

FILED JUL 01, 2014 DOCUMENT NO. 03420-14 FPSC - COMMISSION CLERK

www.fairpoint.com 770 Elm Street Manchester NH 03103

RECEIVED-FPSC

June 30, 2014

RE:

14 JUL - 1 PM 3: 58

14 JUL - 1 AM 10: 26

COMMISSION

OFFICE OF TELECOMMUNICATIONS

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-085

REDACTED

Affidavit for High Cost Eligibility; Docket 140119-TP

Attached for filing in the above referenced docket, please find enclosed an affidavit testifying to the appropriate use of high cost funding for GTC, Inc. d/b/a FairPoint Communications and a copy of the FCC Form 481 required by the FCC to be filed with the state commissions.

Portions of this filing are being made confidentially in accordance with the Federal Communications Commission's (Commission) Third Protective Order, DA10-1749, released August 30, 2012. FairPoint also request protection from disclosure to the public by FCC Title 47 C.F.R §§ 0.457 and 1.459. This filing contains confidential information on outages, customer information by exchange, and information regarding FairPoint's past, present and future network deployment activities.

FairPoint requests confidential treatment of the detailed reporting of outages, which includes location, cause, duration and efforts taken to prevent further outages. FairPoint also request confidential treatment of the number of complaints per 1000. This information is competitively sensitive and is not normally released to the public; release of this information could give competitors an advantage in the markets described herein. Please note that section 4.2 of the Commission rules states that reports of service disruptions are "presumed to be confidential".

FairPoint also requests confidential treatment of its unfulfilled voice and broadband service requests. This information is competitively sensitive as it may provide an indication of where FairPoint may target future service expansion. This information is not normally released to the public; release of such sensitive data could give FairPoint's competitors an advantage in the markets described therein.

In addition, FairPoint requests confidential treatment of its broadband price offerings. While broadband price offerings may be publicly available on a targeted and localized basis, FairPoint does not make available a companywide description of its pricing across all markets, as contained in this report. This information is competitively sensitive as pricing is a key component of broadband competition and is not normally released to the public on this scale. Release of such sensitive data could give FairPoint competition an advantage in the markets contained herein.

Please contact Beth Westman at 207.535.4249 or bwestman@fairpoint.com with any questions or concerns regarding this filing.

Sincerely,

Ryan Taylor

Director Government Relations FairPoint Communications

P: 603-656-8102

AFFIDAVIT

BEFORE ME, the undersigned authority appeared Michael T. Skrivan, who deposed and said:

- 1. My name is Michael T. Skrivan. I am employed by GTC, Inc. d/b/a FairPoint Communications (the "Company") as its Vice President of Regulatory. I am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Florida Public Service Commission's certification as contemplated in 47 C.F.R. §54.314.
- 2. GTC, Inc. d/b/a FairPoint Communications hereby certifies that the federal high-cost universal service support the Company received in 2014 and will receive in 2015 was and will be used for the services and functionalities outlined in 47 C.F.R. §54.101(a), and that it will only use the federal high-cost support it receives for the provision, maintenance and upgrading of facilities and services for which such support is intended, consistent with section 254(e) of the Act.

FURTHER AFFIANT SAYETH NOT.

Michael T. Skrivan

Vice President of Regulatory

STATE OF MAINE

COUNTY OF CUMBERLAND

Acknowledged before me, a notary public for the state of Maine, this <u>a6th</u> day of June 2014, by Michael T. Skrivan, as Vice President of Regulatory, GTC, Inc. d/b/a FairPoint Communications, who is personally known to me or produced identification and who did take an oath.

Meolene F Cordice

NICOLINE F. CORDICE Notary Public, Maine My Commission Expires September 17, 2017 TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING RATE FLOOR DATA ON ITS OWN BEHALF:

Certification	of Officer as to the	he Accuracy of the Data Reported fo	r the Rate Floor Data
		ny responsibilities include ensuring the ac trmation reported on this form is accurate.	
m	Listing	Q ₁ , ·	
m	Listing land To	Skuvar	Date June 25,201
Name of Reporting Carrier See Attached Signature of authorized officer Printed name of authorized officer Michae	drail To	Skiwar	Date June 25,201
Signature of authorized officer Michael	elicul T e IT. Skrivan	Skuvar	Date June 25,201
Signature of authorized officer Mi	Circul T &	Skuvar	Date June 25,201

Study Area	Company
210291	GTC, Inc.
210339	St. Joe Communications, Inc.
421472	FairPoint Communications Missouri, Inc.
461835	Sunflower Telephone Company, Inc.
462192	Big Sandy Telecom, Inc.
462204	Columbine Telecom Company (f/k/a Columbine Acquisition Corp.)
431981	Chouteau Telephone Company
100025	Maine Telephone Company
143331	FairPoint Vermont, Inc.
145115	Telephone Operating Company of Vermont LLC
105111	Northern New England Telephone Operations LLC - Maine
100004	China Telephone Company

CC Fori	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 30 July 2013	560-0986/QMB Control No. 3050-0819
010>	Study Area Code	210291	PAIN TORRIBLEM IN	
015>	Study Area Name	GTC, INC.		
-	Program Year	2015		
030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo		· CONTRACT
035>	Contact Telephone Number: Number of the person Identified in data line <030>	2075354126 ext.	RED	ACTED
039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo@fairpoin	t.coa	54.313 54.422
NNUA	AL REPORTING FOR ALL CARRIERS		MANUAL TO THE PARTY OF T	Completion Completion Required Required (check box when complete)
100>	Service Quality Improvement Reporting		(complete attached worksheet)	
200> 210>	Outage Reporting (volce)	o outages to report	(complete attached worksheel)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
300>	Unfulfilled Service Requests (voice)			
310>	Detail on Attempts (voice)		(attach descript	ive document)
			胡果 性 人名 公司	V 11111
	Unfulfilled Service Requests (broadband)	THE RESERVE		MILLA
:330>	Detail on Attempts (broadband)		(attach descrip	ntive document)
<400>)		1111
<410>		DA STATE		V V
<420> <430>	Number of Complaints per 1,000 customers (broad	dband)		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<440> <450>	Mobile 0.0 Conico Quality Standards & Consumer Protection	Rules Compliance	(check to indicate certification)	_
<500>	210291PL510.pdf	•		
<510>	TO THE PARTY OF TH		(attached descriptive document)	1 1
500	Functionality in Emergency Situations		(check to Indicate certification)	1 1
<600	210291f1610.pdf			7 7
<610	,		(ottoched descriptive document)	
<700			(complete attached worksheet)	
<710	> Company Price Offerings (broadband)		(complete attached worksheet)	
<800			(complete attached worksheet) (if yes, complete attached worksheet)	1 Milli
	> Tribal Land Offerings (Y/N)? > Voice Services Rate Comparability		(check to Indicate certification)	
<101	1010 Voice Service Rate Comparability.pdf		(attach descriptive document)	
>101			125 (0.11) (0.11) (0.11)	(A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
<110	0> Terrestrial Backhaul (Y/N)?		(if not, check to indicate certification) (complete attached worksheet)	
<111 <120	0> Terms and Condition for Lifeline Customers		(complete attached worksheet)	V VIIII
	Price Cap Carriers, Proceed to Price Cap Addition	al Documentation W	/orksheet	
-100	Including Rate-of-Return Carriers offiliated with	Price Cap Local Exch	ange Carriers (check to indicate certification)	
<2000	5>		(complete attached worksheet)	
-200	Rate of Return Carriers, Proceed to ROR Addition	nal Documentation V	Vorksheet	
<300	0>		(check to indicate certification) (complete attached worksheel)	
200				

	rvice Quality improvement Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
:010>	Study Area Code 2	110291
:015>		ис, ис.
020>	Program Year 2	2015
030>	Contact Name - Person USAC should contact regarding this data	Rechara Galarda
035>	Contact Telephone Number - Number of person identified in data line <030>	2075356126 ext.
:039>	Contact Email Address - Email Address of person Identified In data line <030> 1	Prop. falegala Recharde parties
<110>	Has your company received its ETC certification from the FCC? If your answer to line <110> is yes, do you have an existing \$54.202(a) *5 year plan" filed with the FCC?	(yes/no) O O
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$ \$4.202(a) "5 year plan" on file with the ECC, as it relates to your provision of voice telephony service. Attach five-Year Service Quality Improvement Plan or, in subsequent years,	112 Service Quality Toprovatest Peparting.pdf
:112>	Attach Five-Teal Service destrict improvements 42.05 P. 5.4.213(a)(3). If your cor	mnany Is a
<112>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service.	mpany Is a
(112>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service.	Name of Attached Document
c112>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service.	Name of Attached Document
	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
:113>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets	Name of Attached Document
:113>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets. Report how much universal service (USF) support was received.	Name of Attached Document
113> 114> 115>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality	Name of Attached Document
<112> 12 12 12 12 12 12 12	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your cor CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets. Report how much universal service (USF) support was received.	Name of Attached Document

Dara !

(200) Service Outage Reporting (Voice)	FCC Form 481
	OMB Control No. 3069-0935/OMB Control No. 3060-0919
Data Collection Form	July 2013
	State of the second of the sec

Study área Code	210291	
	ore, isc.	
	2015	
and the state of t	Barbara Galardo	
Contact Telephone Number - Number of person identified in data line <0305	2075354126 ext.	
Contact Fmail Address - Email Address of person Identified in data line <030>	Egslerdolfatrpoint.com	
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person Identified in data line <0300- Contact Tenal Address - Email Address of person Identified in data line <0300-	Study Area Kame OTC, INC. Study Area Wame 2015 Program Year 2015 Contact Mame - Person USAC should contact regarding this data Barbana Galanda

