



CenturyLink™

August 15, 2014

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COMMISSION  
CLERK

Ms. Carlotta Stauffer  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: CenturyLink's Confidential Response to Staff's 2014 Lifeline Report Data Request

Dear Ms. Stauffer:

**REDACTED**

Enclosed for filing is CenturyLink's confidential response to Beth Salak's memo dated July 15, 2014 regarding 2014 Lifeline Report Data Request. CenturyLink claims the information provided is proprietary confidential business information in accordance with Section 264.107 and 364.183 (1), Florida Statutes.

This Notice requires that the information be treated as confidential while on file at the Florida Public Service Commission and further that the information be returned as required by Section 364.183, F.S.

Please acknowledge receipts and filing of the above by stamping the duplicate copy of this letter and returning the same to writer. Thank you for your assistance in this matter.

Sincerely,

Susan S. Masterton

Enclosures

- COM \_\_\_\_\_
- AFD \_\_\_\_\_
- PA \_\_\_\_\_
- CO \_\_\_\_\_
- ENG \_\_\_\_\_
- GCL \_\_\_\_\_
- IDM \_\_\_\_\_
- TEL 1 + Redacted
- CLK \_\_\_\_\_

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**Redacted**

Question:

1 The number of residential access lines in service each month.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
651,889	649,980	647,663	645,219	644,739	644,185	643,223	642,333	639,835	628,673	624,334	621,682

2 The number of customers participating in Lifeline each month. Do not include transitional or resold access lines.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
22,163	22,019	23,549	20,248	20,598	20,976	21,386	21,321	21,121	20,595	17,010	18,756

3 The amount of Lifeline credit provided to Lifeline customers on a monthly billing.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
\$ 205,156	\$ 203,824	\$ 217,948	\$ 187,411	\$ 190,649	\$ 194,155	\$ 197,941	\$ 197,330	\$ 195,475	\$ 190,609	\$ 157,401	\$ 173,552

5 The number of new Lifeline customers added.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
1,085	946	499	674	645	629	2,522	1,527	1,314	1,228	1,008	978

6 The number of customers removed from Lifeline service.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
1,101	1,090	1,031	3,975	295	251	2,112	1,592	1,514	1,754	4,593	1,913

7 The number of customers participating in Transitional Lifeline each month.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
383	381	480	437	389	359	339	319	303	328	294	566

8 The number of customers participating in Lifeline under the Tribal Lands provision each month.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
7	7	6	6	6	6	5	5	5	5	3	3

9 The number of access lines with Lifeline resold to other carriers each month. Identify each carrier separately by name or certificate number.

Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14

Alternative Phone
Telecircuit
Retel
Flatel

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