State of Florida



Hublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

June 6, 2014

TO:

John Barraco, OPS Law Clerk, Office of the General Counsel

FROM:

Sakina Deas, Research Assistant, Office of Telecommunications & D.

RE:

Recommendation to Office of the General Counsel - Docket No. 140108-TX - Petition for

review and reversal of Neustar's denial of growth numbering resources in the Panama City

rate center, by Knology of Florida, Inc. d/b/a WOW! Internet, Cable and Phone.

On May 15, 2014, Knology of Florida, Inc. d/b/a WOW! Internet, Cable and Phone (Knology) filed a request for additional numbering resources from the Number Pooling Administrator (Neustar) for the Panama City rate center. Knology requested one full NXX to provide a Local Rounting Number (LRN) for the installation of a new switch in the Panama City (PCBHFLANGT0) rate center. On May 15, 2014, Knology's request for additional numbering resources was denied because it did not meet the utilization criteria.

On May 27, 2014, Knology filed a petition requesting that the Commission overturn Neustar's decision. In accordance with Section 2.07C.5.e of the Administrative Procedures Manual (APM), staff has examined the Knology petition and has determined the following:

- 1) The carrier has demonstrated that it has customers in need of numbering resources;
- 2) The carrier has shown that it will be unable to provide services to these potential customers because of Neustar's denial of the numbering resources; and
- 3) Customers will not be able to obtain service from the provider of his/her choice because the carrier does not have the numbers available.

Since the three criteria of Section 2.07C.5.e of the APM have been met, please prepare an administrative Proposed Agency Action Order to be issued within seven business days of this memorandum (June 17, 2014), as outlined in the APM expedited code denial process. Neustar should be directed to provide Knology the needed numbering resources to meet its customer's LRN needs in the Panama City (PCBHFLANGT0) rate center. Please allow staff assigned to the docket to review the Order before it is issued. If you have any questions, please call Sakina Deas at (850) 413-6504.

cc:

Office of Telecommunications (Casey)

Office of General Counsel (A. Teitzman)

Office of Commission Clerk (Docket No. 140108-TX)