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	NORS Reference Number	 outage Start Date	 Outage Start Time	<bs></bs> outage End Date	Outsze End			911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedure
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010>	Study Area Co	de			210291				
-	Study Area Na				gic, isc.				
-	Program Year				2015				
130>	Contact Name - Person USAC should contact regarding this data earthur a Gallarda								
035>	Contact Telepi	hone Number - Numbe	er of person iden	tified in data line	c030> 2075354176	ext.			
039>		Address - Email Addre				eirpoist.com			
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	umanistration	replace to be control of the first	A Service Control of the Control of	 Rate Type	cb2> Residential Local Service Rate	cb3> State Subscriber Line Charge	cb47 State Universal Service Fee	dbS> Mandatory Extended Area Service Charge	Total per line Rates and i
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010>	Study Area Code			210291						
(015>	Study Area Name			ore, isc.	-110-					
0200	Program Year	Trees - Total		2015						
030>	Contact Name - Person US	AC should contact regarding t	this data	Barbaxa Galardo						
035>	Contact Telephone Number - Number of person identified in data line <030>			2075356126 eat.						
039>	Contact Email Address - Er	nail Address of person identif	led in data line <030>	bgslardosfairp	oint.cca					
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	State	Exchange (NEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (G9)	Usage Allowance Action Taken When Limit Reached (select)	
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	rating Companies			章 是"E	FCC Form 481 OMB Control No. 3060-0385/OMB Control No. 3060-0819 July 2013			
		CONTRACTOR SERVICES		New York Control of the State o	Review Bulleting Orient College State Stat			
			210291					
	Study Area Code		gre. INC.					
	Study Area Name		2015					
020>	Program Year	USAC should contact regarding this data	Barriera Gallardo					
030>	Contact Talanhone Num	aber - Number of person identified in data line <030>	2015354126 ext.					
<039>	Contact Email Address -	Email Address of person identified in data line <030>	tgslardo1falrpoint.com					
<810>	Reporting Carrier	orc, inc.						
<811>	Holding Company	FaitFoint Commissions, Inc.						
<812>	Operating Company	OTC, Tac Florala						
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<813>		41>		STATE OF THE PARTY				
		Affiliates		SAC	Doing Business As Company or Brand Designation			
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	al Lands Reporting	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-	0819
	ection Form		
a Coll	COOR POUR	July 2013	2000
000000	Control of the Contro		
010>	Study Area Code	210291	
:015>	Study Area Name	ore, isc.	
020>	Program Year	2015	
<030>	Contact Name Parron USAC should contact regarding this data	Barbara Galardo 2075354126 ext.	
<035>	Secret Valence Number - Number of person identified in data line <030>		
<039>	Contact Email Address - Email Address of person Identified In data line <030:	tgslardsfeinpint.com	_
<910>	Tribal Land(s) on which ETC Serves		
	1.0		
<920>	Tribal Government Engagement Obligation		
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
lfyour	rompany serves Tribal lands, please select (Yes, No, NA) for each these boxes	Name of Attached Document	
to conf	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920,	Name of Attached Document Select	
if your	company serves Tribal lands, please select (Yes, No, NA) for each these boxes irm the status described on the attached document(s), on line 920,		
if your to conf demon	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920,	Select	
if your to conf demon	company serves Tribal lands, please select (Yes,No, NA) for each these boxes firm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Select res,No.	
if your to conf demon § S4.31	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to [3[a][9] includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning:	Select (res,No, NA)	
if your to conf demon § \$4.31 <921>	company serves Tribal lands, please select (Yes, No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feastbillity and sustainability planning; Marketing services in a culturally sensitive manner;	Select (res,No, NA)	
if your to conf demon § \$4.31 <921>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3[a](9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes	Select (res,No, NA)	
If your to conf demon § \$4.31 <921> <922> <923> <924>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3[a](9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes	Select (res,No, NA)	
if your to conf demon § \$4.31 <921> <922> <923> <924> <925>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3[a](9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with flights of way processes Compliance with land Use permitting requirements	Select (res,No, NA)	
If your to conf demon § \$4.31 < 921> < 922> < 923> < 924> < 925> < 926>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3[a](9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Facilities Siting rules	Select (res,No, NA)	
if your to conf demon § \$4.33 <921> <922> <922> <923> <924> <925>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes irm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3[a](9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with flights of way processes Compliance with tand Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes	Select (res,No, NA)	

100) No ita Colle	Terrestrial Backhaul Reporting section Form		ICC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210291	
<015>	Study Area Name	GTC, INC.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Barbera Galardo	
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075338126 ext.	
<039>	Contact Email Address - Email Address of person Identified in data line <030>	bgalardolfairpoint.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

(00) Ter	rms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
ta Colle	ection Form	PERMIT	AND STREET STREET	70 y 1013
	4 2 2		210391	
	Study Area Code		ore, 180.	
	Study Area Name			
:020>	Program Year		2015 Barbara Galerdo	
030>	Contact Name - Person USAC should contact regarding this data	lan china	2075354125 ext.	
:035>	Contact Telephone Number - Number of person identified in data	line <030>	Application of the control of the co	
:039>	Contact Email Address - Email Address of person identified in data	line cosox	bqslardotfaispoint.cog	
		1	10291f11210.pdf	
	a Control of Volume Tolomboou Utalina Plans	- 1		
1210>	Terms & Conditions of Voice Telephony Lifeline Plans	- 1		
		L		
				Name of Attached Document
				1.00
1220>	Unk to Public Website	HTTP 1	//www.teriffs.net/fairpoint/ti	ler.Asproid-1644
		1210		
Please ch	heck these boxes below to confirm that the attached document(s), on line	1210,		
r the we	bsite listed, on line 1220, contains the required information pursuant to	22.7		
54.422	(a)(2) annual reporting for ETCs receiving low-income support, carriers mu	ist		
nnually o	report:			
		1		
:1221>	Information describing the terms and conditions of any voice	~		
	telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,	1		
	. WO G Yells (40, 125 1874)	17		
:1223>	Additional charges for toll calls, and rates for each such plan.	1		

453000000000000000000000000000000000000	ice Cap Carrier Additional Documentation		FCC Form 481 OMB Control No. 3060-0936/OMB Control No. 3060-0819
	Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers		hdy 2013
<010>	Study Area Code	210291	
<015>	Study Area Hame	ore, inc.	
<020>	Program Year	2015 Berbara Gilerdo	
<030>	Contact Name - Person USAC should contact regarding this data	2075334126 ext.	
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	baslardelfairpoint.com	
<039>	Contact Email Address - Email Address or person scenario and data line Cospo	MII4f02[[81]Doinc.cog	
CHECK	ne boxes below to note compliance as a recipient of incremental connect Array's support as set forth in 47 CFR § 54.313(b),(c),(d),(d)	ca Phase I support, frozen High Cost support, High Cost support to oils to information reported on this form and in the documents attache	net access charge reductions, and Connect America Phase II ed below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<u></u>	
<2011>	3rd Year Certification (47 CFR § \$4.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification	The state of the s	
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Cartification	_	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>			
<2018>			
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)[3]iii], as a reciplant of CAF Phase II suppor addresses of community anchor institutions to which began provid precoding calendar year.	line 2021, contains the required information tshall provide the number, names, and ng access to broadband service in the	
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Us	

5.2012	ata Of Return Cerrier Additional Documentation	FCC Form 415 DV/3 Co-thyld Ma, 3000 9586/DV/3 Control No. 3000 0819 AVX 2015
ta Col	ACTION FORM	PA 5013
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Ø10>	StudyAreaCode	230291
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	Program Year	2015
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CHECK	the boxes below to note compliance on its five year service quality plan (pursus	nt to 47 CR § 54.00[e]) and, for printally held carriers, exacting compliance with the financial seporting requirements and forth in he information reported on this form and but the decrements attached below in securets.
(3010)	Progress Report on 5 Year Plan	
	Milestone Certification (47 CFR § 54 313(FX IXII)	
		Name of Attached Document Cating Required Information
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	to your company a Privately Held POR Carrier (47 CFR § 54.313(N(2)) if yes, does your company file the RUS annual report	[res(No)
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		7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
[3015]	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Co	NAM Filinas
wiŋ	If the response is year on the 3014, attach your company's Rut amoust report and all regularist documentation	
		Note of Handed Document Nating Required information (Irespite)
[3018]	if the response is no on the 3014, is your company audited?	(region) Del
	If the response is yes on line 3015, please sheek the boves below to confirm your submission, on the 3026 pursuant to § \$4.3.13/f(2), contains	to white provide As a surrough their scales of the party for country and the
3019)	Either a copy of their audited financial statement; or (2) a financial report in a f	Comparable to FUS Operating Report for Telecommunitations
30205	Document(s) for Balance Sheet, Income Statement and Statement of C	Cash Floris
100	Management litter issued by the independent certified public accountant that	**************************************
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	If the response is no on the 3015, please that the boxes bylow to confirm your submission, on the 3026 pursuant to § 54.3.13(f)(2), contains:	
[3022]	Copy of their financial statement which has been subject to review by an	
	Independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers, Underlying information subjected to a review by an independent certified	
(2011)	public accounts it	
(3024)		
30255	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3026)	Attach the worksheet listing required information	
	I	

	lon - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210291
<015>	Study Area Name	GTC, INC.
	Program Year	2015
<020>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<030>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<035>	Contact Telephone Number - Number of person Identified in data line <030>	bgalardo3fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

	the state and the sequence of the universal service support
l certify that I am an officer of the reporting carrier; my responsibilities incl reciplents; and, to the best of my knowledge, the information reported on	lude ensuring the accuracy of the annual reporting requirements for universal service support this form and in any attachments is accurate.
Name of Reporting Carrier: GTC, INC.	24 for form
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075355100 ext.	
Study Area Code of Reporting Carrier: 210291	Filing Due Date for this form: 07/01/2014 If fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonme 19 of the United States Code 18 U.S.C. § 1001.

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

GTC Inc. (Florala)
Florida/Alabama
210291
Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

GTC Inc., hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Florida Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

GTC Inc., d/b/a/FairPoint Communications does not have any service quality reporting requirements with the Florida Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2011. GTC Inc., d/b/a/FairPoint Communications reports does not have any service quality reporting requirements with the Alabama Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2005.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

2 Id. at para. 28.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- Customer Interfacing It is recognized that a "business Impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

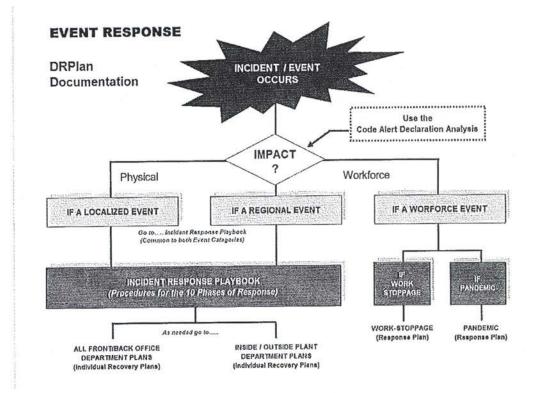
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103

Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

	e Offerings including Voice Rate Data	FCC Form 491. ONIS Control No. 3000-0985/OMS Control No. 3000-0819
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<020>	Program Year	2015
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2075356126 ext.
c039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo>feirpoint.com
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	Bentleyville Communications Corporation	_	170143	dba FairPoint Long Distance
	Berkshire Cable Corp.			
	Berkshire Cellular, Inc.			
	Berkshire New York Access, Inc.	_	150073	dba FairPoint Communications
	Berkshire Telephone Corporation	_	462192	dba FairPoint Communications / Big Sandy Telecom, Inc
	Big Sandy Telecom, Inc.	_	411835	dba FairPoint Communications
	Bluestem Telephone Company	_	411033	dba ratitothe commence
	C & E Communications, Ltd.	_		dba FairPoint Long Distance
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	Columbine Telecom Company (f/k/a Columbine Acquisit	ion corp.	300504	dba FairPoint Communications
	Columbus Grove Telephone Company	_	300604	dou rurround
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	Ellensburg Telephone Company		322914	

