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STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

December 5, 2014

Mr. Michael Smallridge
4804 Mile Stretch Rd
Holiday FL 34690

STAFF'S FIRST DATA REQUEST

Re: Re: Docket No. 140177-WU - Application for Staff-Assisted Rate Case in Pasco County by Holiday Gardens Utilities, LLC.

Dear Mr. Smallridge:

For the above referenced Staff-Assisted Rate Case (SARC), please have the following information submitted to the Commission on or before January 8, 2015.

Quality of Service

1. Please provide documents demonstrating the company's efforts in addressing Quality of Service concerns by customers. As part of the response, please provide a list showing the number of customer complaints regarding customer service in 2013 and 2014, any available customer complaints regarding water quality during the period of 2010 to 2014, actions taken to address the problems, and any future actions, if needed, for improvement. Section 367.0812(1)(c), F.S., requires that the Commission shall consider complaints filed by customers during the past five years regarding the secondary water quality standards as established by the Department of Environmental Protection (DEP) in determining whether a utility has satisfied its obligation to provide quality of water service.
2. Please provide documents demonstrating the company's efforts in addressing compliance issues, if any, with the DEP or other regulatory agencies. As part of the response, please provide a copy of the latest DEP inspection report and any outstanding enforcement actions such as notices of violation.

In Service and Pro Forma Plants

3. Please provide a description of age and condition of the in- service treatment facilities and distribution system, including any plant additions and capacity expansion completed since the last SARC in 1992 and any planned expansion.

4. For the documentation of monthly water loss, please provide the gallons (in thousands) of water produced and used in the following table and the attached Excel file for each month in 2013 and 2014.

Year 2013 Gal (000)	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Pumped												
Purchased												
Sold												
Other Uses												

Year 2014 Gal (000)	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Pumped												
Purchased												
Sold												
Other Uses												

5. Regarding the Water Loss Remedial Action Plan the company submitted in this docket, please provide the following in the table below and the attached Excel file for each pro forma project item. As part of the response, please provide a copy of the supporting documentation of bids received for evaluation and explain whether any item such as the portable fire hydrant meter is intended to be purchased jointly with the other company under the same ownership in a separate docket.

Mr. Michael Smallridge

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Project	Benefit (Reason)	Vendor Selected	Estimated Cost	Contract Date	Start Date	Estimated Complete Date

Please respond to Staff's Data Request by January 8, 2015, to allow this docket to be processed within the statutory time frame. If you have any questions, please free to contact Daniel Lee by e-mail dqlee@psc.state.fl.us or by phone at (850) 413-6836.

Sincerely,



Daniel Lee
Engineering Specialist
Division of Engineering

DL:tj

cc: Office Of Commission Clerk (DN 140177-WU)