Shawna Senko

From: Berlin, Susan [GA] <Susan.Berlin@sprint.com>

Sent: Tuesday, June 17, 2014 2:44 PM

To: Filings@psc.state.fl.us

Cc: Marsha Rule

Subject: Docket No. 140119-TP

Attachments: FL 481 Filing.pdf

Susan J. Berlin Sprint 3065 Akers Mill Rd., SE Atlanta, Georgia 30339

(404) 649-8983

susan.berlin@sprint.com

Docket No. 140119-TP

Filed on behalf of Virgin Mobile USA, L.P.

Pages: 16

Virgin Mobile FCC Form 481

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Susan J. Berlin Counsel, Regulatory Affairs

Sprint Nextel GAATLD0704 3065 Akers Mill Road, S.E., 7th Floor Atlanta, Georgia 30339

June 17, 2014

VIA E-FILE

Carlotta Stauffer Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re:

Virgin Mobile USA L.P. FCC Form 481

Docket No. 140119-TP

Dear Ms. Stauffer:

Attached please find the FCC Form 481 for Florida for Virgin Mobile USA, L.P. Please let me know if you have any questions about this.

Thank you for your help.

Sincerely,

s/ Susan J. Berlin

cc: Marsha Rule Attachment

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Forr OM8 Co July 2013	ntrol No. 3060-0986/OMB Control	No. 3060-0819
<010>	Study Area Code	219012			
<015>	Study Area Name	Virgin Mobile USA LP			
<020>	Program Year	2015			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9137626107 ext.	-		
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sprint	com		
				54.313	54.422
ANNUA	AL REPORTING FOR ALL CARRIERS			Completion Required	Completion Required
				(check box wi	
<100>	Service Quality Improvement Reporting	(co.	mplete attached worksheet)	Ļ	131115
	Outage Reporting (voice)	•	mplete attached worksheet)		<u></u>
<210> <300>	Unfulfilled Service Requests (voice)	outages to report			
\300>	Official field Service Requests (Voice)				
<310>	Detail on Attempts (voice)				11111
			(attac	h descriptive document)	
J220-	(Infulfilled Coming Comments than 1)				
<320>	Unfulfilled Service Requests (broadband)			<u> </u>	
<330>	Detail on Attempts (broadband)				
			fatta	ch descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)		5		
<410>	Fixed			<u> </u>	
<420>	Mobile				
<430> <440>	Number of Complaints per 1,000 customers (broad)	band)			181111
<450>	Mobile				1.1
<500>	Service Quality Standards & Consumer Protection R	ules Compliance (c	heck to indicate certification)		
<510>			(attached descriptive docume	91)]
					
<600>	Functionality in Emergency Situations		back to indicate antifficial		1
-000>	and the series general statements	- tc	heck to indicate certification)		J
		fat	tached descriptive document)		
<610>					
<700>	Company Price Offerings (voice)		omplete attached worksheet)		111650
<710>			omplete attached worksheet)		aries.
<800>	Operating Companies and Affiliates		omplete attached worksheet)		/
	Tribal Land Offerings (Y/N)?		omplete attached worksheet)		in the
<1000>	Voice Services Rate Comparability		heck to indicate certification)		
<1010		6	attach descriptive document)		
≥1100·	Terrestrial Rackhaul (V/M)		abada tau		
<1100)	> Terrestrial Backhaul (Y/N)?	(if not,	check to indicate certification)		
<1110>	Terms and Condition for Lifeline Customers		complete attached worksheet)		
~120U>	Price Cap Carriers, Proceed to Price Cap Additional		complete attached worksheet)	N. C. S. S. C.	¥1
	Including Rate-of-Return Carriers affiliated with Pi		-		
<2000>			heck to indicate certification)		MILL
<2005>			omplete attached worksheet)		
<3000>	Rate of Return Carriers, Proceed to ROR Additional		<u>et</u> heck to indicate certification)		STEELS ST
<3005>			omplete attached worksheet)		11111

(100) Se	rvice Quality Improvement Reporting	Wilder Park Harris Andrew	FCC Form 481
Data Co	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	219012	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancasterwaprint.com	
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O	
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes / no)	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § $54.202(a)$ "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	9.	
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only	company is a	
	required to address voice telephony service.		
	Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ine	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received	 1	
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext
<035>	Contact Telephone Number - Number of person identified in data line <030>	

