000 g.
5. " " " " " " we have never received an
adjustment for the no use month
from April - Oct.
6. " " " " " " we do not drink the Tap water due to
an order, we buy our water at about
10 gals a week.
7. we water our lawn as needed. Therefore is
The purpose of this change Tape is To save water we "Save"

Fold Here

To whom it may concern:

I am writing in regards to your proposed increase in our water and sewage rates. Not only do we think that the increase is exorbitant, but we think they are also unfair.

The average homeowner uses between 5000 to 6000 gallons of water, so we would be charged the full amount even though it is less than 8000 gallons. **THIS IS JUST NOT FAIR.**

We don't like the idea that you are charging us the maximum for 8000 gallons of water, which was always the most that we were allowed to use without being charged extra.

A lot of water that we use is for watering our lawns once or twice a week and also our flowers and shrubs daily in the summer. There is no sewerage use for all of this water.

AND THIS WATER IS ALL USED TO KEEP THEIR PROPERTY LOOKING GOOD.

In closing we would also like to comment on the poor quality of water that frequently has an odor to it.

Thanking you,

*Joseph J. Greenier Jr.
Mary V. Greenier*

RECEIVED-FPSC

14 MAR 17 AM 10:16

COMMISSION
CLERK



Mr. & Mrs. Joe Greenier
364 Putter Cir.
Winter Haven, FL 33881

TAMPA FL 335
SAINT PETERSBURG FL
14 MAR 2014 PM 3:1

UTION CENTER

14 MAR 17 AM 7:10

FLORIDA PUBLIC SERVICE COMMISSION

OFFICE OF COMMISSION CLERK

2540 SHUMARD OAK BLVD.

TALLAHASSEE, FL 32399-0850



Freedom

FOREVER



Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name ANNETTE + PETER MACDONALD
Address 25 CENTURY DRIVE
WINTER HAVEN, FL 33884 8761
(SWISS GOLF + TENNIS)

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
WE ARE PART TIME 6 MONTHS ANNUALLY
RETIRED CANADIANS ON PENSIONS
THE RATE INCREASE OF 162% FOR
WATER + SEWER BY CRF IS COMPLETELY
UNJUSTIFIED + UNACCEPTABLE!!
TO DATE THEY HAVE NOT BEEN
FORTHCOMING IN ANY WAY TO SHOW
THE 900+ ODD HOMEOWNERS IN SWISS
GOLF + TENNIS OR HIDDEN GOLF
WHERE THE 40% + MISSING WATER
IS GOING!! WE BELIEVE ITS THE
GOLF COURSE PRIMARY PLAIN + SIMPLE.

Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

ANNETTE & PETER MACDONALD
25 CENTURY DRIVE
WINTER HAVEN, FL 33881-8761
SWISS GOLF & TENNIS

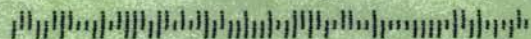
MARCH 11/14
15 MAR 2014 PM 6 1



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
14 MAR 17 AM 10:16
COMMISSION
CLERK

32399085099



Fold Here



Tape

Fold Here

WINTER HAVEN FL



Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name BARTON B. GONGAWARE

Address 500 Century Dr
WINTER HAVEN, FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
We are in a "55" plus community with all senior citizens
we are on fixed income, Social Security.
By the time we pay for med. and the living expenses it
would be a hardship on us such an increase in
water bill.
We do not own the land so there is a heavy lot rent
and also we paying water used for sprinkler, the lawn
Hope you will reconsider looking in this matter.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

B.B. Gonzales

500 Century Dr.

Winter Haven, FL 33881



SALE
30 MAR 2014 PM 7:11



USA | forever

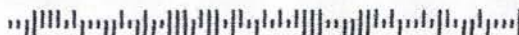
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

14 MAR 17 AM 10:16

RECEIVED-FPSC

32399085099



Fold Here



Tape

Fold Here



Shawna Senko

From: Ruth McHargue
Sent: Friday, March 14, 2014 11:59 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130210
Attachments: FAX-2014-03-12 22_51_13.tif

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, March 13, 2014 9:27 AM
To: Ruth McHargue
Subject: To CLK Docket 130210

Copy on file, see 1141420C. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Wednesday, March 12, 2014 10:51 PM
To: Consumer Contact
Subject: FPSC , 3 page(s)

New Fax Received!