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	Elltel Long Distance Corp.			dba FairPoint Long Distance		
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	ExOp of Missouri, Inc.			dba FairPoint Communications		
	FairPoint Broadband, Inc.			dba FairPoint Communications		
1	FairPoint Business Services LLC					
	FairPoint Carrier Services, Inc.					
	FairPoint Communications Missouri, Inc.		421472	dba FairPoint Communications		
	PairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)					
	FairPoint Vermont, Inc.			dba FairPoint Communications		
	Germantown Independent Telephone Company	у	300618	dba FairPoint Communications		
	Germantown Long Distance Company			dba FairPoint Long Distance		
	GIC Communications, Inc. (f/k/a TPG Communications, Inc.)					
	GTC, Inc.		210291	(Florala) dba FairPoint Communications		
	GTC, Inc.		210329	(Perry) dba FairPoint Communications		
	Maine Telephone Company		100025	dba PairPoint Communications ? Maine Telephone Compar		
	Marianna and Scenery Hill Telephone Company		170185	dba FairPoint Communications		
	Marianna Tel, Inc.			dba FairPoint Long Distance		
	MJD Services Corp.					
	MJD Ventures, Inc.			N. R.JD.Jb. Communications		
	Northern New England Telephone Operations LLC - Main		105111	dba FairPoint Communications		
	Northern New England Telephone Operations LLC - Main			dba FairPoint Communications dba FairPoint Communications 7 Northland Telephone Corpany of Maine, Inc. (Maine)		
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	Peoples Mutual Long Distance C	ompany		dba FairPoint Long Distance			
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	Ravenswood Communications, Inc.						
	Sidney Telephone Company		102212	dba FairPoint Communications ? Sidney Telephone Company			
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	ST Long Distance, Inc. St. Joe Communications, Inc.		210339	dba FairPoint Communications			
	Standish Telephone Company		100025	dba FairPoint Communications ? Standish Telephone Corps			
	Sunflower Telephone Company, Inc.		461825	dba FairPoint Communications/Sunflower Telephone Company, Inc. (Colors			
	Taconic Technology Corp.						
	Taconic TelCom Corp.			dba FairPoint Long Distance			
	Taconic Telephone Corp.		150084	dba FairPoint Communications			
	Telephone Operating Company of Vermont LLC		145115	dba FairPoint Communications			
	The Rl Paso Telephone Company	TOTAL DEC	341004	dba FairPoint Communications			
	UI Long Distance, Inc.			dba FairPoint Long Distance			
	Unite Communications Systems,	Inc.		FairPoint Communications			
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FCC FORM 481

Line 1010 - Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14–384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

GTC, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in GTC Inc. In Alabama are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cld=1644.

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Second Revised Sheet 11 Cancels First Revised Sheet 11

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 DUAL PARTY RELAY SERVICE (Cont'd)

C. Definitions (Cont'd)

Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

The use of this calling service limits the billing of calls though the Alabama Relay Center to an Alabama Calling Card Number.

- D. Restrictions The following calls may not be placed through the Alabama Relay Center:
 - Calls to 976, 900 or 700 numbers.
 - Calls to time or weather recorded messages.
 - Calls to other informational recordings.
 - Station sent paid calls from coin telephones.
 - Operator handled conference service and other teleconference calls.
 - All calls billed to Cards (i.e., Credit Cards and Calling cards) other than those assigned by the telephone company.

S2.15 LIFELINE ASSISTANCE PROGRAM

This program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General Lifeline

Lifeline Assistance provides for a low income credit per household that is applicable only to the primary residential connection. The total monthly credit to the local telephone service bill of qualified residential customers consists of a federal credit totaling no more than \$9.25 plus one state credit. The credits are applied to the local

(C)

Issue date: July 2, 2012

Effective date: August 1, 2012

Issued by:

Michael T, Skrivan

Title:

Vice President -Regulatory

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2 First Revised Sheet 12 Cancels Original Sheet 12

S2. BASIC LOCAL EXCHANGE SERVICE

\$2,15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

A. General Section

service bills for qualified recipients of low income assistance programs who are eligible and apply for the credits.

Lifeline Assistance may be applied to a maximum of one line per eligible household.

(T)

B. Applications and Regulations

Lifeline Assistance is available to all qualified residential customers who currently participate in any of the following programs: Medicald, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income ("SSI"), Federal Public Housing Assistance or Section 8 (a Pederal Housing Assistance Program), Low Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF) or National School Lunch Program's Free Lunch Program.

(C)

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In addition, residence customers may qualify for Lifeline Assistance if the household income is at or below 135% of the Pederal Poverty Guidelines for the household size.

1

All applications for this service are subject to verifications of eligibility with the state agencies responsible for administration of the qualifying programs (C)

Issue date: May 22, 2012

Effective date: June 21, 2012

Issued by:

Michael T. Skrivan

Title:

Vice President -Regulatory

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2 First Rovised Sheet 13 Cancels Original Sheet 13

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM

- B. Applications and Regulations (Continued)
 - The Company will periodically reconcile and confirm the continuing eligibility of Lifeline Assistance recipients.

(C)

(T)

- The Company will process all applications and apply the appropriate credit on the
 customer's monthly bill. A secondary service charge is not applicable for existing customers
 who subscribe to Lifeline Assistance.
- As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.
- Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.

Issue date: May 22, 2012

Effective date: June 21, 2012

Issued by:

Michael T. Skrivan

Title:

Vice President -Regulatory

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2 First Revised Sheet 14 Cancels Original Sheet 14

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELTNE ASSISTANCE PROGRAM (Cont'd)

- B. Regulations (Cont'd)
 - 7. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. The Company may require customers whose otherwise eligible household member has previously unpaid toll charges to subscribe to toll blocking prior to being accepted as eligible for Lifeline Service. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
 - Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

(D) (D)

- One low income credit is available per household and is applicable to the primary residential connection only.
- A Lifeline customer may subscribe to any local service offering available to other residential customers.
- The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

Issue date: April 12, 2012

Effective date: April 1, 2012

Issued by:

R. Mark Ellmer

Title:

Director of Support Revenues

Form 481 Line 1210-Terms & Conditions for Lifeline Customers

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2 First Revised Sheet 15 Cancels Original Sheet 15

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIPELINE ASSISTANCE PROGRAM (Cont'd)

C. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance: Monthly Credit*

Monthly Credit*

Federal Credit \$9.25

(1)

2. State Credit to Residential Access Line

3.50

(D)

(R)

The maximum Lifeline Assistance credit available to Alabama customers is \$12.75.

*Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage

Issue date: July 2, 2012

Effective date: August 1, 2012

Issued by:

Michael T. Skrivan

Title:

Vice President -Regulatory

Rate Floor Data Redacted for Public Inspection

.77			DA IA COLL	LCTION - ON	IB Control Number 3060-0986	
Block '	1 - Contact Inform	nation				
ROW#		DATA ELEMENT		FORMAT OF REQUESTED DATA	RESPONSE	
1	Carrier Study Area	Code		6 numeric digits	210291	
2	Carrier Study Area	Name		alpha characters	GTC, Inc. (Florala)	
3	Service Provider Id	entification Number		9 numeric digits	143001433	
4	Residential Local	Service Charge Eff	fective Date	mm/dd/yyyy	6/14/2014	
5	Contact Name			alpha characters	Barbara Galardo	K
6	Contact Telephone	Number (include ar	ea code)	9 numeric digits	2075354126	
7	Sheet number			numeric digit(s)	1	
8	Total Number of Sh	neets		numeric digit(s)	1	
	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 6 Loops	
9	\$ 16.97		137 64			
10	\$ 14.00					
11						
12						
13						
14						
15						
16				-		
17					TENTON TO THE PROPERTY OF THE	
18		-		-		
19					THE RESIDENCE	
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22				-		
23						
24				-		
25					Talker whom the	
26						
27						
28			(1)	<u> </u>		
29				-		
30				-		
31						
32						
33						

Page 1 FCC Form 481 FCC Form 481 - Carrier Annual Reporting OMB Control No. 3060-0936/OMB Control No. 3060-0819 **Data Collection Form** <010> Study Area Code 210339 GTC, INC. <015> Study Area Name 2015 <020> Program Year Contact Name: Person USAC should contact <030> Barbara Galardo with questions about this data Contact Telephone Number: Number of the person identified in data line <030> <035> 2075354126 ext. <039> Contact Email Address: Email of the person identified in data line <030> bgalardo2fairpoint.com 54.313 54,422 Completion Completion ANNUAL REPORTING FOR ALL CARRIERS Required Required (check box when complete) <100> Service Quality Improvement Reporting (complete attached worksheet) <200> Outage Reporting (voice) (complete attached worksheet) <210> <300> Unfulfilled Service Requests (voice) THE <310> Detail on Attempts (voice) ich descriptive document) <320> Unfulfilled Service Requests (broadband) 111111 <330> Detail on Attempts (broadband) (attach descriptive document) <400> Number of Complaints per 1,000 customers (voice) <410> Fixed <420> Mobile 0.0 <430> Number of Complaints per 1,000 customers (broadband) <440> Fixed <450> Mobile Service Quality Standards & Consumer Protection Rules Compliance <500> (check to indicate certification) 210339f1510.pdf <510> (attached descriptive document) Functionality in Emergency Situations <600> (check to Indicate certification) 210339f1610.pdf alloched descriptive document) <610> <700> Company Price Offerings (voice) (complete attached worksheet) <710> Company Price Offerings (broadband) (complete attached worksheet) <800> Operating Companies and Affiliates (complete attached worksheet) <900> Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet) <1000> Voice Services Rate Comparability (check to indicate certification) 1010 Voice Service Rate Comparability.pdf <1010> (attach descriptive document) <1100> Terrestrial Backhaul (Y/N)? (if not, check to indicate certification) <1110> <1200> Terms and Condition for Lifeline Customers (complete attached worksheet) Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers <2000> (check to indicate certification) <2005> (complete attached worksheet) Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet <3000> (check to indicate certification) <3005> (complete attached worksheet)

0.... 7

a drink to have be	rvice Quality Improvement Reporting Ilection Form	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 2	21,0339
<015>	Study Area Name a	ne, isc.
<020>	Program Year 2	2015
<030>	Contact Harrie - Ferson Oske Should contact regarding this data	Cardena Galacto
<035>	Contact Telephone Number - Number of person Identified In data line <030>	2075354L26 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	ogalardolfe irpoint.com
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O •
<111>	if your answer to line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
	54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of	
<112>	voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your con CETC which only receives frozen support, your progress report is only required to address voke telephony service.	npanyisa
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concETC which only receives frozen support, your progress report is only	Name of Attached Document
	Attach Five-Year Service Quality Improvement Plan or, In subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concETC which only receives frozen support, your progress report is only required to address voke telephony service. Please check thase boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire	Name of Attached Document
<113>	Attach Five-Year Service Quality Improvement Plan or, In subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your con CETC which only receives frozen support, your progress report is only required to address voke telephony service. Please check thase boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(s). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113> <114>	Attach Five-Year Service Quality Improvement Plan or, In subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your con CETC which only receives frozen support, your progress report is only required to address voke telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets	Name of Attached Document
<113> <114> <115>	Attach Five-Year Service Quality Improvement Plan or, In subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concert which only receives frozen support, your progress report is only required to address voke telephony service. Please check thase boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received	Name of Attached Document
<112> <113> <114> <115> <116> <117>	Attach Five-Year Service Quality Improvement Plan or, In subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concern within only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality	Name of Attached Document

	vice Outage R ection Form	eporting (Vol	(e)						ON	3853	-0986/OMB Control N	o. 3060 0819
<010>	Study Area Co	de				210339						
<015>	Study Area Na	rne				91C, 18C.						
<020>	Program Year					2015						
c030>	Contact Name	- Person USAC	should contac	t regarding this	sdata	Sectors Gal						
<035>	Contact Telep	hone Number	- Number of pe	rson Identified	In data line <0	30> 2075354126	ext.					
<039>	Contact Email	Address - Ema	Address of pe	erson identified	in data line <0	30> tgslardsifa	irpoint.ecs					Vi
(220>	4>	«b1»	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<<2>	<d>></d>	<e>></e>	d>	<g></g>	<h>></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
											30 10 10	
	-											

