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February 4, 2015

Via Certified U.S. mail

Toni Earnhart
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

RECEIVED-FPSC
15 FEB 10 AM 10:57
COMMISSION
CLERK

RE: Cypress Communications Operating Company, LLC's ("Cypress") Notice of Decertification and Discontinuation of Service in Florida

Dear Ms. Earnhart:

Cypress hereby notifies the Florida Public Service Commission (the "Commission") that Cypress will cease operations in Florida effective March 31, 2015. Cypress respectfully requests withdrawal of Cypress's Florida Certificate of Public Convenience and Necessity.

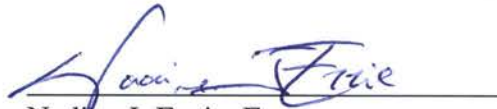
Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allows customers to make and receive voice communications over the Internet. Cypress was authorized to provide shared tenant services in Florida on August 2, 2002, pursuant to authority granted by the Commission in Docket No. 020849.

Changing market conditions require Cypress to cease operations. Cypress is sending a notification letter to all affected customers. A sample letter is enclosed herein for the Commission's reference. Cypress also hereby requests cancellation of any active tariffs that it may have in Florida.

Kindly direct any correspondence or questions concerning this notification to the undersigned. Acknowledgement and date of receipt of this filing is requested. One (1) original and one (1) duplicate

copy of this letter are enclosed. Please date-stamp and return the duplicate copy in the enclosed, self-addressed, postage-prepaid envelope.

Respectfully submitted,



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[DATE]

[CUSTOMER NAME]
[ADDRESS]
[CITY, STATE ZIP]

Re:

Dear [CUSTOMER NAME]:

Cypress Communications, LLC will discontinue its operations effective April 1, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer be offering phone or data service. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service.

One such provider that Cypress recommends is Fusion. With the most comprehensive selection of cloud-based communications and collaboration solutions in the market today, special promotions tailored to your needs, and more than three decades of experience, Fusion is the ideal choice for your upcoming service move. Call Fusion today at 844-598-1609 to speak with a representative who can assist you in finding the best communications solution for your business.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications, LLC