

October 15, 2014
George Hammer
209 Harrogate pl
Longwood, FL 32779

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14 OCT 17 AM 9:46
COMMISSION
CLERK

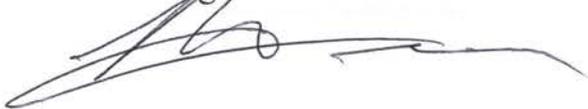
RE: Docket 140060-WS
Sanlando Utilities Corp

This letter is to object to any increase that may be considered for this Utility. I have been a resident and customer of this utility for 25 years. During this time rates have been constant until this latest Corporation purchased the utility. Since their purchase rates have risen consistently. This utility just informed us last month that they would have to reduce rates since their latest increase request which was granted, was less than their interim rates imposed. Before the new water bills have come out they have requested another rate increase and plan to impose a higher interim rate that was just approved by your commission. I feel this utility is playing games with the commission as this latest action points out. The rates this commission just approved did and will never go into effect based on this utility action.

While rates have went up the service provided by this utility has not improved. The water pressure continues have wild swings from satisfactory to hardly any at all. During the summer months when customers are watering their lawns my second bathroom toilet will not fill up due to lack of water pressure. I have pointed this out to this utility and they agree to send out someone but only after 9AM when most people have finished watering and pressure has resumed. When I asked for earlier service the reply was they were not at work then. Even when people are not watering the pressure is inconsistent and if you are watering with a sprinkler you must check every five minutes as pressure will reduce and it will quit working due to pressure. If someone turns on water while you are using water the pressure will almost zero out. Try washing your car then someone else turns on the water.

Conclusion this utility due to poor service and constant rate increased do not deserve another increase

Thank You
George Hammer



209 Hannagate Rd
Largo Wood, FL 32779

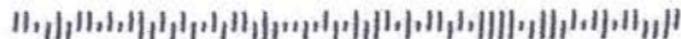
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Florida Public Service Commission
Director, Division of Commission Clerk Services
2540 Shumard Oak Blvd
Tallahassee, FL, 32399-0870

32399087099



MANSON BOLVES

ATTORNEYS AT LAW

September 5, 2014

Martin S. Friedman, Esq.
Friedman, Friedman and Long
766 North Sun Drive
Suite 4030
Lake Mary, Florida 32746

RECEIVED-FPSC
14 SEP 10 AM 9:32
COMMISSION
CLERK

IN RE: Docket No. 140060-WS - Application for increase in
Water and Wastewater rates in Seminole County
by Sanlando Utilities Corporation.

Dear Mr. Friedman:

Seminole County (the County) is a purchaser of potable water services on a volumetric basis from the Sanlando Utilities Corporation (Sanlando) and a purchaser of bulk wastewater services at a flat rate from Sanlando. As such, the County is a substantially affected entity for the purposes of having an interest in the Sanlando rate increase proceeding referenced above.

Based upon estimates, the County calculates that it currently pays nearly four times the charges for wastewater services at its current flat rate than it would pay were it to be charged on a bulk volumetric basis pursuant to a currently approved tariff. The County is concerned that its citizen customers are being overcharged for comparable service to master-metered or bulk service users of the Sanlando services. Because of the disparity in rates, the County is being billed at what amounts to a discriminatory, disproportionate and unjustified rate for wastewater service. The County intends to install master meters for its bulk wastewater services before year-end. Pursuant to the County's contract with Sanlando, the County will seek approval for a volumetric rate when it qualifies for the appropriate tariff, just as any other wholesale customer would qualify for a volumetric rate and to discontinue being billed under Sanlando's Flat Rate.

The County recognizes that shifting its wastewater services to a volumetric rate may have an impact on the allocation of the proposed rate increase to the Utilities' rate structure calculations. And since the revenue reduction to Sanlando could be in excess of \$300,000 per year, it is best to treat the tariff issue in the current rate case. Therefore the County intends to participate in the proceeding before the issuance of the proposed agency action to address its rate inequity while recognizing the impacts the shift in rates will have on the company's revenue requirements.

Tampa Office
1101 W. Swann Ave., Tampa, Florida 33606
Phone 813.514.4700 | Fax 813.514.4701

Tallahassee Office
201 East Park Ave., 2ND Fl., Tallahassee,
Florida 32301 | Phone 850.583.0007

Orlando Office
7479 Conroy Windermere Rd., Ste. B, Orlando,
Florida 32835 | Phone 407.392.2207

www.MansonBolves.com

The County looks forward to a cooperative participation in this proceeding.