You have received a 3 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

March 12/14

PROPOSAL

It should be noted that part of Swiss Golf and Tennis and Hidden Golf is within the jurisdiction of the City of Winter Haven. Those residents receive city water. Their systems are divided by two meters, one for irrigation and one for water and sewer. Their water receipts indicate a fairly equal use of each, i.e. 50% water for irrigation and 50% to the household.

It should be noted that the residents of Swiss Golf and Tennis and Hidden Golf within the jurisdiction of Winter Haven, while on vacation (up north for 6 to 7 months), their water and sewer is on vacation and pay approximately \$3.50/1,000 gallon for irrigation and a vacation fee for water of \$8.00/month

Over 50% of the residents reside in the park only 5 or 6 months and many of the residents have only one individual residing there. Based on these facts, the petitioner's water and sewer charges should be ~~cut in half~~.

SUBSTANTIALLY REDUCED

G. WALFORD

[Signature]

PRESIDENT H.O.A.

HIDDEN GOLF.

Copy Geo
2/19/14 Faxed

Tom and Bev Williams
788 Nine Iron Ct.
Winter Haven, FL 33881

February 18, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Ref: Docket No. 130210-WS

Commissioners:

I'm writing to express my concerns regarding the referenced docket. It's a request that could increase my cost of water and wastewater service cost by over two and one half times. That's based on my use of 8000 gallons of water per month, which is at or below my average.

My comments involve these issues:

1. The increase requested is excessive. There have been no significant natural or economic events that would necessitate an increase of this percentage.
2. It does not seem right that I am being charged a wastewater charge for water that is being used to water my lawn, which is required by park management. My lot is on an outside corner, making it somewhat triangular in shape. My frontage at the road is about 50 ft., which may be typical of other lots. At the back of the lot, it is approximately 150 ft. I have six sprinkler zones, while the average for rectangular lots is three or four zones, with fewer heads per zone.
3. This is a "55 plus" park, meaning that almost all residents are senior citizens, living on limited incomes, many on Social Security only.
4. I have read the January 14, 2014 preliminary memorandum. While much of it is confusing to a layman, one thing caught my attention. On page 3, in the first paragraph under the chart, it says "CHC filed for a staff-assisted rate case during 2007 in Docket No. 070415-WS. The staff's preliminary report from that case indicated net overearnings and recommended the overearnings be applied to an aggressive meter change-out program. On February 8, 2008 the Company withdrew its application for staff assistance and the docket was closed". I'm not sure how "net overearnings" in 2007 could become a net loss of almost \$85,000 in six years without a significant event.

Here are my calculations. Currently I am paying a flat rate of \$15.71 per month for water and wastewater for up to 8000 gallons per month. I feel this is reasonable, although a modest increase would be understandable.

Under the proposal, I would be paying a Base Facility Charge of \$4.68 plus \$6.70 (5 times \$1.34) for the first 5000 gallons, plus \$6.39 (3 times \$2.13) for the remaining 3000 gallons. The Base Charge plus the first 5000 gallons plus the additional 3000 gallons computes to a total of \$17.77 for 8000 gallons of water. That's for the water only; more than 13 per cent more than I'm now paying for water and wastewater.

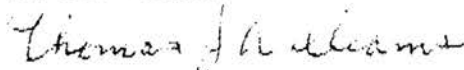
In addition to the charge for water, I would be paying a Base Facility Charge of \$8.34 plus \$15.12 (8 times \$1.89) for a total for wastewater of \$23.46. That's for wastewater only; more than 60 per cent more than I'm now paying for water and wastewater.

The proposed total I would be paying for using 8000 gallons of water per month is \$41.23. I am currently paying \$15.71. That's over 2.6 times what I'm now paying. It's an increase of over 160 per cent.

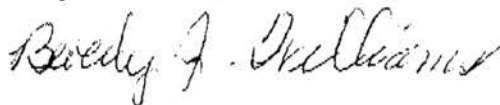
I feel that is extremely excessive.

Thank you for your time.