Dans &

	e Offerings Including Voice Rate Data	FCCForm 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
-010-	Study Area Code	210339
	Study Area Name	qte, ise.
<015>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Harbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075336126 ext.
	Contact Email Address - Email Address of person Identified in data line <030>	bgslerdozfairpoint.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<702	Single State-wide Residential Local Service Charge	
<703>	ab ab ab db	db db db db

Total per line Rates and F	Mandatory Extended Area Service Charge	State Universal Service Fee	State Subscriber Line Charge	Residential Local Service Rate	Rate Type	SAC (CETC)	<a2> Exchange (ILEC)</a2>	State
						SACTOCIO	Exchange (icec)	212(4
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-								
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			tached worksheet	See a		-		_
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					7044			

Pazes

A Comment Control	adband Price Offerings ection Form	OMB Control No. 3060-0985/OMB Control No. 3060-0519
THE PLANE	27 - 27 - 28 - 29 - 29 - 29 - 29 - 29 - 29 - 29	210339
<010>	Study Area Code	
<015>	Study Area Hame	GIC, 18C.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galarda
	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person Identified In data line <030>	bgelardosfatspoint.cod

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (G8)	Usage Affowance Action Taken When Limit Reached (select
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	-							
			- See attac	hed				
			worksheet-					
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			1				4-80-1	

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7.3	erating Companies lection Form	And the second s	THE PERSON NAMED IN COLUMN TWO			FCC Form 481 ONIB Control No. 3060-0986/OMB Control No. 3060-0815 July 2013
<010>	Study Area Code		210339			
<015>	Study Area Name		etc. INC.			
<020>	Program Year		2015			
030>	Contact Name - Person U	ISAC should contact regarding this data	Barbara Galard		Asiron	
<035>		ber - Number of person identified in data line <030>	2075354125 ext			
039>	Contact Email Address - I	Email Address of person Identified In data line <030>	tgslardotfalry	point.coa		
810>	Reporting Carrier	GIC, Inc.				
<811>	Holding Company	Fairfold Commissions, Isc.				
<812>	Operating Company	GTC, Inc St. Jos				
<813>	F. Older and S. M.	ql>		42>		43>
		Affiliates		SAC	Doln	g Business As Company or Brand Designation
1						
	-					
1		10	See atta	ched workshe	et	
1			See atta	ched worksho	et	
!			See atta	ched workshe	et	
1			See atta	ched worksh	9et	
			See atta	ched worksho	et	
			See alla	ched workshe	eet	
			See atta	ched worksh	et	
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			See atta	ched workshe	et	
			See atta	ched workshe	et	

	oal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
010>	Study Area Code	210319
015>	Study Area Name	ore, isc.
020>	Program Year	2015
30>	Contact Name - Person USAC should contact regarding this data	Barbara Galaxdo
035>	Contact Telephone Number - Number of person Identified in data line <030	
39>	Contact Email Address - Email Address of person Identified in data line <030	> tgalard>ffsirpoint.com
910>	Tribal Land(s) on which ETC Serves	
920>	Tribal Government Engagement Obligation	Name of Attached Document
your	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920,	Salact
confi	rm the status described on the attached document(s), on line 920,	Select Yes No.
o confi femons	rm the status described on the attached document(s), on line 920,	Yes,No,
confi emons 54.31	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal	Yes,No, NA)
confi emons 54.31	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal	Yes,No,
confi emons 54.31 921>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Yes,No, NA)
54.31 921> 922> 923>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning:	Yes,No, NA)
configuration (1) (21) (22) (22) (23) (24)	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner;	Yes,No, NA)
s configermons 54.31 921> 922> 923> 924> 925>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning: Marketing services in a culturally sensitive manner; Compliance with Rights of way processes	Yes,No, NA)
921> 922> 922> 923> 924> 925> 926>	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules	Yes,No, NA)
o confi lemons	rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	Yes,No, NA)

	o Terrestrial Backhaul Reporting ection Form			FCC Form 481 OM8 Control No. July 2013	3060-0986/OM	B Control No. 3060-0819
<010>	Study Area Code		210339			
<015>	Study Area Name		arc, isc.			
<020>	Program Year		2015			
<030>	Contact Name - Person USAC should contact regarding this data		Marbers Galardo			
<035>	Contact Telephone Number - Number of person identified in data line	<030>	2075354125 ext.			
<039>	Contact Email Address - Email Address of person Identified in data line	<030>	lgalardosfeirpoint.com			
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)					
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)					

Ifeline	erms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		210339
<015>	Study Area Name		gre, rse.
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data	line <030>	2075354126 axt.
<039>	Contact Email Address - Email Address of person identified in data	line <030>	bgslerdolfstrpoint.com
		Γ	210339f122t0.pdf
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
		L	Name of Attached Document
<1220>	Unk to Public Website	нттр	s//www.tariffs.zat/fairpoint/tier.asp?cid+1664
	heck these boxes below to confirm that the attached document(s), on line	1210,	
	bsite listed, on line 1220, contains the required information pursuant to		
	(a)(2) annual reporting for ETCs receiving low-income support, carriers mu	ist.	
annually	report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1	
<1222>	Details on the number of minutes provided as part of the plan,	1	

<010> 5 <015> 5 <015> 5 <020> P <030> C <035> C <035> C <035> C	te of Return Corriers offiliated with Price Cop Local Exchange Corriers tudy Area Code tudy Area Isame rogram Year ontact Name - Person USAC should contact regarding this data ontact Telephone Humber - Humber of person identified in data line <0300- ontact Email Address - Email Address of person identified in data line <0300- ontact Email Address - Email Address of person identified in data line <0300- boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b).(c).(d).(210339 .01C, IRC2015 .2015 .2015 .2015354326 exc2016314027Estroofnt.cca .2016314027Estroofnt.cca .2016314027Estroof	poport to effici access charge reductions, and Connect America Phase II ents attached below is accurate.
<015> S <020> P <030> C <035> C <035> C	tudy Area Hame rogram Fear ontact Name - Person USAC should contact regarding this data ontact Telephone Number - Humber of person identified in data line <030> ontact Temai Address - Email Address of person identified in data line <030> ontact Temai Address - Email Address of person identified in data line <030> boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(ote, IRC. 2015 Parbasa Galardo 2075354326 ext. Equilardo/feirroint.coa	poort to effici access charge reductions, and Connect America Phase II ents attached below is accurate.
<015> S <020> P <030> C <035> C <035> C	tudy Area Hame rogram Fear ontact Name - Person USAC should contact regarding this data ontact Telephone Number - Humber of person identified in data line <030> ontact Temai Address - Email Address of person identified in data line <030> ontact Temai Address - Email Address of person identified in data line <030> boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(ote, IRC. 2015 Parbasa Galardo 2075354326 ext. Equilardo/feirroint.coa	pport to offset access charge reductions, and Connect America Phase II ents attached below is accurate.
<020> P <030> C <035> C <039> C	rogram Year ontar Niame - Person USAC should corriact regarding this data ontar Telephone Number - Number of person identified in data line <0300- ontact Email Address - Email Address of person identified in data line <0300- ontact Email Address - Email Address of person identified in data line <0300- boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(2015 Berbara Galardo 2075354026 ext. boalardosfetroint.com ke Phase I support, From High Cost support, High Cost su	pport to offset access charge reductions, and Connect America Phase II ents attached below is accurate.
<030> C <035> C <039> C	ontact Name - Person USAC should contact regarding this data ontact Telephone Humber - Humber of person identified in data line <0300 ontact Timal Address - Email Address of person identified in data line <0300 ontact Timal Address - Email Address of person identified in data line <0300 boxes below to note compliance as a redigient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(Partera Galardo 2035354126 ext. Boalardo/fetrooint.coa Re Phase I support, Frozen High Cost support, High Cost su	poport to offset access charge reductions, and Connect America Phase II ents attached below is accurate.
<035> C <035> C	ontact Telephone Number - Number of person identified in data line <0300- ontact Email Address - Email Address of person identified in data line <0300- boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(2075356326 ext. Roalard92fe1froint.coa Roalard92fe1froint Coa Roalard92fe1froint Roalard92fe1fe1fe1fe1fe1fe1fe1fe1fe1fe1fe1fe1fe1f	pport to offset access charge reductions, and Connect America Phase II ents attached below is accurate.
<039> C	ontact Em23 Address - Em21 Address of person identified in data line <030> boxes below to note compliance as a recipient of incremental Connect American Support as set forth in 47 CFR § 54.313(b),(c),(d),(boalardosfairroint, coa ka Phasel support, frozen High Cost support, High Cost su	pport to offset access charge reductions, and Connect America Phase II ents attached below is accurate.
CHECK the	boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § \$4.313(b),(c),(d),(ica Phase I support, frozen High Cost support, High Cost su	pport to efficit access charge reductions, and Connect America Phase II ents attached below is accurate.
	support as set forth in 47 CFR § 54.313(b),(c),(d),(ice Phase I support, frozen High Cost support, High Cost su e) the information reported on this form and in the docum	poort to offset access charge reductions, and Connect America Phase II ents attached below is accurate.
	ncremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
P	rice Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frazen Support Certification		
<2015>	2016 and future Frozen Support Certification		
P	rice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Cestification Support Used to Build Broadband		
	onnect America Phase II Reporting (47 CFR § 54.313(e))	-	
<2017>	3rd year Broadband Service Certification	}	
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase if support addresses of community anchor institutions to which began providi preceding calendar year.	line 2021, contains the required information tshall provide the number, names, and ng access to broadband service in the	
			1
<2021>	Interim Progress Community Anchor Institutions		
		Name of Attached D	ocument Usting Required Information

Study Area Cole	00) Reta Of Return Carrier Additional Documentation to Collection Form	ON3 Control No. 3060-0955/ON3 Control No. 3060-0619
Displace		104 Mts
DEC. ISS. Project Park Project DEC. DEC	DID Study Area Code	210119
2015 Program Tates 2015 Content Number Person LSMC thought content regarding (1) is detailed as 2015 201		grc, isc.
2022 Control Metable Published - Number of person Mortal find data for explose 2023 2	190» Fregram Year	
Delian Content	050> Contact Name - Person USAC should contact regarding this data	
Manual Attached Document Listing Required Information Part Attached Document Listing Required Info	035> Contact Telephone Number - Number of person Identified in data line 4030>	
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Signature Sign	1012) Community Archive trestrutions (47 CFA § 54.313(RE)X ^(R))	Name of Assumed Coopment Wains & Resident Information
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Statistics (copy of the annual RUS reports (Operating Proportion Talecommunications State and Communications State and Statement of Cash Flows Document(s) for Balance Sheet, income Statement and Statement of Cash Flows (Policy 1) If the response is yet on the 3014, it such your company's FUS arrows report and all required Socramination Name of Attached Document Unting Required Information (Policy) If the response is yet on the 3014, it your company audited? If the response is yet on the 3018, please of his the boses below to confirm your submission, on the 3018, please of his balance of Cash Flows (Policy) Date are expected with selected in most histoment or of 2) if individualization in a format comparable to RUS Operating Report for Telecommunication Document(s) for Balance Sheet, income Statement and Statement of Cash Flows Management letter housed by the independent certified public accountance to the property of the independent certified public accountance to the 2018, please of the three below in 55 th 1997(2) contains Copy of their historial statement within his been subject to review by an independent certified public accountance to the part of the property o	lease thank these boxes to confirm that the attached document(s), on line 301	17, contains the required information pursuant to § \$4.313(f)(2) compliance requires:
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Certification - Reporting Carrier FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
The Company of the Co