Respectfully Submitted,

MANSON BOLVES, P.A.
1101 W. Swann Avenue
Tampa, Florida 33606
Ph.: (813) 514-4700
Fax: (813) 514-4701
Attorneys for Seminole County



Douglas Manson
Florida Bar Number 0542687
William S. Bilensky
Florida Bar Number 0154709

cc: ✓ Carlotta S. Stauffer, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
and
Keino Young, Chief Trial Counsel
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0850

Nicole Guillet, Acting County Manager
and
Andy Neff, Director Environmental Services
Seminole County, Florida

MANSON BOLVES
ATTORNEYS AT LAW

MANSON BOLVES

ATTORNEYS AT LAW

1101 W. Swann Ave.
Tampa, FL 33606

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Carlotta S. Stauffer, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0850



32399085099



Angela Charles

From: Carlotta Stauffer
Sent: Monday, September 08, 2014 10:42 AM
To: Angela Charles
Subject: FW: Docket No. 140060-WP - Application for increase in Water and Wastewater rates in Seminole County by Sanlando Utilities Corporation
Attachments: Letter to Martin S. Friedman.pdf

Please add this correspondence to 140060-WP. Thanks.

From: Denise Rodriguez [<mailto:droduiguez@mansonbolves.com>]
Sent: Friday, September 05, 2014 5:07 PM
To: mfriedman@ffllegal.com; Carlotta Stauffer; Keino Young; nguillet@seminolecountyfl.gov; aneff@seminolecountyfl.gov; dsmith04@seminolecountyfl.gov
Cc: Douglas Manson
Subject: Docket No. 140060-WP - Application for increase in Water and Wastewater rates in Seminole County by Sanlando Utilities Corporation

Per Mr. Bilenky's request, please find attached a letter to Martin Friedman from William Bilenky. If you have any questions, please do not hesitate to contact me.

Denise Rodriguez
Manson Bolves, P.A.
1101 W. Swann Avenue
Tampa, Florida 33606
Ph.: 813-514-4700
Fax: 813-514-4701
Cell: 813-830-3417
E-mail: droduiguez@mansonbolves.com

To ensure compliance with Treasury Department regulations, we advise you that, unless otherwise expressly indicated, any tax advice contained in this communication (including any attachments) was not intended or written to be used, and cannot be used, for the purpose of (i) avoiding tax-related penalties under the Internal Revenue Code or applicable state or local tax law provisions or (ii) promoting, marketing or recommending to another party any tax-related matters addressed herein.

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MANSON BOLVES

ATTORNEYS AT LAW

September 5, 2014

Martin S. Friedman, Esq.
Friedman, Friedman and Long
766 North Sun Drive
Suite 4030
Lake Mary, Florida 32746

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Respectfully Submitted,

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Ph.: (813) 514-4700
Fax: (813) 514-4701
Attorneys for Seminole County



Douglas Manson
Florida Bar Number 0542687
William S. Bilenky
Florida Bar Number 0154709

cc: Carlotta S. Stauffer, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
and
Keino Young, Chief Trial Counsel
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0850

Nicole Guillet, Acting County Manager
and
Andy Neff, Director Environmental Services
Seminole County, Florida

MANSON BOLVES
ATTORNEYS AT LAW

ENVIRONMENTAL SERVICES DEPARTMENT



August 20, 2014

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 140060-WS Sanlando Utilities Corporation Request for Rate Increase in Seminole County

Seminole County wishes to object to the rate increase on Rate Schedule FR – Flat Rate Service. This rate is not equitable in terms of the actual volumetric usage of the units that it applies to.

The County will be requesting an amendment to the Wholesale Sewer and Water Service Agreement with Sanlando Utilities to change the billing to a volumetric base instead of dwelling or unit basis and is in the process of installing bulk meters in this area. Seminole County wishes to request a rate change in Rate Schedule FR for volumetric wastewater billing that will be more equitable to other customer charges in the rate request and subsidize other rate payers in Sanlando Utilities service area.

My point of contact is Ms. Debra Smith, Senior Finance Manager, at 407-665-2148 if any additional information is needed.

Respectfully,

Andrew Neff, P.E.
Director Environmental Services Department
Seminole County

cc: Gary Rudolph, Utilities Operations Manager
Debra Smith, Sr. Finance Manager
Patrick Flynn, Sanlando Utilities