Thomas J. Williams



Beverly J. Williams



Shawna Senko

From: Ruth McHargue
Sent: Friday, March 14, 2014 11:49 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130210
Attachments: FAX-2014-02-19 20_31_22.tif

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, February 20, 2014 8:35 AM
To: Ruth McHargue
Subject: To CLK Docket 130210

Copy on file, see 1139381C. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Wednesday, February 19, 2014 8:31 PM
To: Consumer Contact
Subject: FPSC , 1 page(s)

New Fax Received!

You have received a 1 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Application for increase in water rates in Polk County by
CHC VII, Ltd.

DOCKET NO. 130210-WS

Name FRANK ROSS
Address 843 NINE IRON CT.
WINTER HAVEN FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I BELIVE THAT THE WASTE WATER CHARGE IS EXORBERANT! I HAVE NO WASHING MACHINE OR DISH WASHER SO ONLY WASTE IS TOILET AND SINK FOR 2 PEOPLE, THE REST OF THE WATER GOES ON THE LAWN, AND THEN ONLY DURING THE DAY SEASON. 3/4 OF THE WATER DOES "NOT" GO TO WASTE WATER!
I AM A CO-OP ORIGINAL OWNER AND AM GRAND FATHERED SO WHEN I AM GONE 7 MONTHS A YEAR I DO NOT PAY WASTE WATER THE WATER IS OFF TO THE HOUSE.
THIS IS IN MY RENTAL AGREEMENT WITH C.R.F. NO WASTE WATER CHARGE WHEN NOT HERE FOR MORE THAN 30 DAYS!!

Fold and tape -- see back for address

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Shawna Senko

From: Ruth McHargue
Sent: Friday, March 14, 2014 11:47 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130210
Attachments: FPSC , 3 page(s); Docket Number 130210-ws

[Customer correspondence](#)

From: Diane Hood
Sent: Tuesday, February 18, 2014 8:54 AM
To: Ruth McHargue
Subject: To CLK Docket 130210

These have been entered as info requests to docket 130210, WS-816, PR68. DHood

Shawna Senko

From: PSC Fax Server <Fax@psc.state.fl.us>
Sent: Monday, February 17, 2014 9:53 PM
To: Consumer Contact
Subject: FPSC , 3 page(s)
Attachments: FAX-2014-02-17 21_52_34.tif

New Fax Received!

You have received a 3 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name

Don Taylor

Address

523 Century Dr

Winterhaven FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

CHC Request appears to be an extremely high increase at this time. No increase in 19 years. Any increase should reflect actual usage for both water and waste water/sewage which would require separate waste water/sewage meters be installed.

Today we pay a monthly fee all twelve months of the year. We shouldn't have to pay an 164% increase in those fees.

Many of our residents are on fixed or limited incomes, and can't afford their rate increase request.

We are relying on you to do what is right in this case.

Fold and tape -- see back for address

Thank you

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Don Taylor

Application for increase in water rates in Polk County by
CHC VII, Ltd.

DOCKET NO. 130210-WS

Name BARBARA BEAULIEU
Address 727 CENTURY LN.
WINTER HAVEN, FL. 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I cannot drink the water.
I have to buy bottled water so
you should not go up in the
price of water.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name WAYNE JOHNSON
Address 504 CENTURY DR
WINTER HAVEN, FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

WITH REFERENCE TO DOCKET NO 130210-WS.
WE LIVE IN A \$5 AND OLDER COMMUNITY. MOST
RESIDENTS LIVE ON A FIXED INCOME AND THIS RATE HIKE
WOULD CREATE UNNECESSARY HARDSHIP ON THESE RESIDENTS.
WE FEEL THIS INCREASE IS NOT NECESSARY. THE FEES
ARE EXORBITANT AND UNWARRANTED. THIS CHANGE IN
RATES SHOULD BE RECONSIDERED.

Fold and tape -- see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Shawna Senko

From: MURRAY & LIZ <mmcisaac2@tampabay.rr.com>
Sent: Monday, February 17, 2014 9:03 PM
To: Consumer Contact
Subject: Docket Number 130210-ws
Attachments: water rates.rtf

Please find attached my thoughts and concerns re the above docket number.

TO: Florida Public Service Commission

FROM: Murray McIsaac (58 Greenview Dr.)

SUBJECT: Docket No. 130210-ws

DATE: Feb 18,2014

I am writing to express my view regarding the application for a 162% rate increase for water and sewer in SG&T by CHC V11 Ltd.