<010>	Study Area Code	210339
<015>	Study Area Name	GTC, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients Lectify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: GTC, INC. Signature of Authorized Officer: CERTIFIED ONLINE Date 06/25/2014 Printed name of Authorized Officer: Mike Skrivan Title or position of Authorized Officer: 2075354150 ext. Study Area Code of Reporting Carrier: 210339 Filing Due Date for this form: 07/01/2014 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Subject of the Property Con-	Ion - Agent / Carrier ection Form		FCC Form 481 . OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210339	
<015>	Study Area Name	GIC, INC.	
<020>	Program Year	2015	
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person Identified In data line <030>	bgalardo3fairpoint.co	a

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)						
Name of Authorized Agent:						
Name of Reporting Carrier:						
Signature of Authorized Officer:	Date:					
Printed name of Authorized Officer:						
Title or position of Authorized Officer:						
Telephone number of Authorized Officer:						
Study Area Code of Reporting Carrier:	Filing Due Date for this form:					

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Au	orized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
as agent for the reporting carrier, certify that I am authori se data reported herein based on data provided by the rep	to submit the annual reports for universal service support recipients on behalf of the reporting carrier; thave provided ng carrier; and, to the best of my knowledge, the information reported herein is accurate.
arme of Reporting Carrier:	
ame of Authorized Agent or Employee of Agent:	
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itle or position of Authorized Agent or Employee of Agent	
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Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

GTC, Inc. St. Joe 210339 Line 310

For the period January 1, 2013 through December 31, 2013, GTC, Inc. St. Joe (SAC #210339) had

GTC, Inc. St. Joe 210339 Line 330

For the period January 1, 2013 through December 31, 2013, GTC, Inc. St. Joe (SAC #210339) had four

GTC Inc. (ST Joe)
Florida/Georgia
210339
Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

GTC Inc., hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Florida Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as Identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

GTC Inc., d/b/a/FairPoint Communications does not have any service quality reporting requirements with the Florida Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2011. GTC Inc., d/b/a/FairPoint Communications does not have any service quality reporting requirements with the Georgia Public Service Commission.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with Information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.



1 Davis Farm Road Portland, ME 04103

Form 481 Line 610: Functionality in Emergency Situations

Barney Boynton Director, Operational Risk

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

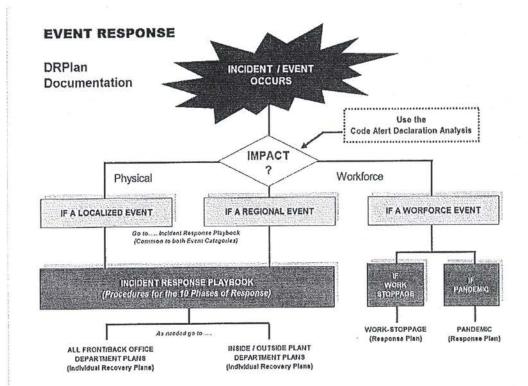
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk miligation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising
The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

	e Offerings including Voice Rate Data ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 Aby 2013
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<039>	Contact Email Address - Email Address of person Identified in data line <030>	bgslardoffelepoint.com

<701> Residential Local Service Charge Effective Data
<702> Single State-wide Residential Local Service Charge

1/2/2014

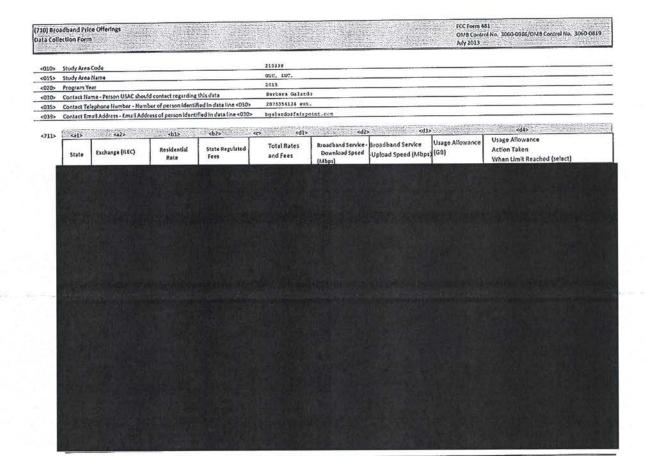
<703>

	The second second	SAC (CETC)	Rate Type	Residential Local Service Rate	cb3> State Subscriber Une Charge	State Universal Service Fee	Mandetory Extended Area Service Charge	Total per line Rates and Fee
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PL .	Alligator Point		FX	14.0	0.0	0.0	0.0	14.0
rt.	Altha		12	16.0	0.0	0.0	0.0	14.0
FL	Apalachicola	-	773	14.0	0.0	0.0	0.0	14.0
rL	Blountstown		FR	14.0	0.0	0,0	0.0	14.0
PL			FX	14.0	0.0	0.0	0.0	14.0
FL	Bristol Carrabelle		173		0.0	0.0	0.0	14.0
PL	Chattahoochee			14.0	0.0	0.0	0.0	14.0
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FL	Port St. Joe		ra	14.0	0.0	0.0	0.0	14.0
FL	St. George Island		FR	14.0	0.0	0.0		-
FL.	Tyndall AFB		FR	14.0	0.0	0.0	0.0	14.0
FL.	Wewahitchka		FR	14.0	0.0	0.0	0.0	14.0
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<010>	Study Area Code	210339	
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<020>	Program Year	2015	
	Contact Name - Person USAC should contact regarding this data	Barbara Galarda	
	10 Constitution of the con	2075354126 ext.	
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<al></al>	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)



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My 2013	CONTRACTOR STREET

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<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.	
	Contact Email Address - Email Address of person Identified in data line <030>	bgslerdosfeirpoint.com	

Cal>	Exchange (ILEC)	Residential Rate	cb25 cc State Regulated Fees	Total Rates and Fees	Broadband Service- Download Speed	Usage Allowance	444> Usage Allowance Action Taken When Limit Reached (select)

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	Contact Harne - Person USAC should contact regarding this data	Earbara Galarda	
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<810>	Reporting Carrier orc, Inc.		
<811>	Holding Company FairFoist Corrustations, Inc.		
<812>	Operating Company GTC, Inc St. Jos		
<813>	de la companya de la	42	ab a
	Affiliates	SAC	Doing Business As Company or Brand Designation
	BE Mobile Communications, Incorporated		dba FairPoint Long Distance
	Bentleyville Communications Corporation	170145	dba FairPoint Communications
	Berkshire Cable Corp.		dba FairPoint Long Distance
. (Berkshire Cellular, Inc.		
	Berkshire New York Access, Inc.		
	Berkshire Telephone Corporation	110973	dba FairPoint Communications
	Big Sandy Telecom, Inc.	462192	dba FairPoint Communications / Big Sandy Telecom, I
	Bluestem Telephone Company	411035	dba FairPoint Communications
	C & B Communications, Ltd.		
	Chautauqua & Brie Communications, Inc.		dba FairPoint Long Distance
	Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications
	China Telephone Company	100006	dba FairPoint Communications ? China Telephone Comp
	Chouteau Telephone Company	431991	dba FairPoint Communications
	Columbine Telecon Company (f/k/a Columbine Acquisition Corp.	662206	dba FairPoint Communications / Columbine Telecom Compan
	Columbus Grove Telephone Company	300604	dba FairPoint Communications
	COM Networks, Inc.		
	Comerco, Inc.		dba PairPoint Long Distance
	Community Service Telephone Co.	100015	dba FairPoint Communications ? Community Service Telephone Co.
	C-R Communications, Inc.		No del males de la militario d
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	C-R Telephone Company	361069	dba FairPoint Communications / C-R Telephone Compan dba FairPoint Long Distance / El Paso Long Distance Company
	El Paso Long Distance Company		
	Ellensburg Telephone Company	522412	dba FairPoint Communications

Action with the	ection form		FCC Form 481 ON 8 Control No. 3060-0936/OMB Control No. 3060-0919 Ny 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030> bgstardoafai	rpoint.cca	
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	Affillates	SAC	Doing Business As Company or Brand Designation
	Elltel Long Distance Corp.		dba FairPoint Long Distance
	Enhanced Communications of Northern New England Inc.		
	ExOp of Missouri, Inc.		dba FairPoint Communications
	PairPoint Broadband, Inc.		dba PairPoint Communications
- 3	FairPoint Business Services LLC		
	FairPoint Carrier Services, Inc.		
	PairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications
	FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)	13130.00	
	FairPoint Vermont, Inc.		dba FairPoint Communications
	Germantown Independent Telephone Company	100518	dba FairPoint Communications
	Germantown Long Distance Company	# 1 TO 1	dba FairPoint Long Distance
	GTC Communications, Inc. (f/k/a TPG Communications, Inc.)		
	GTC, Inc.	210291	(Florala) dba FairPoint Communications
	GTC, Inc.	210329	(Perry) dba FairPoint Communications
	Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Compa
	Marianna and Scenery Hill Telephone Company	170185	dba FairPoint Communications
	Marianna Tel, Inc.		dba FairPoint Long Distance
	MJD Services Corp.		
	MJD Ventures, Inc.		
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<035>	Contact Telephone Number - Number of person identified in data line <	030> 2075354126	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <		sirpolat.coq	
<810>	Reporting Carrier are. Inc.			
<811>	Holding Company FairFoint Communications, Inc.	903		
<812>	Operating Company GTC, Inc St. Jos			
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<813>	Constitution of the second of		SAC	Doing Business As Company or Brand Designation
	Affiliates		J. 1	dba FairPoint Long Distance
- 2	Orwell Communications, Inc.		300649	dba FairPoint Communications
	Orwell Telephone Company		100449	dba PairPoint Long Distance
	Peoples Mutual Long Distance Compa	iny	390244	dba FairPoint Communications
- 1	Peoples Mutual Telephone Company		150244	dba FairPoint Long Distance
	Quality One Technologies, Inc.			tha Pattrollic Bong Discuss
	Ravenswood Communications, Inc.			dba FairPoint Communications 7 Sidney Telephone Company
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13	ST Long Distance, Inc.			FairPoint Long Distance / ST Long Distance, Inc. (Illinois)
	ST Long Distance, Inc.			FairPoint Communications Long Distance (Missouri
	ST Long Distance, Inc.		210339	dba FairPoint Communications
	St. Joe Communications, Inc.		100025	dba FairPoint Communications 2 Standish Telephone Compa
	Standish Telephone Company		461935	dba FairPoint Commications/Sunflower Telephone Company, Inc. (Colorad
	Sunflower Telephone Company, Inc.	-	101777	
	Taconic Technology Corp.			dba FairPoint Long Distance
	Taconic TelCom Corp.		150004	dba FairPoint Communications
	Taconic Telephone Corp. Telephone Operating Company of Ver	rmont LLC	145115	dba FairPoint Communications
	The Rl Paso Telephone Company	tmone Disc	341004	dba FairPoint Communications
	UI Long Distance, Inc.		-	dba FairPoint Long Distance
	Unite Communications Systems, Inc.	· V		FairPoint Communications
				dba FairPoint Communications (Maine)
	Utilities, Inc.	,		dba FairPoint Utilities (New Hampshire)

A SECURITY OF	erating Companies				FCC Form 481. 1 OM8 Control No. 3060-0385/OMB Control No. 3060-0815 July 2013
<010>	Study Area Code		210339		
<015>	Study Area Name		gre, isc.		
<020>	Program Year		2015		
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<035>		ber - Number of person Identified in data line <030>	2075154126 e	xt.	
<039>		Email Address of person Identified in data line <030>	tgalardosfai	rpoint.con	
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<811>	Holding Company	PairPoint Commitations, Inc.			•
<812>	Operating Company	GTC, Inc St. Jos			
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FCC FORM 481

Line 1010 - Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14–384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

GTC, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toil calling included in the pricing for the offering.

