BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION HEARING

TO

UTILITIES INC.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 120161-WS

ANALYSIS OF UTILITIES, INC.'S FINANCIAL ACCOUNTING AND CUSTOMER SERVICE COMPUTER SYSTEM.

ISSUED: April 24, 2014

NOTICE IS HEREBY GIVEN that a hearing will be held before the Florida Public Service Commission regarding the application of Utilities Inc., for the Commission's analysis of Utilities Inc.'s financial accounting and customer service computer system, at the following time and place:

Wednesday, May 14, 2014, 9:30 a.m. 4075 Esplanade Way 148 Betty Easley Conference Center Tallahassee, FL 32399

The hearing may be adjourned early if all testimony is concluded.

All customers wishing to testify are urged to be present at the beginning of the sessions, since the sessions may be adjourned early if no customers are present. By providing customer testimony, a person does not become a party to the proceeding. To become an official party of record, you must file a Petition for Intervention at least five days before the final hearing, pursuant to the requirements contained in Rule 25-22.039, Florida Administrative Code.

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PURPOSE AND PROCEDURE

The purpose of this hearing is to consider the petition of Utilities Inc., for an analysis of Utilities Inc.'s financial accounting and customer service computer system, and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement.

At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties at the prehearing conference held on Tuesday, April 29, 2014. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

EMERGENCY CANCELLATION OF HEARING

If settlement of the case or a named storm or other disaster requires cancellation of the hearing, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the hearing will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter by the provisions of Sections 367.081, 367.0816, 367.082, 367.091 and 367.101, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

APPLICABLE STATUTES AND RULES

Sections 367.081, 367.0816, 367.082, 367.091 and 367.101, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk

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no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

By DIRECTION of the Florida Public Service Commission this 24th day of April, 2014.

Carlotta & Stauffer

Commission Clerk

Florida Public Service Commission 2540 Shumard Oak Boulevard

Tallahassee, Florida 32399

(850) 413-6770

www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

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