First it is worth noting the current water supply, while safe for consumption, tastes so bad my wife and I are unable to drink it without incurring the expense of our own in house filter. When we have company we buy bottled water because they can't drink it.

However more to the issue I submit three thoughts for your consideration:

1) An increase of 162% in today's economy is extremely unreasonable. The fact that CHC V11 has not had a successful rate application since 1999 and PERHAPS is not being fully compensated for their water/sewer costs does not justify correcting the short fall in one rate jump.

Since there does not appear to be a natural or catastrophic event to justify such an increase, it would appear the cost/rev relationship of water/sewer was well known to CHC V11 over the years. With this assumption a gradual increase to cost recovery would be a more reasonable approach.

2) We have been informed CHC V11 is experiencing a +/- \$80K annual revenue short fall re water/sewer costs while this rate application would generate a +/- \$270k annual increase. Assuming water/sewer is a cost center vs a profit center (our lot rent is the profit center) this increase is very hard to rationalize.

3) My final thoughts involve water/sewer consumption. We are obligated by CHC V11 to maintain the property we rent to a certain standard. While I fully support this obligation most of my water usage is consumed by watering the lawn to ensure the standard is met. (a park full of dead lawns is naturally unacceptable).

Keeping the properties presentable is a benefit to the unit owners (renters) as well as the property owner (CHC V11). This lawn maintenance represents more than 50% of my water consumption as I am a part time resident with full time lawn care. I feel this joint benefit should be reflected when setting consumption philosophy and rates.

A final thought with reference to water/sewer consumption....I have been assured the water/sewer used by CHC V11 in common areas, golf course maintenance and the club houses are separately metered and as such are paid for in our lot rent.

In summary I submit: 1) The current rate application is excessive. 2) Water/sewer should be a cost center not a profit center. 3) The Public Service Commission should monitor CHC V11 Ltd.'s ongoing costs and significant capital expenditures for reasonableness and to ensure they benefit the rate payers (renters).

Thank you for the opportunity to submit my thoughts for your consideration.

Shawna Senko

From: Ruth McHargue
Sent: Friday, March 14, 2014 11:52 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 130210

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, February 24, 2014 8:14 AM
To: Ruth McHargue
Subject: To CLK Docket 130210

Copy on file, see 1139621. DHood

-----Original Message-----

From: PSC Fax Server [<mailto:Fax@psc.state.fl.us>]
Sent: Sunday, February 23, 2014 10:21 AM
To: Consumer Contact
Subject: FPSC , 1 page(s)

New Fax Received!

You have received a 1 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

Application for increase in water rates in Polk County by

CHC VII, Ltd.DOCKET NO. 130210-WS

Name ERVIN FITZKE
Address 92 GREENVIEW DRIVE
WINTER HAVEN 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

When this issue was first presented, it raised one question: Why is our increase necessary and why an increase from \$15.71 to \$41.23 per month?

Nothing affecting our water has changed. There have been no natural or other disasters impacting cost or supply. We pay the utility for waste water to water our landscaping as required by park management.

Many of us are older folks living on fixed incomes which makes any additional expense difficult to pay.

So - Why is it necessary to increase the water fee at all? - let alone from \$15.71 to \$41.23 (more than double)?

Fold and tape -- see back for address

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Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name Heun + Nancy Stock
Address 184 S. Fairway Cir
Winter Haven FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
To whom it may concern.
My wife and I have been living in Snow Golf + Tennis for 10 years + we live on a fixed income. We realize we have not had a water increase in this time but we have not exceeded our water limits either. It does seem there is about a 40% water shortage which no one seems to know where its going? We don't feel this 160% increase is warranted or is fair to people that are just making end meet as it is. Everything is starting to cost more with medical charging and costing more and its harder to get by now.
Please take take these factors into consideration
Thank you

Fold and tape -- see back for address

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Kevin & Nancy Stock
184 S Fairway Cir
Winter Haven, FL 33881

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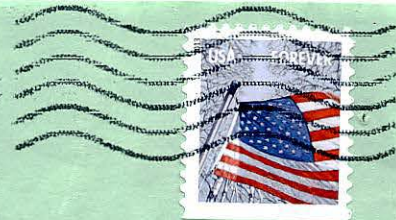
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COMMISSION
CLERK

