

From Ahmad Atshan

2813 village pine ter. Orlando fl 32833-5545

Home phone number tele. 4075051255

RE: FPSC complaint number 1139452w

To: office of commission clerk

2540 Shumard Oak Boulevard Tallahassee fl 32399-0850

The name and address of the utility company against whom my complaint is lodged:

PLURIS WEDGEFIELD, INC. headquarters: 1095 highway 210 sneads ferry, NC 28460

Tele 1(888)7587471

A request for initiation of formal proceedings. For relief against PLURIS.

Dear sir/madam at the office of commission clerk

I, Ahmad Atshan residing at the address mentioned above would like to request an initiation of formal proceeding against pluris wedgefield, inc. utility company. Due to overbilling in the months of august and September of 2013. Due to a defected water meter. This complaint is off an act and a violation by pluris wedgefield inc. subject to commission jurisdiction which had cost me over a thousand dollars of over charges or overbilling.

COMPLAINT: pluris wedgefield inc. had violated rules number 25-30.263 and number 25-30.264 of the water utility rules of commission clerk of florida. The actions that constitute the violations: **1.** under the rule number 25-30.263 meter test methods, pluris wedgefield inc. were supposed to test its current compound its fire service type meters on at least 3 rates of flow and since we moved here on july 1st they did not conduct any tests of their meter until I had requested that a meter test on October 17th 2013. **2.** Under rule number 25-30.264 under section 2b pluris wedgefield inc. are required to conduct testing and calibration of the standard meters which shall be done by the utility with its volumetric or weight standard equipment or by an approved lab. Which they have neither had conducted testing or calibration of our meter until I had called them on October 17th 2013. **3.** Rule number 25-30.264 section 2c requires that testing and calibration should be done at least once every 60 days while the standard reason is in use, which pluris had not conducted any testing or calibration of my water meter since may 25 2013 until now until I requested it on October 17th 2013

Relief requested: the removal of the over charges for the months of august and September 2013 totaling one thousand dollars. And I would like to request a financial penalty you see fit due to the magnitude of their violations of the rules and the fact that pluris wedgefield inc., had cost me the loss of my four thousand dollar lawn investment due to the fact that I turned off all the sprinklers starting septer 5th until October 5th trying to gauge the water consumption at my residence to a minimum but they still charged me for 42000 gallons of water consumption for that month.

Thanks for your assistance and cooperation in this matter.

S/ahmad ibrabhim atshan