The price list pages outlining the terms of the Lifeline Program in GTC Inc. In Florida are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

GTC, Inc. d/b/a FairPoint Communications Issued By: Mike T. Skrivan Vice President - Regulatory Florida Price List No. 1 Section 3 Second Revised Page 105 Cancels First Revised Page 105 EFFECTIVE: August 1, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.11 OPERATOR ASSISTED LOCAL CALLS (cont'd.)

3.11.3 (cont'd.

- E. (cont'd.)
 - 2. Emergency Calls to reconginzable authorized civil agencies.
 - 3. Those cases where a Company operator provides assistance to:
 - (a) Re-establish a call which has been interrupted after the called number has been reached.
 - (b) Reach the called telephone where facility problems prevent customer dial completion.
 - (c) Place a non-coin sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

3.12 LIFELINE ASSISTANCE

A. General

1. The Interstate Subscriber Line Charge Waiver and Matching Program adopted by the Florida Public Service Commission is a Lifeline Assistance Program and provides for a federal credit equal to \$9.25 plus \$3.50 as mandated by the Florida Public Service Commission. The federal and Company credits are applied to the local service bills for qualified residential customers who apply for the credits and participate in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance (SNAP), Medicaid, Federal Public Housing Assistance, Low Income Homo Energy Assistance Program, Temporary Assistance to Needy Families or the National School Lunch Program's Pree Lunch Program.

In addition, Residential customers with household income at or below 135% of the Federal Poverty Guidelines for that household size may also qualify for Lifeline Assistance.

(C) (I)

(C)

(T)

GTC, Inc. d/b/a FairPoint Communications Issued By: Mike T, Skrivan Vice President - Regulatory Affairs

Florida Price List No. 1 Section 3 First Revised Page 106 Cancels Original Page 106 EFFECTIVE: June 1, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE (cont'd) 3.12

A. General (cont'd)

(cont'd)

Lifeline Assistance is available for one residence telephone line per household, at the customer's principal place of residence.

The Secondary Service Order Charge will be waived for existing customers changing to the Lifeline Assistance program.

Vacation service is not applicable to lines with Lifeline Assistance.

2. Applications and Regulations

Guidelines for implementation of this program are as follows:

Certification Procedures (a)

> All applications for this service are subject to verification periodically as required by the customer or with the state agency responsible for administration of the qualifying program.

(T) (T)

(T)

(b) Processing Procedures

> The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.

(c) Verification Procedures

> The Company will reconcile and confirm eligibility periodically as required. The credit will be discontinued on the bill following written notification to the subscriber of inellgibility.

(T)

- (d) The secondary service order charge described in Section 4 does not apply when an existing customer converts their service to Lifeline Assistance.
- Subscribers of Lifeline may request toll blocking at no charge, in lieu of a (c) deposit.
- Subscribers of Lifeline will not be disconnected for non-payment of toll (f) charges.
- (g) LECs will not refuse to connect, reconnect, or provide Lifeline service because of unpaid toll charges service.

GTC, Inc. d/b/a FairPoint Communications Issued By: R. Mark Ellmer Director, Support Revenues

Fiorida Price List No. 1 Section 3 Original Page 107

EFFECTIVE: February 15, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

A. General (cont'd)

- 2. Applications and Regulations (cont'd)
 - (h) LECs may require payment arrangements to be made for outstanding debt associated with basic local service and associated taxes and fees. Such arrangements will be made in a manner consistent with the company's Price List. If there are no written provisions, payment arrangements are to be made for a period of not less than four months.
 - (i) LECs will not require payment arrangements to be made on other unpaid amounts as a condition of receiving basic local service. This provision should not preclude LECs from collecting other portions of the outstanding debt by using any other methods as are customary for non-Lifeline subscribers,
 - Any payment made by the customer on the past-due amount will first be credited to unpaid basic local service charges.
 - (k) If a Lifeline customer fails to pay charges for basic local service, the customer's Lifeline service may be disconnected. The customer will then be treated in the same manner as any other existing Lifeline subscriber with regard to reconnection after a disconnect for nonpayment; i.e., if Lifeline customers are required to pay outstanding basic local service charges before reconnection, this provision would apply to all Lifeline customers equally regardless of previous outstanding debts.
 - (i) LECs may decline to provide other local services, including ancillary services, if the customer has outstanding debt for local service. Such service may not be declined for nonpayment of toll service.

GTC, Inc. d/b/a FairPoint Communications Issued By: R. Mark Ellmer Director, Support Revenues

Florida Price List No. 1 Section 3 Orlginal Page 108

EPFECTIVE: February 15, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

A. General (cont'd)

- Applications and Regulations (cont'd)
 - (m) LECs may require toll blocking if the customer has prior unpaid toll charges.
 - (n) For customers subject to mandatory toll blocking as a result of unpaid toll charges, LECs may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.
 - (o) LECs will publicize the availability of Lifeline for customers with prior unpaid bills in the same manner as they publicize Lifeline in general. In particular, companies are required to include information about Lifeline in their directories and provide a bill message/insert on an annual basis, pursuant to FPSC Order No. PSC-97-1262-FOF-TP, in Docket No. 970744-TP, issued October 14, 1997.

3.12.1 TRANSITIONAL LIFELINE ASSISTANCE PROGRAM

A. General

Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.

B. Regulations

A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

Rate Floor Data Redacted for Public Inspection

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Block	1 - Contact Inform	nation				
ROW#	# DATA ELEMENT		FORM ELEMENT REQU DA			RESPONSE
1	Carrier Study Area	Code		6 numeric digits	210339	
2	Carrier Study Area	Name		alpha characters	GTC, Inc. (St. Joe)	
3		entification Number		9 numeric digits	143001442	
4	Residential Local	Service Charge Ef	fective Date	mm/dd/yyyy	6/14/2014	
5	Contact Name			alpha characters	Barbara Galardo	REDACTE
6	Contact Telephone	Number (include ar	ea code)	9 numeric digits	2075354126	THE PARTY OF THE
7	Sheet number			numeric digit(s)	1	
8	Total Number of Sh	neets		numeric digit(s)	1	
	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops	
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Page 1 FCC Form 481 OMB Control No. 3060-0936/OMB Control No. 3060-0819 FCC Form 481 - Carrier Annual Reporting July 2013 Data Collection Form 210329 <010> Study Area Code GIC, INC. <015> Study Area Name 2015 <020> Program Year <030> Contact Name: Person USAC should contact Barbara Galardo with questions about this data 2075354126 ext. <035> Contact Telephone Number: Number of the person identified in data line <030> <039> Contact Email Address: Email of the person Identified in data line <030> bgalardo3fairpoint.com 54.422 54.313 Completion Completion Required Required ANNUAL REPORTING FOR ALL CARRIERS <100> Service Quality Improvement Reporting (complete attached worksheet) (complete attached worksheet) <200> Outage Reporting (voice) <210> - check box if no outages to report <300> Unfulfilled Service Requests (voice) MILLE <310> Detail on Attempts (voice) (attach descriptive document) <320> Unfulfilled Service Requests (broadband) MILLER <330> Detail on Attempts (broadband) <400> Number of Complaints per 1,000 customers (voice) <410> Fixed Mobile 0.0 <420> <430> Number of Complaints per 1,000 customers (broadband) <440> Fixed Mobile <450> Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification) <500> 210329f1510.pdf (attoched descriptive document) <510> <600> **Functionality in Emergency Situations** 210329f1610.pdf ttoched descriptive document) <610> <700> Company Price Offerings (voice) (complete attached worksheet) <710> Company Price Offerings (broadband) <800> Operating Companies and Affiliates (complete attached worksheet) (if yes, complete attached worksheet) <900> Tribal Land Offerings (Y/N)? (check to indicate certification) <1000> Voice Services Rate Comparability 1010 Voice Service Rate Comparability.pdf (attach descriptive document) <1010> (if not, check to indicate certification) <1100> Terrestrial Backhaul (Y/N)? (complete attached worksheet) <1110> (complete attached worksheet) <1200> Terms and Condition for Lifeline Customers Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers (check to indicate certification) <2000> (complete attached worksheet) <2005> Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet (check to Indicate certification) <3000> [complete attached worksheet] <3005>

	rvice Quality Improvement Reporting liection Form		FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
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<015>	Study Area Name	GIC, INC.	
<020>	Program Year	2015	
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035>	Contact Telephone Number - Number of person identified in data line <030>	2075356126 ext.	
:039>	Contact Email Address - Email Address of person identified in data line <030>	hgslerdolfairpoint.com	
<110> <111>	Has your company received its ETC certification from the FCC? If your answer to tine <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O	
	If your answer to Une <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54,202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	112 Service Quality	rproveceat Reporting.pdf
	Attach Five-Year Service Quality Improvement Plan or, In subsequent years,	1	1
<112>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your C CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	
<112>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only	company is a	Name of Attached Document
<112>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only		Name of Attached Document
	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on if 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document
:113>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on if 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets		Name of Attached Document
:113>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on if 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets. Report how much universal service (USF) support was received.		Name of Attached Document
:113>:114>:115>	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on if 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets. Report how much universal service (USF) support was received. How (USF) was used to improve service quality.		Name of Attached Document
<112> <113> <114> <115> <116> <117>	Your annual progress report filed pursuant to 47 C.F.R. § 54.313[a][1]. If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202[a]. The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF) was used to improve service coverage		Name of Attached Document

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[200] Service Outage Reporting (Voice)	
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<010>	Study Area Code	210929	
<015>		are, use.	
<020>	Program Year	2015	
<030>	and the state of t	Harbara Gelardo	
	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
	Contact Email Address - Email Address of person identified in data line <030>	bgslardosfeirpoint.com	

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	NORS	Outage Start Date			Outage End	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did TNs Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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Study Area Code	210329
Study Area Name	GTC, IMC.
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Eurhara Gularda
Contact Telephone Number - Number of person identified in data Ene <030>	2075354126 ext.
Contact Email Address - Email Address of person Identified in data line <030>	tgslardoifaltpoint.cca
Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge	
5 5 5	tudy Area Code tudy Area Rame rogram Year Contact Rame - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <0300- Contact Email Address - Email Address of person identified in data line <0300- tersidential Local Sen/ice Charge Effective Date 1/1/2014