DISTRIBUTION CENTER

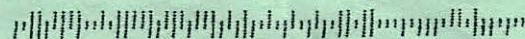
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TAMPA FL 335
SAINT PETERSBURG FL
10 MAR 2014 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

Name Anne HARMER

Address 725 Century Lane
Winter Haven FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

As a senior citizen who spends 6 months or less in Florida, I am opposed to the increase in water rates as outlined in the proposal of Docket No 130210-WS. The rate increase as proposed would amount to approximately 160% of the current rates. In addition, the quality and quantity of the water has not improved since I became a resident in the Park. I realize that the rates have remained unchanged since the Park was developed. And probably should have been periodically renewed. This leads me to believe that a surplus was available from prior years to offset current losses, but it does not seem necessary to recoup losses all in one year. I think the issue needs to be reviewed & amended to a more reasonable increase should a change be required. Anne Harmer

Fold and tape - see back for address
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725 Century Lane
Winter Haven
FL 33881

TAMPA FL 335
SAINT PETERSBURG FL
11 MAR 2014 PM 2:1

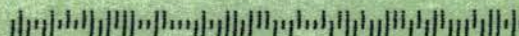
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CLERK

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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Paula Nestor
904 Bunker Circle
Winter Haven, FL 33881
518-796-8365
February 24, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
14 MAR 13 AM 9:19
COMMISSION
CLERK

RE: Docket number 130210-WS

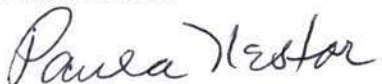
Ladies and Gentlemen:

As a resident of Hidden Golf mobile home park, I was more than floored when I received a letter outlining the cost increases requested by CRF for water and sewer. It has been indicated to us that in a typical case, the total increase for the year would be around \$306 per year. Please keep in mind that this is a 55+ park and is, therefore, populated mostly by people on a fixed income. Yes, we are aware that costs are increasing across the board. Everything is on the rise but an increase of 162% for water and sewer costs is prohibitive.

I also understand that the figures on which this rate increase are based are in error. Please revisit this. The method by which we are charged for water and sewer as of now is simple and straightforward. Why substitute a more complicated system which would in the long run cost more to administer?

Thanks you for your consideration,

Paula Nestor



James Nestor

Licensed Land Surveyor
P.O. Box 403
Chestertown, NY 12817

TAMPA FL 335
SAINT PETERSBURG FL
11 MAR 2014 PM 21

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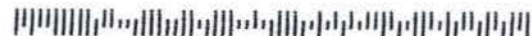
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Tallahassee, FL 32399-0850

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Application for increase in water rates in Polk County by

CHC VII. LTD. DOCKET NO. 130210-WS

NAME_Sandra and Joseph Varescak 863-293-9743

ADDRESS 421 Tennis Ln. Winter Haven, Fl. 33881

RECEIVED FPSC
14 MAR 10 AM 9:28
COMMISSION
CLERK

Dear Sirs,

We do have an agreement with CRF that our rates are set for the year. I do not understand why

Florida Public Service has anything to do with a private well and septic. Our rate of 0-8,000

gallons are \$15.71. This is also including the septic charges. A lot of this water goes into the ground watering our lawns. Also we pay this the four to six months that we are not here using this water.

I understand that our Park, Swiss Golf and Tennis is one of CRF's most profitable parks. But they are not happy and always trying to change things even though we have a Prospectus and a rental agreement. We cannot afford the great expensive Lawyers as they can. How are they allowed to do this.

I heard we will be paying about \$40.00 extra monthly. Will this be while we aren't even here? What about fairness to his loyal renters. CRF has taken away our employee that used to keep up the flowers and the beautification of his Park. They don't even do that because the renters do it for them.

Also the addition of the Dog Park done by the renters has added a great deal of Value and appeal to the Value of his park. Then they also take houses in for down payment for a house in Vienna Square then They stick it to us again by selling this house for a lot less than our houses are worth which in turn Lowers the value of our house. I feel they are taking advantage of us in so many ways. What can we do about this? Now raising our water rates is really taking advantage of us.

We will find it a hardship to pay this extra. Our medicines are very high. Just one of mine is \$1000.00 for three months and two others are nearly that much.

Please let us know how they are able to do this?

