

Crystal Card

From: Angela Charles
Sent: Friday, February 06, 2015 8:22 AM
To: 'Manny Ernhart'
Subject: RE: Comments Docket No. 140158-WS, HC Waterworks, Inc.

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 140158-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you,

Angela Charles
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6770

From: Manny Ernhart [<mailto:mfkge2@gmail.com>]
Sent: Thursday, February 05, 2015 7:57 PM
To: Records Clerk
Subject: Comments Docket No. 140158-WS, HC Waterworks, Inc.

After reviewing your communication related to U. S. Water Services request for a rate increase, I have the following comments:

U. S. Water was out of compliance with both federal and state mandated water standers for in excess of a year and a half or more. They delay any real action to correct these problems and finally corrected them when they had ran out of delaying tactics. I was in touch with the state Department of Environmental Regulation in Tallahassee several time during this period , every time they fail to meet the standards when mandated testing was done. The person who handled this problem for the state in Tallahassee felt the only correction was to change the method to disinfect the water which was the final action. But in the mean time U.S. Water sent al the customers letters saying the water was safe. If this was the case why would the environmental regulators set standards and finally make them meet them? The water has a bad odor at time and most people don't drink it. On numerous times during each month the water pressure falls below 60 psi, which I believe is a violation community water system standards.

I personal don't believe they deserve a rate increase until the right there ship and provide safe reliable **Drinking** water. Quality product leads to increased profits in private industry as there is no captive market like community services.

Thank you for you consideration:

Manuel Ernhart
1912 Sentinel Point Rd.
Sebring, Fl. 33875