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015>	Study Area Name			ere, ive.					
020	Program Year			2015					
030>		SAC should contact regarding	Barbara Galerda						
(035>	Contact Telephone Number - Number of person identified in data line <030>			2075354126 ext.					
<039>	Contact Email Address - E	mail Address of person identif	Sed In data line <030>	bgalerdosfairs	oint.com				
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	State	Exchange have							
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<015>	Study Area Name	gre. INC.		
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Sarbara Galar		
c035>	Contact Telephone Number - Number of person identified in data line <	30> 2075354125 63		
<039>	Contact Email Address - Email Address of person Identified in data line of	030> bgalardo2fai	rpoint.com	
	Reporting Carrier arc, Inc.			
<810>	Reporting Carrier			
<811>	Holoring Company			
<812>	Operating Company arc. Inc Ferry			
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<010>	Study Area Code	210329	
<015>	Study Area Name	erc, rec.	
<020>	Program Year	2015	
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<039>	Contact Email Address - Email Address of person identified in data line <030	> tgslardosfairpoint.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		
		Name of Attached	Document
If your	company serves Tribal lands, please select (Yes, No, NA) for each these boxes		
to confi	irm the status described on the attached document(s), on line 920,	Select	
demon	to the condition with the Tribal government pursuant to	Yes,No,	
	3(a)(9) includes:	NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
	Compliance with Rights of way processes		
<924>			
	Compliance with Land Use permitting requirements		
<924> <925> <926>	Compliance with Land Use permitting requirements Compliance with Facilities Siting rules		
<925> <926>	Compliance with Facilities Siting rules		
<925>			

100) No ata Colle	Terrestrial Backhaul Reporting ection Form	13.50 F		FCC Form 481 OMB Control No. 30 July 2013	060 0386/OMB Control No.	060-0819
<010>	Study Area Code		570333			
<015>	Study Area Name		are, IRC.			
<020>	Program Year		2015			
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Gelardo			
<035>	Contact Telephone Number - Number of person identified in data line <	030>	2075354124 ext.			
<039>	Contact Email Address - Email Address of person Identified in data line <	<030>	bgslardosfatrpoint.cod			
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)					
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)					

line	ns and Condition for Ufeline Customers		FCC Form 481 OMB Control No. 3060-0986/OM8 Control No. 3060-0819
	tion Form		July 2013
010> 5	Study Area Code	210327	
	Study Area Name	gic, isc.	
	Program Year	2015	
030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
035>	Contact Telephone Number - Number of person Identified in data line <	030> 2075354326 ext.	
039>	Contact Email Address - Email Address of person Identified in data line	(030> bgslerdosfeirpoint.rcq	
0392	Collect Chair Address Entertain	210329f31210.pdf	
1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
		_	
			Name of Attached Document
1220>	Link to Public Website Hi	TP ://www.tariffs.net/fairpoin	t/tier.asplcid-1644
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lease che	eck these boxes below to confirm that the attached document(s), on line 1210		
the web	site listed, on line 1220, contains the required information pursuant to		
54.422(1	(2) annual reporting for ETCs receiving low-income support, carriers must		
nnually re			
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1221>		1	
	telephony service plans offered to Lifeline subscribers,		
	50.50 S000 V	7	
1222>	Details on the number of minutes provided as part of the plan,	<u></u>	
	-	77	
	Additional charges for toll calls, and rates for each such plan.	1	

2000) Pri	ce Cap Carrier Additional Documentation	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
ata Coll	ection Form	M/2013
cluding	Rote-of-Return Corriers offiliated with Price Cop Local Exchange Carriers	The state of the s
000000		210323
-	Study Area Rame	ore, ire.
<015>		2015
<020>	Program Year Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<030>	Contact Telephone Number - Humber of person Identified in data line <030>	2015354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	beslerdelfeirpoint.com
20070000	and the second of the second o	erica Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II
HECK t	he boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to note compliance as a recipient of introduction of the boxes below to the boxes below	(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
V22232	2nd Year Certification (47 CFR § 54.313(b)(1))	
<2010>	3rd Year Certification (47 CFR § 54.313(b)(2))	
<2011>		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Certification	
<2013>	2014 Frozen Support Certification	=
<2014>	2015 Frozen Support Certification	=
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(6))	
<2016>		
	Connect America Phase II Reporting (47 CFR § \$4.313(e))	
<2017>		
<20185		
<20199	Interim Progress Certification	L
<2020	Please chack the box to confirm that the attached document(s), or pursuant to § 54.313 (pl3)(ii), as a recipient of CAF Phase II suppo- addlesses of community anchor institutions to which began provice preceding calendar year.	n line 2021, contains the required information out shall provide the number, names, and diding access to broadband service in the
V-2222	Interim Progress Community Anchor Institutions	
<2071	reterm stogless community samous management	
		them of Attached Document Union Required Information

Pege 11

(3000) Rat	a Of Return Carrier Additional Documentation	ONE COSTUNA SOO OPENOVE CONTROL NO. SHOOGES
Data Colle	ction form	ьу 2013
STATE OF THE PARTY.	Utility (CLECK States of the Washington	ALL CONTRACTOR OF THE STATE OF
410	Study Area Code	210329
	Study Area Name	GTC. INC.
40209	Frogram Year	.2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galerdo
<015>	Contact Telephone Number - Number of person identified in data fire 4030-	207515412€ ext.
<057>	Contact Email Address - Email Address of person identified in detailine 4000	has land of the 150 and the property of the second state of the second sec
CHICKU	CTR § 54.3134/(X2). I further certify that the	at 0 47 CRR \$54.20(c)) and, for a printely held corrien, assoring compliance with the Proposition proving exquire ments set forth in 47 to formation reported on this form and in the documents attached below is accurate.
[3010]	Progress Report on 5 Year Plan Minstoria Certification (47 CFR § 54.313(TX1XX))	
	Name account to an annual transfer	Name of Attached Dopument Unting Required Information
	Piease check this box to confirm that the atlached document(s), on line if \$ 54.313 ([X])[X]), the carrier shall provide the number, marries, and adding rounding access to broadband service in the proceding calendar year.	3012 contains the required information pursuant to esses of community and or institutions to which began
(3012)	Community Arches Institutions (AT CER § SA 113/(A)(C))	The state of the s
(3334)	to your company a Privately Held FOR Carrier (47 CFR § 54.333(7)(2)) by you, does your company file the FUS and undergour.	Name of Accest as Document Library Required Information (respin) (New York (
Please	check these bares to confirm that the siturched document(s), on line 301	17, contains the regulard information pursuant to § 51.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecomputing stions Borrowers)	
(9010)	Document(s) for Balance Sheet, Income Statement and Statement of Co	aph Flore
(3017)	If the response is yes on the 3014, attach your company's RUS annual report and all registed documentation	
		Name of Attached Document Lating Aegus and Information
130133	if the emporate is no on the 2016, is your company audited?	News)
Charles		
	If the response is yet on the 3018, please thack the boves below to confirm your submission, on the 3016 pursuant to § 54 313(0(2), contains	
	Either a copy of their audited for ancial statement; or (2) a fin ancial report. In a	2010 SACOND 10 10 10 10 10 10 10 10 10 10 10 10 10
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of	Capitalia
(1021)	Management letter broad by the independent certified public accountant that	Riperformed the company's linar cial audit
	if the response is no on the 2018, please sheek the bours below to confirm your submission, on the 3026 pursuant to \$54.3180(2), contains:	No. of the Contract of the Con
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountants on 2) a financial report in a format comparable to files Operating Report for Talecommunications.	
(3023)	Bostowers, Underlying information subjected to a review by an independent certified public accountant.	
[3024]	the sent to a telegraphic or Principal to an effect contife to COA.	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of	Cash Flows
[3026]	Action the worlsheet Biding required information	
		Hama of Attiched Document Listing Regulard Information

	lon - Reporting Carrier ection Form	FCC Form 481 OMB Control No.: 3060-0986/OMB Control No.: 3060-0919 July 2013
<010>	Study Area Code	210329
<015>	Study Area Name	GTC, INC.
<020>	Program Year	2015
	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
	and the state of t	bgalardo3fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

	Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
certify that I am an officer of the reporting carrier; my responsib recipients; and, to the best of my knowledge, the information re;	pillities include ensuring the accuracy of the annual reporting requirements for universal service support ported on this form and in any attachments is accurate.
Name of Reporting Carrier: GTC, INC.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075355100 ext.	
Study Area Code of Reporting Carrier: 210329	Filing Due Date for this form: 07/01/2014 unished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

	ion - Agent / Carrier	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210329
<015>	Study Area Name	GTC, INC.
<020>	Program Year	2015
	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Is authorized to submit the information reported on behalf of the reporting ca also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the author agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.							
Name of Authorized Agent:							
Name of Reporting Carrier:							
Signature of Authorized Officer:	Date:						
Printed name of Authorized Officer:							
Title or position of Authorized Officer:							
Telephone number of Authorized Officer:							
Study Area Code of Reporting Carrier:	Filing Due Date for this form: be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment						

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Auth	ized to File Annual Reports for CAF or LI Reciplents on Behalf of Reporting Carrier
as agent for the reporting carrier, certify that I am authorize the data reported herein based on data provided by the repor	o submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided g carrier; and, to the best of my knowledge, the information reported herein is accurate.
lame of Reporting Carrier:	
lame of Authorized Agent or Employee of Agent:	
ignature of Authorized Agent or Employee of Agent:	Date:
rinted name of Authorized Agent or Employee of Agent:	
itle or position of Authorized Agent or Employee of Agent	
elephone number of Authorized Agent or Employee of Agent:	
tudy Area Code of Reporting Carrier:	Filing Due Date for this form:

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC walved the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a walver of this requirement for price cap ETCs for an additional year. Because the Bureau Just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

GTC, INC - Perry 210329 Line 310

For the period January 1, 2013 through December 31, 2013, GTC, Inc. (SAC #210329) had

GTC, INC - Perry 210329 Line 330

For the period January 1, 2013 through December 31, 2013, GTC, Inc. (SAC #210329) had

GTC Inc. (Perry) Florida 210329

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

GTC Inc., hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Florida Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ³

GTC Inc., d/b/a/FairPoint Communications does not have any service quality reporting requirements with the Florida Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2011.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

² Id. at para. 28.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

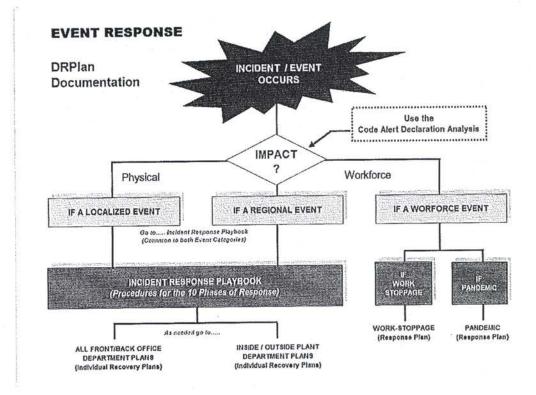
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

	ce Offerings Including Voice Rate Dala ection Form	FCC form 481 OMB Control No. 3060/0986/OMB Control No. 3060-0819 Noly 2013
<010>	Study Area Code	219329
<015>	Study Area Name	ote, Inc.
<020>	Program Year	2015
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgelardoifeirpoint.com
<701>	Residential Local Service Charge Effective Date 1/1/2014 Vinde State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)		Residential Local Service Rate	<b3> State Subscriber Line Charge</b3>	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed
rt.	Perry		77	14.0	0.0	0.0	0.0	14.0
FL .	Keaton Beach		172	36.0	0.0	0.0	9.0	14.0
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<035>	Contact Te	lephone Number - Num	ber of person Identil	fied in data line <030>	2075314126 ext.	900 TO 8864			
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A CONTRACTOR									