<220>

RS ence Ou											
ence ou	Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	<g>Service Outage Resolution</g>	Preventative Procedures
										The state of the s	
								<u> </u>			
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						-					
							-				
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. "											
								1			
							Customers	Customers (Yes / No)	Customers (Yes / No) all that apply)	Customers (Yes / No) all that apply) (Yes / No)	Customers (Yes / No) all that apply) (Yes / No) Resolution

TEV-201	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0936/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	219012	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 exc.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge		

ca]	> BENEVICE	<2>	<a3></a3>	<b1></b1>		d∌	<b4></b4>	45>	(0
Stat	te Exc	hange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Androw M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaaterasprint.com

qi>	<a>><a>>	 	(DZ)		<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
		+		 	-			
		751.						
		-	<u> </u>	ļ.				
376		+						
	-	-		-				
		 						
		+		 				
					-			
				 				
	 			 		 		

	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	219012		
<015>	Study Area Name	Virgin Mobile	USA 1.P	
<020>	Program Year	2015		······································
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lar	ncaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 e		
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lanca	ster#sprint.com	
<810>	Reporting Carrier Virgin Mobile USA LP		<u>.</u>	
<811>	Holding Company Softbank Corp.			
<812>	Operating Company			
<813>	Calaboration (also	and the same	92	
	Affiliates		SAC	Doing Business As Company or Brand Designation
		See att	ached workshe	et
				<u> </u>
	· · · · · · · · · · · · · · · · · · ·			
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	<u> </u>			
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CONTRACTOR AND ADMINISTRATION OF THE PARTY O	bal Lands Reporting lection Form			FCC Form 481	86/OMB Control No. 3060-0819
ata Con	eccorrosm			July 2013	BOYOMB CONGOTAG: SOCO-OSZ
<010>	Study Area Code	219012			
<015>	Study Area Name	Virgin Mobil	la USA CP		
<020>	Program Year	2015			·
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. L			
<035>	Contact Telephone Number - Number of person identified in data line <		oxt.		
<039>	Contact Email Address - Email Address of person identified in data line <	030> andy.m.lane	actersaprint.com		
<910>	Tribal Land(s) on which ETC Serves				
1716	• .				
<920>	Tribal Government Engagement Obligation				
			Name of Att	tached Document	
to confi demons	company serves Tribal lands, please select (Yes, No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select (Yes,No, NA)			
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.				
<922>	Feasibility and sustainability planning;				
<923>	Marketing services in a culturally sensitive manner;				
<924>	Compliance with Rights of way processes				
<925>	Compliance with Land Use permitting requirements				
<926>	Compliance with Facilities Siting rules				
927>	Compliance with Environmental Review processes				
3217	Compliance with Cultural Preservation review processes	\vdash			
<928>					

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	219012		
<015>	Study Area Name	Virgin Mobile USA LP		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew H. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster*sprint.com		
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			

Lifeline Data Col	erms and Condition for Lifeline Customers lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <03	
<039>	Contact Email Address - Email Address of person identified in data line <0	30> andy.m.lancaster#sprint.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of Attached Document
<1220>	Link to Public Website HTTP	
or the we	theck these boxes below to confirm that the attached document(s), on line 1210, absite listed, on line 1220, contains the required information pursuant to 2(a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,]
<1222>	Details on the number of minutes provided as part of the plan,	
<1222> <1223>	Details on the number of minutes provided as part of the plan, Additional charges for toll calls, and rates for each such plan.	d =
	Section at a manage of manages provided as part of the pair,	d =

(2000) Pr	rice Cap Carrier Additional Documentation		Note that the second	and the same of the same of the same	neta disector e una contra
Westphyd59	lection Form			FCC Form 481	86/OMB Control No. 3060-0819
CONTRACTOR OF THE PARTY OF THE				July 2013	300/OMB CONTO NO. 3000-0819
including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			JUIY 2013	Unicated and April 2 and results
<010>	Study Area Code	219012			
<015>	Study Area Name	Virgin Mobile USA LP			•
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster			
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster=sprint.com		€ 0:	· · · · · · · · · · · · · · · · · · ·
CHECK t	he boxes below to note compliance as a recipient of Incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),(Connect America Phase II
	Incremental Connect America Phase I reporting				
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))				
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}				
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))				
<2012>	2013 Frozen Support Certification				
<2013>	2014 Frozen Support Certification				
<2014>	2015 Frozen Support Certification				
<2015>	2016 and future Frozen Support Certification				
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))				
<2016>	Certification Support Used to Build Broadband				
	Connect America Phase II Reporting (47 CFR § 54.313(e))		,,		
<2017>	3rd year Broadband Service Certification				
<2018>	5th year Broadband Service Certification				
<2019>	Interim Progress Certification				
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II suppor addresses of community anchor institutions to which began providi preceding calendar year.	t shall provide the number, names, and	ation		
				1	
<2021>	Interim Progress Community Anchor Institutions			ŀ	
				i	
				into a Baracina di Informazione	
		Nan	te or Attached Document L	isting Required Information	