Respectively submitted,

Joseph R Varescak Sandra Varescak 3-1-14

Joseph and Sandra Varescak

Application for increase in water rates in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

RECEIVED-FPSC
14 MAR 10 AM 9:31
COMMISSION
CLERK

Name Robert Harper

Address 254 Fairway

Winter Haven, Fl. 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I don't have a problem with an increase, but based on the figures that were provided to us, they are asking for an increase that calculates to 162%! That seems very excessive.

We have a problem staying within the \$8,000 per month allotted now - just lowering the amount to \$5,000 per month would result in an increase for us.

I wonder how much of that \$4,000 loss they are claiming is the result of watering the golf course and the common areas, and our use of sprinklers for our lawns which is mandatory.

Please keep in mind we are senior citizens living on a fixed income.

Fold and tape -- see back for address

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Thank you for your attention
Robert Harper



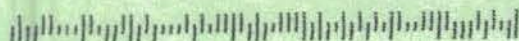
Mr. Robert Harper
254 Fairway Cir
Winter Haven, FL 33881

TAMPA FL 335
SAINT PETERSBURG FL
08 MAR 2014 PM 1 L



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14 MAR 10 AM 9:30

COMMISSION
CLERK

Application for increase in water rates in Polk County by
CHC VII, Ltd.

DOCKET NO. 130210-WS

Name Elwood Speakman
Address 464 Putter Circle
Winter Haven, FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am a 10 year resident of Swiss Golf 2 Tennis. The rate increase requested by CRF is both unreasonable and unjustified. CRF asks for an increase of 150% generating \$270,000 in fees for CRF which they say is needed to cover a loss of \$84,000. A rate increase such as this is extreme. Further, CRF cannot account for a 40% loss in water supply. I know utility companies commonly cannot account for all water loss and 10% not accounted for is common.

In conclusion, an increase is due but certainly not one of the magnitude CRF is requesting. Their reasons for the increase are backed by poor reasoning and lack of concern for their constituents.

Fold and tape -- see back for address

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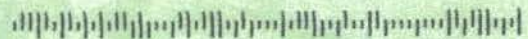
Elwood and Kay Speakman
464 Putter Circle
Winter Haven, Florida 33881

TAMPA FL 335
SAINT PETERSBURG FL
15 MAR 2014 PM 9 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399085099



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Application for increase in water rates in Polk County by
CHC VII, Ltd.

DOCKET NO. 130210-WS

RECEIVED-FPSC
14 MAR 10 AM 9:31
COMMISSION
CLERK

Name ROBERT KEARNEY
Address 27 MARINA DR.
WINTER HAVEN, FL 33881

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

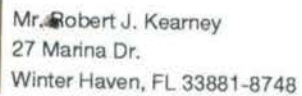
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*The suggested rate increase
that you have suggested would
create major problems for our
residents. We are all retired, on
fixed income.*

Fold and tape -- see back for address

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ST. PETERSBURG FL 335
06 MAR 2014 PM 6 L



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Tallahassee, FL 32399-0850

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March 6, 2014

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, Florida 323900-0850

Subject: Rate request by CRF CORP re: Swiss Golf & Tennis & Hidden Golf Club

CRF has stated that the years loss is \$84,681. based on the current payment of \$15.71 per month for water/sewer service. As an owner in Swiss Golf & Tennis Club for the past 18 years, this request does not surprise me. *We believe* there should be some sort of increase for this service, however, it should not be to a monthly fee of \$41.23 as suggested!

We assume that all, or most of the people who make their home here, are all retired and on a very fixed income, therefore, the suggested monthly fee seems to be over-kill. as it raises CRF income by \$270,000 per year (which is a raise of 162 percent).

Since the community is approximately 25 years old, the well & all the equipment to provide the service is most likely to need significant maintenance or up-grading costs. CRF seems to have been started as a lot rental (which is increased each year) operation and no thought of higher future cost was presented or was drastically under-stated.

We request your Commission to re-think the rate increase for water/sewer service to a more realistic per month calculation.

Thank you for this opportunity to comment.

Eugene E. Martin
Donna M. Martin

Eugene E/Donna M. Martin
402 Tennis Lane
Winter Haven, Florida 33881

RECEIVED-FPSC
14 MAR 10 AM 9:28
COMMISSION
CLERK

RECEIVED-FPSC
14 MAR 10 AM 9:28
COMMISSION
CLERK

3/6/14

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

RE: Document # 130210-WS
Proposed rate increase
Swiss Golf & Tennis Winter Haven FL

To Whom it May Concern:

It has come to our attention of the proposed rate increase. We feel this is extremely too much.