800) Op	erating Companies			FCC Form 481 OMB Control No. 3000-0936/OMB Control No. 3050-0819
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<812>	Operating Company GTC, Inc Party			
			42	43>
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	Affiliates		SAC	Doing Business As Company or Brand Designation
	BE Mobile Communications, Incorpo	orated		dba PairPoint Long Distance
	Bentleyville Communications Corpo	oration	170165	dba FairPoint Communications
	Berkshire Cable Corp.			dba FairPoint Long Distance
	Berkshire Cellular, Inc.			
	Berkshire New York Access, Inc.	77		
	Berkshire Telephone Corporation		150373	dba FairPoint Communications
	Big Sandy Telecom, Inc.		462192	dba FairPoint Communications / Big Sandy Telecom,
	Bluestem Telephone Company		611035	dba FairPoint Communications
	C & E Communications, Ltd.			
	Chautauqua & Brie Communications	, Inc.		dba FairPoint Long Distance
	Chautauqua and Erie Telephone Co	rporation	150078	dba FairPoint Communications
	China Telephone Company	-91	100004	dba FairPoint Communications ? China Telephone Com
	Chouteau Telephone Company		431981	dba FairPoint Communications
	Columbina Telecom Company (f/k/a Columbine	Acquisition Corp.	462204	dba FairPoint Communications / Columbine Telecom Compa
	Columbus Grove Telephone Company		300504	dba FairPoint Communications
	COM Networks, Inc.			
	Comerco, Inc.			dba FairPoint Long Distance
	Community Service Telephone Co.		100015	dbs FairPoint Communications ? Community Service Telephone Co.
	C-R Communications, Inc.			1001
	C-R Long Distance, Inc.			dba FairPoint Long Distance / C-R Long Distance, I
	C-R Telephone Company		341609	dba FairPoint Communications / C-R Telephone Compa
	Bl Paso Long Distance Company			dba FairFoint Long Distance / El Paso Long Distance Compan
	Ellensburg Telephone Company		522412	dba FairPoint Communications

AND DESCRIPTION OF THE PERSON NAMED IN	erating Companies			PCC Form 481 OMB Control No. 3060 0985/GMB Control No. 3060 0819
ata Col	lection Form			July 2013
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<015>	Study Area Rame	orc, Isc.		
<020>	Program Year	2015		
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035>	Contact Telephone Number - Number of pe		ext.	
<039>	Contact Email Address - Email Address of po		irpoint.com	
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<811>	Holding Company			
<812>	Operating Company GTC, Inc			
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	Biltel Long Distance	Corp	1	dba FairPoint Long Distance
	Enhanced Communication	s of Northern New England Inc		
	ExCp of Missouri, I			dba FairPoint Communications
	FairPoint Broadband			dba FairPoint Communications
	FairPoint Business			
	FairPoint Carrier S			
		tions Missouri, Inc.	421472	dba FairPoint Communications
	WairPoint Logistics. I	ne. (f/k/a MJD Capital Corp.)		
	FairPoint Vermont,			dba FairPoint Communications
		ent Telephone Company	300618	dba FairPoint Communications
	Germantown Long Dis	tance Company		dba FairPoint Long Distance
	ore commissions. Inc.	(f/k/a TPG Communications, Inc.)		
	GTC, Inc.		210291	(Florala) dba FairPoint Communications
	GTC, Inc.		210329	(Perry) dba FairPoint Communications
	Maine Telephone Com	nany	160925	dba FairPoint Communications ? Maine Telephone Comp
	Marianna and Scener	y Hill Telephone Company	170155	dba FairPoint Communications
	Marianna Tel, Inc.			dba FairPoint Long Distance
	MJD Services Corp.			The state of the s
	MJD Ventures, Inc.			
				dba FairPoint Communications
	Northern New England	Telephone Operations LLC - Mai	105111	
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<035>		2075354126 ext.				
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<811>	Holding Company FairFoint Cocrumications, Inc. Operating Company orc, Inc Ferry					
<813>	QI> Affiliates	SAC	Doing Business As Company or Brand Designation			
	Orwell Communications, Inc.		dba FairPoint Long Distance			
	Orwell Telephone Company	100549	dba FairPoint Communications			
	Peoples Mutual Long Distance Company		dba FairPoint Long Distance			
	Peoples Mutual Telephone Company	190244	dba FairPoint Communications			
	Ouality One Technologies, Inc.		dba FairPoint Long Distance			
	Ravenswood Communications, Inc.					
	Sidney Telephone Company	103313	dba FairPoint Communications ? Sidney Telephone Company			
	ST Enterprises, Ltd.					
	ST Long Distance, Inc.		FairPoint Long Distance (Kansas, Colorado, Oklahoma			
	ST Long Distance, Inc.		FairPoint Long Distance / ST Long Distance, Inc. (Illinois)			
	ST Long Distance, Inc.		FairPoint Communications Long Distance (Missouri			
	St. Joe Communications, Inc.	210339	dba FairPoint Communications			
	Standish Telephone Company	100025	dba FairPoint Communications ? Standish Telephone Compa			
	Sunflower Telephone Company, Inc.	461835	dbe FairPoint Communications/Sumflower Telephone Company, Inc. (Colors			
	Taconic Technology Corp.					
	Taconic TelCom Corp.		dba FairPoint Long Distance			
	Taconic Telephone Corp.	150086	dba FairPoint Communications			
	Telephone Operating Company of Vermont	LLC 145115	dba FairPoint Communications			
	The El Paso Telephone Company	241004	dba FairPoint Communications			
	UI Long Distance, Inc.		dba FairPoint Long Distance			
	Unite Communications Systems, Inc.		FairPoint Communications			
	Utilities, Inc.		dba FairPoint Communications (Maine)			
	Utilities, Inc.		dba FairPoint Utilities (New Hampshire)			

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<810>	Reporting Carrier	GTC, Icc.					
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10131		Affiliates		SAC	Doing Business As Company or Brand Designation		
- 4	YCOM Netwo	rks Inc.		522453	dba FairPoint Communications		
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FCC FORM 481

Line 1010 -Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14–384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

GTC, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The price list pages outlining the terms of the Lifeline Program in GTC Inc. in Florida are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

GTC, Inc. d/b/a FairPoint Communications Issued By: Mike T. Skrivan Vice President - Regulatory Florida Price List No. 1 Section 3 Second Revised Page 105 Cancels First Revised Page 105 EFPECTIVE: August 1, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.11 OPERATOR ASSISTED LOCAL CALLS (cont'd.)

3.11,3 (cont'd,

- E. (cont'd.)
 - 2. Emergency Calls to reconginzable authorized civil agencies.
 - 3. Those cases where a Company operator provides assistance to:
 - (a) Re-establish a call which has been interrupted after the called number has been reached,
 - (b) Reach the called telephone where facility problems prevent customer dial completion.
 - (c) Place a non-coin sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

3.12 LIFELINE ASSISTANCE

A. General

1. The Interstate Subscriber Line Charge Waiver and Matching Program adopted by the Florida Public Service Commission is a Lifeline Assistance Program and provides for a federal credit equal to \$9.25 plus \$3.50 as mandated by the Florida Public Service Commission. The federal and Company credits are applied to the local service bills for qualified residential customers who apply for the credits and participate in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance (SNAP), Medicaid, Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Temporary Assistance to Needy Families or the National School Lunch Program's Pree Lunch Program.

In addition, Residential customers with household income at or below 135% of the Federal Poverty Guidelines for that household size may also qualify for Lifeline Assistance.

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GTC, Inc.
d/h/a FairPoint Communications
Issued By: Mike T, Skrivan
Vice President - Regulatory Affairs

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GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

A. General (cont'd)

1. (cont'd)

Lifeline Assistance is available for one residence telephone line per household, at the customer's principal place of residence.

The Secondary Service Order Charge will be waived for existing customers changing to the Lifeline Assistance program.

Vacation service is not applicable to lines with Lifeline Assistance.

2. Applications and Regulations

Guidelines for implementation of this program are as follows:

- (a) Certification Procedures
 - All applications for this service are subject to verification periodically as required by the customer or with the state agency responsible for administration of the qualifying program.
- (b) Processing Procedures

The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.

- (c) Verification Procedures
 - The Company will reconcile and confirm eligibility periodically as required. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.
- (d) The secondary service order charge described in Section 4 does not apply when an existing customer converts their service to Lifeline Assistance.
- Subscribers of Lifeline may request toll blocking at no charge, in lieu of a deposit,
- (f) Subscribers of Lifeline will not be disconnected for non-payment of toll charges.
- (g) LECs will not refuse to connect, reconnect, or provide Lifeline service because of unpaid toll charges service.

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GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

- A. General (cont'd)
 - 2. Applications and Regulations (cont'd)
 - (h) LECs may require payment arrangements to be made for outstanding debt associated with basic local service and associated taxes and fees. Such arrangements will be made in a manner consistent with the company's Price List. If there are no written provisions, payment arrangements are to be made for a period of not less than four months,
 - (i) LECs will not require payment arrangements to be made on other unpaid amounts as a condition of receiving basic local service. This provision should not preclude LECs from collecting other portions of the outstanding debt by using any other methods as are customary for non-Lifeline subscribers.
 - Any payment made by the customer on the past-due amount will first be credited to unpaid basic local service charges,
 - (k) If a Lifeline customer fails to pay charges for basic local service, the customer's Lifeline service may be disconnected. The customer will then be treated in the same manner as any other existing Lifeline subscriber with regard to reconnection after a disconnect for nonpayment; i.e., if Lifeline customers are required to pay outstanding basic local service charges before reconnection, this provision would apply to all Lifeline customers equally regardless of previous outstanding debts.
 - LECs may decline to provide other local services, including ancillary services, if the customer has outstanding debt for local service. Such service may not be declined for nonpayment of toll service.

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GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCIIANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

A. General (cont'd)

- Applications and Regulations (cont'd)
 - (m) LECs may require toll blocking if the customer has prior unpaid toll charges.
 - (n) For customers subject to mandatory toll blocking as a result of unpaid toll charges, LECs may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.
 - (o) LECs will publicize the availability of Lifeline for customers with prior unpaid bills in the same manner as they publicize Lifeline in general. In particular, companies are required to include information about Lifeline in their directories and provide a bill message/insert on an annual basis, pursuant to FPSC Order No. PSC-97-1262-FOF-TP, in Docket No. 970744-TP, issued October 14, 1997.

3.12.1 TRANSITIONAL LIFELINE ASSISTANCE PROGRAM

A. General

Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.

B. Regulations

A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.