TOPPLACE	ate Of Return Carrier Additional Documentation lection Form		FCC Form 481 CMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	219012	
<015>	Study Area Name	Virgin Mobile USA LP	
<0203	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.	
/392	Contact Email Address - Email Address of person identified in data line <0.30>	andy.m.lancasterwsprint.com	
CHÉCK	the boxes below to note compliance on its five year service quality plan (pursuan CFR § 34.313(f)(2), I further certify that th	nt to 47 CFR § \$4.202(a)) and, for privately held carriers, ensuring co ne information reported on this form and in the documents attache	
(1010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(1)(1)(1))		des
		Name of Attached Document Listing Required Informat	Rion
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54 313 (fX1)(s), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year	3012 contains the required information pursuant to asses of community anchor institutions to which began	
(3012)	Community Anchor Institutions [47 CFR § 54.313(f)(L)(iii)]		
		Name of Attached Document Listing Required Information	
	is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)[2]] If yes, does your company file the RUS annual report	{Yes/No} {Yes/No}	SE
Pleaso	check these boxes to confirm that the attached document(s), on line 3017	7. contains the required information oursuant to 6.54.313/0/23	compliance requires
	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	- I	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ish Flows	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	[Yes/No]	ን ()
,1	If the response is yes on line 3018, please check the boxes below to coolir myour submission, on line 3026 pursuant to § \$4.313(I)(2), contains		Windows State Control of the Control
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fi	ormat comparable to RUS Operating Report for Telecommunications	s 🗀
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows	
(3021)	Management letter issued by the Independent certified public accountant. that	performed the company's financial audit.	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § \$4.313(f)[2], contains:		
(3022)	Copy of their financial statement which has been subject to seview by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		
(3023)	Underlying information subjected to a review by an independent certified		
	public accountant		
(3024)		ash Flows	<u> </u>
	ř		
(3026)	Attach the worksheet listing required information		
	1		
	L	Name of Street and December 1 Street Broad and by	
		Name of Attached Document Listing Required Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Virgin Mobile USA LP Signature of Authorized Officer: Certified OnLine Date 06/10/2014 Printed name of Authorized Officer: Jay Franklin Title or position of Authorized Officer: 9137625987 ext. Study Area Code of Reporting Carrier: 219012 Filing Due Date for this form: 06/30/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	219012
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Au	ithorize an Agent to File Annual Reports for CAF or LI Re	ecipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports ar	my responsibilities include ensuring the accuracy of the annua	he information reported on behalf of the reporting carrier. I all data reporting requirements provided to the authorized
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:		Date:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	can be punished by fine or forfeiture under the Communications Act of 19 under Title 18 of the United States Code, 18 U.S.C. § 1001.	934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent 2	Authorized to File Annual Reports for CAF or LI Recipient	is on Behalf of Reporting Carrier
	orized to submit the annual reports for universal service support re reporting carrier; and, to the best of my knowledge, the information	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		3
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	



800) Op	erating Companies	AN PERSONAL	A THE RESIDENCE OF THE PARTY OF	FCC Form 481
ata Coll	ection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
				July 2013
<010>	Study Area Code	219012		
<015>	Study Area Name	Virgin Mobil	c USA LP	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. La	ncaster	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9137626107 e	xt.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lanca	ster#aprint.com	
<810>	Reporting Carrier Virgin Mobile USA LP			
<811>	Holding Company Softbank Corp.			
<812>	Operating Company			
<813>	dÞ	WIND STORY	<a2></a2>	(43)
	Affiliates		SAC	Doing Business As Company or Brand Designation
	Virgin Mobile USA LP		219012	Assurance Wireless
				11000001100
				
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