

WATER MANAGEMENT SERVICES, INC.

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October 20, 2014

REPORT OF SERVICE INTERRUPTION

Pursuant to Rule 25-30.251, Water Management Services files this report of interruption of service to its customers on St. George Island.

On Sunday, October 19, 2014, at approximately 5:30 p.m., we experienced a loss of pressure which prevented water service to structures built off the ground, which is more than 10% of our customers. This was caused by a malfunction of our control system which rotates the high service pumps. Pump # 2 failed to come on when pump # 1 ended its normal rotation. We switched the pumps to the manual operation mode and service was restored in approximately 20 minutes. The total interruption was for less than 30 minutes. Today we are repairing the control system so this does not happen again. We are also installing a new motor for the actuator valve on the elevated tank because that valve did not open fully in this emergency, which would have prevented this interruption of service.


Gene D. Brown
President of WMSI

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