

Angela Charles

From: Kathy <kwilds1962@gmail.com>
Sent: Monday, February 02, 2015 9:40 AM
To: Records Clerk
Subject: Docket No. 140158-WS, HC Waterworks, Inc.

To Whom it May Concern;

I received a notice in the mail stating HC Waterworks wants to raise their water prices. This is getting out of hand, they already are charging a tier pricing which costs me more money each month. I can understand the base rate but to keep charging more and more per tier I cannot understand. Before they took over Aqua Water finally went to a one time charge of so much water so much money to pay, no tiers. Why can't HC Waterworks do the same? It would save seniors and people in general on a fixed income a lot of money. Besides that, if the water was good then MAYBE it wouldn't be so hard to see why consumers would have to spend so much money on a basic necessity. Their water **STINKS** like rotten eggs, tastes **HORRIBLE**, and nothing is done about it. I have complained about the water smell, and nothing was done. I had to purchase a water filtration system to take that smell out and soften my water!! So basically, I pay twice as much for water.

Please do not allow this company to raise their rates. They are the only water company here in my area, besides bottle water companies, so there is no competition which is why they want to raise their rates. People, like myself, in their jurisdiction are stuck with their water. Thank you for taking the time to read this, I hope this becomes part of the docket.

Sincerely,

Kathleen M. Wilds