We live in Maryland and unlike "snowbirds", we come down several times during the year, but no set dates. We would be paying as if we lived there year round., so the increase for us would be a lot.

We are required to water the lawn, even while away. Unlike people who live there, they know if the lawn needs watering or not, we have to set the timer and let it run whether it needs or not.

We ask for you to reconsider this increase. We are still trying to get over/through the recession.

Thank you for your consideration.



Cynthia & Tim O'Connor
444 Tennis Ln
Winter Haven, FL 33881

MAIL: PO Box 186
Bryans Road, MD 20616

Florida Public Service Commission

March 2, 2014

Office of Commission Clerk

2540 Shumard Oak Blvd

Tallahassee, Florida 32399 0850

Re: CHCVII Ltd - Water sewer rate increase

Document # 130210-WS

To Whom it may concern;

In response to the 162% water/sewer rate increase, we present the following for consideration to the PSC board.

First, we ask your indulgence into the current rate in that we pay for all water consumption, which includes sewer, even tho an estimated 2000 to 2500 gals. Per month goes on the lawn. We argue that any utility will deduct the sprinkler quantity from any sewer charge. Unless, of course, if nobody questions it, as we are doing. Second, with a flagrant an increase as this is, they intend to continue this practice of charging for sewage based on the full amount of water consumed.(8000 gals) Third, Nobody here in this community has yet to receive any breakdown of water consumption by the various users. IE; clubhouses, area beautification, golf course, restaurant, etc. There has never been any indication as to the breakdown of charges between the homeowner and golf fees for water usage. Shouldn't golf fees pay for course water? Not for you to answer, but for CHC to respond to. Also, they claim a financial loss on the water sewer operation. However, they have apparently not considered submitting an audit of said operation. So how do we know?

Our suggestion is to avoid all the confusion and install an electronic meter, read monthly and submit an invoice, just like any utility, provide an allotment for lawn water based on an average lawn usage rate, to make it fair and equitable. Additionally, what changes, upgrades and approvals are planned with this large an increase in charges? Such as alleviating the smell emanating from the pond?

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14 MAR 10 AM 9:29
COMMISSION
CLERK

And cleaning up the what appears to be sand that is quickly plugging various users filters. (like plugging new filters after only 2 weeks of usage). And repairing or redoing sewer lines that were installed with (according to Roto Rooter type cleanout specialist) sharp 90 degree elbows rather than sweep ells. Thus, having an easy tendency to plug up.

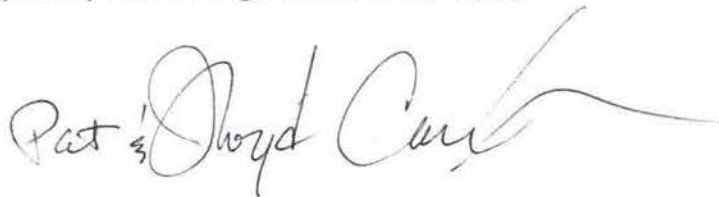
We believe that CHC VII Corporation should be more forthcoming in their analysis as to how the system should be set up and charged on a fair and equitable basis.

Again, if you are going to allow a separate sewer charge, then base it only on the house water consumed. And for us winter residents, that would mean no charge for water and sewer while we are out of territory with the water physically shut off at the house. We should only be charged for water consumption for sprinkler during the summer months in the future as well as currently. Please also keep in mind that many retirees in this community are on a minimally fixed income and a increase of this size becomes a further hardship. The requested increase is not justified.

We respectfully request your indulgence in a fair rate.

Thank You

Pat/Floyd Carlson

A handwritten signature in cursive script that reads "Pat & Floyd Carlson". The signature is written in dark ink and is positioned to the right of the printed name "Pat/Floyd Carlson".

Swiss Golf & Tennis

Winter Haven

CARLSON
445 TENNIS LANE
WINTER HAVEN FL
33881

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14 MAR 10 AM 6:04

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07 MAR 2014 PM 1 L



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OFFICE of Commission Clerk

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TALLAHASSEE FL

32399085099

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